

West Volusia Hospital Authority
BOARD OF COMMISSIONERS BUDGET WORKSHOP
July 16, 2026
Sanborn Center
815 S. Alabama Avenue, DeLand, FL
4:00 P.M.
AGENDA

1. Call to Order
2. Approval of Proposed Agenda
3. Citizens Comments – Comments are limited to 3 minutes per speaker.
4. Discussion Items
 - A. Reserve Spending Plan
 - B. WVHA 2026-2027 Budget Forecast
 - C. County's Proposed Medicaid Reimbursement Expense
 - D. Millage Rate
 - E. Funding Applications and Amounts Requested
5. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

TO: West Volusia Hospital Authority Board of Commissioners

FROM: Webb Shephard, James Moore & Co.

DATE: July 16, 2026

RE: Fund Balance and Reserve Projections

Policy Context

The WVHA Fund Balance Policy sets a minimum reserve of 25% of expenditures, with a target range of 40% to 60%.

Projected Status as of 9/30/2026

The Fund Balance is projected to be 69% of expenditures, which is 9% above the target range. To return to the upper end of the target (60%), the Authority would need to utilize approximately \$2 million in excess reserves.

Impact of Rollback Rate for FY 2027

If the rollback rate is adopted, the Authority is projected to reduce reserves by approximately \$1.7 million, resulting in a fund balance of 61% as of 9/30/2027.

Looking Ahead to FY 2028

If the rollback rate is applied in FY 2027, effectively all excess reserves would be exhausted, and looking ahead to FY 2028, the Board will need to evaluate whether to adopt another rollback or implement a modest millage increase to maintain reserves within policy guidelines.

West Volusia Hospital Authority
2027 Budget Working

Account	Description	ACTUAL 9/30/2025	FINAL BUDGET 9/30/2025	ADOPTED BUDGET 9/30/2026	Option A	Option B	Option C	Proposed Budget Notes
					(rollback) PROPOSED BUDGET 9/30/2027	(flat rate) PROPOSED BUDGET 9/30/2027	(increased millage) (no use of reserves) PROPOSED BUDGET 9/30/2027	
Millage Rate		1.0480	1.0480	0.9897	0.9575	0.9897	1.0000	
FUND BALANCE FROM PRIOR FISCAL YEAR		\$ 17,112,265	\$ 17,112,265	\$ 16,819,715	\$ 15,000,000	\$ 15,000,000	\$ 15,000,000	Est. used since CY underway
REVENUES AND OTHER SOURCES						3.4%	4.4%	Millage % relative to TRIM rolled-back rate
	Revenues							
001.000.3110	Ad Valorem Taxes (96%)	\$ (18,936,350)	\$ (18,700,000)	\$ (19,200,000)	\$ (19,600,000)	\$ (20,300,000)	\$ (21,300,000)	Rollback rate 0.9575
001.000.3611	Investment Income	(525,427)	(400,000)	(400,000)	(400,000)	(400,000)	(400,000)	interest rates are leveling out
001.000.3690	Other Income	(277,889)	(34,333)	(34,333)	(25,750)	(25,750)	(25,750)	Final installment of Healthy Start reimbursement (\$103k over 3 years)
	Total Revenues	(19,739,666)	(19,134,333)	(19,634,333)	(20,025,750)	(20,725,750)	(21,725,750)	
	Other Sources							
001.000.2840	Addition to (Use of) Reserves	(292,548)	(2,319,999)	(1,500,000)	(1,700,000)	(1,000,000)	-	
	Total Revenues and Other Sources	\$ (20,032,214)	\$ (21,454,332)	\$ (21,134,333)	\$ (21,725,750)	\$ (21,725,750)	\$ (21,725,750)	
EXPENDITURES AND OTHER USES								
	Healthcare Expenditures							
	Statutorily Mandated Expenditures							
001.562.3470	County Medicaid Reimbursement	\$ 3,599,158	\$ 3,604,857	\$ 4,062,060	\$ 4,200,000	\$ 4,200,000	\$ 4,200,000	3.2% estimated per CPI
001.562.3480	H C R A - In County	81,985	400,000	400,000	400,000	400,000	400,000	Budget req'd based on population
001.562.3481	H C R A - Outside County	27,170	400,000	400,000	400,000	400,000	400,000	Budget req'd based on population
	Total Statutorily Mandated Expenditures	3,708,313	4,404,857	4,862,060	5,000,000	5,000,000	5,000,000	
	All Other Healthcare Expenditures							
001.562.3401	Specialty Care Services	4,828,785	4,830,000	4,500,000	4,500,000	4,500,000	4,500,000	Est. per EBMS 6/17/26
001.562.3410	Halifax Hospital	1,133,708	3,200,000	3,200,000	3,600,000	3,600,000	3,600,000	Est. per EBMS 6/17/26
001.562.3411	AdventHealth	2,042,280						
001.562.3430	Primary Care	2,826,262	2,830,000	2,500,000	2,500,000	2,500,000	2,500,000	Est. per EBMS 6/17/26
001.562.3403	Emergency Room Care	923,143	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	Est. per EBMS 6/17/26
001.562.3432	Pharmacy	648,183	900,000	700,000	700,000	700,000	700,000	Est. per EBMS 6/17/26
001.562.3461	SMA - Residential Treatment	550,000	550,000	550,000	700,000	700,000	700,000	Per 3/5/26 funding request
001.562.3408	Rising Against All Odds	223,413	223,017	249,801	274,781	274,781	274,781	Per 3/5/26 funding request
001.562.3404	Florida Dept of Health Dental Svcs	153,464	160,000	165,000	190,000	190,000	190,000	Per 3/5/26 funding request
001.562.3499	Other Healthcare Expenditures	-	174,767	218,607	124,000	124,000	124,000	
001.562.3490	The Neighborhood Center	125,000	125,000	125,000	109,000	109,000	109,000	Per 3/5/26 funding request
001.562.3406	Hispanic Health Initiatives	98,150	100,000	100,000	100,000	100,000	100,000	Per 3/5/26 funding request
001.562.3407	Community Legal Services	88,500	88,500	88,500	94,695	94,695	94,695	Per 3/5/26 funding request
001.562.3460	SMA - Psychiatric Outpatient	90,000	90,000	90,000	90,000	90,000	90,000	Per 3/5/26 funding request
001.562.3491	Life-Spire Community Services, Inc.	-	-	74,500	74,500	74,500	74,500	Per 3/5/26 funding request
001.562.3494	Levi Long Sickie Cell Association	-	-	-	65,000	65,000	65,000	Per 3/5/26 funding request
001.562.3495	True Health	-	-	-	55,000	55,000	55,000	Per 3/19/26 agreement
001.562.3450	The House Next Door	44,430	45,000	45,000	45,000	45,000	45,000	Per 3/5/26 funding request
001.562.3462	SMA - Baker Act Match (Em. Behav. Hlth)	150,000	150,000	150,000	-	-	-	No funding request
001.562.3493	Easterseals Northeast Central FL	-	-	15,000	-	-	-	No funding request
	Total Healthcare Expenditures	17,633,631	18,871,141	18,633,468	19,221,976	19,221,976	19,221,976	

West Volusia Hospital Authority
2027 Budget Working

Account	Description	ACTUAL 9/30/2025	FINAL BUDGET 9/30/2025	ADOPTED BUDGET 9/30/2026	Option A	Option B	Option C	Proposed Budget Notes
					(rollback)	(flat rate)	(increased millage) (no use of reserves)	
					PROPOSED BUDGET 9/30/2027	PROPOSED BUDGET 9/30/2027	PROPOSED BUDGET 9/30/2027	
<i>Personnel Services</i>								
001.562.2001	Regular salaries and wages	69,064	69,064	71,564	74,000	74,000	74,000	Per employment agreement
001.562.2101	FICA	5,332	5,283	5,475	5,661	5,661	5,661	
001.562.2201	Retirement	9,492	10,104	10,756	10,797	10,797	10,797	FY27 regular class FRS is 13.59 ER Contribution rate
001.562.2301	Life and Health Insurance	10,330	12,000	12,000	12,000	12,000	12,000	\$1K/month per contract
001.562.2401	Workers Compensation Claims	15,529	25,000	25,000	25,000	25,000	25,000	Old claim payments
	<i>Total Personnel Services</i>	<u>109,747</u>	<u>121,451</u>	<u>124,795</u>	<u>127,458</u>	<u>127,458</u>	<u>127,458</u>	
<i>Other Expenditures</i>								
<i>Locally Mandated Fees</i>								
001.562.9101	Tax Collector & Appraiser Fee	567,291	650,000	650,000	650,000	650,000	650,000	
001.562.9102	City of DeLand Tax Increment District	164,037	125,000	165,000	200,000	200,000	200,000	2026 actual was \$185K
	<i>Total Locally Mandated Fees</i>	<u>731,328</u>	<u>775,000</u>	<u>815,000</u>	<u>850,000</u>	<u>850,000</u>	<u>850,000</u>	
<i>All Other Expenditures</i>								
001.562.3421	TPA Services	479,716	500,000	500,000	500,000	500,000	500,000	
001.562.3412	Application Screening - THND	563,146	563,761	445,008	442,598	442,598	442,598	Per 3/5/26 funding request
001.562.3202	General Accounting - Recurring	127,312	118,560	119,658	124,000	124,000	124,000	Per JMCo agreement
001.562.3413	Application Screening - RAAO	59,904	97,742	97,742	107,516	107,516	107,516	Per 3/5/26 funding request
001.562.3101	Legal Counsel	78,000	78,000	79,560	82,000	82,000	82,000	Per Attorney Small agreement
001.562.4602	Building Repairs	87,926	100,000	100,000	80,000	80,000	80,000	Est. per EBMS 6/17/26
001.562.3409	Healthy Communities Kid Care Outreach	65,062	72,202	72,202	72,202	72,202	72,202	Per 3/5/26 funding request
001.562.4901	Other Operating Expenditures	70,324	79,900	59,400	60,000	60,000	60,000	2026 includes \$3,700/mo. Deltona clinic lease
001.562.3201	Audit	21,575	21,575	22,500	23,000	23,000	23,000	Per 9/13/2022 agreement
001.562.4801	Advertising	4,014	10,000	50,000	20,000	20,000	20,000	
001.562.3203	General Accounting - Nonrecurring	-	15,000	15,000	15,000	15,000	15,000	Any potential one-time consulting
001.562.3103	Outside Legal Counsel	529	30,000	-	-	-	-	No renewal agreement
	<i>Total Other Expenditures</i>	<u>2,288,836</u>	<u>2,461,740</u>	<u>2,376,070</u>	<u>2,376,316</u>	<u>2,376,316</u>	<u>2,376,316</u>	
Total Expenditures		<u>\$ 20,032,214</u>	<u>\$ 21,454,332</u>	<u>\$ 21,134,333</u>	<u>\$ 21,725,750</u>	<u>\$ 21,725,750</u>	<u>\$ 21,725,750</u>	

Webb,

We don't have the letter for this year yet, but Corry said the state notified the county that the total due will be \$11,024,582. I attached the letter from last year, so maybe you can get a closer number for what we'll have to pay in advance of when she gets done with the letter. We didn't get the letter from the county last year until mid-August.

Stacy

From: Corry Brown <cabrown@volusia.gov>

Sent: Tuesday, July 7, 2026 4:21 PM

To: Stacy Tebo <stebo@westvolusiahospitalauthority.org>

Subject: RE: Medicaid contribution FY27

Stacy,

I am actually working on everything right now, the letters and council agenda item. Hopefully I can get some information out this week. The state notified the county that the total annual contribution required is \$11,024,582.

Thank you,

Corry Brown

Operations Manager

Community Assistance

Community Services

121 West Rich Avenue

DeLand, FL 32720

Office: 386-736-5955 ext. 12970

Email: cabrown@volusia.gov

From: Stacy Tebo <stebo@westvolusiahospitalauthority.org>

Sent: Tuesday, July 7, 2026 4:13 PM

To: Corry Brown <cabrown@volusia.gov>

Subject: [EX] Medicaid contribution FY27

CAUTION: This email originated from outside Volusia County's email system. **DO NOT CLICK** links or attachments unless you recognize the sender and/or know the content is safe.

Hi Corry,

We have a budget workshop next week, and the commissioners will ask about the Medicaid contribution. I know the governor only signed June 29th, but do you have an idea of when that might be known?

Stacy Tebo

WVHA Administrator





Property Tax Oversight Informational Bulletin

Truth in Millage (TRIM)

Maximum Millage Rate Calculation

**June 26, 2026
PTO 26-02**

Effective June 24, 2026, Senate Bill [4-F](#) revises the calculation for determining the maximum millage rate that a county, municipality, special district, or municipal service taxing unit may levy.

Section 2 of SB 4-F, amends subsection 200.065(5), Florida Statutes, to remove a calculation of the current year's maximum millage rate based on the prior year's taxes and maximum millage rate and removes the option to levy the adopted rate from the prior year, if higher. The amendment provides that the maximum millage rate that may be levied is the rolled-back rate computed under 200.065(1), F.S. A taxing authority may adopt a millage rate up to 110 percent of the rolled-back rate by a two-thirds vote of the membership of the governing body. A taxing authority may adopt a millage rate exceeding 110 percent of the rolled-back rate by a unanimous vote of the membership of the governing body or three-fourths vote of the membership of a governing body with nine or more members.

Sections 1 and 3 of SB 4-F, update references in sections 200.001 and 200.068, Florida Statutes.

Section 4 of SB 4-F, reenacts sections 218.12, 218.125, and 218.136, Florida Statutes, to offset losses in fiscally constrained counties through state expenditures.

Affected Forms

The following forms will be affected based on the law change. Provisional versions are currently available at <https://floridarevenue.com/property/Pages/Forms.aspx> and have been updated in the OASYS eTRIM application.

- Form DR-420MM-P, *Maximum Millage Levy Calculation Preliminary Disclosure*
- Form DR-420MM, *Maximum Millage Levy Calculation Final Disclosure*

Rulemaking

Rules 12D-17.002, *Definitions*, 12D-17.004, *Taxing Authority's Certification of Compliance; Notification by Department*, and 12D-16.002, F.A.C., *Index to Forms*, will be addressed through rulemaking to reflect the law change.

Information about the status of the Department's rulemaking is available at <https://floridarevenue.com/rules>.

Questions

This bulletin is provided by the Department of Revenue for your general information. Send any questions by email DORPTO@floridarevenue.com.

Reference

The full text of the bill is available at <https://www.flsenate.gov/Session/Bill/2026F/4F>.

Implementing Date

This law is effective on June 24, 2026, and first applies to the 2026 tax roll.

LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: July 07, 2026

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for July 16, 2026 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the June 18, 2026 Regular Meeting Minutes.

I. Legal Context for Budget Workshop/TRIM Procedure [Tax/Budgeting] [*See new info. in italics and bold*]

Please note that the Authority's budget process is governed by the Truth in Millage ("TRIM") process as set forth in Chapter 200, Florida Statutes and the related Department of Revenue compliance regulations. In general, TRIM requires that taxing entities such as the Authority hold two public hearings for open discussion on their proposed millage rate and proposed budget. Such public hearings must first deal with any increase in millage over the statutory rolled-back rate (RBR) necessary to fund the proposed budget, if any, and the specific purposes for which taxes are being increased. **The millage rate must be adopted first and then the budget must be adopted with a separate vote.** Notices for the first public hearing ("TRIM Notice") is mailed to taxpayers by the County Property Appraiser on the Notice of Proposed Property Taxes. Notice for the second public hearing is handled by the Authority with a newspaper advertisement in a statutorily mandated format and publication deadline.

For Board member personal vacation scheduling purposes, please note that the Authority's TRIM budgeting process usually starts in July coincident with the Property Appraiser's certification of the tax roll and ends in late September with a final budget hearing and submission of certifications of compliance to the State's TRIM Compliance Office. Therefore, even though tentative dates have already been voted upon (see below in Paragraph H *infra*), Board members should maintain as much flexibility as possible in their September schedules in order to ensure a quorum and whatever majority is necessary to satisfy the TRIM requirements.

For most years since 2007, the Board has voted to adopt millage at the "rolled-back rate" ("RBR"), which is the rate calculated with a statutory formula to allow the Board to raise the same amount of revenue as it did in the immediate past tax year with a simple majority vote. Refer to counsel's 9/17/2014 Legal Update for further historical summary of final millage votes.

The following are descriptions of the exceptional years where the Board has voted to set its final millage rate either below or above that statutory rolled-back rate, which is the threshold for determining what is a 'tax decrease' or 'tax increase' under the TRIM statute:

Regarding the 2024-25 budget year, the TRIM Final Budget Hearing was held on Thursday, September 19, 2024, and the Board voted by a 4-0-1 vote to set its final millage at the rate of 1.0480 mills with a separate unanimous vote to adopt the Authority's 2024-25 final budget of \$19,634,332.00. Therefore, the 2024-25 tax year's millage of 1.0480 mills represents a **15.3% increase** above the .9091 mills rolled-back rate.

Regarding the 2022-23 budget year, the TRIM Final Budget Hearing was held on Thursday, September 22, 2022, and the Board voted unanimously to set its final millage at the rate of 1.0816 mills with a separate unanimous vote to adopt the Authority's 2022-23 final budget of \$15,945,000.00. Therefore, the 2022-23 tax year's millage of 1.0816 mills represents a **14.3% decrease** below the 1.2645 mills rolled-back rate.

Regarding the 2020-21 budget year, the TRIM Final Budget Hearing was held virtually on Thursday, September 24, 2020, and the Board voted unanimously to set its final millage at the rate of 1.5035 mills with a separate unanimous vote to adopt the Authority's 2020-21 final budget of \$18,566,158,000.00. Therefore, the 2020-21 tax year's millage of 1.5035 mills represents a **14.42% decrease** below the 1.7569 mills rolled-back rate.

Regarding the 2019-20 budget year, the TRIM Final Budget Hearing was held on Thursday, September 26, 2019, and the Board voted 3-1-1 to set its final millage at 1.908 mills with a separate 3-1-1 to adopt the Authority's 2019-20 final budget of \$19,556,988. Therefore, the 2019-20 tax year's millage of 1.908 mills was a **5.563% decrease** over the 2.0204 mills rolled-back rate.

Regarding the 2017-18 budget year, the TRIM Final Budget Hearing was held on Tuesday, September 26, 2017, and the Board voted 4-0-1 to set its final millage at 2.366 mills with a separate 4-0-1 to adopt the Authority's 2017-18 final budget of \$20,023,304.00. Therefore, the 2017-18 tax year's millage of 2.366 mills was a **58% increase** over the 1.4966 mills rolled-back rate.

Regarding the 2015-16 budget year, the TRIM Final Budget Hearing was held on Thursday, September 17, 2015, and the Board voted 5-0 to set its final millage at 1.6679 mills with a separate 5-0 to adopt the Authority's 2015-16 final budget of \$16,741,063.00. Therefore, the 2015-16 tax year's millage of 1.6679 mills was a **10% decrease** over the 1.8532 mills rolled-back rate;

Regarding the 2014-15 budget year, the TRIM Final Budget Hearing was held on Thursday, September 25, 2014, and the Board voted 4-0-1 (vacant) to set its final millage at 1.9237 mills with a separate 4-0-1 (vacant) to adopt the Authority's 2014-15 final budget of \$15,989,676.00. Therefore, the 2014-15 tax year's millage of 1.9237 mills

was a **15% decrease** over the 2.2632 rolled-back rate;

Regarding the 2013-14 budget year, the TRIM Final Budget Hearing was held on Thursday, September 19, 2013, and the Board voted 5-0 to set its final millage at 2.3759 mills with a separate 5-0 to adopt the Authority's 2013-14 final budget of \$17,453,695.00. Therefore, the 2013-14 tax year's millage of 2.3759 mills was a **1.5% decrease** over the 2.4121 rolled-back rate;

Regarding the 2009-10 budget year, the TRIM Final Budget Hearing was held on Tuesday, September 22, 2009, and the Board voted unanimously to set its final millage at 1.745 mills with a separate unanimous vote to adopt the Authority's 2008-09 final budget of \$15,680,000.00. Therefore, the 2009-10 tax year's millage of 1.745 mills was a **2.04% decrease** over the 1.7813 rolled-back rate;

Regarding the 2007-2008 budget year, the TRIM Final Budget Hearing was held on Wednesday, September 12, 2007, and the Board unanimously voted to set its final millage at 1.2619 mills with a separate unanimous vote to adopt the Authority's 2007-08 final budget of \$18,414,937.00. Therefore, the current tax year's millage of 1.2619 mills is the same as the final millage adopted for 2006-07, but it represented a **10.37 percent increase** over the statutory rolled-back rate of 1.1433 mills.

On May 26, 2026, the Volusia County Property Appraiser sent the Authority official notification that based on its "pre-preliminary estimate", the total taxable value of property in the Authority's tax district is \$21,298,793,273, which represents a net change of approximately +5.23% from 2025 pre-preliminary estimated taxable value (\$20,239,392,024). **Counsel defers to JMCo to confirm or correct these calculations.**

For Board planning purposes please begin to anticipate the following TRIM deadlines and special meeting dates during the next few months:

- A The process will begin with the Property Appraiser certifying the tax roll by July 1, 2026;
- B By a date to be set by the Board, the accountants must circulate a proposed budget to the Board;
- C At its July 16, 2026 Regular Meeting, the Authority will need to determine its proposed millage rate, including considerations of any increase above the rolled-back rate, and the date, time and place of the first of two required public hearings ("Tentative Budget Hearing"). The Tentative Budget Hearing must take place no earlier than September 3 and no later than September 18.
- D By August 4th, the Authority will need to notify the Property Appraiser of prior year millage rate, proposed current millage rate, RBR and date, time and place for the Tentative Budget Hearing;
- E By August 24th, the Property Appraiser will send out the required TRIM Notice. The Authority also generally advertises the Tentative Budget Hearing as it would for a regular meeting even though such supplemental advertisement is not required;
- F Within 15 days after the Tentative Budget Hearing occurs and the Tentative Millage and Budget are adopted, the Authority will need to advertise its second and final public hearing on the millage and budget ("Final Budget Hearing"). The advertisement for the

Final Budget Hearing must be published at least 2, but no more than 5 days before the hearing takes place.

- G Hearing dates selected by the Volusia County Council and Volusia County School Board take priority. The WVHA Administrator will confirm that the dates that the School Board (*September 8th*) and the County Council (*September 3^d*) have preliminarily scheduled their respective TRIM hearings which will allow WVHA to schedule hearings at different times within the relevant time periods.
- H *To reconcile these statutory scheduling requirements with the Authority's current meeting schedule and depending on any changes to the County Council or School Board schedule, the Tentative Budget Hearing has been preliminarily scheduled for 5:05p.m. on Thursday, September 10, 2026; Monday, September 21st as the tentatively scheduled date for publication of the Final Budget Hearing which is proposed to occur in a meeting on Thursday, September 24, 2026 at 5:05p.m, followed immediately by a regular meeting scheduled for that same date. Please refer to website for details and any necessary last-minute changes.*
- I Within 3 days of the Final Budget Hearing, the Authority (via Administrator) must forward the resolution adopting the final millage rate to the Property Appraiser.
- J Within 30 days of the Final Budget Hearing, the Authority (via Administrator) must submit its TRIM Compliance package (DR-487).

Regarding voting requirements, the following is how to distinguish between the "rolled-back rate" and the "maximum millage rolled-back rate". With the recently adopted amendments (2026), WVHA will be able to approve the required resolutions with a millage at or below the rolled-back rate by a simple majority (3 out of 5) vote. By a two-thirds (4 out of 5), WVHA may approve millage up to 110% of the rolled-back rate. A unanimous (5 out of 5) vote would be required to adopt a millage rate over 110% of the rolled-back rate. JMCo has advised counsel that based on their calculations, WVHA's 2026-2027 rolled-back rate is 0.9575 and WVHA's maximum millage rate is 1.0533.

II. Drafting Potential Funding Agreement with Levi Long Sickle Cell Association, Inc.

During the June Regular Meeting, Counsel was requested to respond to questions raised during the CAC meetings regarding how the proposal from Levi Long Sickle Cell Association, Inc. ("Levi Long") could be translated into a final funding agreement. Counsel reviewed the relevant funding application and CAC meeting materials and determined that only certain aspects of the proposed services were types that would be eligible for WVHA funding. After discussing the matter with the contact person for Levi Long and confirming their understanding of those distinctions, which was subsequently confirmed by Levi Long in an email dated July 1, 2026, counsel was able to translate the clarified proposal into a preliminary draft funding agreement. Counsel will provide a complete copy of that preliminary draft funding agreement to Ms. Tebo for inclusion in the Board Materials. This preliminary draft has not yet been presented to Levi Long and is subject to revision based on further direction from the Board during the TRIM hearings and further negotiations with Levi Long. It should, however, provide the CAC and the Board with a concrete basis for envisioning how funding Levi Long could work if the application is approved and some Funding Limit is established.

III. Review and Consideration of Updates to *Select Internal Organizational Policies of the West Volusia Hospital Authority* [Refer back to Legal Update Memorandum dated

10/15/2020, 11/10/2020, 4/06/2021 and 6/09/25 for additional background details.] [*See new info. in italics and bold*]

As a reminder, the below version of *Select Internal Organizational Policies of the West Volusia Hospital Authority* was adopted at the Board's 6/17/2025 meeting. Counsel recommends that members of the Board discuss Counsel's recommendations in italics and talk about any other proposals and then include them all as a Discussion item for potential adoption at the June, 2026 Board meeting.

SELECT INTERNAL ORGANIZATIONAL POLICIES OF THE WEST VOLUSIA HOSPITAL AUTHORITY:

ORGANIZATION.

The Enabling Legislation, Section 2, Paragraph (3) provides that "The board of commissioners shall take office and organize at the first meeting in the month of January of each year by the election from among their number a chair, vice chair, secretary, treasurer, and such other officers as the board may deem necessary to accomplish the purpose of this act. All such officers shall serve for the year in which elected and until their successors are elected and installed.

-The Enabling Legislation, Section 1 provides that it is established for the public purpose "of, either directly or through third parties, providing access to healthcare for indigent residents of the district."

QUORUM.

The Enabling Legislation, Section 3, Paragraph (3) provides that "Three of the [five] commissioners shall constitute a quorum, and a vote of at least two of the commissioners shall be necessary for the transaction of any business of the district."

-The Florida Attorney General has opined that the physical presence of a quorum of commissioners is required in order for local governments to conduct official business unless the in-person requirement is waived by a specific statute or by an executive order of the governor during a state of emergency.

-The Florida Attorney General has opined that when a quorum is physically present, an absent member may only participate via telephone conference or other interactive electronic technology when this means of participation is due to "extraordinary circumstances such as illness," the public has been provided notice and a speaker phone or similar device is used to allow the absent member to hear and participate in discussions, and to be heard by other board members and the public.

RULES OF ESTABLISHING AGENDA.

- A. *The Agenda published online and included in the Board Meeting Packet should be described as the "Proposed Agenda" instead of "Agenda" so that members of the public are informed that the items listed are only proposed until the Proposed Agenda is approved by a majority vote of the board of commissioners at the beginning of each meeting. The Administrator shall first circulate a draft Proposed Agenda to the Chair, Attorney and Accountant and consider comments before publishing the Proposed Agenda.*
- B. *Agenda Items Placed by Commissioners: Items placed on the Board's Draft Agenda by a Commissioner shall identify that Commissioner's name in parenthesis.*

Current Policy

***Motion 054 – 2021** Commissioner Coen motioned to identify the Commissioner who places any future agenda item on the agenda. Commissioner Craig seconded the motion. The motion passed unanimously.*

RULES OF DEBATE.

A. Obtaining the floor: Every Commissioner desiring to speak shall address the Chair and, upon recognition by the Chair, the recognized Commissioner shall confine comments to the question under debate, avoiding all personalities and indecorous language.

B. Interruptions: A Commissioner, once recognized, shall not be interrupted when speaking unless the Chair calls that Commissioner to order. If a Commissioner, while speaking, is called to order by the Chair, the Commissioner shall cease speaking until the question of order is determined and, if in order, shall be permitted to proceed.

-The Chair shall decide all questions of order; subject, however, to an appeal to the entire board of commissioners upon such questions, in which event a majority vote of the board of commissioners shall conclusively govern and determine such question of order.

C. General Time Limit for Agenda Items: Unless extended or otherwise limited by a majority vote of the board of commissioners, all Regular Meeting Agenda items (comments, reports, updates and discussion) shall be limited to 15 minutes.

[Current Policy

***Motion 052 – 2021** Commissioner Craig motioned to limit discussion items to 15 minutes of discussion. Commissioner Coen seconded the motion. The motion passed by a 4-1 vote, Commissioner Soukup opposing.]*

RULES ON ELECTRONIC RECORDS RETENTION:

In order to comply with the Florida Public Records Law, any email, text message or social media post which involves WVHA official business and it is of a non-transitory nature, as explained above, must be preserved as a “public record” in accordance with the General Records Schedule. Board members, funded or contracted agencies and contracted professionals are hereby strongly discouraged from using personal email accounts, cell phones and social media to conduct official WVHA business unless it is only “transitory”. Effective as soon as such accounts are generated by WVHA’s contracted Public Records Custodian and technical access is made available, Board members and contracted professionals are expected to utilize email accounts on the westvolusiahospitalauthority.org domain for purposes of sending and receiving emails to conduct WVHA official business. When it is necessary to utilize personal accounts or social media because the matter is time sensitive, individuals are encouraged to forward the email to Ms. Tebo (stebo@westvolusiahospitalauthority.org) for preservation in accordance with the General Records Schedule. If there is any question at all in the Board members’, funded or contracted agent’s mind about whether the email, text message or social media is a public record, the question should be discussed with Ms. Tebo who shall consult with State officials to determine the appropriate retention schedule. If the person communicating about WVHA business on non-WVHA email accounts, telephones or social media is not able to save those messages on their company or personal computer or phone equipment, they should contact Ms.

Tebo, which is WVHA's designated Public Records Custodian to make arrangements for forwarding them to Ms. Tebo for their proper preservation.

IV. General Compliance with the Sunshine Law. [*See new info. in italics and bold*]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to "off-the record" chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, other contracted professionals, staff of funded agencies and members of the public) from telling one Board member what other Board members are thinking or saying about matters likely to come before the Board, including on matters of governance or upcoming elections.

LEVI LONG SICKLE CELL ASSOCIATION, INC. 2026-2027
(Access to Care for Residents with SCD)
FUNDING AGREEMENT

This Funding Agreement ("Agreement") is made and entered into as of the 1st day of October, 2026, by and between the WEST VOLUSIA HOSPITAL AUTHORITY (the "Authority") and LEVI LONG SICKLE CELL ASSOCIATION, INC. ("Grantee")

INTRODUCTION:

The Authority is an independent special tax district encompassing the western portion of Volusia County, Florida (the "Tax District"), created by a special act of the Florida Legislature, Chapter 57-2085, Laws of Florida, as amended (the "Enabling Legislation"), for the purpose of establishing, operating, and maintaining hospitals and other health care facilities for the care of indigents of the Tax District and for pay patients and to participate in other activities to promote the general health of the Tax District.

Grantee is a community-based, non-profit agency incorporated in Florida and located in Volusia County, Florida that provides support, resources and raising awareness about sickle cell disease. .

Under the terms of this Agreement Grantee will provide needed screenings and testing to identify residents of West Volusia with sickle cell genes or disease and provide them with personalized plans and case management to connect them with appropriate care. Grantee will assist WVHA Health Card members with sickle cell disease ("SCD") with navigating the healthcare system, including coordinating medical appointments, treatments and specialist referrals. With funding from other sources, Grantee will also provide other services to its target population, such as outreach and community awareness services and support with financial assistance.

With this Program, Grantee will work as part of a collaborative team, including Employee Benefit Management Services, LLC, miCare, LLC, miRX, LLC, True Health, Stewart-Marchman Act Behavioral Services, Inc., Rising Against All Odds, Inc., Life Spire Community Services, Inc. The Neighborhood Center of West Volusia, Inc., Community Legal Services of Mid-Florida, Halifax Healthy Families Corporation (d/b/a Healthy Communities), Volusia County Health Department, Hispanic Health Initiatives, Inc. and all other contractors, subcontractors and providers that serve WVHA-funded services, to bring access to care for West Volusia residents with sickle cell genes or disease. Grantee will also serve as a resource for the Authority and be available to consult with the Authority on the services provided within the community and sickle cell disease issues in general. Grantee will provide regular utilization reports to the Authority and will provide a summary report at the end of the funding.

The Enabling Legislation authorizes and empowers the Authority to enter into lawful contracts that its Board of Commissioners may deem proper or expedient to carry out the purposes of the Enabling Legislation, as in its discretion is necessary for the preservation of the public health, for the public good, and for the use of the public.

The Authority's Board of Commissioners further has determined that this Agreement is authorized by the Enabling Legislation and is necessary for the preservation of the public health, for the public good, and for the use of the public within the Tax District.

Under the terms of this Agreement the Grantee will provide needed services under the Program for qualified residents of the Tax District as described in Grantee's Application for Funding [*see* Section 1, "Proposal"], for which the Authority will provide limited financial support to the Grantee.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

1. **Funding Period.** This Agreement shall provide funding for the period from the 1st day of October, 2026 through the 30th day of September, 2027.

2. **Program.** As specified in Grantee's Application for Funding dated March 03, 2026. In the event of conflict between the terms of the Application for Funding and this Agreement, the terms of this Agreement shall govern.

3. **Funding.** The Authority agrees to provide up to \$65,000.00 (Sixty-five Thousand Dollars) in Funding ["Funding Limit"] to reimburse Grantee for Allowable Costs as defined in paragraph 4 below. *Grantee acknowledges that the Authority has not approved additional funding, and there is no obligation of any kind on the part of the Authority to provide additional funding, for the Program, however Grantee may apply for additional funding consistent with Authority practices. Grantee agrees to continue to seek additional third-party funding for all of its programs, including this Program.*

4. **Reimbursements.** The Authority shall reimburse Grantee for the Allowable Costs Grantee incurs for the Program. "Allowable Costs" shall be determined in accordance with the following provisions:

- 4.1 Funding Disbursements will be made in monthly installments up to the Funding Limit, subject to and based upon the presentation of invoices and supporting information acceptable to the Authority within 60 days of the date services are provided ("Disbursements"). If Grantee's combined invoices for any quarter exceed one-fourth the Funding Limit, the Grantee shall (before the next regularly scheduled Board meeting materials deadline) submit to the Board a letter to explain the uneven spend-down of Funding and to notify the Board whether it

anticipates making a request to the Authority for additional funding for the October 1, 2026 through September 30, 2027 Funding Period. Supporting information includes, but is not limited to, a de-identified listing of clients, their city of residence and zip code, and the duration of each documented unit of service received by each de-identified client.

- 4.2 Reimbursement Rate. Grantee shall be reimbursed for services to Program clients that are provided by licensed health care professionals (or supervised by licensed health care professionals) at the following rates: (i) a flat fee of \$14.82 for each one-quarter hour (15 minutes) of direct screening or case management activity including meeting with at-risk WVHA Health Card members (or those potentially eligible as defined in Paragraph 6) to assess medical need, testing for sickle cell genes or disease, developing a personalized care plan, contacting and collaborating with relevant health care providers and providing immediate referrals to appropriate health care providers. In no event shall the annual aggregate Reimbursement provided to Grantee by the Authority under this Agreement be required to exceed the annual Funding Limit (as defined above).
- 4.3 "Allowable Costs" shall include the Grantee's actual costs for providing screening and case management services to clients of the Program; provided however, Allowable Costs shall be reduced by any Program income earned (e.g. co-pays); third party reimbursement earned, whether or not received; and any other sources of income or contributions received that is applicable to the Program. In order to qualify as "Allowable Costs", no cost or rate of reimbursement, charged to the Authority may exceed that which Grantee knows or reasonably should know based on published rates that any other funding entity, public (e.g. Medicare, Medicaid programs in Florida or outside of Florida if Florida Medicaid does not cover the subject service) or private, pays for the same or substantially the same services.
- 4.4 A Final Report ["Report"] shall be made to the Authority, which shall present the total Allowable Costs Grantee incurred for the Program; Program income earned; contributions received applicable to the Program; third party reimbursement earned, whether or not received; and a statement detailing Program utilization. This Report and other material shall be the basis for determining the Final Reimbursement due to Grantee for the Program. The Authority shall only reimburse Grantee at the agreed Reimbursement Rate for Allowable Costs. "Final Reimbursement" shall be determined by the Authority by applying the Final Report data and other pertinent information to the Allowable Costs determination. Disbursements exceeding the Final Reimbursement as defined above shall be repaid to the Authority, by Grantee, within 120 days of the Grantee's receipt of the Authority's written determination of Final Reimbursement. Repayment of the

amount that Disbursements exceed Final Reimbursement shall bear interest at the statutory rate as provided in Section 55.03, Florida Statutes, from the date Grantee receives the notice of Final Reimbursement. However said interest shall be waived if Grantee repays the funds to the Authority within the 120 day period.

5. **Program Participation.** WVHA is the payer of last resort and assists residents with no medical benefits. Residents that have health coverage are ineligible for Program Participation. Certain programs, such as 'Aids Drugs Assistance Program' (ADAP) that are targeted to offer limited services towards one specific disease, will not disqualify a resident from Program Participation because such programs are not considered inclusive medical benefits. A Program Participant is considered income eligible if they have income up to and including 150% of the then applicable Federal Poverty Guidelines. The Program is to operate in, and benefit the health of residents of, the Tax District, with an emphasis on providing care to, and improving the health of, indigent residents. Grantee shall also provide information regarding other Authority programs and encourage potential Program Participants to apply for a WVHA Health Card or any other federal or state health care program for which they may be eligible.

6. **Screening.** In order to qualify for services under this Agreement, Program Participants must have a currently active WVHA Health Card on the date of service. Residents of the Tax District may obtain the WVHA Health Card by submitting a completed application along with the required supporting documentation to The House Next Door, Inc., WVHA's Enrollment Certifying Agent for a determination of eligibility based on the applicant's residency, identification, income and assets based on guidelines in the WEST VOLUSIA HOSPITAL AUTHORITY HEALTHCARD PROGRAM ELIGIBILITY GUIDELINES AND PROCEDURES, Revised June 18, 2026 ("Screening Requirements"). The Authority reserves the right to amend these Screening Requirements. To the extent that the Grantee's Program Director, Dr. Robert Sessoms (or his successor) determines that immediate assessment services must be provided to a potential Program Participant, Grantee may only invoice the Authority for such services if the individual eventually becomes a Health Card enrollee and the individual, within fifteen (15) business days of the immediate services, makes an initial appointment to begin the WVHA Health Card enrollment process either through the prescreening services provided by Rising Against All Odds or the prescreening and final eligibility determination services provided by the House Next Door.

7. **Utilization Reports.** Grantee shall provide Utilization Reports to the Authority by the 10th of each month detailing Program utilization by Tax District residents during the previous month. These Utilization Reports shall include information concerning number of clients served, reasons for seeking service, discharges w/reasons and demographic information including race, sex, age, city of residence, income level and family size; however, the Authority reserves the right to require additional reasonable utilization information in the event that it finds the information provided as insufficient. Grantee shall provide the Authority with reports made by it to other entities funding the Program, and Grantee shall also provide copies of any evaluations and reports made by other private or governmental groups that relate to the Project and/or this

Agreement when they become available to the Grantee. Grantee is not required to provide information related to non-parties to this Agreement to the Authority that is protected under Florida or Federal privacy or non-disclosure laws. In addition, Grantee shall make at least one (1) verbal report to the Authority board during the year detailing aspects of program utilization and efficacy. Grantee's efficacy in helping Authority in carrying out its mission shall be a significant factor in reviewing further funding requests.

8. **Site Inspection/Agreed Upon Procedures Report.** Grantee shall allow a member of the Authority or a representative of the Authority to review the internal records and operations of Grantee, unannounced but in a reasonable manner and with best efforts to minimize disruption of Grantee's operations, to insure that Grantee has complied with the requirements of this Agreement and to compile a Compliance Report on Grantee. The Compliance Report shall include a statement of the total amount received by Grantee from the Authority, and an opinion as to Grantee's compliance with the requirements of this Agreement, and shall report any and all instances of non-compliance discovered. If Grantee receives an independent audit for a fiscal year that includes the Term of this Agreement, then it shall provide the Authority a copy of the audit within thirty (30) days of the audit's delivery to Grantee.

9. **Public Records Law.** IF THE GRANTEE HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE GRANTEE'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 386-456-1252, stebo@westvolusiahospitalauthority.org, and P.O. Box 940, DeLand, FL 32721-0940. The Grantee shall comply with Florida's Public Records Law (Fla. Stat. § 119.01 et. seq.), specifically to:

9.1 Keep and maintain public records required by the Authority to perform the service.

9.2 Upon request from the Authority's Custodian of Public Records, provide the Authority with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided under Florida's Public Records Law or as otherwise provided by law.

9.3 Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Grantee does not transfer the records to the Authority.

9.4 Upon completion of the contract, transfer, at no cost, to the Authority all public records in possession of the Grantee or keep and maintain public records required by the Authority to perform the service. If Grantee transfers all public

records to the Authority upon completion of the contract, the Grantee shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Grantee keeps and maintains public records upon completion of the contract, the Grantee shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Authority, upon request from the Authority's Custodian of Public Records, in a format that is compatible with the information technology systems of the Authority.

10. **Breach.** A failure by Grantee to do or cause to be done, or omit to do, any act required by this Agreement shall constitute a "Breach" of this Agreement. Further, a continuing Breach of any other Authority Agreement, including prior agreements, shall constitute a Breach of this Agreement. Upon the occurrence of any such Breach, the Authority may terminate funding under this Agreement. Upon termination of funding, the Grantee shall provide information necessary to calculate Final Reimbursement under paragraph four [4], "Reimbursements," as of the date of termination of funding. Should Grantee fail to provide information sufficient to determine Final Reimbursement as of the date of termination of funding then Grantee shall be responsible for repaying the entire amount of Interim Reimbursement to the Authority, including interest as specified in paragraph four [4], "Reimbursements." This provision shall not be in limitation of, but in addition to, any other rights the Authority may have in law or equity. Unless otherwise specified herein, all remedies of a party for a breach of this Agreement are cumulative.

11. **Nonwaiver of Breach.** The failure of a party hereto to enforce any of its rights arising by reason of any default or breach of covenant on the part of the other shall not constitute a waiver thereof, nor shall any custom or practice between the parties in the course of administering this Agreement be construed to waive or to lessen their rights to insist upon the performance by the other of any term, covenant or condition hereof, or to exercise any rights given it on the account of any such default. A waiver of a particular breach or default shall not be deemed to be a waiver of the same or any other subsequent breach or default.

12. **Delays in Enforcement.** No delay by Authority or Grantee in enforcing any right or remedy accorded to Authority or Grantee under this Agreement, nor any number of recoveries thereon, shall diminish or otherwise affect any such right or remedy.

13. **Non-discrimination.** Grantee shall not discriminate on the basis of race, color, religion, sex, national origin, age, disability or marital status.

14. **Notices.** All notices, requests, consents and other communications hereunder shall be in writing and shall be made by hand delivery, first class registered or certified mail, postage paid, address:

If to Grantee:

CEO/President
Levi Long Sickle Cell Association , Inc.
340 S. Woodland Blvd,
DeLand, FL 32720

If to the Authority:

West Volusia Hospital Authority
Attn: Chair
P.O. Box 940
DeLand, FL 32721-0940

or such other address which may have been furnished by one party to the other in writing.

15. **Counterparts.** This Agreement may be signed in counterparts, each of which shall be deemed an original.

16. **Other Documents and Acts.** Each party shall, at the request of the other, execute, acknowledge and deliver whatever additional instruments and do such other acts as may be required or convenient in order to accomplish and carry forward the intent and purposes of this Agreement.

17. **Conformity with Law.** The parties' actions hereunder are to conform to all applicable state, federal, and local laws and are intended to be consistent with the intents and purposes of the Authority's Enabling Legislation. *The funding provided to the Grantee shall be used for the benefit of the residents of the Tax District.*

18. **Headings.** The various headings used in this Agreement as headings for paragraphs, sub-paragraphs and otherwise are for convenience only and shall not be used in interpreting the text of the section or sub-section in which they appear.

19. **Governing Law.** The Agreement shall be governed by the laws of the State of Florida. Venue shall be in western Volusia County.

20. **Assignability.** This Agreement shall bind and inure to the benefit of the parties hereto, and their successors and assigns. Notwithstanding the foregoing, neither party may assign any of its rights nor obligations under this Agreement without the prior express written consent of the other party.

21. **Indemnity.** Grantee shall obtain and maintain reasonable levels of insurance, provide evidence of that coverage upon reasonable request of the Authority, and make

the Authority an additional insured under the insurance policies during the term of this Agreement. Further, Grantee shall be liable for and shall indemnify, defend, and hold harmless the Authority and all of its officers, agents, and employees from all claims, suits, judgments, or damages, consequential or otherwise and including attorneys' fees and costs, arising out of any act, actions neglect, or omissions by the Grantee, its agents, or employees during the performance or operation of this Agreement or any subsequent modifications thereof, whether direct or indirect, and whether to any person or tangible or intangible property except that the Grantee will not be liable for damages arising out of injury or damage to persons or property directly caused or resulting from the sole negligence of the Authority or any of its officers, agents, or employees. The Grantee's obligation to indemnify, defend, and pay the defense of, or at the Authority's option, to participate and associate with the Authority in the defense and trial of any damage, claim, or suit and any related settlement negotiations, shall be triggered by the Authority's notice of claim for indemnification to Grantee. The Grantee's inability to evaluate liability or its evaluation of liability shall not excuse the Grantee's duty to defend and indemnify within seven (7) days after such notice by the Authority is given by registered mail. Only adjudication or judgment after highest appeal is exhausted specifically finding the Authority solely negligent shall excuse performance of this provision by Grantee. The Grantee shall pay all costs and fees related to this obligation and its enforcement by the Authority. The Authority's failure to notify the Grantee of a claim shall not release the Grantee of the above duty to defend.

22. **Agreement not a Joint Venture.** Nothing contained in this Agreement is intended, or shall be construed, as in any way creating or establishing the relationship of partners or joint venturers among the parties or as constituting any party as the agent or representative of another party for any purpose or in any manner. The Grantee, its officers, agents, and employees, in performance of this Agreement, shall act in the capacity of any independent contractor and not as an officer, employee, or agent of the Authority. The Grantee is responsible for Social Security and Income Tax withholdings. The Authority will not furnish services or support (e.g., office space, office supplies, telephone service, secretarial, or clerical support). The Grantee agrees to take such actions as may be necessary to ensure that each subcontractor of the Grantee will be deemed to be an independent contractor and will not be considered or permitted to be an agent, servant, joint venturer, or partner of the Authority.

23. **Attorneys' Fees.** If any action, at law or in equity, including an action for declaratory relief, is brought to enforce or interpret this Agreement, the prevailing party shall be entitled to recover reasonable attorneys' fees from the other party, including fees at both the trial and appellate levels, in addition to any other relief that may be awarded.

24. **Entire Agreement.** This Agreement, including any exhibits and schedules hereto, constitutes the full and entire understanding and agreement between the parties concerning the subject matter of this Agreement, and supersedes all other prior agreements and negotiations, oral or written, concerning that subject matter, all of which are merged into this Agreement. Nothing herein, express or implied, is intended to confer upon any party, other than

the parties hereto and their respective successors and permitted assigns, any rights, remedies, obligations, or liabilities under or by reason of this Agreement.

IN WITNESS THEREOF, the parties have executed this Agreement effective as of the day and year first written above.

WEST VOLUSIA HOSPITAL AUTHORITY

By: _____
Rakeem R. Ford, Its Chair
West Volusia Hospital Authority
P.O. Box 940
DeLand, FL 32721-0940
Date:

ATTEST

By: _____
Judy L. Craig, Its Secretary

ASSOCIATION, INC.

LEVI LONG SICKLE CELL

By: _____
Keiana Long Hargrett, Its CEO/President
340 S. Woodland Blvd.
DeLand, FL 32720
Date:

ATTEST

By: _____
_____, Its Secretary or Board Chair (circle one)

CAC Final Ranking 6/2/2026 for Applicants 2026-2027

A = Fund at 100% B = Not fund C = Fund, but not at requested amount. Instead, fund at \$_____

Applicant	Amount	C. Brown	N. Brown	J. Brown	Price	Mayers	Belton	Monroe	Worthen	Rogers	Valdivia
FDOH Dental Services	\$190,000	A	A	A	A	A	A	A	A	A	A
SMA Psychiatric Outpatient	\$90,000	A	A	A	A	A	A	A	A	A	A
SMA Residential Treatment	\$700,000	A	A	A	A	A	A	A	A	A	A
The Neighborhood Center	\$109,000	A	A	A	A	A	A	A	A	A	A
THND Therapeutic Services	\$45,000	A	A	A	A	A	A	A	A	A	A
Life-Spire Community Services	\$74,500	C \$65,000	A	A	A	A	A	A	A	C \$37,250	C \$60,000
Community Legal Services	\$94,695	A	A	A	A	A	A	A	A	A	A
RAAO HIV/AIDS Outreach	\$274,781	A	A	A	A	A	A	A	A	A	A
Levi Long Sickel Cell Association	\$65,000	C \$45,000	A	A	C \$50,000	B	A	C \$45,500	C \$32,500	B	B
Hispanic Health Initiatives	\$100,000	A	C \$90,000	A	A	A	A	C \$95,000	A	A	A

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
Commencing Upon the Conclusion of the
Budget Workshop
July 16, 2026 Sanborn Center
815 S. Alabama Avenue, DeLand, FL
AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda – Approval of Minutes – Joint Meeting with the CAC on June 18, 2026
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Contractual Annual Utilization Report to the WVHA Board of Commissioners – Christina Russo Walters of Community Legal Services Medical Legal Partnership
7. Reporting Agenda
 - A. EBMS June Report – Written Submission
 - B. WVHA miCare Clinic DeLand/Deltona June Report – Sue Wayte, Senior Account Executive at miCare Health Centers
 - i. Quarter 3 (April – June) Report
 - C. The House Next Door June Application Processing Report
 - D. True Health June Report
8. Discussion Items
 - A. Resolution #2026-001 – Adopting a Preliminary Millage Rate for FY 2026/2027
 - B. EBMS/Veracity Official Notice of Renewal Fees Effective October 1, 2026 (email dated 5/13/26 attached)
 - C. Property Tax Reform Update (Commissioner Ford)
 - D. July miCare Board Submission
 - i. Text Messaging
 - ii. Deltona Consolidation and Flooring Update
 - E. Proposed Video Scripts from Applichat for Public Awareness Campaign
 - F. Annual Review of Benefit Plan for West Volusia Hospital Authority as Part of its Adopted Goals and Objectives for FY 2025-2026
 - G. Updates to Select Internal Organizational Policies of the WVHA (tabled on 6/18/26)
9. Administrator Report
10. Finance Report
 - A. June Financials
 - B. Approval of Disbursements – Check Register & Estimated Expenditures
11. Legal Update
12. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

Legal Access For All

COMMUNITY

LEGAL SERVICES

A stylized blue line-art illustration of Lady Justice, the personification of the law. She is depicted as a woman wearing a blindfold, holding a pair of scales in her raised right hand, and holding a sword in her left hand. The illustration is positioned to the right of the word 'COMMUNITY' and partially overlaps the word 'LEGAL'.

West Volusia MLP
2026 Report to the Board

The Justice Gap Report

EXAMINING THE DIFFERENCE BETWEEN THE CIVIL LEGAL NEEDS OF LOW-INCOME AMERICANS AND THE RESOURCES AVAILABLE TO MEET THOSE NEEDS.

74%

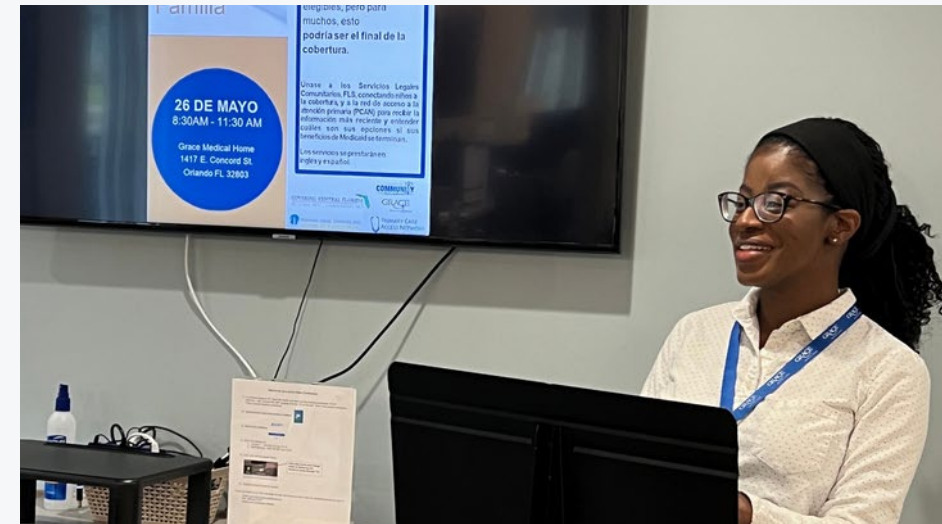
experienced 1 or more civil
legal problems in the past year

92%

of the civil legal needs go
without any or enough help



Who We Are



Community Legal Services (CLS) is the primary provider of no-cost civil legal services to the most vulnerable in Central Florida, enhancing the lives of those we serve through legal support, assistance, and education.

Our advocates provide no-cost legal advice, education, and representation, to more than 20,000 people each year.



Areas of Assistance



HOUSING LAW



CONSUMER LAW



CHILDREN'S RIGHTS



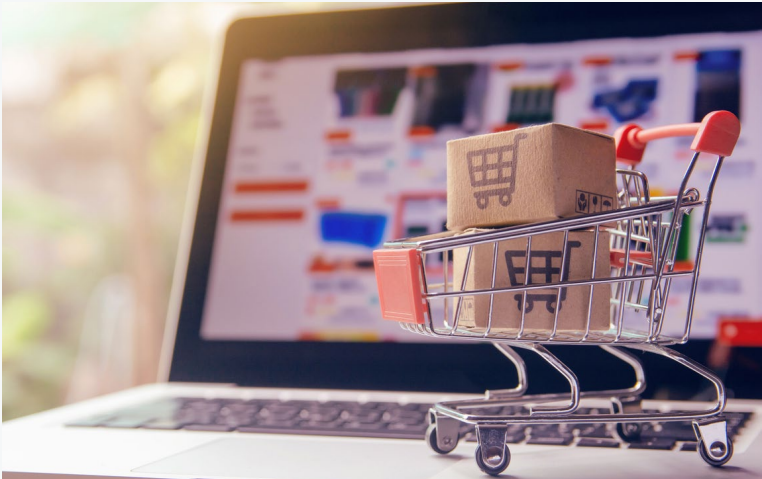
FAIR HOUSING



FAMILY LAW &
DOMESTIC VIOLENCE



PUBLIC & VETERAN'S
BENEFITS



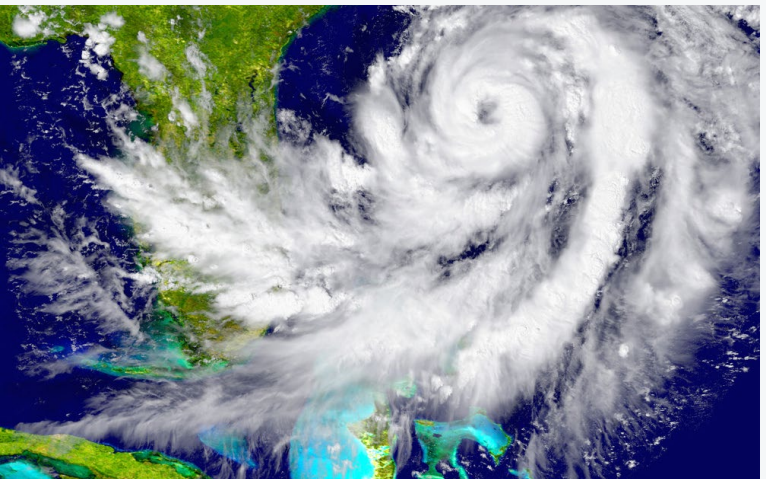
HOUSING & CONSUMER
COUNSELING



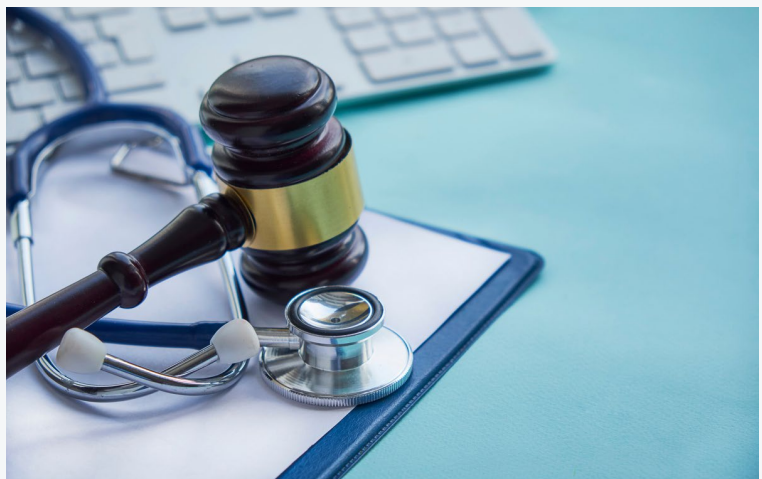
COMMUNITY ECONOMIC
DEVELOPMENT



ELDER ADVOCACY



DISASTER RELIEF



MEDICAL-LEGAL
PARTNERSHIPS



HEIRS PROPERTY

Contact Us

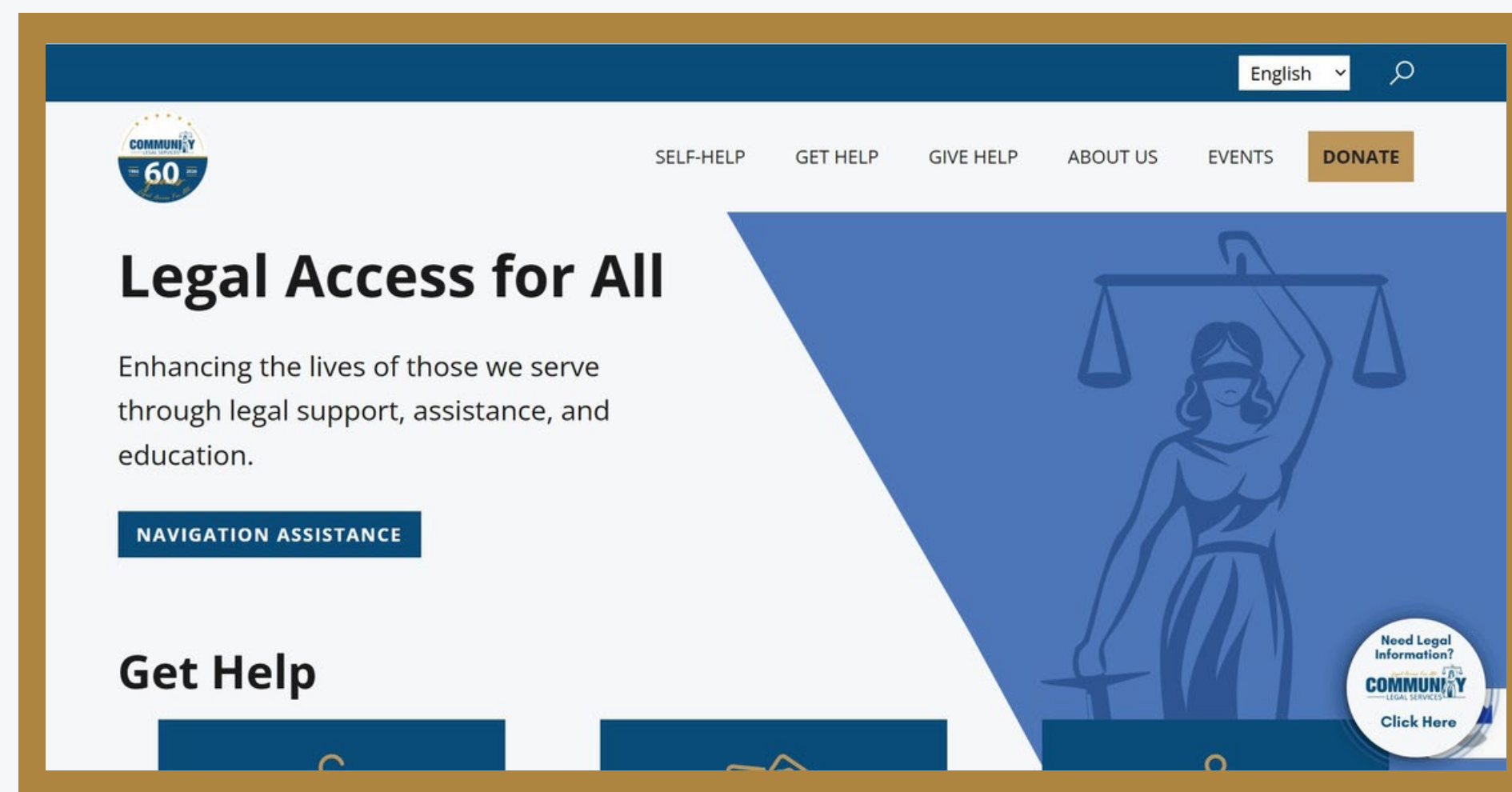
HELPLINE

1-800-405-1417

MONDAY, WEDNESDAY,
AND THURSDAY 8:30-4:30

TUESDAY 8:30-5:30

FRIDAY 8:30-3:30



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Online Application
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24 HOURS/7 DAYS A WEEK

West Volusia MLP

FUNDED ACTIVITIES

ACCESS TO HEALTHCARE

Resolve legal issues preventing cardholders from qualifying for alternative types of healthcare

MEDICAL DEBT COLLECTIONS

Defend against collection attempts for emergency department services at AdventHealth DeLand, Fish Memorial, or Halifax Deltona

Use non-WVHA funds for other activities including outreach, partnership building, and other areas of law, when available.

October 1, 2025 - June 30, 2026

30 UNIQUE CARDHOLDERS

32 SOCIAL SECURITY CASES

CASE STATUS

8 cases currently open, pending a resolution

24 cases closed

CASE OUTCOMES

6 additional cardholders now with access to alternative health coverage

\$5,937 awarded in monthly benefits

\$62,887.62 awarded in retroactive benefits

Since 2016

54 cardholders
with access to alternative health coverage

\$42,015.58 in monthly benefits awarded

\$679,690.20 in retroactive benefits awarded

\$161,473.89 in Emergency Department bills waived

Return on Investment

\$549	Cost per member per month (6/18 mtg. materials)
x54	Cardholders with alternative health coverage
\$29,646	WVHA's Monthly cost avoidance
x12	
\$355,752	WVHA's Annual cost avoidance
-\$88,500	Current funded amount
\$267,252	Annual Return on Investment



Keith's Story

Diagnosed with cirrhosis of the liver
Hospitalized on and off

Filed appeal

Gathered and submitted records

Appeal approved!

\$994.00 monthly benefit

\$3,976.00 retroactive benefits

Access to **Medicaid**



EBMS

June 2026

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 6/1/2026 to 6/30/2026
Location: All

Department: All
Benefit Plan: All
TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	6878		Charges	\$7,630,205	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$6,834,211	Addl Info Not Provided	\$71,939	0.94%
Medical	\$787,047	\$577	Allowed	\$795,994	Duplicate Charges	\$220,086	2.88%
Professional	\$291,709	\$214	less Member	\$10,324	Plan Limitations	\$1,513,939	19.84%
Facility	\$495,338	\$363	less Adjustments	-\$1,377	Cost Savings	\$4,986,057	65.35%
RX	\$0	\$0	Paid Benefit	\$787,047	UCR Reductions	\$1,423	0.02%
Total Plan Paid:	\$787,047	\$577	plus Admin Costs	\$321,414	Other	\$40,767	0.53%
			Total Plan Paid:	\$1,108,462	Total:	\$6,834,211	89.57%

Census										
Census Date: 6/30/2026	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19	39	30	69	0	0	0	0	69	0	0
20 to 25	30	34	64	0	0	0	0	64	0	0
26 to 29	33	24	57	0	0	0	0	57	0	0
30 to 39	109	102	211	0	0	0	0	211	0	0
40 to 49	145	182	327	0	0	0	0	327	0	0
50 to 59	150	219	369	0	0	0	0	369	0	0
60 to 64	76	110	186	0	0	0	0	186	0	0
65 and Older	31	50	81	0	0	0	0	81	0	0
Totals	613	751	1364	0	0	0	0	1364	0	0
Average Age	44.60	47.77	46.35	0.00	0.00	0.00	0.00	46.35	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 6/30/2026	Employee	Spouse	Dependent
Adventhealth Deland	129	\$213,494	0 to 19	\$1,764	\$0	\$0
Florida Cancer Specialists	83	\$108,668	20 to 25	\$8,334	\$0	\$0
Adventhealth Fish	95	\$90,861	26 to 29	\$21,282	\$0	\$0
Deland Dialysis	38	\$72,155	30 to 39	\$71,101	\$0	\$0
Halifax Hospital Medical	7	\$49,792	40 to 49	\$146,109	\$0	\$0
Medical Center Of Deltona	14	\$47,692	50 to 59	\$241,999	\$0	\$0
Quest Diagnostics Tampa	295	\$20,446	60 to 64	\$223,605	\$0	\$0
Adventhealth Deland	117	\$12,454	65 and Older	\$72,853	\$0	\$0
06 Radiology Associates	106	\$12,302	Totals	\$787,047	\$0	\$0
Deltona Dialysis	11	\$7,465				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 25	\$289,856	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 25	\$551,040	Medical	\$23,803	42	\$999,726
December 25	\$712,075	RX	\$0	142	\$0
January 26	\$1,174,160	Total:			\$999,726
February 26	\$649,985				
March 26	\$492,037				
April 26	\$714,705				
May 26	\$1,077,767				
June 26	\$787,047				
Total:	\$6,448,671				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 6/1/2026 to 6/30/2026
Location: All

Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
AMBULANCE	1	\$833	\$833	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	55	\$114,993	\$101,237	\$13,756	\$0	\$0	\$13,756	1.75%
CHIROPRACTIC	6	\$647	\$601	\$46	\$10	\$0	\$36	0.00%
DIALYSIS	76	\$1,709,089	\$1,618,030	\$91,059	\$0	\$0	\$91,059	11.57%
DME/APPLIANCE	7	\$2,734	\$2,734	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	420	\$1,089,047	\$992,690	\$96,357	\$2,439	\$0	\$93,918	11.93%
HOSPICE CARE	15	\$37,870	\$37,870	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	649	\$309,179	\$309,047	\$132	\$0	\$0	\$132	0.02%
INPATIENT PHYS	238	\$94,801	\$84,316	\$10,485	\$0	\$0	\$10,485	1.33%
IP HOSP CHARGES	55	\$1,590,164	\$1,404,045	\$186,119	\$850	\$0	\$185,269	23.54%
MATERNITY	3	\$7,235	\$7,235	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	42	\$31,752	\$26,985	\$4,767	\$170	\$0	\$4,597	0.58%
OFFICE VISIT	808	\$123,217	\$92,273	\$30,944	\$2,740	\$0	\$28,204	3.58%
OP PHYSICIAN	260	\$78,933	\$67,778	\$11,155	\$201	\$0	\$10,955	1.39%
OTHER	211	\$22,600	\$22,573	\$27	\$0	-\$1,377	\$1,404	0.18%
OUTPAT HOSP	10	\$35,132	\$30,054	\$5,078	\$108	\$0	\$4,970	0.63%
PSYCHIATRIC	91	\$13,777	\$6,986	\$6,791	\$270	\$0	\$6,522	0.83%
RADIATION /CHEMO	144	\$378,914	\$277,021	\$101,893	\$3	\$0	\$101,890	12.95%
SKILLED NURSING	2	\$16,855	\$16,855	\$0	\$0	\$0	\$0	0.00%
SLEEP DISORDER	16	\$1,486	\$1,486	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	8	\$3,360	\$3,200	\$159	\$0	\$0	\$159	0.02%
SURG FACILITY	87	\$1,022,932	\$932,433	\$90,499	\$1,700	\$0	\$88,799	11.28%
SURGERY	179	\$32,131	\$27,659	\$4,472	\$0	\$0	\$4,472	0.57%
SURGERY IP	24	\$28,824	\$25,886	\$2,938	\$0	\$0	\$2,938	0.37%
SURGERY OP	56	\$52,673	\$37,753	\$14,920	\$0	\$0	\$14,920	1.90%
THERAPY	313	\$36,297	\$27,870	\$8,427	\$790	\$0	\$7,637	0.97%
URGENT CARE	11	\$1,611	\$1,108	\$503	\$100	\$0	\$403	0.05%
WELLNESS	589	\$47,846	\$38,985	\$8,861	\$0	\$0	\$8,861	1.13%
XRAY/ LAB	2833	\$745,275	\$638,670	\$106,605	\$944	\$0	\$105,661	13.43%
Totals:	7209	\$7,630,205	\$6,834,211	\$795,994	\$10,324	-\$1,377	\$787,047	



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 10/1/2025 to 6/30/2026
Location: All

Department: All
Benefit Plan: All
TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	62011		Charges	\$64,942,844	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$58,408,876	Addl Info Not Provided	\$458,515	0.71%
Medical	\$6,448,671	\$525	Allowed	\$6,533,969	Duplicate Charges	\$2,774,488	4.27%
Professional	\$2,600,778	\$212	less Member	\$92,346	Not Medically...	\$480	0.00%
Facility	\$3,847,893	\$313	less Adjustments	-\$7,083	Plan Limitations	\$14,931,363	22.99%
RX	\$0	\$0	Paid Benefit	\$6,448,671	Cost Savings	\$40,125,729	61.79%
Total Plan Paid:	\$6,448,671	\$525	plus Admin Costs	\$3,086,578	UCR Reductions	\$12,887	0.02%
			Total Plan Paid:	\$9,535,249	Other	\$105,415	0.16%
					Total:	\$58,408,876	89.94%

Census										
Census Date: 6/30/2026	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19	39	30	69	0	0	0	0	69	0	0
20 to 25	30	34	64	0	0	0	0	64	0	0
26 to 29	33	24	57	0	0	0	0	57	0	0
30 to 39	109	102	211	0	0	0	0	211	0	0
40 to 49	145	182	327	0	0	0	0	327	0	0
50 to 59	150	219	369	0	0	0	0	369	0	0
60 to 64	76	110	186	0	0	0	0	186	0	0
65 and Older	31	50	81	0	0	0	0	81	0	0
Totals	613	751	1364	0	0	0	0	1364	0	0
Average Age	44.60	47.77	46.35	0.00	0.00	0.00	0.00	46.35	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 6/30/2026	Employee	Spouse	Dependent
Adventhealth Deland	837	\$1,267,877	0 to 19	\$25,503	\$0	\$0
Halifax Hospital Medical	81	\$735,518	20 to 25	\$102,203	\$0	\$0
Adventhealth Fish	714	\$689,180	26 to 29	\$118,393	\$0	\$0
Florida Cancer Specialists	799	\$686,367	30 to 39	\$547,199	\$0	\$0
Medical Center Of Deltona	120	\$415,538	40 to 49	\$1,130,657	\$0	\$0
Deland Dialysis	368	\$415,209	50 to 59	\$2,210,330	\$0	\$0
Quest Diagnostics Tampa	3206	\$218,503	60 to 64	\$1,554,461	\$0	\$0
06 Radiology Associates	966	\$115,924	65 and Older	\$759,925	\$0	\$0
Shands UF	12	\$89,267	Totals	\$6,448,671	\$0	\$0
Adventhealth Deland	851	\$85,553				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 25	\$289,856	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 25	\$551,040	Medical	\$23,803	42	\$999,726
December 25	\$712,075	RX	\$0	142	\$0
January 26	\$1,174,160	Total:			\$999,726
February 26	\$649,985				
March 26	\$492,037				
April 26	\$714,705				
May 26	\$1,077,767				
June 26	\$787,047				
Total:	\$6,448,671				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 10/1/2025 to 6/30/2026
Location: All

Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	2	\$1,026	\$684	\$342	\$20	\$0	\$322	0.01%
AMBULANCE	24	\$11,786	\$11,786	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	450	\$861,647	\$726,035	\$135,612	\$0	\$0	\$135,612	2.10%
CHIROPRACTIC	163	\$16,692	\$11,714	\$4,977	\$760	\$0	\$4,217	0.07%
DIALYSIS	763	\$15,411,729	\$14,830,715	\$581,014	\$0	\$0	\$581,014	9.01%
DME/APPLIANCE	67	\$40,710	\$40,710	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	3671	\$8,107,261	\$7,351,776	\$755,484	\$23,072	\$0	\$732,413	11.36%
HOSPICE CARE	16	\$40,049	\$40,049	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	4104	\$2,040,959	\$2,037,787	\$3,173	\$0	\$0	\$3,173	0.05%
INPATIENT PHYS	2108	\$654,254	\$530,107	\$124,147	\$0	\$0	\$124,147	1.93%
IP HOSP CHARGES	607	\$18,173,715	\$16,659,000	\$1,514,715	\$7,600	\$0	\$1,507,115	23.37%
MATERNITY	79	\$47,599	\$44,184	\$3,415	\$0	\$0	\$3,415	0.05%
MEDICAL MISC	408	\$166,589	\$145,320	\$21,269	\$1,575	\$0	\$19,694	0.31%
OFFICE VISIT	6708	\$1,070,668	\$748,757	\$321,912	\$27,138	\$0	\$294,774	4.57%
OP PHYSICIAN	1747	\$837,820	\$620,192	\$217,628	\$1,731	\$0	\$215,897	3.35%
OTHER	1642	\$39,399	\$33,790	\$5,609	\$0	-\$7,083	\$12,692	0.20%
OUTPAT HOSP	205	\$630,621	\$554,163	\$76,457	\$3,298	\$0	\$73,160	1.13%
PSYCHIATRIC	946	\$463,670	\$365,790	\$97,879	\$3,160	\$0	\$94,719	1.47%
RADIATION /CHEMO	1043	\$2,411,007	\$1,809,020	\$601,987	\$103	\$0	\$601,884	9.33%
SKILLED NURSING	2	\$16,855	\$16,855	\$0	\$0	\$0	\$0	0.00%
SLEEP DISORDER	34	\$2,733	\$2,733	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	61	\$90,381	\$74,277	\$16,104	\$0	\$0	\$16,104	0.25%
SURG FACILITY	562	\$5,621,107	\$4,927,347	\$693,759	\$9,300	\$0	\$684,459	10.61%
SURGERY	1485	\$353,061	\$289,210	\$63,852	\$0	\$0	\$63,852	0.99%
SURGERY IP	219	\$368,014	\$287,455	\$80,559	\$0	\$0	\$80,559	1.25%
SURGERY OP	318	\$366,710	\$267,733	\$98,977	\$0	\$0	\$98,977	1.53%
TELEMEDICINE	1	\$47	\$47	\$0	\$0	\$0	\$0	0.00%
THERAPY	2220	\$222,278	\$155,261	\$67,017	\$6,140	\$0	\$60,843	0.94%
URGENT CARE	99	\$20,036	\$14,011	\$6,025	\$1,128	\$0	\$4,897	0.08%
VISION	3	\$274	\$274	\$0	\$0	\$0	\$0	0.00%
WELLNESS	5758	\$524,498	\$433,023	\$91,475	\$0	\$0	\$91,475	1.42%
XRAY/ LAB	27637	\$6,329,651	\$5,379,071	\$950,580	\$7,322	\$0	\$943,258	14.63%
Totals:	63152	\$64,942,844	\$58,408,876	\$6,533,969	\$92,346	-\$7,083	\$6,448,671	



PCORI Membership Count

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 10/1/2025 to 9/30/2026

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
10/1/2025	1594	0	1594
11/1/2025	1566	0	1566
12/1/2025	1525	0	1525
1/1/2026	1509	0	1509
2/1/2026	1472	0	1472
3/1/2026	1443	0	1443
4/1/2026	1419	0	1419
5/1/2026	1419	0	1419
6/1/2026	1405	0	1405
7/1/2026	1347	0	1347
8/1/2026	1200	0	1200
9/1/2026	992	0	992
Total Member Days			1,407.58



Enrollment Counts by City and State

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 6/30/2026

City, State	Employee Count	Dependent Count	Total Count
Cassadaga, FL	1	0	1
De Leon Springs, FL	110	0	110
Debary, FL	26	0	26
Deland, FL	681	0	681
Deltona, FL	312	0	312
Lake Helen, FL	10	0	10
Orange City, FL	74	0	74
Osteen, FL	8	0	8
Pierson, FL	92	0	92
Seville, FL	35	0	35
Total	1349	0	1349



Tier Census by Product 6/1/2026

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1337	595	742	0	0	0	0	1337
		Subtotal for Active:	1337	595	742	0	0	0	0	1337
		Total for Medical:	1337	595	742	0	0	0	0	1337



Tier Census by Product 6/15/2026

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1306	590	716	0	0	0	0	1306
		Subtotal for Active:	1306	590	716	0	0	0	0	1306
		Total for Medical:	1306	590	716	0	0	0	0	1306



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 6/1/2026 to 6/30/2026

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
AMBULANCE	1	833.00	833.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	55	114,993.20	17,317.00	83,919.91	13,756.29	0.00	0.00	13,756.29	1.75%
CHIROPRACTIC	6	647.46	512.46	88.75	46.25	10.00	0.00	36.25	0.00%
DIALYSIS	76	1,709,088.90	9,002.00	1,609,027.60	91,059.30	0.00	0.00	91,059.30	11.57%
DME/APPLIANCE	7	2,733.73	2,733.73	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	420	1,089,046.68	323,727.93	668,961.65	96,357.10	2,439.16	0.00	93,917.94	11.93%
HOSPICE CARE	15	37,869.58	37,869.58	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	649	309,178.94	308,170.96	876.34	131.64	0.00	0.00	131.64	0.02%
INPATIENT PHYS	238	94,800.54	58,218.88	26,096.93	10,484.73	0.00	0.00	10,484.73	1.33%
IP HOSP CHARGES	55	1,590,163.52	646,449.90	757,595.07	186,118.55	850.00	0.00	185,268.55	23.54%
MATERNITY	3	7,235.00	7,235.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	42	31,752.38	15,742.38	11,242.77	4,767.23	170.00	0.00	4,597.23	0.58%
OFFICE VISIT	808	123,217.37	19,961.53	72,311.44	30,944.40	2,740.13	0.00	28,204.27	3.58%
OP PHYSICIAN	260	78,933.19	17,664.94	50,112.81	11,155.44	200.83	0.00	10,954.61	1.39%
OTHER	218	22,599.95	21,000.00	1,572.95	27.00	0.00	-1,377.33	1,404.33	0.18%
OUTPAT HOSP	10	35,132.29	276.66	29,777.83	5,077.80	107.75	0.00	4,970.05	0.63%
PSYCHIATRIC	91	13,776.96	2,846.17	4,139.34	6,791.45	269.88	0.00	6,521.57	0.83%
RADIATION /CHEMO	144	378,914.10	84,450.00	192,571.19	101,892.91	3.02	0.00	101,889.89	12.95%
SKILLED NURSING	2	16,854.70	16,854.70	0.00	0.00	0.00	0.00	0.00	0.00%
SLEEP DISORDER	16	1,485.60	1,485.60	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	8	3,359.80	2,865.80	334.66	159.34	0.00	0.00	159.34	0.02%
SURG FACILITY	87	1,022,931.80	9,200.80	923,231.88	90,499.12	1,700.00	0.00	88,799.12	11.28%
SURGERY	179	32,130.52	12,160.00	15,498.71	4,471.81	0.00	0.00	4,471.81	0.57%
SURGERY IP	24	28,824.44	17,230.44	8,656.04	2,937.96	0.00	0.00	2,937.96	0.37%
SURGERY OP	56	52,673.00	2,246.00	35,506.86	14,920.14	0.00	0.00	14,920.14	1.90%
THERAPY	313	36,297.00	6,536.00	21,333.51	8,427.49	790.00	0.00	7,637.49	0.97%
URGENT CARE	11	1,611.00	0.00	1,108.41	502.59	100.00	0.00	402.59	0.05%
WELLNESS	589	47,845.82	5,252.95	33,732.07	8,860.80	0.00	0.00	8,860.80	1.13%
XRAY/ LAB	2833	745,274.80	85,265.44	553,404.35	106,605.01	943.67	0.00	105,661.34	13.43%
Totals for 00532	7216	7,630,205.27	1,733,109.85	5,101,101.07	795,994.35	10,324.44	-1,377.33	787,047.24	



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2025 to 6/30/2026

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	2	1,026.00	0.00	683.54	342.46	20.00	0.00	322.46	0.01%
AMBULANCE	24	11,785.80	11,785.80	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	450	861,646.80	132,315.80	593,718.99	135,612.01	0.00	0.00	135,612.01	2.10%
CHIROPRACTIC	163	16,691.58	3,834.98	7,879.23	4,977.37	760.00	0.00	4,217.37	0.07%
DIALYSIS	763	15,411,729.13	116,944.75	14,713,770.30	581,014.08	0.00	0.00	581,014.08	9.01%
DME/APPLIANCE	67	40,710.35	40,710.35	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	3671	8,107,260.56	1,404,905.43	5,946,871.05	755,484.08	23,071.50	0.00	732,412.58	11.36%
HOSPICE CARE	16	40,048.87	40,048.87	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	4104	2,040,959.40	2,021,871.51	15,915.21	3,172.68	0.00	0.00	3,172.68	0.05%
INPATIENT PHYS	2108	654,254.37	273,310.78	256,796.43	124,147.16	0.00	0.00	124,147.16	1.93%
IP HOSP CHARGES	607	18,173,715.28	6,924,500.60	9,734,499.24	1,514,715.44	7,600.00	0.00	1,507,115.44	23.37%
MATERNITY	79	47,598.92	37,665.96	6,518.38	3,414.58	0.00	0.00	3,414.58	0.05%
MEDICAL MISC	408	166,588.79	85,846.79	59,473.48	21,268.52	1,574.64	0.00	19,693.88	0.31%
OFFICE VISIT	6708	1,070,668.35	111,061.54	637,695.09	321,911.72	27,138.21	0.00	294,773.51	4.57%
OP PHYSICIAN	1747	837,820.11	23,733.42	596,458.98	217,627.71	1,730.94	0.00	215,896.77	3.35%
OTHER	1708	39,399.45	22,618.00	11,172.20	5,609.25	0.00	-7,082.68	12,691.93	0.20%
OUTPAT HOSP	205	630,620.64	122,196.92	431,966.33	76,457.39	3,297.79	0.00	73,159.60	1.13%
PSYCHIATRIC	946	463,669.85	283,385.21	82,405.17	97,879.47	3,160.32	0.00	94,719.15	1.47%
RADIATION /CHEMO	1043	2,411,006.89	293,495.21	1,515,524.61	601,987.07	103.12	0.00	601,883.95	9.33%
SKILLED NURSING	2	16,854.70	16,854.70	0.00	0.00	0.00	0.00	0.00	0.00%
SLEEP DISORDER	34	2,732.85	2,732.85	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	61	90,380.50	18,885.18	55,391.45	16,103.87	0.00	0.00	16,103.87	0.25%
SURG FACILITY	562	5,621,106.74	451,937.75	4,475,409.61	693,759.38	9,300.00	0.00	684,459.38	10.61%
SURGERY	1485	353,061.42	106,665.74	182,543.82	63,851.86	0.00	0.00	63,851.86	0.99%
SURGERY IP	219	368,013.88	88,029.86	199,425.18	80,558.84	0.00	0.00	80,558.84	1.25%
SURGERY OP	318	366,709.76	33,769.50	233,963.17	98,977.09	0.00	0.00	98,977.09	1.53%
TELEMEDICINE	1	46.76	46.76	0.00	0.00	0.00	0.00	0.00	0.00%
THERAPY	2220	222,277.83	32,769.83	122,490.96	67,017.04	6,140.00	0.00	60,843.19	0.94%
URGENT CARE	99	20,035.80	0.00	14,010.86	6,024.94	1,127.96	0.00	4,896.98	0.08%
VISION	3	274.00	274.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	5758	524,498.10	33,019.13	400,004.00	91,474.97	0.00	0.00	91,474.97	1.42%
XRAY/ LAB	27637	6,329,650.88	730,924.72	4,648,146.48	950,579.68	7,321.53	0.00	943,258.15	14.63%
Totals for 00532	63218	64,942,844.36	13,466,141.94	44,942,733.76	6,533,968.66	92,346.01	-7,082.68	6,448,671.48	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 04:56:54 on 01 July 2026



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 6/1/2026 to 6/30/2026

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
Deltona	1	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	1888	409,562.94	0.00	0.00	0.00	0.00	409,562.94
miCareDelton	1100	321,283.30	0.00	0.00	0.00	0.00	321,283.30
miCarePierse	100	56,201.00	0.00	0.00	0.00	0.00	56,201.00
N/A	22	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	3111	787,047.24	0.00	0.00	0.00	0.00	787,047.24



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2025 to 6/30/2026

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	2	0.00	0.00	0.00	0.00	0.00	0.00
Deltona	1	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	15372	3,753,936.22	0.00	0.00	0.00	0.00	3,753,936.22
miCareDelton	10482	2,423,949.34	0.00	0.00	0.00	0.00	2,423,949.34
miCarePierse	842	270,785.92	0.00	0.00	0.00	0.00	270,785.92
N/A	170	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	26869	6,448,671.48	0.00	0.00	0.00	0.00	6,448,671.48



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 6/1/2026 to 6/30/2026

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	668	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2025 to 6/30/2026

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	5018	0.00	0.00	0.00	0.00	0.00	0.00
20-4552956	1942540356	WVHA miCare Clinic	Deland	FL	Single or Multispecialty...	5	0.00	0.00	0.00	0.00	0.00	0.00

CLAIMS PAID BY MONTH

Paid Date: 10/1/25 to 6/30/26

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	04-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	06-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2025	\$7,707.89	\$14,663.72	\$705.73	\$113,840.49	\$0.00	1490	\$136,917.83	\$0.00	1023	\$133.84	\$7.53	\$14.33	\$0.69	\$111.28	\$0.00
miCareDeLand	11-2025	\$124,473.94	\$24,400.58	\$627.15	\$178,462.15	\$0.00	1619	\$327,963.82	\$0.00	1015	\$323.12	\$122.63	\$24.04	\$0.62	\$175.82	\$0.00
miCareDeLand	12-2025	\$190,118.41	\$18,506.81	\$501.72	\$211,473.54	\$0.00	1500	\$420,600.48	\$0.00	998	\$421.44	\$190.50	\$18.54	\$0.50	\$211.90	\$0.00
miCareDeLand	01-2026	\$419,155.94	\$28,915.27	\$1,454.53	\$243,891.95	\$0.00	2038	\$693,417.69	\$0.00	982	\$706.13	\$426.84	\$29.45	\$1.48	\$248.36	\$0.00
miCareDeLand	02-2026	\$203,405.11	\$17,118.45	\$376.29	\$108,327.78	\$0.00	1374	\$329,227.63	\$0.00	965	\$341.17	\$210.78	\$17.74	\$0.39	\$112.26	\$0.00
miCareDeLand	03-2026	\$132,880.92	\$25,898.95	\$1,393.08	\$140,411.12	\$0.00	1541	\$300,584.07	\$0.00	943	\$318.75	\$140.91	\$27.46	\$1.48	\$148.90	\$0.00
miCareDeLand	04-2026	\$289,820.45	\$20,531.23	\$2,072.57	\$132,304.35	\$0.00	1624	\$444,728.60	\$0.00	930	\$478.20	\$311.63	\$22.08	\$2.23	\$142.26	\$0.00
miCareDeLand	05-2026	\$450,000.37	\$27,902.68	\$5,233.70	\$207,796.41	\$0.00	1977	\$690,933.16	\$0.00	946	\$730.37	\$475.69	\$29.50	\$5.53	\$219.66	\$0.00
miCareDeLand	06-2026	\$247,223.37	\$18,687.42	\$8,205.42	\$135,446.73	\$0.00	1834	\$409,562.94	\$0.00	940	\$435.71	\$263.00	\$19.88	\$8.73	\$144.09	\$0.00
	Subtotal:	\$2,064,786.40	\$196,625.11	\$20,570.19	\$1,471,954.52	\$0.00	14997	\$3,753,936.22	\$0.00	8742	\$429.41	\$236.19	\$22.49	\$2.35	\$168.38	\$0.00
miCareDelton	10-2025	\$19,148.75	\$13,496.02	\$2,927.99	\$111,245.93	\$0.00	1179	\$146,818.69	\$0.00	510	\$287.88	\$37.55	\$26.46	\$5.74	\$218.13	\$0.00
miCareDelton	11-2025	\$51,040.09	\$17,004.47	\$1,581.25	\$135,933.45	\$0.00	1336	\$205,559.26	\$0.00	491	\$418.65	\$103.95	\$34.63	\$3.22	\$276.85	\$0.00
miCareDelton	12-2025	\$129,821.14	\$11,243.46	\$116.84	\$131,944.41	\$0.00	1052	\$273,125.85	\$0.00	467	\$584.85	\$277.99	\$24.08	\$0.25	\$282.54	\$0.00
miCareDelton	01-2026	\$296,075.89	\$12,610.54	\$142.66	\$141,432.69	\$0.00	1414	\$450,261.78	\$0.00	467	\$964.16	\$634.00	\$27.00	\$0.31	\$302.85	\$0.00
miCareDelton	02-2026	\$143,168.23	\$5,621.10	\$191.79	\$159,569.94	\$0.00	930	\$308,551.06	\$0.00	449	\$687.20	\$318.86	\$12.52	\$0.43	\$355.39	\$0.00
miCareDelton	03-2026	\$46,305.25	\$11,802.60	\$581.89	\$96,403.90	\$0.00	1018	\$155,093.64	\$0.00	442	\$350.89	\$104.76	\$26.70	\$1.32	\$218.11	\$0.00
miCareDelton	04-2026	\$108,956.67	\$15,138.60	\$362.49	\$86,589.37	\$0.00	1048	\$211,047.13	\$0.00	434	\$486.28	\$251.05	\$34.88	\$0.84	\$199.51	\$0.00
miCareDelton	05-2026	\$211,454.61	\$12,742.50	\$4,511.74	\$123,499.78	\$0.00	1224	\$352,208.63	\$0.00	417	\$844.63	\$507.09	\$30.56	\$10.82	\$296.16	\$0.00
miCareDelton	06-2026	\$161,567.55	\$9,845.62	\$2,621.64	\$147,248.49	\$0.00	1062	\$321,283.30	\$0.00	409	\$785.53	\$395.03	\$24.07	\$6.41	\$360.02	\$0.00
	Subtotal:	\$1,167,538.18	\$109,504.91	\$13,038.29	\$1,133,867.96	\$0.00	10263	\$2,423,949.34	\$0.00	4086	\$593.23	\$285.74	\$26.80	\$3.19	\$277.50	\$0.00
miCarePierso	10-2025	\$0.00	\$661.38	\$0.00	\$5,458.28	\$0.00	78	\$6,119.66	\$0.00	61	\$100.32	\$0.00	\$10.84	\$0.00	\$89.48	\$0.00
miCarePierso	11-2025	\$6,524.31	\$1,612.10	\$0.00	\$9,380.26	\$0.00	89	\$17,516.67	\$0.00	60	\$291.94	\$108.74	\$26.87	\$0.00	\$156.34	\$0.00
miCarePierso	12-2025	\$5,372.41	\$1,708.36	\$0.00	\$11,267.82	\$0.00	95	\$18,348.59	\$0.00	60	\$305.81	\$89.54	\$28.47	\$0.00	\$187.80	\$0.00
miCarePierso	01-2026	\$11,751.54	\$2,094.17	\$0.00	\$16,634.47	\$0.00	103	\$30,480.18	\$0.00	60	\$508.00	\$195.86	\$34.90	\$0.00	\$277.24	\$0.00
miCarePierso	02-2026	\$196.84	\$1,160.62	\$0.00	\$10,849.19	\$0.00	59	\$12,206.65	\$0.00	58	\$210.46	\$3.39	\$20.01	\$0.00	\$187.06	\$0.00
miCarePierso	03-2026	\$3,775.05	\$1,792.07	\$1,412.01	\$29,379.70	\$0.00	106	\$36,358.83	\$0.00	58	\$626.88	\$65.09	\$30.90	\$24.35	\$506.55	\$0.00
miCarePierso	04-2026	\$33,029.11	\$925.12	\$601.23	\$24,373.72	\$0.00	104	\$58,929.18	\$0.00	55	\$1,071.44	\$600.53	\$16.82	\$10.93	\$443.16	\$0.00
miCarePierso	05-2026	\$1,294.65	\$2,334.87	\$1,644.50	\$29,351.14	\$0.00	95	\$34,625.16	\$0.00	56	\$618.31	\$23.12	\$41.69	\$29.37	\$524.13	\$0.00
miCarePierso	06-2026	\$14,841.91	\$822.36	\$1,002.04	\$39,534.69	\$0.00	99	\$56,201.00	\$0.00	56	\$1,003.59	\$265.03	\$14.69	\$17.89	\$705.98	\$0.00
	Subtotal:	\$76,785.82	\$13,111.05	\$4,659.78	\$176,229.27	\$0.00	828	\$270,785.92	\$0.00	524	\$516.77	\$146.54	\$25.02	\$8.89	\$336.32	\$0.00
N/A	10-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	20	\$0.00	\$421,273.86	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$344,690.09	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	4	\$0.00	\$314,207.22	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	20	\$0.00	\$324,675.66	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	16	\$0.00	\$328,158.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	38	\$0.00	\$389,514.51	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	15	\$0.00	\$320,202.07	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	35	\$0.00	\$322,441.47	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2026	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	22	\$0.00	\$321,414.49	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	170	\$0.00	\$3,086,577.87	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total:		\$3,309,110.40	\$319,241.07	\$38,268.26	\$2,782,051.75	\$0.00	26260	\$6,448,671.48	\$3,086,577.87	13352	\$714.14	\$247.84	\$23.91	\$2.87	\$208.36	\$0.00

Parameters

Beginning Location:
Ending Location:
Paid Date: 10/1/2025-6/30/2026
Reporting Period: CLIENTYTD
Location: 000-zzzzz

** Census Count Comments: Membership is counted per location, per department, or per plan for each month; an individual with a change may be counted more than one time.



WVHA miCare Clinic Deland and Deltona

June 2026 Report

miCare Utilization

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
DeLand			
2026	301	233	77%
Deltona			
2026	173	139	81%
Overall			
2026	474	372	78%

Description of Terms:

- **Utilization** - measures provider (Physician, Nurse Practitioner Physician Assistant) time available to provide direct patient care
- **BOB – Book of Business** - describes the average over the miCare clients' clinics
- **Member Migration** – shows the % of members who have used the clinic withing a given date range against the number or eligible members
- **Unique Patient** – refers to each member being counted individually within given period
- **Benchmark** – refers to the industry average or standard
- **No Shows** - is where patients didn't attend their scheduled clinic appointment
- **Administrative Time** – (chart review, medication follow-ups, referrals, provider-to provider communications etc.) represents approx. 2% of total capacity and is in line with industry standards

No Show Rate

	No Show Count	No Show %
DeLand	63	7%
Deltona	37	7%



Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	445	48%	Schedulable patient activities
Total Labs	190	21%	Schedulable patient activities
Total Nurse Visits	5	1%	Schedulable patient activities
Total medication pick-up	267		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	15		Don't have a visit type and are not scheduled appointments
Total Visits	922		

DeLand

- There was a total of 640 clinic visits at the DeLand clinic in June plus 267 medication pick-ups and an additional 15 med pick-ups from the PAP program
- Of the 640 clinic visits, there were 20 phone visits
- There were 18 **new patients** that established care at the DeLand clinic last month
- There were 66 **Physicals** in June – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	273	53%	Schedulable patient activities
Total Labs	83	16%	Schedulable patient activities
Total Nurse Visits	5	1%	Schedulable patient activities
Total medication pick-up	152		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	4		Don't have a visit type and are not scheduled appointments
Total Visits	517		

Deltona

- There was a total of 361 clinic visits at the Deltona clinic in June plus 152 medication pick-ups from Deltona as well as 4 med pick-ups from the PAP program
- Of the 361 visits, 22 were phone visits
- There were 7 **new patients** that established care at the Deltona clinic last month
- There were 38 **Physicals** in June – Male/Female Wellness – Established Patients



miCare Member Migration

June 2026

		DeLand	Deltona
Total Eligible Membership	1,386	444	281

*** Member migration showed 47% for June**

*The data above represents **unique** members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month and may use both sites.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications on an annualized basis.
- WVHA health card members can qualify for manufacturer discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members

PAP Summary – June 2026	
Application Approved	343
Application Pending Approval	5
Application Started but Not Submitted	8
Total Active Applications	356
	(Active Applications)

Key Insights:

- **19 PAP medications were picked up between the two locations**
- **Currently, WVHA has 356 patients with active PAP applications being managed**
- **The projected annualized savings for the PAP applications are \$2,332,095**



WVHA miCare Clinic Deland and Deltona

Quarter Three Report

April 1st – June 30th, 2026

Clinical Utilization

Deland Q3	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2025	755	660	87%
2026	816	655	80%

Deltona Q3	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2025	550	445	81%
2026	491	382	78%

Deland and Deltona Q3	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2025	1,305	1,105	85%
2026	1,307	1,037	79%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including “no-shows”) since this time was unavailable for other members to schedule an appointment



No Show Rate

Q3	DeLand		Deltona	
2025	250	9%	133	7%
2026	189	7%	100	7%

miCare Member Migration Q3 2026

Total Eligible Membership	Membership	DeLand	Deltona
2025	1,597	820	331
2026	1,386	762	420

Overall Member Migration – 69%, an increase over last year’s quarter of 67%

Key Insights:

- The overall available provider hours increased in DeLand, and we had a small decrease in Deltona as we transition care to the DeLand site. The overall utilization shows a decrease from 85% to 79%
- 69% of members used one of the sites in this quarter over 67% in this quarter last year
- No show rates decreased in DeLand and remained the same in Deltona for this period.
- There was a total of 2,813 clinic visits between both sites in Q3. This shows a decrease from last year’s quarter – 2,917 clinic visits with DeLand showing an increase and Deltona’s decrease
 - DeLand – showing an increase with this year’s 1,840 over last year’s 1,789 clinic visits
 - Deltona – showing a decrease with 973 over last year’s 1,128 clinic visits
- Survey results show 93 responses and an overall rating of 4.8 stars. See comments below – pages 6-8



miCare Visit Type Frequency

DeLand

WVHA miCare Clinic Total Visits for DeLand			
Q3 - 2026			
Clinic Services	Number of visits	%	Notes
Total Provider visits	1,265	47%	Schedulable patient activities
Total Labs	563	21%	Schedulable patient activities
Total Nurse Visits	12	0%	Schedulable patient activities
Total medication pick-up	788		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	38		Don't have a visit type and are not scheduled appointments
Total Visits	2,666		

- There was a total of 1,840 clinic visits at the DeLand clinic in Q3 2026, with an additional 788 medication pick-ups and 38 med pick-ups from the PAP program.
- Of the 1,840 visits, 64 were phone visits.
- There were 64 new patients that established care at the DeLand clinic, and 180 Physicals were conducted in this quarter.

Deltona

WVHA miCare Clinic Total Visits for Deltona			
Q3 - 2026			
Clinic Services	Number of visits	%	Notes
Total Provider visits	723	49%	Schedulable patient activities
Total Labs	239	16%	Schedulable patient activities
Total Nurse Visits	11	1%	Schedulable patient activities
Total medication pick-up	469		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	19		Don't have a visit type and are not scheduled appointments
Total Visits	1,461		

- There was a total of 973 clinic visits at the Deltona clinic in Q3 2026, with an additional 239 medication pick-ups along with 19 medication pick-ups from the PAP program.
- Of the 973 visits, 52 were phone visits.
- There were 20 new patients that established care at the Deltona clinic, and 116 Physicals were conducted in this quarter.



Referrals

04/01/2026 – 06/30/2026

Total # All of Referrals	1,607	
Total miCare Provider Referrals	1,005	63%
Imaging Referrals	437	43%
Non-Imaging Referrals	568	57%

	WVHA Average	*National Average	miCare Average
Benchmark	60%	28%	**30%

* National Average – per American Academy of Family Physicians

**Average across miCare book of business

Top Five Referrals from Primary Care to Specialist

- Gastroenterology
- Ophthalmology
- Physical Therapist
- Cardiology
- Psychiatry

Key Insights:

- The total number of referrals for the period was 1,607, this shows a decrease from last year which was 1,831
- Referrals from miCare providers were 1,005 and 63% of total referrals. This number shows an increase in miCare referrals from 917 last year in this quarter
- miCare referrals for non-imaging referral specialists were 568 which was 57% of total miCare referrals and the imaging referrals were 437 which was 43% of the miCare total
- National average provided by the American Academy of Family physicians is 28% of provider visits resulting in a referral.
- The top five specialists align with primary care based off the clinical acuity of the population



ER Diversion Results

Total ER visits Q2 2026	
Halifax	4
Advent	75
Total ER visits	79
Appropriate ER Visits	70
PCP Appropriate	9
Established Patients (miCare)	77
Follow up scheduled at miCare	72
Follow up completed at miCare	68

Total ER Visits	Q4-2025	Q1 – 2025	Q2 – 2026	Q3 – 2026	Total
Halifax	1	2	2	4	9
Advent	95	51	53	75	274
	Q4-2024	Q1-2024	Q2-2025	Q3-2025	Total
Halifax	2	4	6	2	14
Advent	87	105	84	86	362

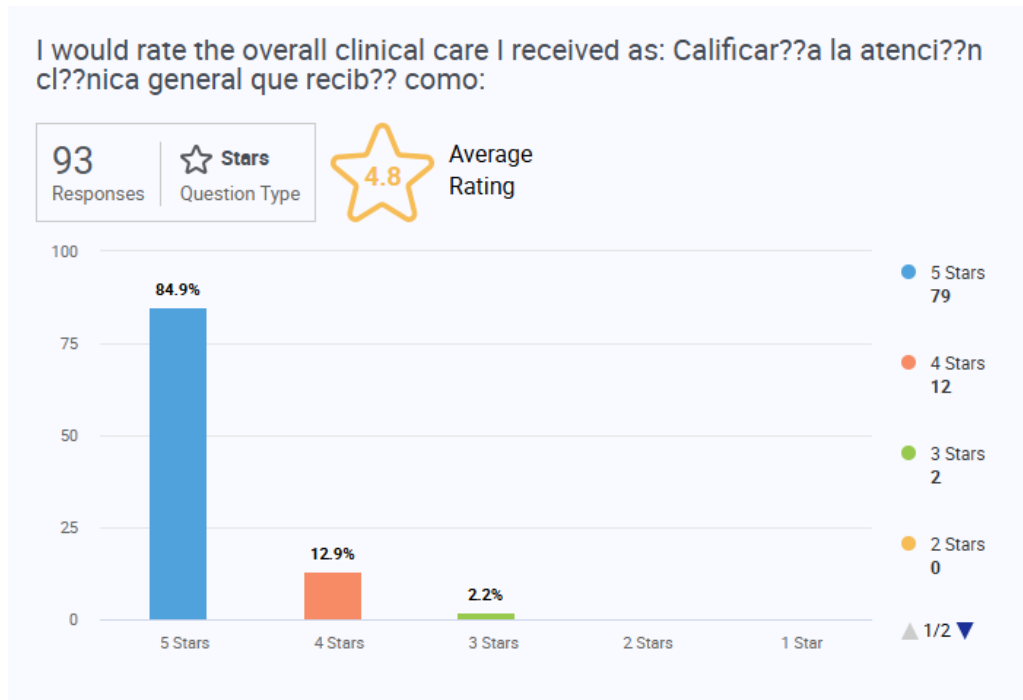
Key Insights:

- Total number of patients between Halifax and Advent in Q3 was 79 (4 Halifax and 75 Advent), this shows a decrease from 2025 for the same period, which had a total of 88 visits total.
- Out of the 79 patients that went to the ER, 77 had established care at miCare.
- Of the patients that sought care in the ER, 70 were deemed appropriate and 9 could have been seen outside of the ER.
- 72 patients scheduled follow up appointments at miCare of those, 68 completed their follow up in the clinic.



Post Visit Survey Results

April - June 2026



Survey Results – Comments:

- Love them all good customer tand amazing provider Dr patel
- I wish the office in Deltona didn't have to close on September 18 2026. Cause If I don't have a ride to go DeLand I am not able to go there is no bus where I live to get there 🚗
- My concern is why are they closing the office in Deltona is close to the house and there are no bus to go to DeLand.
- Although, the WVHA recertification/approval, resulted in a 30-45 day lapst in my medical care, the House Next Door, worked with my technical issues, concerning medicaid/medicare regulations, and I had to do some of my own footwork, to prove my case. I have to thank the hard work of the Supervisor/Manager@ the Deland , H.N.D. office. This program will still serve me very well until I am of the Medicare qualifing age.
- My biggest concern now is going to be easy access, to my healthcare after the closure of the Deltona office. Because I live right near PineRidge Highschool; the convenience of service cannot be overstated. I used to travel to the offices in Deland, when buses were the inexpensive choice of transportation from south-east Deltona. When the county closed our bus routes (mainly #20-21), that shifted the burden to personnel automobile transport.Now that burden will become a new challenge, in September.And with the present state of things, its now my only expensive choice.Please remember that I am a member of the WVHA/MiCare/EBMS not because covenient choice, but because of lack of resources. And bus service, and centralized location are resources. One this is taken away ... then ... well ... I hope the manager reading this can get the picture and reply to the board of directors how serious this situation is, for all people of West Volusia County, not just myself.
- Gracious and professional



- I feel that although Humberto Paez is an excellent doctor, he's starting to get less and less attentive to my concerns. The staff at the front desk sometimes giggles when they see me come in, which I do not find professional.
- I love my me care clinic staff they're always so wonderful to me on every visit every time
- Everything was great, I just didn't like the saying of the results in front of the receptionist.
- I have no complaints. I am very grateful for this insurance and the care I receive.
- Dr Brooks gives the attention that every provider should aspire to give. This is the first time I have been heard in a long time my I can't express my gratitude enough! Thank you!
- Dr. Patel is a great provider and I am very grateful to have her as my primary care doctor.
- Everything is always good the staff is great and Dr neha Patel is awesome .I love the staff and Dr. Patel
- Lo único que falta es que la farmacia estuviera donde está la clínica o cerca, para retirar las medicinas el mismo día. *The only thing missing is for the pharmacy to be located at or near the clinic, so the medication could be picked up on the same day*
- i have never had any problems ive been using there service for about 4. years and its always good no complaints over here
- I have absolutely no complaints. I believe Dr. Patel is awesome. I have only had two doctors I feel comfortable with and both were at MiCare. Dr. Payne was the other. The nurses are great and care. They're very attentive and take notes. Staff or secretaries are also great. I have never had a bad experience at MiCare. With such above average employees just speaks to the management. I do not enjoy doctor visits however your office (Deltona) deserves to be acknowledged and recognized. Very happy patient
- Great service
- Wish I could continue here with MiCare after my 65th birthday but Medicare kicks in and MiCare does not take Medicare patients 🙄
- Did you know that patients will be more polite if they receive the same kindness from the staff in the office? Personally I would like to recommend that the staff at the entrance of the office, in the reception, would be more polite with us so we can express ourselves freely. There are moments that the patients have some concerns about theirs medications or appointments.
- I would like to sincerely thank MiCare and specifically the manager for the excellent care and services they provide. I especially appreciate the culture tests that were recently performed, as well as the professionalism and attention shown by the staff.I certainly understand that test results require time to be processed and reviewed, and as the provider explained it would take a week or more to be processed and analyzed, and I'm waiting for the results. In addition, I am grateful for the news that someone will contact me in the coming days regarding pelvic floor therapy, as this is one of my main concerns in order to have a normal life.Thank you again for your assistance and for the valuable services you provide.
- Gracias por su servicio !! *Thank you for your service*
- I am pleased with the medical provider and the professional of the staff.
- My experience there has been Wonderful since day one. I would rather go there than any other office I've been to in the past.
- Saludos y bendiciones El Proveedor de salud Tomás se que es sustituto pero, abarca y da la atención completa, uno no sale con dudas, ni con un mala experiencia Proveedores como el hacen falta: Greetings and blessings. *Regarding healthcare provider Tomas: I know hi is a substitute, but he is thorough and provides comprehensive care; you don't leave with doubts or a bad experience. We need more providers like him*
- Best health care clinic
- I appreciate the staff being there
- Dr. Paez is the best doctor. I appreciate him very much.
- Muchas gracias por la atención: *Thank you very much for your attention*



- Everyone in the Micare Clinic has been very helpful and very kind and I am very satisfied with their care
- La berda no puedo decir nada mal porque ami en lo personal siempre me tratan con amabilidad respeto dios bendiga todo el personal de trabajo nunca cambien sigan siendo amables con su personas: *Honestly, I can't say anything bad, because personally, I am always treated with kindness and respect. God bless all the staff-never change; keep being kind to people*
- Great service from all
- Estoy muy complacida y agradecida del servicio y atenciones. Gracias.: *I am very pleased and grateful for the service and attention. Thank you*
- I am very appreciative of the kindness and care of Dr Patel, the medical and administrative staff.
- I feel rushed not listened to really especially if I try to talk about my weight and how no one will do a referral to an endocrinologist? I get a weird summary your obese to eat healthy well I do eat healthy there is an underlying something but no one listens to me. So whatever it's just strange.
- The staff in the providers are very professional and have answered my questions whenever I've had them. I am pleased with this facility.
- The staff was very nice and very helpful
- AWESOME
- My care clinic es una clinica buena con doctor's professionals capacitance y preocupados por la salud de sus pacientes. *myCare clinic is a good clinic with professional, highly qualified doctors who care about their patients' health.*
- It was my first visit and a great first experience. I felt really heard and cared for by the primary physician.

Administrative Office
804 North Woodland Blvd.
DeLand, FL 32720
386-734-7571



DeLand Service Center
114 South Alabama Avenue
DeLand, FL 32724
386-738-9169

Serving Volusia & Flagler Counties

July 2, 2026

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of June there were 250 client interviews conducted. Of these, 201 appointments were to assist with new /renew applications and 49 to assist with pending applications

For the month a total of 250 applications were submitted for verification and enrollment. Of these, 250 were processed by the end of the month, leaving no rollovers to carry over into the following month for approval.

Of the 250 that were processed, 201 were approved, 49 pended, and 8 were denied (2 were over income, 3 had full Medicaid, and 3 qualified for Share of Cost).

Currently applications are being processed, approved, and the client Enrolled within 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

Application Source	New	Renewal	Total
House Next Door	23	161	184
Advent Health/Fl Hospital	6	0	6
RAAO	15	35	50
Other/WVHA Website	3	0	3
SMA	3	1	4
Family Health Source	2	0	2
Neighborhood center	1	0	1
Totals	53	197	250

Outreach Efforts:

- Attended the West Volusia Community Partners meeting.
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter.
- Communicating with partners, working together to better service the community
- Working Events in the Community

Respectfully submitted by Chris Booker

**WEST VOLUSIA HOSPITAL AUTHORITY
PRELIMINARY AD VALOREM TAX RESOLUTION
ADOPTED AT A MEETING HELD JULY 16, 2026
RESOLUTION 2026-001**

BE IT RESOLVED, by the Commissioners of the West Volusia Hospital Authority, a Special Taxing District of Volusia County, Florida, that the Property Appraiser's Form DR-420MMP shall be completed by inserting the following information and filing it with the Property Appraiser by August 4, 2026:

1. The date, time and place of the first public budget hearing shall be on **Thursday, the 10th day of September, 2026 at 5:05 p.m.**, at **The Sanborn Center, 815 S. Alabama Ave., DeLand, FL 32720** at which time the proposed millage and the 2026-2027 Tentative Budget will be discussed and adopted.
2. The proposed millage rate to be discussed and adopted at that meeting will be _____.
3. The current year rolled-back rate to be discussed at that meeting will be **0.9575**

ADOPTED and subscribed to this 16th day of July, 2026, at a duly noticed public meeting.

CHAIR, Rakeem R. Ford
West Volusia Hospital Authority

I HEREBY CERTIFY that the foregoing resolution is true and correct as adopted by a _____ vote of the Board of Commissioners of the West Volusia Hospital Authority at its monthly regular meeting, and held on Thursday, July 16, 2026 at 5:00 p.m. and held at The Sanborn Center, 815 S. Alabama Ave., DeLand, FL 32720. In a roll call, the following Commissioners voted on the resolution: Commissioner Jennifer L. Coen (yes/no/absent), Commissioner Judy L. Craig (yes/no/absent), Commissioner Rakeem R. Ford (yes/no/absent), Commissioner Voloria L. Manning (yes/no/absent) and Commissioner Jennifer I. Moore (yes/no/absent).

SECRETARY, Judy L. Craig
West Volusia Hospital Authority

From: [Rose Alberts](#)
To: [Stacy Tebo](#)
Cc: [Laura Rookhuizen](#)
Subject: WVHA 2026-2027 Administrative Renewal
Date: Wednesday, May 13, 2026 6:48:18 PM
Attachments: [email_eadc0f2a-6b3a-4713-b707-ed3233095e95.png](#)
[office_e443e48f-f47b-41e1-9d8e-affee310fd1d.png](#)
[website_a031f670-4e0b-4b71-b32f-98386b27a0f8.png](#)
[oneveracity-logo_e7401e05-25f5-48e0-9793-06864e103d02.png](#)

Good evening Stacy,

Based on our ASA agreement the most recent CPI-U available for April 2026, which was released on 5/12, is showing a 3.8% increase over the last 12 months. Based on the increased CPI-U we are preparing a 3.8% increase to our Medical Administration Fee and miCare administrative fees to be effective on October 1, 2026, for the 26-27 fiscal year:

- *Medical Admin Fee – Current \$25.60 moving to \$26.57 starting Oct 1, 2026*
- *miCare Admin Fee – Current \$36.90 moving to \$38.30. starting Oct 1, 2026*

On our Population Health Management Fee and miRX Dispensing fee we will also be implementing a 3.8% increase effective on October 1, 2026, as follows for the new 26-27 fiscal year:

- *Population Health Management Fee – Current \$11.54 moving to \$11.98 starting Oct 1, 2026*
- *miRX Dispensing Fee – Current \$10.54 moving to \$10.94 starting Oct 1, 2026*

We hope that the above increases are found to be acceptable to WVHA and look forward to another successful year of improving and providing health coverage for West Volusia's card members.

Please advise if you have any questions or require any additional documentation.

--

Rose Alberts

Director of Implementation

✉ ralberts@oneveracity.com

☎ 678-290-5154

🌐 [OneVeracity.com](https://www.OneVeracity.com)



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Property Tax Update

Florida lawmakers are looking to expand the state's homestead property tax exemption as part of a broader effort to provide property tax relief to homeowners. If approved by voters in November 2026, the proposal would not immediately affect the West Volusia Hospital Authority. Instead, the changes would first apply to the 2027 tax roll, impacting the Authority's revenues beginning in the 2027–2028 fiscal year. This timeline gives the Board an opportunity to proactively evaluate the potential financial impact and develop strategies to ensure the Authority remains fiscally strong while continuing to fulfill its mission of improving access to healthcare for residents throughout West Volusia.

Based on estimates provided by the Volusia County Tax Collector's Office, the Authority currently generates approximately **\$21 million** annually through its **0.9897 millage rate**. If the homestead exemption is increased to **\$150,000**, the Authority is projected to lose approximately **\$5 million** in annual revenue. To put that into perspective, that is roughly equivalent to the amount budgeted (\$4.5M) for **Specialty Care Services which includes but not limited to Dialysis, X-Rays, Cancer Treatments, Labs, etc.** during the Authority's 2025–2026 fiscal year.

Under the proposal, the homestead exemption would increase again to **\$250,000** in the second year, resulting in an estimated annual revenue reduction of approximately **\$8 million**. That amount is nearly equal to the Authority's combined 2025–2026 funding for **Specialty Care Services, AdventHealth and Halifax Hospital services, and Emergency Room Care**, which total approximately **\$8.7 million**. Because property tax revenue is the Authority's primary source of funding, reductions of this magnitude could significantly impact our ability to support healthcare programs and services that benefit residents across the district.

While these figures represent projected future impacts rather than immediate budget reductions, they highlight the importance of thoughtful long-term financial planning. Over the coming months, the Board, along with our legal counsel and accounting firm, will continue to monitor the proposed constitutional amendment and evaluate its potential effects on the Authority. As additional information becomes available following the November vote the Board will keep the community informed and begin developing strategies to address any long-term fiscal challenges while protecting our commitment to improving healthcare access for our community.



miCare

Health Center

July 2026 Board Submission



Submission Components

I. Text Messaging

Page 3

- a) Calendar – status
- a) True Health message sent 6/26/2026

II. Deltona consolidation & flooring update

Page 7

I. Text Messaging

- miCare recognizes the importance of maintaining consistent communication with WVHA members. To support this commitment, the Text Messaging section will be included as a standing item in all future board submissions.
- *Red italicized* dates displayed beneath communication items indicate that the message has been disseminated.
- For ease of reference and visualization, the communication calendar is color-coded according to the categories outlined below:

	Funded Entity promotion
	Clinic Consolidation promotion
	miCare promotion/information

I. Text Messaging

	Communication 1	Communication 2	Communication 3
June 2026	True Health campaign <i>Sent 6/26/26</i>		
July 2026	Clinic consolidation #1 <i>Sent 7/1/2026</i>	Community & Legal Resources <i>(to be sent 7/22/2026)</i>	DeLand remodel notice #1 <i>(to be sent 7/27/26)</i>
August 2026	DeLand remodel notice #2 <i>(to be sent 8/3/26)</i>	Clinic consolidation #2 <i>(to be sent third week of August)</i>	
September 2026	Clinic consolidation #3 <i>(to be sent 9/7/26)</i>	Clinic consolidation #4 <i>(to be sent 9/14/26)</i>	

I. Text Messaging

	Communication 1	Communication 2
October 2026	Flu shot reminder	Vendor Fair #1
November 2026	Vendor Fair #2 <i>(to be sent the week before event)</i>	Vendor Fair #3 <i>(to be sent the day before event)</i>
December 2026	Annual Wellness Visit Reminder	

I. Text Messaging

	Communication 1	Communication 2
January 2027	Dental Services	
February 2027	Disease Management Services	General miCare info <i>(heart health focus)</i>
March 2027		

	Communication 1	Communication 2
April 2027	Enrollment & Eligibility	
May 2027	Counseling & MH Services	
June 2027		

II. Deltona consolidation

- During the June 2026 board meeting, a decision was made to select Company 1, *Laminate Flooring & More*, to replace the flooring in the DeLand clinic with the following details:

	<u>Company 1</u> <i>Laminate Flooring & More</i>
Cost	\$31,200
Type	Glue - Down Vinyl Daltile
Remove current flooring	Yes
Timeline	1 Week
Work on weekend	Yes
Move furniture around	Yes
Waterproof	Yes
Warranty	15-Year

II. Deltona consolidation

- The flooring replacement project is scheduled to take place from **August 3rd – August 8th, 2026**. These dates were strategically selected to ensure continuity of operations, as the Deltona clinic will remain open during this period and will accommodate redirected clinic services. This approach will help prevent disruptions to patient care and medication pick-up.
- The Deltona clinic will operate Monday – Friday of this week.
- miCare is managing all member communications related to this project, including text message notifications. The scheduled text message communication dates are outlined on slide 4.

II. Deltona consolidation

- miCare has engaged the following vendor partners to support the clinic consolidation process:
 - **Professional moving company**
 - **Handyman services** to assist with:
 - Move out repairs at Deltona location
 - Exam room setup and related facility preparations at DeLand location
 - **IT support services** for workstation deployment, including computer and phone installation and configuration

II. Deltona consolidation

- In addition, miCare has initiated the notification process for Deltona-specific vendors whose contracts require 60-90 days' advance notice prior to termination. These notifications are being provided in accordance with contractual obligations and the planned consolidation timeline.
- Vendor examples includes:
 - **Environmental services** (cleaning provider)
 - **Medical air/gas supplier** for patient oxygen services
 - **Security services** provider
 - Other location-specific contracted vendors, as applicable

Video 1: WVHA Explainer Video

Purpose: Explain what WVHA is, how it is funded, who may be eligible, and how to apply for the HealthCard.

Format: Landscape

Script

Time	Visual Direction	Script / Voiceover
0–8 sec	Chair Ford on camera at a recognizable West Volusia location. Warm, direct-to-camera opening.	Chair Ford: “Your health shouldn’t depend on your financial situation. That’s why the West Volusia Hospital Authority helps eligible residents access healthcare through the HealthCard.”
8–16 sec	B-roll of the DeLand clinic location . Exterior, entrance, signage, interior, and welcoming healthcare visuals.	Voiceover: “WVHA supports healthcare access for residents in West Volusia who may be uninsured or struggling to afford care.”
16–26 sec	B-roll of courthouse steps and then cut to Halifax Health UF Health - Medical Center of Deltona .	Voiceover: “WVHA receives approximately two cents of every local tax dollar and uses those funds to help eligible residents connect to care.”

26–37 sec	B-roll of the Sanborn Center , people/community movement, welcoming public space.	Voiceover: “If you live in West Volusia and need help paying for healthcare, the HealthCard may be able to help.”
37–48 sec	B-roll of the AdventHealth Fish Memorial , general healthcare access visuals.	Voiceover: “With a HealthCard, eligible residents can access care through WVHA-supported clinics and healthcare providers.”
48–56 sec	Cut back to Chair Ford.	Chair Ford: “Scan the QR code, visit the WVHA website, or call 386-232-2055 to learn how to apply.”
57–60 sec	WVHA logo, QR code, website URL, and phone number.	/

Videographer Instructions

Location	Shots Needed	Notes
DeLand clinic location	Exterior establishing shots, entrance, signage if available, welcoming healthcare-related visuals, Chair Ford/Stacy/other staff member chatting/carrying out duties inside building (optional).	Avoid showing identifiable patients unless releases are secured.
Courthouse steps	Wide shot, slow movement shot, civic/community feel.	/
Sanborn Center	Exterior and community-space visuals.	Capture warm, accessible shots that feel local and familiar.
Halifax Health UF Health - Medical Center of Deltona	Exterior establishing shots, signage, entrance, parking/access points, general hospital/medical center visuals.	Capture clean, professional healthcare visuals that help residents understand where care may be available.
AdventHealth Fish Memorial	Exterior establishing shots, signage, entrance, campus/building details, general healthcare access visuals.	Use to show that HealthCard users may be connected to real care locations.

Green dome area / fountain	Scenic local footage, movement, water/fountain detail, people passing if appropriate.	/
Chair Ford	Direct-to-camera opening and optional closing line.	Record clean audio. Frame warmly, with simple background and minimal distractions.

Video 2: Student-Focused Short Video

Purpose: Engage students, recent graduates, young adults, part-time workers, and people who recently aged off a parent or family healthcare plan.

Format: Vertical video for YouTube shorts and Instagram Reels

Example Video: <https://www.facebook.com/reel/1304577134995811>

Opening Line Options

Choose one of these for Chair Ford's first line after the coconut breaks open and he appears wet:

- **Option 1:** "That got messy fast. Healthcare shouldn't."
- **Option 2:** "Well, that was refreshing. So is finding out help may be available."
- **Option 3:** "That was unexpected. Losing health coverage can feel that way too."
- **Option 4:** "Okay, now that I have your attention... let's talk about healthcare."
- **Option 5:** "That was a lot. So is figuring out healthcare for the first time."

Script

Time	Visual Direction	Script / Voiceover
0–3 sec	Coconut breaks open. Quick splash/cut.	No voiceover. Let the visual grab attention.
3–25 sec	Chair Ford appears wet, looking at camera. He speaks directly to camera for the full message.	Chair Ford: “[Select one opening line.] If you’re a student, recently graduated, working part-time, or no longer on a family healthcare plan, you may not know where to start. WVHA helps eligible West Volusia residents access healthcare through the HealthCard. If you’re uninsured, or trying to figure out care on your own, the HealthCard may be able to help.”
25–30 sec	End screen with WVHA logo, website, QR code, and phone number.	Chair Ford or Voiceover: “Check if you qualify and learn how to apply.”

Video 3: Animated HealthCard Process Video

Purpose: Explain what happens after someone submits a WVHA HealthCard form.

Length: 30–45 seconds

Format: Landscape, with cartoon multicolored icons/stickmen e.g. purple, orange, green

Script

Time	Animation Direction	Script / Voiceover
0–5 sec	Cartoon resident taps “submit” on a phone. The form turns into a paper airplane and flies along a path.	“You submitted a WVHA HealthCard form. So, what happens next?”
5–12 sec	The paper airplane lands with The House Next Door or another application partner. A friendly helper character picks it up.	“The House Next Door or another application partner will review your information and contact you about the next step.”
12–20 sec	Helper and resident appear in a phone call or appointment bubble. Small checklist icons appear.	“They can answer questions, help with your application, and let you know if any documents are needed.”
20–27 sec	Calendar flips forward with a simple progress bar.	“Timing can vary, but enrollment often takes about 1-2 weeks, depending on how quickly all needed information is provided.”

27-3 4 sec	Folder turns into a HealthCard. HealthCard follows a path to clinic/provider logos.	"If approved, you'll receive your HealthCard. Your application partner can help explain which services or providers may be available to you."
34-3 9 sec	Cartoon resident arrives at an eligible clinic or service location and shows the HealthCard.	"When you use an eligible service, bring your HealthCard and show it when you arrive."
39-4 2 sec	Application partner guiding the resident through the process.	"Your application partner can also explain how long coverage lasts and what to do if you need to renew it."
42-4 5 sec	WVHA logo end screen with QR code, website, and phone number.	"For questions, call 386-232-2055 or visit the WVHA website."

WEST VOLUSIA HOSPITAL AUTHORITY AGENDA MEMO

TO: WVHA Commissioners

FROM: Stacy Tebo, WVHA Administrator

RE: Annual Review of Benefit Plan for West Volusia Hospital Authority as Part of its Adopted Goals and Objectives for FY 2025-2026

DATE: July 2, 2026

Pursuant to F.S. §189.0694(1), the Board adopted Goals and Objectives effective October 1, 2025, and the first listed is to establish and maintain a comprehensive WVHA Health Card Program for income and asset eligible residents of the tax district. Performance measure #3 is “Annual review and revise the Benefit Plan for the West Volusia Hospital Authority as necessary to fulfill WVHA’s purpose.”

In the last four years, the only card member concern raised to the Board regarding the benefit plan was the exclusion of the treatment of obesity. The exclusion is typical amongst group health plans.

WVHA’s main contact for its TPA is Rose Alberts, Director of Implementation for Veracity Benefits. She reached out to EBMS personnel to inquire if there were any recommendations or suggestions regarding the benefit plan and sent comments back to WVHA.

The following comments were received from the EBMS claims manager and the claims examiner: *Most appeals are due to claims denied for timely filing, PPO (Preferred Provider Organization) allowable, and provider OON (Out of Network). The plan has a small window for timely filing compared to the direct contract’s 180-day timely filing period.*

Based on the claims department comments, Ms. Alberts had a conversation with Laura Rookhuizen, Director of Clinical Partnerships and miCare Operations, regarding the impact on network contracting in place. Ms. Rookhuizen does not recommend extending the timely 90-day filing window, as it would only allow the Specialty Care Services budget to be further depleted beyond what we are currently experiencing.

When comparing WVHA’s plan to group health plans in the EBMS Book of Business, the EBMS Plan Document Director said the following:

I can certainly provide you with what's "typical". I know that WVHA has a monetary limit when it comes to their healthcare claims, and I would hate to recommend anything that might jeopardize that limit. The plan is comprised of limits and copayments, so I doubt they would want to extend the members' responsibility.

*A quick look at the exclusions shows us the biggest difference between what is **typically covered** for any group health plan, but excluded for WVHA:*

- *Ambulance services*
- *Autism Services*
- *Durable Medical Equipment*
- *Home Health Care*
- *Hospice*
- *Labor and Delivery of a Pregnancy*
- *Orthotics*
- *Prosthetics*
- *Organ Transplants*

Ms. Alberts summarized the comments by saying that EBMS does not have any recommendations for changes to the WVHA benefit plan.

SELECT INTERNAL ORGANIZATIONAL POLICIES OF THE WEST VOLUSIA HOSPITAL AUTHORITY:

ORGANIZATION.

The Enabling Legislation, Section 2, Paragraph (3) provides that “The board of commissioners shall take office and organize at the first meeting in the month of January of each year by the election from among their number a chair, vice chair, secretary, treasurer, and such other officers as the board may deem necessary to accomplish the purpose of this act. All such officers shall serve for the year in which elected and until their successors are elected and installed.

-The Enabling Legislation, Section 1 provides that it is established for the public purpose “of, either directly or through third parties, providing access to healthcare for indigent residents of the district.”

QUORUM.

The Enabling Legislation, Section 3, Paragraph (3) provides that “Three of the [five] commissioners shall constitute a quorum, and a vote of at least two of the commissioners shall be necessary for the transaction of any business of the district.”

-The Florida Attorney General has opined that the physical presence of a quorum of commissioners is required in order for local governments to conduct official business unless the in-person requirement is waived by a specific statute or by an executive order of the governor during a state of emergency.

-The Florida Attorney General has opined that when a quorum is physically present, an absent member may only participate via telephone conference or other interactive electronic technology when this means of participation is due to “extraordinary circumstances such as illness,” the public has been provided notice and a speaker phone or similar device is used to allow the absent member to hear and participate in discussions, and to be heard by other board members and the public.

RULES OF ESTABLISHING AGENDA.

- A. The Agenda published online and included in the Board Meeting Packet should be described as the “Proposed Agenda” instead of “Agenda” so that members of the public are informed that the items listed are only proposed until the Proposed Agenda is approved by a majority vote of the board of commissioners at the beginning of each meeting. The Administrator shall first circulate a draft Proposed Agenda to the Chair, Attorney and Accountant and consider comments before publishing the Proposed Agenda.*

B. Agenda Items Placed by Commissioners: Items placed on the Board's Draft Agenda by a Commissioner shall identify that Commissioner's name in parenthesis.

Current Policy

Motion 054 – 2021 Commissioner Coen motioned to identify the Commissioner who places any future agenda item on the agenda. Commissioner Craig seconded the motion. The motion passed unanimously.

RULES OF DEBATE.

A. Obtaining the floor: Every Commissioner desiring to speak shall address the Chair and, upon recognition by the Chair, the recognized Commissioner shall confine comments to the question under debate, avoiding all personalities and indecorous language.

B. Interruptions: A Commissioner, once recognized, shall not be interrupted when speaking unless the Chair calls that Commissioner to order. If a Commissioner, while speaking, is called to order by the Chair, the Commissioner shall cease speaking until the question of order is determined and, if in order, shall be permitted to proceed.

-The Chair shall decide all questions of order; subject, however, to an appeal to the entire board of commissioners upon such questions, in which event a majority vote of the board of commissioners shall conclusively govern and determine such question of order.

C. General Time Limit for Agenda Items: Unless extended or otherwise limited by a majority vote of the board of commissioners, all Regular Meeting Agenda items (comments, reports, updates and discussion) shall be limited to 15 minutes.

[Current Policy

Motion 052 – 2021 Commissioner Craig motioned to limit discussion items to 15 minutes of discussion. Commissioner Coen seconded the motion. The motion passed by a 4-1 vote, Commissioner Soukup opposing.]

WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

JUNE 30, 2026



ACCOUNTANTS' COMPILATION REPORT

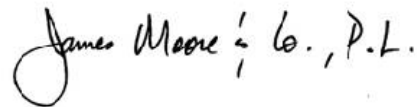
To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of June 30, 2026, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit a Statement of Changes in Fund Balance and substantially all the disclosures required by accounting principles generally accepted in the United States of America. If the omitted statement and disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
July 16, 2026



**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
JUNE 30, 2026**

ASSETS

Ameris Bank - operating	\$ 3,787,113
Ameris Bank - MM	8,078,936
Ameris Bank - payroll	50,526
Mainstreet Community Bank - EBMS operational escrow	199,990
Mainstreet Community Bank - MM	8,095,389
Surety Bank - MM	1,664,082
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 21,878,036</u></u>

FUND BALANCE

Total Fund Balance	<u><u>\$ 21,878,036</u></u>
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See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND NINE MONTHS ENDED JUNE 30, 2026

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 569,167	\$ 19,454,873	\$ 19,200,000	\$ (254,873)	101%
Interest income	41,759	483,153	400,000	(83,153)	121%
Other income	7,691	222,853	34,333	(188,520)	649%
Total revenues	618,617	20,160,879	19,634,333	(526,546)	103%
Expenditures					
Healthcare expenditures					
Statutorily Mandated Expenditures					
County Medicaid Tax	338,505	3,046,545	4,062,060	1,015,515	75%
H C R A - In County	-	27,766	400,000	372,234	7%
H C R A - Outside County	-	2,546	400,000	397,454	1%
Total Statutorily Mandated Expenditures	338,505	3,076,857	4,862,060	1,785,203	63%
All Other Healthcare Expenditures					
Specialty Care Services					
Specialty Care - ER	6,472	54,763			0%
Specialty Care - Non-ER	315,909	3,068,215			0%
Total Specialty Care Services	322,381	3,122,978	4,500,000	1,377,022	69%
Hospitals					
Halifax Hospital	70,675	984,746			0%
AdventHealth	188,681	1,670,151			0%
Total hospitals	259,356	2,654,897	3,200,000	545,103	83%
Primary Care	209,573	1,958,776	2,500,000	541,224	78%
Emergency Room Care	128,933	753,094	1,000,000	246,906	75%
Pharmacy	39,517	390,837	700,000	309,163	56%
SMA - Residential Treatment	-	550,000	550,000	-	100%
Rising Against All Odds	18,075	167,225	249,801	82,576	67%
Florida Dept of Health Dental Svcs	11,976	118,451	165,000	46,549	72%
SMA - Baker Act - Match	-	150,000	150,000	-	100%
The Neighborhood Center	10,500	87,769	125,000	37,231	70%
Hispanic Health Initiatives	8,450	55,400	100,000	44,600	55%
SMA - Psychiatric Outpatient	6,040	60,739	90,000	29,261	67%
Community Legal Services	6,653	54,931	88,500	33,569	62%
Life-Spire Community Services, Inc.	98	839	74,500	73,661	1%
The House Next Door	2,916	24,931	45,000	20,069	55%
Easterseals Northeast Central FL	-	-	15,000	15,000	0%
Other Healthcare Expenditures	-	-	218,607	218,607	0%
Total healthcare expenditures	1,362,973	13,227,724	18,633,468	5,405,744	71%
Personnel services					
Regular salaries and wages	5,964	53,494	71,564	18,070	75%
FICA	456	4,155	5,475	1,320	76%
Retirement	(1,205)	6,714	10,756	4,042	62%
Life and Health Insurance	1,000	8,876	12,000	3,124	74%
Workers Compensation Claims	-	4,559	25,000	20,441	18%
Total personnel services	6,215	77,798	124,795	46,997	62%

See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND NINE MONTHS ENDED JUNE 30, 2026

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Other expenditures					
Locally Mandated Fees					
Tax Collector & Appraiser Fee	11,374	635,521	650,000	14,479	98%
City of DeLand Tax Increment District	-	184,837	165,000	(19,837)	112%
Total Locally Mandated Fees	<u>11,374</u>	<u>820,358</u>	<u>815,000</u>	<u>(5,358)</u>	101%
TPA Services (EBMS)	34,816	321,533	500,000	178,467	64%
Application Screening - THND	36,634	295,232	445,008	149,776	66%
General Accounting - Recurring	10,000	70,000	119,658	49,658	59%
Building Repairs	4,714	50,908	100,000	49,092	51%
Application Screening - RAAO	5,184	54,336	97,742	43,406	56%
Legal Counsel	6,630	59,670	79,560	19,890	75%
Outside Legal Counsel	-	-			
Healthy Communities Kid Care Outreach	6,207	46,644	72,202	25,558	65%
Advertising	10,015	12,259	50,000	37,741	25%
Audit	-	22,500	22,500	-	100%
General Accounting - Nonrecurring	-	-	15,000	15,000	0%
Other Operating Expenditures	4,661	44,201	59,400	15,199	74%
Total other expenditures	<u>130,235</u>	<u>1,797,641</u>	<u>2,376,070</u>	<u>578,429</u>	76%
Total expenditures	<u>1,499,423</u>	<u>15,103,163</u>	<u>21,134,333</u>	<u>6,031,170</u>	71%
Excess (deficiency) of revenues over expenditures	<u>\$ (880,806)</u>	<u>\$ 5,057,716</u>	<u>\$ (1,500,000)</u>	<u>\$ (6,557,716)</u>	-337%

See accountants' compilation report.