

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
October 21, 2021 5:00 p.m.
DeLand City Hall
120 S. Florida Avenue,
DELAND, FL
AGENDA

1. Call to Order
2. Opening Observance followed by a moment of silence
3. Approval of Proposed Agenda
4. Swearing in of Commissioner Donna Pepin
5. Consent Agenda
 - A. Final Budget Hearing September 23, 2021
 - B. Regular Meeting Minutes September 23, 2021
6. Citizens Comments
7. Reporting Agenda
 - A. EBMS September Report – Written Submission
 - B. WVHA miCare Clinics DeLand/Deltona September Report – Darik Croft, COO
 1. WVHA miCare Clinic DeLand/Deltona 3rd Quarter Report – Darik Croft, COO
 - C. The House Next Door (THND) September HealthCard Report
8. Discussion Items
 - A. WVHA Investment Policy Statement October 21, 2021
 - B. CAC/Commissioner Letters of Appreciation (attached)-Chair Manning
 1. Elmer Holt
 2. Dolores Guzman
 3. David Williams
 4. Brandy White
 5. Commissioner Brian Soukup
 - C. Response Costs to FL Auditor General's Operational Audit (Spreadsheet attached)
 - D. New Funding Agreements for 2021-22
 1. Healthy Start Coalition of Flagler & Volusia-Community Health Nurse
 2. New Hope Human Services – Homeless Certification and Referral Program
 - E. CAC Applicants (Applications attached)
 1. Asal Johnson
 2. Taylor Hibel
 3. Ella Ran
 - F. Robed in Love – The Neighborhood Center Fund Raiser October 22, 2021 \$50.00 – Chair Manning
 - G. miCare/EBMS/Veracity, Darik Croft, COO, miCare Clinics, Dr. Ragar, Medical Director, miCare Clinics, Dr. William Gilmer, Supervising Physician, miCare Clinics, Gretchen Soto, Practice manager, miCare Clinics
 1. Covid Positive WVHA HealthCard Members and miCare Clinic Medication Dispensation Process
 2. West Plymouth Avenue Marshall Bone Bid and email dated October 12, 2021 (attached) Darik Croft miCare Clinics COO
 3. Amazon Truck Delivery – 10-4-2021 Crashed into West Plymouth Avenue Overhang Causing Damage email Darik Croft, COO, WVHA miCare Clinics dated October 12, 2021 (attached)
 - H. County Medicaid Costs – Motion 108-2021 (attached)
 - I. Follow Up Items
 1. The Neighborhood Center (TNC) Site Visit Agency Report to the Board Updating Procedures to Cure Site Visit Review Findings
9. Finance Report
 - A. September Financials
10. Legal Update
11. Adjournment

WEST VOLUSIA HOSPITAL AUTHORITY
Board of Commissioners Final Budget Hearing
September 23, 2021
Wayne Sanborn Activity Center
815 S. Alabama Avenue
DeLand, Florida
5:05 p.m.

Those in Attendance:

Commissioner Voloria Manning
Commissioner Judy Craig
Commissioner Roger Accardi
Commissioner Jennifer Coen

Absent/Vacant:

Commissioner Brian Soukup

Others Present:

Attorney for the Authority: Ted Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Ron Cantlay, Dreggors, Rigsby & Teal (DRT)
Administrative Support: Eileen Long, DRT

CAC Members Present:

Donna Pepin
Patrick Rogers

Call to Order

Chair Manning called the meeting to order and confirmed that a quorum was established. The meeting took place at The Wayne Sanborn Activity Center, 815 S. Alabama Avenue, DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County.

Chair Manning explained the procedures regarding the Final Budget Hearing and stated for the public record that a quorum was established.

Millage Proposal

Chair Manning asked for public comment for the proposed millage necessary to fund the budget for Fiscal Year 2021-2022.

There were two.

There was Board discussion and consent that they were all in agreement to use \$1,177,700.00 from reserves to keep the ad valorem taxes lower for the taxpayers.

There was Board discussion and consent to keep the millage at the rolled-back rate of 1.4073.

Attorney Small read for the record the Public Announcement of the West Volusia Hospital Authority 2021-2022 adopting the Millage rate of 1.4073 mills (attached).

Resolution 2021 - 006 Attorney Small read for the record The Resolution of the West Volusia Hospital Authority to adopt the 2021-2022 Final Millage rate of 1.4073, Resolution 2021-006 (attached).

Motion 099 – 2021 Commissioner Craig motioned to adopt Resolution 2021-006 of the West Volusia Hospital Authority to adopt the 2021-2022 Final Mileage rate of 1.4073. Commissioner Accardi seconded the motion.

Roll Call:

Commissioner Accardi	Yes
Commissioner Coen	Yes
Commissioner Craig	Yes
Chair Manning	Yes

The Resolution was adopted by a 4-0-1 vote.

Discussion of Budget Fiscal Year 2021-2022

Chair Manning opened the floor for discussion of the proposed budget.

Chair Manning invited public comment regarding the budget.

There were none.

Chair Manning asked the Board if there was any further discussion regarding the proposed budget for FY 2021-2022.

Resolution 2021 – 007 Attorney Small read for the record The Resolution of the West Volusia Hospital Authority to adopt the 2021-2022 Final Budget of \$18,622,700.00, Resolution 2021-007 (attached).

Motion 100 – 2021 Commissioner Accardi motioned to adopt The Resolution of the West Volusia Hospital Authority to adopt the Final Budget of \$18,622,700.00, Resolution 2021-007 (attached). Commissioner Coen seconded the motion.

Roll Call:

Commissioner Accardi	Yes
Commissioner Coen	Yes

Commissioner Craig	Yes
Chair Manning	Yes

The Resolution was adopted by a 4-0-1 vote.

There being no further business to come before the Board, the meeting was adjourned.

Adjournment

Voloria Manning, Chair

WEST VOLUSIA HOSPITAL AUTHORITY
Board of Commissioners Regular Meeting

September 23, 2021

The Wayne Sanborn Activity Center

815 S. Alabama Avenue

DeLand, Florida

Commencing upon the conclusion of the Final Budget Hearing at 6:27 p.m.

Those in Attendance:

Commissioner Voloria Manning

Commissioner Judy Craig

Commissioner Jennifer Coen

Commissioner Roger Accardi

Absent/Vacant:

Commissioner Brian Soukup

Others Present:

Attorney for the Authority: Ted Small, Law Office of Theodore W. Small, P.A.

Accountant for the Authority: Ron Cantlay, Dreggors, Rigsby & Teal (DRT)

Administrative Support: Eileen Long, DRT

CAC Members Present:

Donna Pepin

Patrick Rogers

Call to Order

Chair Manning called the meeting to order and confirmed that a quorum was established. The meeting took place at The Wayne Sanborn Activity Center, 815 S. Alabama Avenue, DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Proposed Agenda

Motion 101 – 2021 Commissioner Craig motioned to approve the amended agenda as presented. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Consent Agenda

Approval of Minutes Regular Meeting August 19, 2021 (With Errata Sheet Attached)

Approval of Minutes Initial Budget Hearing September 9, 2021

Motion 102 – 2021 Commissioner Coen motioned to approve the Consent Agenda, with Errata Sheet changes for Minutes of Regular Meeting of August 19, 2021. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

Citizens Comments

There were four.

Reporting Agenda

EBMS August Report – Written Submission

WVHA miCare Clinics DeLand/Deltona August Report – Written Submission

The House Next Door (THND) August HealthCard Report – Written Submission

The Board received the Reporting Agenda.

Discussion Items

Commissioner Jennifer Coen Letter Dated 9/14/2021 Re: The Neighborhood Center (TNC) – Healthcare Navigator Program

Commissioner Coen explained that she has met with the representatives at TNC and she has concluded that there was a good environment established for their employees and she has reversed her desire to defund this program. She believed that the Navigator does need to complete the SSI/SSDI Outreach, Access and Recovery (SOARS) Certification process to be fully qualified in this position. In closing, she believed that a penalty of 15% of their annual budget of \$50,000.00 in the amount of \$7,500.00 be incurred for their lack of contractual compliance.

Ms. Susan Clark, Executive Director, TNC addressed the Board and apologized for the position that TNC has place the Board. They have implemented the necessary corrective actions and the Navigator is currently in the process of becoming fully SOARS Certified. They will complete the eligibility screening as outlined in the WVHA Funding Agreement and again they have already initiated these corrective actions.

Commissioner Craig agreed to the need of imposing some type of penalty. Her recommendation was \$5,000.00 over 10 months or \$500.00 per month.

Commissioner Accardi agreed that a fine would be appropriate and he could agree with the amount of \$5,000.00.

Ms. Clark agreed with the Board's recommendation in incurring a \$5,000.00 penalty to be paid in \$500.00 increments over the next ten months.

Motion 103 -2021 Commissioner Craig motioned to impose a \$5,000.00 penalty for TNC's contractual non-compliance to be paid in increments of \$500.00 over the next ten months. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Remove SMA Baker Act Funding Application from the CAC Review Process – Commissioner Coen

Commissioner Coen explained that CAC Member Dolores Guzman made this recommendation to remove the SMA Baker Act annual funding application from the CAC review process. This is because it is a match program that it would be appropriate for the WVHA Board of Commissioners to review this application instead.

Mr. Small asked the Board to reconsider and remember past Board members pulled the primary care applications from the CAC review process with the Board assigned to review it. This resulted in the applications not undergoing the stringent level of review and procedural process as was meted out by the CAC.

Commissioner Coen was happy with the discussion and decided that she wasn't compelled to make a motion at this time.

SMA AHCA LIP Match Letter of Agreement (attached)

Motion 104 – 2021 Commissioner Coen motioned to approve the SMA AHCA LIP Match Letter of Agreement as presented. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

Durable Medical Equipment Consideration – Commissioner Accardi

Commissioner Accardi requested a 90-day extension to pursue this project. That would push this matter out until January of 2022. The Board consented to this extension.

CAC Sub-Committee Rescheduled Tuesday, November 2, 2021 (Meeting Schedule Attached)

Motion 105 – 2021 Commissioner Craig motioned to approve the revised Tentatively Scheduled Meetings – 2021 as presented. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Funding Agreements 2021-2022

1. **Community Legal Services, Inc. Medical-Legal Partnership Program.**
2. **Healthy Communities – Kidcare Outreach**
3. **Hispanic Health Initiatives, Inc.'s Taking Care of My Health**
4. **Rising Against All Odds, Inc. -- HIV/AIDS Outreach and Case Management**
5. **Rising Against All Odds, Inc.—Health Card Enrollment & Retention Services**
6. **SMA Healthcare – Baker Act Match**
7. **SMA Healthcare—Psychiatric/Homeless Program**

8. SMA Healthcare —Level II Residential Treatment
9. The Healthy Start --Access to Healthcare Services – WIS/NOS Program
10. The Healthy Start –Family Services Coordinator—Deltona
11. The House Next Door – Therapeutic/Mental Health Services
12. The House Next Door—HealthCard Eligibility Determination Services
13. The Neighborhood Center of West Volusia “Access to Care”
14. The Neighborhood Center of West Volusia “Health Care Navigator”
15. Volusia County Health Department—Florida Department of Health Dental Care

Mr. Small recommended an Omnibus Motion to approve all the Funding Agreements for 2021-22 for signature by the Chair and Secretary once they are finalized and signed by funded agencies based upon the Redlined drafts that were circulated to the Board in electronic format on September 14th with the following additional changes:

1. Community Legal Services: Introduction, 3rd paragraph, delete “women and infant”.
2. Hispanic Health Initiatives: Paragraph 14, Change HHI’s address from “Suite 2” to “Suite 1”
3. The Neighborhood Center of West Volusia “Access to Care”: Paragraph 7, change “medical sessions” to “direct client case management sessions”; Paragraph 8, change “insure” to “ensure”.
4. The Neighborhood Center of West Volusia “Health Care Navigator”: Paragraph 7, Change “medical sessions” to “Health Care Navigator sessions; Paragraph 8, Change “insure” to “ensure”; Introduction, 2nd paragraph, Replace the third sentence with the following: Grantee will hire a Health Care Navigator for this Program with knowledge of health care and insurance related issues and who becomes SSI/SSDI, Outreach, Access and Recovery (SOAR) certified before Grantee bills the Authority for the Health Care Navigator’s services as provided in Paragraph 4.2, *infra*.
5. Volusia County Health Department: Paragraph 6, Change the per visit rate from \$159.76/visit to \$165.26/visit to match a July 2021 Medicaid rate increase.

Motion 106 – 2021 Commissioner Craig motioned to approve the Omnibus Motion as stated for the public record by Attorney Small for approving the Funding Agreements 2021-2022 with Attorney Small’s Corrections as stated above, 1-15 under Discussion Item 7. F. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Commissioner Brian Soukup – Resignation Letter 9/15/2021 (attached)

There were three application submittals. There was an application from former WVHA Commissioner Dolores Guzman submitted via email to Ms. Long (received as a Citizens Comment). The second was submitted as a Citizens Comment in person by WVHA CAC Member/Chair Donna Pepin. And the third was submitted as a Citizens Comment in person by former WVHA Commission Robert Mann.

Motion 107 – 2021 Commissioner Craig made a motion based upon the electronically dated and signed letter of resignation submitted by Brian Soukup resigning his position effective immediately on September 15, 2021, we the remaining Board Members of the WVHA hereby

vote to appoint Donna Pepin to fill the vacancy created by Brian Soukup's resignation pursuant to the majority vote requirement in WVHA Enabling Legislation, HB 837 (2004) Section 2, Subsection 2. We acknowledge that this appointment is subject to the completion of all forms. Payment of fees, obtaining bond and any other requirements for the appointee to receive a Commission from the Governor and to be installed at a future meeting as a new Commissioner. Commissioner Coen seconded the motion.

The Board thanked all three applicants for their interest in filling Commissioner Soukup's vacancy.

The motion passed by a 4-0-1 vote.

Covid Positive HealthCard members Presenting at Hospital ER Being Sent Home Without Medications and Instructed to Follow Up with their Primary Care Physicians – Commissioner Manning

Kyle Glass, CFO, AdventHealth and Steve Mach, Director Patient Financial Services, Halifax Medical Center, both separately addressed the Board. They each explained that neither hospital has a retail pharmacy, and they can't dispense medications for patients to go home with, so their mutual process is to refer them to an outpatient location to obtain these medications. WVHA clients would be referred to their primary care providers at the miCare clinics. Any medication would be to manage the symptoms, not treat COVID itself. COVID is a virus which runs its course and for many patients isolating at home with over-the-counter medications is a safe and valid option. Also, there was an email response dated 9-22-2021 distributed to the Board from Darik Croft, COO, miCare Clinics (attached). The Board directed that this matter come back during the October 21, 2021 Regular Meeting so that the representatives from miCare, EBMS and Veracity can explain how medication dispensation is handled at the clinics.

miCare/EBMS/Veracity Team to be Present During WVHA October 21, 2021 Regular Meeting

Ms. Long addressed the Board and stated that the team at miCare, EBMS and Veracity are planning to attend the WVHA October 21, 2021 Meeting.

County Medicaid Split

Mr. Small updated the Board regarding the Medicaid discussions that have been going on over the last several weeks with all three taxing districts and the County of Volusia. He recapped how Medicaid was allocated previously based upon Medicaid utilization, not by enrollment. He reminded the Board that the WVHA does not benefit from the Medicaid Program since WVHA no longer owns nor operates a hospital and should not be assessed with any of these Medicaid dollars. Arguably these costs should be shouldered by hospitals that are receiving millions of Medicaid dollars every year. He referenced Florida Statute Chapter 409.915(5) stating that the WVHA does not benefit from the Medicaid Program, and he believed that this was an issue worthy of resolution to determine what is meant by those words and whether or not WVHA is required under this Statute to pay any of these Medicaid dollars. The County Staff has pretty

much adopted the position of Halifax that there should be a shift in calculating these monies so that, not only does WVHA pay what it has been paying, \$2.5 million each year. But Halifax is lobbying the County Staff and County Council to effectively shift about \$500,000.00 annually of what Halifax was paying of this split over to the WVHA. The rationale for this came from Halifax from data that they have mined and charts that they have printed which has not been shared with the WVHA. According to Halifax, the Agency for Healthcare Administration (AHCA) only allows Halifax to utilize that data internally.

Motion 108 – 2021 Commissioner Craig motioned Subject to further negotiations and hoped for development of alternatives that WVHA's Accountant and Attorney would recommend that the WVHA Board accept, the WVHA Board hereby notes its objection to what it understands is County staff's proposal (dated 9/22/2021) to change the longstanding methodology for the County's division of Medicaid Match costs between hospital districts such that Halifax would pay approximately a half million dollars less, WVHA would pay a half million dollars more and SEVD would pay approximately \$40,000 more than they would pursuant to the longstanding and mutually agreed methodology for splitting the County's Medicaid Match costs. (The County's own share to cover nursing home costs remains unchanged in the latest proposal.) Preliminarily and subject to further research, WVHA objects to any division by the County Council that does not give a reasonable and ordinary interpretation to the qualification in Chapter 409.915(5) which only authorizes the County Council to divide its Medicaid Match responsibilities to hospital districts "which benefit from the Medicaid Program." Until 2020 when WVHA's hospital sale agreement with Advent Health terminated, it was arguable that at least the WVHA indirectly obtained some benefit from the Medicaid Program. But currently WVHA does not have any such basis for the County Council determining that it "benefits from the Medicaid Program." Therefore, any division of the Medicaid Match responsibilities should now fall solely upon the other hospital districts that own and operate hospitals and thereby clearly do benefit from the Medicaid Program through the receipt of millions of dollars in direct payments to reimburse care for patients who are both residents and non-residents of the County of Volusia.

Accordingly, the Board authorizes the Attorney to take all reasonable and necessary steps to obtain outside counsel and legislative expertise to defend WVHA should the County staff recommend, and the County Council adopt this objectionable division of Medicaid Match costs, including subcontracting with outside counsel and experts to handle immediate matters pending the Board's ability to interview and retain counsel at a future Regular or Special Meeting.

Commissioner Craig wanted to note for the public record that the WVHA receives no benefit from the Medicaid Program and that this feels like, "double taxation" and she strongly encouraged her fellow Commissioners to vote in support of the motion.

Mr. Small stated that he already had a conversation with the County Attorney explaining that the County does not have the ability to levy the millage rate that they would require to cover the things that would fall to the County of Volusia such as the Baker Act Match, the Healthcare Responsibility Act (HCRA) claims, and the County Medicaid costs, just to name a few, that the WVHA has been providing for all these many years.

Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Mr. Small asked each Commissioner to contact him privately to let him know what each Board member's position would be if the County decides to continue with the formulary that has been used over these last several years. If the Board does not contest this now, they will lose the opportunity to go from \$2.5 million down to zero.

Follow-Up Items

Massey Services Wood Destroying Insects Service Agreement – Florida Spot Treatment

There was Commissioner discussion regarding the pros and cons of adding the Massey Services Wood Destroying Insects Service Agreement.

Mr. Small suggested that the Board doesn't want to have Massey Services perform this treatment of the wood until after the wood repair has been completed. He volunteered to make a phone call to Massey Services to determine if this agreement would include wood repairs. Since the EBMS/miCare team are planning to be in attendance during the October 21, 2021, he believed that this could be postponed until then.

Finance Report

June Financials

Motion 109 – 2021 Commissioner Coen motioned to pay the expenditures and bank transfers totaling \$4,008,245.13. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

Legal Update

Commissioner Comments

Adjournment

There being no further business to come before the Board, the meeting was adjourned.

Adjournment

Voloria Manning, Chair



EBMS

October 21, 2021

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 9/1/2021 to 9/30/2021
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Plan Experience Summary			Cash Flow Summary			Disallowed Charges by Category					
Claim Counts	3562		Charges	\$3,928,907		Disallowed Category		Amount	% of Gross		
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$3,373,672		Addl Info Not Provided		-\$101,155	-2.57%		
Medical	\$548,995	\$421	Allowed	\$555,235		Duplicate Charges		\$246,492	6.27%		
Professional	\$247,272	\$189	less Member	\$15,444		Plan Limitations		\$1,161,217	29.56%		
Facility	\$301,723	\$231	less Adjustments	-\$9,204		UCR Reductions		\$255	0.01%		
PBM	\$0	\$0	Paid Benefit	\$548,995		Other		\$2,066,863	52.61%		
Total Plan Paid:	\$548,995	\$421	plus Admin Costs	\$44,826		Total:		\$3,373,672	85.87%		
Census											
Census Date:	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision	
9/30/2021											
0 to 19	14	18	32	0	0	0	0	32	0	0	
20 to 25	22	28	50	0	0	0	0	50	0	0	
26 to 29	37	22	59	0	0	0	0	59	0	0	
30 to 39	125	97	222	0	0	0	0	222	0	0	
40 to 49	116	163	279	0	0	0	0	279	0	0	
50 to 59	169	239	408	0	0	0	0	408	0	0	
60 to 64	73	119	192	0	0	0	0	192	0	0	
65 and Older	20	43	63	0	0	0	0	63	0	0	
Totals	576	729	1305	0	0	0	0	1305	0	0	
Average Age	45.85	48.96	47.59	0.00	0.00	0.00	0.00	47.59	0.00	0.00	
Top Paid				Plan Payment by Age & Claimant Type							
Name	Claim Count	Paid		Census Date: 9/30/2021		Employee		Spouse		Dependent	
Adventhealth Deland	74	\$121,147		0 to 19		\$2,201		\$0		\$0	
Medical Center Of Deltona	40	\$64,861		20 to 25		\$2,094		\$0		\$0	
Halifax Hospital Medical	18	\$53,414		26 to 29		\$6,669		\$0		\$0	
Florida Cancer Specialists	101	\$35,862		30 to 39		\$48,709		\$0		\$0	
Quest Diagnostics Tampa	369	\$26,684		40 to 49		\$82,121		\$0		\$0	
Adventhealth Fish	33	\$25,232		50 to 59		\$226,885		\$0		\$0	
6 Radiology Associates	182	\$22,650		60 to 64		\$140,727		\$0		\$0	
Blue Springs Surgery	17	\$13,112		65 and Older		\$39,589		\$0		\$0	
Gastroenterology Of	78	\$12,366		Totals		\$548,995		\$0		\$0	
Family Psychiatry Services	120	\$11,053									
Claims Paid by Month				Average Lag & Average Spend (rolling 12 months)							
January 21			\$195,932	Product	Avg Paid per Day		Avg Lag Days		Lag Dollars		
February 21			\$461,274	Medical	\$14,910		46		\$685,860		
March 21			\$432,415	Vision	\$0		35		\$0		
April 21			\$662,120	RX	\$0		130		\$0		
May 21			\$391,136	Total:		\$685,860					
June 21			\$424,614								
July 21			\$819,433								
August 21			\$340,483								
September 21			\$548,995								
Total:			\$4,276,401								



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 9/1/2021 to 9/30/2021
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	6	\$1,230	\$517	\$713	\$0	\$0	\$713	0.13%
ANESTHESIA	28	\$45,484	\$40,854	\$4,630	\$0	\$0	\$4,630	0.84%
CHIROPRACTIC	45	\$2,126	\$1,371	\$755	\$120	\$0	\$635	0.12%
COVID-19	46	\$4,397	\$4,029	\$368	\$0	\$0	\$368	0.07%
DIALYSIS	40	\$189,539	\$187,966	\$1,573	\$0	\$0	\$1,573	0.29%
DME/APPLIANCE	4	\$6,162	\$6,162	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	645	\$1,198,741	\$1,058,274	\$140,467	\$3,700	\$0	\$136,767	24.91%
INELIGIBLE	421	\$111,200	\$111,197	\$3	\$0	\$0	\$3	0.00%
INPATIENT PHYS	212	\$66,893	\$55,792	\$11,101	\$0	\$0	\$11,101	2.02%
IP HOSP CHARGES	53	\$701,968	\$626,719	\$75,249	\$500	\$0	\$74,749	13.62%
MATERNITY	1	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	35	\$15,383	\$11,597	\$3,786	\$49	\$0	\$3,736	0.68%
OFFICE VISIT	1081	\$201,661	\$131,129	\$70,533	\$4,785	\$0	\$65,748	11.98%
OP PHYSICIAN	174	\$67,212	\$55,124	\$12,088	\$129	\$0	\$11,959	2.18%
OTHER	284	\$50	\$50	\$0	\$0	-\$9,204	\$9,204	1.68%
OUTPAT HOSP	4	-\$4,428	-\$4,428	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	171	\$25,490	\$11,203	\$14,287	\$775	\$0	\$13,512	2.46%
RADIATION/CHEMO	64	\$160,564	\$112,807	\$47,757	\$22	\$0	\$47,736	8.70%
SLEEP DISORDER	8	\$1,140	\$1,140	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	1	\$5,743	\$5,743	\$0	\$0	\$0	\$0	0.00%
SURG FACILITY	51	\$474,088	\$420,773	\$53,315	\$925	\$0	\$52,390	9.54%
SURGERY	220	\$19,183	\$17,294	\$1,889	\$0	\$0	\$1,889	0.34%
SURGERY IP	7	\$13,850	\$13,611	\$239	\$0	\$0	\$239	0.04%
SURGERY OP	69	\$85,658	\$71,755	\$13,903	\$0	\$0	\$13,903	2.53%
THERAPY	474	\$43,870	\$24,406	\$19,464	\$1,550	\$0	\$17,914	3.26%
URGENT CARE	1	\$225	\$225	\$0	\$0	\$0	\$0	0.00%
VISION	3	\$120	\$120	\$0	\$0	\$0	\$0	0.00%
WELLNESS	1745	\$66,513	\$52,863	\$13,650	\$0	\$0	\$13,650	2.49%
XRAY/ LAB	3372	\$424,843	\$355,378	\$69,465	\$2,889	\$0	\$66,576	12.13%
Totals:	9265	\$3,928,907	\$3,373,672	\$555,235	\$15,444	-\$9,204	\$548,995	



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 1/1/2021 to 9/30/2021
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	32098		Charges	\$33,376,053	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$29,008,946	Addl Info Not Provided	\$1,099,581	3.29%
Medical	\$4,276,401	\$364	Allowed	\$4,367,107	Duplicate Charges	\$917,682	2.75%
Professional	\$2,315,748	\$197	less Member	\$100,079	Plan Limitations	\$12,174,785	36.48%
Facility	\$1,960,653	\$167	less Adjustments	-\$9,374	Cost Savings	\$3,402	0.01%
PBM	\$0	\$0	Paid Benefit	\$4,276,401	UCR Reductions	\$5,684	0.02%
Vision	\$0	\$0	plus Admin Costs	\$1,091,576	Other	\$14,807,813	44.37%
Total Plan Paid:	\$4,276,401	\$364	Total Plan Paid:	\$5,367,977	Total:	\$29,008,946	86.92%

Census										
Census Date:	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
9/30/2021										
0 to 19	14	18	32	0	0	0	0	32	0	0
20 to 25	22	28	50	0	0	0	0	50	0	0
26 to 29	37	22	59	0	0	0	0	59	0	0
30 to 39	125	97	222	0	0	0	0	222	0	0
40 to 49	116	163	279	0	0	0	0	279	0	0
50 to 59	169	239	408	0	0	0	0	408	0	0
60 to 64	73	119	192	0	0	0	0	192	0	0
65 and Older	20	43	63	0	0	0	0	63	0	0
Totals	576	729	1305	0	0	0	0	1305	0	0
Average Age	45.85	48.96	47.59	0.00	0.00	0.00	0.00	47.59	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 9/30/2021	Employee	Spouse	Dependent
Halifax Hospital Medical	202	\$674,840	0 to 19	\$13,458	\$0	\$0
Medical Center Of Deltona	392	\$617,177	20 to 25	\$36,342	\$0	\$0
Florida Cancer Specialists	965	\$425,954	26 to 29	\$107,732	\$0	\$0
Adventhealth Fish	418	\$273,977	30 to 39	\$535,482	\$0	\$0
Adventhealth Deland	402	\$231,561	40 to 49	\$712,717	\$0	\$0
Quest Diagnostics Tampa	4153	\$230,014	50 to 59	\$1,575,873	\$0	\$0
6 Radiology Associates	1223	\$123,763	60 to 64	\$803,836	\$0	\$0
Orange City Surgery	179	\$101,933	65 and Older	\$490,960	\$0	\$0
Orange City Surgery	261	\$90,554	Totals	\$4,276,401	\$0	\$0
Gastroenterology Of	591	\$79,770				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
Month	Paid	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
January 21	\$195,932	Medical	\$14,910	46	\$685,860
February 21	\$461,274	Vision	\$0	35	\$0
March 21	\$432,415	RX	\$0	130	\$0
April 21	\$662,120				
May 21	\$391,136				
June 21	\$424,614				
July 21	\$819,433				
August 21	\$340,483				
September 21	\$548,995				
Total:	\$4,276,401				\$685,860



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 1/1/2021 to 9/30/2021
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	26	\$7,051	\$4,491	\$2,560	\$40	\$0	\$2,520	0.06%
AMBULANCE	13	\$7,896	\$7,896	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	398	\$623,060	\$552,252	\$70,808	\$0	\$0	\$70,808	1.66%
CHIROPRACTIC	178	\$6,009	\$2,683	\$3,326	\$360	\$0	\$2,966	0.07%
COVID-19	543	-\$257,048	-\$262,498	\$5,450	\$0	\$0	\$5,450	0.13%
DIALYSIS	344	\$1,090,826	\$1,074,482	\$16,343	\$0	\$0	\$16,343	0.38%
DME/APPLIANCE	33	\$31,511	\$31,511	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	4724	\$10,006,177	\$9,635,058	\$371,119	\$10,685	\$0	\$360,434	8.43%
HOME HEALTH CARE	11	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
HOSPICE CARE	2	\$364	\$364	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	1920	\$445,312	\$445,167	\$144	\$0	\$0	\$144	0.00%
INJECTION	13	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	1794	\$411,540	\$338,537	\$73,003	\$0	\$0	\$73,003	1.71%
IP HOSP CHARGES	477	\$5,890,892	\$5,341,949	\$548,943	\$3,925	\$0	\$545,018	12.74%
LAB OP	2	\$2,820	\$2,791	\$29	\$10	\$0	\$19	0.00%
MATERNITY	48	\$21,405	\$20,167	\$1,238	\$0	\$0	\$1,238	0.03%
MEDICAL MISC	824	\$97,806	\$73,551	\$24,256	\$862	\$0	\$23,394	0.55%
OFFICE VISIT	9957	\$1,596,380	\$1,099,104	\$497,277	\$35,420	\$0	\$461,857	10.80%
OP PHYSICIAN	1933	\$609,142	\$468,428	\$140,714	\$1,142	\$0	\$139,572	3.26%
OTHER	2556	\$10,006	\$9,908	\$98	\$0	-\$9,374	\$9,472	0.22%
OUTPAT HOSP	23	\$15,806	\$2,373	\$13,433	\$1,136	\$0	\$12,297	0.29%
PSYCHIATRIC	1641	\$382,592	\$231,083	\$151,510	\$6,170	\$0	\$145,340	3.40%
RADIATION /CHEMO	926	\$1,795,403	\$1,328,072	\$467,332	\$107	\$0	\$467,225	10.93%
SLEEP DISORDER	131	\$14,666	\$14,666	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	21	\$37,596	\$36,920	\$676	\$100	\$0	\$576	0.01%
SURG FACILITY	452	\$4,082,770	\$3,374,580	\$708,191	\$6,365	\$0	\$701,826	16.41%
SURGERY	2063	\$182,526	\$147,365	\$35,161	\$0	\$0	\$35,161	0.82%
SURGERY IP	218	\$363,999	\$312,469	\$51,530	\$0	\$0	\$51,530	1.20%
SURGERY OP	1023	\$1,342,834	\$1,032,883	\$309,950	\$10	\$0	\$309,940	7.25%
THERAPY	3249	\$311,122	\$171,855	\$139,267	\$11,440	\$0	\$127,827	2.99%
URGENT CARE	11	\$2,355	\$2,355	\$0	\$0	\$0	\$0	0.00%
VISION	46	\$1,765	\$1,765	\$0	\$0	\$0	\$0	0.00%
WELLNESS	11169	\$471,043	\$375,679	\$95,364	\$3	\$0	\$95,361	2.23%
XRAY/ LAB	37721	\$3,770,426	\$3,131,040	\$639,386	\$22,305	\$0	\$617,081	14.43%
Totals:	84490	\$33,376,053	\$29,008,946	\$4,367,107	\$100,079	-\$9,374	\$4,276,401	

PCORI Membership Count

Block of Business ID:
Client ID:

EBMSI
00532

Eligibility Date: : 1/1/2021 to 9/30/2021

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2021	2231	0	2231
2/1/2021	2236	0	2236
3/1/2021	2249	0	2249
4/1/2021	2249	0	2249
5/1/2021	2094	0	2094
6/1/2021	2008	0	2008
7/1/2021	1854	0	1854
8/1/2021	1695	0	1695
9/1/2021	1523	0	1523
Total Member Days			2,015.44

Enrollment Counts by Postal Code

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 9/30/2021

Postal Code	Employee Count	Dependent Count	Total Count
32102	2	0	2
32105	1	0	1
32130	45	0	45
32176	1	0	1
32180	69	0	69
32190	23	0	23
32713	43	0	43
32720	331	0	331
32724	224	0	224
32725	245	0	245
32738	199	0	199
32739	1	0	1
32744	27	0	27
32763	84	0	84
32764	10	0	10
Total	1305	0	1305



Tier Census by Product 9/1/2021

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1422	636	786	0	0	0	0	1422
		Subtotal for Active:	1422	636	786	0	0	0	0	1422
		Total for Medical:	1422	636	786	0	0	0	0	1422



Tier Census by Product 9/15/2021

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1350	599	751	0	0	0	0	1350
Subtotal for Active:			1350	599	751	0	0	0	0	1350
Total for Medical:			1350	599	751	0	0	0	0	1350



Tier Census by Product 9/30/2021

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1305	576	729	0	0	0	0	1305
Subtotal for Active:			1305	576	729	0	0	0	0	1305
Total for Medical:			1305	576	729	0	0	0	0	1305



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 9/1/2021 to 9/30/2021

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia Hospital Authority									
ALLERGY CARE	6	1,230.00	-730.00	1,246.96	713.04	0.00	0.00	713.04	0.13%
ANESTHESIA	28	45,484.20	11,663.80	29,190.62	4,629.78	0.00	0.00	4,629.78	0.84%
CHIROPRACTIC	45	2,126.10	895.10	475.59	755.41	120.00	0.00	635.41	0.12%
COVID-19	46	4,396.99	3,304.99	724.30	367.70	0.00	0.00	367.70	0.07%
DIALYSIS	40	189,539.15	185,786.15	2,180.06	1,572.94	0.00	0.00	1,572.94	0.29%
DME/APPLIANCE	4	6,162.00	6,162.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	645	1,198,740.97	424,957.01	633,316.55	140,467.41	3,700.00	0.00	136,767.41	24.91%
INELIGIBLE	421	111,199.93	111,186.05	11.09	2.79	0.00	0.00	2.79	0.00%
INPATIENT PHYS	212	66,892.73	40,722.73	15,068.89	11,101.11	0.00	0.00	11,101.11	2.02%
IP HOSP CHARGES	53	701,968.40	264,696.62	362,022.48	75,249.30	500.00	0.00	74,749.30	13.62%
MATERNITY	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	35	15,383.04	1,341.04	10,256.23	3,785.77	49.33	0.00	3,736.44	0.68%
OFFICE VISIT	1081	201,661.38	7,462.15	123,666.55	70,532.68	4,785.00	0.00	65,747.68	11.98%
OP PHYSICIAN	174	67,212.45	35,667.30	19,456.72	12,088.43	129.33	0.00	11,959.10	2.18%
OTHER	286	50.00	50.00	0.00	0.00	0.00	-9,204.05	9,204.05	1.68%
OUTPAT HOSP	4	-4,428.31	-4,428.31	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	171	25,489.97	0.00	11,202.99	14,286.98	775.00	0.00	13,511.98	2.46%
RADIATION /CHEMO	64	160,564.00	0.00	112,806.71	47,757.29	21.66	0.00	47,735.63	8.70%
SLEEP DISORDER	8	1,140.48	1,140.48	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	1	5,743.14	0.00	5,743.14	0.00	0.00	0.00	0.00	0.00%
SURG FACILITY	51	474,088.44	99,620.78	321,152.64	53,315.02	925.00	0.00	52,390.02	9.54%
SURGERY	220	19,183.24	3,069.00	14,225.35	1,888.89	0.00	0.00	1,888.89	0.34%
SURGERY IP	7	13,850.00	12,945.00	666.37	238.63	0.00	0.00	238.63	0.04%
SURGERY OP	69	85,657.86	-4,667.00	76,422.10	13,902.76	0.00	0.00	13,902.76	2.53%
THERAPY	474	43,870.00	34.00	24,371.75	19,464.25	1,550.00	0.00	17,914.25	3.26%
URGENT CARE	1	225.00	225.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	3	120.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	1745	66,512.60	2,844.16	50,018.62	13,649.82	0.00	0.00	13,649.82	2.49%
XRAY/ LAB	3372	424,843.31	74,825.29	280,552.75	69,465.27	2,889.05	0.00	66,576.22	12.13%
Totals for 00532	9267	3,928,907.07	1,278,893.34	2,094,778.46	555,235.27	15,444.37	-9,204.05	548,994.95	



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 9/30/2021

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia Hospital Authority									
ALLERGY CARE	26	7,051.00	243.00	4,247.72	2,560.28	40.00	0.00	2,520.28	0.06%
AMBULANCE	13	7,895.82	7,895.82	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	398	623,059.91	106,319.78	445,932.51	70,807.62	0.00	0.00	70,807.62	1.66%
CHIROPRACTIC	178	6,009.16	1,483.16	1,199.73	3,326.27	360.00	0.00	2,966.27	0.07%
COVID-19	543	-257,047.82	-274,143.63	11,645.85	5,449.96	0.00	0.00	5,449.96	0.13%
DIALYSIS	344	1,090,825.50	867,089.80	207,392.39	16,343.31	0.00	0.00	16,343.31	0.38%
DME/APPLIANCE	33	31,511.00	31,511.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	4724	10,006,176.98	7,684,049.69	1,951,008.34	371,118.95	10,684.59	0.00	360,434.36	8.43%
HOME HEALTH CARE	11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
HOSPICE CARE	2	364.08	364.08	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	1920	445,311.69	444,877.45	290.03	144.21	0.00	0.00	144.21	0.00%
INJECTION	13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	1794	411,540.21	259,452.78	79,084.49	73,002.94	0.00	0.00	73,002.94	1.71%
IP HOSP CHARGES	477	5,890,891.58	2,656,717.94	2,685,230.80	548,942.84	3,925.00	0.00	545,017.84	12.74%
LAB OP	2	2,820.21	2,505.21	286.15	28.85	10.00	0.00	18.85	0.00%
MATERNITY	48	21,404.75	17,441.00	2,726.10	1,237.65	0.00	0.00	1,237.65	0.03%
MEDICAL MISC	824	97,806.28	9,211.00	64,339.56	24,255.72	861.81	0.00	23,393.91	0.55%
OFFICE VISIT	9957	1,596,380.07	169,357.16	929,746.36	497,276.55	35,420.00	0.00	461,856.55	10.80%
OP PHYSICIAN	1933	609,141.73	205,042.72	263,384.81	140,714.20	1,142.21	0.00	139,571.99	3.26%
OTHER	3215	10,005.74	9,746.10	161.63	98.01	0.00	-9,373.87	9,471.88	0.22%
OUTPAT HOSP	23	15,806.03	-34,726.88	37,099.78	13,433.13	1,136.08	0.00	12,297.05	0.29%
PSYCHIATRIC	1641	382,592.42	28,517.70	202,565.05	151,509.67	6,170.00	0.00	145,339.67	3.40%
RADIATION /CHEMO	926	1,795,403.41	56,657.92	1,271,413.62	467,331.87	106.74	0.00	467,225.13	10.93%
SLEEP DISORDER	131	14,666.15	14,666.15	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	21	37,595.92	26,402.16	10,518.25	675.51	100.00	0.00	575.51	0.01%
SURG FACILITY	452	4,082,770.40	676,943.87	2,697,635.64	708,190.89	6,365.00	0.00	701,825.89	16.41%
SURGERY	2063	182,526.37	21,380.86	125,984.51	35,161.00	0.00	0.00	35,161.00	0.82%
SURGERY IP	218	363,998.66	128,373.61	184,095.21	51,529.84	0.00	0.00	51,529.84	1.20%
SURGERY OP	1023	1,342,833.66	49,454.80	983,428.62	309,950.24	10.00	0.00	309,940.24	7.25%
THERAPY	3249	311,122.37	4,396.00	167,459.21	139,267.16	11,440.00	0.00	127,827.16	2.99%
URGENT CARE	11	2,355.00	2,355.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	46	1,765.00	1,765.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	11169	471,043.38	46,821.58	328,857.54	95,364.26	2.82	0.00	95,361.44	2.23%
XRAY/ LAB	37721	3,770,426.33	750,208.06	2,380,832.38	639,385.89	22,305.04	0.00	617,080.85	14.43%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 08:15:59 on 01 October 2021



Benefit Analysis Summary

Block of Business ID:
Client ID:
Paid Date:

EBMSI
00532
1/1/2021 to 9/30/2021

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
Totals for 00532	85149	33,376,052.99	13,972,379.89	15,036,566.28	4,367,106.82	100,079.29	-9,373.87	4,276,401.40	

Cost of Major

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 9/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	73	102	93,474.57	17.03%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	82	159	67,901.55	12.37%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	186	307	60,938.54	11.10%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	172	211	48,495.14	8.83%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	25	55	47,219.78	8.60%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	171	355	45,547.46	8.30%
00532	West Volusia Hospital Authority	02	Neoplasms	44	83	34,436.59	6.27%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	72	101	27,776.58	5.06%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	96	167	19,740.76	3.60%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	35	70	17,887.90	3.26%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	38	50	16,283.64	2.97%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	93	126	14,163.70	2.58%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	32	43	13,360.27	2.43%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	21	24	13,043.17	2.38%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	33	65	11,722.32	2.14%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	23	27	7,088.95	1.29%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	25	40	6,788.06	1.24%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	6	27	2,289.84	0.42%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	4	7	730.08	0.13%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	1	1	106.05	0.02%
				1232	2020	548,994.95	100.00%

Cost of Major

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	332	985	521,624.81	12.20%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	492	2444	507,171.34	11.86%
00532	West Volusia Hospital Authority	02	Neoplasms	178	922	473,691.19	11.08%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	291	1171	462,570.11	10.82%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	648	2032	427,723.16	10.00%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	730	1630	388,498.02	9.08%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	342	939	270,896.34	6.33%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	547	1329	212,632.19	4.97%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	251	1319	179,375.42	4.19%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	100	510	145,291.14	3.40%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	150	522	141,012.18	3.30%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	42	126	140,301.96	3.28%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	112	316	90,544.46	2.12%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	140	322	89,110.75	2.08%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	101	224	72,133.93	1.69%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	148	348	68,549.09	1.60%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	111	225	43,776.95	1.02%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	23	254	23,271.72	0.54%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	25	68	13,900.60	0.33%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	11	22	4,326.04	0.10%
				4774	15708	4,276,401.40	100.00%

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 9/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	20	29	50,709.99	9.24%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoVacute respiratory disease	25	55	47,219.78	8.60%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	49	76	25,689.84	4.68%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	5	10	25,076.41	4.57%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	27	51	23,350.44	4.25%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	4	13	22,697.13	4.13%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	144	161	20,091.15	3.66%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	12	15	17,847.16	3.25%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	58	90	17,839.63	3.25%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	58	128	17,478.88	3.18%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	17	31	17,452.95	3.18%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	29	51	15,490.23	2.82%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	9	12	12,315.23	2.24%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	16	26	11,861.88	2.16%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	66	117	11,132.05	2.03%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	6	9	10,595.14	1.93%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	1	3	10,388.95	1.89%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	15	20	9,956.71	1.81%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	2	3	9,644.32	1.76%
00532	West Volusia Hospital Authority	11.04	Hernia	4	9	8,277.41	1.51%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	5	7	7,897.92	1.44%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	53	73	7,381.82	1.34%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	34	46	6,453.19	1.18%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	29	39	5,943.68	1.08%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	39	52	5,833.61	1.06%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	11	23	5,485.27	1.00%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	22	28	5,480.41	1.00%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	27	36	5,177.49	0.94%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	23	34	5,124.39	0.93%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	20	30	4,557.23	0.83%

Cost of Minor

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Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	4	5	4,508.45	0.82%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	14	25	4,232.13	0.77%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	20	33	4,213.49	0.77%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	31	41	4,124.68	0.75%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	23	28	3,560.87	0.65%
00532	West Volusia Hospital Authority	14.11	Intraoperative and postprocedural complications and disorders of...	1	1	3,431.80	0.63%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	7	13	3,341.28	0.61%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	18	31	3,011.29	0.55%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	8	24	2,730.95	0.50%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	7	8	2,474.35	0.45%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	19	23	2,264.53	0.41%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	12	12	2,179.31	0.40%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	17	18	2,154.06	0.39%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	1	6	2,142.28	0.39%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	5	9	2,076.91	0.38%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	8	12	2,033.67	0.37%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	11	16	2,032.88	0.37%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	6	21	1,859.48	0.34%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	14	17	1,812.06	0.33%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	5	9	1,796.91	0.33%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	5	5	1,760.06	0.32%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	5	9	1,754.68	0.32%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	16	17	1,611.08	0.29%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	10	12	1,599.64	0.29%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	2	6	1,557.76	0.28%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	5	13	1,509.52	0.27%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	6	18	1,475.77	0.27%
00532	West Volusia Hospital Authority	01.15	Other viral diseases	3	5	1,373.72	0.25%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	3	5	1,353.93	0.25%
00532	West Volusia Hospital Authority	07.06	Glaucoma	8	8	1,284.99	0.23%

Cost of Minor

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Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	10	12	1,281.39	0.23%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	3	4	1,280.63	0.23%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	10	18	1,274.77	0.23%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	3	7	1,231.25	0.22%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	7	8	1,116.74	0.20%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	2	9	1,102.13	0.20%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	7	11	1,053.50	0.19%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	5	6	1,008.29	0.18%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	10	12	1,001.15	0.18%
00532	West Volusia Hospital Authority	19.03	Injuries to the thorax	3	4	987.28	0.18%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	9	10	952.40	0.17%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	2	3	856.02	0.16%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	5	6	811.20	0.15%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	8	10	807.63	0.15%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	4	8	798.62	0.15%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	6	10	773.67	0.14%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	4	5	765.03	0.14%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	5	7	722.51	0.13%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	2	8	721.27	0.13%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	7	7	662.48	0.12%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	4	4	653.20	0.12%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	4	4	629.20	0.11%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	4	6	622.93	0.11%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	3	5	611.00	0.11%
00532	West Volusia Hospital Authority	02.01	Malignant neoplasms of lip, oral cavity and pharynx	1	4	589.81	0.11%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	4	4	588.60	0.11%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	5	5	557.61	0.10%
00532	West Volusia Hospital Authority	01.16	Mycoses	3	3	491.20	0.09%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	4	4	484.65	0.09%
00532	West Volusia Hospital Authority	13.16	Chondropathies	1	1	479.56	0.09%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 03:41:40 on 01 October 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 9/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	3	3	446.43	0.08%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	4	4	443.83	0.08%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	3	5	426.65	0.08%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	5	5	421.44	0.08%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	1	3	418.94	0.08%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	3	3	342.53	0.06%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	2	5	322.51	0.06%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	3	4	318.53	0.06%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	2	5	306.26	0.06%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	1	2	302.68	0.06%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	3	4	299.94	0.05%
00532	West Volusia Hospital Authority	19.12	Injury of unspecified body region	1	1	295.80	0.05%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	1	1	267.85	0.05%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	2	2	244.49	0.04%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	2	2	243.51	0.04%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	2	2	229.67	0.04%
00532	West Volusia Hospital Authority	19.02	Injuries to the neck	1	1	221.69	0.04%
00532	West Volusia Hospital Authority	06.08	Polyneuropathies and other disorders of the peripheral nervous system	2	2	214.22	0.04%
00532	West Volusia Hospital Authority	05.10	Behavioral and emotional disorders with onset usually occurring in childhood...	1	1	195.75	0.04%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	2	2	195.57	0.04%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	2	3	192.17	0.04%
00532	West Volusia Hospital Authority	12.04	Papulosquamous disorders	1	1	156.38	0.03%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	1	1	131.42	0.02%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	1	1	123.89	0.02%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	2	2	120.75	0.02%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	3	3	120.00	0.02%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	1	1	109.18	0.02%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	1	1	106.12	0.02%
00532	West Volusia Hospital Authority	17.11	Chromosomal abnormalities, not elsewhere classified	1	1	106.05	0.02%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	1	1	95.42	0.02%



Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	15.06	Complications of labor and delivery	1	1	92.80	0.02%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	2	2	88.39	0.02%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	1	1	87.80	0.02%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	1	1	82.80	0.05%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	1	1	78.00	0.01%
00532	West Volusia Hospital Authority	01.19	Pediculosis, acariasis and other infestations	1	1	65.23	0.02%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	1	1	63.54	0.01%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	1	1	57.55	0.01%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	1	36.28	0.01%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	1	1	35.25	0.01%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	1	1	18.88	0.00%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	1	1	9.39	0.00%
				1343	2020	548,994.95	100.00%

Cost of Minor

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Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	83	245	225,421.72	5.27%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	15	193	220,541.51	5.16%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	38	135	175,542.60	4.10%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	249	644	170,856.90	4.00%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	664	1107	162,542.64	3.80%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	144	520	147,985.47	3.46%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	42	126	140,301.96	3.28%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	47	103	132,792.91	3.11%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	271	750	123,110.63	2.88%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	155	936	119,840.67	2.80%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	105	329	114,747.11	2.68%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	126	344	113,147.92	2.65%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	209	494	107,734.11	2.52%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	98	219	105,322.97	2.46%
00532	West Volusia Hospital Authority	11.04	Hernia	28	84	103,443.41	2.42%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	196	725	99,379.98	2.32%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	107	254	98,997.90	2.31%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	25	138	89,625.38	2.10%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	113	222	85,945.23	2.01%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	146	330	80,208.33	1.88%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	6	55	71,841.33	1.68%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	214	351	63,505.75	1.49%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	156	497	54,395.17	1.27%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	43	106	53,409.96	1.25%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	33	93	53,371.89	1.25%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	47	136	50,710.36	1.19%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	76	157	42,387.50	0.99%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	123	236	40,567.45	0.95%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	13	67	39,362.39	0.92%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	196	310	37,342.43	0.87%

Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	52	112	33,992.17	0.79%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	73	252	33,052.68	0.77%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	114	153	32,967.23	0.77%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	66	120	30,663.56	0.72%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	16	67	30,621.17	0.72%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	45	211	29,966.74	0.70%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	65	213	29,148.99	0.68%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	27	80	28,658.29	0.67%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	100	213	28,233.03	0.66%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	74	96	26,525.27	0.62%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	30	89	26,190.37	0.61%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	25	88	24,548.19	0.57%
00532	West Volusia Hospital Authority	10.10	Intraoperative and postprocedural complications and disorders of respiratory...	1	1	23,384.51	0.55%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	60	214	23,137.63	0.54%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	53	84	22,904.49	0.54%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	4	26	22,567.94	0.53%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	10	23	21,585.03	0.50%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	19	44	19,051.56	0.45%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	7	106	19,042.76	0.45%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	37	84	18,439.45	0.43%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	29	71	17,636.88	0.41%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	23	48	17,417.90	0.41%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	88	128	17,380.95	0.41%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	22	56	16,246.69	0.38%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	9	47	16,144.42	0.38%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	14	56	15,891.94	0.37%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	33	69	15,482.90	0.36%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	89	135	15,419.85	0.36%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	9	42	15,188.96	0.36%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	17	56	14,906.36	0.35%

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	5	71	14,548.78	0.34%
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	8	10	14,008.18	0.33%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	16	27	13,935.36	0.33%
00532	West Volusia Hospital Authority	07.06	Glaucoma	39	66	13,614.93	0.32%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	15	168	13,201.47	0.31%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	48	114	13,070.92	0.31%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	36	60	13,019.68	0.30%
00532	West Volusia Hospital Authority	11.03	Diseases of appendix	2	6	11,759.90	0.27%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	5	23	11,733.35	0.27%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	9	21	11,492.20	0.27%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	26	34	11,432.85	0.27%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	3	46	11,416.69	0.27%
00532	West Volusia Hospital Authority	05.09	Pervasive and specific developmental disorders	2	3	11,250.81	0.26%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	31	47	11,138.22	0.26%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	36	137	10,405.84	0.24%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	35	80	10,138.44	0.24%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	16	46	9,833.91	0.23%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	9	16	9,831.83	0.23%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	4	50	8,902.25	0.21%
00532	West Volusia Hospital Authority	11.07	Diseases of peritoneum and retroperitoneum	2	19	8,809.81	0.21%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	8	16	8,084.01	0.19%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	28	77	7,839.95	0.18%
00532	West Volusia Hospital Authority	02.01	Malignant neoplasms of lip, oral cavity and pharynx	1	36	7,619.47	0.18%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	10	17	7,295.12	0.17%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	15	77	7,259.57	0.17%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	31	58	7,176.02	0.17%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	27	76	7,074.28	0.17%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	34	72	6,870.32	0.16%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	30	53	6,458.67	0.15%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	15	62	5,861.03	0.14%

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	14	43	5,837.95	0.14%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	30	45	5,818.13	0.14%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	14	48	5,714.23	0.13%
00532	West Volusia Hospital Authority	15.06	Complications of labor and delivery	4	4	5,503.87	0.13%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	28	46	5,440.81	0.13%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	18	34	5,296.02	0.12%
00532	West Volusia Hospital Authority	19.03	Injuries to the thorax	5	7	5,130.87	0.12%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	47	60	5,116.86	0.12%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	5	24	5,030.39	0.12%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	9	16	4,576.86	0.11%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	40	59	4,514.72	0.11%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	17	30	4,271.57	0.10%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	9	14	4,242.33	0.10%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	17	32	4,121.59	0.10%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	19	36	3,969.28	0.09%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	20	41	3,957.82	0.09%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	16	41	3,936.74	0.09%
00532	West Volusia Hospital Authority	01.16	Mycoses	27	33	3,819.36	0.09%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	11	17	3,675.13	0.09%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	15	37	3,662.16	0.09%
00532	West Volusia Hospital Authority	14.11	Intraoperative and postprocedural complications and disorders of...	1	1	3,431.80	0.08%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	15	22	3,367.87	0.08%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	6	2,698.69	0.06%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	11	46	2,650.13	0.06%
00532	West Volusia Hospital Authority	17.08	Congenital malformations of the urinary system	2	3	2,426.74	0.06%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	14	24	2,184.61	0.05%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	2	21	2,108.90	0.05%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	6	13	2,020.33	0.05%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	4	19	1,978.58	0.05%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	8	11	1,977.06	0.05%

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	01.15	Other viral diseases	5	7	1,731.94	0.04%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	11	19	1,727.60	0.04%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	7	11	1,716.05	0.04%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	11	13	1,572.17	0.04%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	4	8	1,560.56	0.04%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	2	13	1,533.82	0.04%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	9	12	1,521.58	0.04%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	7	14	1,479.91	0.03%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	14	21	1,469.43	0.03%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	5	12	1,439.17	0.03%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	7	10	1,388.41	0.03%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	10	10	1,271.21	0.03%
00532	West Volusia Hospital Authority	12.06	Radiation-related disorders of the skin and subcutaneous tissue	9	10	1,246.40	0.03%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	5	7	1,183.51	0.03%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	7	9	1,159.81	0.03%
00532	West Volusia Hospital Authority	19.20	Other and unspecified effects of external causes	4	5	1,117.29	0.03%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	10	11	1,089.19	0.03%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	7	10	1,031.89	0.02%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and...	7	9	1,014.19	0.02%
00532	West Volusia Hospital Authority	13.16	Chondropathies	2	5	1,007.90	0.02%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	8	9	991.33	0.02%
00532	West Volusia Hospital Authority	17.03	Congenital malformations of the circulatory system	4	12	982.84	0.02%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	6	10	888.87	0.02%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	6	9	750.93	0.02%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	7	14	711.39	0.02%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	3	7	623.60	0.01%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	5	7	613.59	0.01%
00532	West Volusia Hospital Authority	19.18	Poisoning by, adverse effects of and underdosing of drugs, medicaments and...	4	7	608.82	0.01%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	9	11	570.41	0.01%
00532	West Volusia Hospital Authority	05.10	Behavioral and emotional disorders with onset usually occurring in childhood...	2	4	546.21	0.01%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 03:41:23 on 01 October 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	5	6	527.20	0.01%
00532	West Volusia Hospital Authority	07.08	Disorders of optic nerve and visual pathways	3	4	500.39	0.01%
00532	West Volusia Hospital Authority	12.04	Papulosquamous disorders	4	5	489.31	0.01%
00532	West Volusia Hospital Authority	19.12	Injury of unspecified body region	2	2	447.93	0.01%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	2	3	432.95	0.01%
00532	West Volusia Hospital Authority	06.08	Polyneuropathies and other disorders of the peripheral nervous system	3	4	425.55	0.01%
00532	West Volusia Hospital Authority	13.18	Intraoperative and postprocedural complications and disorders of...	2	5	383.11	0.01%
00532	West Volusia Hospital Authority	17.09	Congenital malformations and deformations of the musculoskeletal system	2	3	377.46	0.01%
00532	West Volusia Hospital Authority	04.06	Malnutrition	1	1	351.39	0.01%
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	1	12	315.99	0.01%
00532	West Volusia Hospital Authority	08.01	Diseases of external ear	3	3	313.49	0.01%
00532	West Volusia Hospital Authority	01.22	Other infectious diseases	1	1	268.38	0.01%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	1	3	263.40	0.01%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	2	240.94	0.01%
00532	West Volusia Hospital Authority	19.02	Injuries to the neck	1	1	221.69	0.01%
00532	West Volusia Hospital Authority	04.10	Postprocedural endocrine and metabolic complications and disorders, not...	1	2	199.28	0.00%
00532	West Volusia Hospital Authority	06.10	Cerebral palsy and other paralytic syndromes	1	2	194.37	0.00%
00532	West Volusia Hospital Authority	21.02	Genetic carrier and genetic susceptibility to disease	1	1	180.84	0.00%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	8	11	166.65	0.00%
00532	West Volusia Hospital Authority	06.09	Diseases of myoneural junction and muscle	1	2	165.60	0.00%
00532	West Volusia Hospital Authority	07.09	Disorders of ocular muscles, binocular movement, accommodation and...	1	1	157.15	0.00%
00532	West Volusia Hospital Authority	13.06	Dentofacial anomalies [including malocclusion] and other disorders of jaw	1	1	154.30	0.00%
00532	West Volusia Hospital Authority	01.19	Pediculosis, acariasis and other infestations	2	3	125.94	0.00%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	2	2	120.75	0.00%
00532	West Volusia Hospital Authority	17.11	Chromosomal abnormalities, not elsewhere classified	1	1	106.05	0.00%
00532	West Volusia Hospital Authority	13.21	Chronic Gout	2	2	95.00	0.00%
00532	West Volusia Hospital Authority	07.11	Other disorders of eye and adnexa	1	1	88.26	0.00%
00532	West Volusia Hospital Authority	14.01	Glomerular diseases	1	1	82.80	0.00%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	1	2	75.54	0.00%
00532	West Volusia Hospital Authority	19.19	Toxic effects of substances chiefly nonmedicinal as to source	1	1	61.06	0.00%



Cost of Minor

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 1/1/2021 to 9/30/2021

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	39.47	0.00%
00532	West Volusia Hospital Authority	19.13	Effects of foreign body entering through natural orifice	2	2	-67.61	0.00%
				6211	15708	4,276,401.40	100.00%



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 9/1/2021 to 9/30/2021

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	8	43,783.86	0.00	0.00	0.00	0.00	43,783.86
Deltona	7	11,049.77	0.00	0.00	0.00	0.00	11,049.77
miCareDeLand	1754	252,886.15	0.00	0.00	0.00	0.00	252,886.15
miCareDelton	1625	225,774.07	0.00	0.00	0.00	0.00	225,774.07
miCarePierse	144	15,385.67	0.00	0.00	0.00	0.00	15,385.67
Pierson	3	115.43	0.00	0.00	0.00	0.00	115.43
00532 Totals:	3541	548,994.95	0.00	0.00	0.00	0.00	548,994.95



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 1/1/2021 to 9/30/2021

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	391	57,720.73	0.00	0.00	0.00	0.00	57,720.73
Deltona	474	106,954.33	0.00	0.00	0.00	0.00	106,954.33
miCareDeLand	14654	1,881,950.16	0.00	0.00	0.00	0.00	1,881,950.16
miCareDelton	14947	2,015,298.42	0.00	0.00	0.00	0.00	2,015,298.42
miCarePierse	1453	201,685.18	0.00	0.00	0.00	0.00	201,685.18
Pierson	71	12,792.58	0.00	0.00	0.00	0.00	12,792.58
00532 Totals:	31990	4,276,401.40	0.00	0.00	0.00	0.00	4,276,401.40



Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 9/1/2021 to 9/30/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	3	508.18	0.00	146.89	361.29	346.29	15.00
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	1	179.34	0.00	58.91	120.43	115.43	5.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	8	510.00	0.00	0.00	465.00	0.00	0.00



Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 1/1/2021 to 9/30/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
55-0799729	1750546313	NEFHS Deltona 2160	Deltona	FL	Hospital	37	344.00	0.00	633.23	-289.23	1,870.09	70.00
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	24	726.00	0.00	80.80	862.00	854.38	25.00
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	13	377.50	0.00	63.05	191.95	463.79	20.00
55-0799729	1467907626	Family Health Source	Deland	FL	Family Practice	2	0.00	0.00	0.00	0.00	117.50	5.00
55-0799729	1992792311	NDFHS Administration	Deland	FL	Hospital	2	0.00	0.00	-4.12	107.52	107.52	0.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	34	3,519.32	0.00	5.94	3,468.38	19.06	0.00
55-0799729	1407026016	NEFHS Deland DO Not Use	Deland	FL	Hospital	3	436.10	0.00	0.00	436.10	0.00	0.00
55-0799729	1407026016	DO Not Use NEFHS Deland Do...	Deland	FL	Hospital	2	245.00	0.00	0.00	245.00	0.00	0.00
55-0799729	1750546313	NEFHS Deltona 2160 Howland...	Deltona	FL	Hospital	2	245.00	0.00	0.00	245.00	0.00	0.00
55-0799729	1396282208	NEFHS Daytona	South Daytona	FL	Hospital	1	82.00	0.00	0.00	82.00	0.00	0.00



Paid Date: 9/1/2021 to 9/30/2021

Requested by: ReportScheduler from p316 data [P316]
Generated at: 06:41:33 on 01 October 2021



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 1/1/2021 to 9/30/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	7367	0.00	0.00	0.00	0.00	0.00

CLAIMS PAID BY MONTH

Paid Date: 1/1/21 to 9/31/21

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility	Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																	
miCareDeLand	01-2021	\$0.00	\$3,019.53	\$0.00	\$49,132.91	\$0.00		429	\$52,152.44	\$0.00	1171	\$44.54	\$0.00	\$2.58	\$0.00	\$41.96	\$0.00
miCareDeLand	02-2021	\$0.00	\$11,639.77	\$0.00	\$83,073.60	\$0.00		692	\$94,713.37	\$0.00	1182	\$80.13	\$0.00	\$9.85	\$0.00	\$70.28	\$0.00
miCareDeLand	03-2021	\$399.64	\$19,342.96	\$0.00	\$62,106.24	\$0.00		804	\$81,848.84	\$0.00	1200	\$68.21	\$0.33	\$16.12	\$0.00	\$51.76	\$0.00
miCareDeLand	04-2021	\$11,384.91	\$18,064.94	\$0.00	\$155,406.21	\$2,382.30		1124	\$187,238.36	\$0.00	1208	\$155.00	\$9.42	\$14.95	\$0.00	\$128.65	\$1.97
miCareDeLand	05-2021	\$12,871.90	\$9,068.04	\$0.00	\$63,751.88	\$433.53		742	\$66,125.35	\$0.00	1135	\$75.88	\$11.34	\$7.99	\$0.00	\$56.17	\$0.38
miCareDeLand	06-2021	\$13,900.10	\$15,700.50	\$0.00	\$75,243.14	\$83.26		826	\$104,927.00	\$0.00	1067	\$98.34	\$13.03	\$14.71	\$0.00	\$70.52	\$0.08
miCareDeLand	07-2021	\$42,632.07	\$11,668.44	\$0.00	\$106,124.65	\$393.03		1057	\$160,818.19	\$0.00	981	\$163.93	\$43.46	\$11.89	\$0.00	\$108.18	\$0.40
miCareDeLand	08-2021	\$36,743.00	\$5,084.79	\$0.00	\$61,766.80	\$379.92		544	\$103,974.51	\$0.00	888	\$117.09	\$41.38	\$5.73	\$0.00	\$69.56	\$0.43
miCareDeLand	09-2021	\$83,000.04	\$11,786.57	\$0.00	\$70,548.00	\$1,975.06		823	\$167,309.67	\$0.00	804	\$208.10	\$103.23	\$14.66	\$0.00	\$87.75	\$2.46
	Subtotal:	\$200,931.66	\$105,375.54	\$0.00	\$727,153.43	\$5,647.10		7041	\$1,039,107.73	\$0.00	9636	\$107.84	\$20.85	\$10.94	\$0.00	\$75.46	\$0.59
miCareDelton	01-2021	\$0.00	\$5,002.12	\$0.00	\$50,507.76	\$0.00		475	\$55,509.88	\$0.00	931	\$59.62	\$0.00	\$5.37	\$0.00	\$54.25	\$0.00
miCareDelton	02-2021	\$0.00	\$12,705.80	\$0.00	\$79,621.20	\$0.00		787	\$92,327.00	\$0.00	926	\$99.71	\$0.00	\$13.72	\$0.00	\$85.98	\$0.00
miCareDelton	03-2021	\$0.00	\$22,739.61	\$0.00	\$91,183.73	\$0.00		1054	\$113,923.34	\$0.00	920	\$123.83	\$0.00	\$24.72	\$0.00	\$99.11	\$0.00
miCareDelton	04-2021	\$44,699.87	\$19,260.88	\$0.00	\$177,755.94	\$669.76		1288	\$242,386.45	\$0.00	911	\$266.07	\$49.07	\$21.14	\$0.00	\$195.12	\$0.74
miCareDelton	05-2021	\$7,459.40	\$8,118.85	\$0.00	\$81,102.95	\$406.72		734	\$97,087.92	\$0.00	836	\$116.13	\$8.92	\$9.71	\$0.00	\$97.01	\$0.49
miCareDelton	06-2021	\$23,994.39	\$14,062.15	\$0.00	\$97,861.77	\$205.07		854	\$136,123.38	\$0.00	823	\$165.40	\$29.15	\$17.09	\$0.00	\$118.91	\$0.25
miCareDelton	07-2021	\$55,581.99	\$16,756.38	\$0.00	\$156,907.89	\$361.81		1109	\$229,608.07	\$0.00	763	\$300.93	\$72.85	\$21.96	\$0.00	\$205.65	\$0.47
miCareDelton	08-2021	\$9,981.21	\$10,189.12	\$0.00	\$62,888.02	\$319.95		682	\$83,378.30	\$0.00	709	\$117.60	\$14.08	\$14.37	\$0.00	\$88.70	\$0.45
miCareDelton	09-2021	\$5,583.24	\$13,554.50	\$0.00	\$107,152.41	\$161.12		879	\$126,451.27	\$0.00	638	\$198.20	\$8.75	\$21.25	\$0.00	\$167.95	\$0.25
	Subtotal:	\$147,300.10	\$122,389.41	\$0.00	\$904,981.67	\$2,124.43		7862	\$1,176,795.61	\$0.00	7457	\$157.81	\$19.75	\$16.41	\$0.00	\$121.36	\$0.28
miCarePierse	01-2021	\$0.00	\$388.73	\$0.00	\$2,732.55	\$0.00		48	\$3,121.28	\$0.00	129	\$24.20	\$0.00	\$3.01	\$0.00	\$21.18	\$0.00
miCarePierse	02-2021	\$0.00	\$634.66	\$0.00	\$3,668.53	\$0.00		57	\$4,303.19	\$0.00	128	\$33.62	\$0.00	\$4.96	\$0.00	\$28.66	\$0.00
miCarePierse	03-2021	\$0.00	\$1,998.05	\$0.00	\$4,171.58	\$0.00		106	\$6,169.63	\$0.00	130	\$47.46	\$0.00	\$15.37	\$0.00	\$32.09	\$0.00
miCarePierse	04-2021	\$220.22	\$2,982.07	\$0.00	\$11,722.15	\$0.00		160	\$14,924.44	\$0.00	130	\$114.80	\$1.69	\$22.94	\$0.00	\$90.17	\$0.00
miCarePierse	05-2021	\$8,298.47	\$354.99	\$0.00	\$6,850.16	\$0.00		65	\$15,503.62	\$0.00	123	\$126.05	\$67.47	\$2.89	\$0.00	\$55.69	\$0.00
miCarePierse	06-2021	\$108.37	\$1,959.75	\$0.00	\$5,208.06	\$350.60		78	\$7,626.78	\$0.00	118	\$64.63	\$0.92	\$16.61	\$0.00	\$44.14	\$2.97
miCarePierse	07-2021	\$1,536.27	\$1,087.01	\$0.00	\$9,630.37	\$0.00		74	\$12,253.65	\$0.00	110	\$111.40	\$13.97	\$9.88	\$0.00	\$87.55	\$0.00
miCarePierse	08-2021	\$10,482.40	\$78.08	\$0.00	\$9,577.83	\$0.00		51	\$20,138.31	\$0.00	98	\$205.49	\$106.96	\$0.80	\$0.00	\$97.73	\$0.00
miCarePierse	09-2021	\$4,362.27	\$1,564.50	\$0.00	\$7,460.94	\$7.39		90	\$13,395.10	\$0.00	82	\$163.35	\$53.20	\$19.08	\$0.00	\$90.99	\$0.09
	Subtotal:	\$25,008.00	\$11,047.84	\$0.00	\$61,022.17	\$357.99		729	\$97,436.00	\$0.00	1048	\$92.97	\$23.86	\$10.54	\$0.00	\$58.23	\$0.34
N/A	01-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$268,812.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$272,312.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$172,375.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$119,875.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$111,375.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	07-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$102,000.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	09-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$44,825.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		0	\$0.00	\$1,091,575.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Total:	\$373,239.76	\$238,812.79	\$0.00	\$1,693,157.27	\$8,129.52		15632	\$2,313,339.34	\$1,091,575.50	18141	\$127.52	\$20.57	\$13.16	\$0.00	\$93.33	\$0.45

Parameters

Beginning Location:

Ending Location:

Paid Date: 1/1/2021-9/30/2021

Reporting Period: CLIENTYTD

Location: 000-zzzzz

** Census Count Comments: Membership is counted per location, per department, o



WVHA miCare Clinic Deland and Deltona

September 2021 Report

miCare Utilization and Capacity

miCare Utilization and Capacity

Deland September	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	214	133	62%	81	38%

Deltona September	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	133	102	76%	31	24%

Deland and Deltona September	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	347	235	69%	112	31%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment)



miCare Utilization by Day of the Week

Deland September	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2021	65%	62%	68%	60%	51%	63%

Deltona September	Monday	Tuesday	Wednesday	Thursday	Friday
2021	74%	79%	CLOSED	79%	72%

Key Insights:

- Between the two clinics 69% of the available capacity was used for scheduled appointments; 31% of time was available for walk-ins and other unscheduled patient care activities
- “No Shows” is where patient didn’t attend their scheduled clinic appointment
 - DeLand - 6%
 - Deltona - 17% such no shows create systematic “waste” since this scheduled appointment slot was not available to other members
- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represent approx. 2% of total capacity and is in line with industry standard for this type of patient care model

miCare Member Migration

September 2021

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total	644	1,310	49%

*The data above represents unique members, several of who had multiple clinic visits on month



miCare Visit Type Frequency

**Deland
September
2021**

Visit Type	Visits	Percentage
New Patient	17	2%
Sick/Urgent/Walk In	21	2%
Regular Visit, 1-2 Issues/Medications	66	6%
Regular Visit, 3+ Issues/Medications	5	0%
Recheck/Follow-Up	151	14%
Lab Ordered by miCare Provider	146	14%
Lab Ordered by non-miCare Provider	20	2%
Medication Pick Up	565	53%
Med Pick Up Pt Assist Program	26	2%
Hospital F/U	12	1%
Physical/Well Exams	12	1%
Chronic Disease Mgmt	12	1%
Community Resource	2	0%
Immunization/Shot	2	0%
Nurse Visit	2	0%
Total Visits	1,059	100%

**Deland
September
2021**

Location	Visit Count	% of Total
Onsite	958	90%
Telephone	101	10%
Overall - Total	1,059	100%



**Deltona
September
2021**

Visit Type	Visits	Percentage
New Patient	16	5%
Sick/Urgent/Walk In	20	6%
Regular Visit, 1-2 Issues/Medications	37	12%
Regular Visit, 3+ Issues/Medications	2	1%
Recheck/Follow-Up	116	37%
Lab Ordered by miCare Provider	72	23%
Lab Ordered by non-miCare Provider	8	3%
Med Pick Up Pt Assist Program	14	4%
Hospital F/U	10	3%
Physical/Well Exams	7	2%
Chronic Disease Mgmt	6	2%
Community Resource	6	2%
Immunization	1	0%
Medication Pick Up	1	0%
Nurse Visit	1	0%
Total Visits	317	100%

**Deltona
September
2021**

Location	Visit Count	% of Total
Onsite	254	80%
Telephone	63	20%
Overall - Total	317	100%

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.



WVHA miCare Clinic Deland and Deltona

2021 Third Quarter Report

miCare Utilization and Member Penetration

miCare Utilization and Capacity

Deland Q3	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	1,885	1,352	72%	533	28%

Deltona Q3	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	1,630	1,107	68%	523	32%

Deland and Deltona Q3	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	3,515	2,459	70%	1,056	30%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment)

Average 2021 Utilization 70%

Average 2021 Unscheduled Capacity 30%



miCare Utilization by Day of the Week

Deland Q3	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2021	74%	74%	71%	70%	70%	73%

Deltona Q3	Monday	Tuesday	Wednesday	Thursday	Friday
2021	72%	70%	67%	66%	66%

Key Insights:

- 2021 the average utilization for Q3 is 70%
- At the Deland location there were 1,227 no shows in Q3 of 2021. That is a 11% no show percentage. Monday's and Saturdays have the highest no show rates
- At the Deltona location there were 723 no shows in Q3 of 2021. That is a 19.5% no show percentage. Monday's and Tuesday's have the highest no show rates

miCare Member Migration

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Patients	1,028	1,306	79%
Total 2021	1,028	1,306	79%

*The data above represents unique members, several of who had multiple clinic visits on month



miCare Visit Type Frequency

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.

Deland Q3 2020	Visit Type	Visits	Percentage
	New Patient	357	4%
	Sick/Urgent/Walk In	157	2%
	Regular Visit, 1-2 Issues/Medications	453	4%
	Regular Visit, 3+ Issues/Medications	15	0%
	Recheck/Follow-Up	1,319	13%
	Lab Ordered by miCare Provider	1,422	14%
	Lab Ordered by non-miCare Provider	206	2%
	Immunization	9	0%
	Med Pick Up Pt Assist Program	182	2%
	Hospital F/U	113	1%
	Physical/Well Exams	80	1%
	Medication Pick Up	5,674	56%
	Community Resource	29	0%
	Nurse Visit	36	0%
	Sports Physical	1	0%
	Chronic Disease Mgmt	37	0%
	Total Visits	10,090	

Deland Q3 2020	Location	Visit Count	% of Total
	Onsite	9,639	96%
	Telephone	451	4%
	Overall - Total	10,090	

Deltona
Q3
2021

Visit Type	Visits	Percentage
New Patient	255	9%
Sick/Urgent/Walk In	220	7%
Regular Visit, 1-2 Issues/Medications	408	14%
Regular Visit, 3+ Issues/Medications	35	1%
Recheck/Follow-Up	1,137	38%
Lab Ordered by miCare Provider	586	20%
Lab Ordered by non-miCare Provider	75	3%
Immunization	20	1%
Med Pick Up Pt Assist Program	59	2%
Hospital F/U	56	2%
Physical/Well Exams	77	3%
Medication Pick Up	5	0%
Procedure	2	0%
Nurse Visit	22	1%
Sports Physical	1	0%
Chronic Disease Mgmt	21	1%
Community Resource	6	0%
Total Visits	2,985	

Deltona
Q3
2021

Location	Visit Count	% of Total
Onsite	2,664	89%
Telephone	321	11%
Overall - Total	2,985	

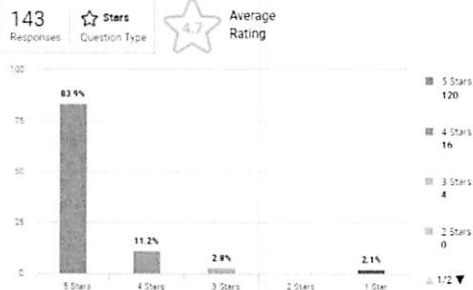
Post Visit Survey Results

Q3 2021

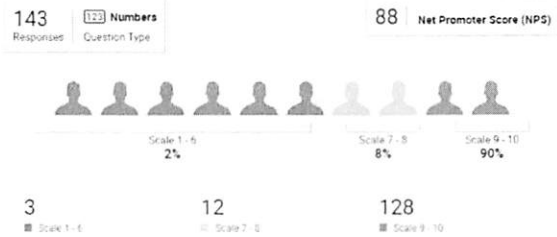
Beginning August 2nd 2021

How would you rate the ease of making an appointment?

[View Comments](#)



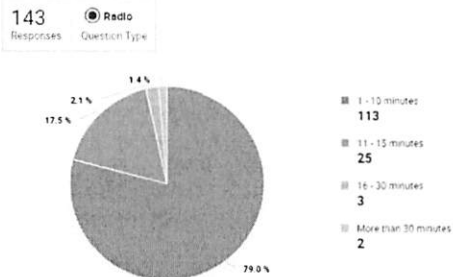
The front desk staff were friendly and courteous.



The waiting room was clean, comfortable and welcoming.



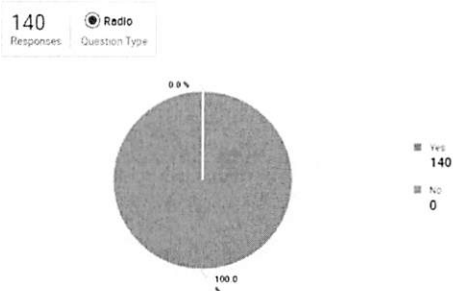
What was your wait time before the clinical staff brought you to an exam room?



The clinical staff listened and were attentive while I explained the reason for my visit.



The exam room was clean and welcoming.



Survey Results, continued

My provider spent enough time with me to address my needs and answered all my questions.

[View Comments](#)

141 Responses **125** Numbers Question Type

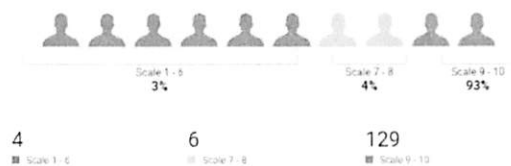
89 Net Promoter Score (NPS)



Upon leaving, I understood my diagnosis and treatments recommended by my provider.

139 Responses **125** Numbers Question Type

90 Net Promoter Score (NPS)



I would rate the overall clinical care I received as:

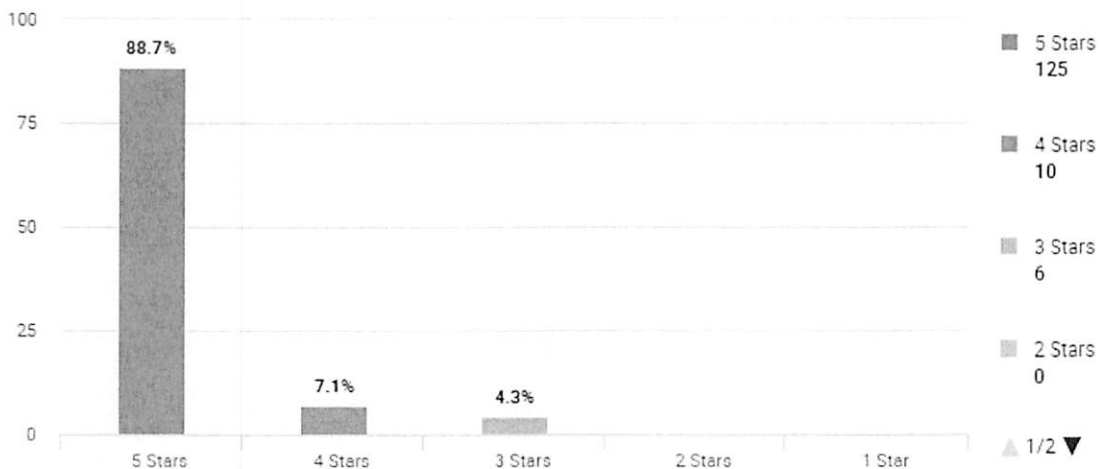
[View Comments](#)

141 Responses

★ Stars Question Type



Average Rating



Survey Comments:

- Never have a problem with the appointment
- The appt was made 3 months earlier at a checkout at that time. I am not sure how easy it would be to make an appt. for the same week .
- Worked me in appreciated
- They took me in early
- Quick appointment setting.
- Great Service
- Very easy
- It does not work on the portal and you can't call direct to the clinic you want to attend for the visit the same number calls it all
- It was very easy
- When I call the Deland office answers the phone and refused to put me through to the Deltona office.
- All of the front desk ladies are very nice and polite I did not have to wait long for a last minute appointment that I made. So thank you to the kick ass Staff not sure if that's appropriate but it's what came to mind first that's what I'm saying.
- Visited clinic in person and got an appointment for same day
- Thank you all
- cant never log into portal
- i was told at a previous visit she only can spend 15 minutes with each patient, so asking questions does not seem possible
- Still need to have several areas addressed. Anxiety, mass x2 in stomach... skin issue bites/sores.... Over 7 1/2 years still not cured. Need prostate bloodwork... Kidneys not reviewed.
- I do have multiple health concerns and don't like picking 1
- Yes very attentive thank you Dr
- Provider explained all my concerns and test exams thoroughly I appreciate that very much. Thank you Dr. Pain.
- Mark Payne is such a wonderful Physician that took the time to educate me on life/health
- From start to finish i am satisfied thank you.
- GOD BLESS YOU ALL
- Very good my situation is complicated but staff working on it
- Have ongoing medical issues I need more help with
- LOVE THE OFFICE AT DELTONA THEY ARE ALL NICE AND HELPFUL PLUS THE DOCTOR I SAW THIS DAY CAUSE MY DOCTOR MARK PAYNE WASN'T . I THANK GOD FOR ALL THE STAFF & DOCTORS THERE AT THIS OFFICE..
- Dr Payne is the BEST. He always makes me feel heard and answers my questions and concerns in language I can understand.
- Love my micare family!

Comments, continued:

- Very friendly
- Was very thorough
- Mark Payne is always concerned and takes his time explaining things and answering my questions.
- Love the staff but my s/o who cares for me should be allowed in
- Ladies at the front were ok, but not great
- PA Payne is the best!!
- Expressed concern in the interest of my health.
- They were sooo nice.
- Amazin staff
- One of the women for the front desk staff was rude.
- Dr Tom was great I called having an allergic reaction and they fit me right in.
- Thank you all
- Everything was great to me



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DeLand, FL 32720
Counseling: 386-738-9169
Programs: 386-734-2236
386-943-8823 (fax)

Deltona Counseling
Center 840 Deltona
Blvd., Suite K Deltona,
FL 32725
Counseling and Programs:
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386-860-6006 (fax)

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386-943-8823

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1000 Big Tree
Road Daytona
Beach, FL
32114 386-301-
4073
386-492-7638 (fax)



COURTESY • INTEGRITY • ACHIEVEMENT



October 1, 2021

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of September there were 254 appointments to assist with new applications and 42 appointments to assist with pended applications from August-September. For a total of 296 Interviews with clients.

212 applications were submitted for verification and enrollment. Of these, 212 were processed by the end of the month includes the roll overs 0 from previous month) leaving the balance of 0 to roll over into October 2021 for approval.

Of the 212 that were processed, 185 were approved and 14 were denied. There were 13 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 3-5 days to appear active in system.

Respectfully submitted by Gail Hallmon

WEST VOLUSIA HOSPITAL AUTHORITY
Investment Policy Statement
October 21, 2021

- I. **Purpose:** To provide a policy for the prudent investment of fixed income funds to generate a competitive return.
- A. **Investment Guidelines and Policy:** The Commissioners of the West Volusia Hospital Authority, Volusia County Florida (the Authority) sets forth the following investment objectives and parameters for the management of its surplus funds. These policies are designed to ensure the prudent management of the Authority's funds, the availability of funds when needed, and an investment return with comparable funds and financial market indices. This investment policy applies to all surplus cash and investments controlled by the West Volusia Hospital Authority, Volusia County Florida.

B. Investment Objectives

1. ***Safety of Capital*** - the foremost objective is the safety of the principal.
2. ***Liquidity of Capital*** - portfolios are to be designed to provide anticipated cash flow and sufficient liquidity for efficient operations.
3. ***Return on Investments*** - portfolios shall have the objective of attaining fair market returns based on acceptable conservative investment risk.

C. Performance Measurement

1. Benchmarks will be used by the Commission to measure investment returns against other investors with similar conservative investment risk.
2. Performance returns shall be calculated consistent with the Association for Investment Management and Research (AIMR) standards or other nationally recognized methods.

D. Prudence and Ethical Standards

1. ***“Prudent Person Rule”*** – Investments should be made with judgment and care, under circumstances then prevailing, which persons of prudence, discretion and intelligence exercise in the management of their own affairs, not for speculation, but for investment, considering the probable safety of their capital as well as the probable income to be derived from the investment.” This rule shall be applied in the context of managing the overall investment portfolio.
2. Any person, or firm, hired or retained to invest, monitor, or advise concerning these assets shall be held to the higher standard of “Prudent Expert.”

E. Listing of Authorized Investments

1. Direct obligations of the U.S. Government
2. Obligations guaranteed by the U.S. Government as to principal and interest.
3. Time deposits and demand deposit accounts in banks and savings and loan associations that are qualified public depositories as defined in s.280.02 Florida Statutes.
4. Mutual Funds, open end or closed end, which invest in repurchase agreements fully collateralized by such U.S. Government obligations.
5. Repurchase agreements done through a commercial bank or government securities dealer, the underlying collateral of which shall be any U.S. Government security in which the market value is equal to at least 102% of the agreement.

F. Maturity and Liquidity Requirements

1. Average maturity of the investment portfolio should generally not exceed one year but may exceed one year when the risk reward perspective looks attractive within the investment objectives; provided however, the investment portfolio must be structured in such a manner as to provide sufficient liquidity to pay obligations as they come due.
2. The longest maturity of any individual security should not exceed five years.

G. Portfolio Composition

The following are guidelines which represents the maximum percentage of authorized investment holdings in each category.

1. U.S. Treasury Bills/Notes/Bonds	100%
2. Other U.S. Government Agencies	100%
3. Repurchase Agreements	50%
4. Certificates of Deposit	100%

H. Risk and Diversification

Assets shall be diversified to control risk of loss resulting from over concentration.

I. Authorized Investment Institutions and Dealers

1. ***Banks*** – Certificates of deposit will be purchased from Qualified Public Depositories of the State of Florida (QPD) and/or reinvested by the QPD in compliance with Fl. Statute 218.415(23).
2. ***Broker/Dealer Approvals*** - primary dealers, banks, regional investment advisory firms and other recognizable brokerage firms in the general securities business.

J. Third-Party Custodial Agreements

1. Securities shall be held in the name of the Authority
2. Securities transactions involving purchase or sale of securities by transfer of monies or securities must be made on a “delivery v. payment” basis, if applicable, to ensure that the custodian will have the security or money, as appropriate, in hand at the conclusion of the transaction.
3. Securities shall be held in safekeeping by a third party custodial bank or other custodial institution, chartered by the U.S. Government or the State of Florida.
4. Custodian will provide at least quarterly detailed reports.

K. Master Repurchase Agreement - All approved institutions and dealers transacting repurchase agreements shall execute and perform as stated in the Master Repurchase Agreement which is a document widely used by the government and the broker/dealer community.

L. Bid Requirement – Competitive bids for investment counsel and/or investment returns while not required, should be obtained when deemed appropriate by the Commissioners.

West Volusia Hospital Authority
Investment Policy Statement
October 21, 2021
Page 5 of 5

- M. Internal Controls** – Proper controls should be established and maintained for investments and shall be reviewed by independent auditors as a part of any financial audit periodically required of the Authority. All transfer or payment of funds from bank of original receipt (operating bank account) shall require signatures of two commissioners. All funds held in investment accounts shall be transferred only to Authority's bank operating account.
- N. Continuing Education** – A Commissioner, if someone is so appointed, or designated investment oversight administrator, shall attend one day of study annually related to investments.
- O. Reporting** – Annually or more often as needed a detailed portfolio report shall be presented by a representative of the investment counsel used for the period being reported.
- P. Written Investment Policies** – the Board will review, update and/or ratify this investment policy on an annual basis at the last regularly scheduled meeting of each calendar year.
- Q. Investment Authority** – the Board may employ an investment manager (counsel), such manager must be registered under the Investment Advisors Act of 1940. The manager will be reviewed and ratified for retaining on an annual basis at the last regularly scheduled meeting of each calendar year.



West Volusia Hospital Authority

September 30, 2021

Mr. David Williams
245 Garfield Road
Enterprise, FL 32725

Re: Letter of Appreciation

Dear Mr. Williams,

The WVHA Board of Commissioners would like to express their appreciation for the remarkable services rendered by you as an active member of the Citizens Advisory Committee (CAC) this past year. In light of Commissioner Soukup's resignation, your term was linked with his.

Your dedication to the CAC and your input has been invaluable. Now that you have had to step down, we want to express our appreciation for all you have done in our behalf. Your efforts in volunteering with this committee impressed both the WVHA Board and your fellow CAC members.

All the best to you and your family in the coming years.

Regards,

Voloria Manning
WVHA Chair



West Volusia Hospital Authority

September 30, 2021

Ms. Brandy White
2926 Chalmer Street
Deltona, FL 32738

Re: Letter of Appreciation

Dear Ms. White,

The WVHA Board of Commissioners would like to express their appreciation for the remarkable services rendered by you as an active member of the Citizens Advisory Committee (CAC) this past year. In light of Commissioner Soukup's resignation, your term was linked with his.

Your dedication to the CAC and your input has been invaluable. Now that you have had to step down, we want to express our appreciation for all you have done in our behalf. Your efforts in volunteering with this committee impressed both the WVHA Board and your fellow CAC members.

All the best to you and your family in the coming years.

Regards,

Voloria Manning
WVHA Chair



West Volusia Hospital Authority

September 30, 2021

Ms. Dolores Guzman
808 S. Hancock Drive
Deltona, FL 32725

Re: Letter of Appreciation

Dear Dolores,

The WVHA Board of Commissioners would like to express their appreciation for the remarkable services rendered by you as an active member of the Citizens Advisory Committee (CAC) and WVHA Board of Commissioner dating back to 2015.

Your dedication to the CAC and your input has been invaluable. Now that you have stepped down, we want to express our appreciation for all you have done in our behalf. Your efforts in volunteering with this committee impressed both the WVHA Board and your fellow CAC members.

All the best to you and your family in the coming years.

Regards,

Voloria Manning
WVHA Chair



West Volusia Hospital Authority

September 30, 2021

Mr. Elmer Holt
2547 Buena Vista Drive
DeLand, FL 32724

Re: Letter of Appreciation

Dear Elmer,

The WVHA Board of Commissioners would like to express their appreciation for the remarkable services rendered by you as an active member of the Citizens Advisory Committee (CAC) since 2018.

Your dedication to the CAC and your input has been invaluable. Now that you have stepped down, we want to express our appreciation for all you have done in our behalf. Your efforts in volunteering with this committee impressed both the WVHA Board and your fellow CAC members.

All the best to you and your family in the coming years.

Regards,

Voloria Manning
WVHA Chair



West Volusia Hospital Authority

October 21, 2021

Commissioner Brian Soukup
225 Blue Crystal Drive
DeLand, FL 32720

Re: Letter of Appreciation

Dear Commissioner Soukup,

The WVHA Board of Commissioners would like to express their appreciation for the remarkable services rendered by you as an active member of the WVHA Board of Commissioners since January of 2021.

Your dedication to the WVHA and your input has been invaluable. Now that you have stepped down, we want to express our appreciation for all you have done in our behalf. Your efforts in volunteering with this commission impressed both the WVHA Board and your constituents.

All the best to you and your family in the coming years.

Regards,

Voloria Manning
WVHA Chair

Month	Costs	Running Total	Sub-Total
Sep-20	\$595.00	\$595.00	
Oct-20	\$1,993.75	\$2,588.75	
Nov-20	\$915.00	\$3,503.75	
Dec-20	\$233.75	\$3,737.50	
Feb-21	\$595.00	\$4,332.50	
Mar-21	\$736.25	\$5,068.75	
Apr-21	\$563.75	\$5,632.50	
May-21	\$233.75	\$5,866.25	
Jun-21	\$2,696.25	\$8,562.50	
Jul-21	\$637.50	\$9,200.00	
Aug-21	\$1,147.50	\$10,347.50	
Sep-21	\$573.75	\$10,921.25	

PRELIMINARY

[illegible]

\$14,281.25

**THE HEALTHY START COALITION OF FLAGLER AND VOLUSIA COUNTIES,
INC. —COMMUNITY HEALTH NURSE
2021-2022 FUNDING AGREEMENT**

This Funding Agreement ("Agreement") is made and entered into as of the 1st day of October, 2021, by and between the WEST VOLUSIA HOSPITAL AUTHORITY (the "Authority") and THE HEALTHY START COALITION OF FLAGLER AND VOLUSIA COUNTIES, INC. ("Grantee").

INTRODUCTION:

The Authority is an independent special tax district encompassing the western portion of Volusia County, Florida (the "Tax District"), created by a special act of the Florida Legislature, Chapter 57-2085, Laws of Florida, as amended (the "Enabling Legislation"), for the purpose of establishing, operating, and maintaining hospitals and other health care facilities for the care of indigents of the Tax District and for pay patients and to participate in other activities to promote the general health of the Tax District.

Grantee is a Florida non-profit corporation located in Volusia County, Florida, whose primary mission is to promote a system of care that optimizes/maximizes healthy outcomes for pregnant women and young children. Grantee's "Community Health Nurse" Program will facilitate easily accessible health services needed for women/girls ages 15-44, pregnant women, and families with young children (0-3) in targeted underserved communities within the Tax District, including Springhill. The Program will expand access because the Community Health Nurse will be equipped to provide nursing assessments and treatments, education and planning, engagement and warm referrals inside homes and other settings such as at churches and other community facilities, homeless shelters and schools. The Program will collaborate with other agencies funded by the Authority, such as Employee Benefit Management Services, LLC, miCare, LLC, miRX, LLC, Stewart-Marchman Act Behavioral Services, Inc., The House Next Door, Inc., Rising Against All Odds, Inc., The Neighborhood Center of West Volusia, Inc., Community Legal Services of Mid-Florida, Halifax Healthy Families Corporation (d/b/a Healthy Communities), Volusia County Health Department, Hispanic Health Initiatives, Inc. and other health care providers in the community.

Inasmuch as Grantee desires to provide access to services to high risk, medically needy and vulnerable women and infant residents of the Tax District, the Authority has determined that its provision of funding will enhance access to health services for indigent residents of the Tax District.

The Enabling Legislation authorizes and empowers the Authority to enter into lawful contracts that its Board of Commissioners may deem proper or expedient to carry out the purposes of the Enabling Legislation, as in its discretion is necessary for the preservation of the public health, for the public good, and for the use of the public.

The Authority's Board of Commissioners further has determined that this Agreement is authorized by the Enabling Legislation and is necessary for the preservation of the public health, for the public good, and for the use of the public within the Tax District.

Under the terms of this Agreement the Grantee will provide needed services under the Program for qualified residents of the Tax District as described in the relevant Request for Funding [see Paragraph 2, "Program"], for which the Authority will provide limited financial support to the Grantee.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

1. **Funding Period.** This Agreement shall provide funding for the period from the 1st day of October, 2021 through the 30th day of September, 2022.

2. **Program.** As specified in the Application for Funding submitted by Grantee dated April 1, 2021. In the event of conflict between the terms of the Request for Funding and this Agreement, the terms of this Agreement shall govern.

3. **Funding.** The Authority agrees to provide up to \$50,000.00 (Fifty Thousand Dollars) in Funding, ("Funding Limit") to reimburse Allowable Costs of the Program as defined in Paragraph 4. Grantee assures that expanding its services beyond eligible Program Participants (as defined in Paragraph 6) will not impact its ability to continue to serve its original target population through the end of the Funding Period based on the availability of alternative funding sources. *Grantee acknowledges that the Authority has not approved additional funding, and there is no obligation of any kind on the part of the Authority to provide additional funding, for the Program, however Grantee may apply for additional funding consistent with Authority practices. Grantee agrees to continue to seek additional third party funding for all of its programs, including this Program.*

4. **Reimbursements.** The Authority shall reimburse Grantee for the Allowable Costs Grantee incurs for the Program. "Allowable Costs" shall be determined in accordance with the following provisions:

- 4.1 Funding Disbursements will be made in monthly installments up the Funding Limit, subject to and based upon the presentation of invoices and supporting information acceptable to the Authority within 60 days of dates services are provided ("Disbursements"). If Grantee's combined invoices for any quarter exceed one-fourth the Funding Limit, the Grantee shall (before the next regularly scheduled Board meeting materials deadline) submit to the Board a letter to explain the uneven spend-down of Funding and to notify the Board whether it anticipates making a request to the Authority for additional funding for the October 1, 2021 through September 30, 2022 Funding Period. Supporting information includes, but not limited to, a de-identified listing of clients, their city of residence

and zip code, and the number of services, the Medicaid Allowable HS Code for each service received by each de-identified client.

- 4.2 Reimbursement Rate. Grantee shall be reimbursed for access to healthcare services provided to Program Participants (as defined in Paragraph 6) by a duly licensed registered nurse (RN) with qualifications, competencies, skills and abilities described in page 12 of the Application for Funding at the following rate: (i)) a fee of \$13.50 per 5-15 minute or 54.00 per hour-long encounter of providing community health nursing assessments and treatments, education and planning, engagement and warm referral services as specifically described in page 4 of the Application for Funding. In no event shall the annual aggregate Reimbursement provided to Grantee by the Authority under this Agreement be required to exceed the annual Funding Limit (as defined above).
- 4.3 The Authority shall only reimburse Grantee for Allowable Costs up to the Funding Limit. "Allowable Costs" shall include the Grantee's actual professional services expenses for providing access to health care services to clients of the Program; provided however, Allowable Costs shall be reduced by any Program income earned (e.g. co-pays); third party reimbursement earned, whether or not received; and any other sources of income or contributions received that is applicable to the Program. In order to qualify as "Allowable Costs", no cost or rate of reimbursement, charged to the Authority may exceed that which Grantee knows or reasonably should know based on published rates that any other funding entity, public (e.g. Medicare, Medicaid programs in Florida or outside of Florida if Florida Medicaid does not cover the subject service) or private, pays for the same or substantially the same services.
- 4.4 A Final Report ["Report"] shall be made to the Authority no more than (30) days after the end of the Funding Period, which shall present the total Allowable Costs Grantee incurred for the Program; Program income earned; contributions received applicable to the Program; third party reimbursement earned, whether or not received; and a statement detailing Program utilization. This Report and other material shall be the basis for determining the Final Reimbursement due to Grantee for the Program. "Final Reimbursement" shall be determined by the Authority by applying the Final Report data and other pertinent information to the Allowable Costs determination. Disbursements exceeding the Final Reimbursement as defined above shall be repaid to the Authority, by Grantee, within 120 days of the Grantee's receipt of the Authority's written determination of Final Reimbursement. Repayment of the amount that Disbursements exceed Final Reimbursement shall bear interest at the statutory rate as

provided in Section 55.03, Florida Statutes, from the date Grantee receives the notice of Final Reimbursement. However said interest shall be waived if Grantee repays the funds to the Authority within the 120 day period.

5. **Program Participation.** WVHA is the payer of last resort and assists residents with no medical benefits. Residents that have health coverage are ineligible for Program Participation. Certain programs, such as 'Aids Drugs Assistance Program' (ADAP) that are targeted to offer limited services towards one specific disease, will not disqualify a resident from Program Participation because such programs are not considered inclusive medical benefits. A Program Participant is considered income eligible if they have income of up to and including 200% of the then applicable Federal Poverty Guidelines. The Program is to operate in, and benefit the health of residents of, the Tax District with an emphasis on providing access to care to, and improving the health of, indigent residents. Grantee shall also provide information regarding other Authority programs and encourage Program Participants to apply for a WVHA Health Card or any other federal or state health care program that Program Participants may be eligible.

6. **Screening.** Grantee shall encourage potential Program Participants to apply for a WVHA Health Card which would make a current enrollee automatically eligible to become a Program Participant as well as to receive hospital care, primary care, specialty care and pharmacy benefits at any provider who has signed a funding agreement with WVHA to provide such services to Health Card members. In order to qualify for services under this Agreement, Program Participants must have a currently active WVHA Health Card on the date of service. Residents of the Tax District may obtain the WVHA Health Card by submitting a completed application along with the required supporting documentation to The House Next Door, Inc., WVHA's Enrollment Certifying Agent for a determination of eligibility based on the applicant's residency, identification, income and assets based on guidelines in the WEST VOLUSIA HOSPITAL AUTHORITY HEALTHCARD PROGRAM ELIGIBILITY GUIDELINES AND PROCEDURES, Revised June 17, 2021 ("Screening Requirements"). The Authority reserves the right to amend these Screening Requirements. To the extent that the Community Health Nurse determines that immediate assessment and treatment services must be provided to potential Program Participant, Grantee may only invoice the Authority for such services if the individual is eventually becomes a Health Card enrollee and the individual, within fifteen (15) business days of the immediate services, makes an initial appointment to begin the WVHA Health Card enrollment process either through the prescreening services provided by Rising Against All Odds or the prescreening and final eligibility determination services provided by the House Next Door.

7. **Utilization Reports.** Grantee shall provide Utilization Reports to the Authority by the 10th of each month detailing Program utilization by Tax District residents during the previous month. Utilization Reports shall include a de-identified listing of clients, their city of residence and zip code, and the number of sessions and the duration of each service received by each de-identified client; however, the Authority reserves the right to require additional reasonable utilization information in the event that it finds the information provided as insufficient. Grantee shall provide the Authority with reports made by it to other entities funding the Program, and Grantee shall also provide copies of any evaluations and reports made by other private or

governmental groups that relate to the Project and/or this Agreement when they become available to the Grantee. Grantee is not required to provide information related to non-parties to this Agreement to the Authority that is protected under Florida or Federal privacy or non-disclosure laws. In addition, Grantee shall make at least one (1) verbal report to the Authority board during the year detailing aspects of program utilization and efficacy. Grantee shall also submit to the Authority quarterly reports detailing aspects of program goals, utilization and outcomes in a format that addresses the Performance Specifications in Exhibit I of Grantee's contract with Medicaid ("Healthy Start MomCare Network, Inc. and The Healthy Start Coalition of Flagler and Volusia Counties, Inc. Amendment No. 1") dated April 24, 2015, as amended. Grantee's efficacy in helping Authority in carrying out its mission shall be a significant factor in reviewing further funding requests.

8. **Site Inspection/Agreed Upon Procedures Report.** Grantee shall allow a member of the Authority or a representative of the Authority to review the internal records and operations of Grantee, unannounced but in a reasonable manner and with best efforts to minimize disruption of Grantee's operations, to insure that Grantee has complied with the requirements of this Agreement and to compile a Compliance Report on Grantee. The Compliance Report shall include a statement of the total amount received by Grantee from the Authority, and an opinion as to Grantee's compliance with the requirements of this Agreement, and shall report any and all instances of non-compliance discovered. If Grantee receives an independent audit for a fiscal year that includes the Term of this Agreement, then it shall provide the Authority a copy of the audit within thirty (30) days of the audit's delivery to Grantee.

9. **Public Records Law.** IF THE GRANTEE HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE GRANTEE'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 386-734-9441, Elong@drtcpa.com, and 1006 N. Woodland Blvd, DeLand, FL 32720. The Grantee shall comply with Florida's Public Records Law (Fla. Stat. § 119.01 et. seq.), specifically to:

9.1 Keep and maintain public records required by the Authority to perform the service.

9.2 Upon request from the Authority's Custodian of Public Records, provide the Authority with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided under Florida's Public Records Law or as otherwise provided by law.

9.3 Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Grantee does not transfer the records to the Authority.

9.4 Upon completion of the contract, transfer, at no cost, to the Authority all public records in possession of the Grantee or keep and maintain public records required by the Authority to perform the service. If Grantee transfers all public records to the Authority upon completion of the contract, the Grantee shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Grantee keeps and maintains public records upon completion of the contract, the Grantee shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Authority, upon request from the Authority's Custodian of Public Records, in a format that is compatible with the information technology systems of the Authority.

10. **Breach.** A failure by Grantee to do or cause to be done, or omit to do, any act required by this Agreement shall constitute a "Breach" of this Agreement. Further, a continuing Breach of any other Authority Agreement, including prior agreements, shall constitute a Breach of this Agreement. Upon the occurrence of any such Breach, the Authority may terminate funding under this Agreement. Upon termination of funding, the Grantee shall provide information necessary to calculate Final Reimbursement under paragraph four (4), "Reimbursements," as of the date of termination of funding. Should Grantee fail to provide information sufficient to determine Final Reimbursement as of the date of termination of funding then Grantee shall be responsible for repaying the entire amount of Interim Reimbursement to the Authority, including interest as specified in paragraph four (4), "Reimbursements." This provision shall not be in limitation of, but in addition to, any other rights the Authority may have in law or equity. Unless otherwise specified herein, all remedies of a party for a breach of this Agreement are cumulative.

12. **Nonwaiver of Breach.** The failure of a party hereto to enforce any of its rights arising by reason of any default or breach of covenant on the part of the other shall not constitute a waiver thereof, nor shall any custom or practice between the parties in the course of administering this Agreement be construed to waive or to lessen their rights to insist upon the performance by the other of any term, covenant or condition hereof, or to exercise any rights given it on the account of any such default. A waiver of a particular breach or default shall not be deemed to be a waiver of the same or any other subsequent breach or default.

12. **Delays in Enforcement.** No delay by Authority or Grantee in enforcing any right or remedy accorded to Authority or Grantee under this Agreement, nor any number of recoveries thereon, shall diminish or otherwise affect any such right or remedy.

13. **Non-discrimination.** Grantee shall not discriminate on the basis of race, color, religion, sex, national origin, age, disability or marital status.

14. **Notices.** All notices, requests, consents and other communications hereunder shall be in writing and shall be made by hand delivery, first class registered or certified mail, postage paid, address:

If to Grantee:

The Healthy Start Coalition of Flagler & Volusia Counties, Inc.
Attn: Executive Director
109 Executive Circle
Daytona Beach, FL 32114

If to the Authority:

West Volusia Hospital Authority
Attn: Chairman
c/o DREGGORS, RIGSBY & TEAL, PA
1006 N. Woodland Blvd.
DeLand, Florida 32720

or such other address which may have been furnished by one party to the other in writing.

15. **Counterparts.** This Agreement may be signed in counterparts, each of which shall be deemed an original.

16. **Other Documents and Acts.** Each party shall, at the request of the other, execute, acknowledge and deliver whatever additional instruments and do such other acts as may be required or convenient in order to accomplish and carry forward the intent and purposes of this Agreement.

17. **Conformity with Law.** The parties' actions hereunder are to conform to all applicable state, federal, and local laws and are intended to be consistent with the intents and purposes of the Authority's Enabling Legislation. *The funding provided to the Grantee shall be used for the benefit of the residents of the Tax District.*

18. **Headings.** The various headings used in this Agreement as headings for paragraphs, sub-paragraphs and otherwise are for convenience only and shall not be used in interpreting the text of the section or sub-section in which they appear.

19. **Governing Law.** The Agreement shall be governed by the laws of the State of Florida. Venue shall be in western Volusia County.

20. **Assignability.** This Agreement shall bind and inure to the benefit of the parties hereto, and their successors and assigns. Notwithstanding the foregoing, neither party may assign any of its rights nor obligations under this Agreement without the prior express written consent of the other party.

21. **Indemnity.** Grantee shall obtain and maintain reasonable levels of insurance, provide evidence of that coverage upon reasonable request of the Authority, and make the Authority an additional insured under the insurance policies during the term of this Agreement. Further, Grantee shall be liable for and shall indemnify, defend, and hold harmless the Authority

and all of its officers, agents, and employees from all claims, suits, judgments, or damages, consequential or otherwise and including attorneys' fees and costs, arising out of any act, actions neglect, or omissions by the Grantee, its agents, or employees during the performance or operation of this Agreement or any subsequent modifications thereof, whether direct or indirect, and whether to any person or tangible or intangible property except that the Grantee will not be liable for damages arising out of injury or damage to persons or property directly caused or resulting from the sole negligence of the Authority or any of its officers, agents, or employees.

The Grantee's obligation to indemnify, defend, and pay the defense of, or at the Authority's option, to participate and associate with the Authority in the defense and trial of any damage, claim, or suit and any related settlement negotiations, shall be triggered by the Authority's notice of claim for indemnification to Grantee. The Grantee's inability to evaluate liability or its evaluation of liability shall not excuse the Grantee's duty to defend and indemnify within seven (7) days after such notice by the Authority is given by registered mail. Only adjudication or judgment after highest appeal is exhausted specifically finding the Authority solely negligent shall excuse performance of this provision by Grantee. The Grantee shall pay all costs and fees related to this obligation and its enforcement by the Authority. The Authority's failure to notify the Grantee of a claim shall not release the Grantee of the above duty to defend.

22. **Agreement not a Joint Venture.** Nothing contained in this Agreement is intended, or shall be construed, as in any way creating or establishing the relationship of partners or joint venturers among the parties or as constituting any party as the agent or representative of another party for any purpose or in any manner. The Grantee, its officers, agents, and employees, in performance of this Agreement, shall act in the capacity of an independent contractor and not as an officer, employee, or agent of the Authority. The Grantee is responsible for Social Security and Income Tax withholdings. The Authority will not furnish services or support (e.g., office space, office supplies, telephone service, secretarial, or clerical support). The Grantee agrees to take such actions as may be necessary to ensure that each subcontractor of the Grantee will be deemed to be an independent contractor and will not be considered or permitted to be an agent, servant, joint venturer, or partner of the Authority.

23. **Attorneys' Fees.** If any action, at law or in equity, including an action for declaratory relief, is brought to enforce or interpret this Agreement, the prevailing party shall be entitled to recover reasonable attorneys' fees from the other party, including fees at both the trial and appellate levels, in addition to any other relief that may be awarded.

24. **Entire Agreement.** This Agreement, including any exhibits and schedules hereto, constitutes the full and entire understanding and agreement between the parties concerning the subject matter of this Agreement, and supersedes all other prior agreements and negotiations, oral or written, concerning that subject matter, all of which are merged into this Agreement. Nothing herein, express or implied, is intended to confer upon any party, other than the parties hereto and their respective successors and permitted assigns, any rights, remedies, obligations, or liabilities under or by reason of this Agreement.

IN WITNESS THEREOF, the parties have executed this Agreement effective as of the day and year first written above.

WEST VOLUSIA HOSPITAL AUTHORITY

By: _____
Voloria L. Manning, Its Chair
West Volusia Hospital Authority
P.O. Box 940
DeLand, FL 32721-0940
Date:

ATTEST

By: _____
Judy L. Craig, Its Secretary

**THE HEALTHY START COALITION OF
FLAGLER AND VOLUSIA COUNTIES, INC.**

By: _____
Gabrielle Bargerstock, Its Executive Director
The Healthy Start Coalition of Flagler and Volusia
Counties, Inc.
109 Executive Circle
Daytona Beach, FL 32114

Date: _____

ATTEST

By: _____

Secretary (circle one) Its Board Chairperson/or

**NEW HOPE HUMAN SERVICES, INC.
(HOMELESS ASSESSMENT, CERTIFICATION AND REFERRAL PROGRAM)
2021-2022 FUNDING AGREEMENT**

This Funding Agreement ("Agreement") is made and entered into as of the 1st day of October, 2021, by and between the WEST VOLUSIA HOSPITAL AUTHORITY (the "Authority") and NEW HOPE HUMAN SERVICES, INC. ("Grantee").

INTRODUCTION:

The Authority is an independent special tax district encompassing the western portion of Volusia County, Florida (the "Tax District"), created by a special act of the Florida Legislature, Chapter 57-2085, Laws of Florida, as amended (the "Enabling Legislation"), for the purpose of establishing, operating, and maintaining hospitals and other health care facilities for the care of indigents of the Tax District and for pay patients and to participate in other activities to promote the general health of the Tax District.

Grantee is a Florida non-profit corporation located in Volusia County, Florida, whose primary mission is to create an atmosphere of hope and encouragement in Deltona and surrounding communities through positive programs that promote holistic living and collaboration with other local, state and federal social service organizations and governments. Grantee's "Homeless Assessment, Certification and Referral" Program will provide access to healthcare to individuals experiencing poverty and homelessness in Deltona and surrounding communities by providing them with a safe, comfortable facility wherein they can obtain culturally competent assessment and verification of their qualifications to be certified as a "Homeless resident" as defined in the WVHA Health Card Program Eligibility Guidelines and Procedures, as revised ("the Eligibility Guidelines"). Grantee will also provide eligible individuals with immediate referrals to WVHA's contracted Health Card enrollment agencies and appropriate health care providers. The Program will collaborate with other agencies funded by the Authority, such as Employee Benefit Management Services, LLC, miCare, LLC, miRX, LLC, Stewart-Marchman Act Behavioral Services, Inc., The Neighborhood Center of West Volusia, Inc. The House Next Door, Inc., Rising Against All Odds, Inc., Community Legal Services of Mid-Florida, Halifax Healthy Families Corporation (d/b/a Healthy Communities), Healthy Start Coalition of Flagler & Volusia, Inc., Volusia County Health Department, Hispanic Health Initiatives, Inc. and other health care providers in the community.

Inasmuch as Grantee desires to provide access to medical services to impoverished and homeless clients of the Tax District, the Authority has determined that its provision of funding will enhance access to medical services for indigent residents of the Tax District.

The Enabling Legislation authorizes and empowers the Authority to enter into lawful contracts that its Board of Commissioners may deem proper or expedient to carry out the purposes of the Enabling Legislation, as in its discretion is necessary for the preservation of the public health, for the public good, and for the use of the public.

The Authority's Board of Commissioners further has determined that this Agreement is authorized by the Enabling Legislation and is necessary for the preservation of the public health, for the public good, and for the use of the public within the Tax District.

Under the terms of this Agreement the Grantee will provide needed services under the Program for qualified residents of the Tax District as described in the relevant Application for Funding [see Paragraph 2, "Program"], for which the Authority will provide limited financial support to the Grantee.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

1. **Funding Period.** This Agreement shall provide funding for the period from the 1st day of October, 2021 through the 30th day of September, 2022.

2. **Program.** As specified in Grantee's Application for Funding dated April 1, 2021. In the event of conflict between the terms of the Application for Funding and this Agreement, the terms of this Agreement shall govern.

3. **Funding.** The Authority agrees to provide up to \$50,000.00 (Fifty Thousand Dollars) in Funding, ("Funding Limit") to reimburse Allowable Costs of the Program as defined in paragraph 4. *Grantee acknowledges that the Authority has not approved additional funding, and there is no obligation of any kind on the part of the Authority to provide additional funding, for the Program, however Grantee may apply for additional funding consistent with Authority practices. Grantee agrees to continue to seek additional third party funding for all of its programs, including this Program.*

4. **Reimbursements.** The Authority shall reimburse Grantee for the Allowable Costs Grantee incurs for the Program. "Allowable Costs" shall be determined in accordance with the following provisions:

- 4.1 Funding Disbursements will be made in monthly installments up to the Funding Limit, subject to and based upon the presentation of invoices and supporting information acceptable to the Authority within 60 days of dates services are provided ("Disbursements"). If Grantee's combined invoices for any quarter exceed one-fourth the Funding Limit, the Grantee shall (before the next regularly scheduled Board meeting materials deadline) submit to the Board a letter to explain the uneven spend-down of Funding and to notify the Board whether it anticipates making a request to the Authority for additional funding for the October 1, 2021 through September 30, 2022 Funding Period. Supporting information includes, but not limited to, a de-identified listing of clients, their city of residence and zip code.

- 4.2 Reimbursement Rate. Grantee shall be reimbursed for assessments, verifications, certifications and referrals of Program clients to WVHA's contracted Health Card enrollment agencies and appropriate health care providers at the following rates: (i) a flat fee of \$25.00 for each one-half hour (30 minutes) of direct client case management activity including meeting with the client to assess and verify residency in the Tax District for at least 30 days using HMIS (Homeless Management Information System), assessment and verification of eligibility for certification as a "Homeless resident" under the Eligibility Guidelines and then facilitating referrals to WVHA's contracted Health Card enrollment agencies and health care providers. In no event shall the annual aggregate Reimbursement provided to Grantee by the Authority under this Agreement be required to exceed the annual Funding Limit (as defined above).
- 4.3 The Authority shall only reimburse Grantee for Allowable Costs up to the Funding Limit. "Allowable Costs" shall include the Grantee's actual professional services expenses and drug costs for providing medical services to clients of the Program; provided however, Allowable Costs shall be reduced by any Program income earned (e.g. co-pays); third party reimbursement earned, whether or not received; and any other sources of income or contributions received that is applicable to the Program. In order to qualify as "Allowable Costs", no cost or rate of reimbursement, charged to the Authority may exceed that which Grantee knows or reasonably should know based upon published rates that any other funding entity, public (e.g. Medicare, Medicaid programs in Florida or outside of Florida if Florida Medicaid does not cover the subject service) or private, pays for the same or substantially the same services.
- 4.4 A Final Report ["Report"] shall be made to the Authority no more than (30) days after the end of the Funding Period, which shall present the total Allowable Costs Grantee incurred for the Program; Program income earned; contributions received applicable to the Program; third party reimbursement earned, whether or not received; and a statement detailing Program utilization. This Report and other material shall be the basis for determining the Final Reimbursement due to Grantee for the Program. "Final Reimbursement" shall be determined by the Authority by applying the Final Report data and other pertinent information to the Allowable Costs determination. Disbursements exceeding the Final Reimbursement as defined above shall be repaid to the Authority, by Grantee, within 120 days of the Grantee's receipt of the Authority's written determination of Final Reimbursement. Repayment of the amount that Disbursements exceed Final Reimbursement shall bear interest at the statutory rate as provided in Section 55.03, Florida Statutes, from the date Grantee receives

the notice of Final Reimbursement. However said interest shall be waived if Grantee repays the funds to the Authority within the 120 day period.

5. **Program Participation.** WVHA is the payer of last resort and assists residents with no medical benefits. Residents that have health coverage are ineligible for Program Participation. Certain programs, such as 'Aids Drugs Assistance Program' (ADAP) that are targeted to offer limited services towards one specific disease, will not disqualify a resident from Program Participation because such programs are not considered inclusive medical benefits. A Program Participant is considered eligible if they have income of up to and including 150% of the then applicable Federal Poverty Guidelines. The Program is to operate in, and benefit the health of residents of, the Tax District with an emphasis on providing care to, and improving the health of, indigent residents. Grantee shall also provide information regarding other Authority programs and encourage potential Program Participants to apply for a WVHA Health Card or any other federal or state health care program for which they may be eligible.

6. **Screening.** In order to meet Program Participant qualification under this Agreement, Grantee shall screen Program Participants only to confirm their identity and residency in the Tax District through collection and examination of the documents and information as the Authority may from time to time require, based on Article VII ("WVHA Residency"), Article VIII ("WVHA Identification"), Section 12.06 Appendix F ("Homeless Verification Form") of the WEST VOLUSIA HOSPITAL AUTHORITY HEALTHCARD PROGRAM ELIGIBILITY GUIDELINES AND PROCEDURES, Revised June 17, 2021. The Authority reserves the right to amend these Screening Requirements with an effective date fifteen (15) days after Grantee has been provided a copy of the amended Screening Requirements. The Authority reserves the right to require additional reasonable qualification procedures in the event that it finds Grantee's testing materially insufficient.

7. **Utilization Reports.** Grantee shall provide Utilization Reports to the Authority by the 10th of each month detailing Program utilization by Tax District residents during the previous month. Utilization Reports shall include a de-identified listing of clients, their city of residence and zip code, and the number of direct client case management sessions and the duration of each service received by each de-identified client; however, the Authority reserves the right to require additional reasonable utilization information in the event that it finds the information provided as insufficient. Grantee shall provide the Authority with reports made by it to other entities funding the Program, and Grantee shall also provide copies of any evaluations and reports made by other private or governmental groups that relate to the Project and/or this Agreement when they become available to the Grantee. Grantee is not required to provide information related to non-parties to this Agreement to the Authority that is protected under Florida or Federal privacy or non-disclosure laws. In addition, Grantee shall make at least one (1) verbal report to the Authority board during the year detailing aspects of program utilization and efficacy. Grantee's efficacy in helping Authority in carrying out its mission shall be a significant factor in reviewing further funding requests.

8. **Site Inspection/Agreed Upon Procedures Report.** Grantee shall allow a member of the Authority or a representative of the Authority to review the internal records and operations of Grantee, unannounced but in a reasonable manner and with best efforts to minimize disruption of Grantee's operations, to ensure that Grantee has complied with the requirements of this Agreement and to compile a Compliance Report on Grantee. The Compliance Report shall include a statement of the total amount received by Grantee from the Authority, and an opinion as to Grantee's compliance with the requirements of this Agreement, and shall report any and all instances of non-compliance discovered. If Grantee receives an independent audit for a fiscal year that includes the Term of this Agreement, then it shall provide the Authority a copy of the audit within thirty (30) days of the audit's delivery to Grantee.

9. **Public Records Law.** IF THE GRANTEE HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE GRANTEE'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 386-734-9441, Elong@drtcpa.com, and 1006 N. Woodland Blvd, DeLand, FL 32720. The Grantee shall comply with Florida's Public Records Law (Fla. Stat. § 119.01 et. seq.), specifically to:

9.1 Keep and maintain public records required by the Authority to perform the service.

9.2 Upon request from the Authority's Custodian of Public Records, provide the Authority with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided under Florida's Public Records Law or as otherwise provided by law.

9.3 Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Grantee does not transfer the records to the Authority.

9.4 Upon completion of the contract, transfer, at no cost, to the Authority all public records in possession of the Grantee or keep and maintain public records required by the Authority to perform the service. If Grantee transfers all public records to the Authority upon completion of the contract, the Grantee shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Grantee keeps and maintains public records upon completion of the contract, the Grantee shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Authority, upon request from the Authority's Custodian of Public Records, in a format that is compatible with the information technology systems of the Authority.

10. **Breach.** A failure by Grantee to do or cause to be done, or omit to do, any act required by this Agreement shall constitute a "Breach" of this Agreement. Further, a continuing Breach of any other Authority Agreement, including prior agreements, shall constitute a Breach of this Agreement. Upon the occurrence of any such Breach, the Authority may terminate funding under this Agreement. Upon termination of funding, the Grantee shall provide information necessary to calculate Final Reimbursement under paragraph four [4], "Reimbursements," as of the date of termination of funding. Should Grantee fail to provide information sufficient to determine Final Reimbursement as of the date of termination of funding then Grantee shall be responsible for repaying the entire amount of Interim Reimbursement to the Authority, including interest as specified in paragraph four [4], "Reimbursements." This provision shall not be in limitation of, but in addition to, any other rights the Authority may have in law or equity. Unless otherwise specified herein, all remedies of a party for a breach of this Agreement are cumulative.

11. **Nonwaiver of Breach.** The failure of a party hereto to enforce any of its rights arising by reason of any default or breach of covenant on the part of the other shall not constitute a waiver thereof, nor shall any custom or practice between the parties in the course of administering this Agreement be construed to waive or to lessen their rights to insist upon the performance by the other of any term, covenant or condition hereof, or to exercise any rights given it on the account of any such default. A waiver of a particular breach or default shall not be deemed to be a waiver of the same or any other subsequent breach or default.

12. **Delays in Enforcement.** No delay by Authority or Grantee in enforcing any right or remedy accorded to Authority or Grantee under this Agreement, nor any number of recoveries thereon, shall diminish or otherwise affect any such right or remedy.

13. **Non-discrimination.** Grantee shall not discriminate on the basis of race, color, religion, sex, national origin, age, disability or marital status.

14. **Notices.** All notices, requests, consents and other communications hereunder shall be in writing and shall be made by hand delivery, first class registered or certified mail, postage paid, address:

If to Grantee:

New Hope Human Services, Inc.
Attn: Executive Director
2855 Lake Helen Osteen Rd.
Deltona, FL 32738

If to the Authority:

West Volusia Hospital Authority
Attn: Chairman
c/o DREGGORS, RIGSBY & TEAL, PA

1006 N. Woodland Blvd.
DeLand, Florida 32720

or such other address which may have been furnished by one party to the other in writing.

15. **Counterparts.** This Agreement may be signed in counterparts, each of which shall be deemed an original.

16. **Other Documents and Acts.** Each party shall, at the request of the other, execute, acknowledge and deliver whatever additional instruments and do such other acts as may be required or convenient in order to accomplish and carry forward the intent and purposes of this Agreement.

17. **Conformity with Law.** The parties' actions hereunder are to conform to all applicable state, federal, and local laws and are intended to be consistent with the intents and purposes of the Authority's Enabling Legislation. *The funding provided to the Grantee shall be used for the benefit of the residents of the Tax District.*

18. **Headings.** The various headings used in this Agreement as headings for paragraphs, sub-paragraphs and otherwise are for convenience only and shall not be used in interpreting the text of the section or sub-section in which they appear.

19. **Governing Law.** The Agreement shall be governed by the laws of the State of Florida. Venue shall be in western Volusia County.

20. **Assignability.** This Agreement shall bind and inure to the benefit of the parties hereto, and their successors and assigns. Notwithstanding the foregoing, neither party may assign any of its rights nor obligations under this Agreement without the prior express written consent of the other party.

21. **Indemnity.** Grantee shall obtain and maintain reasonable levels of insurance, provide evidence of that coverage upon reasonable request of the Authority, and make the Authority an additional insured under the insurance policies during the term of this Agreement. Further, Grantee shall be liable for and shall indemnify, defend, and hold harmless the Authority and all of its officers, agents, and employees from all claims, suits, judgments, or damages, consequential or otherwise and including attorneys' fees and costs, arising out of any act, actions neglect, or omissions by the Grantee, its agents, or employees during the performance or operation of this Agreement or any subsequent modifications thereof, whether direct or indirect, and whether to any person or tangible or intangible property except that the Grantee will not be liable for damages arising out of injury or damage to persons or property directly caused or resulting from the sole negligence of the Authority or any of its officers, agents, or employees.

The Grantee's obligation to indemnify, defend, and pay the defense of, or at the Authority's option, to participate and associate with the Authority in the defense and trial of any damage,

claim, or suit and any related settlement negotiations, shall be triggered by the Authority's notice of claim for indemnification to Grantee. The Grantee's inability to evaluate liability or its evaluation of liability shall not excuse the Grantee's duty to defend and indemnify within seven (7) days after such notice by the Authority is given by registered mail. Only adjudication or judgment after highest appeal is exhausted specifically finding the Authority solely negligent shall excuse performance of this provision by Grantee. The Grantee shall pay all costs and fees related to this obligation and its enforcement by the Authority. The Authority's failure to notify the Grantee of a claim shall not release the Grantee of the above duty to defend.

22. **Agreement not a Joint Venture.** Nothing contained in this Agreement is intended, or shall be construed, as in any way creating or establishing the relationship of partners or joint venturers among the parties or as constituting any party as the agent or representative of another party for any purpose or in any manner. The Grantee, its officers, agents, and employees, in performance of this Agreement, shall act in the capacity of any independent contractor and not as an officer, employee, or agent of the Authority. The Grantee is responsible for Social Security and Income Tax withholdings. The Authority will not furnish services or support (e.g., office space, office supplies, telephone service, secretarial, or clerical support). The Grantee agrees to take such actions as may be necessary to ensure that each subcontractor of the Grantee will be deemed to be an independent contractor and will not be considered or permitted to be an agent, servant, joint venturer, or partner of the Authority.

23. **Attorneys' Fees.** If any action, at law or in equity, including an action for declaratory relief, is brought to enforce or interpret this Agreement, the prevailing party shall be entitled to recover reasonable attorneys' fees from the other party, including fees at both the trial and appellate levels, in addition to any other relief that may be awarded.

24. **Entire Agreement.** This Agreement, including any exhibits and schedules hereto, constitutes the full and entire understanding and agreement between the parties concerning the subject matter of this Agreement, and supersedes all other prior agreements and negotiations, oral or written, concerning that subject matter, all of which are merged into this Agreement. Nothing herein, express or implied, is intended to confer upon any party, other than the parties hereto and their respective successors and permitted assigns, any rights, remedies, obligations, or liabilities under or by reason of this Agreement.

IN WITNESS THEREOF, the parties have executed this Agreement effective as of the day and year first written above.

WEST VOLUSIA HOSPITAL AUTHORITY

By: _____
Voloria L. Manning, Its Chairman
West Volusia Hospital Authority
P.O. Box 940
DeLand, FL 32721-0940

Date:

ATTEST

By: _____
Judy L. Craig, Its Secretary

NEW HOPE HUMAN SERVICES, INC.

By: _____

Dorothalene Bradley
Its:Executive Director

Date: _____

ATTEST

By: _____
Juanita Roland , Its Secretary

APPLICATION FOR THE WVHA CITIZENS ADVISORY COMMITTEE

NAME: Asal Johnson

ADDRESS: 340 W. Minnesota Ave, DeLand, FL 32720

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY

RESIDENT: More than 7 years

HOME PHONE: _____X_____

CELL PHONE: 386-337-5772

WORK PHONE: 386-822-7913

EMAIL ADDRESS: asal.johnson@stetson.edu; asalmjohnson@gmail.com

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A
FINAL DETERMINATION:

I am the director of the public health program at Stetson university where I teach global health, epidemiology, and evidence-based decision making in health care. I have a line of scholarship and community outreach work that is focused on reducing health disparities and seek to improve health outcomes among low-income and minority communities.

I have conducted two needs assessments related to African American community in Deland and advocated for more equitable share of resources in DeLand. Meanwhile, I have been working part-time with Volusia Department of Health (DOH)-Division of Epidemiology where I have investigated more than 700 cases of COVID-19 cases. I have also been DOH liaison at Stetson University where I have helped Stetson to navigate DOH policies and regulations of quarantine and isolation.

My CV is attached to this application.

Taylor Hibel (she/her)

(386) 453-1824 | tmhibel@gmail.com | <https://www.linkedin.com/in/taylor-hibel/>

WORK EXPERIENCE

Assistant Director of Bonner Program & Community Partnerships | **Stetson University** Sept. 2021 – Present

- Recruit, train, supervise, mentor, and assess performance of Graduate Assistant, Community Engagement student employees, and Bonner student leadership team
- Manage the department's community partnerships with nonprofit and government organizations, including site visits, risk management, contracting, opportunity mapping and development, and partner capacity-building
- Manage the Summer Nonprofit Internship Fund, including management of all grants that fund the program
- Manage the Bonner Program's budget and fiscal operations, including its operational budget, summer internship budgets, community impact fund, and student employment budget

Campus Life On-Call Professional Staff Member | **Stetson University** Sept. 2020 – Present

- Promote an engaged staff response and follow-up on situations involving COVID-19, major policy violations, mental health emergencies, physical ailments, and Title IX concerns
- Navigate difficult conversations with students and work collaboratively towards solutions
- Guide students in using support, resources, and self-advocacy skills
- Awarded SEAHO 2021 COVID-19 Response Award

Bonner Sophomore Advisor | **Stetson University** Aug. 2020 – Present

- Support students in developing leadership skills, communication abilities, academic skills, and creative problem solving techniques
- Use motivational interviewing and intentional questions to understand student support needs and assist in goal-setting
- Facilitate reflection and meaning making in college and community experiences

AmeriCorps VISTA: Economic Development Program Coordinator | **Stetson University** July 2020 – Present

- Recruit, train, supervise, mentor, and assess performance of 12 interns
- Provide students with opportunities for professional growth and progressive leadership through intentional discussions and skill-building activities
- Support students in developing empathy, understanding of diverse communities, and civic responsibility through position work and community building activities
- Develop capacity-building student internships focusing on health equity, racial justice, and economic development in the Spring Hill community
- Facilitate strategic planning and staff training for community partners
- Organize planning efforts for 4 large events that each impact 500+ community members
- Compile monthly city reports, quarterly state progress reports, and annual institutional reports to provide timely feedback to stakeholders regarding progress on goals
- Coordinate collaborations between local economic development organizations (West Volusia Habitat for Humanity, Mainstreet DeLand Vision Crew, and CareerSource) to organize meetings, plan events, and support employment and resource development initiatives
- Maintain partnerships with health organizations (Florida Department of Health, Northeast Florida AHEC, Rising Against All Odds, and Good Samaritan Health Clinic) to promote health equity and community wellbeing through healthy living education classes, use of community health room, and grants
- Designed and coordinated listening circles to better understand community history and current social issues in Spring Hill
- Nominated for CLaSS Strategic Focus: Career Readiness Award
- Secured \$25,000 Sickle Cell Education and Outreach grant to fund 14 events and a community mural

Residential Living and Learning Curriculum Specialist Intern | **Stetson University** May 2021 – July 2021

- Assessed 15,700 data entries and gathered student feedback to evaluate effectiveness and trends in Intentional Conversation model
- Applied understanding of student development theory and assessment knowledge to update facilitation guides to include service and values evaluation questions
- Assisted with the development and implementation of a Residential Curriculum model for a community of 1300 students
- Collaborated with Residential Education team to integrate learning themes into standardized departmental programs and interventions

Bonner Retention Analyst Intern | **Stetson University** Jan. 2021 – March 2021

- Assessed and created reports explaining trends, longitudinal demographics, and outcomes for first time in college (FTIC) Bonner student cohorts from 2012-2019
- Created student check-in and program evaluation tools based on classroom assessment techniques
- Compiled student feedback and evaluated student satisfaction on culture, communication, level of support, and accountability for the Bonner Program

AAUW Tech Trek Program: Student Counselor | **Stetson University** June 2019

- Supervised and maintained an inclusive and safe environment for 11 campers throughout a weeklong, residential STEM camp
- Assisted camp director with follow-up on behavioral and wellbeing concerns
- Facilitated DNA project-based learning experience and reflection sessions

Director of Planning and Volunteer Coordinator | **Dr. Joyce M. Cusack Resource Center** 2018 – 2020

- Focused on creating sustainable community building programming and health equity partnerships
- Provided administration with support through office tasks, grant reporting, and organizational management
- Successfully ensured that events ran smoothly with adequate resources and volunteers
- Developed inclusive marketing and educational materials
- Built partnership with Goodwill to offer job skills trainings and women's support groups that evolved into Women EMPOWER Women programming
- Increased number of clients served by assisting with logistics of day-to-day operations

Manager | **Chick-fil-A of Port Orange** 2017 – 2020

- Implemented standard systems for all front counter & drive-thru innovation and high-performance teams throughout the restaurant
- Designed employee onboarding and training experience
- Monitored key performance indicators to set daily goals and make data-driven decisions
- Supervised 20+ team members and provided performance feedback to restaurant employees on all Chick-fil-A processes and procedures
- Developed training and orientation processes to create growth-focused culture of excellence

EDUCATION

Florida Gulf Coast University | Fort Myers, FL

Master of Arts, Educational Leadership, Higher Education concentration Aug. 2021

Final Portfolio: 10 Standards of Higher Education Leadership (100 pages)

Stetson University | DeLand, FL

Bachelor of Science, Biology, Certificate of Community Engagement, Outstanding Senior May 2020

Senior Research: Effects of Boron Exposure on Embryonic Development of the Mexican axolotl

Daytona State College | Daytona Beach, FL

Associate of Arts with High Honors Dec. 2017

COMMITTEE LEADERSHIP

- | | |
|---|----------------|
| • Spring Hill Neighborhood Association, Inc. Board of Directors | 2021 – Present |
| • West Volusia Habitat Spring Hill Partnership Committee | 2021 – Present |
| • Campus Climate Working Group: DeLand/Stetson Relationship | 2021 |
| • Starke Elementary School Advisory Council | 2020 – Present |
| • Bonner Congress Conference Socials Planning Committee | 2018 |

CONFERENCE SESSIONS & SELECT PRESENTATIONS

- “Art of Constructive Feedback,” Lead Resident Assistant Pre-Training Modules, July 2021
- “Student Development Theory: Schlossberg and Sanford,” Lead Resident Assistant Pre-Training Modules, July 2021
- “Women in AmeriCorps,” Community Service Conversations Panel, March 2021
- “Case Studies in Women’s Leadership,” Florida Gulf Coast University, March 2021
- “Communities of Practice (CoP) as a Mechanism of Support and Growth in Community Engagement Work across the Country,” Gulf South Summit on Service-Learning and Civic Engagement, March 2021
- “Student Input Needed: How can we strengthen Stetson’s relationship with the DeLand community and ensure DeLand is inclusive and welcome to all?” Stetson Values Day Workshop, February 2021
- “Engaged Feedback,” Center for Community Engagement Staff Retreat, December 2020
- “History of Spring Hill and Current Economic Development Initiatives,” New Bonner Orientation, August 2020
- “Using Student Development Theory,” Florida Gulf Coast University, July 2020

SKILLS, TRAINING, AND RELEVANT PROFESSIONAL DEVELOPMENT

Skills:

- Productivity suites (Microsoft Office, Google Apps)
- Remote meeting management (Zoom, Teams, Google Hangouts, Skype)
- Remote scheduling management (Outlook, Google Calendar, Calendly)

Trainings:

- DCF Community Partner Certification

Professional Development:

- Campus Compact National Communities of Practice: Community Engagement Fundamentals, Community Partnerships, and Program Administration
- Bonner Foundation Professional Pipeline Project Series: Young Professionals
- Bonner Foundation Leadership Webinar Series
- Virtual Conference Attendance: NASPA Florida Virtual Drive-In Conference, Gulf South Summit, Bonner Summer Leadership Institute, and Health & Human Services Summit
- Center for Community Engagement Book Discussions: *Me and White Supremacy* by Layla Saad and *Emancipation Betrayed* by Paul Ortiz
- Numerous webinars on antiracism in community engagement, diversity, equity, and inclusion in higher education, leadership, and listening circles
- Florida Gulf Coast University’s Diversity and Inclusion Certificate Program

APPLICATION FOR THE WVHA CITIZENS ADVISORY COMMITTEE

NAME: Ella Ran

ADDRESS: 1425 W Voorhis Ave. DeLand, FL 32720

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY
RESIDENT: 28 years

CELL PHONE: 3864905023

WORK PHONE: 3213239138

EMAIL ADDRESS: Ella.j.ran@gmail.com

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A
FINAL DETERMINATION:

I grew up in DeLand, and am a business owner of a retail shop in downtown DeLand called "Outsiders" and a yoga studio ("Yoga Shed") on the airport.

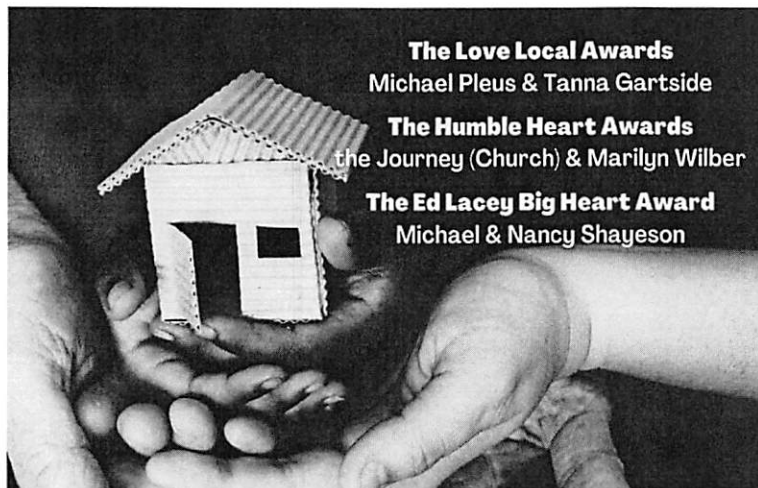
I serve on the Downtown DeLand CRA board.

I have a B.A in Government, Diplomacy and Strategy, graduated magna cum laude from the Raphael Recanati International School in Herzliya, Israel.

3rd Annual Awards Breakfast

ROBED Z LOVE

Wear your cozy robe and join us for breakfast as we present five awards to our dedicated supporters, donors and volunteers.



The Love Local Awards

Michael Pleus & Tanna Gartside

The Humble Heart Awards

the Journey (Church) & Marilyn Wilber

The Ed Lacey Big Heart Award

Michael & Nancy Shayeson

Guest Speaker: Rajni Shankar-Brown, Professor at Stetson University. Topic: Food, Housing, and Economic Justice for All: Community in Action!

Friday • October 22 • 2021 • 8:00 am - 9:30 am

Sanborn Center, 815 South Alabama Avenue, DeLand

Tickets \$50

**The
Neighborhood
Center**
of West Volusia



Because everyone deserves the comforts of home, proceeds will benefit affordable housing for our homeless community.

www.NHCWV.org

Seating is limited. Six per table.

Sponsorships and tickets are available by calling

Debra West at 386-734-8120 ext 209

Eileen Long

From: Darik J. Croft <dcroft@ebms.com>
Sent: Tuesday, October 12, 2021 11:47 AM
To: Eileen Long
Subject: Fascia repair and building damage at DeLand
Attachments: miCare Fascia_ - Marshall B. Bone Inc. Quote.docx

Good morning Eileen,

I wanted to provide two updates that need to be included with the board packet for discussion. I want to provide an update on the fascia work at the DeLand location and also let the board know that we had some damage occur to the DeLand building and what steps are being taken to get that taken care of.

Fascia repair: DeLand clinic update

We have been working feverishly with outside contractors to get quotes on the work to complete the fascia repair at the DeLand clinic. We received a formal quote from Marshall Bone. This is the contractor we worked with who did the renovations at the Deltona clinic and they do good work for a fair price. I have attached the quote for you to review. We are currently working with Beery Roofing, RDG Construction and roofing, and Warner Roofing to provide additional quotes for the work. They are currently scheduled to be onsite some time this week and then will put together formal quotes for you to review. Once received I will send over for your review. We are finding it difficult amidst the pandemic to find contractors with time and resources to complete the work. Marshall Bone is a reputable contractor and I want to move forward with utilizing them so we can ensure the quality and timeliness of the work and getting this completed. I will wait for further direction from the board.

Damage to the DeLand Building: Amazon Driver

On October 4 an Amazon driver tried to pull through the overhang at the DeLand location and his truck was too tall for the space. He ended up wrecking his truck and damaging some pillars in the overhang. We notified the police and had the fire department come out and assess the structural damage. There are some cracked beams but nothing that would cause issues to the structure of the building. We filed a report to the Amazon insurance company and to the WVHA insurance company. We are currently working with the Amazon insurance to obtain a quote for the repair. We have a few contractors coming out to provide formal quotes and once we receive we will move forward with the work getting completed. The insurance company is very cooperative but just wanted you to be made aware. We also notified Attorney Small and will engage him if the insurance companies will not be able to get this settled. There were no injuries and we are now just waiting on quotes that we should receive either later this week or early next. We will continue to provide updates to the board on the path forward to get the building repaired.

I look forward to meeting with you in person and we can discuss these items as part of the upcoming board meeting. I hope you are well and let me know if you have any additional questions or concerns.

Regards,

Darik Croft , MBA

Chief Operating Officer- miCare | e: dcroft@ebms.com
t: 800.777.3575 ext. 1152 | p: 406-869-6548 | f: 406-652-5380 | m: 406-606-2749 |
2075 Overland Avenue | PO Box 21367 | Billings, MT 59104-1367
www.micareclinics.com www.ebms.com
Healthcare simplified.



9/27/2021

Sue Wayte
Senior Account Executive
miCare Health Center

Re: 844 W. Plymouth Ave.

- Remove and dispose of existing fascia around entire building
- Supply and install new 1x8 cedar fascia around entire building

As per the above criteria, the total job cost is **\$5,360.00** (Five Thousand Three Hundred Sixty Dollars and Zero Cents)

Thank You,

Todd Birnie

Todd Birnie
Vice President
Marshall B. Bone, Inc.

COMMERCIAL – INDUSTRIAL - RESIDENTIAL

211A North Amelia Avenue – DeLand Florida 32724 – (386) 734-2894 – FAX (386) 734-0076
Email: marshall@marshallboneconst.com – Website: www.marshallboneconst.com

Excerpt from WVHA Regular Meeting September 23, 2021

County Medicaid Split

Mr. Small updated the Board regarding the Medicaid discussions that have been going on over the last several weeks with all three taxing districts and the County of Volusia. He recapped how Medicaid was allocated previously based upon Medicaid utilization, not by enrollment. He reminded the Board that the WVHA does not benefit from the Medicaid Program since WVHA no longer owns nor operates a hospital and should not be assessed with any of these Medicaid dollars. Arguably these costs should be shouldered by hospitals that are receiving millions of Medicaid dollars every year. He referenced Florida Statute Chapter 409.915(5) stating that the WVHA does not benefit from the Medicaid Program, and he believed that this was an issue worthy of resolution to determine what is meant by those words and whether or not WVHA is required under this Statute to pay any of these Medicaid dollars. The County Staff has pretty much adopted the position of Halifax that there should be a shift in calculating these monies so that, not only does WVHA pay what it has been paying, \$2.5 million each year. But Halifax is lobbying the County Staff and County Council to effectively shift about \$500,000.00 annually of what Halifax was paying of this split over to the WVHA. The rationale for this came from Halifax from data that they have mined and charts that they have printed which has not been shared with the WVHA. According to Halifax, the Agency for Healthcare Administration (AHCA) only allows Halifax to utilize that data internally.

Motion 108 – 2021 Commissioner Craig motioned Subject to further negotiations and hoped for development of alternatives that WVHA's Accountant and Attorney would recommend that the WVHA Board accept, the WVHA Board hereby notes its objection to what it understands is County staff's proposal (dated 9/22/2021) to change the longstanding methodology for the County's division of Medicaid Match costs between hospital districts such that Halifax would pay approximately a half million dollars less, WVHA would pay a half million dollars more and SEVD would pay approximately \$40,000 more than they would pursuant to the longstanding and mutually agreed methodology for splitting the County's Medicaid Match costs. (The County's own share to cover nursing home costs remains unchanged in the latest proposal.) Preliminarily and subject to further research, WVHA objects to any division by the County Council that does not give a reasonable and ordinary interpretation to the qualification in Chapter 409.915(5) which only authorizes the County Council to divide its Medicaid Match responsibilities to hospital districts "which benefit from the Medicaid Program." Until 2020 when WVHA's hospital sale agreement with Advent Health terminated, it was arguable that at least the WVHA indirectly obtained some benefit from the Medicaid Program. But currently WVHA does not have any such basis for the County Council determining that it "benefits from the Medicaid Program." Therefore, any division of the Medicaid Match responsibilities should now fall solely upon the other hospital districts that own and operate hospitals and thereby clearly do benefit from the Medicaid Program through the receipt of millions of dollars in direct payments to reimburse care for patients who are both residents and non-residents of the County of Volusia.

Accordingly, the Board authorizes the Attorney to take all reasonable and necessary steps to obtain outside counsel and legislative expertise to defend WVHA should the County staff

recommend, and the County Council adopt this objectionable division of Medicaid Match costs, including subcontracting with outside counsel and experts to handle immediate matters pending the Board's ability to interview and retain counsel at a future Regular or Special Meeting.

Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

WVHA-Health Care Navigator

Compliance Plan

8-20-21

Commissioners in attendance: Judy Craig, Voloria Manning, Jennifer Coen

Comments and Discussion:

1. NHC doing great work in the community and with the programs themselves.
 - a. Good work, need to get into compliance.
2. States they intend to continue funding of the program as it is needed.
3. Will make determination of consequence in October after follow up report.

Directives from Commissioners:

1. Go back to October 1, 2020 to attain as much possible income documentation as possible.
2. From 8-20-21 must only serve clients within full compliance measures.
 - a. WVHA Health Card Holders
 - b. Zero Income (utilize Certification of Support Form)
 - c. Verify income for all clients being assisted.
 - i. If income cannot be verified and meet parameters of contract, clients cannot be served.
3. Report in October what has been done to attain compliance.
 - a. Report on what actions were taken to try to attain full compliance.
 - b. Report what we were able to bring into compliance from previous clients.

How to attain compliance:

1. Internal income verification (refer to WVHA eligibility guidelines) **or**,
2. Clients to obtain WVHA Health Card **or**,
3. Document ZERO (0) income.
 - a. Certification of Support Form (notarized) **AND 4,5,6.**
4. ALL clients must have WVHA Homeless Verification (Case Managers to provide for all Bridge clients).
 - a. Copy in client file
 - b. Copy in Binder
 - c. Copy to Sharon to input into Access to Care spreadsheet
5. ALL clients must have photo copy ID for West Volusia.
6. ALL clients to be verified for residency.
 - a. HMIS – Verification (service transactions in HMIS from West Volusia Social Service Agencies)
 - b. Or: entry date into NHC shelter or housing program at least 30 days.

- i. 30 days for homeless clients
- ii. 90 days for community clients who are not homeless.
- iii. Third-Party verification of residency.

Action Plan:

1. Implement process with HCN and Bridge Staff.
2. Create Binder for all client documentation.
 - a. ID
 - b. Homeless Verification Form
 - c. Income Documents/ Certification of Support Form (notarized)
 - d. Calculation Worksheet
 - e. Proof of residency
3. Create Calculation Worksheet.
4. Implement Zero (0) Income Self-certification Form.
5. Identify ALL past clients through monthly spreadsheets.
6. Staff responsibilities
 - a. Waylan – overall compliance
 - b. Waylan – create binder
 - c. Waylan – create new calculation worksheet
 - d. Waylan – identify all past clients
 - e. Kathleen – maintain binder in accordance with compliance measures
 - f. Kathleen – provide HCN services
 - g. Kathleen – maintain SAL for invoicing (**eligible clients only**)
 - h. Bridge Case Managers – collection and verification of all required documents
 - i. ID
 - ii. Homeless Verification (HMIS)
 - iii. Income Documentation/Certification of Support Form (notarized)
 - iv. WVHA Health Card (Call HND to determine if they are a card holder)
 - v. Calculation Worksheet
 - vi. HMIS or Third-Party Residency verification
 1. ALL DOCUMENTS TO BE UPLOADED IN HMIS FOR RETENTION.
 2. ALL DOCUMENTS TO BE GIVEN TO HCN TO INCLUDE IN BINDER.
 - i. Bridge Case Managers – send all clients to apply for WVHA Health Card at Rising Against All Odds (RAAO).
 - j. FOR ALL PREVIOUS CLIENTS:
 - i. House Next Door provided list of clients which were WVHA Health Card holders.
 1. These clients are verified.
 - ii. All other clients which do not have the WVHA Health Card:

1. Attempt to contact client to determine if they can supply financial documentation or willing to come to NHC to complete the Certification of Support (ZERO INCOME).
 2. Document all attempts and put in Binder.
7. In October 2021, all compliance and attempts to be consolidated and put into a spreadsheet to distribute to the WVHA Board at the October 21st meeting.

**West Volusia Hospital Authority
Financial Statements
September 30, 2021**



Dreggors, Rigsby & Teal, P.A.

Advisors for Life

Certified Public Accountant | Registered Investment Advisor

1006 N. Woodland Boulevard ■ DeLand, FL 32720

(386) 734-9441 ■ www.drtpa.com

Ronald J. Cantlay, CPA/CFP®

James H. Dreggors, CPA

Victoria A. Kizma, CPA

Robin C. Lennon, CPA

John A. Powers, CPA

Ann J. Rigsby, CPA/PFS/CFP®

Melissa J. Trickey, CPA

To the Board of Commissioners
West Volusia Hospital Authority
P. O. Box 940
DeLand, FL 32720-0940

Management is responsible for the accompanying balance sheet (modified cash basis) of West Volusia Hospital Authority, as of September 30, 2021 and the related statement of revenues and expenditures - budget and actual (modified cash basis) for the month then ended and year-to-date, in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The accompanying supplemental information contained in Schedule I is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information is the representation of management. The information was subject to our compilation engagement; however, we have not audited or reviewed the supplementary information and, accordingly, do not express an opinion, a conclusion, nor provide any assurance on such supplementary information.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

Dreggors, Rigsby & Teal, P.A.

Dreggors, Rigsby & Teal, P.A.
Certified Public Accountants
DeLand, FL

October 07, 2021

MEMBERS

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Florida Institute of
Certified Public Accountants

West Volusia Hospital Authority

Balance Sheet

Modified Cash Basis

September 30, 2021

Assets

Current Assets

Petty Cash	\$	100.00
Intracoastal Bank - Money Market		1,855,385.58
Intracoastal Bank - Operating		496,504.35
Mainstreet Community Bank (MCB) - MM		10,205,863.25
MCB Escrow Account		200,000.00
Surety Bank - MM		8,004,047.67
Taxes Receivable		121,920.00
Total Current Assets		<u>20,883,820.85</u>

Fixed Assets

Land		145,000.00
Buildings		422,024.71
Building Improvements		362,091.33
Equipment		53,974.56
Leasehold Improvements		23,232.63
Total Fixed Assets		<u>1,006,323.23</u>
Less Accum. Depreciation		<u>(409,309.80)</u>
Total Net Fixed Assets		<u>597,013.43</u>

Other Assets

Deposits		2,000.00
Total Other Assets		<u>2,000.00</u>
Total Assets		<u><u>21,482,834.28</u></u>

Liabilities and Net Assets

Current Liabilities

Deferred Revenue		116,506.00
Total Current Liabilities		<u>116,506.00</u>

Net Assets

Unassigned Fund Balance		15,147,803.21
Restricted Fund Balance		208,000.00
Assigned Fund Balance		2,000,000.00
Nonspendable Fund Balance		597,013.43
Net Income Excess (Deficit)		3,413,511.64
Total Net Assets		<u>21,366,328.28</u>
Total Liabilities and Net Assets	\$	<u><u>21,482,834.28</u></u>

West Volusia Hospital Authority
Statement of Revenue and Expenditures
Modified Cash Basis
Budget and Actual
For the 1 Month and 12 Months Ended September 30, 2021

	<u>Annual Budget</u>	<u>Current Period Actual</u>	<u>Year To Date Actual</u>	<u>Budget Balance</u>
Revenue				
Ad Valorem Taxes	16,431,158	5,388	17,065,075	(633,917)
Investment Income	135,000	1,461	39,488	95,512
Other Income	0	0	72,970	(72,970)
Use of Prior Year Reserves	<u>2,000,000</u>	<u>0</u>	<u>0</u>	<u>2,000,000</u>
Total Revenue	<u>18,566,158</u>	<u>6,849</u>	<u>17,177,533</u>	<u>1,388,625</u>
Healthcare Expenditures				
Hospital Services	3,000,000	117,907	1,776,183	1,223,817
Primary Care and Pharmacy	4,000,000	184,498	3,617,435	382,565
Specialty Care	3,300,000	160,969	2,979,522	320,478
County Medicaid Reimbursement	2,512,229	0	1,884,172	628,057
The House Next Door	100,000	1,674	21,025	78,975
The Neighborhood Center	100,000	8,650	92,300	7,700
TNC Healthcare Navigation Program	50,000	1,465	49,660	340
Rising Against All Odds	164,985	0	164,985	0
Community Legal Services	95,958	7,875	57,555	38,403
Hispanic Health Initiatives	75,000	1,275	2,400	72,600
Florida Dept of Health Dental Svcs	225,000	11,343	154,009	70,991
Stewart Marchman - ACT	945,880	53,608	815,554	130,326
Health Start Coalition of Flagler & Volusia	142,359	11,111	110,085	32,274
H C R A	819,162	4,276	70,377	748,785
Other Healthcare Costs	<u>849,920</u>	<u>0</u>	<u>26,020</u>	<u>823,900</u>
Total Healthcare Expenditures	<u>16,380,493</u>	<u>564,651</u>	<u>11,821,282</u>	<u>4,559,211</u>
Other Expenditures				
Advertising	7,000	159	3,627	3,373
Annual Independent Audit	16,700	0	16,700	0
Building & Office Costs	15,533	368	22,500	(6,967)
General Accounting	68,100	3,694	51,906	16,194
General Administrative	65,100	5,949	56,476	8,624
Legal Counsel	70,000	13,638	67,478	2,522
City of DeLand Tax Increment District	100,000	0	90,172	9,828
Tax Collector & Appraiser Fee	610,000	108	635,203	(25,203)
TPA Services	540,000	0	524,944	15,056
Healthy Communities	75,397	5,381	62,384	13,013
Application Screening				
Application Screening - THND	402,835	33,570	362,260	40,575
Application Screening - RAAO	40,000	3,456	36,288	3,712
Workers Compensation Claims	25,000	0	0	25,000
Other Operating Expenditures	<u>150,000</u>	<u>1,318</u>	<u>12,800</u>	<u>137,200</u>
Total Other Expenditures	<u>2,185,665</u>	<u>67,641</u>	<u>1,942,738</u>	<u>242,927</u>
Total Expenditures	<u>18,566,158</u>	<u>632,292</u>	<u>13,764,020</u>	<u>4,802,138</u>
Excess (Deficit)	<u>0</u>	<u>(625,443)</u>	<u>3,413,513</u>	<u>(3,413,513)</u>

West Volusia Hospital Authority
Schedule I - Healthcare Expenditures
Modified Cash Basis
Budget and Actual
For the 1 Month and 12 Months Ended September 30, 2021

	Annual Budget	Current Period Actual	Year To Date Actual	Budget Balance
Healthcare Expenditures				
Halifax Hospital	1,500,000	64,220	1,267,877	232,123
AdventHealth	1,500,000	53,687	508,306	991,694
Primary Care and Pharmacy	4,000,000	184,498	3,617,435	382,565
Specialty Care	3,300,000	160,969	2,979,522	320,478
County Medicaid Reimbursement	2,512,229	0	1,884,172	628,057
Florida Dept of Health Dental Svcs	225,000	11,343	154,009	70,991
Good Samaritan				
The House Next Door	100,000	1,674	21,025	78,975
The Neighborhood Center	100,000	8,650	92,300	7,700
TNC Healthcare Navigation Program	50,000	1,465	49,660	340
Rising Against All Odds	164,985	0	164,985	0
Community Legal Services	95,958	7,875	57,555	38,403
Hispanic Health Initiatives	75,000	1,275	2,400	72,600
Stewart Marchman - ACT				
SMA - Homeless Program	95,880	1,973	34,592	61,288
SMA - Residential Treatment	550,000	51,636	480,962	69,038
SMA - Baker Act - Match	300,000	0	300,000	0
Health Start Coalition of Flagler & Volusia				
HSCFV - Outreach	73,500	6,220	67,287	6,213
HSCFV - Fam Services	68,859	4,891	42,798	26,061
HCRA				
H C R A - In County	400,000	1,709	60,358	339,642
H C R A - Outside County	419,162	2,568	10,019	409,143
Other Healthcare Costs	849,920	0	26,020	823,900
Total Healthcare Expenditures	16,380,493	564,653	11,821,282	4,559,211

West Volusia Hospital Authority
Schedule II - Statement of Revenue and Expenditures
Modified Cash Basis

For the 1 Month and 12 Months Ended September 30, 2021 and September 30, 2020

	1 Month Ended September 30, 2021	1 Month Ended September 30, 2020	12 Months Ended September 30, 2021	12 Months Ended September 30, 2020
Revenue				
Ad Valorem Taxes	5,388	19,912	17,065,075	19,517,328
Investment Income	1,461	7,337	39,488	133,654
Rental Income	0	3,000	0	65,065
Other Income	0	0	72,970	19,209
Total Revenue	<u>6,849</u>	<u>30,249</u>	<u>17,177,533</u>	<u>19,735,256</u>
Healthcare Expenditures				
Hospital Services	117,907	551,548	1,776,183	3,981,893
Primary Care and Pharmacy	184,498	828,541	3,617,435	2,006,583
Specialty Care	160,969	558,420	2,979,522	3,118,665
County Medicaid Reimbursement	0	628,057	1,884,172	2,467,478
The House Next Door	1,674	3,131	21,025	58,733
The Neighborhood Center	8,650	25,250	92,300	94,679
TNC Healthcare Navigation Program	1,465	500	49,660	28,333
Rising Against All Odds	0	36,025	164,985	186,350
Community Legal Services	7,875	5,991	57,555	52,688
Hispanic Health Initiatives	1,275	0	2,400	26,525
Florida Dept of Health Dental Svcs	11,343	20,488	154,009	133,256
Good Samaritan	0	(1,832)	0	0
Stewart Marchman - ACT	53,608	6,145	815,554	903,445
Health Start Coalition of Flagler & Volusia	11,111	12,150	110,085	142,359
H C R A	4,276	6,216	70,377	272,620
Other Healthcare Costs	0	0	26,020	0
Total Healthcare Expenditures	<u>564,651</u>	<u>2,680,630</u>	<u>11,821,282</u>	<u>13,473,607</u>
Other Expenditures				
Advertising	159	1,425	3,627	4,133
Annual Independent Audit	0	0	16,700	16,400
Building & Office Costs	368	437	22,500	4,180
Capital Expenditures - miCare Clininc	0	(29,580)	0	0
General Accounting	3,694	6,363	51,906	47,223
General Administrative	5,949	8,308	56,476	53,451
Legal Counsel	13,638	4,700	67,478	58,577
City of DeLand Tax Increment District	0	0	90,172	90,813
Tax Collector & Appraiser Fee	108	217	635,203	683,625
Legislative Consulting	0	0	0	30,090
TPA Services	0	48,203	524,944	527,301
Healthy Communities	5,381	7,881	62,384	42,974
Application Screening				
Application Screening - THND	33,570	65,303	362,260	391,908
Application Screening - RAAO	3,456	5,952	36,288	38,592
Application Screening - SMA	0	0	0	0
Workers Compensation Claims	0	0	0	17,701
Other Operating Expenditures	<u>1,318</u>	<u>4,463</u>	<u>12,800</u>	<u>15,485</u>

See Accountants' Compilation Report

West Volusia Hospital Authority
Schedule II - Statement of Revenue and Expenditures
Modified Cash Basis

For the 1 Month and 12 Months Ended September 30, 2021 and September 30, 2020

	1 Month Ended September 30, 2021	1 Month Ended September 30, 2020	12 Months Ended September 30, 2021	12 Months Ended September 30, 2020
Total Other Expenditures	<u>67,641</u>	<u>123,672</u>	<u>1,942,738</u>	<u>1,992,363</u>
Total Expenditures	<u>632,292</u>	<u>2,804,302</u>	<u>13,764,020</u>	<u>15,465,970</u>
Excess (Deficit)	<u><u>(625,443)</u></u>	<u><u>(2,774,053)</u></u>	<u><u>3,413,513</u></u>	<u><u>4,269,286</u></u>

LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: October 12, 2021

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for October 21, 2021 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the September 23, 2021 Meeting Minutes.

I. Funding Agreements for 2021-22:

Please note that each Board member is responsible for making his or her own independent determination about whether the terms of a particular contract is consistent with the public interest. Counsel, EBMS as well as the accounting and administrative team at DRT, PA, are available to answer your questions and offer counsel about accounting and business or legal matters, each respectively; but, the Board retains the ultimate authority to approve or disapprove the terms of all proposed agreements after due consultation.

Based on the Board's approval of all of the continuing 2021-22 Funding Agreements in an Omnibus Motion during the September 23rd Regular Meeting, only the agreements for the two newly funded programs require Board review and approval.

To provide a reference point with a previously Board approved funding agreement, counsel has prepared and circulated a "redlined" version of funding agreement for the new Healthy Start Community Health Nurse program which compares the terms with those approved for the Healthy Start Family Service Coordinator program. Similarly, counsel has prepared and circulated to New Hope Human Services a "redlined" version of the new funding agreement for the new Homeless Assessment, Certification and Referral Program, which compares the terms with those approved for The Neighborhood Center's Access to Care program.

Once counsel hears back from the Healthy Start Coalition and New Hope Human Services agencies confirming their acceptance of these proposed terms and incorporates any suggested changes from DRT or Board members, counsel will present these newly funded agency agreements to the Board for final approval:

- A. Healthy Start Coalition Community Health Nurse
- B. New Hope Human Services– Homeless Assessment, Verification and Certification

II. Follow-up Site Visit of The Neighborhood Center HealthCare Navigator Program
[See new info. in italics and bold]

Although counsel has not yet reviewed DRT's follow-up site visit write-up concerning the HealthCare Navigator Program, counsel anticipates that the Board may require some background from a legal perspective.

Counsel was first contacted about this item by Ms. Long on June 21st. Ms. Long requested that I review my files to help her answer the following inquiry from the Auditor General:

From: JIM COLE <JIMCOLE@AUD.STATE.FL.US>

Sent: Monday, June 21, 2021 2:15 PM

To: Eileen Long <elong@drtcpa.com>

Cc: WALT CUNNINGHAM <WALTCUNNINGHAM@AUD.STATE.FL.US>

Subject: TNC HealthCare Navigator Program (1920) December 2020 Site Visit Report

Eileen,

We reviewed the TNC HealthCare Navigator Program (1920) December 2020 - Site Visit Report. The Report noted that of six (6) clients tested, TNC provided no photo IDs or residency documentation.

- A. Under the funding agreement, TNC agreed to screen participants for income and assets eligibility. The Report does not refer to this eligibility requirement. Was this examined during the audit and, if not, would you explain why it was not included?
- B. Would you please explain why the test results did not result in expanding the audit procedures and attempting to estimate questioned costs and seek reimbursement? The Board authorized an expanded Site Visit for the month of May 2021 that has yet to be performed.
- C. Would you calculate the questioned costs for the above exceptions? Please include your calculations.

Thank you,

Jim Cole, CPA

State of Florida - Auditor General's Office

Ph 407-928-9512

To assist DRT with formulating a response, counsel located and reviewed a series of emails concerning the initial drafting of the agreement for HealthCare Navigator Program. Those September/October 2019 emails (between counsel, the Board, TNC and DRT) confirmed that

the Screening provision/Paragraph 6 for this funding agreement had always been presented to TNC, the Board and DRT as different from the provision in the Access to Care program.

After DRT responded to the Auditor General and began to conduct its follow-up site-visit concerning the HealthCare Navigator Program, counsel was again contacted by DRT with a request to weigh-in when TNC indicated that it was unable to provide all of the information that DRT was requesting concerning the full screening requirement. Counsel responded to DRT with a copy to TNC in the following email:

From: Attorney Ted Small <tsmall@westvolusiahospitalauthority.org>
Sent: Friday, July 16, 2021 8:16 AM
To: Eileen Long <elong@drtcpa.com>
Cc: Waylan Niece <waylan.niece@nhcwv.org>;
rcantlay@westvolusiahospitalauthority.org
Subject: Re: FW: TNC Navigator Contractual Compliance Review

Good morning, Happy to schedule something next week to discuss further. My overall impression upon reviewing this email and related agreements is that there is a disconnect between what TNC was expecting to provide as support under its funding agreement and what DRT is expecting to examine under its Site Visit engagement. DRT needs to write this up and put it on the Board discussion agenda so they can consider both why this disconnect is being discovered now after several years of funding and what, if anything, can bring this into compliance with the terms of the funding agreement. I checked and this funding agreement, unlike the Access to Healthcare agreement, requires full eligibility screening. That was what was agreed and communicated in emails to TNC and DRT when this program was initially approved and that's what should have been happening. The Board needs to be informed and to weigh in on how to handle it if this Site Visit discovers or reveals that it hasn't been operated that way. Regards, ts

Based on a conversation with Mr. Niece about TNC's progress on the requested effort that TNC endeavor to retroactively qualify as many program participants as practicable, counsel is anticipating TNC to present the Board a spreadsheet demonstrating an extensive effort to assure the Board that most of the program participants would have been eligible had they been properly screened at the time of services.

III. New Methodology for Calculating the Medicaid Contribution Required from Counties and/or Hospital Districts Who "Benefit" from the Medicaid Program—SB 1520/HB 5301 (2013 Florida Legislature) [*See new info. in italics and bold*]

As some Board members may recall, in 2012 the Florida Legislature passed HB-5301 which required counties and/or hospital districts who "benefit" from the Medicaid program to catch up on disputed Medicaid bills dating back to 2001. After much research, discussion and legal and political wrangling, WVHA ultimately resolved to continue its longstanding commitment to reimburse the County of Volusia (the "County") for the County's required contribution to

the State of Florida Medicaid Program for hospital bill payments on behalf of indigent residents of the West Volusia Tax District. For both the unpaid Medicaid bills dating back to 2001 and future Medicaid bills, the County and WVHA agreed to set aside their disagreement about whether WVHA actually “benefits” from the Medicaid program as do the other hospital districts (Halifax and Southeast Volusia) which receive direct Medicaid payments for services rendered at hospitals which they own and operate. Instead, the ultimate resolution to this dispute was WVHA’s agreement to continue reimbursing the County for a portion of its required contribution to the Medicaid Program as long as the County certified that it had verified that hospital bills apportioned to WVHA concerned healthcare services for persons who were indigent residents of the West Volusia Tax District at the time of service. This agreed-upon Medicaid billing procedure was fully implemented and was the basis for the Board’s approval of all Medicaid payments during the 2012-13 fiscal year.

However, with the passage of SB 1520 by the 2013 Florida Legislature, the State of Florida Medicaid Program will no longer bill the County based on the actual amount of services rendered to individual Medicaid recipients within the County. Instead, the State of Florida is now allowed to assess counties based on statutory formulas with the stated goals of 1. relieving counties of having to devote administrative time to check and verify recipient addresses and 2. making the process compatible with AHCA’s new Diagnosis Related Group (DRG) reimbursement system, whereby hospitals are reimbursed a flat rate per diagnosis code regardless of the number of hospitalization days. (Although not acknowledged in the FAC materials I reviewed, it is counsel’s understanding that AHCA pushed hard for passage of the new law in order to relieve itself of many administrative burdens associated with the prior reimbursements procedures)

The formula that applied for the first two years under the new regime was based solely on the “percentage share of payments”, which represents the County’s percentage share of total Medicaid payments for all counties, based on six months of resolved payments during SFY 2012-13. Because the County has three independent hospital districts which had traditionally split responsibilities for the County’s assessment based on the residency of the hospital inpatient at the time of service, the County divided responsibility for the new formula assessments based solely on the percentage of Medicaid enrollees within each of the hospital taxing districts, as determined by their zip codes as of March 2013: 45.97% in West Volusia Taxing District (39,802 enrollees); 44.42% in Halifax Taxing District (38,461 enrollees); and 9.61% in Southeast Volusia Taxing District (8,318 enrollees).

However, beginning in SFY 15-16 and through SFY 19-20, the formula that will apply is based on a five year transitional period where two formulas are utilized, the percentage share of payments formula and a new “enrollment percentage”. The new “enrollment percentage” formula represents the total Florida Medicaid enrollees living in the County as of March of that year divided by the total number of Medicaid enrollees in Florida. During the transition period, the proportionate weight of the “percentage share of payments” formula decreases each year and the proportionate weight of a new enrollment percentage is increased each year. For example, in SFY 15-16, the percentage share of payments formula will count for 80% and the enrollment percentage will count for only 20% of the County’s total assessment. However, by SFY 18-19, the percentage share of payments formula will only count for 20% and the

enrollment percentage will count for 80% of the County's total assessment. In SFY 2019-20, the enrollment percentage will count for 100% of the County's total Medicaid assessment.

Under the new law, the Department of Revenue (DOR) is required to notify each county by June 1 of its total SFY Medicaid contribution. Each county is then required to begin paying its assessed contribution in equal monthly installments by the 5th day of each month. If a county fails to make these monthly payments, the DOR is required to reduce the county's half-cent sales tax distribution. Therefore, the County will be unforgiving of any resistance by WVHA or the other hospital districts to pay whatever is decided as "our proportionate share" of the assessed contribution.

Counsel will defer to the CPAs at DRT to provide the Board with an analysis of the detailed numbers and how the change in the proportionate weight of the two formulas during the transitional period which starts this year. From a broad analytical perspective and based on preliminary discussions with representatives of other hospital districts, it appears that WVHA could be assessed an increasingly larger amount for Medicaid each year because the total assessment to each county is no longer based upon data on actual hospital stays/services provided and is no longer going to distinguish hospitals versus nursing homes stays/services. (Under the prior formula, the County paid all of the Medicaid contribution attributed to nursing home stays). Apparently, the data on actual usage is no longer being collected and maintained by AHCA. Instead, by the end of the transitional period DOR will simply assess the County one lump sum assessment based entirely on per capita enrollment in zip codes associated with Volusia County, without any consideration of the actual Medicaid usage by these enrollees and without any division as between hospital stays and nursing home stays. Further, counsel has confirmed that DOR is not making any distinction based on actual physical addresses of the Medicaid enrollees. Therefore, those with zip codes that DOR associates with Volusia County will be included in the County's assessment even if those enrollees actually live in Lake or Flagler County.

Counsel, DRT and other representatives from Halifax and Southeast have scheduled a conference call in order to discuss a potential mutual strategy for negotiating with the County about how to deal with those features of the new "enrollment percentage" formula that will result in WVHA and the other districts becoming responsible for both hospital stays and nursing home care of Medicaid enrollees. Counsel is not expecting that the other districts will be as concerned about the lack of perfect correlation between the States use of inexact zip coding as the sole means to determine "residency", because they have other revenue other than ad valorem taxes and could pay for nonresidents without a per se violation of their Enabling Legislation. But at some point if this zip code methodology is not addressed, WVHA may be faced with a choice between violating its Enabling Legislation and renegeing on its traditional willingness to pay its proportionate share of the County's Medicaid assessment. It would help counsel to advise the Board on this choice if the Board would authorize "special accounting" by DRT or HSI, or both working collaboratively, to come up with a reasonable estimate of how many actual Lake County residents with a 32720 zip code are Medicaid enrollees. If that number is not significant, then it would allow counsel to articulate for the Board a justification for considering this cost as "incidental" to the larger cost of providing healthcare to actual residents of the Tax District. The converse is also true.

Consistent with the methodology tentatively agreed in a conference call last month between representatives of all three hospital districts in Volusia County, Mr. Powers has prepared a preliminary spreadsheet indicating how utilizing the average of four years of WVHA's percentage of the overall Volusia County's required contribution to the Medicaid Program will actually decrease WVHA's contribution percentage to 31.02%, as compared to 31.84% for 2014-15. Mr. Powers received notice that the County has agreed to the joint proposal from all three hospital districts. Apparently County Council approval was not required and WVHA should receive a formal letter confirming the County's approval. Counsel has requested that this matter be placed on the Board's Discussion Agenda for the September 17th meeting and recommends that the Board formally approve the jointly proposed methodology until, hopefully, some legislative fix occurs to replace the statutory "enrollment percentage" formula that would be applicable if this joint proposal were not agreed by all parties.

For the past several years, counsel has agreed with DRT that WVHA should agree with Halifax and Southeast to continue the same contribution percentages for Medicaid Match payments as were jointly agreed for the 2015-16 transitional year. However, counsel has repeatedly cautioned that the Board review the above summarized background to what was agreed only as a temporary fix and give due consideration that the transitional phase in period will end with State Fiscal Year 2019-20. At that time, all unresolved legal issues will likely need to be resolved between WVHA, the County and all interested parties. If a jointly agreed upon new methodology for a fair and equitable division of Medicaid costs cannot be agreed, WVHA may need to pursue an appeal to the Department of Financial Services, as provided under Chapter 409.915(5), Florida Statutes, to obtain a definitive ruling on whether WVHA actually "benefits" from the Medicaid program to allow the County to allocate it any portion of the Medicaid costs; whether WVHA can legally reimburse for Lake County non-residents who have a West Volusia zip code in spite of the restriction in its Enabling Legislation to only funds costs for "residents" of the Tax District; as well as whether the County is dealing with WVHA fairly in dividing percentages between hospital and nursing home stays by Medicaid enrollees.

To update the Board on the status of current negotiations between the County and the other hospital districts about the proposal developed by Halifax to shift nearly a half million of these Medicaid costs from Halifax to WVHA, counsel is pasting the below recent emails and will update the Board on any further developments as needed. Please call, 386-740-0787, with any specific questions.

From: Ted Small [mailto:tsmall@businessemploymentlawyer.com]
Sent: Monday, June 7, 2021 12:54 PM
To: 'Dona DeMarsh Butler' <ddbutler@volusia.org>; 'Powers Al' <apowers@drtcpa.com>; 'eric.peburn@halifax.org' <eric.peburn@halifax.org>; 'Joni Hunt' <Joni.Hunt@halifax.org>; 'Kelly.Kwiatek@halifax.org' <Kelly.Kwiatek@halifax.org>; 'jeff.davidson@sevhd.com' <jeff.davidson@sevhd.com>; 'Diana Phillips' <DPhillips@volusia.org>
Cc: 'Long Eileen' <elong@drtcpa.com>; 'RonCantlay' <rcantlay@drtcpa.com>; 'Carmen Hall' <CHall@volusia.org>; 'Laura Coleman' <LColeman@volusia.org>;

'Coen Jennifer' <jcoen@westvolusiahospitalauthority.org>
Subject: RE: [EX] RE: Medicaid Negotiations

Hi Dona and all, I'm catching up on this email string and I am starting to get questions from WVHA Board members about exactly what is the sourcing and legitimacy of the data that appears to shift nearly a half million of Medicaid sharing costs from Halifax to WVHA for this and future years. If the County intends to depart from using what has been our longstanding and jointly agreed upon data-based way dividing the Medicaid sharing costs amongst the three hospital districts, it is the County's responsibility to gather verifiable data and justify its basis for doing so under Chapter 409.915(5). Hopefully I am misreading the email string, but what I am understanding from the below exchange is that the County intends to reallocate a half million dollars of Medicaid sharing costs from the Halifax taxing district to the WVHA taxing district (with some minor adjustments to Southeast and ZERO adjustments to the County's share) solely based on one month of zip code data which Halifax's own consultants and staff obtained from some unknown source at AHCA. Is that a correct reading?

Please help me to understand what I am missing about how the County would justify such a dramatic shift of how we have been cooperatively handling this very complex matter. I need to be able to explain it more clearly to three new Board members who are completely unfamiliar with the negotiations that Dan Eckert, Tura Schnebly and all counsel involved in negotiation the currently used basis for division once HB-5301 (2013) upended the prior specific user-based method for dividing these costs. Indeed, I have some Board members who aren't even persuaded that WVHA should share any of these costs since it no longer owns or operates a hospital that seeks Medicaid reimbursements. This will come up for WVHA Board discussion next week and I suspect (but don't know) that a majority of the Board would be willing to continue with the longstanding method of sharing these costs. But I need much more information about the sourcing and legitimacy of this proposed new methodology in order to avoid this becoming a basis for an appeal.

Thanks in advance for your help, ts

After the July 15th Board Meeting wherein the Board authorized counsel to advocate that the County Council should decide to split Medicaid costs in proportion to the actual Medicaid reimbursements benefitting the hospitals within each of the three hospital districts or, alternatively, to continue the same methodology for splitting the costs based on actual user data, which has been utilized since 2015-16. On July 19th, counsel had a thoughtful discussion explaining WVHA's position with Assistant County Attorney, Laura Coleman.

After a long delay, the County convened a follow-up meeting with representatives from all three hospital districts on September 14th where County staff announced their inclination to recommend that the County Council adopt Halifax's proposal to shift

nearly a half million of these Medicaid costs from Halifax to WVHA with a three-year phase-in period. Then, shortly before a scheduled third meeting scheduled for September 27th, County staff circulated a revised proposal (dated 9/22/21) indicating their inclination to recommend that the County Council adopt Halifax's proposal with a two-year phase in period, the exact position advocated by Halifax representatives during the second meeting.

At its September 23rd Board Meeting, the Board unanimously adopted Motion 108 – 2021:

Subject to further negotiations and hoped for development of alternatives that WVHA's Accountant and Attorney would recommend that the WVHA Board accept, the WVHA Board hereby notes its objection to what it understands is County staff's proposal (dated 9/22/2021) to change the longstanding methodology for the County's division of Medicaid Match costs between hospital districts such that Halifax would pay approximately a half million dollars less, WVHA would pay a half million dollars more and SEVD would pay approximately \$40,000 more than they would pursuant to the longstanding and mutually agreed methodology for splitting the County's Medicaid Match costs. (The County's own share to cover nursing home costs remains unchanged in the latest proposal.) Preliminarily and subject to further research, WVHA objects to any division by the County Council that does not give a reasonable and ordinary interpretation to the qualification in Chapter 409.915(5) which only authorizes the County Council to divide its Medicaid Match responsibilities to hospital districts "which benefit from the Medicaid Program." Until 2020 when WVHA's hospital sale agreement with Advent Health terminated, it was arguable that at least the WVHA indirectly obtained some benefit from the Medicaid Program. But currently WVHA does not have any such basis for the County Council determining that it "benefits from the Medicaid Program." Therefore, any division of the Medicaid Match responsibilities should now fall solely upon the other hospital districts that own and operate hospitals and thereby clearly do benefit from the Medicaid Program through the receipt of millions of dollars in direct payments to reimburse care for patients who are both residents and non-residents of the County of Volusia.

Accordingly, the Board authorizes the Attorney to take all reasonable and necessary steps to obtain outside counsel and legislative expertise to defend WVHA should the County staff recommend, and the County Council adopt this objectionable division of Medicaid Match costs, including subcontracting with outside counsel and experts to handle immediate matters pending the Board's ability to interview and retain counsel at a future Regular or Special Meeting.

At the third meeting with all three hospital districts on September 27th, County staff announced that instead of wholly adopting Halifax's position as their staff recommendation that they would instead prepare a neutral summary of this issue wherein the County Council would be presented two options, either continuing the longstanding mutually agreed percentages for dividing the County's Medicaid costs or adopting the Halifax proposal with a three-year phase in period. Assistant County Manager Suzanne Konchan took the lead on the call and announced that the County categorically disagreed with WVHA's position that the County did not have a right to

allocate any of these costs with WVHA based on their contrary interpretation of Chapter 409.915(5).

Focusing instead on issue of whether there was actually any justification to change the longstanding and mutually agreed methodology for the split, the call was productive in showing that there was no convincing basis for such. Based on uncontroverted data and analysis presented by Jeff Davidson, CFO of Southeast Volusia Hospital District, it was generally agreed that there is no evidence that the relative enrollment percentages have actually changed since 2012. This was directly contrary to the primary justification for the adoption of the Halifax proposal. Similarly, based on an inquiry from counsel, Halifax was forced to acknowledge that the spreadsheet analysis it had prepared suggesting that the WVHA Tax District should be accountable for at least 47-48% (as compared to only 39% under the existing methodology) of total Medicaid utilization costs were only based on quantify of claims, not actual dollar amounts.

ASM Konchan invited all parties to reach out to members of the County Council to advocate their respective position and to prepare participate in the County Council discussion which she anticipated would be on the agenda for November 2nd

Counsel has spoken with several prominent law firms about providing litigation and legislative law expertise concerning this matter and will update the Board as appropriate on the outcome of those discussions.

IV. General Compliance with the Sunshine Law [*See new info. in italics and bold*]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

'All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting.'

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the pubic board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to “off-the record” chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public

meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

'While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog, . . . members of the board or commission must not engage in an exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law.'

With the recent appointment of Donna Pepin to fill the vacancy left by Fmr. Commissioner Soukup, everyone should treat member-appointee Pepin the same as a "member-elect" during a normal election process. That is, once a candidate becomes a "members-elect" of the WVHA Board of Commissioners, the member-elect becomes subject to the Sunshine Law in the same manner as Board members who are currently in office.