

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
October 17, 2024
5:00 PM
Sanborn Center
815 S. Alabama Avenue, DeLand, FL
AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda – Approval of Minutes
 1. Tentative Budget Hearing held September 5, 2024
 2. Final Budget Hearing held September 19, 2024
 3. Regular Meeting held September 19, 2024
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Reporting Agenda
 - A. EBMS September Report – Written Submission
 - B. WVHA miCare Clinic DeLand/Deltona September Report – Written Submission
 1. WVHA miCare Clinic DeLand/Deltona 4th Quarter Report – Written Submission
 - C. The House Next Door September Application Processing Report
7. Discussion Items
 - A. Florida Association of Special Districts Membership
 - B. First Amendment to FY 2023-2024 FDOH Dental Program Funding Agreement
 - C. Maturity of 1-Year and 3-Year CDs at Mainstreet Bank
 - D. DeLand Christmas Parade Participation (Commissioner Manning)
8. Administrator Report
9. Finance Report
 - A. September Financials
 - B. Approval of Disbursements – Check Register & Estimated Expenditures
10. Legal Update
11. Upcoming – Regular Meeting on November 21, 2024
12. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS TENTATIVE BUDGET HEARING**

Sanborn Center Ballroom B
815 S. Alabama Avenue, DeLand, FL
September 5, 2024

Those in Attendance:

Commissioner Voloria Manning
Commissioner Jennifer Coen
Commissioner Donna Pepin

Absent:

Commissioner Roger Accardi
Commissioner Judy Craig

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Webb Shephard, CPA and Melissa Feasel Duncan, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the budget hearing to order. The hearing took place at the Sanborn Center Ballroom B, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:06 p.m.

Chair Coen noted they had a quorum of three Board members and could proceed with the hearing. She stated the Board adopted a preliminary millage rate of 1.095 in July.

Discussion of the Percentage Increase or Decrease in Millage, if any, Over the Rolled-Back Rate Necessary to Fund the Budget

Commissioner Pepin said they previously discussed raising the taxes this year so that they do not have to raise taxes for a few years.

Commissioner Manning said that they were doing well with the taxes until the county decided that WVHA had to contribute more for Medicaid; that they fought hard to try and keep the taxes down; and that tax increases get passed on to renters, which makes it hard on them.

Chair Coen noted that from an accounting perspective, last year's revenue from ad valorem taxes was \$16,100,000, while the expenses were \$18,900,000. She added that from a mathematical standpoint, there is a deficit that must be dealt with.

Attorney Small explained to the audience that a couple of years ago, the WVHA removed approximately \$3 million from the budget because they were hopeful that the courts would decide in favor of WVHA; that if they did, the WVHA would not have to pay; that WVHA does not own or operate a hospital and does not receive Medicaid income like the other two Volusia hospital districts; that the Board had to add back \$3 million into the budget; and that they are now addressing the deficit spending.

Citizen Comments

Tanner Andrews recommended that they maintain reserves of six to nine months since WVHA's only source of revenue is property taxes.

Chair Coen asked Mr. Shephard what the anticipated fund balance would be at the end of the year. Mr. Shephard introduced Melissa Feasel Duncan and explained that she would be present at the final hearing on his behalf while he is out of town. He stated that the projected fund balance is \$16 million as of September 30.

Chair Coen said she would like to see an additional column in the working budget that utilizes \$500,000 of reserves because the \$800,000 budgeted for HCRA is overstated and rarely used in its entirety.

Commissioner Manning said she would like to table the suggestion until they had further information, and she would like to see it included in the working budget.

Mr. Shephard said that if they used \$500,000 of the reserves, it would lower the millage rate from 1.075 to 1.048.

Commissioner Pepin noted that it would still be a tax increase if they used reserves.

Attorney Small explained that although budgeted HCRA expenses inside and outside the county are not always spent, there have been years in which they have gone over what was budgeted.

Attorney Small suggested that James Moore could prepare a working budget including Chair Coen's idea of utilizing reserves so that it could be circulated to the Board members in advance of the final hearing giving them time to think about it and digest it before voting.

Mr. Shephard pointed out that primary care would likely be over budget in the current fiscal year, and as the number of card members continues to climb, the primary care line item could be over budget by an even higher amount in the next year. He added that certain line items ending over the budgeted figure will help offset other line items like HCRA that might be under budget. He advocated leaving individual line items as they are so that they can have a true budget to actual analysis. He stated that because they only have one fund, the WVHA is only required to do a budget amendment when the total expenditures exceed what was initially budgeted overall.

Chair Coen noted that Mr. Shephard included an increase in other operating expenditures due to a possible increase in rent for the Deltona clinic. She asked Attorney Small to update the Board on the status of the Deltona lease.

Attorney Small informed the Board that he had heard nothing from opposing counsel since August 15th when he affirmed WVHA's right to remain in the lease through next year and possibly the year after that. He added that he requested Darik Croft provide the Board with their market analysis of the Deltona lease when they determined it made sense to stay in the current location. There was consensus that Ms. Tebo should follow up with Mr. Croft.

Chair Coen said she wanted to discuss the Board-reviewed line item for RAAO's pre-screening program as she was concerned with the requested increase when the current allocation is not being fully utilized.

Commissioner Pepin asked for clarification on which of RAAO's programs was in question, and she noted that they took care of the reclassification request at the last meeting. Chair Coen explained that they voted to move funding from the pre-screening program to the HIV program for the current fiscal year, but she was speaking to the requested increase in pre-screening for the next fiscal year.

Commissioner Manning asked why they were always questioning RAAO. She said they were asking for approximately \$10,000 more in the upcoming year; that the community's needs are increasing as the population is growing; that the county has said the west side has the largest population and is growing by leaps and bounds; and that she thought the budgeted amount should be left as is, so they do not have to come back and ask for more.

RAAO founder Brenda Flowers said they had been working with a single application processor for the current fiscal year, and they hired an additional employee to process more applications; that they were expanding into Pierson and DeBary; that they only had one person this year as they were going through renovations; and that she does not anticipate that happening next year.

Chair Coen asked Ms. Flowers if she could double the number of processed applications with the second employee. Ms. Flowers said she strongly believed RAAO could reach the goal.

Commissioner Pepin pointed out that if they do not accomplish the goal, then the money stays in the budget. She added that there are many people who need services that still are unaware of the WVHA health card program.

Chair Coen asked if any Commissioners had further questions, and there were none. She stated that they had to vote on a tentative millage rate, and she understood that the other commissioners would like time before the final hearing to digest her suggestion regarding use of reserves.

Mr. Shephard directed the Board's attention to the screen and showed them he added Option D which uses \$500,000 of the reserves. He explained the changes in the millage rate if reserves were used. He pointed out that Option C has equal revenues and expenditures and that the total budget expenditures are not going to change regardless of which option they choose.

There was Board consensus that Option C was preferred for the tentative millage rate.

Chair Coen read aloud Resolution #2024-002 adopting a tentative millage rate of 1.0750, which is an increase of 18.25% above the rolled-back rate of 0.9091.

Motion 062 – 2024 Commissioner Pepin moved to approve Resolution #2024-002 adopting a tentative millage rate of 1.0750 for FY 2024-2025. Commissioner Manning seconded. The motion passed 3-0-2.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

Discussion of the Tentative Budget

Chair Coen asked Mr. Shephard to confirm the total expenditures. Mr. Shephard stated that the total expenditures for FY 2024-2025 would be \$19,634,333.

Chair Coen asked the Board if they had any further discussion on items in the budget, and there was none.

Chair Coen asked the audience if anyone had public comment. There were no comments.

Chair Coen read aloud Resolution #2024-003 adopting a tentative budget of \$19,634,333 for FY 2024-2025.

Motion 063 – 2024 Commissioner Manning moved to approve Resolution #2024-003 adopting a tentative budget of \$19,634,333 for FY 2024-2025. Commissioner Pepin seconded. The motion passed 3-0-2.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

Set Date of Public Hearing to Adopt Final Millage Rate and Budget

Chair Coen asked Ms. Tebo if there were any conflicts with other entities for the proposed final hearing date. Ms. Tebo confirmed there were no conflicts.

Chair Coen read aloud Resolution for Publication #2024-004 providing that the advertisements shall be published regarding the final decision for the budget and taxes, and the final hearing would be held on Thursday, September 19, 2024, at 5:05 p.m. at the Wayne G. Sanborn Activity Center.

Motion 064 – 2024 Commissioner Manning moved to approve Resolution #2024-004. Commissioner Pepin seconded. The motion passed 3-0-2.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

There being no further business to come before the Board, the meeting was adjourned at 6:08 p.m.

Adjournment

Jennifer Coen, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS FINAL BUDGET HEARING**

Sanborn Center Ballroom B
815 S. Alabama Avenue, DeLand, FL
September 19, 2024

Those in Attendance:

Commissioner Voloria Manning
Commissioner Jennifer Coen
Commissioner Donna Pepin
Commissioner Judy Craig (virtually via Teams)

Absent:

Commissioner Roger Accardi

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Melissa Feasel Duncan, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the budget hearing to order. The hearing took place at the Sanborn Center Ballroom B, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:07 p.m.

Chair Coen noted they had a quorum of three Board members present and could proceed with the hearing. She said that a fourth member would be joining virtually under extenuating circumstances and asked Attorney Small to explain.

Attorney Small stated that under circumstances that are exceptional, the Florida Attorney General has provided that a public board member may participate via audio; that the three members physically present may authorize her participation by majority vote because of the exceptional circumstances of her illness; that she is under a doctor's care, experiencing seizures, and cannot drive; and that the Chair can entertain a motion to authorize her participation.

Motion 065 – 2024 Commissioner Pepin moved to authorize Commissioner Craig's participation due to the exceptional circumstances. Commissioner Manning seconded. The motion passed 3-0-2.

Discussion of the Tentatively Adopted Millage Rate of 1.0750, an 18.2% Increase to the Rolled-Back Rate Necessary to Fund the Budget to Include the County of Volusia's Required Medicaid Reimbursement Contribution of \$3,444,857.11, Which is Now 17.5% of WVHA's Annual Budget

Commissioner Pepin noted that Chair Coen had suggested use of reserves at the tentative hearing, and said she was comfortable with Option D.

Citizen Comments

Jalene Ferreira Serwanski said she appreciated the work that WVHA does and recommended Option B, which is a flat rate. She noted that the reserves are still above the target range in the policy.

Tanner Andrews said he preferred Option D over Option C and recommended caution with respect to the Medicaid Match required in the future. He stressed that reserves should not be lower than sixty percent, and the Board should arrive at the target gradually.

Commissioner Craig said she preferred Option D as it was important to continue working towards the target range in the reserves policy. She stated that there are uncertainties in the future as the number of card members has steadily increased.

Chair Coen said that there are costs tied to the number of cardholders; that there different areas such as pharmacy, specialty care, etc. which are tied to the number; that the trend is showing higher numbers of cardholders over time in the monthly reports; and that they must factor in the uncertainty as they prepare the budget.

Commissioner Pepin voiced concern that Florida does not have expanded Medicaid to cover the people that WVHA is covering. She added that in an election year, there is much uncertainty about what will happen in the next year.

Commissioner Manning said that after review of the working budget, she was in favor of Option D. She stated that there are so many people moving to Florida; that a lot of the people that are coming to the area are in need; that she thinks using \$500,000 in reserves is appropriate; that she calculated her own taxes for the next year, and the increase is only eight dollars; and that for herself it is not a big number, as they are trying to take care of the people in the community.

Chair Coen said she had a small correction in the Healthy Communities line item that is one dollar more than the figure in the signed funding agreement for the next fiscal year. She asked Ms. Duncan to reduce the expenditure in the budget to \$72,202.

Citizen Comments

Jalene Ferreira Serwanski stated that Option D would not modify the reserves very much and suggested that the Board amend its reserve policy. She voiced her desire to understand why the Board was not taking steps to reach the target range more quickly.

Chair Coen explained that she preferred to have a balanced process; that in her time watching and participating in WVHA business, she noticed that if the Board reacted too quickly, either decreasing or increasing taxes, it seemed to have an adverse effect; that the Board passed the reserves policy, which is fairly new; and that when it was passed, she did not expect to get to the target range overnight.

Attorney Small stated that the reserves were much higher a couple of years ago; that the reason they were so high was due to his effort to minimize the \$3 million plus of Medicaid Match burden on West Volusia taxpayers; that with the Board's authorization, a lawsuit was filed in 2021, which is still active and on appeal; that the WVHA has lost thus far, and they wanted to ensure there was enough money to pay the county when they sued for immediate payment; that the reserves have been ratcheted down because of the lawsuit, and the reserves have been reduced substantially in two years; that the Board is not sure what the Medicaid Match increase might be the following year; that he thinks the Board is taking a breather before the goal is met; and that the Board discussed it in July at the budget workshop when the accountant advised the \$4 million will be dissipated by normal inflation.

There was Board consensus that Option D was preferred for the final millage rate.

Chair Coen read aloud Resolution #2024-005 adopting a final millage rate of 1.0480, which is an increase of 15.3% above the rolled-back rate of 0.9091.

Motion 066 – 2024 Commissioner Pepin moved to approve Resolution #2024-005 adopting a final millage rate of 1.0480 for FY 2024-2025. Commissioner Manning seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes
Commissioner Craig	Yes

Discussion of the Tentatively Adopted Operating Budget of \$19,634,333 for Fiscal Year 2024-2025

Chair Coen noted the final budget would be one dollar less due to the correction in the Healthy Communities line item. She asked Ms. Duncan to scroll down to the bottom of the budget for the audience and Board to view on the screen. She asked the Board if they had any further discussion on items in the budget, and there was none.

Chair Coen asked the audience if anyone had public comment. There were no comments.

Chair Coen read aloud Resolution #2024-003 adopting a final budget of \$19,634,332 for FY 2024-2025.

Motion 067 – 2024 Commissioner Manning moved to approve Resolution #2024-006 adopting a final budget of \$19,634,332 for FY 2024-2025. Commissioner Pepin seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes
Commissioner Craig	Yes

There being no further business to come before the Board, the meeting was adjourned at 5:57 p.m.

Adjournment

Jennifer Coen, Chair

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS REGULAR MEETING
TO COMMENCE UPON THE CONCLUSION OF THE FINAL BUDGET HEARING
Sanborn Center Ballroom B
815 S. Alabama Avenue, DeLand, FL
September 19, 2024**

Those in Attendance:

Commissioner Voloria Manning
Commissioner Jennifer Coen
Commissioner Donna Pepin
Commissioner Judy Craig (virtually via Teams)

Absent:

Commissioner Roger Accardi

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
Accountant for the Authority: Melissa Feasel Duncan, CPA of James Moore & Company
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the meeting to order. The meeting took place at the Sanborn Center Ballroom B, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:58 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Attorney Small informed the Board that they needed to vote to allow Commissioner Craig to participate as they had earlier during the Final Budget Hearing due to the exceptional circumstances of her illness.

Motion 068 – 2024 Commissioner Pepin moved to authorize Commissioner Craig’s participation due to the exceptional circumstances of her illness and inability to drive. Commissioner Manning seconded. The motion passed 3-0-2.

Approval of Proposed Agenda

Motion 069 – 2024 Commissioner Craig moved to approve the proposed agenda. Commissioner Pepin seconded. The motion passed 4-0-1.

Consent Agenda – Approval of Minutes

Workshop held July 18, 2024

Regular Meeting held July 18, 2024

Regular Meeting held August 15, 2024

Chair Coen said that she found a typo on page six of the August 15th minutes under Motion 058-2024 in the roll call as she voted yes.

Motion 070 – 2024 Commissioner Pepin moved to approve the Consent Agenda including the correction noted by Chair Coen. Commissioner Craig seconded. The motion passed 4-0-1.

Citizen Comments

There were none.

Reporting Agenda

EBMS August Report – Written Submission

WVHA miCare Clinic DeLand/Deltona August Report – Written Submission The House Next Door August Application Processing Report

miCare Practice Manager Gretchen Soto highlighted the main points for the DeLand and Deltona monthly reports and pointed out that they broke down the member migration per clinic as requested.

Chair Coen asked how they could improve Deltona. Ms. Soto said she investigated the lower numbers, and it was partly because of bad weather, and some patients rescheduled visits due to the rain. She added that another factor was that the regular provider was out with a fill-in provider seeing patients, and the clients prefer to wait to see their regular provider. Chair Coen said that hopefully they can get some marketing done for Deltona with the new commissioner coming on Board in January.

Commissioner Pepin asked Ms. Soto if there was an organization in the Deltona area like The Neighborhood Center. Ms. Soto answered that their Community Resource Coordinator, Jennette Vicente, had been working with West Volusia Dream Center in south Orange City that operates a food pantry and helps the homeless.

Commissioner Manning asked when there would be another health fair. Ms. Soto said that Community Legal Services had coordinated the last one, but she would talk with Ms. Vicente about planning one.

Chair Coen asked if Commissioner Craig had any questions. Ms. Tebo said that the connection was lost with Commissioner Craig.

The reports were received into the written records.

Discussion Items

Approval for Gas Plumbing Services, Inc. to Provide Installation and Connections for Commercial Gas Water Heaters and Standby Generator

Ms. Tebo stated that as part of the agreement with Florida Public Utilities (FPU), they would be replacing two electric water heaters with gas heaters; that FPU had just installed the natural gas line from Plymouth Avenue to the building; that the best quote for a gas plumber was received from Gas Plumbing Services, Inc. (GPS) for \$6,630; that she recommended she purchase the two heaters from Lowe's due to the lower cost; that GPS will charge \$1,095 for each water heater installation; that the total cost to purchase and install two water heaters is \$4,631.02, which will be fully reimbursed through FPU's rebate program; and that the net cost to WVHA is \$4,440 for all the work noted on the GPS invoice.

Commissioner Manning asked how much the monthly charges would be. Ms. Tebo answered that the monthly FPU charge would be \$70 plus the gas that is used once the water heaters and generator are connected and running. She added that what she is currently requesting is a one-time expense.

Chair Coen clarified that they would be reimbursed up to \$2,500 for each water heater, and the reimbursement would be the actual cost of \$4,631.02. Ms. Tebo affirmed her understanding was correct.

Attorney Small stated for the record that by signing the agreement, the Board is accepting the company's disclaimer of any responsibility for consequential damages; that the worst-case scenario, they make a horrible mistake installing it resulting in an explosion, and they would only have to reinstall; and that he wanted to ensure the Board was aware of the risk.

Chair Coen asked Ms. Tebo if they were exterior heaters and what they looked like. Ms. Tebo directed the Board to the photo of the water heater in the packet from the Lowe's website. She stated that they look like a black box affixed to the side of the building; that they are designed for exterior use and would also be underneath the awning; that GPS is responsible for pulling a commercial permit to install the heaters and install the natural gas connections; that a City of DeLand inspector would inspect all the work; that GPS regularly works with and for FPU; and she felt comfortable that the contractor knows what they are doing.

Motion 071 – 2024 Commissioner Manning moved to approve the purchase of two water heaters from Lowe's and the \$6,630 quote from Gas Plumbing Services, Inc. and authorize the Chair's signature on the associated paperwork including the Notice of Commencement. Commissioner Pepin seconded. The motion passed 3-0-2.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

Ms. Tebo asked Chair Coen if they could take a short break so that she could try to connect with Commissioner Craig again on Teams.

Performance Goals & Measures for WVHA Activities in FY 2024-2025 (Tabled on 8/15/24)

The meeting resumed after Commissioner Craig was reconnected online.

Attorney Small said that he reduced the document to one page, circulated it to everyone, and incorporated feedback. He stated he wanted to keep it simple and ensure that the performance goals were all measurable to comply with the statute requiring adoption by October 1, 2024.

Chair Coen notified the audience that there were copies for the public on the side table, and she asked Ms. Tebo to send the document to the CAC members. She entertained a motion for approval.

Motion 072–2024 Commissioner Pepin moved to approve the Performance Goals and Measures for FY 2024-2025 as presented. Commissioner Manning seconded. The motion passed 3-0-2. *(The internet connection was again lost with Commissioner Craig).*

First Amendment to Hispanic Health Initiative 2023-2024 Funding Agreement First Amendment to RAAO 2023-2024 Funding Agreement for HIV Outreach

Attorney Small stated that both amendments are consistent with the Board's motions approved in the last meeting; that the amendments have been circulated to and approved by Hispanic Health and Rising Against All Odds; and the Chair can entertain a motion or motions to approve them either separately or together.

Motion 073–2024 Commissioner Pepin moved to approve the First Amendments to the FY 2023-2024 Funding Agreements for Hispanic Health Initiative and Rising Against All Odds as presented. Commissioner Manning seconded. The motion passed 3-0-2.

SMA AHCA LIP Match Letter of Agreement (LOA)

The connection was restored with Commissioner Craig.

Attorney Small stated that he reviewed the LOA received from AHCA; that it follows the form of past agreements, and WVHA must provide the signed agreement no later than October 1; that payments are due no later than October 31st; and that in the past, the invoice has arrived several months later than October 31st.

Motion 074-2024 Commissioner Manning moved to approve the Low-Income Pool Letter of Agreement with the State of Florida Agency for Health Care Administration for \$700,000. Commissioner Pepin seconded. The motion passed 4-0-1.

Request from FDOH Dental Program to Increase Funding by \$7,970.74 for FY 2023-2024

Chair Coen asked Ms. Ferguson-Reid to clarify what they were requesting.

Dental Program Manager Tachara Ferguson-Reid stated that they were requesting funding to cover August and September services for a total of \$7,970.74, and they were currently scheduling patients for October.

Commissioner Pepin noted that she was unaware of FDOH previously requesting additional funding. Ms. Ferguson-Reid said it had been four to five years since they had asked for more funding.

Ms. Ferguson-Reid explained that previously, WVHA card members were not aware that they had access to dental care, but the other funded agencies have made a concerted effort to educate the card members on their benefits. She noted that the services have steadily increased over the last few years.

Commissioner Manning asked if FDOH took the increased utilization into account when they submitted their application for the next fiscal year. Ms. Ferguson-Reid answered yes and said they had applied for an additional \$10,000 in FY 2024-2025.

Motion 075-2024 Commissioner Manning moved to approve the request from the FDOH Dental Program to increase funding for FY 2023-2024 by \$7,970.74. Commissioner Craig seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes
Commissioner Craig	Yes

Funding Agreements for 2024-2025

Community Legal Services, Inc. Medical-Legal Partnership Program

Healthy Communities – Kidcare Outreach

Hispanic Health Initiative, Inc.’s Taking Care of My Health

Rising Against All Odds, Inc. – HIV/AIDS Outreach and Case Management

Rising Against All Odds, Inc. – Health Card Enrollment & Retention Services

SMA Healthcare – Emergency Behavioral Services (Baker Act)

SMA Healthcare – Psychiatric Outreach Services

SMA Healthcare – Level II Residential Treatment

The House Next Door - Therapeutic/Mental Health Services

The House Next Door - HealthCard Program - Eligibility Determination Svcs

**The Neighborhood Center of West Volusia - Access to Care
Volusia County Health Dept - Florida Department of Health (Dental Care)**

Attorney Small stated the agreements were circulated to the agencies and approved in a timely manner; that most agencies returned the final executed agreements for the Board's signature; that there was a typo in the RAAO Health Card Services agreement with a dollar amount of \$97,742, which is correct in numerical form but incorrect in spelling; that the version with a typo was already signed by RAAO; that the version can be remedied with a strike through of the incorrect number with the initials next to it by the Chair and RAAO; that the red-lined version was circulated for SMA's Baker Act agreement for \$300,000, but the final version signed by SMA had the correct amount of \$150,000; and that he suggested the Board approve the agreements in an omnibus motion including the clarifications noted.

Motion 076-2024 Commissioner Craig moved to approve all the proposed Funding Agreements for 2024-25 for signature by the Chair and Secretary once they are finalized and signed by funded agencies based upon the red-lined drafts that were circulated to the Board in electronic format with the clarifications noted by Attorney Small. Commissioner Pepin seconded. The motion passed 4-0-1.

Administrator Report

Ms. Tebo said that RAAO was hosting an open house 15th anniversary event on October 11th from 4:00 to 6:00 p.m., and there were flyers on the side table. She said she would be attending Orange City Police Department's National Night Out on October 4th at Mill Lake Park.

Finance Report

August Financials

Approval of Disbursements – Check Register & Estimated Expenditures

Ms. Tebo outlined the financial statements for the Board.

Motion 077-2024 Commissioner Manning moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$2,723,878. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Legal Update

Attorney Small stated that John Mullen is preparing the initial brief in the appeal of the Medicaid Match litigation; that he asked him to hold off until after the final budget hearing, and he would be emailing a draft brief to the Board requesting comments no later than September 30th; that he would incorporate the Board's comments by the due date of October 3rd; and that Mr. Mullen would appreciate the Board's comments and feedback.

Upcoming - Regular Meeting on October 17, 2024

Chair Coen reminded everyone that the next meeting would be held October 17th.

Adjournment

There being no further business to come before the Board, the meeting was adjourned at 7:10 p.m.

Adjournment - Jennifer Coen, Chair



EBMS

October 17, 2024

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

9/1/2024 to 9/30/2024

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	6828		Charges	\$4,649,688	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$4,292,632	Addl Info Not Provided	\$43,674	0.94%
Medical	\$318,767	\$211	Allowed	\$357,056	Duplicate Charges	\$56,812	1.22%
Professional	\$203,809	\$135	less Member	\$8,501	Plan Limitations	\$2,157,035	46.39%
Facility	\$114,958	\$76	less Adjustments	\$29,788	Cost Savings	\$2,029,577	43.65%
PBM	\$0	\$0	Paid Benefit	\$318,767	UCR Reductions	\$250	0.01%
Vision	\$0	\$0	plus Admin Costs	\$312,991	Other	\$5,285	0.11%
Dental	\$0	\$0	Total Plan Paid:	\$631,758	Total:	\$4,292,632	92.32%
Total Plan Paid:	\$318,767	\$211					

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
9/30/2024	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	46	37	83	0	0	0	0	83	0	0
20 to 25	37	46	83	0	0	0	0	83	0	0
26 to 29	37	28	65	0	0	0	0	65	0	0
30 to 39	115	127	242	0	0	0	0	242	0	0
40 to 49	181	167	348	0	0	0	0	348	0	0
50 to 59	167	233	400	0	0	0	0	400	0	0
60 to 64	95	110	205	0	0	0	0	205	0	0
65 and Older	33	54	87	0	0	0	0	87	0	0
Totals	711	802	1513	0	0	0	0	1513	0	0
Average Age	44.81	46.84	45.89	0.00	0.00	0.00	0.00	45.89	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 9/30/2024	Employee	Spouse	Dependent
Adventhealth Deland	128	\$51,965	0 to 19	\$2,081	\$0	\$0
Florida Cancer Specialists	55	\$35,578	20 to 25	\$8,773	\$0	\$0
Adventhealth Fish	106	\$24,514	26 to 29	\$4,644	\$0	\$0
Deland Dialysis	26	\$19,636	30 to 39	\$17,565	\$0	\$0
PHPTS Of Ormond Beach	6	\$19,598	40 to 49	\$101,348	\$0	\$0
Quest Diagnostics Tampa	256	\$19,354	50 to 59	\$99,750	\$0	\$0
Shands UF	1	\$14,880	60 to 64	\$58,156	\$0	\$0
06 Radiology Associates	120	\$13,545	65 and Older	\$26,451	\$0	\$0
Quest Diagnostics Nichols	63	\$10,612	Totals	\$318,767	\$0	\$0
Gastroenterology Of	49	\$8,164				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$22,541	42	\$946,722
December 23	\$460,092	Dental	\$0	13	\$0
January 24	\$743,884	Vision	\$0	10	\$0
February 24	\$473,664	RX	\$4	49	\$196
March 24	\$840,187	Total:			\$946,918
April 24	\$767,579				
May 24	\$955,619				
June 24	\$763,128				
July 24	\$745,450				
August 24	\$1,049,448				
September 24	\$318,767				
Total:	\$8,202,649				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 9/1/2024 to 9/30/2024
Location: All

Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
AMBULANCE	2	\$853	\$853	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	39	\$34,444	\$29,208	\$5,236	\$0	\$0	\$5,236	1.64%
CHIROPRACTIC	15	\$829	\$456	\$373	\$60	\$0	\$313	0.10%
COVID-19	1	\$430	\$390	\$39	\$0	\$0	\$39	0.01%
DIALYSIS	47	\$810,919	\$788,295	\$22,624	\$0	\$0	\$22,624	7.10%
DME/APPLIANCE	14	\$9,115	\$9,115	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	643	\$1,985,704	\$1,925,470	\$60,234	\$2,700	\$0	\$57,534	18.05%
INELIGIBLE	382	\$478,518	\$478,398	\$120	\$0	\$0	\$120	0.04%
INPATIENT PHYS	305	\$79,672	\$60,296	\$19,376	\$0	\$0	\$19,376	6.08%
MATERNITY	3	\$6,000	\$6,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	18	\$5,806	\$5,207	\$599	\$100	\$0	\$499	0.16%
OFFICE VISIT	722	\$86,200	\$56,622	\$29,578	\$2,440	\$0	\$27,138	8.51%
OP PHYSICIAN	172	\$46,643	\$38,532	\$8,111	\$126	\$0	\$7,985	2.51%
OTHER	236	\$1,564	\$1,564	\$0	\$0	\$29,788	-\$29,788	-9.34%
OUTPAT HOSP	33	\$39,291	\$35,615	\$3,676	\$644	\$0	\$3,033	0.95%
PSYCHIATRIC	77	\$49,966	\$23,784	\$26,182	\$355	\$0	\$25,827	8.10%
RADIATION /CHEMO	52	\$110,517	\$78,295	\$32,223	\$19	\$0	\$32,204	10.10%
SLEEP DISORDER	2	\$217	\$217	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	4	\$10,612	\$10,612	\$0	\$0	\$0	\$0	0.00%
SURG FACILITY	51	\$251,597	\$207,150	\$44,447	\$1,000	\$0	\$43,447	13.63%
SURGERY	194	\$42,283	\$36,013	\$6,271	\$0	\$0	\$6,271	1.97%
SURGERY IP	29	\$22,240	\$14,996	\$7,244	\$0	\$0	\$7,244	2.27%
SURGERY OP	24	\$34,522	\$27,463	\$7,059	\$0	\$0	\$7,059	2.21%
THERAPY	259	\$30,554	\$25,576	\$4,978	\$450	\$0	\$4,528	1.42%
URGENT CARE	12	\$2,379	\$2,379	\$0	\$0	\$0	\$0	0.00%
WELLNESS	796	\$58,704	\$48,578	\$10,126	\$0	\$0	\$10,126	3.18%
XRAY/ LAB	3081	\$450,108	\$381,550	\$68,558	\$608	\$0	\$67,951	21.32%
Totals:	7213	\$4,649,688	\$4,292,632	\$357,056	\$8,501	\$29,788	\$318,767	



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 10/1/2023 to 9/30/2024
Location: All

Department: All
Benefit Plan: All
TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	88215		Charges	\$76,964,025	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$68,598,597	Addl Info Not Provided	-\$809,531	-1.05%
Medical	\$8,201,481	\$452	Allowed	\$8,365,428	Duplicate Charges	\$2,829,049	3.68%
Professional	\$3,302,162	\$182	less Member	\$131,645	Plan Limitations	\$20,093,580	26.11%
Facility	\$4,899,320	\$270	less Adjustments	\$31,134	Cost Savings	\$46,027,263	59.80%
PBM	\$1,168	\$0	Paid Benefit	\$8,202,649	UCR Reductions	\$9,385	0.01%
Vision	\$0	\$0	plus Admin Costs	\$3,677,508	Other	\$448,850	0.58%
Dental	\$0	\$0	Total Plan Paid:	\$11,880,157	Total:	\$68,598,597	89.13%
Total Plan Paid:	\$8,202,649	\$452					

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
9/30/2024	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	46	37	83	0	0	0	0	83	0	0
20 to 25	37	46	83	0	0	0	0	83	0	0
26 to 29	37	28	65	0	0	0	0	65	0	0
30 to 39	115	127	242	0	0	0	0	242	0	0
40 to 49	181	167	348	0	0	0	0	348	0	0
50 to 59	167	233	400	0	0	0	0	400	0	0
60 to 64	95	110	205	0	0	0	0	205	0	0
65 and Older	33	54	87	0	0	0	0	87	0	0
Totals	711	802	1513	0	0	0	0	1513	0	0
Average Age	44.81	46.84	45.89	0.00	0.00	0.00	0.00	45.89	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 9/30/2024	Employee	Spouse	Dependent
Adventhealth Deland	1005	\$1,167,400	0 to 19	\$65,815	\$0	\$0
Halifax Hospital Medical	187	\$1,116,912	20 to 25	\$137,146	\$0	\$0
Adventhealth Fish	961	\$942,755	26 to 29	\$265,063	\$0	\$0
Medical Center Of Deltona	277	\$850,038	30 to 39	\$755,732	\$0	\$0
Florida Cancer Specialists	1074	\$568,803	40 to 49	\$1,477,976	\$0	\$0
Deland Dialysis	563	\$445,331	50 to 59	\$3,311,907	\$0	\$0
Quest Diagnostics Tampa	4179	\$269,567	60 to 64	\$1,507,695	\$0	\$0
06 Radiology Associates	1571	\$176,395	65 and Older	\$681,314	\$0	\$0
Quest Diagnostics Nichols	857	\$149,568	Totals	\$8,202,649	\$0	\$0
Wellness Avenue Surgery	274	\$144,264				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$22,541	42	\$946,722
December 23	\$460,092	Dental	\$0	13	\$0
January 24	\$743,884	Vision	\$0	10	\$0
February 24	\$473,664	RX	\$4	49	\$196
March 24	\$840,187	Total:			\$946,918
April 24	\$767,579				
May 24	\$955,619				
June 24	\$763,128				
July 24	\$745,450				
August 24	\$1,049,448				
September 24	\$318,767				
Total:	\$8,202,649				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 10/1/2023 to 9/30/2024
Location: All
Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	2	\$1,200	\$835	\$365	\$0	\$0	\$365	0.00%
AMBULANCE	38	\$37,361	\$37,361	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	708	\$857,239	\$706,874	\$150,365	\$0	\$0	\$150,365	1.83%
CHIROPRACTIC	172	\$9,520	\$5,773	\$3,747	\$800	\$0	\$2,947	0.04%
COVID-19	88	\$6,723	\$6,683	\$39	\$0	\$0	\$39	0.00%
DIALYSIS	932	\$16,202,089	\$15,681,470	\$520,619	\$0	\$0	\$520,619	6.35%
DME/APPLIANCE	103	\$66,601	\$66,601	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	5379	\$12,810,878	\$11,560,829	\$1,250,049	\$35,752	\$0	\$1,214,297	14.80%
HOME HEALTH CARE	4	\$1,866	\$1,815	\$51	\$0	\$0	\$51	0.00%
HOSPICE CARE	5	-\$23,405	-\$23,405	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	4724	\$5,665,998	\$5,665,571	\$427	\$0	\$0	\$427	0.01%
INPATIENT PHYS	3340	\$870,085	\$645,777	\$224,308	\$0	\$0	\$224,308	2.73%
IP HOSP CHARGES	608	\$18,363,654	\$16,447,758	\$1,915,896	\$9,250	\$0	\$1,906,646	23.24%
MATERNITY	29	\$60,000	\$60,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	166	\$25,742	\$23,057	\$2,686	\$376	\$0	\$2,310	0.03%
OFFICE VISIT	8722	\$1,286,668	\$784,681	\$501,986	\$40,240	\$0	\$461,746	5.63%
OP PHYSICIAN	2563	\$1,070,821	\$885,441	\$185,380	\$3,848	\$0	\$181,532	2.21%
OTHER	2297	\$21,135	\$20,612	\$523	\$10	\$31,134	-\$30,621	-0.37%
OUTPAT HOSP	292	\$366,241	\$292,403	\$73,838	\$2,882	\$0	\$70,956	0.87%
PSYCHIATRIC	1184	\$375,080	\$209,351	\$165,729	\$4,761	\$0	\$160,968	1.96%
RADIATION /CHEMO	704	\$1,841,501	\$1,343,297	\$498,204	\$62	\$0	\$498,141	6.07%
REHAB	2	\$66,692	\$58,577	\$8,115	\$0	\$0	\$8,115	0.10%
SLEEP DISORDER	12	\$2,008	\$2,008	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	77	\$884,501	\$756,657	\$127,844	\$5	\$0	\$127,839	1.56%
SURG FACILITY	930	\$6,735,315	\$5,569,537	\$1,165,778	\$14,525	\$0	\$1,151,253	14.04%
SURGERY	2239	\$479,531	\$383,779	\$95,752	\$0	\$0	\$95,752	1.17%
SURGERY IP	258	\$514,205	\$416,841	\$97,364	\$0	\$0	\$97,364	1.19%
SURGERY OP	390	\$540,413	\$428,546	\$111,868	\$25	\$0	\$111,843	1.36%
THERAPY	3739	\$428,490	\$312,102	\$116,388	\$9,390	\$0	\$106,998	1.30%
URGENT CARE	97	\$30,231	\$23,712	\$6,519	\$1,450	\$0	\$5,069	0.06%
VISION	8	\$1,032	\$1,032	\$0	\$0	\$0	\$0	0.00%
WELLNESS	7862	\$715,172	\$562,597	\$152,575	\$4	\$0	\$152,571	1.86%
XRAY/ LAB	42427	\$6,649,439	\$5,660,426	\$989,013	\$8,264	\$0	\$980,749	11.96%
Totals:	90101	\$76,964,025	\$68,598,597	\$8,365,428	\$131,645	\$31,134	\$8,202,649	



PCORI Membership Count

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 1/1/2024 to 9/30/2024

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2024	1445	0	1445
2/1/2024	1454	0	1454
3/1/2024	1489	0	1489
4/1/2024	1508	0	1508
5/1/2024	1539	0	1539
6/1/2024	1567	0	1567
7/1/2024	1594	0	1594
8/1/2024	1577	0	1577
9/1/2024	1582	0	1582
Total Member Days			1,528.33



Enrollment Counts by City and State

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 9/30/2024

City, State	Employee Count	Dependent Count	Total Count
Astor, FL	2	0	2
Barberville, FL	1	0	1
De Leon Springs, FL	114	0	114
Debary, FL	39	0	39
Deland, FL	707	0	707
Deltona, FL	392	0	392
Enterprise, FL	2	0	2
Lake Helen, FL	13	0	13
Orange City, FL	104	0	104
Osteen, FL	7	0	7
Pierson, FL	89	0	89
Seville, FL	37	0	37
Total	1507	0	1507



Tier Census by Product 9/1/2024

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1499	698	801	0	0	0	0	1499
		Subtotal for Active:	1499	698	801	0	0	0	0	1499
		Total for Medical:	1499	698	801	0	0	0	0	1499



Tier Census by Product 9/15/2024

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1497	700	797	0	0	0	0	1497
		Subtotal for Active:	1497	700	797	0	0	0	0	1497
		Total for Medical:	1497	700	797	0	0	0	0	1497



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 9/1/2024 to 9/30/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
AMBULANCE	2	853.20	853.20	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	39	34,444.00	4,000.00	25,208.08	5,235.92	0.00	0.00	5,235.92	1.64%
CHIROPRACTIC	15	828.90	0.00	455.58	373.32	60.00	0.00	313.32	0.10%
COVID-19	1	429.55	0.00	390.20	39.35	0.00	0.00	39.35	0.01%
DIALYSIS	47	810,919.33	248,305.48	539,989.42	22,624.43	0.00	0.00	22,624.43	7.10%
DME/APPLIANCE	14	9,115.12	9,115.12	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	643	1,985,704.37	1,381,826.46	543,643.65	60,234.26	2,700.00	0.00	57,534.26	18.05%
INELIGIBLE	382	478,518.08	478,276.12	121.47	120.49	0.00	0.00	120.49	0.04%
INPATIENT PHYS	305	79,672.34	26,189.00	34,106.90	19,376.44	0.00	0.00	19,376.44	6.08%
MATERNITY	3	6,000.00	6,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	18	5,806.01	3,249.01	1,957.61	599.39	100.00	0.00	499.39	0.16%
OFFICE VISIT	722	86,200.09	8,168.17	48,454.06	29,577.86	2,440.00	0.00	27,137.86	8.51%
OP PHYSICIAN	172	46,642.76	5,242.00	33,289.68	8,111.08	125.63	0.00	7,985.45	2.51%
OTHER	279	1,564.00	0.00	1,564.00	0.00	0.00	29,788.39	-29,788.39	-9.34%
OUTPAT HOSP	33	39,290.97	1,420.69	34,194.14	3,676.14	643.59	0.00	3,032.55	0.95%
PSYCHIATRIC	77	49,965.94	1,462.00	22,321.98	26,181.96	355.00	0.00	25,826.96	8.10%
RADIATION /CHEMO	52	110,517.21	0.00	78,294.54	32,222.67	19.15	0.00	32,203.52	10.10%
SLEEP DISORDER	2	217.26	217.26	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	4	10,612.00	10,612.00	0.00	0.00	0.00	0.00	0.00	0.00%
SURG FACILITY	51	251,596.78	0.00	207,150.12	44,446.66	1,000.00	0.00	43,446.66	13.63%
SURGERY	194	42,283.34	4,937.00	31,075.77	6,270.57	0.00	0.00	6,270.57	1.97%
SURGERY IP	29	22,240.12	5,708.00	9,288.19	7,243.93	0.00	0.00	7,243.93	2.27%
SURGERY OP	24	34,522.32	0.00	27,463.40	7,058.92	0.00	0.00	7,058.92	2.21%
THERAPY	259	30,554.00	14,536.00	11,039.84	4,978.16	450.00	0.00	4,528.16	1.42%
URGENT CARE	12	2,378.80	2,378.80	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	796	58,703.60	908.45	47,669.18	10,125.97	0.00	0.00	10,125.97	3.18%
XRAY/ LAB	3081	450,108.26	49,632.12	331,917.77	68,558.37	607.50	0.00	67,950.87	21.32%
Totals for 00532	7256	4,649,688.35	2,263,036.88	2,029,595.58	357,055.89	8,500.87	29,788.39	318,766.63	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 08:28:26 on 01 October 2024



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2023 to 9/30/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	2	1,200.00	0.00	835.08	364.92	0.00	0.00	364.92	0.00%
AMBULANCE	38	37,361.10	37,361.10	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	708	857,238.58	136,294.28	570,579.48	150,364.82	0.00	0.00	150,364.82	1.83%
CHIROPRACTIC	172	9,520.22	1,600.28	4,172.64	3,747.30	800.00	0.00	2,947.30	0.04%
COVID-19	88	6,722.50	6,292.95	390.20	39.35	0.00	0.00	39.35	0.00%
DIALYSIS	932	16,202,089.31	3,201,328.36	12,480,141.91	520,619.04	0.00	0.00	520,619.04	6.35%
DME/APPLIANCE	103	66,600.57	66,600.57	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	5379	12,810,878.09	3,440,028.73	8,120,800.29	1,250,049.07	35,752.06	0.00	1,214,297.01	14.80%
HOME HEALTH CARE	4	1,866.06	1,794.06	20.57	51.43	0.00	0.00	51.43	0.00%
HOSPICE CARE	5	-23,405.21	-23,405.21	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	4724	5,665,998.08	5,664,609.72	961.51	426.85	0.00	0.00	426.85	0.01%
INPATIENT PHYS	3340	870,085.19	291,072.10	354,705.16	224,307.93	0.00	0.00	224,307.93	2.73%
IP HOSP CHARGES	608	18,363,653.86	5,632,975.11	10,814,782.91	1,915,895.84	9,250.00	0.00	1,906,645.84	23.24%
MATERNITY	29	60,000.00	60,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	166	25,742.37	8,412.37	14,644.28	2,685.72	376.04	0.00	2,309.68	0.03%
OFFICE VISIT	8722	1,286,667.86	101,114.58	683,566.84	501,986.44	40,240.00	0.00	461,746.44	5.63%
OP PHYSICIAN	2563	1,070,821.15	137,979.84	747,461.33	185,379.98	3,848.33	0.00	181,531.65	2.21%
OTHER	2573	21,135.00	13,667.00	6,944.74	523.26	10.00	31,198.97	-30,685.71	-0.37%
OUTPAT HOSP	292	366,240.79	24,277.28	268,125.62	73,837.89	2,882.37	0.00	70,955.52	0.87%
PSYCHIATRIC	1184	375,080.12	92,663.46	116,687.35	165,729.31	4,761.00	0.00	160,968.31	1.96%
RADIATION /CHEMO	704	1,841,500.81	133,992.10	1,209,305.10	498,203.61	62.46	0.00	498,141.15	6.07%
REHAB	2	66,692.00	0.00	58,576.53	8,115.47	0.00	0.00	8,115.47	0.10%
SLEEP DISORDER	12	2,007.57	2,007.57	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	77	884,500.87	564,585.20	192,071.43	127,844.24	5.00	0.00	127,839.24	1.56%
SURG FACILITY	930	6,735,315.43	730,460.95	4,839,076.33	1,165,778.15	14,525.00	0.00	1,151,253.15	14.04%
SURGERY	2239	479,531.37	37,449.57	346,329.52	95,752.28	0.00	0.00	95,752.28	1.17%
SURGERY IP	258	514,204.62	142,923.52	273,917.60	97,363.50	0.00	0.00	97,363.50	1.19%
SURGERY OP	390	540,413.27	21,629.96	406,915.58	111,867.73	25.00	0.00	111,842.73	1.36%
THERAPY	3739	428,489.86	94,946.30	217,155.87	116,387.69	9,390.00	0.00	106,997.69	1.30%
URGENT CARE	97	30,230.61	8,613.61	15,098.43	6,518.57	1,450.00	0.00	5,068.57	0.06%
VISION	8	1,032.00	1,032.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	7862	715,172.22	17,567.97	545,029.14	152,575.11	4.48	0.00	152,570.63	1.86%
XRAY/ LAB	42427	6,649,438.55	895,317.89	4,765,107.85	989,012.81	8,263.68	0.00	980,749.13	11.96%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 08:24:57 on 01 October 2024



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2023 to 9/30/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
Totals for 00532	90377	76,964,024.82	21,545,193.22	47,053,403.29	8,365,428.31	131,645.42	31,198.97	8,202,583.92	



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 9/1/2024 to 9/30/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
miCareDeLand	1539	166,583.88	0.00	0.00	0.00	0.00	166,583.88
miCareDelton	1232	143,383.60	0.00	0.00	0.00	0.00	143,383.60
miCarePierse	96	8,799.15	0.00	0.00	0.00	0.00	8,799.15
N/A	24	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	2891	318,766.63	0.00	0.00	0.00	0.00	318,766.63



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2023 to 9/30/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	4	0.00	0.00	0.00	0.00	0.00	0.00
Deltona	1	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	19957	4,434,956.06	0.00	0.00	1,167.78	0.00	4,436,123.84
miCareDelton	15439	3,506,633.69	0.00	0.00	0.00	0.00	3,506,633.69
miCarePierse	1371	259,891.55	0.00	0.00	0.00	0.00	259,891.55
N/A	304	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	37076	8,201,481.30	0.00	0.00	1,167.78	0.00	8,202,649.08



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2023 to 9/30/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	6134	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 9/1/2024 to 9/30/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	641	0.00	0.00	0.00	0.00	0.00	0.00

CLAIMS PAID BY MONTH

Paid Date: 10/1/23 to 9/30/24

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	03-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	04-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	4	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	05-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2023	\$91,816.35	\$13,613.00	\$0.00	\$124,891.59	\$0.00	1532	\$230,320.94	\$0.00	852	\$270.33	\$107.77	\$15.98	\$0.00	\$146.59	\$0.00
miCareDeLand	11-2023	\$103,725.42	\$16,686.73	\$0.00	\$141,229.30	\$0.00	1683	\$261,641.45	\$0.00	860	\$304.23	\$120.61	\$19.40	\$0.00	\$164.22	\$0.00
miCareDeLand	12-2023	\$175,720.86	\$13,167.09	\$0.00	\$114,600.83	\$0.00	1275	\$303,488.78	\$0.00	851	\$356.63	\$206.49	\$15.47	\$0.00	\$134.67	\$0.00
miCareDeLand	01-2024	\$243,901.78	\$24,175.34	\$0.00	\$176,646.00	\$0.00	1967	\$444,723.12	\$0.00	881	\$504.79	\$276.85	\$27.44	\$0.00	\$200.51	\$0.00
miCareDeLand	02-2024	\$71,806.12	\$22,274.00	\$0.00	\$99,965.61	\$0.00	1425	\$194,045.73	\$0.00	889	\$218.27	\$80.77	\$25.06	\$0.00	\$112.45	\$0.00
miCareDeLand	03-2024	\$241,567.35	\$26,119.63	\$0.00	\$119,295.43	\$0.00	1349	\$386,982.41	\$0.00	918	\$421.55	\$263.15	\$28.45	\$0.00	\$129.95	\$0.00
miCareDeLand	04-2024	\$257,898.22	\$26,472.69	\$0.00	\$135,313.75	\$0.00	1459	\$419,684.66	\$0.00	940	\$446.47	\$274.36	\$28.16	\$0.00	\$143.95	\$0.00
miCareDeLand	05-2024	\$286,930.01	\$23,148.41	\$0.00	\$220,730.33	\$0.00	1804	\$530,808.75	\$0.00	941	\$564.09	\$304.92	\$24.60	\$0.00	\$234.57	\$0.00
miCareDeLand	06-2024	\$236,768.10	\$30,058.05	\$0.00	\$185,797.14	\$0.00	1845	\$452,623.29	\$0.00	951	\$475.94	\$248.97	\$31.61	\$0.00	\$195.37	\$0.00
miCareDeLand	07-2024	\$200,022.86	\$25,988.90	\$0.00	\$193,121.61	\$0.00	1836	\$419,133.37	\$0.00	971	\$431.65	\$206.00	\$26.77	\$0.00	\$198.89	\$0.00
miCareDeLand	08-2024	\$364,504.17	\$32,143.51	\$2,328.38	\$224,535.28	\$0.00	2082	\$623,511.34	\$0.00	956	\$652.21	\$381.28	\$33.62	\$2.44	\$234.87	\$0.00
miCareDeLand	09-2024	\$51,579.03	\$20,100.91	\$486.72	\$94,417.22	\$0.00	1523	\$166,583.88	\$0.00	953	\$174.80	\$54.12	\$21.09	\$0.51	\$99.07	\$0.00
	Subtotal:	\$2,326,240.27	\$273,948.26	\$2,815.10	\$1,830,544.09	\$0.00	19780	\$4,433,547.72	\$0.00	10963	\$404.41	\$212.19	\$24.99	\$0.26	\$166.97	\$0.00
miCareDelton	10-2023	\$240,491.90	\$15,991.46	\$0.00	\$99,201.08	\$0.00	1115	\$355,684.44	\$0.00	514	\$691.99	\$467.88	\$31.11	\$0.00	\$193.00	\$0.00
miCareDelton	11-2023	\$65,021.78	\$10,271.43	\$0.00	\$122,627.30	\$0.00	1052	\$197,920.51	\$0.00	510	\$388.08	\$127.49	\$20.14	\$0.00	\$240.45	\$0.00
miCareDelton	12-2023	\$71,875.83	\$8,055.61	\$0.00	\$61,840.26	\$0.00	945	\$141,771.70	\$0.00	508	\$279.08	\$141.49	\$15.86	\$0.00	\$121.73	\$0.00
miCareDelton	01-2024	\$117,945.03	\$16,983.57	\$0.00	\$150,796.76	\$0.00	1455	\$285,725.36	\$0.00	498	\$573.75	\$236.84	\$34.10	\$0.00	\$302.80	\$0.00
miCareDelton	02-2024	\$96,426.24	\$16,099.63	\$0.00	\$130,012.33	\$0.00	1239	\$242,538.20	\$0.00	499	\$486.05	\$193.24	\$32.26	\$0.00	\$260.55	\$0.00
miCareDelton	03-2024	\$302,299.51	\$19,039.70	\$0.00	\$103,823.64	\$0.00	1071	\$425,162.85	\$0.00	505	\$841.91	\$598.61	\$37.70	\$0.00	\$205.59	\$0.00
miCareDelton	04-2024	\$146,279.01	\$17,121.37	\$0.00	\$176,797.27	\$0.00	1061	\$340,197.65	\$0.00	504	\$675.00	\$290.24	\$33.97	\$0.00	\$350.79	\$0.00
miCareDelton	05-2024	\$285,489.67	\$12,999.56	\$0.00	\$105,659.78	\$0.00	1489	\$404,149.01	\$0.00	532	\$759.68	\$536.63	\$24.44	\$0.00	\$198.61	\$0.00
miCareDelton	06-2024	\$121,300.26	\$17,088.60	\$0.00	\$146,193.85	\$0.00	1513	\$284,582.71	\$0.00	551	\$516.48	\$220.15	\$31.01	\$0.00	\$265.32	\$0.00
miCareDelton	07-2024	\$197,924.04	\$12,312.25	\$0.00	\$86,242.56	\$0.00	1474	\$296,478.85	\$0.00	559	\$530.37	\$354.07	\$22.03	\$0.00	\$154.28	\$0.00
miCareDelton	08-2024	\$228,904.33	\$22,432.41	\$0.00	\$137,651.48	\$0.00	1656	\$388,988.22	\$0.00	554	\$702.14	\$413.18	\$40.49	\$0.00	\$248.47	\$0.00
miCareDelton	09-2024	\$36,001.95	\$13,768.61	\$99.02	\$93,514.02	\$0.00	1209	\$143,383.60	\$0.00	560	\$256.04	\$64.29	\$24.59	\$0.18	\$166.99	\$0.00
	Subtotal:	\$1,909,959.55	\$182,164.20	\$99.02	\$1,414,360.33	\$0.00	15279	\$3,506,583.10	\$0.00	6294	\$557.13	\$303.46	\$28.94	\$0.02	\$224.72	\$0.00
miCarePierse	10-2023	\$818.41	\$2,657.79	\$0.00	\$8,992.74	\$0.00	101	\$12,468.94	\$0.00	71	\$175.62	\$11.53	\$37.43	\$0.00	\$126.66	\$0.00
miCarePierse	11-2023	\$14,410.74	\$1,318.11	\$0.00	\$9,658.89	\$0.00	116	\$25,387.74	\$0.00	69	\$367.94	\$208.85	\$19.10	\$0.00	\$139.98	\$0.00
miCarePierse	12-2023	\$3,296.82	\$1,053.55	\$0.00	\$9,312.94	\$0.00	93	\$13,663.31	\$0.00	65	\$210.20	\$50.72	\$16.21	\$0.00	\$143.28	\$0.00
miCarePierse	01-2024	\$5,225.70	\$2,055.00	\$0.00	\$6,154.71	\$0.00	124	\$13,435.41	\$0.00	66	\$203.57	\$79.18	\$31.14	\$0.00	\$93.25	\$0.00
miCarePierse	02-2024	\$20,676.75	\$2,033.97	\$0.00	\$14,369.69	\$0.00	125	\$37,080.41	\$0.00	66	\$561.82	\$313.28	\$30.82	\$0.00	\$217.72	\$0.00
miCarePierse	03-2024	\$17,087.07	\$1,344.64	\$0.00	\$9,609.95	\$0.00	76	\$28,041.66	\$0.00	67	\$418.53	\$255.03	\$20.07	\$0.00	\$143.43	\$0.00
miCarePierse	04-2024	\$2,653.34	\$2,037.08	\$0.00	\$3,005.99	\$0.00	56	\$7,696.41	\$0.00	65	\$118.41	\$40.82	\$31.34	\$0.00	\$46.25	\$0.00
miCarePierse	05-2024	\$3,144.73	\$749.77	\$0.00	\$16,766.86	\$0.00	104	\$20,661.36	\$0.00	66	\$313.05	\$47.65	\$11.36	\$0.00	\$254.04	\$0.00
miCarePierse	06-2024	\$8,731.45	\$2,993.96	\$0.00	\$14,196.30	\$0.00	139	\$25,921.71	\$0.00	65	\$398.80	\$134.33	\$46.06	\$0.00	\$218.40	\$0.00
miCarePierse	07-2024	\$10,578.28	\$1,359.43	\$0.00	\$17,899.91	\$0.00	163	\$29,837.62	\$0.00	65	\$459.04	\$162.74	\$20.91	\$0.00	\$275.38	\$0.00
miCarePierse	08-2024	\$10,805.24	\$2,788.15	\$0.00	\$23,304.44	\$0.00	172	\$36,897.83	\$0.00	67	\$550.71	\$161.27	\$41.61	\$0.00	\$347.83	\$0.00
miCarePierse	09-2024	\$1,785.65	\$1,936.93	\$0.00	\$5,076.57	\$0.00	95	\$8,799.15	\$0.00	69	\$127.52	\$25.88	\$28.07	\$0.00	\$73.57	\$0.00
	Subtotal:	\$99,214.18	\$22,328.38	\$0.00	\$138,348.99	\$0.00	1364	\$259,891.55	\$0.00	801	\$324.46	\$123.86	\$27.88	\$0.00	\$172.72	\$0.00



CLAIMS PAID BY MONTH

Paid Date: 10/1/23 to 9/30/24

Location Name	Month	Hospital	Laboratory	PCP	Speciality	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Speciality PEPM	Facility PEPM
N/A	10-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	58	\$0.00	\$294,578.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2023	\$1,408.34	\$0.00	\$0.00	\$0.00	\$0.00	40	\$1,408.34	\$314,356.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	17	\$0.00	\$318,022.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	6	\$0.00	\$275,272.53	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	12	\$0.00	\$274,436.64	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	9	\$0.00	\$274,969.04	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	25	\$0.00	\$293,619.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	29	\$0.00	\$327,177.17	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8	\$0.00	\$256,704.91	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	07-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	42	\$0.00	\$270,849.12	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	08-2024	\$0.00	\$0.00	\$0.00	\$50.59	\$0.00	32	\$50.59	\$464,531.51	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	09-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	24	\$0.00	\$312,990.90	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Subtotal:		\$1,408.34	\$0.00	\$0.00	\$50.59	\$0.00	302	\$1,458.93	\$3,677,508.28	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total:		\$4,336,822.34	\$478,440.84	\$2,914.12	\$3,383,304.00	\$0.00	36730	\$8,201,481.30	\$3,677,508.28	18058	\$657.82	\$240.16	\$26.49	\$0.16	\$187.36	\$0.00

Parameters

Paid Date: 10/1/2023-9/30/2024

Reporting Period: CLIENTYTD

Location: 000-zzzzz

** Census Count Comments: Membership is counted per location, per department.



WVHA miCare Clinic Deland and Deltona

September 2024 Report

miCare Utilization

Deland	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	213	173	81%

Deltona	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	159	137	86%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	372	310	84%

Total Utilized Hours: Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment)

Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- The Utilization measures the clinician’s scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 84% of the available clinician capacity was used for scheduled appointments; 16% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients didn’t attend their scheduled clinic appointment.
 - DeLand - 9%
 - Deltona - 8%

Such no shows create systematic “waste” since this scheduled appointment slot was not available to other health card members.

- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.



Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	323	36%	Schedulable patient activities
Total Labs	190	21%	Schedulable patient activities
Total Nurse Visits	18	2%	Schedulable patient activities
Total medication pick-up	335		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	19		Don't have a visit type and are not scheduled appointments
Total Visits	885		

DeLand

- There was a total of 531 clinic visits at the DeLand clinic in September plus 335 medication pick-ups and an additional 19 med pick-ups from the PAP program
- Of the 531 clinic visits, 56 were phone visits
- There were 29 **new patients** that established care at the DeLand clinic last month
- There were 51 **Physicals** in September – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	261	43%	Schedulable patient activities
Total Labs	98	16%	Schedulable patient activities
Total Nurse Visits	9	1%	Schedulable patient activities
Total medication pick-up	219		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	14		Don't have a visit type and are not scheduled appointments
Total Visits	601		

Deltona

- There was a total of 368 clinic visits at the Deltona clinic in September plus 219 medication pick-ups from Deltona as well as 14 med pick-ups from the PAP program
- Of the 368 visits, 47 were phone visits
- There were 18 **new patients** that established care at the Deltona clinic last month
- There were 41 **Physicals** in September – Male/Female Wellness – Established Patients



miCare Member Migration

September 2024

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
DeLand	491	1,537	32%
Deltona	346	1,537	23%

*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacturer discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members

	September 2024	
PAP Summary 9/1/2024- 9/30/2024		
Application Approved	355	\$179,494
Application Pending Approval	5	\$2,486
Application Started but Not Submitted	7	\$2,945
Totals	367	\$184,925
	(Active Applications)	Monthly Savings for September

Key Insights:

- 554 medications were picked up between both sites.
- 33 PAP medications were picked between the two locations.
- 367 patients had applications for pharmacy assistance programs last month.
- WVHA avoided \$1,84,925 of the cost for branded medication in September.
- Projected annual cost avoided \$2,219,096.



WVHA miCare Clinic Deland and Deltona

Quarter Four Report

July 1st – September 30th, 2024

Clinical Utilization

Deland Q4	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2023	579	502	87%
2024	719	625	87%

Deltona Q4	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2023	420	345	82%
2024	511	440	86%

Deland and Deltona Q4	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2023	999	847	85%
2024	1,230	1,065	87%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including “no-shows”) since this time was unavailable for other members to schedule an appointment



No Show Rate

Q4	DeLand	Deltona
2023	8%	7%
2024	9%	8%

miCare Member Migration

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
DeLand	811	1,534	53%
Deltona	574	1,534	37%

*The data above represents unique members, several of who had multiple clinic visits on month

Key Insights:

- DeLand remained at the same utilization for this year over last and Deltona had an increase from 82% to 86% for this period.
- Between the two clinics 87% of the available clinician capacity was used for scheduled appointments; 13% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients that did not attend their scheduled clinic appointment.
 - DeLand - 9%
 - Deltona - 8%
- Survey results for Q4 show a 4.9% rating with some very nice comments – see below.



miCare Visit Type Frequency

DeLand

WVHA miCare Clinic Total Visits for DeLand		Q4 - 2024	
Clinic Services	Number of visits	%	Notes
Total Provider visits	1,121	39%	Schedulable patient activities
Total Labs	594	21%	Schedulable patient activities
Total Nurse Visits	31	1%	Schedulable patient activities
Total medication pick-up	1,051		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	87		Don't have a visit type and are not scheduled appointments
Total Visits	2,884		

- There was a total of 1,746 clinic visits at the DeLand clinic in Q4 2024, with an additional 1,051 medication pick-ups and 87 med pick-ups from the PAP program.
- There were 99 new patients that established care at the DeLand clinic in this quarter.

Deltona

WVHA miCare Clinic Total Visits for Deltona		Q4 2024	
Clinic Services	Number of visits	%	Notes
Total Provider visits	823	44%	Schedulable patient activities
Total Labs	284	15%	Schedulable patient activities
Total Nurse Visits	26	1%	Schedulable patient activities
Total medication pick-up	680		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	47		Don't have a visit type and are not scheduled appointments
Total Visits	1,860		

- There was a total of 1,133 clinic visits at the Deltona clinic in Q4 2024, with an additional 680 medication pick-ups along with 47 medication pick-ups from the PAP program.
- There were 58 new patients that established care at the Deltona clinic in this quarter.



Referrals

****10/1/2023 – 9/30/2024**

Total # All of Referrals	9,829	
miCare Provider Referrals	4,661	47%
Imaging Referrals	1,926	41%
Referral to Specialist	2,735	59%

	WVHA Average	*National Average	miCare Average
Benchmark	59%	*28%	**36%

* National Average – per American Academy of Family Physicians

**Average across miCare book of business

Top Five Referrals from Primary Care to Specialist

- Gastroenterology
- Ophthalmology
- Orthopedic
- Psychiatry
- Cardiology

Key Insights:

- Total number of referrals for the period were 9,829
- Referrals from miCare providers were 4,661 and 47% of total referrals
- miCare referrals to Specialist were 2,735 and 59% of total referrals
- National average provided by the American Academy of Family physicians is 28% of provider visits resulting in a referral.
- WVHA miCare clinics visits resulting in referrals to specialty is 59%
- The top five specialists align with primary care based off the clinical acuity of the population

Action Items:

- miCare medical director will review all referrals from miCare providers to ensure referrals are clinically appropriate.
- miCare medical director will continue to provide clinical oversight and education to miCare clinicians to align care in the appropriate care setting.
- We will continue to monitor specialty referrals on a quarterly basis, with the goal to trend toward the overall miCare benchmark of **36%



ER Diversion Results

Total ER visits Q4 2023-2024	
Halifax	2
Advent	87
Total ER visits	89
Appropriate ER Visits	66
PCP Appropriate	23
Established Patients (miCare)	88
Follow up scheduled at miCare	65
Follow up completed at miCare	63

Key Insights:

- Total patients between Halifax and Advent were 89 (2 Halifax and 87 Advent)
- Out of the 89 patients that went to the ER, 88 of them had established at miCare.
- Out of the patients that sought care in the ER, 66 were appropriate and 23 could have been seen outside of the ER.
- 65 patients scheduled follow up appointments at miCare of those, 63 completed their follow up in the clinic.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

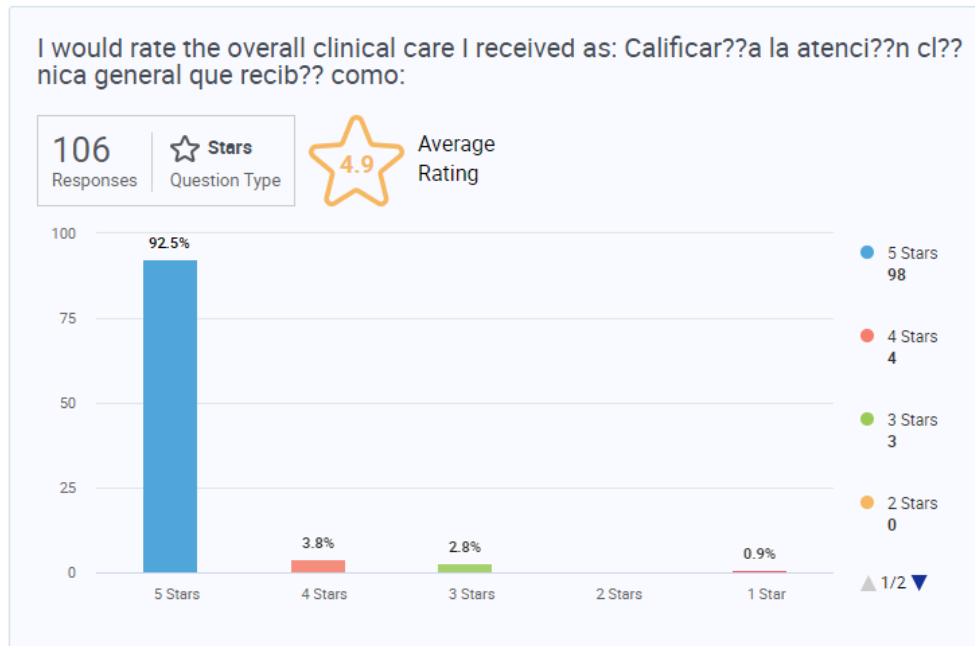
- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacturer discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members

Q4 – 2023-2024	
PAP Summary 07/01/2024 – 09/30/2024	<u>Average</u> per month
Application Approved	350
Application Pending Approval	6
Application Started but Not Submitted	3
Totals	\$181,417
	<u>Quarterly Savings for Q4 2024</u>



Post Visit Survey Results

July – September 2024



Survey Results – Comments:

- Love the staff at the deland clinic they are professional knowledgeable friendly and overall they just act like they care about you. THE DELAND PEEPS ARE. THE BEST ! 💖
- Thank you Micare for quality service I truly appreciate everyone especially my awesome doctor
- Dr Patel is always willing to listen to my concerns and work together to address issues. My responses can be a bit flustered and I usually have a lot of concerns and I appreciate how patient she is and how she always seeks to understand and study her patients to be prepared with helping them find a common ground of solutions. It's very rare in my experience so I am thankful to be under her care. Staff is usually always very helpful and polite which makes me more comfortable to call and ask questions in person as well. That is greatly appreciated, my pain makes situation a bit difficult and I appreciate the empathy they always show.
- The care and professionalism I have received has been top notch. I have no complaints and I am grateful for the service
- Gracias por sus buenos deseos y si gracias por su confiabilidad
- Muy amable el Personal simple, en especial Amanda y la técnico que trabajo el viernes 8 de agosto que me atendió Gracias
- Thank you Micare staff for quality service I truly appreciate everyone especially my awesome Doctor
- Me gustaría que las medicinas recetadas las pudiéramos retirar en la farmacia el mismo día. Cuando la recibo ya han pasado de 7 a 10 días.
- La atención del personal es muy agradable y eficaz y los doctores los mejores
- Solo quiero agradecer por sus atenciones y buen servicio gracias Miare
- Gracias por sus buenos deseos y si gracias por su confiabilidad



- Estoy muy complacida de contar con un servicio de salud en el que cada una de las personas que allí trabajan, prestan un excelente servicio y profesionalismo. Sin demeritar el trabajo de todo el personal, quiero resaltar el profesionalismo, el cuidado y la atención que presta el Doctor Paez a cada pregunta que le hago. Se que von el, el cuidado de mi salud, esta en las mejores manos. Gracias Dr. Paez , a MiCare por su preocupacion por mantener un sevicio de altisima calidad, y por ser mi clinica primaria, y gracias a todo el staff.
- P.A.Gina Mendez is such a wonderful woman. I wish she was around more often. She is attentive to my health needs.
- couldn't be more happy with the staff and Gina Mendez. Gina is very thorough, she orders any necessary tests and take my issue's seriously. She is always polite and caring. I have seen 20+ drs and specialists the last 7 years and she is by far the best. I walk away knowing that she genuinely cares about me as a patient.
- No complains. I really appreciate the great service
- solamnete decirles.. muchas gracias por buena atencion
- Awesome staff and doctors. Very thorough and clear.
- Los mejores gracias 🙏 por ser tan amable conmigo
- Lovely staff and delighted that I've been a patient for 16 months and majority of them, remain. Showing their well taken care, of. Thank you WVHA and MiCare; for everything. <3
- Todo esta bien gracias
- Happy with new doctor. Bp pills might make me dizzy.
- The whole staff is nice respectful and everybody treats everyone in the same manner and I just love my doctor Neha Patel
- The only issue I have at micare is that when some or the health women that come in the morning don't acknowledge us patients with at least s good morning, but I love the front staff they are amazing and helpful all the time. Thank you
- Todos son increíblemente amables y tienen mucha paciencia con las personas que no hablamos inglés.
- The care and professionalism I have received has been top notch. I have No complaints and I am grateful for this service.
- Es muyyyy buena
- Me encanta la atención son muy amables y serviciales gracias
- Estoy muy satisfecha con el el servicio todos muy amables !!!!!
- Les agradezco mucho la atención brindada al servicio medico en general
- The service and stuff i are wonderful
- No te informan bien
- Thank you for all the helpful information about my health
- Just learning more about how things work and just really want to finally get diabetes controlled and get some permanent pain relief not dependent on medication use - want body to heal. I appreciate all your help as my pain is constant and physical abilities are very limited
- Keep up the good work
- This was my first visit. I was very impressed with my overall experience. The office staff was very helpful and nice. The medical assistant Angel was awesome and my Dr Humberto was awesome as well.
- Everyone at the doctors office is absolutely wonderful
- La atención desde la entrada es excelente y amable, Pero no me sentí cómoda con la actitud del médico que me atendió.. ni siquiera me sentí con la confianza de hacer preguntas. De hecho me gustaría cambiar de médico. Fue mi primera cita y la verdad no fue nada agradable!!
- This was my first time at the clinic. I was very pleased with the care I received
- Very helpful staff and provider, friendly too made me feel good
- Absolutely delighted. Excellent



The House Next Door

*Serving
Volusia and Flagler Counties*

Administrative Offices
804 North Woodland Blvd.
DeLand, FL 32720
386-734-7571
386-734-0252 (fax)

DeLand Service Center
114 South Alabama Avenue
DeLand, FL 32724
386-738-9169
386-943-8823 (fax)

Deltona WVHA Office
840 Deltona Blvd., Suite K
Deltona, FL 32725
386-232-2055
386-860-6006 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



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www.thehnd.com

October 3, 2024

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of September there were 331 client interviews conducted. Of these, 300 appointments were to assist with new applications and 31 to assist with pended applications from July-August.

For the month a total of 259 applications were submitted for verification and enrollment. Of these, all 259 were processed by the end of the month, leaving no rollovers to carry over into October for approval.

Of the 259 that were processed, 199 were approved, 29 denied, and 31 pended.

Currently applications are being processed, approved, and the client enrolled within 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

How did clients hear about hospital program: THND - 196; Halifax or Change Health Care - 34; Florida Health 1; Advent Health - 4; RAO - 19; Other - 4; CCP - 1.

Outreach Efforts:

- Attended West Volusia Community Partners meeting.
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter.
- Communicating with partners, working together to better service the community
- Meeting with new organizations that can possibly benefit from the Health Card to partner with them.
- Attending Community Events

Respectfully submitted by Chris Booker

WEST VOLUSIA HOSPITAL AUTHORITY

AGENDA MEMO

TO: WVHA Commissioners

FROM: Stacy Tebo, WVHA Administrator

RE: Florida Association of Special Districts (FASD) Membership

DATE: October 7, 2024

The FASD website lists its mission statement as follows: *To unify and strengthen special purpose government through education, the exchange of ideas, and active involvement in the legislative process.*

Dues for District Members are based on annual revenues reported to the CFO in the Local Government Financial Report. New members joining FASD for the first time during October 1 - December 31 will get 50% off their annual dues for the entire year. Our dues for FY 2024-2025 will be \$2,250. For future years, the annual dues would be \$4,500.

The FASD website lists the following benefits of membership:

Education & Specialized Training: *District management education programs and conferences will be available to you to help ensure your member district is up to date with Florida Statutes.*

District-to-District Networking & Knowledge Base: *Through our large and growing pool of experienced professionals, FASD has the collective knowledge base to assist you in solving individual issues and overcoming any barriers that may hinder your operations.*

Legislative & Governmental Advocacy: *By partnering with the consulting firm Ramba Consulting Group, LLC, FASD and its members have professional representation before the Florida Legislature and state oversight agencies on all issues relating to, or affecting the operations of, your special district.*

The recommended motion is to approve WVHA membership in the Florida Association of Special Districts and authorize payment of \$2,250 for dues.

MEMBERSHIP APPLICATION

— DISTRICT MEMBER FORM



GENERAL INFORMATION

DISTRICT NAME:

REGION:

☐

Panhandle

☐

Northeast

☐

Central

☐

Southeast

☐

Southwest

DISTRICT PRIMARY CONTACT INFORMATION

Name :

Title : Phone :

Street Address :

City : State : Zipcode :

E-Mail :

Website :

Administrative Contact :

DUES INFORMATION

Dues for District Members are based on annual revenues reported to the CFO in the Local Government Financial Report. Follow the chart below to determine your annual dues:

Total Revenues Reported to State	Fee Level
less than \$99,999	\$ 500.00
\$100,000 - \$249,999	\$ 750.00
\$250,000 - \$499,999	\$ 1,000.00
\$500,000 - \$999,999	\$ 2,000.00
\$1,000,000 - \$1,499,999	\$ 2,500.00
\$1,500,000 - \$3,999,999	\$ 3,000.00
\$4,000,000 - \$5,999,999	\$ 4,000.00
\$6,000,000 - and over	\$ 4,500.00

NEW TO FASD?

New members joining FASD for the first time during October 1 - December 31 will get 50% off their annual dues for the entire year!

THANK YOU FOR YOUR INFORMATION

DISTRICT MEMBERS FORM

Please enter the information below for members associated with your special district:

[illegible]

**FIRST AMENDMENT TO THE
DENTAL CARE SERVICES AGREEMENT -- WVHA-VCHD 2023-2024
("First Amendment")**

This First Amendment is entered into as of the 17th day of October, 2024, between West Volusia Hospital Authority, a special taxing district, public body corporate and politic of the State of Florida in Volusia County, Florida (the "Authority") and STATE OF FLORIDA, DEPARTMENT OF HEALTH, VOLUSIA COUNTY HEALTH DEPARTMENT, a county public health unit established between County of Volusia, a political subdivision of the State of Florida and the Florida Department of Health (the "VCHD" or "Grantee").

Whereas, Grantee and the Authority entered into the **DENTAL CARE SERVICES AGREEMENT** dated October 1, 2023 (hereinafter the "Funding Agreement"); and

Whereas, Grantee and the Authority desire to continue with the Program under the Funding Agreement as amended in this First Amendment.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree that the Funding Agreement is amended as follows:

1. Paragraph 4 shall be amended and restated as follows:

Funding. The Authority agrees to provide up to \$157,970.74 (One Hundred Fifty-seven Thousand Nine Hundred Seventy Dollars and Seventy-four cents) in Funding for the Program operations during the Funding Period ("Funding Limit"); provided however, the parties' obligations under this Agreement are subject to the Authority's appropriation of the Funding; appropriation of the Funding is at the Authority Board of Commissioners' sole discretion. *VCHD acknowledges that the Authority has not approved additional funding, and there is no obligation of any kind on the part of the Authority to provide additional funding, for the Program, however Grantee may apply for additional funding consistent with Authority practices. Grantee agrees to continue to seek additional third-party funding for all of its programs, including this Program.*

2. Any term not defined herein shall have the same meaning as under the Funding Agreement.
3. The provisions of the Funding Agreement shall continue to control the relationship of the parties, except as specifically modified by the content of this First Amendment.

IN WITNESS THEREOF, the parties have executed this First Amendment as of the effective day and year set forth above.

IN WITNESS THEREOF, the parties have executed this Agreement effective as of the day and year first written above.

WEST VOLUSIA HOSPITAL AUTHORITY

By: _____

Jennifer L. Coen, Its Chair

Date: _____

ATTEST:

By: _____

Voloria L. Manning, Its Secretary

STATE OF FLORIDA, DEPARTMENT OF HEALTH
VOLUSIA COUNTY HEALTH DEPARTMENT

By: _____

Stephen A. Civitelli, MPH, Its Administrator

Date: _____

By: _____

_____, Its Secretary

WEST VOLUSIA HOSPITAL AUTHORITY
AGENDA MEMO

TO: WVHA Commissioners
FROM: Webb Shephard, CPA
RE: Maturity of 1-Year and 3-Year CDs at Mainstreet Bank
DATE: October 17, 2024

The WVHA has two CDs maturing on November 21, 2024. Staff recommends the Board open a one-year \$5M CD at the then current rate (currently 3.8%) and transfer the remainder of the two maturing CDs (approximately 650,000) into the Mainstreet Bank money market account.

WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

SEPTEMBER 30, 2024



ACCOUNTANTS' COMPILATION REPORT

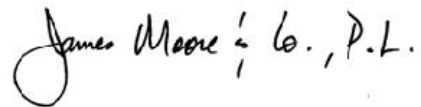
To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of September 30, 2024, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
October 17, 2024



**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
SEPTEMBER 30, 2024**

ASSETS

Ameris Bank - operating	\$ 503,141
Ameris Bank - MM	4,749,366
Ameris Bank - payroll	10,110
Mainstreet Community Bank - EBMS operational escrow	200,000
Mainstreet Community Bank - MM	5,769,502
Surety Bank - MM	1,581,062
Mainstreet Community Bank - Certificates of deposit	5,686,097
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 18,501,278</u></u>

FUND BALANCE

Total Fund Balance	<u><u>\$ 18,501,278</u></u>
---------------------------	------------------------------------

See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND TWELVE MONTHS ENDED SEPTEMBER 30, 2024

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 3,550	\$ 15,958,189	\$ 15,700,000	\$ (258,189)	102%
Interest income	53,035	663,844	400,000	(263,844)	166%
Other income	2,860	112,755	-	(112,755)	0%
Total revenues	<u>59,445</u>	<u>16,734,788</u>	<u>16,100,000</u>	<u>(634,788)</u>	<u>104%</u>
Expenditures					
Healthcare expenditures					
Hospitals					
Halifax Hospital	6,869	1,343,686			
AdventHealth	10,133	1,411,358			
Total hospitals	<u>17,002</u>	<u>2,755,044</u>	3,000,000	244,956	92%
Specialty Care Services					
Specialty Care - ER	2,193	67,922			
Specialty Care - Non-ER	166,535	3,518,372			
Total Specialty Care Services	<u>168,728</u>	<u>3,586,294</u>	3,500,000	(86,294)	102%
Emergency Room Care	28,708	1,017,123	1,000,000	(17,123)	102%
Primary Care	271,386	2,536,283	2,500,000	(36,283)	101%
Pharmacy	42,163	557,578	900,000	342,422	62%
Florida Dept of Health Dental Svcs	8,771	150,000	157,971	7,971	95%
Hispanic Health Initiatives	8,000	78,650	85,000	6,350	93%
Community Legal Services	7,923	75,531	105,833	30,302	71%
Rising Against All Odds	13,600	181,283	199,663	18,380	91%
HSCFV - Outreach	-	34,191	81,560	47,369	42%
HSCFV - Fam Services	-	31,737	76,331	44,594	42%
The House Next Door	6,128	37,351	45,000	7,649	83%
SMA - Homeless Program	9,889	85,930	90,000	4,070	95%
SMA - Residential Treatment	-	550,000	550,000	-	100%
SMA - Baker Act - Match	-	300,000	300,000	-	100%
County Medicaid Reimbursement	234,200	2,810,405	2,810,405	-	100%
H C R A - In County	6,011	105,682	400,000	294,318	26%
H C R A - Outside County	-	11,025	400,000	388,975	3%
The Neighborhood Center	4,275	125,000	125,000	-	100%
Healthy Communities Kid Care Outreach	7,081	61,223	72,203	10,980	85%
Other Healthcare Expenditures	-	-	73,939	73,939	0%
Total healthcare expenditures	<u>833,865</u>	<u>15,090,330</u>	<u>16,472,905</u>	<u>1,382,575</u>	<u>92%</u>
Personnel services					
Regular salaries and wages	5,756	67,556	67,556	-	100%
FICA	440	5,399	5,168	(231)	104%
Retirement	785	9,178	9,843	665	93%
Life and Health Insurance	886	9,882	12,000	2,118	82%
Workers Compensation Claims	-	72,710	25,000	(47,710)	291%
Total personnel services	<u>7,867</u>	<u>164,725</u>	<u>119,567</u>	<u>(45,158)</u>	<u>138%</u>

See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND TWELVE MONTHS ENDED SEPTEMBER 30, 2024

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Other expenditures					
Legal Counsel	6,500	65,988	70,000	4,012	94%
Outside Legal Counsel	-	40,311	40,311	-	100%
Outside Legislative Advisory	6,000	72,000	72,000	-	100%
Audit	-	-	20,500	20,500	0%
General Accounting - Recurring	9,500	104,500	114,000	9,500	92%
General Accounting - Nonrecurring	-	17,184	10,000	(7,184)	172%
Application Screening - THND	44,159	476,495	525,951	49,456	91%
Application Screening - RAAO	2,880	44,352	54,766	10,414	81%
TPA Services (EBMS)	38,552	424,674	500,000	75,326	85%
Building Repairs	17,526	76,043	100,000	23,957	76%
Advertising	271	3,429	10,000	6,571	34%
Other Operating Expenditures	1,117	18,767	15,000	(3,767)	125%
Tax Collector & Appraiser Fee	69,165	600,842	650,000	49,158	92%
City of DeLand Tax Increment District	-	124,098	125,000	902	99%
Total other expenditures	195,670	2,068,683	2,307,528	238,845	90%
Total expenditures	1,037,402	17,323,738	18,900,000	1,576,262	92%
Excess (deficiency) of revenues over expenditures	\$ (977,957)	\$ (588,950)	\$ (2,800,000)	\$ (2,211,050)	21%

See accountants' compilation report.