

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
August 17, 2023 Sanborn Center
5:00 PM
815 S. Alabama Avenue, DeLand, FL
AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda – Approval of Minutes
 1. Budget Workshop held July 20, 2023
 2. Regular Meeting held July 20, 2023
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Contractual Annual Utilization Reports to the WVHA Board of Commissioners
 - A. Hispanic Health Initiative, Peter Willems, Executive Director
 - B. Community Legal Services of Mid-Florida, Lisa Garren, Paralegal Advocate
7. Reporting Agenda
 - A. EBMS July Report – Written Submission
 - B. WVHA miCare Clinic DeLand/Deltona July Report – Written Submission
 - C. The House Next Door July Application Processing Report
 - D. Emergency Services 2nd Quarter of 2023 (April – June)
 1. Halifax Health | UF Health – Medical Center of Deltona
 2. Advent Health DeLand & Advent Health Fish Memorial
 3. EMPros
8. Discussion Items
 - A. EBMS/Veracity Official Notice of Renewal Fees Effective October 1, 2023 (Tabled on 7/20/23)
 - B. Budget Amendment Decreasing Other Healthcare Expenditures and Increasing General Accounting – Nonrecurring
 - C. Amendment to RAAO 2022-2023 Funding Agreement for HIV Outreach
 - D. Review Proposed Budget 2023-2024 & CAC Ranking Recommendations
 - E. CAC Recommendations for Improvements to Funding Application Process for Next Year
9. Administrator Report
10. Finance Report
 - A. July Financials
 - B. Approval of Disbursements – Check Register & Estimated Expenditures
11. Legal Update
12. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS BUDGET WORKSHOP**

Sanborn Center Ballroom A
815 S. Alabama Avenue, DeLand, FL

4:00 P.M.
July 20, 2023

Those in Attendance:

Commissioner Voloria Manning
Commissioner Donna Pepin
Commissioner Roger Accardi
Commissioner Judy Craig

Absent:

Commissioner Jennifer Coen

CAC Members in Attendance:

Patrick Rogers

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Webb Shephard, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order

Vice Chair Craig called the meeting to order. The meeting took place at the Sanborn Center Ballroom A, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 4:07 p.m.

Approval of Proposed Agenda

Motion 056 – 2023 Commissioner Manning motioned to approve the agenda as presented. Commissioner Accardi seconded the motion. The motion passed by a 3-0-2 vote (Commissioner Pepin briefly left the room).

Citizens Comments

There were none.

Discussion Items

Millage Rate

Attorney Small provided the legal context for the workshop and outlined the budget process that is required by law. He noted that the workshop would be discussion only, and any proposed millage rate would be approved by resolution at the regular meeting following the workshop. He cautioned the Board that they could adopt a higher millage rate now and lower it later when the final rate is adopted in September. He stressed that although they could adopt a lower rate now, it would create a large expense if the Board raised the rate in September.

Mr. Shephard noted he provided two options for the Board; that option A is the rolled-back rate of 0.9806; that option B is an increased rate of 1.14 that does not include the use of reserves; that the expenditures were based on estimates from the providers; and that the total working budget proposed is \$18,700,000.

WVHA 2023-2024 Budget Forecast

Vice Chair Craig asked what kind of cushion they would have considering all the expenses outlined in the budget. Mr. Shephard explained the fund balance carried forward to the next fiscal year.

Commissioner Manning asked about reserves, and Mr. Shephard answered they have \$18 million. He added that the amount decreases as we move through the calendar year because most revenue is received in January.

Commissioner Accardi asked if the numbers were prepared prior to the appeal decision regarding the Medicaid litigation. Mr. Shephard answered that he included the Medicaid expense in his working budget.

Funding Applications and Amounts Requested

Attorney Small informed the Board that they received a response from Foundations to Freedom on Tuesday night to answer the questions raised at the June meeting. He stated that the response explained they were not a Level II Residential Treatment Program, and they were a step below that functioning as a sober living home. He noted significant inconsistencies between the application reviewed by the CAC and the operation they are now presenting. He added that they listed alternative rates for reimbursement not included in the original application. He said it was not clear what level of responsibility the licensed mental health counselor listed in the new documentation has.

Barb Girtman, representative of Foundations to Freedom, addressed the Board and acknowledged there was an error made by the grant writer in the application. She explained the level of treatment and the clinical services provided in their program. She stressed that there were major differences between an average sober living facility and their program.

Commissioner Manning noted one of the CAC members recently attempted to contact Foundations to Freedom and was unable to do so. She asked Ms. Girtman if she was paid by Foundations to Freedom, and Ms. Girtman answered yes. Commissioner Manning said that the situation was much different than what was presented previously to the CAC. Ms. Girtman apologized for the incorrect information included in the application.

Commissioner Pepin asked about the mental health counselor mentioned in the new documentation. Ms. Girtman answered that the counselor had been on board for four to six months and explained her duties.

Attorney Small said the program presented in writing was grossly unrepresentative of what the program actually is. He noted it is more like The House Next Door than SMA in that they provide counseling. He said what is being asked is that the Board step into the shoes of the CAC to review the new information. He emphasized that the question is one of process and not the good work that Foundations to Freedom is doing in the community. He voiced skepticism regarding the ability of the WVHA to fund the program on a per diem basis if they are not a residential program like SMA, supervised by medical staff.

Vice Chair Craig noted that the original application was one model, and what is being presented now is a different model; that she wanted to be very careful of everything they would be funding; and that she would like Foundations to Freedom to return next year with a more professional and clear application.

Commissioner Manning clarified that she was not saying the program could never be funded, but she did not believe it should be funded at this time.

Attorney Small noted that a final decision would come in a regular meeting and asked each member to express themselves with the final vote coming in September.

Commissioner Pepin said it was an excellent program as far as she could tell, but she was unwilling to approve it at this point. Commissioner Manning agreed.

Commissioner Accardi said that they looked at it at length and should look a little further.

Vice Chair Craig advised that they should come back next year.

County's Proposed Medicaid Reimbursement Expense

Attorney Small informed the Board that the 5th DCA has a pending motion requesting an opinion and currently, there is no final decision regarding the litigation. He added that it would be prudent to include the expense in the working budget.

Attorney Small noted that the county placed the burden on the WVHA, which requires the Board to raise taxes. He added that Volusia County is forcing the WVHA to pay Medicaid expenses without the Board owning and operating a hospital. He explained that initially a four-year phasing plan was proposed to provide for a gradual increase. He stated they were recently informed that the State required an increase this year costing the WVHA approximately \$2.8 million, and it would possibly be going up further in the next year.

Commissioner Pepin asked about the other hospital authorities in the State. Attorney Small answered that the WVHA is the only hospital district in the State being assessed a Medicaid match without receiving Medicaid income from owning and operating a hospital.

There was discussion and consensus that the preliminary millage rate of 1.14 should be adopted during the Regular Meeting commencing upon the conclusion of the workshop.

Adjournment

There being no further business to come before the Board, the workshop was adjourned at 5:20 p.m.

Adjournment

Jennifer Coen, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS REGULAR MEETING**

Commencing upon the Conclusion of the Budget Workshop
Sanborn Center Ballroom A
815 S. Alabama Avenue, DeLand, FL
July 20, 2023

Those in Attendance:

Commissioner Voloria Manning
Commissioner Donna Pepin
Commissioner Roger Accardi
Commissioner Judy Craig

Members Absent:

Commissioner Jennifer Coen

CAC Members in Attendance:

Patrick Rogers

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Webb Shephard, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order

Vice Chair Craig called the meeting to order. The meeting took place at the Sanborn Center Ballroom A, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:21 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Agenda

Motion 057 – 2023 Commissioner Manning moved to approve the agenda as presented. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Consent Agenda

Approval of Minutes – Joint Meeting with the CAC on June 15, 2023

Motion 058 – 2023 Commissioner Manning moved to approve the Consent Agenda. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Citizen Comments

There were none.

Contractual Annual Utilization Reports to the WVHA Board of Commissioners

**Gail Hallmon, COO & Terrell Irvin, Director of Client Services of The House
Next Door (THND) – Therapeutic Services**

Mr. Irvin provided their yearly report and noted they were finally fully staffed.

John Guthrie, ED, Healthy Communities

Mr. Guthrie updated the Board on the Healthy Kids program and explained the recent legislation which expanded access to more people.

EBMS June Report – Written Submission
WVHA miCare Clinic DeLand/Deltona June Report – Written Submission
The House Next Door June Application Processing Report

All reports were received into the written record.

Discussion Items

Resolution #2023-002 - Adopting a Preliminary Millage Rate for FY 2023/2024

Attorney Small noted the tentative hearing would be held on Wednesday, September 6th at 5:05 p.m. at The Center at Deltona.

Motion 059 – 2023 Commissioner Manning moved to approve Resolution #2023-002 adopting a preliminary millage rate of 1.14. Commissioner Accardi seconded the motion. The motion passed 4-0-1.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes

LIP Funding for SMA Healthcare – CFO Andrea Schweizer (Email from Jennifer Stephenson dated 6/9/23 attached)

Ms. Schweizer addressed the Board and explained that SMA would like to receive match funding from AHCA for the Residential Program this year, in addition to the match received in the last few years for the Baker Act Program. Ms. Stephenson clarified that SMA was not asking for additional funding, and they were seeking permission to include both programs.

Attorney Small noted that the WVHA would be paying AHCA directly in a lump sum, rather than paying SMA in monthly reimbursements.

Motion 060 – 2023 Commissioner Accardi moved to support SMA's goal to seek a match from AHCA for the Baker Act Program and the Residential Program, pending approval of a final agreement from AHCA in September. Commissioner Manning seconded the motion. The motion passed 4-0-1.

EBMS/Veracity Official Notice of Renewal Fees Effective October 1, 2023 (email dated 7/10/23 attached)

Vice Chair Craig noted that the contract required the notice by June 1st, and the email was received by Ms. Tebo on July 10th.

Commissioner Manning asked miCare Practice Manager Gretchen Soto the reason for the late notice. Ms. Soto responded that she did not have the information to answer and would pass the question along to EBMS/Veracity after the meeting.

Commissioner Manning requested that the item be tabled to the next meeting.

James Moore & Co Engagement Letter for Standard Annual Site Visits

Mr. Shephard stated that the engagement letter authorizes the site visits for the current fiscal year, and they would include SMA, RAAO, and Healthy Start programs.

Motion 061 – 2023 Commissioner Manning moved to approve the engagement letter for standard annual site visits. Commissioner Accardi seconded the motion. The motion passed 4-0-1.

Amendment to WVHA Administrator Agreement to Provide for Paid Time Off

Ms. Tebo stated she was asking for a modification to her employment agreement to provide time off.

Attorney Small noted that the proper nomenclature would be absent days, rather than paid time off. He added that in his legal update, he included a draft paragraph that could be inserted into the employment agreement.

Motion 062 – 2023 Commissioner Manning moved to approve the amendment to the agreement to provide for twenty absent days annually as articulated in Attorney Small's legal update dated July 11, 2023. Commissioner Accardi seconded the motion. The motion passed 4-0-1.

WVHA Website Update

Ms. Tebo explained that Kimberly Cline had been hosting the website and providing support since April of 2020; that the website was created previously by another company; that the website's theme was outdated; that updates had become more difficult as they sometimes required coding; and that Ms. Cline provided a quote for \$1,500 to update the website. Ms. Tebo said she contacted other companies to provide quotes, and they submitted quotes to create a new website for approximately \$12,000.

Motion 063 – 2023 Commissioner Manning moved to approve the update proposed by Kimberly Cline. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

WVHA Response to Status of AG Summary of Findings

Attorney Small noted that the Auditor General is required to perform a follow-up audit within eighteen months of the initial operational audit. He explained that Mr. Shephard, Ms. Tebo, and himself had worked on the response to the findings issued in the March 2022 report. He noted a typo in the response to Finding One that contained a duplicative sentence.

Motion 064 – 2023 Commissioner Manning moved to approve the WVHA response as presented with the deletion of the duplicative sentence noted by Attorney Small. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Engagement Letter for State Auditor General's Follow-Up Operational Audit

Motion 065 – 2023 Commissioner Manning moved to authorize the signature of the Chair or Vice Chair on the engagement letter for the AG's follow-up operational audit. Commissioner Accardi seconded the motion. The motion passed 4-0-1.

Additional Policies Regarding Funded Agency Monitoring and Budget Preparation

Mr. Shephard explained that the additional policies were something that the AG requested; that they were already performing what was listed; that they were not changing the way in which they performed the duties; and that the document simply formalized what they were already doing.

Motion 066 – 2023 Commissioner Pepin moved to approve the additional policies regarding funded agency monitoring and budget preparation as presented. Commissioner Manning seconded the motion. The motion passed 4-0-1.

Letter of Appreciation to CAC Member Ella Ran

Motion 067– 2023 Commissioner Pepin moved to authorize the Chair’s signature on the letter to be sent to Ms. Ran. Commissioner Manning seconded the motion. The motion passed 4-0-1.

Request from RAAO for HIV Program Funding Increase in FY 2022-2023

Ms. Brenda Flowers addressed the Board and explained that RAAO had exhausted their funding allocation for the current fiscal year. She added that during the summer months, they usually experience less clients, but this year there has not been a decline.

Commissioner Accardi asked what percentage of the request would be used for salaries.

Jeremiah Wandabwa answered that they did not take salaries into consideration. He said they estimated a monthly rate by averaging the HIV services billed during the current fiscal year. He added that the increase would be used for treatment and prevention.

Attorney Small stated that the WVHA has a fee for service agreement with RAAO that is based upon services they perform which is reimbursed by the WVHA based on an agreed rate; that in terms of the amount they’re asking for, it is justified based on services they expect to provide and to seek reimbursement for; and that the Board doesn’t normally inquire on a fee for service contract how an entity is applying the funding and using it in their budget. He clarified that the basic issue is determining if the HIV program services are expected to be provided and whether the WVHA is willing to pay for them.

Commissioner Accardi questioned if the type of service was considered when they estimated the increase they would need. He also asked if RAAO has any other sources of funding.

Ms. Flowers responded that they averaged the HIV program’s overall billing and not particular services. She added that WVHA is their main funding source, and they occasionally receive small donations. She pointed out that the DOH gives them free training and testing supplies, and Stetson students volunteer their time to help with administrative tasks.

Attorney Small said he noticed in the request letter that there were services being provided that are non-billable. Ms. Flowers responded that they never turn anyone away, and they are an arm of the DOH that is charged with serving the community.

Vice Chair Craig confirmed that if the DOH provides supplies, the billing would be related to staff time. She also asked how RAAO handles test results. Ms. Flowers responded that the DOH occasionally runs out of tests, but they do supply the tests about 80% of the time. She added that they purchase their own tests for backup. She explained post-test counseling that happens when they go over the results with clients.

Vice Chair Craig noted that there was an outstanding amount that had been overbilled. Ms. Flowers responded that it had been deducted from the most recent invoice.

Motion 068 – 2023 Commissioner Manning moved to approve the request for additional funding in the amount of \$70,618 to continue providing services for the current fiscal year. Commissioner Pepin seconded the motion. The motion passed 3-1-1 with Vice Chair Craig dissenting.

Roll call:

Commissioner Craig	No
Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Pepin	Yes

Attorney Small informed them they would need to approve a written amendment to the RAAO funding agreement to reflect the increase at the next meeting.

Administrator Report

Ms. Tebo updated the Board on the Facebook ad that ran for 21 days geared towards increasing WVHA website clicks for people losing Medicaid coverage.

She notified the Board that the CAC would be meeting on Tuesday, July 25th at 5:30 p.m. to discuss improvements to the application process next year.

Finance Report

June Financials

Approval of Disbursements – Check Register & Estimated Expenditures

Mr. Shephard outlined the financials and estimated expenditures for the Board. He explained that the banks were now offering much higher interest rates. He noted that he included a transfer in the payables from the Ameris operating account to the Ameris money market account due to the increased interest rate.

Motion 069– 2023 Commissioner Manning moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$6,453,627. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Legal Update

Attorney Small said it would be appropriate for James Moore & Co to come back to the Board whenever they're ready with a consolidated recommendation regarding the interest rates and options. He also reminded the Board of the September budget hearing dates and recommended that Ms. Tebo keep an eye on the County and School Board hearing dates in case they are changed.

There being no further business to come before the Board, the meeting was adjourned at 7:15 p.m.

Adjournment

Jennifer Coen, Chair

AUGUST 8, 2023

“Cuidando Mi Salud/Taking Care of My Health”

A Chronic Disease Awareness, Prevention And Self-Management Program

WVHA GRANT 2022-2023
UTILIZATION REPORT

Submitted to:

West Volusia Hospital Authority

Submitted by:

HISPANIC HEALTH INITIATIVES, INC.
70 Spring Vista Dr. Unit# 1, Debary, FL 32713



EDUCATE • ADVOCATE • CONNECT

*Building Healthier Communities
One Person At A Time!*

On behalf of Hispanic Health Initiatives' Board, staff and volunteers, we commend the WVHA Board for having the foresight to take a proactive approach to the health and wellbeing of the west Volusia residents they serve.

The "Cuidando Mi Salud/Taking Care of My Health" (CMS/TCMH) program creates access to health care by conveniently providing appropriate health information and services directly into the community. Over the course of a program year, HHI provides many one-on-one, face to face outreach and screening events throughout west Volusia for its county residents. HHI's successful programs stem from a take to the community approach that seeks its target population at venues such as, food pantries, food kitchens, churches, community events and partner agencies. HHI's CMS/TCMH program eliminates barriers restricting west Volusia's medically under-served resident's access to competent health and social services. By providing programming that emphasizes culturally sensitive and linguistically correct health information and services combined with meeting the community where they live, work, play and pray, HHI is making a difference in the health outcomes of our communities.

The CMS/TCMH face-to-face encounters are aimed at creating meaningful opportunities for individuals and families to learn, to begin to advocate for themselves and to connect with much needed health information and services. HHI's programs provide participants with the ability to immediately and many times unexpectedly, discover and begin to address their risk for chronic diseases such as diabetes type II. Often, those discoveries are in their early stages, while avoidable health problems associated with those conditions can still be controlled, prolonged or prevented. The CMS/TCMH program promotes and encourages healthy lifestyle changes that include weight loss, increased physical activity, healthy nutritional changes and regular primary care visits, all leading to the reduction of risk and/or control of chronic diseases.

For the last 3+ years HHI has taken on other projects such as Toys for Tots registration and toy giveaway for over 3000 west Volusia children, participation in two community health needs assessments and the hosting of several bi-lingual open forum zoom meetings with clinical trial research experts providing relevant COVID-19 information. In addition, HHI procured and distributed over 10,000 safety bags containing vital PPE (sanitizers, masks, gloves, etc....) and COVID-19 information and 500+ COVID-19 at-home test kits. ALL FREE of charge to the community.

Ultimately, HHI accomplishes the triple aim of reducing medical costs for, improving the health of and creating a better quality of life for the under-served residents of west Volusia.

Background and Program Description:


Since 2000, HHI's service model has been distinguished by the use of paraprofessional bilingual Community Health Workers (CHW). The utilization of bilingual CHWs has been recognized as a best practice for improving access to health care among uninsured and medically under-served individuals.

HHI's programs promote wellness and improve health indicators among adults by providing community based, culturally and linguistically competent chronic disease health screening and education. As part of the West Volusia Hospital Authority funding, HHI provides eligible west Volusia residents FREE chronic disease health screening intended to bring awareness to the participant's current health status and improve their health risk profiles as determined by body mass index (B.M.I.), blood glucose, blood pressure, and cholesterol levels. Based on the client's screen results, HHI's CHWs provide an individualized one-on-one chronic disease education that includes helping the participant prepare an action plan of healthier lifestyle goals to start addressing issues identified through the health risk assessment.

Need:

2021 Chronic Disease Profile for Volusia County Hispanic Residents:

(<https://www.flhealthcharts.gov/ChartsDashboards/rdPage.aspx?rdReport=ChronicDisease.Report&rdRequestForwarding=Form>)

Indicator	Measure	Year(s)	County Number	County	Quartile (Most to Least Favorable) 	State	U.S. Healthy People 2030 Goal
Cardiovascular Disease							
Coronary Heart Disease							
Deaths From Coronary Heart Disease	Per 100,000 Total Population	2019-21	176	76.2	3	73.5	71.1
Heart Attack							
Deaths From Acute Myocardial Infarction (Heart Attack)	Per 100,000 Total Population	2019-21	52	22.3	4	22.6	
Hospitalizations From Acute Myocardial Infarction	Per 100,000 Total Population	2019-21	382	160.1	4	136.3	
Stroke							
Deaths From Stroke	Per 100,000 Total Population	2019-21	122	54.1	4	43.4	33.4
Diabetes							
Deaths From Diabetes	Per 100,000 Total Population	2019-21	71	30.1	3	21.1	
Hospitalizations From or With Diabetes as Any Listed Diagnosis Which Resulted in a Diabetes-Attributable Amputation of a Lower Extremity	Per 100,000 Total Population	2019-21	113	46.2	3	32.5	4.3
Chronic Disease Risk and Protective Factors							
Adults Who Are Inactive or Insufficiently Active	Percent	2016		72.8%		65.3%	

A 2017 public health data brief (figure 2), published by the Volusia County DOH, outlines diabetic emergency room visits, in the year 2016, for Volusia residents. The results for the northwest and southwest areas were 5748 individual visits totaling \$69,230,198 dollars (averaging \$8,200 per visit). (FL DOH - Public Health Data Brief)

figure 2.

Diabetes Measures for Emergency Department Visits, Volusia County, 2016 Measures	Florida	Volusia County	Quadrants			
			Northeast	Northwest	Southeast	Southwest
Age-adjusted ED visits rates per 100,000 population	N/A	2461.6	2339.7	2521.1	1695.1	3227.1
Total charges	\$6,098,599,376	\$109,546,549	\$23,232,692	\$20,820,742	\$14,954,886	\$48,409,456
Average charge per visit	\$8,961.64	\$6,641.20	\$5,017.86	\$8,197.14	\$4,720.61	\$8,218.92

Activities:

"Cuidando Mi Salud/Taking Care of My Health" Health Risk Assessment (HRA):

The HRA consists of biometric and behavioral screening for risks of metabolic (diabetes type II, cardiovascular) disease. Measures include screening for B.M.I., blood glucose, blood pressure, cholesterol, and outlining a personal and familial health history. Results of the biometric screening and health history are discussed in a cultural and linguistic appropriate one-on-one coaching session held by HHI's CHWs. In addition, each participant receives behavioral education using evidence-based curricula and strategies for those whose show increased risk for chronic disease. Behavioral education focuses on regular primary care visits, healthy nutrition and regular physical activity, for the prevention and/or self-management of chronic diseases. The coaching and education include recommendations and referrals for ongoing primary and/or behavioral health care, as indicated by the screening outcomes. In addition, the HRA participant formulates, with the help of the CHW, a healthier lifestyle action plan of simple goals to use in their strategy for the prevention and/or self-management of chronic disease. The HRA goals created provide an awareness of lifestyle related risk factors for chronic conditions and engage high-risk individuals with behavioral modifications known to improve clinical outcomes related to chronic disease progression.

Outcomes & Achievements:

Recently HHI was fortunate to obtain testimonials from both past and present CMS/TCMH participants:

- "I first saw you back in 2019 and I was not in control of my conditions. I was extremely obese and needed several different medications. Because of your HRA, since then, I have lost over 80lbs. and I'm down to only 3 medications"
- "Because of you I learned that I might have high blood pressure. So, I went to the clinic and now I'm taking blood pressure medication and keeping it under control."
- Three months after HHI's initial encounter with a participant they lowered their A1C from 11% to 7%. (WVHA card holder/MiCare patient)

The HHI/WVHA contract began in October 2022 and as of July 31, 2023, program outcomes are as follows: *(Not all participants are reimbursable under the guidelines of the WVHA contract.)*

- 70+ "Cuidando Mi Salud/Taking Care of My Health" HRA sessions held.
- 321 participants were served through the program.
- 321 participants, billed under the guidelines of the WVHA contract, were screened for Blood Pressure, B.M.I., Cholesterol, Glucose.
- 276 participants billed under the guidelines of the WVHA contract, received one-on-one health and behavioral education using evidence-based curricula and strategies focused on regular primary care visits, healthy nutrition and regular physical activity, for the prevention and self-management of chronic disease.
- 3 participants billed under the guidelines of the WVHA contract, received follow-up service to support their self-management of chronic disease.
- All of the HRA participants billed under the guidelines of the WVHA contract, received direct case management including additional CHW's support for the behavioral education, contacting and collaborating with relevant health care providers, providing immediate referrals to appropriate health care providers, connecting with WVHA's Health Card prescreening enrollment service providers and other medical and/or social services needed.
- 321 participants were referred to the House Next Door for WVHA's Health Card prescreening enrollment service and appropriate health care providers (NEFHS & Good Samaritan) for primary care services.

Participant demographics: (These numbers are based on all program participants including those not reimbursable under the guidelines of the WVHA contract.)

- The program had a 63% Female participation rate (37% Male – an increase over last year)
- The program participants race/ethnicity were as follows:

AFRICAN AMERICAN	62	16%
WHITE	125	32%
HISPANIC	181	47%
ASIAN	4	1%
AMERICAN INDIAN	4	1%
OTHER	8	2%

These numbers outlined above should dispel any rumors and misbeliefs, that have been circulated in the past, that HHI was providing services, in a discriminatorily manner.

- 36% of program participants have limited English proficiency.
- Program participant age ranges were as follows:

AGE		
18-24	20	5%
25-44	126	33%
45-64	192	50%
65+	51	13%

- Program participants live within several zip codes in west Volusia.

32102	3	32724	53
32105	0	32713	5
32130	10	32764	0
32180	17	32725	34
32190	19	32738	37
32706	0	32739	0
32722	0	32763	35
32720	136	32774	1
32721	3	32744	0
32723	0	32754	0

- Program participants with screening results in high ranges

	% of Total Participants
BLOOD PRESSURE (SYSTOLIC ≥ 130 or DIASTOLIC ≥ 90)	37% & 17%
CHOLESTEROL (≥ 200)	40%
GLUCOSE (≥ 200)	10%
BMI (≥ 25)	76%

Additional positive participant outcomes obtained through screening and health and behavioral education:

- Increased knowledge and awareness of their current health status related to chronic disease.
- Increased knowledge and awareness of healthier nutrition substitutes and techniques for use in the prevention and/or self-management of chronic disease conditions.
- Increased knowledge and awareness of physical activity techniques for use in the prevention and/or self-management of chronic disease conditions.
- Increased knowledge and awareness of primary care options available within the west Volusia area.

The need for early interventions for persons at-risk for chronic disease, incorporate both clinical and financial benefits, for them, as well as the community they live in. Studies have shown that making lifestyle changes that include losing weight, increasing physical activity and healthier nutritional changes can greatly reduce the risk for chronic conditions. Positive healthy lifestyle changes made, as a result of the CMS/TCMH program interventions, will provide West Volusia residents who access the program, the knowledge and tools needed for the prevention or control of chronic disease.

Program Value/Savings:

HHI regularly encounters participants without any knowledge of their current health status or the local primary care options available to them. On several occasions HHI's CMS/TCMH program has been the means for that eye opening moment when a participant who otherwise felt that their

health was fine, realized, based on their CMS/TCMH screen results, they now must seek a doctor to further investigate potential issues with their health.

The positive health outcomes achieved by the CMS/TCMH program participants are proof of the program's cost saving to the WVHA and the west Volusia community.

Lessons Learned:**Successes:**

- HHI has over 23 years' experience, successfully educating, advocating for and connecting thousands of central Florida's medically underserved residents to health and social services. The organization has successfully managed several multi- years Federal, State and foundation grants totaling in the millions of dollars.
- Participants who have adhered to what they learned because of HHI's CMS/TCMH program can decrease their risk for uncontrolled chronic disease.
- All HHI's health programs help address existing disparities related to access to health care and the cost burden of uncontrolled diseases and conditions. HHI's programs provide every participant with a greater potential for the prevention and/or control of chronic conditions, which creates an opportunity for enormous savings for both the participant and the community they live in.
- HHI continues to build collaborative partnerships with various grassroots organizations, businesses and governmental agencies. These successful partnerships lead to improvement in the delivery of health and human services for West Volusia's disadvantaged residents. HHI's outreach sites include, among others, churches, food pantries and partner agency locations. These relationships will continue to help HHI and others to bring much needed health and human services directly into the community.
- HHI and several other WVHA grantees remain as members of The West Volusia Collaborative.

Challenges:

- The misconception that HHI is providing duplicate services with its chronic disease screening and education program. A search for local resources that provide chronic disease awareness and education showed HHI as the only source for bilingual chronic disease health risk assessments free of charge for indigent populations of west Volusia.
- Finding additional funding outside of the WVHA has been a consistent challenge for HHI.

Recommendations:

- Studies have shown the return on investment (ROI) for chronic disease prevention and self-management programs range from \$3 to \$5 or more for every dollar invested. Continuation and even expansion of HHI's funding would prove to be a practical decision for any entity who has an interest in creating access to competent health care options for our most vulnerable populations.

Legal Aid For All

COMMUNITY

— **LEGAL SERVICES**



Who We Are

Community Legal Services (CLS) is the primary provider of no-cost civil legal services to the most vulnerable in Central Florida, helping them to protect their families, health, and livelihoods.

Serving more than **10,000** people each year.

Helpline

1-800-405-1417

M/Th 8:30-4:30 T/W - 8:30-6:30 Friday 8:30-3:30

Online application available 24/7 - www.clsmf.org

West Volusia MLP

Two funded activities for services to WVHA cardholders:

- To resolve legal issues preventing them from qualifying for alternative types of healthcare
- Defend against collection attempts by AdventHealth DeLand, AdventHealth Fish Memorial, or Halifax Medical Center of Deltona for emergency department services

Use non-WVHA funds for other activities, including outreach, partnership building, and other areas of law, when available.

Partnership Activities

- Education to community organizations
- Online referral system – Neighborhood Center joined
- Lead monthly Collaborative Meeting
- Organized Health Resource Fair
- Outreach throughout Volusia

Oct. 1, 2022 – July 31, 2023

27 unique cardholders served in 27 cases

14 cases open pending resolution

13 cases closed

3 cardholders now with alternative health coverage

Monthly SSA benefits: \$ 2,520.18

Retroactive SSA benefits: \$ 37,336.62

Since 2016

104 unique cardholders served in 112 cases

30 cardholders now with alternative health coverage

Monetary benefit to clients:

Monthly SSA benefits: \$ 18,085.85*

Retroactive SSA benefits: \$ 372,976.12

ED bills avoided: \$ 97,956.40

Return on Investment

Cost per member per month:	\$562
Cardholders with alternative health coverage:	x30
	<hr/>
Monthly WVHA cost avoidance:	\$16,860
	x12
	<hr/>
Annual WVHA cost avoidance:	\$202,320
Current funded amount	-\$105,794
	<hr/>
ROI	\$96,526

Mark, 58

Prior stroke, use of walker, and vision loss

No work since 2012

miCare identified he fit criteria for possible disability based on education from CLS

CLS accepted the case for representation

Submitted SSA application and later filed appeal

Mark – APPROVED!

\$609.34 monthly benefit

\$9,614.74 in retroactive benefits

No longer has a WVHA healthcard

Obtained Medicaid coverage

Access to additional needed specialists

Reduced risk of homelessness – now has a written lease



EBMS

August 17, 2023

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

7/1/2023 to 7/31/2023

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	5252		Charges	\$4,295,486	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$3,814,195	Addl Info Not Provided	-\$3,404	-0.08%
Medical	\$479,011	\$359	Allowed	\$481,291	Duplicate Charges	\$60,147	1.40%
Professional	\$153,903	\$115	less Member	\$8,795	Not Medically...	-\$54,869	-1.28%
Facility	\$325,108	\$243	less Adjustments	-\$6,515	Plan Limitations	\$1,449,774	33.75%
PBM	\$0	\$0	Paid Benefit	\$479,011	Cost Savings	\$2,361,457	54.98%
Total Plan Paid:	\$479,011	\$359	plus Admin Costs	\$283,258	UCR Reductions	\$342	0.01%
			Total Plan Paid:	\$762,269	Other	\$749	0.02%
					Total:	\$3,814,195	88.80%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
7/31/2023	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	22	18	40	0	0	0	0	40	0	0
20 to 25	19	32	51	0	0	0	0	51	0	0
26 to 29	33	23	56	0	0	0	0	56	0	0
30 to 39	120	103	223	0	0	0	0	223	0	0
40 to 49	137	178	315	0	0	0	0	315	0	0
50 to 59	174	215	389	0	0	0	0	389	0	0
60 to 64	88	99	187	0	0	0	0	187	0	0
65 and Older	25	50	75	0	0	0	0	75	0	0
Totals	618	718	1336	0	0	0	0	1336	0	0
Average Age	46.29	48.39	47.42	0.00	0.00	0.00	0.00	47.42	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 7/31/2023	Employee	Spouse	Dependent
Adventhealth Fish	52	\$95,083	0 to 19	\$718	\$0	\$0
Medical Center Of Deltona	11	\$91,309	20 to 25	\$3,873	\$0	\$0
Adventhealth Deland	65	\$75,013	26 to 29	\$5,985	\$0	\$0
Halifax Hospital Medical	8	\$34,305	30 to 39	\$53,547	\$0	\$0
Florida Cancer Specialists	72	\$17,103	40 to 49	\$97,750	\$0	\$0
Deland Dialysis	26	\$16,071	50 to 59	\$135,500	\$0	\$0
Quest Diagnostics Tampa	210	\$14,823	60 to 64	\$146,323	\$0	\$0
6 Radiology Associates	76	\$9,372	65 and Older	\$35,314	\$0	\$0
Quest Diagnostics Nichols	24	\$6,939	Totals	\$479,011	\$0	\$0
AH Deland EMP	36	\$4,521				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
		Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
October 22	\$888,512	Medical	\$21,440	56	\$1,200,640
November 22	\$889,529	Vision	\$0	19	\$0
December 22	\$594,774	RX	\$0	0	\$0
January 23	\$600,914	Total:			\$1,200,640
February 23	\$634,112				
March 23	\$1,002,816				
April 23	\$537,130				
May 23	\$626,688				
June 23	\$875,680				
July 23	\$479,011				
Total:	\$7,129,166				



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

7/1/2023 to 7/31/2023

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
AMBULANCE	4	\$1,564	\$1,564	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	47	\$71,188	\$64,849	\$6,339	\$0	\$0	\$6,339	1.32%
CHIROPRACTIC	6	\$218	\$96	\$122	\$20	\$0	\$102	0.02%
COVID-19	2	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	38	\$517,403	\$497,745	\$19,658	\$0	\$0	\$19,658	4.10%
DME/APPLIANCE	8	\$1,786	\$1,786	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	225	\$519,268	\$473,576	\$45,693	\$2,400	\$0	\$43,293	9.04%
HOSPICE CARE	1	\$27,090	\$27,090	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	293	\$415,286	\$415,286	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	297	\$77,531	\$60,679	\$16,852	\$0	\$0	\$16,852	3.52%
IP HOSP CHARGES	42	\$1,460,909	\$1,274,793	\$186,117	\$700	\$0	\$185,417	38.71%
MATERNITY	1	\$3,361	\$3,361	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	7	\$2,091	\$2,042	\$49	\$0	\$0	\$49	0.01%
OFFICE VISIT	661	\$73,678	\$50,806	\$22,872	\$1,770	\$0	\$21,102	4.41%
OP PHYSICIAN	148	\$129,823	\$118,510	\$11,313	\$213	\$0	\$11,099	2.32%
OTHER	253	\$0	\$0	\$0	\$0	-\$6,515	\$6,515	1.36%
OUTPAT HOSP	22	-\$5,453	-\$5,714	\$261	\$27	\$0	\$234	0.05%
PSYCHIATRIC	78	-\$20,129	-\$25,084	\$4,955	\$145	\$0	\$4,810	1.00%
RADIATION /CHEMO	38	\$63,970	\$54,428	\$9,542	\$0	\$0	\$9,542	1.99%
SUBS ABUSE	1	\$13,109	\$13,109	\$0	\$0	\$0	\$0	0.00%
SURG FACILITY	66	\$511,251	\$431,627	\$79,625	\$950	\$0	\$78,675	16.42%
SURGERY	193	\$13,693	\$10,917	\$2,776	\$0	\$0	\$2,776	0.58%
SURGERY IP	18	\$12,156	\$9,527	\$2,630	\$0	\$0	\$2,630	0.55%
SURGERY OP	41	\$59,311	\$50,321	\$8,990	\$0	\$0	\$8,990	1.88%
THERAPY	134	\$16,601	\$11,572	\$5,028	\$460	\$0	\$4,568	0.95%
URGENT CARE	4	\$1,444	\$1,016	\$428	\$100	\$0	\$328	0.07%
WELLNESS	758	\$46,557	\$35,322	\$11,235	\$0	\$0	\$11,235	2.35%
XRAY/ LAB	2183	\$281,779	\$234,971	\$46,809	\$2,009	\$0	\$44,799	9.35%
Totals:	5569	\$4,295,486	\$3,814,195	\$481,291	\$8,795	-\$6,515	\$479,011	



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 10/1/2022 to 7/31/2023
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	81284		Charges	\$56,849,538	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$49,531,006	Addl Info Not Provided	\$106,628	0.19%
Medical	\$7,129,166	\$534	Allowed	\$7,318,532	Duplicate Charges	\$813,211	1.43%
Professional	\$2,702,961	\$202	less Member	\$145,883	Not Medically...	-\$54,869	-0.10%
Facility	\$4,426,206	\$331	less Adjustments	\$43,483	Plan Limitations	\$8,477,300	14.91%
Other	\$0	\$0	Paid Benefit	\$7,129,166	Cost Savings	\$40,068,486	70.48%
PBM	\$0	\$0	plus Admin Costs	\$2,784,034	UCR Reductions	\$2,767	0.00%
Vision	\$0	\$0	Total Plan Paid:	\$9,913,200	Other	\$117,483	0.21%
Total Plan Paid:	\$7,129,166	\$534			Total:	\$49,531,006	87.13%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
7/31/2023	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	22	18	40	0	0	0	0	40	0	0
20 to 25	19	32	51	0	0	0	0	51	0	0
26 to 29	33	23	56	0	0	0	0	56	0	0
30 to 39	120	103	223	0	0	0	0	223	0	0
40 to 49	137	178	315	0	0	0	0	315	0	0
50 to 59	174	215	389	0	0	0	0	389	0	0
60 to 64	88	99	187	0	0	0	0	187	0	0
65 and Older	25	50	75	0	0	0	0	75	0	0
Totals	618	718	1336	0	0	0	0	1336	0	0
Average Age	46.29	48.39	47.42	0.00	0.00	0.00	0.00	47.42	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 7/31/2023	Employee	Spouse	Dependent
Adventhealth Deland	931	\$1,220,578	0 to 19	\$19,719	\$0	\$0
Halifax Hospital Medical	152	\$983,900	20 to 25	\$148,178	\$0	\$0
Adventhealth Fish	709	\$930,579	26 to 29	\$75,129	\$0	\$0
Medical Center Of Deltona	194	\$612,715	30 to 39	\$535,113	\$0	\$0
Florida Cancer Specialists	1013	\$491,839	40 to 49	\$1,818,442	\$0	\$0
Deland Dialysis	903	\$440,076	50 to 59	\$2,733,410	\$0	\$0
Quest Diagnostics Tampa	3631	\$227,078	60 to 64	\$1,162,244	\$0	\$0
6 Radiology Associates	1423	\$173,959	65 and Older	\$636,932	\$0	\$0
Orange City Surgery	206	\$106,503	Totals	\$7,129,166	\$0	\$0
Orange City Surgery	204	\$90,491				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 22	\$888,512	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 22	\$889,529	Medical	\$21,440	56	\$1,200,640
December 22	\$594,774	Vision	\$0	19	\$0
January 23	\$600,914	RX	\$0	0	\$0
February 23	\$634,112	Total:			\$1,200,640
March 23	\$1,002,816				
April 23	\$537,130				
May 23	\$626,688				
June 23	\$875,680				
July 23	\$479,011				
Total:	\$7,129,166				



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 10/1/2022 to 7/31/2023
 Location: All
 Department: All
 Benefit Plan: All
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	5	\$3,090	\$2,026	\$1,064	\$0	\$0	\$1,064	0.01%
AMBULANCE	27	\$52,234	\$52,234	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	647	\$929,182	\$820,886	\$108,296	\$0	\$0	\$108,296	1.52%
CHIROPRACTIC	107	\$5,087	\$2,803	\$2,285	\$430	\$0	\$1,855	0.03%
COVID-19	319	\$67,685	\$61,433	\$6,252	\$0	\$0	\$6,252	0.09%
DIALYSIS	1386	\$9,415,937	\$8,842,910	\$573,028	\$0	\$0	\$573,028	8.04%
DME/APPLIANCE	73	\$25,354	\$25,354	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	5054	\$8,094,147	\$7,381,975	\$712,172	\$32,301	\$0	\$679,871	9.54%
HOME HEALTH CARE	10	\$24,099	\$23,126	\$974	\$0	\$0	\$974	0.01%
HOSPICE CARE	5	\$20,447	\$20,447	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	4373	\$3,136,804	\$3,136,279	\$524	\$0	\$0	\$524	0.01%
INPATIENT PHYS	2984	\$754,829	\$579,553	\$175,277	\$20	\$0	\$175,257	2.46%
IP HOSP CHARGES	639	\$16,583,973	\$14,434,640	\$2,149,333	\$12,100	\$0	\$2,137,233	29.98%
MATERNITY	15	\$18,361	\$18,361	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	235	\$118,264	\$94,332	\$23,931	\$643	\$0	\$23,288	0.33%
OFFICE VISIT	8661	\$1,167,580	\$712,432	\$455,148	\$38,000	\$0	\$417,148	5.85%
OP PHYSICIAN	2467	\$887,457	\$698,639	\$188,818	\$2,895	\$0	\$185,923	2.61%
OTHER	2460	\$40,449	\$40,449	\$0	\$0	\$43,483	-\$43,483	-0.61%
OUTPAT HOSP	170	-\$51,132	-\$68,955	\$17,822	\$1,557	\$0	\$16,265	0.23%
PRESCRIPTION	9	\$219	\$219	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	1156	\$441,562	\$295,528	\$146,034	\$4,680	\$0	\$141,354	1.98%
RADIATION /CHEMO	743	\$1,598,625	\$1,205,072	\$393,553	\$44	\$0	\$393,509	5.52%
REHAB	3	\$81,924	\$67,594	\$14,330	\$0	\$0	\$14,330	0.20%
SLEEP DISORDER	13	\$719	\$719	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	26	\$356,102	\$302,238	\$53,864	\$5	\$0	\$53,859	0.76%
SURG FACILITY	687	\$5,884,150	\$4,867,608	\$1,016,543	\$12,223	\$0	\$1,004,320	14.09%
SURGERY	2058	\$379,751	\$324,195	\$55,556	\$0	\$0	\$55,556	0.78%
SURGERY IP	261	\$427,376	\$349,679	\$77,697	\$0	\$0	\$77,697	1.09%
SURGERY OP	468	\$786,034	\$621,140	\$164,894	\$0	\$0	\$164,894	2.31%
THERAPY	2892	\$288,204	\$182,421	\$105,783	\$8,510	\$0	\$97,273	1.36%
URGENT CARE	68	\$19,494	\$15,626	\$3,868	\$973	\$0	\$2,895	0.04%
VISION	16	\$2,407	\$2,407	\$0	\$0	\$0	\$0	0.00%
WELLNESS	10228	\$625,221	\$494,191	\$131,030	\$0	\$0	\$131,030	1.84%
XRAY/ LAB	34305	\$4,663,901	\$3,923,448	\$740,454	\$31,501	\$0	\$708,953	9.94%
Totals:	82570	\$56,849,538	\$49,531,006	\$7,318,532	\$145,883	\$43,483	\$7,129,166	



PCORI Membership Count

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 1/1/2023 to 7/31/2023

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2023	1357	0	1357
2/1/2023	1335	0	1335
3/1/2023	1378	0	1378
4/1/2023	1367	0	1367
5/1/2023	1358	0	1358
6/1/2023	1395	0	1395
7/1/2023	1411	0	1411
Total Member Days			1,371.57



Enrollment Counts by City and State

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 7/31/2023

City, State	Employee Count	Dependent Count	Total Count
Barberville, FL	1	0	1
De Leon Springs, FL	81	0	81
Debary, FL	41	0	41
Deland, FL	601	0	601
Deltona, FL	361	0	361
Enterprise, FL	2	0	2
Lake Helen, FL	16	0	16
Orange City, FL	96	0	96
Osteen, FL	12	0	12
Pierson, FL	81	0	81
Seville, FL	32	0	32
Total	1324	0	1324



Tier Census by Product 7/1/2023

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1314	599	715	0	0	0	0	1314
		Subtotal for Active:	1314	599	715	0	0	0	0	1314
		Total for Medical:	1314	599	715	0	0	0	0	1314

Requested by: ReportScheduler from p316 data [P316]

Generated at: 03:52:20 on 01 July 2023

Jv-1.28.5.0

Yes



Tier Census by Product 7/15/2023

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1330	606	724	0	0	0	0	1330
		Subtotal for Active:	1330	606	724	0	0	0	0	1330
		Total for Medical:	1330	606	724	0	0	0	0	1330

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:30:04 on 15 July 2023



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 7/1/2023 to 7/31/2023

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
AMBULANCE	4	1,564.00	1,564.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	47	71,188.08	32,949.78	31,899.66	6,338.64	0.00	0.00	6,338.64	1.32%
CHIROPRACTIC	6	218.00	0.00	95.82	122.18	20.00	0.00	102.18	0.02%
COVID-19	2	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	38	517,402.65	80,872.40	416,872.69	19,657.56	0.00	0.00	19,657.56	4.10%
DME/APPLIANCE	8	1,785.79	1,785.79	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	225	519,268.19	79,685.60	393,890.07	45,692.52	2,400.00	0.00	43,292.52	9.04%
HOSPICE CARE	1	27,090.00	27,090.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	293	415,285.81	415,285.81	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	297	77,530.98	34,955.98	25,723.34	16,851.66	0.00	0.00	16,851.66	3.52%
IP HOSP CHARGES	42	1,460,909.38	640,853.00	633,939.61	186,116.77	700.00	0.00	185,416.77	38.71%
MATERNITY	1	3,361.00	3,361.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	7	2,091.00	1,982.00	60.15	48.85	0.00	0.00	48.85	0.01%
OFFICE VISIT	661	73,677.81	21,210.33	29,595.79	22,871.69	1,770.00	0.00	21,101.69	4.41%
OP PHYSICIAN	148	129,822.74	50,125.00	68,384.91	11,312.83	213.39	0.00	11,099.44	2.32%
OTHER	270	0.00	0.00	0.00	0.00	0.00	-6,514.93	6,514.93	1.36%
OUTPAT HOSP	22	-5,452.95	-6,570.15	856.21	260.99	26.99	0.00	234.00	0.05%
PSYCHIATRIC	78	-20,128.71	-300.00	-24,783.76	4,955.05	145.00	0.00	4,810.05	1.00%
RADIATION /CHEMO	38	63,969.90	61.00	54,366.83	9,542.07	0.00	0.00	9,542.07	1.99%
SUBS ABUSE	1	13,109.36	13,109.36	0.00	0.00	0.00	0.00	0.00	0.00%
SURG FACILITY	66	511,251.23	-1,026.40	432,653.05	79,624.58	950.00	0.00	78,674.58	16.42%
SURGERY	193	13,692.78	3,096.00	7,820.65	2,776.13	0.00	0.00	2,776.13	0.58%
SURGERY IP	18	12,156.16	5,987.66	3,538.97	2,629.53	0.00	0.00	2,629.53	0.55%
SURGERY OP	41	59,311.42	8,880.00	41,441.48	8,989.94	0.00	0.00	8,989.94	1.88%
THERAPY	134	16,600.78	794.78	10,777.55	5,028.45	460.00	0.00	4,568.45	0.95%
URGENT CARE	4	1,444.00	0.00	1,016.29	427.71	100.00	0.00	327.71	0.07%
WELLNESS	758	46,557.41	3,257.00	32,065.11	11,235.30	0.00	0.00	11,235.30	2.35%
XRAY/ LAB	2183	281,779.27	33,211.20	201,759.54	46,808.53	2,009.33	0.00	44,799.20	9.35%
Totals for 00532	5586	4,295,486.08	1,452,221.14	2,361,973.96	481,290.98	8,794.71	-6,514.93	479,011.20	



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2022 to 7/31/2023

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	5	3,090.00	0.00	2,025.51	1,064.49	0.00	0.00	1,064.49	0.01%
AMBULANCE	27	52,233.50	52,233.50	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	647	929,182.28	311,224.48	509,661.36	108,296.44	0.00	0.00	108,296.44	1.52%
CHIROPRACTIC	107	5,087.22	186.00	2,616.71	2,284.51	430.00	0.00	1,854.51	0.03%
COVID-19	319	67,684.97	19,889.43	41,543.26	6,252.28	0.00	0.00	6,252.28	0.09%
DIALYSIS	1386	9,415,937.44	-1,728,706.62	10,571,616.49	573,027.57	0.00	0.00	573,027.57	8.04%
DME/APPLIANCE	73	25,353.58	25,353.58	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	5054	8,094,147.26	2,067,385.89	5,314,589.53	712,171.84	32,301.26	0.00	679,870.58	9.54%
HOME HEALTH CARE	10	24,099.33	1,998.00	21,127.73	973.60	0.00	0.00	973.60	0.01%
HOSPICE CARE	5	20,446.80	20,446.80	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	4373	3,136,803.86	3,135,344.67	934.74	524.45	0.00	0.00	524.45	0.01%
INPATIENT PHYS	2984	754,829.44	287,139.24	292,413.44	175,276.76	20.00	0.00	175,256.76	2.46%
IP HOSP CHARGES	639	16,583,972.90	4,543,009.99	9,891,629.53	2,149,333.38	12,100.00	0.00	2,137,233.38	29.98%
MATERNITY	15	18,361.00	18,361.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	235	118,263.73	11,061.77	83,270.58	23,931.38	643.05	0.00	23,288.33	0.33%
OFFICE VISIT	8661	1,167,580.07	124,277.43	588,154.35	455,148.29	38,000.00	0.00	417,148.29	5.85%
OP PHYSICIAN	2467	887,456.90	-530,759.30	1,229,398.18	188,818.02	2,895.32	0.00	185,922.70	2.61%
OTHER	2683	40,448.82	40,448.82	0.00	0.00	0.00	43,482.77	-43,482.77	-0.61%
OUTPAT HOSP	170	-51,132.35	-149,031.24	80,076.50	17,822.39	1,557.39	0.00	16,265.00	0.23%
PRESCRIPTION	9	218.85	218.85	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	1156	441,561.61	65,799.01	229,729.07	146,033.53	4,680.00	0.00	141,353.53	1.98%
RADIATION /CHEMO	743	1,598,625.47	13,510.89	1,191,561.54	393,553.04	44.00	0.00	393,509.04	5.52%
REHAB	3	81,924.00	30,353.00	37,240.54	14,330.46	0.00	0.00	14,330.46	0.20%
SLEEP DISORDER	13	719.30	719.30	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	26	356,102.24	13,109.36	289,128.42	53,864.46	5.00	0.00	53,859.46	0.76%
SURG FACILITY	687	5,884,150.28	306,966.38	4,560,641.35	1,016,542.55	12,222.99	0.00	1,004,319.56	14.09%
SURGERY	2058	379,751.01	6,275.91	317,918.89	55,556.21	0.00	0.00	55,556.21	0.78%
SURGERY IP	261	427,376.13	139,420.25	210,259.15	77,696.73	0.00	0.00	77,696.73	1.09%
SURGERY OP	468	786,034.31	49,516.04	571,623.79	164,894.48	0.00	0.00	164,894.48	2.31%
THERAPY	2892	288,203.93	17,772.15	164,648.53	105,783.25	8,510.00	0.00	97,273.25	1.36%
URGENT CARE	68	19,494.00	6,669.00	8,957.27	3,867.73	973.06	0.00	2,894.67	0.04%
VISION	16	2,407.35	2,407.35	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	10228	625,220.93	33,118.58	461,072.40	131,029.95	0.00	0.00	131,029.95	1.84%
XRAY/ LAB	34305	4,663,901.38	537,477.12	3,385,970.39	740,453.87	31,500.58	0.00	708,953.29	9.94%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 05:46:31 on 01 August 2023



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2022 to 7/31/2023

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
Totals for 00532	82793	56,849,537.54	9,473,196.63	40,057,809.25	7,318,531.66	145,882.65	43,482.77	7,129,166.24	



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 7/1/2023 to 7/31/2023

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
Deltona	2	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	1334	244,365.52	0.00	0.00	0.00	0.00	244,365.52
miCareDelton	905	216,512.51	0.00	0.00	0.00	0.00	216,512.51
miCarePierse	126	18,133.17	0.00	0.00	0.00	0.00	18,133.17
N/A	13	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	2380	479,011.20	0.00	0.00	0.00	0.00	479,011.20



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2022 to 7/31/2023

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	7	-424.77	0.00	0.00	0.00	0.00	-424.77
Deltona	3	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	18736	3,912,726.50	0.00	0.00	0.00	0.00	3,912,726.50
miCareDelton	14148	2,917,113.59	0.00	0.00	0.00	0.00	2,917,113.59
miCarePierse	1394	299,750.92	0.00	0.00	0.00	0.00	299,750.92
N/A	292	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	34580	7,129,166.24	0.00	0.00	0.00	0.00	7,129,166.24



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 7/1/2023 to 7/31/2023

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	674	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2022 to 7/31/2023

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	6945	0.00	0.00	0.00	0.00	0.00	0.00



CLAIMS PAID BY MONTH

Paid Date: 10/1/22 to 7/31/23

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	10-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	04-2023	\$0.00	\$0.00	\$0.00	(\$106.03)	\$0.00	2	(\$106.03)	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	06-2023	\$0.00	\$0.00	\$0.00	(\$318.74)	\$0.00	4	(\$318.74)	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	(\$424.77)	\$0.00	7	(\$424.77)	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	03-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	07-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	3	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2022	\$220,706.47	\$17,765.12	\$0.00	\$127,613.58	\$0.00	1932	\$366,085.17	\$0.00	767	\$477.29	\$287.75	\$23.16	\$0.00	\$166.38	\$0.00
miCareDeLand	11-2022	\$314,460.97	\$16,345.94	\$0.00	\$142,845.67	\$0.00	1922	\$473,652.58	\$0.00	754	\$628.19	\$417.06	\$21.68	\$0.00	\$189.45	\$0.00
miCareDeLand	12-2022	\$226,922.27	\$10,875.83	\$0.00	\$124,030.82	\$0.00	1686	\$361,828.92	\$0.00	742	\$487.64	\$305.83	\$14.66	\$0.00	\$167.16	\$0.00
miCareDeLand	01-2023	\$220,881.16	\$12,361.85	\$0.00	\$126,850.36	\$0.00	1555	\$360,093.37	\$0.00	740	\$486.61	\$298.49	\$16.71	\$0.00	\$171.42	\$0.00
miCareDeLand	02-2023	\$194,187.55	\$12,686.71	\$0.00	\$158,917.11	\$0.00	1966	\$365,791.37	\$0.00	729	\$501.77	\$266.38	\$17.40	\$0.00	\$217.99	\$0.00
miCareDeLand	03-2023	\$258,863.08	\$16,989.08	\$0.00	\$185,493.94	\$0.00	2484	\$461,346.10	\$0.00	768	\$600.71	\$337.06	\$22.12	\$0.00	\$241.53	\$0.00
miCareDeLand	04-2023	\$125,789.99	\$7,089.53	\$0.00	\$229,127.48	\$0.00	1849	\$362,007.00	\$0.00	764	\$473.83	\$164.65	\$9.28	\$0.00	\$299.91	\$0.00
miCareDeLand	05-2023	\$243,162.98	\$15,153.04	\$0.00	\$112,501.24	\$0.00	1669	\$370,817.26	\$0.00	767	\$483.46	\$317.03	\$19.76	\$0.00	\$146.68	\$0.00
miCareDeLand	06-2023	\$256,630.89	\$23,957.62	\$0.00	\$266,089.85	\$0.00	2331	\$546,678.36	\$0.00	796	\$686.78	\$322.40	\$30.10	\$0.00	\$334.28	\$0.00
miCareDeLand	07-2023	\$151,487.37	\$15,757.40	\$0.00	\$77,120.75	\$0.00	1334	\$244,365.52	\$0.00	810	\$301.69	\$187.02	\$19.45	\$0.00	\$95.21	\$0.00
	Subtotal:	\$2,213,092.73	\$148,982.12	\$0.00	\$1,550,590.80	\$0.00	18728	\$3,912,665.65	\$0.00	7637	\$512.33	\$289.79	\$19.51	\$0.00	\$203.04	\$0.00
miCareDelton	10-2022	\$268,532.42	\$25,763.65	\$0.00	\$201,416.00	\$0.00	1836	\$495,712.07	\$0.00	563	\$880.48	\$476.97	\$45.76	\$0.00	\$357.75	\$0.00
miCareDelton	11-2022	\$191,566.04	\$22,902.70	\$0.00	\$176,900.74	\$0.00	1704	\$391,369.48	\$0.00	555	\$705.17	\$345.16	\$41.27	\$0.00	\$318.74	\$0.00
miCareDelton	12-2022	\$97,225.97	\$13,934.92	\$0.00	\$106,897.99	\$0.00	1440	\$218,058.88	\$0.00	549	\$397.19	\$177.10	\$25.38	\$0.00	\$194.71	\$0.00
miCareDelton	01-2023	\$116,734.39	\$11,039.68	\$0.00	\$100,036.26	\$0.00	1314	\$227,810.33	\$0.00	544	\$418.77	\$214.59	\$20.29	\$0.00	\$183.89	\$0.00
miCareDelton	02-2023	\$100,452.86	\$13,599.53	\$0.00	\$131,806.59	\$0.00	1534	\$245,858.98	\$0.00	533	\$461.27	\$188.47	\$25.52	\$0.00	\$247.29	\$0.00
miCareDelton	03-2023	\$266,048.91	\$15,203.47	\$0.00	\$191,157.59	\$0.00	1700	\$472,409.97	\$0.00	541	\$873.22	\$491.77	\$28.10	\$0.00	\$353.34	\$0.00
miCareDelton	04-2023	\$82,075.50	\$7,159.91	\$0.00	\$57,411.28	\$0.00	949	\$146,646.69	\$0.00	535	\$274.11	\$153.41	\$13.38	\$0.00	\$107.31	\$0.00
miCareDelton	05-2023	\$145,886.52	\$11,771.40	\$0.00	\$82,077.53	\$0.00	1236	\$239,735.45	\$0.00	520	\$461.03	\$280.55	\$22.64	\$0.00	\$157.84	\$0.00
miCareDelton	06-2023	\$84,519.72	\$15,836.19	\$0.00	\$162,643.32	\$0.00	1514	\$262,999.23	\$0.00	525	\$500.95	\$160.99	\$30.16	\$0.00	\$309.80	\$0.00
miCareDelton	07-2023	\$146,581.34	\$8,026.55	\$0.00	\$61,904.62	\$0.00	905	\$216,512.51	\$0.00	531	\$407.74	\$276.05	\$15.12	\$0.00	\$116.58	\$0.00
	Subtotal:	\$1,499,623.67	\$145,238.00	\$0.00	\$1,272,251.92	\$0.00	14132	\$2,917,113.59	\$0.00	5396	\$540.61	\$277.91	\$26.92	\$0.00	\$235.78	\$0.00
miCarePierso	10-2022	\$15,567.57	\$1,544.48	\$0.00	\$9,602.67	\$0.00	143	\$26,714.72	\$0.00	75	\$356.20	\$207.57	\$20.59	\$0.00	\$128.04	\$0.00
miCarePierso	11-2022	\$12,975.18	\$1,505.57	\$0.00	\$9,965.78	\$0.00	137	\$24,446.53	\$0.00	70	\$349.24	\$185.36	\$21.51	\$0.00	\$142.37	\$0.00
miCarePierso	12-2022	\$1,064.86	\$1,339.33	\$0.00	\$12,481.70	\$0.00	124	\$14,885.89	\$0.00	72	\$206.75	\$14.79	\$18.60	\$0.00	\$173.36	\$0.00
miCarePierso	01-2023	\$2,969.07	\$766.10	\$0.00	\$9,275.54	\$0.00	75	\$13,010.71	\$0.00	73	\$178.23	\$40.67	\$10.49	\$0.00	\$127.06	\$0.00
miCarePierso	02-2023	\$10,934.46	\$958.26	\$0.00	\$10,568.55	\$0.00	131	\$22,461.27	\$0.00	73	\$307.69	\$149.79	\$13.13	\$0.00	\$144.77	\$0.00
miCarePierso	03-2023	\$14,142.55	\$2,243.76	\$0.00	\$52,673.96	\$0.00	189	\$69,060.27	\$0.00	69	\$1,000.87	\$204.96	\$32.52	\$0.00	\$763.39	\$0.00
miCarePierso	04-2023	\$17,552.02	\$899.05	\$0.00	\$10,131.35	\$0.00	121	\$28,582.42	\$0.00	68	\$420.33	\$258.12	\$13.22	\$0.00	\$148.99	\$0.00
miCarePierso	05-2023	\$8,329.74	\$1,306.48	\$0.00	\$6,498.67	\$0.00	108	\$16,134.89	\$0.00	71	\$227.25	\$117.32	\$18.40	\$0.00	\$91.53	\$0.00
miCarePierso	06-2023	\$25,874.96	\$2,326.31	\$0.00	\$38,119.78	\$0.00	240	\$66,321.05	\$0.00	74	\$896.23	\$349.66	\$31.44	\$0.00	\$515.13	\$0.00
miCarePierso	07-2023	\$7,883.79	\$534.67	\$0.00	\$9,714.71	\$0.00	126	\$18,133.17	\$0.00	70	\$259.05	\$112.63	\$7.64	\$0.00	\$138.78	\$0.00
	Subtotal:	\$117,294.20	\$13,424.01	\$0.00	\$169,032.71	\$0.00	1394	\$299,750.92	\$0.00	715	\$419.23	\$164.05	\$18.77	\$0.00	\$236.41	\$0.00
N/A	10-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	16	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

N/A	11-2022	\$60.85	\$0.00	\$0.00	\$0.00	\$0.00	6	\$60.85	\$405,122.59	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	10	\$0.00	\$275,618.42	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	3	\$0.00	\$237,308.30	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	36	\$0.00	\$442,788.02	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	31	\$0.00	\$273,298.66	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	69	\$0.00	\$262,330.13	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	72	\$0.00	\$324,680.59	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	36	\$0.00	\$279,628.78	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	07-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	13	\$0.00	\$283,258.12	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal:		\$60.85	\$0.00	\$0.00	\$0.00	\$0.00	292	\$60.85	\$2,784,033.61	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total:		\$3,830,071.45	\$307,644.13	\$0.00	\$2,991,450.66	\$0.00	34556	\$7,129,166.24	\$2,784,033.61	13748	\$721.06	\$278.59	\$22.38	\$0.00	\$217.59	\$0.00

Parameters

Beginning Location:

Ending Location:

Paid Date: 10/1/2022-7/31/2023

Reporting Period: CLIENTYTD

Location: 000-zzzzz

** Census Count Comments: Membership is counted per location,



WVHA miCare Clinic Deland and Deltona

July 2023 Report

miCare Utilization

Utilization

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours	Total Unscheduled Hours	% Of Total Unscheduled Hours
Deland					
2023	160	141	88%	19	12%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours	Total Unscheduled Hours	% Of Total Unscheduled Hours
Deltona					
2023	128	94	74%	34	26%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours	Total Unscheduled Hours	% Of Total Unscheduled Hours
Deland and Deltona					
2023	288	235	81%	53	19%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment)

Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- The Utilization measures the clinician's scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 81% of the available clinician capacity was used for scheduled appointments; 19% of clinician time was available for walk-ins and other patient care activities.
- "No Shows" is where patients didn't attend their scheduled clinic appointment.
 - DeLand - 9%
 - Deltona - 7%

Such no shows create systematic "waste" since this scheduled appointment slot was not available to other health card members.

- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.



Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	249	63%	Schedulable patient activities
Total Labs	127	32%	Schedulable patient activities
Total Nurse Visits	20	5%	Schedulable patient activities
Total medication pick-up	288		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	22		Don't have a visit type and are not scheduled appointments
Total Visits	396		

DeLand

- There was a total of 396 clinic visits at the DeLand clinic in July plus 288 medication pick-ups and an additional 22 med pick-ups from the PAP program.
- There were 18 new patients that established care at the DeLand clinic.
- There were 33 Physicals in July – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	201	67%	Schedulable patient activities
Total Labs	89	30%	Schedulable patient activities
Total Nurse Visits	10	3%	Schedulable patient activities
Total medication pick-up	190		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	15		Don't have a visit type and are not scheduled appointments
Total Visits	396		

Deltona

- There was a total of 396 clinic visits at the Deltona clinic in July plus 190 medication pick-ups from Deltona as well as 15 med pick-ups from the PAP program.
- There were 15 new patients that established care at the Deltona clinic.
- There were 33 Physicals in July– Male/Female Wellness – Established Patients



miCare Member Migration

July 2023

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total	593	1,332	45%

*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacture discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members
- The WVHA miCare Clinic care coordinators work with patients to complete the necessary paperwork to qualify for the PAP (Pharmacy Assistance Program) through the pharmaceutical company.

	July 2023	
PAP Summary 7/1/2023-7/28/2023		
Application Approved	344	\$158,206
Application Pending Approval	3	\$1,865
Application Started but Not Submitted	7	\$2,869
Totals	354	\$162,940
	(Active Applications)	Monthly Savings for July

Key Insights:

- **478 medications were picked up between both sites**
- **37 PAP medications were picked between the two locations**
- **354 patients had applications for pharmacy assistance programs last month**
- **WVHA avoided \$162,940 of cost for branded medication in July**
- **Projected annual cost avoided \$1,955,272.00.**



**Nurturing Families
Building Communities**

The House Next Door
*Serving
Volusia and Flagler Counties*

Administrative
Offices 804
North Woodland
Blvd. DeLand, FL
32720
386-734-7571
386-734-0252 (fax)

DeLand Counseling Center
121 W. Pennsylvania Ave.
DeLand, FL 32720
Counseling: 386-738-9169
Programs: 386-734-2236
386-943-8823 (fax)

Deltona Counseling
Center 840 Deltona
Blvd., Suite K Deltona,
FL 32725
Counseling and Programs:
386-860-1776
386-860-6006 (fax)

Flagler Counseling
Center
25 N Old Kings Road #7B
Palm Coast, FL 32137
386-738-9169
386-943-8823

S. Daytona Counseling Center
1000 Big Tree
Road Daytona
Beach, FL
32114 386-301-
4073
386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



August 1, 2023

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of June there were 260 appointments to assist with new applications and 23 appointments to assist with pended applications from June-July. For a total of 283 Interviews with clients.

234 applications were submitted for verification and enrollment. Of these, 234 were processed by the end of the month includes the roll overs 0 from previous month) leaving the balance of 0 to roll over into August 2023 for approval.

Of the 234 that were processed, 221 were approved and 9 were denied. There were 4 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

Outreach Efforts:

- Attended West Volusia Community Partners meeting
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter
- Communicating with Partners working together to better service the community
- Meeting with new organizations that can possibly benefit from the Health Card to partner up with them.

Respectfully submitted by Gail Hallmon /Terrell Irvin

Halifax Health Quarterly Report to West Volusia Hospital Authority

Halifax Health continues to provide exceptional care for WVHA cardholders. The Halifax Health case management teams continue to work with MiCare to ensure hospital inpatients are transitioned appropriately. Halifax Health continues to support WVHA members by providing an expansive list of services within the WVHA district. The Halifax Health | UF Health Medical Center of Deltona is Deltona's only full-service hospital. With a six-story medical facility that includes a 24-hour emergency room, surgical operating rooms, the latest in diagnostic equipment and plentiful hospital rooms, along with a two-story medical office annex available to service WVHA member needs. The Halifax Health | UF Medical Center of Deltona provides the following services and more: Cardiology, Gastroenterology, Pediatrics, Infusion Therapy, Radiology, Psychiatry, and Primary Care. Expect new services to be added at the Halifax Health | UF Medical Center of Deltona to better serve patients within the WVHA district as we will inform WVHA as announcements become public.

WVHA Members Served at Halifax Health Hospital Facilities

	Month	Patient Type		Grand Total
		Inpatient	Outpatient	
2022	Jan	8	30	38
	Feb	6	26	32
	Mar	5	33	38
	Apr	5	33	38
	May	5	33	38
	Jun	1	32	33
	Jul	3	28	31
	Aug	3	27	30
	Sep	6	23	29
	Oct	5	22	27
	Nov	5	26	31
	Dec	1	26	27
2023	Jan	6	31	37
	Feb	4	26	30
	March	5	23	28
	April	7	30	37
	May	2	18	20
	June	5	19	24
	July	1	12	13
Total		83	498	581

Uninsured Patients Served at Medical Center of Deltona

		Patient Type		
	Month	Inpatient	Outpatient	Grand Total
2022	Jan	11	132	143
	Feb	4	98	102
	Mar	13	126	139
	Apr	3	140	143
	May	8	180	188
	Jun	18	187	205
	Jul	4	200	204
	Aug	5	177	182
	Sep	9	159	168
	Oct	10	165	175
	Nov	8	163	171
	Dec	4	157	161
	2022 Total	97	1,884	1,981
2023	Jan	7	186	193
	Feb	3	135	138
	Mar	5	155	160
	Apr	14	160	174
	May	12	179	191
	Jun	16	194	210
	Jul	9	190	199
	2023 Total	66	1,199	1,265

WVHA Members Served by Halifax Health Physicians

Specialty	2022	2023	Total Visits
Hospitalist	357	126	483
Emergency Medicine	257	138	395
Cardiovascular Disease	126	61	187
Critical Care: Intensive	88	81	169
Psychiatry	47	50	97
Family Medicine	43	45	88
Hematology/Oncology	7	45	52
Cardiology	31	16	47
Internal Medicine	8	38	46
Phys. Med. & Rehab.	29	14	43
Wound Care	23	17	40
Gastroenterology	23	13	36
Infectious Disease	13	23	36
General Practice	27	7	34
Pulmonary Disease	16	5	21
Palliative Care	13	6	19
Gynecological/Oncology	5	8	13
Ophthalmology	8	1	9
Clinical Cardiac Electrophysiology	2	5	7
Neurology	1	4	5
Radiation Oncology	3	2	5
Medical Oncology	0	3	3
General Surgery	2	0	2
Pulmonary Critical Care	0	2	2
Urology	0	1	1
Total	1,129	711	1,840

Age Mix		
	Patients	Percent
>20	13	2%
20-29	44	8%
30-39	75	13%
40-49	138	24%
50-59	202	35%
60-69	93	16%
70-79	12	2%
80+	4	1%
Total	581	100%



West Volusia Hospital Authority Board of Commissioners,

I wanted to provide a quick summary of Q2 2023 and 2023 YTD data for AdventHealth DeLand and AdventHealth Fish Memorial. Below is a summary of key volumes and statistics for West Volusia Hospital Authority members:

Q2 2023

Patient Mix	
DeLand	
Emergency	117
Inpatient	31
Outpatient	73
Total	221
Fish Memorial	
Emergency	77
Inpatient	23
Outpatient	40
Total	140

Originating Zip Code		
32720	79	22%
32724	76	21%
32130	48	13%
32738	41	11%
32725	38	11%
32180	24	7%
32763	18	5%
32190	10	3%
32713	7	2%
32764	7	2%
Other*	13	4%

*Zip codes with less than 5 patients each.

Age Mix		
>20	2	1%
20-29	20	6%
30-39	44	12%
40-49	81	22%
50-59	144	40%
60-69	57	16%
70+	13	4%
Total	361	100%

YTD 2023

Patient Mix	
DeLand	
Emergency	226
Inpatient	69
Outpatient	149
Total	444
Fish Memorial	
Emergency	142
Inpatient	41
Outpatient	99
Total	282

Originating Zip Code		
32724	163	22%
32720	160	22%
32738	97	13%
32725	87	12%
32130	73	10%
32763	39	5%
32180	38	5%
32190	22	3%
32713	10	1%
32764	9	1%
Other	28	4%

*Zip codes with less than 5 patients each.

Age Mix		
>20	9	1%
20-29	32	4%
30-39	85	12%
40-49	177	24%
50-59	253	35%
60-69	139	19%
70+	31	4%
Total	726	100%

In addition to the care provided for the above population of West Volusia Hospital Authority patients so far in 2023, our two facilities continue to focus on provide high-quality care to the community of West Volusia:

- Both hospitals maintained Leapfrog Grade A ratings.
- Both hospitals are CMS 4-Star facilities.
- Both hospitals maintained top quartile mortality rates.

We also continue to make a significant investment in our community through various financial programs. So far in 2023, our charity and Medicaid unreimbursed costs in West Volusia total over \$31M:

- \$15M at AdventHealth DeLand
- \$16M at AdventHealth Fish Memorial

We are grateful to continue to be able extend our mission of extending the healing ministry of Christ in serving the West Volusia Community and the members of the West Volusia Hospital Authority. Our focus remains on advancing quality clinical care here in West Volusia while providing access for needed tertiary services through our larger AdventHealth network in central Florida.

Thank you for entrusting us with your patients.



Kyle Glass

Vice President | Chief Financial Officer
AdventHealth - West Volusia Market

From: [Elizabeth LaFond](#)
To: [Stacy Tebo](#)
Cc: [Maureen France](#)
Subject: RE: 2nd Quarterly report to WVHA - August 17th agenda
Date: Wednesday, August 2, 2023 12:28:23 PM
Attachments: [image002.png](#)
[image003.png](#)

Stacey-

Please see our 2Q 2023 information below as of 7/31/23:

	# of visits	Total Charges	Total Pmts
Received to Date			
WVHA cardholders	224	\$400,197	\$24,375.08
Other Self Pay/Uninsured	2,838	\$4,748,982	\$118,958.81

If you have any questions, please let me know.

Thank you-

Elizabeth LaFond
Controller


emergency medicine professionals, p.a.
Elizabeth.lafond@emprosonline.com
1530 Cornerstone Blvd.
Suite 120
Daytona Beach, FL 32117
Office: 386.310.3521
Fax: 386.310.2106

From: [Rose Alberts](#)
To: [Webb Shephard](#); [Stacy Tebo](#); [Darik J. Croft](#); [James Vertino](#); [Pepper Schafer](#); [Michael Espenlaub](#)
Subject: RE: WVHA - EBMS Renewal 10-1-23
Date: Thursday, July 13, 2023 1:02:07 PM
Attachments: [image001.png](#)
[image004.png](#)
[image010.png](#)
[image011.png](#)
[image012.png](#)
[image013.png](#)
[image014.png](#)
[image015.png](#)

Webb,

Budget projections were requested from Darik on June 22nd and were provided accordingly. I followed behind that with the Admin increases based on CPI-U released in June for the October 2023 renewal date with the understanding that this was not going to be addressed by the board until the July 20th meeting. I provided the increase to Stacy as soon as all parties involved returned from various June vacations including myself and obtained approvals.

In the future it would appear that I will have to look at getting any increases to you during the month of May rather than June based on CPI-U numbers released during that particular month in order to satisfy the July board meeting consideration. I apologize for any inconvenience this may have caused in providing you with this information later than was expected.

Due to previously scheduled meetings I will be unable to attend the July board meeting.

Thanks,
Rose

Rose Alberts

Director of Implementation

Veracity Benefits

Direct: (678) 290-5154

email: ralberts@veracity-benefits.com



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From: Webb Shephard <Webb.Shephard@JMCo.com>

Sent: Thursday, July 13, 2023 12:35 PM

To: Rose Alberts <ralberts@veracity-benefits.com>; Stacy Tebo <stebo@westvolusiahospitalauthority.org>; Darik J. Croft <dcroft@ebms.com>; James Vertino <jvertino@ebms.com>; Pepper Schafer <pschafer@veracity-benefits.com>; Michael Espenlaub <mespenlaub@veracity-benefits.com>

Subject: RE: WVHA - EBMS Renewal 10-1-23

Thank you Rose. Do you plan to be present or submit any further support for the waiver?

Stacy,

Will you please put this on the Board Discussion Agenda and attach the email string, and anything else Rose would like to go with this.

Thanks!

Webb Shephard, CPA



Ph: 386-257-4100

Email: Webb.Shephard@JMCo.com

Website: www.jmco.com



accountingTODAY



From: Rose Alberts <ralberts@veracity-benefits.com>

Sent: Thursday, July 13, 2023 9:23 AM

To: Webb Shephard <Webb.Shephard@JMCo.com>; Stacy Tebo <stebo@westvolusiahospitalauthority.org>; Darik J. Croft <dcroft@ebms.com>; James Vertino <jvertino@ebms.com>; Pepper Schafer <pschafer@veracity-benefits.com>; Michael Espenlaub <mespenlaub@veracity-benefits.com>

Subject: RE: WVHA - EBMS Renewal 10-1-23

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Yes, we are firm on this.

Thanks,
Rose

Rose Alberts

Director of Implementation

Veracity Benefits

Direct: (678) 290-5154

email: ralberts@veracity-benefits.com



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From: Webb Shephard <Webb.Shephard@JMCo.com>

Sent: Wednesday, July 12, 2023 4:08 PM

To: Stacy Tebo <stebo@westvolusiahospitalauthority.org>; Darik J. Croft <dcroft@ebms.com>; James Vertino <jvertino@ebms.com>; Pepper Schafer <pschafer@veracity-benefits.com>; Michael Espenlaub <mespenlaub@veracity-benefits.com>; Rose Alberts <ralberts@veracity-benefits.com>

Subject: RE: WVHA - EBMS Renewal 10-1-23

Hi all,

As you may know, we're under heavy scrutiny, so I wanted to put this out for discussion to ensure my understanding is correct. Paragraph 5(1)(x) of the attached agreement requires the WVHA to be

notified by June 1 of any inflation adjustments. Particularly with the AG audit underway, I think that any adjustment would require Board approval of a waiver of that provision before it can be incorporated at this late stage. I received your 2024 budget projection numbers on 6/30/2023 which I used to prepare the budget, and there were no inflation adjustments included.

Please advise: If you're firm on this and want us to proceed, we will need to notify the board at the upcoming meeting and add an agenda item to discuss a waiver of the 6/1 deadline.

Thank you for your understanding,

Webb Shephard, CPA



Ph: 386-257-4100

Email: Webb.Shephard@JMCo.com

Website: www.jmco.com



From: Stacy Tebo <stebo@westvolusiahospitalauthority.org>

Sent: Monday, July 10, 2023 11:54 AM

To: Webb Shephard <Webb.Shephard@JMCo.com>; Ted Small
<tsmall@businessemploymentlawyer.com>; Theodore Small
<tsmall@westvolusiahospitalauthority.org>

Subject: FW: WVHA - EBMS Renewal 10-1-23

<p>WARNING --- This email originated outside of JMCo. Please review the sender's email address. Report any suspicious attachments, links, or requests to the Help Desk.</p>
--

See below.

Stacy Tebo

WVHA Administrator



From: Rose Alberts <ralberts@veracity-benefits.com>
Sent: Monday, July 10, 2023 11:34 AM
To: Stacy Tebo <stebo@westvolusiahospitalauthority.org>
Cc: Darik J. Croft <dcroft@ebms.com>; James Vertino <jvertino@ebms.com>; Pepper Schafer <pschafer@veracity-benefits.com>; Michael Espenlaub <mespenlaub@veracity-benefits.com>
Subject: WVHA - EBMS Renewal 10-1-23

Good Morning Stacy,

Based on our ASA agreement the most recent CPI-U available for 2023 is 4.3%. Based on this we are proposing the following increase to our Medical Administration Fee and miCare Admin fees to be effective on October 1, 2023:

- *Medical Admin PMPM Fee – Current \$23.28 moving to \$24.29 starting Oct 1, 2023*
- *miCare Admin Fee – Current \$33.57 moving to \$35.02 starting Oct 1, 2023*

On our Population Health Management Fee and miRX Dispensing fee we will be implementing a 4.3% increase as follows:

- *Population Health Management Fee – Current \$10.50 moving to \$10.95 starting Oct 1, 2023*
- *miRX Dispensing Fee – Current \$10.50 moving to \$10.95 starting Oct 1, 2023*

We hope that the above increases are found to be acceptable to WVHA and look forward to another successful year of improving and providing health coverage for West Volusia's members. Please advise if you have any questions or require any additional documentation.

Thanks
Rose

Rose Alberts
Director of Implementation
Veracity Benefits

WEST VOLUSIA HOSPITAL AUTHORITY

AGENDA MEMO

TO: WVHA Commissioners

FROM: Webb Shephard, CPA

RE: Budget Amendment

DATE: August 10, 2023

The Board of Commissioners requested James Moore and Co., P.L. to perform consulting procedures in regard to: 1) Auditor General Follow-Up, 2) Identifying the design and implementation of specific controls at Farmworker Association of Florida, Inc, and 3) Additional funded agency procedures for The House Next Door HealthCard Program for the fiscal year-ended September 30, 2022.

Fees for these services are on an hourly basis plus travel and other direct costs, which are not expected to exceed \$25,000. Staff recommends a budget amendment to decrease Other Healthcare Expenditures by \$25,000 and increase General Accounting – Nonrecurring to \$25,000.

**FIRST AMENDMENT TO RISING AGAINST ALL ODDS, INC. (HIV/AIDS
OUTREACH) 2022-2023 FUNDING AGREEMENT
("First Amendment")**

This First Amendment is entered into as of the 20th day of July, 2023, between West Volusia Hospital Authority, a special taxing district, public body corporate and politic of the State of Florida in Volusia County, Florida (the "Authority") and RISING AGAINST ALL ODDS, INC. ("Grantee").

Whereas, Grantee and the Authority entered into the RISING AGAINST ALL ODDS, INC. (HIV/AIDS OUTREACH) 2022-2023 FUNDING AGREEMENT dated October 1, 2022 (hereinafter the "Funding Agreement"); and

Whereas, Grantee and the Authority desire to continue with the Program under the Funding Agreement as amended in this First Amendment.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree that the Funding Agreement is amended as follows:

1. Paragraph 3 shall be amended and restated as follows:
 3. Funding. The Authority agrees to provide up to \$215,758.00 (Two Hundred Fifteen Thousand Seven Hundred Fifty-Eight Dollars) in Funding, ("Funding Limit") to reimburse Allowable Costs of the Program as defined in paragraph 4. **Grantee acknowledges that the Authority has not approved additional funding, and there is no obligation of any kind on the part of the Authority to provide additional funding, for the Program, however Grantee may apply for additional funding consistent with Authority practices. Grantee agrees to continue to seek additional third-party funding for all of its programs, including this Program.**
2. Any term not defined herein shall have the same meaning as under the Funding Agreement.
3. The provisions of the Funding Agreement shall continue to control the relationship of the parties, except as specifically modified by the content of this First Amendment.

IN WITNESS THEREOF, the parties have executed this First Amendment as of the effective day and year set forth above.

WEST VOLUSIA HOSPITAL AUTHORITY

By: _____
Jennifer L. Coen, Its Chair
West Volusia Hospital Authority

P.O. Box 940
DeLand, FL 32721-0940

Date:

ATTEST

By: _____
Voloria L. Manning, Its Secretary

RISING AGAINST ALL ODDS, INC.

By: _____
Brenda Flowers Its: Executive Director

Date: _____

ATTEST

By: _____
Its Board Chairperson/or Secretary (circle one)

West Volusia Hospital Authority
2024 Budget Working

				Option A (rollback)		Option B (increased mill) (no use of reserves)	
		ACTUAL	FINAL BUDGET	ADOPTED	PROPOSED	PROPOSED	
Account	Description	9/30/2022	9/30/2022	BUDGET 9/30/2023	BUDGET 9/30/2024	BUDGET 9/30/2024	Proposed Budget Notes
Millage Rate		1.4073	1.4073	1.0816	0.9806	1.1400	
FUND BALANCE FROM PRIOR FISCAL YEAR		\$ 19,797,497	\$ 19,797,497	\$ 23,457,782	\$ 18,000,000	\$ 18,000,000	Est. used since CY underway
REVENUES AND OTHER SOURCES		16.26% Millage % relative to TRIM rolled-back rate					
Revenues							
001.000.3110	Ad Valorem Taxes (96%)	\$ (17,520,345)	\$ (17,400,000)	\$ (15,900,000)	\$ (15,700,000)	\$ (18,300,000)	Rollback rate 0.9806
001.000.3611	Investment Income	(32,098)	(45,000)	(45,000)	(400,000)	(400,000)	interest rates have increased
001.000.3690	Other Income	(85,576)	-	-	-	-	
Total Revenues		(17,638,019)	(17,445,000)	(15,945,000)	(16,100,000)	(18,700,000)	
Other Sources							
001.000.2840	Addition to (Use of) Reserves	3,660,285	(1,177,700)	-	(2,600,000)	-	
Total Revenues and Other Sources		\$ (13,977,734)	\$ (18,622,700)	\$ (15,945,000)	\$ (18,700,000)	\$ (18,700,000)	
EXPENDITURES AND OTHER USES							
Healthcare Expenditures							
001.562.3401	Specialty Care Services	\$ 3,318,301	\$ 3,440,000	\$ 3,000,000	\$ 3,000,000	\$ 3,000,000	Est. per EBMS 6/30
001.562.3403	Emergency Room Care	1,053,247	1,000,000	1,000,000	1,000,000	1,000,000	Est. per EBMS 6/30
001.562.3404	Florida Dept of Health Dental Svcs	130,225	150,000	150,000	150,000	150,000	Per 6/15 funding request
001.562.3406	Hispanic Health Initiatives	68,200	75,000	75,000	75,000	75,000	Per 6/15 funding request
001.562.3407	Community Legal Services	83,588	100,756	105,794	105,833	105,833	Per 6/15 funding request
001.562.3408	Rising Against All Odds	176,125	176,125	145,140	167,683	167,683	Per 6/15 funding request
001.562.3410	Halifax Hospital	1,552,833					
001.562.3411	AdventHealth	1,271,001	3,000,000	3,000,000	3,000,000	3,000,000	Est. per EBMS 6/30
001.562.3430	Primary Care	2,300,081	2,500,000	2,500,000	2,500,000	2,500,000	Est. per EBMS 6/30
001.562.3432	Pharmacy	544,919	900,000	900,000	900,000	900,000	Est. per EBMS 6/30
001.562.3440	HSCFV - Outreach	72,735	81,560	81,560	81,560	81,560	Per 6/15 funding request
001.562.3441	HSCFV - Fam Services	63,073	76,331	76,331	76,331	76,331	Per 6/15 funding request
001.562.3442	HSCFV Community Health Nurse	-	50,000	-	-	-	Not continuing
001.562.3450	The House Next Door	21,470	100,000	60,000	45,000	45,000	Per 6/15 funding request
001.562.3460	SMA - Homeless Program	78,336	78,336	78,336	90,000	90,000	Per 6/15 funding request
001.562.3461	SMA - Residential Treatment	550,000	550,000	550,000	550,000	550,000	Per 6/15 funding request
001.562.3462	SMA - Baker Act - Match	300,000	300,000	300,000	300,000	300,000	Per 6/15 funding request
001.562.3470	County Medicaid Reimbursement	-	2,359,000	-	2,810,405	2,810,405	Per 7/12 letter from County
001.562.3480	H C R A - In County	101,715	400,000	400,000	400,000	400,000	Budget req'd based on population
001.562.3481	H C R A - Outside County	99,935	400,000	400,000	400,000	400,000	Budget req'd based on population
001.562.3490	The Neighborhood Center	100,000	100,000	100,000	125,000	125,000	Per 6/15 funding request
001.562.3491	TNC Healthcare Navigation Program	6,838	50,000	-	-	-	Not continuing
001.562.3492	New Hope Human Svcs Homeless Cert.	-	50,000	-	-	-	Not continuing
001.562.3493	Foundations to Freedom	-	-	-	-	-	*
001.562.3499	Other Healthcare Expenditures	-	140,800	370,000	426,183	426,183	
Total Healthcare Expenditures		11,892,622	16,077,908	13,292,161	16,202,995	16,202,995	
Personnel Services							
001.562.2001	Regular salaries and wages	16,565	-	65,588	67,556	67,556	Per employment agreement
001.562.2101	FICA	1,523	-	5,017	5,168	5,168	
001.562.2201	Retirement	3,265	-	8,467	9,843	9,843	FY24 regular class FRS is 13.57
001.562.2301	Life and Health Insurance	2,404	-	12,000	12,000	12,000	\$1K/month per contract
001.562.2401	Workers Compensation Claims	19,821	25,000	25,000	25,000	25,000	Old claim payments
Total Personnel Services		43,578	25,000	116,072	119,567	119,567	
Other Expenditures							
001.562.3101	Legal Counsel	105,879	110,000	85,000	70,000	70,000	Est. per Attorney Small 6/22
001.562.3102	General Administrative	45,652	65,100	-	-	-	
001.562.3103	Outside Legal Counsel	75,000	141,000	72,000	10,000	10,000	Per 4/13/2023 agreement
001.562.3104	Outside Legislative Advisory	66,000	-	72,000	72,000	72,000	Per 1/11/2023 renewal agreement
001.562.3201	Audit	17,000	17,000	20,000	20,500	20,500	Per 9/13/2022 agreement
001.562.3202	General Accounting - Recurring	82,339	68,100	108,000	114,000	114,000	Per JMCo agreement
001.562.3203	General Accounting - Nonrecurring	-	-	-	10,000	10,000	Any potential one-time consulting
001.562.3409	Healthy Communities Kid Care Outreach	70,356	72,202	72,202	72,203	72,203	Per 6/15 funding request
001.562.3412	Application Screening - THND	409,370	417,590	447,364	521,989	521,989	Per 6/15 funding request
001.562.3413	Application Screening - RAAO	51,840	52,800	81,452	86,746	86,746	Per 6/15 funding request
001.562.3421	TPA Services	378,874	620,000	682,000	500,000	500,000	Reduced based on prior year actual
001.562.4602	Building Repairs	26,727	100,000	100,000	100,000	100,000	Est. per EBMS 6/30
001.562.4801	Advertising	14,165	7,000	10,000	10,000	10,000	
001.562.4901	Other Operating Expenditures	15,218	129,000	30,000	15,000	15,000	2023 included \$15K scanning
001.562.6001	Capital Expenditures	-	-	-	-	-	
001.562.9101	Tax Collector & Appraiser Fee	595,952	630,000	650,000	650,000	650,000	
001.562.9102	City of DeLand Tax Increment District	87,162	90,000	100,000	125,000	125,000	2023 was \$112K
Total Other Expenditures		2,041,534	2,519,792	2,536,767	2,377,438	2,377,438	
Total Expenditures		\$ 13,977,734	\$ 18,622,700	\$ 15,945,000	\$ 18,700,000	\$ 18,700,000	

* Need formal direction from board after 4 board members expressed unwillingness to fund the \$250,000 application at the budget workshop on 7/20/2023.

CAC Final Ranking 5/23/2023 for Applicants 2023-2024

A = Fund at 100% B = Not fund C = Fund, but not at requested amount. Instead, fund at \$ _____

Applicant	Amount	Hibel	King	Lewis	Brown	Rogers	Owens	Mercier	Kiser	Valdivia
FDOH Dental Services	\$150,000.00	A	A	A	A	A	A	A	A	A
The Neighborhood Center (TNC) Outreach	\$125,000.00	A	C-\$100,000	A	A	A	A	A	C-\$100,000	A
THND Therapeutic Services	\$45,000.00	A	A	A	A	A	A	A	A	A
SMA Emergency Behavioral	\$300,000.00	A	A	A	A	A	A	A	A	A
SMA Psychiatric / Homeless	\$90,000.00	A	A	A	A	A	A	A	A	A
SMA Residential	\$550,000.00	A	A	A	A	A	A	A	A	A
Community Legal Services	\$105,833.00	A	C-\$100,000	A	A	A	A	A	C-\$105,794	A
HSCFV Outreach	\$81,560.00	A	A	A	A	A	A	A	A	A
HSCFV Family Service Coordinator	\$76,331.00	A	A	A	A	A	A	A	A	A
Hispanic Health Initiative	\$75,000.00	A	A	A	A	C- \$65,000	A	A	A	A
RAAO HIV/Outreach	\$167,682.52	A	A	A	A	C -\$100,000	A	A	A	A
Foundations to Freedom	\$250,000.00	A	C-\$150,000	A	A	C -\$100,000	A	C-\$125,000	B	A

Ella Ran - absent

WEST VOLUSIA HOSPITAL AUTHORITY

AGENDA MEMO

TO: WVHA Commissioners

FROM: Stacy Tebo, WVHA Administrator

RE: CAC Recommendations

DATE: August 7, 2023

The CAC met on July 25th to discuss improvements to the application process for next year. They voted and recommended that their attached list of suggestions be forwarded to you for consideration. Many of these were brought up during the three May meetings as they considered applications submitted. Some of the ideas pertained to the application itself and others were related to how the meetings are run.

The rubric they developed would be used to help them score future applications. Some members felt like making a funding recommendation without a rubric felt subjective, rather than objective. The rubric would also provide a guide to applicants to help them produce a better application. The rubric would be explained at the pre-application meeting so that any questions can be answered before an agency prepares its application.

2024 WVHA Application Process Suggestions

1. Release the application in January to extend CAC review time & hold a mandatory applicant meeting to ensure applicants are aware of requirements, stressing that there is a hard deadline for submittal of ALL documents with the application. Affirm that incomplete applications will not be accepted or scored.
2. At the applicant meeting, we should stress that agencies ask themselves if their goals align with the purpose of the WVHA before applying.
3. Include a checklist to ensure a complete packet is submitted.
4. Create a rubric that includes how much weight goes to different components of the application for scoring and explain it at the mandatory applicant meeting.
5. Require one set of financials per agency to save paper/cost/time.
6. Reduce/specify required support documents. Have the applicant sign an attestation that they have the required documents that are applicable to their services (copies of legally required licenses, tax exempt documentation, fire & health inspection certificates, and certificates of insurance).
7. Transition to a paperless application.
8. Include question requiring agencies to specify that they would be utilizing WVHA funding to address needs itemized in the latest community health needs assessment.
9. Include a question on their most recent site visit results for returning agencies. If they were not in compliance, specify what was done to rectify issues.
10. For returning agencies, require documentation on final outcome measurements for previous year funded.
11. Use bullet points on the application rather than a lengthy narrative.
12. Require balance sheet and profit and loss statement for previous year and PDF of 990.
13. Specify percentage of funding request allocated to salaries, rather than a list of employee names with all associated costs for those working in the program. Agencies should not include everyone working at the agency in other programs.

14. Agency budgets should be tied to deliverables specific to WVHA funding. Identify in the budget what the funds from WVHA would be supporting. Agencies should not include their overall budget for other programs.
15. Budget: have separate columns for cash and in-kind income and expense.
16. Include a grid for number predicted and number actually served in previous year, current year-to-date and application year, such as:

Grant Year	WVHA number proposed served	Actual WVHA numbers served
Previous Grant Application year		
Current Grant year Oct. thru YTD		
2023 – 2024		

17. Require outcomes instead of outputs. Outcomes for the project funded by WVHA should not be the same as the oversight agency requires. They must be specific to the WVHA funding.
18. Site visit results (Supply each agency with blank site visit form so they are informed on what the CPA will be looking for in the site visit.)
19. Structure CAC meetings with time limits amongst organizations to ensure fairness.
20. Timed event – 10 minutes for a presentation, 10 minutes for questions, and no generalized statements from CAC members about the organization or their work.
21. Since all CAC members do not have the opportunity to do site visits, those who do could provide feedback to other members.
22. All agency deficiencies experienced in recent years should be shared with other CAC members to assist in decision making.
23. Develop a marketing strategy to reach the population we serve.

The following rubric will be used to score each of the eight areas:

1. Demonstration of need for funding as it pertains to the current Volusia County Community Health Needs Assessment
2. Description of project including intended goals and outcomes
3. Description of the work
4. Budget aligned to goals/outcomes
5. Identification of target population
6. Monitoring method to assess agency goals
7. Detail, completeness, and clarity of the budget
8. Alignment of goals within grant application to the mission and goals of the WVHA

ORGANIZATION / AGENCY _____

CAC MEMBER NAME _____

TOTAL SCORE _____

	1 Point - Needs Improvement	2 Points - Average	3 Points - Very Good	4 Points - Exceptional	Score
Section 1: Demonstration of Need as it Pertains to Current CHNA	Description of need is hard to understand, verbose, or uses jargon. • It is not clear what the specific need is, and no data or information is included to support justifying need.	Description depicting the need is somewhat clear and minimally explains why funding is needed. • There is some data or information to support need.	Description depicts the need for the project well and language clearly describes current status. • Data or additional information supports narrative and shows clear need.	Description is very clear, concise, and easy to understand. • Information and data are attached, and clearly supports need. Additional data or information complete a big picture explanation for need.	
Section 2: Description of Project Including Intended Goals and Outcomes	The description of the project is vague or unclear. • The goals of the grant are not addressed or clearly stated. • The goals do not align with the need stated. No outcomes are described.	The description of the project is somewhat clear and includes details. • The goals of the grant are addressed but not clearly stated. • Goals and desired outcomes are minimally described and are somewhat aligned with the need described.	The description of the project is very clear with detailed descriptions of the work to be completed. • The goals of the grant are clearly stated. • Outcomes of moderate impact and value are described. • There lacks some specificity in what is measurable in outcomes.	The description of the project is exceptionally clear and provides detailed information • The goals of the grant are clearly stated. • Significant outcomes are described. • The specific outcomes of each goal are stated clearly and are directly aligned to the described need. • All goals and outcomes are measurable both qualitatively and quantitatively.	
Section 3: Description of the Work	The description of the overall work is hard to understand. • Alignment between goals, outcomes, and the description of work is vague.	Description of the work to be completed is addressed but vague at times. • There is alignment between goals and the description of work. A more clear and concise description of overall work to be completed is needed.	The description of the overall work to be completed is clearly stated. • Work or project described is sound and overall is aligned to grant's goals. • Describes a feasible timeframe for achieving goals.	The description of work is clear and concise. • The work is strongly aligned to the grant's goals. • Describes a feasible timeframe for achieving goals.	

Section 4: Alignment of Budget to Description of Work and Goals/Outcomes	Little to no alignment between the proposed budget to support achievement of goals and outcomes found in the description of work.	Somewhat of an alignment between the proposed budget to support achievement of goals and outcomes found in the description of work.	A significant alignment between the proposed budget to support achievement of goals and outcomes found in the description of work.	A clear and strong alignment between the proposed budget to support achievement of goals and outcomes found in the description of work.	
Section 5: Identification of Target Population	Target population is marginally identified, and agency has no previous experience serving this population.	Target population is somewhat identified, and agency has little previous experience serving this population.	Target population is somewhat identified, and agency has demonstrated some experience serving this population.	Target population is clearly identified, and agency has demonstrated experience in serving this population.	
Section 6: Monitoring Method to Assess Agency Goals	Very limited or no monitoring to ensure a clear focus on goals. • Limited or weak plan for evaluating impact of the work in achieving annual grant goals. • No data collection plan in place to measure impact of grants actions.	Somewhat of a monitoring plan to ensure a clear focus on goals. • Somewhat of a plan created for evaluating impact of the work in achieving annual grant goals. • Some data collection	A significant monitoring plan created to ensure a clear focus on goals. • Clear and strong plan created and executed for evaluating impact of the work in achieving annual goals. • Significant and strong data collection processes are in place to measure impact of grant's actions.	Exceptionally designed monitoring plan to ensure a clear focus on goals. • Comprehensive systemic plan created and executed for evaluating impact of the work in achieving annual grant goals. • Exceptional data collection processes are in place to measure impact of grant's actions.	
Section 7: Detail, Completeness and Clarity of the Budget	The program budget is incomplete and is unclear how it supports the work outlined.	Somewhat vague budget information. Appears to somewhat support the work outlined.	Adequate budget information. Appears to support the work outlined.	A comprehensive and clear Budget is detailed, complete and clearly supports the work outlined. Revenue/expense seems reasonable.	
Section 8: Alignment Between WVHA's Mission and Grant Goals	Lack of alignment between the WVHA's mission and the goals of the work described in the grant application.	Somewhat of an alignment between the WVHA's mission and the goals of the work described in the grant application.	Significant evidence of an alignment between the WVHA's mission and the goals of the work described in the grant application.	Clear and strong alignment between the WVHA's mission and the goals of the work described in the grant application.	

Things to consider:

Past issues with compliance in the application process or with the organization as a whole

What progress has been made since the last application period?

Finance evaluation (Red flags from a finance perspective.)

Healthcare evaluation (Red flags from a healthcare/mental health perspective.)

Community evaluation (Red flags from a community perspective.)

Site visit evaluation

WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

JULY 31, 2023



ACCOUNTANTS' COMPILATION REPORT

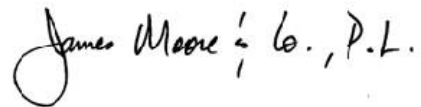
To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of July 31, 2023, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
August 17, 2023



**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
JULY 31, 2023**

ASSETS

Ameris Bank - operating	\$ 1,254,523
Ameris Bank - MM	5,298,470
Ameris Bank - Medicaid MM	2,530,693
Ameris Bank - payroll	13,574
Mainstreet Community Bank - escrow	200,000
Mainstreet Community Bank - MM	1,726,133
Surety Bank - MM	7,520,965
Mainstreet Community Bank - Certificates of deposit	9,224,923
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 27,771,281</u></u>

FUND BALANCE

Total Fund Balance	<u><u>\$ 27,771,281</u></u>
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See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND TEN MONTHS ENDED JULY 31, 2023

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 6,453	\$ 15,543,536	\$ 15,900,000	\$ 356,464	98%
Interest income	28,731	304,847	45,000	(259,847)	677%
Other income	2,566	2,566	-	(2,566)	0%
Total revenues	37,750	15,850,949	15,945,000	94,051	99%
Expenditures					
Healthcare expenditures					
Hospitals					
Halifax Hospital	151,792	1,109,452			
AdventHealth	225,066	1,420,257			
Total hospitals	376,858	2,529,709	3,000,000	470,291	84%
Specialty Care Services					
Specialty Care - ER	5,167	69,992			
Specialty Care - Non-ER	281,712	2,844,375			
Total Specialty Care Services	286,879	2,914,367	3,000,000	85,633	97%
Emergency Room Care	61,149	635,535	1,000,000	364,465	64%
Primary Care	190,177	1,844,492	2,500,000	655,508	74%
Pharmacy	52,081	408,293	900,000	491,707	45%
Florida Dept of Health Dental Svcs	9,673	101,327	150,000	48,673	68%
Hispanic Health Initiatives	6,900	51,025	75,000	23,975	68%
Community Legal Services	8,608	56,908	105,794	48,886	54%
Rising Against All Odds	1,952	145,140	215,758	70,618	67%
HSCFV - Outreach	6,901	61,168	81,560	20,392	75%
HSCFV - Fam Services	6,428	51,021	76,331	25,310	67%
The House Next Door	440	15,259	60,000	44,741	25%
SMA - Homeless Program	6,160	78,336	78,336	-	100%
SMA - Residential Treatment	8,475	440,585	550,000	109,415	80%
SMA - Baker Act - Match	-	277,645	300,000	22,355	93%
H C R A - In County	-	39,665	400,000	360,335	10%
H C R A - Outside County	-	16,717	400,000	383,283	4%
The Neighborhood Center	9,700	87,450	100,000	12,550	87%
Healthy Communities Kid Care Outreach	5,072	47,198	72,202	25,004	65%
Other Healthcare Expenditures	-	-	299,382	299,382	0%
Total healthcare expenditures	1,037,453	9,801,840	13,364,363	3,562,523	73%
Personnel services					
Regular salaries and wages	5,588	54,413	65,588	11,175	83%
FICA	428	4,394	5,017	623	88%
Retirement	759	5,517	8,467	2,950	65%
Life and Health Insurance	792	8,707	12,000	3,293	73%
Workers Compensation Claims	-	9,764	25,000	15,236	39%
Total personnel services	7,567	82,795	116,072	33,277	71%
Other expenditures					
Legal Counsel	5,872	54,772	85,000	30,228	64%
Outside Legal Counsel	5,000	56,077	72,000	15,923	78%
Outside Legislative Advisory	6,000	60,000	72,000	12,000	83%
Audit	-	19,170	20,000	830	96%
General Accounting - Recurring	9,000	81,000	108,000	27,000	75%
General Accounting - Nonrecurring	2,588	2,588	-	(2,588)	0%
Application Screening - THND	36,665	329,763	447,364	117,601	74%
Application Screening - RAAO	4,032	32,640	81,452	48,812	40%
TPA Services (EBMS)	33,058	279,493	682,000	402,507	41%
Building Occupancy Costs	425	425	100,000	99,575	0%
Advertising	-	2,617	10,000	7,383	26%
Other Operating Expenditures	643	26,205	30,000	3,795	87%
Office Supplies	-	-	6,749	6,749	0%
Tax Collector & Appraiser Fee	72,368	596,261	650,000	53,739	92%
City of DeLand Tax Increment District	-	111,805	100,000	(11,805)	112%
Total other expenditures	175,651	1,652,816	2,464,565	811,749	67%
Total expenditures	1,220,671	11,537,451	15,945,000	4,407,549	72%
Excess (deficiency) of revenues over expenditures	<u>\$ (1,182,921)</u>	<u>\$ 4,313,498</u>	<u>\$ -</u>	<u>\$ (4,313,498)</u>	<u>0%</u>

See accountants' compilation report.