

WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS & CITIZENS ADVISORY COMMITTEE
JOINT MEETING
June 17, 2025 5:00 PM
Sanborn Center
815 S. Alabama Avenue, DeLand, FL
AMENDED AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda:
 - A. Approval of Minutes - Regular Meeting May 15, 2025
 - B. Quarter Three Uneven Spend-Down – SMA Healthcare Residential II Program
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Citizens Advisory Committee – Chair Patrick Rogers
 - A. Minutes Preliminary Ranking on May 6, 2025
 - B. Minutes Final Ranking Meeting on June 3, 2025
 - C. CAC Ranking Results and Comments with Spreadsheet Attached
7. CAC Meeting Adjournment (CAC members may exit if desired.)
8. Reporting Agenda:
 - A. EBMS May Report – Written Submission
 - B. WVHA miCare Clinic DeLand/Deltona May Report – Written Submission
 - C. The House Next Door (THND) May HealthCard Report
9. Discussion Items:
 - A. Form 1 Statement of Financial interest Due July 1
 - B. Board Review of Administrative Applications
 1. Halifax Healthy Communities
 2. THND HealthCard Program
 3. RAAO Prescreening Services
 - C. Select Internal Organizational Policies of WVHA
 - D. WVHA Health Card Renewal Notices to Include THND and RAAO
 - E. Request from Morgan & Morgan for Lien Reduction of Subrogation Claim
10. Follow Up Items:
 - A. WVHA Website (Commissioner Ford)
 - B. Eligibility Guidelines
 - C. miCare Clinic Consolidation
11. Administrator Report
12. Finance Report
 - A. May Financials
 - B. Approval of Disbursements – Check Register & Estimated Expenditures
13. Legal Update
14. Upcoming Meetings – Budget Workshop and Regular Meeting July 17th at 4PM
15. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS REGULAR MEETING**

Sanborn Center Ballroom B
815 S. Alabama Avenue, DeLand, FL
May 15, 2025

Board Members in Attendance:

Commissioner Voloria Manning
Commissioner Jennifer Coen
Commissioner Rakeem Ford
Commissioner Jennifer Moore
Commissioner Judy Craig (arrived at 5:20 p.m.)

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the meeting to order. The meeting took place at the Sanborn Center Ballroom B, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:12 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Proposed Agenda

Motion 030 – 2025 Commissioner Manning moved to approve the proposed agenda. Commissioner Moore seconded. The motion passed 4-0-1.

**Consent Agenda – Approval of Minutes
Regular Meeting held April 17, 2025**

Motion 031 – 2025 Commissioner Manning moved to approve the Consent Agenda. Commissioner Ford seconded. The motion passed 4-0-1.

Citizen Comments

Patrick Rogers voiced support for keeping the Deltona clinic open.

Chair Coen stated that they received a written comment from Tanner Andrews.

Citizens Advisory Committee Verbal Update – Chair Patrick Rogers

Chair Rogers provided a brief synopsis of the Preliminary Ranking meeting held on May 6th noting nine members were present, and they have seven new members this year. He added that it went well, and everyone had good questions. Chair Coen noted that The Neighborhood Center had revised page nine of their application as requested during the Q & A.

Annual Contractual Utilization Report to the WVHA Board of Commissioners – Shannon Sargeant & Vanessa Richardson of Rising Against All Odds

Ms. Richardson presented RAAO's reports for the Health Card Pre-Screening program and the HIV program.

Commissioner Manning asked if they were providing a monthly report. Mr. Sargeant responded that the reports covered the first six months of the current fiscal year.

Commissioner Ford asked why there was a utilization decline in January and February. Ms. Richardson answered that the new administration affected them, and many people moved further into the community, thereby limiting their visits to RAAO's facilities.

Commissioner Manning noted that currently, homeless people found in the woods are being arrested and taken to jail.

Commissioner Moore suggested that the renewal notices to card holders contain RAAO's information in addition to THND. Attorney Small said they could list her suggestion as a discussion item on the next meeting agenda.

Reporting Agenda

EBMS March & April Reports – Written Submission

**WVHA miCare Clinic DeLand/Deltona March & April Reports – Practice Manager
Gretchen Soto**

2025 Quarter Two miCare Report (Jan – March)

Ms. Soto outlined the main points of the reporting for the Board. Commissioner Craig pointed out that membership has risen above 1600.

Attorney Small asked Ms. Soto to explain what they are doing to address lower utilization at Deltona and ER diversion. He pointed out that page twelve of the Eligibility Guidelines addresses inappropriate or excessive use of emergency room services as a reason for dismissal from the health card program. He suggested that clinic staff remind the patients of this portion of the guidelines to encourage compliance.

The EBMS and miCare reports were received into the written record.

The House Next Door (THND) April HealthCard Report

Commissioner Ford asked COO Chris Booker to explain the "Other" category at the bottom of the report. He thanked Mr. Booker for listing "26 and Covered" on the report and advised they could remove it from the list going forward.

Chair Coen asked if the other agencies listed are gathering documents from the client when they make referrals to the health card program. Mr. Booker responded that they usually include documentation with the referral.

THND's report was received into the written record.

Hospital Services 1st Quarter of 2025 (January – March)

Halifax Health | UF Health – Medical Center of Deltona

Halifax Administrator Ben Eby was present and said they just celebrated their five-year anniversary. Commissioner Ford asked why the numbers for Emergency Medicine decreased in 2025 on page three. Mr. Eby responded that the data for 2023 and 2024 were full years, and 2025 only included three months.

Attorney Small questioned the numbers on page five for CDiff and SSI (Colo) infections. Mr. Eby answered that their overall percentages have not changed, and the number of surgeries has increased significantly. He added that they previously reported infections as a percentage, and they were asked to include actual numbers.

Chair Coen asked if they had any advice on reducing visits from repeat patients to the ER. Mr. Eby said their case managers are trained to educate patients about the WVHA health card if they are not insured, and they regularly distribute the WVHA brochures.

Advent Health DeLand & Advent Health Fish Memorial

Jennifer Ambs, Market CFO – West Volusia, noted they just celebrated thirty years at Fish Memorial.

Attorney Small asked Ms. Ambs the same question regarding infections that he had asked Mr. Eby. Ms. Ambs stated they are small numbers, and they are making some achievements. She noted that if the reports are viewed online, there is more information available including mortality.

EMPros

The hospital reports were received into the written record.

Discussion Items

26 and Covered Analysis Report (Commissioner Ford)

Commissioner Ford stated that 647 postcards were mailed to West Volusia residents turning 26; that forty were returned by the USPS as undeliverable; that one person applied for the health card program; and that there are other ways of reaching potential health card members if the Board would like to do something different in the future.

Commissioner Moore said they were not necessarily bad results for a new program since only forty were returned, and they should give the program more time before abandoning the project. Commissioner Ford suggested additional ways to make it more productive next time.

Commissioner Manning asked how they received the information about residents' birthdates. Commissioner Ford explained that he received a list from the Supervisor of Elections containing the needed information to send out the postcards.

Chair Coen said that they are eliminating a large group of people if they only mail information to registered voters. She said she had been working on creating a database of the homes included in WVHA's district.

There was discussion that Commissioner Ford would look for other ways to make the project more successful and bring it back to the Board later

Mobile Health Clinics – Pros & Cons of Supplemental Clinic Option (Commissioner Moore)

Commissioner Moore explained the PowerPoint presentation she created and stated that mobile health clinics can help bridge the gap; that one of the biggest advantages is access to care for those with transportation and mobility issues; that there are about 1400 mobile clinics in the US; that the return on investment is about eighteen dollars for every dollar spent nationwide, and the return is even greater in Florida; that in terms of marketing, a mobile clinic traveling around the area would be a great marketing opportunity; and that when it comes to building community engagement, mobile health clinics help build trust. She noted that there would be challenges such as the startup and maintenance costs, continuous outreach to ensure residents are aware of the mobile clinic and utilize it, and the sustainability of funding to support the venture. She closed her presentation by saying a mobile health clinic would be supplemental to WVHA's current system.

Commissioner Craig said partnering with a 501(c)(3) organization could provide more funding opportunities since WVHA cannot apply for grant funding by itself.

Citizen Comments

Former Commissioner Donna Pepin said it was a good idea, and she hoped that the Board fully explored it. She questioned whether a mobile clinic would go to people's homes, or if it would be set up in parking lots. Attorney Small said he did not think WVHA would replace a fire department or ambulance to go to individual homes.

Tanner Andrews said that if the unit was parked in a church parking lot, they might have volunteers to so non-emergency transport of parishioners. He also said they should not discount grants that might be used for the high startup costs.

Commissioner Moore noted that the Board could decide where the unit could be stationed, and they should create a set schedule.

Chair Coen said they would need a long-term strategic plan before embarking on the effort; that she liked the idea as a supplement and would not want it to replace the clinic; and that repairs and maintenance of vehicles is costly, and she thought the numbers included in the presentation were probably low.

Commissioner Craig suggested that there is time before the Deltona lease is renewed to thoroughly study the idea.

Commissioner Ford said he liked the idea, but his biggest hesitation is funding as it is drying up across the country. He suggested they might partner with someone who has a mobile clinic.

Commissioner Manning said it was one of the best ideas she has heard in a long time. She added that it would be a good way to let more people know about the WVHA health card program.

Chair Coen said that she forwarded a referral from Jacquie Lewis to Ms. Tebo for SCORE, a volunteer group of retired professionals to provide help with strategic planning.

Commissioner Moore said she used SCORE previously for her own business, and they were very helpful. She said she would reach out to SCORE and report back to the Board. She asked Commissioner Ford if he could assist due to his familiarity with grants. Commissioner Ford said he would, and Commissioner Moore could let Ms. Tebo know when she needed his assistance.

Quarter Two Uneven Spend-Down of Funding – SMA Healthcare Outpatient Psychiatric Services

Ms. Tebo stated that the funded agencies have provisions in their agreements that if their combined invoices for any quarter exceed one-fourth of the funding limit, they shall submit a letter to the Board to explain the uneven spending of funding. She noted that the letter referenced the Homeless Program as it was previously named, but the current program name is the Psychiatric Outpatient Services Program.

Motion 032-2025 Commissioner Craig moved to allow SMA an exception to exceed the Board's imposed quarterly funding. Commissioner Manning seconded the motion. The motion passed 5-0.

Board Review of Administrative Applications Halifax Healthy Communities

No one from Healthy Communities was present.

THND HealthCard Program

Commissioner Craig asked Mr. Booker what business is conducted in the Deltona location and the projected cost of rent for the next fiscal year. Mr. Booker answered they do WVHA health card screening, and the property owner proposed a five-year lease at \$22 per square foot. He added that the office space is 1675 square feet. He said they had consulted with miCare after the property owner had sent the proposal in April, but there was not enough room in the Deltona miCare clinic to accommodate their staff in the Deltona office.

Commissioner Craig asked Ms. Soto to discuss the Deltona clinic space and how it is utilized.

Attorney Small said that when the miCare clinic was opened in Justin Square, THND was also providing counseling services in their Deltona location, but now it is strictly used for card screening and enrollment services. He added that the number of applications being processed has remained about the same for the last five years, but the cost per application has increased significantly.

Former COO of THND, Gail Hallmon, explained that they used to rent two units in Justin Square, and one of the two was used for therapy. She added that when they pulled the therapy services from Deltona, they closed the larger office and moved the health card staff to the smaller unit.

Mr. Booker said that their proposal needs to be resubmitted based on whether they attempt to keep the footprint in Deltona or use their existing space in DeLand.

Citizen Comment

Tanner Andrews stated that THND is processing slightly under thirteen applications per day.

Commissioner Manning suggested that miCare makes space for THND staff in the Deltona clinic, and everyone needs to work together. She asked how many people Mr. Booker has in Deltona and if some of them might be moved to DeLand. Mr. Booker responded that there are six employees; that they are currently looking at the options; and that they do not feel it makes sense to sign a five-year lease.

Commissioner Moore asked Mr. Booker and Ms. Richardson of RAAO to discuss the time it takes to process new applications and renewals.

Attorney Small stated that the contract was never supposed to be about WVHA absorbing every one of THND's costs; that the costs were put in to justify the overall funding amount as a fee for service; and that the rest of WVHA's contracts are fee for service.

Commissioner Moore asked Mr. Booker if there would be anything lost by closing their Deltona location or reducing staff to one employee. Mr. Booker responded that there may be less availability to process applications, but they need to reevaluate staffing and processes before updating the proposal for the Board.

RAAO Prescreening Services

Attorney Small clarified that RAAO's contract is about prescreening of applications, not enrollment certification, which is done by THND. He added that the rate was intended as bundled services such as transporting applicants to and from the driver's license office and getting other documentation needed so that a person can submit a complete application to THND.

Follow Up Items

WVHA Website (Commissioner Ford)

Commissioner Ford reviewed the updates he had made based on the feedback from the last meeting.

Attorney Small said he had researched the home address issue, and they could substitute PO Box 940 as the official address for everyone.

Commissioner Moore proposed that links to RAAO and THND could also be included with their phone numbers on the page telling people how to apply for the health card.

Attorney Small said that the link to the State's Department of Financial Services home page complies with the statute requiring it, but it might be more on point with the intent of the statute if it was directed to the space where people can find information about WVHA. Ms. Tebo said she would ask CPA Webb Shephard what he sends to the State in addition to the annual audit.

Attorney Small noted that the Medicaid Match litigation ended with the appeal being denied, and it could be removed from the website.

Attorney Small suggested that they use the wording from page eleven of the 2004 enabling legislation to describe the Board, and he read it aloud for everyone.

Commissioner Ford said he would work on the revisions further and bring them back to the Board.

miCare Clinic Consolidation

Chair Coen pointed out that she asked Jennifer Ambs of AdventHealth to analyze the data provided to the Board from a hospital financial officer standpoint, and her analysis was included in the agenda packet. She added that the only piece of information given to Ms. Ambs not reviewed by the Board was the rolling twelve-month expense spreadsheet for both clinics provided by Ms. Tebo.

Commissioner Craig said that Commissioner Moore's information on mobile clinics is relative to the discussion in whether they keep the Deltona clinic or have a mobile clinic. She said they have time to work on strategic planning to conclude what is best for the community. She asked the other Board members for their opinions.

Chair Coen said she was in favor of keeping two access points for card holders, and she also wanted to see a strategic plan. She voiced interest in a mobile health clinic to expand access, if it is steady, consistent, and reliable.

Commissioner Ford agreed with Chair Coen's comments and said he thought it was vital to retain both clinics and was also interested in exploring mobile clinics.

Attorney Small said they did not need to make the decision at the meeting, and there was time to provide notice to the property owner if the Board wanted to terminate the lease in 2025. He added that they could allow it to auto-renew this October so that they had time to explore options.

Commissioner Moore questioned if there was a mobile clinic with high utilization, would the members be open to changing their mind regarding consolidation. Commissioner Craig responded that nothing is set in stone in her mind. Commissioner Manning concurred that if there were an overwhelming number of people participating, she could see keeping the Deltona clinic open.

There was consensus to continue consideration of all options.

Eligibility Guidelines

Commissioner Moore said that it seemed like obtaining documentation from the applicants hindered timely processing and asked if it would be helpful if they were able to email their documents. She also inquired if THND could allow people to schedule appointments online. Mr. Booker answered that they could investigate online scheduling. With respect to emailing documentation, he said they would need a database for people to safely upload their personal information to ensure security.

Commissioner Ford withdrew his previous suggestion regarding utilizing the Real ID and said they should retain the requirement for two forms of identification.

Chair Coen asked Ms. Tebo to give a brief synopsis of Webb Shephard's concern regarding the use of Medicaid screenshots related to a site visit for THND.

Ms. Tebo said that during a recent site visit, a few of the selected files contained screenshots of the Medicaid portal rather than a denial letter for the applicant; that since late 2020, THND staff had been instructed by their supervisor that there was Board discussion and permission to use screenshots of the Medicaid portal to document application status in lieu of formal denial letters; that their understanding from past discussions with the Board is that maintaining a Medicaid portal screenshot satisfies the requirement to verify an applicant's lack of coverage on the date of application; that Attorney Small recalled the conversation but she could not find any documentation of a Board vote in the minutes, nor in the recordings of two meetings she listened to; that the screenshots demonstrate lack of coverage at the time of application, but they do not specify the reason for Medicaid ineligibility; and that Mr. Shephard requested that the Board consider and clarify if a screenshot of the Medicaid portal is an acceptable substitute for a Medicaid denial letter.

Chair Coen said the guidelines require proof of Medicaid application or denial, but later it references that if Medicaid is denied for noncompliance, that is not acceptable for the WVHA health card program. She read aloud the following from the guidelines: "All U.S. citizens must produce proof of Medicaid application or denial before consideration for WVHA programs. Denials for reasons of noncompliance will not be accepted." She voiced confusion regarding the meaning of Medicaid noncompliance.

Attorney Small said the intent was that WVHA is the payor of last resort, and a person should have been denied Medicaid before becoming eligible for the health card; that the only way a screenshot could be acceptable is if it is a provisional way of getting the application in the door, but at some point there should be a determination; that it is a matter of timing; and that he would not recommend that the Board change that requirement that there be a determination that somebody is not eligible for Medicaid.

Chair Coen asked THND how they receive Medicaid denial letters during the process. Jennifer Nadelkov, CEO of THND, responded that they cannot access the applicant's Medicaid account to retrieve the denial letter; that the reason for the screenshot work around is that the denial determination can take between six weeks to three months; that when the applicant has their first appointment, the eligibility is checked; and that it was done so that they did not delay the WVHA application process. Chair Coen questioned what the process is to go back and get the letter and said the process could be spelled out more clearly.

Administrator Report

Ms. Tebo reminded everyone of the monthly West Volusia Collaborative meeting in person at the miCare in DeLand on May 28th from noon to one. She said they received two checks recently for subrogation claims. She said the Alzheimer's Association provided two packs of pamphlets, and they are going to follow up with WVHA after they go to DC in June. She added that she forwarded their informational email to the Board on the Alzheimer's walk being held November 1st at the Jackie Robinson stadium.

Finance Report

April Financials

Approval of Disbursements – Check Register & Estimated Expenditures

Ms. Tebo said the check register for the payables is \$1,618,090, and they would not be doing a transfer this month.

Motion 033-2025 Commissioner Craig moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$3,648,090. Commissioner Moore seconded the motion. The motion passed 5-0.

Legal Update

Attorney Small voiced his disappointment in the outcome of the Medicaid Match appeal, as they decided to go against the WVHA. He said that unfortunately, they chose to affirm the previous ruling without providing an opinion in a per curiam decision.

He informed the Board of an out-of-town family obligation he has on July 17th and said he would like to participate in the meeting virtually. There was no opposition to the request.

Upcoming – CAC Final Ranking Meeting on 6/3/25 and Joint Meeting on Tuesday, June 17th

Chair Coen reminded everyone of the upcoming meetings.

Adjournment

There being no further business to come before the Board, the meeting was adjourned at 9:47 p.m.

Adjournment - Jennifer Coen, Chair

WEST VOLUSIA HOSPITAL AUTHORITY

AGENDA MEMO

TO: WVHA Commissioners

FROM: Stacy Tebo, WVHA Administrator

RE: Quarter Three Uneven Spend-Down of Funding – SMA Residential II

DATE: June 10, 2025

SMA Healthcare submitted a letter to the Board in accordance with the following provision in their funding agreement for the Residential II program.

“If Grantee’s combined invoices for any quarter exceed one-fourth the Funding Limit, the Grantee shall (before the next regularly scheduled Board meeting materials deadline) submit to the Board a letter to explain the uneven spend-down of Funding and to notify the Board whether it anticipates making a request to the Authority for additional funding for the October 1, 2024 through September 30, 2025 Funding Period.”

This letter applies to the third quarter of the current fiscal year, which is April through June. Invoices are submitted by the agencies for the previous month’s services. The total of April and May services invoiced is \$140,347.07, and one-fourth of the funding limit is \$137,500.



150 Magnolia Ave.
Daytona Beach, FL 32114
P 800-539-4228 | smahealthcare.org

June 9, 2025

West Volusia Hospital Authority
Attn. Chairman
c/o James Moore and Company
133 E Indiana Avenue
DeLand, FL 32724

Program: Residential – Wavier

Dear Chairman:

Per contract, funding disbursements will be made in monthly installments up to one-fourth of the funding limit per quarter. If grantees combined invoices for any quarter exceed one-fourth the funding limit, the grantee may submit a written explanation of the uneven spend-down of funding.

SMA Healthcare at this time does not anticipate requesting additional funding for the October 1, 2024 through September 30, 2025 funding period. The uneven spend-down of funding is due to an increase in utilization by approved residents (WVHA HealthCard) in the district in need of services resulting in total utilization for quarter exceeding the quarterly funding limitation.

Thank you for your consideration on this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ivan Cosimi", with a long horizontal flourish extending to the right.

Ivan Cosimi
Chief Executive Officer
SMA Healthcare, Inc.

**CITIZENS ADVISORY COMMITTEE
MEETING
WEST VOLUSIA HOSPITAL AUTHORITY
SANBORN CENTER
815 S. Alabama Ave., DeLand FL
May 6, 2025 - 5:30 PM
MINUTES**

CAC Members/Attendance:

Chair Patrick Rogers
Vice Chair Jabari Brown
Maria Valdivia
Dr. Najwa Worthen
Angela Price
Randa Mayers
Creg Kennedy
Felicia Benzo (arrived at 5:44 p.m.)
Thelma Belton (arrived at 6:36 p.m.)

CAC Members Absent:

Chelsey Brown (Excused)

Others Present:

WVHA Commissioner Voloria Manning
WVHA Administrator Stacy Tebo

Call to Order / Pledge of Allegiance

Chair Rogers called the meeting to order at 5:37 p.m.

Approval of Agenda

Vice Chair Brown moved to approve the agenda. Member Valdivia seconded the motion. The motion passed by a 7-0-3 vote.

Citizens Comments - None

Approval of Minutes for Q & A held April 1, 2025

Chair Rogers entertained a motion for approval of the minutes. Member Worthen moved to approve the minutes of 4/1/25, and Vice Chair Brown seconded the motion. The motion passed by a 7-0-3 vote.

Preliminary Ranking and Discussion of Applications

Chair Rogers explained the process and said they would start on the opposite side of the room to give everyone the opportunity to tell the other members their thoughts and preliminary recommendations. He noted that each member would make comments regarding each application, and they could also pose questions to the applicant.

Rising Against All Odds (RAAO) HIV/Aids/Outreach

Member Worthen said she recommended full funding. Member Mayers agreed and added that for clarity, she would like to see something that shows the process that someone takes from intake to exit.

RAAO CEO Brenda Flowers briefly outlined the process for assisting people when they arrive in the office. She added that they strive to educate everyone about HIV prevention to keep it from spreading in the community.

Chair Rogers asked Ms. Flowers about RAAO's 990s and noted public support went up almost a million dollars for two years and questioned the reason for the increased funding and if it was a one-time influx. Ms. Flowers answered that it was a one-time entry through the pharmacy program that was utilized for the building renovations. RAAO Director of Administrative Services, Shannon Sargeant, added that it also involved Covid outreach.

Member Price, Vice Chair Brown, Member Valdivia, Member Kennedy, and Member Benzo verbalized their reasons for recommending full funding of the application.

The Neighborhood Center (TNC) Outreach-Access to Care

Member Worthen said she would like to fund the program at 108% so that TNC could provide more outreach in the community, especially in the southern area of the district.

Member Mayers recommended full funding and said the measurable outcomes need to be clearer in the application.

Vice Chair Brown agreed with full funding and noted he would like to see more of a presence outside of DeLand.

Member Valdivia said she recommended full funding, but she would like to see an evaluation sheet to gauge how the people receiving services are feeling.

Member Kennedy said he visited the facility, they were doing important work, and he recommended full funding.

Member Benzo also recommended full funding and agreed that more outreach is needed.

Chair Rogers said he also recommended full funding.

SMA Psychiatric Outpatient Services SMA Emergency Behavioral Health Services SMA Residential Treatment Services

Member Worthen, Member Mayers, Member Price, Vice Chair Brown, Member Valdivia, Member Kennedy, Member Benzo, and Chair Rogers recommended full funding for all three SMA applications. Reasons for support included addressing the mental health crisis and drug abuse in the community, that SMA is the only crisis stabilization and detox center in the county, and the strong, clear, and concise applications.

Life-Spire Community Services, Inc.

Member Worthen recommended full funding because it addresses a gap in services in the community, and the funding would be utilized to get more clinicians on board. Member Mayers agreed, but she said she thought the salaries were too low.

Member Price agreed with full funding, but said she wished that the work description and the monitoring methods were more in depth and clear.

Vice Chair Brown agreed with full funding and noted he was happy to see healthcare staff being hired to help more people in need.

Member Valdivia said she was leaning towards funding, but some things were not clear to her in the last meeting.

Members Kennedy and Benzo recommended full funding. Member Benzo added that she also had concern regarding the low salaries and thought they should be reevaluated.

Chair Rogers asked about their Board of Directors and its composition. He voiced concern regarding the startup status of the organization and questioned the difference between Life-Spire LLC and Life Spire Community Services, Inc. Ms. Tebo noted that there was not a representative present; that she would email the applicant Chair Roger's questions; and that she would forward the applicant's answers to the CAC when she receives them.

Hispanic Health Initiative (HHI) – Taking Care of My Health

Member Worthen, Member Mayers, and Member Price recommended full funding due to the clear and concise application and well-needed program to screen glucose level, cholesterol, and blood pressure.

Vice Chair Brown said he understood that HHI shows up to different events, but he wondered if they have an office to see people. HHI Executive Director Peter Willems responded that most of the work happens out in the community, and they generally use their DeBary office for miCare referrals to provide clients with nutrition and fitness education.

Member Valdivia, Member Kennedy, Member Benzo, and Chair Rogers recommended full funding. Member Benzo asked Mr. Willems what populations are served. Mr. Willems replied that they serve everyone in West Volusia, and forty percent of the clients are Hispanic.

Florida Department of Health (FDOH) Dental Services

Member Worthen, Member Mayers, Member Price, Vice Chair Brown, Member Valdivia, Member Kennedy, Member Benzo, and Chair Rogers recommended full funding. Reasons included outreach work in the schools, reduction in ER visits, the importance of dental health in overall health, and the importance of proactively protecting oral health before it becomes an emergency such as tooth removal.

The House Next Door (THND) Therapeutic Services

Member Worthen, Member Mayers, Member Valdivia, Member Kennedy, Member Benzo, and Chair Rogers recommended full funding. Reasons included the variety of services, the length of time that THND has operated in the community, the collaboration with other social service agencies, the goal of reducing toxic stress, the measurable outcomes listed in the application, and the high utilization of the program that demonstrates the need in the community.

Member Price and Vice Chair Brown recommended full funding and said they thought THND should get more funding than requested, as there is a great need in the community.

Community Legal Services of Mid-Florida (CLSMF) MLP

Member Worthen, Member Mayers, Member Price, Vice Chair Brown, Member Valdivia, Member Kennedy, Member Benzo, and Chair Rogers recommended full funding. Reasons included their assistance to people applying for Social Security Disability and VA benefits, reduction of medical debt for WVHA card members, their mission statement to provide legal service at no cost to those who need it most, the maximization of resources for WVHA, and the no-cost availability of legal information for the community. Member Valdivia added that she would like to see more client satisfaction surveys or questionnaires.

Member Benzo said she would like to see more outreach. CLSMF Paralegal Advocate Lisa Garren stated that they do not receive WVHA funding for outreach in their contract, so it was not included in the application. She explained that CLSMF has an outreach team, and as of March, they have attended 32 events in Volusia County. She clarified that the funding is used directly for WVHA card member cases.

Having Incredible Victory, Inc.

Member Worthen recommended partial funding at 25% because the program needs more structuring as there are too many factors and/or areas of focus. She added that the applicant mentioned addressing various disease states such as COPD, hypertension, diabetes, human trafficking, HIV, and mental health. She stated that although they have a registered nurse, the program needs to have providers with specialized training/credentials to address the needs of clients with a critical disease state. She advocated for partial funding to assist with start-up work to structure the program and prepare a detailed budget to support operations.

Member Mayers said she was aligned with Member Worthen's comments on partial funding, and she found certain areas of the application vague. She said it was not clear how and where the funds were going to be used, how other community organizations were going to be used, or how outreach was going to be done. She added that it is a good beginning, but it should be tightened up.

Member Price agreed with partial funding. She stated that there are multiple focus areas listed in the application; that there was no clarity; that the budget was not detailed and complete; that itemized costs should be listed; and that it needs to be more concise.

Vice Chair Brown also recommended partial funding and said if it had been more targeted to a specific area such as human trafficking, he might have recommended full funding.

Member Valdivia concurred with partial funding and the need for the program to be structured. She added that it appeared to be a budget for outreach.

Member Kennedy said he attended their recent play and saw how everything is tied together in their application. He recommended full funding because he saw the various components, and they had counselors present to help people in different areas.

Member Worthen said it sounded like they addressed the health conditions talked about, and it was presented well in the play. She asked if the play would be the focus of the program to educate people, or if it was more about doing the home visits with direct patient care. She also questioned the target population for the program.

Arletha Baxter responded that the play involves every situation, and people often experience

overlapping issues. She said afterwards, they see a counselor that can address various areas depending on the person, and they offer free HIV testing.

Keesha Ross said that as a registered nurse, she aims to educate the public and reach poverty-stricken areas by offering the play to engage with the community. She added that she brings staff nurses with her to the events.

Sharonda Lynn Barnes added that they are baiting people with the free show to get them in the door so that they can talk to people about the health issues listed in the application. She stressed that they bring people who are experts in their respective fields to engage with attendees.

Member Mayers stated that she did not think the CAC has any debate with the fact that they are doing what is needed, and it is a creative way of presenting the services. She added that their verbal explanation of the program was good but did not come across as well in the application.

Chair Rogers asked them to provide a functional organizational chart so that he could visualize how the program would work.

Ms. Tebo said that since Member Price asked for a detailed budget earlier, the applicant can email that to her, along with the chart requested by Chair Rogers.

Member Benzo stated that she deals with kids to prevent what the organization is addressing when there is no early intervention; that the arts are usually used to penetrate the conscious mind to move people forward to making better decisions; that she knows the application was not perfect, and they need somebody to do that for them; that a grant writer will cost money; and that she recommends full funding so that they can bring someone in to do that for the organization.

Chair Rogers said he might be in favor of partial funding dependent upon receipt of the additional information requested.

Member Belton said she originally recommended no funding, but after hearing the group speak, she recommended funding. She noted that she had been confused by the application's lack of focus with the assorted items they were wanting to address with the program.

Easterseals Northeast Central Florida

Member Worthen, Member Mayers, Member Price, Vice Chair Brown, Member Valdivia, Member Kennedy, Member Benzo, Member Belton, and Chair Rogers recommended full funding. The reasons included the importance of early intervention, clarity of the application, minimal funding request, addressing a unique need for potential lifetime impact, special technology to diagnose autism within thirty minutes, and the direct use of funds to pay clinicians to serve the west side.

CAC Comments

Ms. Tebo said that the Board had previously discussed advertising to reach more people and educate them about the health card program. She invited the members to let her know if they had any ideas to promote awareness.

Commissioner Manning suggested that the plays discussed by Having Incredible Victory

would be an effective way to advertise the health card program.

Member Worthen asked if they could read the eligibility guidelines. Ms. Tebo said she would email them to the CAC after the meeting.

Next Meeting is Final Ranking on Tuesday, June 3rd at 5:30 p.m. at The Center at Deltona

Chair Rogers thanked everyone for their time and noted that the next meeting would be held at The Center at Deltona.

Ms. Tebo said the members could either email her their rankings or bring them to the meeting.

Member Valdivia asked if there was a deadline for Having Incredible Victory to submit the additional information requested by the CAC. Ms. Tebo answered that it would be better for the agency to send her the information as soon as possible so that the CAC had time to review it.

Adjournment

There being no further business before the Committee, the meeting was adjourned at 7:21 p.m.

Patrick Rogers, CAC Chair

**CITIZENS ADVISORY COMMITTEE MEETING
WEST VOLUSIA HOSPITAL AUTHORITY
THE CENTER AT DELTONA
1640 Dr. Martin Luther King Blvd., Deltona FL
June 3, 2025 - 5:30 PM
MINUTES**

CAC Members/Attendance:

Chair Patrick Rogers
Vice Chair Jabari Brown
Chelsey Brown
Maria Valdivia
Angela Price
Thelma Belton

CAC Members Absent:

Felicia Benzo
Creg Kennedy
Randa Mayers
Dr. Najwa Worthen

Others Present:

WVHA Commissioner Jennifer Moore
WVHA Administrator Stacy Tebo

Call to Order

Chair Rogers called the meeting to order at 5:50 p.m.

Citizens Comments - None

Final Ranking and Discussion of Applications

Chair Rogers said they would start on the opposite side of the room for everyone to verbalize their recommendations and noted it should be the shortest meeting for the year. He added that they did not have to explain their recommendation as they did during the preliminary ranking meeting.

Ms. Tebo reminded the members to leave their ranking sheets with her so that she could scan them for the Board.

Rising Against All Odds (RAAO) HIV/Aids/Outreach

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

The Neighborhood Center (TNC) Outreach-Access to Care

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

**SMA Psychiatric Outpatient Services
SMA Emergency Behavioral Health Services
SMA Residential Treatment Services**

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding for all three SMA applications.

Life-Spire Community Services, Inc.

Member Belton recommended partial funding of \$65,000. Member Price recommended partial funding of fifty percent (\$37,250).

Vice Chair Brown, Member Valdivia, and Member Brown recommended full funding.

Chair Rogers recommended no funding.

Hispanic Health Initiative (HHI) – Taking Care of My Health

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

Florida Department of Health (FDOH) Dental Services

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

The House Next Door (THND) Therapeutic Services

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

Community Legal Services of Mid-Florida (CLSMF) MLP

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

Having Incredible Victory, Inc.

Member Belton recommended partial funding of \$80,000.

Member Valdivia asked if the CAC received the additional requested items from the last meeting. Ms. Tebo said she received an organizational chart but not a detailed revised budget.

Ms. Baxter said she sent an email to Ms. Tebo on Friday, May 30th at 1:34 p.m. and asked if she did not receive a revised application Ms. Tebo said she received her email with the subject title Organizational Chart that had a single PowerPoint attachment of an organizational chart; that she emailed Ms. Baxter back to ask her to convert it to PDF because the chart overlapped the slide which was not visible when she had attempted to convert it to PDF; and that later that day Ms. Baxter had emailed her the chart in JPEG format.

Ms. Baxter said she did not know why Ms. Tebo did not say that she had not received a revised budget.

Member Price said she received the forwarded email Friday with the PowerPoint attachment of a chart, and it was a single slide. She recommended partial funding of fifty percent (\$50,000). She said it seemed that the budget is more focused on administrative staffing without showing real service delivery; that it needs more clarity and details on how the money will be used; and that the application could benefit by addressing one critical and non-duplicated service for indigent individuals. She added that partial funding can benefit a more simplified strategic startup.

Member Brown recommended partial funding of \$50,000.

Member Valdivia stated as much as she wanted to recommend funding, she had to say B because the application was all over the place, and she did not want to be questioned by anyone on why she had recommended funding. She added that her opinion was based on what she saw in that there was no organization regarding how the money would be spent.

Vice Chair Brown recommended partial funding of \$50,000. He said the way it was verbally described by the applicant had him leaning towards full funding, but ultimately, they needed to have something written down so that people cannot come back and question the recommendation.

Chair Rogers said he chose B because even though they received the chart, it was still not a clear organizational services structure, and it is a new organization with no track record.

Member Valdivia said that they only make recommendations, and the Board makes their own decisions.

Commissioner Moore said that the CAC only forwards their opinions, and they do not have the final say on funding. She added that the Board will make decisions later when the budget is adopted.

Easterseals Northeast Central Florida

Member Belton, Member Price, Vice Chair Brown, Member Valdivia, Member Brown, and Chair Rogers recommended full funding.

CAC Comments – None

Final Meeting is Joint Meeting with the WVHA Board on Tuesday, June 17th at 5:00 p.m. at The Sanborn Center

Chair Rogers thanked everyone for their time and noted that their last meeting would be held at the Sanborn Center.

Adjournment

Vice Chair Brown moved to adjourn, and Member Valdivia seconded the motion. There being no further business before the Committee, the meeting was unanimously adjourned at 6:13 p.m.

Patrick Rogers, CAC Chair

CAC Final Ranking 6/3/2025 for Applicants 2025-2026

A = Fund at 100% B = Not fund C = Fund, but not at requested amount. Instead, fund at \$_____

Applicant	Amount	C. Brown	J. Brown	Price	Belton	Rogers	Valdivia
FDOH Dental Services	\$165,000	A	A	A	A	A	A
The Neighborhood Center	\$125,000	A	A	A	A	A	A
THND Therapeutic Services	\$45,000	A	A	A	A	A	A
Community Legal Services	\$88,500	A	A	A	A	A	A
Hispanic Health Initiative	\$100,000	A	A	A	A	A	A
SMA Residential Treatment	\$550,000	A	A	A	A	A	A
SMA Psychiatric Outpatient	\$90,000	A	A	A	A	A	A
SMA Emergency Behavioral	\$150,000	A	A	A	A	A	A
RAAO HIV Outreach	\$249,801	A	A	A	A	A	A
Life-Spire Community Services	\$74,500	A	A	C \$37,250	C \$65,000	B	A
Having Incredible Victory	\$100,000	C \$50,000	C \$50,000	C \$50,000	C \$80,000	B	B
Easterseals Northeast Central FL	\$15,000	A	A	A	A	A	A

Members absent

Randa Mayers

Felicia Benzo

Creg Kennedy

Dr. Najwa Worthen

WVHA/CAC Ranking Sheet**CAC Member:** CHELSEY BROWN

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
B) Not fund this applicant, why:
C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2025-2026 FUNDING

Rising Against All Odds HIV/AIDS Outreach \$249,801	A, B, or C
This agency is an important and unique need to the community to further battle the stigma surrounding HIV/AIDS. Full funding is recommended.	A
The Neighborhood Center Outreach-Access to Care \$125,000	
This agency has demonstrated the impact they have to the community and the importance this funding would have on current + future initiatives. Full funding is recommended but with the hope of expanding services to the entire county.	A
SMA Psychiatric Outpatient Services \$90,000	
Addressing mental health by providing services to "meet them where they are" is paramount to helping the crisis. Full funding is recommended.	A
SMA Emergency Behavioral Services \$150,000	
A crisis is hard to manage, this agency has proven with this funding they can be better prepared. Full funding is recommended.	A

	A, B, or C
SMA Residential Treatment Services \$550,000.00 Full funding is recommended for the only crisis stabilization and detox center in the county.	A
Life-Spire Community Services, Inc. \$74,500 This agency provides a unique cultural need in the county. Full funding is recommended. This agency's application will continue to be impactful to the community. At the hope in greater lengths.	A
Hispanic Health Initiative - Taking Care of My Health \$100,000 This agency covers a unique cultural need in the county. Full funding is recommended.	A
FL Department of Health Dental Services \$165,000 Dental attention is often overlooked until an emergency prevents itself. This agency does well in presenting their plan on impacting the dental education in the county. Full funding is recommended.	A
The House Next Door Therapeutic \$45,000.00 This agency presented well on their outcomes and has been a reputable and reliable pillar of the community. Full funding is recommended.	A
Community Legal Services of Mid-Florida MLP \$88,500 There is a great need for this agency and the services outlined. I would note for next year their application includes outreach. Full funding is recommended.	A

Having Incredible Victory, Inc. \$100,000 \$50,000

This agency has potential and seemingly proven their impact, details on their ~~work~~ outreach can be a bit more clear or streamlined to better estimate outreach attempts. ~~downside~~

C

Easterseals Northeast Central FL \$15,000

This agency does important work for the community as described in their application. Full funding is recommended.

A

WVHA/CAC Ranking Sheet

CAC Member:

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2025-2026 FUNDING

Agency Name	A, B, or C
Rising Against All Odds HIV/AIDS Outreach \$249,801 They have detailed accounting of where funding is going and used for. Their organization isn't a startup so their services are proven to be stable. Overall the application they submitted answered all the questions we had.	A
The Neighborhood Center Outreach-Access to Care \$125,000 It addresses a continuously growing problem that most people see but don't know what to do about in regards to the homeless situation. They are an established organization that has proven to be effective in the community. The areas of growth that they have are being addressed with the funding that they are seeking.	A
SMA Psychiatric Outpatient Services \$90,000 The application is very exhaustive detailed including services offered, clients medical survey scores, and staffing identifications. Budgeting is neatly arranged as well as detailed descriptions of how money is allocated.	A
SMA Emergency Behavioral Services \$150,000 Provides a much needed service where people often don't know how to handle certain emergency situation like a mental break down and the like. The application is detailed in regards to budget and funding.	A

	A, B, or C
SMA Residential Treatment Services \$550,000.00	
Clear cut budget budget and much needed services.	
	A
Life-Spire Community Services, Inc. \$74,500	
It is targeted towards a specific community community who have typically not avoided seeking help for mental health.	
	A
Hispanic Health Initiative - Taking Care of My Health \$100,000	
Organization is already established with proven track of services. Budget is clear and Community is specifically targeted.	
	A
FL Department of Health Dental Services \$165,000	
The Services are targeted towards people who might be afraid to seek dental services due toward costs.	
	A
The House Next Door Therapeutic \$45,000.00	
Part of a well established organization with a clear budget	
	A
Community Legal Services of Mid-Florida MLP \$88,500	
The people who need their services the most the elderly tend to need	
	A

Having Incredible Victory, Inc. \$100,000

New organization and paper work isn't clear.

C
50,000

Easterseals Northeast Central FL \$15,000

Very targeted service with clear Budget and services offered.

A

WVHA/CAC Ranking Sheet

CAC Member: Angela Price

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name

APPLICANTS APPLYING FOR 2025-2026 FUNDING

Rising Against All Odds HIV/AIDS Outreach \$249,801	A, B, or C
Strong alignment with their mission and the funding goals and addresses a critical community need with a realistic and well structured plan	A
The Neighborhood Center Outreach-Access to Care \$125,000	
Their track record partnerships gives me confidence that the outcomes of helping the indigent population of V. County will continue to make an impact.	A
SMA Psychiatric Outpatient Services \$90,000	
Has consistently delivered strong results in the past in providing free mental health services for Volusia residents needing psychiatric services and should be funded to continue the service.	A
SMA Emergency Behavioral Services \$150,000	A

This group has consistently delivered strong results in the past with transparency and integrity and addresses a critical community need for 24 emergency psychiatric services for indigent individuals.	
	A, B, or C
SMA Residential Treatment Services \$550,000.00	
Critical need for the residential treatment facility for men should continue.	A
Life-Spire Community Services, Inc. \$74,500	
Thee budget is mostly administrative and does not address the mental health sessions or service hours that will be available for those who can not pay or do not have insurance. Even though the need is critical and important, a partial funding can still bring value to the underserved community.	C 50%
Hispanic Health Initiative - Taking Care of My Health \$100,000	
Promotes better health thru screening,teaching, educational resources for individuals with no insurance or indigent adults. The budget is reasonable and balanced between admin and services.	A
FL Department of Health Dental Services \$165,000	A
Strong alignment between their missionary WVHA funding goals and addresses critical dental care for underserved population.	
	A
The House Next Door Therapeutic \$45,000.00	

<p>There is sustainability beyond this grant with other funding for long term strategy as well as the request is proportionate to their reach in term of client therapy hours to serve 50 indigent or working poor residents in need of mental health services.</p>	
Community Legal Services of Mid-Florida MLP \$88,500	
They should continue to address critical community needs to solve legal issues that effects indigents and the working poor getting health care funding that's needed.	
A	
Having Incredible Victory, Inc. \$100,000	
The budget is overly focused on administrative staffing without showing real service delivery and needs more clarity and details on how money will be used and could benefit by addressing 1 critical and non duplicated service for indigent individuals. A partial award can benefit a more simplified strategic startup	
C 50%	
Easterseals Northeast Central FL \$15,000	
The program to provide early services to diagnose autism for underserved children in Volusia is commendable and responsive to the need.	
A	

WVHA/CAC Ranking Sheet

CAC Member: Thelma L. Gonzalez-Belfon

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ 1,113,301, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2025-2026 FUNDING

Rising Against All Odds HIV/AIDS Outreach \$249,801	A, B, or C
532,158 to Run agency asking for 273,017.06 Proposed 1161 people but served 1009 but this year 802 which means costless What are the contracted Services	A
The Neighborhood Center Outreach-Access to Care \$125,000	A
Feed Hungry, Housing for homeless, prevent homelessness. 374,355 people feed meals, Financial Assistance, Emergency Shelter Total expense 295K, Receives 92K donations 92K Grants + 92K Grants? 184K	125K
SMA Psychiatric Outpatient Services \$90,000	A
Individual Services (staff, diversity) Master Treatment Plan Assessed Medicaid, Medicare received from each patient (also) Reimbursement Operating budget 86 million	
Proposed 200 Actual Served 207 Now 150 people (Lower)	A
SMA Emergency Behavioral Services \$150,000	
Detox Unit, Crisis Center, Target population: adults, kids 1000 people served so far	150

SMA Residential Treatment Services \$550,000.00	A, B, or C A
Life-Spire Community Services, Inc. \$74,500 Total Cost of Program \$74,100 ask Treatment Retention Rates = 8 therapy sessions Treatment Stress, Anxiety, trauma, and depression	C 65K
Hispanic Health Initiative - Taking Care of My Health \$100,000 Educate, advocate and connect to medical services available in the community Blood glucose testing, BMI, Blood Pressure, Cholesterol, Health History Assessment Proposed 700 people served 976 Has unpaid time 6,400?	A 100K
FL Department of Health Dental Services \$165,000 Well needed	A 165K
The House Next Door Therapeutic \$45,000.00 Therapeutic Services / Nurturing Families	A
Community Legal Services of Mid-Florida MLP \$88,500 100.00/hr charge / No charge for vulnerable / Used WV area / Target population are needy (high-need utilizes) Need Valt & WVHA Health Card Served 35 people but <u>only</u> proposed 30 No pharmaceutical services	A

→ "A" but if I where to put "C" Award ^{30"}80K

Having Incredible Victory, Inc. \$100,000

total expenses 110K

500 people so far No Expected or proposed

Play/update

increase HIV testing

Salaries 50K, Contracted Services 30K, Admin 30K

Easterseals Northeast Central FL \$15,000

Autism Awareness, Child Psychologist, Adolescent Services, Physician,

A

But I would recommend 80K

A

100%
15K

WVHA/CAC Ranking Sheet

CAC Member: **Patrick Rogers**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2025-2026 FUNDING

Rising Against All Odds HIV/AIDS Outreach \$249,801	A, B, or C
Met requirements and service goals	A
The Neighborhood Center Outreach-Access to Care \$125,000	A
A) Fund at 100% TNC increases access to services and coordination with multiple services/agencies for high need population	
SMA Psychiatric Outpatient Services \$90,000	A
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
	A
SMA Emergency Behavioral Services \$150,000	
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
Only Baker Act facility	

SMA Residential Treatment Services \$550,000.00	A
A) Fund at 100% Agency costs exceeds available funding. Leverages other funding. Fills a key need in the community	
Life-Spire Community Services, Inc. \$74,500	B
This is a new nonprofit side of a for-profit agency. Limited capacity at this point, looking for staff.	
Unclear organizational structure and board of directors	
Hispanic Health Initiative - Taking Care of My Health \$100,000	A
A) Addresses a high need area with potential to impact long term health and decrease health care cost	
FL Department of Health Dental Services \$165,000	A
A) Fund at 100% Dental health is fundamental to overall health, very limited other providers	
Served 52.6% of target number of members to be served in first 4 months/33% of budget year	
The House Next Door Therapeutic \$45,000.00	A
A) Fund at 100% Successfully addresses critical needs	
Community Legal Services of Mid-Florida MLP \$88,500	A
A) Fund at 100% Enables high service utilizing clients to leverage other funding services	
Works to increae collaboration between agencies.	

Having Incredible Victory, Inc. \$100,000	B
New applicant, not clear organizational or services structure.	
Funds to be used for the development of promotional services and awareness campaigns.	
Easterseals Northeast Central FL \$15,000	A
A well established and successful organization that through this funding will address an increasingly recognized need with emerging tchnolog	
This has the potential for lifelong impact for individuals and families.	

WVHA/CAC Ranking Sheet

CAC Member:

Please write your answers below for questions A), B), or C) if it were up to you would you:

Marta Elena Valdivia

A) Fund this applicant at 100% of the requested amount, why:

B) Not fund this applicant, why:

C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name

APPLICANTS APPLYING FOR 2025-2026 FUNDING

Rising Against All Odds HIV/AIDS Outreach \$249,801

A, B, or C

A - A

The Neighborhood Center Outreach-Access to Care \$125,000

A - A

SMA Psychiatric Outpatient Services \$90,000

A - A

SMA Emergency Behavioral Services \$150,000

A - A

	A, B, or C
SMA Residential Treatment Services \$550,000.00	
	A - A
Life-Spire Community Services, Inc. \$74,500	
	A - A
Hispanic Health Initiative - Taking Care of My Health \$100,000	
	A - A
FL Department of Health Dental Services \$165,000	
	A - A
The House Next Door Therapeutic \$45,000.00	
	A - A
Community Legal Services of Mid-Florida MLP \$88,500	
	A - A

Having Incredible Victory, Inc. \$100,000
Easterseals Northeast Central FL \$15,000

C-B

A-A



EBMS

June 17, 2025

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 5/1/2025 to 5/31/2025
Location: All

Department: All
Benefit Plan: All
TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	6714		Charges	\$5,747,324	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$4,965,605	Addl Info Not Provided	\$204	0.00%
Medical	\$768,556	\$497	Allowed	\$781,719	Duplicate Charges	\$110,054	1.91%
Professional	\$295,629	\$191	less Member	\$11,426	Not Medically...	\$60	0.00%
Facility	\$472,928	\$306	less Adjustments	\$1,737	Plan Limitations	\$920,919	16.02%
PBM	\$0	\$0	Paid Benefit	\$768,556	Cost Savings	\$3,930,981	68.40%
Total Plan Paid:	\$768,556	\$497	plus Admin Costs	\$311,990	UCR Reductions	\$59	0.00%
			Total Plan Paid:	\$1,080,546	Other	\$3,328	0.06%
					Total:	\$4,965,605	86.40%

Census										
Census Date: 5/31/2025	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19	43	40	83	0	0	0	0	83	0	0
20 to 25	32	46	78	0	0	0	0	78	0	0
26 to 29	42	36	78	0	0	0	0	78	0	0
30 to 39	124	128	252	0	0	0	0	252	0	0
40 to 49	161	185	346	0	0	0	0	346	0	0
50 to 59	176	230	406	0	0	0	0	406	0	0
60 to 64	106	110	216	0	0	0	0	216	0	0
65 and Older	33	54	87	0	0	0	0	87	0	0
Totals	717	829	1546	0	0	0	0	1546	0	0
Average Age	45.07	46.48	45.83	0.00	0.00	0.00	0.00	45.83	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 5/31/2025	Employee	Spouse	Dependent
Adventhealth Deland	98	\$192,506	0 to 19	\$451	\$0	\$0
Florida Cancer Specialists	101	\$92,587	20 to 25	\$23,913	\$0	\$0
Adventhealth Fish	57	\$83,606	26 to 29	\$25,528	\$0	\$0
Halifax Hospital Medical	14	\$76,712	30 to 39	\$106,563	\$0	\$0
PHPTS Of Ormond Beach	8	\$45,027	40 to 49	\$55,122	\$0	\$0
Medical Center Of Deltona	14	\$39,337	50 to 59	\$332,161	\$0	\$0
Deland Dialysis	27	\$22,875	60 to 64	\$150,976	\$0	\$0
Quest Diagnostics Tampa	330	\$22,732	65 and Older	\$73,842	\$0	\$0
06 Radiology Associates	107	\$13,126	Totals	\$768,556	\$0	\$0
Adventhealth Deland	70	\$9,403				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 24	\$587,445	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 24	\$863,716	Medical	\$25,062	42	\$1,052,604
December 24	\$653,847	Dental	\$0	13	\$0
January 25	\$697,904	Vision	\$0	56	\$0
February 25	\$1,213,843	RX	\$0	69	\$0
March 25	\$610,869	Total:			\$1,052,604
April 25	\$799,399				
May 25	\$768,556				
Total:	\$6,195,580				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 5/1/2025 to 5/31/2025
Location: All

Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
AMBULANCE	2	\$6,073	\$6,073	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	42	\$67,395	\$57,295	\$10,100	\$0	\$0	\$10,100	1.31%
CHIROPRACTIC	37	\$2,298	\$1,365	\$933	\$181	\$0	\$752	0.10%
DIALYSIS	73	\$743,588	\$715,112	\$28,476	\$0	\$0	\$28,476	3.71%
DME/APPLIANCE	8	\$2,742	\$2,742	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	404	\$971,632	\$880,895	\$90,738	\$3,141	\$0	\$87,597	11.40%
HOSPICE CARE	2	\$5,734	\$5,734	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	253	\$50,961	\$50,532	\$430	\$0	\$0	\$430	0.06%
INPATIENT PHYS	284	\$86,367	\$68,822	\$17,546	\$0	\$0	\$17,546	2.28%
IP HOSP CHARGES	60	\$1,813,114	\$1,600,972	\$212,141	\$1,100	\$0	\$211,041	27.46%
MATERNITY	3	\$3,000	\$3,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	91	\$23,766	\$19,569	\$4,197	\$477	\$0	\$3,720	0.48%
OFFICE VISIT	746	\$98,638	\$66,151	\$32,487	\$2,849	\$0	\$29,638	3.86%
OP PHYSICIAN	328	\$29,302	\$13,208	\$16,094	\$232	\$0	\$15,862	2.06%
OTHER	199	\$0	\$0	\$0	\$0	\$1,737	-\$1,737	-0.23%
OUTPAT HOSP	9	\$43,127	\$38,635	\$4,492	\$275	\$0	\$4,217	0.55%
PSYCHIATRIC	121	\$81,644	\$43,048	\$38,596	\$550	\$0	\$38,046	4.95%
RADIATION /CHEMO	55	\$259,172	\$177,836	\$81,336	\$12	\$0	\$81,324	10.58%
SUBS ABUSE	4	\$72,610	\$36,305	\$36,305	\$0	\$0	\$36,305	4.72%
SURG FACILITY	56	\$663,422	\$574,218	\$89,205	\$875	\$0	\$88,330	11.49%
SURGERY	166	\$49,686	\$39,672	\$10,013	\$0	\$0	\$10,013	1.30%
SURGERY IP	17	\$26,095	\$22,969	\$3,126	\$0	\$0	\$3,126	0.41%
SURGERY OP	32	\$31,104	\$19,455	\$11,649	\$0	\$0	\$11,649	1.52%
THERAPY	387	\$39,090	\$29,564	\$9,526	\$800	\$0	\$8,726	1.14%
URGENT CARE	18	\$3,194	\$2,137	\$1,057	\$225	\$0	\$832	0.11%
VISION	1	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
WELLNESS	696	\$54,503	\$45,028	\$9,475	\$0	\$0	\$9,475	1.23%
XRAY/ LAB	2907	\$519,064	\$445,266	\$73,798	\$709	\$0	\$73,089	9.51%
Totals:	7001	\$5,747,324	\$4,965,605	\$781,719	\$11,426	\$1,737	\$768,556	



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Paid Dates:

10/1/2024 to 5/31/2025

Location:

All

Department: All

Benefit Plan: All

TIN: All

Plan Experience Summary			Cash Flow Summary			Disallowed Charges by Category		
Claim Counts	60392		Charges	\$53,657,400		Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$47,395,559		Addl Info Not Provided	-\$73,136	-0.14%
Medical	\$6,195,580	\$501	Allowed	\$6,261,841		Duplicate Charges	\$2,272,667	4.24%
Professional	\$2,722,594	\$220	less Member	\$93,326		Employee Ineligible	\$2,026	0.00%
Facility	\$3,472,986	\$281	less Adjustments	-\$27,065		Not Medically...	\$80	0.00%
PBM	\$0	\$0	Paid Benefit	\$6,195,580		Plan Limitations	\$10,550,325	19.66%
Vision	\$0	\$0	plus Admin Costs	\$2,615,618		Cost Savings	\$34,549,399	64.39%
Total Plan Paid:	\$6,195,580	\$501	Total Plan Paid:	\$8,811,198		UCR Reductions	\$3,704	0.01%
						Other	\$90,494	0.17%
						Total:	\$47,395,559	88.33%

Census										
Census Date: 5/31/2025	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19	43	40	83	0	0	0	0	83	0	0
20 to 25	32	46	78	0	0	0	0	78	0	0
26 to 29	42	36	78	0	0	0	0	78	0	0
30 to 39	124	128	252	0	0	0	0	252	0	0
40 to 49	161	185	346	0	0	0	0	346	0	0
50 to 59	176	230	406	0	0	0	0	406	0	0
60 to 64	106	110	216	0	0	0	0	216	0	0
65 and Older	33	54	87	0	0	0	0	87	0	0
Totals	717	829	1546	0	0	0	0	1546	0	0
Average Age	45.07	46.48	45.83	0.00	0.00	0.00	0.00	45.83	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 5/31/2025	Employee	Spouse	Dependent
Adventhealth Deland	797	\$1,003,918	0 to 19	\$17,342	\$0	\$0
Florida Cancer Specialists	787	\$908,382	20 to 25	\$104,969	\$0	\$0
Adventhealth Fish	630	\$683,339	26 to 29	\$227,883	\$0	\$0
Halifax Hospital Medical	134	\$612,959	30 to 39	\$780,423	\$0	\$0
Medical Center Of Deltona	142	\$416,823	40 to 49	\$977,805	\$0	\$0
Deland Dialysis	408	\$360,906	50 to 59	\$2,283,154	\$0	\$0
Quest Diagnostics Tampa	2767	\$175,341	60 to 64	\$1,185,238	\$0	\$0
PHPTS Of Ormond Beach	61	\$156,423	65 and Older	\$618,767	\$0	\$0
06 Radiology Associates	1034	\$124,123	Totals	\$6,195,580	\$0	\$0
Quest Diagnostics Nichols	561	\$104,674				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 24	\$587,445	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 24	\$863,716	Medical	\$25,062	42	\$1,052,604
December 24	\$653,847	Dental	\$0	13	\$0
January 25	\$697,904	Vision	\$0	56	\$0
February 25	\$1,213,843	RX	\$0	69	\$0
March 25	\$610,869	Total:			\$1,052,604
April 25	\$799,399				
May 25	\$768,556				
Total:	\$6,195,580				



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2024 to 5/31/2025

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	1	\$650	\$452	\$198	\$0	\$0	\$198	0.00%
AMBULANCE	32	\$69,062	\$69,062	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	407	\$533,973	\$435,463	\$98,509	\$0	\$0	\$98,509	1.59%
CHIROPRACTIC	268	\$18,484	\$10,634	\$7,851	\$1,241	\$0	\$6,609	0.11%
COVID-19	7	\$850	\$850	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	764	\$14,987,483	\$14,540,598	\$446,885	\$0	\$0	\$446,885	7.21%
DME/APPLIANCE	49	\$44,750	\$44,750	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	3485	\$8,022,532	\$7,426,664	\$595,868	\$24,484	\$0	\$571,384	9.22%
HOME HEALTH CARE	2	\$492	\$492	\$0	\$0	\$0	\$0	0.00%
HOSPICE CARE	2	\$5,734	\$5,734	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	2101	\$1,412,509	\$1,407,855	\$4,654	\$0	\$0	\$4,654	0.08%
INPATIENT PHYS	2059	\$564,218	\$431,625	\$132,593	\$0	\$0	\$132,593	2.14%
IP HOSP CHARGES	433	\$10,462,902	\$9,068,739	\$1,394,163	\$8,000	\$0	\$1,386,163	22.37%
MATERNITY	23	\$27,600	\$27,600	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	292	\$66,238	\$56,115	\$10,123	\$1,494	\$0	\$8,629	0.14%
OFFICE VISIT	6453	\$892,536	\$576,049	\$316,487	\$25,259	\$0	\$291,228	4.70%
OP PHYSICIAN	1633	\$600,601	\$479,727	\$120,875	\$1,385	\$0	\$119,490	1.93%
OTHER	1705	\$2,393	\$2,329	\$64	\$0	-\$27,065	\$27,128	0.44%
OUTPAT HOSP	201	\$496,970	\$446,425	\$50,545	\$4,027	\$0	\$46,518	0.75%
PSYCHIATRIC	1012	\$456,690	\$260,956	\$195,734	\$4,045	\$0	\$191,689	3.09%
RADIATION /CHEMO	878	\$3,257,445	\$2,362,700	\$894,745	\$233	\$0	\$894,512	14.44%
SLEEP DISORDER	14	\$2,249	\$2,249	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	42	\$294,646	\$191,595	\$103,051	\$0	\$0	\$103,051	1.66%
SURG FACILITY	556	\$4,958,550	\$4,204,611	\$753,939	\$9,175	\$0	\$744,764	12.02%
SURGERY	1532	\$294,305	\$219,187	\$75,118	\$0	\$0	\$75,118	1.21%
SURGERY IP	142	\$156,789	\$116,788	\$40,001	\$0	\$0	\$40,001	0.65%
SURGERY OP	285	\$344,851	\$268,101	\$76,750	\$0	\$0	\$76,750	1.24%
THERAPY	3158	\$334,257	\$241,861	\$92,396	\$7,120	\$0	\$85,276	1.38%
URGENT CARE	141	\$26,745	\$20,438	\$6,307	\$1,314	\$0	\$4,993	0.08%
VISION	7	\$432	\$432	\$0	\$0	\$0	\$0	0.00%
WELLNESS	6256	\$471,032	\$386,795	\$84,237	\$0	\$0	\$84,237	1.36%
XRAY/ LAB	27552	\$4,849,432	\$4,088,682	\$760,751	\$5,549	\$0	\$755,202	12.19%
Totals:	61492	\$53,657,400	\$47,395,559	\$6,261,841	\$93,326	-\$27,065	\$6,195,580	



PCORI Membership Count

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 1/1/2025 to 5/31/2025

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2025	1594	0	1594
2/1/2025	1604	0	1604
3/1/2025	1618	0	1618
4/1/2025	1607	0	1607
5/1/2025	1615	0	1615
Total Member Days			1,607.60



Enrollment Counts by City and State

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 5/31/2025

City, State	Employee Count	Dependent Count	Total Count
Astor, FL	3	0	3
De Leon Springs, FL	121	0	121
Debary, FL	36	0	36
Deland, FL	763	0	763
Deltona, FL	380	0	380
Lake Helen, FL	11	0	11
Orange City, FL	94	0	94
Osteen, FL	7	0	7
Pierson, FL	88	0	88
Seville, FL	43	0	43
Total	1546	0	1546



Tier Census by Product 5/1/2025

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1522	715	807	0	0	0	0	1522
		Subtotal for Active:	1522	715	807	0	0	0	0	1522
		Total for Medical:	1522	715	807	0	0	0	0	1522



Tier Census by Product 5/15/2025

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1514	704	810	0	0	0	0	1514
		Subtotal for Active:	1514	704	810	0	0	0	0	1514
		Total for Medical:	1514	704	810	0	0	0	0	1514



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 5/1/2025 to 5/31/2025

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia Hospital Authority									
AMBULANCE	2	6,073.00	6,073.00	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	42	67,395.30	4,021.20	53,274.29	10,099.81	0.00	0.00	10,099.81	1.31%
CHIROPRACTIC	37	2,298.14	59.96	1,304.89	933.29	181.46	0.00	751.83	0.10%
DIALYSIS	73	743,587.62	122,615.55	592,496.41	28,475.66	0.00	0.00	28,475.66	3.71%
DME/APPLIANCE	8	2,742.41	2,742.41	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	404	971,632.25	187,677.11	693,217.50	90,737.64	3,140.87	0.00	87,596.77	11.40%
HOSPICE CARE	2	5,734.15	5,734.15	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	253	50,961.30	47,674.57	2,857.22	429.51	0.00	0.00	429.51	0.06%
INPATIENT PHYS	284	86,367.30	36,730.60	32,090.95	17,545.75	0.00	0.00	17,545.75	2.28%
IP HOSP CHARGES	60	1,813,113.60	449,628.55	1,151,343.87	212,141.18	1,100.00	0.00	211,041.18	27.46%
MATERNITY	3	3,000.00	3,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	91	23,766.00	4,900.00	14,669.16	4,196.84	476.96	0.00	3,719.88	0.48%
OFFICE VISIT	746	98,638.14	14,676.20	51,475.06	32,486.88	2,848.54	0.00	29,638.34	3.86%
OP PHYSICIAN	328	29,302.00	1,347.00	11,861.11	16,093.89	232.39	0.00	15,861.50	2.06%
OTHER	211	0.00	0.00	0.00	0.00	0.00	1,736.59	-1,736.59	-0.23%
OUTPAT HOSP	9	43,127.41	15,371.05	23,263.96	4,492.40	275.00	0.00	4,217.40	0.55%
PSYCHIATRIC	121	81,644.28	1,006.00	42,042.00	38,596.28	550.00	0.00	38,046.28	4.95%
RADIATION /CHEMO	55	259,172.29	0.00	177,836.31	81,335.98	11.50	0.00	81,324.48	10.58%
SUBS ABUSE	4	72,610.38	0.00	36,305.19	36,305.19	0.00	0.00	36,305.19	4.72%
SURG FACILITY	56	663,422.34	40,977.48	533,240.22	89,204.64	875.00	0.00	88,329.64	11.49%
SURGERY	166	49,685.74	0.00	39,672.49	10,013.25	0.00	0.00	10,013.25	1.30%
SURGERY IP	17	26,095.14	18,861.50	4,107.75	3,125.89	0.00	0.00	3,125.89	0.41%
SURGERY OP	32	31,103.88	116.88	19,338.06	11,648.94	0.00	0.00	11,648.94	1.52%
THERAPY	387	39,090.09	12,023.00	17,541.16	9,525.93	800.00	0.00	8,725.93	1.14%
URGENT CARE	18	3,194.00	0.00	2,136.66	1,057.34	225.00	0.00	832.34	0.11%
VISION	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	696	54,503.12	7,878.71	37,149.66	9,474.75	0.00	0.00	9,474.75	1.23%
XRAY/ LAB	2907	519,063.91	52,558.50	392,707.74	73,797.67	708.93	0.00	73,088.74	9.51%
Totals for 00532	7013	5,747,323.79	1,035,673.42	3,929,931.66	781,718.71	11,425.65	1,736.59	768,556.47	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 06:27:20 on 01 June 2025



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2024 to 5/31/2025

		Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	
00532-West Volusia Hospital Authority									
ALLERGY CARE	1	650.00	0.00	452.33	197.67	0.00	0.00	197.67	0.00%
AMBULANCE	32	69,061.70	69,061.70	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	407	533,972.50	43,573.93	391,889.43	98,509.14	0.00	0.00	98,509.14	1.59%
CHIROPRACTIC	268	18,484.14	343.66	10,289.91	7,850.57	1,241.46	0.00	6,609.11	0.11%
COVID-19	7	849.55	849.55	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	764	14,987,482.71	3,616,959.86	10,923,638.06	446,884.79	0.00	0.00	446,884.79	7.21%
DME/APPLIANCE	49	44,749.90	44,749.90	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	3485	8,022,531.70	3,032,000.68	4,394,663.03	595,867.99	24,483.68	0.00	571,384.31	9.22%
HOME HEALTH CARE	2	492.00	492.00	0.00	0.00	0.00	0.00	0.00	0.00%
HOSPICE CARE	2	5,734.15	5,734.15	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	2101	1,412,509.42	1,400,605.81	7,249.47	4,654.14	0.00	0.00	4,654.14	0.08%
INPATIENT PHYS	2059	564,217.63	202,722.72	228,901.88	132,593.03	0.00	0.00	132,593.03	2.14%
IP HOSP CHARGES	433	10,462,902.29	1,693,355.96	7,375,383.24	1,394,163.09	8,000.00	0.00	1,386,163.09	22.37%
MATERNITY	23	27,600.00	27,600.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	292	66,238.24	24,507.24	31,607.79	10,123.21	1,494.26	0.00	8,628.95	0.14%
OFFICE VISIT	6453	892,535.90	86,580.93	489,468.01	316,486.96	25,258.54	0.00	291,228.42	4.70%
OP PHYSICIAN	1633	600,601.49	63,949.77	415,777.05	120,874.67	1,384.76	0.00	119,489.91	1.93%
OTHER	1967	2,393.00	779.00	1,550.42	63.58	0.00	-27,064.50	27,128.08	0.44%
OUTPAT HOSP	201	496,970.06	95,925.84	350,499.31	50,544.91	4,027.13	0.00	46,517.78	0.75%
PSYCHIATRIC	1012	456,690.28	104,191.04	156,765.26	195,733.98	4,045.00	0.00	191,688.98	3.09%
RADIATION /CHEMO	878	3,257,445.40	432,378.18	1,930,321.85	894,745.37	233.09	0.00	894,512.28	14.44%
SLEEP DISORDER	14	2,248.65	2,248.65	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	42	294,646.20	42,418.98	149,175.92	103,051.30	0.00	0.00	103,051.30	1.66%
SURG FACILITY	556	4,958,549.65	343,400.73	3,861,210.27	753,938.65	9,175.00	0.00	744,763.65	12.02%
SURGERY	1532	294,304.90	6,704.70	212,482.58	75,117.62	0.00	0.00	75,117.62	1.21%
SURGERY IP	142	156,789.08	38,141.42	78,646.95	40,000.71	0.00	0.00	40,000.71	0.65%
SURGERY OP	285	344,851.12	27,922.88	240,177.75	76,750.49	0.00	0.00	76,750.49	1.24%
THERAPY	3158	334,257.09	80,220.00	161,641.29	92,395.80	7,120.00	0.00	85,275.80	1.38%
URGENT CARE	141	26,744.76	4,838.24	15,599.96	6,306.56	1,314.05	0.00	4,992.51	0.08%
VISION	7	432.00	432.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	6256	471,031.91	47,249.72	339,545.66	84,236.53	0.00	0.00	84,236.53	1.36%
XRAY/ LAB	27552	4,849,432.49	547,638.05	3,541,043.87	760,750.57	5,548.94	0.00	755,201.63	12.19%
Totals for 00532		61754	53,657,399.91	12,087,577.29	35,307,981.29	6,261,841.33	93,325.91	-27,064.50	6,195,579.92

Requested by: ReportScheduler from p316 data [P316]

Generated at: 06:35:42 on 01 June 2025



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 5/1/2025 to 5/31/2025

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
miCareDeLand	1507	404,610.04	0.00	0.00	0.00	0.00	404,610.04
miCareDelton	1342	330,452.34	0.00	0.00	0.00	0.00	330,452.34
miCarePierse	141	33,494.09	0.00	0.00	0.00	0.00	33,494.09
N/A	4	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	2994	768,556.47	0.00	0.00	0.00	0.00	768,556.47



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2024 to 5/31/2025

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	1	0.00	0.00	0.00	0.00	0.00	0.00
Deltona	2	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	13416	3,401,872.67	0.00	0.00	0.00	0.00	3,401,872.67
miCareDeltona	11357	2,574,011.74	0.00	0.00	0.00	0.00	2,574,011.74
miCarePierse	977	219,695.51	0.00	0.00	0.00	0.00	219,695.51
N/A	64	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	25817	6,195,579.92	0.00	0.00	0.00	0.00	6,195,579.92



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 5/1/2025 to 5/31/2025

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	592	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2024 to 5/31/2025

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	4900	0.00	0.00	0.00	0.00	0.00	0.00



CLAIMS PAID BY MONTH

Paid Date: 10/1/24 to 5/31/25

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	11-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	05-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	10-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2024	\$115,189.86	\$23,353.26	\$365.04	\$206,719.28	\$0.00	1670	\$345,627.44	\$0.00	966	\$357.79	\$119.24	\$24.18	\$0.38	\$214.00	\$0.00
miCareDeLand	11-2024	\$203,463.92	\$24,990.98	\$365.04	\$272,695.74	\$0.00	1788	\$501,515.68	\$0.00	975	\$514.38	\$208.68	\$25.63	\$0.37	\$279.69	\$0.00
miCareDeLand	12-2024	\$133,478.22	\$18,415.92	\$0.00	\$227,953.51	\$0.00	1566	\$379,847.65	\$0.00	979	\$388.00	\$136.34	\$18.81	\$0.00	\$232.84	\$0.00
miCareDeLand	01-2025	\$171,507.75	\$22,164.05	\$0.00	\$207,814.07	\$0.00	1399	\$401,485.87	\$0.00	981	\$409.26	\$174.83	\$22.59	\$0.00	\$211.84	\$0.00
miCareDeLand	02-2025	\$343,988.20	\$24,057.06	\$2,509.96	\$267,282.79	\$0.00	2104	\$637,838.01	\$0.00	993	\$642.33	\$346.41	\$24.23	\$2.53	\$269.17	\$0.00
miCareDeLand	03-2025	\$141,897.02	\$23,360.18	\$737.58	\$154,960.44	\$0.00	1566	\$320,955.22	\$0.00	1012	\$317.15	\$140.21	\$23.08	\$0.73	\$153.12	\$0.00
miCareDeLand	04-2025	\$197,010.52	\$23,150.29	\$548.30	\$189,283.65	\$0.00	1593	\$409,992.76	\$0.00	1008	\$406.74	\$195.45	\$22.97	\$0.54	\$187.78	\$0.00
miCareDeLand	05-2025	\$256,053.01	\$16,603.69	\$376.29	\$131,577.05	\$0.00	1461	\$404,610.04	\$0.00	1011	\$400.21	\$253.27	\$16.42	\$0.37	\$130.15	\$0.00
	Subtotal:	\$1,562,588.50	\$176,095.43	\$4,902.21	\$1,658,286.53	\$0.00	13147	\$3,401,872.67	\$0.00	7925	\$429.26	\$197.17	\$22.22	\$0.62	\$209.25	\$0.00
miCareDelton	10-2024	\$75,447.41	\$13,266.17	\$0.00	\$131,247.03	\$0.00	1377	\$219,960.61	\$0.00	581	\$378.59	\$129.86	\$22.83	\$0.00	\$225.90	\$0.00
miCareDelton	11-2024	\$161,697.63	\$16,268.38	\$0.00	\$153,004.55	\$0.00	1420	\$330,970.56	\$0.00	573	\$577.61	\$282.19	\$28.39	\$0.00	\$267.02	\$0.00
miCareDelton	12-2024	\$134,114.08	\$15,128.60	\$0.00	\$104,516.44	\$0.00	1305	\$253,759.12	\$0.00	554	\$458.05	\$242.08	\$27.31	\$0.00	\$188.66	\$0.00
miCareDelton	01-2025	\$114,808.48	\$16,230.16	\$0.00	\$130,267.36	\$0.00	1144	\$261,306.00	\$0.00	550	\$475.10	\$208.74	\$29.51	\$0.00	\$236.85	\$0.00
miCareDelton	02-2025	\$358,838.32	\$20,923.94	\$114.69	\$167,193.55	\$0.00	1808	\$547,070.50	\$0.00	548	\$998.30	\$654.81	\$38.18	\$0.21	\$305.10	\$0.00
miCareDelton	03-2025	\$138,178.07	\$14,496.96	\$0.00	\$123,890.84	\$0.00	1536	\$276,565.87	\$0.00	543	\$509.33	\$254.47	\$26.70	\$0.00	\$228.16	\$0.00
miCareDelton	04-2025	\$201,482.57	\$19,118.25	\$66.52	\$133,259.40	\$0.00	1318	\$353,926.74	\$0.00	536	\$660.31	\$375.90	\$35.67	\$0.12	\$248.62	\$0.00
miCareDelton	05-2025	\$183,556.94	\$15,990.21	\$471.42	\$130,433.77	\$0.00	1329	\$330,452.34	\$0.00	539	\$613.08	\$340.55	\$29.67	\$0.87	\$241.99	\$0.00
	Subtotal:	\$1,368,123.50	\$131,422.67	\$652.63	\$1,073,812.94	\$0.00	11237	\$2,574,011.74	\$0.00	4424	\$581.83	\$309.25	\$29.71	\$0.15	\$242.72	\$0.00
miCarePierso	10-2024	\$1,576.07	\$2,656.08	\$0.00	\$17,624.57	\$0.00	132	\$21,856.72	\$0.00	66	\$331.16	\$23.88	\$40.24	\$0.00	\$267.04	\$0.00
miCarePierso	11-2024	\$17,447.81	\$1,526.75	\$0.00	\$12,255.67	\$0.00	134	\$31,230.23	\$0.00	66	\$473.19	\$264.36	\$23.13	\$0.00	\$185.69	\$0.00
miCarePierso	12-2024	\$10,835.80	\$2,485.83	\$0.00	\$6,918.41	\$0.00	116	\$20,240.04	\$0.00	64	\$316.25	\$169.31	\$38.84	\$0.00	\$108.10	\$0.00
miCarePierso	01-2025	\$24,289.62	\$982.59	\$0.00	\$9,839.75	\$0.00	79	\$35,111.96	\$0.00	63	\$557.33	\$385.55	\$15.60	\$0.00	\$156.19	\$0.00
miCarePierso	02-2025	\$11,134.68	\$1,721.99	\$0.00	\$16,078.16	\$0.00	117	\$28,934.83	\$0.00	63	\$459.28	\$176.74	\$27.33	\$0.00	\$255.21	\$0.00
miCarePierso	03-2025	\$942.74	\$1,383.96	\$0.00	\$11,021.22	\$0.00	121	\$13,347.92	\$0.00	63	\$211.87	\$14.96	\$21.97	\$0.00	\$174.94	\$0.00
miCarePierso	04-2025	\$20,847.99	\$3,881.86	\$0.00	\$10,749.87	\$0.00	134	\$35,479.72	\$0.00	63	\$563.17	\$330.92	\$61.62	\$0.00	\$170.63	\$0.00
miCarePierso	05-2025	\$21,250.55	\$3,494.75	\$0.00	\$8,748.79	\$0.00	141	\$33,494.09	\$0.00	63	\$531.65	\$337.31	\$55.47	\$0.00	\$138.87	\$0.00
	Subtotal:	\$108,325.26	\$18,133.81	\$0.00	\$93,236.44	\$0.00	974	\$219,695.51	\$0.00	511	\$429.93	\$211.99	\$35.49	\$0.00	\$182.46	\$0.00
N/A	10-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	10	\$0.00	\$353,905.38	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	7	\$0.00	\$295,141.10	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	3	\$0.00	\$301,829.39	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	5	\$0.00	\$297,957.57	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	9	\$0.00	\$329,172.19	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	9	\$0.00	\$395,883.47	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	12	\$0.00	\$329,739.21	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2025	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	4	\$0.00	\$311,990.01	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	59	\$0.00	\$2,615,618.32	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Total:	\$3,039,037.26	\$325,651.91	\$5,554.84	\$2,825,335.91	\$0.00	25420	\$6,195,579.92	\$2,615,618.32	12862	\$685.06	\$236.28	\$25.32	\$0.43	\$219.67	\$0.00

Parameters

Beginning Location:

Ending Location:

Paid Date: 10/1/2024-5/31/2025

Reporting Period: CLIENTYTD

Location: 000-zzzzz

** Census Count Comments: Membership is counted per location, per department, or per



WVHA miCare Clinic Deland and Deltona

May 2025 Report

miCare Utilization

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
DeLand			
2025	236	207	88%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
Deltona			
2025	182	147	81%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
Overall			
2025	418	354	85%

Total Utilized Hours: Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment)

Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- Utilization measures the clinician’s scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 85% of the available clinician capacity was used for scheduled appointments; 15% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients didn’t attend their scheduled clinic appointment.

	No Show Count	No Show %
DeLand	88	10%
Deltona	47	9%

Such no shows create systematic “waste” since this scheduled appointment slot was not available to other health card members.



- **Administrative Time** (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.

Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	382	43%	Schedulable patient activities
Total Labs	155	17%	Schedulable patient activities
Total Nurse Visits	8	1%	Schedulable patient activities
Total medication pick-up	322		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	26		Don't have a visit type and are not scheduled appointments
Total Visits	893		

DeLand

- There were a total of 545 clinic visits at the DeLand clinic in May plus 322 medication pick-ups and an additional 26 med pick-ups from the PAP program
- Of the 545 clinic visits, 18 were phone visits
- There were 20 **new** patients that established care at the DeLand clinic last month
- There were 51 Physicals in May – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	274	50%	Schedulable patient activities
Total Labs	77	14%	Schedulable patient activities
Total Nurse Visits	3	1%	Schedulable patient activities
Total medication pick-up	166		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	24		Don't have a visit type and are not scheduled appointments
Total Visits	544		

Deltona

- There were a total 354 clinic visits at the Deltona clinic in May plus 166 medication pick-ups from Deltona as well as 24 med pick-ups from the PAP program
- Of the 354 visits, 15 were phone visits
- There were 9 **new** patients that established care at the Deltona clinic last month
- There were 46 **Physicals** in May – Male/Female Wellness – Established Patients



miCare Member Migration

May 2025

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
DeLand	981	1,583	62%
Deltona	591	1,583	37%

*** Combined migration – 46% for May**

*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month and may use both sites.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications on an annualized basis.
- WVHA health card members can qualify for manufacturer discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members

PAP Summary - May -2025	
Application Approved	391
Application Pending Approval	2
Application Started but Not Submitted	5
Total Active Applications	398
	(Active Applications)

Key Insights:

- **50 PAP medications were picked up between the two locations**
- **Currently, WVHA has 398 patients with active PAP applications being managed**
- **The projected annualized savings for the PAP applications are \$2,452,336**



June 4, 2025

West Volusia Hospital Authority Monthly Enrollment Report

In the month of May there were 271 client interviews conducted. Of these, 256 appointments were to assist with new /renew applications and 15 to assist with pending applications from April to May.

For the month a total of 256 applications were submitted for verification and enrollment. Of these, 256 were processed by the end of the month, leaving no rollovers to carry over into June for approval.

Of the 256 that were processed, 226 were approved, 15 were denied, and 15 pended.

Currently applications are being processed, approved, and the client enrolled within 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

Application Source	New	Renewal	Total
House Next Door	22	172	194
Halifax (Health Fund Solutions)	4	0	4
Advent Health/Fl Hospital	13	1	14
RAAO	21	13	34
Other	6	0	6
SMA	4	0	4
Totals	70	186	256

Outreach Efforts:

- Attended West Volusia Community Partners meeting.
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter.
- Communicating with partners, working together to better service the community
- Participating in Community Events

Respectfully submitted by Chris Booker

The House Next Door

Serving
Volusia and Flagler Counties

Administrative Offices
804 North Woodland Blvd.
DeLand, FL 32720
386-734-7571
386-734-0252 (fax)

DeLand Service Center
114 South Alabama Avenue
DeLand, FL 32724
386-738-9169
386-943-8823 (fax)

Deltona WVHA Office
840 Deltona Blvd., Suite K
Deltona, FL 32725
386-232-2055
386-860-6006 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



SELECT INTERNAL ORGANIZATIONAL POLICIES OF THE WEST VOLUSIA HOSPITAL AUTHORITY

ORGANIZATION.

The Enabling Legislation, Section 2, Paragraph (3) provides that “The board of commissioners shall take office and organize at the first meeting in the month of January of each year by the election from among their number a chair, vice chair, secretary, treasurer, and such other officers as the board may deem necessary to accomplish the purpose of this act. All such officers shall serve for the year in which elected and until their successors are elected and installed.

-The Enabling Legislation, Section 1 provides that it is established for the public purpose “of, either directly or through third parties, providing access to healthcare for indigent residents of the district.”

QUORUM.

The Enabling Legislation, Section 3, Paragraph (3) provides that “Three of the [five] commissioners shall constitute a quorum, and a vote of at least two of the commissioners shall be necessary for the transaction of any business of the district.”

-The Florida Attorney General has opined that the physical presence of a quorum of commissioners is required in order for local governments to conduct official business unless the in-person requirement is waived by a specific statute or by an executive order of the governor during a state of emergency.

-The Florida Attorney General has opined that when a quorum is physically present, an absent member may only participate via telephone conference or other interactive electronic technology when this means of participation is due to “extraordinary circumstances such as illness,” the public has been provided notice and a speaker phone or similar device is used to allow the absent member to hear and participate in discussions, and to be heard by other board members and the public.

RULES OF DEBATE.

A. Obtaining the floor: Every Commissioner desiring to speak shall address the Chair and, upon recognition by the Chair, the recognized Commissioner shall confine comments to the question under debate, avoiding all personalities and indecorous language.

B. Interruptions: A Commissioner, once recognized, shall not be interrupted when speaking unless the Chair calls that Commissioner to order. If a Commissioner, while speaking, is called to order by the Chair, the Commissioner shall cease speaking until the question of order is determined and, if in order, shall be permitted to proceed.

-The Chair shall decide all questions of order; subject, however, to an appeal to the entire board of commissioners upon such questions, in which event a majority vote of the board of commissioners shall conclusively govern and determine such question of order.

RULES ON ELECTRONIC RECORDS RETENTION:

In order to comply with the Florida Public Records Law, any email, text message or social media post which involves WVHA official business and it is of a non-transitory nature, as explained above, must be preserved as a “public record” in accordance with the General Records Schedule. Board members, funded or contracted agencies and contracted professionals are hereby strongly discouraged from using personal email accounts, cell phones and social media to conduct official WVHA business unless it is only “transitory”. Effective as soon as such accounts are generated by WVHA’s contracted Public Records Custodian and technical access is made available, Board members and contracted professionals are expected to utilize email accounts on the westvolusiahospitalauthority.org domain for purposes of sending and receiving emails to conduct WVHA official business. When it is necessary to utilize personal accounts or social media because the matter is time sensitive, individuals are encouraged to forward the email to Ms. Tebo (stebo@westvolusiahospitalauthority.org) for preservation in accordance with the General Records Schedule. If there is any question at all in the Board members’, funded or contracted agent’s mind about whether the email, text message or social media is a public record, the question should be discussed with Ms. Tebo who shall consult with State officials to determine the appropriate retention schedule. If the person communicating about WVHA business on non-WVHA email accounts, telephones or social media is not able to save those messages on their company or personal computer or phone equipment, they should contact Ms. Tebo, which is WVHA’s designated Public Records Custodian to make arrangements for forwarding them to Ms. Tebo for their proper preservation.

MORGAN & MORGAN

June 10, 2025

Via email: stebo@westvolusiahospitalauthority.org



12555182

Stacy Tebo

MiCare (EMBS)

P.O. Box 21367

Billings, MT 59104

RE: Our Client: **Robert L. Croft**
Your Client: MiCare (EMBS)
Date of Loss: March 3, 2022

Dear Ms. Tebo:

This letter is a follow up to your letter dated 8/20/2024 in which you advised us that MiCare (EMBS) has a subrogation claim for benefits provided to **Mr. Croft** in the amount of \$7,842.16.

As you know, Florida Statute 768.76(4) Collateral Sources of Indemnity, states in part that a "Provider's right of reimbursement shall be limited to the actual amount of collateral sources recovered by the claimant from the tortfeasor, minus its pro rata share of costs and attorney's fees incurred by the claimant in recovering such collateral sources from the tortfeasor. In determining the provider's pro rata share of those costs and attorney's fees, the provider shall have deducted from its recovery a percentage amount equal to the percentage of the judgment or settlement which is for costs and attorney's fees."

$$\frac{\text{Attorney's fees} + \text{costs}}{\text{Total recovery}} = \text{Reduction of lien percentage}$$

After applying the figures in this case, the following equation results:

$$\frac{(\$32,000 + \$8,335.93)}{\$80,000} = 50.42\%$$

Our client agreed to settle his case for \$80,000 on 5/27/2025.


After applying the 50.42% reduction pursuant to Fla. Stat. 768.76(4), the reimbursement that your client would be entitled to comes down to **\$3,888.14**.

MiCare (EMBS)
June 10, 2025

Please sign below confirming your acceptance of \$3,888.14 to fully resolve your client's subrogation claim, or provide us written confirmation in your letterhead delivered via **fax to 352-644-2026** or via email to **aoliveri@forthepeople.com**

Thank you for your anticipated cooperation in this matter.

Alberto Oliveri, Esq.

RE: Our Client: 
Your Client: MiCare (EMBS)
Date of Loss: March 3, 2022

I agree to accept **\$3,888.14** in full and final settlement of MiCare's lien.

By: _____

Title: _____

Date: _____

WEBSITE REVISION PT.3



PREPARED & CREATED BY VICE CHAIR COMMISSIONER R. FORD

A photograph of several hands of different skin tones cupping a single, glossy red heart. The hands are positioned in a way that they form a protective, bowl-like shape around the heart. The background is a solid light blue color.

GOALS OF THE UPDATE

- Improve site navigation & content organization
- Centralize legal and governance materials
- Align structure with stakeholder needs

At the April meeting, we talked about adding three new pages to the website.

These pages will be called:

1.Commissioners

2.CAC

3.Legal & Governance

We will put the **Commissioners** and **CAC** pages between the **About Us** and **Economic Impact** pages.

The **Legal & Governance** page will go between the **Partners** and **Contact Us** pages.

TAB BAR

HOME

ABOUT US

COMMISSIONERS

CAC

ECONOMIC IMPACT

PARTNERS

LEGAL & GOVERNANCE

CONTACT US

HEALTH Q&A

Home

About Us

Economic Impact

Partners

Contact Us

HealthCard Q&A



HOME

I would like to suggest a change for the home page. Right now, there are links that say:

- “Click here for Applicant Ethical Laws”
- “Click here for FY 2024–2025 Goals”

I suggest moving both links to the new Legal & Governance page.

- This way, the home page can focus only on one thing: “Apply for the WVHA HealthCard.”

The West Volusia Hospital Authority (WVHA) is an independent special taxing district established by the State of Florida for the purpose of providing access to health care for indigent residents of the district.

CLICK HERE FOR APPLICABLE ETHICS LAWS

Apply for WVHA HealthCard

CLICK HERE FOR FY 2024–2025 GOALS



HOME PT. 2

MEETINGS

2025 Scheduled Meetings

Meetings are held on the third Thursday of each month at 5:00 PM, at a duly noticed location. This website is updated infrequently, and accuracy of meeting information shown here is not guaranteed. Meeting notices are published in the legal notices section of the Daytona Beach News-Journal per statutory requirement. Two hearings are held in September of each year to permit public input on the budget and ad valorem tax rate (millage) under consideration for the upcoming fiscal year. Generally the WVHA takes a recess in December holding no meeting during that month.

MEETING AGENDAS

Meeting agendas for meetings are available on request. Please contact us if you would like a copy of the agenda for our next meeting.

[CLICK HERE FOR MEETING SCHEDULE](#)

WVHA
Budget

WVHA
Audited Financial Statement

WVHA
Board Meeting Materials

- I would like to suggest a change for the home page. Right now, there are links that say:
- “WVHA Budget”
- WVHA Audited Financial Statement
- I suggest moving both links to the Economic Impact page.

ABOUT US

For the About Us page, I have a suggestion based on what we talked about in the April meeting.

We agreed that the **About Us** section should clearly explain **what the West Volusia Hospital Authority (WVHA) is**.

So, I suggest we:

•**Remove** the following links from this page:

- “Click here for Enabling Legislation”
- “Click here to see District Map”
- “Click to learn about the Medicaid Match Dispute”

•**Move** these links to the new **Legal & Governance** tab.

Also, the section currently called “**How We Work**”, which talks about the CAC, should be **replaced with content explaining what the WVHA is**

The West Volusia Hospital Authority (WVHA) is a special taxing district established by the State of Florida to provide access to health care for the qualified indigent residents of the taxing district. The enabling legislation and description of the Tax District’s geographic boundaries are available to view or download below. It is funded by ad valorem (property) taxes, and uses its funding to provide access to health care.

[CLICK HERE FOR ENABLING LEGISLATION](#)

[CLICK HERE TO SEE DISTRICT MAP](#)

[Apply for WVHA HealthCard](#)

[CLICK TO LEARN ABOUT MEDICAID MATCH DISPUTE](#)



How We Work

The West Volusia Hospital Authority (WVHA) Citizens Advisory Committee (CAC) shall be composed of ten (10) members appointed by the Board, who will serve at the pleasure of the Board. The Board may expand, reduce or abolish the Committee or replace any member without stating a cause. Each Board member shall nominate two (2) prospective members for the Citizens Advisory Committee for the Board’s consideration. Members of the Committee shall serve during the term of office of the Board member who nominated them. There shall be no limit to the number of terms a person may serve on the Committee.

Every Committee member is expected to attend each meeting of the Committee and be a positive and effective contributor to the deliberations of the Committee. Only duly appointed members of the Committee shall vote on the business of the

COMMISSIONERS

Per the April meeting, it was discussed to add a new page called Commissioners.

This page will include:

- Photos of each Commissioner
- The P.O. Box of WVHA
- The Commissioners email address (typed out — not a hyperlink)
- Term of Office and Expiration
- A short description of the board:
 - “The governing body of the West Volusia Hospital Authority shall consist of five commissioners who shall be qualified residing in the district.” – Section 2 of Enabling Legislation

CAC

At the April meeting, we talked about adding a new page called CAC.

This page will have:

- The **names** of the CAC members
- The **email addresses** of the members (typed out, not clickable)
- A **description of the CAC**, which is already written on the website under “How We Work” in the About Us section

ECONOMIC IMPACT

- Per the April Meeting , it was discussed to potentially clean up the wording to make it easier to read and not be too wordy:
- **How to Apply:**
To schedule an appointment, call:
- The House Next Door: (386) 232-2055
 - *with hyperlink to website*
- Rising Against All Odds: (386) 202-4209
 - *with hyperlink to website*
- Addition Section :
- Add Budget and Audited Financial Statement to this page .



HOW TO APPLY:

Click on the HealthCard Q & A tab to fill out Form 1 and Form 2 to get started. You can also call The House Next Door for an appointment at (386) 232-2055. Rising Against All Odds can also help you apply. Call them at (386) 202-4209.

Did You Know?

WVHA commissioners are elected for four-year terms, and are not compensated for their service.

The WVHA has an administrator and contracts for accounting and legal services.

The maximum millage (tax) rate that can legally be levied by the WVHA is 4 mills. The FY 2024-2025 rate is well below that, at 1.0480 mills.

The WVHA usually meets on the third Thursday of the month at a duly noticed location. All members of the public are welcome to attend.

The WVHA fiscal year runs from October 1 through September 30. Two hearings are held in September to determine the tax rate and budget for the following year, and these hearings are also open to the public.

The WVHA does not own or manage a hospital. It provides funding to hospitals and not for profit agencies to support health care for eligible low-income residents of the taxing district.

MEETINGS

2025 Scheduled Meetings

Meetings are held on the third Thursday of each month at 5:00 PM, at a duly noticed location. This website is updated infrequently, and accuracy of meeting information shown here is not guaranteed. Meeting notices are published in the legal notices section of the Daytona Beach News-Journal per statutory requirement. Two hearings are held in September of each year to permit public input on the budget and ad valorem tax rate (millage) under consideration for the upcoming fiscal year. Generally the WVHA takes a recess in December holding no meeting during that month.

MEETING AGENDAS

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[CLICK HERE FOR MEETING SCHEDULE](#)

WVHA
Budget

WVHA
Audited Financial
Statement

WVHA
Board Meeting
Materials

105 W Calvin Street
DeLand, FL 32720
(800) 539-4228

(386) 738-9169

(386) 232-2055

(386) 734-8120



PARTNERS

At the April meeting, we talked about a change for the Partners page.

I recommend we **remove the CFO logo and information** from the **Partners page** and **move it to the Legal & Governance tab**.

Our attorney let us know that the CFO is **not officially a partner** of WVHA but required per the state to put on the website as a compliance requirement .

LEGAL & GOVERNANCE

At the April meeting, we talked about where certain documents should go on the website. We decided that the following documents should be placed in the Legal & Governance tab in the order as listed below:

- Enabling Legislation
- Applicable Ethics Laws
- District Map
- FY 2024–2025 Goals (and future goals too)

CONTACT US

At the April meeting, we talked about making changes to the Contact Us section.

I suggest we:

- Remove the Commissioners and CAC sections, since we will have two new pages just for those boards.
- Keep the Administration section as it is.

[Home](#) [About Us](#) [Economic Impact](#) [Partners](#) [Contact Us](#) [HealthCard Q&A](#) 

[Apply for WVHA HealthCard](#)

WVHA
Commissioners
Jennifer Moore *Group A, Seat 1*
130 Carlton Avenue
DeLand, FL 32720
386-748-4845
EMAIL
Rakeem Ford *Group A, Seat 2*
919 Glazebrook Loop
Orange City, FL 32763
954-593-7659
EMAIL
Judy Craig *Group A, Seat 3 (2020)*
1835 Anchor Avenue
DeLand, FL 32720
386-738-5781
EMAIL
Jennifer Coen *Group B, Seat 1*
2847 W. New York Avenue
DeLand, FL 32720
407-719-0884
EMAIL
Voloria Manning *Group B, Seat 2*
201 W. Division Street
DeLand, FL 32720
386-748-9254

WVHA
Citizens Advisory Committee
Chelsey Brown
EMAIL
Felicia Benzo
EMAIL
Creg Kennedy
EMAIL
Angela Price
EMAIL
Patrick Rogers
EMAIL
Jabari Brown
EMAIL
Najwa Worthen
EMAIL
Maria Valdivia
EMAIL
Thelma Belton
EMAIL
Randa Mayers
EMAIL

WVHA
Administrator
Stacy Tebo
WVHA
PO Box 940
DeLand, FL 32721-0940
386-626-4870 FAX 386-854-7618
EMAIL
WVHA
Professional Advisors
Accountant:
Webb Shephard
WVHA
PO Box 940
DeLand, FL 32721-0940
386-626-4870
EMAIL
Accountant:
Zach Chalifour
WVHA
PO Box 940
DeLand, FL 32721-0940
386-626-4870
EMAIL
Attorney:
Theodore Small
Law Office of Theodore Small, P.A.

LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: June 9, 2025

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for June 17, 2025 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the May 15, 2025 Regular Meeting Minutes.

I. To Renew or Not to Renew: Lease Agreement for Justin Square Suite M & Related “Access to Healthcare” Considerations.

The lease agreement for Justin Square Suite M between WVHA and current Landlord, Just In Deltona, LP (Original Landlord, Justin Square LLC) to establish the Deltona/Orange City/DeBary Clinic in approximately 2800 SF of commercial space for rent of \$3,700/Monthly, with an Initial Term of thirty-five (35) months, commencing November 1, 2020 and ending September 30, 2023. Section 2(C) provides for automatic renewal for 3 additional 1-year terms unless WVHA gives notice of non-renewal at least 60 days prior to such automatic renewal: *“After the Initial Term, LESSEE will have the right (but not the obligation) to renew this Lease Agreement with the same terms and conditions as set forth herein for an additional three one-year terms (i.e. three Renewal Terms).”*

WVHA is currently towards the end of its second automatic 1-year Renewal Term which means that it currently has the following options concerning its termination of this Lease:

1. Notify the landlord no later than July 30, 2025 of its intent not to renew the current lease IF WVHA decides based on the requested needs assessment from EBMS that it no longer desires to continue maintaining a 2nd clinic location;
2. Do nothing by July 30, 2025 and allow the Lease to automatically renew for the last 1-year Renewal Term with the termination of the lease occurring on September 30, 2026;
3. Authorize counsel to engage in active negotiations with the Landlord to consider signing an early renewal agreement in order to lock-in more favorable financial terms than could be obtained at the end of the last 1-year Renewal Term.

Based upon the discussions over the past several months concerning the future of the Deltona clinic location and the proposal for the start-up of a WVHA Mobile Clinic as either a supplemental or replacement means of providing access to primary care, counsel reached out to the broker of the current Landlord to clarify WVHA’s options. Although the below pasted email exchange should not be read as ironclad commitments from the Landlord because it may change brokers, lawyers or internal policies at any time, it does at least clarify for now that 1) Ms. Quttaineh, not the attorney it engaged in 2024, currently speaks for the Landlord for any negotiations to renew the Lease; 2) the Landlord is no longer

disputing WVHA's right to continue with its existing Lease based upon the last of the 1-year Renewal Terms until September 30, 2026; 3) Landlord is currently willing to utilize a simple renewal form, not the complex and unworkable lease format that was proposed by its former attorney; 4) that the Landlord is currently signing leases with others in the complex for \$18-22/SF, which is \$4-8/SF higher than was offered to WVHA if it had terminated its favorable, current Lease terms and signed an early renewal

From: Theodore Small

Sent: Tuesday, May 20, 2025 9:48 AM

To: brooke@garitoco.com

Subject: FW: Justin Square renewal- West Volusia Hospital Authority

Good morning, Ms. Quttaineh,

Before leaving his position with EBMS, Darik Croft shared the below email string and attachment to make me aware of your latest outreach directly with him regarding a potential Justin Square renewal with my client, the WVHA. Your attached draft of a renewal lease in the below email is a welcome improvement over the completely unworkable provision that was last shared with me by Stephen Perry. Mr. Perry had agreed to work on such a draft in our last conversation, but I never heard back from him after I pointed out in an 8/15/24 email that under its current lease, WVHA is entitled to maintain its current leasehold until September 2026 unless it decides not to exercise the automatic renewal leading up to the end of the current term on September 2025.

If Mr. Perry is still the attorney representing Garito on this matter, please forward this email to him and we can reengage on this matter. But if you are now the official liaison on these preliminary talks, I need your assistance to confirm that the basic format of the attached proposal would be the official form of a proposal from Garito for renewal effective on October 1, 2026. Even though the need for a renewal is over a year ahead and I realize that the market pricing per square feet may need to change in the interim, the WVHA Board would like to have as much certainty as practicable on whether the other provisions of the lease that Garito will present are as simple as the attached or as complicated (and frankly unworkable) as those initially presented by Mr. Perry. Also, in your response, please be specific on whether the Term provision in that eventual renewal will be 3 years as in the attached or 5 years as Garito recently insisted with another tenant in the Justin Square complex.

Please note for context that over the past few months, WVHA has been considering several viable proposals to ensure that it has viable options should it not be able to reach a win-win agreement with Garito. In a nutshell, those two alternatives can be summarized as 1) to consolidate its Deltona MiCare Clinic into the DeLand MiCare Clinic complex which WVHA owns or 2) to establish a Mobile MiCare Clinic which would consolidate some of the Deltona clinic operations in DeLand and allow others to be located in various locations. The WVHA Board is split on its three options of renewing the Justin Square Lease, consolidating everything in DeLand or a hybrid consolidation with a new mobile clinic operation. Your response will assist certain members of the WVHA Board determine which of those options to support.

Thanks so kindly and again feel free if necessary to forward and put me in contact with whichever attorney is currently representing Garito on this matter, tsmall (386-740-0788)

• • • • [non-substantive, interim emails] • • • •

From: Brooke Quttaineh <brooke@garitoco.com>
Sent: Tuesday, June 3, 2025 12:17 PM
To: Theodore Small <tsmall@westvolusiahospitalauthority.org>
Subject: Re: Justin Square renewal- West Volusia Hospital Authority

Hi Theodore,

Thank you for your follow up. I can confirm that a renewal at Justin Square could be as simple as the amendment that I previously circulated with Darik and the team. I agree that things got complicated when Stephen Perry jumped in and I do apologize for that.

As the broker for the property, I can remain your point of contact throughout the process. I believe the Amendment previously sent keeps most provisions the same aside from the rent increase and CAM being charged as a separate expense. The rent proposed in the amendment sent last year was at \$14/sf base + \$4/sf CAM. All new leases at Justin Square have been leased for \$18/sf + \$4/sf with the only other medical/office space (Suite K) going live at \$20/sf base next month. I cannot confirm the renewal rate just yet as it would be dependent upon when you all choose to renew but I do know ownership values existing tenants and always finds a fair offer to present... like the \$14/sf offer we made last year. We also place value in longer term lease renewals so 5 years vs 3 years would provide WVHA with a more favorable rate.

It is also worth mentioning that ownership may place additional value on a lease extension with WVHA if it can be executed sooner than later. We are currently averaging a new lease being signed every 3 months at that property with 1 under draft currently. Do you know what your timing looks like on a renewal for this year and/or when you all plan to decide your next steps? If you are agreeable to staying at Justin Square long term, I can work on an updated proposal for extension that goes beyond September 2026.

Please let me know if you or your team has any additional questions I can assist you with in the meantime.

Brooke **Quttaineh**, CCIM
Vice President of Retail



Garito & Company LLC
14 E Washington St, Suite 402 | Orlando, FL 32801
C: 407.432.7675 | **O:** 407.777.9660 x108
brooke@garitoco.com

During a discussion with one Board member about the “access to healthcare” issues inherent in both the renewal of the Deltona Clinic lease and the potential start-up of a mobile clinic operation, it became apparent that WVHA has not fully considered that its clinics are NOT the only low or no-cost primary health care clinic operation available in West Volusia. Family Health Source, a Federally Qualified Health Clinic (“FQHC”) has three clinic operations in West Volusia: DeLand, Deltona and Pierson. These Family Health Source clinics provide access to comprehensive primary care services, including dental and women’s health and 340b drug prescriptions, with sliding fees of low or no-cost based on income up to 200% of the federal poverty guidelines. In addition, The Good Samaritan Clinic operates in DeLand and provides access to primary care on a walk-in basis with no cost based upon income eligibility guidelines up to 300% of the federal poverty guidelines. It is noteworthy that neither of these alternative clinic operations offer access to specialty care or hospital services; it is likely that these other clinics would refer their patients with specialty or hospital care needs to apply for the WVHA Health Card and thereby burden our overall patient pool with the costliest indigent patients. Whenever WVHA considers whether it is fulfilling its mission of providing access to healthcare for indigent residents of the Tax District, it should consider these other competing access points and whether the lack of growth in WVHA primary care utilization is, in fact, because the needs are being met by these other (perhaps better located, ‘trusted’ and marketed???) providers. It is noteworthy as a historical reference that before the tornadoes destroyed the Department of Health’ huge one-stop clinic operation on South Woodland Boulevard and WVHA decided to transition primary clinic funding from the Department of Health to the FQHC clinics (initially only available in Pierson and DeLand), virtually all of the primary care for indigent residents was accessed through that South Woodland Boulevard location and from the limited FQHC operation in Pierson.

II. WVHA Health Card Program Eligibility Guidelines.

[Refer back to Legal Update Memorandum dated 4/9/14, 7/19/14, 9/17/14, 11/12/14, 2/11/15, 6/10/2015, 10/7/15, 11/11/15, 3/9/16, 4/12/16, 5/9/17 and 3/09/21 for additional background details.]

From the inception, the Guidelines were adopted from a legal perspective to establish uniform, fair and non-discriminatory standards to comply with the Enabling Legislation’s requirement that tax dollars are spent on primarily individuals who are both “residents” of the Tax District and who are “indigent” as defined within the Guidelines.

It is noteworthy that currently the Guidelines are utilized by WVHA in two distinct ways which are often confused by providers, potential providers and applicants for funding:

1. First, they are utilized by WVHA’s Eligibility Determination provider, currently The House Next Door, as the governing rules for determining who is eligible to receive a WVHA Health Card. Once deemed eligible, THND transmits a listing to the Third-Party Administrator, currently EBMS, and EBMS mails the eligible beneficiary a Health Card (effective usually for 6 months) which automatically makes them eligible to receive hospital care, primary care, dental care, specialty care and pharmacy benefits at any provider who has signed a funding agreement to provide such services to those who are currently enrolled in the Health Card

Program;

2. Second, the Guidelines are incorporated in whole or part as the governing rules for a funded agency to qualify some of their individual clients to become eligible for WVHA reimbursement (at the contracted rate) for services at that agency only. Even though these individuals are generally required to provide the same information, including proof that they have applied for the ACA and that they are not qualified for Medicaid or other affordable private health insurance, the individuals who qualify through these funded agencies do not receive a Health Card and therefore are NOT automatically eligible to receive other healthcare services available at other funded agencies, the hospitals, specialty care providers, pharmacy benefits, etc.

Board members should begin anticipating the annual EG review process. That annual EG review process generally starts in the first couple months each year with a presentation by THND of a compilation of its recommendations on proposed changes. Then, after Board review of those, deliberation and voting by May, and new amendments, if any would take effect in June; provided however, the Board would consider amending the EGs more frequently than annually where it is demonstrated by THND, EBMS and/or other proposers that that such exceptional action is necessary to fulfill the public purposes of WVHA.

Mr. Chris Booker on behalf of THND initially indicated that THND had not received and was not making any recommendations for proposed changes to the EGs for this current, 2025 annual EG review. However, based upon a limited discussion at the end of the May Board meeting, it appears there may be some interest by THND to have the Board approve a practice whereby THND utilizes Medicaid website screenshots in lieu of waiting for a Medicaid denial letter before approving a Health Card Application.

Mr. Webb Shephard, JMCo, initially brought this issue to counsel's attention after a JMCo Site Visit indicated that THND was utilizing such screenshots in lieu of Medicaid denial letters in 4 of 14 sample files that were tested. After THND explained that this practice of utilizing screenshots in lieu of Medicaid denial letters was a longstanding practice that had been approved years ago by the WVHA Board, Ms. Tebo conducted research but was not able to verify any such WVHA Board approval. Even though both THND and JMCo shared a working and correct assumption that the wording of the EGs requires a Health Card applicant to show that they do not qualify for Medicaid before becoming eligible for the Health Card, the brief discussion at the May meeting left hanging a suggestion that ineligibility for Medicaid is not clearly required by the EGs as written.

After further consideration, counsel believes that the EGs are crystal clear that an applicant cannot be approved for the Health Card if they are eligible for Medicaid, e.g., : "WVHA is the payer of last resort and assists patients with no medical benefits. Patients that have health coverage are excluded from the program" (EGs at p. 5). But, the provision in the EGs that requires Health Card applicants to first submit a Medicaid application and receive a Medicaid denial letter is not a model of clarity and can be improved. Instead of "All US Citizens must produce proof of Medicaid application or denial before consideration for WVHA programs. Denials for reasons of noncompliance will not be accepted", this requirement can be rewritten as "All applicants who are US Citizens must provide written proof that they have submitted an

application for Medicaid within 90 days of submitting the WVHA Application and that they have received a Medicaid denial letter within 60 days of the WVHA Application. Denials for reasons of noncompliance with Medicaid application requirements will not be accepted.” (EGs at p. 5) Counsel defers to THND and Board members to determine whether the appropriate timing of applications and denial letters should be as long as 90, 60 or shorter such as 30 or 45 days, but includes the 90/60 day suggestions by way of example of what would make logical sense.

Regarding the suggested ‘screenshot exemption’, counsel defers to the discretion of the Board as to whether THND has provided sufficient justifications for why the Board should recognize that such an exemption is necessary. However, counsel notes that nothing submitted by THND thus far would justify allowing a screenshot to become a blanket exemption for an applicant submitting a Medicaid denial letter, as opposed to one that is recognized for a limited time period. At best, if the Board determines that such an exemption is necessary on the grounds that it would delay benefits unfairly because of Medicaid application processing delays, then the ‘screenshot exemption’ should be time-limited to 30 or 60 days to allow the applicant to get through the Medicaid application process and obtain a Medicaid denial letter. If the Board is inclined to recognize this suggested ‘screenshot exemption’, it should be added with other such discretionary exemptions in the “Evaluation and Determination” provisions on Page 8, 2(c)(v) with words to the effect: “The WVHA Enrollment Certifying Agent has discretion to grant provisional approval of a WVHA Application if it has written evidence, such as a screenshot from the Medicaid program website showing that the applicant has submitted an application for Medicaid within 90 days of submitting the WVHA Application, that the applicant is currently ineligible but a Medicaid denial letter is not available for reasons other than noncompliance with the Medicaid application requirements.

III. Notice of Dispute on behalf of HCA Florida Lake Monroe Hospital re: EBMS \$39,459.57 Claim Denial Decision

Counsel recently received certified mail notification of a dispute on behalf of HCA Florida Lake Monroe Hospital (“Monroe Hospital”) concerning its treatment of Health Card Member 98W000870 in December 2021 and the subsequent denial of its \$39,459.57 claim and 2 ‘appeals’ by EBMS. The latest EBMS denial letter was allegedly dated September 29, 2022. Monroe Hospital disputes that EBMS had a legitimate reason—untimely submission of the claim—for denying payment. Counsel has reached out to EBMS to schedule a conference with its claims processing and legal teams in an effort to understand its side of the dispute.

This brief update is only to notify the Board of the dispute generally. Because sharing more specifics on the public record would implicate the Health Card members HIPAA rights and may undermine WVHA right to a pending litigation exemption from public records, counsel will investigate this matter and report back to the Board on an as needed basis. Feel free to call counsel for more specific information in the interim.

IV. Review and Consideration of Updates to *Select Internal Organizational Policies of the West Volusia Hospital Authority* [Refer back to Legal Update Memorandum dated 10/15/2020, 11/10/2020 and 4/06/2021 for additional background details.]

As a reminder, the below set of *Select Internal Organizational Policies of the West Volusia Hospital*

Authority were adopted at the Board's 11/10/2020 meeting and then amended on 4/06/2021. Counsel acknowledges that Ms. Tebo may be still in the process of compiling other past Board motions that should be included in this compilation of internal operating policies. Counsel recommends that the Board establish a timeline for review and consideration of any such proposals to amend these policies. Please note in your review that in the below pasted version, counsel has already amended the Electronic Records Retention policy to replace Ms. Long's name and email address with that of Ms. Tebo. That modification along with any other updates or amendments should be adopted as a consolidated set of amendments at a future Board meeting, date to be determined by the Board.

SELECT INTERNAL ORGANIZATIONAL POLICIES OF THE WEST VOLUSIA HOSPITAL AUTHORITY:

ORGANIZATION.

The Enabling Legislation, Section 2, Paragraph (3) provides that "The board of commissioners shall take office and organize at the first meeting in the month of January of each year by the election from among their number a chair, vice chair, secretary, treasurer, and such other officers as the board may deem necessary to accomplish the purpose of this act. All such officers shall serve for the year in which elected and until their successors are elected and installed.

-The Enabling Legislation, Section 1 provides that it is established for the public purpose "of, either directly or through third parties, providing access to healthcare for indigent residents of the district."

QUORUM.

The Enabling Legislation, Section 3, Paragraph (3) provides that "Three of the [five] commissioners shall constitute a quorum, and a vote of at least two of the commissioners shall be necessary for the transaction of any business of the district."

-The Florida Attorney General has opined that the physical presence of a quorum of commissioners is required in order for local governments to conduct official business unless the in-person requirement is waived by a specific statute or by an executive order of the governor during a state of emergency.

-The Florida Attorney General has opined that when a quorum is physically present, an absent member may only participate via telephone conference or other interactive electronic technology when this means of participation is due to "extraordinary circumstances such as illness," the public has been provided notice and a speaker phone or similar device is used to allow the absent member to hear and participate in discussions, and to be heard by other board members and the public.

RULES OF DEBATE.

A. Obtaining the floor: Every Commissioner desiring to speak shall address the Chair and, upon recognition by the Chair, the recognized Commissioner shall confine comments to the question under debate, avoiding all personalities and indecorous language.

B. Interruptions: A Commissioner, once recognized, shall not be interrupted when speaking unless the Chair calls that Commissioner to order. If a Commissioner, while speaking, is called to order by the Chair, the Commissioner shall cease speaking until the question of order is determined and, if in order,

shall be permitted to proceed.

-The Chair shall decide all questions of order; subject, however, to an appeal to the entire board of commissioners upon such questions, in which event a majority vote of the board of commissioners shall conclusively govern and determine such question of order.

RULES ON ELECTRONIC RECORDS RETENTION:

In order to comply with the Florida Public Records Law, any email, text message or social media post which involves WVHA official business and it is of a non-transitory nature, as explained above, must be preserved as a "public record" in accordance with the General Records Schedule. Board members, funded or contracted agencies and contracted professionals are hereby strongly discouraged from using personal email accounts, cell phones and social media to conduct official WVHA business unless it is only "transitory". Effective as soon as such accounts are generated by WVHA's contracted Public Records Custodian and technical access is made available, Board members and contracted professionals are expected to utilize email accounts on the [westvolusiahospitalauthority.org](mailto:stebo@westvolusiahospitalauthority.org) domain for purposes of sending and receiving emails to conduct WVHA official business. When it is necessary to utilize personal accounts or social media because the matter is time sensitive, individuals are encouraged to forward the email to Ms. Tebo (stebo@westvolusiahospitalauthority.org) for preservation in accordance with the General Records Schedule. If there is any question at all in the Board members', funded or contracted agent's mind about whether the email, text message or social media is a public record, the question should be discussed with Ms. Tebo who shall consult with State officials to determine the appropriate retention schedule. If the person communicating about WVHA business on non-WVHA email accounts, telephones or social media is not able to save those messages on their company or personal computer or phone equipment, they should contact Ms. Tebo, which is WVHA's designated Public Records Custodian to make arrangements for forwarding them to Ms. Tebo for their proper preservation.

V. General Compliance with the Sunshine Law

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to "off-the record" chats during meetings or during breaks, written correspondence, telephone conversations and e-mails

exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

"While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog, members of the board or commission must not engage in an exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law."

WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

MAY 31, 2025



ACCOUNTANTS' COMPILATION REPORT

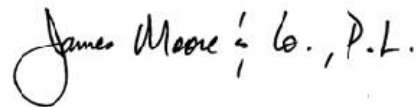
To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of May 31, 2025, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit a Statement of Changes in Fund Balance and substantially all the disclosures required by accounting principles generally accepted in the United States of America. If the omitted statement and disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
June 19, 2025



**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
MAY 31, 2025**

ASSETS

Ameris Bank - operating	\$ 1,194,362
Ameris Bank - MM	8,362,818
Ameris Bank - payroll	55,595
Mainstreet Community Bank - EBMS operational escrow	200,000
Mainstreet Community Bank - MM	6,657,885
Surety Bank - MM	1,611,495
Mainstreet Community Bank - Certificates of deposit	5,000,000
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 23,084,155</u></u>

FUND BALANCE

Total Fund Balance	<u><u>\$ 23,084,155</u></u>
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See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND EIGHT MONTHS ENDED MAY 31, 2025

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 477,182	\$ 18,392,637	\$ 18,700,000	\$ 307,363	98%
Interest income	44,401	381,268	400,000	18,732	95%
Other income	2,892	246,103	34,333	(211,770)	717%
Total revenues	<u>524,475</u>	<u>19,020,008</u>	<u>19,134,333</u>	<u>114,325</u>	<u>99%</u>
Expenditures					
Healthcare expenditures					
Hospitals					
Halifax Hospital	123,606	809,508			
AdventHealth	314,809	1,337,647			
Total hospitals	<u>438,415</u>	<u>2,147,155</u>	3,200,000	1,052,845	67%
Specialty Care Services					
Specialty Care - ER	8,825	45,299			
Specialty Care - Non-ER	577,198	3,029,654			
Total Specialty Care Services	<u>586,023</u>	<u>3,074,953</u>	3,500,000	425,047	88%
Emergency Room Care	108,048	564,189	1,000,000	435,811	56%
Primary Care	430,627	1,662,666	2,500,000	837,334	67%
Pharmacy	122,071	390,546	900,000	509,454	43%
Florida Dept of Health Dental Svcs	13,387	93,221	160,000	66,779	58%
Hispanic Health Initiatives	11,100	59,650	100,000	40,350	60%
Community Legal Services	8,849	46,587	88,500	41,913	53%
Rising Against All Odds	19,725	144,213	223,017	78,804	65%
The House Next Door	3,442	30,646	45,000	14,354	68%
SMA - Homeless Program	9,530	57,493	90,000	32,507	64%
SMA - Residential Treatment	550,000	550,000	550,000	-	100%
SMA - Baker Act - Match	150,000	150,000	150,000	-	100%
County Medicaid Reimbursement	287,071	2,296,571	3,444,857	1,148,286	67%
H C R A - In County	-	23,456	400,000	376,544	6%
H C R A - Outside County	17,897	19,833	400,000	380,167	5%
The Neighborhood Center	10,075	67,600	125,000	57,400	54%
Healthy Communities Kid Care Outreach	4,703	37,864	72,202	34,338	52%
Other Healthcare Expenditures	-	-	174,767	174,767	0%
Total healthcare expenditures	<u>2,770,963</u>	<u>11,416,643</u>	<u>17,123,343</u>	<u>5,706,700</u>	<u>67%</u>
Personnel services					
Regular salaries and wages	5,756	46,043	69,064	23,021	67%
FICA	440	3,571	5,283	1,712	68%
Retirement	785	6,276	10,104	3,828	62%
Life and Health Insurance	958	7,453	12,000	4,547	62%
Workers Compensation Claims	-	7,545	25,000	17,455	30%
Total personnel services	<u>7,939</u>	<u>70,888</u>	<u>121,451</u>	<u>50,563</u>	<u>58%</u>

See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND EIGHT MONTHS ENDED MAY 31, 2025

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Other expenditures					
Legal Counsel	5,668	51,168	78,000	26,832	66%
Outside Legal Counsel	529	529	30,000	29,471	2%
Audit	-	21,575	21,575	-	100%
General Accounting - Recurring	9,776	68,432	118,560	50,128	58%
General Accounting - Nonrecurring	-	-	15,000	15,000	0%
Application Screening - THND	46,891	328,276	563,761	235,485	58%
Application Screening - RAAO	3,264	30,144	97,742	67,598	31%
TPA Services (EBMS)	80,089	318,672	500,000	181,328	64%
Building Repairs	5,479	58,935	100,000	41,065	59%
Advertising	537	2,474	10,000	7,526	25%
Other Operating Expenditures	682	16,785	79,900	63,115	21%
Tax Collector & Appraiser Fee	78,679	499,558	650,000	150,442	77%
City of DeLand Tax Increment District	-	164,037	125,000	(39,037)	131%
Total other expenditures	231,594	1,560,585	2,389,538	828,953	65%
Total expenditures	3,010,496	13,048,116	19,634,332	6,586,216	66%
Excess (deficiency) of revenues over expenditures	\$ (2,486,021)	\$ 5,971,892	\$ (499,999)	\$ (6,471,891)	-1194%

See accountants' compilation report.