

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
October 20, 2022 5:00 p.m.
DeLand City Hall
120 S. Florida Avenue,
DELAND, FL
AMENDED AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda
 - A. Final Budget Hearing September 22, 2022
 - B. Regular Meeting Minutes September 22, 2022
5. Citizens Comments
6. Reporting Agenda
 - A. EBMS September Report – Written Submission
 - B. WVHA miCare Clinics DeLand/Deltona September Report – Written Submission
 1. WVHA miCare Clinic DeLand/Deltona 3rd Quarter Report – Written Submission
 - C. The House Next Door (THND) September HealthCard Report
7. Discussion Items
 - A. Scanning Project for Records Stored at DRT
 - B. Email Server Update
 - C. Update on Handling of miCare Checks
 - D. Implementation of a Purchasing Policy – Chair Coen
 - E. Register WVHA for Whole Health Hub – Chair Coen
 - F. Maturity of 1-Year CD / Review of Investment Policy
 - G. State of Florida Audit Report
8. Follow Up
 - A. Concerns Regarding Prior WVHA Card Holders
 - B. Homeless Certification in the Southern Part of the District
9. Finance Report
 - A. September Financials
10. Legal Update
11. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

WEST VOLUSIA HOSPITAL AUTHORITY
Board of Commissioners Final Budget Hearing
DeLand Police Department Community Room
219 W. Howry Avenue, DeLand, FL
September 22, 2022
5:05 p.m.

Those in Attendance:

Commissioner Voloria Manning
Commissioner Judy Craig
Commissioner Jennifer Coen
Commissioner Donna Pepin
Commissioner Roger Accardi

CAC Present:

Jacquie Lewis
Patrick Rogers

Others Present:

Attorney for the Authority: Ted Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Webb Shephard, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the hearing to order and confirmed that a quorum was established with five commissioners present. The hearing took place at DeLand Police Department Community Room 219 W. Howry Avenue, DeLand, FL and commenced at 5:05 p.m., having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County.

Discussion of Tentatively Adopted Millage Rate of 1.0816

Attorney Small announced the tentative millage rate is 1.0816, and it is the maximum the Board can levy. He added that the Board could further lower it, but they could not increase it.

Public Comment

Tanner Andrews expressed his satisfaction that the millage rate is being decreased.

Chair Coen asked for Commissioner discussion. Commissioner Pepin noted that they had thoroughly discussed it at the tentative hearing, and she did not think further changes were needed.

Commissioner Craig said she was pleased that they were able to lower the rate by 14.3%.

There was Board consensus to adopt the millage rate of 1.0816 as its final millage rate.

Attorney Small read into the record the Public Announcement of the West Volusia Hospital Authority 2022-2023 Final Millage.

Resolution 2022 – 008 Attorney Small read into the record Resolution of the West Volusia Hospital Authority to adopt the 2022-2023 Final Millage of 1.0816, which represents a 14.3% decrease below the rolled-back rate.

Motion 090 – 2022 Commissioner Accardi motioned to adopt Resolution 2022-008. Commissioner Craig seconded the motion.

Roll Call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Craig	Yes
Chair Coen	Yes
Commissioner Accardi	Yes

The Resolution was adopted by a 5-0 vote.

Discussion of Final Budget

Chair Coen asked the audience if there was any public comment. There was none, so she asked the Board if there was any discussion regarding the final budget for FY 2022-2023.

There was no Commission discussion, and there was consensus that a total budget of \$15,945,000 was acceptable.

Resolution 2022 – 009 Attorney Small read into the record the Resolution of the West Volusia Hospital Authority to Adopt the 2022-2023 Final Budget of \$15,945,000.

Motion 091 – 2022 Commissioner Manning motioned to adopt Resolution 2022-009 as read by Attorney Small. Commissioner Craig seconded the motion.

Roll Call:

Commissioner Manning	Yes
Commissioner Coen	Yes
Commissioner Craig	Yes
Chair Coen	Yes
Commissioner Accardi	Yes

The Resolution was adopted by a 5-0 vote.

There being no further business to come before the Board, the meeting was adjourned.

Adjournment,

Jennifer Coen, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS REGULAR MEETING**

**To commence upon the Conclusion of the Final Budget Hearing
DeLand Police Department Community Room
219 W. Howry Avenue, DeLand, FL
September 22, 2022**

Those in Attendance:

Commissioner Voloria Manning
Commissioner Roger Accardi
Commissioner Jennifer Coen
Commissioner Donna Pepin
Commissioner Judy Craig.

CAC Present:

Jacquie Lewis
Patrick Rogers

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Webb Shephard, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order Regular Meeting

Chair Coen called the meeting to order. The meeting took place at the DeLand Police Department Community Room, located at 219 W. Howry Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:19 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Proposed Amended Agenda

Motion 092 – 2022 Commissioner Manning motioned to approve the amended agenda as presented. Commissioner Pepin seconded the motion. The motion passed by a 5-0 vote.

Consent Agenda

Approval of Minutes- Regular Meeting August 18, 2022

Approval of Minutes –Tentative Budget Hearing September 8, 2022

Motion 093 – 2022 Commissioner Pepin motioned to approve the Consent Agenda. Commissioner Accardi seconded the motion. The motion passed by a 5-0 vote.

Citizen Comments

There were none.

Reporting Agenda

EBMS August Report – Written Submission

WVHA miCare Clinic DeLand/Deltona August Report – Written Submission

The House Next Door (THND) August HealthCard Report – Written Submission

New Hope Human Services – Final Contractual Utilization Report – Written Submission

Chair Coen noted that the EBMS reports now align with the fiscal year, rather than the calendar year. She also pointed out that the final contractual utilization report was submitted by New Hope Human Services, and they did not apply for funding in the upcoming fiscal year.

There was a brief discussion regarding the need for homeless certification in the southern part of the district for qualification purposes.

The reports were received and made part of the record.

Discussion Items

RFP Response and Proposed Engagement Letter from Powell and Jones for Auditing Services

Richard Powell was present and entertained questions from the Board. He noted that the contract would be year to year, and the RFP asked for five-year pricing. Attorney Small said the Board could choose to renew it each year.

Citizen Comments

Tanner Andrews noted he read the RFP response and was familiar with Otter Creek.

Motion 094 – 2022 Commissioner Pepin motioned to hire Powell and Jones. Commissioner Manning seconded. The motion passed by a 5-0 vote.

Roll call:

Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Manning	Yes
Chair Coen	Yes
Commissioner Craig	Yes

Attorney Small said he approved the retainer agreement as to form, but he recommended the notice provisions on page ten be amended to delete the reference to James Moore and Co and directly list the WVHA's mailing address of PO Box 940 DeLand, FL 32721-0940.

Motion 095 – 2022 Commissioner Craig motioned to approve the retainer agreement with the change noted by Mr. Small. Commissioner Accardi seconded. The motion passed by a 5-0 vote.

SMA AHCA LIP Match Letter of Agreement

Attorney Small said he reviewed the agreement and has no objection as to form.

Motion 096 – 2022 Commissioner Pepin motioned to accept the agreement. Commissioner Accardi seconded the motion. The motion passed by a 5-0 vote.

Funding Agreements for 2022-23:

Community Legal Services, Inc. Medical-Legal Partnership Program
Healthy Communities – Kidcare Outreach
Hispanic Health Initiatives, Inc.’s Taking Care of My Health
Rising Against All Odds, Inc. - HIV/AIDS Outreach and Case Management
Rising Against All Odds, Inc. - Health Card Enrollment & Retention Services
SMA Healthcare - Baker Act Match
SMA Healthcare - Homeless Program
SMA Healthcare - Level II Residential Treatment
The Healthy Start - Access to Healthcare Services
The Healthy Start - Family Services Coordinator—Deltona
The House Next Door - Therapeutic/Mental Health Services
The House Next Door - HealthCard Program - Eligibility Determination Services
The Neighborhood Center of West Volusia - Access to Care
Volusia County Health Department - Florida Department of Health (Dental Care)

Attorney Small noted he received no questions or suggestions regarding the proposed agreements he sent out to the Board on September 13th and recommended approval by an omnibus motion.

Chair Coen asked for clarification on the RAAO agreement. Attorney Small explained the changes he made pursuant to the Auditor General concerns and added that Brenda Flowers of RAAO had okayed the changes.

Motion 097 – 2022 Commissioner Craig made an omnibus motion to approve all of the proposed funding agreements for 2022-2023 for signature by the Chair and Secretary once they are finalized and signed by funded agencies. Commissioner Manning seconded the motion. The motion passed by a 5-0 vote.

Request from Hispanic Health Initiative for FY 2021-2022 Funding Increase

Mr. Willems noted that his initial request last year was for \$75,000; that it had been reduced to \$65,000 during budget adoption; that HHI was told it could make a request for a budget increase if additional funds were needed; and that HHI had been reimbursed for 95% of its budget as of August 31st.

Commissioner Manning noted that HHI was present at every event she had attended in the recent past, and they were providing information on WVHA and its clinics to the public.

Motion 098 – 2022 Commissioner Manning motioned that HHI’s budget be increased by \$10,000 for the current fiscal year. Commissioner Pepin seconded the motion. The motion passed by a 5-0 vote.

Roll call:

Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Manning	Yes
Chair Coen	Yes
Commissioner Craig	Yes

Budget and Payment Options Regarding Reclassification of Hospital/Emergency/Specialist Claims

Chair Coen noted that the usual time limit for discussion items is ten minutes, but that this particular item would require a longer discussion. There was consensus to allow twenty minutes.

Chair Coen provided background on the issue noting the Board's motion from 2021 outlined how hospital and emergency department expenditures would be budgeted and expended. She noted that there are two main issues: emergency room funding and specialists.

Attorney Small referred to his legal update and explained prior 2021 negotiations for four providers to keep providing services without balance billing to the patients after budgets had been depleted. He added that specialists other than EMPros were not included. He recommended that the Board and EBMS should adhere to its contracts.

Steve Mach, representative of Halifax Health, explained treatment in the emergency room setting.

There was extended discussion regarding the reclassification. Mr. Shephard noted that the emergency room overage was approximately \$400,000. He added that during the reclassification, \$47,613.94 from the specialist line item had been coded to emergency care.

Attorney Small stressed that it is important to fairly present to the public what is being spent on emergency room care.

Commissioner Craig suggested that there be another line item under specialists to denote ER specialty care, so anyone looking at it would know that it was spent in the emergency room.

Kyle Glass, representative of Advent Health, explained coding relative to emergency room care and reporting.

Maureen France, representative of EMPros, elaborated on the agreements that were made in 2021 and emergency room care.

Citizen Comments

Tanner Andrews expressed his opinion that budgets and contracts should be followed.

Motion 099 – 2022 Commissioner Craig made a motion for the following:

- Direct EBMS, subject to any CPT coding difficulties that the Board is not aware of, to deduct from their reclassification ER line item, all specialty care that was provided in the ER except EMPros, and code it as a new line item under Specialist called ER Specialty Care.
- Direct EBMS to otherwise adhere to Motion 043-2021 as amended and the contracts they have entered into with the 3 hospitals and EMPros, to both deny claims on a 1st come, 1st served basis as they were submitted beyond the \$1 million ER budget, and to request under the so called "claw back" provision refunds of anything that was inadvertently paid beyond the \$1 million.

Commissioner Manning seconded the motion. The motion passed by a 5-0 vote

Roll call:

Commissioner Accardi	Yes
Commissioner Pepin	Yes
Commissioner Manning	Yes
Chair Coen	Yes
Commissioner Craig	Yes

Scanning Services Project Update for Records Stored at DRT

Ms. Tebo explained the other quotes submitted for the project and noted that DataSavers only uses the special project agreement for small projects. She added that the three companies provide quotes based on the estimated number of images, but DataSavers will also quote by the number of boxes.

Attorney Small said that he had not reviewed any agreements, and his previous understanding was that the Board would direct him which company contract they would like him to review.

Commissioner Pepin suggested if Attorney Small was going to review DataSavers, he should review another company. Commissioner Craig said she would like him to also review Image One. There was consensus that Ms. Tebo would get the agreement from Image One and send it to Attorney Small for review.

Email Server Update

Ms. Tebo said that Wesley from Bluehost had encountered issues with mxroute.com and recommended Microsoft.

There was discussion regarding the pricing for the migration fee and the yearly fee. There was consensus from the Board that they would like at least one more quote.

Stop Payment of Check #5176 dated 6/29/22 and Reissue New Check

Ms. Tebo stated that DRT issued a check on June 29th to miCare, and it has been lost in the mail. She added that it had not cleared the bank, and Ameris has issued a stop payment on the check.

Mr. Webb said that electronic payments were more reliable, but he was unsure it would be in compliance with the enabling legislation.

Attorney Small suggested that staff explore whether the miCare checks could be deposited at the bank in the same way that the EBMS checks are deposited.

Finance Report September Financials

Mr. Webb briefly outlined the financials and noted he thought that the Specialist line item might be over budget at the end of the fiscal year.

Motion 100 - 2022 Commissioner Craig motioned to approve, authorize, and warrant the payment of the bills outlined in the check register presented by Webb Shephard of James Moore totaling \$1,000,633.95, as well as the estimated expenditures through 10/20/22 of \$1,302,500. Commissioner Manning seconded the motion. The motion passed unanimously.

Legal Update

Attorney Small had nothing further to report.

There being no further business to come before the Board, the meeting was adjourned.

Adjournment

Jennifer Coen, Chair

Changes made after initial draft

Page 2

From:

There was a brief discussion regarding the need for homeless services in the southern part of the district.

To:

There was a brief discussion regarding the need for homeless **certification** in the southern part of the district **for qualification purposes**.

Page 4

Labeled Tanner Andrews comments as **Citizen Comments**.

Page 6

From:

and to request under the provision called “claw back” refunds of anything that was inadvertently paid beyond the \$1 million.

To:

and to request under the **so called "claw back" provision** refunds of anything that was inadvertently paid beyond the \$1 million.



EBMS

October 20, 2022

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

9/1/2022 to 9/30/2022

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	5843		Charges	\$2,842,666	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$2,714,814	Addl Info Not Provided	-\$41,033	-1.44%
Medical	\$172,608	\$135	Allowed	\$127,852	Duplicate Charges	-\$71,816	-2.53%
Professional	\$161,709	\$126	less Member	\$5,675	Plan Limitations	\$2,320,419	81.63%
Facility	\$10,899	\$9	less Adjustments	-\$50,431	Cost Savings	\$506,249	17.81%
PBM	\$0	\$0	Paid Benefit	\$172,608	Other	\$996	0.04%
Total Plan Paid:	\$172,608	\$135	plus Admin Costs	\$83,250	Total:	\$2,714,814	95.50%
			Total Plan Paid:	\$255,858			

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
9/30/2022	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	20	22	42	0	0	0	0	42	0	0
20 to 25	22	31	53	0	0	0	0	53	0	0
26 to 29	29	33	62	0	0	0	0	62	0	0
30 to 39	100	92	192	0	0	0	0	192	0	0
40 to 49	122	164	286	0	0	0	0	286	0	0
50 to 59	171	213	384	0	0	0	0	384	0	0
60 to 64	80	111	191	0	0	0	0	191	0	0
65 and Older	24	48	72	0	0	0	0	72	0	0
Totals	568	714	1282	0	0	0	0	1282	0	0
Average Age	46.67	48.29	47.57	0.00	0.00	0.00	0.00	47.57	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 9/30/2022	Employee	Spouse	Dependent
Florida Cancer Specialists	67	\$41,063	0 to 19	\$913	\$0	\$0
Deltona	69	\$22,726	20 to 25	\$2,561	\$0	\$0
Quest Diagnostics Tampa	196	\$12,342	26 to 29	\$1,754	\$0	\$0
6 Radiology Associates	51	\$6,617	30 to 39	\$8,581	\$0	\$0
Medical Center Of Deltona	10	\$6,167	40 to 49	\$38,878	\$0	\$0
Blue Springs Surgery	2	\$5,671	50 to 59	\$47,709	\$0	\$0
Adventhealthl Fish	2	\$5,357	60 to 64	\$29,501	\$0	\$0
Orange City Surgery	12	\$4,919	65 and Older	\$42,711	\$0	\$0
Blue Springs Surgery	4	\$4,809	Totals	\$172,608	\$0	\$0
Orange City Surgery	9	\$4,268				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 21	\$563,096	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 21	\$466,194	Medical	\$17,877	48	\$858,096
December 21	\$596,894	RX	\$0	585	\$0
January 22	\$741,009	Total:			\$858,096
February 22	\$695,072				
March 22	\$585,388				
April 22	\$749,550				
May 22	\$566,392				
June 22	\$576,451				
July 22	\$292,470				
August 22	\$502,229				
September 22	\$172,608				
Total:	\$6,507,353				



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

9/1/2022 to 9/30/2022

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	2	\$843	\$540	\$303	\$0	\$0	\$303	0.18%
AMBULANCE	6	\$61,721	\$61,721	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	30	\$39,432	\$35,625	\$3,807	\$0	\$0	\$3,807	2.21%
COVID-19	29	\$6,286	\$6,206	\$80	\$0	\$0	\$80	0.05%
DIALYSIS	55	\$430,092	\$426,712	\$3,379	\$0	\$0	\$3,379	1.96%
DME/APPLIANCE	9	\$6,589	\$6,589	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	630	\$1,232,082	\$1,232,053	\$29	\$29	\$0	\$0	0.00%
HOME HEALTH CARE	2	\$499	\$499	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	320	\$331,438	\$331,357	\$80	\$0	\$0	\$80	0.05%
INPATIENT PHYS	212	\$47,761	\$41,337	\$6,423	\$0	\$0	\$6,423	3.72%
IP HOSP CHARGES	14	\$153,560	\$158,486	-\$4,925	\$100	\$0	-\$5,025	-2.91%
MEDICAL MISC	25	\$4,648	\$3,976	\$672	\$59	\$0	\$613	0.36%
OFFICE VISIT	628	\$65,211	\$42,016	\$23,195	\$2,130	\$0	\$21,065	12.20%
OP PHYSICIAN	151	-\$43,745	-\$50,121	\$6,376	\$110	\$0	\$6,266	3.63%
OTHER	263	\$100	\$39	\$61	\$0	-\$50,431	\$50,492	29.25%
OUTPAT HOSP	2	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	74	\$9,007	\$3,594	\$5,413	\$240	\$0	\$5,173	3.00%
RADIATION /CHEMO	46	\$116,334	\$80,397	\$35,937	\$0	\$0	\$35,937	20.82%
SURG FACILITY	17	-\$37,435	-\$3,494	-\$33,942	\$225	\$0	-\$34,167	-19.79%
SURGERY	168	\$15,544	\$14,529	\$1,015	\$0	\$0	\$1,015	0.59%
SURGERY IP	21	\$38,578	\$35,850	\$2,728	\$0	\$0	\$2,728	1.58%
SURGERY OP	64	\$90,218	\$71,606	\$18,612	\$0	\$0	\$18,612	10.78%
THERAPY	657	\$65,542	\$39,325	\$26,217	\$1,440	\$0	\$24,777	14.35%
URGENT CARE	11	\$2,296	\$2,296	\$0	\$0	\$0	\$0	0.00%
WELLNESS	993	\$28,837	\$24,908	\$3,929	\$0	\$0	\$3,929	2.28%
XRAY/ LAB	1916	\$177,229	\$148,769	\$28,461	\$1,342	\$0	\$27,119	15.71%
Totals:	6345	\$2,842,666	\$2,714,814	\$127,852	\$5,675	-\$50,431	\$172,608	



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 10/1/2021 to 9/30/2022
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	95919		Charges	\$73,752,662	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$67,142,209	Addl Info Not Provided	\$1,619,331	2.20%
Medical	\$6,507,353	\$423	Allowed	\$6,610,453	Duplicate Charges	\$11,020,273	14.94%
Professional	\$2,670,777	\$174	less Member	\$142,808	Not Medically...	\$59,051	0.08%
Facility	\$3,836,576	\$249	less Adjustments	-\$39,708	Plan Limitations	\$24,966,768	33.85%
PBM	\$0	\$0	Paid Benefit	\$6,507,353	Cost Savings	\$29,525,082	40.03%
Total Plan Paid:	\$6,507,353	\$423	plus Admin Costs	\$994,479	UCR Reductions	\$3,138	0.00%
			Total Plan Paid:	\$7,501,832	Other	-\$51,434	-0.07%
					Total:	\$67,142,209	91.04%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
9/30/2022	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	20	22	42	0	0	0	0	42	0	0
20 to 25	22	31	53	0	0	0	0	53	0	0
26 to 29	29	33	62	0	0	0	0	62	0	0
30 to 39	100	92	192	0	0	0	0	192	0	0
40 to 49	122	164	286	0	0	0	0	286	0	0
50 to 59	171	213	384	0	0	0	0	384	0	0
60 to 64	80	111	191	0	0	0	0	191	0	0
65 and Older	24	48	72	0	0	0	0	72	0	0
Totals	568	714	1282	0	0	0	0	1282	0	0
Average Age	46.67	48.29	47.57	0.00	0.00	0.00	0.00	47.57	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 9/30/2022	Employee	Spouse	Dependent
Medical Center Of Deltona	426	\$1,328,053	0 to 19	\$8,325	\$0	\$0
Adventhealth Fish	796	\$826,526	20 to 25	\$138,855	\$0	\$0
Adventhealth Deland	711	\$758,453	26 to 29	\$114,359	\$0	\$0
Halifax Hospital Medical	168	\$578,216	30 to 39	\$660,031	\$0	\$0
Florida Cancer Specialists	924	\$414,091	40 to 49	\$1,284,603	\$0	\$0
Quest Diagnostics Tampa	5090	\$328,702	50 to 59	\$2,245,061	\$0	\$0
6 Radiology Associates	1426	\$166,044	60 to 64	\$1,271,740	\$0	\$0
Orange City Surgery	223	\$116,007	65 and Older	\$784,380	\$0	\$0
Orange City Surgery	205	\$106,378	Totals	\$6,507,353	\$0	\$0
Gastroenterology Of	724	\$83,820				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
		Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
October 21	\$563,096	Medical	\$17,877	48	\$858,096
November 21	\$466,194	RX	\$0	585	\$0
December 21	\$596,894				
January 22	\$741,009				
February 22	\$695,072				
March 22	\$585,388				
April 22	\$749,550				
May 22	\$566,392				
June 22	\$576,451				
July 22	\$292,470				
August 22	\$502,229				
September 22	\$172,608				
Total:	\$6,507,353	Total:			\$858,096



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2021 to 9/30/2022

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	23	\$12,756	\$8,506	\$4,250	\$110	\$0	\$4,140	0.06%
AMBULANCE	33	\$248,209	\$248,209	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	521	\$861,736	\$764,291	\$97,445	\$0	\$0	\$97,445	1.50%
CHIROPRACTIC	338	\$15,630	\$9,481	\$6,149	\$1,020	\$0	\$5,129	0.08%
COVID-19	611	\$74,475	\$68,457	\$6,018	\$0	\$0	\$6,018	0.09%
DIALYSIS	1112	\$19,126,502	\$19,006,932	\$119,570	\$0	\$0	\$119,570	1.84%
DME/APPLIANCE	74	\$58,831	\$58,831	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	5388	\$10,950,275	\$9,710,622	\$1,239,654	\$33,226	\$0	\$1,206,427	18.54%
HOME HEALTH CARE	5	\$1,069	\$1,068	\$0	\$0	\$0	\$0	0.00%
HOSPICE CARE	1	\$24,730	\$24,730	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	4151	\$3,375,652	\$3,375,465	\$187	\$0	\$0	\$187	0.00%
INPATIENT PHYS	2375	\$544,549	\$443,431	\$101,118	\$0	\$0	\$101,118	1.55%
IP HOSP CHARGES	766	\$11,068,958	\$9,609,029	\$1,459,929	\$10,575	\$0	\$1,449,354	22.27%
MATERNITY	21	\$32,550	\$32,406	\$144	\$0	\$0	\$144	0.00%
MEDICAL MISC	448	\$135,914	\$106,552	\$29,361	\$1,348	\$0	\$28,013	0.43%
OFFICE VISIT	10964	\$1,294,682	\$815,537	\$479,144	\$39,749	\$0	\$439,395	6.75%
OP PHYSICIAN	2531	\$6,788,683	\$6,660,616	\$128,067	\$1,684	\$0	\$126,383	1.94%
OTHER	2976	\$19,504	\$19,203	\$301	\$0	-\$39,708	\$40,008	0.61%
OUTPAT HOSP	242	\$4,451,033	\$4,355,150	\$95,883	\$1,849	\$0	\$94,035	1.45%
PSYCHIATRIC	1504	\$443,239	\$294,367	\$148,872	\$6,890	\$0	\$141,982	2.18%
RADIATION /CHEMO	757	\$999,410	\$686,714	\$312,695	\$215	\$0	\$312,480	4.80%
REHAB	1	\$27,019	\$27,019	\$0	\$0	\$0	\$0	0.00%
SLEEP DISORDER	79	\$7,226	\$7,226	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	13	\$99,553	\$79,411	\$20,142	\$0	\$0	\$20,142	0.31%
SURG FACILITY	440	\$4,933,883	\$4,026,698	\$907,185	\$7,350	\$0	\$899,835	13.83%
SURGERY	2120	\$270,076	\$229,671	\$40,405	\$0	\$0	\$40,405	0.62%
SURGERY IP	200	\$368,337	\$317,302	\$51,034	\$0	\$0	\$51,034	0.78%
SURGERY OP	1133	\$1,613,681	\$1,258,351	\$355,330	\$13	\$0	\$355,317	5.46%
THERAPY	3662	\$375,196	\$250,953	\$124,243	\$9,645	\$0	\$114,598	1.76%
URGENT CARE	44	\$10,020	\$9,079	\$942	\$225	\$0	\$717	0.01%
VISION	31	\$1,628	\$1,628	\$0	\$0	\$0	\$0	0.00%
WELLNESS	17448	\$839,011	\$683,101	\$155,911	\$6	\$0	\$155,905	2.40%
XRAY/ LAB	38099	\$4,678,645	\$3,952,171	\$726,474	\$28,902	\$0	\$697,572	10.72%
Totals:	98111	\$73,752,662	\$67,142,209	\$6,610,453	\$142,808	-\$39,708	\$6,507,353	

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 1/1/2022 to 9/30/2022

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2022	1340	0	1340
2/1/2022	1324	0	1324
3/1/2022	1337	0	1337
4/1/2022	1337	0	1337
5/1/2022	1343	0	1343
6/1/2022	1357	0	1357
7/1/2022	1363	0	1363
8/1/2022	1371	0	1371
9/1/2022	1361	0	1361
Total Member Days			1,348.11



Enrollment Counts by Postal Code

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 9/30/2022

Postal Code	Employee Count	Dependent Count	Total Count
32105	1	0	1
32130	63	0	63
32180	78	0	78
32190	28	0	28
32713	36	0	36
32720	327	0	327
32721	1	0	1
32724	219	0	219
32725	223	0	223
32738	184	0	184
32744	17	0	17
32763	94	0	94
32764	8	0	8
32774	3	0	3
Total	1282	0	1282



Tier Census by Product 9/1/2022

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1248	543	705	0	0	0	0	1248
		Subtotal for Active:	1248	543	705	0	0	0	0	1248
		Total for Medical:	1248	543	705	0	0	0	0	1248

Requested by: ReportScheduler from p316 data [P316]

Generated at: 07:36:18 on 01 September 2022

Jv-1.28.5.0

Yes



Tier Census by Product 9/15/2022

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1268	554	714	0	0	0	0	1268
		Subtotal for Active:	1268	554	714	0	0	0	0	1268
		Total for Medical:	1268	554	714	0	0	0	0	1268

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:30:05 on 15 September 2022

Jv-1.28.5.0

Yes



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 9/1/2022 to 9/30/2022

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	2	843.00	0.00	540.41	302.59	0.00	0.00	302.59	0.18%
AMBULANCE	6	61,720.61	61,720.61	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	30	39,432.10	16,820.30	18,804.70	3,807.10	0.00	0.00	3,807.10	2.21%
COVID-19	29	6,285.52	6,085.52	120.00	80.00	0.00	0.00	80.00	0.05%
DIALYSIS	55	430,091.50	404,800.65	21,911.47	3,379.38	0.00	0.00	3,379.38	1.96%
DME/APPLIANCE	9	6,589.00	6,589.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	630	1,232,081.84	1,231,761.63	290.88	29.33	29.33	0.00	0.00	0.00%
HOME HEALTH CARE	2	499.33	499.33	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	320	331,437.72	331,195.72	161.77	80.23	0.00	0.00	80.23	0.05%
INPATIENT PHYS	212	47,760.80	31,885.80	9,451.51	6,423.49	0.00	0.00	6,423.49	3.72%
IP HOSP CHARGES	14	153,560.41	79,683.42	78,802.42	-4,925.43	100.00	0.00	-5,025.43	-2.91%
MEDICAL MISC	25	4,647.82	2,432.82	1,543.02	671.98	58.85	0.00	613.13	0.36%
OFFICE VISIT	628	65,211.02	9,152.00	32,863.91	23,195.11	2,130.00	0.00	21,065.11	12.20%
OP PHYSICIAN	151	-43,744.94	-62,434.30	12,313.60	6,375.76	109.58	0.00	6,266.18	3.63%
OTHER	282	100.00	0.00	39.15	60.85	0.00	-50,431.09	50,491.94	29.25%
OUTPAT HOSP	2	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	74	9,007.03	-45.00	3,638.89	5,413.14	240.00	0.00	5,173.14	3.00%
RADIATION /CHEMO	46	116,333.80	883.00	79,513.94	35,936.86	0.00	0.00	35,936.86	20.82%
SURG FACILITY	17	-37,435.12	28,337.47	-31,831.06	-33,941.53	225.00	0.00	-34,166.53	-19.79%
SURGERY	168	15,543.82	-5,631.00	20,159.52	1,015.30	0.00	0.00	1,015.30	0.59%
SURGERY IP	21	38,578.00	29,113.00	6,736.81	2,728.19	0.00	0.00	2,728.19	1.58%
SURGERY OP	64	90,218.31	-13,795.11	85,401.14	18,612.28	0.00	0.00	18,612.28	10.78%
THERAPY	657	65,542.06	5,057.34	34,267.50	26,217.22	1,440.00	0.00	24,777.22	14.35%
URGENT CARE	11	2,296.00	2,296.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	993	28,836.69	2,953.29	21,954.41	3,928.99	0.00	0.00	3,928.99	2.28%
XRAY/ LAB	1916	177,229.41	38,240.46	110,528.19	28,460.76	1,342.24	0.00	27,118.52	15.71%
Totals for 00532	6364	2,842,665.73	2,207,601.95	507,212.18	127,851.60	5,675.00	-50,431.09	172,607.69	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 10:34:25 on 01 October 2022



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2021 to 9/30/2022

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	23	12,756.00	800.00	7,706.31	4,249.69	110.00	0.00	4,139.69	0.06%
AMBULANCE	33	248,209.21	248,209.21	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	521	861,736.31	244,150.88	520,140.47	97,444.96	0.00	0.00	97,444.96	1.50%
CHIROPRACTIC	338	15,629.88	3,628.78	5,852.36	6,148.74	1,020.00	0.00	5,128.74	0.08%
COVID-19	611	74,474.96	49,075.26	19,381.55	6,018.15	0.00	0.00	6,018.15	0.09%
DIALYSIS	1112	19,126,501.65	16,097,832.35	2,909,099.18	119,570.12	0.00	0.00	119,570.12	1.84%
DME/APPLIANCE	74	58,831.40	58,831.40	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	5388	10,950,275.36	2,854,591.87	6,856,029.74	1,239,653.75	33,226.31	0.00	1,206,427.44	18.54%
HOME HEALTH CARE	5	1,068.51	1,038.51	29.96	0.04	0.00	0.00	0.04	0.00%
HOSPICE CARE	1	24,730.05	24,730.05	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	4151	3,375,652.46	3,375,301.73	163.34	187.39	0.00	0.00	187.39	0.00%
INPATIENT PHYS	2375	544,548.96	312,090.06	131,340.84	101,118.06	0.00	0.00	101,118.06	1.55%
IP HOSP CHARGES	766	11,068,957.87	2,850,652.62	6,758,376.68	1,459,928.57	10,575.00	0.00	1,449,353.57	22.27%
MATERNITY	21	32,550.00	31,950.00	456.28	143.72	0.00	0.00	143.72	0.00%
MEDICAL MISC	448	135,913.55	20,644.55	85,907.78	29,361.22	1,348.14	0.00	28,013.08	0.43%
OFFICE VISIT	10964	1,294,681.57	86,579.13	728,958.01	479,144.43	39,749.06	0.00	439,395.37	6.75%
OP PHYSICIAN	2531	6,788,683.01	5,440,556.52	1,220,059.40	128,067.09	1,684.29	0.00	126,382.80	1.94%
OTHER	3185	19,504.00	18,804.00	399.15	300.85	0.00	-39,707.55	40,008.40	0.61%
OUTPAT HOSP	242	4,451,033.01	3,664,507.56	690,642.12	95,883.33	1,848.80	0.00	94,034.53	1.45%
PSYCHIATRIC	1504	443,239.24	40,294.87	254,071.93	148,872.44	6,890.00	0.00	141,982.44	2.18%
RADIATION /CHEMO	757	999,409.81	74,477.43	612,236.96	312,695.42	215.29	0.00	312,480.13	4.80%
REHAB	1	27,018.96	27,018.96	0.00	0.00	0.00	0.00	0.00	0.00%
SLEEP DISORDER	79	7,225.72	7,225.72	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	13	99,552.70	9,403.42	70,007.53	20,141.75	0.00	0.00	20,141.75	0.31%
SURG FACILITY	440	4,933,883.43	397,580.55	3,629,117.89	907,184.99	7,350.00	0.00	899,834.99	13.83%
SURGERY	2120	270,076.09	5,543.00	224,128.27	40,404.82	0.00	0.00	40,404.82	0.62%
SURGERY IP	200	368,336.65	164,090.93	153,211.38	51,034.34	0.00	0.00	51,034.34	0.78%
SURGERY OP	1133	1,613,681.49	161,975.25	1,096,376.04	355,330.20	13.09	0.00	355,317.11	5.46%
THERAPY	3662	375,195.96	81,143.19	169,809.95	124,242.82	9,645.23	0.00	114,597.59	1.76%
URGENT CARE	44	10,020.44	7,080.44	1,998.29	941.71	225.00	0.00	716.71	0.01%
VISION	31	1,628.00	1,628.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	17448	839,011.43	19,102.00	663,998.67	155,910.76	5.64	0.00	155,905.12	2.40%
XRAY/ LAB	38099	4,678,644.78	939,954.43	3,012,216.24	726,474.11	28,901.68	0.00	697,572.43	10.72%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 10:36:38 on 01 October 2022



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2021 to 9/30/2022

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
Totals for 00532	98320	73,752,662.46	37,320,492.67	29,821,716.32	6,610,453.47	142,807.53	-39,707.55	6,507,353.49	



Cost of Major

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 9/1/2022 to 9/30/2022

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	30	59	43,271.22	25.07%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	91	138	33,663.61	19.50%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	38	78	16,703.47	9.68%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	87	113	12,233.23	7.09%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	77	85	11,287.15	6.54%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	8	17	8,135.54	4.71%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	37	49	8,093.11	4.69%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	59	70	7,039.02	4.08%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	34	43	6,819.82	3.95%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	16	25	6,472.21	3.75%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	42	53	6,146.01	3.56%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	19	26	3,078.32	1.78%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	14	18	2,800.51	1.62%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	15	28	2,365.92	1.37%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	6	8	2,257.17	1.31%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	8	14	1,235.52	0.72%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	2	6	449.64	0.26%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	3	4	268.38	0.16%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	1	2	145.13	0.08%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	1	2	142.71	0.08%
				588	838	172,607.69	100.00%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 05:31:32 on 01 October 2022

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2021 to 9/30/2022

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	516	2595	981,870.37	15.09%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	370	1412	775,911.22	11.92%
00532	West Volusia Hospital Authority	02	Neoplasms	215	918	653,843.65	10.05%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	355	1090	573,076.59	8.81%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	781	2796	568,297.41	8.73%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	354	1248	566,167.78	8.70%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	1010	2266	412,160.59	6.33%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	177	512	328,199.58	5.04%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	628	1730	299,634.85	4.60%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	165	418	294,755.34	4.53%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	251	1325	230,625.91	3.54%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	204	672	221,051.83	3.40%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	49	161	186,934.78	2.87%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	170	403	120,133.63	1.85%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	126	555	102,596.89	1.58%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	142	331	100,082.98	1.54%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	114	243	60,157.58	0.92%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	24	136	17,387.61	0.27%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	31	62	8,621.89	0.13%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	4	6	5,785.46	0.09%
00532	West Volusia Hospital Authority	16	Certain conditions originating in the perinatal period	1	1	57.55	0.00%
				5687	18880	6,507,353.49	100.00%

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2021 to 9/30/2022

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	13.09	Spondylopathies	116	376	292,186.90	4.49%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	40	97	253,945.21	3.90%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	163	524	226,237.82	3.48%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	16	235	219,597.63	3.37%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	905	1629	211,826.06	3.26%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	288	803	206,378.09	3.17%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	136	357	198,610.81	3.05%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	290	987	197,417.34	3.03%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	83	518	197,035.93	3.03%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	49	160	186,918.03	2.87%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	211	667	172,987.54	2.66%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	76	148	153,629.51	2.36%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	278	627	139,142.32	2.14%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	107	276	128,162.92	1.97%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	140	799	124,283.98	1.91%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	141	260	120,473.41	1.85%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	186	349	115,945.74	1.78%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	30	113	115,065.06	1.77%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	102	228	107,992.08	1.66%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	36	110	106,567.55	1.64%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	35	104	99,820.26	1.53%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	106	335	90,988.35	1.40%
00532	West Volusia Hospital Authority	02.03	Malignant neoplasms of respiratory and intrathoracic organs	3	85	89,691.26	1.38%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	109	226	89,575.16	1.38%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	171	351	78,833.23	1.21%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	83	184	74,259.90	1.14%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	157	234	73,750.50	1.13%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	275	459	72,831.43	1.12%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	175	505	68,696.76	1.06%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	162	373	67,686.52	1.04%

Requested by: ReportScheduler from p316 data [P316]

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Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2021 to 9/30/2022

Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	52	93	67,616.33	1.04%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	33	101	66,881.03	1.03%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	36	114	65,079.06	1.00%
00532	West Volusia Hospital Authority	11.04	Hernia	26	60	64,156.97	0.99%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	30	80	62,313.07	0.96%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	56	97	58,525.06	0.90%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	16	50	57,481.96	0.88%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	43	122	53,364.27	0.82%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	4	45	53,269.57	0.82%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	11	35	48,400.03	0.74%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	53	118	46,489.53	0.71%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	18	51	46,026.16	0.71%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	4	42	45,630.50	0.70%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	90	190	45,464.11	0.70%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	46	244	43,276.42	0.67%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	34	103	43,110.03	0.66%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	42	87	43,106.59	0.66%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	171	279	42,231.45	0.65%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	47	90	41,023.06	0.63%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	23	39	40,705.31	0.63%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	2	14	40,161.62	0.62%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	70	310	39,696.71	0.61%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	5	21	38,590.75	0.59%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	17	29	36,143.67	0.56%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	28	47	35,445.28	0.54%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	17	29	32,178.45	0.49%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	45	81	32,128.37	0.49%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	32	138	31,065.34	0.48%
00532	West Volusia Hospital Authority	19.18	Poisoning by, adverse effects of and underdosing of drugs, medicaments and...	4	13	29,465.11	0.45%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	76	131	27,225.45	0.42%

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Cost of Minor

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Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	57	87	27,163.81	0.42%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	102	150	26,155.31	0.40%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	7	20	25,552.53	0.39%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	27	56	24,534.85	0.38%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	33	116	24,492.09	0.38%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	33	68	24,289.78	0.37%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	61	142	23,603.58	0.36%
00532	West Volusia Hospital Authority	11.07	Diseases of peritoneum and retroperitoneum	4	6	22,918.99	0.35%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	65	126	22,721.40	0.35%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	33	104	21,987.90	0.34%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	132	242	21,733.48	0.33%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	11	19	20,766.58	0.32%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	29	41	20,587.12	0.32%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	20	54	20,145.47	0.31%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	92	164	19,902.77	0.31%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	20	42	18,324.00	0.28%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	34	63	17,822.16	0.27%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	13	42	17,406.15	0.27%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	9	32	17,264.25	0.27%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	14	21	15,654.57	0.24%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	13	38	15,581.93	0.24%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	18	61	15,374.80	0.24%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	47	81	14,779.93	0.23%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	29	109	14,364.82	0.22%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	20	65	13,728.99	0.21%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	15	43	13,162.15	0.20%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	39	108	12,346.56	0.19%
00532	West Volusia Hospital Authority	07.06	Glaucoma	39	70	11,411.06	0.18%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	26	34	11,020.78	0.17%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	6	8	10,762.23	0.17%

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Cost of Minor

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Products: MM, DE, RX, VI

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	25	39	10,699.27	0.16%
00532	West Volusia Hospital Authority	02.15	Malignant neuroendocrine tumors	1	5	10,557.54	0.16%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	41	81	10,469.56	0.16%
00532	West Volusia Hospital Authority	19.21	Certain early complications of trauma	1	3	10,164.11	0.16%
00532	West Volusia Hospital Authority	14.11	Intraoperative and postprocedural complications and disorders of...	1	2	10,087.40	0.16%
00532	West Volusia Hospital Authority	19.02	Injuries to the neck	9	46	9,618.28	0.15%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	15	29	9,116.60	0.14%
00532	West Volusia Hospital Authority	07.08	Disorders of optic nerve and visual pathways	3	3	8,616.28	0.13%
00532	West Volusia Hospital Authority	19.03	Injuries to the thorax	20	33	8,208.58	0.13%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	6	12	8,133.59	0.12%
00532	West Volusia Hospital Authority	01.16	Mycoses	43	72	7,685.02	0.12%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	36	60	7,663.74	0.12%
00532	West Volusia Hospital Authority	06.08	Polyneuropathies and other disorders of the peripheral nervous system	11	13	7,579.08	0.12%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	11	68	7,001.81	0.11%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	86	132	6,695.06	0.10%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	12	58	6,563.48	0.10%
00532	West Volusia Hospital Authority	17.01	Congenital malformations of the nervous system	1	2	5,455.55	0.08%
00532	West Volusia Hospital Authority	10.10	Intraoperative and postprocedural complications and disorders of respiratory...	1	2	5,385.61	0.08%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	35	64	5,218.64	0.08%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	4	44	5,213.78	0.08%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	13	24	5,050.43	0.08%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	10	23	4,568.12	0.07%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	60	81	4,560.19	0.07%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	10	19	4,519.83	0.07%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	20	32	4,508.16	0.07%
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	8	8	4,390.51	0.07%
00532	West Volusia Hospital Authority	19.13	Effects of foreign body entering through natural orifice	6	10	4,195.73	0.06%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	21	29	4,127.88	0.06%
00532	West Volusia Hospital Authority	10.03	Other acute lower respiratory infections	15	19	4,067.90	0.06%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	10	18	3,675.14	0.06%

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	23	26	3,591.32	0.06%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	6	14	3,493.99	0.05%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	20	35	3,370.95	0.05%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	19	27	3,324.06	0.05%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	13	3,024.67	0.05%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	10	20	2,968.28	0.05%
00532	West Volusia Hospital Authority	02.01	Malignant neoplasms of lip, oral cavity and pharynx	1	16	2,897.18	0.04%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	17	27	2,879.47	0.04%
00532	West Volusia Hospital Authority	01.15	Other viral diseases	9	16	2,569.91	0.04%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	15	22	2,465.16	0.04%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	11	21	2,325.15	0.04%
00532	West Volusia Hospital Authority	19.20	Other and unspecified effects of external causes	9	15	2,304.70	0.04%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	9	15	2,111.83	0.03%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	2	12	2,094.79	0.03%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and...	5	15	2,015.72	0.03%
00532	West Volusia Hospital Authority	05.10	Behavioral and emotional disorders with onset usually occurring in childhood...	4	15	1,939.52	0.03%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	8	16	1,878.83	0.03%
00532	West Volusia Hospital Authority	07.11	Other disorders of eye and adnexa	5	8	1,590.77	0.02%
00532	West Volusia Hospital Authority	19.12	Injury of unspecified body region	4	7	1,589.87	0.02%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	9	13	1,560.22	0.02%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	6	9	1,531.46	0.02%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	6	25	1,525.08	0.02%
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	10	16	1,426.91	0.02%
00532	West Volusia Hospital Authority	12.04	Papulosquamous disorders	7	9	1,388.75	0.02%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	10	17	1,372.42	0.02%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	5	8	1,350.98	0.02%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	6	15	1,335.89	0.02%
00532	West Volusia Hospital Authority	19.14	Burns and corrosions of external body surface, specified by site	4	8	1,253.05	0.02%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	11	11	1,212.53	0.02%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	3	10	1,132.28	0.02%

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	12	16	1,119.93	0.02%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	3	7	1,106.93	0.02%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	3	11	1,057.79	0.02%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	8	11	1,014.82	0.02%
00532	West Volusia Hospital Authority	07.09	Disorders of ocular muscles, binocular movement, accommodation and...	4	9	1,013.89	0.02%
00532	West Volusia Hospital Authority	15.03	Edema, proteinuria and hypertensive disorders in pregnancy, childbirth and...	2	6	965.75	0.01%
00532	West Volusia Hospital Authority	06.05	Demyelinating diseases of the central nervous system	1	4	930.53	0.01%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	6	7	921.48	0.01%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	12	16	885.69	0.01%
00532	West Volusia Hospital Authority	08.01	Diseases of external ear	6	7	877.82	0.01%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	7	8	699.32	0.01%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	2	2	697.98	0.01%
00532	West Volusia Hospital Authority	13.18	Intraoperative and postprocedural complications and disorders of...	4	7	692.35	0.01%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	2	5	644.73	0.01%
00532	West Volusia Hospital Authority	15.08	Complications predominantly related to the puerperium	1	2	511.23	0.01%
00532	West Volusia Hospital Authority	04.10	Postprocedural endocrine and metabolic complications and disorders, not...	3	4	473.05	0.01%
00532	West Volusia Hospital Authority	06.09	Diseases of myoneural junction and muscle	2	4	427.41	0.01%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	11	16	375.46	0.01%
00532	West Volusia Hospital Authority	21.16	Weeks of Gestation	6	7	358.29	0.01%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	3	3	334.62	0.01%
00532	West Volusia Hospital Authority	02.04	Malignant neoplasms of bone and articular cartilage	1	2	237.17	0.00%
00532	West Volusia Hospital Authority	13.16	Chondropathies	1	1	225.90	0.00%
00532	West Volusia Hospital Authority	11.03	Diseases of appendix	2	2	193.28	0.00%
00532	West Volusia Hospital Authority	12.06	Radiation-related disorders of the skin and subcutaneous tissue	2	3	187.34	0.00%
00532	West Volusia Hospital Authority	19.19	Toxic effects of substances chiefly nonmedicinal as to source	1	2	184.58	0.00%
00532	West Volusia Hospital Authority	21.13	Body mass index	1	1	167.60	0.00%
00532	West Volusia Hospital Authority	13.21	Chronic Gout	1	2	166.20	0.00%
00532	West Volusia Hospital Authority	17.06	Other congenital malformations of the digestive system	1	2	142.71	0.00%
00532	West Volusia Hospital Authority	21.10	Persons with potential health hazards related to socioeconomic and...	2	2	124.26	0.00%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	1	119.71	0.00%

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	17.09	Congenital malformations and deformations of the musculoskeletal system	1	1	103.21	0.00%
00532	West Volusia Hospital Authority	14.01	Glomerular diseases	1	1	98.77	0.00%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	1	1	83.99	0.00%
00532	West Volusia Hospital Authority	21.05	Retained foreign body fragments	1	1	82.08	0.00%
00532	West Volusia Hospital Authority	01.19	Pediculosis, acariasis and other infestations	1	1	80.90	0.00%
00532	West Volusia Hospital Authority	05.11	Unspecified mental disorder	1	2	75.18	0.00%
00532	West Volusia Hospital Authority	01.02	Tuberculosis	1	1	68.87	0.00%
00532	West Volusia Hospital Authority	01.18	Helminthiasis	1	1	65.23	0.00%
00532	West Volusia Hospital Authority	13.20	Biomechanical lesions, not elsewhere classified	1	1	63.46	0.00%
00532	West Volusia Hospital Authority	16.09	Digestive system disorders of newborn	1	1	57.55	0.00%
00532	West Volusia Hospital Authority	04.03	Other disorders of glucose regulation and pancreatic internal secretion	1	1	19.08	0.00%
00532	West Volusia Hospital Authority	22.3	Post COVID-19 condition unspecified	1	1	16.75	0.00%
00532	West Volusia Hospital Authority	01.22	Other infectious diseases	1	1	9.39	0.00%
				7762	18880	6,507,353.49	100.00%



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 9/1/2022 to 9/30/2022

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
miCareDeLand	1321	56,910.02	0.00	0.00	0.00	0.00	56,910.02
miCareDelton	1191	109,209.09	0.00	0.00	0.00	0.00	109,209.09
miCarePierse	120	6,488.58	0.00	0.00	0.00	0.00	6,488.58
00532 Totals:	2632	172,607.69	0.00	0.00	0.00	0.00	172,607.69



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2021 to 9/30/2022

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	20	27,633.06	0.00	0.00	0.00	0.00	27,633.06
Deltona	31	38,431.26	0.00	0.00	0.00	0.00	38,431.26
miCareDeLand	18462	3,001,248.65	0.00	0.00	0.00	0.00	3,001,248.65
miCareDelton	17431	3,198,986.15	0.00	0.00	0.00	0.00	3,198,986.15
miCarePierse	1719	241,054.37	0.00	0.00	0.00	0.00	241,054.37
Pierson	3	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	37666	6,507,353.49	0.00	0.00	0.00	0.00	6,507,353.49



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 9/1/2022 to 9/30/2022

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	690	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2021 to 9/30/2022

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	9574	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 7/1/2022 to 7/31/2022

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	766	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2021 to 9/30/2022

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
55-0799729	1396282208	NEFHS Daytona	South Daytona	FL	Hospital	2	90.00	0.00	0.00	90.00	0.00	0.00
55-0799729	1467907626	Nefhs Deland 1205	Deland	FL	Clinic	6	489.00	0.00	0.00	534.00	0.00	0.00
55-0799729	1750546313	NEFHS Deltona 2160 Howland...	Deltona	FL	Hospital	1	132.00	0.00	0.00	132.00	0.00	0.00
55-0799729	1427605534	NEFHS Deltona Medical	Deltona	FL	Hospital	1	199.00	0.00	0.00	199.00	0.00	0.00
55-0799729	1467907626	Off Site Testing	Deland	FL	Hospital	5	250.00	0.00	0.00	250.00	0.00	0.00

Requested by: ReportScheduler from p316 data [P316]

Generated at: 17:18:13 on 01 October 2022



CLAIMS PAID BY MONTH

Paid Date: 10/1/21 to 9/30/22

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
miCareDeLand	10-2021	\$47,743.79	\$8,759.20	\$0.00	\$64,496.70	\$44.34	646	\$121,044.03	\$0.00	722	\$167.65	\$66.13	\$12.13	\$0.00	\$89.33	\$0.06
miCareDeLand	11-2021	\$44,697.02	\$15,889.15	\$0.00	\$61,305.18	\$36.95	672	\$121,928.30	\$0.00	709	\$171.97	\$63.04	\$22.41	\$0.00	\$86.47	\$0.05
miCareDeLand	12-2021	\$76,424.54	\$7,021.07	\$0.00	\$82,654.18	\$697.37	729	\$166,797.16	\$0.00	698	\$238.96	\$109.49	\$10.06	\$0.00	\$118.42	\$1.00
miCareDeLand	01-2022	\$84,367.53	\$35,031.92	\$0.00	\$67,661.77	\$837.06	1122	\$187,898.28	\$0.00	699	\$268.81	\$120.70	\$50.12	\$0.00	\$96.80	\$1.20
miCareDeLand	02-2022	\$63,470.11	\$16,812.99	\$0.00	\$51,186.26	\$35.70	734	\$131,505.06	\$0.00	683	\$192.54	\$92.93	\$24.62	\$0.00	\$74.94	\$0.05
miCareDeLand	03-2022	\$85,861.37	\$13,327.69	\$0.00	\$73,523.72	\$1,366.49	744	\$174,079.27	\$0.00	696	\$250.11	\$123.36	\$19.15	\$0.00	\$105.64	\$1.96
miCareDeLand	04-2022	\$84,429.73	\$17,585.57	\$0.00	\$89,383.67	\$178.75	902	\$191,577.72	\$0.00	697	\$274.86	\$121.13	\$25.23	\$0.00	\$128.24	\$0.26
miCareDeLand	05-2022	\$112,571.34	\$28,025.37	\$0.00	\$60,923.39	\$0.00	980	\$201,520.10	\$0.00	703	\$286.66	\$160.13	\$39.87	\$0.00	\$86.66	\$0.00
miCareDeLand	06-2022	\$80,534.19	\$10,998.74	\$0.00	\$43,305.90	\$0.00	565	\$134,838.83	\$0.00	707	\$190.72	\$113.91	\$15.56	\$0.00	\$61.25	\$0.00
miCareDeLand	07-2022	\$53,027.45	\$4,589.96	\$0.00	\$22,379.51	\$0.00	364	\$79,996.92	\$0.00	719	\$111.26	\$73.75	\$6.38	\$0.00	\$31.13	\$0.00
miCareDeLand	08-2022	\$53,145.10	\$10,855.76	\$0.00	\$55,055.07	\$59.42	729	\$119,115.35	\$0.00	723	\$164.75	\$73.51	\$15.01	\$0.00	\$76.15	\$0.08
miCareDeLand	09-2022	\$0.00	\$6,179.32	\$0.00	\$36,377.29	\$1,637.50	600	\$44,194.11	\$0.00	728	\$60.71	\$0.00	\$8.49	\$0.00	\$49.97	\$2.25
Subtotal:		\$786,272.17	\$175,076.74	\$0.00	\$708,252.64	\$4,893.58	8787	\$1,674,495.13	\$0.00	8484	\$197.37	\$92.68	\$20.64	\$0.00	\$83.48	\$0.58
miCareDelton	10-2021	\$46,583.95	\$13,699.60	\$0.00	\$79,178.36	\$170.35	741	\$139,632.26	\$0.00	598	\$233.50	\$77.90	\$22.91	\$0.00	\$132.41	\$0.28
miCareDelton	11-2021	\$33,593.52	\$15,320.17	\$0.00	\$112,920.11	\$842.12	800	\$162,675.92	\$0.00	588	\$276.66	\$57.13	\$26.05	\$0.00	\$192.04	\$1.43
miCareDelton	12-2021	\$56,488.96	\$8,068.04	\$0.00	\$71,015.93	\$36.95	633	\$135,609.88	\$0.00	585	\$231.81	\$96.56	\$13.79	\$0.00	\$121.39	\$0.06
miCareDelton	01-2022	\$71,096.38	\$19,606.04	\$0.00	\$96,139.36	\$738.03	985	\$187,579.81	\$0.00	572	\$327.94	\$124.29	\$34.28	\$0.00	\$168.08	\$1.29
miCareDelton	02-2022	\$30,016.66	\$10,364.50	\$0.00	\$65,774.20	\$21.42	677	\$106,176.78	\$0.00	568	\$186.93	\$52.85	\$18.25	\$0.00	\$115.80	\$0.04
miCareDelton	03-2022	\$60,910.48	\$12,402.05	\$0.00	\$77,500.47	\$1,931.33	786	\$152,744.33	\$0.00	566	\$269.87	\$107.62	\$21.91	\$0.00	\$136.93	\$3.41
miCareDelton	04-2022	\$91,384.84	\$16,656.30	\$0.00	\$117,847.69	\$807.50	953	\$226,696.33	\$0.00	566	\$400.52	\$161.46	\$29.43	\$0.00	\$208.21	\$1.43
miCareDelton	05-2022	\$74,488.90	\$14,320.04	\$0.00	\$90,132.08	\$0.00	728	\$178,941.02	\$0.00	564	\$317.27	\$132.07	\$25.39	\$0.00	\$159.81	\$0.00
miCareDelton	06-2022	\$55,036.55	\$9,418.38	\$0.00	\$108,874.45	\$0.00	610	\$173,329.38	\$0.00	575	\$301.44	\$95.72	\$16.38	\$0.00	\$189.35	\$0.00
miCareDelton	07-2022	\$27,614.99	\$6,104.80	\$0.00	\$47,345.22	\$0.00	398	\$81,065.01	\$0.00	568	\$142.72	\$48.62	\$10.75	\$0.00	\$83.35	\$0.00
miCareDelton	08-2022	\$110,139.14	\$8,568.76	\$0.00	\$82,731.59	\$324.45	748	\$201,763.94	\$0.00	571	\$353.35	\$192.89	\$15.01	\$0.00	\$144.89	\$0.57
miCareDelton	09-2022	\$0.00	\$5,656.00	\$0.00	\$93,290.43	\$1,949.20	585	\$100,895.63	\$0.00	558	\$180.82	\$0.00	\$10.14	\$0.00	\$167.19	\$3.49
Subtotal:		\$657,354.37	\$140,184.68	\$0.00	\$1,042,749.89	\$6,821.35	8644	\$1,847,110.29	\$0.00	6879	\$268.51	\$95.56	\$20.38	\$0.00	\$151.58	\$0.99
miCarePierse	10-2021	\$394.33	\$434.22	\$0.00	\$7,638.02	\$7.39	59	\$8,473.96	\$0.00	76	\$111.50	\$5.19	\$5.71	\$0.00	\$100.50	\$0.10
miCarePierse	11-2021	\$151.31	\$1,554.14	\$0.00	\$6,455.79	\$0.00	72	\$8,161.24	\$0.00	79	\$103.31	\$1.92	\$19.67	\$0.00	\$81.72	\$0.00
miCarePierse	12-2021	\$354.36	\$963.67	\$0.00	\$6,383.88	\$0.00	72	\$7,701.91	\$0.00	77	\$100.02	\$4.60	\$12.52	\$0.00	\$82.91	\$0.00
miCarePierse	01-2022	\$11,785.78	\$2,980.59	\$0.00	\$4,336.58	\$198.31	96	\$19,301.26	\$0.00	69	\$279.73	\$170.81	\$43.20	\$0.00	\$62.85	\$2.87
miCarePierse	02-2022	\$17,257.20	\$895.91	\$0.00	\$2,369.16	\$0.00	49	\$20,522.27	\$0.00	74	\$277.33	\$233.21	\$12.11	\$0.00	\$32.02	\$0.00
miCarePierse	03-2022	\$2,618.20	\$1,986.12	\$0.00	\$3,140.55	\$617.35	69	\$8,362.22	\$0.00	75	\$111.50	\$34.91	\$26.48	\$0.00	\$41.87	\$8.23
miCarePierse	04-2022	\$24,811.20	\$2,215.78	\$0.00	\$9,852.28	\$87.18	84	\$36,966.44	\$0.00	74	\$499.55	\$335.29	\$29.94	\$0.00	\$133.14	\$1.18
miCarePierse	05-2022	\$10,810.90	\$2,970.79	\$0.00	\$3,750.44	\$0.00	99	\$17,532.13	\$0.00	76	\$230.69	\$142.25	\$39.09	\$0.00	\$49.35	\$0.00
miCarePierse	06-2022	\$1,102.43	\$1,617.55	\$0.00	\$4,884.25	\$0.00	56	\$7,604.23	\$0.00	75	\$101.39	\$14.70	\$21.57	\$0.00	\$65.12	\$0.00
miCarePierse	07-2022	\$503.37	\$336.80	\$0.00	\$2,214.99	\$0.00	34	\$3,055.16	\$0.00	76	\$40.20	\$6.62	\$4.43	\$0.00	\$29.14	\$0.00
miCarePierse	08-2022	\$1,610.42	\$1,102.71	\$0.00	\$2,807.67	\$0.00	70	\$5,520.80	\$0.00	77	\$71.70	\$20.91	\$14.32	\$0.00	\$36.46	\$0.00
miCarePierse	09-2022	\$0.00	\$473.00	\$0.00	\$5,246.41	\$236.90	67	\$5,956.31	\$0.00	75	\$79.42	\$0.00	\$6.31	\$0.00	\$69.95	\$3.16
Subtotal:		\$71,399.50	\$17,531.28	\$0.00	\$59,080.02	\$1,147.13	827	\$149,157.93	\$0.00	903	\$165.18	\$79.07	\$19.41	\$0.00	\$65.43	\$1.27
N/A	10-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$172,625.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$165,228.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$241,625.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$87,250.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$82,312.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$82,562.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	08-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$79,625.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	09-2022	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$83,250.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal:		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$994,478.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total:		\$1,515,026.04	\$332,792.70	\$0.00	\$1,810,082.55	\$12,862.06	18258	\$3,670,763.35	\$994,478.50	16266	\$225.67	\$93.14	\$20.46	\$0.00	\$111.28	\$0.79

Parameters

Beginning Location:

Ending Location:

Paid Date: 10/1/2021-9/30/2022

Reporting Period: CLIENTYTD

Location: 000-zzzzz

** Census Count Comments: Membership is counted per location, per department, or per



WVHA miCare Clinic Deland and Deltona

September 2022 Report

miCare Utilization and Capacity

miCare Utilization and Capacity

	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% Of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% Of Total Capacity Available for Appointments
Deland					
2022	179	128	72%	51	28%

	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% Of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% Of Total Capacity Available for Appointments
Deltona					
2022	136	115	84%	21	16%

	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% Of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% Of 155Total Capacity Available for Appointments
Deland and Deltona					
2022	315	243	78%	72	22%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment)



miCare Utilization by Day of the Week

Deland	Monday	Tuesday	Wednesday	Thursday	Friday
2022	83%	93%	64%	54%	72%

Deltona	Monday	Tuesday	Wednesday	Thursday	Friday
2022	88%	90%		81%	76%

Key Insights:

- Between the two clinics % of the available capacity was used for scheduled appointments; % of time was available for walk-ins and other unscheduled patient care activities
- “No Shows” is where patient didn’t attend their scheduled clinic appointment
 - DeLand - 6%
 - Deltona - 8%

Such no shows create systematic “waste” since this scheduled appointment slot was not available to other members
- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represent approx. 2% of total capacity and is in line with industry standard for this type of patient care model

miCare Member Migration

September 2022

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total	591	1,347	44%

*The data above represents unique members, several of who had multiple clinic visits on month



Visit Type Frequency

Deland

#	Visit Type Description	Visit Count	% of Total
1	Medication Pick Up	493	55%
2	Lab Ordered by a miCare Provider	96	11%
3	Recheck/ Follow-Up	56	6%
4	Phone Recheck	33	4%
5	Lab Ordered by a Non-miCare Provider	31	3%
6	1st Clinic Visit	30	3%
6	Regular Visit, 1-2 Issues/Medications	30	3%
8	Med Pick Up Pt Assist Program	25	3%
8	Physical/Well Exams (Women/Men 18 and over)	25	3%
10	Hospital Follow-up	24	3%
11	Nurse Visit	14	2%
12	Sick/Urgent	12	1%
13	Chronic Disease Mgmt	7	1%
14	Phone Regular Visit	6	1%
15	Phone Regular Visit 3+	5	1%
15	Phone Sick/Urgent	5	1%
15	Regular Visit, 3+ Issues/Medications	5	1%
18	Immunization/Shot	2	0%
Overall - Total		899	

Location	Visit Count	% of Total
Onsite	863	96%
Telephone	36	4%
Overall - Total	899	



Visit Type Frequency

Deltona

#	Visit Type Description	Visit Count	% of Total
1	Lab Ordered by a miCare Provider	73	28%
2	Recheck/ Follow-Up	53	20%
3	Phone Recheck	36	14%
4	Physical/Well Exams (Women/Men 18 and over)	26	10%
5	Regular Visit, 1-2 Issues/Medications	17	6%
6	Med Pick Up Pt Assist Program	14	5%
7	1st Clinic Visit	13	5%
8	Chronic Disease Mgmt	7	3%
9	Sick/Urgent	5	2%
10	Lab Ordered by a Non-miCare Provider	4	2%
10	Nurse Visit	4	2%
10	Phone Regular Visit	4	2%
13	Hospital Follow-up	2	1%
13	Phone Sick/Urgent	2	1%
15	Immunization/Shot	1	0%
15	Regular Visit, 3+ Issues/Medications	1	0%
Overall - Total		262	

Location	Visit Count	% of Total
Onsite	233	89%
Telephone	29	11%
Overall - Total	262	

The data above includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.



WVHA miCare Clinic Deland and Deltona

Quarter Three Report

January – September 2022

miCare Utilization and Member Penetration

miCare Utilization and Capacity

Deland Q3	Hours Of Capacity Available for Scheduling	Hours Of Capacity Used for Appointments	% Of Total Capacity Scheduled	Total Capacity Available	% Of Total Capacity Available
2021	1,885	1,352	72%	533	28%
2022	1,649	1,235	75%	414	25%

Deltona Q3	Hours Of Capacity Available for Scheduling	Hours Of Capacity Used for Appointments	% Of Total Capacity Scheduled	Total Capacity Available	% Of Total Capacity Available
2021	1,630	1,107	68%	523	32%
2022	1,235	930	75%	305	25%

Deland and Deltona Q3	Hours Of Capacity Available for Scheduling	Hours Of Capacity Used for Appointments	% Of Total Capacity Scheduled	Total Capacity Available	% Of Total Capacity Available
2021	3,515	2,459	70%	1,056	30%
2022	2,884	2,165	75%	1,361	25%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment)

Average 2022 Utilization **75%**

Average 2022 Unscheduled Capacity **25%**



miCare Utilization by Day of the Week

DeLand Q3	Monday	Tuesday	Wednesday	Thursday	Friday
2021	74%	74%	71%	70%	70%
2022	78%	77%	76%	69%	73%

Deltona Q3	Monday	Tuesday	Wednesday	Thursday	Friday
2021	72%	70%	67%	66%	66%
2022	76%	77%	N/A	79%	68%

No Show Rate

	DeLand	Deltona
2021	11%	19.5%
2022	6%	14%

miCare Member Migration

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total 2021	1,028	1,306	79%
Total 2022	1,021	1,342	76%

*The data above represents unique members, several of who had multiple clinic visits on month



miCare Visit Type Frequency

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.

Deland

#	Visit Type Description	Visit Count	% of Total
1	Medication Pick Up	4,996	56%
2	Lab Ordered by a miCare Provider	1,032	12%
3	Recheck/ Follow-Up	691	8%
4	Regular Visit, 1-2 Issues/Medications	410	5%
5	Med Pick Up Pt Assist Program	261	3%
6	1st Clinic Visit	239	3%
7	Lab Ordered by a Non-miCare Provider	238	3%
8	Physical/Well Exams (Women/Men 18 and over)	220	2%
9	Hospital Follow-up	184	2%
10	Phone Recheck	176	2%
11	Sick/Urgent	138	2%
12	Nurse Visit	88	1%
13	Chronic Disease Mgmt	80	1%
14	Phone Regular Visit	79	1%
15	Phone Sick/Urgent	56	1%
16	Immunization/Shot	31	0%
17	Regular Visit, 3+ Issues/Medications	28	0%
18	Phone Regular Visit 3+	7	0%
19	Community Resource	2	0%
Overall - Total		8,956	

Location	Visit Count	% of Total
Onsite	8,477	95%
Telephone	479	5%
Overall - Total	8,956	



Deltona

#	Visit Type Description	Visit Count	% of Total
1	Recheck/ Follow-Up	740	25%
2	Lab Ordered by a miCare Provider	718	24%
3	Regular Visit, 1-2 Issues/Medications	251	8%
4	Phone Recheck	210	7%
5	Physical/Well Exams (Women/Men 18 and over)	152	5%
6	Phone Regular Visit	139	5%
7	Med Pick Up Pt Assist Program	137	5%
8	1st Clinic Visit	133	4%
9	Sick/Urgent	121	4%
10	Chronic Disease Mgmt	93	3%
11	Hospital Follow-up	78	3%
12	Lab Ordered by a Non-miCare Provider	70	2%
13	Phone Sick/Urgent	39	1%
14	Nurse Visit	38	1%
15	Immunization/Shot	20	1%
16	Community Resource	15	1%
16	Phone Regular Visit 3+	15	1%
18	Regular Visit, 3+ Issues/Medications	14	0%
19	Procedure	3	0%
20	Medication Pick Up	1	0%
Overall - Total		2,987	

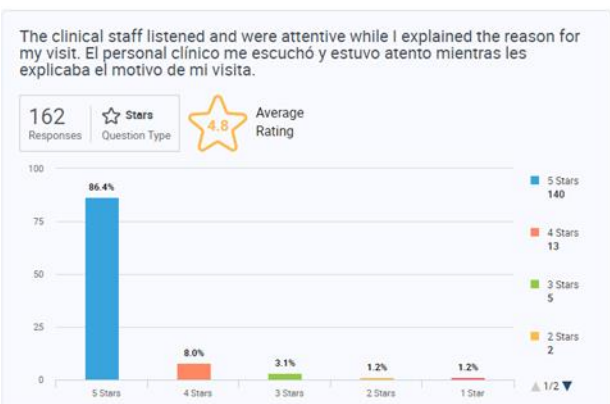
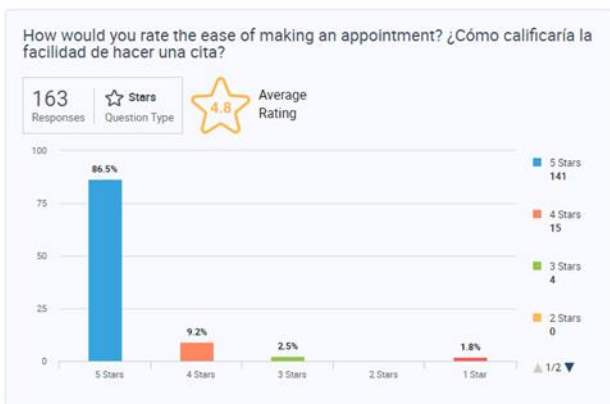
Location	Visit Count	% of Total
Onsite	2,563	86%
Telephone	424	14%
Overall - Total	2,987	



Post Visit Survey Results

Q2

July - September 2022





My provider spent enough time with me to address my needs and answered all of my questions. Mi proveedor pasó suficiente tiempo conmigo para atender mis necesidades y respondió a todas mis preguntas.

158 Responses
Stars Question Type
Average Rating 4.8



Upon leaving, I understood my diagnosis and treatments recommended by my provider. Al salir, entendí mi diagnóstico y los tratamientos recomendados por mi proveedor.

158 Responses
Stars Question Type
Average Rating 4.8



I would rate the overall clinic care I received as: (1 star = lowest, 5 stars = highest rating) Calificaría la atención clínica general que recibí como: (1 estrella = calificación más baja, 5 estrellas = calificación más alta)

160 Responses
Stars Question Type
Average Rating 4.7





Survey Results- Comments

- The only thing I will change is the medication pickup. I would love to pick my medication in Deltona.
- Professional, courteous staff.
- Over all I was more than satisfied with the service.
- Staff very friendly
- Love them all. thank you for helping those in need. GRATEFUL!!
- When do you learn answers not always so nice
- I really don't understand why once again my list of medications disappeared in the computer
- I just want to say.i received the best care ever from doctor hahn of mi. Care in Deland I've ever received in my life. She is an excellent provider.and I live by her every word in health care.thank god for her...



**Nurturing Families
Building Communities**

The House Next Door
*Serving
Volusia and Flagler Counties*

Administrative
Offices 804
North Woodland
Blvd. DeLand, FL
32720
386-734-7571
386-734-0252 (fax)

DeLand Counseling Center
121 W. Pennsylvania Ave.
DeLand, FL 32720
Counseling: 386-738-9169
Programs: 386-734-2236
386-943-8823 (fax)

Deltona Counseling
Center 840 Deltona
Blvd., Suite K Deltona,
FL 32725
Counseling and Programs:
386-860-1776
386-860-6006 (fax)

Flagler Counseling
Center
25 N Old Kings Road #7B
Palm Coast, FL 32137
386-738-9169
386-943-8823

S. Daytona Counseling Center
1000 Big Tree
Road Daytona
Beach, FL
32114 386-301-
4073
386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



Oct 3, 2022

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of September there were 200 appointments to assist with new applications and 7 appointments to assist with pended applications from July-August. For a total of 207 Interviews with clients.

179 applications were submitted for verification and enrollment. Of these, 179 were processed by the end of the month includes the roll overs 0 from previous month) leaving the balance of 0 to roll over into September 2022 for approval.

Of the 179 that were processed, 161 were approved and 11 were denied. There were 7 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 3-5 days to appear active in system.

Outreach Efforts:

- Attended West Volusia Community Partners meeting
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter
- Communicating with Partners working together to better service the community
- Meeting with new organizations that can possibly benefit from the Health Card to partner up with them.

Respectfully submitted by Gail Hallmon

WEST VOLUSIA HOSPITAL AUTHORITY AGENDA MEMO

TO: WVHA Commissioners
FROM: Stacy Tebo, WVHA Administrator
RE: Scanning Project Update
DATE: October 11, 2022

At the last meeting, the Board asked Mr. Small to look at agreements for Image One and DataSavers. Both companies have provided more detail on how they will index the documents. Image One updated their proposal, and DataSavers provided an addendum to their scope of work. These are attached for your review.

Image One estimates the number of images to arrive at the quote. They advise that their estimate is probably higher than the final price would be once all the documents have been scanned. They would invoice for the actual number of images.

DataSavers will provide a quote based on the number of boxes, so there is not uncertainty on the part of the client as to what the project will cost.

Due to the similarities in indexing detail, I recommend the Board approve DataSavers based on cost.

Point of Contacts:

DataSavers Project and Account Manager – Michael Lombardi
DataSavers Customer Service and Billing Manager – Tina Williams
WVHA POC – Stacy Tebo

Place of Performance:

1006 N. Woodland Blvd, Deland FL
888 Suemac Rd, Jacksonville FL 32254

BILLING INFORMATION & ESTIMATED COSTS:

TOTAL PHASE I ESTIMATED COSTS = \$9,242.00*

TOTAL PHASE II ESTIMATED COSTS = \$TBD*

GRAND TOTAL = \$9,242.0

***ESTIMATED COSTS ARE SUBJECT TO CHANGE AND WILL REFLECT ACTUAL WORK PERFORMED.**

CLIENT NAME: West Volusia Hospital Authority

BILLING CONTACT: 1006 N. Woodland Blvd, Deland FL 32720

BILLING CONTACT: Stacy Tebo

CITY: Deland

STATE: FL

ZIP: 32720

PHONE: 386.456.1252

FAX: na

CELL: na

EMAIL ADDRESS: stebo@westvolusiahospitalauthority.org

AUTHORIZED SIGNATURE

By signing this agreement, as an Authorized Representative of the above stated company, I agree to all information provided herein and will accept and remit payment for all fees associated with the services provided by DataSavers.

West Volusia Hospital Authority Representative (Guarantor of Payment)

Date:

Print Name: _____

Title:

DATASAVERS Representative:

Date:

Print Name: _____

Title:



SCOPE OF WORK

West Volusia Hospital Authority

The purpose of this project is to pick-up, inventory, index, scan into electronic files for West Volusia Hospital Authority document management system. File will ultimately be shredded.

Record Management Services:

- On-site packing and removal of permanent records, meeting minutes and financials located at 1006 N. Woodland Blvd., Deland FL 32720
- Relocation of 47 boxes to DataSavers facility located at 888 Suemac Rd, Jacksonville, FL.
- Indexing of box contents/files @ DataSavers storage facility.
- 60-day storage at DataSavers NARA certified and State of Florida approved record storage facility.
- Document disposition/destruction/shredding at DataSavers NAID "AAA" certified facility located at 888 Suemac Rd, Jacksonville FL

Document Scanning Services:

- Scan documents at a minimum of 300 DPI for optimum readability.
- Output format will be PDF.
- Index files by 3 fields – Box ID, File Type, Date
- Files will be delivered to via 1 portable hard drive supplied by DataSavers.
- WVHA will upload scanned files into their document management system.
- All scanning will be in black and white, automatic blank page removal, page rotation, deskew and despeckle.
- File scan and index accuracy rate of 99% or better.
- Scan on Demand (SOD) will electronically deliver files within 24 hours of request.
- DataSavers will process SOD requests between 8am and 5pm weekdays
- DataSavers will provide document scanning services per its ISO 9001/2015 procedures

Document Destruction Services:

- DataSavers will provide off-site NAID "AAA" certified document destruction/shredding services per written authorization.
- DataSavers will provide Certificates of Destruction.

Optional Scan on Demand Services (SOD):

- DataSavers can provide SOD next day services at the costs outlined in the pricing worksheet.
- SOD files will be delivered via SFTP or via ShareSync its enterprise-class backup and file sharing service within 24 hours of request during normal business hours Monday thru Friday.



ADDENDUM TO SCOPE OF WORK

West Volusia Hospital Authority

The purpose of this addendum is to add clarification regarding index values.

- Index files by 3 fields – Box ID, File Type, Document Date
 - 34, WVHA Minutes, 1983
 - C1, CAC Minutes, 1992
- For Historical boxes no date unless it's specified on the WVHA records attached, examples below.
 - H1, WVHA history correspondence
 - H1, minutes index, 1962-2001
- **Box Number, Doc Type, and Year** for Board Minutes and Citizens Advisory Committee
- **Box Number** for Bonds & Resolutions and Historical Documents (dates if applicable)
- **Box Number and Fiscal Year** Accounts Payable/Financial
- **Purchase Agreements, Newspaper Articles, 15A Property Docs** for Miscellaneous boxes

WVHA Board Meeting Minutes - Permanent Records

Box #	Contents
31	APRIL 1959- DECEMBER 1969
32	JANUARY 1970 - DECEMBER 1977
33	JANUARY 1978 - DECEMBER 1982
34	JANUARY 1983 - DECEMBER 1986
35	JANUARY 1987 - DECEMBER 1988
36	JANUARY 1989 - DECEMBER 1992
37	JANUARY 1994 - DECEMBER 1995 (MISSING 7/94 & 12/94)
38	BUILDING MINUTES JANUARY 1990 - DECEMBER 1994
39	JANUARY 1996 - DECEMBER 1997
310	JANUARY 1998 - DECEMBER 2000
311	JANUARY 2001 - DECEMBER 2001
312	JANUARY 2002 - DECEMBER 2002
313	JANUARY 2003 - JUNE 2004
314	JULY 2004 - DECEMBER 2005
315	JANUARY 2006 - DECEMBER 2006
316	JANUARY 2007 - DECEMBER 2008 (contains 2 years)
317	JANUARY 2009-DECEMBER 2009
318	JANUARY 2010-DECEMBER 2010
319	JANUARY 2011-DECEMBER 2011
320	JANUARY 2012-DECEMBER 2012
321	JANUARY 2013-DECEMBER 2013
322	JANUARY 2014-DECEMBER 2014
323	JANUARY 2015-DECEMBER 2015
324	JANUARY 2016-DECEMBER 2016
325	JANUARY 2017-DECEMBER 2017
326	JANUARY 2018-DECEMBER 2018
327	JANUARY 2019-DECEMBER 2019
328	JANUARY 2020-DECEMBER 2020
329	JANUARY 2021-DECEMBER 2021

WVHA Citizens Advisory Committee Meeting Minutes -Permanent Records

C1	JANUARY 1992 - DECEMBER 1999
C2	JANUARY 2000 - NOVEMBER 2008 B23 CAC February 2015-November 2015

Accounts Payable/Financial Records (see retention schedule)-can be destroyed 5 fiscal years provided applicable audits have been released

APFR13	FY 2016-2017 AP/BANK STMTS/VOIDED CHECKS/INVOICES/DEPOSITS
APFR14	FY 2017-2018 AP/BANK STMTS/VOIDED CHECKS/INVOICES/DEPOSITS
APFR15	FY 2018-2019 AP/BANK STMTS/VOIDED CHECKS/INVOICES/DEPOSITS
APFR16	FY 2019-2020 AP/BANK STMTS/VOIDED CHECKS/INVOICES/DEPOSITS
APFR17	FY 2020-2021 AP/BANK STMTS/VOIDED CHECKS/INVOICES/DEPOSITS

Resolutions & Bonds - Permanent Records

RB1	RESOLUTIONS 1995-1997 (BINDER) RESOLUTIONS 1998-2000, 2004-2005/ENABLING ACT, RESOLUTION 00-03 CERTIFICATION
RB2	OF DOCUMENTS, RESOLUTION 00-04 HOSPITAL AGREEMENT, AMENDED,, DECLARATORY JUDGEMENT MEMORIAL HOSP WEST VOLUSIA
BONDS I	BOND ISSUES 82, 89, 94, TRANSCRIPTS 88 SHORT TERM TAX CREDIT FACILITY
	SERIES 1982 \$2,800,000 REVENUE BONDS
	SERIES 1982A \$1,300,000 REVENUE BONDS
	(UNEXECUTED) SERIES 1985 ADJUSTABLE CONVERTIBLE EXPENDABLE HOSPITAL REVENUE BONDS
	SERIES 1986B \$9,460,000 HOSPITAL REVENUE BONDS
	SERIES ONE \$2,500,000 HOSPITAL REVENUE BONDS ANTICIPATION NOTE 9/29/1988

BONDS II SERIES TWO \$2,000,000 HOSPITAL REVENUE BONDS ANTICIPATION NOTE 9/29/1988
 SAXON BOND ISSUE SERIES 1993A \$45,000,000 HEALTH FACILITIES AUTHORITY HOSPITAL
 REVENUE BONDS
 SERIES 1993B \$2,000,000 FACILITIES AUTHORITY TAXABLE HOSP REVENUE BONDS
 BOND ISSUE CITY OF DELAND & DELAND MEDICAL FOUNDATION \$5,500,000 245 E NY AVE
 MISC BOND ISSUE CORRESPONDENCE
 STOCK TRANSFER LEDGER 1983 & STOCK CERTIFICATES
 SERIES 1989AA HOSPITAL REVENUE BONDS \$9,000,000
 (UNEXECUTED) SOUTHWEST VOLUSIA HEALTHCARE CORP 1993 VARIABLE RATE DEMAND TAX EXEMPT BOND ISSUE
 BOND VALIDATION PROCEEDING CASE #93-10949-cidl VOLUSIA COUNTY HEALTH FACILITIES
 AUTHORITY VS THE STATE OF FLA, THE TAX PAYERS, PROPERTY OWNERS & CITIZENS OF VOLUSIA
 COUNTY AGAINST SERIES 1993A&B BONDS
 PRESENTATION BOND UNDERWRITERS MARCH 22, 1004
 WEST VOLUSIA BOND ISSUE 1993 SERIES 1994 \$35,000,000

Historical Documents - Permanent Records

H1	SCROLL OF HONOR-ORIGINAL ENABLING ACT, INDEX OF MINUTES BOC 1962-2001 AUTHORITY HISTORY CORRESPONDENCE
H2	FISH FOUNDATION, TRUSTS 83, WILLS, SPECIAL MTGS (1992), ASBESTOS AGREEMENT
H3	LEGAL TRANSCRIPTS - WC KADEL/MOUSETTE, LEWIS, PURVIS, DAWKINS 1990-2001 CLOSED MEETING MINUTES, CORPORATE DISSOLUTION 1995, EMPLOYEE RECORDS ROBERT CADDICK, MARK VANFLEET AND CONTRACT LARRY WELCH 8/21/84 & 4/21/87
H4	WILL, BY-LAWS, MINUTES & MISC HISTORICAL DOCUMENTS

Miscellaneous

1 BOX	PURCHASE AGREEMENTS 1987 FISH MEMORIAL HOSPITAL
1 BOX	NEWSPAPER ARTICLES-MISCELLANEOUS NEWS/EVENTS
1 BOX	15A PROPERTY DOCUMENTS

DataSavers, Inc.

Document/Media Imaging ISO 9001 Procedures



RECEIPT of Documents:

Documents are received, identified, and tracked by a Receiving Clerk at DataSavers Imaging Center (DSI) or on-site at client's location in a means compliant with the Statement of Work. Documents are assigned a DSI Barcode and work production label and documents are logged in our Database.

1.0 Procedure

1.1 Identification of CLIENT Supplied Material:

- 1.1.1 A unique job code is provided to the client with the Statement of Work.
- 1.1.2 A receiving DSI clerk obtains client supplied product and identifies the job to which it belongs.
- 1.1.3 The receiving clerk keeps a log for the receipt and inspection of all client Supplied Material using *the Imaging Receiving and Archival Log form*.

1.2 Staging for process continuation

- 1.2.1 When all receiving functions have been completed, the Receiving Clerk signs and dates the portion *Process Control Sheet* that correspond DSI to the receiving function.
- 1.2.2 The box is then to be placed in a staging area for the next stage of processing, as set forth in the Statement of Work and summarized in the *Process Control Sheet*.

Document Tracking and Tracing:

Subject to contract specifications, hard copy of client supplied product received by the Imaging Department is be labeled with a project-specific job code. A material is assigned a bar-coded label. This label is used as a unique tracking identity throughout the document imaging process; the value is captured in the image capture stage of production to link the digital image to the location of the source documents.

2.0 Procedures

- 2.1 CLIENT supplied material is obtained, identified by job code/work order number, and inspected by the Receiving Clerk. DATASAVERS labels are assigned and all boxes are scanned to the imaging location in accordance with individual Statements of Work. Inspection, Receipt, and Archival of all materials will be logged in the *Imaging Receiving and Archival Log*.
- 2.2 Material is stored in the assigned Boxes throughout the process; it is removed only temporarily for production purposes and then placed back in the same container. The *Process Control Sheet* identifies those individuals responsible for efficient and accurate production at each stage.
- 2.3 The DATASAVERS Box number and any other identification information specified by the individual Statement of Work is captured at the scanner during image capture to maintain continuous traceability.
- 2.4 Each project, and therefore each job code/work order number, is processed separately in a customizable software module. This ensures that documents belonging to a specific job code will always be processed together, separately from other job codes/work order numbers. The scanner selects this module during the image capture process and the document imaging software tracks material through the software and system-based stages of production.
- 2.5 The identification and traceability of electronic documents is specified by the Statement of Work.
- 2.6 Specifications for the transmission of the final product which consists of electronic images and index data is based on the CLIENT's Statement of Work.

Document Preparation and Document Determination (prep):

In order to use scanning equipment, documents must be prepared for processing. At minimum, this includes removing all staples, paperclips, or other fasteners and mending torn or mutilated pages. Many other steps may be included in this process as specified by the associated Statement of Work including document Determination (Document classification of categories).

3.0 Procedures

3.1 DOCUMENT PREP

- 3.1.1 The Document Prep Operator verifies that the manifest, which the receiving clerk also initially verifies, correspond DSI with the CLIENT supplied product. This manifest may be either generated off-site by the client or produced on-site by the receiving clerk as per CLIENT specifications outlined in the Statement of Work.
- 3.1.2 Document Prep operators remove staples, paper clips, and fasteners that would cause damage to production scanning equipment and cause significant delays in the image capture process.
- 3.1.3 Operators mend tears or holes that would cause delays or damage to the scanning equipment or source documents.
- 3.1.4 Based on size requirements, documents may be taped to another sheet of paper to prevent scanner damage or delay.

- 3.1.5 Documents requiring photocopy must be identified within the box, if a photocopy step has been specified within the Statement of Work. Photocopy may be necessary based on the texture, color or size of the document. If it is determined by the imaging specialist that a document's quality cannot be improved by photocopy, a *Best Images* form needs to be inserted in front of the document. Process specifications are determined in the Statement of Work.
- 3.1.6 Multi-part forms that contain carbon copies are separated to prevent scanner damage or delay.
- 3.1.7 As determined by the Statement of Work, when a non-image able (NIA) item arrives, the *NIA Materials Form* will be filled out and placed in front of NIA documents.
- 3.1.8 When every page in the carton has been prepared, the Document Preparation Operator will sign and date the portion of the Process Control Sheet corresponding to the Prep function as well log in the information in our Production Database.
- 3.1.9 The carton is placed in the next stage of processing as determined by the Statement of Work and summarized by the Process Control Sheet.

Image Capture/Scanning:

The function of image capture is to scan documents and create a digital image. The digital image structure is determined by CLIENT'S Statement of Work. The images may be single or multiple pages and/or single or multiple levels. The process by which the image is captured will be specified by the Statement of Work.

In order to track created images or expedite processing, which is also subject to client specifications, data may be extracted from the document, file, or box at this stage in the process. Such data extraction requirements will be presented to the scanner by the software module as programmed by DSI and documented in the Statement of Work.

In order to ensure that documents have successfully been recognized by the scanner, a unique mark may be imprinted on the document for audit and review purposes.

4.0 Procedures

4.1 Patch Sheet Insertion

- 4.1.1 Patch Sheets / Barcodes are used to separate and insert multiple levels in the image capture process. The Patch Sheets / barcodes are recognized by the scanner, which initiates the necessary function. The stage in the process where these sheets are inserted, as well as the utilization scheme is determined in the Statement of Work and summarized on the *Process Control Sheet*.
- 4.1.2 In addition to indicating the document scheme, the Patch Sheets may include additional data to be extracted by the scanner; this is determined in the Statement of Work
- 4.1.3 The Operator signs and dates the Process Control Sheet at the process stage where Patch Sheet Insertion is completed.
- 4.1.4 The carton is placed in the next stage of processing as summarized by the process control sheet.

4.2 Image Capture – Hard Copy Source Document Scanning

- 4.2.1 Upon receiving a carton for scanning, the Scanning Operator selects the correct job code from the list of scanner settings.
- 4.2.2 The Scanning Operator extracts any data from the document, file, box, etc. as specified by the Statement of Work and prompted by the scanning module.
- 4.2.3 The Scanning Operator completes the *Scanning Log Sheet* and any additional scanner tracking forms as specified or required by the project-specific Statement of Work.
- 4.2.4 The Scanning Operator scans the documents in the orientation specified by the Statement of Work.
- 4.2.5 Any problems are also logged on the *Scanning Log Sheet*.
- 4.2.6 When the Scanning Operator has completed the entire box, he/she will sign and date the portion of the Process Control Sheet that corresponds to the scanning function.
- 4.2.7 The carton is then be placed in the next stage of production as determined in the Statement of Work and summarized by the Process Control Sheet.

4.3 Image Audit

- 4.3.1 The Image Audit Operator verifies that every page has been recognized by the scanner by the presence of the image mark (*) or DCN (document control number).
- 4.3.2 When the specified documents have been audited, the Image Audit Operator signs and dates the portion of the Process Control Sheet that corresponds to the Image Audit function.
- 4.3.3 The carton is then placed in the next stage of production as specified by the Statement of Work and summarized by the Process Control Sheet.

Image Processing:

Many steps may be programmed for automatic or manually attended image enhancement and processing. The selection of modules and the degree of utilization is selected by the Statement of Work. DSI is responsible for translating CLIENT'S specified requirements into software modules and systems flows. Imaging processing may consist of a combination of the following stages: Image Enhancement, Blank Page Removal, and Quality Assurance, Rescan.

5.0 Procedure

5.1 Image Enhancement

- 5.1.1 Image Enhancement is an auto-attended module that improves the quality of the image. Processes available under this stage of Image Processing may include, but are not to be limited to, border/noise removal, image de-skew, image de-speckle, image de-line, size reduction, blank page removal or image rotation.

- 5.1.2 When the images have completed this stage of processing, the software module will forward images to the next stage of production.

5.2 Blank Page Removal

- 5.2.1 Simplex documents scanned in duplex mode will create a blank image. CLIENT may select to have an operator manually verify that the page is blank before deletion. This choice will be documented in the Statement of Work.
- 5.2.2 When the images have completed this stage of processing, the software module forwards images to the next stage of production.

5.3 Quality Assurance

- 5.3.1 Images are delivered to the operator for review. The operator has the ability to rotate images and/or send the image to rescan by identifying it as appropriate.
- 5.3.2 When the images have completed this stage of processing, the software module forwards the images to the next stage of production.

5.4 Rescan

- 5.4.1 Kodak scanners or Flat bed scanners are used to rescan documents that have been identified as in need of image repair.
- 5.4.2 The Rescan operator chooses the Rescan module for the project.
- 5.4.3 The operator is able to adjust the image parameters to improve the image and, by scanning at a higher resolution, attempt to produce a higher quality image. The new, improved image replaces the old image.
- 5.4.4 When the images have completed this stage of processing the software module designed for the project forwards images to the next stage of production.

Data Capture:

Data can be extracted by digital image or from paper documents. Exactly what data is extracted is detailed in the Statement of Work.

6.0 Procedures

6.1 Extraction from Digital Image

- 6.1.1 The Indexing Operator verifies that the documents to be indexed have been audited by the image auditor if this has been stated to be a necessary step in the Statement of Work.
- 6.1.2 The Indexing Operator signs on to the computer by typing in a unique user name and password.
- 6.1.3 The Index Operator is then instructed by the Supervisory staff to pick Boxes/batch to be index.
- 6.1.4 When opening a batch, the image that appears on the computer screen is the document that has been prepped and scanned. There are specific fields on the screen that have been programmed according to what data needs to be extracted as specified in the Statement of

Work. The Indexing Operator then locates the necessary data, which has been specified in the Statement of Work, on the electronic document and types this information into the appropriate fields using alpha and/or numeric characters. The Indexing Operator is identified by their log in name which is associated with the batch.

- 6.1.5 Double data entry is performed for those applications specified in the Statement of Work. The index operator keys again the specified fields that have been programmed according to what data needs to be extracted. Any variations from the 1st data entry to 2nd data entry key are corrected.
- 6.1.6 Error verification relies simply on the client. If this option is chosen the degree to which errors are to be rechecked and verified are stated in the Statement of Work.
- 6.1.7 The actual data that is extracted from the images may be compiled into one (1) textfile for the CLIENT to receive. CLIENT can reference the data extracted from the documents via the textfile. How data is sent back to CLIENT is outlined in the Statement of Work and is also referenced in Image/Index to Export User.

6.2 Extraction from Paper Documents

- 6.2.1 The Index Operator is then instructed by the Supervisory staff to index paper documents.
- 6.2.2 There are specific fields on the screen that have been programmed according to what data needs to be extracted as specified in the Statement of Work. The Indexing Operator then locates the necessary data, which has been specified in the Statement of Work, on the paper document and types this information into the appropriate fields using alpha and/or numeric characters. The Indexing Operator is identified by their log in name which is associated with the batch.
- 6.2.3 Error verification relies simply on CLIENT. If this option is chosen the degree to which errors are to be rechecked and verified will be stated in the Statement of Work.
- 6.2.4 The actual data that is extracted from the paper documents will be compiled into one textfile for the client to receive. CLIENT will reference the data extracted from the documents via the textfile. How data is sent back to the CLIENT is outlined in the Statement of Work and is also reference in Image/Index to Export User.

Image/Data Export to User:

When a document has completed all the stages of imaging, the image itself and information extracted from that document create a TIF or PDF and textfile respectively. At this point, the information is sent electronically according to the CLIENT specifications as outlined in the Statement of Work.

7.0 Procedures

7.1 Index/Image Export to End User

- 7.1.1 A source document that has gone through all the stages of imaging, including document prep, image capture, and index data extraction will automatically create a textfile and TIFF/PDF in DataSavers' database.
- 7.2.1 The Supervisory Staff can reference data from the textfile and TIFF/PDF once it has been created at any given time.

- 7.3.1 At this point, the Statement of Work outlines the prearranged agreement between DataSavers and CLIENT as to how the gathered information is returned to CLIENT. Some principal methods of returning information to the client include, but are not limited to, specific databases, FTP, DVD, flash drive or hard drive. If hardware is the choice of CLIENT a hard drive export and a Device Creation Log must be filled out with the appropriate information.

Post Prep/Re-Assembly:

The hard copy documents exit the document imaging process in one of several methods as specified in the Statement of Work.

8.0 Procedures

- 8.1.1 Documents that are returned to the CLIENT are controlled under Handling, Storage, Packaging, Preservation;
- 8.1.2 Documents that are added/returned to DATASAVERS for archival storage are handled under Handling, Storage, Packaging, Preservation);
- 8.1.3 Documents that are destroyed through DATASAVERS's NAID certified destruction process are handled under "Handling, Storage, Packaging, Preservation".



September 9th, 2022

Dear **Stacy**,

Thank you for the opportunity to submit this proposal for Image One to convert the permit files and plans into digital images for West Volusia Hospital Authority that can be stored and retrieved electronically. As part of this proposal, I have included pricing on **converting your paper files to digital format and the destruction of those paper files.**

Image One has successfully completed hundreds of Document Scanning Projects and implemented Content Management Systems throughout Florida and the United States, encompassing various applications. In this document, you will find detailed information on our solution and pricing for all of the necessary services and components.

Once again, thank you for the opportunity to submit this proposal. If you have any questions about our proposal or need further information, please call me on my cell phone at 814-934-9481 or email me at mcooney@image-1.com. We at Image One look forward to working with you on this project.

Sincerely,

Michael Cooney

Image One Corporation
Director of Sales
Mobile: 814-934-9481
Direct: 813-888-8288 Ext 264
mcooney@image-1.com

Current Situation Description

WEST VOLUSIA HOSPITAL AUTHORITY

- Has approximately 42 Standard Banker Boxes of 8.5 x 11 B&W documents and 3 Double Banker Boxes estimated at 2,500 pages per standard banker box and 5,000 for the double banker box for a total of 120,000 pages.
- Has 6 types of boxes: WVHA Board Minutes, Citizens Advisory Committee Minutes, Accounts Payable/Financial, Resolutions and Bonds, Historical Documents, and Miscellaneous
- Image One will come onsite to retrieve the record boxes located at Dreggors, Rigsby & Teal in DeLand
- After the digitization process has occurred and images have been given the okay WEST VOLUSIA HOSPITAL AUTHORITY would like Image One to destroy the paper documents and give a certificate of destruction.

Image One Conversion Services Approach

Below is a task-by-task description of the Image One Conversion Services required for this project.

Pick-up of Files

The files to be scanned will be picked up by Image One employees at the Dreggors, Rigsby & Teal in DeLand located, and will be transported to Image One's Conversion Facility in Tampa. All files will be transported using one of Image One's document transport vans/trucks. When the boxes of records arrive at Image One, they will be logged as received and entered into our inventory system so that they can be tracked. All documents when not in the Document Prep or Scanning areas will be kept in our secure document storage area which is only accessible by a few key staff members and management.

Image One believes that we can pick up all the boxes at once and should have this job completed no later than three weeks.

Document Preparation

Image One staff will provide document preparation services to include:

- Removing staples and fasteners
- Repairing ripped or torn pages
- Unrolling and unfolding of large format documents
- Shading of seals
- Re-positioning of post-it notes that may be covering information
- Taping of smaller than 8.5"x11" documents onto blank 8.5"x11' pages
- Marking illegible documents
- Make copies of pages that are too thin or in a condition that would make them impossible to pass through a scanner
- Inserting separator sheets between files and document types when necessary
- Verifying that target sheets are in the correct location
- Counting the number of files, number of pages per file, and the size of the pages and noting it on the log sheet and batch header sheets so it can be compared to the number of pages scanned during the QC process
- Any other tasks required to make sure as many documents as possible can be scanned

Image One staff will group documents into batches of equal size for easy tracking to facilitate any troubleshooting that may occur later in the process. A unique, sequentially numbered batch header sheet will be placed before each batch. Documents will be counted, the number written on the batch header sheet, and the prepper's initials and date. The batches of documents will be placed in boxes labeled with a sticker signifying that they have not been scanned, the date, and the batch numbers contained therein. At this point, they will be moved into the scanning area.

Document Capture/Scanning

Image One currently uses our Intelligent Capture Xcel (ICX) software as its front-end capture (scanning) subsystem. ICX can read barcodes and/or OCR documents to facilitate automated indexing and store images in batches until they can be processed further. Index values can also be manually keyed into ICX.

Image One will scan all small format documents using Panasonic, Canon, and/or Opex document scanners. All large format documents will be scanned using Context or WideTek wide format scanners. All scanners will be connected to the ICX, which allows files to be scanned in batches and facilitates combining small and large format images into the same scanned document file where required. All small format documents will be scanned as double-sided and all blank backsides will automatically be deleted and will not be

Document Capture/Scanning Continued

Included in document scanning counts. Any resulting images that are not deemed acceptable by a visual inspection will be rescanned after adjustments have been made to the scanner.

For the requirements of this project, all images will be scanned into a PDF-A file format at a resolution of 300 DPI, the minimum government standard for municipal documents and OCR'd.

At the scan station, the scanner operator will enter the batch number and the document count from the batch header sheet and proceed with scanning. When the batch is thoroughly scanned, the scanning software will notify the scan operator if the document count entered into the software does not match the number of scanned pages. These counts will be reconciled before the electronic batches go on to the indexing step. Reconciliation will involve recounting the pages in the batch for a second time. If correct, each new document recognized will be viewed and compared to the hard copy until the missing document sheet is found and identified. The scanner operator will initial the batch header sheet. The scanned batches will be replaced in the box, and a sticker signifying that they have been scanned will be placed on the box. The electronic batches will automatically be forwarded to the indexing area.

Indexing

After files have been scanned, the electronic batches of images will be opened, and each file will be identified by metadata, making it easy to identify a file/document. Based on the requirements for this project, Image One will Index by the 6 Box Types as follows:

- **Box Number, Doc Type, and Year** for Board Minutes and Citizens Advisory Committee
- **Box Number** for Bonds & Resolutions and Historical Documents
- **Box Number and Fiscal Year** Accounts Payable/Financial
- **Purchase Agreements, Newspaper Articles, 15A Property Docs** for Miscellaneous

Quality Control (QC), Security and Privacy

The following highlights some of the critical QC points in the conversion process.

Document counts will be verified manually before scanning. Image One's Capture Software will then verify these counts at scan time. If the counts do not match, the batch will be pulled, and the discrepancy will be resolved. During scanning, stop scanning is when a document has not been imaged within the parameters defined during set-up. This allows the operator to adjust the settings while viewing the document on the screen and then accept the changes when the document is acceptable, thereby freeing the scanner to begin scanning again. After scanning, every image will be examined more closely, and batches that are found to have poor-quality images will be sent for rescanning. The indexing stage is also another QC step. To name each file an Image One data entry clerk will have to view each file to get the project name from the lead sheets. If they notice any poor-quality images, they will have them sent back to scanning for rescanning. After a batch has been indexed but before it is released, several more documents will be examined for accuracy of indexing and image quality.

As part of the set-up and consultation process, Image One and **WEST VOLUSIA HOSPITAL AUTHORITY** will establish standards for an acceptable image. Image one will apply those parameters to its QC process. If any images get to **WEST VOLUSIA HOSPITAL AUTHORITY** and they do not meet these parameters; you will have 30 days to request a document be rescanned.

Quality Control (QC), Security and Privacy Continued:

While documents are in possession of Image One, they will be kept in our secure document storage area. This area is kept locked, and only management and specific key project staff have access to it. The only time documents leave this area is when they are in the prep or scanning areas. In addition to the locked document storage area, all Image One facilities have a security system monitored 24 hours a day, seven days a week. All entrances to the building are locked 24 hours a day. All visitors must be let in, and all employees have electronic keys that record who enters the building and at what time. The entire facility is safe and secure. Image One does not utilize video surveillance systems of any kind due to the nature of the customer information we handle daily. We also do not permit the use of cameras, cell phones, or recording devices in the storage area or the scanning and prep areas. Any recording device or camera in any of these areas is a terminating offense.

At any time during the project, representatives of **WEST VOLUSIA HOSPITAL AUTHORITY** are welcome to visit Image One's Conversion Facility.

Delivery of Images and Indexes

Scanned images and indexes will be delivered via our Secure TLS 1.2 FTP site.

Reporting

As part of the scanning, data entry, and QC process, Image One will create reports designed to track the number of documents that are received, prepped, scanned, and indexed. All of the totals for each category can be compared to ensure that all documents received were imaged and indexed and that the Quality Control Process is working.

Document Storage, Destruction, and Request

Once the paper files are scanned, the boxes of files that have been scanned will be marked as scanned and placed in the secured document storage area. The paper documents will be stored at Image One for 30-60 days after the images are delivered to **WEST VOLUSIA HOSPITAL AUTHORITY**. After that time, Image One will send a letter for authorization to destroy the images. Upon receipt of the signed authorization to destruct, the images will be destroyed. Storage for images longer than 90 days may be subject to additional storage costs. At any time the documents are in our possession, we will fax or e-mail a copy of a document if requested. Most requests can be handled in a matter of minutes since we know where all documents are at any time during the capture process. If the requests are made by noon that day, we will have those records pulled and available that day. If the requests are made after noon they will be fulfilled the next business day. After 5 record pulls a week, we would require a charge of \$25.00 per request.

Sales Proposal

Date: 9/2/2022

Stacy Tebo

West Volusia Hospital Authority

1006 N Woodland Blvd #A

Deland

FL

32720



Proposal Type

New Conversion

Sales Person

Mike Cooney

6202 Benjamin Road, Suite 103, Tampa, FL 33634

Telephone: 800-956-9000

Phone:	386-456-1252	Quote ID #:	
Qty	Description	Price Each	Price Extended
120000	Small Format B/W Scanning up to 11x17 42 Regular boxes at 2,500 pages 3 Double Banker Boxes at 5,000 pages each	\$0.0300	\$3,600.00
120000	Indexing See Indexing Section	\$0.0300	\$3,600.00
120000	Document Prep Includes but is not limited to: Staples, Paperclips, Binder Clips Etc	\$0.0300	\$3,600.00
120000	Quality Control Please see proposal	\$0.0300	\$3,600.00
120000	Pick up	\$0.0030	\$360.00
120000	Destruction of Files Image One will issue a certificate of destruction once the customer has given us the green light	\$0.0050	\$600.00
This quote is based on assumed volume. Image One will only charge for exactly what is scanned & indexed. If there happens to be more than quoted IO will let customer know beforehand			
Terms: Due Upon Receipt		Est. Shipping:	
		TOTAL:	\$15,360.00

Customer Acceptance

By signing below, the customer warrants that he/she is authorized to place order on behalf of the company, and accepts the terms of this agreement. This proposal is an estimate based on the sample you provided to Image One for document imaging and conversion. If subsequent documents submitted for imaging and conversion differ from documents provided in the sample, you will be contacted and the proposal pricing may be adjusted accordingly. Differences include but are not limited to: scope, volume, document condition, and material composition. Should you elect not to move forward with project, you will be invoiced for the work completed and your documents will be returned upon payment of this invoice. Customer agrees to remit payment with in terms and that invoiced amounts not paid to terms will be subject to late fees of 1 and 1/2 percent per month.

Customer Acceptance
West Volusia Hospital Authority

Date

Mike Cooney

Image One Corporation

WEST VOLUSIA HOSPITAL AUTHORITY AGENDA MEMO

TO: WVHA Commissioners
FROM: Stacy Tebo, WVHA Administrator
RE: New Email Server
DATE: October 11, 2022

WVHA Board Members,

Following the last meeting, Wesley stated that he doesn't know of another source besides Microsoft and Google that can guarantee copies of all sent and received emails.

Google Workspace Business Starter:
\$6 /user/month

- Custom and secure business email
- 100 participant video meetings
- 30 GB storage per user
- Security and management controls
- Standard support

Migration is a one-time charge of \$576, and the yearly fee to Google is \$1,296. The total cost to move to Google would be \$1,872. Next year, it would be \$1,296.

Microsoft Exchange Online:
\$4 /user/month

- Custom and secure business email
- 50 GB storage per user
- Send message attachments up to 150 MB
- Outlook on the web provides a browser-based webmail
- Security and management controls
- Standard support

Migration is a one-time charge of \$675, and the yearly fee to Microsoft would be \$864. The total cost to move to Microsoft would be \$1,539. Next year, it would be \$864.

The recommendation is to approve Microsoft Exchange Online.

WEST VOLUSIA HOSPITAL AUTHORITY AGENDA MEMO

TO: WVHA Commissioners
FROM: Stacy Tebo, WVHA Administrator
RE: Discussion of Possible Purchasing Policy
DATE: October 12, 2022

The purpose of a Board-approved purchasing policy is to provide guidance and direction to me and to promote transparency, efficiency and economy in the purchase of various goods and/or services. Because I am the sole employee and the limited nature of our work, the policy would be very simple compared to a city or county government. This memo has been drafted as a starting point for Board discussion and is not a request to approve such policy.

We will strive to use local vendors when competitive.

When appropriate, we may use cooperative purchasing agreements to take advantage (piggy-back off) of other government agreements. This type of purchase is allowed only when proof of competitive process has been obtained by another entity. Such proof will allow this type of purchase to be exempt from the bid process.

A Sole Source purchase method is used when any materials, supplies or service can only be obtained from one vendor or manufacturer eliminating the possibility of securing a comparative quote. Justification may include lead time; insurance; pay terms; substitution; proprietary/ unique vendor quality(s); etc.

For purchases over \$500 not considered sole source, at least two quotes will be presented to the Board for approval.

For purchases over \$2,500 not considered sole source, at least two written quotes submitted by the vendor will be presented to the Board for approval.

Mileage reimbursement for myself or Board Members may be authorized for WVHA business travel out of the SW Volusia area at the current standard IRS mileage rate. Documentation must include the following: date of travel, address for start location and end location, purpose of travel, total miles traveled, and signature of traveler. If tolls are incurred, receipts must be provided to be reimbursed.

I will submit receipts to James Moore and Co for reimbursement of the following: postage, office supplies, mileage, notary renewal, software renewal fees, or emergency purchases.

Mainstreet Community Bank of Florida
204 South Woodland Boulevard
Deland, FL 32720

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WEST VOLUSIA HOSPITAL AUTHORITY
P.O. BOX 940
DELAND, FL 32721

Contact Us
386-734-5930
customerservice@mainstreetcbf.com
www.bankonmainstreet.com



Account
WEST VOLUSIA HOSPITAL AUTHORITY

Date
09/30/2022

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IntraFi® Network DepositsSM Customer Statement

CD Option (formerly known as CDARS®)

The following information is a summary of activity in your CD accounts and the list of FDIC-insured institutions that hold your deposits as of the date indicated. These deposits have been placed by us, as your agent and custodian, in deposit accounts through IntraFi Network Deposits.

Summary of Accounts

Account ID	Effective Date	Maturity Date	Interest Rate	Opening Balance	Ending Balance
1025449491	11/26/2021	11/25/2022	0.11%	\$7,504,906.75	\$7,506,988.08
1025449653	11/26/2021	11/24/2023	0.43%	1,002,559.75	1,003,646.96
1025449661	11/26/2021	11/21/2024	0.66%	501,965.73	502,801.46
TOTAL				\$9,009,432.23	\$9,013,436.50

WEST VOLUSIA HOSPITAL AUTHORITY
Investment Policy Statement
October 21, 2021

- I. **Purpose:** To provide a policy for the prudent investment of fixed income funds to generate a competitive return.
- A. **Investment Guidelines and Policy:** The Commissioners of the West Volusia Hospital Authority, Volusia County Florida (the Authority) sets forth the following investment objectives and parameters for the management of its surplus funds. These policies are designed to ensure the prudent management of the Authority's funds, the availability of funds when needed, and an investment return with comparable funds and financial market indices. This investment policy applies to all surplus cash and investments controlled by the West Volusia Hospital Authority, Volusia County Florida.

B. Investment Objectives

1. ***Safety of Capital*** - the foremost objective is the safety of the principal.
2. ***Liquidity of Capital*** - portfolios are to be designed to provide anticipated cash flow and sufficient liquidity for efficient operations.
3. ***Return on Investments*** - portfolios shall have the objective of attaining fair market returns based on acceptable conservative investment risk.

C. Performance Measurement

1. Benchmarks will be used by the Commission to measure investment returns against other investors with similar conservative investment risk.
2. Performance returns shall be calculated consistent with the Association for Investment Management and Research (AIMR) standards or other nationally recognized methods.

D. Prudence and Ethical Standards

1. ***“Prudent Person Rule”*** – Investments should be made with judgment and care, under circumstances then prevailing, which persons of prudence, discretion and intelligence exercise in the management of their own affairs, not for speculation, but for investment, considering the probable safety of their capital as well as the probable income to be derived from the investment.” This rule shall be applied in the context of managing the overall investment portfolio.
2. Any person, or firm, hired or retained to invest, monitor, or advise concerning these assets shall be held to the higher standard of “Prudent Expert.”

E. Listing of Authorized Investments

1. Direct obligations of the U.S. Government
2. Obligations guaranteed by the U.S. Government as to principal and interest.
3. Time deposits and demand deposit accounts in banks and savings and loan associations that are qualified public depositories as defined in s.280.02 Florida Statutes.
4. Mutual Funds, open end or closed end, which invest in repurchase agreements fully collateralized by such U.S. Government obligations.
5. Repurchase agreements done through a commercial bank or government securities dealer, the underlying collateral of which shall be any U.S. Government security in which the market value is equal to at least 102% of the agreement.

F. Maturity and Liquidity Requirements

1. Average maturity of the investment portfolio should generally not exceed one year but may exceed one year when the risk reward perspective looks attractive within the investment objectives; provided however, the investment portfolio must be structured in such a manner as to provide sufficient liquidity to pay obligations as they come due.
2. The longest maturity of any individual security should not exceed five years.

G. Portfolio Composition

The following are guidelines which represents the maximum percentage of authorized investment holdings in each category.

1. U.S. Treasury Bills/Notes/Bonds	100%
2. Other U.S. Government Agencies	100%
3. Repurchase Agreements	50%
4. Certificates of Deposit	100%

H. Risk and Diversification

Assets shall be diversified to control risk of loss resulting from over concentration.

I. Authorized Investment Institutions and Dealers

1. ***Banks*** – Certificates of deposit will be purchased from Qualified Public Depositories of the State of Florida (QPD) and/or reinvested by the QPD in compliance with Fl. Statute 218.415(23).
2. ***Broker/Dealer Approvals*** - primary dealers, banks, regional investment advisory firms and other recognizable brokerage firms in the general securities business.

J. Third-Party Custodial Agreements

1. Securities shall be held in the name of the Authority
2. Securities transactions involving purchase or sale of securities by transfer of monies or securities must be made on a “delivery v. payment” basis, if applicable, to ensure that the custodian will have the security or money, as appropriate, in hand at the conclusion of the transaction.
3. Securities shall be held in safekeeping by a third party custodial bank or other custodial institution, chartered by the U.S. Government or the State of Florida.
4. Custodian will provide at least quarterly detailed reports.

K. Master Repurchase Agreement - All approved institutions and dealers transacting repurchase agreements shall execute and perform as stated in the Master Repurchase Agreement which is a document widely used by the government and the broker/dealer community.

L. Bid Requirement – Competitive bids for investment counsel and/or investment returns while not required, should be obtained when deemed appropriate by the Commissioners.

West Volusia Hospital Authority
Investment Policy Statement
October 21, 2021
Page 5 of 5

- M. Internal Controls** – Proper controls should be established and maintained for investments and shall be reviewed by independent auditors as a part of any financial audit periodically required of the Authority. All transfer or payment of funds from bank of original receipt (operating bank account) shall require signatures of two commissioners. All funds held in investment accounts shall be transferred only to Authority's bank operating account.
- N. Continuing Education** – A Commissioner, if someone is so appointed, or designated investment oversight administrator, shall attend one day of study annually related to investments.
- O. Reporting** – Annually or more often as needed a detailed portfolio report shall be presented by a representative of the investment counsel used for the period being reported.
- P. Written Investment Policies** – the Board will review, update and/or ratify this investment policy on an annual basis at the last regularly scheduled meeting of each calendar year.
- Q. Investment Authority** – the Board may employ an investment manager (counsel), such manager must be registered under the Investment Advisors Act of 1940. The manager will be reviewed and ratified for retaining on an annual basis at the last regularly scheduled meeting of each calendar year.

WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

SEPTEMBER 30, 2022



ACCOUNTANTS' COMPILATION REPORT

To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of September 30, 2022, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
October 20, 2022

**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
SEPTEMBER 30, 2022**

ASSETS

Ameris Bank - operating	\$ 968,649
Ameris Bank - MM	2,787,097
Ameris Bank - payroll	76,328
Mainstreet Community Bank - escrow	200,000
Mainstreet Community Bank - MM	1,707,215
Surety Bank - MM	9,988,548
Certificates of deposit	9,013,436
Taxes receivable	102,298
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 24,845,571</u></u>

DEFERRED INFLOWS

Unavailable revenue - taxes receivable	<u><u>\$ 91,293</u></u>
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FUND BALANCE

Total Fund Balance	<u><u>\$ 24,754,278</u></u>
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See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND TWELVE MONTHS ENDED SEPTEMBER 30, 2022

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 8,060	\$ 17,531,350	\$ 17,400,000	\$ (131,350)	101%
Interest income	4,262	32,028	45,000	12,972	71%
Rental income	-	-	-	-	0%
Other income	125	85,576	-	(85,576)	0%
Total revenues	12,447	17,648,954	17,445,000	(203,954)	101%
Expenditures					
Healthcare expenditures					
Hospitals					
Halifax Hospital	111,859	1,358,517			
AdventHealth	217,997	1,040,615			
Total hospitals	329,856	2,399,132	3,000,000	600,868	80%
Specialty Care Services	320,690	2,870,194	3,000,000	129,806	96%
Emergency Room Care	-	1,403,130	1,000,000	(403,130)	140%
Primary Care	122,211	1,935,714	2,500,000	564,286	77%
Pharmacy	-	415,321	900,000	484,679	46%
Florida Dept of Health Dental Svcs	13,551	122,292	150,000	27,708	82%
Hispanic Health Initiatives	24,750	61,750	75,000	13,250	82%
Community Legal Services	10,073	79,490	100,756	21,266	79%
Rising Against All Odds	16,500	172,790	176,125	3,335	98%
HSCFV - Outreach	11,293	68,814	81,560	12,746	84%
HSCFV - Fam Services	4,419	58,654	76,331	17,677	77%
HSCFV Community Health Nurse	-	-	50,000	50,000	0%
The House Next Door	1,239	20,099	100,000	79,901	20%
SMA - Homeless Program	8,676	74,134	78,336	4,202	95%
SMA - Residential Treatment	49,536	521,600	550,000	28,400	95%
SMA - Baker Act - Match	-	300,000	300,000	-	100%
County Medicaid Reimbursement	-	-	2,359,000	2,359,000	0%
H C R A - In County	19,818	78,352	400,000	321,648	20%
H C R A - Outside County	18,442	39,489	400,000	360,511	10%
The Neighborhood Center	1,275	100,000	100,000	-	100%
TNC Healthcare Navigation Program	-	6,838	50,000	43,162	14%
New Hope Human Svcs Homeless Cert.	-	-	50,000	50,000	0%
Healthy Communities Kid Care Outreach	4,884	62,141	72,202	10,061	86%
Other Healthcare Expenditures	-	-	580,800	580,800	0%
Total healthcare expenditures	957,213	10,789,934	16,150,110	5,360,176	67%
Personnel services					
Regular salaries and wages	5,425	16,565	-	(16,565)	0%
FICA	440	1,523	-	(1,523)	0%
Retirement	-	-	-	-	0%
Life and Health Insurance	-	-	-	-	0%
Workers Compensation Claims	-	7,828	25,000	17,172	31%
Total personnel services	5,865	25,916	25,000	(916)	104%
Other expenditures					
Legal Counsel	8,924	98,994	110,000	11,006	90%
Outside Legal Counsel	6,000	75,000	75,000	-	100%
Outside Legislative Advisory	6,000	66,000	66,000	-	100%
General Administrative	187	45,652	65,100	19,448	70%
Audit	-	17,000	17,000	-	100%
General Accounting	9,000	73,339	68,100	(5,239)	108%
Application Screening - THND	34,799	375,636	417,590	41,954	90%
Application Screening - RAAO	4,608	43,392	52,800	9,408	82%
TPA Services	-	342,087	620,000	277,913	55%
Building Occupancy Costs	-	26,727	100,000	73,273	27%
Advertising	-	14,165	7,000	(7,165)	202%
Other Operating Expenditures	915	15,217	129,000	113,783	12%
Capital Expenditures	-	-	-	-	0%
Tax Collector & Appraiser Fee	153	595,952	630,000	34,048	95%
City of DeLand Tax Increment District	-	87,162	90,000	2,838	97%
Total other expenditures	70,586	1,876,323	2,447,590	571,267	77%
Total expenditures	1,033,664	12,692,173	18,622,700	4,789,825	74%
Excess (deficiency) of revenues over expenditures	\$ (1,021,217)	\$ 4,956,781	\$ (1,177,700)	\$ (4,993,779)	-324%

See accountants' compilation report.

From: tsmall@westvolusiahospitalauthority.org
To: "Stacy Tebo"
Subject: Corrected: Legal Updates for Board Packet.
Date: Tuesday, October 11, 2022 12:51:44 PM

Stacy, other than including a copy of the below which I just blind copied to all Board members, I don't have any of legal updates for the Board packet.

From: tsmall@westvolusiahospitalauthority.org [mailto:tsmall@westvolusiahospitalauthority.org]
Sent: Tuesday, October 11, 2022 12:46 PM
To: 'Stacy Tebo' <stebo@westvolusiahospitalauthority.org>
Cc: 'Zach Chalifour' <Zach.Chalifour@JMCo.com>; 'Webb Shephard' <Webb.Shephard@JMCo.com>
Subject: Legal review of Scanning Project Proposals from DataSavers and Image One

As requested, counsel reviewed the proposals from DataSavers and Image One. This review did not identify any areas of legal concern except for the lack of clarity in how much detail would be included in the indexing of the scanned documents. For example, DataSavers described its indexing commitment as "Index files by 3 fields—Box ID, File Type and Date". Image One stated that it would index by "document type", "box number" and "info on Sheet inside Binder". Because the level of indexing detail will determine how easily a particular image can be retrieved from amongst all scanned images, counsel spoke with Ms. Tebo last week and recommended that she obtain clarifications from both companies about this aspect of the proposed scope of work. As of today, Ms. Tebo has forwarded counsel updated proposals from both companies which she will include in the Board Meeting materials.

Counsel also suggested that Ms. Tebo confirm with the State of Florida (e.g., its Division of Library and Information Services) does not require any special forms completed or process followed before WVHA turns over its permanent records for scanning. This confirmation will protect WVHA if some unexpected accident or fire destroys the records before the scanning project is completed. Ms. Tebo notified counsel that she has confirmed with the relevant State officials that no special process is required.

Feel free to call to discuss any other specific concerns that you notice in your review of the proposals, 386-740-0788.

Best regards, ts
Ted W. Small, Esq.
Law Office of Theodore W. Small, P.A.
PO Box 172
DeLand, FL 32721
386-740-0788 (ph)
tsmall@westvolusiahospitalauthority.org