

**West Volusia Hospital Authority**  
**BOARD OF COMMISSIONERS REGULAR MEETING**  
**January 21, 2021 5:00 p.m.**  
**DeLand City Hall**  
**120 S. Florida Avenue, DeLand, FL**  
**Or via Conference call 1-339-209-4657**

**AGENDA**

1. Call to Order Organizational Portion of Meeting
2. Organizational Meeting
3. Organization of New Board of Commissioners
  - I. Election of Officers
    - A. Open floor for nomination of Chair
      1. Close nominations
      2. Hold vote for Chair
    - B. Chair continues with nominations and election of remaining officers
      1. Vice-Chair
      2. Secretary
      3. Treasurer
  - II. Organizational Matters
    - A. Motion and approval confirming location of Authority office and records remains the same
    - B. Motion and approval of time and location for Authority meetings
      1. DeLand City Hall Commission Chambers, 120 S. Florida Avenue, DeLand, FL, 5 p.m.
      2. Dreggors, Rigsby & Teal, P.A., 1006 N. Woodland Blvd., DeLand FL, 5 p.m.
      3. DeLand Police Department Community Room, 219 W. Howry Avenue, DeLand, FL, 5 p.m.
      4. Wayne Sanborn Center, 815 S. Alabama Ave., DeLand, FL 5 p.m.
      5. Deltona City Hall, 2345 Providence Blvd., Deltona, FL 5 p.m.
    - C. Citizens Advisory Committee Vacancies
- III. Allow WVHA Commissioners short comments, concerns and requests for agenda items for regular meetings
4. Adjourn Organizational portion of meeting

## **WVHA CITIZENS ADVISORY COMMITTEE 2021**

### **Judy Craig**

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### **Voloria Manning**

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West Volusia Hospital Authority  
BOARD OF COMMISSIONERS REGULAR MEETING  
January 21, 2021 commencing upon the conclusion of the Organizational  
Meeting  
DeLand City Hall  
120 S. FLORIDA AVENUE, DELAND, FL  
**AGENDA (continued)**  
Or via Conference call 1-339-209-4657

1. Call to Order Regular meeting
2. Opening Observance followed by a moment of silence
3. Approval of Proposed Agenda
4. Consent Agenda:
  - A. Approval of Minutes - Regular Meeting November 19, 2020
5. Citizens Comments
6. Reporting Agenda:
  - A. EBMS November/December Report – Written Submission
  - C. The House Next Door (THND) November/December HealthCard Report
7. Discussion Items:
  - A. CAC Appointees – All Applications Attached
    1. Commissioner Manning – Elmer Holt
    2. Commissioner Coen – Dolores Guzman & Patrick Rogers
    3. Commissioner Accardi – Linda White & Jenneffer Pulapaka
    4. Commissioner Craig – Jacquie Lewis
    5. Commissioner Soukup – David Williams & Brandy White
  - B. Contractual Site Visit Review Write Ups FYE 2020
    1. Florida Department of Health Dental Services
    2. The Neighborhood Center (TNC) Outreach Services
    3. The House Next Door (THND) Therapeutic Services
    4. Community Legal Services of Mid-Florida
    5. Hispanic Health Initiative Outreach Services
    6. TNC Healthcare Navigator Services
      - a. Letter dated 11/18/2020 from Waylan Niece, Director of Operations, TNC and Homeless Management Information System (HMIS) Requirements, Regulations, Standards, etc. (attached)
    7. SMA Homeless Program
      - a. Email dated 1/13/2021 from Nicole Sharbono/SMA, Senior VP (attached)
    8. THND HealthCard Program
  - C. EBMS Phase 2 TPA Transition Update
    1. Andrew Murray, CMO, EBMS email dated 12/21/2020 December Updates (attached)
    2. Operational Report for DeLand and Deltona WVHA miCare Clinics
    3. High-Cost Medication Strategy
    4. Clinic Implementation Update
  - D. Halifax Medical Center
  - E. Governor DeSantis Executive Order 20-316 (attached)
    1. Email from Dr. Andrew Murray, EBMS dated 1/4/2021 (attached)
    2. Email from Gail Hallmon, THND dated 1/4/2021 (attached)
  - F. Follow Up Items
    1. WVHA Webmail usage to begin officially 1/21/2021
    2. Update re: Covered Bus Stop at West Plymouth Avenue
8. Finance Report
  - A. November & December Financials
9. Legal Update
10. Adjournment



**WEST VOLUSIA HOSPITAL AUTHORITY**  
**Board of Commissioners Regular Meeting**  
November 19, 2020  
DeLand city Hall  
120 S. Florida Avenue, DeLand, FL  
and  
Via Teleconference #1-339-209-4657  
DeLand, Florida  
5:00 p.m.

**Those in Attendance:**

Commissioner Andy Ferrari  
Commissioner Voloria Manning  
Commissioner John Hill (via conference call)  
Commissioner Judy Craig

**Others Present:**

Attorney for the Authority: Ted Small, Law Office of Theodore W. Small, P.A.  
Accountant for the Authority: Ron Cantlay, Dreggors, Rigsby & Teal (DRT)  
Administrative Support: Eileen Long, DRT

**CAC Members Present:**

Elmer Holt (via conference call)  
Donna Pepin  
Jenneffer Pulapaka (via conference call)  
Jacquie Lewis

**Others Present:**

Dr. Andrew Murray, CMO, EBMS (via conference call)  
Mr. James Vertino, CEO, EBMS (via conference call)  
Mr. Darik Craft, COO, miCare Clinics  
Ms. Melissa Lyon, Chief Human Resource Officer (CHRO), EBMS

**Call to Order**

Acting Chair Manning called the meeting to order at 5:28 p.m. waiting upon the arrival of Commissioner Judy Craig to establish a three Commissioner Quorum. The meeting took place at DeLand City Hall, located at 120 S. Florida Avenue, DeLand FL and via Teleconference #1-339-209-4657, DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County.

**Opening Observance followed by a moment of silence**

Commissioner Ferrari recited the Pledge of Allegiance, followed by a moment of silence.

## **Approval of Proposed Agenda**

**Motion 084 – 2020** Commissioner Ferrari motioned to approve the agenda as presented. Commissioner Craig seconded the motion.

Ms. Long reminded the Commission that Commissioner John Hill was on the conference call and was requesting permission to participate remotely.

Commissioner Hill stated that he has been exposed to COVID-19 in his medical practice which was why he was requesting to participate remotely, so that he did not endanger any of his fellow Commissioners, staff or the public.

Commissioner Ferrari rescinded his motion. Commissioner Craig rescinded her second.

**Motion 085 – 2020** Commissioner Ferrari motioned to amend the agenda item 3. Approval of Proposed Agenda to Amend it to approve the Amended Agenda to allow Commissioner Hill to participate remotely. Commissioner Craig seconded the motion. Commissioners Craig, Ferrari and Manning voted in favor. The motion carried by a 3-0-1 vote.

## **Consent Agenda**

### **Approval of Minutes October 15, 2020 Regular Meeting0**

**Motion 086 – 2020** Commissioner Ferrari motioned to approve the consent agenda. Commissioner Craig seconded the motion. Commissioners Craig, Ferrari, Hill and Manning voted in favor. The motion carried by a 4-0 vote.

## **Citizens Comments**

There were two.

## **Reporting Agenda**

**EBMS October Report – Written Submission**

**The House Next Door (THND) October HealthCard Report – Written Submission**

## **Discussion Items**

**DaVita Dialysis Services – Waiver of Specialty Care Network \$10.00 Copayment Effective October 1, 2020**

**Motion 087 – 2020** Commissioner Ferrari motioned to waive the \$10.00 copayment for HealthCard members receiving dialysis treatments and make this waiver retroactive to October 1, 2020. Commissioner Craig seconded the motion. Commissioners Craig, Ferrari, Hill and Manning voted in favor. The motion carried by a 4-0 vote.

### **Tentatively Scheduled Meeting 2021**

**Motion 088 – 2020** Commissioner Craig motioned to approve the Tentatively Scheduled Meetings for 2021. Commissioner Ferrari seconded the motion. Commissioners Craig, Ferrari, Hill and Manning voted in favor. The motion carried by a 4-0 vote.

### **Check Signing Schedule Bi-Monthly Accounts Payable 2020-2021**

**Motion 089 – 2020** Commissioner Ferrari motioned to approve the Check Signing Bi-Monthly Accounts Payable 2020-2021. Commissioner Craig seconded the motion. Commissioners Craig, Ferrari, Hill and Manning voted in favor. The motion carried by a 4-0 vote.

### **Gap in Specialty Care Network (email dated 11/11/2020 attached)-Board Support needed**

Dr. Andrew Murray, CMO, EBMS updated the Board on the activities that EBMS have performed in building out the specialty care network with both Halifax and University of Florida (UF) Providers. The challenges that they are facing is with independent practitioners who are not employed with either Halifax or UF. They appear to have solved the problems with gaps with OB/GYN and endocrinology services. And they are on a good path to resolve the gap with Ear, Nose and Throat (ENT) services. There are still challenges in trying to connect with a dermatology practice. They will continue working on this and would like to partner with the WVHA Board of Commissioners and the Citizens Advisory Committee to assist EBMS in closing these gaps and helping to navigate through this process.

### **Hospital Contracting Halted due to Refusal to adhere to Hospital's EMPTALA Obligation-Board Support Needed (email dated 11/9/2020 attached)**

Dr. Andrew Murray, CMO, EBMS addressed this matter stating that the Board asked EBMS to reach out to both AdventHealth and Halifax Medical Center several months ago to try and negotiate an agreeable contract with these two hospital systems. Specifically, to reimburse at a lower Medicare rate of reimbursement and to exclude payment for the hospital's Federally required Emergency Department (ED) Emergency Medical Treatment and Labor Act (EMPTALA) obligations. AdventHealth made it clear early on that they were not interested in pursuing discussions unless they were going to be paid for their ED services. EBMS worked with Halifax Health in negotiating a contract for several months and now here at the end of these negotiations it appears that Halifax Health is taking the same position as AdventHealth Systems, and have not signed the negotiated contract that would not reimburse for ED services. Dr. Murray wanted to make it clear to the Board that Halifax Health has been seeing the WVHA HealthCard members during October and through to November without any interruption in services and he stated that he remains hopeful that Halifax and maybe even AdventHealth Systems will come back to the negotiation table.

Mr. Small referenced Resolution 2020 – 007 as emailed earlier to the WVHA Board of Commissioners. He explained that this Resolution would offer both AdventHealth and Halifax Health an opportunity to be paid consistent with the terms of this Resolution by the WVHA.

Mr. Small proceeded to read Resolution 2020 – 007 into the public record:

**RESOLUTION OF THE WEST VOLUSIA HOSPITAL AUTHORITY  
TO ADOPT METRIC-BASED PRICING FOR  
NON-EMERGENCY HOSPITAL SERVICES  
RESOLUTION 2020 – 007**

**BE IT RESOLVED** by the Board of Commissioners of the West Volusia Hospital Authority, an independent special taxing district of Volusia County, Florida, created and existing under and by virtue of Chapter 57-2085, Laws of Florida, as amended (“WVHA”) that:

**WHEREAS** on 4/30/2020, Halifax Health submitted to WVHA a proposal to become a participating network provider (by mechanism of a network participation agreement through EBMS) at 85% of Medicare rates for facility-based and professional services. After months of negotiations, a verbal agreement on all the main terms, multiple exchanges of redlined draft agreements, mutually agreed testing of the compatibility of EBMS and Halifax’s internal claims processing and payment systems, and EBMS waiting since mid-September for Halifax’s signature on what it understood was a finally negotiated agreement, on November 6, 2020 Halifax advised that it was unwilling to sign that final agreement unless WVHA is willing to agree to amendment that would reimburse Halifax for its non-negotiable obligations to provide Emergency Room care regardless of ability to pay under the federal law known as EMTALA.

**WHEREAS** on 4/30/2020, Advent Health advised WVHA of its decision not to submit a funding application for the 2020/21 fiscal year. Nevertheless, at WVHA’s request EBMS attempted to negotiate with Advent Health to become a participating network provider at 85% of Medicare and with the understanding that the Emergency Room care required by federal law, EMTALA would not be covered. EBMS and Advent Health were able to negotiate an agreement in principle on all other terms, but on 7/14/2020 Advent Health refused to go forward with finalizing an agreement without the addition of a provision where WVHA uses West Volusia tax revenues to reimburse it for Emergency Room care, which is Advent Health’s non-negotiable obligations under EMTALA.

**NOW THEREFORE, BE IT RESOLVED** by the Board of Commissioners of the West Volusia Hospital Authority that in lieu of a participating provider network agreement, eligible claims from health systems operating hospitals in Volusia County for non-

emergency healthcare services for WVHA Health Card members may be paid on the following basis:

- 1) Eligible claims for hospital facility or provider professional services shall be re-priced at a pre-determined level equivalent to the lower of either the amount billed or 85% of the applicable Medicare rate.
- 2) Payment for such eligible claims shall be offered to health systems operating hospitals in Volusia County as full and final payment, acceptance of which shall preclude the health system from collecting or attempting to collect additional funds from Health Card members concerning claims relating to services paid for on this basis.
- 3) All other WVHA Health Card Program requirements remain in force, including but not limited to the need to obtain a referral for all services not provided at the WVHA miCare Clinic as well as timely submission of claims within ninety (90) days of service.
- 4) This resolution shall take effect retroactive to the beginning of the current fiscal year, October 1, 2020 and shall expire at the end of this fiscal year on September 30, 2021 unless renewed.

**ADOPTED** and subscribed to this 19<sup>th</sup> day of November 2020, at a duly noticed public meeting.

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**ACTING CHAIR, Voloria L. Manning**  
West Volusia Hospital Authority

**I HEREBY CERTIFY** that the foregoing resolution is true and correct as adopted by a \_\_\_\_\_ vote of the Board of Commissioners of the West Volusia Hospital Authority at its Monthly Meeting, and noticed for Thursday, November 19th, 2020 at 5:00 p.m. at DeLand City Hall Commission Chamber, 120 S. Florida Avenue, DeLand, Florida. In a roll call, the following Commissioners voted on the resolution as follows: Commissioner Judith L. Craig (yes/no/absent), Commissioner Andrew N. Ferrari (yes/no/absent), Commissioner John M. Hill (yes/no/absent), Commissioner Dolores Guzman (resigned-to-run) and Commissioner Voloria L. Manning (yes/no/absent).

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**SECRETARY, Andrew N. Ferrari**  
West Volusia Hospital Authority

**Motion 090 – 2020** Commissioner Ferrari motioned to adopt Resolution 2020 – 007. Commissioner Craig seconded the motion.

Roll Call:

Commissioner Craig	Yes
Commissioner Ferrari	Yes
Commissioner Hill	Yes
Acting Chair Manning	Yes

The motion passed by a 4-0 vote

### **EBMS/Veracity WVHA miCare Clinics - Phase 2 Transition Update**

Mr. Darik Croft, COO, miCare Clinics updated the WVHA Board on the daily operations at the WVHA MiCare DeLand Clinic and how well they have been able to administer primary care services to the WVHA HealthCard patient population. They are working on how to establish patients for both pharmacy and medical services in the clinics. They are looking at how they smoothly transfer prescriptions from NEFHS to the miCare clinic. Mostly they are working on building an organizational and culture that promotes the idea of a patient centered medical home and putting the patient first and improving their experience and connecting and coordinating care outside of the clinic.

Further, Mr. Croft updated the progress that they have made with the Justin Square Deltona WVHA miCare Clinic and their projected date to go live is December 9, 2020. They have completed the interior renovations; the IT infrastructure is now live and working. They are formalizing communications that will be sent out to HC members through The House Next Door and through mailers from EBMS, and through the WVHA DeLand miCare Clinic to patients who walk through.

### **Follow-Up Items**

**WVHA Board of Commissioners Governance, Organization and Operation Policies (Attorney Ted Small email dated 11/19/2020 and Draft Policy Attached)**

**Motion 091 – 2020** Commissioner Ferrari motioned to approve the WVHA Board of Commissioners Governance, Organization and Operation Policies. Commissioner Craig seconded the motion.

Roll Call:

Commissioner Craig	Yes
Commissioner Ferrari	Yes
Commissioner Hill	Yes
Acting Chair Manning	Yes

The motion passed by a 4-0 vote

### **New/Old Guidelines for Virtual Participation of Absent Commissioners**

**Motion 092 – 2020** Commissioner Ferrari motioned to approve the New/Old Guidelines for virtual participation of absent Commissioners. Commissioner Craig seconded the motion. Commissioners Craig, Ferrari, Hill and Manning voted in favor. The motion carried by a 4-0 vote.

### **Transportation Needs Assessment & Recommendation Update (email from Dr. Andrew Murray dated 11/10/2020 attached)**

Dr. Andrew Murray, CMO, EBMS stated for the Board that they did not believe that any changes in regard to transportation needs to be pursued at this time. Transportation is not a barrier to care.

### **Finance Report October Financials**

Mr. Ron Cantlay, DRT reviewed for the Board the October financial statements (see attached).

**Motion 093 – 2020** Commissioner Craig motioned to pay the expenditures totaling \$2,836,505.91. Commissioner Ferrari seconded the motion.

Roll Call:

Commissioner Craig	Yes
Commissioner Ferrari	Yes
Commissioner Hill	Yes
Acting Chair Manning	Yes

The motion passed by a 4-0 vote

### **Legal Update**

Mr. Theodore Small, Legal Counsel for the WVHA submitted his legal update memorandum dated November 10, 2020 (See attached).

### **Commissioner Comments**

### **Adjournment**

There being no further business to come before the Board, the meeting was adjourned.

Adjournment  
Voloria Manning, Acting Chair

West Volusia Hospital Authority,  
% DRT CPA,  
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Tanner Andrews,  
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DeLand, FLA 32721.

12-Jan-2021

To the Board:

Welcome to the new Board, and to the new year. Most of you will already be familiar with the Authority, having attended meetings in the past. However, those of you who have not yet been at the meetings may benefit from citizen advice. Remember who it is that not only pays your munificent salaries, but also pays the taxes that support your work.

In fact, citizen advice is probably the most important thing you should hear. Citizens are out there in the community and often encounter issues that you may not see. Others may have ideas which do not arise in the insular context of a board.

Yet at the same time you cannot discard the expertise we have available. Our accountants will have better information about the numbers than anyone else, though they cannot necessarily provide policy advice. Our attorney will be able to keep you out of legal trouble, though again he may not be able to offer policy advice. That is your job!

This is going to be an interesting year. The Covid-19 problem shows no sign of going away; indeed, the daily counts have surged above 10000. Does anyone remember back in the distant past of, say, March 2020, when daily counts approaching 200 led the Governor to declare emergency? And who would have imagined that it would be required, rather than illegal, to wear a mask when going in the bank for money?

The closures of businesses and loss of jobs likely means that the Authority will have more eligible card members. We are reminded not to call them "blue cards", An increase in numbers will tend to stretch our budget. It is early in the fiscal year, but we need to watch the monthly numbers. I tend to mentally compare the amount spent in each area with the twelfth part of the annual budget amount.

At any rate, I welcome or welcome back, and I look forward to seeing you hard at work in 2021.

Yours,

  
Tanner Andrews





**EBMS**

**November 15, 2020**

**Submission Report for  
WVHA Board Members**

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# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 11/1/2020 to 11/30/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	2320		Charges	\$1,971,461	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$1,638,189	Addl Info Not Provided	\$176,701	8.96%
Medical	\$325,539	\$149	Allowed	\$333,272	Duplicate Charges	\$6,763	0.34%
Professional	\$234,740	\$107	less Member	\$7,734	Plan Limitations	\$605,992	30.74%
Facility	\$90,799	\$42	less Adjustments	\$0	Cost Savings	\$118	0.01%
PBM	\$0	\$0	Paid Benefit	\$325,539	Other	\$848,615	43.04%
<b>Total Plan Paid:</b>	<b>\$325,539</b>	<b>\$149</b>	plus Admin Costs	\$0	<b>Total:</b>	<b>\$1,638,189</b>	<b>83.10%</b>
			<b>Total Plan Paid:</b>	<b>\$325,539</b>			

Census										
Census Date:	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
11/30/2020										
0 to 19	23	31	54	0	0	0	0	54	0	0
20 to 25	73	71	144	0	0	0	0	144	0	0
26 to 29	62	51	113	0	0	0	0	113	0	0
30 to 39	171	176	347	0	0	0	0	347	0	0
40 to 49	211	261	472	0	0	0	0	472	0	0
50 to 59	285	391	676	0	0	0	0	676	0	0
60 to 64	98	175	273	0	0	0	0	273	0	0
65 and Older	30	76	106	0	0	0	0	106	0	0
<b>Totals</b>	<b>953</b>	<b>1232</b>	<b>2185</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2185</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>44.80</b>	<b>47.91</b>	<b>46.55</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>46.55</b>	<b>0.00</b>	<b>0.00</b>

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 11/30/2020	Employee	Spouse	Dependent
Adventhealth Fish	27	\$48,719	0 to 19	\$1,161	\$0	\$0
Florida Cancer Specialists	132	\$43,262	20 to 25	\$5,989	\$0	\$0
Adventhealth Deland	20	\$20,769	26 to 29	\$16,995	\$0	\$0
Nefhs Pierson	111	\$12,657	30 to 39	\$24,370	\$0	\$0
Blue Springs Surgery	11	\$11,520	40 to 49	\$54,191	\$0	\$0
NEFHS Deltona 2160	93	\$10,393	50 to 59	\$125,864	\$0	\$0
Florida Hospital Fish	85	\$8,784	60 to 64	\$71,050	\$0	\$0
Interventional Pain REHAB	19	\$8,477	65 and Older	\$25,919	\$0	\$0
Adventhealth Fish	59	\$7,533	<b>Totals</b>	<b>\$325,539</b>	<b>\$0</b>	<b>\$0</b>
Howard J Sakowitz MD PA	60	\$7,386				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
January 20	\$65,205	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
February 20	\$308,816	Medical	\$18,538	40	\$741,520
March 20	\$588,249	Vision	\$0	11	\$0
April 20	\$646,953	RX	\$0	11	\$0
May 20	\$504,379	<b>Total:</b>			<b>\$741,520</b>
June 20	\$674,530				
July 20	\$703,117				
August 20	\$554,052				
September 20	\$737,662				
October 20	\$564,189				
November 20	\$325,539				
<b>Total:</b>	<b>\$5,672,691</b>				



# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 11/1/2020 to 11/30/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ANESTHESIA	36	\$61,445	\$57,676	\$3,769	\$0	\$0	\$3,769	1.16%
CHIROPRACTIC	7	\$273	\$118	\$155	\$30	\$0	\$125	0.04%
COVID-19	127	\$21,293	\$12,798	\$8,495	\$0	\$0	\$8,495	2.61%
DIALYSIS	16	\$7,307	\$5,788	\$1,519	\$0	\$0	\$1,519	0.47%
DME/APPLIANCE	10	\$3,934	\$3,934	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	235	\$219,620	\$207,182	\$12,438	\$75	\$0	\$12,363	3.80%
INELIGIBLE	123	\$4,912	\$4,912	\$0	\$0	\$0	\$0	0.00%
INJECTION	2	\$70	\$62	\$8	\$0	\$0	\$8	0.00%
INPATIENT PHYS	322	\$77,053	\$52,138	\$24,915	\$0	\$0	\$24,915	7.65%
IP HOSP CHARGES	23	\$452,146	\$419,560	\$32,586	\$0	\$0	\$32,586	10.01%
MATERNITY	10	\$1,225	\$149	\$1,076	\$0	\$0	\$1,076	0.33%
MEDICAL MISC	59	\$8,879	\$6,136	\$2,743	\$145	\$0	\$2,598	0.80%
OFFICE VISIT	604	\$112,592	\$53,986	\$58,606	\$4,065	\$0	\$54,541	16.75%
OP PHYSICIAN	185	\$47,874	\$31,993	\$15,881	\$133	\$0	\$15,748	4.84%
OTHER	5	\$280	\$280	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	102	\$14,313	\$4,771	\$9,543	\$495	\$0	\$9,048	2.78%
RADIATION /CHEMO	77	\$194,936	\$148,569	\$46,368	\$9	\$0	\$46,358	14.24%
SLEEP DISORDER	9	\$1,144	\$1,144	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	2	\$56,862	\$47,669	\$9,194	\$0	\$0	\$9,194	2.82%
SURG FACILITY	19	\$221,524	\$197,902	\$23,621	\$330	\$0	\$23,291	7.15%
SURGERY	35	\$8,250	\$7,710	\$540	\$0	\$0	\$540	0.17%
SURGERY IP	15	\$27,100	\$26,058	\$1,042	\$0	\$0	\$1,042	0.32%
SURGERY OP	97	\$108,056	\$87,064	\$20,992	\$0	\$0	\$20,992	6.45%
THERAPY	235	\$23,250	\$12,748	\$10,502	\$890	\$0	\$9,612	2.95%
VISION	9	\$245	\$245	\$0	\$0	\$0	\$0	0.00%
WELLNESS	100	\$14,689	\$10,927	\$3,762	\$0	\$0	\$3,762	1.16%
XRAY/ LAB	2494	\$282,187	\$236,670	\$45,516	\$1,561	\$0	\$43,955	13.50%
<b>Totals:</b>	<b>4958</b>	<b>\$1,971,461</b>	<b>\$1,638,189</b>	<b>\$333,272</b>	<b>\$7,734</b>	<b>\$0</b>	<b>\$325,539</b>	



# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 1/1/2020 to 11/30/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	29578		Charges	\$41,645,347	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$35,832,595	Addl Info Not Provided	\$4,230,387	10.16%
Medical	\$5,672,691	\$236	Allowed	\$5,812,752	Duplicate Charges	\$219,471	0.53%
Professional	\$2,785,474	\$116	less Member	\$140,061	Not Medically...	\$8,398	0.02%
Facility	\$2,887,217	\$120	less Adjustments	\$0	Out of Network	\$1,900	0.00%
PBM	\$0	\$0	Paid Benefit	\$5,672,691	Plan Limitations	\$8,811,319	21.16%
Vision	\$0	\$0	plus Admin Costs	\$638,565	Cost Savings	\$196	0.00%
<b>Total Plan Paid:</b>	<b>\$5,672,691</b>	<b>\$236</b>	<b>Total Plan Paid:</b>	<b>\$6,311,256</b>	Other	\$22,560,924	54.17%
					<b>Total:</b>	<b>\$35,832,595</b>	<b>86.04%</b>

  

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
11/30/2020	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	23	31	54	0	0	0	0	54	0	0
20 to 25	73	71	144	0	0	0	0	144	0	0
26 to 29	62	51	113	0	0	0	0	113	0	0
30 to 39	171	176	347	0	0	0	0	347	0	0
40 to 49	211	261	472	0	0	0	0	472	0	0
50 to 59	285	391	676	0	0	0	0	676	0	0
60 to 64	98	175	273	0	0	0	0	273	0	0
65 and Older	30	76	106	0	0	0	0	106	0	0
<b>Totals</b>	<b>953</b>	<b>1232</b>	<b>2185</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2185</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>44.80</b>	<b>47.91</b>	<b>46.55</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>46.55</b>	<b>0.00</b>	<b>0.00</b>

  

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 11/30/2020	Employee	Spouse	Dependent
Adventhealth Fish	1518	\$1,576,394	0 to 19	\$18,434	\$0	\$0
Adventhealth Deland	1299	\$1,142,290	20 to 25	\$152,840	\$0	\$0
Florida Cancer Specialists	1260	\$674,569	26 to 29	\$175,383	\$0	\$0
NEFHS Deltona 2160	2236	\$219,421	30 to 39	\$472,026	\$0	\$0
NEFHS Deland	1873	\$175,696	40 to 49	\$1,127,351	\$0	\$0
Quest Diagnostics Tampa	1999	\$92,736	50 to 59	\$2,393,530	\$0	\$0
Blue Springs Surgery	85	\$89,070	60 to 64	\$875,189	\$0	\$0
Florida Hospital Fish	764	\$77,806	65 and Older	\$457,937	\$0	\$0
Florida Hospital	714	\$68,092	<b>Totals</b>	<b>\$5,672,691</b>	<b>\$0</b>	<b>\$0</b>
Nefhs Pierson	651	\$65,594				

  

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
Month	Paid	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
January 20	\$65,205	Medical	\$18,538	40	\$741,520
February 20	\$308,816	Vision	\$0	11	\$0
March 20	\$588,249	RX	\$0	11	\$0
April 20	\$646,953				
May 20	\$504,379				
June 20	\$674,530				
July 20	\$703,117				
August 20	\$554,052				
September 20	\$737,662				
October 20	\$564,189				
November 20	\$325,539				
<b>Total:</b>	<b>\$5,672,691</b>	<b>Total:</b>			<b>\$741,520</b>



# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 1/1/2020 to 11/30/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	1	\$9	\$5	\$4	\$4	\$0	\$0	0.00%
AMBULANCE	49	\$78,313	\$78,313	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	523	\$744,070	\$707,112	\$36,958	\$0	\$0	\$36,958	0.65%
CHIROPRACTIC	198	\$9,485	\$4,164	\$5,321	\$970	\$0	\$4,351	0.08%
COVID-19	1407	\$724,129	\$612,493	\$111,636	\$4	\$0	\$111,632	1.97%
DIALYSIS	98	\$43,067	\$31,628	\$11,439	\$0	\$0	\$11,439	0.20%
DME/APPLIANCE	82	\$93,496	\$93,496	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	2560	\$7,294,980	\$6,560,429	\$734,551	\$22,641	\$0	\$711,909	12.55%
HOME HEALTH CARE	1	\$195	\$195	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	2428	\$908,334	\$908,334	\$0	\$0	\$0	\$0	0.00%
INJECTION	10	\$120	\$73	\$47	\$0	\$0	\$47	0.00%
INPATIENT PHYS	3443	\$725,879	\$543,593	\$182,286	\$0	\$0	\$182,286	3.21%
IP HOSP CHARGES	833	\$14,215,236	\$13,032,448	\$1,182,789	\$0	\$0	\$1,182,789	20.85%
LAB OP	1	\$1,433	\$1,089	\$344	\$0	\$0	\$344	0.01%
MATERNITY	126	\$13,740	\$7,251	\$6,490	\$0	\$0	\$6,490	0.11%
MEDICAL MISC	462	\$752,761	\$720,835	\$31,926	\$1,001	\$0	\$30,925	0.55%
OFFICE VISIT	9203	\$1,685,761	\$863,871	\$821,890	\$54,235	\$0	\$767,655	13.53%
OP PHYSICIAN	1752	\$561,886	\$377,578	\$184,308	\$1,153	\$0	\$183,155	3.23%
OTHER	301	\$58,837	\$54,976	\$3,860	\$0	\$0	\$3,860	0.07%
OUTPAT HOSP	53	\$317,814	\$290,935	\$26,879	\$1,381	\$0	\$25,498	0.45%
PSYCHIATRIC	874	\$297,412	\$180,425	\$116,987	\$3,920	\$0	\$113,067	1.99%
RADIATION /CHEMO	1064	\$1,808,210	\$1,215,619	\$592,591	\$66	\$0	\$592,525	10.45%
SLEEP DISORDER	42	\$4,681	\$4,681	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	68	\$309,684	\$275,865	\$33,819	\$0	\$0	\$33,819	0.60%
SURG FACILITY	400	\$2,997,117	\$2,519,982	\$477,135	\$2,536	\$0	\$474,599	8.37%
SURGERY	664	\$120,837	\$95,388	\$25,449	\$30	\$0	\$25,419	0.45%
SURGERY IP	313	\$474,114	\$397,105	\$77,009	\$0	\$0	\$77,009	1.36%
SURGERY OP	1021	\$1,129,580	\$857,680	\$271,900	\$7	\$0	\$271,893	4.79%
TELEMEDICINE	32	\$4,694	\$3,519	\$1,175	\$0	\$0	\$1,175	0.02%
THERAPY	2039	\$229,721	\$138,122	\$91,599	\$7,180	\$0	\$84,419	1.49%
URGENT CARE	12	\$3,459	\$3,459	\$0	\$0	\$0	\$0	0.00%
VISION	155	\$2,340	\$2,340	\$0	\$0	\$0	\$0	0.00%
WELLNESS	1687	\$212,394	\$148,291	\$64,103	\$60	\$0	\$64,044	1.13%
XRAY/ LAB	30163	\$5,821,560	\$5,101,300	\$720,260	\$44,873	\$0	\$675,387	11.91%
<b>Totals:</b>	<b>62065</b>	<b>\$41,645,347</b>	<b>\$35,832,595</b>	<b>\$5,812,752</b>	<b>\$140,061</b>	<b>\$0</b>	<b>\$5,672,691</b>	



## PCORI Membership Count

Block of Business ID:  
Client ID:

EBMSI  
00532

Eligibility Date: : 1/1/2020 to 11/30/2020

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2020	1911	0	1911
2/1/2020	1911	0	1911
3/1/2020	1904	0	1904
4/1/2020	1855	0	1855
5/1/2020	1925	0	1925
6/1/2020	1990	0	1990
7/1/2020	2036	0	2036
8/1/2020	2066	0	2066
9/1/2020	2111	0	2111
10/1/2020	2157	0	2157
11/1/2020	2187	0	2187
Total Member Days			2,004.82



## Enrollment Counts by Postal Code

Block of Business ID:  
Client ID:

EBMSI  
00532

As Of Date: 11/30/2020

Postal Code	Employee Count	Dependent Count	Total Count
32102	2	0	2
32105	1	0	1
32130	81	0	81
32180	105	0	105
32190	35	0	35
32713	79	0	79
32720	564	0	564
32724	360	0	360
32725	405	0	405
32728	1	0	1
32738	358	0	358
32739	1	0	1
32744	27	0	27
32753	2	0	2
32763	147	0	147
32764	16	0	16
32771	1	0	1
<b>Total</b>	<b>2185</b>	<b>0</b>	<b>2185</b>





# Tier Census by Product 11/1/2020

Block of Business ID: EBMSI  
Client ID: 00532

Products: MM,DE,VI  
Status: A,C,NC,R,V

## 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2150	937	1213	0	0	0	0	2150
Subtotal for Active:			2150	937	1213	0	0	0	0	2150
Total for Medical:			2150	937	1213	0	0	0	0	2150



# Tier Census by Product 11/15/2020

Block of Business ID: EBMSI  
Client ID: 00532

Products: MM,DE,VI  
Status: A,C,NC,R,V

## 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2163	942	1221	0	0	0	0	2163
		Subtotal for Active:	2163	942	1221	0	0	0	0	2163
		Total for Medical:	2163	942	1221	0	0	0	0	2163



# Tier Census by Product 11/30/2020

Block of Business ID: EBMSI  
Client ID: 00532

Products: MM,DE,VI  
Status: A,C,NC,R,V

## 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2186	953	1233	0	0	0	0	2186
		Subtotal for Active:	2186	953	1233	0	0	0	0	2186
		Total for Medical:	2186	953	1233	0	0	0	0	2186



## Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 11/1/2020 to 11/30/2020

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ANESTHESIA	36	61,445.00	19,467.00	38,208.59	3,769.41	0.00	0.00	3,769.41	1.16%
CHIROPRACTIC	7	273.00	0.00	117.97	155.03	30.00	0.00	125.03	0.04%
COVID-19	127	21,293.41	11,237.65	1,560.42	8,495.34	0.00	0.00	8,495.34	2.61%
DIALYSIS	16	7,307.00	3,725.00	2,063.11	1,518.89	0.00	0.00	1,518.89	0.47%
DME/APPLIANCE	10	3,934.00	3,934.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	235	219,620.24	193,760.78	13,420.99	12,438.47	75.00	0.00	12,363.47	3.80%
INELIGIBLE	123	4,912.05	4,912.05	0.00	0.00	0.00	0.00	0.00	0.00%
INJECTION	2	70.00	60.00	2.45	7.55	0.00	0.00	7.55	0.00%
INPATIENT PHYS	322	77,052.99	34,876.62	17,261.56	24,914.81	0.00	0.00	24,914.81	7.65%
IP HOSP CHARGES	23	452,145.94	301,679.41	117,880.90	32,585.63	0.00	0.00	32,585.63	10.01%
MATERNITY	10	1,225.00	122.50	26.44	1,076.06	0.00	0.00	1,076.06	0.33%
MEDICAL MISC	59	8,878.74	1,444.74	4,691.11	2,742.89	145.33	0.00	2,597.56	0.80%
OFFICE VISIT	604	112,591.90	7,998.77	45,987.13	58,606.00	4,065.00	0.00	54,541.00	16.75%
OP PHYSICIAN	185	47,874.16	5,730.00	26,262.91	15,881.25	133.11	0.00	15,748.14	4.84%
OTHER	5	280.00	280.00	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	102	14,313.40	0.00	4,770.56	9,542.84	495.00	0.00	9,047.84	2.78%
RADIATION /CHEMO	77	194,936.32	28,918.00	119,650.72	46,367.60	9.22	0.00	46,358.38	14.24%
SLEEP DISORDER	9	1,144.36	1,144.36	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	2	56,862.07	0.00	47,668.53	9,193.54	0.00	0.00	9,193.54	2.82%
SURG FACILITY	19	221,523.69	29,984.00	167,918.42	23,621.27	330.00	0.00	23,291.27	7.15%
SURGERY	35	8,250.28	1,950.28	5,760.01	539.99	0.00	0.00	539.99	0.17%
SURGERY IP	15	27,099.80	23,561.00	2,496.66	1,042.14	0.00	0.00	1,042.14	0.32%
SURGERY OP	97	108,056.33	4,869.09	82,194.83	20,992.41	0.00	0.00	20,992.41	6.45%
THERAPY	235	23,250.27	563.00	12,185.02	10,502.25	890.00	0.00	9,612.25	2.95%
VISION	9	245.00	245.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	100	14,689.28	3,558.90	7,367.94	3,762.44	0.00	0.00	3,762.44	1.16%
XRAY/ LAB	2494	282,186.71	121,767.59	114,902.85	45,516.27	1,560.89	0.00	43,955.38	13.50%
00532	4958	1,971,460.94	805,789.74	832,399.12	333,272.08	7,733.55	0.00	325,538.53	100.00%
<b>Totals:</b>	4958	1,971,460.94	805,789.74	832,399.12	333,272.08	7,733.55	0.00	325,538.53	100.00%

# Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 11/30/2020

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	1	9.00	0.00	5.36	3.64	3.64	0.00	0.00	0.00%
AMBULANCE	49	78,313.00	78,313.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	523	744,069.91	80,750.49	626,361.76	36,957.66	0.00	0.00	36,957.66	0.65%
CHIROPRACTIC	198	9,485.00	32.00	4,132.20	5,320.80	970.00	0.00	4,350.80	0.08%
COVID-19	1407	724,129.25	370,291.88	242,201.12	111,636.25	4.25	0.00	111,632.00	1.97%
DIALYSIS	98	43,067.00	12,353.00	19,275.36	11,438.64	0.00	0.00	11,438.64	0.20%
DME/APPLIANCE	82	93,496.03	90,621.03	2,875.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	2560	7,294,979.67	1,711,647.53	4,848,781.40	734,550.74	22,641.27	0.00	711,909.47	12.55%
HOME HEALTH CARE	1	195.00	195.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	2428	908,333.86	908,333.86	0.00	0.00	0.00	0.00	0.00	0.00%
INJECTION	10	120.00	60.00	12.95	47.05	0.00	0.00	47.05	0.00%
INPATIENT PHYS	3443	725,878.71	185,864.23	357,728.89	182,285.59	0.00	0.00	182,285.59	3.21%
IP HOSP CHARGES	833	14,215,236.48	7,063,622.67	5,968,825.00	1,182,788.81	0.00	0.00	1,182,788.81	20.85%
LAB OP	1	1,432.91	0.00	1,089.04	343.87	0.00	0.00	343.87	0.01%
MATERNITY	126	13,740.14	8,247.52	-997.01	6,489.63	0.00	0.00	6,489.63	0.11%
MEDICAL MISC	462	752,761.03	669,667.03	51,167.53	31,926.47	1,001.39	0.00	30,925.08	0.55%
OFFICE VISIT	9203	1,685,760.55	146,068.00	717,802.78	821,889.77	54,235.00	0.00	767,654.77	13.53%
OP PHYSICIAN	1752	561,885.71	64,530.31	313,047.69	184,307.71	1,153.13	0.00	183,154.58	3.23%
OTHER	301	58,836.64	54,616.64	359.85	3,860.15	0.00	0.00	3,860.15	0.07%
OUTPAT HOSP	53	317,814.06	85,680.41	205,254.96	26,878.69	1,380.89	0.00	25,497.80	0.45%
PSYCHIATRIC	874	297,412.08	9,760.77	170,664.60	116,986.71	3,920.00	0.00	113,066.71	1.99%
RADIATION /CHEMO	1064	1,808,210.05	89,331.26	1,126,288.01	592,590.78	65.86	0.00	592,524.92	10.45%
SLEEP DISORDER	42	4,681.25	4,681.25	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	68	309,683.78	38,663.21	237,202.06	33,818.51	0.00	0.00	33,818.51	0.60%
SURG FACILITY	400	2,997,116.62	367,019.68	2,152,962.43	477,134.51	2,535.69	0.00	474,598.82	8.37%
SURGERY	664	120,837.42	4,284.39	91,103.99	25,449.04	30.00	0.00	25,419.04	0.45%
SURGERY IP	313	474,114.33	123,060.01	274,045.26	77,009.06	0.00	0.00	77,009.06	1.36%
SURGERY OP	1021	1,129,580.07	47,425.96	810,254.20	271,899.91	6.62	0.00	271,893.29	4.79%
TELEMEDICINE	32	4,694.00	1,851.00	1,667.59	1,175.41	0.00	0.00	1,175.41	0.02%
THERAPY	2039	229,721.01	4,118.21	134,003.52	91,599.28	7,180.00	0.00	84,419.28	1.49%
URGENT CARE	12	3,459.00	3,459.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	155	2,340.00	2,340.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	1687	212,393.92	22,488.63	125,801.89	64,103.40	59.90	0.00	64,043.50	1.13%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 09:20:15 on 01 December 2020



## Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 11/30/2020

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority cont'd)									
XRAY/ LAB	30163	5,821,559.73	1,049,498.67	4,051,801.13	720,259.93	44,873.20	0.00	675,386.73	11.91%
00532	62065	41,645,347.21	13,298,876.64	22,533,718.56	5,812,752.01	140,060.84	0.00	5,672,691.17	100.00%
Totals:	62065	41,645,347.21	13,298,876.64	22,533,718.56	5,812,752.01	140,060.84	0.00	5,672,691.17	100.00%

# Cost of Major

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 11/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	40	98	56,980.39	17.50%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	166	271	43,181.93	13.26%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	140	239	32,858.77	10.09%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	63	83	30,419.75	9.34%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	73	117	26,105.02	8.02%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	88	105	19,616.28	6.03%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	44	69	18,381.48	5.65%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	90	111	18,011.73	5.53%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	37	109	15,950.03	4.90%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	60	89	15,763.58	4.84%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	23	45	12,219.92	3.75%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	39	51	9,876.69	3.03%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	35	39	6,778.36	2.08%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	29	44	5,665.10	1.74%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	6	9	4,623.48	1.42%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	24	31	3,346.68	1.03%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	16	23	2,613.85	0.80%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	9	17	1,792.09	0.55%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	5	13	1,189.90	0.37%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	1	1	163.50	0.05%
				988	1564	325,538.53	100.00%

# Cost of Major

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	168	1056	767,346.17	13.53%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	933	3432	708,216.20	12.48%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	660	2933	620,257.38	10.93%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	379	1413	550,183.10	9.70%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	383	1187	488,794.08	8.62%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	438	1145	385,161.31	6.79%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	711	1678	350,646.68	6.18%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	640	1953	284,879.84	5.02%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	364	1104	276,728.97	4.88%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	115	616	241,317.15	4.25%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	170	421	212,150.70	3.74%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	282	1209	191,230.40	3.37%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	189	569	188,824.48	3.33%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	195	406	102,234.24	1.80%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	176	402	91,898.01	1.62%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	208	416	88,203.42	1.55%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	32	112	87,108.38	1.54%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	24	98	22,244.83	0.39%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	75	115	13,369.24	0.24%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	8	11	1,896.59	0.03%
				6150	20276	5,672,691.17	100.00%



## Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 11/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	1	3	20,514.74	6.30%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	8	15	16,717.01	5.14%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	8	11	13,454.83	4.13%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	43	61	13,230.37	4.06%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	66	79	12,292.44	3.78%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	58	80	11,108.03	3.41%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	2	3	10,690.01	3.28%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	8	18	9,680.81	2.97%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	8	64	9,179.27	2.82%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	29	38	9,096.99	2.79%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	43	70	9,027.20	2.77%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	23	30	8,864.94	2.72%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	2	4	8,789.71	2.70%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	17	20	8,248.69	2.53%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	12	20	8,106.55	2.49%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	49	79	7,205.17	2.21%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	7	7	6,664.67	2.05%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	13	16	6,089.20	1.87%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	3	6	5,616.61	1.73%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	16	23	5,464.51	1.68%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	37	60	5,270.53	1.62%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	16	22	5,165.76	1.59%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	12	16	5,157.26	1.58%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	19	21	5,082.67	1.56%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	6	9	4,623.48	1.42%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	6	11	4,568.80	1.40%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	12	30	3,870.39	1.19%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	35	38	3,863.35	1.19%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	27	33	3,784.74	1.16%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	28	30	3,609.95	1.11%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:58:55 on 01 December 2020

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 11/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	13.09	Spondylopathies	22	24	3,377.14	1.04%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	6	15	3,299.14	1.01%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	3	14	3,292.08	1.01%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	15	16	3,038.56	0.93%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	16	29	3,000.45	0.92%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	23	36	2,856.84	0.88%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	1	2	2,512.17	0.77%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	18	21	2,101.75	0.65%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	12	15	2,007.96	0.62%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	18	21	2,005.19	0.62%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	4	9	1,990.67	0.61%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	16	18	1,967.61	0.60%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	10	14	1,751.79	0.54%
00532	West Volusia Hospital Authority	07.06	Glaucoma	7	10	1,689.55	0.52%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	2	4	1,639.07	0.50%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	13	17	1,524.62	0.47%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	5	9	1,514.22	0.47%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	7	10	1,460.08	0.45%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	3	5	1,452.72	0.45%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	5	10	1,442.52	0.44%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	10	10	1,382.60	0.42%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	2	9	1,372.80	0.42%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	5	8	1,337.56	0.41%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	7	11	1,324.73	0.41%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	1	11	1,289.54	0.40%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	12	12	1,274.17	0.39%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	10	11	1,159.96	0.36%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	9	11	961.45	0.30%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	9	9	957.12	0.29%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	2	10	911.45	0.28%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:58:55 on 01 December 2020



## Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 11/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	5	8	859.36	0.26%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	7	833.68	0.26%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	4	5	819.15	0.25%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	4	6	782.90	0.24%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	2	4	768.42	0.24%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	5	5	711.34	0.22%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	4	6	692.58	0.21%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	5	6	679.14	0.21%
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	1	7	620.47	0.19%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	3	7	608.48	0.19%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	6	6	603.56	0.19%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	5	7	596.91	0.18%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	7	9	594.32	0.18%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	5	7	593.38	0.18%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	8	8	576.18	0.18%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	5	5	557.60	0.17%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	3	4	557.58	0.17%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	5	5	542.92	0.17%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	3	3	516.71	0.16%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	5	5	485.55	0.15%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	2	4	465.52	0.14%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	5	5	465.01	0.14%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	4	4	450.47	0.14%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	4	4	427.16	0.13%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	4	4	422.36	0.13%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	2	2	410.88	0.13%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	3	3	397.65	0.12%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	4	4	369.51	0.11%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	5	5	339.68	0.10%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	3	3	318.84	0.10%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:58:55 on 01 December 2020

## Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 11/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	2	3	313.27	0.10%
00532	West Volusia Hospital Authority	19.19	Toxic effects of substances chiefly nonmedicinal as to source	1	2	303.67	0.09%
00532	West Volusia Hospital Authority	01.16	Mycoses	3	3	296.55	0.09%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	1	1	295.28	0.09%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	2	2	266.90	0.08%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	3	3	261.21	0.08%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	3	3	257.93	0.08%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	1	3	239.74	0.07%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and...	2	2	235.86	0.07%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	2	2	217.78	0.07%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	4	4	208.15	0.06%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	2	2	188.85	0.12%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	2	2	187.79	0.06%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	2	2	183.99	0.06%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	2	2	183.85	0.06%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	1	1	163.50	0.05%
00532	West Volusia Hospital Authority	08.01	Diseases of external ear	3	3	145.40	0.04%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	2	2	136.84	0.13%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	1	1	135.56	0.04%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	1	2	124.74	0.04%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	1	1	120.43	0.11%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	1	1	119.67	0.04%
00532	West Volusia Hospital Authority	13.20	Biomechanical lesions, not elsewhere classified	1	1	115.43	0.25%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	1	1	114.82	0.04%
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	102.35	0.03%
00532	West Volusia Hospital Authority	02.03	Malignant neoplasms of respiratory and intrathoracic organs	1	1	99.18	0.06%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	1	1	98.33	0.03%
00532	West Volusia Hospital Authority	06.01	Inflammatory diseases of the central nervous system	1	1	76.22	0.02%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	2	2	75.79	0.02%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	1	1	74.75	0.02%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:58:55 on 01 December 2020

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 11/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	07.11	Other disorders of eye and adnexa	1	1	68.42	0.15%
00532	West Volusia Hospital Authority	12.06	Radiation-related disorders of the skin and subcutaneous tissue	1	1	60.52	0.02%
00532	West Volusia Hospital Authority	12.08	Intraoperative and postprocedural complications of skin and subcutaneous...	1	2	48.98	0.02%
00532	West Volusia Hospital Authority	19.02	Injuries to the neck	1	1	43.55	0.01%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	1	1	18.90	0.01%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	1	1	18.42	0.01%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	2	11.90	0.00%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	1	9.39	0.00%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	1	1	7.45	0.00%
				1090	1564	325,538.53	100.00%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	366	1060	246,944.43	4.35%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	337	1194	214,682.53	3.78%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	132	378	213,897.13	3.77%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	342	802	182,085.67	3.21%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	291	565	168,311.81	2.97%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	27	95	164,056.85	2.89%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	67	146	160,245.71	2.82%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	295	878	140,902.91	2.48%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	533	995	131,231.75	2.31%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	7	131	126,008.78	2.22%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	176	404	124,915.79	2.20%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	104	233	121,681.23	2.15%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	110	354	115,254.26	2.03%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	21	182	111,598.21	1.97%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	12	209	109,609.96	1.93%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	152	819	91,920.90	1.62%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	62	102	89,139.82	1.57%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	40	132	89,046.33	1.57%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	137	394	87,615.45	1.54%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	32	112	87,108.38	1.54%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	258	719	86,331.71	1.52%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	115	268	85,857.83	1.51%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	36	182	83,197.36	1.47%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	3	30	80,195.82	1.41%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	218	448	79,776.93	1.41%
00532	West Volusia Hospital Authority	02.03	Malignant neoplasms of respiratory and intrathoracic organs	4	38	79,495.35	1.40%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	28	174	70,787.44	1.25%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	55	181	69,719.31	1.23%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	47	165	66,918.03	1.18%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	193	426	65,799.99	1.16%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:24:12 on 01 December 2020

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 11/30/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	31	104	65,765.74	1.16%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	22	64	65,594.42	1.16%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	58	302	61,983.70	1.09%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	136	243	61,643.63	1.09%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	125	231	60,676.10	1.07%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	36	93	60,345.47	1.06%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	49	201	59,300.48	1.05%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	88	158	50,198.64	0.88%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	49	113	47,764.07	0.84%
00532	West Volusia Hospital Authority	11.04	Hernia	32	77	47,459.71	0.84%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	84	176	46,313.45	0.82%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	13	55	46,265.50	0.82%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	36	169	46,145.12	0.81%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	148	255	45,771.43	0.81%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	289	488	43,939.25	0.77%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	13	68	43,814.10	0.77%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	36	106	40,685.16	0.72%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	4	42	38,063.75	0.67%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	93	212	36,707.44	0.65%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	36	68	33,850.90	0.60%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	46	86	33,820.28	0.60%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	6	27	32,242.35	0.57%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	33	91	32,228.44	0.57%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	119	197	32,161.20	0.57%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	30	30,203.90	0.53%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	46	99	30,098.87	0.53%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	17	43	29,405.90	0.52%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	32	76	28,184.86	0.50%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	75	141	27,273.72	0.48%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	8	24	26,304.74	0.46%

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# Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	29	58	25,196.94	0.44%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	104	215	24,242.20	0.43%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	22	55	22,739.85	0.40%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	93	141	22,104.54	0.39%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	103	176	20,937.38	0.37%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	90	169	20,722.88	0.37%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	29	45	20,566.49	0.36%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	13	22	20,433.48	0.36%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	33	72	19,615.26	0.35%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	59	116	18,599.05	0.33%
00532	West Volusia Hospital Authority	10.03	Other acute lower respiratory infections	47	90	18,063.29	0.32%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	113	162	17,552.76	0.31%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	21	50	17,310.98	0.31%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	21	44	16,141.66	0.28%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	36	58	15,822.74	0.28%
00532	West Volusia Hospital Authority	11.03	Diseases of appendix	2	9	15,159.65	0.27%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	83	157	14,950.61	0.26%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	26	42	14,830.27	0.26%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	51	155	14,696.23	0.26%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	10	29	14,561.11	0.26%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	13	51	14,546.48	0.26%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	39	71	14,129.27	0.25%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	20	28	14,115.89	0.25%
00532	West Volusia Hospital Authority	07.06	Glaucoma	48	78	13,707.72	0.24%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	6	47	13,087.01	0.23%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	69	110	12,509.76	0.22%
00532	West Volusia Hospital Authority	02.15	Malignant neuroendocrine tumors	2	4	12,491.34	0.22%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	16	61	11,694.55	0.21%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	70	101	11,574.98	0.20%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	24	71	11,205.47	0.20%

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# Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	14.11	Intraoperative and postprocedural complications and disorders of...	3	5	10,883.04	0.19%
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	7	11	10,874.77	0.19%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	29	83	10,328.23	0.18%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	25	53	9,855.16	0.17%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	10	66	9,819.93	0.17%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	6	36	9,684.57	0.17%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	12	39	9,065.78	0.16%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	53	82	8,621.88	0.15%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	17	28	8,425.63	0.15%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	33	59	8,128.83	0.14%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	2	10	7,943.66	0.14%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	24	82	7,723.24	0.14%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	9	37	7,254.85	0.13%
00532	West Volusia Hospital Authority	19.18	Poisoning by, adverse effects of and underdosing of drugs, medicaments and...	5	14	7,235.77	0.13%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	11	29	7,175.03	0.13%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	26	78	7,104.79	0.13%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	15	68	7,035.38	0.12%
00532	West Volusia Hospital Authority	06.05	Demyelinating diseases of the central nervous system	2	4	6,911.68	0.12%
00532	West Volusia Hospital Authority	01.16	Mycoses	46	60	6,904.16	0.12%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	25	60	6,566.44	0.12%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	6	10	6,369.95	0.11%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	8	17	6,134.12	0.11%
00532	West Volusia Hospital Authority	19.03	Injuries to the thorax	11	21	6,005.32	0.11%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	45	64	5,926.09	0.10%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	13	23	5,666.02	0.10%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	49	62	5,435.94	0.10%
00532	West Volusia Hospital Authority	08.01	Diseases of external ear	35	47	5,285.84	0.09%
00532	West Volusia Hospital Authority	19.13	Effects of foreign body entering through natural orifice	8	13	5,203.78	0.09%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	31	42	5,094.59	0.09%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	35	50	4,874.91	0.09%

# Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	01.15	Other viral diseases	11	18	4,680.86	0.08%
00532	West Volusia Hospital Authority	13.16	Chondropathies	5	11	4,623.43	0.08%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	12	37	4,031.45	0.07%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	27	33	4,027.68	0.07%
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	5	22	4,006.54	0.07%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	18	30	3,905.24	0.07%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	18	32	3,710.66	0.07%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	10	28	3,683.83	0.06%
00532	West Volusia Hospital Authority	06.08	Polyneuropathies and other disorders of the peripheral nervous system	17	28	3,478.68	0.06%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	6	6	3,343.81	0.06%
00532	West Volusia Hospital Authority	19.20	Other and unspecified effects of external causes	7	14	3,213.84	0.06%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	11	21	3,195.52	0.06%
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	13	21	2,921.50	0.05%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	9	18	2,653.62	0.05%
00532	West Volusia Hospital Authority	21.16	Weeks of Gestation	14	24	2,625.98	0.05%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	8	11	2,558.01	0.05%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	9	14	2,487.01	0.04%
00532	West Volusia Hospital Authority	19.02	Injuries to the neck	6	9	2,151.43	0.04%
00532	West Volusia Hospital Authority	07.11	Other disorders of eye and adnexa	10	12	1,978.67	0.03%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	22	24	1,954.85	0.03%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	6	19	1,638.05	0.03%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	7	14	1,604.30	0.03%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	12	15	1,577.53	0.03%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	7	13	1,524.75	0.03%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	7	10	1,488.28	0.03%
00532	West Volusia Hospital Authority	02.01	Malignant neoplasms of lip, oral cavity and pharynx	2	7	1,434.20	0.03%
00532	West Volusia Hospital Authority	15.06	Complications of labor and delivery	2	4	1,412.37	0.02%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	3	11	1,411.28	0.02%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	8	9	1,279.28	0.02%
00532	West Volusia Hospital Authority	19.19	Toxic effects of substances chiefly nonmedicinal as to source	5	9	1,174.80	0.02%

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## Cost of Minor

Block of Business ID: EBMSI  
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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	05.11	Unspecified mental disorder	1	2	1,067.21	0.02%
00532	West Volusia Hospital Authority	17.09	Congenital malformations and deformations of the musculoskeletal system	4	7	961.65	0.02%
00532	West Volusia Hospital Authority	05.10	Behavioral and emotional disorders with onset usually occurring in childhood...	5	8	939.34	0.02%
00532	West Volusia Hospital Authority	02.04	Malignant neoplasms of bone and articular cartilage	1	2	850.44	0.01%
00532	West Volusia Hospital Authority	01.19	Pediculosis, acariasis and other infestations	5	8	827.21	0.01%
00532	West Volusia Hospital Authority	12.04	Papulosquamous disorders	6	7	745.53	0.01%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	3	5	680.78	0.01%
00532	West Volusia Hospital Authority	01.02	Tuberculosis	3	4	659.05	0.01%
00532	West Volusia Hospital Authority	01.17	Protozoal diseases	2	7	611.85	0.01%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	5	6	597.66	0.01%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	11	13	595.61	0.01%
00532	West Volusia Hospital Authority	19.14	Burns and corrosions of external body surface, specified by site	2	4	544.83	0.01%
00532	West Volusia Hospital Authority	07.09	Disorders of ocular muscles, binocular movement, accommodation and...	2	2	541.99	0.01%
00532	West Volusia Hospital Authority	17.03	Congenital malformations of the circulatory system	1	1	540.58	0.01%
00532	West Volusia Hospital Authority	06.09	Diseases of myoneural junction and muscle	2	8	495.57	0.01%
00532	West Volusia Hospital Authority	21.13	Body mass index	5	5	478.77	0.01%
00532	West Volusia Hospital Authority	07.08	Disorders of optic nerve and visual pathways	1	1	452.56	0.01%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and...	4	4	433.97	0.01%
00532	West Volusia Hospital Authority	12.06	Radiation-related disorders of the skin and subcutaneous tissue	5	5	357.60	0.01%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	2	3	352.33	0.01%
00532	West Volusia Hospital Authority	04.03	Other disorders of glucose regulation and pancreatic internal secretion	2	3	299.28	0.01%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	3	3	297.15	0.01%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	2	2	278.93	0.00%
00532	West Volusia Hospital Authority	03.07	Certain disorders involving the immune mechanism	2	6	266.24	0.00%
00532	West Volusia Hospital Authority	04.06	Malnutrition	2	2	237.05	0.00%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	2	4	234.43	0.00%
00532	West Volusia Hospital Authority	03.02	Hemolytic anemias	2	2	230.86	0.02%
00532	West Volusia Hospital Authority	06.01	Inflammatory diseases of the central nervous system	2	2	223.86	0.00%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	2	3	218.34	0.00%
00532	West Volusia Hospital Authority	13.17	Other disorders of the musculoskeletal system and connective tissue	1	2	196.68	0.00%

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## Cost of Minor

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ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	21.12	Blood type	1	2	180.50	0.00%
00532	West Volusia Hospital Authority	12.08	Intraoperative and postprocedural complications of skin and subcutaneous...	2	3	164.41	0.00%
00532	West Volusia Hospital Authority	21.02	Genetic carrier and genetic susceptibility to disease	1	1	156.13	0.00%
00532	West Volusia Hospital Authority	15.08	Complications predominantly related to the puerperium	1	1	118.14	0.00%
00532	West Volusia Hospital Authority	17.06	Other congenital malformations of the digestive system	1	1	115.43	0.01%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	1	1	106.60	0.00%
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	102.35	0.00%
00532	West Volusia Hospital Authority	13.18	Intraoperative and postprocedural complications and disorders of...	1	1	82.78	0.00%
00532	West Volusia Hospital Authority	14.01	Glomerular diseases	1	1	82.68	0.00%
00532	West Volusia Hospital Authority	04.10	Postprocedural endocrine and metabolic complications and disorders, not...	1	1	24.45	0.00%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	1	9.39	0.00%
				8263	20276	5,672,691.17	100.00%



## Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 11/1/2020 to 11/30/2020

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
<b>00532-West Volusia Hospital Authority</b>							
DeLand	432	69,956.83	0.00	0.00	0.00	0.00	69,956.83
Deltona	444	79,571.89	0.00	0.00	0.00	0.00	79,571.89
miCareDeLand	574	73,544.71	0.00	0.00	0.00	0.00	73,544.71
miCareDeltona	700	80,158.13	0.00	0.00	0.00	0.00	80,158.13
miCarePierse	76	8,929.19	0.00	0.00	0.00	0.00	8,929.19
Pierson	75	13,377.78	0.00	0.00	0.00	0.00	13,377.78
<b>00532 Totals:</b>	<b>2301</b>	<b>325,538.53</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>325,538.53</b>



## Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 11/30/2020

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
<b>00532-West Volusia Hospital Authority</b>							
DeLand	10952	2,173,898.83	0.00	0.00	0.00	0.00	2,173,898.83
Deltona	14950	2,964,398.78	0.00	0.00	0.00	0.00	2,964,398.78
miCareDeLand	714	77,780.23	0.00	0.00	0.00	0.00	77,780.23
miCareDeltona	876	92,542.29	0.00	0.00	0.00	0.00	92,542.29
miCarePierse	94	9,816.77	0.00	0.00	0.00	0.00	9,816.77
Pierson	1577	354,254.27	0.00	0.00	0.00	0.00	354,254.27
<b>00532 Totals:</b>	<b>29163</b>	<b>5,672,691.17</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>5,672,691.17</b>



## Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 11/1/2020 to 11/30/2020

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	111	14,735.14	0.00	1,363.27	13,371.87	12,656.87	470.00
55-0799729	1750546313	NEFHS Deltona 2160	Deltona	FL	Hospital	93	11,433.48	0.00	109.46	11,324.02	10,392.84	205.00
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	39	5,000.20	0.00	295.15	4,582.55	4,115.05	100.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	43	3,914.50	0.00	-926.77	4,725.84	4,064.62	35.00
55-0799729	1396282208	Nefhs Daytona	South Daytona	FL	Hospital	15	1,566.90	0.00	-197.52	1,764.42	1,626.02	60.00

### Parameters





**EBMS**

**December 15, 2020**

**Submission Report for  
WVHA Board Members**

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# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 12/1/2020 to 12/31/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	3339		Charges	\$1,544,354	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$1,274,226	Addl Info Not Provided	\$674	0.04%
Medical	\$260,948	\$118	Allowed	\$270,128	Duplicate Charges	\$6,896	0.45%
Professional	\$220,514	\$100	less Member	\$9,180	Plan Limitations	\$601,631	38.96%
Facility	\$40,435	\$18	less Adjustments	\$0	Other	\$665,025	43.06%
PBM	\$0	\$0	Paid Benefit	\$260,948	<b>Total:</b>	\$1,274,226	82.51%
<b>Total Plan Paid:</b>	\$260,948	\$118	plus Admin Costs	\$113,647			
			<b>Total Plan Paid:</b>	\$374,595			

Census										
Census Date:	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
12/31/2020										
0 to 19	23	30	53	0	0	0	0	53	0	0
20 to 25	72	70	142	0	0	0	0	142	0	0
26 to 29	61	54	115	0	0	0	0	115	0	0
30 to 39	175	179	354	0	0	0	0	354	0	0
40 to 49	212	265	477	0	0	0	0	477	0	0
50 to 59	295	394	689	0	0	0	0	689	0	0
60 to 64	99	176	275	0	0	0	0	275	0	0
65 and Older	30	79	109	0	0	0	0	109	0	0
<b>Totals</b>	967	1247	2214	0	0	0	0	2214	0	0
<b>Average Age</b>	44.90	47.93	46.61	0.00	0.00	0.00	0.00	46.61	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 12/31/2020	Employee	Spouse	Dependent
Florida Cancer Specialists	141	\$65,028	0 to 19	\$241	\$0	\$0
Medical Center Of Deltona	38	\$17,438	20 to 25	\$3,081	\$0	\$0
6 Radiology Associates	111	\$14,840	26 to 29	\$5,019	\$0	\$0
1 Twin Lakes Imaging	23	\$9,284	30 to 39	\$26,509	\$0	\$0
Florida Orthopaedic	90	\$9,062	40 to 49	\$33,439	\$0	\$0
Orange City Surgery	17	\$8,287	50 to 59	\$118,452	\$0	\$0
Family Psychiatry Services	85	\$7,530	60 to 64	\$47,124	\$0	\$0
TRITTSCHUH	72	\$7,179	65 and Older	\$27,084	\$0	\$0
Howard J Sakowitz MD PA	57	\$7,174	<b>Totals</b>	\$260,948	\$0	\$0
Blue Springs Surgery	7	\$6,570				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
January 20	\$65,205	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
February 20	\$308,816	Medical	\$17,607	40	\$704,280
March 20	\$588,249	Vision	\$0	11	\$0
April 20	\$646,953	RX	\$0	11	\$0
May 20	\$504,379	<b>Total:</b>			\$704,280
June 20	\$674,530				
July 20	\$703,117				
August 20	\$554,052				
September 20	\$737,662				
October 20	\$564,189				
November 20	\$325,539				
December 20	\$260,948				
<b>Total:</b>	\$5,933,640				



# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 12/1/2020 to 12/31/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	1	\$459	\$273	\$186	\$10	\$0	\$176	0.07%
AMBULANCE	4	\$1,490	\$1,490	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	38	\$77,773	\$69,238	\$8,535	\$0	\$0	\$8,535	3.27%
CHIROPRACTIC	23	\$1,000	\$476	\$524	\$190	\$0	\$334	0.13%
COVID-19	54	\$11,453	\$9,836	\$1,616	\$0	\$0	\$1,616	0.62%
DIALYSIS	20	\$36,247	\$34,925	\$1,322	\$0	\$0	\$1,322	0.51%
DME/APPLIANCE	4	\$5,835	\$5,835	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	434	\$344,918	\$344,361	\$557	\$50	\$0	\$507	0.19%
HOME HEALTH CARE	1	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	97	\$14,582	\$14,582	\$0	\$0	\$0	\$0	0.00%
INJECTION	1	\$60	\$36	\$24	\$0	\$0	\$24	0.01%
INPATIENT PHYS	190	\$14,839	\$7,973	\$6,866	\$0	\$0	\$6,866	2.63%
IP HOSP CHARGES	10	\$76,220	\$71,045	\$5,175	\$0	\$0	\$5,175	1.98%
MATERNITY	18	\$3,753	\$3,375	\$377	\$0	\$0	\$377	0.14%
MEDICAL MISC	184	\$14,506	\$9,646	\$4,860	\$238	\$0	\$4,622	1.77%
OFFICE VISIT	1212	\$93,733	\$53,732	\$40,000	\$3,845	\$0	\$36,155	13.86%
OP PHYSICIAN	229	\$44,145	\$26,017	\$18,128	\$106	\$0	\$18,021	6.91%
OTHER	214	\$120	\$120	\$0	\$0	\$0	\$0	0.00%
PSYCHIATRIC	185	\$20,711	\$9,146	\$11,565	\$550	\$0	\$11,015	4.22%
RADIATION /CHEMO	201	\$120,848	\$75,843	\$45,005	\$21	\$0	\$44,984	17.24%
SLEEP DISORDER	20	\$3,720	\$3,720	\$0	\$0	\$0	\$0	0.00%
SURG FACILITY	22	\$173,717	\$140,311	\$33,406	\$350	\$0	\$33,056	12.67%
SURGERY	221	\$3,832	\$2,643	\$1,189	\$0	\$0	\$1,189	0.46%
SURGERY IP	14	\$11,386	\$10,243	\$1,144	\$0	\$0	\$1,144	0.44%
SURGERY OP	74	\$91,653	\$73,200	\$18,453	\$0	\$0	\$18,453	7.07%
THERAPY	353	\$35,396	\$19,425	\$15,971	\$1,400	\$0	\$14,571	5.58%
URGENT CARE	2	\$410	\$410	\$0	\$0	\$0	\$0	0.00%
VISION	2	\$40	\$40	\$0	\$0	\$0	\$0	0.00%
WELLNESS	609	\$21,029	\$14,970	\$6,059	\$0	\$0	\$6,059	2.32%
XRAY/ LAB	3714	\$320,481	\$271,315	\$49,166	\$2,419	\$0	\$46,747	17.91%
<b>Totals:</b>	<b>8151</b>	<b>\$1,544,354</b>	<b>\$1,274,226</b>	<b>\$270,128</b>	<b>\$9,180</b>	<b>\$0</b>	<b>\$260,948</b>	

# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 1/1/2020 to 12/31/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	32917		Charges	\$43,189,701	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$37,106,821	Addl Info Not Provided	\$4,231,061	9.80%
Medical	\$5,933,640	\$223	Allowed	\$6,082,880	Duplicate Charges	\$226,368	0.52%
Professional	\$3,005,988	\$113	less Member	\$149,241	Not Medically...	\$8,398	0.02%
Facility	\$2,927,652	\$110	less Adjustments	\$0	Out of Network	\$1,900	0.00%
PBM	\$0	\$0	Paid Benefit	\$5,933,640	Plan Limitations	\$9,412,950	21.79%
Vision	\$0	\$0	plus Admin Costs	\$752,211	Cost Savings	\$196	0.00%
<b>Total Plan Paid:</b>	<b>\$5,933,640</b>	<b>\$223</b>	<b>Total Plan Paid:</b>	<b>\$6,685,851</b>	Other	\$23,225,948	53.78%
					<b>Total:</b>	<b>\$37,106,821</b>	<b>85.92%</b>

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
12/31/2020	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	23	30	53	0	0	0	0	53	0	0
20 to 25	72	70	142	0	0	0	0	142	0	0
26 to 29	61	54	115	0	0	0	0	115	0	0
30 to 39	175	179	354	0	0	0	0	354	0	0
40 to 49	212	265	477	0	0	0	0	477	0	0
50 to 59	295	394	689	0	0	0	0	689	0	0
60 to 64	99	176	275	0	0	0	0	275	0	0
65 and Older	30	79	109	0	0	0	0	109	0	0
<b>Totals</b>	<b>967</b>	<b>1247</b>	<b>2214</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2214</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>44.90</b>	<b>47.93</b>	<b>46.61</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>46.61</b>	<b>0.00</b>	<b>0.00</b>

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 12/31/2020	Employee	Spouse	Dependent
Adventhealth Fish	1530	\$1,577,028	0 to 19	\$18,675	\$0	\$0
Adventhealth Deland	1304	\$1,147,702	20 to 25	\$149,810	\$0	\$0
Florida Cancer Specialists	1401	\$739,598	26 to 29	\$173,058	\$0	\$0
NEFHS Deltona 2160	2241	\$220,023	30 to 39	\$511,990	\$0	\$0
NEFHS Deland	1876	\$175,696	40 to 49	\$1,142,114	\$0	\$0
Blue Springs Surgery	92	\$95,640	50 to 59	\$2,526,090	\$0	\$0
Quest Diagnostics Tampa	2235	\$93,237	60 to 64	\$877,003	\$0	\$0
Florida Hospital Fish	764	\$77,806	65 and Older	\$534,899	\$0	\$0
Florida Orthopaedic	726	\$73,164	<b>Totals</b>	<b>\$5,933,640</b>	<b>\$0</b>	<b>\$0</b>
Orange City Surgery	166	\$68,638				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
Month	Paid	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
January 20	\$65,205	Medical	\$17,607	40	\$704,280
February 20	\$308,816	Vision	\$0	11	\$0
March 20	\$588,249	RX	\$0	11	\$0
April 20	\$646,953				
May 20	\$504,379				
June 20	\$674,530				
July 20	\$703,117				
August 20	\$554,052				
September 20	\$737,662				
October 20	\$564,189				
November 20	\$325,539				
December 20	\$260,948				
<b>Total:</b>	<b>\$5,933,640</b>	<b>Total:</b>			<b>\$704,280</b>

# Executive Summary for 00532

Client: West Volusia Hospital Authority  
 Paid Dates: 1/1/2020 to 12/31/2020  
 Location: All

Benefit Plan: All  
 TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	2	\$468	\$279	\$189	\$14	\$0	\$176	0.00%
AMBULANCE	53	\$79,803	\$79,803	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	561	\$821,843	\$776,351	\$45,492	\$0	\$0	\$45,492	0.77%
CHIROPRATIC	221	\$10,485	\$4,640	\$5,845	\$1,160	\$0	\$4,685	0.08%
COVID-19	1461	\$735,582	\$622,329	\$113,253	\$4	\$0	\$113,248	1.91%
DIALYSIS	118	\$79,314	\$66,553	\$12,761	\$0	\$0	\$12,761	0.22%
DME/APPLIANCE	86	\$99,331	\$99,331	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	2994	\$7,639,898	\$6,904,790	\$735,107	\$22,691	\$0	\$712,416	12.01%
HOME HEALTH CARE	2	\$195	\$195	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	2525	\$922,916	\$922,916	\$0	\$0	\$0	\$0	0.00%
INJECTION	11	\$180	\$109	\$72	\$0	\$0	\$72	0.00%
INPATIENT PHYS	3633	\$740,717	\$551,566	\$189,151	\$0	\$0	\$189,151	3.19%
IP HOSP CHARGES	843	\$14,291,457	\$13,103,493	\$1,187,964	\$0	\$0	\$1,187,964	20.02%
LAB OP	1	\$1,433	\$1,089	\$344	\$0	\$0	\$344	0.01%
MATERNITY	144	\$17,493	\$10,626	\$6,867	\$0	\$0	\$6,867	0.12%
MEDICAL MISC	646	\$767,267	\$730,480	\$36,787	\$1,240	\$0	\$35,547	0.60%
OFFICE VISIT	10415	\$1,779,493	\$917,603	\$861,890	\$58,080	\$0	\$803,810	13.55%
OP PHYSICIAN	1981	\$606,031	\$403,595	\$202,435	\$1,259	\$0	\$201,176	3.39%
OTHER	515	\$58,957	\$55,096	\$3,860	\$0	\$0	\$3,860	0.07%
OUTPAT HOSP	53	\$317,814	\$290,935	\$26,879	\$1,381	\$0	\$25,498	0.43%
PSYCHIATRIC	1059	\$318,123	\$189,571	\$128,552	\$4,470	\$0	\$124,082	2.09%
RADIATION /CHEMO	1265	\$1,929,058	\$1,291,462	\$637,596	\$87	\$0	\$637,508	10.74%
SLEEP DISORDER	62	\$8,401	\$8,401	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	68	\$309,684	\$275,865	\$33,819	\$0	\$0	\$33,819	0.57%
SURG FACILITY	422	\$3,170,834	\$2,660,293	\$510,541	\$2,886	\$0	\$507,655	8.56%
SURGERY	885	\$124,669	\$98,031	\$26,639	\$30	\$0	\$26,609	0.45%
SURGERY IP	327	\$485,501	\$407,348	\$78,153	\$0	\$0	\$78,153	1.32%
SURGERY OP	1095	\$1,221,233	\$930,880	\$290,353	\$7	\$0	\$290,346	4.89%
TELEMEDICINE	32	\$4,694	\$3,519	\$1,175	\$0	\$0	\$1,175	0.02%
THERAPY	2392	\$265,117	\$157,547	\$107,571	\$8,580	\$0	\$98,991	1.67%
URGENT CARE	14	\$3,869	\$3,869	\$0	\$0	\$0	\$0	0.00%
VISION	157	\$2,380	\$2,380	\$0	\$0	\$0	\$0	0.00%
WELLNESS	2296	\$233,423	\$163,261	\$70,162	\$60	\$0	\$70,102	1.18%
XRAY/ LAB	33877	\$6,142,041	\$5,372,615	\$769,426	\$47,292	\$0	\$722,134	12.17%
<b>Totals:</b>	<b>70216</b>	<b>\$43,189,701</b>	<b>\$37,106,821</b>	<b>\$6,082,880</b>	<b>\$149,241</b>	<b>\$0</b>	<b>\$5,933,640</b>	

Block of Business ID: EBMSI  
Client ID: 00532

Eligibility Date: : 1/1/2021 to 12/31/2021

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**There is no data to display  
for the parameters you  
entered**

# Enrollment Counts by Postal Code

Block of Business ID: EBMSI  
Client ID: 00532

As Of Date: 12/31/2020

Postal Code	Employee Count	Dependent Count	Total Count
14424	1	0	1
32102	2	0	2
32105	1	0	1
32130	82	0	82
32180	108	0	108
32190	35	0	35
32713	77	0	77
32720	582	0	582
32724	364	0	364
32725	405	0	405
32728	1	0	1
32738	361	0	361
32739	1	0	1
32744	26	0	26
32753	2	0	2
32763	149	0	149
32764	16	0	16
32771	1	0	1
<b>Total</b>	<b>2214</b>	<b>0</b>	<b>2214</b>





## Tier Census by Product 12/1/2020

Block of Business ID: EBMSI  
Client ID: 00532

Products: MM,DE,VI  
Status: A,C,NC,R,V

### 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2176	950	1226	0	0	0	0	2176
		Subtotal for Active:	2176	950	1226	0	0	0	0	2176
		Total for Medical:	2176	950	1226	0	0	0	0	2176



## Tier Census by Product 12/15/2020

Block of Business ID: EBMSI  
Client ID: 00532

Products: MM,DE,VI  
Status: A,C,NC,R,V

### 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2196	957	1239	0	0	0	0	2196
		Subtotal for Active:	2196	957	1239	0	0	0	0	2196
		Total for Medical:	2196	957	1239	0	0	0	0	2196



## Tier Census by Product 12/31/2020

Block of Business ID: EBMSI  
Client ID: 00532

Products: MM,DE,VI  
Status: A,C,NC,R,V

### 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	2214	967	1247	0	0	0	0	2214
		Subtotal for Active:	2214	967	1247	0	0	0	0	2214
		Total for Medical:	2214	967	1247	0	0	0	0	2214

# Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 12/1/2020 to 12/31/2020

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	1	459.00	0.00	273.46	185.54	10.00	0.00	175.54	0.07%
AMBULANCE	4	1,490.00	1,490.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	38	77,773.10	19,003.00	50,235.42	8,534.68	0.00	0.00	8,534.68	3.27%
CHIROPRACTIC	23	1,000.00	0.00	475.81	524.19	190.00	0.00	334.19	0.13%
COVID-19	54	11,452.54	6,267.04	3,569.09	1,616.41	0.00	0.00	1,616.41	0.62%
DIALYSIS	20	36,246.50	33,139.50	1,785.04	1,321.96	0.00	0.00	1,321.96	0.51%
DME/APPLIANCE	4	5,835.00	5,835.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	434	344,917.96	343,044.09	1,317.31	556.56	50.00	0.00	506.56	0.19%
HOME HEALTH CARE	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	97	14,582.14	14,582.14	0.00	0.00	0.00	0.00	0.00	0.00%
INJECTION	1	60.00	0.00	35.55	24.45	0.00	0.00	24.45	0.01%
INPATIENT PHYS	190	14,838.52	14,600.90	-6,628.05	6,865.67	0.00	0.00	6,865.67	2.63%
IP HOSP CHARGES	10	76,220.36	76,220.36	-5,175.37	5,175.37	0.00	0.00	5,175.37	1.98%
MATERNITY	18	3,752.50	2,730.00	645.05	377.45	0.00	0.00	377.45	0.14%
MEDICAL MISC	184	14,505.72	-822.00	10,467.66	4,860.06	238.48	0.00	4,621.58	1.77%
OFFICE VISIT	1212	93,732.80	4,539.97	49,192.50	40,000.33	3,845.00	0.00	36,155.33	13.86%
OP PHYSICIAN	229	44,144.97	-5,130.00	31,147.43	18,127.54	106.33	0.00	18,021.21	6.91%
OTHER	214	120.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00%
PSYCHIATRIC	185	20,711.16	132.00	9,013.91	11,565.25	550.00	0.00	11,015.25	4.22%
RADIATION /CHEMO	201	120,848.00	-587.00	76,429.98	45,005.02	21.44	0.00	44,983.58	17.24%
SLEEP DISORDER	20	3,719.56	3,719.56	0.00	0.00	0.00	0.00	0.00	0.00%
SURG FACILITY	22	173,717.32	0.00	140,311.28	33,406.04	350.00	0.00	33,056.04	12.67%
SURGERY	221	3,832.07	-2,163.29	4,805.89	1,189.47	0.00	0.00	1,189.47	0.46%
SURGERY IP	14	11,386.18	-4,164.50	14,407.17	1,143.51	0.00	0.00	1,143.51	0.44%
SURGERY OP	74	91,652.72	341.64	72,858.33	18,452.75	0.00	0.00	18,452.75	7.07%
THERAPY	353	35,396.12	1,025.00	18,399.85	15,971.27	1,400.00	0.00	14,571.27	5.58%
URGENT CARE	2	410.00	410.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	2	40.00	40.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	609	21,029.14	8,339.45	6,630.90	6,058.79	0.00	0.00	6,058.79	2.32%
XRAY/ LAB	3714	320,480.79	147,807.61	123,507.13	49,166.05	2,418.62	0.00	46,747.43	17.91%
00532	8151	1,544,354.17	670,520.47	603,705.34	270,128.36	9,179.87	0.00	260,948.49	100.00%
<b>Totals:</b>	8151	1,544,354.17	670,520.47	603,705.34	270,128.36	9,179.87	0.00	260,948.49	100.00%



# Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 12/31/2020

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	2	468.00	0.00	278.82	189.18	13.64	0.00	175.54	0.00%
AMBULANCE	53	79,803.00	79,803.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	561	821,843.01	99,753.49	676,597.18	45,492.34	0.00	0.00	45,492.34	0.77%
CHIROPRACTIC	221	10,485.00	32.00	4,608.01	5,844.99	1,160.00	0.00	4,684.99	0.08%
COVID-19	1461	735,581.79	376,558.92	245,770.21	113,252.66	4.25	0.00	113,248.41	1.91%
DIALYSIS	118	79,313.50	45,492.50	21,060.40	12,760.60	0.00	0.00	12,760.60	0.22%
DME/APPLIANCE	86	99,331.03	96,456.03	2,875.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	2994	7,639,897.63	2,054,691.62	4,850,098.71	735,107.30	22,691.27	0.00	712,416.03	12.01%
HOME HEALTH CARE	2	195.00	195.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	2525	922,916.00	922,916.00	0.00	0.00	0.00	0.00	0.00	0.00%
INJECTION	11	180.00	60.00	48.50	71.50	0.00	0.00	71.50	0.00%
INPATIENT PHYS	3633	740,717.23	200,465.13	351,100.84	189,151.26	0.00	0.00	189,151.26	3.19%
IP HOSP CHARGES	843	14,291,456.84	7,139,843.03	5,963,649.63	1,187,964.18	0.00	0.00	1,187,964.18	20.02%
LAB OP	1	1,432.91	0.00	1,089.04	343.87	0.00	0.00	343.87	0.01%
MATERNITY	144	17,492.64	10,977.52	-351.96	6,867.08	0.00	0.00	6,867.08	0.12%
MEDICAL MISC	646	767,266.75	668,845.03	61,635.19	36,786.53	1,239.87	0.00	35,546.66	0.60%
OFFICE VISIT	10415	1,779,493.35	150,607.97	766,995.28	861,890.10	58,080.00	0.00	803,810.10	13.55%
OP PHYSICIAN	1981	606,030.68	59,400.31	344,195.12	202,435.25	1,259.46	0.00	201,175.79	3.39%
OTHER	515	58,956.64	54,736.64	359.85	3,860.15	0.00	0.00	3,860.15	0.07%
OUTPAT HOSP	53	317,814.06	85,680.41	205,254.96	26,878.69	1,380.89	0.00	25,497.80	0.43%
PSYCHIATRIC	1059	318,123.24	9,892.77	179,678.51	128,551.96	4,470.00	0.00	124,081.96	2.09%
RADIATION /CHEMO	1265	1,929,058.05	88,744.26	1,202,717.99	637,595.80	87.30	0.00	637,508.50	10.74%
SLEEP DISORDER	62	8,400.81	8,400.81	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	68	309,683.78	38,663.21	237,202.06	33,818.51	0.00	0.00	33,818.51	0.57%
SURG FACILITY	422	3,170,833.94	367,019.68	2,293,273.71	510,540.55	2,885.69	0.00	507,654.86	8.56%
SURGERY	885	124,669.49	2,121.10	95,909.88	26,638.51	30.00	0.00	26,608.51	0.45%
SURGERY IP	327	485,500.51	118,895.51	288,452.43	78,152.57	0.00	0.00	78,152.57	1.32%
SURGERY OP	1095	1,221,232.79	47,767.60	883,112.53	290,352.66	6.62	0.00	290,346.04	4.89%
TELEMEDICINE	32	4,694.00	1,851.00	1,667.59	1,175.41	0.00	0.00	1,175.41	0.02%
THERAPY	2392	265,117.13	5,143.21	152,403.37	107,570.55	8,580.00	0.00	98,990.55	1.67%
URGENT CARE	14	3,869.00	3,869.00	0.00	0.00	0.00	0.00	0.00	0.00%
VISION	157	2,380.00	2,380.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	2296	233,423.06	30,828.08	132,432.79	70,162.19	59.90	0.00	70,102.29	1.18%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 10:36:16 on 01 January 2021



## Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 12/31/2020

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority cont'd)									
XRAY/ LAB	33877	6,142,040.52	1,197,306.28	4,175,308.26	769,425.98	47,291.82	0.00	722,134.16	12.17%
00532	70216	43,189,701.38	13,969,397.11	23,137,423.90	6,082,880.37	149,240.71	0.00	5,933,639.66	100.00%
Totals:	70216	43,189,701.38	13,969,397.11	23,137,423.90	6,082,880.37	149,240.71	0.00	5,933,639.66	100.00%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 10:36:17 on 01 January 2021

# Cost of Major

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 12/1/2020 to 12/31/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	35	104	58,514.11	22.42%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	49	67	31,820.14	12.19%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	124	226	31,207.25	11.96%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	108	132	23,963.16	9.18%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	30	49	17,800.08	6.82%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	58	80	16,771.10	6.43%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	36	65	14,271.10	5.47%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	33	42	11,432.30	4.38%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	68	110	11,311.98	4.33%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	65	82	10,174.11	3.90%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	34	43	9,224.02	3.53%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	45	56	7,531.14	2.89%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	30	35	5,458.24	2.09%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	18	50	4,909.89	1.88%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	6	25	2,107.62	0.81%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	6	10	1,549.50	0.59%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	10	10	1,443.95	0.55%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	7	8	785.93	0.30%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	1	5	672.87	0.26%
				763	1199	260,948.49	100.00%

# Cost of Major

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02	Neoplasms	176	1160	825,860.28	13.92%
00532	West Volusia Hospital Authority	18	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere...	956	3564	732,179.36	12.34%
00532	West Volusia Hospital Authority	13	Diseases of the Musculoskeletal System & Connective Tissue	692	3159	651,464.63	10.98%
00532	West Volusia Hospital Authority	14	Diseases of the Genitourinary System	400	1493	566,954.20	9.55%
00532	West Volusia Hospital Authority	11	Diseases of the Digestive System	397	1254	520,614.22	8.77%
00532	West Volusia Hospital Authority	09	Diseases of Circulatory System	452	1201	392,692.45	6.62%
00532	West Volusia Hospital Authority	21	Factors Influencing Health Status and Contact with Health Services	744	1760	360,820.79	6.08%
00532	West Volusia Hospital Authority	04	Endocrine, nutritional and metabolic diseases	644	1995	296,312.14	4.99%
00532	West Volusia Hospital Authority	10	Diseases of the Respiratory System	374	1169	291,000.07	4.90%
00532	West Volusia Hospital Authority	03	Diseases of the blood and blood-forming organs & disorders involving the...	116	665	259,117.23	4.37%
00532	West Volusia Hospital Authority	01	Certain infectious and parasitic disease	176	431	213,594.65	3.60%
00532	West Volusia Hospital Authority	05	Mental, Behavioral and Neurodevelopmental disorders	305	1319	202,542.38	3.41%
00532	West Volusia Hospital Authority	19	Injury, Poisoning and Certain Other Consequences of External Causes	199	619	193,734.37	3.27%
00532	West Volusia Hospital Authority	06	Diseases of the nervous system	208	441	107,692.48	1.81%
00532	West Volusia Hospital Authority	07	Diseases of the eye & adnexa	220	459	97,427.44	1.64%
00532	West Volusia Hospital Authority	12	Diseases of the skin & subcutaneous tissue	178	410	92,683.94	1.56%
00532	West Volusia Hospital Authority	22	Codes for Special Purposes	38	122	88,657.88	1.49%
00532	West Volusia Hospital Authority	15	Pregnancy, childbirth and the puerperium	26	123	24,352.45	0.41%
00532	West Volusia Hospital Authority	08	Diseases of the ear & mastoid process	75	120	14,042.11	0.24%
00532	West Volusia Hospital Authority	17	Congenital malformations, deformations and chromosomal abnormalities	8	11	1,896.59	0.03%
				6384	21475	5,933,639.66	100.00%



# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 12/1/2020 to 12/31/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	11.04	Hernia	2	2	16,104.88	6.17%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	6	39	14,365.18	5.50%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	13	21	14,071.74	5.39%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	2	7	12,235.52	4.69%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	20	23	9,852.49	3.78%
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	26	29	9,434.84	3.62%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	1	2	8,847.28	3.39%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	24	49	8,216.15	3.15%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	44	75	7,913.85	3.03%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	11	17	7,863.45	3.01%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	24	32	6,869.51	2.63%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	26	42	6,789.51	2.60%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	42	44	6,681.83	2.56%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	4	7	6,617.88	2.54%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	2	4	6,370.78	2.44%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	32	53	6,360.35	2.44%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	16	16	5,982.02	2.29%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	18	37	5,325.77	2.04%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	11	13	5,292.01	2.03%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	27	28	4,537.72	1.74%
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	4	5	4,121.81	1.58%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	8	20	4,087.27	1.57%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	21	25	3,739.98	1.43%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	14	16	3,394.50	1.30%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	22	33	3,238.82	1.24%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	7	15	2,848.44	1.09%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	12	13	2,817.11	1.08%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	2	5	2,636.90	1.01%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	16	18	2,568.49	0.98%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	14	15	2,476.69	0.95%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 02:20:40 on 01 January 2021

## Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 12/1/2020 to 12/31/2020

ClientId	Client Name	CategoryId	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	11	12	2,359.84	0.90%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	5	17	2,318.75	0.89%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	13	20	2,160.18	0.83%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	2	7	2,139.87	0.82%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	3	6	2,060.28	0.79%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	13	13	1,616.52	0.62%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	17	18	1,610.82	0.62%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	4	18	1,587.91	0.61%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	7	15	1,550.29	0.59%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoVacute respiratory disease	6	10	1,549.50	0.59%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	8	12	1,398.52	0.54%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	11	11	1,347.69	0.52%
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	8	8	1,336.99	0.51%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	6	8	1,319.48	0.51%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	2	5	1,262.98	0.48%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	5	8	1,201.30	0.46%
00532	West Volusia Hospital Authority	07.06	Glaucoma	7	9	1,173.05	0.45%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	3	3	1,168.30	0.45%
00532	West Volusia Hospital Authority	19.11	Injuries involving multiple body regions	1	10	1,094.02	0.42%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	8	8	1,046.71	0.40%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	6	12	1,007.60	0.39%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	1	3	997.71	0.38%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	1	4	934.13	0.36%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	7	9	933.45	0.36%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	6	11	896.54	0.34%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	10	10	837.17	0.32%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	7	9	818.03	0.31%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	2	8	800.83	0.31%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	5	5	789.95	0.30%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	5	11	756.42	0.29%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 12/1/2020 to 12/31/2020

Clientid	Client Name	Categoryid	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	3	4	725.05	0.28%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	5	8	722.09	0.28%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	6	7	705.53	0.27%
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	4	10	698.06	0.27%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	5	5	682.19	0.26%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	1	5	672.87	0.26%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	7	9	609.38	0.23%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	5	8	601.28	0.23%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	4	4	568.44	0.22%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	4	5	537.74	0.21%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	5	6	524.50	0.20%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	3	3	512.13	0.20%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	2	4	498.88	0.19%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	2	2	492.01	0.19%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	4	4	481.29	0.18%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	3	3	475.20	0.18%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	5	6	471.06	0.18%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	2	3	465.92	0.18%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	5	5	429.36	0.16%
00532	West Volusia Hospital Authority	01.16	Mycoses	3	3	392.59	0.15%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	2	4	355.11	0.14%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	3	3	337.23	0.13%
00532	West Volusia Hospital Authority	07.08	Disorders of optic nerve and visual pathways	1	2	335.58	0.13%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	2	3	322.85	0.12%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	2	2	312.76	0.12%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	3	3	302.01	0.12%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	2	3	297.54	0.11%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	5	5	296.73	0.11%
00532	West Volusia Hospital Authority	06.08	Polyneuropathies and other disorders of the peripheral nervous system	3	3	290.16	0.11%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	1	1	276.27	0.11%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 12/1/2020 to 12/31/2020

Client ID	Client Name	Category ID	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	4	4	273.50	0.10%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	4	4	270.52	0.10%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	1	3	259.69	0.10%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	2	2	256.08	0.10%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	1	2	219.13	0.08%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	2	2	207.27	0.08%
00532	West Volusia Hospital Authority	02.03	Malignant neoplasms of respiratory and intrathoracic organs	1	1	203.31	0.08%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	1	1	199.11	0.08%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	2	2	195.43	0.07%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	2	2	181.64	0.07%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	1	1	180.72	0.07%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	1	1	156.38	0.06%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	3	3	140.18	0.05%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	1	1	134.38	0.05%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	1	1	131.42	0.05%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	1	1	130.01	0.05%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	2	2	128.71	0.05%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	2	2	116.39	0.04%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	1	1	112.41	0.04%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	1	1	103.46	0.04%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	1	1	99.18	0.04%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	1	1	96.24	0.04%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	1	1	93.43	0.04%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	2	2	88.10	0.03%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	1	1	83.99	0.03%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	1	1	82.80	0.10%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	2	2	69.64	0.03%
00532	West Volusia Hospital Authority	07.11	Other disorders of eye and adnexa	1	1	68.56	0.03%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	1	1	67.50	0.03%
00532	West Volusia Hospital Authority	13.16	Chondropathies	1	1	65.23	0.02%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 02:20:40 on 01 January 2021

## Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 12/1/2020 to 12/31/2020

Client ID	Client Name	Category ID	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	1	1	53.95	0.02%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	1	1	49.08	0.02%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	1	2	45.19	0.02%
00532	West Volusia Hospital Authority	01.15	Other viral diseases	1	1	35.00	0.01%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	1	1	15.81	0.01%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	1	1	14.41	0.01%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	1	1	10.76	0.00%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	1	1	7.98	0.00%
00532	West Volusia Hospital Authority	02.01	Malignant neoplasms of lip, oral cavity and pharynx	1	1	6.89	0.00%
				820	1199	260,948.49	100.00%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

ClientID	Client Name	CategoryID	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of
00532	West Volusia Hospital Authority	18.02	Symptoms and signs involving the digestive system and abdomen	371	1089	256,379.27	4.32%
00532	West Volusia Hospital Authority	04.02	Diabetes mellitus	337	1217	224,535.02	3.78%
00532	West Volusia Hospital Authority	14.10	Noninflammatory disorders of female genital tract	140	403	217,637.11	3.67%
00532	West Volusia Hospital Authority	18.01	Symptoms and signs involving the circulatory and respiratory systems	359	830	186,623.39	3.15%
00532	West Volusia Hospital Authority	09.03	Hypertensive diseases	294	575	169,148.98	2.85%
00532	West Volusia Hospital Authority	01.04	Other bacterial diseases	29	97	164,548.86	2.77%
00532	West Volusia Hospital Authority	21.09	Encounters for other specific health care	72	157	161,142.25	2.72%
00532	West Volusia Hospital Authority	13.10	Other dorsopathies	308	931	147,263.26	2.48%
00532	West Volusia Hospital Authority	21.01	Persons encountering health services for examinations	555	1039	137,913.58	2.32%
00532	West Volusia Hospital Authority	02.17	Malignant neoplasms of lymphoid, hematopoietic and related tissue	7	133	134,856.06	2.27%
00532	West Volusia Hospital Authority	11.02	Diseases of esophagus, stomach and duodenum	185	436	131,785.30	2.22%
00532	West Volusia Hospital Authority	02.08	Malignant neoplasms of breast	21	221	125,963.39	2.12%
00532	West Volusia Hospital Authority	13.04	Osteoarthritis	117	251	123,292.05	2.08%
00532	West Volusia Hospital Authority	13.09	Spondylopathies	121	391	120,580.03	2.03%
00532	West Volusia Hospital Authority	02.02	Malignant neoplasms of digestive organs	13	216	116,227.84	1.96%
00532	West Volusia Hospital Authority	05.04	Mood [affective] disorders	164	894	99,834.75	1.68%
00532	West Volusia Hospital Authority	13.05	Other joint disorders	270	761	93,121.22	1.57%
00532	West Volusia Hospital Authority	02.11	Malignant neoplasms of urinary tract	4	37	92,431.34	1.56%
00532	West Volusia Hospital Authority	09.04	Ischemic heart diseases	70	114	91,499.66	1.54%
00532	West Volusia Hospital Authority	10.05	Chronic lower respiratory diseases	142	427	90,854.27	1.53%
00532	West Volusia Hospital Authority	11.09	Disorders of gallbladder, biliary tract and pancreas	44	139	89,751.86	1.51%
00532	West Volusia Hospital Authority	11.06	Other diseases of intestines	121	281	88,674.94	1.49%
00532	West Volusia Hospital Authority	22.1	Emergency Use 2019-nCoV acute respiratory disease	38	122	88,657.88	1.49%
00532	West Volusia Hospital Authority	14.04	Urolithiasis	36	187	85,834.26	1.45%
00532	West Volusia Hospital Authority	18.08	General symptoms and signs	228	466	82,345.42	1.39%
00532	West Volusia Hospital Authority	02.03	Malignant neoplasms of respiratory and intrathoracic organs	4	39	79,698.66	1.34%
00532	West Volusia Hospital Authority	13.13	Other soft tissue disorders	205	475	74,016.14	1.25%
00532	West Volusia Hospital Authority	03.05	Other disorders of blood and blood-forming organs	28	189	73,635.88	1.24%
00532	West Volusia Hospital Authority	03.01	Nutritional anemias	50	222	73,372.22	1.24%
00532	West Volusia Hospital Authority	12.01	Infections of the skin and subcutaneous tissue	57	187	70,243.81	1.18%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

Block	Client Name	Category	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of
00532	West Volusia Hospital Authority	11.05	Noninfective enteritis and colitis	33	109	69,887.55	1.18%
00532	West Volusia Hospital Authority	03.03	Aplastic and other anemias and other bone marrow failure syndromes	47	174	67,527.41	1.14%
00532	West Volusia Hospital Authority	14.02	Renal tubulo-interstitial diseases	22	65	65,775.14	1.11%
00532	West Volusia Hospital Authority	18.12	Abnormal findings on diagnostic imaging and in function studies, without...	144	258	64,120.32	1.08%
00532	West Volusia Hospital Authority	06.06	Episodic and paroxysmal disorders	129	247	64,070.60	1.08%
00532	West Volusia Hospital Authority	11.04	Hernia	32	79	63,564.59	1.07%
00532	West Volusia Hospital Authority	14.03	Acute kidney failure and chronic kidney disease	59	313	63,331.39	1.07%
00532	West Volusia Hospital Authority	05.02	Mental and behavioral disorders due to psychoactive substance use	39	98	60,642.20	1.02%
00532	West Volusia Hospital Authority	02.19	Benign neoplasms, except benign neuroendocrine tumors	93	175	58,062.09	0.98%
00532	West Volusia Hospital Authority	10.11	Other diseases of the respiratory system	41	189	50,232.39	0.85%
00532	West Volusia Hospital Authority	14.06	Other diseases of the urinary system	88	193	48,632.20	0.82%
00532	West Volusia Hospital Authority	02.05	Melanoma and other malignant neoplasms of skin	14	61	48,325.78	0.81%
00532	West Volusia Hospital Authority	10.02	Influenza and pneumonia	50	115	47,809.26	0.81%
00532	West Volusia Hospital Authority	18.09	Abnormal findings on examination of blood, without diagnosis	151	259	46,252.72	0.78%
00532	West Volusia Hospital Authority	04.09	Metabolic disorders	290	496	44,540.53	0.75%
00532	West Volusia Hospital Authority	03.04	Coagulation defects, purpura and other hemorrhagic conditions	14	72	44,084.62	0.74%
00532	West Volusia Hospital Authority	19.09	Injuries to the knee and lower leg	39	117	41,441.58	0.70%
00532	West Volusia Hospital Authority	02.09	Malignant neoplasms of female genital organs	4	49	40,203.62	0.68%
00532	West Volusia Hospital Authority	10.09	Other diseases of the pleura	7	31	38,613.13	0.65%
00532	West Volusia Hospital Authority	09.06	Other forms of heart disease	101	225	38,323.96	0.65%
00532	West Volusia Hospital Authority	13.11	Disorders of muscles	37	73	34,388.64	0.58%
00532	West Volusia Hospital Authority	09.09	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	47	88	33,908.38	0.57%
00532	West Volusia Hospital Authority	07.04	Disorders of lens	38	89	33,476.87	0.56%
00532	West Volusia Hospital Authority	11.08	Diseases of liver	35	99	33,429.74	0.56%
00532	West Volusia Hospital Authority	10.01	Acute upper respiratory infections	119	198	32,171.96	0.54%
00532	West Volusia Hospital Authority	14.07	Diseases of male genital organs	47	102	30,436.10	0.51%
00532	West Volusia Hospital Authority	02.06	Malignant neoplasms of mesothelial and soft tissue	1	30	30,203.90	0.51%
00532	West Volusia Hospital Authority	19.05	Injuries to the shoulder and upper arm	18	44	29,421.71	0.50%
00532	West Volusia Hospital Authority	18.06	Symptoms and signs involving cognition, perception, emotional state and...	78	146	27,703.08	0.47%
00532	West Volusia Hospital Authority	02.14	Malignant neoplasms of ill-defined, other secondary and unspecified sites	10	28	27,029.79	0.46%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:37:36 on 01 January 2021



# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

				Unique Patients	Claim Count	Paid Amount	Percent of
00532	West Volusia Hospital Authority	09.07	Cerebrovascular diseases	34	66	26,533.93	0.45%
00532	West Volusia Hospital Authority	05.05	Anxiety, dissociative, stress-related, somatoform and other nonpsychotic...	114	235	26,402.38	0.44%
00532	West Volusia Hospital Authority	14.08	Disorders of breast	71	132	24,581.07	0.41%
00532	West Volusia Hospital Authority	18.03	Symptoms and signs involving the skin and subcutaneous tissue	97	149	23,151.25	0.39%
00532	West Volusia Hospital Authority	19.07	Injuries to the wrist, hand and fingers	24	57	22,856.24	0.39%
00532	West Volusia Hospital Authority	21.15	Persons with potential health hazards related to family and personal history...	95	181	22,121.40	0.37%
00532	West Volusia Hospital Authority	02.20	Neoplasms of uncertain behavior, polycythemia vera and myelodysplastic...	30	50	21,829.47	0.37%
00532	West Volusia Hospital Authority	18.05	Symptoms and signs involving the genitourinary system	103	179	21,412.58	0.36%
00532	West Volusia Hospital Authority	19.22	Complications of surgical and medical care, not elsewhere classified	14	25	20,693.17	0.35%
00532	West Volusia Hospital Authority	06.11	Other disorders of the nervous system	38	81	20,433.29	0.34%
00532	West Volusia Hospital Authority	10.03	Other acute lower respiratory infections	47	90	18,063.29	0.30%
00532	West Volusia Hospital Authority	21.07	Persons with potential health hazards related to communicable diseases	114	163	17,560.74	0.30%
00532	West Volusia Hospital Authority	13.08	Deforming dorsopathies	23	52	17,461.14	0.29%
00532	West Volusia Hospital Authority	19.04	Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals	22	51	17,378.48	0.29%
00532	West Volusia Hospital Authority	14.09	Inflammatory diseases of female pelvic organs	37	59	15,957.12	0.27%
00532	West Volusia Hospital Authority	09.08	Diseases of arteries, arterioles and capillaries	32	51	15,763.72	0.27%
00532	West Volusia Hospital Authority	21.08	Persons encountering health services in circumstances related to reproduction	53	167	15,703.83	0.26%
00532	West Volusia Hospital Authority	04.01	Disorders of thyroid gland	87	163	15,421.67	0.26%
00532	West Volusia Hospital Authority	11.03	Diseases of appendix	2	9	15,159.65	0.26%
00532	West Volusia Hospital Authority	07.06	Glaucoma	49	87	14,880.77	0.25%
00532	West Volusia Hospital Authority	13.07	Systemic connective tissue disorders	13	55	14,819.98	0.25%
00532	West Volusia Hospital Authority	07.03	Disorders of sclera, cornea, iris and ciliary body	11	31	14,817.19	0.25%
00532	West Volusia Hospital Authority	02.10	Malignant neoplasms of male genital organs	7	50	14,255.31	0.24%
00532	West Volusia Hospital Authority	11.01	Diseases of oral cavity and salivary glands	39	71	14,129.27	0.24%
00532	West Volusia Hospital Authority	11.10	Other diseases of the digestive system	20	28	14,115.89	0.24%
00532	West Volusia Hospital Authority	10.04	Other diseases of upper respiratory tract	71	113	12,832.61	0.22%
00532	West Volusia Hospital Authority	02.15	Malignant neuroendocrine tumors	2	4	12,491.34	0.21%
00532	West Volusia Hospital Authority	05.03	Schizophrenia, schizotypal, delusional, and other non-mood psychotic disorders	17	69	12,416.64	0.21%
00532	West Volusia Hospital Authority	07.10	Visual disturbances and blindness	72	104	12,087.11	0.20%
00532	West Volusia Hospital Authority	18.11	Abnormal findings on examination of other body fluids, substances and...	24	74	11,503.01	0.19%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 01:37:40 on 01 January 2021



# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

				Unique Patients	Claim Count	Paid Amount	Percent of
00532	West Volusia Hospital Authority	19.10	Injuries to the ankle and foot	31	93	11,026.29	0.19%
00532	West Volusia Hospital Authority	14.11	Intraoperative and postprocedural complications and disorders of...	3	5	10,883.04	0.18%
00532	West Volusia Hospital Authority	01.01	Intestinal infectious diseases	7	11	10,874.77	0.18%
00532	West Volusia Hospital Authority	06.07	Nerve, nerve root and plexus disorders	28	58	10,645.11	0.18%
00532	West Volusia Hospital Authority	02.18	In situ neoplasms	6	40	10,618.70	0.18%
00532	West Volusia Hospital Authority	19.08	Injuries to the hip and thigh	10	67	9,923.39	0.17%
00532	West Volusia Hospital Authority	09.05	Pulmonary heart disease and diseases of pulmonary circulation	13	40	9,342.05	0.16%
00532	West Volusia Hospital Authority	19.01	Injuries to the head	19	36	9,226.46	0.16%
00532	West Volusia Hospital Authority	07.01	Disorders of eyelid, lacrimal system and orbit	37	64	8,811.02	0.15%
00532	West Volusia Hospital Authority	12.09	Other disorders of the skin and subcutaneous tissue	53	82	8,621.88	0.15%
00532	West Volusia Hospital Authority	18.04	Symptoms and signs involving the nervous and musculoskeletal systems	30	75	8,116.73	0.14%
00532	West Volusia Hospital Authority	01.13	Viral hepatitis	26	84	8,036.00	0.14%
00532	West Volusia Hospital Authority	02.13	Malignant neoplasms of thyroid and other endocrine glands	2	10	7,943.66	0.13%
00532	West Volusia Hospital Authority	15.04	Other maternal disorders predominantly related to pregnancy	12	33	7,530.14	0.13%
00532	West Volusia Hospital Authority	01.16	Mycoses	48	63	7,296.75	0.12%
00532	West Volusia Hospital Authority	13.15	Other osteopathies	9	37	7,254.85	0.12%
00532	West Volusia Hospital Authority	13.03	Inflammatory polyarthropathies	26	81	7,244.97	0.12%
00532	West Volusia Hospital Authority	19.18	Poisoning by, adverse effects of and underdosing of drugs, medicaments and...	5	14	7,235.77	0.12%
00532	West Volusia Hospital Authority	01.14	Human immunodeficiency virus [HIV] disease	16	69	7,134.56	0.12%
00532	West Volusia Hospital Authority	06.05	Demyelinating diseases of the central nervous system	2	4	6,911.68	0.12%
00532	West Volusia Hospital Authority	15.05	Maternal care related to the fetus and amniotic cavity and possible delivery...	7	11	6,466.19	0.11%
00532	West Volusia Hospital Authority	09.10	Other and unspecified disorders of the circulatory system	9	18	6,216.92	0.10%
00532	West Volusia Hospital Authority	13.12	Disorders of synovium and tendon	14	27	6,164.90	0.10%
00532	West Volusia Hospital Authority	19.03	Injuries to the thorax	11	21	6,005.32	0.10%
00532	West Volusia Hospital Authority	12.03	Dermatitis and eczema	45	64	5,926.09	0.10%
00532	West Volusia Hospital Authority	04.07	Other nutritional deficiencies	52	65	5,737.95	0.10%
00532	West Volusia Hospital Authority	08.01	Diseases of external ear	35	47	5,285.84	0.09%
00532	West Volusia Hospital Authority	19.13	Effects of foreign body entering through natural orifice	8	13	5,203.78	0.09%
00532	West Volusia Hospital Authority	08.02	Diseases of middle ear and mastoid	31	42	5,094.59	0.09%
00532	West Volusia Hospital Authority	12.07	Disorders of skin appendages	35	51	5,004.92	0.08%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

00532	West Volusia Hospital Authority	01.15	Other viral diseases	12	19	4,715.86	0.08%
00532	West Volusia Hospital Authority	13.16	Chondropathies	5	12	4,688.66	0.08%
00532	West Volusia Hospital Authority	19.06	Injuries to the elbow and forearm	10	31	4,681.54	0.08%
00532	West Volusia Hospital Authority	07.02	Disorders of conjunctiva	29	35	4,234.95	0.07%
00532	West Volusia Hospital Authority	04.04	Disorders of other endocrine glands	13	38	4,187.83	0.07%
00532	West Volusia Hospital Authority	15.01	Pregnancy with abortive outcome	5	23	4,060.49	0.07%
00532	West Volusia Hospital Authority	01.11	Viral infections characterized by skin and mucous membrane lesions	18	30	3,905.24	0.07%
00532	West Volusia Hospital Authority	14.05	Other disorders of kidney and ureter	18	33	3,804.09	0.06%
00532	West Volusia Hospital Authority	06.08	Polyneuropathies and other disorders of the peripheral nervous system	19	31	3,768.84	0.06%
00532	West Volusia Hospital Authority	18.13	Abnormal tumor markers	11	24	3,661.44	0.06%
00532	West Volusia Hospital Authority	02.22	Neoplasms of unspecified behavior	7	7	3,427.80	0.06%
00532	West Volusia Hospital Authority	15.02	Supervision of high risk pregnancy	7	37	3,225.96	0.05%
00532	West Volusia Hospital Authority	19.20	Other and unspecified effects of external causes	7	14	3,213.84	0.05%
00532	West Volusia Hospital Authority	07.05	Disorders of choroid and retina	13	18	3,055.45	0.05%
00532	West Volusia Hospital Authority	01.21	Bacterial and viral infectious agents	13	21	2,921.50	0.05%
00532	West Volusia Hospital Authority	21.14	Persons encountering health services in other circumstances	11	20	2,835.26	0.05%
00532	West Volusia Hospital Authority	07.07	Disorders of vitreous body and globe	9	13	2,886.72	0.05%
00532	West Volusia Hospital Authority	21.16	Weeks of Gestation	14	24	2,625.98	0.04%
00532	West Volusia Hospital Authority	19.02	Injuries to the neck	6	9	2,151.43	0.04%
00532	West Volusia Hospital Authority	08.03	Diseases of inner ear	3	16	2,084.15	0.04%
00532	West Volusia Hospital Authority	07.11	Other disorders of eye and adnexa	11	13	2,047.23	0.03%
00532	West Volusia Hospital Authority	09.02	Chronic rheumatic heart diseases	22	24	1,954.85	0.03%
00532	West Volusia Hospital Authority	01.05	Infections with a predominantly sexual mode of transmission	7	15	1,716.71	0.03%
00532	West Volusia Hospital Authority	12.05	Urticaria and erythema	8	11	1,619.70	0.03%
00532	West Volusia Hospital Authority	08.04	Other disorders of ear	12	15	1,577.53	0.03%
00532	West Volusia Hospital Authority	15.09	Other obstetric conditions, not elsewhere classified	8	14	1,539.16	0.03%
00532	West Volusia Hospital Authority	02.01	Malignant neoplasms of lip, oral cavity and pharynx	2	8	1,441.09	0.02%
00532	West Volusia Hospital Authority	15.06	Complications of labor and delivery	2	4	1,412.37	0.02%
00532	West Volusia Hospital Authority	04.08	Overweight, obesity and other hyperalimentation	9	10	1,328.36	0.02%
00532	West Volusia Hospital Authority	19.19	Toxic effects of substances chiefly nonmedicinal as to source	5	9	1,174.80	0.02%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

Client ID	Client Name	Category ID	Category Description	Unique Patients	Claim Count	Paid Amount	Percent of
00532	West Volusia Hospital Authority	19.11	Injuries involving multiple body regions	1	10	1,094.02	0.02%
00532	West Volusia Hospital Authority	05.11	Unspecified mental disorder	1	2	1,067.21	0.02%
00532	West Volusia Hospital Authority	17.09	Congenital malformations and deformations of the musculoskeletal system	4	7	961.65	0.02%
00532	West Volusia Hospital Authority	05.10	Behavioral and emotional disorders with onset usually occurring in childhood...	5	8	939.34	0.02%
00532	West Volusia Hospital Authority	02.04	Malignant neoplasms of bone and articular cartilage	1	2	850.44	0.01%
00532	West Volusia Hospital Authority	01.19	Pediculosis, acariasis and other infestations	5	8	827.21	0.01%
00532	West Volusia Hospital Authority	07.08	Disorders of optic nerve and visual pathways	2	3	788.14	0.01%
00532	West Volusia Hospital Authority	06.04	Other degenerative diseases of the nervous system	3	6	763.58	0.01%
00532	West Volusia Hospital Authority	12.04	Papulosquamous disorders	6	7	745.53	0.01%
00532	West Volusia Hospital Authority	13.14	Disorders of bone density and structure	7	8	667.30	0.01%
00532	West Volusia Hospital Authority	01.02	Tuberculosis	3	4	659.05	0.01%
00532	West Volusia Hospital Authority	01.17	Protozoal diseases	2	7	611.85	0.01%
00532	West Volusia Hospital Authority	18.10	Abnormal findings on examination of urine, without diagnosis	11	13	595.61	0.01%
00532	West Volusia Hospital Authority	05.01	Mental disorders due to known physiological conditions	3	5	571.46	0.01%
00532	West Volusia Hospital Authority	19.14	Burns and corrosions of external body surface, specified by site	2	4	544.83	0.01%
00532	West Volusia Hospital Authority	07.09	Disorders of ocular muscles, binocular movement, accommodation and...	2	2	541.99	0.01%
00532	West Volusia Hospital Authority	17.03	Congenital malformations of the circulatory system	1	1	540.58	0.01%
00532	West Volusia Hospital Authority	06.09	Diseases of myoneural junction and muscle	2	8	495.57	0.01%
00532	West Volusia Hospital Authority	21.13	Body mass index	5	5	478.77	0.01%
00532	West Volusia Hospital Authority	05.06	Behavioral syndromes associated with physiological disturbances and...	4	4	433.97	0.01%
00532	West Volusia Hospital Authority	10.07	Other respiratory diseases principally affecting the interstitium	4	5	413.77	0.01%
00532	West Volusia Hospital Authority	06.03	Extrapyramidal and movement disorders	4	4	379.95	0.01%
00532	West Volusia Hospital Authority	12.06	Radiation-related disorders of the skin and subcutaneous tissue	5	5	357.60	0.01%
00532	West Volusia Hospital Authority	18.07	Symptoms and signs involving speech and voice	2	2	314.54	0.01%
00532	West Volusia Hospital Authority	04.03	Other disorders of glucose regulation and pancreatic internal secretion	2	3	299.28	0.01%
00532	West Volusia Hospital Authority	17.10	Other congenital malformations	2	2	278.93	0.00%
00532	West Volusia Hospital Authority	03.07	Certain disorders involving the immune mechanism	2	6	266.24	0.00%
00532	West Volusia Hospital Authority	04.06	Malnutrition	2	2	237.05	0.00%
00532	West Volusia Hospital Authority	05.07	Disorders of adult personality and behavior	2	4	234.43	0.00%
00532	West Volusia Hospital Authority	03.02	Hemolytic anemias	2	2	230.86	0.02%

# Cost of Minor

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 1/1/2020 to 12/31/2020

				Number of Patients	Number of Claims	Paid Amount	Percent of Total
00532	West Volusia Hospital Authority	06.01	Inflammatory diseases of the central nervous system	2	2	223.86	0.00%
00532	West Volusia Hospital Authority	13.17	Other disorders of the musculoskeletal system and connective tissue	1	2	196.68	0.00%
00532	West Volusia Hospital Authority	21.12	Blood type	1	2	180.50	0.00%
00532	West Volusia Hospital Authority	12.08	Intraoperative and postprocedural complications of skin and subcutaneous...	2	3	164.41	0.00%
00532	West Volusia Hospital Authority	21.02	Genetic carrier and genetic susceptibility to disease	1	1	156.13	0.00%
00532	West Volusia Hospital Authority	15.08	Complications predominantly related to the puerperium	1	1	118.14	0.00%
00532	West Volusia Hospital Authority	17.06	Other congenital malformations of the digestive system	1	1	115.43	0.01%
00532	West Volusia Hospital Authority	13.01	Infectious arthropathies	1	1	106.60	0.00%
00532	West Volusia Hospital Authority	21.06	Hormone sensitivity malignancy status	1	1	102.35	0.00%
00532	West Volusia Hospital Authority	13.18	Intraoperative and postprocedural complications and disorders of...	1	1	82.78	0.00%
00532	West Volusia Hospital Authority	14.01	Glomerular diseases	1	1	82.68	0.00%
00532	West Volusia Hospital Authority	04.10	Postprocedural endocrine and metabolic complications and disorders, not...	1	1	24.45	0.00%
00532	West Volusia Hospital Authority	10.06	Lung diseases due to external agents	1	1	9.39	0.00%
				8646	21475	5,933,639.66	100.00%



## Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 12/1/2020 to 12/31/2020

### 00532-West Volusia Hospital Authority

DeLand	96	11,274.08	0.00	0.00	0.00	0.00	11,274.08
Deltona	149	12,758.61	0.00	0.00	0.00	0.00	12,758.61
miCareDeLand	1365	107,999.51	0.00	0.00	0.00	0.00	107,999.51
miCareDelton	1557	120,933.86	0.00	0.00	0.00	0.00	120,933.86
miCarePierse	139	7,068.47	0.00	0.00	0.00	0.00	7,068.47
Pierson	7	913.96	0.00	0.00	0.00	0.00	913.96
00532 Totals:	3313	260,948.49	0.00	0.00	0.00	0.00	260,948.49



## Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 12/31/2020

### 00532-West Volusia Hospital Authority

DeLand	11048	2,185,172.91	0.00	0.00	0.00	0.00	2,185,172.91
Deltona	15099	2,977,157.39	0.00	0.00	0.00	0.00	2,977,157.39
miCareDeLand	2079	185,779.74	0.00	0.00	0.00	0.00	185,779.74
miCareDeltona	2433	213,476.15	0.00	0.00	0.00	0.00	213,476.15
miCarePierse	233	16,885.24	0.00	0.00	0.00	0.00	16,885.24
Pierson	1584	355,168.23	0.00	0.00	0.00	0.00	355,168.23
<b>00532 Totals:</b>	<b>32476</b>	<b>5,933,639.66</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>5,933,639.66</b>



# Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 12/1/2020 to 12/31/2020

		PRO		AJC		In Paid		Patient Re	
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	1067	0.00	0.00	0.00



# Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 12/1/2020 to 12/31/2020

55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	9	1,316.78	0.00	273.34	1,043.44	933.44	30.00
55-0799729	1750546313	NEFHS Deltona 2160	Deltona	FL	Hospital	5	612.50	0.00	10.35	602.15	602.15	0.00
55-0799729	1396282208	Nefhs Daytona	South Daytona	FL	Hospital	1	122.50	0.00	2.07	120.43	115.43	5.00
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	3	406.00	0.00	0.00	406.00	0.00	0.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	10	852.84	0.00	0.00	852.84	0.00	0.00





# Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 12/31/2020



20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	1067	0.00	0.00	0.00	0.00	0.00
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## Top Providers by Paid Amount for Tins: '550799729'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2020 to 12/31/2020

											Plan Paid	Patn
55-0799729	1750546313	NEFHS Deltona 2160	Deltona	FL	Hospital	2241	287,937.62	0.00	45,206.78	240,987.10	220,023.00	8,586.60
55-0799729	1407026016	NEFHS Deland	Deland	FL	Hospital	1793	223,041.96	0.00	28,430.18	190,633.90	169,723.63	6,565.00
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Clinic	659	81,878.96	0.00	8,863.85	72,397.37	66,411.73	2,595.00
55-0799729	1467907626	NEFHS Deland 1205	Deland	FL	Hospital	300	33,089.98	0.00	-1,893.78	33,989.07	30,266.21	815.00
55-0799729	1396282208	Nefhs Daytona	South Daytona	FL	Hospital	92	9,668.98	0.00	-646.08	9,742.10	8,556.30	315.00
55-0799729	1407026016	NEFHS Deland	Deland	FL	Clinic	82	7,852.08	0.00	-828.70	6,373.26	5,972.53	80.00
55-0799729	1447501291	Nefhs Pediatrics	Deland	FL	Clinic	38	5,736.24	0.00	1,157.83	4,578.41	4,335.91	120.00
55-0799729	1427605534	Nefhs Deltona 1200	Deltona	FL	Hospital	13	1,884.38	0.00	318.79	1,565.59	1,510.59	55.00
55-0799729	1992792311	Northeast Florida Health Services	Deland	FL	Hospital	15	1,502.94	0.00	-155.40	1,570.14	1,375.14	20.00
55-0799729	1992792311	NDFHS Administration	Deland	FL	Hospital	11	1,111.42	0.00	-93.39	944.61	660.39	0.00
55-0799729	1467907626	Nefhs Dental Deland	Deland	FL	Hospital	1	102.42	0.00	-18.01	120.43	120.43	0.00
55-0799729	1992792311	Nefhs Pierson	Pierson	FL	Hospital	1	179.34	0.00	58.91	120.43	115.43	5.00
55-0799729	1396282208	NEFHS Daytona	Daytona Beach	FL	Hospital	8	842.20	0.00	0.00	842.20	0.00	0.00
55-0799729	1467907626	Family Health Source	Deland	FL	Family Practice	1	122.50	0.00	0.00	122.50	0.00	0.00

# CLAIMS PAID BY MONTH

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Valley Hospital Authority																
Deland	01-2020	\$1,662.15	\$1,351.75	\$11,978.43	\$4,935.94	\$771.70	157	\$20,899.87	\$0.00	911	\$22.72	\$1.82	\$1.48	\$13.15	\$5.42	\$0.85
Deland	02-2020	\$5,938.50	\$2,314.04	\$18,122.16	\$24,899.44	\$483.17	720	\$102,845.31	\$0.00	914	\$112.63	\$42.24	\$2.23	\$20.36	\$27.24	\$3.51
Deland	03-2020	\$116,924.89	\$4,260.28	\$28,415.25	\$59,475.23	\$50,309.08	894	\$1,380,344.00	\$0.00	911	\$232.03	\$128.35	\$4.48	\$31.18	\$41.99	\$5.52
Deland	04-2020	\$130,862.48	\$3,708.16	\$22,082.23	\$81,487.68	\$12,514.89	941	\$2,304,475.27	\$0.00	807	\$208.64	\$145.89	\$4.17	\$24.80	\$88.55	\$13.90
Deland	05-2020	\$72,332.41	\$7,396.66	\$21,028.74	\$64,381.74	\$12,882.65	1038	\$1,788,080.20	\$0.00	927	\$132.10	\$76.09	\$7.08	\$22.68	\$103.45	\$17.90
Deland	06-2020	\$103,852.00	\$7,426.75	\$27,141.03	\$83,313.93	\$17,329.84	1212	\$2,170,083.85	\$0.00	968	\$224.24	\$107.29	\$6.51	\$28.04	\$95.41	\$17.90
Deland	07-2020	\$1,894,212.25	\$9,822.40	\$25,012.32	\$119,380.28	\$2,022.78	1086	\$3,244,558.54	\$0.00	991	\$322.71	\$120.98	\$2.88	\$25.24	\$120.44	\$5.38
Deland	08-2020	\$1,27,380.96	\$4,718.31	\$15,843.31	\$83,819.05	\$10,725.68	1038	\$2,222,335.81	\$0.00	1006	\$221.43	\$127.15	\$4.89	\$19.78	\$83.50	\$10.27
Deland	09-2020	\$163,414.95	\$9,219.94	\$28,236.42	\$116,568.12	\$16,604.81	1415	\$3,911,014.24	\$0.00	1046	\$316.49	\$156.23	\$1.95	\$26.99	\$111.44	\$15.87
Subtotal:		\$942,087.70	\$48,748.12	\$188,389.29	\$575,271.01	\$87,521.30	8501	\$18,838,893.43	\$0.00	6070	\$214.50	\$110.04	\$4.75	\$23.15	\$87.12	\$9.51
Deltona	01-2020	\$5,981.94	\$104.23	\$14,520.99	\$13,434.92	\$2,400.85	217	\$32,838.13	\$0.00	885	\$38.23	\$6.14	\$0.12	\$14.42	\$12.24	\$2.71
Deltona	02-2020	\$87,197.30	\$3,813.18	\$20,840.59	\$72,150.81	\$2,896.50	1051	\$166,909.66	\$0.00	876	\$217.84	\$89.20	\$4.31	\$73.71	\$82.09	\$3.30
Deltona	03-2020	\$120,132.34	\$7,569.40	\$23,723.15	\$156,019.28	\$4,404.35	1139	\$313,808.52	\$0.00	875	\$156.71	\$117.29	\$6.07	\$27.11	\$118.31	\$7.32
Deltona	04-2020	\$192,127.90	\$9,143.86	\$24,140.23	\$112,931.88	\$11,280.46	1331	\$359,624.35	\$0.00	840	\$417.41	\$229.91	\$10.89	\$26.74	\$134.44	\$13.43
Deltona	05-2020	\$154,833.88	\$1,683.17	\$24,787.02	\$82,562.87	\$19,047.85	1275	\$288,892.59	\$0.00	874	\$328.25	\$177.15	\$8.48	\$28.36	\$84.47	\$21.79
Deltona	06-2020	\$219,737.85	\$10,900.99	\$35,987.25	\$139,878.37	\$7,044.81	1755	\$447,378.01	\$0.00	895	\$484.57	\$244.85	\$11.80	\$27.14	\$189.87	\$21.12
Deltona	07-2020	\$163,982.55	\$11,402.50	\$35,987.25	\$139,878.37	\$7,044.81	1755	\$447,378.01	\$0.00	920	\$377.58	\$167.37	\$12.33	\$36.12	\$152.04	\$7.98
Deltona	08-2020	\$177,280.57	\$6,485.48	\$18,061.28	\$80,101.54	\$8,240.17	1441	\$489,956.00	\$0.00	980	\$351.78	\$167.37	\$8.85	\$19.42	\$88.13	\$8.87
Deltona	09-2020	\$141,585.89	\$7,801.30	\$22,954.46	\$143,342.78	\$16,905.44	1662	\$322,823.87	\$0.00	934	\$397.41	\$151.59	\$8.35	\$25.09	\$153.09	\$13.10
Subtotal:		\$1,253,028.39	\$62,550.11	\$218,381.79	\$848,973.80	\$93,131.83	11775	\$2,878,381.29	\$0.00	8032	\$320.44	\$156.01	\$7.79	\$21.18	\$114.23	\$11.89
miCareDeland	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeland	10-2020	\$11.02	\$266.97	\$115.43	\$4,094.16	\$0.00	87	\$4,487.58	\$0.00	1066	\$4.00	\$0.36	\$0.24	\$0.11	\$3.58	\$2.07
miCareDeland	11-2020	\$0.00	\$491.78	\$0.00	\$70,369.69	\$74.75	423	\$70,920.20	\$0.00	1132	\$62.65	\$0.00	\$0.43	\$0.00	\$62.15	\$0.00
miCareDeland	12-2020	\$11.62	\$770.31	\$115.43	\$153,350.64	\$74.75	1048	\$154,934.18	\$0.00	1184	\$87.85	\$0.00	\$0.01	\$0.00	\$87.84	\$0.00
Subtotal:		\$22.64	\$1,529.06	\$215.86	\$157,505.80	\$74.75	1658	\$175,412.36	\$0.00	3360	\$46.48	\$0.02	\$0.23	\$0.03	\$148.18	\$0.02
miCareDeltona	01-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	02-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	03-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	05-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	06-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	08-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeltona	10-2020	\$2,138.18	\$13.09	\$115.43	\$10,981.06	\$0.00	122	\$13,238.65	\$0.00	830	\$41.40	\$0.00	\$0.00	\$0.00	\$41.40	\$0.00
miCareDeltona	11-2020	\$0.00	\$1,353.82	\$0.00	\$71,282.73	\$0.00	631	\$72,747.55	\$0.00	928	\$14.22	\$2.30	\$0.01	\$0.12	\$11.79	\$0.00
miCareDeltona	12-2020	\$0.00	\$88.74	\$0.00	\$84,744.30	\$0.00	693	\$84,824.04	\$0.00	923	\$102.79	\$0.00	\$0.00	\$0.00	\$102.84	\$0.00
Subtotal:		\$2,138.18	\$1,456.65	\$115.43	\$177,177.78	\$0.00	1346	\$188,812.04	\$0.00	2788	\$88.88	\$0.11	\$0.12	\$0.04	\$89.38	\$0.00
miCarePensacola	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCarePensacola	10-2020	\$839.18	\$108.16	\$0.35	\$163.22	\$0.00	18	\$1,126.48	\$0.00	131	\$13.19	\$8.41	\$0.98	\$0.06	\$5.83	\$0.00
miCarePensacola	11-2020	\$0.00	\$113.54	\$0.00	\$4,232.09	\$0.00	62	\$4,345.63	\$0.00	130	\$64.20	\$0.00	\$0.87	\$0.00	\$65.12	\$0.00
miCarePensacola	12-2020	\$1.00	\$0.00	\$0.00	\$9,066.07	\$0.00	58	\$9,067.07	\$0.00	129	\$59.27	\$0.00	\$0.00	\$0.00	\$59.27	\$0.00
Subtotal:		\$839.18	\$221.70	\$0.35	\$14,461.38	\$0.00	137	\$13,540.18	\$0.00	367	\$38.67	\$7.14	\$0.81	\$0.06	\$35.87	\$0.00
N/A	01-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$15,217.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$78,873.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$43,215.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$88,601.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$78,858.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$48,209.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	07-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$28,722.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	08-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	09-2020	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$11,848.50	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal:		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$752,211.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Pierson	01-2020	\$8,473.91	\$0.00	\$1,788.72	\$199.11	\$196.19	21	\$10,667.93	\$0.00	117	\$91.18	\$27.43	\$0.00	\$15.36	\$1.70	\$1.89
Pierson	02-2020	\$12,244.24	\$154.19	\$2,800.78	\$4,880.40	\$208.98	103	\$18,981.47	\$0.00	120	\$156.01	\$102.08	\$1.29	\$23.48	\$24.94	\$1.72
Pierson	03-2020	\$20,235.41	\$481.84	\$4,858.38	\$37,117.20	\$328.25	134	\$48,000.58	\$0.00	120	\$252.00	\$186.83	\$2.85	\$40.48	\$209.31	\$2.44
Pierson	04-2020	\$33,710.58	\$184.29	\$4,248.31	\$15,381.38	\$3,510.85	147	\$51,221.81	\$0.00	118	\$484.04	\$285.88	\$3.34	\$35.68	\$130.18	\$29.75
Pierson	05-2020	\$17,105.25	\$429.37	\$1,857.38	\$16,718.42	\$3,084.19	111	\$19,109.05	\$0.00	123	\$137.96	\$139.07	\$2.35	\$15.06	\$136.41	\$25.07
Pierson	06-2020	\$7,385.53	\$558.01	\$2,955.77	\$4,744.26	\$2,894.45	145	\$16,573.01	\$0.00	128	\$147.82	\$58.99	\$4.43	\$23.18	\$37.57	\$22.97
Pierson	07-2020	\$11,785.40	\$1,116.78	\$5,878.78	\$4,745.42	\$3,803.41	200	\$27,439.77	\$0.00	128	\$217.78	\$103.28	\$8.88	\$18.64	\$37.68	\$31.72
Pierson	08-2020	\$21,964.82	\$559.37	\$2,408.82	\$3,680.83	\$2,123.22	144	\$27,028.55	\$0.00	131	\$282.72	\$167.82	\$5.03	\$16.93	\$75.27	\$16.21
Pierson	09-2020	\$27,221.13	\$1,107.63	\$4,080.25	\$14,540.88	\$2,620.43	218	\$48,512.92	\$0.00	132	\$376.05	\$206.24	\$6.19	\$30.91	\$110.45	\$13.09
Subtotal:		\$160,128.37	\$4,743.10	\$30,814.57	\$106,927.39	\$18,799.05	1223	\$321,523.30	\$0.00	1113	\$288.86	\$142.88	\$4.26	\$27.75	\$90.87	\$16.29
Grand Total:		\$2,389,700.98	\$110,901.84	\$487,805.52	\$1,878,857.60	\$193,643.33	24032	\$5,081,868.57	\$152,211.00	24289	\$208.47	\$87.13	\$4.55	\$18.44	\$81.38	\$7.97

## Parameters

Beginning Location:  
Ending Location:  
Paid Date: 1/1/2020-12/31/2020  
Client ID: 00532  
Location: 00942222



**Nurturing Families  
Building Communities**

**The House Next Door**  
*Serving  
Volusia and Flagler Counties*

**Administrative**

Offices 804

North Woodland

Blvd. DeLand, FL

32720

386-734-7571

386-734-0252 (fax)

**DeLand Counseling Center**

121 W. Pennsylvania Ave.

DeLand, FL 32720

Counseling: 386-738-9169

Programs: 386-734-2236

386-943-8823 (fax)

**Deltona Counseling**

Center 840 Deltona

Blvd., Suite K Deltona,

FL 32725

Counseling and Programs:

386-860-1776

386-860-6006 (fax)

**Flagler Counseling**

Center

25 N Old Kings Road #7B

Palm Coast, FL 32137

386-738-9169

386-943-8823

**S. Daytona Counseling Center**

1000 Big Tree

Road Daytona

Beach, FL

32114 386-301-

4073

386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACCOUNTABILITY



December 1, 2020

West Volusia Hospital Authority

**Monthly Enrollment Report**

In the month of November there were 220 appointments to assist with new applications and 22 appointments to assist with pended applications from October-November. For a total of 242 Phone Interviews with clients.

157 applications were submitted for verification and enrollment. Of these, 157 were processed by the end of the month (includes the October roll overs -0- from previous month) leaving the balance of 0 to roll over into December 2020 for approval.

Of the 157 that were processed, 138 were approved and 14 were denied. There were 5 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 3-5 days to appear active in system.

Respectfully submitted by Gail Hallmon



**Nurturing Families  
Building Communities**

**The House Next Door**  
*Serving  
Volusia and Flagler Counties*

Administrative  
Offices 804  
North Woodland  
Blvd. DeLand, FL  
32720  
386-734-7571  
386-734-0252 (fax)

DeLand Counseling Center  
121 W. Pennsylvania Ave.  
DeLand, FL 32720  
Counseling: 386-738-9169  
Programs: 386-734-2236  
386-943-8823 (fax)

Deltona Counseling  
Center 840 Deltona  
Blvd., Suite K Deltona,  
FL 32725  
Counseling and Programs:  
386-860-1776  
386-860-6006 (fax)

Flagler Counseling  
Center  
25 N Old Kings Road #7B  
Palm Coast, FL 32137  
386-738-9169  
386-943-8823

S. Daytona Counseling Center  
1000 Big Tree  
Road Daytona  
Beach, FL  
32114 386-301-  
4073  
386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACCOUNTABILITY



January 4, 2021

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of December there were 300 appointments to assist with new applications and 39 appointments to assist with pended applications from November-December. For a total of 339 Phone Interviews with clients.

280 applications were submitted for verification and enrollment. Of these, 280 were processed by the end of the month (includes the November roll overs -0- from previous month) leaving the balance of 0 to roll over into January 2021 for approval.

Of the 280 that were processed, 256 were approved and 13 were denied. There were 11 pended remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 3-5 days to appear active in system.

Respectfully submitted by Gail Hallmon

**APPLICATION FOR THE WVHA CITIZENS ADVISORY  
COMMITTEE**

**NAME:** Elmer C Holt

**ADDRESS:** 2547 Buena Vista Dr. DeLand, Fl. 32724

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**HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT:** 15 years

**HOME PHONE:** (386) 457-0144 **CELL PHONE:** (386) 457-0144

**WORK PHONE:** N/A

**EMAIL ADDRESS:** echolt54@gmail.com

**ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION:**

Professional experience includes 12 years in the managed care field as a Provider Relations Representative for firms with commercial, worker's compensation and Medicaid products. I am a past Director of the Community Choice Health Plan which was a Medicaid HMO based out of the Volusia County Health Department with oversight by the Florida HRS Department. I have private and public sector management experience in Public Safety responsible for contract negotiations, RFP procurement and project management. I achieved a Bachelor's Degree in Social Sciences from UCF with studies in Public Administration, Political Science, Economics and Psychology. I am currently retired and residing in DeLand. It would be an honor to volunteer my time and utilize my past experiences to further the Board's mission. Thank you.

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APPLICATION FOR THE WVHA CITIZENS ADVISORY  
COMMITTEE

NAME: Dolores Guzman

ADDRESS: 808 S. Hancock Dr.  
Deltona, FL 32725

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT: 26 YEARS

HOME PHONE: — CELL PHONE: (407) 314-4007

WORK PHONE: (386) 255-1799

EMAIL ADDRESS: piry8531@gmail.com

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION:

Family Dentist of Daytona Beach - 14 years  
As Bus. Administrator - Billing for  
ALL Health Insurance for company.

Navigator - Health Planning Council - 3 years  
Helping citizens of Volusia get Health  
Care through the Affordable Health Care  
working together with Florida Hospital  
& local resources for the community

Board member and Treasurer for  
Hispanic American Youth Group of Deltona

Background - Health - Accounting & Insurance

APPLICATION FOR THE WVHA CITIZENS ADVISORY  
COMMITTEE

NAME: Patrick J. Rogers

ADDRESS: 517 Golden Arm Rd.

Deltona, FL 32738-8606

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT: 4 years

HOME PHONE: 386-259-9562 CELL PHONE: 607-769-3930

WORK PHONE: \_\_\_\_\_

EMAIL ADDRESS: rogers p517@outlook.com

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION:

I have worked my entire career in the healthcare and human services sectors, beginning as a Radiologic Technologist in 1973. After earning my B.S. and Ed.M. degrees, I became the Director of the School of Radiography at St. James Medical Hospital, and then as Director of Educational Services and Continuing Medical Education. Upon completing my M.B.A. I became the Executive Director of the Institute for Human Services, a nonprofit management support organization. During that time I was on the Alachua County Memorial Hospital Board of Directors for 13 years, serving as President for 10 years. I was also President of the Leukemia Healthcare Foundation Board of Trustees, the Alachua County Healthcare System Board of Directors and on the Executive Committee of the Fingershakes Healthcare Performing Provider system, a part of the LYS Medical Region initiative. I retired in 2018 and currently serve on the National AHA Board of Directors as Treasurer, and as President of our HOA.

- please see attached resume for more detail.



# Patrick J. Rogers

517 Golden Arm Road  
Deltona, FL 32738-8606

Mobile: 607.769.3930  
e-mail: rogersp517@outlook.com

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## SUMMARY OF QUALIFICATIONS

Executive Director with 35 years of progressive administration experience in Human Services, Healthcare and Education, including all aspects of organization management, strategic planning, financial management, resource allocation, technology and knowledge management systems, community outreach and cross-sector/multiple organization coordination. Administered and evaluated federal, state and foundation funded programs; Designed and implemented multi-site Healthcare Performance Improvement/CQI initiatives; Lead initiatives for intergraton of human services and healthcare to address the social determinants of health, Develop and present management seminars and workshops, provide board and organizational development.

## EDUCATION

<b>Master of Business Administration (M.B.A.)</b> Alfred University	1996 Alfred, NY
<b>Master of Education (Ed.M.)</b> University of Buffalo	1981 Buffalo, NY
<b>Bachelor of Science (B.S., Magna Cum Laude)</b> University of Buffalo	1980 Buffalo, NY
<b>Radiologic Technology (RT (R), L.R.T.)</b> W.C.A. Hospital School of Radiography	1973 Jamestown, NY

## PROFESSIONAL EXPERIENCE

<b>Executive Director (Retired)</b> Institute for Human Services, Inc.	1997 - 2018 Bath, NY
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- Chief Executive Officer for a multi-service, \$3.8 MM 501(c)3 nonprofit management support organization composed of public and private planners, funders and providers in the area of human services, health and education; serve on and consult for multiple regional and state-wide boards; developed and implemented organizational strategic planning process resulting in current organization and program structure, developed and implemented program and financial metrics, developed and implemented mission focused for-profit initiatives to support under/non funded nonprofit services, moved from annual operating deficit to consistent annual net income/asset growth, increased organizational equity by 600% over 10 years.
- Expanded Information and Referral services from one county to five counties and became part of the national 211 I&R system, leveraged real-time call information to inform regional program development in multiple agencies; provide lead agency services, fiscal administration, oversight and program evaluation for NY-501 CoC, AmeriCorps and Healthy Families federal and state funded programs; integrated Steuben Rural Health Network and lead strategic planning to restructure network, identify collaborative network priorities, recruit staff and integrate organizational competencies
- Developed and administer two collaborative Resource Development Groups which have accessed over \$40M for program funding and was selected for national recognition; developed and implemented two county wide Integrated Planning initiatives which directs over \$125M/year in services funding and addresses critical and emerging county-wide needs through coordinated interagency initiatives. Developed and provided foundation funded Organizational Capacity Building series for 23 organizations in the Southern Tier; provide multiple capacity building consultation and services for multiple organizations, facilitate strategic planning and provide organizational and board development services in nonprofit and public agencies; serve as leader and convener for interagency initiatives and regional networks, including Southern Tier Nonprofit Executive Directors Group; present variety of professional management education programs to local, regional and state-wide organizations and associations
- Developed IHS Coordinated Transportation Services and Volunteer Driver Program serving 4 counties and annually providing over 1M miles of transportation for frail and elderly and Non Emergency Medical Transportation; developed and integrated Mobility Management planning into a range of IHS and regional services; Co-chair 13 County Medical Health Transportation Committee.

**Director of Experiential Education** 1996 - 1997  
 Alfred University Alfred, NY

- Developed experiential education affiliations between Private and Public sectors and all schools in the university; established process for departmental research project
- Counseled students and provided career development workshops for School of Business, School Psychology and School of Engineering and Professional Studies

**Director of Educational Services** 1987 - 1996  
**Director, School of Radiography** 1981 - 1987  
 St. James Mercy Hospital Hornell, NY

- Administered all mandatory and continuing education for >900 employees, implemented competency-based orientation and management development programs to meet the multi-disciplinary educational needs; sponsored and coordinated education and training for all functional areas and levels of management and professional staff
- Prepared and successfully completed institutional accreditation to become an American Medical Association Category 1 Continuing Medical Education provider; developed Bethesda Lecture series, Clinical Update and Grand Rounds programs for physicians
- Performed organization-wide departmental and management assessments and developed/coordinated education programs for the implementation of new services; administered all management student affiliations, designed/implemented multiple departmental performance improvement plans
- Performed complete curriculum revision and restructuring of the accredited School of Radiography, administered department, instructed courses and served as NYS Program Evaluator for accreditation

**Radiologic Technologist/Instructor** 1973 - 1981  
 Millard Fillmore Hospital, Kaiser Medical Center, Tri-County Memorial Hospital

- Performed diagnostic radiography, special procedures, emergency room radiography, ultrasound imaging, etc. in variety of health care settings
- Developed/revised courses, instructed Radiologic Sciences curriculum

**Nonprofit/Health Care Management Consultant** 1985 - present

- Provide regional and statewide board and organizational Development consulting, developed and implemented multiple capacity building and total quality management systems
- Develop/present credit/noncredit management and professional development programs in multiple sectors

### **Professional Nonprofit Board/Advisory Committee Experience**

- Alliance for Information and Referral Systems (AIRS): National Board of Directors, Treasurer (current)
- Treeshore Development Association: Board of Directors, President (current)
- Ira Davenport Memorial Hospital: Board of Directors, President (2006 – 2016)
- Finger Lakes Healthcare Performing Provider System; Executive Committee, NOCN member
- Arnot Health System: Board of Directors, Executive Committee
- New York State Association for Rural Health (NYSARH): Board of Directors
- IDMH Children's Trust Fund: Board of Trustees
- Catholic Charities Steuben: Board of Directors
- New York State Alliance for Information and Referral Systems (NYSAIRS): Board of Directors, President
- Steuben County - Youth Board, Community Services Board and Office for the Aging: Boards of Directors
- Sothern Tier Library System: Board of Directors
- United Way of the Southern Tier: Community Solutions Committee and FEMA Local Board, Chairman
- Allegany Western Steuben Rural Health Network: Board of Directors, President

APPLICATION FOR THE WVHA CITIZENS ADVISORY  
COMMITTEE

NAME: Linda S. White

ADDRESS: 1908 Salem Ct

Delkona, FL 32738

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT: 26 years

HOME PHONE: \_\_\_\_\_ CELL PHONE: 386 479-1388

WORK PHONE: \_\_\_\_\_

EMAIL ADDRESS: WhiteL@cfl.rr.com

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION:

ent { Licensed Physical Therapist Asst  
Certified Holistic Health & Wellness Coach  
Former Board Chair Haven Recovery  
Former Vice Chair Region V Red Cross  
Former Chamber of Commerce Ex Director  
Former Director Business Development  
and Field Operations First American Health Care  
Former State of Florida Emergency Response Unit  
Public Information  
Interviewer for Outbreaks & Pandemics

APPLICATION FOR THE WVHA CITIZENS ADVISORY  
COMMITTEE

NAME: Jenneffer Tulapaka

ADDRESS: 844 N. Stone St, #208  
DeLand, FL 32720

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT: 13 yrs

HOME PHONE: \_\_\_\_\_ CELL PHONE: 386 747 1361

WORK PHONE: 386 758 3733

EMAIL ADDRESS: jenneffer@jenneffer.com

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION:

Please see attached  
sheet

# Dr. Jenneffer Pulapaka, DPM

## Biography

*"My goal has been to study, travel, drink, and eat with others to inspire change."*  
-- Jenneffer Pulapaka



©2016 Jenneffer Pulapaka

Over the past thirteen years, Dr. Jenneffer Pulapaka's expertise in podiatric surgery has helped thousands of patients. She opened her practice in 2005, **DeLand Foot and Leg Center (DFALC)**, where she currently sees patients. DFALC was the first female podiatric surgeon's office in a community where less than 10% of the surgeons were women. It is the first and longest-running female surgical practice in West Volusia County. *"I believe every patient needs a physician who will be an advocate to help them regain their health"*. Her surgical training has taken her to Miami for her residency and the Ilizarov Institute for her fellowship. She was the first certified Women-Owned medical practice in the United States. [www.DeLandPodiatry.com](http://www.DeLandPodiatry.com)

**Women Inspiring Change & Community Development (WICCD)** was founded in 2017, by Dr. Pulapaka to encourage women in round-table discussions, podcasts, and talks with decision makers who seek ideal aspirations, goals, missions and objectives while inspiring positive change. [www.WICCD.org](http://www.WICCD.org)

**by Women Marketplace** is under development by Dr. Pulapaka to provide business women and men a single venue for purchasing products and unique services that are women owned, produced, or designed. This allows our customers and vendors the ability to secure quality products that are consciously sourced in focused markets, saving them valuable time. As a business we believe in supporting and nurturing the work of talented women, of all nationalities, working cooperatively with others to uphold equal humanity. [www.ByWomenMarketplace.com](http://www.ByWomenMarketplace.com)

Dr. Pulapaka is also a Co-owner/General Manager and Wine Director of **Cress Restaurant**, a business dedicated to improving our food system, through local sources, sustainable practices, and refined flavours. She is a member of the Monterey Bay Aquarium Blue Ribbon Task Force, a team of culinary advisors that provide guidance and feedback to their Seafood Watch program and sustainable seafood work. Additionally she has been an active participant in helping and promoting programs by Chef Active Network. CAN is a proud partner with the James Beard Foundation's Chefs Boot Camps for Policy and Change. This program helps chefs use their powerful voice and extensive networks to positively influence changes to our food system. *"Cress has relationships with where our food comes from, with the individuals who are growing them: the farmers, the fishermen, the cattlemen. Sustainability rests on the principle that we must meet the needs of the present without compromising the ability of future generations."* [www.CressRestaurant.com](http://www.CressRestaurant.com)

Dr. Pulapaka's husband, Executive Chef Hari Pulapaka, has been a driving force along with her family. Their support enabled Dr. Pulapaka to be recognized in 2013 Top Influential Women in Business Volusia / Flagler County, 2014 Orlando Sentinel Culinary Hall of Fame, *James Beard Foundation* for her contributions over multiple years, 2015 Wine contributor in *Dreaming in Spice*, 2014 Founding Member goFLA & #Sunshineplate, 2014 Power Couple Central Florida, and 2014 Emeril's Florida Season 2 Premiere – Coming to America! Her other projects including two podcast productions *From the Blade* & *Podiatry DocTalk*, along with a community program "Cookin' in a SNAP" to empower and educate individuals about healthier cooking and options on a modest budget.

#### TOPIC OF CONVERSATION:

"Over the last year, I had been looking for professional leadership and women's rights resources in our area. I was coming up empty. This was surprising to me, as my food advocacy experience, with the, ie. James Beard Foundation, Seafood Watch and Wholesome Wave, had exposed me to a powerful community of women and national advocates in LA, Monterey, Seattle, NOLA, New York, Charleston, Asheville, and DC. I woke up one morning and realized for three decades I had been an accomplished modern-day renaissance woman; yet, I had not done anything impactful to support women's rights or leadership in my community. So what was the problem? Women

between the ages of 35-55 have done very little to maintain the equality milestones our predecessors created. We are living in a desert for women's rights and leadership, which spans five counties: Volusia, Lake, Seminole, Orange, and Flagler. I wanted to inspire our community's development.

Women Inspiring Change and Community Development (WICCD) will transition from a one-time event into an annual resource. We have established programs that in these Counties, but they need encouragement to remain current and active. The Chef's Action Network is an example of how hosting a salon or symposium can ignite an advocate or be a catalyst for a stronger community. WICCD, with its diverse topics, is that broader platform which can drive women to become more engaged or seek out our local programs with a solid foundation that just need to be dusted off.

I want to encourage women in our community to refine their skills, understand women's struggles, gain strategies to prepare for and negotiate better deals, and energize the advocate within themselves."



WICCD

by Women  
marketplace



PODIATRY  
DENTISTRY





## APPLICATION FOR THE WVHA CITIZENS ADVISORY COMMITTEE

NAME: Jacquelyn (Jacquie) Lewis

ADDRESS: 100 Fallen Timber Trail  
DeLand, FL 32724

PHONE: 386/804.5673

EMAIL: Jacquelyn.Lewis@att.net

BIO:

As a native Floridian, I moved with my family from Miami, FL to the DeLand area nearly 20 years ago and have had the pleasure to serve on various boards and committees during my time here.

In addition to serving as the Donor Development Director for Central Florida Blood Bank I was employed by Adventist Health Systems Florida Hospital as a Physician Liaison for Volusia/Flagler. Additionally, I served as a Representative for CentraHealth Network (the marketing and public relations arm of AHS) and as a Physician Recruiter for Florida Physicians Medical Group (the Physician Employment component of AHS.)

I've served as a board member of MainStreet DeLand, Sands Theater Association and Museum of Florida Art and on numerous committees that benefitted our community including Fall Festival of the Arts, Krewe of Amalee, Krewe Nouveau, Pierson Medical Center, Good Samaritan Health Clinic and the Florida Hospital DeLand and Fish Community Advisory Boards.

I currently work with a Global NGO based in Paris and cover Medical Schools and Residency Training Programs in South America and Spain, when needed along with dabbling in various community and environmental efforts.

It would be a pleasure to serve on the West Volusia Hospital Citizens Advisory Committee and I thank you in advance for your consideration.

## APPLICATION FOR THE WVHA CITIZENS ADVISORY COMMITTEE

NAME: David S. Williams

ADDRESS: 245 Garfield Rd, Enterprise Florida 32725

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HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT: 31 years

HOMEPHONE: (386) 574-1995 CELL PHONE: (407) 467-1123

WORK PHONE: Retired

EMAIL ADDRESS: OFDLT1@GMAIL.COM

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION:

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I have served 34 years in the fire service.

I served 9 years with the Altamonte Springs Fire Department  
(1977-1986)

I served 25 years with the Orlando Fire Department. I retired in  
2011 as a Lieutenant / Paramedic. (1986-2011). While with the  
Orlando Fire Department I also served as a Lead Medical  
Specialist for (USAR) Urban Search and Rescue Task Force 4.

I have an A.S. Degree in Emergency Medical Management.

I taught 15 years at Daytona State College as a Lead EMT and  
Paramedic Instructor. I held additional certifications as an  
instructor in Advanced Cardiac Life Support, Pediatric Advanced

Life Support, Pre-Hospital Trauma Life Support. IAFF Hazardous Material Instructor.

I am retired and have been married for 32 years and have 2 sons that both live in Volusia County.

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## APPLICATION FOR THE WVHA CITIZENS ADVISORY COMMITTEE

NAME: \_\_\_\_Brandy White\_\_\_\_

ADDRESS: \_\_\_\_2926 Chalmer St Deltona FL 32738\_\_\_\_\_

HOW LONG HAVE YOU BEEN A WEST VOLUSIA COUNTY  
RESIDENT: \_Homeowner in Deltona since 1999 but grew up here as  
well\_\_\_\_

HOME PHONE: \_386 479 2707\_\_\_\_\_

CELL PHONE: \_\_386 479 2707\_\_\_\_\_

WORK PHONE: \_386 479 2707\_\_\_\_\_

EMAIL ADDRESS: \_\_flgatorswoman@yahoo.com\_\_\_\_\_

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS,  
EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL  
WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A  
FINAL DETERMINATION: \_\_\_\_\_I have a Bachelors in  
Criminal Justice graduating both my Associates and  
Bachelors Summa Cum Laude. I volunteer in the community  
in various ways to include food drives, community  
assistance, as a member of Neighbors Helping Neighbors,  
among other opportunities like sand bag distribution. I spent  
just short of the last 8yrs as an admin asst to the COO of a  
very large brokerage where I handled acquisitions,  
contracting, internal fraud audits as well as consulting on  
workflow and interdepartmental process and procedures.

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# Dreggors, Rigsby & Teal, P.A.

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Melissa J. Trickey, CPA

November 25, 2020

West Volusia Hospital Authority  
Board of Commissioners  
PO Box 940  
DeLand, FL 32720

Re: Florida Department of Health (FDOH) Dental Services

Dear Commissioners:

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of Florida Department of Health (FDOH) Dental Services Agreement, fiscal year ending September 30, 2020. WVHA reimburses FDOH for dental care visits provided to eligible WVHA HealthCard members on a fee-per-visit basis of \$166.57 for each visit. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. FDOH provides to WVHA a monthly invoice summarizing clients served who had eligible WVHA HealthCards. This report summarizes number of clients served, address and zip code of residence and dates seen.
  - b. FDOH determines eligibility by the presentation of the WVHA HealthCard, via the third-party administrator's (TPA) provider web portal and photo identification.
2. Select a sample of transactions and test compliance with contract provisions.
  - a. November 2019 was chosen for test procedures. A non-summarized list of client visits was provided by FDOH consisting of one hundred and nine (109) client visits.

#### MEMBERS

- b. From the list of client visits, ten percent (10%) were selected for compliance review or ten (10) client visits. One hundred percent (100%) of medical visits were confirmed.
  - c. From the list of clients served one hundred percent (100%) had proof of photo identification.
  - d. From the list of client visits, one hundred percent (100%) had an eligible WVHA HealthCard on the date of service billed.
3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
- a. The Utilization Report which details clients served and demographic data with respect to those clients, which FDOH provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. FDOH's medical files appear to be complete and organized when reviewed for verification of services provided.
  - c. FDOH's eligibility screening met the requirements of the funding agreement.

We were not engaged to, and did not, conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

Dreggors Rigsby & Teal, P.A.  
Dreggors, Rigsby & Teal, P.A.



Dreggors, Rigsby & Teal, P.A.

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Melissa J. Trickey, CPA

November 25, 2020

Board of Commissioners  
West Volusia Hospital Authority  
PO Box 940  
DeLand, FL 32720

Re: The Neighborhood Center (TNC) Outreach Services

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of The Neighborhood Center (TNC) Outreach Services for the year ending September 30, 2020. WVHA provides reimbursement of \$25.00 per thirty minutes of outreach referral services. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. Each month TNC provides to WVHA a list of clients who received services during the prior month. This de-identified list includes the client's city of residence, the date services were rendered, and the units of service billed in thirty-minute increments.
  - b. TNC determines eligibility by presentation of a photo identification reflecting an address within the WVHA taxing district and/or a completed WVHA Homeless Verification Form.
  - c. TNC multiplies the units of service (typically thirty minutes up to an hour at \$25.00 per thirty minutes) to calculate the invoice total.

MEMBERS

2. Select a sample of transactions and test compliance with contract provisions.
  - a. November 2019 was chosen for test procedures. A de-identified list of three hundred (300) client visits was provided.
  - b. From the individual list of client visits, ten percent (10%) were selected for compliance review (30 clients). From this list:
    - i. TNC provided supporting referrals of all selected clients for review. All thirty (30) or 100% of service dates were verified.
    - ii. TNC provided admission forms of all selected clients for review. All thirty (30) files or 100% contained a photo ID.
    - iii. Of the thirty (30) files sampled, thirty (30) files or 100% contained proof of residency.
3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
  - a. The Utilization Report which details clients served and demographic data with respect to those clients, which TNC provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. TNC's referral files appear to be complete and organized when reviewed for verification of services provided.
  - c. TNC's eligibility screening met the requirements of the funding agreement.

We were not engaged to, and did not conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you. This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

Dreggors, Rigsby & Teal, P.A.  
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Melissa J. Trickey, CPA

November 27, 2020

Board of Commissioners  
West Volusia Hospital Authority  
PO Box 940  
DeLand, FL 32720

RE: The House Next Door

Dear Commissioners:

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of The House Next Door (THND) for fiscal year ending September 30, 2020. WVHA reimburses THND for therapeutic services at the following rates: for outpatient counseling services, a flat fee of \$75.32 per hour session; for assessment update in depth, a flat fee of \$120.00; for treatment plan services, a flat fee of \$97.00; for treatment plan review services, a flat fee of \$48.50; for assessment and assessment update, a flat fee of \$48.00; for FARS/CFARS at Open or Close, a flat fee of \$15.00; and for case management, a fee of \$10.00 per fifteen minutes for up to 2 hours for services provided to West Volusia County residents. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. THND provides to WVHA a monthly Report of Services summarizing clients served who qualify for WVHA funding. This report summarizes

MEMBERS

- number of clients served, reasons for seeking service, and total counseling sessions provided. The report also gives demographics of clients funded including race, sex, age, city of residence, income levels and family size.
- b. THND personnel detail procedures for qualifying clients for WVHA funding. THND determines income by reviewing prior 4 weeks' pay documents, prior 3 months bank statements, a fully completed WVHA HealthCard Application, if applicable, or client presents a valid WVHA HealthCard.
  - c. THND determines residency by a valid driver's license, voter's registration card or mail received by client in West Volusia County for three (3) month period, or a fully completed WVHA HealthCard Application, if applicable.
2. Select a sample of transactions and test compliance with contract provisions.
    - a. November 2019 was chosen for test procedures. From the individual list of fifty-four (54) clients receiving services, 11% were selected for compliance review or six (6) files.
    - b. THND provided supporting medical files of all selected clients for review. One hundred percent (100%) of service dates were verified.
    - c. THND provided supporting eligibility files of all selected clients for review. One hundred percent (100%) contained proof of residency, had a fully completed WVHA HealthCard application, had a photo ID and an eligible WVHA HealthCard.
    - d. THND provided verification of income and/or had an eligible WVHA HealthCard for one hundred percent (100%) of clients reviewed.
  3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
    - a. The Report of Services detailing clients served and demographic data with respect to those clients, which THND provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
    - b. THND's medical records appeared to be complete and organized when reviewed for verification of counseling hours provided.
    - c. THND's eligibility screening met the requirements of the funding agreement.

We were not engaged to, and did not conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you. This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

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Melissa J. Trickey, CPA

December 1, 2020

Board of Commissioners  
West Volusia Hospital Authority  
PO Box 940  
DeLand, FL 32720

Re: Community Legal Services of Mid-Florida (CLSMF)

Dear Commissioners:

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of Community Legal Services of Mid-Florida (CLSMF) fiscal year ending September 30, 2020. WVHA provides CLSMF reimbursement of \$69.59/hour billable in 1/10 hour increments for legal services rendered to WVHA eligible HealthCard (HC) members to resolve legal issues preventing them from qualifying for Medicaid, Medicare, Veterans Administration, Social Security Disability or private insurance as an alternative to the WVHA HC Program. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. CLSMF provides to WVHA a monthly Report of Services summarizing clients served who qualify for WVHA funding. This report summarizes number of clients served, client ID, Activity Code, time spent providing legal counseling, city of residence and zip code.

MEMBERS

- b. CLSMF, in order to meet income qualifications under the WVHA Funding Agreement, clients must have a currently active WVHA HealthCard on the date of service or at the beginning of Grantee's representation under this agreement and maintain a copy of a current photo-identification.
- 2. Select a sample of transactions and test compliance with contract provisions.
  - a. November 2019 was chosen for test procedures. From the individual list of nineteen (19) unique clients receiving legal counseling, 26% were selected for compliance review (5 clients).
  - b. CLSMF provided itemized billing for five (5) of five (5) clients counseled. 100% of the billable hours were confirmed.
  - c. Of the five (5) clients served, 100% of the client files contained proof of photo ID.
  - d. Of the five (5) clients served, 100% of client files contained a valid/active WVHA HealthCard.
  - e. CLSMF's client records were not reviewed; rather the itemized billing was utilized per the terms of the Florida Bar Associations' requirements protecting Attorney Client privileges. CLSMF provides an Activity Code on invoices submitted for reimbursement. CLSMF provided activity codes that corresponded with the codes submitted with the original invoice.
- 3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
  - a. The Report of Services detailing clients served and demographic data with respect to those clients, which CLSMF provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. Recommend that CLSMF continue with their current charting processes.

We were not engaged to, and did not conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you. This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

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Melissa J. Trickey, CPA

December 2, 2020

Board of Commissioners  
West Volusia Hospital Authority  
PO Box 940  
DeLand, FL 32720

Re: Hispanic Health Initiative (HHI) Health Risk Assessment/Behavioral  
Education/Case Management (HRA/BE/CM)

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of Hispanic Health Initiative (HHI) for Health Risk Assessment (HRA), Behavioral Education (BE), and Case Management (CM) for the year ending September 30, 2020. WVHA provides reimbursement of \$100.00 for one unit of HRA, \$50.00 per thirty minutes of BE, and \$25.00 per thirty minutes of CM. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. Each month HHI provides to WVHA a list of clients who received services during the prior month. This de-identified list includes the client's city of residence, the date services were rendered, and the units of service billed in units of service and/or thirty minute increments.
  - b. HHI determines eligibility by presentation of a photo identification reflecting an address within the WVHA taxing district, copies of utility bills, vehicle registration, property tax bill, lease agreement/contract, etc. all reflecting an address within the WVHA taxing district.

MEMBERS

- c. HHI provides HRA in one unit of \$100.00 along with BE in one unit of \$50.00, and CM at \$25.00 per 30-minute units of service to calculate the invoice total.
2. Select a sample of transactions and test compliance with contract provisions.
  - a. November 2019 was chosen for test procedures. A de-identified list of client visits was provided forty-four (44 client events).
  - b. From the individual list of client visits, eleven percent (11%) were selected for compliance review or five (5) clients. From this list:
    - i. HHI provided supporting medical files of all selected clients for review. All five (5) or 100% of service dates were verified.
    - ii. HHI provided HRA consent and Release for Screening and Photos/Video assessment forms of all selected clients for review. All five (5) files or 100% contained a completed HRA Form.
    - iii. HHI provided BE for all five (5) clients sampled or 100%.
    - iv. HHI did not provide any of the five (5) clients CM services nor was the WVHA billed for CM services.
    - v. HHI provided a copy of a photo ID for all five (5) files or 100%.
    - vi. Of the five (5) files sampled, all five (5) files or 100% contained proof of residency.
3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
  - a. The Utilization Report which details clients served and demographic data with respect to those clients, which HHI provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. HHI's medical files appear to be complete and organized when reviewed for verification of services provided.
  - c. HHI's residency screening met the requirements of the funding agreement.

We were not engaged to, and did not conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you. This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

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Melissa J. Trickey, CPA

December 3, 2020

Board of Commissioners  
West Volusia Hospital Authority  
PO Box 940  
DeLand, FL 32720

Re: The Neighborhood Center (TNC) Healthcare Navigator

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of The Neighborhood Center (TNC) Healthcare Navigator for the year ending September 30, 2020. WVHA provides reimbursement of \$25.00 per thirty minutes of Healthcare Navigation services. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. Each month TNC provides to WVHA a list of clients who received services during the prior month. This de-identified list includes the client's city of residence, the date services were rendered, and the units of service billed in thirty-minute increments.
  - b. TNC is required to determine eligibility by presentation of a photo identification reflecting an address within the WVHA taxing district and/or a completed WVHA Homeless Verification Form.
  - c. TNC multiplies the units of service (billed in thirty-minute increments of \$25.00) to calculate the invoice total.

MEMBERS



2. Select a sample of transactions and test compliance with contract provisions.
  - a. November 2019 was chosen for test procedures. A de-identified list of client visits was provided fifty-six (56 client events).
  - b. From the individual list of client visits, eleven percent (11%) were selected for compliance review or six clients (6 clients). From this list:
    - i. TNC provided supporting case notes from their Homeless Management Information System (HMIS) database of all selected clients for review. All six (6) or 100% of service dates were verified.
    - ii. TNC did not retain a photo ID for any of the six client files (6) files or zero percent (0%) contained a photo ID.
    - iii. Of the six (6) files sampled, zero percent (0%) contained proof of residency.
3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
  - a. The Utilization Report which details clients served and demographic data with respect to those clients, which TNC provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. TNC's Healthcare Navigation files appear to be complete and organized when reviewed for verification of services provided.
  - c. TNC's eligibility screening did not meet the requirements of the funding agreement.
  - d. Recommend that TNC procure and retain verifiable forms of proof of identification and residency for all clients.
  - e. Recommend performing a follow-up contractual compliance site visit review in May of 2021 to verify that appropriate documentation, residency and ID are being maintained.
  - f. Recommend the Board discuss these findings and determine whether or not additional action is required to address these issues.

We were not engaged to, and did not conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you. This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

*Dreggors, Rigsby & Teal, P.A.*  
Dreggors, Rigsby & Teal, P.A.



# Neighborhood Center of West Volusia, Inc.



11-18-2020  
32720

11-18-2020

RE: West Volusia Hospital Authority Contractual Compliance Site Visit  
Care Navigation Program

Health

During the compilation of documents requested for the Annual Contractual Compliance Site Visit, the Neighborhood Center identified the following issue:

1. Photo copies of all client's ID's served under the Health Care Navigation Program, which substantiate proof of residency in West Volusia County, were not acquired and retained.

Agency facilitation of this program did not require hard copies of documentation, due to the utilization of the HMIS database, which all data and case note documentation are maintained. The agency did achieve 100 percent of case note documentation, as demonstrated through supplied case notes, corresponding to the requested sample.

Measures have been implemented to ensure future contractual compliance. Effective immediately, the Health Care Navigation Program will collect and maintain all client ID's served under the West Volusia Hospital Authority-Health Care Navigation Program.

These will be available upon request.

If you have any questions, please contact us.

Sincerely,

Waylan Niece  
Director of Operations  
[waylan.niece@nhcwv.org](mailto:waylan.niece@nhcwv.org)  
386-734-8120

[Home \(/\)](#) > [Programs \(/programs/\)](#) > [HMIS: Homeless Management Information System \(/programs/hmis/\)](#) > [HMIS Requirements](#)

## HMIS Requirements

The U.S. Department of Housing and Urban Development (HUD) and the federal partners, along with other planners and policymakers use aggregate Homeless Management Information System (HMIS) data to better inform homeless policy and decision making at the federal, state, and local levels.

The HEARTH Act, enacted into law on May 20, 2009, requires that all communities have an HMIS with the capacity to collect unduplicated counts of individuals and families experiencing homelessness. Through their HMIS, a community should be able to collect information from projects serving homeless families and individuals to use as part of their needs analyses and to establish funding priorities. The Act also codifies into law certain data collection requirements integral to HMIS. With enactment of the HEARTH Act, HMIS participation became a statutory requirement for recipients and subrecipients of the Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) funds.

## Regulations and Standards

### HMIS Requirements Proposed Rule

On December 9, 2011, HUD continued its process of implementing the HEARTH Act by publishing 24 CFR Parts 91, 576, 580, and 583 – the HMIS Requirements. The **proposed rule** (<https://www.hudexchange.info/resource/1967/hearth-proposed-rule-for-hmis-requirements/>) is not in effect, but outlines the anticipated implementation of outlines potential requirements for HMIS. Note: this rule is not for effect. HMISs that are currently in operation must continue to use the standards currently in place (the 2004 Technical Standards and the 2010 Data Standards) until the HMIS rule is published as final.

For more information on the current HMIS Data and Technical Standards, please go to the **HMIS Guides and Tools page** (</programs/hmis/hmis-guides/>), which includes information HMIS governance, privacy and security and data quality and functionality.

### HMIS Technical Standards

The privacy and security standards for HMIS, as described in the **2004 Data and Technical Standards Notice** (<https://www.hudexchange.info/resource/1318/2004-hmis-data-and-technical-standards-final-notice/>), seek to protect the confidentiality of personal information while allowing for reasonable, responsible, and limited uses and disclosures of data. These privacy and security standards are based on principles of fair information practices and on

security standards recognized by the information privacy and technology communities. The

standards were developed after careful review of the Health Insurance Portability and Accountability Act (HIPAA) standards for securing and protecting patient information.

Communities are expected to continue to use the 2004 Notice to implement their HMIS.

## Related Resources

**HMIS Guides and Tools (</programs/hmis/hmis-guides/>)**



**Interactive HMIS Data Standards Tool**

**(<https://www.hudexchange.info/programs/hmis/hmis-data-standards/>)**

**Federal Partner Integration Resources (</hmis/federal-partner-participation/>)**

**CoC Program Interim Rule (<https://www.hudexchange.info/resource/2033/hearth-coc-program-interim-rule/>)**

**ESG Program Interim Rule (<https://www.hudexchange.info/resource/1927/hearth-esg-program-and-consolidated-plan-conforming-amendments/>)**



Dreggors, Rigsby & Teal, P.A.

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Melissa J. Trickey, CPA

December 7, 2020

Board of Commissioners  
West Volusia Hospital Authority  
PO Box 940  
DeLand, FL 32720

Re: Stewart-Marchman-Act (SMA) – Homeless Program

We have performed the procedures detailed in our engagement letter for grantee site visits, dated July 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of Stewart-Marchman-Act (SMA) Homeless Program Funding for the year ending September 30, 2020. WVHA reimburses SMA – Homeless Program for medical and psychiatric services provided to clients of the Program by licensed health care professionals (or supervised by licensed health care professionals) at the following rates: (i) a flat fee of \$136.53 for each one hour psychiatric diagnostic interview; (ii) a flat fee of \$60.00 for fifteen (15) minutes of pharmacological management; (iii) a flat fee of \$73.32 for each one hour of individual therapy, with invoices that separately break down time spend with each client by psychiatric ARNP, Medical ARNP and the Supervising Physician. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. SMA provides to WVHA with each month's invoices, a list of clients who received services during the prior month. This de-identified list includes the client's city of residence, and the date of service.
  - b. SMA personnel complete the WVHA Homeless Verification Form. They work together with The Neighborhood Center of West Volusia to establish West Volusia County residency. This form is completed at time of service.
  - c. SMA performs a check in the State of Florida Medifax/Medicaid system for every client to determine if any Medicaid benefits are available.
  - d. SMA personnel assist clients with the WVHA Application process and refer them to The House <sup>MEMBERS</sup> Next Door to apply for the HealthCard program.

- e. SMA invoices the WVHA a flat fee of \$136.53 for each one-hour psychiatric diagnostic interview; a flat fee of \$60.00 per fifteen (15) minutes of pharmacological management, a flat fee of \$73.32 for each one hour of individual therapy. SMA-Homeless shall be reimbursed for prescription medications provided to clients of the Program at the grantee's acquisition cost plus a \$7.00 filling fee per prescription.
2. Select a sample of transactions and test compliance with contract provisions.
- a. November 2019 was chosen for test procedures. From the individual list of one hundred fifty-three (153) client events, 11% were selected for compliance review or seventeen (17) files.
  - b. SMA provided supporting medical files of all selected clients for review. sixteen (16) dates of service were verified, and one (1) date was not, or ninety-four percent (94%) were verified.
  - c. SMA provided proof of identification for all selected clients for review. seventeen (17) files or one hundred (100%) percent contained a valid photo ID.
  - d. SMA provided proof of residency, income and ACA Determination letters and/or active WVHA HealthCards for fifteen (15) files or eighty-eight percent (88%). Two (2) files had WVHA HC's that were not valid on the dates of service invoiced.
3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
- a. The Utilization Report which details clients served and demographic data with respect to those clients, which SMA provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. SMA's medical files appear to be complete and organized when reviewed for verification of services provided.
  - c. SMA's eligibility screening mostly met the requirements of the funding agreement.
  - d. Recommend that SMA ensures that WVHA HC's are active on the invoiced dates of service.

We were not engaged to, and did not conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

Dreggors, Rigsby & Teal, P.A.  
Dreggors, Rigsby & Teal, P.A.

**Eileen Long**

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**From:** Nicole Sharbono <nsharbono@smahealthcare.org>  
**Sent:** Wednesday, January 13, 2021 12:14 PM  
**To:** Eileen Long; Sheila Jennings; Eric Horst  
**Subject:** RE: SMA Homeless WVHA Contractual Compliance Site Visit Review

Good afternoon Eileen,

Thank you for the feedback from the contractual compliance site visit. We would like to request that this response with our corrective actions be shared with the WVHA Board members in response to the findings.

Item 2.b: The one (1) date of service identified as "not verified" was related to lab work. Under the current contract, lab work is completed at Quest labs. SMA Healthcare does not provide lab services onsite. The Quest invoice to SMA verifying this date of service was provided for the site visit. SMA Healthcare will ensure that copies of lab results (rather than invoices) are provided at all future site visits.

Item 2.d: It was identified that two (2) files contained a photo copy of WVHA Health Card that was not valid on the date of service. However, all files requested contained proof of residency and income as required by the contract. SMA Healthcare is confident based upon the information available in the files that these two clients met the eligibility criteria at the time of the service provided. We have rectified the issue that led to the lack of a photo copy of the correct card, which includes alerts in SMA Healthcare's EHR to remind staff to obtain a copy of the new WVHA Health Card at the time of the expiration of the previous card and every visit thereafter until a copy of the new card is provided.

As always, we greatly appreciate the partnership between SMA Healthcare and the West Volusia Hospital Authority.

Sincerely,

**Nicole Sharbono, LMHC**  
Senior Vice President Clinical Services  
SMA Healthcare

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# Dreggors, Rigsby & Teal, P.A.

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Melissa J. Trickey, CPA

December 24, 2020

West Volusia Hospital Authority  
Board of Commissioners  
PO Box 940  
DeLand, FL 32720

Re: The House Next Door (THND) HealthCard Program

Dear Commissioners:

We have performed the procedures detailed in our engagement letter for grantee site visits, dated January 16, 2020, which were agreed to by West Volusia Hospital Authority (WVHA) Board of Commissioners, solely to assist you with respect to funding agreement compliance of The House Next Door (THND) for the year ending September 30, 2020. WVHA provides reimbursement up to \$391,062.00 ("Maximum Annual Payment") for funding for 12 months of prescreening, eligibility, and certification services for 250 applications per month, with a price reduction of \$18 per application if less than 250 applications are processed and a price increase of \$18 per application if over 250 per month, payable in equal monthly installments within thirty (30) days after THND submits an invoice to the Authority at the end of each calendar month. The engagement to apply the agreed upon procedures was performed in accordance with the standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings are below:

1. Inquire and document as to the grantee's monitoring procedures with respect to contract compliance.
  - a. Each month THND provides to the WVHA an invoice detailing; total number of WVHA HealthCard (HC) initial screenings, total number of pending assisted applications, number of applications processed, number of applications approved, number of applications pending, number of applications denied, errors in processing – no charge, number of applications over 250, number of applications under 250.
  - b. THND is required to determine eligibility per the terms of the WVHA Eligibility Guidelines (revised June 20, 2019) by obtaining 2 forms of approved identification (ID), verifying residency within the taxing district, income under 150% of the Federal Poverty Level (FPL), Medicaid and ACA denials.

#### MEMBERS



The House Next Door (THND) HealthCard Program  
Site Visit Review Summary  
December 24, 2020

2. Select a sample of transactions and test compliance with contract provisions.
  - a. November 2019 was chosen for test procedures. An identified list of two hundred and ninety-three (293) clients was provided.
  - b. From the individual list of clients, ten percent (10%) were selected for compliance review or twenty-nine (29) clients. From this list:
    - i. THND provided completed WVHA Applications for twenty-nine (29) clients or one hundred percent (100%).
    - ii. THND provided two approved forms of ID for twenty-nine (29) clients sampled or one hundred percent (100%).
    - iii. THND provided proofs of residency for twenty-eight (28) of the twenty-nine (29) clients sampled or ninety-seven percent (97%). One client was certified as Homeless by the approved WVHA Agency, The Neighborhood Center, on October 28, 2019 and the client's WVHA HC was approved and deemed eligible on October 29, 2019. "Homeless residency is established when a homeless applicant registers at an approved social services agency and has been seen by that agency for at least on (1) month".
    - iv. THND provided approved documentation for the verification of income for twenty-nine (29) clients or one hundred percent (100%).
    - v. THND provided Health Insurance Marketplace letters for twenty-nine (29) clients or one hundred percent (100%). These clients were denied Medicaid or had income too low for advance payments of the premium tax credits or were undocumented residents of the taxing district thereby ineligible for either Medicaid or the Affordable Care Act (ACA) Marketplace coverage.
3. Prepare a written report summarizing the results with recommendations to the Board of Commissioners.
  - a. The Utilization Report which details clients served and demographic data with respect to those clients, which THND provides to the WVHA, meets all of the requirements of Section 7 of the funding agreement.
  - b. THND's medical files appear to be complete and organized when reviewed for verification of services provided.
  - c. THND's ID screening met the requirements of the funding agreement.
  - d. THND's residency verification mostly met the requirements of the funding agreement.
  - e. THND's income and assets verification met the requirements of the funding agreement.
  - f. Recommend that THND enforces the required one (1) month lapse between homeless certifications and accepting a WVHA HC Application.

The House Next Door (THND) HealthCard Program  
Site Visit Review Summary  
December 24, 2020

We were not engaged to, and did not, conduct an audit, the objective of which would be the expression of an opinion, on the specified elements, accounts, or items. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you. This report is intended solely for the information and use of the specified users listed above and is not intended to be and should not be used by anyone other than those specified parties.

Dreggors, Rigsby & Teal, P.A.  
Dreggors, Rigsby & Teal, P.A.

## Eileen Long

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**From:** Andrew G. Murray <amurray@ebms.com>  
**Sent:** Monday, December 21, 2020 12:01 PM  
**To:** Eileen Long; Ron Cantlay; Ted Small  
**Cc:** James Vertino; Pepper Schafer; Michael Espenlaub; Rose Alberts; Darik J. Croft  
**Subject:** December updates & Happy Holidays!

Eileen and WVHA team,

Since we are not meeting formally in December, I am writing to update you on three key activities since our November board meeting.

### **#1 -- Deltona Clinic launch**

I am very pleased to let you know that the new Deltona Clinic opened as planned on Wednesday 12/9<sup>th</sup>. We now have a dedicated Deltona clinic team in place and have migrated to this new office location most patient care activities for Health Card members who reside in the south of the taxing district. Health Card members love the fact that this new location is adjacent to the offices for The House Next Door, is easily accessible by public transportation and that this makes accessing WVHA services easy and convenient.

### **#2 -- Rx Patient Assistance program**

Following several weeks of hard work, last week we received the first approvals for Health Card members from J&J's Rx Patient Assistance Programs! This is a very exciting milestone in delivering on our Population Health Management strategy that aims to ensure that all members get the right care, in the right setting at the right time. Rx Patient Assistance programs play a key role in providing access to high cost medications that would otherwise be unaffordable – many of these medications cost \$500/month plus per patient in the retail setting but can be accessed for free through the manufacturer's charity program. We anticipate completing additional applications for approximately 100 other Health Card members in the coming weeks.

### **#3 -- Resolution 2020-007 and non-elective hospital admissions**

Following the November meeting where the board adopted Resolution 2020—007 that allows payment of hospital claims at a pre-determined set rate, EBMS has engaged with both Halifax Health and AdventHealth to put in place a process by which they provide service to our members and get paid such non-emergency services. Core to implementing this new process was to determine where a hospital's EMTALA obligation ends and thus at what point in time WVHA funding can commence. I have previously updated Attorney Small on this matter and now also wanted to let the Board know how we'll be managing this with Halifax and Advent Health:

- All hospitals that operate an Emergency Departments (ED) have a non-negotiable EMTALA obligation to provide Emergency Services to all patients regardless of their ability to pay. This EMTALA obligation forms the basis for the Board's decision to exclude coverage for emergency services for the 2020/21 program year. Both hospital partners acknowledge this obligation and provide such emergency services to our members.
- A hospital's EMTALA obligation ends once a patients has been "stabilized". Some patients are admitted for ongoing non-emergency hospital-based care following an ED visit, raising the question of when WVHA funding should then commence. After careful review of market best practice we determined that in this scenario, the point when the hospital's EMTALA obligation ends and WVHA funding should commence is when the patient is formally admitted as an in-patient. The basis for this conclusion is as follows:
  - This is the practice adopted by CMS, the federal government agency that administers the Medicare program.

- This definition provides an unambiguous, “bright line” that can be implemented without case-by-case variation.
- This “bright line” allows clear and unambiguous messaging to our Health Card members (i.e. “WVHA does not cover ED costs but covers hospitalization”) and thereby protects members by avoiding potential surprise medical bills relating to hospitalization.
- This definition and associated operational practices best mitigate against potential abuse by hospitals – hospitals will abide by the same criteria for admission for WVHA members as is required by CMS for Medicare patients.
- The WVHA Health Card program requires referrals for all hospital admissions, including admissions following an ED visit. We are now codifying these program rules and associated operating processes with both hospital partners through an MOU (Memorandum of Understanding) that will allow us to effectively implement Resolution 2020-007 and ensure that Health Card members can access local hospitals without fear of surprise medical bills for non-emergency care.

As always, please let me know if you have any questions. It has been our pleasure to serve the West Volusia Hospital Authority during 2020 and we look forward to working with you in the new year.

Wishing you all the very best during the Festive Season from all of us at EBMS and Veracity!

Best regards,

Andrew

#### **Dr. Andrew G. Murray**

Chief Medical Officer | EBMS | [www.ebms.com](http://www.ebms.com)  
 President | miCare Health Centers | [www.micarehealthcenter.com](http://www.micarehealthcenter.com)  
 President | miRx Pharmacy | [www.mirxpharmacy.com](http://www.mirxpharmacy.com)

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# WVHA miCare Clinic Deland November 2020 Report

## miCare Utilization and Capacity

### miCare Utilization and Capacity

November	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2020	397 hrs	296 hrs	74%	101 hrs	26%

**Total Hours Available:** Total hours available for members to schedule, minus scheduled Admin Time

**% Total Utilized Hours:** Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment)

### miCare Utilization by Day of the Week

November	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2020	81%	74%	78%	65%	69%	80%

### Key Insights:

- Monday and Saturday are the most popular days
- 74% of the available capacity was used for scheduled appointments; 5% of time was available for walk-ins and other unscheduled patient care activities
- "No Shows" is where patient didn't attend their scheduled clinic appointment – this happened in 10% of all cases; such no shows create systematic "waste" since this scheduled appointment slot was not available to other members
- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represent approx. 3%-5% (in November there was no admin time) of total capacity and is in line with industry standard for this type of patient care model

## miCare Member Migration

November 2020

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Patients	572	2,185	26%
<b>Total 2020</b>	<b>572*</b>	<b>2,185</b>	<b>26%</b>

\*The data above represents unique members, several of who had multiple clinic visits on month

## miCare Visit Type Frequency

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.

November 2020	Visit Type	Visits	Percentage
	New Patient	292	26.21%
	Sick/Urgent/Walk In	22	1.97%
	Regular Visit, 1-2 Issues/Medications	23	2.06%
	Medication Pickup	512	45.96%
	Recheck/Follow-Up	99	8.89%
	Lab Draw	130	11.67%
	Immunization	12	1.08%
	Community Resource	5	0.45%
	Nurse Visit	19	1.71%
	<b>Total Visits</b>	<b>1114</b>	

November 2020	Location	Visit Count	% of Total
	Onsite	1099	99%
	Telephone	15	1%
	Video	0	0%
	<b>Overall - Total</b>	<b>1114</b>	



# WVHA miCare Clinic Deland and Deltona

## December 2020 Report

### miCare Utilization and Capacity

#### miCare Utilization and Capacity

Deland December	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2020	289 hrs	238 hrs	82%	51 hrs	18%

Deltona December	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2020	174 hrs	136 hrs	78%	38 hrs	22%

Deland and Deltona December	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2020	463 hrs	374 hrs	81%	89 hrs	19%

**Total Hours Available:** Total hours available for members to schedule, minus scheduled Admin Time

**% Total Utilized Hours:** Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment



### **miCare Utilization by Day of the Week**

Deland December 2020	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	88%	75%	78%	84%	87%	94%

Deltona December 2020	Monday	Tuesday	Wednesday	Thursday	Friday
	85%	76%	82%	70%	73%

### **Key Insights:**

- Monday and Saturday are the most popular days in Deland. Deltona has the highest utilization on Monday and Wednesday.
- Between the two clinics 81% of the available capacity was used for scheduled appointments; 5% of time was available for walk-ins and other unscheduled patient care activities
- “No Shows” is where patient didn’t attend their scheduled clinic appointment – this happened in 15% of all cases in Deland and 21% of all cases in Deltona; such no shows create systematic “waste” since this scheduled appointment slot was not available to other members
- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represent approx. 3%-5% of total capacity and is in line with industry standard for this type of patient care model

## **miCare Member Migration**

### **December 2020**

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Patients	703	2,226	32%
<b>Total 2020</b>	<b>703*</b>	<b>2,226</b>	<b>32%</b>

\*The data above represents unique members, several of who had multiple clinic visits on month





## **miCare Visit Type Frequency**

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.

<b>Deland December 2020</b>	Visit Type	Visits	Percentage
	New Patient	169	15.38%
	Sick/Urgent/Walk In	16	1.46%
	Regular Visit, 1-2 Issues/Medications	33	3.00%
	Recheck/Follow-Up	104	9.46%
	Lab Draw	157	14.29%
	Immunization	5	0.45%
	Physical/Well Exams	4	0.36%
	Community Resource	2	0.18%
	Nurse Visit	9	0.82%
	Medication Pickup	600	54.60%
	Total Visits	1099	

<b>Deland December 2020</b>	Location	Visit Count	% of Total
	Onsite	1094	100%
	Telephone	5	0%
	Video	0	0%
	Overall - Total	1099	

**Deltona**  
December  
2020

Visit Type	Visits	Percentage
New Patient	113	54.33%
Sick/Urgent/Walk In	15	7.21%
Regular Visit, 1-2 Issues/Medications	16	7.69%
Recheck/Follow-Up	56	26.92%
Lab Draw	5	2.40%
Immunization	1	0.48%
Physical/Well Exams	1	0.48%
Nurse Visit	1	0.48%
Total Visits	208	

**Deltona**  
December  
2020

Location	Visit Count	% of Total
Onsite	208	100%
Telephone	0	0%
Video	0	0%
Overall - Total	208	

## **High-cost Brand medication Strategy**

### **Background**

During the transition of patients with medical and pharmacy needs from NEFHS to WVHA miCare clinic we have identified a number of patients who have been receiving high-cost brand medication. The cost of these prescription medications typically range from \$500/month and can exceed \$5,000/month. miCare identified approximately 140 patients who are currently prescribed these medications. We have therefore commenced a systematic program in collaboration with several pharmaceutical companies where patient assistance programs (PAPs) may help to cover some or all of the cost of these medications for indigent patients.

### **Current success generates significant savings**

As of the first week of January 2021, we have received approvals for 17 patient applications with another 21 in review by the PAPs. Through this process, miCare has already been able to remove approximately \$175,000 of potential pharmacy cost per year for the WVHA by securing the necessary PAP funding. A further 28 applications are waiting for information from or signature by Health Card members that will allow subsequent submission to and approval by the the PAPs. Such patient-level cooperation is critical to successful complete the process.

### **Recommendation**

In order to ensure maximal patient cooperation, we recommend adopting the following approach:

- **Step 1:** Once the WVHA miCare clinic team identifies a patient who may qualify for a PAP, the patient will be required to fully complete the application, including providing any information, documentation and signature in order to complete the application.
- **Step 2:** Only once Step 1 has been completed, miCare will submit the application to the PAP and miRx will dispense and send to the clinic a one-off, 30-day supply of the medication so the patient can commence their treatment while the PAP application is being processed (this will be the "Initial Fill").
- **Step 3:** All subsequent refills beyond the first 30 days supply should be covered by the PAP.

The same approach will be followed for patients who currently receive a medication eligible for a PAP: At their next refill visit, these patients will be required to fully complete the application, including providing any information, documentation and signature in order to complete the application prior to receiving their medication at the clinic. These patients will then receive their refills (effectively the equivalent of a new patient's Initial Fill) and all subsequent refills beyond this Initial Fill should be covered by the PAP.



### **WVHA miCare Clinic implementation cost analysis – Clinics (DeLand & Deltona) and Pharmacy solution**

WVHA contracted miCare to develop two new clinics and a centralized pharmacy solution to serve WVHA Health Card members and approved a budget of \$375,000 to fund such startup costs in Q4 2020. With these clinics and the pharmacy solution now operational, the below analysis provides an accounting of how the approved startup budget was spent.

<b><u>Clinics Implementation Budget</u></b>	<b><u>DeLand \$250,000</u></b>	<b><u>Deltona \$100,000</u></b>
Travel	\$ 11,082	\$ 3,855
Lodging	\$ 15,991	\$ 2,913
Training	\$ 3,822	\$ -
Contracted Services	\$ 84,776	\$ 39,934
Furnishings	\$ 33,372	\$ -
Licenses	\$ 8,710	\$ 240
Office Equipment	\$ 8,540	\$ 2,889
Office Supplies	\$ 12,169	\$ 5,604
Medical Supplies	\$ 47,486	\$ 40,491
Printing	\$ 848	\$ 163
Postage	\$ 579	\$ 112
Building Repairs and Equipment	\$ 2,148	\$ 24
<b>Total Expenses*</b>	<b>\$ 229,524</b>	<b>\$ 96,225</b>
<b>Remaining Budget</b>	<b>\$20,476</b>	<b>\$3,775</b>

  

<b><u>Pharmacy Implementation Budget</u></b>	<b><u>\$25,000</u></b>
DeLand	\$ 18,111
Deltona	\$ 5,599
<b>Total Expenses*</b>	<b>\$ 23,710</b>
<b>Remaining Budget</b>	<b>\$ 1,290</b>

*\*Total expenses incurred through December 2020*

### **Conclusion:**

- The implementation of the two clinics, located in DeLand and Deltona and the centralized pharmacy solution is substantially complete with total expenses incurred through December being approximately \$25,000 lower than the approved implementation budget.
- We do anticipate some additional IT costs as we finalize two key IT capabilities to (a) automate referrals from the clinic to specialists and (b) to import pharmacy data for analysis through our analytics platform. We anticipate completing these two projects in early 2021 and within the approved start-up budget.
- Travel expenses of approximately \$34,000 were incurred as part of the two clinic implementations to allow ensure that experts were available onsite for project management and training. These travel costs were budgeted for and form part of the implementation budget for these two new clinic locations – these are once-off, non-recurring startup costs. Such start-up travel costs are therefore distinct from “routine travel” as is anticipated for future “run-and-manage” activities required for successful operation of these clinics.

# WVHA miCare Clinic Deland

## 2020 Fourth Quarter Report

### miCare Utilization and Member Penetration

#### miCare Utilization and Capacity

Q4	Capacity Available for Scheduled Appointments	Total Capacity Used for Scheduled Appointments	% of Total Capacity Scheduled for Appointments	Total Capacity Available for Unscheduled Appointments	% of Total Capacity Available for Appointments
2020	1,133 Hrs	960 Hrs	85%	173 Hrs	15%

**Total Hours Available:** Total hours available for members to schedule, minus scheduled Admin Time

**% Total Utilized Hours:** Total time that has been scheduled (including "no-shows" since this time was unavailable for other members to schedule an appointment

**Average Utilization** **85%**

**Average Unscheduled Capacity** **15%**

#### miCare Utilization by Day of the Week

Q4	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2020	87%	83%	84%	83%	86%	89%

#### Key Insights:

- 2020 the average utilization is 85%
- Saturday was the highest utilized day
- "No Shows" is where patient didn't attend their scheduled clinic appointment – this happened in 18% of all cases in Deland ; such no shows create systematic "waste" since this scheduled appointment slot was not available to other members

## miCare Member Migration

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Patients	980	2,226	44%
<b>Total 2020</b>	<b>980*</b>	<b>2,226</b>	<b>44%</b>

\*The data above represents unique members, several of who had multiple clinic visits on month

## miCare Visit Type Frequency

The data below includes all visits completed by the clinical team including Nurses, Phlebotomy, Nurse Practitioners, and Health Coaches.

Q4  
2020

Visit Type	Visits	Percentage
New Patient	797	29.14%
Sick/Urgent/Walk In	41	1.50%
Regular Visit, 1-2 Issues/Medications	59	2.16%
Regular Visit, 3+ Issues/Medications	1	0.04%
Recheck/Follow-Up	226	8.26%
Lab Draw	345	12.61%
Immunization	18	0.66%
Physical/Well Exams	6	0.22%
Medication Pick Up	1070	39.12%
Community Resource	7	0.26%
Nurse Visit	165	6.03%
<b>Total Visits</b>	<b>2735</b>	

Q4  
2020

Location	Visit Count	% of Total
Onsite	2711	99%
Telephone	24	1%
Video	0	0%
<b>Overall - Total</b>	<b>2735</b>	

# STATE OF FLORIDA

## OFFICE OF THE GOVERNOR

### EXECUTIVE ORDER NUMBER 20-316

(Emergency Management -Extension of Executive Order 20-52-COVID-19)

**WHEREAS**, on March 9, 2020, I issued Executive Order 20-52, declaring a state of emergency for the entire state due to COVID-19; and

**WHEREAS**, no state of emergency declared pursuant to the Florida Emergency Management Act may continue for more than 60 days unless renewed by the Governor; and

**WHEREAS**, the impact of COVID-19 poses a continuing threat to the health, safety and welfare of the State of Florida and its residents; and

**WHEREAS**, as Florida recovers and re-launches its economy, I am committed to providing all available resources to assist Floridians and local communities with their efforts.

**NOW, THEREFORE, I, RON DESANTIS**, as Governor of Florida, by virtue of the authority vested in me by Article IV, Section 1(a) of the Florida Constitution and by the Florida Emergency Management Act, as amended, and all other applicable laws, promulgate the following Executive Order, to take immediate effect:

Section 1. The state of emergency declared in Executive Order 20-52, as extended by Executive Orders 20-114, 20-166, 20-192, 20-213, and 20-276 will be extended for 60 days following the issuance of this order for the entire State of Florida.

Section 2. All actions taken by the Director of the Division of Emergency Management as the State Coordinating Officer with respect to this emergency before the issuance of this Executive Order are ratified, and he is directed to continue to execute the State's Comprehensive Emergency Management Plan and other response, recovery, and mitigation

plans necessary to cope with the emergency.

Section 3. Except as amended herein, Executive Order 20-52, extended by Executive Orders 20-114, 20-166, 20-192, 20-213, and 20-276 is ratified and reaffirmed.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Florida to be affixed, at Tallahassee, this 29th day of December, 2020.

  
\_\_\_\_\_  
RON DESANTIS, GOVERNOR

ATTEST:

  
\_\_\_\_\_  
SECRETARY OF STATE

FILED  
2020 DEC 29 PM 3:29  
TALLAHASSEE, FLORIDA



## Eileen Long

---

**From:** Gail Hallmon <ghallmon@thehnd.com>  
**Sent:** Monday, January 04, 2021 5:31 PM  
**To:** Eileen Long  
**Subject:** enrollment

Eileen,

Happy New Year! Hope your holidays were good. I have a request. We would like to stop extending enrollment. We have been sending out letters encouraging people to renew, some do but many choose not to as they are getting the letter telling them their enrollment has been extended. We feel we can handle the enrollment via phone now that our system is set up. If the entire group comes up for renewal at the same time it will be a nightmare for us. I don't think we can process everyone in two months. Please let me know what you think.

Gail

Gail Hallmon  
Chief Operating Officer  
The House Next Door  
804 N. Woodland Blvd.  
DeLand, FL 32720

phone: 386.734.6691 Ext. 1108  
fax: 386.734.0252



NOTICE: This e-mail message and any attachment to this e-mail message contains confidential information that may be legally privileged. If you are not the intended recipient, you must not review, retransmit, convert to hard copy, copy, use or disseminate this e-mail or any attachments to it. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone at 386-734-7571 and delete this message. Please note that if this e-mail message contains a forwarded message or is a reply to a prior message, some or all of the contents of this message or any attachments may not have been produced by The House Next Door

## Eileen Long

---

**From:** Andrew G. Murray <amurray@ebms.com>  
**Sent:** Monday, January 04, 2021 10:56 AM  
**To:** Eileen Long; Ted Small; Ron Cantlay  
**Cc:** James Vertino; Zackary S. McKittrick; Darik J. Croft; Rose Alberts; Dan Myers; Rob Carr  
**Subject:** WVHA HealthCard eligibility - extend eligibility through 2/28/2021 in response to FL state of emergency order  
**Attachments:** EO\_20-316.pdf

Eileen and WVHA team,

On December 29<sup>th</sup>, 2020 Gov. Desantis extended Florida's current state of emergency by another 60 days, so now active through 2/27/2021 – see attached Florida Executive Order #316.

Per the Board's instruction we'll follow the Florida Medicaid protocol to extend program eligibility through the last day of the month during which the state of emergency is in effect. We will accordingly make arrangements to extend WVHA Health Card eligibility for all members through at least the end of February 2021 and work with THND to therefore re-validate impacted members in two tranches for new effective dates of 3/1/21 and 3/15/21.

Andrew

---

**From:** "Andrew G. Murray" <amurray@ebms.com>  
**Date:** Thursday, November 5, 2020 at 4:16 AM  
**To:** Eileen Long <ELong@drtcpa.com>, Ted Small <tsmall@businessemploymentlawyer.com>, Ron Cantlay <RCantlay@drtcpa.com>  
**Cc:** James Vertino <jvertino@ebms.com>, "Zackary S. McKittrick" <zmckittrick@ebms.com>, Darik Croft <dcroft@ebms.com>, Rose Alberts <ralberts@veracity-benefits.com>, Dan Myers <dmyers@ebms.com>, Rob Carr <rcarr@ebms.com>  
**Subject:** WVHA HealthCard eligibility - extend eligibility through 1/31/2021 in response to FL state of emergency order

Eileen and WVHA team,

Late evening of November 3<sup>rd</sup> Gov. Desantis extended Florida's current state of emergency by another 60 days, so now active through 1/2/2021 – see attached Florida Executive Order #276.

Per the Board's instruction we'll follow the Florida Medicaid protocol to extend program eligibility through the last day of the month during which the state of emergency is in effect. We will accordingly make arrangements to extend WVHA Health Card eligibility for all members through at least the end of January 2021 and work with THND to therefore re-validate impacted members in two tranches for new effective dates of 2/1/21 and 2/15/21.

Andrew

---

**From:** "Andrew G. Murray" <amurray@ebms.com>  
**Date:** Friday, September 4, 2020 at 9:42 AM

**West Volusia Hospital Authority  
Financial Statements  
November 30, 2020**



**Dreggors, Rigsby & Teal, P.A.**

*Advisors for Life*

Certified Public Accountant | Registered Investment Advisor

1006 N. Woodland Boulevard ■ DeLand, FL 32720

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John A. Powers, CPA

Ann J. Rigsby, CPA/PFS/CFP®

Melissa J. Trickey, CPA

To the Board of Commissioners  
West Volusia Hospital Authority  
P. O. Box 940  
DeLand, FL 32720-0940

Management is responsible for the accompanying balance sheet (modified cash basis) of West Volusia Hospital Authority, as of November 30, 2020 and the related statement of revenues and expenditures - budget and actual (modified cash basis) for the month then ended and year-to-date, in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The accompanying supplemental information contained in Schedule I is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information is the representation of management. The information was subject to our compilation engagement; however, we have not audited or reviewed the supplementary information and, accordingly, do not express an opinion, a conclusion, nor provide any assurance on such supplementary information.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

*Dreggors, Rigsby & Teal, P.A.*

Dreggors, Rigsby & Teal, P.A.  
Certified Public Accountants  
DeLand, FL

December 09, 2020

MEMBERS

**West Volusia Hospital Authority**  
**Balance Sheet**  
**Modified Cash Basis**  
**November 30, 2020**

**Assets**

**Current Assets**

Petty Cash	\$ 100.00
Intracoastal Bank - Money Market	572,544.30
Intracoastal Bank - Operating	1,492,214.91
Mainstreet Community Bank (MCB) - MM	15,320,659.45
MCB Escrow Account	200,000.00
Taxes Receivable	121,920.00
<b>Total Current Assets</b>	<b><u>17,707,438.66</u></b>

**Fixed Assets**

Land	145,000.00
Buildings	422,024.71
Building Improvements	350,822.58
Equipment	17,617.89
<b>Total Fixed Assets</b>	<b><u>935,465.18</u></b>
Less Accum. Depreciation	<u>(409,309.80)</u>
<b>Total Net Fixed Assets</b>	<b><u>526,155.38</u></b>

**Other Assets**

Deposits	<u>2,000.00</u>
<b>Total Other Assets</b>	<b><u>2,000.00</u></b>
<b>Total Assets</b>	<b><u><u>18,235,594.04</u></u></b>

**Liabilities and Net Assets**

**Current Liabilities**

Accounts Payable	1,121.89
Security Deposit	5,110.00
Deferred Revenue	116,506.00
<b>Total Current Liabilities</b>	<b><u>122,737.89</u></b>

**Net Assets**

Unassigned Fund Balance	14,787,306.41
Restricted Fund Balance	208,000.00
Assigned Fund Balance	2,000,000.00
Nonspendable Fund Balance	526,155.38
Net Income Excess (Deficit)	591,394.36
<b>Total Net Assets</b>	<b><u>18,112,856.15</u></b>
<b>Total Liabilities and Net Assets</b>	<b><u><u>\$ 18,235,594.04</u></u></b>

**West Volusia Hospital Authority**  
**Statement of Revenue and Expenditures**  
**Modified Cash Basis**  
**Budget and Actual**  
**For the 1 Month and 2 Months Ended November 30, 2020**

	<u>Annual Budget</u>	<u>Current Period Actual</u>	<u>Year To Date Actual</u>	<u>Budget Balance</u>
<b>Revenue</b>				
Ad Valorem Taxes	16,431,158	1,842,868	1,845,117	14,586,041
Investment Income	135,000	4,663	11,497	123,503
Use of Prior Year Reserves	2,000,000	0	0	2,000,000
<b>Total Revenue</b>	<b>18,566,158</b>	<b>1,847,531</b>	<b>1,856,614</b>	<b>16,709,544</b>
<b>Healthcare Expenditures</b>				
Hospital Services	3,000,000	0	71	2,999,929
Primary Care and Pharmacy	3,300,000	27,013	232,873	3,067,127
Specialty Care	3,300,000	163,357	179,218	3,120,782
County Medicaid Reimbursement	2,512,229	418,705	418,705	2,093,524
The House Next Door	100,000	1,973	1,973	98,027
The Neighborhood Center	100,000	8,850	8,850	91,150
TNC Healthcare Navigation Program	50,000	5,225	5,225	44,775
Rising Against All Odds	164,985	22,050	22,050	142,935
Community Legal Services	95,958	3,417	3,417	92,541
Hispanic Health Initiatives	75,000	0	0	75,000
Florida Dept of Health Dental Svcs	225,000	14,219	14,219	210,781
Stewart Marchman - ACT	945,880	49,984	49,984	895,896
Health Start Coalition of Flagler & Volusia	142,359	12,334	12,334	130,025
H C R A	819,162	0	0	819,162
Other Healthcare Costs	1,549,920	0	0	1,549,920
<b>Total Healthcare Expenditures</b>	<b>16,380,493</b>	<b>727,127</b>	<b>948,919</b>	<b>15,431,574</b>
<b>Other Expenditures</b>				
Advertising	7,000	323	323	6,677
Annual Independent Audit	16,700	0	0	16,700
Building & Office Costs	15,533	239	3,869	11,664
General Accounting	68,100	2,832	2,832	65,268
General Administrative	65,100	3,755	3,755	61,345
Legal Counsel	70,000	4,980	10,880	59,120
City of DeLand Tax Increment District	100,000	0	0	100,000
Tax Collector & Appraiser Fee	610,000	110,875	110,914	499,086
TPA Services	540,000	46,741	139,664	400,336
Healthy Communities	75,397	7,373	7,373	68,024
Application Screening				
Application Screening - THND	402,835	32,565	32,565	370,270
Application Screening - RAO	40,000	1,920	1,920	38,080
Workers Compensation Claims	25,000	0	0	25,000
Other Operating Expenditures	150,000	2,206	2,206	147,794
<b>Total Other Expenditures</b>	<b>2,185,665</b>	<b>213,809</b>	<b>316,301</b>	<b>1,869,364</b>
<b>Total Expenditures</b>	<b>18,566,158</b>	<b>940,936</b>	<b>1,265,220</b>	<b>17,300,938</b>
<b>Excess ( Deficit)</b>	<b>0</b>	<b>906,595</b>	<b>591,394</b>	<b>(591,394)</b>

**West Volusia Hospital Authority**  
**Schedule I - Healthcare Expenditures**  
**Modified Cash Basis**  
**Budget and Actual**  
**For the 1 Month and 2 Months Ended November 30, 2020**

	Annual Budget	Current Period Actual	Year To Date Actual	Budget Balance
<b>Healthcare Expenditures</b>				
Hospital Services	3,000,000	0	71	2,999,929
Primary Care and Pharmacy	3,300,000	27,013	232,873	3,067,127
Specialty Care	3,300,000	163,357	179,218	3,300,000
County Medicaid Reimbursement	2,512,229	418,705	418,705	2,093,524
Florida Dept of Health Dental Svcs	225,000	14,219	14,219	210,781
Good Samaritan				
The House Next Door	100,000	1,973	1,973	98,027
The Neighborhood Center	100,000	8,850	8,850	91,150
TNC Healthcare Navigation Program	50,000	5,225	5,225	44,775
Rising Against All Odds	164,985	22,050	22,050	142,935
Community Legal Services	95,958	3,417	3,417	92,541
Hispanic Health Initiatives	75,000	0	0	75,000
Stewart Marchman - ACT				
SMA - Homeless Program	95,880	2,963	2,963	92,917
SMA - Residential Treatment	550,000	41,366	41,366	508,634
SMA - Baker Act - Match	300,000	5,655	5,655	294,345
Health Start Coalition of Flagler & Volusia				
HSCFV - Outreach	73,500	6,220	6,220	67,280
HSCFV - Fam Services	68,859	6,114	6,114	62,745
HCRA				
H C R A - In County	400,000	0	0	400,000
H C R A - Outside County	419,162	0	0	419,162
Other Healthcare Costs	1,549,920	0	0	1,549,920
<b>Total Healthcare Expenditures</b>	<b>16,380,493</b>	<b>727,127</b>	<b>948,919</b>	<b>15,431,574</b>

**West Volusia Hospital Authority**  
**Schedule II - Statement of Revenue and Expenditures**  
**Modified Cash Basis**

**For the 1 Month and 2 Months Ended November 30, 2020 and November 30, 2019**

	1 Month Ended November 30, 2020	1 Month Ended November 30, 2019	2 Months Ended November 30, 2020	2 Months Ended November 30, 2019
<b>Revenue</b>				
Ad Valorem Taxes	1,842,868	1,485,777	1,845,117	1,506,056
Investment Income	4,663	8,662	11,497	18,601
Rental Income	0	0	0	11,998
Other Income	0	0	0	296
<b>Total Revenue</b>	<u>1,847,531</u>	<u>1,494,439</u>	<u>1,856,614</u>	<u>1,536,951</u>
<b>Healthcare Expenditures</b>				
Hospital Services	0	104,693	71	104,693
Primary Care and Pharmacy	27,013	101,750	232,873	135,872
Specialty Care	163,357	189,848	179,218	273,632
County Medicaid Reimbursement	418,705	204,380	418,705	408,760
The House Next Door	1,973	8,828	1,973	8,828
The Neighborhood Center	8,850	8,625	8,850	8,625
TNC Healthcare Navigation Program	5,225	900	5,225	900
Rising Against All Odds	22,050	24,150	22,050	24,150
Community Legal Services	3,417	12,531	3,417	12,531
Hispanic Health Initiatives	0	6,950	0	6,950
Florida Dept of Health Dental Svcs	14,219	21,821	14,219	21,821
Stewart Marchman - ACT	49,984	103,988	49,984	103,988
Health Start Coalition of Flagler & Volusia	12,334	15,187	12,334	15,187
<b>Total Healthcare Expenditures</b>	<u>727,127</u>	<u>803,651</u>	<u>948,919</u>	<u>1,125,937</u>
<b>Other Expenditures</b>				
Advertising	323	(207)	323	(41)
Building & Office Costs	239	637	3,869	812
General Accounting	2,832	4,425	2,832	4,425
General Administrative	3,755	5,708	3,755	5,708
Legal Counsel	4,980	7,327	10,880	12,767
Tax Collector & Appraiser Fee	110,875	30,670	110,914	30,720
Legislative Consulting	0	5,000	0	10,000
TPA Services	46,741	0	139,664	76,309
Healthy Communities	7,373	7,935	7,373	7,935
Application Screening				
Application Screening - THND	32,565	33,489	32,565	33,489
Application Screening - RAO	1,920	4,608	1,920	4,608
Application Screening - SMA	0	0	0	0
Other Operating Expenditures	2,206	746	2,206	746
<b>Total Other Expenditures</b>	<u>213,809</u>	<u>100,338</u>	<u>316,301</u>	<u>177,478</u>
<b>Total Expenditures</b>	<u>940,936</u>	<u>903,989</u>	<u>1,265,220</u>	<u>1,303,415</u>
<b>Excess ( Deficit)</b>	<u>906,595</u>	<u>590,450</u>	<u>591,394</u>	<u>233,536</u>



**West Volusia Hospital Authority  
Financial Statements  
December 31, 2020**



Dreggors, Rigsby & Teal, P.A.

*Advisors for Life*

Certified Public Accountant | Registered Investment Advisor

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Melissa J. Trickey, CPA

To the Board of Commissioners  
West Volusia Hospital Authority  
P. O. Box 940  
DeLand, FL 32720-0940

Management is responsible for the accompanying balance sheet (modified cash basis) of West Volusia Hospital Authority, as of December 31, 2020 and the related statement of revenues and expenditures - budget and actual (modified cash basis) for the month then ended and year-to-date, in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The accompanying supplemental information contained in Schedule I is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information is the representation of management. The information was subject to our compilation engagement; however, we have not audited or reviewed the supplementary information and, accordingly, do not express an opinion, a conclusion, nor provide any assurance on such supplementary information.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

*Dreggors, Rigsby & Teal, P.A.*

Dreggors, Rigsby & Teal, P.A.  
Certified Public Accountants  
DeLand, FL

January 07, 2021

MEMBERS

American Institute of  
Certified Public Accountants

the *CPA Alliance* network

Florida Institute of  
Certified Public Accountants

**West Volusia Hospital Authority**  
**Balance Sheet**  
**Modified Cash Basis**  
**December 31, 2020**

**Assets**

**Current Assets**

Petty Cash	\$ 100.00
Intracoastal Bank - Money Market	3,000,701.71
Intracoastal Bank - Operating	1,117,369.94
Mainstreet Community Bank (MCB) - MM	24,193,282.56
MCB Escrow Account	200,000.00
Taxes Receivable	121,920.00
<b>Total Current Assets</b>	<b><u>28,633,374.21</u></b>

**Fixed Assets**

Land	145,000.00
Buildings	422,024.71
Building Improvements	362,091.33
Equipment	53,974.56
Leasehold Improvements	18,192.63
<b>Total Fixed Assets</b>	<b><u>1,001,283.23</u></b>
Less Accum. Depreciation	<u>(409,309.80)</u>
<b>Total Net Fixed Assets</b>	<b><u>591,973.43</u></b>

**Other Assets**

Deposits	<u>2,000.00</u>
<b>Total Other Assets</b>	<b><u>2,000.00</u></b>
<b>Total Assets</b>	<b><u><u>29,227,347.64</u></u></b>

**Liabilities and Net Assets**

**Current Liabilities**

Accounts Payable	(10,474.75)
Deferred Revenue	116,506.00
<b>Total Current Liabilities</b>	<b><u>106,031.25</u></b>

**Net Assets**

Unassigned Fund Balance	15,147,803.21
Restricted Fund Balance	208,000.00
Assigned Fund Balance	2,000,000.00
Nonspendable Fund Balance	591,973.43
Net Income Excess (Deficit)	11,173,539.75
<b>Total Net Assets</b>	<b><u>29,121,316.39</u></b>
<b>Total Liabilities and Net Assets</b>	<b><u><u>\$ 29,227,347.64</u></u></b>

**West Volusia Hospital Authority**  
**Statement of Revenue and Expenditures**  
**Modified Cash Basis**  
**Budget and Actual**  
**For the 1 Month and 3 Months Ended December 31, 2020**

	<u>Annual Budget</u>	<u>Current Period Actual</u>	<u>Year To Date Actual</u>	<u>Budget Balance</u>
<b>Revenue</b>				
Ad Valorem Taxes	16,431,158	12,310,405	14,155,521	2,275,637
Investment Income	135,000	5,547	17,044	117,956
Use of Prior Year Reserves	<u>2,000,000</u>	<u>0</u>	<u>0</u>	<u>2,000,000</u>
<b>Total Revenue</b>	<u><b>18,566,158</b></u>	<u><b>12,315,952</b></u>	<u><b>14,172,565</b></u>	<u><b>4,393,593</b></u>
<b>Healthcare Expenditures</b>				
Hospital Services	3,000,000	28,472	28,543	2,971,457
Primary Care and Pharmacy	3,300,000	423,330	656,203	2,643,797
Specialty Care	3,300,000	279,788	459,006	2,840,994
County Medicaid Reimbursement	2,512,229	209,352	628,057	1,884,172
The House Next Door	100,000	1,804	3,777	96,223
The Neighborhood Center	100,000	9,200	18,050	81,950
TNC Healthcare Navigation Program	50,000	4,555	9,780	40,220
Rising Against All Odds	164,985	18,375	40,425	124,560
Community Legal Services	95,958	3,944	7,361	88,597
Hispanic Health Initiatives	75,000	0	0	75,000
Florida Dept of Health Dental Svcs	225,000	15,497	29,715	195,285
Stewart Marchman - ACT	945,880	287,139	337,123	608,757
Health Start Coalition of Flagler & Volusia	142,359	7,568	19,901	122,458
H C R A	819,162	2,482	2,482	816,680
Other Healthcare Costs	<u>1,549,920</u>	<u>0</u>	<u>0</u>	<u>1,549,920</u>
<b>Total Healthcare Expenditures</b>	<u><b>16,380,493</b></u>	<u><b>1,291,506</b></u>	<u><b>2,240,423</b></u>	<u><b>14,140,070</b></u>
<b>Other Expenditures</b>				
Advertising	7,000	0	323	6,677
Annual Independent Audit	16,700	0	0	16,700
Building & Office Costs	15,533	2,829	6,699	8,834
General Accounting	68,100	5,414	8,246	59,854
General Administrative	65,100	4,569	8,324	56,776
Legal Counsel	70,000	3,080	13,960	56,040
City of DeLand Tax Increment District	100,000	90,172	90,172	9,828
Tax Collector & Appraiser Fee	610,000	246,199	357,113	252,887
TPA Services	540,000	48,719	188,383	351,617
Healthy Communities	75,397	5,022	12,395	63,002
Application Screening				
Application Screening - THND	402,835	32,175	64,739	338,096
Application Screening - RAAO	40,000	2,880	4,800	35,200
Workers Compensation Claims	25,000	0	0	25,000
Other Operating Expenditures	<u>150,000</u>	<u>1,243</u>	<u>3,449</u>	<u>146,551</u>
<b>Total Other Expenditures</b>	<u><b>2,185,665</b></u>	<u><b>442,302</b></u>	<u><b>758,603</b></u>	<u><b>1,427,062</b></u>
<b>Total Expenditures</b>	<u><b>18,566,158</b></u>	<u><b>1,733,808</b></u>	<u><b>2,999,026</b></u>	<u><b>15,567,132</b></u>
<b>Excess ( Deficit)</b>	<u><b>0</b></u>	<u><b>10,582,144</b></u>	<u><b>11,173,539</b></u>	<u><b>(11,173,539)</b></u>

See Accountants' Compilation Report

**West Volusia Hospital Authority**  
**Schedule I - Healthcare Expenditures**  
**Modified Cash Basis**  
**Budget and Actual**  
**For the 1 Month and 3 Months Ended December 31, 2020**

	Annual Budget	Current Period Actual	Year To Date Actual	Budget Balance
<b>Healthcare Expenditures</b>				
Hospital Services	3,000,000	28,472	28,543	2,971,457
Primary Care and Pharmacy	3,300,000	423,330	656,203	2,643,797
Specialty Care	3,300,000	279,788	459,006	3,300,000
County Medicaid Reimbursement	2,512,229	209,352	628,057	1,884,172
Florida Dept of Health Dental Svcs	225,000	15,497	29,715	195,285
Good Samaritan				
The House Next Door	100,000	1,804	3,777	96,223
The Neighborhood Center	100,000	9,200	18,050	81,950
TNC Healthcare Navigation Program	50,000	4,555	9,780	40,220
Rising Against All Odds	164,985	18,375	40,425	124,560
Community Legal Services	95,958	3,944	7,361	88,597
Hispanic Health Initiatives	75,000	0	0	75,000
Stewart Marchman - ACT				
SMA - Homeless Program	95,880	3,083	6,046	89,834
SMA - Residential Treatment	550,000	49,313	90,680	459,320
SMA - Baker Act - Match	300,000	234,743	240,398	59,602
Health Start Coalition of Flagler & Volusia				
HSCFV - Outreach	73,500	5,937	12,157	61,343
HSCFV - Fam Services	68,859	1,630	7,744	61,115
HCRA				
H C R A - In County	400,000	2,482	2,482	397,518
H C R A - Outside County	419,162	0	0	419,162
Other Healthcare Costs	1,549,920	0	0	1,549,920
<b>Total Healthcare Expenditures</b>	<b>16,380,493</b>	<b>1,291,505</b>	<b>2,240,424</b>	<b>14,140,069</b>

**West Volusia Hospital Authority**  
**Schedule II - Statement of Revenue and Expenditures**  
**Modified Cash Basis**

**For the 1 Month and 3 Months Ended December 31, 2020 and December 31, 2019**

	1 Month Ended December 31, 2020	1 Month Ended December 31, 2019	3 Months Ended December 31, 2020	3 Months Ended December 31, 2019
<b>Revenue</b>				
Ad Valorem Taxes	12,310,405	14,424,971	14,155,521	15,931,027
Investment Income	5,547	14,114	17,044	32,715
Rental Income	0	5,999	0	17,997
Other Income	0	128	0	424
<b>Total Revenue</b>	<b>12,315,952</b>	<b>14,445,212</b>	<b>14,172,565</b>	<b>15,982,163</b>
<b>Healthcare Expenditures</b>				
Hospital Services	28,472	184,661	28,543	289,353
Primary Care and Pharmacy	423,330	129,202	656,203	265,075
Specialty Care	279,788	262,803	459,006	536,435
County Medicaid Reimbursement	209,352	204,380	628,057	613,140
The House Next Door	1,804	8,825	3,777	17,653
The Neighborhood Center	9,200	7,500	18,050	16,125
TNC Healthcare Navigation Program	4,555	2,525	9,780	3,425
Rising Against All Odds	18,375	21,300	40,425	45,450
Community Legal Services	3,944	6,381	7,361	18,912
Hispanic Health Initiatives	0	5,450	0	12,400
Florida Dept of Health Dental Svcs	15,497	18,156	29,715	39,977
Stewart Marchman - ACT	287,139	95,955	337,123	199,944
Health Start Coalition of Flagler & Volusia	7,568	16,942	19,901	32,129
H C R A	2,482	119	2,482	119
<b>Total Healthcare Expenditures</b>	<b>1,291,506</b>	<b>964,199</b>	<b>2,240,423</b>	<b>2,090,137</b>
<b>Other Expenditures</b>				
Advertising	0	0	323	(41)
Building & Office Costs	2,829	1,016	6,699	1,828
General Accounting	5,414	3,622	8,246	8,046
General Administrative	4,569	4,243	8,324	9,951
Legal Counsel	3,080	4,600	13,960	17,367
City of DeLand Tax Increment District	90,172	90,813	90,172	90,813
Tax Collector & Appraiser Fee	246,199	288,344	357,113	319,063
Legislative Consulting	0	5,000	0	15,000
TPA Services	48,719	39,092	188,383	115,400
Healthy Communities	5,022	5,041	12,395	12,976
Application Screening				
Application Screening - THND	32,175	32,985	64,739	66,473
Application Screening - RAAO	2,880	5,376	4,800	9,984
Application Screening - SMA	0	0	0	0
Other Operating Expenditures	1,243	913	3,449	1,659
<b>Total Other Expenditures</b>	<b>442,302</b>	<b>481,045</b>	<b>758,603</b>	<b>653,519</b>
<b>Total Expenditures</b>	<b>1,733,808</b>	<b>1,445,244</b>	<b>2,999,026</b>	<b>2,743,656</b>
<b>Excess ( Deficit)</b>	<b>10,582,144</b>	<b>12,999,968</b>	<b>11,173,539</b>	<b>13,238,507</b>

See Accountants' Compilation Report

## LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: January 12, 2021

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for January 21, 2021 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the November 19, 2020 Meeting Minutes.

- I. **Annual Overview of Funding Agreements or other Contracts:** [*See new info. in italics and bold*] [*Refer back to Legal Update Memorandum dated 5/12/2020 for additional background details, including details regarding now expired Hospital agreements*]

Each Board member is responsible for making his or her own independent determination about whether the terms of a particular contract are consistent with the public interest. Counsel, as well as the accounting and administrative team at DRT, PA, are available to answer your questions and offer counsel about accounting and business or legal matters, each respectively; but, the Board retains the ultimate authority to approve or disapprove the terms of all proposed agreements after due consultation. For your convenience, the following is a listing of the major contracts and funding agreements between the Authority and other entities with notation of termination dates, if any.

### *Year-to Year Health Care or Access to Health Care Funding Agreements, 2020-21:*

- A. Community Legal Services, Inc. Medical-Legal Partnership program.
- B. Healthy Communities – Kidcare Outreach
- C. Hispanic Health Initiatives, Inc.'s Taking Care of My Health
- D. Rising Against All Odds, Inc. -- HIV/AIDS Outreach and Case Management
- E. Rising Against All Odds, Inc.—Health Card Enrollment & Retention Services
- F. SMA Healthcare – Baker Act Match
- G. SMA Healthcare– Homeless Program
- H. SMA Healthcare —Level II Residential Treatment
- I. The Healthy Start --Access to Healthcare Services—SMA Outreach
- J. The Healthy Start –Family Services Coordinator—Deltona
- K. The House Next Door – Mental Health Services
- L. The House Next Door—Eligibility Determination Services
- M. The Neighborhood Center of West Volusia “Access to Care”
- N. The Neighborhood Center of West Volusia “Health Care Navigation”
- O. Volusia County Health Department—Florida Department of Health (Dental Care)

*Primary Care Agreement:*

- A. Employee Benefit Management Services, LLC (“EBMS”) Amendment No. 1 to Administrative Services Agreement, effective 10/01/2020 expanded EBMS’s portfolio of services to include the set-up and management of primary care clinic services, pharmacy services and healthcare management services, along with the third party administrator services that it had already been providing since 1/01/2020. Amendment No. 1 provides for with automatic renewals for additional one-year terms unless either party gives notice of non-renewal at least 90-days before the end of then-current term or Renewal Term. Pursuant to Amendment No. 1 to the Administrative Services Agreement, the current term was extended to end on September 30, 2023.
1. The Board retains the right to establish policy that governs the terms on which EBMS provides this new portfolio of services, including the selection of the location of where the services are provided. Along with the terms of Amendment No. 1 to the Administrative Services Agreement, the WVHA Eligibility Guidelines and Summary Benefit Plan set forth most of the Board’s existing policy concerning the terms on which WVHA authorizes EBMS to provide this portfolio of services.

*Hospitals Agreements:*

- A. *(AdventHealth DeLand (AHD), AdventHealth Fish Memorial (AHFM))*-- Following the 9/30/2020 expiration of the direct contractual agreement between AdventHealth and WVHA, EBMS as Third Party Administrator is now responsible for qualifying and contracting directly with the hospitals to establish terms for their participation in the network of providers that serve WVHA Health Card members.
1. The Board retains the right to establish policy that governs the terms on which EBMS may qualify and contract with its network of providers. An example of such policy intervention is the Board’s passage of WVHA Resolution 2020-007 in which the Board excluded any reimbursement for Emergency Room care services and established 85% of Medicare as the maximum that EBMS is allowed to contract with hospitals for reimbursement of inpatient hospital facilities and professional services.
- B. *Halifax Hospital Medical Center*
1. Extended HCRA Hospital Coverage and Physician Indigent Hospital Program Reimbursement Agreement (2007) (“Extended HCRA”). The Second Addendum to Extended HCRA dated 9/23/2010, is terminable at will by either party upon 60 days written notice. Establishes reimbursement rate consistent with HCRA guidelines, as opposed to 105% of Medicare rate (except for adult psychiatric and medical device implants) which was agreed in prior agreements dated 11/20/2008 and 4/19/2007.
  2. As indicated *supra* for AdventHealth, EBMS may also qualify and contract with Halifax Hospital Medical Center to participate in its network of providers as long as it adheres to WVHA Resolution 2020-007 and any other



policies established by the Board.

*Administrative Services*

1. Employee Benefit Management Services, LLC (“EBMS”) Administrative Services Agreement, effective 1/1/2020 for Third Party Administrator services with automatic renewals for additional one-year terms unless either party gives notice of non-renewal at least 90-days before the end of then-current term. Pursuant to Amendment No. 1 to the Administrative Services Agreement, the current term was extended to end on September 30, 2023.
2. The House Next Door—Eligibility Determination Services, effective 10/1/2018, renewable on annual basis.
3. Rising Against All Odds, Inc. – Health Card Enrollment and Retention, effective 10/1/2018, renewable on annual basis.
4. Dreggors, Rigsby & Teal, P.A. dated 9/27/2012 (accounting services), is terminable at will by either party upon 90 days written notice.
5. Dreggors, Rigsby & Teal, P.A. dated 9/27/2012 (administrative services), is terminable at will by either party upon 90 days written notice.
6. Law Office Of Theodore W. Small, P.A. dated 11/2006 (outside legal counsel), terminable at will by Board
7. James Moore and Co., P.L. (audit of financial statements) was signed September, 2015 for three years through September 30, 2017 and then renewed by mutual agreement for one 2 year term through September 30, 2019, and then may be renewed for 3 additional 1 year terms with 60-days’ notice. In fact, it has been renewed through September 30, 2020.

II. New Matter Concerning EBMS’s Potential Non-Authorized Waiver of WVHA’s Right to Subrogation Liens on 16 Claims Starting 1/01/2020.

On January 5, 2021, counsel received a call from a local colleague requesting clarification on a letter his firm received from EBMS waiving WVHA’s right to a subrogation lien on a claim his firm is handling on behalf of a personal injury client. His firm’s client is a Health Card member whose injury was allegedly caused by a third party tortfeasor who is being sued to recover damages including medical expenses. Because those medical bills were paid by WVHA, the law firm sent notice as required by statute to EBMS as the medical bill paying agent about the potential right to a subrogation lien. Instead of EBMS asserting subrogation rights on behalf of WVHA pursuant to Section 1.02 of Eligibility Guidelines redirecting the matter to counsel or DRT for a response, EBMS (through one of its law department supervisors) notified the local law firm that “the Plan” was not asserting any recovery rights or a lien to recover any portion of the medical bills paid by WVHA.

Counsel immediately contacted Dr. Murray to ascertain the basis for EBMS determining that it had authority to communicate such a waiver. Dr. Murray facilitated a preliminary phone call with counsel for EBMS last Friday afternoon. In response to questions, counsel learned that there have been a total of 16 such inquiries since EBMS commenced providing third party administrator services. It appears that the relevant EBMS staff was not aware of the very plain

policy statement in Section 1.02 that WVHA reserves its rights to recover in such subrogation matters. Because the statute requires any assertion of subrogation liens to take place within 30-days of notice, it is likely that most of the 16 have now been waived. EBMS's counsel agreed to immediately follow-up to determine the financial scope of these waivers and to propose a mutually agreeable means to redirect such matters to Ms. Long with a copy to counsel going forward.

**III. WVHA Health Card Program Eligibility Guidelines.** *[See new info. in italics and bold]*  
*[Refer back to Legal Update Memorandum dated 4/9/14, 7/19/14, 9/17/14, 11/12/14, 2/11/15, 6/10/2015, 10/7/15, 11/11/15, 3/9/16, 4/12/16 and 5/9/17 for additional background details.]*

From the inception, the Guidelines were adopted from a legal perspective to establish uniform, fair and non-discriminatory standards to comply with the Enabling Legislation's requirement that tax dollars are spent on primarily individuals who are both "residents" of the Tax District and who are "indigent" as defined within the Guidelines.

It is noteworthy that currently the Guidelines are utilized by WVHA in two distinct ways which are often confused by providers, potential providers and applicants for funding:

3. First, they are utilized by WVHA's Eligibility Determination provider, currently The House Next Door, as the governing rules for determining who is eligible to receive a WVHA Health Card. Once deemed eligible, THND transmits a listing to the Third Party Administrator, currently UMR, and UMR mails the eligible beneficiary a Health Card (effective usually for 6 months) which automatically makes them eligible to receive hospital care, primary care, dental care, specialty care and pharmacy benefits at any provider who has signed a funding agreement to provide such services to those who are currently enrolled in the Health Card Program;
4. Second, the Guidelines are incorporated in whole or part as the governing rules for a funded agency to qualify some of their individual clients to become eligible for WVHA reimbursement (at the contracted rate) for services at that agency only. Even though these individuals are generally required to provide the same information, including proof that they have applied for the ACA and that they are not qualified for Medicaid or other affordable private health insurance, the individuals who qualify through these funded agencies do not receive a Health Card and therefore are NOT automatically eligible to receive other healthcare services available at other funded agencies, the hospitals, specialty care providers, pharmacy benefits, etc.

Board members should begin anticipating the annual EG review process that the Board approved at the upcoming May Regular Meeting. That process will start with a presentation by THND of a compilation of proposed changes in March and then after Board review, deliberation and voting by May, and new amendments, if any would take effect in June, 2021; provided however, the Board would consider amending the EGs more frequently than annually where it is demonstrated by UMR and/or other proposers that that such exceptional action is necessary to fulfill the public purposes of WVHA. Last year, THND nor the Board proposed any new amendments to the EGs so the currently effective EGs were approved in June 2019 with an effective date of July 15, 2019.

**IV. Implementation of Email and Text Messaging Public Records Policy** [*See new info. in italics and bold*] [*Refer back to Legal Update Memorandum dated 5/21/2020 for additional background details.*]

As requested during the November 14, 2019 Regular Meeting, counsel has reviewed relevant Florida Attorney General Opinions and case law and reviewed comparable local government policy to develop the following Email and Text Messaging Public Records Policy, adopted 1/16/2020:

**Issue:** How should WVHA direct its individual Board members, funded agencies and contracted agencies and professionals to preserve electronic communications and other documents that may constitute “public records” under the Florida Public Records Law, Chapter 119, Florida Statutes?

**Conclusion:** In order to comply with the Florida Public Records Law, any email or text message which involves WVHA official business and it of a non-transitory nature, as explained above, must be preserved as a “public record” in accordance with the General Records Schedule. Board members, funded or contracted agencies and contracted professionals are hereby strongly discouraged from using personal email accounts and cell phones to conduct official WVHA business unless it is only “transitory” as explained above. Effective as soon as such accounts are generated by WVHA’s contracted Public Records Custodian and technical access is made available, Board members and contracted professionals are expected to utilize email accounts on the [westvolusiahospitalauthority.org](http://westvolusiahospitalauthority.org) domain for purposes of sending and receiving emails to conduct WVHA official business. When it is necessary to utilize personal accounts because the matter is time sensitive, individuals are encouraged to forward the email to Ms. Long for preservation in accordance with the General Records Schedule. If there is any question at all in the Board members’, funded or contracted agent’s mind about whether the email or text message is a public record, the question should be discussed with Ms. Long who shall consult State officials to determine the appropriate retention schedule. If the person communicating about WVHA business on non-WVHA email accounts or telephones is not able to save those messages on their company or personal computer or phone equipment, they should contact Ms. Eileen Long at DRT, which is WVHA’s designated Public Records Custodian to make arrangements for forwarding them to Ms. Long for their proper preservation.

The Board adopted this policy at its May 21<sup>st</sup> Regular Meeting and clarified its preferences for the type of email accounts during its August 20<sup>th</sup> Regular Meeting. *This placeholder will remain pending full implementation with all WVHA emails being sent and received via westvolusiahospitalauthority.org email accounts.*

V. **WVHA as Plaintiff in Federal Multidistrict Litigation for National Prescription Opiate Litigation, James Vickaryous, Managing Partner of Vickaryous Law Firm.**  
[See new info. in italics and bold]

Counsel talked preliminarily with Jim Vickaryous, the Managing Partner of the Vickaryous Law Firm about WVHA retaining his law firm to represent WVHA on a contingency basis and file a lawsuit on behalf of WVHA in the federal multidistrict litigation for national prescription opiate litigation. Attorney Vickaryous plans to present a formal proposal to explain the details, but in a nutshell the proposed representation would offer WVHA a seat at the table among many other governmental and private entities around the nation that are suing pharmaceutical companies. These lawsuits are seeking to recover damages related to the substantial health care and prescription costs that have been paid to treat residents who became addicted to opioids. As of this writing, counsel has not yet received a draft of the proposed retainer agreement or the presentation materials. Attorney Vickaryous has indicated in an introductory call that if desired, WVHA would become one of several Florida based local government clients which his firm would represent. The contingency basis of the representation would provide that the Vickaryous Law Firm would be paid 20% of any net recovery after costs and WVHA would keep the remaining 80%. Attorney Vickaryous believes that it would be important to get WVHA's lawsuit on file as soon as practicable before settlement talks begin and conclude concerning a Tier 1 lawsuit that is scheduled for trial in Ohio during October, 2019. Attorney Vickaryous believes that the defendants in that lawsuit may want to negotiate a global settlement of all pending lawsuits and it would be advantageous for WVHA to have a seat at that table, particularly in light of the substantial annual budget expenses being paid to SMA and for prescriptions that are directly related to the opioid epidemic. Counsel expects to receive and review the details prior to the March meeting and have a recommendation as to the form of the retainer agreement at that time. As an overall matter, the proposal sounds like a potential opportunity for WVHA to recoup substantial taxpayer dollars, but it may take some time before any recovery is obtained. Following the Board's authorization of Chair Craig to sign the proposed contingency agreement subject to a clarification that the net of any recovery to WVHA only be reduced to reimburse "reasonable" attorney's fees, Chair Craig has executed the revised agreement and it is being circulated for signatures by all the retained co-counsel. As previously emailed, WVHA's complaint in the national opioid litigation was initially filed in federal court in the Middle District of Florida on September 10, 2019. On September 26, 2019, that case was transferred to the Northern District of Ohio where it has been consolidated with the thousands of other pending cases in that multidistrict opioid litigation.

Counsel received the following update from class counsel in July/August, 2020:

A. **Purdue Bankruptcy**

As we have previously explained, in order to participate in the Purdue bankruptcy, a Proof of Claim form must be filed on behalf of your entity. We have already filed a Proof of Claim form [generously estimated at \$32,009,971.00] on your behalf.

Now, based on recent developments in this bankruptcy, we plan to amend these forms

to include a minimum valuation for your claim. In other words, we will be setting forth a specific monetary amount for your claim within this bankruptcy. We, along with the members of the Plaintiff Executive Committee and the Bankruptcy Ad Hoc Committee, believe that this is an important step to ensure that the claims of local governments are provided appropriate priority as creditors.

To estimate the minimum value for local government claims, the Ad Hoc Committee has worked with Ted Miller, an internationally recognized safety economist with Pacific Institute for Research and Evaluation (PIRE), who has developed a model that estimates monetary relief, including damages and abatement costs, which cities, counties, and municipalities across the United States (the "Municipality Claim Model") may assert against the Debtors.

To be sure, this "minimum valuation" is not the amount of money that you would receive from the Purdue Bankruptcy. The total valuation to all governmental entities is estimated to be in the area of \$2 trillion, and of course only a very small fraction of that amount could ever be available for distribution. Therefore, any amounts that are actually received by local governments will be significantly less than the "minimum valuation" we submit.

## VI. General Compliance with the Sunshine Law [*See new info. in italics and bold*]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to "off-the record" chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

*'While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog, . . . members of the board or commission must not engage in an exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law.'*