

**West Volusia Hospital Authority
BOARD OF COMMISSIONERS and the CITIZENS ADVISORY
COMMITTEE (CAC) JOINT MEETING**

April 15, 2021

DeLand City Hall

120 S. Florida Avenue, DeLand, FL

Via Conference call 1-339-209-4657

5:00 p.m.

Agenda

1. Call to Order Joint Meeting
2. Opening Observance followed by a moment of silence
3. Approval of Proposed Agenda
4. Consent Agenda
 - A. Approval of Minutes – Future Hospital Funding Workshop March 18, 2021
 - B. Approval of Minutes - Regular Meeting March 18, 2021
5. Citizens Comments
6. Citizens Advisory Committee, Donna Pepin, Chair
 - A. Organizational Meeting Minutes March 2, 2021
 - B. Regular Meeting/Applicant Workshop Minutes March 2, 2021
7. Reporting Agenda
 - A. EBMS March Report – Written submission
 - B. WVHA miCare Clinic DeLand/Deltona March Report - Written Submission
 - C. The House Next Door March 2020 Application Processing Report
8. Discussion Items
 - A. WVHA Funding Applications Received Spreadsheet 2021-2022
 - B. WVHA Funding Application Non-compliance Worksheet 2021-2022
 - C. WVHA Board Payment Approval Process
 - D. Potential Contracts with AdventHealth, Halifax, EMPros regarding the future for long-term Solutions to WVHA Reimbursements
 - E. City of DeLand Letter dated 3-16-2021 – Response to Bus Stop Cover – West Plymouth Avenue
 - F. Addressing Social Media Posts in WVHA Electronic Retention Policy (See Legal Update Dated April 6, 2021)
9. Follow Up Items
 - A. EBMS Waiver of Subrogation Rights
 - B. Eligibility Guidelines Revision Recommendations
 1. January 15, 2021 Federal Poverty Guidelines (pages 21 & 34)
 2. Page 25 Delete Northeast Florida Healthcare (NEFHS) replace with WVHA miCare Clinics
 3. Homeless Certification Options for Deltona
 4. Email dated 2/16/2021 Gail Hallmon, COO, THND re: ACA
10. Finance Report
 - A. March Financials
11. Legal Update
12. Adjournment

**WEST VOLUSIA HOSPITAL AUTHORITY
WVHA BOARD OF COMMISSIONERS FUTURE OF HOSPITAL
FUNDING WORKSHOP**

DeLand City Hall
120 S. Florida Avenue, DeLand, FL
4:00 P.M.
Or Via Conference Call 1-339-209-4657
March 18, 2021
DeLand, Florida

Those in Attendance:

Commissioner Voloria Manning
Commissioner Judy Craig (*arrived at the meeting at 4:40 p.m.*)
Commissioner Roger Accardi
Commissioner Jennifer Coen

Absent:

Commissioner Brian Soukup

CAC Present:

Elmer Holt
Donna Pepin
Jacquie Lewis
Jenneffer Pulapaka (via conference call)

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Al Powers, Dreggors, Rigsby & Teal, (DRT) P.A.
Administrative Support: Eileen Long, DRT
James (Jim) Vertino, CEO, EBMS
Andrew Murray, CMO, EBMS (via conference call)
Darik Croft, COO, miCare Clinics (via conference call)

Call to Order

Chair Manning called the meeting to order. The meeting took place at DeLand City Hall, 120 S. Florida Avenue, DeLand, Florida, at 4:00 p.m. and via Conference call #1-339-209-4657, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County.

Workshop Objective: To discuss with all interested stakeholders a long-term funding solution for hospital-based health care that could include emergency department (ED) services starting October 1, 2021.

Approval of Proposed Agenda

Motion 028 – 2021 Commissioner Coen motioned to approve the agenda as presented. Commissioner Accardi seconded the motion. The motion passed by a 3-0-2 vote.

Citizens Comments

There were two.

Facilitation of Workshop Presentations by Jim Vertino, CEO, EBMS

Mr. Vertino introduced himself and explained EBMS' function in their duties as the Third-Party Administrator (TPA) for the WVHA.

Recap of Workshop Objective

Mr. Vertino explained that the main objective that EBMS wants to get out of tonight's discussions was long-term funding solutions for hospital care delivery to the WVHA HealthCard members. And does that long-term funding solution include emergency department (ED) care? EBMS is proposing looking toward October 1, 2021 for any proposed future-based hospital funding due to the WVHA's current year budget constraints. EBMS would like to facilitate this conversation to create a long-term strategy that make everyone happy and creates a "win-win-win situation for the community". He opened the floor to the stakeholders:

Introduction of Stakeholder Proposals

AdventHealth

Mr. Kyle Glass, West Volusia Market CFO, AdventHealth addressed the Board and outlined the hospital's position by reading their proposal to the WVHA Board dated March 8, 2021 (attached).

Mr. Jim Vertino asked Mr. Glass to describe the AdventHealth charity care Policy.

Mr. Glass explained that patients are eligible for free medical care under the AdventHealth charity care program if their income falls under 200% of the Federal Poverty Levels (FPL). Once someone is qualified for AdventHealth charity care, that would extend to their ED care within the facility.

Mr. Vertino further requested an explanation of what other services are covered once a patient goes through that charity care application process and is approved?

Mr. Glass stated that the standard coverage would approve ED services and inpatient care attached to the ED coverage. Every case is evaluated case-by-case.

Mr. Vertino further asked if Mr. Glass was aware that every WVHA HealthCard (HC) member is qualified at 150% of FPL and below? Therefore, every HC member would most likely qualify for AdventHealth's charity care program.

Mr. Glass consented that would be the most likely outcome.

Mr. Vertino further clarified, that if the HC member was qualified for AdventHealth's charity care program, then all ED care and inpatient care that came after that ED care would qualify under their charity care program and would no longer be covered by the WVHA.

EMPros

Dr. Kristin McCabe, Regional Operations Coordinator/VP, EMPros addressed the Board of Commissioners and explained that EMPros has been serving this community for over 45 years. She stressed that their doctors are considered specialists. She further explained that while the ED services are offered under the hospital's Emergency Medical Treatment and Labor Act (EMTALA), the patient that presents with an open fracture and is later treated by the Orthopaedic for surgery to reduce that fracture is paid for their services. As is the radiology group who performed the X-rays for that same patient. She went on to give the example of the cardiologists who stabilize the heart attack patient through catheterization, or other lifesaving methods, and are compensated as well. These specialists provide their EMTALA obligations through ED stabilization, yet are compensated as specialty care providers for their surgeries/services provided beyond the ED. The EMPros physicians provide that same service and therefore should be compensated for their services. She stated for the Board that, at 85% of the Medicare fee schedule, any patient who presents to the ED for services, that professional service fee would not exceed \$200.00.

Mr. Vertino asked Dr. McCabe if a HC member applied for AdventHealth's charity care program, was qualified, and presented for service at the ED, how is EMPros paid?

Dr. McCabe explained that their billing process is entirely separate from AdventHealth's billing process. If a patient qualifies for the WVHA HC program, EMPros would accept that payment at 85% of the Medicare fee schedule, and therefore they would not balance bill that HC member.

Mr. Vertino clarified his question by asking Dr. McCabe to pretend that the WVHA HC Program did not exist and that the patient qualified for AdventHealth's charity care program. That patient then presents at the ED for care, what would EMPros do from a billing perspective for that patient?

Dr. McCabe responded that they handle each patient on a case-by-case basis. They would allow any patient to enroll in a payment plan or they can assess how much they can afford to pay per month over longer periods of time. They have, at times, forgiven all charges depending on the situation. There are times when they will reduce the charges significantly, again depending on each case-by-case basis.

Mr. Vertino asked how is the patient, who was notified that they qualify for AdventHealth's charity care program, later advised that they will still be billed for services rendered in AdventHealth's ED by EMPros?

Dr. McCabe responded that the EMPros team would advise the patient of those charges. The patient has to sign a financial consent form and are advised that they may receive separate bills.

Mr. Vertino further asked, wouldn't it be a true statement if that same patient was treated by an AdventHealth employed cardiologist and was qualified under the AdventHealth charity care program, that patient would not be billed for services rendered by that AdventHealth employed cardiologist?

Dr. McCabe did not believe that she was qualified to respond to that question because she is not familiar with the AdventHealth Medical Group's billing practices.

Halifax Health

Mr. Steve Mach, Director of Patient Financial Services, Halifax Health addressed the Board explaining that they were the only hospital that responded to the WVHA Board's request for proposal for hospital services in April of 2020. They agreed to treat the WVHA HC members at 85% of the Medicare Fee Schedule. Halifax would like to agree to terms that level the playing field between all of the hospitals in the community. They believe that a full and comprehensive health care program should include emergency services. For the HC members, the perception of not having any ED coverage would be risking lives. The coverage should be comprehensive. Halifax agrees to a capped budget and working with the miCare Clinics, collaboratively.

Mr. Vertino asked Mr. Mach if the employees/physicians in the ED at Halifax are employees of Halifax Health?

Mr. Mach responded yes. They also have other providers that intervene and provide care that are not employees of Halifax Health.

Mr. Vertino, if a patient qualifies for the Halifax Health charity care program who is not a HC member presented to the ED, none of those providers would be paid for any services rendered, in that scenario, correct?

Mr. Mach, if they applied for and qualified for the Halifax Health charity care program, they would not be billed for those ED services.

4:40 p.m. Commissioner Craig arrived at the meeting.

Discussion of Charitable Care Programs/financial Assistance Policy Related to Hospital-Based Health Care

Discussion on Annual Budgeted Funding for Hospital-Based Services

Annual Funding Limit

Options For When Funding Has Been Exhausted

Rate of Reimbursement

Categories of Services Included

Mr. Vertino explained the impact of the WVHA holding the hospitals accountable in honoring their EMTALA obligations, and the launching of the miCare Primary Care Clinics that this has impacted the WVHA budget very favorably for this current fiscal year. He explained, based upon some of the responses submitted in the future hospital funding proposals, that the HC program is not insurance, it is not governed by the Department of Insurance at the State level. It is an indigent welfare benefit program. It is a healthcare reimbursement program for the qualified indigent residents of West Volusia, to cover the uninsurable. These members do not qualify for Medicaid and they

do not qualify for healthcare through the Healthcare Exchange program, also known as ACA.

Mr. Mach suggested that the WVHA could look into securing a group health insurance benefit plan to cover the WVHA HC members.

Mr. Small responded to Mr. Mach's suggestion that the WVHA explore securing insurance coverage through the Healthcare Exchange for the WVHA HC patient population. This has been explored thoroughly by the WVHA, Administrative, Accounting team and Legal Counsel, and it was not attainable.

Mr. Mach stated that he would provide a contact with Healthfund Solutions to the WVHA in the event that they wanted to explore this avenue again, as under the new Administration in the White House and some recent changes that have been made to the Healthcare Exchange.

Mr. Vertino continued by stating that there would be one budget for all hospital services, and the dollars would follow the patient. These claims would be processed on a first come, first served basis, on a claims receipt date.

There was much discussion regarding the past 20-year contract between the WVHA and AdventHealth that had a budgeted line item for physician services. Dr. McCabe stated that EMPros was compensated unfairly under that contract.

Mr. Small objected to Dr. McCabe's assertion that this governing body of the WVHA treated any provider unfairly. The EMPros contractual agreement was between AdventHealth and EMPros and therefore the WVHA did not treat EMPros unfairly, as the WVHA did not have any formal agreement with EMPros. EMPros needs to take up any grievances that they have regarding past payments or non-payments with AdventHealth.

Mr. Vertino asked Mr. Glass to pretend that the WVHA did not exist, and these 2,000 HC members would not have any means of coverage to pay for ED services rendered. If these members applied for charity care and were approved and then, for instance, they were injured in an automobile accident and presented at the ED. Care was delivered through the ED, and they were sent home. Would EMPros send a bill to that individual? Even though emergency services are listed on the AdventHealth charity care program as a covered service?

Mr. Glass responded that this is a part of their education process that the patients undergo when they first present to the ED. AdventHealth can only speak about their services rendered and not those that are rendered by providers outside of AdventHealth's umbrella.

Mr. Vertino then asked if that was a way for AdventHealth to get out of some of its' EMTALA responsibility by stating that those providers are not a part of AdventHealth's not-for-profit entity and AdventHealth has chosen to sub-contract those services to a professional, for-profit entity, which comprises all of the doctors that staff AdventHealth's ED?

Mr. Glass explained that the hospital's EMTALA and their charity care program are not connected. EMTALA requires the hospital to take care of every individual that walks into their ED, regardless of their ability to pay. It does not eliminate the right to bill for those services.

Mr. Vertino continued with the example of a general patient who walks into the ED and cannot afford to pay. The initial triage is performed by the ED doctor which is something the hospital has to do under EMTALA. That visit is then going to be billed to that patient. Every other hospital that does not outsource their ED doctors would have to cover that professional service. But AdventHealth outsources their ED physicians through EMPros and that patient is billed for that service.

Mr. Glass said that he cannot speak to other hospitals billing processes.

Mr. Vertino further explained that Halifax Health employs their own ED doctors, and someone presents who cannot afford ED care and is seen by an ED doctor at Halifax, that ER doctor would not bill that patient who could not afford that professional service. There is a reasonable expectation by the general public, that the ER doctor would not bill them if they were qualified as an indigent patient.

Wrap Up

There being no further business to come before the Board, the meeting was adjourned.

Adjournment

Voloria Manning, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
WVHA BOARD OF COMMISSIONERS REGULAR MEETING**

DeLand City Hall

120 S. Florida Avenue, DeLand, FL

Commencing upon the conclusion of the Future Hospital Funding Workshop
5:28 P.M.

Or Via Conference Call 1-339-209-4657

March 18, 2021

DeLand, Florida

Those in Attendance:

Commissioner Voloria Manning

Commissioner Judy Craig

Commissioner Roger Accardi

Commissioner Jennifer Coen

Absent:

Commissioner Brian Soukup

CAC Present:

Elmer Holt

Donna Pepin

Jacquie Lewis

Jenneffer Pulapaka (via conference call)

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.

Accountant for the Authority: Ron Cantlay, Dreggors, Rigsby & Teal, (DRT) P.A.

Administrative Support: Eileen Long, DRT

Andrew Murray, CMO, EBMS (via conference call)

Darik Croft, COO, miCare Clinics (via conference call)

Call to Order

Chair Manning called the meeting to order. The meeting took place at DeLand City Hall, 120 S. Florida Avenue, DeLand, Florida, at 5:28 p.m. and via Conference call #1-339-209-4657, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Proposed Agenda

Motion 029 – 2021 Commissioner Coen motioned to approve the agenda as presented. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

Consent Agenda

Approval of Minutes – Regular Meeting February 18, 2021 (with Errata Sheet Changes attached)

Motion 030 – 2021 Commissioner Craig motioned to approve the Consent Agenda. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Citizens Advisory Committee (CAC) Donna Pepin, Chair
CAC Organizational/Regular/Applicant Workshop March 2, 2021 – Verbal Update

CAC Chair Donna Pepin provided the WVHA Board with a verbal update of the March 2, 2021 CAC Meeting.

Reporting Agenda

EBMS February Report – Written Submission
WVHA miCare Clinic DeLand/Deltona February Report – Written Submission
The House Next Door February Report – Written Submission
Contractual Utilization Reports to the WVHA Board of Commissioners
Waylan Niece, Director of Operations, The Neighborhood Center
Tachara Ferguson-Reid, Dental Program Manager, Florida Department of Health

Mr. Waylan Niece, Director of Operations, The Neighborhood Center reviewed their submitted current year utilization Power Point Presentation.

Ms. Long advised the Board that Ms. Tachara Ferguson-Reid had a family emergency and would try to call into the Board Meeting, but she did submit a written utilization report for the current fiscal year in the form of a Power Point Presentation that was included with the Board Meeting Materials.

Citizens Comments

There were three (2 written -1 via conference call).

Discussion Items

James Moore & Company (JAMco) Independent Audit Engagement Letter

Motion 031 – 2021 Commissioner Coen motioned to accept the James Moore & Company Independent Audit Engagement Letter for fiscal year ending 2021. Commissioner Accardi seconded the motion. The motion carried by a 4-0-1 vote.

5:57 p.m. Commissioner Judy Craig excused herself from the meeting proceedings.

Banking/Investment Matters

Mr. Cantlay explained that the WVHA is required to bank with Qualified Public Depository Banking Institutions who in turn are required to pledge certain assets to protect the governmental deposits. Due to the recent operating environment for banks and changes within the bank, Mainstreet Bank has asked the WVHA to reduce their deposits on hand. In 2018 a local Community Bank, Surety Bank, secured their Qualified Public Depository status and would like to provide their services to the WVHA Board of Commissioners.

Mr. Small referred to the Resolution that was placed on the desk for each Commissioner. Resolution of the West Volusia Hospital Authority to Authorize the opening of a new Qualified Public Depository bank account at Surety Bank of Florida, a Designated Qualified Public Depository. Resolution 2021-001. He pointed out paragraphs 2, 4 and 5, specifically (attached).

6:21 p.m. Commissioner Craig returned to the meeting.

Motion 032 – 2021 Commissioner Coen motioned to approve Resolution 2021-001. Commissioner Accardi seconded the motion.

Roll Call:

Commissioner Accardi	Yes
Commissioner Coen	Yes
Commissioner Craig	Yes
Chair Manning	Yes
Commissioner Soukup	Absent

The motion carried by a 4-0-1 vote

Commissioner Craig asked Mr. Cantlay how much the Florida Auditor General's operational audit is costing the WVHA, to date.

Mr. Cantlay stated that the audit began sometime in September of 2020, and to date it has cost the WVHA \$4,842.50.

Commissioner Craig advised the Board that there is language going into a Bill demanding that every special taxing district in the State of Florida undergo an audit performed by the Florida Auditor General every five years. The WVHA will have to pay for this audit, after already paying for the annual independent audit performed by James Moore and Company.

Exploratory Discussions with AdventHealth, Halifax Health, Emergency Medical Professionals (EMPros) regarding the future long-term Solutions to WVHA Reimbursements

Resolution 2020-007 (attached)

Mr. Jim Vertino, CEO, EBMS made some recommendations, 1) allow time to negotiate and discuss proper budgeting strategies to become effective October 1, 2021. Therefore, he recommends more public meetings with the WVHA and the stakeholders to allow time for these discussion and negotiations. 2) if the WVHA and the stakeholders are able to reach an agreement, he recommends that this would be a long-term relationship, 3 – 5 years in duration.

Mr. Vertino continued by stating that having both hospital systems available to the HC patient population would be a great advantage. He recommended that the Board consider the offer made by AdventHealth during the earlier workshop to open up their urgent care centers to the HC members as this would be a great advantage, diverting these HC members from the ED. Urgent care is much cheaper than an ED visit.

Mr. Vertino concluded by stating that the known “sticking point” is the emergency room care and whether or not the WVHA was willing to compensate for these ED services. Both Halifax Health and AdventHealth have agreed to being reimbursed at 85% of the Medicare Fee Schedule for inpatient services and ancillary care services. He believed that creating a budgeted line item for some level of emergency care at both Halifax Health and AdventHealth, making it capped so that the dollars follow the patient and allow for EMPros to be compensated for some level of care, would result in a “win, win, win” scenario for the HC patient population.

Commissioner Craig asked Attorney Small if he could amend the Community Legal Services of Mid-Florida’s (CLSMF) current WVHA FY 2020-2021 Funding Agreement, such that CLSMF could assist the WVHA HC members that have found themselves in collections and/or being balanced billed by either hospital, to fight both collections and balance bills?

Mr. Small explained that Commissioner Craig had already notified him of this possible amendment to CLSMF current WVHA Funding Agreement, therefore he was prepared with the following language: Paragraph 4.2 Reimbursement Rate. Grantee shall be reimbursed for access to healthcare services provided to Program Participants (as defined in Paragraph (6) by its attorneys or paralegals at the following rates: (i) a rate of \$85.00/hour billable in 1/10 hour increments for legal services (that are reasonable and ordinarily billable in a private practice setting) rendered to a Program Participant to resolve legal issues preventing them from qualifying for Medicaid, Medicare, Veterans, Social Security Disability or private insurance as an alternative to the WVHA HealthCard Program *and to assist Program Participants to defend against any collection measures that are pursued against them by either AdventHealth DeLand, AdventHealth Fish Memorial, Halifax Medical Center of Deltona for Emergency Department services.*

Motion 033 – 2021 Commissioner Craig motioned to add the language to amend paragraph 4.2, “and to assist Program Participants to defend against any collection measures that are pursued against them by either AdventHealth DeLand, AdventHealth Fish Memorial, Halifax Medical Center of Deltona for Emergency Department services” in the CLSMF WVHA Funding Agreement 2020-2021. Commissioner Coen seconded the motion. The motion passed by a 4-0-1 vote.

Follow Up Items

EBMS Waiver of Subrogation Rights (update)

Mr. Small stated that DRT has performed some preliminary accounting on these subrogation matters. But his understanding is that Ms. Long sent a request for further accounting information that is still pending EBMS response. As soon as DRT receives that information, the Board can have a better understanding of the scope of these subrogation matters. Therefore, Mr. Small stated that this will be brought back before the Board during the April 15, 2021 Regular Meeting.

Mr. Vertino confirmed that EBMS was working on clarifying and identifying claims pertaining to injuries.

Eligibility Guidelines Revision Recommendations

January 15, 2021 Federal Poverty Guidelines (pages 21 & 34)

Page 25 Delete Northeast Florida Health Systems (NEFHS) replace with WVHA miCare Clinic

Homeless Certification Options for Deltona

Eligibility Term – email dated 2/8/2021 Gail Hallmon, COO, The House Next Door (THND)

Email dated 2/16/2021 – Gail Hallmon, COO, THND re: ACA

Mr. Small summarized this annual Eligibility Guideline (EG) review process and asked the Board to review his Legal Update. The extending of the EG term from 6 months to 12 months is a “trickier decision” than just saving the administrative costs of renewing the applications. Previous Boards have stuck with the 6-month renewal timeline because circumstances could change, making formerly eligible members ineligible for the HC.

The Board directed that Ms. Long remove from the next Agenda item 4. Eligibility Term as there was Board consensus to keep the eligibility term at 6 months.

Commissioner Coen stated that she has been in communications with New Hope Baptist Church in Deltona and confirmed that they have access to the Homeless Management Information System (HMIS) and they currently have received a grant from the City of Deltona for aiding their homeless population.

Mr. Small encouraged Commissioner Coen to have Pastor Bradley at New Hope Baptist Church apply for WVHA funding through the annual funding process and by the deadline of noon, on April 2nd, 2021.

Finance Report

Mr. Ron Cantlay, DRT reviewed for the Board the February financial statements.

Motion 034 - 2021 Commissioner Accardi motioned to pay the bills totaling \$2,186,677.41. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

Motion 035 – 2021 Commissioner Coen motioned to schedule a workshop next month to discuss future hospital funding before the April 15, 2021 Joint Meeting with the CAC. Commissioner Accardi seconded the motion.

Mr. Small cautioned that there are some administrative hurdles that the Board needs to consider. This room might not be available to the WVHA at 4:00 p.m. on April 15, 2021. Further, EBMS has been tasked to negotiate with these three stakeholders and would they be ready to present any terms in one month’s time?

Mr. Vertino stated that EBMS is at an “impasse” and asked if the Board was willing to reimburse for any portion of the ER services? If not, he didn’t believe that any further negotiations would change the current situation into the foreseeable future.

Mr. Small responded by stating that he did not hear any Commissioner say that they did not want EBMS to pursue a “win, win, win” scenario that would possibly include ER services as long as it is included in a long-term agreement.

Mr. Vertino believed removing the barrier to exclude ER services and to start entertaining some level of possible ER coverage will allow the negotiations to proceed with EBMS, with Halifax Health, AdventHealth, and EMPros.

Mr. Small suggested that instead of scheduling a workshop to leave “Potential contracts with AdventHealth, Halifax Health and EMPros regarding the future for long-term solutions to WVHA Reimbursement” on the WVHA Board Meeting Agenda under Discussion Items.

Commissioner Coen rescinded her motion 035 -2021 and agreed to leaving this item on the Discussion Agenda, per Attorney Small’s recommendation.

Motion 036 – 2021 Commissioner Craig motioned to move \$3,000,000.00 from Mainstreet Community Bank into the WVHA Intracoastal MMA Account. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Legal Update

Mr. Theodore Small, Legal Counsel for the WVHA submitted his legal update memorandum dated March 9, 2021.

There being no further business to come before the Board, the meeting was adjourned.

Adjournment

Voloria Manning, Chair

West Volusia Hospital Authority,
% DRT CPA,
1006 N. Woodland Blvd., #A,
P.O. Box 940,
DeLand, FLA 32721.

Tanner Andrews,
1027 M Euclid Ave.,
P.O. Box 1208,
DeLand, FLA 32721.

06-Apr-2021

To the Board:

I have little doubt that we will again be discussing the hospitals' desire for emergency room payments. At least as to Adventist, there are two concerns that ought to slow us and make us think. After briefly discussing those concerns, I take the opportunity to reflect as a citizen and taxpayer.

- i -

First, the scheme whereby the ER docs are separated out from the hospital presents problems. We will surely be billed by the hospital and by the ER docs. With insurance, it is a race: the hospital rushes gets its bill in before the ER docs, so that any policy limits will affect the docs; the docs are surely motivated to do the same. With the Authority, however, there would be less concern as to exhausting policy limits.

At present, there is no transparency as to the arrangement between the docs and the hospital. It might be instructive to compare bills from a hospital which has an in-house emergency department. That is probably nearly all of them. Be assured that, if we agree to pay the Adventists for emergency room care, then we will be thoroughly soaked by the combined creative billing efforts of two separate teams of experts.

- ii -

Second, the quality of care for which we would be paying may turn out to be shameful. While the hospital may not be able to directly discuss Ms. Ridgley's report, they should certainly be able to tell us what their general policies are. So far, there is no suggestion that leaving people to suffer in pain for hours, with life-threatening conditions, is not their standard practice.

In the months since the reports first came out, we would expect them to let us know if their policy is other than, as experienced by Ms. Ridgley, people must wait in pain for hours. And, if that is not their policy, HIPAA would form no barrier to them telling us who got sacked, omitting specific reference to private patient information.

Two months of silence is more informative than the collective bit-bucketing of a hundred "contact us" web forms, nominally directed to a group of PR flacks two counties away.

- iii -

From the above, I conclude that the Adventists want the taxpayers to be billed, twice, for life-threatening bad practices. We cannot ignore the quality of care for which we may contract. Even if there were no financial considerations, we should be ashamed to associate ourselves with such callous disregard for human health and welfare.

Here, we would go in publicly deeming what Ms. Ridgley experienced to be acceptable in our sight. In cases of bad outcomes, our members may look to the Authority as a potential deep pocket with little regard for the standard of care and impressive tolerance for dereliction. It follows that, for both humanitarian and financial reasons, we ought not pour our money into the ER at this time.

Yours,


Tanner Andrews

**CITIZENS ADVISORY COMMITTEE MEETING
WEST VOLUSIA HOSPITAL AUTHORITY
ORGANIZATIONAL MEETING
DELAND CITY HALL
120 S. FLORIDA AVENUE, DELAND, FL
AND VIA CONFERENCE CALL 1-339-209-4657
MARCH 2, 2021
5:15PM
MINUTES**

CAC Members/Attendance:

Elmer Holt
Linda White
Jacquie Lewis
Donna Pepin
Dolores Guzman
Brandy White
Jenneffer Pulapaka
David Williams
Patrick Rogers

CAC Members/Absent:

Althea Whittaker (Not Excused)

WVHA Commissioners Present:

Voloria Manning, Chair

Others Present:

Attorney for the Authority: Ted Small, Law Office of Theodore W. Small, P.A.
Eileen Long, Dreggors, Rigsby & Teal, P.A.

Call to Order

Vice-Chair Pepin opened the meeting with The Pledge of Allegiance followed by a moment of silence.

Approval of Agenda

Member Linda White motioned to approve the agenda. Member Jenneffer Pulapaka seconded the motion. The motion passed unanimously.

Election of Officers

Vice-Chair Pepin opened the floor for the nomination of CAC Chair.

Member Elmer Holt nominated Dolores Guzman to the office of CAC Chair.

Member Dolores Guzman respectfully declined the nomination.

Member Dolores Guzman nominated Donna Pepin to the office of CAC Chair.

There were no other nominations.

Donna Pepin was declared CAC Chair by acclimation.

- **Vice-Chair**

Chair Pepin opened the floor for nomination of CAC Vice-Chair.

Member Linda White nominated Jacquie Lewis to the office of CAC Vice-Chair.

There were no other nominations.

Jacquie Lewis was declared CAC Vice-Chair by acclimation.

There was some confusion as to Member Dolores Guzman's nomination of Donna Pepin for CAC Chair.

Member Dolores Guzman restated her nomination for Donna Pepin as CAC Chair.

There were no other nominations.

Donna Pepin was declared CAC Chair by acclimation.

Citizens Comments

There were none.

Review WVHA Meeting Minutes

- **Regular Meeting Minutes October 15, 2020**
- **Regular Meeting Minutes November 19, 2020**

Ms. Long explained that the WVHA meeting minutes were provided to keep the CAC informed.

Tentatively Scheduled Meetings - 2021

- **Funding Process**
- **Steps in Funding Review Process**

Ms. Long reviewed the 2021 meeting schedule and CAC funding process.

Discussion

- **CAC member list (attached)**

CAC Comments

Adjournment

There being no further business before the Committee, the meeting was adjourned.

Donna Pepin, Chair

**CITIZENS ADVISORY COMMITTEE MEETING
WEST VOLUSIA HOSPITAL AUTHORITY
DeLAND CITY HALL
120 S. FLORIDA AVENUE, DeLAND FL 32720
AND VIA CONFERENCE CALL 1-339-209-4657
MARCH 2, 2021**

**COMMENCING UPON THE CONCLUSION OF THE ORGANIZATIONAL
MEETING AT 5:37 P.M.**

MINUTES

CAC Members/Attendance:

Elmer Holt
Donna Pepin
Jacquie Lewis
Linda White
Dolores Guzman
Jenneffer Pulapaka
Brandy White
David Williams
Patrick Rogers

CAC Members/Absent:

Althea Whittaker (unexcused)

Agency Representatives Present:

Salvatore Gintoli/SMA Healthcare
Nicole Sharbono/SMA Healthcare
Waylan Niece/The Neighborhood Center
Connie Hollingsworth/Community Legal Services of Mid-Florida (via conference call)
Peter Willems/Hispanic Health Initiative
Melissa Pagan/Healthy Start Coalition of Flagler & Volusia
Tachara Ferguson-Reid/Florida Department of Health
Shannon Sargent/Rising Against All Odds
Brenda Flowers/Rising Against All Odds
Gail Hallmon/The House Next Door (via conference call)

Others Present:

Ted Small, Law Office of Theodore W. Small, P.A.
Eileen Long, Dreggors, Rigsby & Teal, P.A.
Voloria Manning, WVHA Chair

Call to Order

CAC Chair Donna Pepin opened the meeting with a moment of silence followed by The Pledge of Allegiance.

Approval of Agenda

Member Holt motioned to approve the agenda. Member Pulapaka seconded the motion. The motion passed by a 9-0-1 vote.

Citizens Comments

There were none.

Attorney Theodore W. Small, WVHA Legal Counsel

Mr. Small addressed the CAC Members by first explaining the CAC ByLaws. He also explained that remote participation requires authorization by a present, physical quorum which would mean 6 members would have to be present to authorize any other members to participate remotely. He pointed the members to Article XIII. Conflict of Interest, Chapter 112, Florida Statutes, Code of Ethics for Public Officers and Employees of the CAC ByLaws. Further directing the members to contact the Florida Commission on Ethics when in doubt to obtain any needed clarity. The Florida Commission on Ethics website has a listing of rules for “do’s and don’ts”.

Member Guzman asked Attorney Small to clarify the social media conflicts.

Mr. Small reminded the Committee members that they are governed by the Florida Sunshine Law and explained the limited communications that they can engage in with each other and what they cannot discuss outside of a public meeting, including emails, text messages, or any communications in any way. He stressed that social media and blogging sites are particularly dangerous in exposing the Committee members to Sunshine Law violations.

Mr. Small referenced Section 1. of the WVHA Enabling Legislation, Chapter 2004-421, House Bill No. 837, “An independent special tax district is hereby created and incorporated to be known as the ‘West Volusia Hospital Authority’ in Volusia County for the purpose of, either directly or through third parties, providing access to healthcare for indigent residents of the district (“purpose”). Health care is to be provided or overseen by licensed health care professionals or entities and may only be provided for nonindigents and nonresidents incidental to the provision of services to indigent residents of the district. This purpose is hereby found and declared to be a public purpose and necessary for the general welfare of the residents of the district, which the district shall embrace and include the following described property in Volusia County, to wit”: He continued by explaining that if an application does not meet this criteria, that application should not be considered for funding and the members could make a motion to remove that application from the review process, pushing that final decision to the Board of Commissioners. This will save both the committee members and the applicant’s time.

Mr. Small advised the Committee of the Select Internal Organizational Policies of the WVHA that was adopted by the Board back in November of 2020, reading specifically the Rules of Debate, “Obtaining the floor: Every Commissioner desiring to speak shall address the Chair and, upon recognition by the Chair, the recognized Commissioner shall confine comments to the question under debate, avoiding all personalities and indecorous language. Interruptions: A Commissioner once recognized, shall not be interrupted when speaking unless the Chair calls that Commissioner to order. If a Commissioner, while speaking, is called to order by the Chair, the Commissioner shall cease speaking until the question of order is determined and, if in order, shall be permitted to speak. The Chair

shall decide all questions of order; subject, however, to an appeal to the entire Board of Commissioners upon such questions, in which event a majority vote of the Board of Commissioners shall conclusively govern and determine such question of order". These rules are not applicable to the Committee now, but they can utilize these rules as a guideline.

Mr. Small went over the WVHA funding applications and explained various aspects of the applications, including comparative rates of reimbursement from other payer sources. This is because the WVHA is the payer of last resort and will not reimburse for services at a greater rate than the least of any of the funded agencies payers. He stressed that the CAC really needed to strictly enforce these applicants to provide fee-for-service rates of reimbursement and to make these applicants provide comparative rates of reimbursement from other payers. Also, that all final approved funding applications are contractually tied to the WVHA Eligibility Guidelines (EG's). He encouraged the CAC to direct all applicants to both the EG's and provide them with an existing WVHA Funding Agreement. Further, only agencies who serve residents of the WVHA taxing district are eligible for WVHA funding consideration. He explained that in order to qualify as a WVHA funded entity, the healthcare services are to be provided or overseen by a licensed healthcare professional.

Mr. Small stated that the Committee should review all of the submitted funded applications in advance of the April 15, 2021 Joint Meeting with the WVHA and the CAC and address any concerns during this public meeting should there are any applications that were submitted that the Committee believes does not fit the WVHA Enabling legislation, and therefore should not go through the CAC review process.

CAC Review/Overview of Funding Applications

CAC Ranking Sheet

Funding Application Calendar 2021

Steps in Funding Review Process 2021

Tentatively Scheduled Meetings 2021

Ms. Long reminded the CAC members that, during the CAC Ranking meeting, they will show up with their ranking sheets fully completed. Each member will read aloud each Agencies ranking results along with any comments and turn in their final ranking sheets for the public record. Ms. Long will have an Excel Spreadsheet displayed for each member to view for accuracy of her dictation as read by each member and displayed for all public members in attendance. CAC members must be present for this meeting in order to submit their rankings. If unable to attend this ranking meeting, they cannot submit their rankings by proxy or in absentia.

February Schedule I – Healthcare Expenditures

Ms. Long explained that this financial statement will be provided to the Committee during the upcoming CAC meeting so that the Committee can see how the funded agencies are utilizing their appropriated WVHA funds versus the dollar amounts that they will be requesting for upcoming fiscal year 2021-2022. There was also Committee discussion that utilization over 2020-2021 has been significantly reduced. This is believed to be because of the COVID pandemic and people being too afraid to go to their doctors or expose themselves to others.

6:58 Dolores Guzman had to excuse herself from the meeting due to extreme pain from her recent broken arm. Jacquie Lewis helped her to her car.

Adjourn Regular Meeting

Call to Order Applicant Workshop-Question & Answer

7:05 Jacquie Lewis returned to the meeting already in progress.

Review of Application

CAC Chair opens with a brief explanation of the Application Process and review of Funding Application

- **Non-Primary Care Application**

There was CAC consent that Attorney Small fully covered the review of the Funding Application and process.

Applicant Workshop-Question & Answer session between applicants and CAC Members

There was CAC discussion regarding reviewing WVHA funding requests that represent potential duplication of services, and the importance of the applicants reporting outcomes results.

Member Brandy White questioned Hispanic Health Initiative (HHI) why year to date on the financial statement does it show that HHI has not received any funding for 2020-2021?

Mr. Peter Willems explained that HHI has been unable to operate while under the COVID pandemic lock-down.

Member Brandy White asked Ms. Nicole Sharbono, SMA how often are beds available at their residential treatment center or are they constantly full?

Ms. Sharbono responded that, pre-2020, their residential treatments beds were full. They have had to reduce the number of beds so that they can maintain an isolation room in the event that they would encounter any positive COVID cases and would need to bring somebody in quickly. Then get them tested and quarantined away from the rest of the patient population. They have needed separate spaces and have received fewer referrals from some of their traditional referral sources.

Member Brandy White asked if there was capacity for more beds at that facility?

Ms. Sharbono responded that this facility does not have any more capacity for more beds, they are licensed for 54 beds at this facility.

Member David Williams asked Ms. Sharbono about the Baker Act Program and if they were only seeing and billing for West Volusia Residents?

Ms. Sharbono responded that the WVHA is only billed for West Volusia Residents.

Member Linda White asked Ms. Sharbono, if upon discharge from Baker Act Services, does SMA then refer those clients to The House Next Door to apply for a WVHA HealthCard?

Ms. Sharbono explained that they have an entire process in place and a dedicated care-coordinator to identify if a West Volusia Resident could qualify for the WVHA HealthCard and that care-coordinator will work with the client to complete that process with the WVHA approved certifying agency, The House Next Door.

CAC Comments

Adjournment

There being no further business before the Committee, the meeting was adjourned.

Donna Pepin, CAC Chair



EBMS

April 15, 2021

Submission Report for
WVHA Board Members

Table of Contents

Executive Summary Current Month & YTD	1
PCORI Membership Count.....	5
Enrollment Counts by Postal Code	6
Tier Census	7
Benefit Analysis Summary Current Month & YTD... ..	10
Cost of Major Current Month & YTD.....	12
Cost of Minor Current Month & YTD.....	14
Summary of Claims Paid by Location.....	24
Paid Amount by PCP Encounters Current Month & YTD.....	25
Claims paid by Month	29



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

3/1/2021 to 3/31/2021

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	4043		Charges	\$2,996,281	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$2,606,964	Addl Info Not Provided	\$38,060	1.27%
Medical	\$432,498	\$192	Allowed	\$389,317	Duplicate Charges	\$37,615	1.26%
Professional	\$237,460	\$105	less Member	\$6,970	Plan Limitations	\$1,212,625	40.47%
Facility	\$195,037	\$87	less Adjustments	-\$50,151	UCR Reductions	\$2,395	0.08%
PBM	\$0	\$0	Paid Benefit	\$432,498	Other	\$1,316,270	43.93%
Vision	\$0	\$0	plus Admin Costs	\$272,313	Total:	\$2,606,964	87.01%
Total Plan Paid:	\$432,498	\$192	Total Plan Paid:	\$704,810			

Census										
Census Date:	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
3/31/2021										
0 to 19	23	26	49	0	0	0	0	49	0	0
20 to 25	76	76	152	0	0	0	0	152	0	0
26 to 29	61	54	115	0	0	0	0	115	0	0
30 to 39	189	178	367	0	0	0	0	367	0	0
40 to 49	212	263	475	0	0	0	0	475	0	0
50 to 59	294	401	695	0	0	0	0	695	0	0
60 to 64	108	179	287	0	0	0	0	287	0	0
65 and Older	33	79	112	0	0	0	0	112	0	0
Totals	996	1256	2252	0	0	0	0	2252	0	0
Average Age	44.95	47.99	46.65	0.00	0.00	0.00	0.00	46.65	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type				
Name	Claim Count	Paid	Census Date: 3/31/2021	Employee	Spouse	Dependent	
Halifax Hospital Medical	18	\$98,704	0 to 19	\$1,042	\$0	\$0	
Medical Center Of Deltona	54	\$79,712	20 to 25	\$4,127	\$0	\$0	
Quest Diagnostics Tampa	560	\$39,460	26 to 29	\$22,905	\$0	\$0	
Florida Cancer Specialists	108	\$20,564	30 to 39	\$81,349	\$0	\$0	
Quest Diagnostics Nichols	31	\$15,283	40 to 49	\$45,892	\$0	\$0	
Orange City Surgery	20	\$12,673	50 to 59	\$152,582	\$0	\$0	
Halifax Hospital Deltona	12	\$11,355	60 to 64	\$71,571	\$0	\$0	
Orange City Surgery	41	\$10,495	65 and Older	\$53,029	\$0	\$0	
6 Radiology Associates	240	\$10,167	Totals	\$432,498	\$0	\$0	
1 Twin Lakes Imaging	72	\$9,585					

Claims Paid by Month			Average Lag & Average Spend (rolling 12 months)			
Month	Claim Count	Paid	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
January 21		\$195,932	Medical	\$16,651	43	\$715,993
February 21		\$461,274	Vision	\$0	28	\$0
March 21		\$432,498	RX	\$0	11	\$0
Total:		\$1,089,704	Total:			\$715,993



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 3/1/2021 to 3/31/2021
Location: All

Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	6	\$1,467	\$1,060	\$407	\$20	\$0	\$387	0.09%
ANESTHESIA	38	\$62,855	\$53,860	\$8,994	\$0	\$0	\$8,994	2.08%
CHIROPRACTIC	33	\$89	\$39	\$50	-\$50	\$0	\$100	0.02%
COVID-19	54	\$4,870	\$4,600	\$270	\$0	\$0	\$270	0.06%
DIALYSIS	29	\$149,170	\$145,960	\$3,210	\$0	\$0	\$3,210	0.74%
DME/APPLIANCE	5	\$4,845	\$4,845	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	322	\$713,905	\$713,769	\$136	\$0	\$0	\$136	0.03%
HOME HEALTH CARE	4	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	210	\$69,591	\$69,591	\$0	\$0	\$0	\$0	0.00%
INJECTION	1	-\$60	-\$36	-\$24	\$0	\$0	-\$24	-0.01%
INPATIENT PHYS	247	\$49,183	\$43,671	\$5,512	\$0	\$0	\$5,512	1.27%
IP HOSP CHARGES	35	\$510,554	\$419,569	\$90,984	\$600	\$0	\$90,384	20.90%
MATERNITY	8	\$1,321	\$845	\$477	\$0	\$0	\$477	0.11%
MEDICAL MISC	288	\$16,816	\$15,357	\$1,459	\$28	\$0	\$1,431	0.33%
OFFICE VISIT	1130	\$92,696	\$66,926	\$25,771	\$1,470	\$0	\$24,301	5.62%
OP PHYSICIAN	224	-\$28,099	-\$24,029	-\$4,071	\$64	\$0	-\$4,135	-0.96%
OTHER	330	\$6,810	\$6,626	\$184	\$0	-\$50,151	\$50,334	11.64%
OUTPAT HOSP	2	\$15,783	\$11,407	\$4,376	\$50	\$0	\$4,326	1.00%
PSYCHIATRIC	199	\$29,593	\$16,683	\$12,909	\$715	\$0	\$12,194	2.82%
RADIATION /CHEMO	213	\$233,737	\$186,007	\$47,730	\$9	\$0	\$47,721	11.03%
SLEEP DISORDER	9	\$737	\$737	\$0	\$0	\$0	\$0	0.00%
SURG FACILITY	50	\$248,870	\$202,453	\$46,417	\$285	\$0	\$46,132	10.67%
SURGERY	238	\$6,956	\$6,595	\$361	\$0	\$0	\$361	0.08%
SURGERY IP	16	\$32,449	\$29,737	\$2,712	\$0	\$0	\$2,712	0.63%
SURGERY OP	150	\$135,439	\$112,778	\$22,661	\$0	\$0	\$22,661	5.24%
THERAPY	450	\$45,105	\$24,189	\$20,915	\$1,730	\$0	\$19,185	4.44%
URGENT CARE	3	\$695	\$695	\$0	\$0	\$0	\$0	0.00%
VISION	2	\$80	\$80	\$0	\$0	\$0	\$0	0.00%
WELLNESS	1057	\$45,109	\$33,477	\$11,632	\$3	\$0	\$11,629	2.69%
XRAY/ LAB	5778	\$545,718	\$459,474	\$86,244	\$2,046	\$0	\$84,198	19.47%
Totals:	11131	\$2,996,281	\$2,606,964	\$389,317	\$6,970	-\$50,151	\$432,498	

Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 1/1/2021 to 3/31/2021
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	9701		Charges	\$9,046,798	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$7,990,278	Addl Info Not Provided	-\$185,752	-2.05%
Medical	\$1,089,704	\$161	Allowed	\$1,056,520	Duplicate Charges	\$78,681	0.87%
Professional	\$635,032	\$94	less Member	\$23,369	Plan Limitations	\$4,600,288	50.85%
Facility	\$454,671	\$67	less Adjustments	-\$56,553	UCR Reductions	\$2,585	0.03%
PBM	\$0	\$0	Paid Benefit	\$1,089,704	Other	\$3,494,475	38.63%
Vision	\$0	\$0	plus Admin Costs	\$541,125	Total:	\$7,990,278	88.32%
Total Plan Paid:	\$1,089,704	\$161	Total Plan Paid:	\$1,630,829			

Census										
Census Date:	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
3/31/2021										
0 to 19	23	26	49	0	0	0	0	49	0	0
20 to 25	76	76	152	0	0	0	0	152	0	0
26 to 29	61	54	115	0	0	0	0	115	0	0
30 to 39	189	178	367	0	0	0	0	367	0	0
40 to 49	212	263	475	0	0	0	0	475	0	0
50 to 59	294	401	695	0	0	0	0	695	0	0
60 to 64	108	179	287	0	0	0	0	287	0	0
65 and Older	33	79	112	0	0	0	0	112	0	0
Totals	996	1256	2252	0	0	0	0	2252	0	0
Average Age	44.95	47.99	46.65	0.00	0.00	0.00	0.00	46.65	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 3/31/2021	Employee	Spouse	Dependent
Halifax Hospital Medical	56	\$190,172	0 to 19	\$2,186	\$0	\$0
Medical Center Of Deltona	162	\$158,232	20 to 25	\$16,688	\$0	\$0
Florida Cancer Specialists	289	\$114,129	26 to 29	\$49,043	\$0	\$0
Adventhealth Fish	52	\$76,555	30 to 39	\$174,634	\$0	\$0
Quest Diagnostics Tampa	1405	\$72,050	40 to 49	\$133,540	\$0	\$0
6 Radiology Associates	406	\$26,861	50 to 59	\$341,421	\$0	\$0
Orange City Surgery	42	\$25,519	60 to 64	\$263,976	\$0	\$0
1 Twin Lakes Imaging	160	\$24,417	65 and Older	\$108,216	\$0	\$0
Family Psychiatry Services	258	\$22,876	Totals	\$1,089,704	\$0	\$0
TRITTSCHUH	212	\$21,289				

Claims Paid by Month			Average Lag & Average Spend (rolling 12 months)			
Month	Claims	Paid	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
January 21		\$195,932	Medical	\$16,651	43	\$715,993
February 21		\$461,274	Vision	\$0	28	\$0
March 21		\$432,498	RX	\$0	11	\$0
Total:		\$1,089,704	Total:			\$715,993



Executive Summary for 00532

Client: West Volusia Hospital Authority
 Paid Dates: 1/1/2021 to 3/31/2021
 Location: All

Department: All
 Benefit Plan: All
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	9	\$2,322	\$1,570	\$752	\$20	\$0	\$732	0.07%
AMBULANCE	2	\$730	\$730	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	99	\$137,496	\$118,451	\$19,046	\$0	\$0	\$19,046	1.75%
CHIROPRACTIC	48	\$686	\$446	\$240	\$0	\$0	\$240	0.02%
COVID-19	171	-\$291,750	-\$294,012	\$2,263	\$0	\$0	\$2,263	0.21%
DIALYSIS	69	\$230,178	\$223,928	\$6,250	\$0	\$0	\$6,250	0.57%
DME/APPLIANCE	15	\$10,413	\$10,413	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	1300	\$2,689,960	\$2,689,064	\$895	\$0	\$0	\$895	0.08%
HOME HEALTH CARE	6	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	419	\$135,817	\$135,817	\$0	\$0	\$0	\$0	0.00%
INJECTION	1	-\$60	-\$36	-\$24	\$0	\$0	-\$24	0.00%
INPATIENT PHYS	735	\$149,357	\$126,048	\$23,309	\$0	\$0	\$23,309	2.14%
IP HOSP CHARGES	140	\$2,194,585	\$2,004,366	\$190,220	\$1,050	\$0	\$189,170	17.36%
MATERNITY	36	\$15,124	\$13,886	\$1,238	\$0	\$0	\$1,238	0.11%
MEDICAL MISC	596	\$43,404	\$34,642	\$8,762	\$265	\$0	\$8,497	0.78%
OFFICE VISIT	2494	\$314,674	\$217,641	\$97,033	\$8,020	\$0	\$89,013	8.17%
OP PHYSICIAN	588	\$38,655	\$22,851	\$15,804	\$249	\$0	\$15,554	1.43%
OTHER	643	\$7,020	\$7,002	\$18	\$0	-\$56,553	\$56,571	5.19%
OUTPAT HOSP	5	\$31,417	\$22,742	\$8,675	\$500	\$0	\$8,175	0.75%
PSYCHIATRIC	484	\$116,357	\$81,579	\$34,777	\$1,705	\$0	\$33,072	3.03%
RADIATION /CHEMO	428	\$701,204	\$525,042	\$176,162	\$40	\$0	\$176,122	16.16%
SLEEP DISORDER	47	\$4,381	\$4,381	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	4	\$15,416	\$15,143	\$273	\$10	\$0	\$263	0.02%
SURG FACILITY	110	\$688,977	\$565,383	\$123,595	\$1,195	\$0	\$122,400	11.23%
SURGERY	509	\$22,747	\$19,413	\$3,334	\$0	\$0	\$3,334	0.31%
SURGERY IP	63	\$131,533	\$115,676	\$15,857	\$0	\$0	\$15,857	1.46%
SURGERY OP	280	\$319,792	\$257,272	\$62,520	\$0	\$0	\$62,520	5.74%
THERAPY	1097	\$100,545	\$53,342	\$47,203	\$3,970	\$0	\$43,233	3.97%
URGENT CARE	5	\$1,275	\$1,275	\$0	\$0	\$0	\$0	0.00%
VISION	8	\$455	\$455	\$0	\$0	\$0	\$0	0.00%
WELLNESS	2097	\$103,738	\$77,561	\$26,177	\$3	\$0	\$26,174	2.40%
XRAY/ LAB	13493	\$1,130,350	\$938,209	\$192,141	\$6,341	\$0	\$185,799	17.05%
Totals:	26001	\$9,046,798	\$7,990,278	\$1,056,520	\$23,369	-\$56,553	\$1,089,704	



PCORI Membership Count

Block of Business ID:
Client ID:

EBMSI
00532

Eligibility Date: : 1/1/2021 to 3/31/2021

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2021	2240	0	2240
2/1/2021	2260	0	2260
3/1/2021	2272	0	2272
Total Member Days			
2,257.33			

Enrollment Counts by Postal Code

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 3/31/2021

Postal Code	Employee Count	Dependent Count	Total Count
14424	1	0	1
32102	2	0	2
32105	2	0	2
32130	84	0	84
32180	112	0	112
32190	35	0	35
32713	75	0	75
32720	607	0	607
32724	371	0	371
32725	412	0	412
32738	353	0	353
32739	1	0	1
32744	27	0	27
32753	2	0	2
32763	152	0	152
32764	15	0	15
32771	1	0	1
Total	2252	0	2252



Tier Census by Product 3/1/2021

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2233	979	1254	0	0	0	0	2233
		Subtotal for Active:	2233	979	1254	0	0	0	0	2233
		Total for Medical:	2233	979	1254	0	0	0	0	2233



Tier Census by Product 3/15/2021

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2241	987	1254	0	0	0	0	2241
		Subtotal for Active:	2241	987	1254	0	0	0	0	2241
		Total for Medical:	2241	987	1254	0	0	0	0	2241

Tier Census by Product 4/1/2021

Block of Business ID: EBMSI
 Client ID: 00532
 Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2249	995	1254	0	0	0	0	2249
		Subtotal for Active:	2249	995	1254	0	0	0	0	2249
		Total for Medical:	2249	995	1254	0	0	0	0	2249

Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 3/1/2021 to 3/31/2021

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia Hospital Authority									
ALLERGY CARE	6	1,467.00	243.00	817.45	406.55	20.00	0.00	386.55	0.09%
ANESTHESIA	38	62,854.53	19,002.64	34,857.52	8,994.37	0.00	0.00	8,994.37	2.08%
CHIROPRACTIC	33	89.00	0.00	38.71	50.29	-50.00	0.00	100.29	0.02%
COVID-19	54	4,870.00	4,032.00	568.00	270.00	0.00	0.00	270.00	0.06%
DIALYSIS	29	149,169.85	-7,525.75	153,485.62	3,209.98	0.00	0.00	3,209.98	0.74%
DME/APPLIANCE	5	4,845.00	4,845.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	322	713,904.92	713,491.07	277.90	135.95	0.00	0.00	135.95	0.03%
HOME HEALTH CARE	4	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	210	69,590.88	69,498.88	92.00	0.00	0.00	0.00	0.00	0.00%
INJECTION	1	-60.00	0.00	-35.55	-24.45	0.00	0.00	-24.45	-0.01%
INPATIENT PHYS	247	49,182.62	39,228.62	4,442.07	5,511.93	0.00	0.00	5,511.93	1.27%
IP HOSP CHARGES	35	510,553.52	186,711.00	232,858.46	90,984.06	600.00	0.00	90,384.06	20.90%
MATERNITY	8	1,321.25	0.00	844.75	476.50	0.00	0.00	476.50	0.11%
MEDICAL MISC	288	16,815.92	4,530.00	10,826.64	1,459.28	27.83	0.00	1,431.45	0.33%
OFFICE VISIT	1130	92,696.48	9,757.01	57,168.52	25,770.95	1,470.00	0.00	24,300.95	5.62%
OP PHYSICIAN	224	-28,099.32	-20,607.00	-3,421.51	-4,070.81	63.94	0.00	-4,134.75	-0.96%
OTHER	645	6,809.64	6,350.00	275.79	183.85	0.00	-50,150.51	50,334.36	11.64%
OUTPAT HOSP	2	15,783.15	0.00	11,406.75	4,376.40	50.00	0.00	4,326.40	1.00%
PSYCHIATRIC	199	29,592.58	2,791.90	13,891.29	12,909.39	715.00	0.00	12,194.39	2.82%
RADIATION /CHEMO	213	233,737.00	5,612.00	180,394.51	47,730.49	9.22	0.00	47,721.27	11.03%
SLEEP DISORDER	9	736.50	736.50	0.00	0.00	0.00	0.00	0.00	0.00%
SURG FACILITY	50	248,870.15	37,457.86	164,995.26	46,417.03	285.00	0.00	46,132.03	10.67%
SURGERY	238	6,956.23	2,590.00	4,005.39	360.84	0.00	0.00	360.84	0.08%
SURGERY IP	16	32,449.00	7,804.00	21,932.68	2,712.32	0.00	0.00	2,712.32	0.63%
SURGERY OP	150	135,438.64	33,025.90	79,751.91	22,660.83	0.00	0.00	22,660.83	5.24%
THERAPY	450	45,104.58	-124.00	24,313.36	20,915.22	1,730.00	0.00	19,185.22	4.44%
URGENT CARE	3	695.00	695.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	2	80.00	80.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	1057	45,108.86	1,857.62	31,619.32	11,631.92	2.82	0.00	11,629.10	2.69%
XRAY/ LAB	5778	545,717.78	144,696.16	314,777.49	86,244.13	2,046.08	0.00	84,198.05	19.47%
Totals for 00532	11446	2,996,280.76	1,266,779.41	1,340,184.33	389,317.02	6,969.89	-50,150.51	432,497.64	

Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 3/31/2021

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia Hospital Authority									
ALLERGY CARE	9	2,322.00	243.00	1,326.83	752.17	20.00	0.00	732.17	0.07%
AMBULANCE	2	730.00	730.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	99	137,496.33	33,212.94	85,237.84	19,045.55	0.00	0.00	19,045.55	1.75%
CHIROPRACTIC	48	686.00	270.00	175.72	240.28	0.00	0.00	240.28	0.02%
COVID-19	171	-291,749.57	-295,930.57	1,918.45	2,262.55	0.00	0.00	2,262.55	0.21%
DIALYSIS	69	230,178.20	21,183.10	202,744.69	6,250.41	0.00	0.00	6,250.41	0.57%
DME/APPLIANCE	15	10,413.00	10,413.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	1300	2,689,959.75	2,685,579.77	3,484.54	895.44	0.00	0.00	895.44	0.08%
HOME HEALTH CARE	6	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	419	135,816.89	135,724.89	92.00	0.00	0.00	0.00	0.00	0.00%
INJECTION	1	-60.00	0.00	-35.55	-24.45	0.00	0.00	-24.45	0.00%
INPATIENT PHYS	735	149,356.80	106,068.24	19,979.29	23,309.27	0.00	0.00	23,309.27	2.14%
IP HOSP CHARGES	140	2,194,585.29	1,278,498.54	725,866.96	190,219.79	1,050.00	0.00	189,169.79	17.36%
MATERNITY	36	15,123.75	11,160.00	2,726.10	1,237.65	0.00	0.00	1,237.65	0.11%
MEDICAL MISC	596	43,403.92	6,711.00	27,930.88	8,762.04	265.38	0.00	8,496.66	0.78%
OFFICE VISIT	2494	314,673.81	20,676.93	196,963.75	97,033.13	8,020.00	0.00	89,013.13	8.17%
OP PHYSICIAN	588	38,655.04	-6,553.00	29,404.18	15,803.86	249.49	0.00	15,554.37	1.43%
OTHER	975	7,020.00	6,960.36	41.63	18.01	0.00	-56,552.79	56,570.80	5.19%
OUTPAT HOSP	5	31,417.25	55.10	22,687.19	8,674.96	500.00	0.00	8,174.96	0.75%
PSYCHIATRIC	484	116,356.78	22,057.90	59,521.59	34,777.29	1,705.00	0.00	33,072.29	3.03%
RADIATION /CHEMO	428	701,204.41	46,062.92	478,979.32	176,162.17	39.86	0.00	176,122.31	16.16%
SLEEP DISORDER	47	4,380.67	4,380.67	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	4	15,415.88	14,915.88	227.34	272.66	10.00	0.00	262.66	0.02%
SURG FACILITY	110	688,977.40	58,743.44	506,639.27	123,594.69	1,195.00	0.00	122,399.69	11.23%
SURGERY	509	22,747.16	3,486.87	15,926.06	3,334.23	0.00	0.00	3,334.23	0.31%
SURGERY IP	63	131,532.92	30,182.92	85,493.02	15,856.98	0.00	0.00	15,856.98	1.46%
SURGERY OP	280	319,791.71	37,419.18	219,852.39	62,520.14	0.00	0.00	62,520.14	5.74%
THERAPY	1097	100,545.13	-278.00	53,619.88	47,203.25	3,970.00	0.00	43,233.25	3.97%
URGENT CARE	5	1,275.00	1,275.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	8	455.00	455.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	2097	103,737.63	11,173.85	66,386.92	26,176.86	2.82	0.00	26,174.04	2.40%
XRAY/ LAB	13493	1,130,349.78	227,056.05	711,152.83	192,140.90	6,341.45	0.00	185,799.45	17.05%
Totals for 00532	26333	9,046,797.93	4,471,934.98	3,518,343.12	1,056,519.83	23,369.00	-56,552.79	1,089,703.62	

Cost of Major

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 3/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	122	274	70,994.76	16.42%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	140	200	57,646.20	13.33%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	119	183	43,244.88	10.00%
00532	West Volusia Hospital Authority	02	Neoplasms	41	134	40,629.00	9.39%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	78	123	36,409.63	8.42%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	136	183	33,550.27	7.76%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	61	103	31,856.50	7.37%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	41	70	31,398.38	7.26%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	32	71	17,626.91	4.08%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	64	88	17,317.19	4.00%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	94	137	13,071.87	3.02%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	26	38	8,242.66	1.91%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	10	27	8,121.56	1.88%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	27	40	6,605.20	1.53%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	15	32	5,523.09	1.28%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	18	27	4,718.27	1.09%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	12	13	4,253.92	0.98%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	8	12	1,023.95	0.24%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	2	2	145.44	0.03%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	2	3	117.96	0.03%
				1048	1760	432,497.64	100.00%

Cost of Major

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	72	327	174,286.98	15.99%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	234	419	139,145.18	12.77%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	217	663	127,894.92	11.74%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	242	462	100,336.82	9.21%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	99	252	85,652.12	7.86%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	9	24	71,312.90	6.54%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	257	392	61,759.74	5.67%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	133	260	61,714.02	5.66%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	148	363	46,864.05	4.30%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	147	254	44,375.95	4.07%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	61	136	40,358.74	3.70%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	49	145	30,102.04	2.76%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	30	95	23,324.79	2.14%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	45	68	20,359.41	1.87%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	36	104	17,807.81	1.63%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	52	91	16,470.97	1.51%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	16	91	13,526.21	1.24%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	33	49	11,844.87	1.09%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	10	25	2,420.66	0.22%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	2	2	145.44	0.01%
				1892	4222	1,089,703.62	100.00%

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 3/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	11	29	38,331.91	8.86%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	22	39	26,665.40	6.17%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	64	89	24,360.60	5.63%
00532	West Volusia Hospital Authority	10.10	Intraoperative and postprocedural complications and disorders of respiratory...	1	1	23,384.51	5.41%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	17	33	19,707.12	4.56%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	41	62	18,309.54	4.23%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	20	26	16,583.76	3.83%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	102	115	15,053.93	3.48%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	6	30	11,530.82	2.67%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	43	58	11,247.55	2.60%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	6	12	10,754.32	2.49%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	21	37	10,303.20	2.38%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	67	101	9,586.14	2.22%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	28	39	9,321.69	2.16%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	19	31	8,963.73	2.07%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	17	18	8,248.04	1.91%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	33	67	8,195.14	1.89%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	15	17	8,154.55	1.89%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	9	14	7,712.38	1.78%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	12	15	7,704.02	1.78%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	33	64	7,168.10	1.66%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	21	33	5,863.43	1.36%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	39	46	5,829.91	1.35%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	5	30	5,753.35	1.33%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	48	57	5,338.74	1.23%
00532	West Volusia Hospital Authority	15.06	Complications of labor and delivery	1	1	5,240.88	1.21%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	4	7	5,002.34	1.16%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	6	15	4,931.72	1.14%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	15	22	4,716.61	1.09%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	5	7	4,567.58	1.06%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:17:27 on 01 April 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 3/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	23	36	4,235.90	0.98%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	16	22	4,233.31	0.98%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	10	20	3,786.32	0.88%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	5	6	3,393.37	0.78%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	12	14	3,306.46	0.76%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	1	2	3,177.30	0.73%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	12	16	2,851.86	0.66%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	21	24	2,662.10	0.62%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	2	8	2,183.51	0.50%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	17	22	2,161.20	0.50%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	17	26	2,129.07	0.49%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	11	18	2,062.10	0.48%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	5	12	2,022.17	0.47%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	4	4	1,950.25	0.45%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	2	3	1,908.95	0.44%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	4	4	1,835.95	0.42%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	6	14	1,759.85	0.41%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	15	24	1,756.51	0.41%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	4	13	1,630.96	0.38%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	9	11	1,524.47	0.35%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	10	14	1,445.71	0.33%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	7	7	1,443.96	0.33%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	13	15	1,377.21	0.32%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	6	11	1,372.19	0.32%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	3	14	1,316.74	0.30%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	7	9	1,261.92	0.29%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	8	12	1,088.07	0.25%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	3	5	1,055.50	0.24%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	10	12	1,016.58	0.24%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	2	8	988.18	0.23%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:17:27 on 01 April 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 3/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	4	6	912.01	0.21%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	2	3	810.44	0.19%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	4	8	774.02	0.18%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	4	20	749.50	0.17%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	5	8	732.14	0.17%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	2	11	681.57	0.16%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	5	8	628.88	0.15%
00532	West Volusia Hospital Authority	07.06	Glaucoma	4	4	614.27	0.14%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	3	10	604.65	0.14%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	2	2	601.80	0.14%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	5	6	597.33	0.14%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	3	4	586.30	0.14%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	5	5	545.48	0.13%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	2	9	538.12	0.12%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	4	6	536.15	0.12%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	4	4	505.31	0.12%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	1	1	502.95	0.12%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	4	4	485.63	0.11%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	4	4	469.06	0.11%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	3	434.22	0.10%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	4	6	413.55	0.10%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	4	6	412.01	0.10%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	4	4	380.24	0.09%
00532	West Volusia Hospital Authority	11.07	Diseases of peritoneum and retroperitoneum	1	6	376.50	0.09%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	5	6	374.78	0.09%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	1	3	367.75	0.09%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	2	2	365.09	0.08%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	4	4	340.82	0.08%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	1	2	322.08	0.07%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	1	1	314.92	0.07%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:17:27 on 01 April 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 3/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	2	2	265.18	0.06%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	3	3	249.81	0.06%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	3	3	248.33	0.06%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	2	2	231.36	0.05%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	1	3	217.95	0.05%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	2	2	211.89	0.05%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	3	3	197.24	0.05%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	3	3	190.70	0.04%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	1	1	188.25	0.04%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	1	1	186.57	0.04%
00532	West Volusia Hospital Authority	13.16	Chondropathies	1	1	180.23	0.04%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	3	3	177.72	0.04%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	1	1	172.25	0.04%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	1	1	163.50	0.04%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	3	3	160.77	0.04%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	1	1	156.38	0.04%
00532	West Volusia Hospital Authority	19.12	Injury of unspecified body region	1	1	152.13	0.04%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	1	1	131.42	0.06%
00532	West Volusia Hospital Authority	11.04	Hernia	2	2	128.99	0.03%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	2	3	117.96	0.03%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	1	1	99.18	0.02%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	1	1	98.33	0.05%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	1	1	87.80	0.02%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	1	1	82.80	0.02%
00532	West Volusia Hospital Authority	05.09	Pervasive and specific developmental disorders	1	1	82.47	0.02%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	1	1	81.49	0.02%
00532	West Volusia Hospital Authority	01.16	Mycoses	2	2	65.69	0.02%
00532	West Volusia Hospital Authority	17.03	Congenital malformations of the circulatory system	1	1	63.95	0.01%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	2	2	55.51	0.01%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	1	1	53.95	0.02%

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Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	1	3	50.19	0.01%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	1	2	40.05	0.01%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	2	3	38.70	0.01%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	2	4	36.15	0.01%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	1	1	34.39	0.01%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	2	2	31.80	0.01%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	1	2	23.48	0.01%
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	1	1	13.13	0.00%
				1154	1760	432,497.64	100.00%

Cost of Minor

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 Client ID: 00532
 Paid Date: 1/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	21	68	97,926.92	8.99%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	11	100	79,713.57	7.32%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	9	24	71,312.90	6.54%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	95	156	42,979.04	3.94%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	134	208	41,117.01	3.77%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	5	31	36,820.22	3.38%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	41	96	35,605.07	3.27%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	60	125	35,115.06	3.22%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	33	52	34,476.33	3.16%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	182	224	30,404.67	2.79%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	102	261	26,006.65	2.39%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	38	69	24,564.53	2.25%
00532	West Volusia Hospital Authority	10.10	Intraoperative and postprocedural complications and disorders of respiratory...	1	1	23,384.51	2.15%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	73	188	23,290.72	2.14%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	31	59	21,728.21	1.99%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	27	49	19,560.35	1.80%
00532	West Volusia Hospital Authority	11.04	Hernia	10	21	18,229.12	1.67%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	51	81	17,415.23	1.60%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	55	107	17,220.14	1.58%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	34	41	17,057.87	1.57%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	58	147	16,445.23	1.51%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	7	56	12,235.95	1.12%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	48	87	11,949.28	1.10%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	85	118	11,892.87	1.09%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	6	20	11,675.84	1.07%
00532	West Volusia Hospital Authority	05.09	Pervasive and specific developmental disorders	2	3	11,250.81	1.03%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	14	25	11,180.64	1.03%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	74	103	11,119.98	1.02%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	35	72	10,961.57	1.01%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	31	50	10,691.71	0.98%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 00:34:30 on 01 April 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 1/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	27	58	10,647.23	0.98%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	29	39	9,686.36	0.89%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	6	54	9,683.89	0.89%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	14	28	9,434.25	0.87%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	11	25	7,987.09	0.73%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	9	17	7,912.94	0.73%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	32	63	7,228.83	0.66%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	14	31	7,137.98	0.66%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	2	17	6,996.40	0.64%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	12	22	6,641.51	0.61%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	19	40	6,592.33	0.60%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	35	42	6,491.00	0.60%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	22	27	6,279.47	0.58%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	20	30	6,116.00	0.56%
00532	West Volusia Hospital Authority	07.06	Glaucoma	10	17	5,930.87	0.54%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	9	56	5,823.26	0.53%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	30	56	5,383.57	0.49%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	3	7	5,284.09	0.48%
00532	West Volusia Hospital Authority	15.06	Complications of labor and delivery	1	1	5,240.88	0.48%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	28	58	5,239.50	0.48%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	22	58	4,887.17	0.45%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	4	5	4,409.45	0.40%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	3	24	4,119.58	0.38%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	15	23	4,020.83	0.37%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	12	25	3,377.16	0.31%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	11	17	3,373.97	0.31%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	2	3	3,190.76	0.29%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	12	26	3,034.88	0.28%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	7	19	2,943.85	0.27%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	29	32	2,935.27	0.27%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 00:34:30 on 01 April 2021

Cost of Minor

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 Client ID: 00532
 Paid Date: 1/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	8	9	2,900.02	0.27%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	13	25	2,749.93	0.25%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	8	26	2,649.86	0.24%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	6	11	2,612.30	0.24%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	3	29	2,550.35	0.23%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	9	22	2,531.47	0.23%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	5	21	2,509.96	0.23%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	2	11	2,374.02	0.22%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	11	15	2,318.32	0.21%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	7	17	2,213.79	0.20%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	4	9	2,208.46	0.20%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	5	5	2,044.82	0.19%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	7	34	2,033.47	0.19%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	6	10	2,026.68	0.19%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	6	17	1,992.57	0.18%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	3	10	1,971.28	0.18%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	4	5	1,965.78	0.18%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	12	21	1,956.41	0.18%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	3	8	1,834.82	0.17%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	8	13	1,703.10	0.16%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	18	20	1,620.43	0.15%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	11	14	1,522.13	0.14%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	12	1,497.54	0.14%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	12	12	1,390.93	0.13%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	8	12	1,297.67	0.12%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	13	16	1,269.68	0.12%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	9	11	1,202.76	0.11%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	5	6	1,094.98	0.10%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	2	5	949.80	0.09%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	7	14	920.82	0.08%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 00:34:30 on 01 April 2021

Cost of Minor

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 Paid Date: 1/1/2021 to 3/31/2021

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	4	10	898.38	0.08%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	8	12	873.52	0.08%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	9	10	827.97	0.08%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	4	9	827.38	0.08%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	7	7	794.73	0.07%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	6	10	745.40	0.07%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	4	4	667.82	0.06%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	7	7	654.91	0.06%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	8	10	647.45	0.06%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	6	6	642.45	0.06%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	4	4	638.43	0.06%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	6	9	607.44	0.06%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	2	2	601.80	0.06%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	1	2	533.31	0.05%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	3	4	521.17	0.05%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	2	2	502.71	0.05%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	2	4	450.22	0.04%
00532	West Volusia Hospital Authority	11.07	Diseases of peritoneum and retroperitoneum	1	7	439.25	0.04%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	3	6	439.22	0.04%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	3	3	412.74	0.04%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	4	5	411.22	0.04%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and...	3	3	393.99	0.04%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	1	3	342.50	0.03%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	4	4	331.13	0.03%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	3	4	318.05	0.03%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	2	2	317.99	0.03%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	1	1	314.92	0.03%
00532	West Volusia Hospital Authority	01.16	Mycoses	3	3	304.96	0.03%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	4	5	286.00	0.03%
00532	West Volusia Hospital Authority	01.22	Other infectious diseases	1	1	268.38	0.02%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 00:34:32 on 01 April 2021

Cost of Minor

Block of Business ID: EBMSI
 Client ID: 00532
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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	1	7	265.99	0.02%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	3	4	265.90	0.02%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	2	2	265.18	0.02%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	4	4	244.65	0.02%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	2	240.94	0.02%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	2	3	231.59	0.02%
00532	West Volusia Hospital Authority	01.15	Other viral diseases	1	1	200.45	0.02%
00532	West Volusia Hospital Authority	13.16	Chondropathies	1	1	180.23	0.02%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	3	3	177.72	0.02%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	1	2	175.60	0.03%
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	2	2	169.51	0.02%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	2	2	168.63	0.02%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	1	2	165.60	0.02%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	1	1	163.50	0.02%
00532	West Volusia Hospital Authority	19.12	Injury of unspecified body region	1	1	152.13	0.01%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	1	1	131.42	0.01%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	2	3	130.17	0.01%
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	1	1	120.25	0.01%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	1	1	102.30	0.01%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	1	1	99.95	0.01%
00532	West Volusia Hospital Authority	12.06	Radiation-related disorders of the skin and subcutaneous tissue	1	1	98.33	0.01%
00532	West Volusia Hospital Authority	06.09	Diseases of myoneural junction and muscle	1	1	82.80	0.01%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	1	82.68	0.01%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	1	1	81.49	0.01%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	1	2	75.54	0.01%
00532	West Volusia Hospital Authority	17.03	Congenital malformations of the circulatory system	1	1	63.95	0.01%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	5	7	60.09	0.01%
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	39.47	0.00%
				2200	4222	1,089,703.62	100.00%



Summary of Claims Paid By Location

Block of Business ID:
Client ID:

EBMSI
00532

Paid Date: 3/1/2021 to 3/31/2021

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	67	5,104.99	0.00	0.00	0.00	0.00	5,104.99
Deltona	79	3,888.49	0.00	0.00	0.00	0.00	3,888.49
miCareDeLand	1721	159,661.74	0.00	0.00	0.00	0.00	159,661.74
miCareDelton	1924	226,132.01	0.00	0.00	0.00	0.00	226,132.01
miCarePierse	210	37,703.61	0.00	0.00	0.00	0.00	37,703.61
Pierson	22	6.80	0.00	0.00	0.00	0.00	6.80
00532 Totals:	4023	432,497.64	0.00	0.00	0.00	0.00	432,497.64



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID:
Client ID:

EBMSI
00532

Paid Date: 3/1/2021 to 3/31/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	817	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID:
Client ID:

EBMSI
00532

Paid Date: 1/1/2021 to 3/31/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	1739	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 3/1/2021 to 3/31/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
55-0799729	1396282208	NEFHS Daytona	South Daytona	FL	Hospital	1	82.00	0.00	0.00	82.00	0.00	0.00
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	5	647.60	0.00	0.00	647.60	0.00	0.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	4	488.00	0.00	0.00	488.00	0.00	0.00
55-0799729	1750546313	NEFHS Deltona 2160	Deltona	FL	Hospital	2	214.90	0.00	0.00	214.90	0.00	0.00
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	1	132.50	0.00	0.00	132.50	0.00	0.00

Requested by: ReportScheduler from p316 data [P316]

Generated at: 00:02:39 on 01 April 2021



Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 1/1/2021 to 3/31/2021

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
55-0799729	1396282208	NEFHS Daytona	South Daytona	FL	Hospital	1	82.00	0.00	0.00	82.00	0.00	0.00
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	5	647.60	0.00	0.00	647.60	0.00	0.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	18	2,239.32	0.00	0.00	2,239.32	0.00	0.00
55-0799729	1750546313	NEFHS Deltona 2160	Deltona	FL	Hospital	2	214.90	0.00	0.00	214.90	0.00	0.00
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	1	132.50	0.00	0.00	132.50	0.00	0.00

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:03:47 on 01 April 2021

Claims Paid by Month

Paid Date: 1/1/2020 to 3/31/2021

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	01-2020	\$1,662.15	\$1,351.75	\$11,978.43	\$4,935.94	\$771.70	157	\$20,699.97	\$0.00	911	\$22.72	\$1.82	\$1.48	\$13.15	\$5.42	\$0.85
DeLand	02-2020	\$56,936.50	\$2,034.04	\$18,612.16	\$24,899.44	\$463.17	720	\$102,945.31	\$0.00	914	\$112.63	\$62.29	\$2.23	\$20.36	\$27.24	\$0.51
DeLand	03-2020	\$116,924.69	\$4,260.29	\$28,415.35	\$56,474.23	\$5,305.68	894	\$211,380.24	\$0.00	911	\$232.03	\$128.35	\$4.68	\$31.19	\$61.99	\$5.82
DeLand	04-2020	\$130,682.48	\$3,708.19	\$22,082.23	\$61,487.68	\$12,514.69	941	\$230,475.27	\$0.00	895	\$257.51	\$146.01	\$4.14	\$24.67	\$68.70	\$13.98
DeLand	05-2020	\$72,392.41	\$7,396.68	\$21,026.74	\$64,381.74	\$12,882.65	1038	\$178,080.20	\$0.00	925	\$192.52	\$78.26	\$8.00	\$22.73	\$69.60	\$13.93
DeLand	06-2020	\$103,852.30	\$5,426.75	\$27,141.03	\$63,313.93	\$17,329.84	1212	\$217,063.85	\$0.00	966	\$224.70	\$107.51	\$5.62	\$28.10	\$65.54	\$17.94
DeLand	07-2020	\$169,421.26	\$5,632.20	\$25,012.02	\$119,360.28	\$5,332.78	1086	\$324,758.54	\$0.00	989	\$328.37	\$171.31	\$5.69	\$25.29	\$120.69	\$5.39
DeLand	08-2020	\$127,780.96	\$4,715.31	\$15,863.91	\$63,849.65	\$10,325.98	1038	\$222,535.81	\$0.00	1003	\$221.87	\$127.40	\$4.70	\$15.82	\$83.66	\$10.30
DeLand	09-2020	\$163,414.95	\$6,219.94	\$28,236.42	\$116,568.12	\$16,604.81	1415	\$331,044.24	\$0.00	1045	\$316.79	\$156.38	\$5.95	\$27.02	\$111.55	\$15.89
	Subtotal:	\$943,067.70	\$40,745.13	\$198,368.29	\$575,271.01	\$81,531.30	8501	\$1,838,983.43	\$0.00	8559	\$214.86	\$110.18	\$4.76	\$23.18	\$67.21	\$9.53
Deltona	01-2020	\$5,961.94	\$108.23	\$14,530.99	\$10,834.92	\$2,400.65	217	\$33,836.73	\$0.00	885	\$38.23	\$6.74	\$0.12	\$16.42	\$12.24	\$2.71
Deltona	02-2020	\$87,197.30	\$3,813.18	\$20,840.89	\$72,158.81	\$2,899.50	1051	\$186,909.68	\$0.00	879	\$212.64	\$99.20	\$4.34	\$23.71	\$82.09	\$3.30
Deltona	03-2020	\$120,132.34	\$7,589.40	\$23,723.15	\$156,019.28	\$6,404.35	1138	\$313,868.52	\$0.00	875	\$358.71	\$137.29	\$8.67	\$27.11	\$178.31	\$7.32
Deltona	04-2020	\$193,127.90	\$9,143.88	\$24,140.23	\$112,931.88	\$11,280.46	1331	\$350,624.35	\$0.00	840	\$417.41	\$229.91	\$10.89	\$28.74	\$134.44	\$13.43
Deltona	05-2020	\$154,830.88	\$5,663.17	\$24,787.02	\$82,563.57	\$19,047.95	1375	\$286,892.59	\$0.00	874	\$328.25	\$177.15	\$6.48	\$28.36	\$94.47	\$21.79
Deltona	06-2020	\$219,137.65	\$10,562.99	\$33,236.45	\$151,769.57	\$18,904.30	1819	\$433,610.96	\$0.00	895	\$484.48	\$244.85	\$11.80	\$37.14	\$169.57	\$21.12
Deltona	07-2020	\$153,982.88	\$11,402.50	\$35,067.25	\$139,878.57	\$7,044.81	1735	\$347,376.01	\$0.00	920	\$377.58	\$167.37	\$12.39	\$38.12	\$152.04	\$7.66
Deltona	08-2020	\$177,080.57	\$6,463.46	\$18,061.26	\$80,101.54	\$8,249.17	1441	\$289,956.00	\$0.00	929	\$312.12	\$190.61	\$6.96	\$19.44	\$86.22	\$8.88
Deltona	09-2020	\$141,586.89	\$7,803.30	\$23,994.46	\$143,532.78	\$16,906.44	1667	\$333,823.87	\$0.00	933	\$357.60	\$151.75	\$8.36	\$25.72	\$153.84	\$18.12
	Subtotal:	\$1,253,038.35	\$62,550.11	\$218,381.70	\$949,790.92	\$93,137.63	11774	\$2,576,898.71	\$0.00	8030	\$320.91	\$156.04	\$7.79	\$27.20	\$118.28	\$11.60
miCareDeLand	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	05-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	06-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	08-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	3	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2020	\$71.02	\$266.97	\$115.43	\$4,034.16	\$0.00	87	\$4,487.58	\$0.00	1093	\$4.11	\$0.06	\$0.24	\$0.11	\$3.69	\$0.00
miCareDeLand	11-2020	\$0.00	\$491.76	\$0.00	\$70,353.69	\$74.75	423	\$70,920.20	\$0.00	1129	\$62.82	\$0.00	\$0.44	\$0.00	\$62.32	\$0.07
miCareDeLand	12-2020	\$0.00	\$11.58	\$0.00	\$78,962.79	\$0.00	528	\$78,974.37	\$0.00	1161	\$68.02	\$0.00	\$0.01	\$0.00	\$68.01	\$0.00
miCareDeLand	01-2021	\$0.00	\$3,019.53	\$0.00	\$49,132.91	\$0.00	429	\$52,152.44	\$0.00	1176	\$44.35	\$0.00	\$2.57	\$0.00	\$41.78	\$0.00
miCareDeLand	02-2021	\$0.00	\$11,639.77	\$0.00	\$83,073.60	\$0.00	692	\$94,713.37	\$0.00	1194	\$79.32	\$0.00	\$9.75	\$0.00	\$69.58	\$0.00
miCareDeLand	03-2021	\$399.64	\$19,342.96	\$0.00	\$62,106.24	\$0.00	804	\$61,848.84	\$0.00	1212	\$67.53	\$0.33	\$15.96	\$0.00	\$51.24	\$0.00
	Subtotal:	\$470.66	\$34,772.57	\$115.43	\$347,663.39	\$74.75	2973	\$383,096.80	\$0.00	6973	\$54.94	\$0.07	\$4.99	\$0.02	\$49.86	\$0.01
miCareDeltona	01-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	02-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	03-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	05-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	06-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	09-2020	\$0.00	\$0.00	\$0.00	\$82.80	\$0.00	2	\$82.80	\$0.00	2	\$41.40	\$0.00	\$0.00	\$0.00	\$41.40	\$0.00
miCareDeltona	10-2020	\$2,136.18	\$13.09	\$115.43	\$10,961.95	\$0.00	122	\$13,226.65	\$0.00	929	\$14.24	\$2.30	\$0.01	\$0.12	\$11.80	\$0.00
miCareDeltona	11-2020	\$0.00	\$1,353.82	\$0.00	\$71,393.73	\$0.00	531	\$72,747.55	\$0.00	924	\$78.73	\$0.00	\$1.47	\$0.00	\$77.27	\$0.00
miCareDeltona	12-2020	\$0.00	\$86.74	\$0.00	\$94,734.30	\$0.00	693	\$94,821.04	\$0.00	923	\$102.73	\$0.00	\$0.09	\$0.00	\$102.64	\$0.00
miCareDeltona	01-2021	\$0.00	\$5,002.12	\$0.00	\$50,507.76	\$0.00	475	\$55,509.88	\$0.00	935	\$59.37	\$0.00	\$5.35	\$0.00	\$54.02	\$0.00
miCareDeltona	02-2021	\$0.00	\$12,705.80	\$0.00	\$79,621.20	\$0.00	787	\$92,327.00	\$0.00	938	\$98.43	\$0.00	\$13.55	\$0.00	\$84.88	\$0.00
miCareDeltona	03-2021	\$0.00	\$22,739.61	\$0.00	\$91,183.73	\$0.00	1054	\$113,923.34	\$0.00	931	\$122.37	\$0.00	\$24.42	\$0.00	\$97.94	\$0.00
	Subtotal:	\$2,136.18	\$41,901.18	\$115.43	\$398,485.47	\$0.00	3684	\$442,638.26	\$0.00	5589	\$79.20	\$0.38	\$7.50	\$0.02	\$71.30	\$0.00
miCarePierse	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCarePierse	10-2020	\$839.16	\$126.10	\$0.00	\$763.22	\$0.00	16	\$1,728.48	\$0.00	131	\$13.19	\$6.41	\$0.96	\$0.00	\$5.83	\$0.00
miCarePierse	11-2020	\$0.00	\$113.54	\$0.00	\$8,232.09	\$0.00	62	\$8,345.63	\$0.00	130	\$64.20	\$0.00	\$0.87	\$0.00	\$63.32	\$0.00
miCarePierse	12-2020	\$0.00	\$0.00	\$0.00	\$5,066.07	\$0.00	58	\$5,066.07	\$0.00	129	\$39.27	\$0.00	\$0.00	\$0.00	\$39.27	\$0.00
miCarePierse	01-2021	\$0.00	\$388.73	\$0.00	\$2,732.55	\$0.00	48	\$3,121.28	\$0.00	129	\$24.20	\$0.00	\$3.01	\$0.00	\$21.18	\$0.00
miCarePierse	02-2021	\$0.00	\$634.66	\$0.00	\$3,668.53	\$0.00	57	\$4,303.19	\$0.00	128	\$33.62	\$0.00	\$4.96	\$0.00	\$28.66	\$0.00
miCarePierse	03-2021	\$0.00	\$1,998.05	\$0.00	\$4,171.58	\$0.00	106	\$6,169.63	\$0.00	130	\$47.46	\$0.00	\$15.37	\$0.00	\$32.09	\$0.00
	Subtotal:	\$839.16	\$3,261.08	\$0.00	\$24,634.04	\$0.00	348	\$28,734.28	\$0.00	779	\$36.89	\$1.08	\$4.19	\$0.00	\$31.62	\$0.00
N/A	01-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$35,217.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$76,970.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$43,215.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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N/A	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$79,636.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	08-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$48,203.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	10-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$266,722.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$113,646.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$268,812.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$272,312.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal:		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$1,293,336.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Pierson	01-2020	\$8,473.91	\$0.00	\$1,796.72	\$199.11	\$198.19	21	\$10,667.93	\$0.00	117	\$91.18	\$72.43	\$0.00	\$15.36	\$1.70	\$1.69
Pierson	02-2020	\$12,249.24	\$154.19	\$2,800.78	\$3,550.40	\$208.86	103	\$18,961.47	\$0.00	120	\$158.01	\$102.08	\$1.28	\$23.34	\$29.59	\$1.72
Pierson	03-2020	\$20,235.41	\$461.64	\$4,858.06	\$37,117.20	\$328.25	134	\$63,000.56	\$0.00	120	\$525.00	\$168.63	\$3.85	\$40.48	\$309.31	\$2.74
Pierson	04-2020	\$33,710.68	\$394.29	\$4,246.01	\$15,361.38	\$3,510.65	147	\$57,223.01	\$0.00	118	\$484.94	\$285.68	\$3.34	\$35.98	\$130.18	\$29.75
Pierson	05-2020	\$17,105.25	\$289.31	\$1,851.88	\$16,778.42	\$3,084.19	111	\$39,109.05	\$0.00	123	\$317.96	\$139.07	\$2.35	\$15.06	\$136.41	\$25.07
Pierson	06-2020	\$7,390.53	\$558.01	\$2,995.77	\$4,734.25	\$2,894.45	145	\$18,573.01	\$0.00	126	\$147.40	\$58.66	\$4.43	\$23.78	\$37.57	\$22.97
Pierson	07-2020	\$11,765.40	\$1,118.76	\$5,876.78	\$4,745.42	\$3,933.41	200	\$27,439.77	\$0.00	126	\$217.78	\$93.38	\$8.88	\$46.64	\$37.66	\$31.22
Pierson	08-2020	\$21,984.82	\$659.37	\$2,408.62	\$9,860.53	\$2,123.22	144	\$37,036.56	\$0.00	131	\$282.72	\$167.82	\$5.03	\$18.39	\$75.27	\$16.21
Pierson	09-2020	\$27,223.13	\$1,107.53	\$4,080.05	\$14,580.88	\$2,520.43	218	\$49,512.02	\$0.00	132	\$375.09	\$206.24	\$8.39	\$30.91	\$110.46	\$19.09
Subtotal:		\$160,138.37	\$4,743.10	\$30,914.67	\$106,927.59	\$18,799.65	1223	\$321,523.38	\$0.00	1113	\$288.88	\$143.88	\$4.26	\$27.78	\$96.07	\$16.89
Total:		\$2,359,690.42	\$187,973.17	\$447,895.52	\$2,402,772.42	\$193,543.33	26483	\$5,591,874.86	\$1,293,336.00	31043	\$180.13	\$76.01	\$6.06	\$14.43	\$77.40	\$6.23

Parameters

Beginning Location:

Ending Location:

Paid Date: 1/1/2020-3/31/2021

Client ID: 00532

Location: 000-zzzzzz



WVHA miCare Clinic Deland and Deltona

March 2021 Report

miCare Utilization and Capacity

miCare Utilization and Capacity

Deland March	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	214 hrs	162 hrs	75%	52 hrs	25%

Deltona March	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	181 hrs	119 hrs	66%	62 hrs	34%

Deland and Deltona March	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	395 hrs	281 hrs	71%	114 hrs	29%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment



miCare Utilization by Day of the Week

Deland March 2021	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	74%	72%	82%	77%	72%	72%

Deltona March 2021	Monday	Tuesday	Wednesday	Thursday	Friday
	77%	64%	61%	61%	67%

Key Insights:

- Wednesday and Thursday are the most popular days in Deland. Deltona has the highest utilization on Monday and Friday.
- Between the two clinics 71% of the available capacity was used for scheduled appointments; 29% of time was available for walk-ins and other unscheduled patient care activities
- “No Shows” is where patient didn’t attend their scheduled clinic appointment – this happened in 13% of all cases in Deland and 22% of all cases in Deltona; such no shows create systematic “waste” since this scheduled appointment slot was not available to other members
- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represent approx. 3%-5% of total capacity and is in line with industry standard for this type of patient care model

miCare Member Migration

March 2021

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Patients	752	2,268	33%
Total 2021	752	2,268	33%

*The data above represents unique members, several of who had multiple clinic visits on month



miCare Visit Type Frequency

Deland
March
2021

Visit Type	Visits	Percentage
New Patient	47	3.72%
Sick/Urgent/Walk In	15	1.19%
Regular Visit, 1-2 Issues/Medications	55	4.35%
Recheck/Follow-Up	166	13.14%
Lab Draw	214	16.94%
Medication Pick Up	738	58.43%
Hospital F/U	9	0.71%
Community Resource	4	0.32%
Physical/Well Exams	10	0.79%
Nurse Visit	5	0.40%
Total Visits	1263	

Deland
March
2021

Location	Visit Count	% of Total
Onsite	1253	99%
Telephone	10	1%
Video	0	0%
Overall - Total	1263	

Deltona
March
2021

Visit Type	Visits	Percentage
New Patient	23	7.06%
Sick/Urgent/Walk In	26	7.98%
Regular Visit, 1-2 Issues/Medications	27	8.28%
Regular Visit, 3+ Issues/Medications	2	0.61%
Recheck/Follow-Up	136	41.72%
Lab Draw	89	27.30%
Immunization	2	0.61%
Hospital F/U	8	2.45%
Physical/Well Exams	10	3.07%
Nurse Visit	3	0.92%
Total Visits	326	

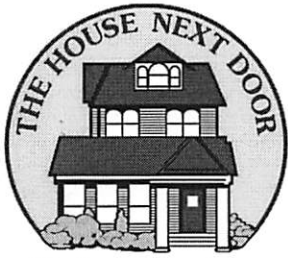
Deltona
March
2021

Location	Visit Count	% of Total
Onsite	320	98%



Telephone	6	2%
Video	0	0%
Overall - Total	326	

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.



**Nurturing Families
Building Communities**

The House Next Door
*Serving
Volusia and Flagler Counties*

Administrative
Offices 804
North Woodland
Blvd. DeLand, FL
32720
386-734-7571
386-734-0252 (fax)

DeLand Counseling Center
121 W. Pennsylvania Ave.
DeLand, FL 32720
Counseling: 386-738-9169
Programs: 386-734-2236
386-943-8823 (fax)

Deltona Counseling
Center 840 Deltona
Blvd., Suite K Deltona,
FL 32725
Counseling and Programs:
386-860-1776
386-860-6006 (fax)

Flagler Counseling
Center
25 N Old Kings Road #7B
Palm Coast, FL 32137
386-738-9169
386-943-8823

S. Daytona Counseling Center
1000 Big Tree
Road Daytona
Beach, FL
32114 386-301-
4073
386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



April 1, 2021

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of March there were 215 appointments to assist with new applications and 43 appointments to assist with pended applications from February-March. For a total of 258 Phone Interviews with clients.

200 applications were submitted for verification and enrollment. Of these, 200 were processed by the end of the month (includes the February roll overs -0- from previous month) leaving the balance of 0 to roll over into April 2021 for approval.

Of the 200 that were processed, 180 were approved and 11 were denied. There were 9 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 3-5 days to appear active in system.

Respectfully submitted by Gail Hallmon

2021-2022 Funding Applications received by date and time

Agency name-CAC Review	Date Received	Time	Amount Requested	Last Year	Difference +/-
The Neighborhood Center Healthcare Navigation Program	3/17/2021	10:15 AM	50,000.00	50,000.00	0.00
The Neighborhood Center Outreach Program	3/17/2021	10:15 AM	100,000.00	100,000.00	0.00
Healthy Start Coalition of Flagler & Volusia (HSCFV) Family Services Coordinator	3/30/2021	4:41 PM	76,331.00	68,859.00	7,472.00
HSCFV WIS/NOS	3/30/2021	4:41 PM	81,560.00	73,500.00	8,060.00
The House Next Door (THND) Therapeutic Services	3/31/2021	9:14 AM	100,000.00	110,000.00	-10,000.00
Rising Against All Odds HIV/Aids/Outreach	4/1/2021	9:31 AM	116,925.00	164,985.00	-48,060.00
SMA Residential Beds	4/1/2021	2:34 PM	550,000.00	550,000.00	0.00
SMA Baker Act	4/1/2021	2:34 PM	300,000.00	300,000.00	0.00
SMA Homeless Services	4/1/2021	2:34 PM	78,336.00	95,880.00	-17,544.00
Community Legal Services of Mid-Florida (CLSMF) MLP Services	4/1/2021	3:23 PM	100,756.00	95,958.00	4,798.00
Hispanic Health Initiative Outreach	4/1/2021	3:23 PM	75,000.00	95,000.00	-20,000.00
Florida Department of Health (FDOH) Dental Services	4/2/2021	11:21 AM	150,000.00	225,000.00	-75,000.00
Sub-Total			1,778,908.00	1,929,182.00	-150,274.00

New Agency Applicants	Date Received	Time	Amount Requested	Last Year	Difference +/-
Creative Living	3/30/2021	3:05 PM	50,000.00	0.00	50,000.00
New Hope Human Services Homeless Certification	4/1/2021	3:25 PM	50,000.00	0.00	50,000.00
HSCFV Community Health Nursing Services	4/1/2021	4:40 PM	112,348.00	0.00	112,348.00
Rebecca Herrera Medical Equipment & Supplies	4/2/2021	11:58 AM	225,000.00	0.00	225,000.00
Sub-Total			437,348.00	0.00	437,348.00

Administrative Applications-Board of Commissioner Review	Date Received	Time	Amount Requested	Last Year	Difference +/-
Halifax Healthy Communities	3/28/2021	11:30 AM	72,202.52	75,396.89	-3,194.37
THND HealthCard Program	3/31/2021	9:14 AM	417,590.00	402,835.00	14,755.00
RAAO Prescreening	4/1/2021	9:31:00 AM	52,800.00	40,000.00	12,800.00
Sub-Total			125,002.52	518,231.89	24,360.63

Combined Totals	2,341,258.52	2,447,413.89	311,434.63	2,417,414.00	1,043,098.00	1,111,635.00
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THROUGH March 31, 2021

FYE APPROVED 2021 Budget	YTD Actual 2021	Difference +/-
50,000.00	18,555.00	31,445.00
100,000.00	42,700.00	57,300.00
68,859.00	22,010.00	46,849.00
73,500.00	29,968.00	43,532.00
100,000.00	9,603.00	90,397.00
164,985.00	113,450.00	51,535.00
550,000.00	224,736.00	325,264.00
300,000.00	266,324.00	33,676.00
95,880.00	14,807.00	81,073.00
95,958.00	18,592.00	77,366.00
75,000.00	0.00	75,000.00
225,000.00	74,288.00	150,712.00
1,899,182.00	835,033.00	1,064,149.00

THROUGH March 31, 2021		
FYE 2021 Budget	YTD Actual 2021	Difference +/-
75,397.00	27,911.00	47,486.00
402,835.00	164,218.00	238,617.00
40,000.00	15,936.00	24,064.00
518,232.00	208,065.00	47,486.00

Funding Year 2021-2022 WVHA Funding Applications Non-Compliant Worksheet
Answer yes or no below.

	Submitted application by the established deadline	Compliant with Application instructions	Fee-for service less than or equal to Medicaid or any other payor	Percentage of Total Proposed Program Budget Requested from WVHA	Provides fee-for- service reimbursement rate (not seeking program costs)
CURRENTLY FUNDED AGENCIES					
The Neighborhood Center (TNC) Healthcare Navigator Program	yes	yes	yes	50.00%	yes
TNC Outreach Services	yes	yes	yes	45.70%	yes
Healthy Start Coalition of Flagler & Volusia (HSCFV) Family Services Coordinator	yes	yes	yes	30.60%	yes
HSCFV /WIS/NOS Program	yes	yes	previously negotiated	30.24%	yes
The House Next Door (THND) Therapeutic Services	yes	yes	yes	20.00%	yes
Rising Against All Odds HIV/Aids/Outreach	yes	yes	yes	42.14%	yes
SMA Residential Treatment Services	yes	yes	yes	22.08%	yes
SMA Baker Act Services	yes	yes	yes	3.42%	yes
SMA Homeless Services	yes	yes	yes	6.52%	yes
Community Legal Services of Mid-Florida MLP Services	yes	yes	previously negotiated	66.00%	yes
Hispanic Health Initiative MRA/Case Mgmt/Outreach	yes	yes	previously negotiated	57.00%	yes
Florida Department of Health (FDOH) Dental Services	yes	yes	yes	15.28%	yes
NEW AGENCY APPLICANTS					
Creative Living Case Management Services for Autism Spectrum Disorder	yes	yes	Yes	50.00%	yes
New Hope Human Services-Homeless Certification-Deltona	yes	yes	none provided	81.96%	yes
HSCFV Community Health Nursing Services	yes	yes	yes	28.90%	yes
Rebecca Herrera Medical Equipment and Supplies	yes	yes	no	100.00%	no
ADMINISTRATIVE APPLICATIONS/BOARD REVIEW					
Healthy Communities Outreach Services	yes	yes	N/A	100.00%	N/A
The House Next Door WVHA HealthCard Program	yes	yes	N/A	98.00%	N/A
Rising Against All Odds Prescreening Services	yes	yes	N/A	60.03%	N/A



City of DeLand

"The Athens of Florida"

www.deland.org

120 South Florida Avenue
DeLand, Florida 32720-5481
Telephone: (386) 626-7000
Fax: (386) 626-7140

March 16, 2021

Valoria Manning, Chair
West Volusia Hospital Authority
P.O. Box 940
DeLand, FL 32721

Dear Chair Manning:

We received your letter dated February 15, 2021 regarding a request for a bus stop at 844 West Plymouth Avenue. We apologize for not responding sooner but we had asked staff for additional information before responding to your inquiry.

As you know, the City does not oversee or manage Votran, nor do we maintain any of the bus stops within the City limits with the limited exception of the Intermodal Transit Facility. These bus stops would create a lot of additional burden on our City staff to maintain and there is also the liability issue to deal with. In the past, we contracted with an outside company that constructed, maintained and accepted liability for the bus stops in exchange for the right to sell advertising. However, the Commission elected to not renew that agreement in 2015 due to issues with the company.

We certainly do understand your concern over accessibility for your patients. There are several locations throughout the City that would benefit from an ADA compliant covered bus stop with a bench. However, this is not a service the City provides. When we discussed this issue, it was our understanding that Councilwoman Barb Girtman may be asking the County Council to establish a county-wide committee to study this issue. If this occurs, we would support that and participate in the process. Mass transportation is a county-wide service and the bus stops that support that service and how they are provided and maintained should be studied and addressed on a county-wide basis as well.

Thank you for your patience in responding to your letter.

Sincerely,

Robert F. Apper

Mayor – Commissioner

CC: Honorable County Council
Honorable City Commission
George Recktenwald, County Manager
Michael Pleus, ICMA-CM, City Manager
Darren Elkind, City Attorney
Ted Small, WVHA Attorney

FEDERAL POVERTY GUIDELINES
Effective January 15, 2021

MONTHLY

FAMILY SIZE	50%	100%	120%	125%	150%	185%	200%	250%
1	\$537	\$1,073	\$1,288	\$1,342	\$1,610	\$1,986	\$2,147	\$2,683
2	\$726	\$1,452	\$1,742	\$1,815	\$2,178	\$2,686	\$2,903	\$3,629
3	\$915	\$1,830	\$2,196	\$2,288	\$2,745	\$3,386	\$3,660	\$4,575
4	\$1,104	\$2,208	\$2,650	\$2,760	\$3,313	\$4,085	\$4,417	\$5,521
5	\$1,293	\$2,587	\$3,104	\$3,233	\$3,880	\$4,785	\$5,173	\$6,467
6	\$1,483	\$2,965	\$3,558	\$3,706	\$4,448	\$5,485	\$5,930	\$7,413
7	\$1,672	\$3,343	\$4,012	\$4,179	\$5,015	\$6,185	\$6,687	\$8,358
8	\$1,861	\$3,722	\$4,466	\$4,652	\$5,583	\$6,885	\$7,443	\$9,304

For Family over 8								
add for each member	\$189	\$378	\$454	\$473	\$568	\$700	\$757	\$946

ANNUAL

FAMILY SIZE	50%	100%	120%	125%	150%	185%	200%	250%
1	\$6,440	\$12,880	\$15,456	\$16,100	\$19,320	\$23,828	\$25,760	\$32,200
2	\$8,710	\$17,420	\$20,904	\$21,775	\$26,130	\$32,227	\$34,840	\$43,550
3	\$10,980	\$21,960	\$26,352	\$27,450	\$32,940	\$40,626	\$43,920	\$54,900
4	\$13,250	\$26,500	\$31,800	\$33,125	\$39,750	\$49,025	\$53,000	\$66,250
5	\$15,520	\$31,040	\$37,248	\$38,800	\$46,560	\$57,424	\$62,080	\$77,600
6	\$17,790	\$35,580	\$42,696	\$44,475	\$53,370	\$65,823	\$71,160	\$88,950
7	\$20,060	\$40,120	\$48,144	\$50,150	\$60,180	\$74,222	\$80,240	\$100,300
8	\$22,330	\$44,660	\$53,592	\$55,825	\$66,990	\$82,621	\$89,320	\$111,650

For Family over 8								
add for each member	\$2,270	\$4,540	\$5,448	\$5,675	\$6,810	\$8,399	\$9,080	\$11,350

Revised 1/28/21

Article XI. Appendices

Section 11.01 Appendix A – Current Federal Poverty Guidelines

2021 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA

Persons in family/household	Poverty guideline	150%
1	\$12,880	\$19,320
2	\$17,420	\$26,130
3	\$21,960	\$32,940
4	\$26,500	\$39,750
5	\$31,040	\$46,560
6	\$35,580	\$53,370
7	\$40,120	\$60,180
8	\$44,660	\$66,990
For families/households with more than 8 persons, add \$4,540 for each additional person.		

SOURCE: <https://aspe.hhs.gov/poverty-guidelines>

Section 12.09 Appendix I - ACA Pre-Qualifying Form

Affordable Care Act Enrollment Prequalifying Intake Interview 2017-18

Person Assisting _____ DATE: _____

Last Name _____ First Name _____ MI _____

Phone # _____ Zip Code _____ County _____

The below set of questions will help us determine if you are eligible for the Affordable Care Marketplace. Upon qualification the Person Assisting will help you enroll in HealthCare.Gov.

In the event you're not eligible at this time, you will be given this supporting document which will serve as proof you attempted to apply for the marketplace. At such time you will be given options for health care and instructions on how to apply for alternative coverage.

Those that are not covered by the marketplace due to ineligibility are protected from the:

- 2% yearly household income penalty or
- \$325 per person for the year (\$162 per child under 18. The maximum penalty per family using this method is \$925 per family.

If you don't have coverage in 2018, you'll pay the higher of these two amounts.

1. A Veteran? Yes___ No___ If yes, will they be willing to drop all of their coverage through VA? (If both Yes, proceed with enrollment)
2. A Native American? Yes___ No___ (If yes, will not qualify for subsidy.)
3. Parent of children already on Healthy Kids plan? Yes___ No___
4. Under age 64? Yes___ No___ If older, they are or soon will be covered by Medicare
5. Currently Covered by Medicaid? Yes___ No___
6. Do you or anyone in your household have employer coverage or been offered employer coverage? Yes___ No___ (If Yes, will not qualify for subsidy but may still shop the marketplace)
7. Do you have verifiable income? Yes___ No___ Threshold is \$11,770 for 1 person or \$15,930 for a couple.

2021 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA

Persons in family/household	Poverty guideline	150%
1	\$12,880	\$19,320
2	\$17,420	\$26,130
3	\$21,960	\$32,940
4	\$26,500	\$39,750
5	\$31,040	\$46,560
6	\$35,580	\$53,370
7	\$40,120	\$60,180
8	\$44,660	\$66,990
For families/households with more than 8 people, add \$4,540 for each additional person.		

I attest that the Person Assisting has discussed the qualifications to enroll and that I understand my eligibility and options for healthcare. (Check circle that applies)

- I qualify for the Marketplace and I'm enrolling today
- I don't qualify for the Marketplace because my income falls below the poverty guideline
- I qualify for the Marketplace but the cost of the premiums (net of any tax credits/subsidies) is more than 8% of my gross annual income.

Signature of Consumer

Signature of Person Assisting

I on my behalf and on behalf of any applying family member under the age of 18, do hereby authorize West Volusia Hospital Authority (WVHA), WVHA miCare Clinics and any of their successors and/or assigns and any of their independent sub-contractors and participating providers, to release and exchange any and all data, records and information related to medical records and individually identifiable protected health information (PHI) in their respective capacities as covered entities under HIPAA, and as allowable under federal and state laws, including but not limited to the data, records and information as necessary to provide care and/or administer the WVHA Indigent Health Card Program.

I hereby waive, relinquish and release the organizations referenced above, who have been granted the authority to release information to each other and otherwise, from any and all claims arising out of my authorization to release this information in accordance with the terms of this document.

A photocopy of this Authorization is considered as valid as the original. You are entitled to make and return a photocopy of this authorization. The authorization referenced above in regards to medical records shall remain in effect indefinitely unless properly terminated by written notice.

I certify that the information given by me for the purpose of qualifying for the WVHA Health Card Program is true and correct. I understand and hereby authorize WVHA and its agents to conduct such investigation, including, but not limited to obtaining my credit report, as necessary to verify the accuracy of the information provided. I understand that any misrepresentation by evidence of submission or omission may result in my termination from the WVHA Health Card Program.

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Signature of Applicant or Legal Representative

Date

Eileen Long

From: Andrew G. Murray <amurray@ebms.com>
Sent: Monday, February 08, 2021 2:42 PM
To: Eileen Long; Gail Hallmon; Dorcas Sanabria
Subject: WVHA Eligibility Guidelines review

Eileen and team,

The House Next Door (THND) and EBMS teams met recently to review the current Eligibility Guidelines. We wanted to highlight the following areas for further Board discussion:

- **Homeless verification** – The Neighborhood Center serves the DeLand market effectively but this location seems to pose challenges for residents in the south and north of the taxing district. Are there additional agencies located in the Deltona/Orange City and/or Pierson areas that can supplement?
- **Farmworkers Association** – ~~This agencies' office located in the north of the taxing district is currently closed due to lack of staffing. A potential interim solution is to recognize the most recent documentation for upcoming renewals but there is concern about a sustainable longer term solution.~~
- **Eligibility Term** (section 3.02 #5) – consider moving to 12 month eligibility terms to align with other indigent programs (including Medicaid) to decrease administrative burden that results in few declined applications.

The teams at THND and EBMS look forward to supporting the Board's ongoing discussion on these topics in the upcoming Board discussions.

Best regards,

Dr. Andrew Murray & Gail Hallmon

Farm Worker's Assoc
re-opened on 2/9/2021

Dr. Andrew G. Murray

Chief Medical Officer | EBMS | www.ebms.com
President | miCare Health Centers | www.micarehealthcenter.com
President | miRx Pharmacy | www.mirxpharmacy.com

t: 800.777.3575 | p: 406.245.3575 | e-mail: amurray@ebms.com
2075 Overland Avenue | PO Box 21367 | Billings, MT 59104-1367

The benefit of balance is greater wellbeing

This is not a guarantee of benefits. All charges are subject to plan provisions, including exclusions, IRS regulations, and eligibility at the time charges are incurred.

ebms 
Improving Lives

miCare 

miRx 

Eileen Long

From: Gail Hallmon <ghallmon@thehnd.com>
Sent: Tuesday, February 16, 2021 1:16 PM
To: tsmall@westvolusiahospitalauthority.org
Subject: Fw: ACA

From: Gail Hallmon <ghallmon@thehnd.com>
Sent: Tuesday, February 16, 2021 1:10 PM
To: Law Office--Ted Small <tsmall@businessemploymentlawyer.com>
Subject: Fw: ACA

Please see below for the message from ACA.

Gail Hallmon
Chief Operating Officer
The House Next Door
804 N. Woodland Blvd.
DeLand, FL 32720

phone: 386.734.6691 Ext. 1108
fax: 386.734.0252



From: Dorcas Sanabria <dsanabria@thehnd.com>
Sent: Monday, February 15, 2021 1:05 PM
To: Gail Hallmon <ghallmon@thehnd.com>
Subject: ACA

Hello Mrs. Gail,

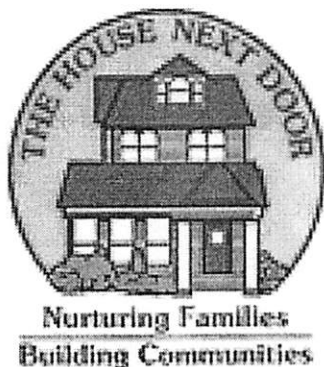
The ACA results are showing this for everyone even if they do not have income

<ul style="list-style-type: none">• Until March 17, 2021, you're eligible to buy a 2021 Marketplace plan through a Special Enrollment Period.	<ul style="list-style-type: none">• Choose a plan.
<ul style="list-style-type: none">• Eligible to buy a 2021 Marketplace plan (including a Catastrophic plan, if available).• Save this notice for your records.	<ul style="list-style-type: none">• Choose a plan by March 17, 2021 and pay your first month's premium.

once the aca enrollment department tries to enroll them it goes through but then they ask for payment for the plan which if the person does not have income they cannot pay this is going to be a problem we are going to lose a lot of clients if they all say this.

Thank you

Dorcas Sanabria
Health Card Supervisor
The House Next Door
840 Deltona Blvd Suite W
Deltona, FL 32725
386-232-2055 Ext 3209



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**West Volusia Hospital Authority
Financial Statements
March 31, 2021**



Dreggors, Rigsby & Teal, P.A.

Advisors for Life

Certified Public Accountant | Registered Investment Advisor

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To the Board of Commissioners
West Volusia Hospital Authority
P. O. Box 940
DeLand, FL 32720-0940

Management is responsible for the accompanying balance sheet (modified cash basis) of West Volusia Hospital Authority, as of March 31, 2021 and the related statement of revenues and expenditures - budget and actual (modified cash basis) for the month then ended and year-to-date, in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The accompanying supplemental information contained in Schedule I is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information is the representation of management. The information was subject to our compilation engagement; however, we have not audited or reviewed the supplementary information and, accordingly, do not express an opinion, a conclusion, nor provide any assurance on such supplementary information.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

Dreggors, Rigsby & Teal, P.A.

Dreggors, Rigsby & Teal, P.A.
Certified Public Accountants
DeLand, FL

April 06, 2021

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West Volusia Hospital Authority
Balance Sheet
Modified Cash Basis
March 31, 2021

Assets

Current Assets

Petty Cash	\$ 100.00
Intracoastal Bank - Money Market	5,520,303.85
Intracoastal Bank - Operating	131,990.73
Mainstreet Community Bank (MCB) - MM	15,202,245.01
MCB Escrow Account	200,000.00
Surety Bank - MM	5,000,246.58
Taxes Receivable	121,920.00
Total Current Assets	<u>26,176,806.17</u>

Fixed Assets

Land	145,000.00
Buildings	422,024.71
Building Improvements	362,091.33
Equipment	53,974.56
Leasehold Improvements	23,232.63
Total Fixed Assets	<u>1,006,323.23</u>
Less Accum. Depreciation	<u>(409,309.80)</u>
Total Net Fixed Assets	<u>597,013.43</u>

Other Assets

Deposits	<u>2,000.00</u>
Total Other Assets	<u>2,000.00</u>
Total Assets	<u><u>26,775,819.60</u></u>

Liabilities and Net Assets

Current Liabilities

Deferred Revenue	<u>116,506.00</u>
Total Current Liabilities	<u>116,506.00</u>

Net Assets

Unassigned Fund Balance	15,147,803.21
Restricted Fund Balance	208,000.00
Assigned Fund Balance	2,000,000.00
Nonspendable Fund Balance	597,013.43
Net Income Excess (Deficit)	<u>8,706,496.96</u>
Total Net Assets	<u>26,659,313.60</u>
Total Liabilities and Net Assets	<u><u>\$ 26,775,819.60</u></u>

West Volusia Hospital Authority
Statement of Revenue and Expenditures
Modified Cash Basis
Budget and Actual
For the 1 Month and 6 Months Ended March 31, 2021

	<u>Annual Budget</u>	<u>Current Period Actual</u>	<u>Year To Date Actual</u>	<u>Budget Balance</u>
Revenue				
Ad Valorem Taxes	16,431,158	244,289	15,662,465	768,693
Investment Income	135,000	4,094	29,580	105,420
Other Income	0	17,629	42,643	(42,643)
Use of Prior Year Reserves	<u>2,000,000</u>	<u>0</u>	<u>0</u>	<u>2,000,000</u>
Total Revenue	<u>18,566,158</u>	<u>266,012</u>	<u>15,734,688</u>	<u>2,831,470</u>
Healthcare Expenditures				
Hospital Services	3,000,000	210,450	467,401	2,532,599
Primary Care and Pharmacy	3,300,000	472,133	1,904,169	1,395,831
Specialty Care	3,300,000	423,507	1,299,207	2,000,793
County Medicaid Reimbursement	2,512,229	418,705	1,256,115	1,256,114
The House Next Door	100,000	1,877	9,603	90,397
The Neighborhood Center	100,000	8,425	42,700	57,300
TNC Healthcare Navigation Program	50,000	3,325	18,555	31,445
Rising Against All Odds	164,985	18,075	113,450	51,535
Community Legal Services	95,958	2,805	18,592	77,366
Hispanic Health Initiatives	75,000	0	0	75,000
Florida Dept of Health Dental Svcs	225,000	17,414	74,288	150,712
Stewart Marchman - ACT	945,880	68,340	505,867	440,013
Health Start Coalition of Flagler & Volusia	142,359	10,546	51,979	90,380
H C R A	819,162	5,118	11,458	807,704
Other Healthcare Costs	<u>1,549,920</u>	<u>0</u>	<u>71,868</u>	<u>1,478,052</u>
Total Healthcare Expenditures	<u>16,380,493</u>	<u>1,660,720</u>	<u>5,845,252</u>	<u>10,535,241</u>
Other Expenditures				
Advertising	7,000	340	1,642	5,358
Annual Independent Audit	16,700	0	16,700	0
Building & Office Costs	15,533	579	7,907	7,626
General Accounting	68,100	2,987	23,625	44,475
General Administrative	65,100	6,195	22,565	42,535
Legal Counsel	70,000	6,460	27,520	42,480
City of DeLand Tax Increment District	100,000	0	90,172	9,828
Tax Collector & Appraiser Fee	610,000	78,228	460,588	149,412
TPA Services	540,000	93,676	318,179	221,821
Healthy Communities	75,397	5,372	27,911	47,486
Application Screening				
Application Screening - THND	402,835	32,880	164,218	238,617
Application Screening - RAAO	40,000	3,264	15,936	24,064
Workers Compensation Claims	25,000	0	0	25,000
Other Operating Expenditures	<u>150,000</u>	<u>1,488</u>	<u>5,978</u>	<u>144,022</u>
Total Other Expenditures	<u>2,185,665</u>	<u>231,469</u>	<u>1,182,941</u>	<u>1,002,724</u>
Total Expenditures	<u>18,566,158</u>	<u>1,892,189</u>	<u>7,028,193</u>	<u>11,537,965</u>
Excess (Deficit)	<u>0</u>	<u>(1,626,177)</u>	<u>8,706,495</u>	<u>(8,706,495)</u>

West Volusia Hospital Authority
Schedule I - Healthcare Expenditures
Modified Cash Basis
Budget and Actual
For the 1 Month and 6 Months Ended March 31, 2021

	Annual Budget	Current Period Actual	Year To Date Actual	Budget Balance
Healthcare Expenditures				
Halifax Hospital	1,500,000	210,050	390,301	1,109,699
AdventHealth	1,500,000	400	77,100	1,422,900
Primary Care and Pharmacy	3,300,000	472,133	1,904,169	1,395,831
Specialty Care	3,300,000	423,507	1,299,207	2,000,793
County Medicaid Reimbursement	2,512,229	418,705	1,256,115	1,256,114
Florida Dept of Health Dental Svcs	225,000	17,414	74,288	150,712
Good Samaritan				
The House Next Door	100,000	1,877	9,603	90,397
The Neighborhood Center	100,000	8,425	42,700	57,300
TNC Healthcare Navigation Program	50,000	3,325	18,555	31,445
Rising Against All Odds	164,985	18,075	113,450	51,535
Community Legal Services	95,958	2,805	18,592	77,366
Hispanic Health Initiatives	75,000	0	0	75,000
Stewart Marchman - ACT				
SMA - Homeless Program	95,880	3,331	14,807	81,073
SMA - Residential Treatment	550,000	56,311	224,736	325,264
SMA - Baker Act - Match	300,000	8,698	266,324	33,676
Health Start Coalition of Flagler & Volusia				
HSCFV - Outreach	73,500	5,654	29,968	43,532
HSCFV - Fam Services	68,859	4,891	22,010	46,849
HCRA				
H C R A - In County	400,000	1,621	7,961	392,039
H C R A - Outside County	419,162	3,497	3,497	415,665
Other Healthcare Costs	1,549,920	0	71,868	1,478,052
Total Healthcare Expenditures	16,380,493	1,660,719	5,845,251	10,535,242

West Volusia Hospital Authority
Schedule II - Statement of Revenue and Expenditures
Modified Cash Basis
For the 1 Month and 6 Months Ended March 31, 2021 and March 31, 2020

	1 Month Ended March 31, 2021	1 Month Ended March 31, 2020	6 Months Ended March 31, 2021	6 Months Ended March 31, 2020
Revenue				
Ad Valorem Taxes	244,289	584,451	15,662,465	17,924,686
Investment Income	4,094	13,975	29,580	81,814
Rental Income	0	5,999	0	35,994
Other Income	17,629	6,519	42,643	12,446
Total Revenue	<u>266,012</u>	<u>610,944</u>	<u>15,734,688</u>	<u>18,054,940</u>
Healthcare Expenditures				
Hospital Services	210,450	333,993	467,401	1,668,830
Primary Care and Pharmacy	472,133	120,033	1,904,169	663,364
Specialty Care	423,507	286,889	1,299,207	1,311,878
County Medicaid Reimbursement	418,705	204,380	1,256,115	1,226,280
The House Next Door	1,877	13,247	9,603	37,973
The Neighborhood Center	8,425	7,100	42,700	40,175
TNC Healthcare Navigation Program	3,325	4,810	18,555	17,248
Rising Against All Odds	18,075	18,325	113,450	104,350
Community Legal Services	2,805	3,660	18,592	32,219
Hispanic Health Initiatives	0	4,275	0	26,525
Florida Dept of Health Dental Svcs	17,414	17,323	74,288	93,612
Stewart Marchman - ACT	68,340	91,807	505,867	872,569
Health Start Coalition of Flagler & Volusia	10,546	17,067	51,979	75,495
H C R A	5,118	32,693	11,458	127,049
Other Healthcare Costs	<u>0</u>	<u>0</u>	<u>71,868</u>	<u>0</u>
Total Healthcare Expenditures	<u>1,660,720</u>	<u>1,155,602</u>	<u>5,845,252</u>	<u>6,297,567</u>
Other Expenditures				
Advertising	340	455	1,642	723
Annual Independent Audit	0	0	16,700	16,400
Building & Office Costs	579	410	7,907	2,773
General Accounting	2,987	3,642	23,625	22,810
General Administrative	6,195	5,589	22,565	20,481
Legal Counsel	6,460	5,160	27,520	31,227
City of DeLand Tax Increment District	0	0	90,172	90,813
Tax Collector & Appraiser Fee	78,228	11,688	460,588	359,087
Legislative Consulting	0	5,090	0	30,090
TPA Services	93,676	0	318,179	264,846
Healthy Communities	5,372	5,169	27,911	29,489
Application Screening				
Application Screening - THND	32,880	65,591	164,218	165,031
Application Screening - RAAO	3,264	2,688	15,936	22,272
Application Screening - SMA	0	0	0	0
Workers Compensation Claims	0	0	0	7,627
Other Operating Expenditures	<u>1,488</u>	<u>531</u>	<u>5,978</u>	<u>4,638</u>
Total Other Expenditures	<u>231,469</u>	<u>106,013</u>	<u>1,182,941</u>	<u>1,038,217</u>
Total Expenditures	<u>1,892,189</u>	<u>1,261,615</u>	<u>7,028,193</u>	<u>7,335,784</u>

See Accountants' Compilation Report

West Volusia Hospital Authority
Schedule II - Statement of Revenue and Expenditures
Modified Cash Basis
For the 1 Month and 6 Months Ended March 31, 2021 and March 31, 2020

	1 Month Ended March 31, 2021	1 Month Ended March 31, 2020	6 Months Ended March 31, 2021	6 Months Ended March 31, 2020
Excess (Deficit)	<u><u>(1,626,177)</u></u>	<u><u>(650,671)</u></u>	<u><u>8,706,495</u></u>	<u><u>10,719,156</u></u>

LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: April 06, 2021

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for April 15, 2021 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the March 18, 2021 Meeting Minutes.

I. Implementation of Email and Text Messaging Public Records Policy [*See new info. in italics and bold*] [*Refer back to Legal Update Memorandum dated 5/21/2020 for additional background details.*]

As requested during the November 14, 2019 Regular Meeting, counsel has reviewed relevant Florida Attorney General Opinions and case law and reviewed comparable local government policy to develop the following Email and Text Messaging Public Records Policy, adopted 1/16/2020:

Issue: How should WVHA direct its individual Board members, funded agencies and contracted agencies and professionals to preserve electronic communications and other documents that may constitute “public records” under the Florida Public Records Law, Chapter 119, Florida Statutes?

Conclusion: In order to comply with the Florida Public Records Law, any email or text message which involves WVHA official business and it of a non-transitory nature, as explained above, must be preserved as a “public record” in accordance with the General Records Schedule. Board members, funded or contracted agencies and contracted professionals are hereby strongly discouraged from using personal email accounts and cell phones to conduct official WVHA business unless it is only “transitory” as explained above. Effective as soon as such accounts are generated by WVHA’s contracted Public Records Custodian and technical access is made available, Board members and contracted professionals are expected to utilize email accounts on the westvolusiahospitalauthority.org domain for purposes of sending and receiving emails to conduct WVHA official business. When it is necessary to utilize personal accounts because the matter is time sensitive, individuals are encouraged to forward the email to Ms. Long for preservation in accordance with the General Records Schedule. If there is any question at all in the Board members’, funded or contracted agent’s mind about whether the email or text message is a public record, the question should be discussed with Ms. Long who shall consult State officials to determine the appropriate retention schedule. If the person communicating about WVHA business on non-WVHA email accounts or telephones is not able to save those messages on their company or personal computer or phone equipment, they

should contact Ms. Eileen Long at DRT, which is WVHA's designated Public Records Custodian to make arrangements for forwarding them to Ms. Long for their proper preservation.

The Board adopted the above policy at its May 21st Regular Meeting and clarified its preferences for the type of email accounts during its August 20th Regular Meeting.

Recently, as a part of its ongoing operational audit of WVHA, the Auditor General made the following inquiry:

From: WALT CUNNINGHAM
Sent: Tuesday, March 30, 2021 12:13 PM
To: Ted Small, Eileen Long, Ron Cantlay
Subject: Electronic Retention Policy Follow Up

Good Afternoon All,

I hope this email finds you well.

In a previous email sent January 12, 2021 we posed the following question and you responded accordingly:

"Our review of the Electronic Retention Policy disclosed it generally contained the requirements of the Sunshine Manual's retention policies. However, the current policy does not seem to address social media websites which may be used as a form of communication like emails and text messages. Has the Board considered the effects the use of social media may have on the current or future boards in regard to electronic record retentions?

See page 5 of Attorney Small Board Status Letter (westvolushospitalauthority.org emails have been launched this week for testing and full implementation going forward). Also, Attorney Small has counseled the Board to exercise extreme caution when posting on social media to avoid speaking of any WVHA matters."

We wanted to follow up on this response and inquiry. Specifically:

Has the Board taken any actions to include social media usage in the electronic communication retention policy based on Mr. Small's legal update from January 12, 2021? If so, please explain. If not, does the Board plan to take any actions?

If you have any questions, please don't hesitate to ask.

To address the Auditor General's concern, counsel recommends that the Board consider

modifying its compilation of SELECT INTERNAL ORGANIZATIONAL POLICIES OF THE WEST VOLUSIA HOSPITAL AUTHORITY to add at the end a new section, which restates the policy it adopted 5/21/2020 Meeting with modifications to also strongly discourage social media postings but to require their preservation as public records when, in exceptional circumstances, such usage is necessary:

Rules on Electronic Records Retention:

In order to comply with the Florida Public Records Law, any email, text message or social media post which involves WVHA official business and it is of a non-transitory nature, as explained above, must be preserved as a "public record" in accordance with the General Records Schedule. Board members, funded or contracted agencies and contracted professionals are hereby strongly discouraged from using personal email accounts, cell phones and social media to conduct official WVHA business unless it is only "transitory". Effective as soon as such accounts are generated by WVHA's contracted Public Records Custodian and technical access is made available, Board members and contracted professionals are expected to utilize email accounts on the westvolusiahospitalauthority.org domain for purposes of sending and receiving emails to conduct WVHA official business. When it is necessary to utilize personal accounts or social media because the matter is time sensitive, individuals are encouraged to forward the email to Ms. Long (elong@westvolusiahospitalauthority.org) for preservation in accordance with the General Records Schedule. If there is any question at all in the Board members', funded or contracted agent's mind about whether the email, text message or social media is a public record, the question should be discussed with Ms. Long who shall consult with State officials to determine the appropriate retention schedule. If the person communicating about WVHA business on non-WVHA email accounts, telephones or social media is not able to save those messages on their company or personal computer or phone equipment, they should contact Ms. Eileen Long at DRT, which is WVHA's designated Public Records Custodian to make arrangements for forwarding them to Ms. Long for their proper preservation.

II. Long-term Reimbursement Solution for Hospital-based Health Care that could include Emergency Department (ED) Services. *[See new info. in italics and bold]*

In preparation for the upcoming hour-long Workshop on potential long-term solutions for hospital-based health care for Health Card members, below is a brief summary of past negotiations, a workshop and special meeting on this issue:

Non-public discussions between Advent Health and WVHA started in November 2017 with Chair Girtman before she resigned to run for County Council and included follow-up meetings with Chair Ferrari (4/3/2018) and Craig (5/9/2019). Advent Health which was very reluctant to make a public request for continued public funding until they had sufficient time to develop a presentation for the public record, which was finally made public at the February, 2020 Special Meeting.

The February 20, 2020 Special Meeting was scheduled as a follow-up to an earlier May 10, 2018 Workshop. Both public meetings were scheduled for the purpose of allowing public hearing and participation in its discussions about reaching an agreement for some level of continuation of the 20-year contract with Advent Health. A compilation of the Meeting Minutes and related Board materials related to that Workshop and Special Meeting are available upon request.

After considering all these public and non-public discussions, as well as the strong in-person opposition from then Rep. Santiago to any further long term funding to the hospitals, the WVHA Board decided in February 2020 to simply allow the hospitals to apply for funding alongside all other funded entities on a year-to-year basis. When Advent Health refused to submit such a funding application (with some indication that they were reluctant to disclose non-public particulars about their budget as is required from all other applicants) and Halifax submitted a very non-specific proposal, the WVHA Board decided to allow EBMS to handle any contracting that it deemed necessary to have the hospitals as a reliable part of its network of providers to service Health Card members.

The results of those discussions between EBMS and the Hospitals is summarized in the *preamble* for WVHA Resolution 2020-007 as follows:

WHEREAS on 4/30/2020, Halifax Health submitted to WVHA a proposal to become a participating network provider (by mechanism of a network participation agreement through EBMS) at 85% of Medicare rates for facility-based and professional services. After months of negotiations, a verbal agreement on all the main terms, multiple exchanges of redlined draft agreements, mutually agreed testing of the compatibility of EBMS and Halifax's internal claims processing and payment systems, and EBMS waiting since mid-September for Halifax's signature on what it understood was a finally negotiated agreement, on November 6, 2020 Halifax advised that it was unwilling to sign that final agreement unless WVHA is willing to agree to amendment that would reimburse Halifax for its non-negotiable obligations to provide Emergency Room care regardless of ability to pay under the federal law known as EMTALA.

WHEREAS on 4/30/2020, Advent Health advised WVHA of its decision not to submit a funding application for the 2020/21 fiscal year. Nevertheless, at WVHA's request EBMS attempted to negotiate with Advent Health to become a participating network provider at 85% of Medicare and with the understanding that the Emergency Room care required by federal law, EMTALA would not be covered. EBMS and Advent Health were able to negotiate an agreement in principle on all other terms, but on 7/14/2020 Advent Health refused to go forward with finalizing an agreement without the addition of a provision where WVHA uses West Volusia tax revenues to reimburse it for Emergency Room care, which is Advent Health's non-negotiable obligations under EMTALA.

In the months since the Board's unanimous approval of WVHA Resolution 2020-007, EBMS has been able to negotiate a working arrangement with both Advent Health and Halifax. Pursuant to that arrangement, both hospitals are now accepting hospital-based care referrals and obtaining reimbursements at 85% of Medicare rates for facility-based and professional

services, excluding ED services. Both hospitals initially committed to signing agreements with EBMS, but then later refused to follow-through with signing a written agreement.

It appears that one of the main obstacles to EBMS negotiating a win-win-win long term solution is centered on the fact that Advent Health has contracted out to EMPros to staff its Emergency Department. These subcontracted EMPros specialists have not agreed to participate in Advent Health's Financial Assistance Policy. In contrast, Halifax employs its own ED specialists and those physicians must adhere to Halifax's Financial Assistance Policy.

In compliance with Internal Revenue Code 501(r), both Halifax and Advent Health have established and published on their websites and otherwise a financial assistance policy which tells the public that they will not be responsible for paying their hospital bills for emergency or necessary hospital care if they earn income less than 200% of the Federal Poverty Guidelines. Halifax employs its emergency room specialists and therefore those physicians cannot pursue extraordinary measures to collect from Health Card members for unpaid ED services without violating Section 501(r). However, it is my yet unverified understanding that EMPros is taking the position that it has complete discretion to pursue the very type of "extraordinary" measures banned by Section 501(r) in order to collect from Health Card members, regardless of any inconsistency with the published policy of Advent Health that "you will not have to pay your bill" if you earn less than 200% of the Federal Poverty Guidelines.

It is doubtful that EMPros actually has any high expectation to collect on any such extraordinary collection efforts from Health Card members who earn 150% or less of the Federal Poverty Guidelines. Nevertheless, at least for purposes of this negotiation, EMPros seems to be holding open that possibility. Underlying this public negotiation over fair compensation to ED specialists is a non-public financial arrangement between Advent Health, EMPros and its subcontracted physicians. The terms of those financial arrangements have not been disclosed, but it seems likely that they involve some type of profit sharing arrangement where EMPros is given exclusive access to care for and bill for ALL patients who present at either of Advent Health DeLand or Advent Health Fish, both those like Health Card members who cannot afford to pay as well as those like Ms. Sundria Ridgley who can afford to pay. To the extent that EMPros entered into a contract with Advent Health where the patient mix of those that can afford to pay versus those that cannot afford to pay doesn't balance out in a way that allows EMPros to pay its own bills, EMPros should be forced to disclose the terms of that contract as well as financials showing such net losses before WVHA agrees to subsidize whatever deal EMPros reached of its own accord and is continuing year after year with Advent Health.

Even though the upcoming Workshop has been framed as coming up with a win-win-win long term solution, it seems advisable for this newly constituted Board to also be mindful that yet another audience will be interested in the outcome of these negotiations. Whatever solution is reached will influence whether those who want to abolish all hospital authorities will once again introduce legislation that would eliminate or sunset WVHA. In the past, one of the main arguments in favor of such legislation has been that hospitals receive an unfair, non-competitive advantage when they are subsidized by hospital authorities like WVHA. At the prior workshops, Fmr. Representative Santiago articulated this argument as one grounds for his

strong opposition to WVHA providing any of the hospitals additional funding after the end of the 20-year contract.

On the other side, the Board should also be mindful that many in the community and perhaps some in the State Legislature still believe that it is important for hospital authorities to influence the quantity and quality of care provided to the working poor that are yet unqualified for public or private insurance and who cannot afford to self-pay. Two of the key ways that WVHA influenced quantity and quality of care through the 20-year contract was with its requirement that the hospitals agree to “maintain services” throughout the term of the agreement. To ensure such accountability, the 20-year contract required the hospitals to report regularly on both the types of services being maintained and on metrics that helped to ensure that WVHA was purchasing high quality hospital-based services. Particularly in light of the public comments during the February meeting from Ms. Sundria Ridgley, it seems essential that any long term solution include some agreed upon provisions that allow WVHA to influence the quantity and quality of services that are provided at all the hospitals, including ED specialist services.

Consistent with the Board approval of such during the March meeting, counsel obtained agreement with its Executive Director and then drafted and circulated a revised funding agreement with Community Legal Services of Mid-Florida to provide for it to bill and obtain reimbursement for defending Health Card members if any of the hospitals or EMPros attempts to collect from them for unpaid Emergency Department services.

III. EBMS’s Potential Non-Authorized Waiver of WVHA’s Right to Subrogation Liens on 16 Claims Starting 1/01/2020. [See new info. in italics and bold]

On January 5, 2021, counsel received a call from a local colleague requesting clarification on a letter his firm received from EBMS waiving WVHA’s right to a subrogation lien on a claim his firm is handling on behalf of a personal injury client. His firm’s client is a Health Card member whose injury was allegedly caused by a third party tortfeasor who is being sued to recover damages including medical expenses. Because those medical bills were paid by WVHA, the law firm sent notice as required by statute to EBMS as the medical bill paying agent about the potential right to a subrogation lien. Instead of EBMS asserting subrogation rights on behalf of WVHA pursuant to Section 1.02 of Eligibility Guidelines redirecting the matter to counsel or DRT for a response, EBMS (through one of its law department supervisors) notified the local law firm that “the Plan” was not asserting any recovery rights or a lien to recover any portion of the medical bills paid by WVHA.

Counsel immediately contacted Dr. Murray to ascertain the basis for EBMS determining that it had authority to communicate such a waiver. Dr. Murray facilitated a preliminary phone call with counsel for EBMS last Friday afternoon. In response to questions, counsel learned that there have been a total of 16 such inquiries since EBMS commenced providing third party administrator services. It appears that the relevant EBMS staff was not aware of the very plain policy statement in Section 1.02 that WVHA reserves its rights to recover in such subrogation matters. Because the statute requires any assertion of subrogation liens to take place within 30-

days of notice, it is likely that most of the 16 have now been waived. EBMS's counsel agreed to immediately follow-up to determine the financial scope of these waivers and to propose a mutually agreeable means to redirect such matters to Ms. Long with a copy to counsel going forward.

As of last check, DRT is still awaiting claims records for a couple of the subject Health Card members from EBMS in order provide counsel and the Board with an accounting of the potential financial scope of these potential waivers. Counsel will most likely recommend tabling any discussion of this until this accounting is completed.

In the interim, please note that counsel for EBMS has redirected his staff to respond to any future inquiries about WVHA's subrogation rights that they should instead contact Ms. Long with a copy to counsel. Since January, Ms. Long has been implementing the same practice of responding to such inquiries with a standard letter asserting WVHA's subrogation rights as the Board directed when UMR was the TPA and the Board decided not to engage UMR to handle such subrogation matters.

Although WVHA's policy on subrogation is established in Section 1.02 of its Eligibility Guidelines and counsel is recommending that it be restated just above an applicant's signature in Section 11.04 (See Section III infra), counsel also believes that the following notification of that policy should also be included as the ninth paragraph of the Introduction of the Summary Benefit Plan document that became effective in October 2020:

Notice of WVHA's Right to Subrogation: If an individual or a family member receives benefits under the Plan to treat an injury or medical condition that was caused by a third party, then WVHA hereby claims a right to be subrogated to the rights of that beneficiary to recover damages from that third party (e.g. a defendant in a lawsuit or a defendant's insurer). WVHA must be reimbursed for the benefits it has paid if the Plan Participant or his/her family recovers any damages or receives payments from that third party or an insurer on account of that injury or medical condition.

IV. WVHA Health Card Program Eligibility Guidelines. [See new info. in italics and bold]
[Refer back to Legal Update Memorandum dated 4/9/14, 7/19/14, 9/17/14, 11/12/14, 2/11/15, 6/10/2015, 10/7/15, 11/11/15, 3/9/16, 4/12/16 and 5/9/17 for additional background details.]

From the inception, the Guidelines were adopted from a legal perspective to establish uniform, fair and non-discriminatory standards to comply with the Enabling Legislation's requirement that tax dollars are spent on primarily individuals who are both "residents" of the Tax District and who are "indigent" as defined within the Guidelines.

It is noteworthy that currently the Guidelines are utilized by WVHA in two distinct ways which are often confused by providers, potential providers and applicants for funding:

1. First, they are utilized by WVHA's Eligibility Determination provider, currently The House Next Door, as the governing rules for determining who is eligible to receive a WVHA Health

Card. Once deemed eligible, THND transmits a listing to the Third Party Administrator, currently EBMS, and EBMS mails the eligible beneficiary a Health Card (effective usually for 6 months) which automatically makes them eligible to receive hospital care, primary care, dental care, specialty care and pharmacy benefits at any provider who has signed a funding agreement to provide such services to those who are currently enrolled in the Health Card Program;

2. Second, the Guidelines are incorporated in whole or part as the governing rules for a funded agency to qualify some of their individual clients to become eligible for WVHA reimbursement (at the contracted rate) for services at that agency only. Even though these individuals are generally required to provide the same information, including proof that they have applied for the ACA and that they are not qualified for Medicaid or other affordable private health insurance, the individuals who qualify through these funded agencies do not receive a Health Card and therefore are NOT automatically eligible to receive other healthcare services available at other funded agencies, the hospitals, specialty care providers, pharmacy benefits, etc.

Board members should begin anticipating the annual EG review process that the Board approved at the upcoming May Regular Meeting. That process will start with a presentation by THND of a compilation of proposed changes in March and then after Board review, deliberation and voting by May, and new amendments, if any would take effect in June, 2021; provided however, the Board would consider amending the EGs more frequently than annually where it is demonstrated by UMR and/or other proposers that that such exceptional action is necessary to fulfill the public purposes of WVHA. Last year, THND nor the Board proposed any new amendments to the EGs so the currently effective EGs were approved in June 2019 with an effective date of July 15, 2019.

As indicated at the February meeting, counsel urges that WVHA continue to rely upon The House Next Door or a similar agency with access to HUD's HMIS (Homeless Management Information System) in order to ensure the integrity of information provided in an application to qualify for the Health Card based on homelessness.

To avoid any possibility that Health Card Members are not made aware that WVHA's assertion of its rights to subrogation, counsel recommends that WVHA's existing policy as stated in Section 1.02 be restated as follows above the signature block of the Application in Section 11.04: I understand that if I or any of my family members receive benefits under WVHA Health Card to treat an injury or medical condition that was caused by a third party, then WVHA claims a right to be subrogated to the rights of that beneficiary to recover damages from that third party (to be subrogated will mean that WVHA must be reimbursed for the benefits it has paid if the WVHA Health Card member or his/her family recovers any damages or receives payments from that third party or an insurer on account of that injury or medical condition).

Even though at the last meeting the Board decided not to enlarge the eligibility period from 6 to 12 months, counsel recommends that the following additional sentence be added to the Applicant Certification at Section 11.05, Section 10 of Health Card Application to encourage timely updates of changes in an applicant's residence and income qualifications:

I certify that the information given by me for the purpose of qualifying for the WVHA Health Card Program is true and correct. I understand that it is my responsibility to report to the WVHA Enrollment Certifying Agent (The House Next Door) within fifteen (15) days any change in my residence and/or mailing address and if my household income goes higher than the 150% gross income limit for my household size. I understand and hereby authorize WVHA and its agents to conduct such investigation, including, but not limited to obtaining my credit report, as necessary to verify the accuracy of the information provided. I understand that any misrepresentation by evidence of submission or omission may result in my termination from the WVHA Health Card Program.

V. **WVHA as Plaintiff in Federal Multidistrict Litigation for National Prescription Opiate Litigation, James Vickaryous, Managing Partner of Vickaryous Law Firm.**
[See new info. in italics and bold]

Counsel talked preliminarily with Jim Vickaryous, the Managing Partner of the Vickaryous Law Firm about WVHA retaining his law firm to represent WVHA on a contingency basis and file a lawsuit on behalf of WVHA in the federal multidistrict litigation for national prescription opiate litigation. Attorney Vickaryous plans to present a formal proposal to explain the details, but in a nutshell the proposed representation would offer WVHA a seat at the table among many other governmental and private entities around the nation that are suing pharmaceutical companies. These lawsuits are seeking to recover damages related to the substantial health care and prescription costs that have been paid to treat residents who became addicted to opioids. As of this writing, counsel has not yet received a draft of the proposed retainer agreement or the presentation materials. Attorney Vickaryous has indicated in an introductory call that if desired, WVHA would become one of several Florida based local government clients which his firm would represent. The contingency basis of the representation would provide that the Vickaryous Law Firm would be paid 20% of any net recovery after costs and WVHA would keep the remaining 80%. Attorney Vickaryous believes that it would be important to get WVHA's lawsuit on file as soon as practicable before settlement talks begin and conclude concerning a Tier 1 lawsuit that is scheduled for trial in Ohio during October, 2019. Attorney Vickaryous believes that the defendants in that lawsuit may want to negotiate a global settlement of all pending lawsuits and it would be advantageous for WVHA to have a seat at that table, particularly in light of the substantial annual budget expenses being paid to SMA and for prescriptions that are directly related to the opioid epidemic. Counsel expects to receive and review the details prior to the March meeting and have a recommendation as to the form of the retainer agreement at that time. As an overall matter, the proposal sounds like a potential opportunity for WVHA to recoup substantial taxpayer dollars, but it may take some time before any recovery is obtained. Following the Board's authorization of Chair Craig to sign the proposed contingency agreement subject to a clarification that the net of any recovery to WVHA only be reduced to reimburse "reasonable" attorney's fees, Chair Craig has executed the revised agreement and it is being circulated for signatures by all the retained co-counsel. As previously emailed, WVHA's complaint in the national opioid litigation was initially filed in federal court in the Middle District of Florida on September 10, 2019. On September 26, 2019, that case was transferred to the Northern District of Ohio where it has been consolidated with the thousands of other pending cases in that multidistrict opioid litigation.

Counsel received the following update from class counsel in July/August, 2020:

A. Purdue Bankruptcy

As we have previously explained, in order to participate in the Purdue bankruptcy, a Proof of Claim form must be filed on behalf of your entity. We have already filed a Proof of Claim form [generously estimated at \$32,009,971.00] on your behalf.

Now, based on recent developments in this bankruptcy, we plan to amend these forms to include a minimum valuation for your claim. In other words, we will be setting forth a specific monetary amount for your claim within this bankruptcy. We, along with the members of the Plaintiff Executive Committee and the Bankruptcy Ad Hoc Committee, believe that this is an important step to ensure that the claims of local governments are provided appropriate priority as creditors.

To estimate the minimum value for local government claims, the Ad Hoc Committee has worked with Ted Miller, an internationally recognized safety economist with Pacific Institute for Research and Evaluation (PIRE), who has developed a model that estimates monetary relief, including damages and abatement costs, which cities, counties, and municipalities across the United States (the "Municipality Claim Model") may assert against the Debtors.

To be sure, this "minimum valuation" is not the amount of money that you would receive from the Purdue Bankruptcy. The total valuation to all governmental entities is estimated to be in the area of \$2 trillion, and of course only a very small fraction of that amount could ever be available for distribution. Therefore, any amounts that are actually received by local governments will be significantly less than the "minimum valuation" we submit.

Counsel forwarded an update to all Board members via email on 11/25/2020, which Ms. Long forwarded again on 1/12/2021. Below is the latest brief update received on 4/5/2021 from class counsel:

From: Amie Goldberg [mailto:Amie@romanolawgroup.com]

Sent: Monday, April 5, 2021 6:03 PM

To: Ted Small <tsmall@businessemploymentlawyer.com>

Subject: RE: Regarding: Update Opioid Litigation - West Volusia Hospital Authority

Hi Ted,

Just received voice message, time does fly by fast. Briefly, Negotiations have been ongoing specifically with regard to municipality plaintiffs and the state. We expect an announcement regarding that agreement this week, which I will send as an FYI. In terms of your particular claims, at this point, it is unclear how non-municipality claims will proceed both in the litigation as well as the Purdue bankruptcy proposed settlement for which we have filed your Proof of Claim. I will check with the rest of the team for any information on this. We will let you know if anything changes and of course feel free to contact us with any questions.

Thanks,

VI. General Compliance with the Sunshine Law [See new info. in italics and bold]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

'All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting.'

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to "off-the record" chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

"While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog . . . members of the board or commission must not engage in an exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law."

**FIRST AMENDMENT TO COMMUNITY LEGAL SERVICES OF MID-FLORIDA,
INC. (MEDICAL-LEGAL PARTNERSHIP) 2020-2021 FUNDING AGREEMENT
("First Amendment")**

This First Amendment is entered into as of the 18th day of March, 2021, between West Volusia Hospital Authority, a special taxing district, public body corporate and politic of the State of Florida in Volusia County, Florida (the "Authority") and COMMUNITY LEGAL SERVICES OF MID-FLORIDA, INC. ("Grantee").

Whereas, Grantee and the Authority entered into the Community Legal Services of Mid-Florida, Inc. (Medical-Legal Partnership) 2020-2021 Funding Agreement (hereinafter the "Funding Agreement"); and

Whereas, Grantee and the Authority desire to continue with the Program under the Funding Agreement as amended in this First Amendment.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree that the Funding Agreement is amended as follows:

1. Paragraphs 4.2 shall be amended and restated as follows:

4.2 Reimbursement Rate. Grantee shall be reimbursed for access to healthcare services provided to Program Participants (as defined in Paragraph 6) by its attorneys or paralegals at the following rates: (i) a rate of \$85.00/hour billable in 1/10 hour increments for legal services (that are reasonable and ordinarily billable in a private practice setting) rendered to a Program Participant to resolve legal issues preventing them from qualifying for Medicaid, Medicare, Veterans, Social Security Disability or private insurance as an alternative to the WVHA Health Card Program and to assist Program Participants to defend against any collection measures that are pursued against them by either Advent Health DeLand, Advent Health Fish, Halifax Medical Center of Deltona for Emergency Department services. The parties agree that Grantee may be reimbursed for reasonable costs (including, but not limited to, reasonable costs to obtain medical records of previous medical encounters, tests and visits) associated with closing matters where Grantee provided services to clients where clients were qualified as Program Participants as defined in paragraph 6 of this agreement, at the beginning of Grantee's representation under this agreement. Grantee's provision of Program Participants with any of the other civil legal services as described in the Application for Funding, as supplemented, are excluded from reimbursement. In no event shall the annual aggregate Reimbursement provided to Grantee by the Authority under this Agreement be required to exceed the annual Funding Limit (as defined above).

2. Any term not defined herein shall have the same meaning as under the Funding Agreement.
3. The provisions of the Funding Agreement shall continue to control the relationship of the parties, except as specifically modified by the content of this First Amendment.

IN WITNESS THEREOF, the parties have executed this First Amendment as of the effective day and year set forth above.

WEST VOLUSIA HOSPITAL AUTHORITY

By: _____
Voloria L. Manning, Its Chair
West Volusia Hospital Authority
P.O. Box 940
DeLand, FL 32721-0940

Date: _____

ATTEST

By: _____
Judy L. Craig, Its Secretary

COMMUNITY LEGAL SERVICES OF MID-FLORIDA, INC.

By: _____

Jeff Harvey, Its Chief Executive Officer
Community Legal Services of Mid-Florida, Inc.
122 E. Colonial Dr., Suite 200
Orlando, FL 32801

Date: _____

ATTEST

By: _____

Its Board Chairperson/or Secretary (circle one)