

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
To commence upon the conclusion of the Final Budget Hearing
September 21, 2023 Sanborn Center
815 S. Alabama Avenue, DeLand, FL
AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda – Approval of Minutes
 1. Regular Meeting held August 17, 2023
 2. Workshop held August 25, 2023
 3. Tentative Budget Hearing held September 6, 2023
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Presentation by Kathy Acevedo – The Florida Braille and Talking Books Library: Free Audiobooks for People Who Cannot Read Standard Print
7. Reporting Agenda
 - A. EBMS August Report – Written Submission
 - B. WVHA miCare Clinic DeLand/Deltona August Report – Written Submission
 - C. The House Next Door August Application Processing Report
8. Discussion Items
 - A. SMA AHCA LIP Match Letter of Agreement
 - B. Reserve Spending Plan
 - C. Request for Funding Increase from Hispanic Health Initiative for FY 2022-2023
 - D. Funding Agreements for 2023-24
 1. Community Legal Services, Inc. Medical-Legal Partnership Program
 2. Healthy Communities – Kidcare Outreach
 3. Hispanic Health Initiative, Inc.'s Taking Care of My Health
 4. Rising Against All Odds, Inc. - HIV/AIDS Outreach and Case Management
 5. Rising Against All Odds, Inc. - Health Card Enrollment & Retention Services
 6. SMA Healthcare - Baker Act Match
 7. SMA Healthcare - Homeless Program
 8. SMA Healthcare - Level II Residential Treatment
 9. The Healthy Start - Access to Healthcare Services
 10. The Healthy Start - Family Services Coordinator
 11. The House Next Door - Therapeutic/Mental Health Services
 12. The House Next Door - HealthCard Program - Eligibility Determination Svcs
 13. The Neighborhood Center of West Volusia - Access to Care
 14. Volusia County Health Dept - Florida Department of Health (Dental Care)
9. Follow Up – CAC Recommendations for Improvements to Funding Application Process for Next Year
10. Administrator Report
11. Finance Report
 - A. August Financials
 - B. Approval of Disbursements – Check Register & Estimated Expenditures
12. Legal Update
13. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS REGULAR MEETING**

Sanborn Center Ballroom A
815 S. Alabama Avenue, DeLand, FL
August 17, 2023
5:00 P.M.

Those in Attendance:

Commissioner Voloria Manning
Commissioner Donna Pepin
Commissioner Roger Accardi
Commissioner Judy Craig (arrived at 5:18)
Commissioner Jennifer Coen

CAC Members in Attendance:

Patrick Rogers
Lyda Kiser

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the meeting to order. The meeting took place at the Sanborn Center Ballroom A, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:03 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Amended Agenda

Motion 070 – 2023 Commissioner Manning moved to approve the amended agenda as presented. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Consent Agenda – Approval of Minutes

Budget Workshop held July 20, 2023

Regular Meeting held July 20, 2023

Motion 071 – 2023 Commissioner Manning moved to approve the Consent Agenda. Commissioner Accardi seconded the motion. The motion passed 4-0-1.

Citizen Comments

There were none.

**Contractual Annual Utilization Reports to the WVHA Board of Commissioners
Hispanic Health Initiative, Peter Willems, Executive Director**

Mr. Willems provided his yearly report and answered questions from the Board.

Community Legal Services of Mid-Florida, Lisa Garren, Paralegal Advocate

Ms. Garren and Christina Russo Walters provided their report to the Board.

EBMS July Report – Written Submission

WVHA miCare Clinic DeLand/Deltona July Report – Written Submission

The House Next Door July Application Processing Report

Emergency Services 2nd Quarter of 2023 (April – June)
Halifax Health | UF Health – Medical Center of Deltona
Advent Health DeLand & Advent Health Fish Memorial
EMPros

Commissioner Manning asked if the hospitals had noticed a decline in people coming to the ER after the new immigration law went into effect. Kyle Glass of Advent Health answered that there had not been a decline since they started collecting required information July 1st. He stressed that individual responses were not submitted to the State, and they provided an aggregate response. He stated that they are required to ask the patient if he or she is a citizen; that the patient is not required to answer; and that service is provided regardless of the response or non-response of the patient.

Commissioner Craig asked about Halifax's Leapfrog safety grade of C. Art Zimmet, Manager of Revenue Cycle Business Operations, answered that staff would be addressing that question during the hospital tour on August 25th.

Mr. Glass discussed the Leapfrog hospital safety grading system and the various areas that are tracked.

Attorney Small spoke about hospital infection data that had been reported in the past.

Chair Coen noted that they were over on time and recommended the discussion be continued to a later date.

All reports were received into the written record.

Discussion Items

EBMS/Veracity Official Notice of Renewal Fees Effective October 1, 2023 (tabled on 7/20/23)

Commissioner Craig asked if EBMS took seriously the deadline outlined in the agreement and voiced her desire that it not happen in the future. Darik Croft, COO of miCare, participated via phone and said it was a logistical thing, and they did not intend to miss the deadline. He affirmed their commitment to the partnership with the WVHA.

Commissioner Manning asked Mr. Croft for the status of Phase 3 where EBMS had planned to bring in other partners. Mr. Croft stated he had been working with a local broker looking at groups in the Deltona area, and he hoped to bring potential partners to the Board. Commissioner Manning asked if that might be brought back in September.

Attorney Small noted that the renewal fees represent a waiver of contractual rights for the CPI increase.

Mr. Croft explained the annualized rate based on an estimated number of card holders between June 2023 to June 2024.

Motion 072 – 2023 Commissioner Manning moved to waive the contractual provision for the June 1st deadline to allow for the CPI increase effective October 1, 2023. Commissioner Pepin seconded the motion. The motion passed 5-0.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes

Commissioner Pepin	Yes
Commissioner Coen	Yes

Budget Amendment Decreasing Other Healthcare Expenditures and Increasing General Accounting – Nonrecurring

Chair Coen explained the budget amendment and noted the extra consulting fees were for the Auditor General Follow-Up, the Farmworker Association of Florida, Inc, and additional site visit work for The House Next Door.

Citizen Comments

Tanner Andrews addressed the Board.

Attorney Small clarified that the Board already authorized the tasks, and it was simply a reallocation.

Motion 073 – 2023 Commissioner Pepin moved to approve the budget amendment decreasing Other Healthcare Expenditures by \$25,000 and increasing General Accounting – Nonrecurring to \$25,000. Commissioner Craig seconded the motion. The motion passed 5-0.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Coen	Yes

Amendment to RAAO 2022-2023 Funding Agreement for HIV Outreach

Attorney Small explained the amendment and stated that it formalizes what was authorized at the July meeting.

Motion 074 – 2023 Commissioner Manning moved to approve the amendment to the RAAO 2022-2023 funding agreement for HIV outreach. Commissioner Pepin seconded the motion. The motion passed 4-1, with Commissioner Accardi dissenting.

Review Proposed Budget 2023-2024 & CAC Ranking Recommendations

Chair Coen noted that Foundations to Freedom was discussed at the budget workshop, but it was not voted upon at the regular meeting.

Motion 075 – 2023 Commissioner Craig moved to remove Foundations to Freedom from the working budget and encourage them to apply next year. Commissioner Accardi seconded the motion. The motion passed 5-0.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Coen	Yes

Commissioner Craig voiced concern regarding the amount allocated to Specialty Care Services, and there was much discussion regarding the topic.

miCare Medical Director Dr. Gilmer said he planned to speak to Mr. Croft regarding the matter, and he intended to monitor the referrals more effectively to reduce costs.

Attorney Small suggested a follow-up agenda item in two months after Dr. Gilmer had time to investigate the referrals being made to specialists.

CAC Recommendations for Improvements to Funding Application Process for Next Year

Ms. Tebo outlined the recommendations made by the CAC and thanked the members for agreeing to meet outside of their normal schedule.

CAC Member Patrick Rogers said the members were looking to improve efficiency and make better use of time. He suggested a pdf of last 990 to assess an organization's strengths and weaknesses. He added that all agencies should produce a profit/loss statement and a balance sheet even if they are not a non-profit organization. He affirmed that the rubric would help the CAC to make their determination and be more consistent in their recommendations to the Board.

CAC Member Lyda Kiser stated that the rubric brings the process in line with the standards used around the country at the federal, state, local, and private foundational levels. She added that she really needed a guideline to score applications that are doing very different things.

Attorney Small suggested that Ms. Tebo bring back recommendations on how the list might be implemented.

Chair Coen said she would like to discuss it again in September. There was consensus to place the item on the next regular meeting agenda.

Follow Up – Medicaid Match Allocation Payment for FY 2021/2022

Attorney John Mullen participated via phone and explained the status of the litigation. He clarified the meaning of the mandate issued by the court requiring payment of the 2021/2022 Medicaid match to Volusia County. He informed the Board of the status of the second county lawsuit and explained the different approach he had taken. He answered questions from the Board members.

Citizen Comments

Tanner Andrews voiced his opinion regarding the litigation.

Attorney Small advised that Chair Coen entertain a motion to authorize payment as stated in the mandate. He noted that the funds had already been collected from the taxpayers for fiscal year 2021/2022.

Motion 076 – 2023 Commissioner Craig moved to authorize payment of the Medicaid match to Volusia County for fiscal year 2021/2022. Commissioner Accardi seconded the motion. The motion passed 5-0.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes

Commissioner Pepin	Yes
Commissioner Coen	Yes

Administrator Report

Ms. Tebo reminded the Board to be present at 10:00 a.m. for the tour at Halifax Deltona on August 25th.

She asked the Board to keep their ears open for upcoming events to plan another health fair. She noted that Mr. Glass at Advent Health connected her with someone to plan another health fair event.

Finance Report

July Financials

Approval of Disbursements – Check Register & Estimated Expenditures

Ms. Tebo outlined the financials and estimated expenditures for the Board. She noted the Medicaid account needed to be closed and the funds transferred to the operating account so that the payment could be made to the county in two weeks.

Motion 077 – 2023 Commissioner Pepin moved to close the Ameris Money Market Medicaid account, so that the funds could be moved to the Ameris Operating account. Commissioner Manning seconded the motion. The motion passed 5-0.

Motion 078– 2023 Commissioner Craig moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$7,347,149. Commissioner Pepin seconded the motion. The motion passed 5-0.

Legal Update

Attorney Small advised that a county employee should sign for the check so that there is confirmation that it has been received.

There being no further business to come before the Board, the meeting was adjourned at 7:42 p.m.

Adjournment

Jennifer Coen, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS WORKSHOP TOUR**

Halifax Health | UF Health – Medical Center of Deltona
3300 Halifax Crossing Blvd, Deltona, FL
August 25, 2023
10:00 A.M.

Those in Attendance:

Commissioner Voloria Manning
Commissioner Donna Pepin
Commissioner Judy Craig
Commissioner Jennifer Coen

Members Absent:

Commissioner Roger Accardi

Others Present:

WVHA Administrator Stacy Tebo

Hospital Staff Present:

Jeff Feasel, President and CEO
Tonja Williams, Director of Operations
Dr. Margaret Crossman, Chief Medical Officer
John Guthrie Vice President of Communications & Healthy Communities Executive Director
Steve Mach, Vice President Revenue Cycle
Art Zimmet, Manager Revenue Cycle Business Operations
Craig Sava, IT Representative

Call to Order

The workshop took place at Halifax Health | UF Health – Medical Center of Deltona, located at 3300 Halifax Crossing Blvd, Deltona, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 10:00 a.m.

Program Update

Everyone introduced themselves.

President & CEO Jeff Feasel welcomed everyone and spoke about their partnership with UF Health. He stressed his goal to bring specialists to West Volusia County. He explained their plans to expand the hospital. He answered questions from the Board members.

Tour of the Facility

Ms. Williams led the group on a tour through the hospital.

Adjournment

The workshop was adjourned at 12:00 p.m.

Jennifer Coen, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS
TENTATIVE BUDGET HEARING**

The Center at Deltona
1640 Dr. Martin Luther King Blvd., Deltona, FL
September 6, 2023
5:05 P.M.

Those in Attendance:

Commissioner Voloria Manning
Commissioner Donna Pepin
Commissioner Roger Accardi (arrived at 5:40 p.m.)
Commissioner Jennifer Coen

Those Absent:

Commissioner Judy Craig

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Webb Shephard, CPA at James Moore & Co
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the meeting to order. The meeting took place at The Center at Deltona, located at 1640 Dr. Martin Luther King Blvd., Deltona, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:10 p.m. The meeting was opened with The Pledge of Allegiance.

Discussion of the Percentage Increase or Decrease in Millage, if any, Over the Rolled-Back Rate Necessary to Fund the Budget

Mr. Shephard stated that he had included two options (A and B) for the Board; that the rolled-back rate included using approximately \$2.6 million of reserves; and that the estimated fund balance would be \$18 million on September 30th including all Medicaid payments. He noted that the fund balance policy adopted in November called for a target range of 40 – 60 %.

Chair Coen asked if there was any public comment, and there was none.

Chair Coen pointed out that they would be at 96% if they chose Option B. She recommended the rolled-back rate in Option A and said they would be at 82% on September 30, 2024, with approximately \$15.4 million in reserves.

Commissioner Pepin asked if Option B would require a notice in the paper, with the public being aware of a tax increase. Ms. Tebo responded that anything higher than the rolled-back rate would necessitate a quarter page ad notifying the public of a tax increase.

Commissioner Manning said she was in favor of the rolled-back rate.

Mr. Shephard said that Option A would be an aggressive move towards reducing reserves, but they would still be higher than the fund balance target range.

Attorney Small asked Mr. Shephard to clarify where the Medicaid expense for FY 2022-2023 was contained in the working budget. Mr. Shephard answered that he had captured the backdated Medicaid payments in the beginning fund balance, and the 2023-2024 Medicaid expense was in a line item. He added that he wanted to prove to the State Auditor General that the WVHA is actively pursuing a reduction in the reserves.

Commissioner Pepin asked if they could go with a rate between Options A and B. Mr. Shephard answered yes, and showed the Board Option C, which would utilize \$1.3 million in reserves.

Commissioner Accardi asked what kind of risk they would incur if they chose the rolled-back rate. Mr. Shephard replied that there would not be a great risk, as they would be left with 82% of operating expenses for the next year.

There was discussion about how the rolled-back rate is determined.

Commissioner Pepin voiced concern that they will have to increase expenses if the population continues to rise; that she sees lower income people being pushed out as housing costs increase; and that she has noticed an increase in the homeless population.

Attorney Small said if they believed there would be a significant increase in the need for services, they should consider not going to the rolled-back rate. He added that they could choose a higher rate during the tentative hearing and still choose the rolled-back rate at the final hearing.

Commissioner Pepin said she was leaning towards Option C as she was thinking about future needs.

Chair Coen noted that most of the expenses are fixed due to contracts except for specialty care. She added that primary care should also be monitored as a surge in card holders would cause the line item to increase. She pointed out the built-in buffer in the HCRA line items.

Mr. Shephard stated that EBMS provided the projections for primary care and specialty care. He added that he expected specialty care to be about \$3.5 million for the current fiscal year. He said the totals were just under \$3 million in 2020 and 2021, and 2022 totaled \$3.3 million.

There was discussion regarding specialty care and budgeting a realistic amount. Mr. Shephard adjusted the working budget to increase specialty care to \$3.5 million and increase use of reserves to \$2.8 million.

Chair Coen stated that there had been much discussion and asked if anyone was ready to make a motion.

Motion 079– 2023 Commissioner Manning moved to go with the rolled-back rate. Commissioner Accardi seconded the motion. The motion passed 3-1-1.

Roll call:

Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	No
Commissioner Coen	Yes

Attorney Small read aloud the public announcement of the WVHA 2023-2024 tentative millage rate of 0.9806.

Chair Coen asked the audience if anyone had a comment, or if any commissioner had further comment. There were no comments.

Attorney Small read aloud Resolution 2023-003 adopting a tentative millage rate of 0.9806 for fiscal year 2023-2024, which is a zero percent increase above the rolled-back rate.

Motion 080– 2023 Commissioner Manning moved to adopt Resolution 2023-003. Commissioner Accardi seconded the motion. The motion passed 4-0-1.

Roll call:

Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Coen	Yes

Discussion of the Tentative Budget

Chair Coen asked for public comment, and there was none.

She asked the Board if they had any further discussion regarding the tentative budget, and there was none.

Attorney Small read aloud Resolution 2023-004 adopting a tentative budget of \$18,900,00 for fiscal year 2023-2024.

Motion 081– 2023 Commissioner Accardi moved to adopt Resolution 2023-004. Commissioner Manning seconded the motion. The motion passed 4-0-1.

Roll call:

Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Coen	Yes

Set Date of Public Hearing to Adopt Final Millage Rate and Budget (must be within 2-5 days of public notice). The date proposed for this final hearing is Thursday, September 21, 2023, at 5:05 p.m.

Chair Coen asked Ms. Tebo to verify that the date does not conflict with the County or School Board hearings. Ms. Tebo affirmed it did not.

Set Date for Publication of Notice. The date proposed for this publication is September 17, 2023. Publicly read Resolution for Publication 2023-005.

Chair Coen read aloud Resolution 2023-005 for publication of the Notice of Budget Hearing and Budget Summary.

Motion 082– 2023 Commissioner Manning moved to adopt Resolution 2023-005. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Roll call:

Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Coen	Yes

There being no further business to come before the Board, the meeting was adjourned at 6:35 p.m.

Adjournment

Jennifer Coen, Chair



EBMS

September 13, 2023

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

8/1/2023 to 8/31/2023

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	8604		Charges	\$7,052,468	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$6,252,889	Addl Info Not Provided	-\$19,198	-0.27%
Medical	\$775,675	\$578	Allowed	\$799,580	Duplicate Charges	\$157,545	2.23%
Professional	\$314,060	\$234	less Member	\$17,392	Plan Limitations	\$1,210,546	17.16%
Facility	\$461,615	\$344	less Adjustments	\$6,512	Cost Savings	\$4,883,065	69.24%
PBM	\$0	\$0	Paid Benefit	\$775,675	UCR Reductions	\$257	0.00%
Total Plan Paid:	\$775,675	\$578	plus Admin Costs	\$271,285	Other	\$20,674	0.29%
			Total Plan Paid:	\$1,046,960	Total:	\$6,252,889	88.66%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
8/31/2023	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	24	22	46	0	0	0	0	46	0	0
20 to 25	23	35	58	0	0	0	0	58	0	0
26 to 29	33	21	54	0	0	0	0	54	0	0
30 to 39	115	108	223	0	0	0	0	223	0	0
40 to 49	132	177	309	0	0	0	0	309	0	0
50 to 59	176	211	387	0	0	0	0	387	0	0
60 to 64	92	100	192	0	0	0	0	192	0	0
65 and Older	27	47	74	0	0	0	0	74	0	0
Totals	622	721	1343	0	0	0	0	1343	0	0
Average Age	46.32	47.90	47.17	0.00	0.00	0.00	0.00	47.17	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 8/31/2023	Employee	Spouse	Dependent
Adventhealth Fish	89	\$158,142	0 to 19	\$1,942	\$0	\$0
Adventhealth Deland	103	\$156,910	20 to 25	\$14,560	\$0	\$0
Medical Center Of Deltona	19	\$60,815	26 to 29	\$2,598	\$0	\$0
Florida Cancer Specialists	160	\$41,594	30 to 39	\$65,761	\$0	\$0
Deland Dialysis	41	\$37,507	40 to 49	\$135,114	\$0	\$0
Halifax Hospital Medical	5	\$31,838	50 to 59	\$330,273	\$0	\$0
Quest Diagnostics Tampa	371	\$25,237	60 to 64	\$148,869	\$0	\$0
6 Radiology Associates	191	\$23,242	65 and Older	\$76,557	\$0	\$0
Florida Orthopaedic	88	\$10,389	Totals	\$775,675	\$0	\$0
Quest Diagnostics Nichols	62	\$10,072				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 22	\$888,512	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 22	\$889,529	Medical	\$22,191	55	\$1,220,505
December 22	\$594,774	Vision	\$0	19	\$0
January 23	\$600,914	RX	\$0	0	\$0
February 23	\$634,112	Total:			\$1,220,505
March 23	\$1,002,816				
April 23	\$537,130				
May 23	\$626,688				
June 23	\$875,680				
July 23	\$479,011				
August 23	\$775,675				
Total:	\$7,904,842				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 8/1/2023 to 8/31/2023
Location: All
Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
AMBULANCE	4	\$1,522	\$1,522	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	64	\$103,283	\$95,408	\$7,876	\$0	\$0	\$7,876	1.02%
CHIROPRACTIC	29	\$2,039	\$1,093	\$945	\$180	\$0	\$765	0.10%
COVID-19	40	\$3,088	\$3,088	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	102	\$1,375,235	\$1,323,471	\$51,763	\$0	\$0	\$51,763	6.67%
DME/APPLIANCE	14	\$11,233	\$11,233	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	586	\$882,956	\$793,694	\$89,262	\$4,159	\$0	\$85,103	10.97%
INELIGIBLE	485	\$184,719	\$184,676	\$44	\$0	\$0	\$44	0.01%
INPATIENT PHYS	378	\$99,233	\$76,169	\$23,064	\$0	\$0	\$23,064	2.97%
IP HOSP CHARGES	80	\$2,609,738	\$2,334,392	\$275,346	\$1,600	\$0	\$273,746	35.29%
MEDICAL MISC	10	\$2,932	\$2,774	\$159	\$0	\$0	\$159	0.02%
OFFICE VISIT	984	\$138,136	\$80,996	\$57,141	\$4,310	\$0	\$52,831	6.81%
OP PHYSICIAN	232	\$112,495	\$92,199	\$20,296	\$410	\$0	\$19,885	2.56%
OTHER	251	\$200	\$200	\$0	\$0	\$6,512	-\$6,512	-0.84%
OUTPAT HOSP	2	\$472	\$341	\$131	\$131	\$0	\$0	0.00%
PSYCHIATRIC	117	\$40,719	\$22,148	\$18,571	\$520	\$0	\$18,051	2.33%
RADIATION /CHEMO	100	\$73,087	\$48,704	\$24,384	\$0	\$0	\$24,384	3.14%
SUBS ABUSE	4	\$53,783	\$48,985	\$4,798	\$0	\$0	\$4,798	0.62%
SURG FACILITY	82	\$408,039	\$342,747	\$65,292	\$1,050	\$0	\$64,242	8.28%
SURGERY	212	\$37,683	\$34,190	\$3,493	\$0	\$0	\$3,493	0.45%
SURGERY IP	18	\$17,087	\$12,982	\$4,105	\$0	\$0	\$4,105	0.53%
SURGERY OP	40	\$58,315	\$42,420	\$15,895	\$0	\$0	\$15,895	2.05%
THERAPY	361	\$36,724	\$22,674	\$14,049	\$1,090	\$0	\$12,959	1.67%
URGENT CARE	9	\$2,052	\$1,434	\$618	\$163	\$0	\$456	0.06%
WELLNESS	716	\$55,256	\$42,621	\$12,635	\$0	\$0	\$12,635	1.63%
XRAY/ LAB	4104	\$742,443	\$632,729	\$109,714	\$3,780	\$0	\$105,934	13.66%
Totals:	9024	\$7,052,468	\$6,252,889	\$799,580	\$17,392	\$6,512	\$775,675	



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2022 to 8/31/2023

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	90161		Charges	\$63,902,006	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$55,783,894	Addl Info Not Provided	\$87,430	0.14%
Medical	\$7,904,842	\$535	Allowed	\$8,118,111	Duplicate Charges	\$970,756	1.52%
Professional	\$3,017,020	\$204	less Member	\$163,275	Not Medically...	-\$54,869	-0.09%
Facility	\$4,887,821	\$331	less Adjustments	\$49,995	Plan Limitations	\$9,687,846	15.16%
Other	\$0	\$0	Paid Benefit	\$7,904,842	Cost Savings	\$44,951,551	70.34%
PBM	\$0	\$0	plus Admin Costs	\$3,055,318	UCR Reductions	\$3,024	0.00%
Vision	\$0	\$0	Total Plan Paid:	\$10,960,160	Other	\$138,157	0.22%
Total Plan Paid:	\$7,904,842	\$535			Total:	\$55,783,894	87.30%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
8/31/2023	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	24	22	46	0	0	0	0	46	0	0
20 to 25	23	35	58	0	0	0	0	58	0	0
26 to 29	33	21	54	0	0	0	0	54	0	0
30 to 39	115	108	223	0	0	0	0	223	0	0
40 to 49	132	177	309	0	0	0	0	309	0	0
50 to 59	176	211	387	0	0	0	0	387	0	0
60 to 64	92	100	192	0	0	0	0	192	0	0
65 and Older	27	47	74	0	0	0	0	74	0	0
Totals	622	721	1343	0	0	0	0	1343	0	0
Average Age	46.32	47.90	47.17	0.00	0.00	0.00	0.00	47.17	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 8/31/2023	Employee	Spouse	Dependent
Adventhealth Deland	1034	\$1,377,487	0 to 19	\$20,515	\$0	\$0
Adventhealth Fish	798	\$1,088,721	20 to 25	\$163,885	\$0	\$0
Halifax Hospital Medical	157	\$1,015,738	26 to 29	\$76,996	\$0	\$0
Medical Center Of Deltona	213	\$673,530	30 to 39	\$598,779	\$0	\$0
Florida Cancer Specialists	1173	\$533,433	40 to 49	\$1,940,371	\$0	\$0
Deland Dialysis	944	\$477,582	50 to 59	\$3,022,996	\$0	\$0
Quest Diagnostics Tampa	4002	\$252,315	60 to 64	\$1,344,640	\$0	\$0
6 Radiology Associates	1614	\$197,200	65 and Older	\$736,660	\$0	\$0
Orange City Surgery	216	\$114,542	Totals	\$7,904,842	\$0	\$0
Gastroenterology Of	723	\$96,238				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 22	\$888,512	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 22	\$889,529	Medical	\$22,191	55	\$1,220,505
December 22	\$594,774	Vision	\$0	19	\$0
January 23	\$600,914	RX	\$0	0	\$0
February 23	\$634,112	Total:			\$1,220,505
March 23	\$1,002,816				
April 23	\$537,130				
May 23	\$626,688				
June 23	\$875,680				
July 23	\$479,011				
August 23	\$775,675				
Total:	\$7,904,842				



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2022 to 8/31/2023

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	5	\$3,090	\$2,026	\$1,064	\$0	\$0	\$1,064	0.01%
AMBULANCE	31	\$53,756	\$53,756	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	711	\$1,032,465	\$916,293	\$116,172	\$0	\$0	\$116,172	1.47%
CHIROPRACTIC	136	\$7,126	\$3,896	\$3,230	\$610	\$0	\$2,620	0.03%
COVID-19	359	\$70,773	\$64,521	\$6,252	\$0	\$0	\$6,252	0.08%
DIALYSIS	1488	\$10,791,172	\$10,166,381	\$624,791	\$0	\$0	\$624,791	7.90%
DME/APPLIANCE	87	\$36,586	\$36,586	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	5640	\$8,977,103	\$8,175,669	\$801,434	\$36,460	\$0	\$764,974	9.68%
HOME HEALTH CARE	10	\$24,099	\$23,126	\$974	\$0	\$0	\$974	0.01%
HOSPICE CARE	5	\$20,447	\$20,447	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	4858	\$3,321,523	\$3,320,955	\$568	\$0	\$0	\$568	0.01%
INPATIENT PHYS	3362	\$854,062	\$655,722	\$198,340	\$20	\$0	\$198,320	2.51%
IP HOSP CHARGES	719	\$19,193,711	\$16,769,032	\$2,424,680	\$13,700	\$0	\$2,410,980	30.50%
MATERNITY	15	\$18,361	\$18,361	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	245	\$121,196	\$97,106	\$24,090	\$643	\$0	\$23,447	0.30%
OFFICE VISIT	9645	\$1,305,716	\$793,427	\$512,289	\$42,310	\$0	\$469,979	5.95%
OP PHYSICIAN	2699	\$999,952	\$790,838	\$209,114	\$3,306	\$0	\$205,808	2.60%
OTHER	2710	\$40,649	\$40,649	\$0	\$0	\$49,995	-\$49,995	-0.63%
OUTPAT HOSP	172	-\$50,660	-\$68,613	\$17,953	\$1,688	\$0	\$16,265	0.21%
PRESCRIPTION	9	\$219	\$219	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	1273	\$482,281	\$317,676	\$164,605	\$5,200	\$0	\$159,405	2.02%
RADIATION /CHEMO	843	\$1,671,713	\$1,253,776	\$417,937	\$44	\$0	\$417,893	5.29%
REHAB	3	\$81,924	\$67,594	\$14,330	\$0	\$0	\$14,330	0.18%
SLEEP DISORDER	13	\$719	\$719	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	30	\$409,885	\$351,223	\$58,662	\$5	\$0	\$58,657	0.74%
SURG FACILITY	769	\$6,292,189	\$5,210,355	\$1,081,834	\$13,273	\$0	\$1,068,562	13.52%
SURGERY	2270	\$417,434	\$358,385	\$59,049	\$0	\$0	\$59,049	0.75%
SURGERY IP	279	\$444,463	\$362,661	\$81,802	\$0	\$0	\$81,802	1.03%
SURGERY OP	508	\$844,349	\$663,560	\$180,789	\$0	\$0	\$180,789	2.29%
THERAPY	3253	\$324,928	\$205,095	\$119,833	\$9,600	\$0	\$110,233	1.39%
URGENT CARE	77	\$21,546	\$17,060	\$4,486	\$1,136	\$0	\$3,351	0.04%
VISION	16	\$2,407	\$2,407	\$0	\$0	\$0	\$0	0.00%
WELLNESS	10944	\$680,477	\$536,812	\$143,665	\$0	\$0	\$143,665	1.82%
XRAY/ LAB	38409	\$5,406,344	\$4,556,177	\$850,167	\$35,280	\$0	\$814,887	10.31%
Totals:	91593	\$63,902,006	\$55,783,894	\$8,118,111	\$163,275	\$49,995	\$7,904,842	



PCORI Membership Count

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 1/1/2023 to 8/31/2023

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2023	1358	0	1358
2/1/2023	1336	0	1336
3/1/2023	1379	0	1379
4/1/2023	1369	0	1369
5/1/2023	1360	0	1360
6/1/2023	1397	0	1397
7/1/2023	1422	0	1422
8/1/2023	1425	0	1425
Total Member Days			
1,380.75			



Enrollment Counts by City and State

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 8/31/2023

City, State	Employee Count	Dependent Count	Total Count
Barberville, FL	2	0	2
De Leon Springs, FL	85	0	85
Debary, FL	40	0	40
Deland, FL	630	0	630
Deltona, FL	368	0	368
Enterprise, FL	2	0	2
Lake Helen, FL	16	0	16
Orange City, FL	96	0	96
Osteen, FL	11	0	11
Pierson, FL	81	0	81
Seville, FL	32	0	32
Total	1363	0	1363



Tier Census by Product 8/1/2023

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1322	613	709	0	0	0	0	1322
		Subtotal for Active:	1322	613	709	0	0	0	0	1322
		Total for Medical:	1322	613	709	0	0	0	0	1322

Requested by: ReportScheduler from p316 data [P316]

Generated at: 05:18:16 on 01 August 2023

Jv-1.28.5.0

Yes



Tier Census by Product 8/15/2023

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1336	617	719	0	0	0	0	1336
		Subtotal for Active:	1336	617	719	0	0	0	0	1336
		Total for Medical:	1336	617	719	0	0	0	0	1336

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:30:04 on 15 August 2023

Jv-1.28.5.0

Yes



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 8/1/2023 to 8/31/2023

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
AMBULANCE	4	1,522.00	1,522.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	64	103,283.20	41,246.00	54,161.64	7,875.56	0.00	0.00	7,875.56	1.02%
CHIROPRACTIC	29	2,038.58	0.00	1,093.14	945.44	180.00	0.00	765.44	0.10%
COVID-19	40	3,088.30	3,088.30	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	102	1,375,234.69	80,745.42	1,242,725.90	51,763.37	0.00	0.00	51,763.37	6.67%
DME/APPLIANCE	14	11,232.58	11,232.58	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	586	882,955.71	61,187.26	732,506.32	89,262.13	4,158.66	0.00	85,103.47	10.97%
INELIGIBLE	485	184,719.38	184,608.23	67.31	43.84	0.00	0.00	43.84	0.01%
INPATIENT PHYS	378	99,232.71	39,916.13	36,252.97	23,063.61	0.00	0.00	23,063.61	2.97%
IP HOSP CHARGES	80	2,609,738.22	743,199.31	1,591,192.76	275,346.15	1,600.00	0.00	273,746.15	35.29%
MEDICAL MISC	10	2,932.00	2,550.00	223.50	158.50	0.00	0.00	158.50	0.02%
OFFICE VISIT	984	138,136.11	6,697.97	74,297.59	57,140.55	4,310.00	0.00	52,830.55	6.81%
OP PHYSICIAN	232	112,494.75	-1,896.10	94,095.13	20,295.72	410.32	0.00	19,885.40	2.56%
OTHER	269	200.00	0.00	200.00	0.00	0.00	6,512.18	-6,512.18	-0.84%
OUTPAT HOSP	2	472.23	0.00	341.37	130.86	130.86	0.00	0.00	0.00%
PSYCHIATRIC	117	40,719.19	144.00	22,004.04	18,571.15	520.00	0.00	18,051.15	2.33%
RADIATION /CHEMO	100	73,087.30	0.00	48,703.50	24,383.80	0.00	0.00	24,383.80	3.14%
SUBS ABUSE	4	53,782.73	21,276.72	27,708.31	4,797.70	0.00	0.00	4,797.70	0.62%
SURG FACILITY	82	408,039.07	10,081.76	332,665.37	65,291.94	1,050.00	0.00	64,241.94	8.28%
SURGERY	212	37,683.26	2,613.00	31,577.38	3,492.88	0.00	0.00	3,492.88	0.45%
SURGERY IP	18	17,086.58	5,295.00	7,686.64	4,104.94	0.00	0.00	4,104.94	0.53%
SURGERY OP	40	58,315.03	-909.00	43,329.35	15,894.68	0.00	0.00	15,894.68	2.05%
THERAPY	361	36,723.94	502.00	22,172.47	14,049.47	1,090.00	0.00	12,959.47	1.67%
URGENT CARE	9	2,052.00	0.00	1,433.53	618.47	162.60	0.00	455.87	0.06%
WELLNESS	716	55,255.96	1,161.92	41,458.73	12,635.31	0.00	0.00	12,635.31	1.63%
XRAY/ LAB	4104	742,442.78	138,702.75	494,026.41	109,713.62	3,779.80	0.00	105,933.82	13.66%
Totals for 00532	9042	7,052,468.30	1,352,965.25	4,899,923.36	799,579.69	17,392.24	6,512.18	775,675.27	



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2022 to 8/31/2023

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	5	3,090.00	0.00	2,025.51	1,064.49	0.00	0.00	1,064.49	0.01%
AMBULANCE	31	53,755.50	53,755.50	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	711	1,032,465.48	352,470.48	563,823.00	116,172.00	0.00	0.00	116,172.00	1.47%
CHIROPRACTIC	136	7,125.80	186.00	3,709.85	3,229.95	610.00	0.00	2,619.95	0.03%
COVID-19	359	70,773.27	22,977.73	41,543.26	6,252.28	0.00	0.00	6,252.28	0.08%
DIALYSIS	1488	10,791,172.13	-1,647,961.20	11,814,342.39	624,790.94	0.00	0.00	624,790.94	7.90%
DME/APPLIANCE	87	36,586.16	36,586.16	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	5640	8,977,102.97	2,128,573.15	6,047,095.85	801,433.97	36,459.92	0.00	764,974.05	9.68%
HOME HEALTH CARE	10	24,099.33	1,998.00	21,127.73	973.60	0.00	0.00	973.60	0.01%
HOSPICE CARE	5	20,446.80	20,446.80	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	4858	3,321,523.24	3,319,952.90	1,002.05	568.29	0.00	0.00	568.29	0.01%
INPATIENT PHYS	3362	854,062.15	327,055.37	328,666.41	198,340.37	20.00	0.00	198,320.37	2.51%
IP HOSP CHARGES	719	19,193,711.12	5,286,209.30	11,482,822.29	2,424,679.53	13,700.00	0.00	2,410,979.53	30.50%
MATERNITY	15	18,361.00	18,361.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	245	121,195.73	13,611.77	83,494.08	24,089.88	643.05	0.00	23,446.83	0.30%
OFFICE VISIT	9645	1,305,716.18	130,975.40	662,451.94	512,288.84	42,310.00	0.00	469,978.84	5.95%
OP PHYSICIAN	2699	999,951.65	-532,655.40	1,323,493.31	209,113.74	3,305.64	0.00	205,808.10	2.60%
OTHER	2952	40,648.82	40,448.82	200.00	0.00	0.00	49,994.95	-49,994.95	-0.63%
OUTPAT HOSP	172	-50,660.12	-149,031.24	80,417.87	17,953.25	1,688.25	0.00	16,265.00	0.21%
PRESCRIPTION	9	218.85	218.85	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	1273	482,280.80	65,943.01	251,733.11	164,604.68	5,200.00	0.00	159,404.68	2.02%
RADIATION /CHEMO	843	1,671,712.77	13,510.89	1,240,265.04	417,936.84	44.00	0.00	417,892.84	5.29%
REHAB	3	81,924.00	30,353.00	37,240.54	14,330.46	0.00	0.00	14,330.46	0.18%
SLEEP DISORDER	13	719.30	719.30	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	30	409,884.97	34,386.08	316,836.73	58,662.16	5.00	0.00	58,657.16	0.74%
SURG FACILITY	769	6,292,189.35	317,048.14	4,893,306.72	1,081,834.49	13,272.99	0.00	1,068,561.50	13.52%
SURGERY	2270	417,434.27	8,888.91	349,496.27	59,049.09	0.00	0.00	59,049.09	0.75%
SURGERY IP	279	444,462.71	144,715.25	217,945.79	81,801.67	0.00	0.00	81,801.67	1.03%
SURGERY OP	508	844,349.34	48,607.04	614,953.14	180,789.16	0.00	0.00	180,789.16	2.29%
THERAPY	3253	324,927.87	18,274.15	186,821.00	119,832.72	9,600.00	0.00	110,232.72	1.39%
URGENT CARE	77	21,546.00	6,669.00	10,390.80	4,486.20	1,135.66	0.00	3,350.54	0.04%
VISION	16	2,407.35	2,407.35	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	10944	680,476.89	34,280.50	502,531.13	143,665.26	0.00	0.00	143,665.26	1.82%
XRAY/ LAB	38409	5,406,344.16	676,179.87	3,879,996.80	850,167.49	35,280.38	0.00	814,887.11	10.31%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 05:29:30 on 01 September 2023



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2022 to 8/31/2023

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
Totals for 00532	91835	63,902,005.84	10,826,161.88	44,957,732.61	8,118,111.35	163,274.89	49,994.95	7,904,841.51	



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 8/1/2023 to 8/31/2023

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
miCareDeLand	2167	413,436.15	0.00	0.00	0.00	0.00	413,436.15
miCareDelton	1532	331,196.34	0.00	0.00	0.00	0.00	331,196.34
miCarePierse	171	31,042.78	0.00	0.00	0.00	0.00	31,042.78
N/A	12	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	3882	775,675.27	0.00	0.00	0.00	0.00	775,675.27



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2022 to 8/31/2023

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	7	-424.77	0.00	0.00	0.00	0.00	-424.77
Deltona	3	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	20903	4,326,162.65	0.00	0.00	0.00	0.00	4,326,162.65
miCareDelton	15680	3,248,309.93	0.00	0.00	0.00	0.00	3,248,309.93
miCarePierse	1565	330,793.70	0.00	0.00	0.00	0.00	330,793.70
N/A	304	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	38462	7,904,841.51	0.00	0.00	0.00	0.00	7,904,841.51



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 8/1/2023 to 8/31/2023

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	704	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2022 to 8/31/2023

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	7649	0.00	0.00	0.00	0.00	0.00	0.00

CLAIMS PAID BY MONTH

Paid Date: 10/1/22 to 8/31/23

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	10-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	04-2023	\$0.00	\$0.00	\$0.00	(\$106.03)	\$0.00	2	(\$106.03)	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	06-2023	\$0.00	\$0.00	\$0.00	(\$318.74)	\$0.00	4	(\$318.74)	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	(\$424.77)	\$0.00	7	(\$424.77)	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	03-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	07-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	3	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2022	\$220,706.47	\$17,765.12	\$0.00	\$127,613.58	\$0.00	1932	\$366,085.17	\$0.00	767	\$477.29	\$287.75	\$23.16	\$0.00	\$166.38	\$0.00
miCareDeLand	11-2022	\$314,460.97	\$16,345.94	\$0.00	\$142,845.67	\$0.00	1922	\$473,652.58	\$0.00	754	\$628.19	\$417.06	\$21.68	\$0.00	\$189.45	\$0.00
miCareDeLand	12-2022	\$226,922.27	\$10,875.83	\$0.00	\$124,030.82	\$0.00	1686	\$361,828.92	\$0.00	742	\$487.64	\$305.83	\$14.66	\$0.00	\$167.16	\$0.00
miCareDeLand	01-2023	\$220,881.16	\$12,361.85	\$0.00	\$126,850.36	\$0.00	1555	\$360,093.37	\$0.00	740	\$486.61	\$298.49	\$16.71	\$0.00	\$171.42	\$0.00
miCareDeLand	02-2023	\$194,187.55	\$12,686.71	\$0.00	\$158,917.11	\$0.00	1966	\$365,791.37	\$0.00	729	\$501.77	\$266.38	\$17.40	\$0.00	\$217.99	\$0.00
miCareDeLand	03-2023	\$258,863.08	\$16,989.08	\$0.00	\$185,493.94	\$0.00	2484	\$461,346.10	\$0.00	768	\$600.71	\$337.06	\$22.12	\$0.00	\$241.53	\$0.00
miCareDeLand	04-2023	\$125,789.99	\$7,089.53	\$0.00	\$229,127.48	\$0.00	1849	\$362,007.00	\$0.00	764	\$473.83	\$164.65	\$9.28	\$0.00	\$299.91	\$0.00
miCareDeLand	05-2023	\$243,162.98	\$15,153.04	\$0.00	\$112,501.24	\$0.00	1669	\$370,817.26	\$0.00	767	\$483.46	\$317.03	\$19.76	\$0.00	\$146.68	\$0.00
miCareDeLand	06-2023	\$256,630.89	\$23,957.62	\$0.00	\$266,089.85	\$0.00	2331	\$546,678.36	\$0.00	796	\$686.78	\$322.40	\$30.10	\$0.00	\$334.28	\$0.00
miCareDeLand	07-2023	\$151,487.37	\$15,757.40	\$0.00	\$77,120.75	\$0.00	1334	\$244,365.52	\$0.00	814	\$300.20	\$186.10	\$19.36	\$0.00	\$94.74	\$0.00
miCareDeLand	08-2023	\$229,762.86	\$22,959.31	\$0.00	\$160,713.98	\$0.00	2144	\$413,436.15	\$0.00	822	\$502.96	\$279.52	\$27.93	\$0.00	\$195.52	\$0.00
	Subtotal:	\$2,442,855.59	\$171,941.43	\$0.00	\$1,711,304.78	\$0.00	20872	\$4,326,101.80	\$0.00	8463	\$511.18	\$288.65	\$20.32	\$0.00	\$202.21	\$0.00
miCareDelton	10-2022	\$268,532.42	\$25,763.65	\$0.00	\$201,416.00	\$0.00	1836	\$495,712.07	\$0.00	563	\$880.48	\$476.97	\$45.76	\$0.00	\$357.75	\$0.00
miCareDelton	11-2022	\$191,566.04	\$22,902.70	\$0.00	\$176,900.74	\$0.00	1704	\$391,369.48	\$0.00	555	\$705.17	\$345.16	\$41.27	\$0.00	\$318.74	\$0.00
miCareDelton	12-2022	\$97,225.97	\$13,934.92	\$0.00	\$106,897.99	\$0.00	1440	\$218,058.88	\$0.00	549	\$397.19	\$177.10	\$25.38	\$0.00	\$194.71	\$0.00
miCareDelton	01-2023	\$116,734.39	\$11,039.68	\$0.00	\$100,036.26	\$0.00	1314	\$227,810.33	\$0.00	545	\$418.00	\$214.19	\$20.26	\$0.00	\$183.55	\$0.00
miCareDelton	02-2023	\$100,452.86	\$13,599.53	\$0.00	\$131,806.59	\$0.00	1534	\$245,858.98	\$0.00	534	\$460.41	\$188.11	\$25.47	\$0.00	\$246.83	\$0.00
miCareDelton	03-2023	\$266,048.91	\$15,203.47	\$0.00	\$191,157.59	\$0.00	1700	\$472,409.97	\$0.00	542	\$871.61	\$490.87	\$28.05	\$0.00	\$352.69	\$0.00
miCareDelton	04-2023	\$82,075.50	\$7,159.91	\$0.00	\$57,411.28	\$0.00	949	\$146,646.69	\$0.00	537	\$273.09	\$152.84	\$13.33	\$0.00	\$106.91	\$0.00
miCareDelton	05-2023	\$145,886.52	\$11,771.40	\$0.00	\$82,077.53	\$0.00	1236	\$239,735.45	\$0.00	522	\$459.26	\$279.48	\$22.55	\$0.00	\$157.24	\$0.00
miCareDelton	06-2023	\$84,519.72	\$15,836.19	\$0.00	\$162,643.32	\$0.00	1514	\$262,999.23	\$0.00	527	\$499.05	\$160.38	\$30.05	\$0.00	\$308.62	\$0.00
miCareDelton	07-2023	\$146,581.34	\$8,026.55	\$0.00	\$61,904.62	\$0.00	905	\$216,512.51	\$0.00	538	\$402.44	\$272.46	\$14.92	\$0.00	\$115.06	\$0.00
miCareDelton	08-2023	\$188,124.40	\$17,392.53	\$0.00	\$125,679.41	\$0.00	1530	\$331,196.34	\$0.00	533	\$621.38	\$352.95	\$32.63	\$0.00	\$235.80	\$0.00
	Subtotal:	\$1,687,748.07	\$162,630.53	\$0.00	\$1,397,931.33	\$0.00	15662	\$3,248,309.93	\$0.00	5945	\$546.39	\$283.89	\$27.36	\$0.00	\$235.14	\$0.00
miCarePierso	10-2022	\$15,567.57	\$1,544.48	\$0.00	\$9,602.67	\$0.00	143	\$26,714.72	\$0.00	75	\$356.20	\$207.57	\$20.59	\$0.00	\$128.04	\$0.00
miCarePierso	11-2022	\$12,975.18	\$1,505.57	\$0.00	\$9,965.78	\$0.00	137	\$24,446.53	\$0.00	70	\$349.24	\$185.36	\$21.51	\$0.00	\$142.37	\$0.00
miCarePierso	12-2022	\$1,064.86	\$1,339.33	\$0.00	\$12,481.70	\$0.00	124	\$14,885.89	\$0.00	72	\$206.75	\$14.79	\$18.60	\$0.00	\$173.36	\$0.00
miCarePierso	01-2023	\$2,969.07	\$766.10	\$0.00	\$9,275.54	\$0.00	75	\$13,010.71	\$0.00	73	\$178.23	\$40.67	\$10.49	\$0.00	\$127.06	\$0.00
miCarePierso	02-2023	\$10,934.46	\$958.26	\$0.00	\$10,568.55	\$0.00	131	\$22,461.27	\$0.00	73	\$307.69	\$149.79	\$13.13	\$0.00	\$144.77	\$0.00
miCarePierso	03-2023	\$14,142.55	\$2,243.76	\$0.00	\$52,673.96	\$0.00	189	\$69,060.27	\$0.00	69	\$1,000.87	\$204.96	\$32.52	\$0.00	\$763.39	\$0.00
miCarePierso	04-2023	\$17,552.02	\$899.05	\$0.00	\$10,131.35	\$0.00	121	\$28,582.42	\$0.00	68	\$420.33	\$258.12	\$13.22	\$0.00	\$148.99	\$0.00
miCarePierso	05-2023	\$8,329.74	\$1,306.48	\$0.00	\$6,498.67	\$0.00	108	\$16,134.89	\$0.00	71	\$227.25	\$117.32	\$18.40	\$0.00	\$91.53	\$0.00
miCarePierso	06-2023	\$25,874.96	\$2,326.31	\$0.00	\$38,119.78	\$0.00	240	\$66,321.05	\$0.00	74	\$896.23	\$349.66	\$31.44	\$0.00	\$515.13	\$0.00
miCarePierso	07-2023	\$7,883.79	\$534.67	\$0.00	\$9,714.71	\$0.00	126	\$18,133.17	\$0.00	70	\$259.05	\$112.63	\$7.64	\$0.00	\$138.78	\$0.00
miCarePierso	08-2023	\$9,549.88	\$3,293.06	\$0.00	\$18,199.84	\$0.00	171	\$31,042.78	\$0.00	70	\$443.47	\$136.43	\$47.04	\$0.00	\$260.00	\$0.00
	Subtotal:	\$126,844.08	\$16,717.07	\$0.00	\$187,232.55	\$0.00	1565	\$330,793.70	\$0.00	785	\$421.39	\$161.58	\$21.30	\$0.00	\$238.51	\$0.00
N/A	10-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	16	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2022	\$60.85	\$0.00	\$0.00	\$0.00	\$0.00	6	\$60.85	\$405,122.59	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	10	\$0.00	\$275,618.42	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	3	\$0.00	\$237,308.30	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	36	\$0.00	\$442,788.02	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	31	\$0.00	\$273,298.66	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	69	\$0.00	\$262,330.13	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	72	\$0.00	\$324,680.59	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	36	\$0.00	\$279,628.78	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	07-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	13	\$0.00	\$283,258.12	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	08-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	12	\$0.00	\$271,284.65	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$60.85	\$0.00	\$0.00	\$0.00	\$0.00	304	\$60.85	\$3,055,318.26	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Total:	\$4,257,508.59	\$351,289.03	\$0.00	\$3,296,043.89	\$0.00	38413	\$7,904,841.51	\$3,055,318.26	15193	\$721.40	\$280.23	\$23.12	\$0.00	\$216.94	\$0.00

From: [Darik J. Croft](#)
To: [Stacy Tebo](#)
Cc: [Gretchen Soto](#); [Sue Wayte](#); [Kristi Jones](#)
Subject: WVHA August Board Report- miCare
Date: Tuesday, September 12, 2023 11:54:58 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[WVHA Deland and Deltona - August 2023.docx](#)
[WVHA Deland and Deltona - August 2023.pdf](#)

Hi Stacy,

Please see the attached WVHA miCare operating report for August 2023. Please attach to the Board Materials for the September Board Meeting. I have included some insights below. Let me know if you need anything additional from me

- Utilization continues to remain strong 83% for August
- 44 new patients in August
- 63 physicals were completed in August
- PAP (Pharmacy Assistance Program)
 - WVHA avoided \$164,907 for the month of August
 - Projected annual cost avoided \$1,987,878

After the last board meeting and the request to begin identifying potential WVHA miCare clinic partners, I met with John Simmons and he has been working to start discussions with local businesses on joining the WVHA miCare clinic as part of their health plan offering. These are preliminary conversations to discuss the value and create interest and a pipeline for potential partners. These activities take time and relationships are key. John has those relationships and will be continuing to reach out and include miCare when the time is right. We commit to the board to have a more formal road map on potential partners by the January 2024 meeting. If we find a potential interest between now and then we definitely will get the information in front of the board for discussion.

Thanks,

Darik Croft
Chief Operating Officer- miCare miRx



p: 800.777.3575 ext. 1152
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3333 Hesper PO Box 21367 Billings, MT 59104





WVHA miCare Clinic Deland and Deltona

August 2023 Report

miCare Utilization

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours	Total Unscheduled Hours	% Of Total Unscheduled Hours
Deland					
2023	246	208	84%	38	16%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours	Total Unscheduled Hours	% Of Total Unscheduled Hours
Deltona					
2023	144	118	82%	26	18%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours	Total Unscheduled Hours	% Of Total Unscheduled Hours
Deland and Deltona					
2023	390	326	83%	64	17%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment)

Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- The Utilization measures the clinician's scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 83% of the available clinician capacity was used for scheduled appointments; 17% of clinician time was available for walk-ins and other patient care activities.
- "No Shows" is where patients didn't attend their scheduled clinic appointment.
 - DeLand - 9%
 - Deltona -7%

Such no shows create systematic "waste" since this scheduled appointment slot was not available to other health card members.

- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.



Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	328	63%	Schedulable patient activities
Total Labs	172	33%	Schedulable patient activities
Total Nurse Visits	17	3%	Schedulable patient activities
Total medication pick-up	291		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	36		Don't have a visit type and are not scheduled appointments
Total Visits	517		

DeLand

- There was a total of 328 clinic visits at the DeLand clinic in August plus 291 medication pick-ups and an additional 36 med pick-ups from the PAP program.
- There were 33 new patients that established care at the DeLand clinic.
- There were 36 **Physicals** in August – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	229	38%	Schedulable patient activities
Total Labs	94	16%	Schedulable patient activities
Total Nurse Visits	16	3%	Schedulable patient activities
Total medication pick-up	245		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	20		Don't have a visit type and are not scheduled appointments
Total Visits	604		

Deltona

- There was a total of 229 clinic visits at the Deltona clinic in August plus 245 medication pick-ups from Deltona as well as 20 med pick-ups from the PAP program.
- There were 11 new patients that established care at the Deltona clinic.
- There were 27 Physicals in August – Male/Female Wellness – Established Patients



miCare Member Migration

August 2023

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total	621	1,339	46%

*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacture discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members
- The WVHA miCare Clinic care coordinators work with patients to complete the necessary paperwork to qualify for the PAP (Pharmacy Assistance Program) through the pharmaceutical company.

	August 2023	
PAP Summary 8/1/2023- 8/31/2023		
Application Approved	345	\$159,321
Application Pending Approval	43	\$2,026
Application Started but Not Submitted	8	\$3,560
Totals	357	\$164,907
	(Active Applications)	Monthly Savings for August

Key Insights:

- 536 medications were picked up between both sites.
- 56 PAP medications were picked between the two locations.
- 357 patients had applications for pharmacy assistance programs last month.
- WVHA avoided \$164,907 of cost for branded medication in August.
- Projected annual cost avoided \$1,987,878.00.



**Nurturing Families
Building Communities**

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Administrative
Offices 804
North Woodland
Blvd. DeLand, FL
32720
386-734-7571
386-734-0252 (fax)

DeLand Counseling Center
121 W. Pennsylvania Ave.
DeLand, FL 32720
Counseling: 386-738-9169
Programs: 386-734-2236
386-943-8823 (fax)

Deltona Counseling
Center 840 Deltona
Blvd., Suite K Deltona,
FL 32725
Counseling and Programs:
386-860-1776
386-860-6006 (fax)

Flagler Counseling
Center
25 N Old Kings Road #7B
Palm Coast, FL 32137
386-738-9169
386-943-8823

S. Daytona Counseling Center
1000 Big Tree
Road Daytona
Beach, FL
32114 386-301-
4073
386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



September 5, 2023

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of July there were 260 appointments to assist with new applications and 15 appointments to assist with pended applications from July-August. For a total of 275 Interviews with clients.

254 applications were submitted for verification and enrollment. Of these, 254 were processed by the end of the month includes the roll overs 0 from previous month) leaving the balance of 0 to roll over into September 2023 for approval.

Of the 254 that were processed, 232 were approved and 14 were denied. There were 8 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

Outreach Efforts:

- Attended West Volusia Community Partners meeting
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter
- Communicating with Partners working together to better service the community
- Meeting with new organizations that can possibly benefit from the Health Card to partner up with them.
- Attending Events

Respectfully submitted by Gail Hallmon /Terrell Irvin

West Volusia Hospital Authority
Reserve Spending Plans (updated)

These are 2 scenarios presented for spending down the reserve funds to get reserves into the target range of 40-60%. The projected reserves at 9/30/2023 have an excess of \$6.6M to reach 60% and \$10.4M to reach 40%. The incremental increase column to the right shows the increase in property taxes required to incrementally increase the budget back to match current expenditure levels. If costs increase, additional increases will be needed.

Option A - Spend Down \$2.8 Million of Reserves and Slowly Decrease Reserve Spending to reach 40% (5 months) of expenditures

	<u>Budget</u>	<u>Reserves Spent</u>	<u>Incremental Tax Increase</u>	
2024	15,700,000	2,800,000	0.00%	<i>at rollback</i>
2025	16,119,000	2,381,000	2.67%	
2026	16,549,000	1,951,000	2.67%	
2027	16,991,000	1,509,000	2.67%	
2028	17,445,000	1,055,000	2.67%	
2028	17,911,000	589,000	2.67%	
2029	18,385,000	115,000	2.65%	
2030	18,500,000	-	0.63%	
Total Reserves Spent		<u>10,400,000</u>		

This option would use all of the excess reserves over 7 years with a roughly 2.67% tax increase each year, and leave reserves at the low end of the target range.

Option B - Spend Down \$2.8 Million of Reserves and Slowly Decrease Reserve Spending to reach 60% (7 months) of expenditures

	<u>Budget</u>	<u>Reserves Spent</u>	<u>Incremental Tax Increase</u>	
2024	15,700,000	2,800,000	0.00%	<i>at rollback</i>
2025	16,443,000	2,057,000	4.73%	
2026	17,221,000	1,279,000	4.73%	
2027	18,036,000	464,000	4.73%	
2028	18,500,000	-	2.57%	
Total Reserves Spent		<u>6,600,000</u>		

This option would allow you to spread out your excess reserves longer. If you expect costs to increase over time, this would allow for additional increases in the millage rate and slowly use the reserves.



Web: HHI2001.org
Email: info@hhi2001.org

“Building Healthier Communities
One Person At A Time”

Tel: 386-320-0110
Fax: 386-320-0861

September 12, 2023

Board of Commissioners
West Volusia Hospital Authority
P.O. Box 940
DeLand, FL 32721-0940

Dear Board of Commissioners,

Please accept this letter as a formal request for consideration of an increase of funding for Hispanic Health Initiatives' (HHI) budget for the program year of 2022-2023. Like other WVHA funded organizations HHI has experienced an uptick in participation of its “Cuidando Mi Salud/Taking care of My Health” program services for West Volusia Residents.

As of August 31, 2023, HHI has been reimbursed for 98% of its budget totaling \$73,275, leaving only \$1,725 for reimbursement of its September 2023 billing. For the last 3 months HHI's has had an average reimbursement rate of \$9,700 and last year's September rate was \$6450, therefore leaving the possibility of a deficit of approximately \$5000 to \$8000.

At this time, and because the reimbursement rate for September 2023 cannot be totaled until the month is over, I can only speculate an exact budget amount increase. For that reason, I respectfully request the Board to consider raising HHI's 2022 – 2023 budget to equal only the amount that exceeds the \$1,725 left for HHI's 2022-2023 program year. The Board, if it so chooses, may wait until its October 2023 meeting to decide on this matter, when the exact dollar amount of the increase will be known.

I thank you in advance for your consideration of my request.

Sincerely,

Peter Willems
Executive Director
Hispanic Health Initiatives, Inc.

**West Volusia Hospital Authority
Funding Process
Draft Funding Application Calendar 2024-2025**

January 9, 5:30 p.m.	CAC Organizational/Orientation Meeting
January 18, 5:00 p.m.	WVHA Board Meeting & approval to release application on Tuesday, January 23, 2024
February 6, 5:30 p.m.	CAC meeting & mandatory applicant meeting
<i>March 7, NOON</i>	<i>ENFORCED Deadline for submission of funding applications to WVHA Administrator Stacy Tebo at miCare Deland clinic: 844 Plymouth Ave, DeLand, FL 32720</i>
March 21, 5:00 p.m.	Joint meeting of CAC and WVHA Board of Commissioners to review applications received
April 23, 5:30 p.m.	CAC Discussion & Q&A meeting and review of applications received with representatives from agencies applying for funding present
May 7, 5:30 p.m.	Preliminary Ranking Discussion Meeting for CAC Members to discuss upcoming ranking results
May 21 or 28, 5:30 p.m.	Citizens Advisory Committee FINAL Ranking meeting and funding recommendations prepared for the Board
June 20, 5:00 p.m.	Joint meeting of CAC and WVHA Board of Commissioners to present final funding recommendations.

All meetings are open to the public.

WVHA - Citizens Advisory Committee Steps in Funding review process 2024			
Step	Responsible	Time needed	Projected Date
Applications received	Administrator	1 day	3/7
List of applicants distributed to CAC & Board members by email	Administrator	1 day	3/7
Applications reviewed for licensing, insurance and math errors (sent back for corrections if needed)	Administrator	7 days	3/14
Applications picked up by CAC members	CAC members	7 days	3/14
Board notified of new programs applying for funding (On Joint mtg Agenda)	Administrator	Joint meeting of Board and CAC	3/21
Applications reviewed by CAC	CAC members	40 days (from 3/14)	4/23
Discussion/Q&A Meeting	CAC members	N/A	4/23
1st Ranking Discussion Meeting	CAC Members	N/A	5/7
Prepare and distribute minutes from Q&A /Ranking to CAC members	Administrator	7 days	5/14
Final Ranking and comments meeting	CAC members	N/A	5/21/24 or 5/28/24
Prepare and distribute draft of funding recommendations to CAC members by email Finalize funding recommendations	Administrator	14 days	6/4/24 or 6/11/24
Present funding recommendations to Board	CAC Members	Joint meeting of Board and CAC	6/20

WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

AUGUST 31, 2023



ACCOUNTANTS' COMPILATION REPORT

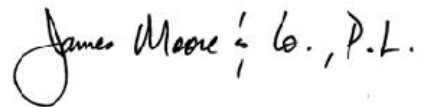
To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of August 31, 2023, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
September 21, 2023



**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
AUGUST 31, 2023**

ASSETS

Ameris Bank - operating	\$ 1,191,771
Ameris Bank - MM	4,311,762
Ameris Bank - payroll	101,588
Mainstreet Community Bank - escrow	200,000
Mainstreet Community Bank - MM	1,729,435
Surety Bank - MM	7,538,551
Mainstreet Community Bank - Certificates of deposit	9,255,106
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 24,330,213</u></u>

FUND BALANCE

Total Fund Balance	<u><u>\$ 24,330,213</u></u>
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See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND ELEVEN MONTHS ENDED AUGUST 31, 2023

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 2,834	\$ 15,546,370	\$ 15,900,000	\$ 353,630	98%
Interest income	67,692	372,539	45,000	(327,539)	828%
Other income	-	2,566	-	(2,566)	0%
Total revenues	<u>70,526</u>	<u>15,921,475</u>	<u>15,945,000</u>	<u>23,525</u>	<u>100%</u>
Expenditures					
Healthcare expenditures					
Hospitals					
Halifax Hospital	49,864	1,159,316			
AdventHealth	181,350	1,601,607			
Total hospitals	<u>231,214</u>	<u>2,760,923</u>	3,000,000	239,077	92%
Specialty Care Services					
Specialty Care - ER	5,176	75,168			
Specialty Care - Non-ER	236,839	3,081,214			
Total Specialty Care Services	<u>242,015</u>	<u>3,156,382</u>	3,000,000	(156,382)	105%
Emergency Room Care	57,829	693,364	1,000,000	306,636	69%
Primary Care	182,827	2,027,319	2,500,000	472,681	81%
Pharmacy	43,552	451,845	900,000	448,155	50%
Florida Dept of Health Dental Svcs	13,609	114,936	150,000	35,064	77%
Hispanic Health Initiatives	12,750	63,775	75,000	11,225	85%
Community Legal Services	6,481	63,389	105,794	42,405	60%
Rising Against All Odds	32,848	177,988	215,758	37,770	82%
HSCFV - Outreach	6,587	67,755	81,560	13,805	83%
HSCFV - Fam Services	6,428	57,449	76,331	18,882	75%
The House Next Door	811	16,070	60,000	43,930	27%
SMA - Homeless Program	-	78,336	78,336	-	100%
SMA - Residential Treatment	28,060	468,645	550,000	81,355	85%
SMA - Baker Act - Match	-	277,645	300,000	22,355	93%
County Medicaid Reimbursement	2,496,810	2,496,810	-	(2,496,810)	0%
H C R A - In County	-	39,665	400,000	360,335	10%
H C R A - Outside County	1,940	18,657	400,000	381,343	5%
The Neighborhood Center	8,900	96,350	100,000	3,650	96%
Healthy Communities Kid Care Outreach	4,767	51,965	72,202	20,237	72%
Other Healthcare Expenditures	-	-	274,382	274,382	0%
Total healthcare expenditures	<u>3,377,428</u>	<u>13,179,268</u>	<u>13,339,363</u>	<u>160,095</u>	<u>99%</u>
Personnel services					
Regular salaries and wages	5,588	60,001	65,588	5,587	91%
FICA	427	4,821	5,017	196	96%
Retirement	758	6,275	8,467	2,192	74%
Life and Health Insurance	952	9,659	12,000	2,341	80%
Workers Compensation Claims	-	9,764	25,000	15,236	39%
Total personnel services	<u>7,725</u>	<u>90,520</u>	<u>116,072</u>	<u>25,552</u>	<u>78%</u>
Other expenditures					
Legal Counsel	6,818	61,590	85,000	23,410	72%
Outside Legal Counsel	5,000	61,077	72,000	10,923	85%
Outside Legislative Advisory	6,000	66,000	72,000	6,000	92%
Audit	-	19,170	20,000	830	96%
General Accounting - Recurring	9,000	90,000	108,000	18,000	83%
General Accounting - Nonrecurring	9,267	11,855	25,000	13,145	47%
Application Screening - THND	37,040	366,803	447,364	80,561	82%
Application Screening - RAAO	4,416	37,056	81,452	44,396	45%
TPA Services (EBMS)	32,101	311,594	682,000	370,406	46%
Building Occupancy Costs	15,556	15,981	100,000	84,019	16%
Advertising	462	3,079	10,000	6,921	31%
Other Operating Expenditures	731	26,936	30,000	3,064	90%
Office Supplies	-	-	6,749	6,749	0%
Tax Collector & Appraiser Fee	50	596,311	650,000	53,689	92%
City of DeLand Tax Increment District	-	111,805	100,000	(11,805)	112%
Total other expenditures	<u>126,441</u>	<u>1,779,257</u>	<u>2,489,565</u>	<u>710,308</u>	<u>71%</u>
Total expenditures	<u>3,511,594</u>	<u>15,049,045</u>	<u>15,945,000</u>	<u>895,955</u>	<u>94%</u>
Excess (deficiency) of revenues over expenditures	<u>\$ (3,441,068)</u>	<u>\$ 872,430</u>	<u>\$ -</u>	<u>\$ (872,430)</u>	<u>0%</u>

See accountants' compilation report.

LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: September 12, 2023

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for September 21, 2023 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the August, 2023 Regular Meeting Minutes.

I. Funding Agreements for 2024-24:

Please note that each Board member is responsible for making their own independent determination about whether the terms of a particular contract is consistent with the public interest. Counsel, EBMS as well as the Administrator and accountants at James Moore & Co, are available to answer your questions and offer counsel about accounting and business or legal matters, each respectively; but, the Board retains the ultimate authority to approve or disapprove the terms of all proposed agreements after due consultation.

Based on the approved 2023-24 Tentative Budget as well as incorporating publicly announced Board consensus, Counsel has prepared “redlined” versions of funding agreements for each of the previously funded providers. Counsel has circulated copies of the redlined drafts to the agencies, members of the Board and to accounting and administrative.

Unlike past years which have involved some new agencies or significant changes to existing agreements, the redlined drafts for this year simply reflect updated dates and the increased or decreased funding limits requested and approved by the CAC/Board. In a nutshell, the Funding Limit for The House Next Door Eligibility Determination Services will increase by \$57,104.00, The Neighborhood Center Outreach Access to Care will increase by \$25,000.00, Rising Against All Odds HIV/Aids/Outreach will increase by \$22,542.52, SMA Psychiatric/Homeless Services will increase by \$11,664.00 while The House Next Door Therapeutic Services will decrease by \$15,000.00.

Also noteworthy, the funding agreement for the SMA Residential Treatment program has been substantively modified to incorporate the Board’s provisional approval of SMA’s request to redirect its usual reimbursements for that agreement as well as the Baker Act Match through lump sum payments to AHCA.

It is hoped that all of the agencies will be able to complete their internal review processes and that the final funding agreements can be considered for approval by the Board either at the

September 21 or October 19th meetings.

With those clarifications and subject to any suggested changes received back from the agencies, the Board, Administrator or Accountant, counsel expects to recommend approval *as to form* the following 2023-24 funding agreements with redlined changes incorporated into a final set of agreements:

- A. Community Legal Services, Inc. Medical-Legal Partnership program.
- B. Healthy Communities – Kidcare Outreach
- C. Hispanic Health Initiatives, Inc.’s Taking Care of My Health
- D. Rising Against All Odds, Inc. -- HIV/AIDS Outreach and Case Management
- E. Rising Against All Odds, Inc.—Health Card Enrollment & Retention Services
- F. SMA Healthcare – Baker Act Match
- G. SMA Healthcare– Homeless Program
- H. SMA Healthcare —Level II Residential Treatment
- I. The Healthy Start --Access to Healthcare Services—SMA Outreach
- J. The Healthy Start –Family Services Coordinator—Deltona
- K. The House Next Door – Mental Health Services
- L. The House Next Door—Eligibility Determination Services
- M. The Neighborhood Center of West Volusia “Access to Care”
- N. Volusia County Health Department—Florida Department of Health (Dental Care)

IF Counsel receives back confirmation from each agency of their acceptance of the redlined drafts and IF there are no suggested changes to the redlined drafts, then the Chair may entertain one Omnibus Motion in the following form or words to that effect: **Omnibus Motion to approve all of the proposed Funding Agreements for 2023-24 for signature by the Chair and Secretary once they are finalized and signed by funded agencies based upon the Redlined drafts that were circulated to the Board in electronic format.**

II. **Legal Context for Budget Workshop/TRIM Procedure [Tax/Budgeting]** *Refer back to Legal Update Memorandum dated 9/17/2014 and 7/11/23 for additional background details.] [See new info. in italics and bold]*

For most years since 2007 including for the current tax year, the Board has voted to adopt millage at the “rolled-back rate” (“RBR”), which is the rate calculated with a statutory formula to allow the Board to raise the same amount of revenue as it did in the immediate past tax year with a simple majority vote.

The following are descriptions of the exceptional years where the Board has voted to set its final millage rate either below or above that statutory rolled-back rate, which meant a tax decrease or tax increase in layman’s terms:

Regarding the 2022-23 budget year, the TRIM Final Budget Hearing was held on Thursday, September 22, 2022, and the Board voted unanimously to set its final millage at the rate of 1.0816 mills with a separate unanimous vote to adopt the Authority’s 2022-23 tentative budget of \$15,945,000.00. Therefore, the 2022-23 tax year’s millage

of 1.0816 mills represents a **14.3% decrease** below the 1.2645 mills rolled-back rate.

Regarding the 2020-21 budget year, the TRIM Final Budget Hearing was held virtually on Thursday, September 24, 2020, and the Board voted unanimously to set its final millage at the rate of 1.5035 mills with a separate unanimous vote to adopt the Authority's 2020-21 tentative budget of \$18,566,158,000.00. Therefore, the 2020-21 tax year's millage of 1.5035 mills represents a **14.42% decrease** below the 1.7569 mills rolled-back rate.

Regarding the 2019-20 budget year, the TRIM Final Budget Hearing was held on Thursday, September 26, 2019, and the Board voted 3-1-1 to set its final millage at 1.908 mills with a separate 3-1-1 to adopt the Authority's 2019-20 final budget of \$19,556,988. Therefore, the 2019-20 tax year's millage of 1.908 mills was a **5.563% decrease** over the 2.0204 mills rolled-back rate.

Regarding the 2017-18 budget year, the TRIM Final Budget Hearing was held on Tuesday, September 26, 2017, and the Board voted 4-0-1 to set its final millage at 2.366 mills with a separate 4-0-1 to adopt the Authority's 2017-18 final budget of \$20,023,304.00. Therefore, the 2017-18 tax year's millage of 2.366 mills was a **58% increase** over the 1.4966 mills rolled-back rate.

Regarding the 2015-16 budget year, the TRIM Final Budget Hearing was held on Thursday, September 17, 2015, and the Board voted 5-0 to set its final millage at 1.6679 mills with a separate 5-0 to adopt the Authority's 2015-16 final budget of \$16,741,063.00. Therefore, the 2015-16 tax year's millage of 1.6679 mills was a **10% decrease** over the 1.8532 mills rolled-back rate;

Regarding the 2014-15 budget year, the TRIM Final Budget Hearing was held on Thursday, September 25, 2014, and the Board voted 4-0-1 (vacant) to set its final millage at 1.9237 mills with a separate 4-0-1 (vacant) to adopt the Authority's 2014-15 final budget of \$15,989,676.00. Therefore, the 2014-15 tax year's millage of 1.9237 mills was a **15% decrease** over the 2.2632 rolled-back rate;

Regarding the 2013-14 budget year, the TRIM Final Budget Hearing was held on Thursday, September 19, 2013, and the Board voted 5-0 to set its final millage at 2.3759 mills with a separate 5-0 to adopt the Authority's 2013-14 final budget of \$17,453,695.00. Therefore, the 2013-14 tax year's millage of 2.3759 mills was a **1.5% decrease** over the 2.4121 rolled-back rate;

Regarding the 2009-10 budget year, the TRIM Final Budget Hearing was held on Tuesday, September 22, 2009, and the Board voted unanimously to set its final millage at 1.745 mills with a separate unanimous vote to adopt the Authority's 2008-09 final budget of \$15,680,000.00. Therefore, the 2009-10 tax year's millage of 1.745 mills was a **2.04% decrease** over the 1.7813 rolled-back rate;

Regarding the 2007-2008 budget year, the TRIM Final Budget Hearing was held on

Wednesday, September 12, 2007, and the Board unanimously voted to set its final millage at 1.2619 mills with a separate unanimous vote to adopt the Authority's 2007-08 final budget of \$18,414,937.00. Therefore, the current tax year's millage of 1.2619 mills is the same as the final millage adopted for 2006-07, but it represented a **10.37 percent increase** over the statutory rolled-back rate of 1.1433 mills.

III. **Implementation Issue re: Long-term Reimbursement Solution for Hospital-based Health Care including Emergency Department (ED) Services.** *Refer back to Legal Update Memorandum dated 4/06/21 and 9/13/22 for additional background details.* [See new info. in *italics and bold*]

As a reminder of the Board's current policy regarding reimbursement for hospital-based health care including emergency department (ED) services, pasted below is the Board's Motion 043-2021 (Amended), which summarizes the Board's policy directives for EBMS to implement within its network agreements with hospitals and EMPros. James Moore & Co and the WVHA Administrator should refer to these policy directives when processing invoices, developing budget projections and monitoring budget compliance.

Motion 043 – 2021 (AMENDED) Commissioner Coen amended her motion to adopt the recommendations made by Dr. Andrew Murray, CMO, EBMS as outlined in his email dated April 13, 2021 as stated below and to incorporate the language as stated by Attorney Small into bullet point 5. Commissioner Accardi seconded the amended motion.

- *Increase hospital funding for the 2021/22 program budget to \$4MM, of which 25% would be reserved for ED reimbursement – this establishes a de facto \$1.0M ED budget for 2021/22. Future year ED budgets to increase/decrease formulaically if utilization increase/decrease materially from a mutually agreed baseline: for example (a) increase the budget from \$1.0M to \$1.25M if ED utilization increases by 25% or more; similarly, (b) decrease the budget from \$1.0M to \$750k if ED utilization decrease by 25% or more.*
- *Invest in an ED diversion program by expanding access to this new ED budget for care through more cost-effective, alternative sites of service (i.e. Urgent Care). Urgent Care should be reimbursable only when the miCare clinic is not available.*
- *All contracted ED and/or Urgent Care providers draw down from this annual budget through submitting invoices for either facility fee charges (e.g. hospitals) or professional fee charges (all contracted specialists working in the ED / Urgent Care, whether hospital-employed or independent).*
- *Rate of reimbursement for both facility and professional fees to be contracted at 85% of Medicare.*
- *Participating providers should agree to provide all hospital care including ED care without any member balance billing, even when the annual hospital-ED budget has been depleted.*
- *Participating providers should agree to a formal 3 year network agreement with fixed rate of 85% of Medicare, subject to annual hospital and ED budget caps as proposed above.*

- *Hospitals should commit to a mutually agreeable accountability / transparency mechanism that may include submitting quarterly reports, periodically sharing external accreditation reports and agreement to not decrease access or adversely impact the quality of care available to the community.*
- *As an inducement to finalize contracting and given current favorable budget performance, allow ED reimbursement effective from June 1st 2021 from the current \$3.0M Hospital budget (2020/21 program year) for those providers who conclude contracting by May 31st, 2021. Cap such potential payments to not exceed \$250,000 during the 2020/21 program year (i.e. 4/12^{ths} of 25% of \$3.0M).*

The Board should well consider the above policy which was reached after all parties negotiated vigorously to arrive at the 3.0/1.0 Million funding limits and the agreement that any claims exceeding either of those separate ED or Hospital budget limits would be denied and the providers would nevertheless continue providing services. Accordingly, from a legal standpoint, the Board may elect to enforce its policy and the terms of the contract as written or decide that some special circumstances require some exception to these agreed funding limits.

If an exception is decided, the reasons for it should be clearly articulated so that that precedent does not become the basis for all funded entities to request that their agreed upon funding limits be disregarded. As a policy matter, the Board should also be mindful of those who desire to abolish all hospital authorities because they believe that such “subsidies” to some hospitals represents an unfair, non-competitive advantage when compared to private hospitals that do not receive any such public funding. Recall that at prior meetings, Fmr. Representative Santiago articulated this argument as grounds for his strong opposition to WVHA providing any of the hospitals additional funding after the end of the 20-year contract.

IV. **General Compliance with the Sunshine Law** [*See new info. in italics and bold*]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

Courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to “off-the record” chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board.