# West Volusia Hospital Authority BOARD OF COMMISSIONERS REGULAR MEETING March 18, 2021 5:00 p.m.

#### DeLand City Hall

#### 120 S. Florida Ave., DeLand, FL Or Via Conference Call 1-339-209-4657 AGENDA

- 1. Call to Order Regular meeting
- 2. Opening Observance followed by a moment of silence
- 3. Approval of Proposed Agenda
- 4. Consent Agenda
  - a. Approval of Minutes Regular Meeting February 18, 2021 With Errata Sheet Changes attached
- 5. Citizens Advisory Committee (CAC) Donna Pepin, Chair
  - a. CAC Organizational/Regular/Applicant Workshop March 2, 2021
     Verbal Update
- 6. Reporting Agenda
  - a. EBMS February Report Written Submission
  - b. WVHA miCare Clinic DeLand/Deltona February Report Written Submission
  - c. The House Next Door February Report Written Submission
  - d. Contractual Utilization Reports to the WVHA Board of Commissioners
    - Waylan Niece, Case Manager, The Neighborhood Center
    - 2. Tachara Ferguson Reid, Dental Program Manager, Florida Department of Health
- 7. Citizens Comments
- 8. Discussion Items
  - a. James Moore & Company (JAMco) Independent Audit Engagement Letter
  - b. Banking/Investment Matters
  - Exploratory Discussions with AdventHealth, Halifax Health, Emergency Medical Professionals (EMPros) regarding the future for long-term Solutions to WVHA Reimbursements
    - 1. Resolution 2020-007 (attached)
- 9. Follow Up Items
  - a. EBMS Waiver of Subrogation Rights (update)
  - b. Eligibility Guidelines Revision Recommendations
    - 1. January 15, 2021 Federal Poverty Guidelines (pages 21 & 34)
    - 2. Page 25 Delete Northeast Florida Healthcare (NEFHS) replace with WVHA miCare Clinics
    - 3. Homeless Certification Options for Deltona
    - 4. Eligibility Term email dated 2/8/2021 Gail Hallmon, COO. The House Next Door (THND)
    - 5. Email dated 2/16/2021 Gail Hallmon, COO, THND re: ACA
- 10. Finance Report
  - a. February Financials
- 11. Legal Update
- 12. Adjournment

# ERRATA SHEET CHANGES FOR FEBRUARY 18, 2021 MEETING MINUTES

Page 1 Consent Agenda Approval of Minutes – Organizational/Regular Meeting January 21, 2021 (Not November of 2020)

Page 2 correct the flow of the Board discussion to reflect:

There was Board discussion during the review of the Reporting Agenda regarding hospital funding. Commissioner Coen expressed an interest in beginning exploratory discussions with all West Volusia Hospitals to include emergency room (ER) physicians for possibly both the current year and going into the future.

Chair Manning suggested scheduling a workshop to discuss the future of WVHA funding for the hospitals, in advance of the March 18, 2021 Regular Meeting to commence at 4:00 p.m.

Motion 017 – 2021 Chair Manning motioned to conduct a workshop scheduled to occur on March 18, 2021 at 4:00 p.m., to discuss with all parties interested, including AdventHealth, Halifax Medical Center, and Emergency Medical Professionals (EMPros), a long-term funding solution that could include emergency department (ED) services starting October 1, 2021. Commissioner Accardi seconded the motion.

Commissioner Accardi and Commissioner Craig were not opposed to discussing the long-term future of WVHA funding for the hospitals but did not want to disrupt the working arrangement already put into place this current year (2020-2021) by the team at EBMS.

The motion passed by a 4-0-1 vote.

# WEST VOLUSIA HOSPITAL AUTHORITY WVHA BOARD OF COMMISSIONERS REGULAR MEETING

DeLand City Hall
120 S. Florida Avenue, DeLand, FL
5:00 P.M.
Or Via Conference Call 1-339-209-4657
February 18, 2021
DeLand, Florida

#### Those in Attendance:

Commissioner Voloria Manning Commissioner Judy Craig (arrived at the meeting at 5:07 p.m.) Commissioner Roger Accardi Commissioner Jennifer Coen

#### Absent:

Commissioner Brian Soukup

#### **CAC Present:**

Elmer Holt (via conference call)
Donna Pepin (via conference call)
Jenneffer Pulapaka (via conference call)
Patrick Rogers (via conference call)

#### **Others Present:**

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A. Accountant for the Authority: Al Powers, Dreggors, Rigsby & Teal, (DRT) P.A. Administrative Support: Eileen Long, DRT Andrew Murray, CMO, EBMS (via conference call)

Darik Croft, COO, miCare Clinics (via conference call)

#### Call to Order

Chair Manning called the meeting to order. The meeting took place at DeLand City Hall, 120 S. Florida Avenue, DeLand, Florida, at 5:00 p.m. and via Conference call #1-339-209-4657, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

#### **Approval of Proposed Agenda**

**Motion 015 – 2021** Commissioner Accardi motioned to approve the agenda as presented. Commissioner Coen seconded the motion. The motion passed by a 3-0-2 vote.

#### **Consent Agenda**

Approval of Minutes – Organizational/Regular Meeting January 21, 2021

**Motion 016 – 2021** Commissioner Coen motioned to approve the Consent Agenda. Commissioner Accardi seconded the motion. The motion passed by a 3-0-2 vote.

5:07 p.m. Commissioner Craig arrived at the meeting.

#### **Citizens Comments**

There were five (3 written-2 via conference call).

#### Reporting Agenda

EBMS January Report – Written Submission WVHA miCare Clinic DeLand/Deltona January Report – Written Submission

There was Board discussion during the review of the Reporting Agenda regarding hospital funding. Commissioner Coen expressed an interest in beginning exploratory discussions with all West Volusia Hospitals to include emergency room (ER) physicians for possibly both the current year and going into the future.

Chair Manning suggested scheduling a workshop to discuss the future of WVHA funding for the hospitals, in advance of the March 18, 2021 Regular Meeting to commence at 4:00 p.m.

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Commissioner Accardi and Commissioner Craig were not opposed to discussing the long-term future of WVHA funding for the hospitals but did not want to disrupt the working arrangement already put into place this current year (2020-2021) by the team at EBMS.

The motion passed by a 4-0-1 vote.

The House Next Door (THND) January HealthCard Report Contractual Verbal Utilization Report to the WVHA Board of Commissioners – Healthy Start Coalition of Flagler & Volusia

Ms. Gabrielle Bargerstock, ED, Healthy Start Coalition of Flagler and Volusia addressed the Board and explained the services that their agency provides and presented for any questions.

#### **Discussion Items**

James Moore & Company (JAMco) WVHA FYE 2020 Audit Presentation, Zach Chalifour, CPA & Webb Shephard, CPA (Draft Financial Statements FYE 2020 attached)

Mr. Chalifour & Mr. Shephard presented the FYE 2020 WVHA Audit Presentation.

Motion 018 – 2021 Commissioner Accardi motioned to receive the JAMco FYE 2020 WVHA Independent Audit. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

#### **DRT Management Representation Letter to the Board**

#### WVHA Management Representation Letter to JAMco

Motion 019 – 2021 Commissioner Craig motioned to authorize the Chair to sign the WVHA Management Representation Letter to JAMco. Commissioner Coen seconded the motion. The motion passed by a 4-0-1 vote.

#### **Durable Medical Equipment Policies**

There was much Board discussion regarding Durable Medical Equipment policies and no changes were made to the current policy.

# EBMS Patient Assistance Program (PAP) (email Andrew Murray, EBMS dated 2/8/2021 attached)

Motion 020 – 2021 Commissioner Coen motioned to revise the WVHA Eligibility Guidelines (EGs), effective immediately, Section VI. Termination 6:01 Purpose, 6:02 Policy, new item 11. "Repeated failure to cooperate with the recommendations of WVHA miCare team and/or other agencies to ensure that Members receive the right care at the right time and at best pricing for WVHA taxpayers". Commissioner Accardi seconded the motion.

#### Roll Call:

Commissioner Craig	Yes
Commissioner Coen	Yes
Commissioner Accardi	Yes
Chair Manning	Yes

The motion passed by a 4-0-1 vote.

# WVHA HealthCard Renewal Process due to Executive Orders/Extensions (email Andrew Murray, EBMS dated 2/8/2021 attached)

Dr. Murray explained the joint proposal from EBMS and Gail Hallmon, EO, The House Next Door regarding the Governor's Executive Orders in extending eligibility for the HealthCard (HC) members. They proposed the below strategy.

We therefore recommend the below strategy to systematically re-verify Health Card members' information in the coming months:

- For <u>all members who had been verified in the past 6 months</u> (i.e. enrolled for the first time or successfully renewed from September 2020 through February 2021), extend membership by 6 months. For example, if a member enrolled in the Health Card program for the first time on 9/1/2020, then extend the renewal date through 9/1/2021.
- For <u>all other members</u>, extend membership for 12 months from the original renewal date prior to the series of automatic extensions due to Gov. Desantis'

State of Emergency declaration pursuant to Executive Order 2020-52 dated March 9<sup>th</sup>, 2020. For example, if a Health Card member's original renewal date was 4/1/2020 then that member's new renewal date would be 4/1/2021; similarly if a member's original renewal date was 6/1/2020 then that member's new renewal date would be 6/1/2021.

• For all members issue correspondence and a new membership card with their new termination/renewal date based on approach above.

#### Motion 021 – 2021 Commissioner Craig motioned to approve the strategy as presented:

- For all members who had been verified in the past 6 months (i.e. enrolled for the first time or successfully renewed from September 2020 through February 2021), extend membership by 6 months. For example, if a member enrolled in the Health Card program for the first time on 9/1/2020, then extend the renewal date through 9/1/2021.
- For all other members, extend membership for 12 months from the original renewal date prior to the series of automatic extensions due to Gov. Desantis' State of Emergency declaration pursuant to Executive Order 2020-52 dated March 9<sup>th</sup>, 2020. For example, if a Health Card member's original renewal date was 4/1/2020 then that member's new renewal date would be 4/1/2021; similarly, if a member's original renewal date was 6/1/2020 then that member's new renewal date would be 6/1/2021.
- For all members issue correspondence and a new membership card with their new termination/renewal date based on approach above.

Commissioner Coen seconded the motion. The motion passed by a 4-0-1 vote.

# Proposed Changes to Eligibility Guidelines (EGs) (email Andrew Murray, EBMS dated 2/8/2021 attached)

There was Board discussion that further EG revisions would go through the regular annual process and that these recommendations would be brought back. Further, DRT and TWSPA will also review the EGs, as well as the Board, and bring back any recommendations that they might believe need to be presented to the Board.

There was further discussion about the homeless verification process in Deltona and how difficult it is for the homeless residents in Deltona to travel to DeLand to be certified as homeless by The Neighborhood Center (TNC).

Mr. Small stated that he would get involved with this homeless certification need in Deltona and he explained that TNC (the only WVHA funded agency that has homeless certification authority) is a Housing and Urban Development (HUD) certified agency and has access to Homeless Management Information System (HMIS) that allows them to identify the homeless population.

#### Check Signing Schedule 2021 Removing Commissioner Accardi from rotation

Commissioner Accardi explained that, as the only pharmacist on his business premises, he cannot leave the premises without closing down his pharmacy and/or incurring a large expense in hiring a pharmacist to cover.

Motion 022 – 2021 Commissioner Craig motioned to approve the 2021 Check Signing Schedule removing Commissioner Accardi from the rotation. Commission Coen seconded the motion. The motion passed by a 4-0-1 vote.

#### Funding Application revisions collaboratively made by DRT & TWSPA Non-Primary Care Funding Application Revised 2/18/2021

Motion 023 – 2021 Commissioner Craig motioned to approve the revisions as presented in the Non-Primary Care Funding Applications for 2021-2022. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Board approval to release 2021-2022 Funding Applications Tuesday, February 23, 2021

Motion 024 – 2021 Commissioner Accardi motioned to authorize the release of the 2021-2022 Funding Applications Tuesday, February 23, 2021. Commissioner Craig seconded the motion. The motion passed by a 4-0-1 vote.

#### Attorney Theodore W. Small to attend CAC Applicant Workshop 3/2/2021

Motion 025 – 2021 Commissioner Craig motioned to authorize that Attorney Ted Small attend the CAC March 2, 2021 Meeting. Commissioner Accardi seconded the motion. The motion passed by a 4-0-1 vote.

#### **Follow Up Items**

Tentatively Scheduled Meetings 2021 – June 17, 2021 4 p.m. Primary Care Application Workshop Cancelled – CAC Meetings to be held at DeLand City Hall

Motion 026 – 2021 Commissioner Craig motioned to approve the Tentatively Scheduled Meetings 2021 as presented. Commission Accardi seconded the motion. The motion passed by a 4-0-1 vote.

Commissioner Craig questioned the previously cancelled February 2, 2021 CAC Organizational Meeting and if it was going to be rescheduled?

Ms. Long apologized and explained that the CAC Organizational Meeting will be held in advance of the March 2, 2021 Applicant Workshop.

Motion 026 – 2021 (AMENDED) Commissioner Craig motioned to amend her motion of the Tentatively Scheduled Meetings 2021 to reflect that the CAC Organizational Meeting will be held in advance of the March 2, 2021 Applicant Workshop.

Commissioner Coen seconded the amended motion. The motion passed by a 4-0-1 vote.

#### EBMS Waiver of Subrogation Rights (Letter dated 12/13/2020 attached)

Mr. Small stated that this will be brought back before the Board during the March 18, 2021 Meeting.

#### **Finance Report**

Mr. Al Powers, DRT reviewed for the Board the January financial statements.

**Motion 027 - 2021** Commissioner Craig motioned to pay the bills totaling \$2,143,463.29. Commissioner Coen seconded the motion. The motion passed by a 4-0-1 vote.

#### Legal Update

Mr. Theodore Small, Legal Counsel for the WVHA did not submit a written Legal Update, rather provided legal commentary during the course of the meeting.

There being no further business to come before the Board, the meeting was adjourned.

Adjournment

Voloria Manning, Chair



# EBMS March 18, 2021 Submission Report for WVHA Board Members

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Client: Paid Dates: Location: West Volusia Hospital Authority 2/1/2021 to 2/28/2021

All

Department: All Benefit Plan: All

TIN: All

Plan Exp	erience S	ummary	Ca	sh Flow S	ummary		Disallowe	d Charge	s by Cate	
Claim Counts 3502 Claim Type		l Paid Per E	d met V f. (1 f. o 'll	allowed	\$3,814,723 \$3,350,888	Addl Ir	owed Categ	vided	-\$156,008	% of Gross -4.09%
Medical Professional	\$46	1,274 9,698	\$205 Allowed \$102 less Me		\$463,835 \$8,963	Plan L	ate Charge		\$12,793 \$1,896,004	0.34% 49.70%
Facility		1,576	\$103 less Adj \$0 Paid Ben	ustments efit	-\$6,402 \$461,274	OCIVI	Reductions		\$51 \$1,598,048	0.00% 41.89%
PBM Total Plan Paid	: \$46	\$0 1,274	sans plus Ad	min Costs	\$0				3,350,888	87.84%
				Censi	us	Total				
Census Date: 2/28/2021	Male Emp		Employees S	Male Spouse	Spouse [	Vlale Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19 20 to 25	23 76	30 72	53 148	0	0	0 0	0	53 148	0	0
26 to 29 30 to 39	60 184	55 178	115 362	0	0	0	0	115 362	0	0
40 to 49 50 to 59	217 293	265 402	482 695	0	0	0	0	482 695	0	0
60 to 64	106	179 79	285 110	0	0	0	0	285 110	0	0
65 and Older Totals	31 990	1260	2250	0	0	0	0	2250	0	0
Average Age	44.91 Top	47.97 Paid	46.62	0.00	0.00 Plan Pa	0.00 vment	0.00 by Age &	46.62 Claimant	0.00 Type	0.00
Name	ТОР	Claim Count	Pai	d Census [	Date: 2/28/2021		Employee		ouse	Dependent
Halifax Hospital Med	dical	26	\$82,44	3 0 to 19	STORTES STORT OF THE STORT OF THE STORY	MATERIAL PORTS	\$692 \$3,273		\$0 \$0	\$0 \$0
Adventhealth Fish Medical Center Of D	Deltona	15 77	\$63,44	5 20 to 25 2 26 to 29			\$21,401		\$0	\$0
Florida Cancer Spec Quest Diagnostics T		86 533	\$50,74° \$24.46	7 30 to 39 5 40 to 49			\$61,800 \$63,765		\$0 \$0	\$0 \$0
Interventional Pain F	REHAB	49	\$12,82	4 50 to 59			\$117,153		\$0	\$0
1 Twin Lakes Imagir Halifax Hospital Del		49 3	\$8,356 \$8,196	8 65 and C	lder		\$155,160 \$38,030		\$0 \$0	\$0 \$0
Family Psychiatry S	ervices	88 15	\$8,01 \$7,73			500000	\$461,274		\$0	\$0
Orange City Surgery		d by Month	\$7,73		Average Lag	& Aver	age Spen	d (rolling	12 month	s)
January 21			\$195,93		Avg F	Paid per		Lag Days		Lag Dollars
February 21	Tota	al:	\$461,27 \$657,20			\$17	,126 \$0	42 27		\$719,292 \$0
				RX	BERKETHING CONTRACTOR		\$0 Total:	11		\$0 \$719,292
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Client:

Paid Dates: Location: West Volusia Hospital Authority 2/1/2021 to 2/28/2021

All

Department: All Benefit Plan: All

TIN: All

<b>沙沙科科学教育</b>			Benefit A	nalysis		Marin Marin		
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	2	\$612	\$365	\$247	\$0	\$0	\$247	0.05%
AMBULANCE	2	\$730	\$730	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	29	\$33,367	\$28,465	\$4,902	\$0	\$0	\$4,902	1.06%
COVID-19	60	-\$305,283	-\$306,354	\$1,072	\$0	\$0	\$1,072	0.23%
DIALYSIS	20	\$34,207	\$33,113	\$1,095	\$0	\$0	\$1,095	0.24%
DME/APPLIANCE	3	\$1,304	\$1,304	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	649	\$1,418,022	\$1,417,263	\$759	\$0	\$0	\$759	0.16%
INELIGIBLE	141	\$55,680	\$55,680	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	286	\$56,783	\$48,122	\$8,661	\$0	\$0	\$8,661	1.88%
IP HOSP CHARGES	35	\$1,181,759	\$1,082,523	\$99,236	\$450	\$0	\$98,786	21.42%
MATERNITY	10	\$3,510	\$3,254	\$256	\$0	\$0	\$256	0.06%
MEDICAL MISC	158	\$11,647	\$8,087	\$3,560	\$138	\$0	\$3,422	0.74%
OFFICE VISIT	834	\$129,374	\$82,324	\$47,050	\$3,830	\$0	\$43,220	9.37%
OP PHYSICIAN	189	\$39,342	\$25,341	\$14,001	\$99	\$0	\$13,902	3.01%
OTHER	237	\$190	\$356	-\$166	\$0	-\$6,402	\$6,236	1.35%
OUTPAT HOSP	1	\$55	\$55	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	181	\$72,493	\$58,932	\$13,561	\$605	\$0	\$12,956	2.81%
RADIATION /CHEMO	79	\$272,722	\$181,905	\$90,817	\$9	\$0	\$90,808	19.69%
SLEEP DISORDER	25	\$2,117	\$2,117	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	1	\$250	\$114	\$136	\$5	\$0	\$131	0.03%
SURG FACILITY	41	\$330,406	\$271,018	\$59,388	\$585	\$0	\$58,803	12.75%
SURGERY	176	\$7,195	\$5,677	\$1,518	\$0	\$0	\$1,518	0.33%
SURGERY IP	24	\$42,262	\$34,318	\$7,944	\$0	\$0	\$7,944	1.72%
SURGERY OP	74	\$110,428	\$88,480	\$21,948	\$0	\$0	\$21,948	4.76%
THERAPY	413	\$33,017	\$16,622	\$16,395	\$1,320	\$0	\$15,075	3.27%
VISION	5	\$335	\$335	\$0	\$0	\$0	\$0	0.00%
WELLNESS	777	\$31,817	\$23,173	\$8,644	\$0	\$0	\$8,644	1.87%
XRAY/ LAB	4506	\$250,379	\$187,570	\$62,809	\$1,921	\$0	\$60,888	13.20%
Totals	s: 8958	\$3,814,723	\$3,350,888	\$463,835	\$8,963	-\$6,402	\$461,274	





Client: Paid Dates: Location: West Volusia Hospital Authority 1/1/2021 to 2/28/2021 All Department: All Benefit Plan: All TIN: All

Plan Experier Claim Counts 5659 Claim Type Medical Professional Facility PBM Vision Total Plan Paid:  Census Date: Male 2/28/2021 Emp 0 to 19 20 to 25 26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older Totals Average Age	Total Paid \$657,206 \$397,572 \$259,634 \$0 \$0 \$657,206 Fema Em 23 76 60 184 217 293 106 31 990	Per EE.	Charges less Disa Allowed less Mer less Adju Paid Bene plus Adn 146  Total mployees S  53 148 115 362 482 695 285	nber istments	\$6,050,51 \$5,383,31 \$667,20 \$16,39 -\$6,40 \$657,20 \$268,81 \$036,01 \$557,20 \$268,81 \$036,01 \$000 \$000 \$000 \$000 \$000 \$000 \$000 \$	7 Disallov 4 Addl Inf 3 Duplica 9 Plan Lir 2 UCR R 6 Other	red Categorio Not Provide Charges mitations eductions  T  Female Dep  0 0 0 0 0 0	ory ided s	Amount -\$223,812 \$41,066 :3,387,663 \$191 :2,178,206 :5,383,314  Total Dental  0 0 0 0 0	% of Gros -3.70% 0.68% 55.99% 0.00% 36.00% 88.97%
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Total Plan Paid:  Census Date: Male 2/28/2021 Emp 0 to 19 20 to 25 26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older Totals	\$657,206  Fema Em  23  76 60 184 217 293 106 31 990	ale p Ei 30 72 55 178 265 402 179	Total mployees S  53 148 115 362 482 695 285	Censu Male pouse	Female Spouse 0 0 0 0 0	Male Dep	Female Dep 0 0 0	Total Medical 53 148 115 362	Total Dental 0 0 0	
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/28/2021 Emp  0 to 19  20 to 25  26 to 29  30 to 39  40 to 49  50 to 59  60 to 64  65 and Older  Totals	23 76 60 184 217 293 106 31 990	30 72 55 178 265 402 179	mployees S 53 148 115 362 482 695 285	Male pouse 0 0 0 0 0 0 0 0 0 0	Female Spouse  0 0 0 0 0 0 0 0 0	Dep 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Dep 0 0 0 0 0 0 0 0 0	53 148 115 362	0 0 0 0	
0 to 19 20 to 25 26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older	23 76 60 184 217 293 106 31 990	30 72 55 178 265 402 179	mployees S 53 148 115 362 482 695 285	Male pouse 0 0 0 0 0 0 0 0 0 0	Female Spouse  0 0 0 0 0 0 0 0 0	Dep 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Dep 0 0 0 0 0 0 0 0 0	53 148 115 362	0 0 0 0	
0 to 19 20 to 25 26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older	23 76 60 184 217 293 106 31 990	30 72 55 178 265 402 179	mployees S 53 148 115 362 482 695 285	0 0 0 0 0 0	Spouse 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Dep 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Dep 0 0 0 0 0 0 0 0 0	53 148 115 362	0 0 0 0	
0 to 19 20 to 25 26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older	23 76 60 184 217 293 106 31	30 72 55 178 265 402 179	53 148 115 362 482 695 285	0 0 0 0	0 0 0 0 0	0 0 0 0	0 0 0 0	53 148 115 362	0 0 0 0	VISION
20 to 25 26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older	76 60 184 217 293 106 31	72 55 178 265 402 179	148 115 362 482 695 285	0 0 0 0	0 0 0 0	0 0 0	0 0 0	148 115 362	0	
26 to 29 30 to 39 40 to 49 50 to 59 60 to 64 65 and Older Totals	60 184 217 293 106 31	55 178 265 402 179	115 362 482 695 285	0 0 0	0 0 0 0	0 0 0	0 0	115 362	0	
30 to 39 40 to 49 50 to 59 60 to 64 65 and Older Totals	184 217 293 106 31 990	178 265 402 179	362 482 695 285	0 0 0	0	0	0			
40 to 49 50 to 59 60 to 64 65 and Older Totals	217 293 106 31 990	265 402 179	695 285	0	0			482	0	
50 to 59 60 to 64 65 and Older Totals	106 31 990	179	285			^			9.70	
65 and Older Totals	31 990			0			0	695 285	0	
Totals	990	79		0	0	0	0	110	0	
		1260	110 2250	0	0	0	0	2250	0	AND DES
Average rige	14.91	47.97	46.62	0.00	0.00	0.00	0.00	46.62	0.00	0.0
	Top Paid				Plan P	ayment l	by Age &	Claimant	Туре	
Name	Clain	n Count	Paid	Census D	ate: 2/28/2021		Employee	Sp	ouse	Depende
Florida Cancer Specialists		181		0 to 19			\$1,144	and the last of th	\$0	5
Halifax Hospital Medical	•	38	\$91,469	20 to 25			\$12,561		\$0	\$
Medical Center Of Delton	а	108		26 to 29			\$26,138		\$0	\$
Adventhealth Fish		36	\$76,555				\$93,285		\$0 \$0	9
Quest Diagnostics Tampa	l	845	\$32,589				\$95,236 \$181,292		\$0 \$0	Š
Radiology Associates	Б.	166 64	\$16,018	50 to 59 60 to 64			\$192,621		\$0	3
nterventional Pain REHA I Twin Lakes Imaging	В	88	\$14,832	1	lder		\$54,929		\$0 \$0	999
Family Psychiatry Service	es.	146	\$13,352				\$657,206		\$0	
TRITTSCHUH	.5	129	\$12,973	3					Marine Company of the Assessment	and the planty of
Claim	s Paid by I	Month			Average Lag	g & Avera	age Spen	d (rolling	12 month	s)
January 21	STATE OF THE PARTY		\$195,932		Avg	Paid per	Day Avg	Lag Days		Lag Dolla
February 21			\$461,274			\$17,		42		\$719,29
	Total:		\$657,206	VISIOII			\$0	27		
				RX			\$0	11	HOTHING DUTING	\$719,29
				WEED STATES			Total:	CHER MANY		ψ1 10,23





Client: Paid Dates: Location: West Volusia Hospital Authority 1/1/2021 to 2/28/2021 All

Department: All Benefit Plan: All

TIN: All

<b>建筑基础的第三人称单数</b>			Benefit Aı	nalysis		THE RESIDEN		e dans
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	3	\$855	\$509	\$346	\$0	\$0	\$346	0.05%
AMBULANCE	2	\$730	\$730	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	61	\$74,642	\$64,591	\$10,051	\$0	\$0	\$10,051	1.53%
CHIROPRACTIC	15	\$597	\$407	\$190	\$50	\$0	\$140	0.02%
COVID-19	117	-\$296,620	-\$298,612	\$1,993	\$0	\$0	\$1,993	0.30%
DIALYSIS	40	\$81,008	\$77,968	\$3,040	\$0	\$0	\$3,040	0.46%
DME/APPLIANCE	10	\$5,568	\$5,568	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	978	\$1,976,055	\$1,975,295	\$759	\$0	\$0	\$759	0.12%
HOME HEALTH CARE	2	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	209	\$66,226	\$66,226	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	488	\$100,174	\$82,377	\$17,797	\$0	\$0	\$17,797	2.71%
IP HOSP CHARGES	105	\$1,684,032	\$1,584,796	\$99,236	\$450	\$0	\$98,786	15.03%
MATERNITY	28	\$13,803	\$13,041	\$761	\$0	\$0	\$761	0.12%
MEDICAL MISC	308	\$26,588	\$19,285	\$7,303	\$238	\$0	\$7,065	1.08%
OFFICE VISIT	1364	\$221,977	\$150,715	\$71,262	\$6,550	\$0	\$64,712	9.85%
OP PHYSICIAN	364	\$66,754	\$46,880	\$19,875	\$186	\$0	\$19,689	3.00%
OTHER	314	\$210	\$376	-\$166	\$0	-\$6,402	\$6,236	0.95%
OUTPAT HOSP	3	\$15,634	\$11,336	\$4,299	\$450	\$0	\$3,849	0.59%
PSYCHIATRIC	285	\$86,764	\$64,896	\$21.868	\$990	\$0	\$20,878	3.18%
RADIATION /CHEMO	215	\$467,467	\$339,036	\$128,432	\$31	\$0	\$128,401	19.54%
SLEEP DISORDER	38	\$3,644	\$3,644	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	4	\$15,416	\$15,143	\$273	\$10	\$0	\$263	0.04%
SURG FACILITY	60	\$440,107	\$362,930	\$77,178	\$910	\$0	\$76,268	11.60%
SURGERY	271	\$15.791	\$12,818	\$2,973	\$0	\$0	\$2,973	0.45%
SURGERY IP	47	\$99.084	\$85,939	\$13,145	\$0 \$0	\$0	\$13,145	2.00%
SURGERY OP	130	\$184.353	\$144,494	\$39,859	\$0	\$0	\$39.859	6.06%
THERAPY	647	\$55,441	\$29,153	\$26,288	\$2,240	\$0	\$24,048	3.66%
1.		\$55,441	\$580	\$20,288	\$2,240	\$0	\$0	0.00%
URGENT CARE VISION	2 6	\$375	\$375	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	0.00%
			\$44.084	\$14.545	\$0 \$0	\$0 \$0	\$14.545	2.21%
WELLNESS	1040	\$58,629			\$4.295	\$0 \$0	\$101,601	15.46%
XRAY/LAB	7715	\$584,632	\$478,735	\$105,897				15.40%
Totals	s: 14871	\$6,050,517	\$5,383,314	\$667,203	\$16,399	-\$6,402	\$657,206	





# **PCORI Membership Count**

Block of Business ID: Client ID:

2,250.00

EBMSI 00532 Eligibility Date: : 1/1/2021 to 2/28/2021

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volus	sia Hospital A	uthority	•
1/1/2021	2241	0	2241
2/1/2021	2259	0	2259
Total Member Days			





## **Enrollment Counts by Postal Code**

Block of Business ID: Client ID: EBMSI 00532

As Of Date: 2/28/2021

Postal Code	Employee Count	Dependent Count	Total Count
14424	1	0	1
32102	2	0	2
32105	1	0	1
32130	83	0	83
32180	107	0	107
32190	35	0	35
32713	76	0	76
32720	600	0	600
32724	371	0	371
32725	410	0	410
32738	362	0	362
32739	1	0	1
32744	27	0	27
32753	2	0	2
32763	154	0	154
32764	17	0	17
32771	1	0	1
Total	2250	0	2250





# Tier Census by Product 2/15/2021

Block of Business ID: Client ID: EBMSI 00532

Status:

A,C,NC,R,V

Products: MM,DE,VI

#### 00532: West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2232	982	1250	0	0	0	0	2232
		Subtotal for Active:	2232	982	1250	0	0	0	0	2232
		Total for Medical:	2232	982	1250	0	0	0	0	2232





# Tier Census by Product 2/1/2021

Block of Business ID: Client ID: EBMSI 00532

Products: MM,DE,VI Status: A,C,NC,R,V

#### 00532: West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses		Male Dependents	Female Dependents	Total Enrolled
Section 1	Active	Employee Only	2226	975	1251	Control of the second second second	)	0	0	0	2226
		Subtotal for Active:	2226	975	1251	(	)	0	0	0	2226
		Total for Medical:	2226	975	1251		)	0	0	0	2226





# Tier Census by Product 2/28/2021

Block of Business ID:

Client ID: Status: EBMSI 00532 A,C,NC,R,V Products: MM,DE,VI

#### 00532: West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2250	990	1260	0	0	0	0	2250
	Arte Hand	Subtotal for Active:	2250	990	1260	0	0 - 1	0	0	2250
		Total for Medical:	2250	990	1260	0	0	1111111110	0	2250





# **Benefit Analysis Summary**

Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia H	ospital Au	uthority		n betragen e Bereinge Med dan	PERSONAL PROPERTY OF THE PROPE		and the Large State of the State of		
ALLERGY CARE	2	612.00	0.00	364.61	247.39	0.00	0.00	247.39	0.05%
AMBULANCE	2	730.00	730.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	29	33,367.00	5,431.00	23,033.81	4,902.19	0.00	0.00	4,902.19	1.06%
COVID-19	60	-305,282.57	-306,973.57	619.48	1,071.52	0.00	0.00	1,071.52	0.23%
DIALYSIS	20	34,207.45	4,950.00	28,162.90	1,094.55	0.00	0.00	1,094.55	0.24%
DME/APPLIANCE	3	1,304.00	1,304.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM	649	1,418,022.43	1,414,056.30	3,206.64	759.49	0.00	0.00	759.49	0.16%
INELIGIBLE	141	55,679.83	55,679.83	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	286	56,782.56	38,912.00	9,209.86	8,660.70	0.00	0.00	8,660.70	1.88%
IP HOSP CHARGES	35	1,181,758.73	589,514.50	493,008.50	99,235.73	450.00	0.00	98,785.73	21.42%
MATERNITY	10	3,510.00	2,250.00	1,004.20	255.80	0.00	0.00	255.80	0.06%
MEDICAL MISC	158	11,647.00	55.00	8,031.54	3,560.46	138.33	0.00	3,422.13	0.74%
OFFICE VISIT	834	129,373.88	-13,614.72	95,938.70	47,049.90	3,830.00	0.00	43,219.90	9.37%
OP PHYSICIAN	189	39,342.16	3,860.00	21,480.97	14,001.19	99.33	0.00	13,901.86	3.01%
OTHER	251	190.36	590.36	-234.16	-165.84	0.00	-6,402.28	6,236.44	1.35%
OUTPAT HOSP	1	55.10	55.10	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	181	72,493.40	19,266.00	39,666.13	13,561.27	605.00	0.00	12,956.27	2.81%
RADIATION /CHEMO	79	272,722.00	-26,821.49	208,726.54	90,816.95	9.41	0.00	90,807.54	19.69%
SLEEP DISORDER	25	2,117.43	2,117.43	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	1	250.00	0.00	113.67	136.33	5.00	0.00	131.33	0.03%
SURG FACILITY	41	330,406.25	21,285.58	249,732.18	59,388.49	585.00	0.00	58,803.49	12.75%
SURGERY	176	7,195.36	-785.12	6,462.08	1,518.40	0.00	0.00	1,518.40	0.33%
SURGERY IP	24	42,262.00	1,795.00	32,522.81	7,944.19	0.00	0.00	7,944.19	1.72%
SURGERY OP	74	110,427.61	1,468.40	87,011.44	21,947.77	0.00	0.00	21,947.77	4.76%
THERAPY	413	33,017.47	-154.00	16,776.44	16,395.03	1,320.00	0.00	15,075.03	3.27%
VISION	5	335.00	335.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	777	31,817.22	-668.82	23,842.16	8,643.88	0.00	0.00	8,643.88	1.87%
XRAY/ LAB	4506	250,379.23	-61,857.46	249,427.33	62,809.36	1,921.31	0.00	60,888.05	13.20%
Totals for 00532	8972	3,814,722.90	1,752,780.32	1,598,107.83	463,834.75	8,963.38	-6,402.28	461,273.65	





# **Benefit Analysis Summary**

Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid		of Kolley Sher
00532-West Volusia Ho	ospital Au	uthority	\$6.16(1.500+0.60.40.016.07.655.50)		Analis Salahilah (2003)	responsibility	RECORDER DE MANGEMENTE			
ALLERGY CARE	3	855.00	0.00	509.38	345.62	0.00	0.00	345.62	0.05%	
AMBULANCE	2	730.00	730.00	0.00	0.00	0.00	0.00	0.00	0.00%	
ANESTHESIA	61	74,641.80	14,210.30	50,380.32	10,051.18	0.00	0.00	10,051.18	1.53%	
CHIROPRACTIC	15	597.00	270.00	137.01	189.99	50.00	0.00	139.99	0.02%	
COVID-19	117	-296,619.57	-299,962.57	1,350.45	1,992.55	0.00	0.00	1,992.55	0.30%	
DIALYSIS	40	81,008.35	28,708.85	49,259.07	3,040.43	0.00	0.00	3,040.43	0.46%	
DME/APPLIANCE	10	5,568.00	5,568.00	0.00	0.00	0.00	0.00	0.00	0.00%	
EMERG ROOM	978	1,976,054.83	1,972,088.70	3,206.64	759.49	0.00	0.00	759.49	0.12%	
HOME HEALTH CARE	2	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
INELIGIBLE	209	66,226.01	66,226.01	0.00	0.00	0.00	0.00	0.00	0.00%	
INPATIENT PHYS	488	100,174.18	66,839.62	15,537.22	17,797.34	0.00	0.00	17,797.34	2.71%	
IP HOSP CHARGES	105	1,684,031.77	1,091,787.54	493,008.50	99,235.73	450.00	0.00	98,785.73	15.03%	
MATERNITY	28	13,802.50	11,160.00	1,881.35	761.15	0.00	0.00	761.15	0.12%	
MEDICAL MISC	308	26,588.00	2,181.00	17,104.24	7,302.76	237.55	0.00	7,065.21	1.08%	
OFFICE VISIT	1364	221,977.33	10,919.92	139,795.23	71,262.18	6,550.00	0.00	64,712.18	9.85%	
OP PHYSICIAN	364	66,754.36	14,054.00	32,825.69	19,874.67	185.55	0.00	19,689.12	3.00%	
OTHER	330	210.36	610.36	-234.16	-165.84	0.00	-6,402.28	6,236.44	0.95%	
OUTPAT HOSP	3	15,634.10	55.10	11,280.44	4,298.56	450.00	0.00	3,848.56	0.59%	
PSYCHIATRIC	285	86,764.20	19,266.00	45,630.30	21,867.90	990.00	0.00	20,877.90	3.18%	
RADIATION /CHEMO	215	467,467.41	40,450.92	298,584.81	128,431.68	30.64	0.00	128,401.04	19.54%	
SLEEP DISORDER	38	3,644.17	3,644.17	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBS ABUSE	4	15,415.88	14,915.88	227.34	272.66	10.00	0.00	262.66	0.04%	
SURG FACILITY	60	440,107.25	21,285.58	341,644.01	77,177.66	910.00	0.00	76,267.66	11.60%	
SURGERY	271	15,790.93	896.87	11,920.67	2,973.39	0.00	0.00	2,973.39	0.45%	
SURGERY IP	47	99,083.92	22,378.92	63,560.34	13,144.66	0.00	0.00	13,144.66	2.00%	
SURGERY OP	130	184,353.07	4,393.28	140,100.48	39,859.31	0.00	0.00	39,859.31	6.06%	
THERAPY	647	55,440.55	-154.00	29,306.52	26,288.03	2,240.00	0.00	24,048.03	3.66%	
URGENT CARE	2	580.00	580.00	0.00	0.00	0.00	0.00	0.00	0.00%	
VISION	6	375.00	375.00	0.00	0.00	0.00	0.00	0.00	0.00%	
WELLNESS	1040	58,628.77	9,316.23	34,767.60	14,544.94	0.00	0.00	14,544.94	2.21%	
XRAY/ LAB	7715	584,632.00	82,359.89	396,375.34	105,896.77	4,295.37	0.00	101,601.40	15.46%	
Totals for 00532	14887	6,050,517.17	3,205,155.57	2,178,158.79	667,202.81	16,399.11	-6,402.28	657,205.98		





# Cost of Major

Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	38	123	95,984.20	20.81%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	6	13	70,658.16	15.32%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	94	127	64,960.78	14.08%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	117	234	38,188.49	8.28%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere	118	176	35,345.17	7.66%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	47	89	30,610.06	6.64%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	85	144	25,674.86	5.57%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	61	97	20,231.21	4.39%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	97	132	17,647.52	3.83%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	63	104	16,871.68	3.66%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	25	33	10,774.42	2.34%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	14	30	9,938.50	2.15%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the	25	39	6,536.89	1.42%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	27	33	5,628.25	1.22%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	15	22	4,235.10	0.92%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	23	31	3,250.36	0.70%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	10	13	2,657.44	0.58%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	10	17	1,139.85	0.25%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	3	10	940.71	0.20%
				878	1467	461,273.65	100.00%





# Cost of Major

Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount I	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	52	193	133,657.98	20.34%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	137	219	81,498.98	12.40%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	7	21	71,194.94	10.83%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere	162	279	57,091.94	8.69%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	169	389	56,900.16	8.66%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	69	149	53,795.62	8.19%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	112	226	33,792.18	5.14%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	146	209	28,209.47	4.29%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	99	166	27,058.76	4.12%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	79	137	25,304.39	3.85%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	20	63	17,801.70	2.71%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	39	55	16,105.49	2.45%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the	35	74	12,475.13	1.90%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	35	51	9,865.77	1.50%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	19	66	9,565.15	1.46%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	34	66	8,960.36	1.36%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	17	22	7,126.60	1.08%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	15	64	5,404.65	0.82%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	3	13	1,396.71	0.21%
				1249	2462	657,205.98	100.00%





Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount P	ercent of Total
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoVacute respiratory disease	6	13	70,658.16	15.32%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	13	25	51,584.91	11.18%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	9	53	51,088.37	11.08%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	4	10	23,834.28	5.17%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	47	67	19,813.93	4.30%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	11	15	15,599.13	3.38%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	12	20	12,234.35	2.65%
00532	West Volusia Hospital Authority	05.09	Pervasive and specific developmental disorders	1	1	11,127.98	2.41%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	64	105	11,125.57	2.41%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	57	75	10,880.02	2.36%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	62	68	10,856.28	2.35%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	45	85	10,622.32	2.30%
00532	West Volusia Hospital Authority	11.04	Hernia	5	7	9,853.80	2.14%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	27	35	9,397.27	2.04%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without	11	14	7,262.10	1.57%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	4	7	7,037.16	1.53%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	24	36	6,532.49	1.42%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	2	5	6,087.45	1.32%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	26	31	5,747.61	1.25%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	12	18	4,969.98	1.08%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	9	16	4,780.90	1.04%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	9	13	4,607.12	1.00%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	30	42	4,486.57	0.97%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	16	28	4,411.08	0.96%
00532	West Volusia Hospital Authority	07.06	Glaucoma	3	6	4,405.78	0.96%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	22	42	4,156.38	0.90%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	32	46	4,141.05	0.90%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	32	44	3,859.15	0.84%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	15	19	3,802.66	0.82%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	14	22	3,558.22	0.77%





Block of Business ID:

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Client ID: Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Pe	ercent of Total
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	19	28	3,142.01	0.68%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	7	23	2,937.43	0.64%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	4	5	2,890.14	0.63%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	7	9	2,780.25	0.60%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	4	17	2,765.17	0.60%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	2	8	2,363.99	0.51%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	12	16	2,050.55	0.44%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	13	16	1,998.98	0.43%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	6	8	1,848.95	0.40%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	1	1	1,834.63	0.40%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	8	8	1,702.28	0.37%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	4	5	1,524.34	0.33%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic	13	17	1,467.33	0.32%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history	10	17	1,388.94	0.30%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	5	8	1,376.03	0.30%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	13	16	1,332.55	0.29%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	6	14	1,273.28	0.28%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	3	4	1,070.19	0.23%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	7	8	972.78	0.21%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	10	14	943.06	0.20%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	2	8	922.25	0.20%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	2	8	921.52	0.20%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	5	11	917.54	0.20%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	11	11	903.68	0.20%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	7	7	894.98	0.19%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	2	2	887.02	0.19%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	5	7	869.82	0.19%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	1	11	858.29	0.19%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	7	10	833.97	0.18%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	4	9	800.05	0.17%





Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

Clientid	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Percent of Total
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and	5	- 8	798.97 0.17%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	1	2	731.85 0.16%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	5	7	678.66 0.15%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	6	9	612.62 0.13%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	6	607.32 0.13%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	2	6	604.38 0.13%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	4	5	566.45 0.12%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	6	7	552.59 0.12%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	7	10	497.42 0.11%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic	4	5	484.70 0.11%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	3	3	452.61 0.10%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	4	4	428.03 0.09%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	2	2	422.70 0.09%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	2	3	407.97 0.09%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	1	4	384.52 0.08%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	4	5	356.45 0.08%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	1	1	345.06 0.07%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	2	2	344.15 0.07%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	2	2	335.74 0.07%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	2	4	333.39 0.07%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	3	4	330.24 0.07%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	4	5	317.97 0.07%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	2	2	304.61 0.07%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	2	2	301.48 0.07%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	5	5	277.17 0.06%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	2	2	274.03 0.06%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and	2	2	262.66 0.06%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	2	2	249.25 0.05%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	3	4	246.39 0.05%
00532	West Volusia Hospital Authority	01.16	Mycoses	1	1	239.27 0.05%





Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

2/1/2021 to 2/28/2021

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Percent of Total	
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and	4	4	231.55 0.05%	
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	2	2	203.97 0.04%	
00532	West Volusia Hospital Authority	01.15	Other viral diseases	1	1	200.45 0.04%	
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	2	3	175.30 0.04%	
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	3	3	162.99 0.04%	
00532	West Volusia Hospital Authority	14.04	Urolithiasis	2	3	161.34 0.03%	
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	1	1	156.38 0.03%	
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery	1	1	150.97 0.03%	
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	2	2	148.12 0.03%	
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	1	1	145.14 0.03%	
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	1	1	131.42 0.03%	
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	3	3	129.87 0.03%	
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	1	1	120.25 0.03%	
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	2	2	116.94 0.03%	
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	1	2	111.09 0.02%	
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	1	1	102.30 0.02%	
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	1.	1	99.18 0.02%	
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	2	2	94.83 0.02%	
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	1	1	90.12 0.02%	
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	1	1	87.80 0.02%	
00532	West Volusia Hospital Authority	19.01	Injuries to the head	1	1	87.50 0.02%	
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	1	1	82.80 0.05%	
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	1	1	72.12 0.02%	
00532	West Volusia Hospital Authority	11.07	Diseases of peritoneum and retroperitoneum	1	1	62.75 0.01%	
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	1	1	53.95 0.01%	
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	39.47 0.01%	
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	1	1	38.78 0.01%	
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	1	1	37.60 0.01%	
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	1	1	37.21 0.01%	
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	1	1	19.68 0.00%	



Requested by: ReportScheduler from p316 data [P316]
Generated at: 02:29:25 on 01 March 2021

# miBenefits :

# Cost of Minor

Block of Business ID: Client ID: Paid Date:

EBMSI 00532 2/1/2021 to 2/28/2021

Unique Patients Claim Count Paid Amount Percent of Total	1 13.46 0.00%	
sategoryld Category Description Unique Patients	11.05 Noninfective enteritis and colitis	
Client Name C	West Volusia Hospital Authority 11	
Clientid	00532	





Block of Business ID: Client ID: EBMSI 00532

Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Perd	cent of Total
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoVacute respiratory disease	7	21	71,194.94 1	0.83%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	10	70	68,182.75 1	0.37%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	18	39	59,595.01	9.07%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	4	20	36,138.65	5.50%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	63	98	31,731.49	4.83%
00532	West Volusia Hospital Authority	11.04	Hernia	9	19	18,100.13	2.75%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	18	26	17,892.57	2.72%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	39	63	16,805.52	2.56%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	83	119	16,756.41	2.55%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	81	160	16,420.51	2.50%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	92	109	15,350.74	2.34%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	61	121	15,095.58	2.30%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	17	28	12,764.48	1.94%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	17	32	11,405.80	1.74%
00532	West Volusia Hospital Authority	05.09	Pervasive and specific developmental disorders	1	2	11,168.34	1.70%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	40	83	9,277.13	1.41%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	30	57	8,939.67	1.36%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without	18	23	8,809.83	1.34%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	29	42	8,093.54	1.23%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	13	19	7,787.27	1.18%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	5	9	7,284.06	1.11%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	4	49	7,233.61	1.10%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	29	52	7,175.25	1.09%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	41	70	6,916.94	1.05%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	43	61	6,554.13	1.00%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	2	8	6,458.28	0.98%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	19	36	6,413.92	0.98%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	33	54	6,085.85	0.93%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	21	28	5,975.10	0.91%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	11	22	5,876.06	0.89%





Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Percent of Total	
00532	West Volusia Hospital Authority	07.06	Glaucoma	6	13	5,316.60 0.81%	
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	41	57	5,290.07 0.80%	
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	2	6	5,127.71 0.78%	
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	11	29	5,067.86 0.77%	
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	24	36	4,857.41 0.74%	
00532	West Volusia Hospital Authority	14.08	Disorders of breast	15	20	4,835.51 0.74%	
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	3	4	4,310.27 0.66%	
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	4	24	3,930.54 0.60%	
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	15	18	3,828.90 0.58%	
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	9	44	3,801.09 0.58%	
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic	20	34	3,222.37 0.49%	
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	15	34	3,130.66 0.48%	
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history	17	32	3,110.43 0.47%	
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	7	10	3,055.37 0.46%	
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	17	27	2,992.93 0.46%	
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	11	16	2,809.54 0.43%	
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	7	11	2,776.64 0.42%	
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	5	9	2,339.20 0.36%	
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	2	21	2,210.63 0.34%	
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	9	15	2,073.93 0.32%	
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	6	10	2,026.68 0.31%	
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	4	7	2,026.00 0.31%	
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	5	15	1,982.43 0.30%	
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	19	24	1,982.34 0.30%	
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	10	13	1,953.23 0.30%	
00532	West Volusia Hospital Authority	13.15	Other osteopathies	2	2	1,927.08 0.29%	
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	7	18	1,875.84 0.29%	
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	3	6	1,811.34 0.28%	
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	10	14	1,721.87 0.26%	
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	8	13	1,661.86 0.25%	





Block of Business ID: Client ID: EBMSI 00532

Paid Date:

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Percent of Total	
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	8	11	1,617.31 0.25%	
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	3	7	1,603.53 0.24%	
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	16	17	1,558.06 0.24%	
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	4	6	1,398.02 0.21%	
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	12	12	1,390.93 0.21%	
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	6	14	1,283.97 0.20%	
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	1	15	1,233.61 0.19%	
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	6	7	1,168.97 0.18%	
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and	6	11	1,159.28 0.18%	
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	9	1,063.32 0.16%	
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	10	13	1,019.87 0.16%	
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	6	9	1,004.39 0.15%	
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	7	8	972.78 0.15%	
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	4	5	949.77 0.14%	
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	2	8	921.52 0.14%	
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	2	8	879.00 0.13%	
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	5	8	828.61 0.13%	
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	4	9	800.05 0.12%	
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	1	2	731.85 0.11%	
00532	West Volusia Hospital Authority	14.04	Urolithiasis	6	7	697.45 0.11%	
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic	6	8	647.60 0.10%	
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery	3	3	613.87 0.09%	
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and	7	8	610.12 0.09%	
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	8	8	603.85 0.09%	
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	4	5	592.03 0.09%	
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	3	4	521.17 0.08%	
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	4	7	510.70 0.08%	
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	5	8	507.27 0.08%	
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	1	1	468.32 0.07%	
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	3	3	466.18 0.07%	





Block of Business ID:

EBMSI 00532

Client ID: Paid Date:

te: 1/1/2021 to 2/28/2021

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount Percent of Total
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	2	4	450.22 0.07%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	5	6	447.73 0.07%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	3	3	445.21 0.07%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	3	3	412.74 0.06%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	2	4	407.42 0.06%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and	3	3	393.99 0.06%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	2	3	355.71 0.05%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	1	1	345.06 0.05%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	2	4	333.39 0.05%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	2	3	291.23 0.04%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	4	4	272.67 0.04%
00532	West Volusia Hospital Authority	01.22	Other infectious diseases	1	1	268.38 0.04%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	4	5	266.62 0.04%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	2	2	249.25 0.04%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	2	240.94 0.04%
00532	West Volusia Hospital Authority	01.16	Mycoses	1	1	239.27 0.04%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	2	3	231.59 0.04%
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	1	4	215.80 0.03%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	3	3	211.95 0.03%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	1	1	208.87 0.03%
00532	West Volusia Hospital Authority	01.15	Other viral diseases	1	1	200.45 0.03%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	1	3	190.51 0.03%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	1	2	175.60 0.03%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	3	3	169.28 0.03%
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	1	1	156.38 0.02%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	3	4	141.38 0.02%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	1	1	131.42 0.02%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	2	2	125.23 0.02%
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	1	1	120.25 0.02%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	2	2	106.16 0.02%





Block of Business ID:

EBMSI

Client ID:

00532

Paid Date: 1/1/2021 to 2/28/2021

ClientId	Client Name	Categoryld	Category Description	Unique Patients	Claim Count	Paid Amount F	Percent of Total
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	1	1	102.30	0.02%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	1	1	99.95	0.02%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	1	1	90.12	0.01%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	1	1	87.80	0.01%
00532	West Volusia Hospital Authority	06.09	Diseases of myoneural junction and muscle	1	1	82.80	0.04%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	1	82.68	0.01%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	1	2	75.54	0.01%
00532	West Volusia Hospital Authority	11.07	Diseases of peritoneum and retroperitoneum	1	1	62.75	0.01%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	1	1	53.95	0.01%
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	39.47	0.01%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	1	1	37.21	0.01%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	3	3	23.94	0.00%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	1	1	20.42	0.00%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	1	1	13.46	0.00%
				1405	2462	657,205.98	100.00%





# **Summary of Claims Paid By Location**

Block of Business ID: Client ID: EBMSI 00532 Paid Date: 2/1/2021 to 2/28/2021

Description		Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority			AND CONTRACTOR OF STREET		5 - Inc. 20 - 1 - 1 - 1 - 1 - 1			
DeLand		89	2,420.10	0.00	0.00	0.00	0.00	2,420.10
Deltona		106	79,463.02	0.00	0.00	0.00	0.00	79,463.02
miCareDeLand		1473	150,403.83	0.00	0.00	0.00	0.00	150,403.83
miCareDelton		1643	190,685.41	0.00	0.00	0.00	0.00	190,685.41
miCarePierso		149	38,301.29	0.00	0.00	0.00	0.00	38,301.29
Pierson		9	0.00	0.00	0.00	0.00	0.00	0.00
	00532 Totals:	3469	461,273.65	0.00	0.00	0.00	0.00	461,273.65





# **Summary of Claims Paid By Location**

Block of Business ID: Client ID: EBMSI 00532

Paid Date: 1/1/2021 to 2/28/2021

Description		Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority								
DeLand		152	4,980.73	0.00	0.00	0.00	0.00	4,980.73
Deltona		199	85,785.89	0.00	0.00	0.00	0.00	85,785.89
miCareDeLand		2342	233,106.66	0.00	0.00	0.00	0.00	233,106.66
miCareDelton		2675	289,968.42	0.00	0.00	0.00	0.00	289,968.42
miCarePierso		232	43,117.23	0.00	0.00	0.00	0.00	43,117.23
Pierson		17	247.05	0.00	0.00	0.00	0.00	247.05
	00532 Totals:	5617	657,205.98	0.00	0.00	0.00	0.00	657,205.98



# miBenefits

# Top Providers by Paid Amount for Tins: '550799729'

Paid Date: 2/1/2021 to 2/28/2021

0.00

0.00

1,507.32

0.00

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7

Hospital

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Deland

55-0799729 1467907626 NEFHS Deland 1205

Block of Business ID: Client ID:

EBMSI 00532

Plan Paid Patient Resp Allowed PPO Discount Over UCR Billed Charges Count State Specialty city Provider 굘

### m(Benefits -

# Top Providers by Paid Amount for Tins: '204552956'

Paid Date: 2/1/2021 to 2/28/2021

Block of Business ID: Client ID:

EBMSI 00532

atient Resp	0.00
Plan Paid Patient Resp	0.00
Allowed	0.00
PPO Discount	0.00
Over UCR	0.00
Billed Charges	0.00
Claim Count	665
State Specialty	Clinic
¥S	TM
City	Billings
NPI Provider	1942540356 Micare LLC
Ë	20-4552956



### miBenefits

# Top Providers by Paid Amount for Tins: '550799729'

Paid Date: 1/1/2021 to 2/28/2021

Block of Business ID: Client ID:

EBMSI 00532

ıt Resp	0.00
Plan Paid Patient Resp	0.00
Allowed	1,751.32
PPO	0.00
Over UCR	0.00
Billed Charges	1,751.32
Claim	4
State Specialty	Hospital
Sta	F
City	Deland
NPI Provider	1467907626 NEFHS Deland 1205
Ţij	55-0799729



### miBenefits

# Top Providers by Paid Amount for Tins: '204552956'

Paid Date: 1/1/2021 to 2/28/2021

Block of Business ID: Client ID:

EBMSI 00532

atlent Resp	0.00
Allowed Plan Paid Patient Resp	0.00
Allowed	0.00
PPO Discount	0.00
Over UCR	0.00
Billed Charges	0.00
Claim Count	922
Specialty	Clinic
State	TM
City	Billings
NPI Provider	1942540356 Micare LLC
Ę	20-4552956





### Claims Paid by Month

Paid Date: 1/1/2020 to 2/28/2021

													ula Date.	77 17 20 0 20	.0 00 27201	
Location Name	Month	Hospital	Laboratory	PCP	Speciality		Total Claims Count	Total Paid Claims	Total Fixed E Costs	Employee Count		Hospital PEPM	Lab PEPM	PCP PEPM	Speciality PEPM	Facility PEPM
00532 - West Vol	lusia Hospital A	Authority														
DeLand	01-2020	\$1,662.15	\$1,351.75	\$11,978.43	\$4,935.94	\$771.70	157	\$20,699.97	\$0.00	911	\$22.72	\$1.82	\$1.48	\$13.15	\$5.42	\$0.85
DeLand	02-2020	\$56,936.50	\$2,034.04	\$18,612.16	\$24,899.44	\$463.17	720	\$102,945.31	\$0.00	914	\$112.63	\$62.29	\$2.23	\$20.36	\$27.24	\$0.51
DeLand	03-2020	\$116,924.69	\$4,260.29	\$28,415.35	\$56,474.23	\$5,305.68	894	\$211,380.24	\$0.00	911	\$232.03	\$128.35	\$4.68	\$31.19	\$61.99	\$5.82
DeLand	04-2020	\$130,682.48	\$3,708.19	\$22,082.23	\$61,487.68	\$12,514.69	941	\$230,475.27	\$0.00	897	\$256.94	\$145.69	\$4.13	\$24.62	\$68.55	\$13.95
DeLand	05-2020	\$72,392.41	\$7,396.66	\$21,026.74	\$64,381.74	\$12,882.65	1038	\$178,080.20	\$0.00	927	\$192.10	\$78.09	\$7.98	\$22.68	\$69.45	\$13.90
DeLand	06-2020	\$103,852.30	\$5,426.75	\$27,141.03	\$63,313.93	\$17,329.84	1212	\$217,063.85	\$0.00	968	\$224.24	\$107.29	\$5.61	\$28.04	\$65.41	\$17.90
DeLand	07-2020	\$169,421.26	\$5,632.20	\$25,012.02	\$119,360.28	\$5,332.78	1086	\$324,758.54	\$0.00	991	\$327.71	\$170.96	\$5.68	\$25.24	\$120.44	\$5.38
DeLand	08-2020	\$127,780.96	\$4,715.31	\$15,863.91	\$63,849.65	\$10,325.98	1038	\$222,535.81	\$0.00	1005	\$221.43	\$127.15	\$4.69	\$15.78	\$63.53	\$10.27
DeLand	09-2020	\$163,414.95	\$6,219.94	\$28,236.42	\$116,568.12	\$16,604.81	1415	\$331,044.24	\$0.00	1046	\$316.49	\$156.23	\$5.95	\$26.99	\$111.44	\$15.87
	Subtotal:	\$943,067.70	\$40,745.13	\$198,368.29	\$575,271.01	\$81,531.30	8501	\$1,838,983.43	\$0.00	8570	\$214.58	\$110.04	\$4.75	\$23.15	\$67.13	\$9.51
Deltona	01-2020	\$5,961.94	\$108.23	\$14,530.99	\$10,834.92	\$2,400.65	217	\$33,836.73	\$0.00	885	\$38.23	\$6.74	\$0.12	\$16.42	\$12.24	\$2.71
Deltona	02-2020	\$87,197.30	\$3,813.18	\$20,840.89	\$72,158.81	\$2,899.50	1051	\$186,909.68	\$0.00	879	\$212.64	\$99.20	\$4.34	\$23.71	\$82.09	\$3.30
Deltona	03-2020	\$120,132.34	\$7,589.40	\$23,723.15	\$156,019.28	\$6,404.35	1138	\$313,868.52	\$0.00	875	\$358.71	\$137.29	\$8.67	\$27.11	\$178.31	\$7.32
Deltona	04-2020	\$193,127.90	\$9,143.88	\$24,140.23	\$112,931.88	\$11,280.46	1331	\$350,624.35	\$0.00	840	\$417.41	\$229.91	\$10.89	\$28.74	\$134.44	\$13.43
Deltona	05-2020	\$154,830.88	\$5,663.17	\$24,787.02	\$82,563.57	\$19,047.95	1375	\$286,892.59	\$0.00	874	\$328.25	\$177.15	\$6.48	\$28.36	\$94.47	\$21.79
Deltona	06-2020	\$219,137.65	\$10,562.99	\$33,236.45	\$151,852.25	\$18,904.30	1820	\$433,693.64	\$0.00	895	\$484.57	\$244.85	\$11.80	\$37.14	\$169.67	\$21.12
Deltona	07-2020	\$153,982.88	\$11,402.50	\$35,067.25	\$139,878.57	\$7,044.81	1735	\$347,376.01	\$0.00	920	\$377.58	\$167.37	\$12.39	\$38.12	\$152.04	\$7.66
Deltona	08-2020	\$177,080.57	\$6,463.46	\$18,061.26	\$80,101.54	\$8,249.17	1441	\$289,956.00	\$0.00	929	\$312.12	\$190.61	\$6.96	\$19.44	\$86.22	, \$8.88
Deltona	09-2020	\$141,586.89	\$7,803.30	\$23,994.46	\$143,532.78	\$16,906.44	1667	\$333,823.87	\$0.00	933	\$357.80	\$151.75	\$8.36	\$25.72	\$153.84	\$18.12
Deltona	02-2021	\$76,555.16	\$0.00	\$0.00	\$2,181.19	\$0.00	58	\$78,736.35	\$0.00	1	\$78,736.35	\$76,555.16	\$0.00	\$0.00	\$2,181.19	\$0.00
	Subtotal:	\$1,329,593.51	\$62,550.11	\$218,381.70	\$952,054.79	\$93,137.63	11833	\$2,655,717.74	\$0.00	8031	\$330.68	\$165.56	\$7.79	\$27.19	\$118.55	\$11.60
miCareDeLand	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2020	\$71.02	\$266.97	\$115.43	\$4,034.16	\$0.00	87	\$4,487.58	\$0.00	1093	\$4.11	\$0.06	\$0.24	\$0.11	\$3.69	\$0.00
miCareDeLand	11-2020	\$0.00	\$491.76	\$0.00	\$70,353.69	\$74.75	423	\$70,920.20	\$0.00	1129	\$62.82	\$0.00	\$0.44	\$0.00	\$62.32	\$0.07
miCareDeLand	12-2020	\$0.00	\$11.58	\$0.00	\$78,962.79	\$0.00	538	\$78,974.37	\$0.00	1161	\$68.02	\$0.00	\$0.01	\$0.00	\$68.01	\$0.00
miCareDeLand	01-2021	\$0.00	\$3,019.53	\$0.00	\$49,132.91	\$0.00	429	\$52,152.44	\$0.00	1177	\$44.31	\$0.00	\$2.57	\$0.00	\$41.74	\$0.00
miCareDeLand	02-2021	\$0.00	\$11,639.77	\$0.00	\$83,073.60	\$0.00	692	\$94,713.37	\$0.00	1193	\$79.39	\$0.00	\$9.76	\$0.00	\$69.63	\$0.00
	Subtotal:	\$71.02	\$15,429.61	\$115.43	\$285,557.15	\$74.75	2169	\$301,247.96	\$0.00	5755	\$52.35	\$0.01	\$2.68	\$0.02	\$49.62	\$0.01
miCareDelton	01-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	02-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	03-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	05-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	06-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDelton	09-2020	\$0.00	\$0.00	\$0.00	\$82.80	\$0.00	2	\$82.80	\$0.00	2	\$41.40	\$0.00	\$0.00	\$0.00	\$41.40	\$0.00
miCareDelton	10-2020	\$2,136.18	\$13.09	\$115.43	\$10,961.95	\$0.00	122	\$13,226.65	\$0.00	929	\$14.24	\$2.30	\$0.01	\$0.12	\$11.80	\$0.00
miCareDelton	11-2020	\$0.00	\$1,353.82		\$71,393.73	\$0.00	531	\$72,747.55	\$0.00	924	\$78.73	\$0.00	\$1.47	\$0.00	\$77.27	\$0.00
miCareDelton	12-2020	\$0.00	\$86.74	\$0.00	\$94,734.30	\$0.00	693	\$94,821.04	\$0.00	923	\$102.73	\$0.00	\$0.09	\$0.00	\$102.64	\$0.00
miCareDelton	01-2021	\$0.00	\$5,002.12		\$50,507.76	\$0.00	475	\$55,509.88	\$0.00	935	\$59.37	\$0.00	\$5.35 \$13.55	\$0.00	\$54.02	\$0.00
miCareDelton	02-2021	\$0.00	\$12,705.80	\$0.00	\$79,621.20	\$0.00	787	\$92,327.00	\$0.00	938	\$98.43	\$0.00	\$13.55	\$0.00	\$84.88	\$0.00
	Subtotal:	\$2,136.18	\$19,161.57	\$115.43	\$307,301.74	\$0.00	2610	\$328,714.92	\$0.00	4658		\$0.46	\$4.11	\$0.02	\$65.97	\$0.00
miCarePierso	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	2		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCarePierso	10-2020	\$839.16	\$126.10	\$0.00	\$763.22		16	\$1,728.48	\$0.00	131	\$13.19	\$6.41	\$0.96	\$0.00	\$5.83	\$0.00
miCarePierso	11-2020	\$0.00	\$113.54	\$0.00	\$8,232.09		62	\$8,345.63	\$0.00	130		\$0.00	\$0.87	\$0.00	\$63.32	\$0.00
miCarePierso	12-2020	\$0.00	\$0.00		\$5,066.07	\$0.00		\$5,066.07	\$0.00	129		\$0.00	\$0.00	\$0.00	\$39.27	\$0.00
miCarePierso	01-2021	\$0.00	\$388.73	\$0.00	\$2,732.55	\$0.00	48	\$3,121.28	\$0.00	129	\$24.20	\$0.00	\$3.01	\$0.00	\$21.18	\$0.00

Location Name	Month	Hospital	Laboratory	PCP	Speciality		Total Claims Count	Total Paid Claims	Total Fixed Costs		PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Speciality PEPM	Facility PEPM
miCarePierso	02-2021	\$0.00	\$634.66	\$0.00	\$3,668.53	\$0.00	57	\$4,303.19	\$0.00	128	\$33.62	\$0.00	\$4.96	\$0.00	\$28.66	\$0.00
	Subtotal:	\$839.16	\$1,263.03	\$0.00	\$20,462.46	\$0.00	242	\$22,564.65	\$0.00	649	\$34.77	\$1.29	\$1.95	\$0.00	\$31.53	\$0.00
N/A	01-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$35,217.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$76,970.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$43,215.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$88,601.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$79,636.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	08-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$48,203.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	10-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$266,722.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$113,646.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2021	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$268,812.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0,00	\$0.00	0	\$0.00	\$1,021,023.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Pierson	01-2020	\$8,473.91	\$0.00	\$1,796.72	\$199.11	\$198.19	21	\$10,667.93	\$0.00	117	\$91.18	\$72.43	\$0.00	\$15.36	\$1.70	\$1.69
Pierson	02-2020	\$12,249.24	\$154.19	\$2,800.78	\$3,550.40	\$206.86	103	\$18,961.47	\$0.00	120	\$158.01	\$102.08	\$1.28	\$23.34	\$29.59	\$1.72
Pierson	03-2020	\$20,235.41	\$461.64	\$4,858.06	\$37,117.20	\$328.25	134	\$63,000.56	\$0.00	120	\$525.00	\$168.63	\$3.85	\$40.48	\$309.31	\$2.74
Pierson	04-2020	\$33,710.68	\$394.29	\$4,246.01	\$15,361.38	\$3,510.65	147	\$57,223.01	\$0.00	118	\$484.94	\$285.68	\$3.34	\$35.98	\$130.18	\$29.75
Pierson	05-2020	\$17,105.25	\$289.31	\$1,851.88	\$16,778.42	\$3,084.19	111	\$39,109.05	\$0.00	123	\$317.96	\$139.07	\$2.35	\$15.06	\$136.41	\$25.07
Pierson	06-2020	\$7,390.53	\$558.01	\$2,995.77	\$4,734.25	\$2,894.45	145	\$18,573.01	\$0.00	126	\$147.40	\$58.66	\$4.43	\$23.78	\$37.57	\$22.97
Pierson	07-2020	\$11,765.40	\$1,118.76	\$5,876.78	\$4,745.42	\$3,933.41	200	\$27,439.77	\$0.00	126	\$217.78	\$93.38	\$8.88	\$46.64	\$37.66	\$31.22
Pierson	08-2020	\$21,984.82	\$659.37	\$2,408.62	\$9,860.53	\$2,123.22	144	\$37,036.56	\$0.00	131	\$282.72	\$167.82	\$5.03	\$18.39	\$75.27	\$16.21
Pierson	09-2020	\$27,223.13	\$1,107.53	\$4,080.05	\$14,580.88	\$2,520.43	218	\$49,512.02	\$0.00	132	\$375.09	\$206.24	\$8.39	\$30.91	\$110.46	\$19.09
*	Subtotal: Total:	\$160,138,37 \$2,435,845.94	\$4,743.10 \$143,892.55	\$30,914.67 \$447,895.52	\$106,927.59 \$2,247,574.74	\$18,799.65 \$193,543.33	1223 26578	\$321,523.38 \$5,468,752.08	\$0.00 \$1,021,023.50		\$288.88 \$190.05	\$143.88 \$84.65	\$4.26 \$5.00	\$27.78 \$15.56	\$96.07 \$78.11	\$16.89 \$6.73



### WVHA miCare Clinic Deland and Deltona February 2021 Report

### miCare Utilization and Capacity

### miCare Utilization and Capacity

	<b>Deland</b> February	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
Γ	2021	214 hrs	132 hrs	62%	82 hrs	38 hrs

<b>Deltona</b> February	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	187 hrs	108 hrs	58%	79 hrs	42%

<b>Deland and Deltona</b> February	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2021	401 hrs	240 hrs	60%	161 hrs	40%

Total Hours Available:

Total hours available for members to schedule, minus scheduled Admin Time

Total Utilized Hours:

Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment



### miCare Utilization by Day of the Week

<b>Deland</b> February	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2021	57%	67%	61%	61%	60%	67%

Deltona					
February	Monday	Tuesday	Wednesday	Thursday	Friday
2021	59%	61%	54%	55%	60%

### **Key Insights:**

- Tuesday and Saturday are the most popular days in Deland. Deltona has the highest utilization on Tuesday and Friday.
- Between the two clinics 60% of the available capacity was used for scheduled appointments;
- "No Shows" is where patient didn't attend their scheduled clinic appointment this happened in 10% of all cases in Deland and 16% of all cases in Deltona; such no shows create systematic "waste" since this scheduled appointment slot was not available to other members
- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represent approx. 3%-5% of total capacity and is in line with industry standard for this type of patient care model

### miCare Member Migration

### February 2021

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Patients	667	2,153	31%
Total 2021	667*	2,153	31%

<sup>\*</sup>The data above represents unique members, several of who had multiple clinic visits on month



### miCare Visit Type Frequency

**Deland** February 2021

Visit Type	Visits	Percentage
New Patient	48	4.71%
Sick/Urgent/Walk In	16	1.57%
Regular Visit, 1-2 Issues/Medications	42	4.12%
Regular Visit, 3+ Issues/Medications	1	0.10%
Recheck/Follow-Up	128	12.56%
Lab Draw	173	16.98%
Immunization	1	0.10%
Medication Pick Up	585	57.41%
Physical/Well Exams	14	1.37%
Community Resource	1	0.10%
Hospital F/U	8	0.79%
Nurse Visit	2	0.20%
Total Visits	1019	

February 2021

Location	Visit Count	% of Total
Onsite	1007	99%
Telephone	12	1%
Video	0	0%
Overall - Total	1019	

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.



### Deltona February 2021

	Visits	Donastara
Visit Type	VISILS	Percentage
New Patient	_31	11.15%
Sick/Urgent/Walk In	24	8.63%
Regular Visit, 1-2 Issues/Medications	44	15.83%
Regular Visit, 3+ Issues/Medications	5	1.80%
Recheck/Follow-Up	107	38.49%
Lab Draw	52	18.71%
Physical/Well Exams	10	3.60%
Hospital F/U	3	1.08%
Nurse Visit	2	0.72%
Total Visits	278	

### February 2021

Location	Visit Count	% of Total	
Onsite	277	100%	
Telephone	1	0%	
Video	0	0%	
Overall - Total	278		



The House Next Door
Serving
Volusia and Flagler Counties

Administrative Offices 804 North Woodland Blvd. DeLand, FL 32720 386-734-7571 386-734-0252 (fax)

DeLand Counseling Center 121 W. Pennsylvania Ave. DeLand, FL 32720 Counseling: 386-738-9169 Programs: 386-734-2236 386-943-8823 (fax)

Deltona Counseling Center 840 Deltona Blvd., Suite K Deltona, FL 32725 Counseling and Programs: 386-860-1776 386-860-6006 (fax)

Flagler Counseling Center 25 N Old Kings Road #7B Palm Coast, FL 32137 386-738-9169 386-943-8823

S. Daytona Counseling Center 1000 Big Tree Road Daytona Beach, FL 32114 386-301-4073 386-492-7638 (fax)



March 1, 2021

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of February there were 219 appointments to assist with new applications and 52 appointments to assist with pended applications from January-February. For a total of 271 Phone Interviews with clients.

204 applications were submitted for verification and enrollment. Of these, 188 were processed by the end of the month (includes the January roll overs -0- from previous month) leaving the balance of 0 to roll over into March 2021 for approval.

Of the 204 that were processed, 188 were approved and 7 were denied. There were 9 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 3-5 days to appear active in system.

Respectfully submitted by Gail Hallmon





### The Neighborhood Center of West Volusia

A Place with a Heart

WEST VOLUSIA HOSPITAL AUTHORITY

2020 – 2021 UTILIZATION REPORT FOR

ACCESS TO CARE and HEALTH CARE NAVIGATOR

PROGRAMS

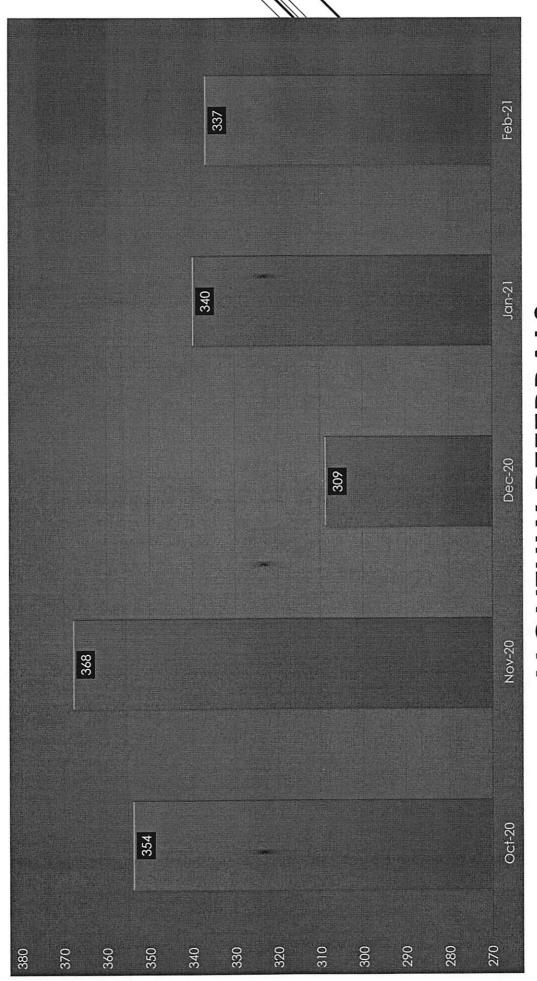
MARCH 18, 2021

### CASE MANAGEMENT BASED

- Medicare and Medicaid reimbursement rate for Case Management is \$61.37 per 20 minutes of service.
  - ►This equals \$92.05 per ½ (half hour) of service.
- ➤ Neighborhood Center provides the same Case Management services to our clients for \$25.00 per ½ (half hour) of service.

### CARE ACCESS TO

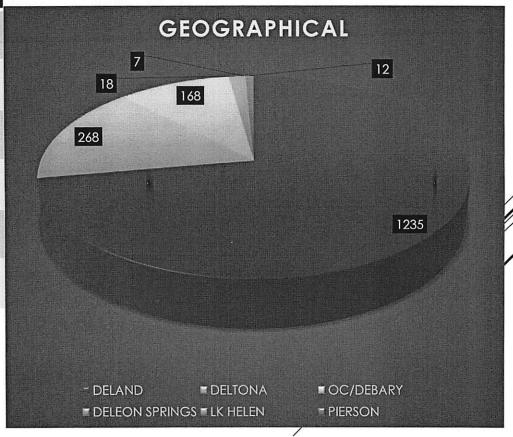




**MONTHLY REFERRALS** 

MONTH	#	\$	%
OCT	354	\$8850.00	8.9
NOV	368	\$9200.00	9.2
DEC	309	\$7725.00	7.7
JAN	340	\$8500.00	8.5
FEB	337	\$8425.00	8.4
TOTAL	1708	\$42,700.00	42.7

### UTILIZATION TO DATE ACCESS TO CARE



### FEMALE - 724 MALE - 984 -18-30 =31-50 =51-60 =62+ Age - CAUCASIAN ■ AFRICAN AMERICAN ■ HISPANIC ■ OTHER **CLIENT DEMOGRAPHICS ACCESS TO CARE** Race/Ethnicity

# HEALTH CARE NAVIGATION



### **OBJECTIVE**

To facilitate Health Care Navigation utilizing medically trained staff to deliver appropriate care, direction and wellness to the homeless and indigent population of West Volusia in the effort to reduce on-going illness, disease prevention and emergency room visitation, thus reducing cost-share burdens to the community of West Volusia tax payers.

### SERVICES RENDERED

Appointment Setting
Vital Signs Measurement
Blood Pressure Checks
Urinalysis Testing
Prescription Medication Distribution
Prescription Medication Pick-ups
Wound Care
Insurance Navigation and Assistance
Baker Act Facilitation

Medical Consults and Counseling
COVID-19 Antibody Testing
Primary Care Navigation
Transportation Assistance
Health Care Advocacy and SOAR
Detox and Rehab Facilitation
Blood Sugar Monitoring
WVHA Health Card App. Assist
Health Related Assessments

### UTILIZATION TO DATE

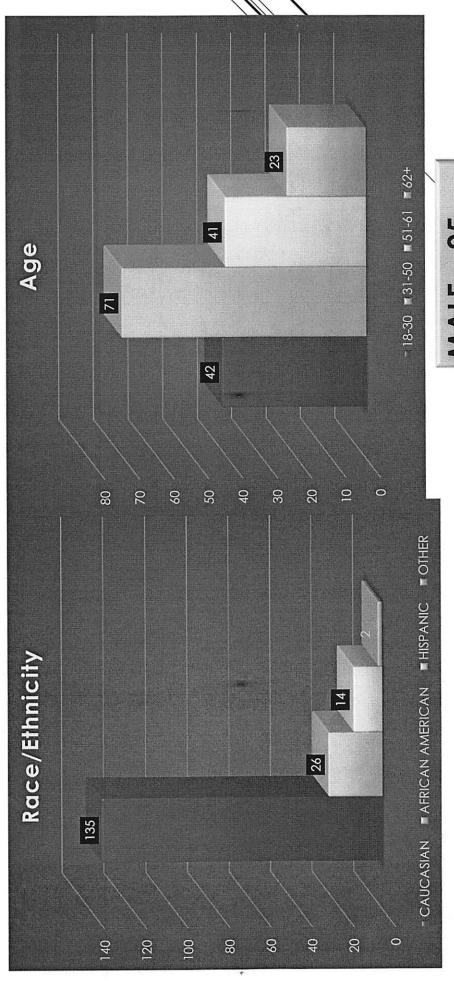
MONTH	# HOURS	\$ UTILIZED	% UTILIZED	UNDUP. CLT. SERVED	AVG. COST PER CLIENT
ÖCT	103.75	<b>\$</b> 5187.50	10.4%	34	\$152.57
NOV	91.1	\$4555.00	9.1%	36	\$126.53
DEC	68	\$3400.00	<b>6.8%</b>	<b>36</b>	\$94.44
JAN *	55	\$2750.00	5.5%	37	\$74.32
TEB	<b>67</b>	\$3350.00	6.7%	34	<b>\$9</b> 8.53
TOTAL	384.85	\$19,242.50	38.5%	177	\$108.71

### **ASSUMPTIONS:**

- 1. Average ER visit cost is \$2500.00
- 2. 50% of 1 month's or (18) clients utilized ER

### **CONSIDERATION:**

- 1. Advent Health DeLand would absorb approximately \$45,000.00 per month
- 2. Neighborhood Center Health Care Navigation Program saved the tax payers approximately \$40,445 per month or \$485,340.00 annually.



CLIENT DEMOGRAPHICS
HEALTH CARE NAVIGATION

MALE – 95 FEMALE – 82

IND/FAMILY	12,358
INDIVIDUAL	1,807
INDIVIDUAL	1,755
ACTUAL	36,438
3M FOR 3 IND	327,942
TOTAL \$\$\$	\$1,275,330.00
IND/FAMILY	904
IND/FAMILY	426
ITEM	534
REFERAL	3,843
INDIVIDUAL	12
INDIVIDUAL	30
INDIVIDUAL	237
INDIVIDUAL	723
	INDIVIDUAL INDIVIDUAL ACTUAL 3M FOR 3 IND  TOTAL \$\$\$  IND/FAMILY IND/FAMILY ITEM REFERAL INDIVIDUAL INDIVIDUAL INDIVIDUAL

UNIT

POP/SERVICE



**TOTAL 2020** 

A Place with a Heart



### NEIGHBORHOOD CENTER PROGRAMS

### **Housing Programs**

**Emergency Shelter – 10 beds HUD-Permanent Supportive Housing – 44 units** Family Emergency Shelter – 3 units Unaccompanied Homeless Youth – 8 beds Domestic Violence Rapid Rehousing – 15 units Seniors in Transition – 5 suites in 1 house

Bridge Shelter – 30 beds Transitional Housing – 7 houses NSP/HOME Programs – 9 houses Rapid Rehousing Programs – 3 **Growth and Achievement** - Inmate Reintegration Program

### **Homeless Prevention and Other Programs**

Food Pantry – Non-perishable and Fresh Food **Utility Payment Assistance Hygiene Products** Blankets and Sleeping Bags **Health Care Navigation Lunch and Dinner Provision for All** Mercy Hour – hair cuts, hygiene products, clothes, showers, laundry, groups

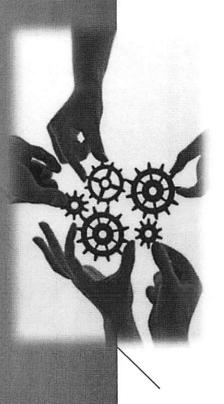
**Rental Payment Assistance Bus Passes** Pet Food **Outreach Services** 

# HOW WE IMPACT

- Assessment of Needs
- Case Management
- Support Groups
- Rapidly Rehousing
- Accountability
- Area Resources
- Cooperation



- Life Skills Groups
- Financial Literacy Classes
- Engagement
- Community Partners

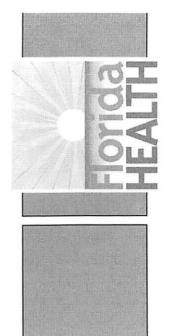




## THANK YOU



FOR HAVING IMPACT IN OUR COMMUNITY



WVHA-FDOH Dental Services **Contractual Agreement** Mid-year Report Tachara Ferguson-Reid Dental Program Manager, MPH

### Our Mission

To provide Volusia county residents exceptional patient care through the delivery of quality dental care services.



### Services Provided

Preventative (exams, x-rays, cleanings, sealants)

Restorative (fillings, extractions)

Education (oral hygiene instructions, nutritional and tobacco counseling)



### **Contract History**

FY-16/17 \$300,000 58% spent

FY-17/18 \$200,000 100% exhausted by July 2018

FY-18/19 \$200,000 99% spent

FY-19/20 \$228,000 51% spent

FY-20/21 \$223,000 33% spent (10/20-02/20)



### October 1, 2020-February 28, 2021

Total Number of Unique Clients 172

Total Number of Units Billed 465

• Total Number of Services 3,165

Total Value of Services\* \$215,436.36

• Total Billed to WVHA \$74,288.40

### Clients Comment

"Staff was friendling and polite"

"I will use the services again"

"Thank you for making me smile again"

"Without you, I wouldn't have anywhere else to go"





### QUESTIONS??

West Volusia Hospital Authority, % DRT CPA, 1006 N. Woodland Blvd., #A, P.O. Box 940, DeLand, FLA 32721. Tanuer Andrews, 1027 M. Fuclid Ave., P.G. Box 1208, DePand, FLA 32721.

04-Mar-2021

### To the Board:

I write with some thoughts before the workshop regarding emergency room contracts. Please accept this letter in place of a spoken presentation.

- i -

Before we even consider the question of paying the hospitals to perform their EMTALA obligations, I should point out a risk. At the last meeting, we heard from Sundria Ridgley about her recent experience in the emergency room. Remember that she is a successful corporate executive, more familiar than the average person with the way things work and thus more likely to get results. I have no reason to doubt her report, and from that can only extrapolate to what our Health Card members are likely to see.

We are serving the most vulnerable population. That does not mean that none of them will ever find counsel after an unfortunate encounter. The Authority will represent a deep pocket, and whether or not we prevail, the taxpayers will be required to pay money to defend the indefensible actions of Adventist.

Before proceeding at all, I should like to have some explanation from Adventist as to (1) why the events recounted by Ms. Ridgley occurred, (2) who has been sacked, and (3) what other steps have been taken to prevent recurrence. Alternatively, I suppose they could explain that no one has been sacked because the entire situation is their standard and accepted practice. I hope that this alternative possibility is not reality.

· ii -

It could be that there is some overload at the ER. The problem with such an excuse is that Adventist have long been advertising the speed of the ERs, and even reporting speed to the Authority.

It could be that the advertising, and reports are misleading. They could be deceptively promoting themselves before a captive market of traffic stuck on I-4. But, in any event, it would probably be unwise for the Authority to encourage traffic to them if they are so overloaded that Ms. Ridgley's experience is deemed acceptable.

- iii -

I should also point out that the practice of unbundling the doctors from the emergency room is patently misleading. The hospital bills for emergency treatment, generally at an eye-popping rate that bears little connection to the rest of the world. Once that is paid, the patient then gets another bill for the doctors.

It is as if I paid a filing fee in court, but once the case ended I find out that the judge is extra. In some states, yes, the judge is extra, but that is expected to be handled quietly and before the decision. But this is as though I go to the opera, and on the way out they inform me that I need to pay extra for the tenor.

The hospital's view is obvious: it allows them to evade a substantial portion of the cost of EMTALA obligations. If they avoid the cost of providing care, it certainly reduces the cost of providing care. However, it does not reflect well upon the doctors that they acquiesce in such a scheme.

As an Authority taxpayer, however, I must view it differently. Even assuming we contracted with the hospitals to pay for their Federal obligations, they cannot speak for the ER docs. Emergency medicine has been corporately excised from the provision of emergency care, and is billed separately.

wyha - e.r. bills 04-Mar-2021

- iv -

Unbundling may allow the hospitals to dodge at least part of their EMTALA obligations. Now, they seek to have taxpayers step up and pay for the rest. I cannot endorse taking that step.

Paying for their EMTALA obligations is an expected cost of being a not-for-profit. As a not-for-profit, they also receive significant advantages: they pay no property tax, and no sales tax, and no income tax.

The Authority has historically paid for the indigent care they provide our members, despite the fact that their own policies would make every one of our health card members eligible for hospital-provided charity. Last year, we codified the policy and EBMS has been able to make it work.

I could just say, "why mess with success", or even "if it works, don't fix it". But as a matter of policy, I think we managed to strike an appropriate balance. We pay for those things the hospitals ought to do but are not required to do. That is a benefit to the community, in that we have fewer sick people spreading illness among us. They ought to do the things which are required of them.

Finally, I have to come back to the optics. The hospitals have threatened not to deal with the authority for indigent payment. As I said a few meetings ago, they have two options: deal with the Authority, and get paid; alternatively, seek blood from the turnips that are our members. Part of the deal, as codified in the resolution, is that they are expected to fulfill their Federally-mandated obligations.

I have heard no reason that the taxpayers of West Volusia should be saddled with an obligation every other not-for-profit hospital in the country is expected to shoulder. Neither do anticipate that the Board will hear such a reason in the near future. It follows that we ought not amend the policy which we adopted last year and which appears to be working.

Yours,

**Tanner Andrews** 



March 3, 2021

Board of Commissioners West Volusia Hospital Authority c/o Dreggors, Rigbys, & Teal, PA 1006 N. Woodland Blvd. DeLand, FL 32720

We are pleased to confirm our understanding of the services we are to provide the West Volusia Hospital Authority (hereinafter referred to as "the Authority", "the Board", "You", or "Yours") for the year ending September 30, 2021, with the option to renew for two subsequent one-year periods. We will audit the statements of governmental activities and each major fund, which collectively comprise the basic financial statements, of the Authority as of and for the year ending September 30, 2021.

Accounting standards generally accepted in the United States of America provide for certain required supplementary information (RSI), such as management's discussion and analysis (MD&A), to supplement the Authority's basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. As part of our engagement, we will apply certain limited procedures to the Authority's RSI in accordance with auditing standards generally accepted in the United States of America. These limited procedures will consist of inquiries of the Authority and its contracted accounting firm regarding the methods of preparing the information and comparing the information for consistency with the responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We will not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance. The following RSI is required by generally accepted accounting principles and will be subjected to certain limited procedures, but will not be audited:

### 1) Management's Discussion and Analysis

We have also been engaged to report on supplementary information other than RSI that accompanies the Authority's financial statements. We will subject the following supplementary information to the auditing procedures applied in our audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America and will provide an opinion on it in relation to the financial statements as a whole:

### 1) Schedule of Healthcare Expenditures

### **Audit Objectives**

The objective of our audit is the expression of opinions as to whether your basic financial statements are fairly presented, in all material respects, in conformity with U.S. generally accepted accounting principles, and to report on the fairness of the supplementary information referred to in the second paragraph when considered in relation to the financial statements as a whole.

121 Executive Circle Daytona Beach, FL 32114-1180 DeLand, FL 32724-4329 Telephone: 386-257-4100

133 East Indiana Avenue Telephone: 386-738-3300 5931 NW 1st Place Gainesville, FL 32607-2063 Telephone: 352-378-1331

2477 Tim Gamble Place, Suite 200 Tallahassee, FL 32308-4386 Telephone: 850-386-6184

West Volusia Hospital Authority March 3, 2021 Page 2

Our audit will be conducted in accordance with auditing standards generally accepted in the United States of America; the standards for financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States; and Chapter 10.550, Rules of the Auditor General. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the basic financial statements are free from material misstatement. An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to error, fraudulent financial reporting, misappropriation of assets, or violations of laws, governmental regulations, grant agreements, or contractual agreements. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by the Authority, as well as evaluating the overall presentation of the financial statements. If, for any reason, we are unable to complete the audit or are unable to form or have not formed opinions, we may decline to express opinions or to issue a report as a result of this engagement.

We will also provide a report (that does not include an opinion) on internal control related to the financial statements and compliance with the provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a material effect on the financial statements as required by Government Auditing Standards. The report on internal control and compliance will include a statement that the report is intended solely for the information and use of the body or individuals charged with governance, others within the entity, and specific legislative or regulatory bodies and is not intended to be and should not be used by anyone other than these specified parties. If during our audit we become aware that the Authority is subject to an audit requirement that is not encompassed in the terms of this engagement, we will communicate to the Authority that an audit in accordance with U.S. generally accepted auditing standards and the standards for financial audits contained in Government Auditing Standards may not satisfy the relevant legal, regulatory, or contractual requirements.

### **Authority Responsibilities**

The Authority is responsible for the basic financial statements and all accompanying information as well as all representations contained therein. The Authority is also responsible for all accompanying information as well as all representations contained therein. As part of the audit, we will assist with preparation of your financial statements and related notes. You are responsible for making all management decisions and performing all management functions relating to the financial statements and related notes and for accepting full responsibility for such decisions. You will be required to acknowledge in the written representation letter our assistance with preparation of the financial statements and that you have reviewed and approved the financial statements and related notes prior to their issuance and have accepted responsibility for them. Further, you are required to designate an individual with suitable skill, knowledge, or experience to oversee any nonaudit services we provide and for evaluating the adequacy and results of those services and accepting responsibility for them.

The Authority and its contracted accounting firm are responsible for establishing and maintaining effective internal controls, including evaluating and monitoring ongoing activities, to help ensure that appropriate goals and objectives are met; for the selection and application of accounting principles; and for the fair presentation in the financial statements of the respective financial position of the governmental activities, the business-type activities, the aggregate discretely presented component units, each major fund, and the aggregate remaining fund information of the Authority and the respective changes in financial position and cash flows, where applicable, in conformity with U.S. generally accepted accounting principles.

The Authority and its contracted accounting firm are also responsible for making all financial records and related information available to us and for ensuring that all financial information is reliable and properly recorded. You are also responsible for providing us with (1) access to all information of which you are aware that is relevant to the preparation and fair presentation of the financial statements, (2) additional information that we may request for the purpose of the audit, and (3) unrestricted access to persons within the government from whom we determine it necessary to obtain audit evidence.

Your responsibilities include adjusting the financial statements to correct material misstatements and for confirming to us in the written representation letter that the effects of any uncorrected misstatements aggregated by us during the current engagement and pertaining to the latest period presented are immaterial, both individually and in the aggregate, to the financial statements taken as a whole.

You are responsible for the design and implementation of programs and controls to prevent and detect fraud, and for informing us about all known or suspected fraud or illegal acts affecting the government involving (1) the Authority's contracted accounting firm, (2) others who have significant roles in internal control, and (3) others where the fraud or illegal acts could have a material effect on the financial statements. Your responsibilities include informing us of your knowledge of any allegations of fraud or suspected fraud affecting the government received in communications from contractors, grantors, regulators, or others. In addition, you are responsible for identifying and ensuring that the entity complies with applicable laws, regulations, contracts, agreements, and grants for taking timely and appropriate steps to remedy any fraud, illegal acts, violations of contracts or grant agreements, or abuse that we may report.

You are also responsible for the preparation of the supplementary information in conformity with U.S. generally accepted accounting principles. You agree to include our report on the supplementary information in any document that contains and indicates that we have reported on the supplementary information. You also agree to include the audited financial statements with any presentation of the supplementary information that includes our report thereon OR make the audited financial statements readily available to users of the supplementary information no later than the date the supplementary information is issued with our report thereon. Your responsibilities include acknowledging to us in the written representation letter that (1) you are responsible for presentation of the supplementary information in accordance with GAAP; (2) that you believe the supplementary information, including its form and content, is fairly presented in accordance with GAAP; (3) that the methods of measurement or presentation have not changed from those used in the prior period (or, if they have changed, the reasons for such changes); and (4) you have disclosed to us any significant assumptions or interpretations underlying the measurement or presentation of the supplementary information.

The Authority is responsible for establishing and maintaining a process for tracking the status of audit findings and recommendations. The Authority is also responsible for identifying for us previous financial audits, attestation engagements, performance audits, or other studies related to the objectives discussed in the Audit Objectives section of this letter. This responsibility includes relaying to us corrective actions taken to address significant findings and recommendations resulting from those audits, attestation engagements, performance audits, or studies. The Authority and its contracted accounting firm are also responsible for providing views on our current findings, conclusions, and recommendations, as well as your planned corrective actions, for the report, and for the timing and format for providing that information.

#### Audit Procedures—General

An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements; therefore, our audit will involve judgment about the number of transactions to be

examined and the areas to be tested. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by the Authority, as well as evaluating the overall presentation of the financial statements. We will plan and perform the audit to obtain reasonable rather than absolute assurance about whether the financial statements are free of material misstatement, whether from (1) errors, (2) fraudulent financial reporting, (3) misappropriation of assets, or (4) violations of laws or governmental regulations that are attributable to the entity or to acts by the contracted accounting firm or others acting on behalf of the entity. Because the determination of abuse is subjective, *Government Auditing Standards* do not expect auditors to provide reasonable assurance of detecting abuse.

Because of the inherent limitations of an audit, combined with the inherent limitations of internal control, and because we will not perform a detailed examination of all transactions, there is a risk that material misstatements or noncompliance may exist and not be detected by us, even though the audit is properly planned and performed in accordance with U.S. generally accepted auditing standards and *Government Auditing Standards*. In addition, an audit is not designed to detect immaterial misstatements or violations of laws or governmental regulations that do not have a direct and material effect on the financial statements or major programs. However, we will inform the contracted accounting firm and the Board of any material errors or any fraudulent financial reporting or misappropriation of assets that come to our attention. We will also inform the Board of any violations of laws or governmental regulations that come to our attention, unless clearly inconsequential. Our responsibility as auditors is limited to the period covered by our audit and does not extend to any later periods for which we are not engaged as auditors.

Our procedures will include tests of documentary evidence supporting the transactions recorded in the accounts, and may include tests of the physical existence of inventories, and direct confirmation of receivables and certain other assets and liabilities by correspondence with selected individuals, funding sources, creditors, and financial institutions. We will request written representations from your attorneys as part of the engagement, and they may bill you for responding to this inquiry. At the conclusion of our audit, we will require certain written representations from you about the financial statements and related matters.

#### **Audit Procedures—Internal Controls**

Our audit will include obtaining an understanding of the entity and its environment, including internal control, sufficient to assess the risks of material misstatement of the financial statements and to design the nature, timing, and extent of further audit procedures. Tests of controls may be performed to test the effectiveness of certain controls that we consider relevant to preventing and detecting errors and fraud that are material to the financial statements and to preventing and detecting misstatements resulting from illegal acts and other noncompliance matters that have a direct and material effect on the financial statements. Our tests, if performed, will be less in scope than would be necessary to render an opinion on internal control and, accordingly, no opinion will be expressed in our report on internal control issued pursuant to Government Auditing Standards.

An audit is not designed to provide assurance on internal control or to identify significant deficiencies or material weaknesses. However, during the audit, we will communicate to the Authority and those charged with governance internal control related matters that are required to be communicated under AICPA professional standards and Government Auditing Standards.

#### Audit Procedures—Compliance

As part of obtaining reasonable assurance about whether the financial statements are free of material misstatement, we will perform tests of Authority's compliance with provisions of applicable laws,

regulations, contracts, and agreements, including grant agreements. However, the objective of those procedures will not be to provide an opinion on overall compliance and we will not express such an opinion in our report on compliance issued pursuant to *Government Auditing Standards*.

#### Examination Procedures—Compliance with Section 218.415, Florida Statutes

You have also requested that we examine compliance with Section 218.415, Florida Statutes, *Local Government Investment Policies*, of the Authority for the year(s) in which the financial statement audit is performed. We are pleased to confirm our acceptance and our understanding of this examination engagement by means of this letter. Our examination will be conducted with the objective of expressing an opinion as to whether the Authority complied in all material respects with Section 218.415, Florida Statutes, *Local Government Investment Policies*.

#### **Examination Procedures—Practitioner Responsibilities**

We will conduct our examination in accordance with the attestation standards related to examinations of the American Institute of Certified Public Accountants. An examination-level attestation engagement involves performing procedures to obtain attest evidence about whether compliance with Section 218.415, Florida Statutes, *Local Government Investment Policies* is fairly presented, in all material respects, in conformity with Section 218.415, Florida Statutes, *Local Government Investment Policies*. The procedures selected depend on the practitioner's judgment, including the assessment of the risks of material misstatement or misrepresentation of the subject matter, whether due to fraud or error.

Because of the inherent limitations of an examination, together with the inherent limitations of internal control, an unavoidable risk that some material misstatements or misrepresentations may not be detected exists, even though the examination is properly planned and performed in accordance with the attestation standards related to examinations of the American Institute of Certified Public Accountants. However, we will inform you of any material errors or fraud that comes to our attention, unless clearly inconsequential.

#### **Examination Procedures—Authority Responsibilities**

Our examination will be conducted on the basis that the Authority's contracted accounting firm and, when appropriate, those charged with governance acknowledge and understand that they have responsibility:

- a. For the preparation and fair presentation of the Section 218.415, Florida Statutes, Local Government Investment Policies in accordance with Section 218.415, Florida Statutes, Local Government Investment Policies;
- b. For the design, implementation, and maintenance of internal control relevant to Section 218.415, Florida Statutes, *Local Government Investment Policies*, which is the best means of preventing or detecting errors or fraud;
- c. For selecting and determining the suitability and appropriateness of the criteria upon which the Section 218.415, Florida Statutes, *Local Government Investment Policies* will be evaluated; and
- d. To provide us with:
  - i. Access to all information of which the Authority and its contracted accounting firm are aware that is relevant to the Section 218.415, Florida Statutes, *Local Government Investment Policies* such as records, documentation, and other matters and that you are responsible for the accuracy and completeness of that information;

- ii. Additional information that we may request for the purpose of the examination; and
- iii. Unrestricted access to persons within the entity and its contractors from whom we determine it necessary to obtain attest evidence.

As part of our examination process, we will request from the Authority and its contracted accounting firm regarding Section 218.415, Florida Statutes, *Local Government Investment Policies*, written confirmation concerning representations made to us in connection with the examination.

#### **Examination Procedures—Reporting**

We will issue a written report upon completion of our examination of Section 218.415, Florida Statutes, Local Government Investment Policies. Our report will be addressed to the Authority. We cannot provide assurance that an unmodified opinion will be expressed. Circumstances may arise in which it is necessary for us to modify our opinion, add an emphasis-of-matter or other-matter paragraph(s), or withdraw from the engagement.

#### Engagement Administration, Fees, and Other

We understand that your independently contracted accounting firm, currently Dreggors, Rigsby, & Teal, will prepare all cash, accounts receivable, or other confirmations we request and will locate any documents selected by us for testing.

We do not host, are not the custodian of, and accept no responsibility for your financial and non-financial data. You acknowledge that you have sole responsibility for the storage and preservation of financial and non-financial data.

We will provide copies of our reports to the Authority; however, the Authority and its contracted accounting firm are responsible for distribution of the reports and the financial statements. Unless restricted by law or regulation, or containing privileged and confidential information, copies of our reports are to be made available for public inspection.

The audit documentation for this engagement is the property of James Moore & Co., P.L. (JMCo) and constitutes confidential information. However, pursuant to authority given by law or regulation, we may be requested to make certain audit documentation available to a federal agency providing direct or indirect funding, or the U.S. Government Accountability Office for purposes of a quality review of the audit, to resolve audit findings, or to carry out oversight responsibilities. We will notify you of any such request. If requested, access to such audit documentation will be provided under the supervision of JMCo personnel. Furthermore, upon request, we may provide copies of selected audit documentation to the aforementioned parties. These parties may intend, or decide, to distribute the copies or information contained therein to others, including other governmental agencies. We will also provide selected audit documentation to a successor auditor upon your separate approval.

It is the policy of James Moore & Co. P.L. (the Firm), to keep records related to this engagement for seven years after the completion of our services (the "retention period"), as specified by the Firm's Record Retention and Destruction Policy. However, the Firm does not keep any original client provided records. Client provided records will be returned to you at the completion of the engagement. Records prepared by us specifically for you as part of this engagement (for example, financial statements and other financial reports, tax returns, general ledgers, depreciation schedules, etc.) and other supporting records prepared by us (for example, adjusting entries and related support, data combining schedules, calculations supporting amounts in tax returns and financial statements, etc.) will remain part of the engagement

records. When any records are returned or provided to you, it is your responsibility to retain and protect them for possible future use, including potential examination by any government or regulatory agencies. At the expiration of the retention period, the related engagement records will be destroyed. However, the related engagement records will not be destroyed regardless of the retention period, if the Firm has knowledge of potential or pending litigation and/or investigation by a regulatory agency, and it has been determined by the Firm that the records in question are relevant to said litigation and/or investigation. If it is determined that the records in question are relevant to the litigation and/or investigation, the Firm will impose a litigation hold on the records thereby suspending the scheduled destruction of the records. As potential or pending litigation or investigation may not be public knowledge, we request that you inform us of any such litigation or investigation in a timely manner. Likewise, as it may not be public knowledge when the litigation or an investigation has been concluded, we request that you inform us when all litigation or investigation has been concluded so that the litigation hold may be lifted and the records related to our engagement destroyed in accordance with our Record Retention and Destruction Policy. Your signature below authorizes us, that upon the expiration of the seven year period, the Firm is free to destroy all records related to this engagement.

Zach Chalifour is the engagement partner and is responsible for supervising the engagement and signing the reports or authorizing another individual to sign them. We expect to begin our audits in December of the respective year under audit and to issue our reports no later than January 31 of the subsequent year.

At the conclusion of our audit engagement, we will communicate to the Board the following significant findings from the audit:

- Our view about the qualitative aspects of the entity's significant accounting practices;
- Significant difficulties, if any, encountered during the audit;
- Uncorrected misstatements, other than those we believe are trivial, if any;
- Disagreements with the contracted accounting firm, if any;
- Other findings or issues, if any, arising from the audit that are, in our professional judgment, significant and relevant to those charged with governance regarding their oversight of the financial reporting process;
- Material, corrected misstatements that were brought to the attention of the contracted accounting firm as a result of our audit procedures;
- Representations we requested from the contracted accounting firm;
- The contracted accounting firm's consultation with other accountants, if any; and
- Significant issues, if any, arising from the audit that were discussed, or the subject of correspondence, with the Authority or its contracted accounting firm.

#### **Nonattest Services**

We will perform the following nonattest services: preparation of your financial statements, other schedules, and related notes. With respect to any nonattest services we perform, we will not assume management responsibilities on behalf of the Authority. However, we will provide advice and recommendations to assist management of the Authority in performing its responsibilities. The Authority is responsible for (a) making all management decisions and performing all management functions; (b) assigning a competent individual (Contracted Accountants, Dreggors, Rigsby, & Teal – Ronald Cantlay and/or Al Powers) to oversee the services; (c) evaluating the adequacy of the services performed; (d) evaluating and accepting responsibility for the results of the services performed; and (e) establishing and maintaining internal controls, including monitoring ongoing activities.

Our responsibilities and limitations of the engagement are as follows. We will perform the services in accordance with applicable professional standards. This engagement is limited to the services previously outlined. Our firm, in its sole professional judgment, reserves the right to refuse to do any procedure or take any action that could be construed as making management decisions or assuming management responsibilities, including determining account coding and approving journal entries. Our firm may advise the County with regard to different matters, but the County must make all decisions with regard to those matters.

Any nonattest services performed by us do not constitute an audit performed in accordance with Government Auditing Standards.

#### Engagement Administration, Fees, and Other

We confirm that we are independent of the Authority and we have, and will contain to maintain, the insurance coverage as outlined by the authority in the Request for Proposal – Governmental Auditing services.

Our fees for the audit of the financial statements and related services, including expenses, for each of the fiscal years included in this engagement are as follows:

Year	 Fee			
2021	\$ 17,000			

Our invoices for these fees will be rendered each month as work progresses and are payable within 45 days of presentment. In accordance with our firm policies, work may be suspended if your account becomes 30 days or more overdue and may not be resumed until your account is paid in full. If we elect to terminate our services for nonpayment, our engagement will be deemed to have been completed upon written notification of termination, even if we have not completed our report(s). You will be obligated to compensate us for all time expended and to reimburse us for all out-of-pocket costs through the date of termination.

This agreement can be extended upon the mutual agreement of both parties for up to an additional two years in the form of two additional 1-year periods. All renewals will be evidenced by a formal letter. This engagement may be terminated by either party provided a 60-day written notice of their intention to terminate the engagement.

All notices, requests, consents and other communications hereunder shall be in writing and shall be made by hand delivery, first class registered or certified mail, postage paid, to the following address:

If to James Moore:

James Moore & Co., P.L. Attn: Zach Chalifour, CPA 121 Executive Circle Daytona Beach, FL 32114

If to the Authority:

West Volusia Hospital Authority Attn: Chairman c/o DREGGORS, RIGSBY & TEAL, PA 1006 N. Woodland Blvd. DeLand, Florida 32720

or such other address which may have been furnished by one party to the other in writing.

Government Auditing Standards require that we provide you with a copy of our most recent external peer review report and any letter of comment, and any subsequent peer review reports and letters of comment received during the period of the contract. Our 2017 peer review report accompanies this letter.

We appreciate the opportunity to continue to be of service to the West Volusia Hospital Authority and believe this letter accurately summarizes the significant terms of our engagement. If you have any questions, please let us know. If you agree with the terms of our engagement as described in this letter, please sign the enclosed copy and return it to us.

> Very truly yours, James Moore ; 6., P.L. JAMES MOORE & CO., P.L.

#### RESPONSE:

This letter correctly sets forth the understanding of the West Volusia Hospital Authority for the audit of

the Authority's financial statements for the fiscal year ending September 30, 2021.									
Ву:	Title:	Date:							



#### REPORT ON THE FIRM'S SYSTEM OF QUALITY CONTROL

April 11, 2018

To the Members

James Moore & Co., P.L.

and the National Peer Review Committee

We have reviewed the system of quality control for the accounting and auditing practice of James Moore & Co., P.L. (the firm) in effect for the year ended October 31, 2017. Our peer review was conducted in accordance with the Standards for Performing and Reporting on Peer Reviews established by the Peer Review Board of the American Institute of Certified Public Accountants (Standards).

A summary of the nature, objectives, scope, limitations of, and the procedures performed in a System Review as described in the Standards may be found at <a href="https://www.aicpa.org/prsummary">www.aicpa.org/prsummary</a>. The summary also includes an explanation of how engagements identified as not performed or reported in conformity with applicable professional standards, if any, are evaluated by a peer reviewer to determine a peer review rating.

#### Firm's Responsibility

The firm is responsible for designing a system of quality control and complying with it to provide the firm with reasonable assurance of performing and reporting in conformity with applicable professional standards in all material respects. The firm is also responsible for evaluating actions to promptly remediate engagements deemed as not performed or reported in conformity with professional standards, when appropriate, and for remediating weaknesses in its system of quality control, if any.

#### Peer Reviewer's Responsibility

Our responsibility is to express an opinion on the design of the system of quality control and the firm's compliance therewith based on our review.

#### Required Selections and Considerations

Engagements selected for review included engagements performed under Government Auditing Standards, including compliance audits under the Single Audit Act, and audits of employee benefit plans and an examination of a service organization (SOC 2 engagement).

As a part of our peer review, we considered reviews by regulatory entities as communicated by the firm, if applicable, in determining the nature and extent of our procedures.

#### **Opinion**

In our opinion, the system of quality control for the accounting and auditing practice of James Moore & Co., P.L. in effect for the year ended October 31, 2017, has been suitably designed and complied with to provide the firm with reasonable assurance of performing and reporting in conformity with applicable professional standards in all material respects. Firms can receive a rating of pass, pass with deficiency (ies) or fail. James Moore & Co., P.L. has received a peer review rating of pass.

Haddor Reid Embark Betts PLLC

#### Summary of key terms proposed pursuant to RFP relating to future Health Card program hospital funding

Compiled on March 10<sup>th</sup>, 2021 to facilitate easier comparison of stakeholder responses. Summary based on written submissions received from interested stakeholders – please refer to these original submissions for details.

	AdventHealth	EM Pros	Halifax Health
	HOSPI	ITAL SERVICES FUNDING PROPOSALS	
Proposed scope of services	<ul> <li>All facility-based settings: IP<sup>1</sup> + OP<sup>11</sup> + observation + ED<sup>111</sup> (facility only)</li> <li>Introduce Centra Care as a new Urgent Care access points offered by AdventHealth</li> </ul>	ED Physician staffing at AdventHealth     DeLand and Fish Memorial Hospitals (plus     other facilities in Flagler Co.)	<ul> <li>All facility-based settings: IP + OP +         observation + ED (facility &amp; professional)</li> <li>Physician services rendered by Halifax-         employed physicians</li> <li>Introduce coverage for Behavioral Health         services offered by Halifax Health</li> </ul>
Subcontracting of key services	<ul> <li>AdventHealth does not employ ED physicians but subcontracts to EM Pros</li> <li>AdventHealth owns a separate multispecialty medical group (AdventHealth Medical Group) that employs certain specialists; Advent Health Medical Group is contracted separately as part of EBMS' network</li> </ul>	<ul> <li>AdventHealth contracts with EM Pros to provide ED physician staffing in its facilities; without such coverage ED's can't operate</li> <li>All providers (Physicians and Advanced Practice Clinicians such as NPs or PAs) are employed by EM Pros who bills on their behalf (including pursuing collections)</li> </ul>	<ul> <li>Halifax employs its ED Physicians directly</li> <li>Halifax partners with UF to operate the new Deltona Medical Center</li> <li>UF is contracted separately as part of EBMS' network</li> </ul>
Principles for use of budgeted funding	<ul> <li>Any willing provider (all hospitals in taxing district share the hospital budget)</li> <li>Funds follow the patient (the provider who renders care bills for services)</li> <li>Claims to be reimbursed, subject to budget availability, on a first-come-first served basis</li> </ul>	<ul> <li>Propose that ED Physicians access the Specialist budget (vs. the Hospital budget)</li> <li>Any willing provider (i.e. all physicians collectively access the Specialist budget)</li> <li>Cap funding by specialty on pro-rata basis by specialty</li> </ul>	<ul> <li>Any willing provider (all hospitals in taxing district share the hospital budget)</li> <li>Retain current referral process</li> <li>Deploy ED diversion strategies to decrease avoidable ED encounters</li> <li>Cap funding for ED (facility &amp; professional) as a % of total available hospital budget</li> </ul>
Rate of reimbursement	<ul> <li>85% of Medicare in all settings</li> <li>No balance billing of members</li> </ul>	<ul> <li>85% of Medicare for ED Physician services</li> <li>No balance billing of members</li> </ul>	<ul> <li>75% of Medicare for ED services (facility fees &amp; professional fees)</li> <li>85% of Medicare in all other settings</li> <li>No balance billing of members</li> </ul>
Proposed annual budget and adjustment mechanism	<ul> <li>Expand hospital funding to \$4.5MM in 2021/22</li> <li>Future year budgets may decrease if ED utilization decrease through ED diversion programs implemented by miCare</li> </ul>	No specific budget level proposed	<ul> <li>No specific budget level proposed</li> <li>Consider an actuarially based program, including capitation and/or stop-loss (this implies a formulaic budgeting process based on changes in demographic and utilization trends over time)</li> <li>Consider generating new revenue streams to cross-subsidize tax funding by allowing opening access to WVHA's clinics and network beyond the Health Card program</li> </ul>

Proposed mechanism when budgeted funding is exhausted	•	AdventHealth will continue providing care once budgeted funds had been exhausted in any program year (with no balance billing of members)	•	Delivery of ED care (including Physician services) form part of AdventHealth's non-negotiable EMTALA obligation EM Pros will continue providing such ED care to members even when the budget is exhausted (with no balance billing to members)	•	Halifax will continue providing care limited to "life or limb procedures" once budgeted funding had been exhausted in any program year (with no balance billing of members); this practically means that ED and urgent IP care will be offered but that OP care and/or elective procedures will be delayed until the next program year WVHA, at its sole discretion, can decide to make additional funding available so elective care does not have to be delayed
Proposed	•	Formally contracted provider agreement	•	Formally contracted provider agreement	•	Formally contracted provider agreement
relationship	•	3–5 years term	•	5 years term	•	3-5 years term with 90-day break clause
			INA	NCIAL ASSISTANCE POLICY		
Financial Assistance Policy	•	Generally applies to income levels up to 200% FPL (adjusted up for larger families) Financial assistance applies only to "non-elective, medically necessary service" (ED, ED admissions, IP/OP follow-ups related to ED care); elective services may be approved on a case-by-case basis  Financial assistance may be for a full write-off ("a 100% reduction in billed charges") or for a partial subsidy	•	EM Pros does not have tax-exempt status and IRS Section 501(r) does not apply EM Pros does not have a published Financial Assistance Policy but may choose to offer accommodations such as payment plans, write-offs, etc. on a case-by-case basis  Patient to engage with third-party billing company to negotiate such accommodation	•	Generally applies to income levels up to 200% FPL (or 400% FPL for a family of 4); however, services approved on a case-by-case basis Financial assistance applies only to ED and IP care (i.e. "life or limb procedures") Eligibility is "residency" based – it appears that patients who reside in WVHA's taxing district may not qualify for the same level of financial assistance as those who live in Halifax's district
"Pass-down" of Financial Assistance Policy	•	AdventHealth's Financial Assistance Policy does not apply to EM Pros or other independent providers	•	Not applicable – see above	•	Halifax Health's Financial Assistance Policy applies to employed physicians only; independent providers are not bound by this policy
Practical application of policy	•	Complex and involved application process (multiple forms + supporting documents) Onus is on patient pursue financial assistance and then to navigate process Not fully aligned with WVHA eligibility but broadly similar	•	Onus is on patient to contact EM Pros' third-party billing company and negotiate accommodation	•	Complex and involved application process (multiple forms + supporting documents) Onus is on patient pursue financial assistance and then to navigate process Not fully aligned with WVHA eligibility but broadly similar

<sup>&</sup>lt;sup>i</sup> IP = In-patient care <sup>ii</sup> OP = Out-patient care

ED = Emergency Department (a.k.a. "ER" or "Emergency Services"); this is currently not a covered benefit for the Health Card program

# RESOLUTION OF THE WEST VOLUSIA HOSPITAL AUTHORITY TO ADOPT METRIC-BASED PRICING FOR NON-EMERGENCY HOSPITAL SERVICES RESOLUTION 2020 – 007

**BE IT RESOLVED** by the Board of Commissioners of the West Volusia Hospital Authority, an independent special taxing district of Volusia County, Florida, created and existing under and by virtue of Chapter 57-2085, Laws of Florida, as amended ("WVHA") that:

WHEREAS on 4/30/2020, Halifax Health submitted to WVHA a proposal to become a participating network provider (by mechanism of a network participation agreement through EBMS) at 85% of Medicare rates for facility-based and professional services. After months of negotiations, a verbal agreement on all the main terms, multiple exchanges of redlined draft agreements, mutually agreed testing of the compatibility of EBMS and Halifax's internal claims processing and payment systems, and EBMS waiting since mid-September for Halifax's signature on what it understood was a finally negotiated agreement, on November 6, 2020 Halifax advised that it was unwilling to sign that final agreement unless WVHA is willing to agree to amendment that would reimburse Halifax for its non-negotiable obligations to provide Emergency Room care regardless of ability to pay under the federal law known as EMTALA.

WHEREAS on 4/30/2020, Advent Health advised WVHA of its decision not to submit a funding application for the 2020/21 fiscal year. Nevertheless, at WVHA's request EBMS attempted to negotiate with Advent Health to become a participating network provider at 85% of Medicare and with the understanding that the Emergency Room care required by federal law, EMTALA would not be covered. EBMS and Advent Health were able to negotiate an agreement in principle on all other terms, but on 7/14/2020 Advent Health refused to go forward with finalizing an agreement without the addition of a provision where WVHA uses West Volusia tax revenues to reimburse it for Emergency Room care, which is Advent Health's non-negotiable obligations under EMTALA.

NOW THEREFORE, BE IT RESOLVED by the Board of Commissioners of the West Volusia Hospital Authority that in lieu of a participating provider network agreement, subject to budget availability eligible claims from health systems

operating hospitals in Volusia County for non-emergency healthcare services for WVHA Health Card members may be paid on the following basis:

- 1) Eligible claims for hospital facility or provider professional services shall be re-priced at a pre-determined level equivalent to the lower of either the amount billed or 85% of the applicable Medicare rate.
- 2) Payment for such eligible claims shall be offered to health systems operating hospitals in Volusia County as full and final payment, acceptance of which shall preclude the health system from collecting or attempting to collect additional funds from Health Card members concerning claims relating to services paid for on this basis.
- 3) All other WVHA Health Card Program requirements remain in force, including but not limited to the need to obtain a referral for all services not provided at the WVHA miCare Clinic as well as timely submission of claims within ninety (90) days of service.
- 4) This resolution shall take effect retroactive to the beginning of the current fiscal year, October 1, 2020 and shall expire at the end of this fiscal year on September 30, 2021 unless renewed.

**ADOPTED** and subscribed to this 19<sup>th</sup> day of November 2020, at a duly noticed public meeting.

ACTING CHAIR, Voloria L. Manning West Volusia Hospital Authority

I HEREBY CERTIFY that the foregoing resolution is true and correct as adopted by a vote of the Board of Commissioners of the West Volusia Hospital Authority at its Monthly Meeting, and noticed for Thursday, November 19th, 2020 at 5:00 p.m.at DeLand City Hall Commission Chamber. 120 S. Florida Avenue, DeLand, Florida. In a roll call, the following Commissioners voted on the resolution as follows: Commissioner Judith L. Craig (yes/no/absent), Commissioner Andrew N. Ferrari (yes/no/absent), Commissioner John M. Hill (yes/no/absent), Commissioner Dolores Guzman (resigned-to-run) and Commissioner Voloria L. Manning (yes/no/absent).

SECRETARY, Andrew N. Ferrari West Volusia Hospital Authority

## ELLECTIVE January 15, 2021 FEDERAL POVERTY GUIDELINES

#### MONTHLY

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£17'L\$	086'8\$	\$87,28	877'78	904'8\$	835,58	<b>\$96</b> '7\$	£87,18	9
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#### ANNUAL

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0\$7'99\$	000'85\$	\$70°67\$	0SL'6E\$	\$33,125	008,15\$	005'97\$	057,518	Þ
006'75\$	076'878	979'01\$	016'75\$	0St'L7\$	256,352	096'17\$	086'01\$	3
055'57\$	078'78\$	L77'7E\$	826,130	SLL'IZ\$	<b>*106'07\$</b>	074,718	017,88	7
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Revised 1/28/21

#### Article XI. Appendices

Section 11.01

Appendix A - Current Federal Poverty Guidelines

### 2021 POVERTY GUIDELINES FOR THE 48 CONTIGUOS STATES AND THE DISTRICT OF COLUMBIA

Persons in family/household	Poverty guideline	150%
1	\$12,880	\$19,320
2	\$17,420	\$26,130
3	\$21,960	\$32,940
4	\$26,500	\$39,750
5	\$31,040	\$46,560
6	\$35,580	\$53,370
7	\$40,120	\$60,180
8	\$44,660	\$66,990

SOURCE: https://aspe.hhs.gov/poverty-guidelines

#### Section 12.09 Appendix I - ACA Pre-Qualifying Form

#### Affordable Care Act Enrollment Prequalifying Intake Interview 2017-18

Person Assisting		DATE:				
Last Name	First Name	MI				
Phone #	Zip Code	County				
he below set of questions will help us determine if you are eligible for the Affordable Care Marketplace. Upon ualification the Person Assisting will help you enroll in HealthCare.Gov.						
In the event you're not eligible at this time, you attempted to apply for the marketplace. At su how to apply for alternative coverage.	u will be given this supp ch time you will be give	orting document which will serve n options for health care and inst	as proof you ructions on			
Those that are not covered by the	ne marketplace due to it	neligibility are protected from the	::			
<ul> <li>2% yearly household income penalty of \$325 per person for the year (\$162 per \$925 per family.</li> </ul>	r child under 18. The m	aximum penalty per family using	this method is			
ıj you aon t nave coverage	e in 2010, you ii puy ine i	ngner of these two untounts.				

1.	A Veteran? Yes_	No_	If yes, will the	y be willing	g to dr	op al	l of th	ieir	cover	age th	rough VA?	(If both Yes	s, proceed	l with
	enrollment)			202										

- 2. A Native American? Yes\_\_\_\_\_ No\_\_\_\_\_ (If yes, will not qualify for subsidy.)
- 3. Parent of children already on Healthy Kids plan? Yes\_\_\_\_\_ No\_
- 4. Under age 64? Yes\_\_\_\_No\_\_\_\_ If older, they are or soon will be covered by Medicare
- 5. Currently Covered by Medicaid? Yes\_\_\_\_\_ No\_

- 6. Do you or anyone in your household have employer coverage or been offered employer coverage? Yes\_\_\_No\_\_\_ (If Yes, will not qualify for subsidy but may still shop the marketplace)
- 7. Do you have verifiable income? Yes\_\_\_\_ No\_\_\_\_ Threshold is \$11,770 for 1 person or \$15,930 for a couple.

#### 2021 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES

#### AND THE DISTRICT OF COLUMBIA

Persons in family/household	Poverty guideline	150%	
1	\$12,880	\$19,320	
2	\$17,420	\$26,130	
3	\$21,960	\$32,940	
4	\$26,500	\$39,750	
5	\$31,040	\$46,560	
6	\$35,580	\$53,370	
7	\$40,120	\$60,180	
8	\$44,660	\$66,990	

I attest that the Person Assisting has discussed the qualifications to enroll and that I understand my eligibility and options for healthcare. (Check circle that applies)

- I qualify for the Marketplace and I'm enrolling today
- I don't qualify for the Marketplace because my income falls below the poverty guideline
- I qualify for the Marketplace but the cost of the premiums (net of any tax credits/subsidies) is more than 8% of my gross annual income.

Signature of Consumer	Signature of Person Assisting

I on my behalf and on behalf of any applying family member under the age of 18, do hereby authorize West Volusia Hospital Authority (WVHA), WVHA miCare Clinics and any of their successors and/or assigns and any of their independent sub-contractors and participating providers, to release and exchange any and all data, records and information related to medical records and individually identifiable protected health information (PHI) in their respective capacities as covered entities under HIPAA, and as allowable under federal and state laws, including but not limited to the data, records and information as necessary to provide care and/or administer the WVHA Indigent Health Card Program. I hereby waive, relinquish and release the organizations referenced above, who have been granted the authority to release information to each other and otherwise, from any and all claims arising out of my authorization to release this information in accordance with the terms of this document. A photocopy of this Authorization is considered as valid as the original. You are entitled to make and return a photocopy of this authorization. The authorization referenced above in regards to medical records shall remain in effect indefinitely unless property terminated by written notice. I certify that the information given by me for the purpose of qualifying for the WVHA Health Card Program is true and correct. I understand and hereby authorize WVHA and its agents to conduct such investigation, including, but not limited to obtaining my credit report, as necessary to verify the accuracy of the information provided. I understand that any misrepresentation by evidence of submission or omission may result in my termination from the WVHA Health Card Program. Signature of Applicant or Legal Representative Date Signature of Applicant or Legal Representative Date

#### **Eileen Long**

From:

Andrew G. Murray <amurray@ebms.com>

Sent:

Monday, February 08, 2021 2:42 PM

To:

Eileen Long; Gail Hallmon; Dorcas Sanabria

Subject:

WVHA Eligibility Guidelines review

Eileen and team,

The House Next Door (THND) and EBMS teams met recently to review the current Eligibility Guidelines. We wanted to highlight the following areas for further Board discussion:

• Homeless verification – The Neighborhood Center serves the DeLand market effectively but this location seems to pose challenges for residents in the south and north of the taxing district. Are there additional agencies located in the Deltona/Orange City and/or Pierson areas that can supplement?

NA

• Farmworkers Association – This agencies' office located in the north of the taxing district is currently closed due to lack of staffing. A potential interim solution is to recognize the most recent documentation for upcoming renewals but there is concern about a sustainable longer term solution.

• Eligibility Term (section 3.02 #5) – consider moving to 12 month eligibility terms to align with other indigent programs (including Medicaid) to decrease administrative burden that results in few declined applications.

The teams at THND and EBMS look forward to supporting the Board's ongoing discussion on these topics in the upcoming Board discussions.

Best regards,

Dr. Andrew Murray & Gail Hallmon

Farm Worker's A550C 18-opened on 2/9/2021

#### Dr. Andrew G. Murray

Chief Medical Officer | EBMS | www.ebms.com

President | miCare Health Centers | www.micarehealthcenter.com

President | miRx Pharmacy | www.mirxpharmacy.com

t: 800.777.3575 | p: 406.245.3575 | e-mail: <u>amurray@ebms.com</u>

2075 Overland Avenue | PO Box 21367 | Billings, MT 59104-1367

The benefit of balance is greater wellbeing

This is not a guarantee of benefits. All charges are subject to plan provisions, including exclusions, IRS regulations, and eligibility at the time charges are incurred.







#### **Eileen Long**

From:

Gail Hallmon <ghallmon@thehnd.com> Tuesday, February 16, 2021 1:16 PM

Sent: To:

tsmall@westvolusiahospitalauthority.org

Subject:

Fw: ACA

From: Gail Hallmon <ghallmon@thehnd.com> Sent: Tuesday, February 16, 2021 1:10 PM

To: Law Office--Ted Small <tsmall@businessemploymentlawyer.com>

Subject: Fw: ACA

Please see below for the message from ACA.

Gail Hallmon Chief Operating Officer The House Next Door 804 N. Woodland Blvd. DeLand, FL 32720

phone: 386.734.6691 Ext. 1108

fax: 386.734.0252



From: Dorcas Sanabria <dsanabria@thehnd.com>

**Sent:** Monday, February 15, 2021 1:05 PM **To:** Gail Hallmon <ghallmon@thehnd.com>

Subject: ACA

Hello Mrs. Gail,

The ACA results are showing this for everyone even if they do not have income

20	Until March 17, 2021, you're eligible to buy a 2021 Marketplace plan through a Special Enrollment Period.	•	Choose a plan.
(i	ligible to buy a 2021 Marketplace plan including a Catastrophic plan, if available). ave this notice for your records.	•	Choose a plan by March 17, 2021 and pay your first month's premium.

once the aca enrollment department tries to enroll them it goes through but then they ask for payment for the plan which if the person does not have income they cannot pay this is going to be a problem we are going to lose a lot of clients if they all say this.

#### Thank you

Dorcas Sanabría Health Card Supervisor The House Next Door 840 Deltona Blvd Suite W Deltona, FL 32725 386-232-2055 Ext 3209



NOTICE: This email message and any attachment to this email message contains confidential information that may be legally privileged. If you are not the intended recipient, you must not review, retransmit, convert to hard copy, copy, use or disseminate this email or any attachments to it. If you have received this email in error, please notify us immediately by return email or by telephone at 386-734-7571 and delete this message. Please note that if this email message contains a forwarded message or is a reply to a prior message, some or all of the contents of this message or any attachments may not have been produced by The House Next Door.

NOTICE: This e-mail message and any attachment to this e-mail message contains confidential information that may be legally privileged. If you are not the intended recipient, you must not review, retransmit, convert to hard copy, copy, use or disseminate this e-mail or any attachments to it. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone at 386-734-7571 and delete this message. Please note that if this e-mail message contains a forwarded message or is a reply to a prior message, some or all of the contents of this message or any attachments may not have been produced by The House Next Door

#### West Volusia Hospital Authority Financial Statements February 28, 2021

1006 N. Woodland Boulevard ■ DeLand, FL 32720 (386) 734-9441 1 www.drtcpa.com

Ronald J. Cantlay, CPA/CFP® James H. Dreggors, CPA Victoria A. Kizma, CPA Robin C. Lennon, CPA John A. Powers, CPA Ann J. Rigsby, CPA/PFS/CFP® Melissa J. Trickey, CPA

To the Board of Commissioners West Volusia Hospital Authority P. O. Box 940 DeLand, FL 32720-0940

Management is responsible for the accompanying balance sheet (modified cash basis) of West Volusia Hospital Authority, as of February 28, 2021 and the related statement of revenues and expenditures - budget and actual (modified cash basis) for the month then ended and year-to-date, in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The accompanying supplemental information contained in Schedule I is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information is the representation of management. The information was subject to our compilation engagement; however, we have not audited or reviewed the supplementary information and, accordingly, do not express an opinion, a conclusion, nor provide any assurance on such supplementary information.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

Dreggers, Rijoly + Teal, P.A.

Dreggors, Rigsby & Teal, P.A. Certified Public Accountants DeLand. FL

March 04, 2021

**MEMBERS** 

# West Volusia Hospital Authority Balance Sheet Modified Cash Basis February 28, 2021

#### **Assets**

Petty Cash	\$ 100.00
· ouj out.	
Intracoastal Bank - Money Market	3,518,926.94
Intracoastal Bank - Operating	762,479.74
Mainstreet Community Bank (MCB) - MM	23,199,552.29
MCB Escrow Account	200,000.00
Taxes Receivable	 121,920.00
Total Current Assets	 27,802,978.97
Fixed Assets	
Land	145,000.00
Buildings	422,024.71
Building Improvements	362,091.33
Equipment	53,974.56
Leasehold Improvements	 23,232.63
Total Fixed Assets	1,006,323.23
Less Accum. Depreciation	 (409,309.80)
Total Net Fixed Assets	597,013.43
Other Assets	
Deposits	2,000.00
Total Other Assets	2,000.00
Total Assets	28,401,992.40

#### **Liabilities and Net Assets**

Current Liabilities	
Deferred Revenue	 116,506.00
Total Current Liabilities	 116,506.00
Net Assets	
Unassigned Fund Balance	15,147,803.21
Restricted Fund Balance	208,000.00
Assigned Fund Balance	2,000,000.00
Nonspendable Fund Balance	597,013.43
Net Income Excess (Deficit)	 10,332,669.76
Total Net Assets	28,285,486.40
<b>Total Liabilities and Net Assets</b>	\$ 28,401,992.40

# West Volusia Hospital Authority Statement of Revenue and Expenditures Modified Cash Basis Budget and Actual

#### For the 1 Month and 5 Months Ended February 28, 2021

	Annual Budget	Current Period Actual	Year To Date Actual	Budget Balance
Revenue				
Ad Valorem Taxes	16,431,158	369,870	15,418,175	1,012,983
Investment Income	135,000	3,862	25,485	109,515
Other Income	0	25,014	25,014	(25,014)
Use of Prior Year Reserves	2,000,000	0	0	2,000,000
Total Revenue	18,566,158	398,746	15,468,674	3,097,484
Healthcare Expenditures				0.740.040
Hospital Services	3,000,000	204,987	256,951	2,743,049
Primary Care and Pharmacy	3,300,000	194,302	1,432,036	1,867,964
Specialty Care	3,300,000	256,235	875,700	2,424,300
County Medicaid Reimbursement	2,512,229	0	837,410	1,674,819
The House Next Door	100,000	1,630	7,726	92,274
The Neighborhood Center	100,000	8,500	34,275	65,725
TNC Healthcare Navigation Program	50,000	3,400	15,230	34,770
Rising Against All Odds	164,985	27,125	95,375	69,610
Community Legal Services	95,958	5,031	15,787	80,171
Hispanic Health Initiatives	75,000	0	0	75,000
Florida Dept of Health Dental Svcs	225,000	13,260	56,875	168,125
Stewart Marchman - ACT	945,880	35,976	437,527	508,353
Health Start Coalition of Flagler & Volusia	142,359	12,459	41,433	100,926
HCRA	819,162	3,858	6,340	812,822
Other Healthcare Costs	1,549,920	328	71,868	1,478,052
Total Healthcare Expenditures	16,380,493	767,091	4,184,533	12,195,960
Other Expenditures				
Advertising	7,000	671	1,302	5,698
Annual Independent Audit	16,700	2,700	16,700	0
Building & Office Costs	15,533	400	7,328	8,205
General Accounting	68,100	4,110	20,638	47,462
General Administrative	65,100	4,954	16,370	48,730
Legal Counsel	70,000	4,480	21,060	48,940
City of DeLand Tax Increment District	100,000	0	90,172	9,828
Tax Collector & Appraiser Fee	610,000	7,397	382,360	227,640
TPA Services	540,000	0	224,503	315,497
Healthy Communities	75,397	5,446	22,539	52,858
Application Screening				
Application Screening - THND	402,835	33,030	131,338	271,497
Application Screening - RAAO	40,000	2,496	12,672	27,328
Workers Compensation Claims	25,000	0	0	25,000
Other Operating Expenditures	150,000	<u>616</u>	4,490	145,510
Total Other Expenditures	2,185,665	66,300	951,472	1,234,193
Total Expenditures	18,566,158	833,391	5,136,005	13,430,153
Excess ( Deficit)	0	(434,645)	10,332,669	(10,332,669)

#### West Volusia Hospital Authority Schedule I - Healthcare Expenditures Modified Cash Basis Budget and Actual

#### For the 1 Month and 5 Months Ended February 28, 2021

		<b>Current Period</b>	Year To Date	
	Annual Budget	Actual	Actual	Budget Balance
Healthcare Expenditures				
Halifax Hospital	1,500,000	128,287	180,251	1,319,749
AdventHealth	1,500,000	76,701	76,701	1,423,299
Primary Care and Pharmacy	3,300,000	194,302	1,432,036	1,867,964
Specialty Care	3,300,000	256,235	875,700	2,424,300
County Medicaid Reimbursement	2,512,229	0	837,410	1,674,819
Florida Dept of Health Dental Svcs	225,000	13,260	56,875	168,125
Good Samaritan				
The House Next Door	100,000	1,630	7,726	92,274
The Neighborhood Center	100,000	8,500	34,275	65,725
TNC Healthcare Navigation Program	50,000	3,400	15,230	34,770
Rising Against All Odds	164,985	27,125	95,375	69,610
Community Legal Services	95,958	5,031	15,787	80,171
Hispanic Health Initiatives	75,000	0	0	75,000
Stewart Marchman - ACT				
SMA - Homeless Program	95,880	3,020	11,475	84,405
SMA - Residential Treatment	550,000	26,445	168,425	381,575
SMA - Baker Act - Match	300,000	6,512	257,626	42,374
Health Start Coalition of Flagler & Volusia				
HSCFV - Outreach	73,500	5,937	24,314	49,186
HSCFV - Fam Services	68,859	6,522	17,119	51,740
HCRA				
H C R A - In County	400,000	3,858	6,340	393,660
H C R A - Outside County	419,162	0	0	419,162
Other Healthcare Costs	1,549,920	328	71,868	1,478,052
Total Healthcare Expenditures	16,380,493	767,093	4,184,533	12,195,960

# West Volusia Hospital Authority Schedule II - Statement of Revenue and Expenditures Modified Cash Basis

#### For the 1 Month and 5 Months Ended February 28, 2021 and February 29, 2020

	1 Month Ended February 28, 2021	1 Month Ended February 29, 2020	5 MonthsEnded February 28, 2021	5 Months Ended February 29, 2020
Revenue				
Ad Valorem Taxes	369,870	524,717	15,418,175	17,340,235
Investment Income	3,862	16,788	25,485	67,840
Rental Income	0	5,999	0	29,995
Other Income	25,014	0	25,014	5,926
Total Revenue	398,746	547,504	15,468,674	17,443,996
Healthcare Expenditures				
Hospital Services	204,987	489,343	256,951	1,334,837
Primary Care and Pharmacy	194,302	132,732	1,432,036	543,331
Specialty Care	256,235	131,022	875,700	1,024,989
County Medicaid Reimbursement	0	204,380	837,410	1,021,900
The House Next Door	1,630	7,074	7,726	24,726
The Neighborhood Center	8,500	8,500	34,275	33,075
TNC Healthcare Navigation Program	3,400	4,663	15,230	12,438
Rising Against All Odds	27,125	21,650	95,375	86,025
Community Legal Services	5,031	4,817	15,787	28,559
Hispanic Health Initiatives	0	4,350	0	22,250
Florida Dept of Health Dental Svcs	13,260	19,322	56,875	76,289
Stewart Marchman - ACT	35,976	218,276	437,527	780,762
Health Start Coalition of Flagler & Volusia	12,459	13,557	41,433	58,427
H C R A	3,858	24,870	6,340	94,356
Other Healthcare Costs	328	0	71,868	0
Total Healthcare Expenditures	767,091	1,284,556	4,184,533	5,141,964
Other Evmanditures				
Other Expenditures Advertising	671	160	1,302	269
Annual Independent Audit	2,700	3,400	16,700	16,400
Building & Office Costs	400	0	7,328	2,363
General Accounting	4,110	4,723	20,638	19,168
General Accounting  General Administrative	4,954	4,091	16,370	14,892
Legal Counsel	4,480	6,160	21,060	26,067
City of DeLand Tax Increment District	0	0	90,172	90,813
Tax Collector & Appraiser Fee	7,397	10,494	382,360	347,399
Legislative Consulting	0	5,000	0	25,000
TPA Services	0	38,980	224,503	264,846
Healthy Communities	5,446	6,024	22,539	24,321
Application Screening				
Application Screening - THND	33,030	32,967	131,338	99,440
Application Screening - RAAO	2,496	4,416	12,672	19,584
Application Screening - SMA	0	0	0	0
Workers Compensation Claims	0	0	0	7,627
Other Operating Expenditures	616	1,636	4,490	4,106
Total Other Expenditures	66,300	118,051	951,472	937,295
Total Expenditures	833,391	1,402,607	5,136,005	6,079,259
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See Accountants' Compilation Report

## West Volusia Hospital Authority Schedule II - Statement of Revenue and Expenditures Modified Cash Basis

#### For the 1 Month and 5 Months Ended February 28, 2021 and February 29, 2020

	1 Month Ended	1 Month Ended	5 MonthsEnded	5 Months Ended
	February 28,	February 29,	February 28,	February 29,
	2021	2020	2021	2020
Excess ( Deficit)	(434,645)	(855,103)	10,332,669	11,364,737

#### LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: March 09, 2021

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority - Update for March 18, 2021 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the February 18, 2021 Meeting Minutes.

I. Long-term Reimbursement Solution for Hospital-based Health Care that could include Emergency Department (ED) Services.

In preparation for the upcoming hour-long Workshop on potential long-term solutions for hospital-based health care for Health Card members, below is a brief summary of past negotiations, a workshop and special meeting on this issue:

Non-public discussions between Advent Health and WVHA started in November 2017 with Chair Girtman before she resigned to run for County Council and included follow-up meetings with Chair Ferrari (4/3/2018) and Craig (5/9/2019). Advent Health which was very reluctant to make a public request for continued public funding until they had sufficient time to develop a presentation for the public record, which was finally made public at the February, 2020 Special Meeting.

The February 20, 2020 Special Meeting was scheduled as a follow-up to an earlier May 10, 2018 Workshop. Both public meetings were scheduled for the purpose of allowing public hearing and participation in its discussions about reaching an agreement for some level of continuation of the 20-year contract with Advent Health. A compilation of the Meeting Minutes and related Board materials related to that Workshop and Special Meeting are available upon request.

After considering all these public and non-public discussions, as well as the strong in-person opposition from then Rep. Santiago to any further long term funding to the hospitals, the WVHA Board decided in February 2020 to simply allow the hospitals to apply for funding alongside all other funded entities on a year-to-year basis. When Advent Health refused to submit such a funding application (with some indication that they were reluctant to disclose non-public particulars about their budget as is required from all other applicants) and Halifax submitted a very non-specific proposal, the WVHA Board decided to allow EBMS to handle any contracting that it deemed necessary to have the hospitals as a reliable part of its network of providers to service Health Card members.

The results of those discussions between EBMS and the Hospitals is summarized in the *preamble* for WVHA Resolution 2020-007 as follows:

WHEREAS on 4/30/2020, Halifax Health submitted to WVHA a proposal to become a participating network provider (by mechanism of a network participation agreement through EBMS) at 85% of Medicare rates for facility-based and professional services. After months of negotiations, a verbal agreement on all the main terms, multiple exchanges of redlined draft agreements, mutually agreed testing of the compatibility of EBMS and Halifax's internal claims processing and payment systems, and EBMS waiting since mid-September for Halifax's signature on what it understood was a finally negotiated agreement, on November 6, 2020 Halifax advised that it was unwilling to sign that final agreement unless WVHA is willing to agree to amendment that would reimburse Halifax for its non-negotiable obligations to provide Emergency Room care regardless of ability to pay under the federal law known as EMTALA.

WHEREAS on 4/30/2020, Advent Health advised WVHA of its decision not to submit a funding application for the 2020/21 fiscal year. Nevertheless, at WVHA's request EBMS attempted to negotiate with Advent Health to become a participating network provider at 85% of Medicare and with the understanding that the Emergency Room care required by federal law, EMTALA would not be covered. EBMS and Advent Health were able to negotiate an agreement in principle on all other terms, but on 7/14/2020 Advent Health refused to go forward with finalizing an agreement without the addition of a provision where WVHA uses West Volusia tax revenues to reimburse it for Emergency Room care, which is Advent Health's non-negotiable obligations under EMTALA.

In the months since the Board's unanimous approval of WVHA Resolution 2020-007, EBMS has been able to negotiate a working arrangement with both Advent Health and Halifax. Pursuant to that arrangement, both hospitals are now accepting hospital-based care referrals and obtaining reimbursements at 85% of Medicare rates for facility-based and professional services, excluding ED services. Both hospitals initially committed to signing agreements with EBMS, but then later refused to follow-through with signing a written agreement.

It appears that one of the main obstacles to EBMS negotiating a win-win-win long term solution is centered on the fact that Advent Health has contracted out to EMPros to staff its Emergency Department. These subcontracted EMPros specialists have not agreed to participate in Advent Health's Financial Assistance Policy. In contrast, Halifax employs its own ED specialists and those physicians must adhere to Halifax's Financial Assistance Policy.

In compliance with Internal Revenue Code 501(r), both Halifax and Advent Health have established and published on their websites and otherwise a financial assistance policy which tells the public that they will not be responsible for paying their hospital bills for emergency or necessary hospital care if they earn income less than 200% of the Federal Poverty Guidelines. Halifax employs its emergency room specialists and therefore those physicians cannot pursue extraordinary measures to collect from Health Card members for unpaid ED services without violating Section 501(r). However, it is my yet unverified understanding that EMPros is taking the position that it has complete discretion to pursue the very type of "extraordinary" measures

banned by Section 501(r) in order to collect from Health Card members, regardless of any inconsistency with the published policy of Advent Health that "you will not have to pay your bill" if you earn less than 200% of the Federal Poverty Guidelines.

It is doubtful that EMPros actually has any high expectation to collect on any such extraordinary collection efforts from Health Card members who earn 150% or less of the Federal Poverty Guidelines. Nevertheless, at least for purposes of this negotiation, EMPros seems to be holding open that possibility. Underlying this public negotiation over fair compensation to ED specialists is a non-public financial arrangement between Advent Health, EMPros and its subcontracted physicians. The terms of those financial arrangements have not been disclosed, but it seems likely that they involve some type of profit sharing arrangement where EMPros is given exclusive access to care for and bill for ALL patients who present at either of Advent Health DeLand or Advent Health Fish, both those like Health Card members who cannot afford to pay as well as those like Ms. Sundria Ridgley who can afford to pay. To the extent that EMPros entered into a contract with Advent Health where the patient mix of those that can afford to pay versus those that cannot afford to pay doesn't balance out in a way that allows EMPros to pay its own bills, EMPros should be forced to disclose the terms of that contract as well as financials showing such net losses before WVHA agrees to subsidize whatever deal EMPros reached of its own accord and is continuing year after year with Advent Health.

Even though the upcoming Workshop has been framed as coming up with a win-win-win long term solution, it seems advisable for this newly constituted Board to also be mindful that yet another audience will be interested in the outcome of these negotiations. Whatever solution is reached will influence whether those who want to abolish all hospital authorities will once again introduce legislation that would eliminate or sunset WVHA. In the past, one of the main arguments in favor of such legislation has been that hospitals receive an unfair, non-competitive advantage when they are subsidized by hospital authorities like WVHA. At the prior workshops, Fmr. Representative Santiago articulated this argument as one grounds for his strong opposition to WVHA providing any of the hospitals additional funding after the end of the 20-year contract.

On the other side, the Board should also be mindful that many in the community and perhaps some in the State Legislature still believe that it is important for hospital authorities to influence the quantity and quality of care provided to the working poor that are yet unqualified for public or private insurance and who cannot afford to self-pay. Two of the key ways that WVHA influenced quantity and quality of care through the 20-year contract was with its requirement that the hospitals agree to "maintain services" throughout the term of the agreement. To ensure such accountability, the 20-year contract required the hospitals to report regularly on both the types of services being maintained and on metrics that helped to ensure that WVHA was purchasing high quality hospital-based services. Particularly in light of the public comments during the February meeting from Ms. Sundria Ridgley, it seems essential that any long term solution include some agreed upon provisions that allow WVHA to influence the quantity and quality of services that are provided at all the hospitals, including ED specialist services.

### II. EBMS's Potential Non-Authorized Waiver of WVHA's Right to Subrogation Liens on 16 Claims Starting 1/01/2020. [See new info. in italics and bold]

On January 5, 2021, counsel received a call from a local colleague requesting clarification on a letter his firm received from EBMS waiving WVHA's right to a subrogation lien on a claim his firm is handling on behalf of a personal injury client. His firm's client is a Health Card member whose injury was allegedly caused by a third party tortfeasor who is being sued to recover damages including medical expenses. Because those medical bills were paid by WVHA, the law firm sent notice as required by statute to EBMS as the medical bill paying agent about the potential right to a subrogation lien. Instead of EBMS asserting subrogation rights on behalf of WVHA pursuant to Section 1.02 of Eligibility Guidelines redirecting the matter to counsel or DRT for a response, EBMS (through one of its law department supervisors) notified the local law firm that "the Plan" was not asserting any recovery rights or a lien to recover any portion of the medical bills paid by WVHA.

Counsel immediately contacted Dr. Murray to ascertain the basis for EBMS determining that it had authority to communicate such a waiver. Dr. Murray facilitated a preliminary phone call with counsel for EBMS last Friday afternoon. In response to questions, counsel learned that there have been a total of 16 such inquiries since EBMS commenced providing third party administrator services. It appears that the relevant EBMS staff was not aware of the very plain policy statement in Section 1.02 that WVHA reserves its rights to recover in such subrogation matters. Because the statute requires any assertion of subrogation liens to take place within 30-days of notice, it is likely that most of the 16 have now been waived. EBMS's counsel agreed to immediately follow-up to determine the financial scope of these waivers and to propose a mutually agreeable means to redirect such matters to Ms. Long with a copy to counsel going forward.

As of last check, DRT has been busy with a variety of other pressing WVHA matters, including preparation for the upcoming hospital-based care workshop and has not yet had adequate time to gather the records and provide counsel with an accounting of the potential financial scope of these potential waivers. Counsel will most likely recommend tabling any discussion of this until this accounting is completed.

III. WVHA Health Card Program Eligibility Guidelines. [See new info. in italics and bold] [Refer back to Legal Update Memorandum dated 4/9/14, 7/19/14, 9/17/14, 11/12/14, 2/11/15, 6/10/2015, 10/7/15, 11/11/15, 3/9/16, 4/12/16 and 5/9/17 for additional background details.]

From the inception, the Guidelines were adopted from a legal perspective to establish uniform, fair and non-discriminatory standards to comply with the Enabling Legislation's requirement that tax dollars are spent on primarily individuals who are both "residents" of the Tax District and who are "indigent" as defined within the Guidelines.

It is noteworthy that currently the Guidelines are utilized by WVHA in two distinct ways which are often confused by providers, potential providers and applicants for funding:

- 1. First, they are utilized by WVHA's Eligibility Determination provider, currently The House Next Door, as the governing rules for determining who is eligible to receive a WVHA Health Card. Once deemed eligible, THND transmits a listing to the Third Party Administrator, currently EBMS, and EBMS mails the eligible beneficiary a Health Card (effective usually for 6 months) which automatically makes them eligible to receive hospital care, primary care, dental care, specialty care and pharmacy benefits at any provider who has signed a funding agreement to provide such services to those who are currently enrolled in the Health Card Program;
- 2. Second, the Guidelines are incorporated in whole or part as the governing rules for a funded agency to qualify some of their individual clients to become eligible for WVHA reimbursement (at the contracted rate) for services at that agency only. Even though these individuals are generally required to provide the same information, including proof that they have applied for the ACA and that they are not qualified for Medicaid or other affordable private health insurance, the individuals who qualify through these funded agencies do not receive a Health Card and therefore are NOT automatically eligible to receive other healthcare services available at other funded agencies, the hospitals, specialty care providers, pharmacy benefits, etc.

Board members should begin anticipating the annual EG review process that the Board approved at the upcoming May Regular Meeting. That process will start with a presentation by THND of a compilation of proposed changes in March and then after Board review, deliberation and voting by May, and new amendments, if any would take effect in June, 2021; provided however, the Board would consider amending the EGs more frequently than annually where it is demonstrated by UMR and/or other proposers that that such exceptional action is necessary to fulfill the public purposes of WVHA. Last year, THND nor the Board proposed any new amendments to the EGs so the currently effective EGs were approved in June 2019 with an effective date of July 15, 2019.

As indicated at the February meeting, counsel urges that WVHA continue to rely upon The House Next Door or a similar agency with access to HUD's HMIS (Homeless Management Information System) in order to ensure the integrity of information provided in an application to qualify for the Health Card based on homelessness.

Regarding the proposed enlargement of the qualification from 6 to 12 months, counsel recommends that any such enlargement also include some additional or strengthening of a requirement that Health Card members notify THND within 15 days of some significant change in their income, assets or homelessness status. The notion of this type of enlargement has come up in the past, but past Boards have been reluctant to do so on grounds that at least some Health Card members can have very fluid incomes, assets or homelessness status. This proposal seems motivated by the fact that many members experience no changes year after year. Perhaps this enlargement proposal can be more narrowly tailored to only apply to those who have been Health Card members for more than 2 years or some other time period which indicates stability in their income, assets or homelessness status.

IV. WVHA as Plaintiff in Federal Multidistrict Litigation for National Prescription Opiate Litigation, James Vickaryous, Managing Partner of Vickaryous Law Firm. [See new info. in italics and bold]

Counsel talked preliminarily with Jim Vickaryous, the Managing Partner of the Vickaryous Law Firm about WVHA retaining his law firm to represent WVHA on a contingency basis and file a lawsuit on behalf of WVHA in the federal multidistrict litigation for national prescription opiate litigation. Attorney Vickaryous plans to present a formal proposal to explain the details, but in a nutshell the proposed representation would offer WVHA a seat at the table among many other governmental and private entities around the nation that are suing pharmaceutical companies. These lawsuits are seeking to recover damages related to the substantial health care and prescription costs that have been paid to treat residents who became addicted to opioids. As of this writing, counsel has not yet received a draft of the proposed retainer agreement or the presentation materials. Attorney Vickaryous has indicated in an introductory call that if desired, WVHA would become one of several Florida based local government clients which his firm would represent. The contingency basis of the representation would provide that the Vickaryous Law Firm would be paid 20% of any net recovery after costs and WVHA would keep the remaining 80%. Attorney Vickaryous believes that it would be important to get WVHA's lawsuit on file as soon as practicable before settlement talks begin and conclude concerning a Tier I lawsuit that is scheduled for trial in Ohio during October, 2019. Attorney Vickaryous believes that the defendants in that lawsuit may want to negotiate a global settlement of all pending lawsuits and it would be advantageous for WVHA to have a seat at that table, particularly in light of the substantial annual budget expenses being paid to SMA and for prescriptions that are directly related to the opioid epidemic. Counsel expects to receive and review the details prior to the March meeting and have a recommendation as to the form of the retainer agreement at that time. As an overall matter, the proposal sounds like a potential opportunity for WVHA to recoup substantial taxpayer dollars, but it may take some time before any recovery is obtained. Following the Board's authorization of Chair Craig to sign the proposed contingency agreement subject to a clarification that the net of any recovery to WVHA only be reduced to reimburse "reasonable" attorney's fees, Chair Craig has executed the revised agreement and it is being circulated for signatures by all the retained co-counsel. As previously emailed, WVHA's complaint in the national opioid litigation was initially filed in federal court in the Middle District of Florida on September 10, 2019. On September 26, 2019, that case was transferred to the Northern District of Ohio where is has been consolidated with the thousands of other pending cases in that multidistrict opioid litigation.

Counsel received the following update from class counsel in July/August, 2020:

A. Purdue Bankruptcy

As we have previously explained, in order to participate in the Purdue bankruptcy, a Proof of Claim form must be filed on behalf of your entity. We have already filed a Proof of Claim form [generously estimated at \$32,009,971.00] on your behalf.

Now, based on recent developments in this bankruptcy, we plan to amend these forms to include a minimum valuation for your claim. In other words, we will be setting forth a specific monetary amount for your claim within this bankruptcy. We, along with the members of the Plaintiff Executive Committee and the Bankruptcy Ad Hoc Committee, believe that this is an important step to ensure that the claims of local governments are provided appropriate priority as creditors.

To estimate the minimum value for local government claims, the Ad Hoc Committee has worked with Ted Miller, an internationally recognized safety economist with Pacific Institute for Research and Evaluation (PIRE), who has developed a model that estimates monetary relief, including damages and abatement costs, which cities, counties, and municipalities across the United States (the "Municipality Claim Model") may assert against the Debtors.

To be sure, this "minimum valuation" is not the amount of money that you would receive from the Purdue Bankruptcy. The total valuation to all governmental entities is estimated to be in the area of \$2 trillion, and of course only a very small fraction of that amount could ever be available for distribution. Therefore, any amounts that are actually received by local governments will be significantly less than the "minimum valuation" we submit.

#### V. General Compliance with the Sunshine Law [See new info. in italics and bold]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the pubic board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to "off-the record" chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

"While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog, ... members of the board or commission must not engage in an exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law."