

West Volusia Hospital Authority
BOARD OF COMMISSIONERS BUDGET WORKSHOP
July 18, 2024
Sanborn Center
815 S. Alabama Avenue, DeLand, FL
4:00 P.M.
AGENDA

1. Call to Order
2. Approval of Proposed Agenda
3. Citizens Comments – Comments are limited to 3 minutes per speaker.
4. Discussion Items
 - A. Millage Rate
 - B. WVHA 2024-2025 Budget Forecast
 - C. Funding Applications and Amounts Requested
 - D. County's Proposed Medicaid Reimbursement Expense
 - E. Reserve Spending Plan
5. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: July 9, 2024

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for July 18, 2024 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the June 20, 2024 Regular Meeting Minutes.

I. Legal Context for Budget Workshop/TRIM Procedure [Tax/Budgeting]

Please note that the Authority's budget process is governed by the Truth in Millage ("TRIM") process as set forth in Chapter 200, Florida Statutes and the related Department of Revenue compliance regulations. In general, TRIM requires that taxing entities such as the Authority hold two public hearings for open discussion on their proposed millage rate and proposed budget. Such public hearings must first deal with any increase in millage over the statutory rolled-back rate (RBR) necessary to fund the proposed budget, if any, and the specific purposes for which taxes are being increased. The millage rate must be adopted first and then the budget must be adopted with a separate vote. Notices for the first public hearing ("TRIM Notice") is mailed to taxpayers by the County Property Appraiser on the Notice of Proposed Property Taxes. Notice for the second public hearing is handled by the Authority with a newspaper advertisement in a statutorily mandated format and publication deadline.

For Board member personal vacation scheduling purposes, please note that the Authority's TRIM budgeting process usually starts in July coincident with the Property Appraiser's certification of the tax roll and ends in late September with a final budget hearing and submission of certifications of compliance to the State's TRIM Compliance Office. Therefore, even though tentative dates have already been voted upon (see below in Paragraph H *infra*), Board members should maintain as much flexibility as possible in their September schedules in order to ensure a quorum and whatever majority is necessary to satisfy the TRIM requirements.

For most years since 2007 including for the current 2023-24 tax year, the Board has voted to adopt millage at the "rolled-back rate" ("RBR"), which is the rate calculated with a statutory formula to allow the Board to raise the same amount of revenue as it did in the immediate past tax year with a simple majority vote. Refer to counsel's 9/17/2014 Legal Update for further historical summary of final millage votes.

The following are descriptions of the exceptional years where the Board has voted to set its final millage rate either below or above that statutory rolled-back rate, which meant a tax decrease or tax increase in layman's terms:

Regarding the 2022-23 budget year, the TRIM Final Budget Hearing was held on Thursday, September 22, 2022, and the Board voted unanimously to set its final millage at the rate of 1.0816 mills with a separate unanimous vote to adopt the Authority's 2022-23 tentative budget of \$15,945,000.00. Therefore, the 2022-23 tax year's millage of 1.0816 mills represents a **14.3% decrease** below the 1.2645 mills rolled-back rate.

Regarding the 2020-21 budget year, the TRIM Final Budget Hearing was held virtually on Thursday, September 24, 2020, and the Board voted unanimously to set its final millage at the rate of 1.5035 mills with a separate unanimous vote to adopt the Authority's 2020-21 tentative budget of \$18,566,158,000.00. Therefore, the 2020-21 tax year's millage of 1.5035 mills represents a **14.42% decrease** below the 1.7569 mills rolled-back rate.

Regarding the 2019-20 budget year, the TRIM Final Budget Hearing was held on Thursday, September 26, 2019, and the Board voted 3-1-1 to set its final millage at 1.908 mills with a separate 3-1-1 to adopt the Authority's 2019-20 final budget of \$19,556,988. Therefore, the 2019-20 tax year's millage of 1.908 mills was a **5.563% decrease** over the 2.0204 mills rolled-back rate.

Regarding the 2017-18 budget year, the TRIM Final Budget Hearing was held on Tuesday, September 26, 2017, and the Board voted 4-0-1 to set its final millage at 2.366 mills with a separate 4-0-1 to adopt the Authority's 2017-18 final budget of \$20,023,304.00. Therefore, the 2017-18 tax year's millage of 2.366 mills was a **58% increase** over the 1.4966 mills rolled-back rate.

Regarding the 2015-16 budget year, the TRIM Final Budget Hearing was held on Thursday, September 17, 2015, and the Board voted 5-0 to set its final millage at 1.6679 mills with a separate 5-0 to adopt the Authority's 2015-16 final budget of \$16,741,063.00. Therefore, the 2015-16 tax year's millage of 1.6679 mills was a **10% decrease** over the 1.8532 mills rolled-back rate;

Regarding the 2014-15 budget year, the TRIM Final Budget Hearing was held on Thursday, September 25, 2014, and the Board voted 4-0-1 (vacant) to set its final millage at 1.9237 mills with a separate 4-0-1 (vacant) to adopt the Authority's 2014-15 final budget of \$15,989,676.00. Therefore, the 2014-15 tax year's millage of 1.9237 mills was a **15% decrease** over the 2.2632 rolled-back rate;

Regarding the 2013-14 budget year, the TRIM Final Budget Hearing was held on Thursday, September 19, 2013, and the Board voted 5-0 to set its final millage at 2.3759 mills with a separate 5-0 to adopt the Authority's 2013-14 final budget of \$17,453,695.00. Therefore, the 2013-14 tax year's millage of 2.3759 mills was a **1.5% decrease** over the 2.4121 rolled-back rate;

Regarding the 2009-10 budget year, the TRIM Final Budget Hearing was held on Tuesday, September 22, 2009, and the Board voted unanimously to set its final millage at 1.745 mills with a separate unanimous vote to adopt the Authority's 2008-09 final budget of \$15,680,000.00. Therefore, the 2009-10 tax year's millage of 1.745 mills was a **2.04%**

decrease over the 1.7813 rolled-back rate;

Regarding the 2007-2008 budget year, the TRIM Final Budget Hearing was held on Wednesday, September 12, 2007, and the Board unanimously voted to set its final millage at 1.2619 mills with a separate unanimous vote to adopt the Authority's 2007-08 final budget of \$18,414,937.00. Therefore, the current tax year's millage of 1.2619 mills is the same as the final millage adopted for 2006-07, but it represented a 10.37 percent increase over the statutory rolled-back rate of 1.1433 mills.

On May 29, 2024, the Volusia County Property Appraiser sent the Authority official notification that based on its "pre-preliminary estimate", the total taxable value of property in the Authority's tax district is \$18,564,767,114, which represents a net change of approximately +11.29% from 2023 pre-preliminary estimated taxable value (16,680,791,313). Counsel defers to JMCo to confirm or correct these calculations.

For Board planning purposes please begin to anticipate the following TRIM deadlines and special meeting dates during the next few months:

- A The process will begin with the Property Appraiser certifying the tax roll by July 1, 2024;
- B By a date to be set by the Board, the accountants must circulate a proposed budget to the Board;
- C At its July 18, 2024 Regular Meeting, the Authority will need to determine its proposed millage rate, including considerations of any increase above the rolled-back rate, and the date, time and place of the first of two required public hearings ("Tentative Budget Hearing"). The Tentative Budget Hearing must take place no earlier than September 3 and no later than September 18.
- D By August 4th, the Authority will need to notify the Property Appraiser of prior year millage rate, proposed current millage rate, RBR and date, time and place for the Tentative Budget Hearing;
- E By August 24th, the Property Appraiser will send out the required TRIM Notice. The Authority also generally advertises the Tentative Budget Hearing as it would for a regular meeting even though such supplemental advertisement is not required;
- F Within 15 days after the Tentative Budget Hearing occurs and the Tentative Millage and Budget are adopted, the Authority will need to advertise its second and final public hearing on the millage and budget ("Final Budget Hearing"). The advertisement for the Final Budget Hearing must be published at least 2, but no more than 5 days before the hearing takes place.
- G Hearing dates selected by the Volusia County Council and Volusia County School Board take priority. The Administrator has confirmed the dates that the School Board and the County Council have scheduled their respective TRIM hearings which will allow WVHA to schedule hearings at different times within the relevant time periods.
- H *To reconcile these statutory scheduling requirements with the Authority's current meeting schedule and depending on any changes to the County Council or School Board schedule, the Tentative Budget Hearing has been scheduled for 5:05p.m. on Thursday, September 5, 2024; Sunday, September 15th as the tentatively scheduled date for publication of the Final Budget Hearing which is proposed to occur in a meeting on Thursday, September 19, 2024 at 5:05p.m, followed immediately by a regular meeting scheduled for that same date. Please refer to website for details and any necessary last-minute changes.*

- I Within 3 days of the Final Budget Hearing, the Authority (via Administrator) must forward the resolution adopting the final millage rate to the Property Appraiser.
- J Within 30 days of the Final Budget Hearing, the Authority (via Administrator) must submit its TRIM Compliance package (DR-487).

Regarding voting and advertising requirements, the following is a recap of how to distinguish between the “true rolled-back rate” and the “maximum millage rolled-back rate”. WVHA will be able to approve the required millage resolutions with a majority vote unless its proposed increase in the millage rate exceeds the “maximum millage rolled-back rate” of **1.8072**, which calculated by JMCo according to DOR Form 420MM-P. TRIM regulations define two separate and distinct rolled-back rates, one to trigger special voting requirements (DR 410MM-P which the TRIM office thinks of as the “maximum millage rolled-back rate”) and another to trigger size of advertising and other requirements for advertising and other TRIM requirements (DR 420 which the TRIM office thinks of as the “true rolled-back rate”). Any millage rate above the true rolled-back rate of **0.9091** will require a quarter page ad notifying the public of a “TAX INCREASE”. Counsel defers to JMCo to confirm or correct these rolled-back rate and maximum millage rate calculations.

II. General Compliance with the Sunshine Law and Applicability to Members-Elect Following Their Election, With or Without Opposition [*See new info. in italics and bold*]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to “off-the record” chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

"While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog, members of the board or commission must not engage in an exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law."

Once our candidates for the Board of Commissioners become "members-elect" either because they ran unopposed or won their election, Government in the Sunshine Law rules will apply to them.

Courts have recognized the applicability of section 286.011, Florida Statutes, to members-elect of public boards or commissions. In *Hough v. Stembridge*, the court concluded that an individual upon immediate election to public office loses his status as a private individual and acquires a position more akin to that of a public trustee. The court thus held that a meeting of an incumbent council member with several council members-elect who would serve together on the city council when sworn into office was subject to the Sunshine Law when the discussion at that meeting concerned matters on which foreseeable action would be taken by the city council.

Similarly, the Sunshine Law will prohibit any conversations between incumbent WVHA Board members and any new members-elect about matters which foreseeable action will be taken by WVHA unless these conversations occur at a duly noticed public meeting.

**WEST VOLUSIA HOSPITAL AUTHORITY
PRELIMINARY AD VALOREM TAX RESOLUTION
ADOPTED AT A MEETING HELD ON JULY 18, 2024
RESOLUTION 2024-001**

BE IT RESOLVED, by the Commissioners of the West Volusia Hospital Authority, a Special Taxing District of Volusia County, Florida, that the Property Appraiser's Form DR-420MM-P shall be completed by inserting the following information and filing it with the Property Appraiser by August 4, 2024:

1. The date, time and place of the first public budget hearing shall be on **Thursday, the 5th day of September, 2024 at 5:05 p.m.**, at **The Sanborn Center, 815 S. Alabama Ave., DeLand, FL 32720** at which time the proposed millage and the 2024-2025 Tentative Budget will be discussed and adopted.
2. The proposed millage rate to be discussed and adopted at that meeting will be _____.
3. The current year rolled-back rate to be discussed at that meeting will be **0.9091**.

ADOPTED and subscribed to this 18th day of July, 2024, at a duly noticed public meeting.

CHAIR, Jennifer L. Coen
West Volusia Hospital Authority

I HEREBY CERTIFY that the foregoing resolution is true and correct as adopted by a _____ vote of the Board of Commissioners of the West Volusia Hospital Authority at its monthly regular meeting, and held on Thursday, July 18, 2024 at 5:00 p.m. and held at The Sanborn Center, 815 S. Alabama Ave., DeLand, FL 32720. In a roll call, the following Commissioners voted on the resolution: Commissioner J. Roger Accardi (yes/no/absent), Commissioner Jennifer L. Coen (yes/no/absent), Commissioner Judy L. Craig (yes/no/absent), Commissioner Voloria L. Manning (yes/no/absent) and Commissioner Donna J. Pepin (yes/no/absent).

SECRETARY, Voloria L. Manning
West Volusia Hospital Authority

West Volusia Hospital Authority
2025 Budget Working

Account	Description						Proposed Budget Notes
		Actual	Final Budget	Adopted Budget	Option A (rollback)	Option B (flat rate)	Option C (increased mill) (no use of reserves)
		9/30/2023	9/30/2023	9/30/2024	9/30/2025	9/30/2025	9/30/2025
Millage Rate		1.0816	1.0816	0.9806	0.9091	0.9806	1.0950
FUND BALANCE FROM PRIOR FISCAL YEAR		\$ 23,457,783	\$ 23,457,783	\$ 19,090,227	\$ 16,000,000	\$ 16,000,000	\$ 16,000,000
REVENUES AND OTHER SOURCES						7.86%	20.45%
	<i>Revenues</i>						Millage % relative to TRIM rolled-back rate
001.000.3110	Ad Valorem Taxes (96%)	\$ (15,549,906)	\$ (15,900,000)	\$ (15,700,000)	\$ (16,200,000)	\$ (17,500,000)	\$ (19,500,000)
001.000.3611	Investment Income	(459,929)	(45,000)	(400,000)	(400,000)	(400,000)	(400,000)
001.000.3690	Other Income	(2,842)	-	-	(103,000)	(103,000)	(103,000)
	<i>Total Revenues</i>	<u>(16,012,677)</u>	<u>(15,945,000)</u>	<u>(16,100,000)</u>	<u>(16,703,000)</u>	<u>(18,003,000)</u>	<u>(20,003,000)</u>
	<i>Other Sources</i>						
001.000.2840	Addition to (Use of) Reserves	(4,367,556)	(5,743,390)	(2,800,000)	(3,300,000)	(2,000,000)	-
	<i>Total Revenues and Other Sources</i>	<u>\$ (20,380,233)</u>	<u>\$ (21,688,390)</u>	<u>\$ (18,900,000)</u>	<u>\$ (20,003,000)</u>	<u>\$ (20,003,000)</u>	<u>\$ (20,003,000)</u>
EXPENDITURES AND OTHER USES							
	<i>Healthcare Expenditures</i>						
001.562.3401	Specialty Care Services	\$ 3,690,927	\$ 3,000,000	\$ 3,500,000	\$ 3,500,000	\$ 3,500,000	\$ 3,500,000
001.562.3403	Emergency Room Care	836,773	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
001.562.3404	Florida Dept of Health Dental Svcs	146,908	150,000	150,000	160,000	160,000	160,000
001.562.3406	Hispanic Health Initiatives	79,700	79,700	75,000	100,000	100,000	100,000
001.562.3407	Community Legal Services	78,910	105,794	105,833	88,500	88,500	88,500
001.562.3408	Rising Against All Odds	215,758	215,758	167,683	223,017	223,017	223,017
001.562.3410	Halifax Hospital	1,460,763					
001.562.3411	AdventHealth	1,791,061	3,000,000	3,000,000	3,200,000	3,200,000	3,200,000
001.562.3430	Primary Care	2,408,965	2,500,000	2,500,000	2,500,000	2,500,000	2,500,000
001.562.3432	Pharmacy	541,468	900,000	900,000	900,000	900,000	900,000
001.562.3440	HSCFV - Outreach	81,557	81,560	81,560	-	-	-
001.562.3441	HSCFV - Fam Services	76,331	76,331	76,331	-	-	-
001.562.3445	Foundations to Freedom	-	-	-	50,400	50,400	50,400
001.562.3450	The House Next Door	19,054	60,000	45,000	45,000	45,000	45,000
001.562.3460	SMA - Homeless Program	78,336	78,336	90,000	90,000	90,000	90,000
001.562.3461	SMA - Residential Treatment	528,134	550,000	550,000	550,000	550,000	550,000
001.562.3462	SMA - Baker Act - Match	300,000	300,000	300,000	300,000	300,000	300,000
001.562.3470	County Medicaid Reimbursement	5,743,390	5,743,390	2,810,405	3,444,857	3,444,857	3,444,857
001.562.3480	H C R A - In County	54,412	400,000	400,000	400,000	400,000	400,000
001.562.3481	H C R A - Outside County	21,657	400,000	400,000	400,000	400,000	400,000
001.562.3490	The Neighborhood Center	100,000	100,000	125,000	125,000	125,000	125,000
001.562.3499	Other Healthcare Expenditures	-	276,431	126,183	285,534	285,534	285,534
	<i>Total Healthcare Expenditures</i>	<u>18,254,104</u>	<u>19,017,300</u>	<u>16,402,995</u>	<u>17,362,308</u>	<u>17,362,308</u>	<u>17,362,308</u>
	<i>Personnel Services</i>						
001.562.2001	Regular salaries and wages	65,588	65,588	67,556	69,064	69,064	69,064
001.562.2101	FICA	5,249	5,017	5,168	5,283	5,283	5,283
001.562.2201	Retirement	7,033	8,467	9,843	10,104	10,104	10,104
001.562.2301	Life and Health Insurance	11,538	12,000	12,000	12,000	12,000	12,000
001.562.2401	Workers Compensation Claims	9,764	25,000	25,000	25,000	25,000	25,000
	<i>Total Personnel Services</i>	<u>99,172</u>	<u>116,072</u>	<u>119,567</u>	<u>121,451</u>	<u>121,451</u>	<u>121,451</u>
	<i>Other Expenditures</i>						
001.562.3101	Legal Counsel	70,297	85,000	70,000	78,000	78,000	78,000
001.562.3103	Outside Legal Counsel	71,077	72,000	10,000	30,000	30,000	30,000
001.562.3104	Outside Legislative Advisory	72,000	72,000	72,000	72,000	72,000	72,000
001.562.3201	Audit	19,170	20,000	20,500	21,575	21,575	21,575
001.562.3202	General Accounting - Recurring	108,000	108,000	114,000	118,560	118,560	118,560
001.562.3203	General Accounting - Nonrecurring	21,684	25,000	10,000	15,000	15,000	15,000
001.562.3409	Healthy Communities Kid Care Outreach	64,169	72,202	72,203	72,203	72,203	72,203
001.562.3412	Application Screening - THND	441,034	447,364	521,989	563,761	563,761	563,761
001.562.3413	Application Screening - RAAO	47,808	81,452	86,746	97,742	97,742	97,742
001.562.3421	TPA Services	345,177	682,000	500,000	500,000	500,000	500,000
001.562.4602	Building Repairs	26,662	100,000	100,000	100,000	100,000	100,000
001.562.4801	Advertising	4,343	10,000	10,000	10,000	10,000	10,000
001.562.4901	Other Operating Expenditures	27,349	30,000	15,000	65,400	65,400	65,400
001.562.6001	Capital Expenditures	-	-	-	-	-	-
001.562.9101	Tax Collector & Appraiser Fee	596,382	650,000	650,000	650,000	650,000	650,000
001.562.9102	City of DeLand Tax Increment District	111,805	100,000	125,000	125,000	125,000	125,000
	<i>Total Other Expenditures</i>	<u>2,026,957</u>	<u>2,555,018</u>	<u>2,377,438</u>	<u>2,519,241</u>	<u>2,519,241</u>	<u>2,519,241</u>
Total Expenditures		\$ 20,380,233	\$ 21,688,390	\$ 18,900,000	\$ 20,003,000	\$ 20,003,000	\$ 20,003,000

CAC Final Ranking 5/21/2024 for Applicants 2024-2025

A = Fund at 100% B = Not fund C = Fund, but not at requested amount. Instead, fund at \$ _____

Applicant	Amount	Moore	Bello	Lake	Belton	Rogers	Mercier	Kiser	Valdivia
FDOH Dental Services	\$160,000.00	A	A	A	A	A	A	A	A
The Neighborhood Center Outreach	\$125,000.00	A	C +10%	A	A	A	A	A	A
THND Therapeutic Services	\$45,000.00	A	A	A	A	A	A	A	A
Community Legal Services	\$88,500.00	A	C +10%	A	A	A	C \$66,375	A	A
Hispanic Health Initiative	\$100,000.00	A	C +10%	A	A	A	A	A	A
SMA Residential	\$550,000.00	A	C -25%	A	A	A	A	A	A
SMA Psychiatric Outpatient	\$90,000.00	A	A	A	A	A	A	A	A
SMA Emergency Behavioral	\$300,000.00	A	A	A	A	A	A	A	A
RAAO HIV/Outreach	\$223,017.06	A	C +5%	A	A	C \$200,000	A	C \$200,000	C \$200,000
Foundations to Freedom	\$50,400.00	A	C +15%	A	A	B	A	B	C \$50,000

Tiffanee Grant - absent

Wakia Muhammad - absent

WVHA/CAC Ranking Sheet

CAC Member: Jennifer Moore

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name

APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
excellent service for local residents; services not provided elsewhere	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	A
excellent service for local residents;	
The House Next Door Therapeutic \$45,000.00	A
excellent service for local residents;	
Community Legal Services of Mid-Florida \$88,500	A
excellent service for local residents; services not provided elsewhere	

Hispanic Health Initiative \$100,000.00	A
excellent service for local residents;	
SMA Residential Treatment Services \$550,000.00	A
excellent service for local residents;	
SMA Psychiatric Outpatient Services \$90,000.00	A
excellent service for local residents;	
SMA Emergency Behavioral Services \$300,000.00	A
excellent service for local residents;	
Rising Against All Odds HIV Outreach \$223,017.06	A
excellent service for local residents; services not provided elsewhere	
Foundations to Freedom \$50,400	
excellent service for local residents;	A

WVHA/CAC Ranking Sheet**CAC Member:**Heidi Bello

Please write your answers below for questions A), B), or C) if it were up to you would you:

A) Fund this applicant at 100% of the requested amount, why:

B) Not fund this applicant, why:

C) Fund this applicant but not at the requested amount but fund the amount of

\$ 10% ↑, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name

APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A ✓
The Neighborhood Center Outreach-Access to Care \$125,000.00 + 10%	ⓐ ✓
	C + 10%
The House Next Door Therapeutic \$45,000.00 undecided.	ⓐ ✓
Community Legal Services of Mid-Florida \$88,500 + 10%	
	C + 10%

Hispanic Health Initiative \$100,000.00	A or more C+10%	
		C+10%
SMA Residential Treatment Services \$550,000.00	C-25%	
reduce by 25%	too much others need smaller. their are	C-25%
SMA Psychiatric Outpatient Services \$90,000.00	(Baker at) C-10%	A
SMA Emergency Behavioral Services \$300,000.00		A
Rising Against All Odds HIV Outreach \$223,017.06	+5% C ↑	C+5%
200,000 Patrick		
Foundations to Freedom \$50,400	C+15%	C+15%

C Patrick

WVHA/CAC Ranking Sheet**CAC Member:**TERESA LAKE 1/2

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
B) Not fund this applicant, why:
C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	
	A
The House Next Door Therapeutic \$45,000.00	
	A
Community Legal Services of Mid-Florida \$88,500	
	A

TERESA LAKE 2/2

Hispanic Health Initiative \$100,000.00	
	A
SMA Residential Treatment Services \$550,000.00	
	A
SMA Psychiatric Outpatient Services \$90,000.00	
	A
SMA Emergency Behavioral Services \$300,000.00	
	A
Rising Against All Odds HIV Outreach \$223,017.06	
	A
Foundations to Freedom \$50,400	
	A

WVHA/CAC Ranking Sheet**CAC Member:** Thelma Belton

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
B) Not fund this applicant, why:
C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	
	A
The House Next Door Therapeutic \$45,000.00	
	A
Community Legal Services of Mid-Florida \$88,500	
	A

Hispanic Health Initiative \$100,000.00	
	A
SMA Residential Treatment Services \$550,000.00	
	A
SMA Psychiatric Outpatient Services \$90,000.00	
	A
SMA Emergency Behavioral Services \$300,000.00	
	A
Rising Against All Odds HIV Outreach \$223,017.06	
	A
Foundations to Freedom \$50,400	
If not recommended at least 80-90%	A

WVHA/CAC Ranking Sheet

CAC Member:

Patrick

Rogers

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of:

☞

Please provide detailed explanations for your rankings in the spaces below each Agency Name

APPLICANTS APPLYING FOR 2024-2025 FUNDING

A, B, or C

Florida Department of Health Dental Services \$160,000.00

A

A) Fund at 100% Dental health is fundamental to overall health, very limited other providers

The Neighborhood Center Outreach-Access to Care \$125,000.00

A

A) Fund at 100% TNC increases access to services and coordination with multiple services/agencies for high need population

The House Next Door Therapeutic \$45,000.00

A

A) Fund at 100% Addresses critical needs

Community Legal Services of Mid-Florida \$88,500

A

A) Fund at 100% Enables high service utilizing clients to leverage other funding services

Hispanic Health Initiative \$100,000.00	A
A) Addresses a high need area population with potential to impact long term health and decrease health care cost	
Increase in number of clients to be served.	
SMA Residential Treatment Services \$550,000.00	A
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
SMA Psychiatric Outpatient Services \$90,000.00	A
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
SMA Emergency Behavioral Services \$300,000.00	A
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
Rising Against All Odds HIV Outreach \$223,017.06	C
C) Program does address area of high need, but numbers served still not clear for previous grant year on the current application	\$ 200,000
Foundations to Freedom \$50,400	B
According to the agency's 2021 and 2022 990 Tax Forms they had a two year Revenue Less Expense (Net Income) of \$\$6,336,522.	
I cannot support taxpayer funding when there is such as excess of current revenue over suspense	
They are addressing a high need area and if in the future there is a need for funding, we should consider at that time.	

WVHA/CAC Ranking Sheet

CAC Member:

Joanna Mercier

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
Recommended that next year they are more specific in documenting outcomes. I know they are doing the work to meet the needs of WVHA clients	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	
Invaluable asset to this community and the patient population it serves	A
The House Next Door Therapeutic \$45,000.00	
	A
Community Legal Services of Mid-Florida \$88,500	
	C
There are no clear measurable outcomes for the 2024-2025 year AND there are no final outcome measurements from the previous year. While I understand the mission of the organization I can not tell exactly how many clients were assisted, what exactly was done to assist them, how much money this saved the taxpayers and what are the goals for the upcoming year.	
Recommended awarded amount \$66,375 (75%)	

Hispanic Health Initiative \$100,000.00	
An advocate for the Hispanic Community. Education is powerful and well received by clients. Reduces risk of chronic disease which leads to reduction in healthcare dollars	A
SMA Residential Treatment Services \$550,000.00	
Consistently meets program outcomes	A
SMA Psychiatric Outpatient Services \$90,000.00	
Consistently meets program outcomes	A
SMA Emergency Behavioral Services \$300,000.00	
Consistently meets program outcomes	A
Rising Against All Odds HIV Outreach \$223,017.06	
Invaluable asset to this community and the patient population it serves	A
Foundations to Freedom \$50,400	A
Lucrative program with what looks like a profit on paper, however, donor funding is temporary. This program is doing amazing things. Starting with a small grant to fund counseling for WVHA is a beginning step to forming a relationship with this organization.	

WVHA/CAC Ranking Sheet**CAC Member:****Lyda Kiser**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
B) Not fund this applicant, why:
C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name

APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	
	A
The House Next Door Therapeutic \$45,000.00	
	A
Community Legal Services of Mid-Florida \$88,500	
	A

Hispanic Health Initiative \$100,000.00	A
SMA Residential Treatment Services \$550,000.00	
	A
SMA Psychiatric Outpatient Services \$90,000.00	
	A
SMA Emergency Behavioral Services \$300,000.00	
	A
Rising Against All Odds HIV Outreach \$223,017.06	C - \$200,000
I believe this organization does good work & appreciate the clarification provided. However, they have only billed \$88,700 for the current grant year so it does not clearly support the request for additional funds	
Foundations to Freedom \$50,400	
This organization shows income in excess of expenses of over \$2 million each year. The interest from this balance is more than sufficient to pay for the program they propose for several years; While I appreciate their good work, their financial need is not evident for this program	B

WVHA/CAC Ranking Sheet

CAC Member: **Maria Valdivia**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ _____, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name
APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00

A, B, or C

A

The Neighborhood Center Outreach-Access to Care \$125,000.00

A

The House Next Door Therapeutic \$45,000.00

A

Community Legal Services of Mid-Florida \$88,500

A

Hispanic Health Initiative \$100,000.00	
	A
SMA Residential Treatment Services \$550,000.00	
	A
SMA Psychiatric Outpatient Services \$90,000.00	
	A
SMA Emergency Behavioral Services \$300,000.00	
	A
Rising Against All Odds HIV Outreach \$223,017.06	B
Updated to C at \$200,000 at meeting.	C
Foundations to Freedom \$50,400	
Updated to C at \$50,000 at meeting.	B
	C

From: [John Mullen \(7867\)](#)
To: BBurbaugh@volusia.org; CHall@volusia.org
Cc: [Stacy Tebo](#)
Subject: FW: Medicaid Contribution Notification
Date: Wednesday, July 10, 2024 9:50:29 AM
Attachments: [WVHA County - WVHA Letter Response to County 7.10.2024.pdf](#)
[2024-25 Medicaid Contribution-06212024172259.pdf](#)

Mr. Burbaugh,

Please see the attached correspondence sent on behalf of West Volusia Hospital Authority (WVHA). An original will follow by U.S. Mail.

Thank you,

John

John D. Mullen

Phelps Dunbar LLP
100 South Ashley Drive
Suite 2000
Tampa, FL 33602
Direct: 813-472-7867
Fax: 813-472-7570
Email: john.mullen@phelps.com

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From: Carmen Hall <CHall@volusia.org>
Sent: Friday, June 21, 2024 5:34 PM
To: Stacy Tebo <stebo@westvolusiahospitalauthority.org>
Cc: Bradley Burbaugh <BBurbaugh@volusia.org>; Carmen Hall <CHall@volusia.org>; Glenn Scorza <GScorza@volusia.org>; Laura Coleman <LColeman@volusia.org>; Corry Brown <CABrown@volusia.org>
Subject: Medicaid Contribution Notification

Good afternoon,

The attached letter is being mailed out as a notification of Medicaid contributions for fiscal year 2024-25. The letter has directions for providing comment or objections. Please confirm receipt of this notification.

Thank you,

Carmen Hall
Director
Community Assistance
121 W. Rich Avenue
DeLand, Florida 32724
(386) 736-5955

DISCLAIMER: The information contained in this electronic message is legally privileged and confidential and is intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient you are hereby notified that any dissemination of this e-mail or any of its attachments or components may constitute a violation of Florida Statute 119. If you have received this e-mail in error, immediately destroy the document, and please contact the sender. Please note that Florida has a broad public records law, and that all correspondence with us via email may be subject to disclosure.



Phelps Dunbar LLP
100 South Ashley Drive, Suite 2000
Tampa, FL 33602
813 472 7550

July 10, 2024

John D. Mullen
Partner
John.Mullen@phelps.com
Direct 813 472 7867

VIA U.S. MAIL AND EMAIL

Bradley Burbaugh, Director
Community Services Department
County of Volusia
123 W. Indiana Ave., Suite 300
DeLand, Florida 32720

**Re: West Volusia Hospital Authority's Response to
June 21, 2024 FY 2024/25 Medicaid Contribution Letter**

Dear Mr. Burbaugh:

West Volusia Hospital Authority ("WVHA") continues to object and dispute the validity of the County's right to allocate to WVHA any part of the County's Medicaid Match allocation for the reasons stated in the enclosed "WVHA Position Statement – Medicaid Match Litigation," which was forwarded to the County Manager and County Council on February 17, 2023. As you know, my firm has been retained by WVHA to address the Medicaid allocation issue, which remains in litigation and is the subject of a pending appeal before the Florida Fifth District Court of Appeal, initiated on June 20, 2024. WVHA's Board has voted to continue to pay the County's invoices under protest, while this dispute concerning the applicability of Fla. Stat. § 409.915(5), remains subject to the court of appeal's determination.

Sincerely,

PHELPS DUNBAR LLP

John D. Mullen

cc: Theodore W. Small, Esq.
Enclosure



West Volusia Hospital Authority

The WVHA is a special taxing district established by the State of Florida to provide health care or access to health care for the qualified indigent residents who cannot otherwise access healthcare through any other governmental and private programs such as the Affordable Care Act, Social Security Disability, Veterans, Medicare, Medicaid or private insurance. The taxing district covers approximately 41% of the voters of Volusia County.

Instead of burdening taxpayers with the operational expense and liabilities of owning and operating hospital facilities, WVHA instead spends approximately \$4 million dollars each year to reimburse for hospital and emergency room expenses of Health Card members, with no balance billing, at three privately owned and operated hospitals. In addition, WVHA contracts with a professional administrator to operate two primary care clinics in DeLand and Deltona and also a specialty care network which together provide Health Card members with less costly alternatives to hospital services.

Fully 88% of our \$15.9 million budget goes directly to patient care for working poor residents in West Volusia County.

Currently at issue, WVHA is in litigation with the County to modernize their Medicaid Match Allocation to reflect the fact that WVHA no longer owns nor operates any hospitals and therefore does not receive Medicaid payments (as do the other two hospital districts in Volusia County).

Our research determined that only 4 out of 23 counties (17.4 percent) with active hospital districts assess their hospital districts any portion of their Medicaid Match assessment. WVHA did once own and operate its own Medicaid revenue generating hospitals. After selling those facilities in 2000, thereafter WVHA had a 20-year contractual relationship with Advent Health that expired September 30, 2020. It could have been argued until 2020 WVHA still **indirectly** benefited from the Medicaid program through that contract – but no longer.

The other four active hospital districts with a Medicaid Match Allocation are *Health Care District of Palm Beach County*, *Indian River HD*, *North Broward HD* and *South Broward HD*. All four of those hospital districts operate hospitals, similar to Volusia's Halifax Hospital Medical Center and Southeast Volusia Hospital Authority. Accordingly, each of the other hospital districts who ARE assessed by their counties also generate substantial Medicaid revenue through the provision of services to Medicaid patients. The **ONLY** exception to this rule is West Volusia Hospital Authority, which does not operate a hospital and therefore does NOT receive any Medicaid revenue.

Based on Volusia County's current Medicaid Match Allocation, WVHA is expected to pay a larger annual Medicaid contribution than Halifax Hospital Medical Center (47.38% for WVHA compared to 42.97% for Halifax, or approximately \$2.9 million for WVHA compared to \$2.6 million for Halifax, annually). Yet Halifax receives more than \$200 million in Medicaid payment revenue each year -- \$262 million in 2019, for example -- whereas WVHA receives \$0.

If the current litigation fails or the WVHA is forced to pay the new contribution, the impact of the currently disputed Medicaid Match Allocation will result in a \$2,824,579.68 tax increase on West Volusia residents by 2024-25 when the 4 year phase-in period ends.



June 21, 2024

Via U.S. Mail and Email

Jeff Davidson, Administrator/CFO (jeff.davidson@sevhd.com)
Bert Fish Medical Center, Inc.
Southeast Volusia Hospital District
PO Box 909
New Smyrna Beach, FL 32170

Eric Peburn, CFO (Eric.Peburn@halifax.org)
Halifax Hospital Medical Center
202 N. Clyde Morris Blvd.
Daytona Beach, FL 32114

Stacy Tebo, Administrator (stebo@westvolusiahospitalauthority.org)
West Volusia Hospital Authority
PO Box 940
DeLand, FL 32721
Subject: **FY 2024/25 Medicaid Contribution**

Colleagues:

The Florida Department of Revenue has notified Volusia County that the required FY 2024/25 Medicaid contribution is \$9,197,595. This is a \$1,357,205 increase from the required FY 2023/24 contribution.

Historically, and in accordance with Florida Statute § 409.915(5), the County has divided the required Medicaid contribution between the three hospital special taxing districts located within Volusia County. During its meeting on November 16, 2021, the Volusia County Council approved a methodology to calculate each district's yearly contribution percentage over a four-year phased period, beginning FY 2021/22 and ending with FY 2024/25. The methodology divides the "adjusted contribution amount" (*i.e.*, the total Medicaid contribution amount less 20.9500 percent paid by the County) between the districts in proportion to each district's share of the county-wide Medicaid enrollment, as calculated based on enrollment data by zip code. Attached is the Council-approved four-year phased share period setting the contribution percentage, by year, for each district.

COMMUNITY SERVICES DEPARTMENT

123 W. INDIANA AVE., SUITE 300 • DELAND FL 32720 | ☎ 386-943-7039 | 🌐 VOLUSIA.ORG

June 21, 2024

Page 2

An agenda item approving the FY 2024/25 allocation is expected to be heard at the August 6, 2024, County Council meeting. In keeping with the County Council's previous decision, for FY 2024/25, County staff will recommend the County continue to pay 20.9500 percent of the total Medicaid contribution and divide the adjusted contribution amount between the districts in the percentages set by County Council on November 16, 2021.

The districts are invited to make public comment regarding the August 6, 2024, agenda item, if they wish to do so. Additionally, in order to allow time for staff to brief Council members in advance of the meeting, **please respond to me in writing (BBurbaugh@volusia.org) on or before July 15, 2024, to advise if your hospital district agrees or objects to the proposed allocation.** If I do not hear from you by July 15, 2024, I will assume your district does not object to the proposed allocation.

	Percentage	Contribution
Total 2024/25 Medicaid Contribution	100.0000%	\$9,197,595.00
Volusia County Government	20.9500%	\$1,926,896.15
Adjusted Contribution (remaining balance)	79.0500%	\$7,270,698.85

Contingent on County Council's approval, the Medicaid contribution for each hospital special taxing district for the 2024/25 fiscal year is as follows:

Taxing District	Percentage of Adjusted Contribution	Contribution
Southeast Volusia District	9.6500%	\$701,622.44
Halifax District	42.9700%	\$3,124,219.30
West Volusia District	47.3800%	\$3,444,857.11
Taxing District Total	100.0000%	\$7,270,698.85

Pursuant to Florida Statute § 409.915(5): "Any appeal of the proration made by the board of county commissioners must be made to the Department of Financial Services."

Thank you for your partnership and your contribution to the health and welfare of our residents.

Sincerely,



Bradley Burbaugh, Director
Community Services

West Volusia Hospital Authority
Reserve Spending Plans (updated)

These scenarios are presented for spending down the reserve funds to get reserves into the target range of 40-60%. The projected reserves at 9/30/2024 have an excess of \$4M to reach 60% and \$8M to reach 40%. The incremental increase column to the right shows the increase in property taxes required to incrementally increase the budget back to match current expenditure levels. If costs increase, additional increases will be needed.

Option A - Spend Down \$3.3 Million of Reserves and Decrease Reserve Spending to reach 60% (7 months) of expenditures

	Tax Revenue Budget	Reserves Spent	Incremental Tax Revenue Increase	
2025	16,200,000	3,300,000	0.00%	<i>at rollback</i>
2026	19,500,000	700,000	20.37%	
Total Reserves Spent		<u>4,000,000</u>		

This option would use all of the excess reserves in the next 2 years with a significant tax increase next year.

Option B - Spend Down \$2 Million of Reserves and Decrease Reserve Spending to reach 60% (7 months) of expenditures

	Tax Revenue Budget	Reserves Spent	Incremental Tax Revenue Increase	
2025	17,500,000	2,000,000	8.02%	<i>at flat rate</i>
2026	18,807,000	1,393,000	7.47%	
2027	20,211,000	607,000	7.47%	
Total Reserves Spent		<u>4,000,000</u>		

This option would use all of the excess reserves in the next 3 years with a tax increase this year and a less significant tax increase next year.

Option C - Spend Down NO Reserves and Increase Reserve Spending to reach 60% (7 months) of expenditures

	Tax Revenue Budget	Reserves Spent	Incremental Tax Revenue Increase	
2025	19,500,000	-	20.37%	<i>at increased millage rate</i>
2026	19,755,000	445,000	1.31%	
2027	20,014,000	804,000	1.31%	
2028	20,276,000	1,178,540	1.31%	
2029	20,537,716	1,572,460	1.29%	
Total Reserves Spent		<u>4,000,000</u>		

This option would use all of the excess reserves in the next 5 years with a tax increase this year and lower tax increases thereafter.

West Volusia Hospital Authority
BOARD OF COMMISSIONERS REGULAR MEETING
Commencing Upon the Conclusion of the
Budget Workshop
July 18, 2024 Sanborn Center
815 S. Alabama Avenue, DeLand, FL
AGENDA

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda – Approval of Minutes – Joint Meeting with the CAC on June 20, 2024
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Contractual Annual Utilization Reports to the WVHA Board of Commissioners
 - A. Jennifer Nadelkov, CEO of The House Next Door – Therapeutic Services
 - B. John Guthrie, ED, Healthy Communities
7. Reporting Agenda
 - A. EBMS June Report – Written Submission
 - B. WVHA miCare Clinic DeLand/Deltona June Report – Darik Croft, COO of miCare, and Sue Wayte, Senior Account Executive at miCare Health Centers
 1. Quarter 3 (April – June) Report
 - C. The House Next Door June Application Processing Report
8. Discussion Items
 - A. Resolution #2024-001 – Adopting a Preliminary Millage Rate for FY 2024/2025
 - B. EBMS/Veracity Official Notice of Renewal Fees Effective October 1, 2024 (email dated 5/15/24 attached)
 - C. James Moore & Co Engagement Letter for Standard Annual Site Visits
 - D. CPI Indexed for Accounting Services in Financial Management Services Agreement
 - E. Method of Compensation for Attorney Small (Commissioner Pepin)
 - F. Fuel Options for Standby Generator
9. Administrator Report
10. Finance Report
 - A. June Financials
 - B. Approval of Disbursements – Check Register & Estimated Expenditures
11. Legal Update
12. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY
BOARD OF COMMISSIONERS & CITIZENS ADVISORY COMMITTEE
JOINT MEETING**

Sanborn Center Ballroom B
815 S. Alabama Avenue, DeLand, FL
June 20, 2024
5:00 PM

Those in Attendance:

Commissioner Voloria Manning
Commissioner Judy Craig (arrived at 5:10 p.m.)
Commissioner Jennifer Coen
Commissioner Donna Pepin

Absent:

Commissioner Roger Accardi

CAC Members Present:

Lyda Kiser
Heidi Bello
Jennifer Moore
Tiffanee Grant
Joanna Mercier
Patrick Rogers
Maria Valdivia (arrived at 5:11 p.m.)

CAC Members Absent:

Teresa Lake
Wakia Muhammad
Thelma Belton

Others Present:

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.
WVHA Administrator Stacy Tebo

Call to Order

Chair Coen called the meeting to order. The meeting took place at the Sanborn Center Ballroom B, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:02 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

Approval of Proposed Agenda

Motion 035 – 2024 Commissioner Manning moved to approve the agenda as presented. Commissioner Pepin seconded the motion. The motion passed 3-0-2.

Consent Agenda – Approval of Minutes

Regular Meeting held May 16, 2024

Motion 036 – 2024 Commissioner Pepin moved to approve the Consent Agenda. Commissioner Manning seconded the motion. The motion passed 3-0-2.

Citizen Comments

Tirso Moreno of Farmworkers Self-Help, Inc. and Marcos Crisanto of the Rural Coalition addressed the Board and offered their assistance with the farm workers in the Pierson area.

Citizens Advisory Committee – Chair Lyda Kiser
Minutes Preliminary Ranking on May 7, 2024

Motion 037 – 2024 Vice Chair Rogers moved to approve the May 7th preliminary ranking meeting minutes. Member Bello seconded the motion. The motion passed 7-0-3.

Minutes Final Ranking Meeting on May 21, 2024

Motion 038 – 2024 Member Mercier moved to approve the May 21st final ranking meeting minutes. Member Moore seconded the motion. The motion passed 7-0-3.

CAC Ranking Results and Comments with Spreadsheet Attached

Chair Kiser stated that all members participated in the review of the applications, and they were very thoughtful in their questions to the applicants. She pointed out that most of the members agreed on the submitted applications. She asked the Board if they had questions on the CAC's final ranking.

Commissioner Manning asked how the percentages were determined on the final ranking sheet. Member Bello answered that she was trying to offset her recommendations for increased funding for some agencies by a reduction to the SMA Residential program. She added that she meant to fully fund the others' requests with an additional percentage above the submitted request for funding.

Chair Coen observed that on May 9th, RAAO amended their HIV application to correct the actual number of people served from October 2023 to February 2024 as 743 clients, and not 225.

Chair Kiser noted that the funding application was updated this year, and the agencies stepped up to the task and did an excellent job completing them. She added that they were ready and able to provide more information to the CAC when it was requested.

Chair Coen said there were good suggestions in the CAC minutes like the annual utilization reports and attaching flyers or brochures to the applications to get an overall perspective of the services provided by the agencies.

Attorney Small stated the Board would not adopt or approve the recommendations during the meeting; that the recommendations would be incorporated into the budget by James Moore & Co. as directed by the Board; that there was general consensus by the CAC that most agencies would be fully funded; that the only question would be the Foundations to Freedom application as two CAC members recommended no funding; and that the CAC members could have further input if they wished by contacting Board members individually.

Attorney Small stated that three people had been designated as elected Board Members on the Supervisor of Elections website because no one else qualified in opposition to them. He reminded everyone to read his legal update that advises members-elect are governed by the Sunshine Law.

Chair Coen thanked the CAC for their hard work and said they were welcome to stay for the remainder of the meeting, but the joint portion of the meeting would be concluded.

CAC Meeting Adjournment (CAC members may exit if desired.)

The joint meeting was adjourned at 5:25 p.m.

Reporting Agenda

EBMS May Report – Written Submission

WVHA miCare Clinic DeLand/Deltona May Report – Written Submission

miCare Practice Manager Gretchen Soto highlighted the main points for the DeLand and Deltona monthly reports. Commissioner Manning asked if they hired a new doctor. Ms. Soto answered that they have two full-time clinicians, one in each clinic and new part-time provider. She added that they also have two new per-diem providers that fill in whenever a provider is out.

Chair Coen noted that the monthly claims for the last three months have been high, and the yearly averages have increased since 2021.

Commissioner Craig asked Ms. Soto what she thought might be driving the increased claims. Ms. Soto answered that many of the patients have comorbidities and require dialysis and endocrinology. She stated they aim to manage what they can at the primary care level, but she would need to look at the claims to see what is driving the numbers up, meet with the medical director, and then reassess as needed to lower costs.

Chair Coen asked the difference between a new patient and renewing patient. Ms. Soto said the new patients are people that have never been seen in the clinic.

The House Next Door (THND) May Application Processing Report

Chair Coen asked Gail Hallmon to come up to the podium as she would be retiring in the next week. Ms. Hallmon introduced Chris Booker as the new COO and said he could answer any questions on the report.

The Board members and Attorney Small expressed their appreciation to Ms. Hallmon for the many years of service she provided to the WVHA and her leadership at THND.

Attorney Small suggested that Mr. Booker speak with the gentlemen that addressed the Board during Citizen Comments regarding assistance to farmworkers and then get back to him and Webb Shephard at James Moore & Co.

The EBMS, miCare, and THND reports were received into the written record.

Emergency Services 1st Quarter of 2024 (January – March) (Tabled on 5/16/24) Halifax Health | UF Health – Medical Center of Deltona

Ben Eby, Vice President/Administrator of Halifax Health, addressed the Board for questions.

Commissioner Manning asked about the number of patients that left without being seen. Mr. Eby responded that forty-nine patients left the ER without being seen; that their average is just under one percent of the patients in the emergency room for the last three years; that the industry average is two percent; and that their average ER wait time is under twenty minutes.

Attorney Small noted that the Board wanted the Leapfrog rating included in the report, and Mr. Eby said he would provide it in the next report.

Commissioner Craig asked what the facility's Leapfrog rating is. Mr. Eby answered that because they are a new facility that has been open for four years, and because there was incomplete data, they received a C rating; he added that in November they would receive a new rating, and they expected an A.

Commissioner Pepin asked if they have seen an increase in utilization. Mr. Eby stated they have been educating the community about the services they provide; that over the last several months the hospital has been full; and they are expecting to expand services within the next two years.

The Halifax report was received into the written record.

AdventHealth DeLand & AdventHealth Fish Memorial

Jennifer Ambs, Market CFO AdventHealth West Volusia, was present to answer questions.

Commissioner Pepin said it looked like the MRSA infections were higher and asked what they were doing to address it. Ms. Ambs responded that quality improvement plans have been discussed at their board meetings, and they are addressing it through quality control teams.

Commissioner Pepin noted a few items in the customer satisfaction survey section. She pointed out that earphones for the televisions can be used in rooms with two patients to make it quieter for everyone. She recommended that hospital staff should be made aware. Ms. Ambs said they would take that information back to ensure staff is cognizant of the option.

Attorney Small informed Ms. Ambs that years back they had incidents of people who were admitted and did not leave the hospital alive, and he stressed the importance of avoiding hospital-borne illnesses.

Chair Coen relayed her previous conversation with Ms. Ambs and Advent's quality control expert, and she noted that one of the things not included in the reporting was the death rate. She reiterated that the Board requests hospital representation every three months when the quarterly reports are on the agenda.

The AdventHealth reports were received into the written record.

EMPros

Dr. Charles Duva, EMPros CEO, was present to answer questions from the Board and said they saw 202 patients in the first quarter of 2024.

Commissioner Craig said the report was vague, and she asked if they could revise the report in the next quarterly submission. Dr. Duva responded that they had thought there was a duplication of information from AdventHealth, but they would be happy to provide it in their report also.

Commissioner Manning asked if a patient is billed when he or she comes to the ER for a cortisone shot and does not receive the shot. Dr. Duva answered that the person should only be billed for the services that are performed. He said they do provide cortisone injections for patients if it is clinically indicated, and the doctor evaluates the risk versus reward for each patient.

Chair Coen said she believed the AdventHealth reports already contain EMPros numbers, and they could be incorporated into the AdventHealth reports.

Attorney Small suggested that they allow the hospitals and EMPros to report what has been requested by the Board before tweaking it further.

The EMPros report was received into the written record.

Discussion Items

First Amendment to The House Next Door 2023-2024 Eligibility Determination for WVHA Health Card Services Agreement

Attorney Small stated that the amendment only applies to paragraph three, increasing their budget by the amount preliminarily approved by the Board at the last meeting.

Motion 039 – 2024 Commissioner Craig moved to approve the first amendment to THND 2023-2024 Eligibility Determination for Health Card Services Agreement. Commissioner Manning seconded. The motion passed 3-1-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Coen	No

Follow Up Site Visit Review Write Ups / Consideration of Potential Negotiated Settlement Agreement

Healthy Start Family Services Program

Healthy Start Outreach Specialist Services Program

Attorney Small stated the Board has a letter in their packet dated June 18, 2024, from the Healthy Start Board Chair to memorialize the settlement terms calling for Healthy Start to reimburse WVHA in the amount of \$102,956 over a three-year period, with roughly thirty-six monthly payments of \$2,859.89; that it is probably one of the simplest agreements presented to the Board; that he and Ms. Papert tried to keep it as simple as possible in terms of a resolution from the back and forth experienced for the last few months concerning the annual reports and their own self-audit; that rather than continuing that process they mutually agreed to the settlement; that he agreed to recommend approval to the WVHA, and Ms. Papert agreed to recommend the same to the Healthy Start Board; that their Board considered and approved it last week; and the letter memorializes their commitment to follow through as proposed.

Attorney Small recommended approval and pointed out paragraph three which says in consideration of Healthy Start's agreement to reimburse the settlement amount, WVHA will suspend any further consideration of making formal findings on the validity of the various site visit reports including supplemental site visit reports as prepared by James Moore & Co. and the Healthy Start self-audit reports concerning both contracts, or concerning both contracts for the October 1, 2022, through February 29, 2024, period. He explained the reason he read that part aloud is because if the Board approves the agreement, there is no need for further discussion of the site visit reports in the agenda packet; that it would suspend any further factfinding, and this matter would be settled. He urged Chair Coen to entertain a motion to approve the agreement and authorize signatures on the second page.

Commissioner Manning asked if the agreement meant that they could not apply for funding again. Attorney Small said that is correct, and the provision is in paragraph two.

Motion 040 – 2024 Commissioner Craig moved to approve the settlement agreement and authorize signatures on the second page. Commissioner Manning seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes

Attorney Small stated the Board should also vote to formally include in the record the statement in paragraph four of the agreement. He clarified that the Board would vote to declare prospectively that upon HSCFV's full payment of the settlement amount within three years from August 1, 2024, that this matter will be fully and finally resolved by mutual agreement of the parties without need for further factual findings or contract remedies concerning the Funding, Screening, Site Inspection and Public Records contractual provisions for both programs during the October 1, 2022, through February 29, 2024, period.

Commissioner Manning asked what would happen if it were not paid. Attorney Small responded that the agreement is contingent upon payment. He added that the agreement provides for five percent per annum interest on any outstanding balance.

Motion 041 – 2024 Commissioner Craig moved that the WVHA declares prospectively that upon HSCFV's full payment of the settlement amount within three years from August 1, 2024, that this matter will be fully and finally resolved by mutual agreement of the parties without need for further factual findings or contract remedies concerning the Funding, Screening, Site Inspection and Public Records contractual provisions for both programs during the October 1, 2022, to February 29, 2024, period. Commissioner Pepin seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

Chair Coen read aloud the email from Webb Shephard, WVHA accountant, regarding the new site visit report format below.

Regarding only the format (not the contents) of the reports for follow-up on Healthy Start Coalition of Flagler and Volusia (HSCFV), please note they have been prepared incorporating a tabular layout rather than former reports which were in narrative form. I believe the new format is easier to follow, but if any Board member has questions or concerns with this new format, please ask them to reach out to me so we can discuss.

Board Review of Administrative Applications

Chair Coen said they would not be carrying review of the administrative applications to the next agenda unless a Board Member requested to do so.

Halifax Healthy Communities

John Guthrie of Healthy Communities was not present for questions, and Chair Coen said she would email him her questions following the meeting.

THND HealthCard Program

Chair Coen mentioned that there were three revised funding requests, and the correct amount requested from WVHA is \$563,761.

RAAO Prescreening Services

There were no questions from the Board.

Request from Card Member to Eliminate Obesity/Weight Loss from Plan Exclusions

Ms. Tebo stated that she received a request from a patient desiring weight loss medication and surgery, which is excluded from the WVHA Benefit Plan; that she consulted Commissioner Accardi as a pharmacist for over fifty years, and he said the insurance carriers he works with do not cover weight loss medication; that she checked with EBMS, and they stated that it is industry standard to not cover treatment of weight loss either surgically or with medications; and that she recommends denial of the request.

Attorney Small noted that there are other provisions for treatment, and the patient's doctor was consulted by Ms. Tebo, and he did not recommend the medication for this patient and offered appropriate alternatives.

Motion 042 – 2024 Commissioner Craig moved to deny the request to eliminate obesity/weight loss from the plan exclusions. Commissioner Pepin seconded. The motion passed 4-0-1.

Approval of Survey Proposal from Blackwell & Associates for DeLand Clinic Property

Ms. Tebo stated that a survey of the property is needed for the generator permit; that she contacted eight surveyors for quotes; that Blackwell & Associates provided the lowest quote of \$650; that they can schedule the survey work the first week in July; and that she recommends approval.

Motion 043 – 2024 Commissioner Pepin moved to approve the survey proposal from Blackwell & Associates. Commissioner Craig seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

Approval of Generator Proposal from Vortex Power, LLC

Ms. Tebo stated a standby generator is needed to power a portion of the DeLand clinic to protect the investment the WVHA has made in the insulin, medications, and vaccines stored there and in the Deltona clinic; that she contacted seven companies for quotes; that she recommends the Briggs & Stratton 26kw generator as it comes with a ten-year full warranty superior to the Generac 5-year limited warranty; that the generator may be fueled by natural gas or propane, and fuel is not included in the quotes; that she is currently pursuing quotes for both fuel types, and she will be bringing that back to the Board for consideration at a subsequent meeting; and that she recommends the Board approve the proposal from Vortex Power, LLC and authorize the Chair's signature on the Notice of Commencement, which is required before the City of DeLand's first inspection.

Motion 044 – 2024 Commissioner Craig moved to approve the generator proposal from Vortex Power, LLC and authorize Chair Coen's signature on the Notice of Commencement. Commissioner Pepin seconded. The motion passed 4-0-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Coen	Yes

Follow Up – Eligibility Guidelines

Attorney Small referred to his legal update that provides a background summary of the eligibility guidelines. He noted that due to the funding agreements' requirement for thirty days' notice, the guidelines would be effective July 21st. Provided that the amendment is passed, he asked Ms. Tebo to distribute the updated guidelines to the funded agencies to ensure proper notice is given. He informed the Board that everyone involved was solicited for proposed changes and recommendations regarding the guidelines, and only one proposal made it through the process. He recommended an update to Article X Section 10.03 (2)(c) regarding the limitation on cash surrender value of life insurance with respect to the determination of assets. He clarified that this section should be applicable to whole life policies, as distinguished from term or burial insurance. He added that his recommendation would raise the limitation on cash surrender value of whole life insurance from \$1,500 to \$2,500 before it can be considered as an available asset, which is in line with Medicaid.

Motion 045 – 2024 Commissioner Manning moved to approve the amendment to Article X Section 10.03 (2)(c) to read “Cash surrender value of whole life insurance, if the combined value of all policies owned by the family unit exceeds \$2,500. Commissioner Craig seconded. The motion passed 4-0-1.

Administrator Report

Ms. Tebo said that Darik Croft and Sue Wayte would be attending the next meeting on behalf of miCare. She reminded the Board about the new law going into effect on July 1st that requires special districts to establish goals and objectives for each program/activity they perform by October 1st, and to determine the measures and standards by which the goals are assessed.

Finance Report

May Financials

Approval of Disbursements – Check Register & Estimated Expenditures

Ms. Tebo outlined the financials and estimated expenditures for the Board. She noted that there would be a transfer of \$1 million from the Ameris Money Market account to the Ameris Operating account.

Motion 046 – 2024 Commissioner Manning moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$2,600,489. Commissioner Pepin seconded the motion. The motion passed 4-0-1.

Legal Update

Attorney Small repeated what he said earlier regarding the Sunshine Law and Members-Elect.

Ms. Tebo said she would ensure the new members also received the WVHA agenda packets for the remainder of 2024.

Chair Coen reminded everyone that the Budget Workshop and Regular Meeting would be held on July 18th, and Webb Shephard would be attending.

There being no further business to come before the Board, the meeting was adjourned at 7:10 p.m.

Adjournment

Jennifer Coen, Chair



EBMS

JULY 18, 2024

Submission Report for
WVHA Board Members

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Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

6/1/2024 to 6/30/2024

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	8578		Charges	\$6,293,770	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$5,522,747	Addl Info Not Provided	-\$248,453	-3.95%
Medical	\$763,128	\$515	Allowed	\$771,023	Duplicate Charges	\$103,073	1.64%
Professional	\$357,030	\$241	less Member	\$11,976	Plan Limitations	\$1,534,300	24.38%
Facility	\$406,098	\$274	less Adjustments	-\$4,081	Cost Savings	\$4,104,312	65.21%
PBM	\$0	\$0	Paid Benefit	\$763,128	UCR Reductions	\$226	0.00%
Total Plan Paid:	\$763,128	\$515	plus Admin Costs	\$256,705	Other	\$29,288	0.47%
			Total Plan Paid:	\$1,019,833	Total:	\$5,522,747	87.75%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
6/30/2024	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	44	38	82	0	0	0	0	82	0	0
20 to 25	32	52	84	0	0	0	0	84	0	0
26 to 29	37	24	61	0	0	0	0	61	0	0
30 to 39	117	118	235	0	0	0	0	235	0	0
40 to 49	165	165	330	0	0	0	0	330	0	0
50 to 59	181	239	420	0	0	0	0	420	0	0
60 to 64	89	100	189	0	0	0	0	189	0	0
65 and Older	30	51	81	0	0	0	0	81	0	0
Totals	695	787	1482	0	0	0	0	1482	0	0
Average Age	45.00	46.65	45.87	0.00	0.00	0.00	0.00	45.87	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 6/30/2024	Employee	Spouse	Dependent
Adventhealth Deland	103	\$134,550	0 to 19	\$5,020	\$0	\$0
Adventhealth Fish	111	\$96,375	20 to 25	\$19,695	\$0	\$0
Florida Cancer Specialists	120	\$91,018	26 to 29	\$25,813	\$0	\$0
Halifax Hospital Medical	16	\$58,685	30 to 39	\$86,270	\$0	\$0
Medical Center Of Deltona	24	\$56,520	40 to 49	\$140,918	\$0	\$0
Quest Diagnostics Tampa	419	\$27,302	50 to 59	\$297,674	\$0	\$0
Deland Dialysis	26	\$25,322	60 to 64	\$135,382	\$0	\$0
06 Radiology Associates	189	\$22,145	65 and Older	\$52,355	\$0	\$0
Gastroenterology Of	109	\$17,587	Totals	\$763,128	\$0	\$0
Quest Diagnostics Nichols	97	\$16,106				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$21,300	42	\$894,600
December 23	\$460,092	Vision	\$0	13	\$0
January 24	\$743,884	RX	\$5	49	\$245
February 24	\$473,664	Total:			\$894,845
March 24	\$840,187				
April 24	\$767,579				
May 24	\$955,619				
June 24	\$763,128				
Total:	\$6,088,985				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 6/1/2024 to 6/30/2024
Location: All
Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	1	\$600	\$418	\$182	\$0	\$0	\$182	0.02%
ANESTHESIA	67	\$88,860	\$68,962	\$19,897	\$0	\$0	\$19,897	2.61%
CHIROPRACTIC	13	\$680	\$360	\$320	\$70	\$0	\$250	0.03%
COVID-19	75	\$5,020	\$5,020	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	72	\$746,792	\$717,351	\$29,441	\$0	\$0	\$29,441	3.86%
DME/APPLIANCE	4	\$559	\$559	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	488	\$1,039,191	\$935,274	\$103,917	\$3,350	\$0	\$100,567	13.18%
INELIGIBLE	253	\$83,969	\$83,831	\$139	\$0	\$0	\$139	0.02%
INPATIENT PHYS	299	\$85,573	\$65,932	\$19,642	\$0	\$0	\$19,642	2.57%
IP HOSP CHARGES	48	\$1,947,726	\$1,782,472	\$165,254	\$850	\$0	\$164,404	21.54%
MATERNITY	1	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	10	\$819	\$757	\$62	\$10	\$0	\$52	0.01%
OFFICE VISIT	853	\$127,397	\$75,096	\$52,301	\$4,210	\$0	\$48,091	6.30%
OP PHYSICIAN	307	\$47,063	\$36,603	\$10,460	\$417	\$0	\$10,043	1.32%
OTHER	246	\$0	\$0	\$0	\$0	-\$4,081	\$4,081	0.53%
OUTPAT HOSP	46	-\$6,504	-\$5,901	-\$603	-\$501	\$0	-\$102	-0.01%
PSYCHIATRIC	108	\$22,600	\$14,740	\$7,860	\$380	\$0	\$7,480	0.98%
RADIATION /CHEMO	85	\$199,566	\$123,492	\$76,074	\$9	\$0	\$76,065	9.97%
SLEEP DISORDER	2	\$606	\$606	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	6	\$35,803	\$30,756	\$5,047	\$0	\$0	\$5,047	0.66%
SURG FACILITY	91	\$765,519	\$637,316	\$128,203	\$1,625	\$0	\$126,578	16.59%
SURGERY	211	\$32,361	\$22,358	\$10,003	\$0	\$0	\$10,003	1.31%
SURGERY IP	28	\$56,544	\$46,150	\$10,394	\$0	\$0	\$10,394	1.36%
SURGERY OP	42	\$71,879	\$58,958	\$12,921	\$0	\$0	\$12,921	1.69%
THERAPY	281	\$34,823	\$28,333	\$6,491	\$520	\$0	\$5,971	0.78%
URGENT CARE	7	\$2,412	\$1,845	\$567	\$150	\$0	\$417	0.05%
WELLNESS	984	\$77,708	\$62,561	\$15,147	\$0	\$0	\$15,147	1.98%
XRAY/ LAB	4316	\$826,203	\$728,900	\$97,303	\$886	\$0	\$96,417	12.63%
Totals:	8944	\$6,293,770	\$5,522,747	\$771,023	\$11,976	-\$4,081	\$763,128	



Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2023 to 6/30/2024

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	62633		Charges	\$53,929,196	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$47,747,972	Addl Info Not Provided	-\$1,022,254	-1.90%
Medical	\$6,087,817	\$456	Allowed	\$6,181,224	Duplicate Charges	\$1,881,290	3.49%
Professional	\$2,457,713	\$184	less Member	\$96,174	Plan Limitations	\$13,250,007	24.57%
Facility	\$3,630,103	\$272	less Adjustments	-\$3,935	Cost Savings	\$33,194,717	61.55%
PBM	\$1,168	\$0	Paid Benefit	\$6,088,985	UCR Reductions	\$8,401	0.02%
Vision	\$0	\$0	plus Admin Costs	\$2,629,137	Other	\$435,811	0.81%
Total Plan Paid:	\$6,088,985	\$457	Total Plan Paid:	\$8,718,121	Total:	\$47,747,972	88.54%

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
6/30/2024	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	44	38	82	0	0	0	0	82	0	0
20 to 25	32	52	84	0	0	0	0	84	0	0
26 to 29	37	24	61	0	0	0	0	61	0	0
30 to 39	117	118	235	0	0	0	0	235	0	0
40 to 49	165	165	330	0	0	0	0	330	0	0
50 to 59	181	239	420	0	0	0	0	420	0	0
60 to 64	89	100	189	0	0	0	0	189	0	0
65 and Older	30	51	81	0	0	0	0	81	0	0
Totals	695	787	1482	0	0	0	0	1482	0	0
Average Age	45.00	46.65	45.87	0.00	0.00	0.00	0.00	45.87	0.00	0.00

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 6/30/2024	Employee	Spouse	Dependent
Adventhealth Deland	677	\$906,110	0 to 19	\$58,063	\$0	\$0
Halifax Hospital Medical	123	\$809,614	20 to 25	\$101,972	\$0	\$0
Adventhealth Fish	657	\$668,469	26 to 29	\$176,894	\$0	\$0
Medical Center Of Deltona	208	\$659,061	30 to 39	\$561,613	\$0	\$0
Florida Cancer Specialists	860	\$467,192	40 to 49	\$1,037,090	\$0	\$0
Deland Dialysis	390	\$287,621	50 to 59	\$2,571,900	\$0	\$0
Quest Diagnostics Tampa	3124	\$195,490	60 to 64	\$1,137,957	\$0	\$0
Wellness Avenue Surgery	230	\$120,054	65 and Older	\$443,495	\$0	\$0
06 Radiology Associates	1067	\$119,559	Totals	\$6,088,985	\$0	\$0
Quest Diagnostics Nichols	624	\$108,038				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$21,300	42	\$894,600
December 23	\$460,092	Vision	\$0	13	\$0
January 24	\$743,884	RX	\$5	49	\$245
February 24	\$473,664	Total:			\$894,845
March 24	\$840,187				
April 24	\$767,579				
May 24	\$955,619				
June 24	\$763,128				
Total:	\$6,088,985				



Executive Summary for 00532

Client: West Volusia Hospital Authority
Paid Dates: 10/1/2023 to 6/30/2024
Location: All

Department: All
Benefit Plan: All
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	2	\$1,200	\$835	\$365	\$0	\$0	\$365	0.01%
AMBULANCE	32	\$34,763	\$34,763	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	528	\$675,827	\$574,586	\$101,240	\$0	\$0	\$101,240	1.66%
CHIROPRACTIC	135	\$7,212	\$4,518	\$2,694	\$600	\$0	\$2,094	0.03%
COVID-19	84	\$6,093	\$6,093	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	628	\$10,397,111	\$10,057,067	\$340,044	\$0	\$0	\$340,044	5.58%
DME/APPLIANCE	72	\$42,789	\$42,789	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	3539	\$7,280,784	\$6,475,382	\$805,401	\$25,363	\$0	\$780,039	12.81%
HOME HEALTH CARE	4	\$1,866	\$1,815	\$51	\$0	\$0	\$51	0.00%
HOSPICE CARE	5	-\$23,405	-\$23,405	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	3316	\$4,089,898	\$4,089,760	\$139	\$0	\$0	\$139	0.00%
INPATIENT PHYS	2403	\$629,785	\$464,080	\$165,706	\$0	\$0	\$165,706	2.72%
IP HOSP CHARGES	482	\$14,033,096	\$12,484,872	\$1,548,225	\$7,700	\$0	\$1,540,525	25.30%
MATERNITY	18	\$39,000	\$39,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	113	\$17,365	\$16,025	\$1,340	\$186	\$0	\$1,154	0.02%
OFFICE VISIT	6188	\$948,019	\$573,324	\$374,695	\$30,030	\$0	\$344,665	5.66%
OP PHYSICIAN	2007	\$882,194	\$734,691	\$147,503	\$3,355	\$0	\$144,148	2.37%
OTHER	1562	\$14,071	\$13,548	\$523	\$10	-\$3,935	\$4,448	0.07%
OUTPAT HOSP	188	\$132,518	\$95,133	\$37,385	\$812	\$0	\$36,574	0.60%
PSYCHIATRIC	863	\$199,859	\$109,535	\$90,324	\$3,491	\$0	\$86,833	1.43%
RADIATION /CHEMO	564	\$1,566,048	\$1,158,194	\$407,854	\$34	\$0	\$407,819	6.70%
REHAB	1	\$32,611	\$29,215	\$3,396	\$0	\$0	\$3,396	0.06%
SLEEP DISORDER	2	\$606	\$606	\$0	\$0	\$0	\$0	0.00%
SUBS ABUSE	44	\$631,234	\$527,995	\$103,239	\$5	\$0	\$103,234	1.70%
SURG FACILITY	739	\$5,363,058	\$4,454,911	\$908,147	\$11,150	\$0	\$896,997	14.73%
SURGERY	1521	\$390,092	\$324,971	\$65,121	\$0	\$0	\$65,121	1.07%
SURGERY IP	180	\$366,095	\$293,225	\$72,870	\$0	\$0	\$72,870	1.20%
SURGERY OP	275	\$380,186	\$302,990	\$77,196	\$0	\$0	\$77,196	1.27%
THERAPY	2454	\$283,317	\$204,288	\$79,028	\$6,400	\$0	\$72,628	1.19%
URGENT CARE	57	\$18,213	\$13,490	\$4,723	\$1,025	\$0	\$3,698	0.06%
VISION	4	\$623	\$623	\$0	\$0	\$0	\$0	0.00%
WELLNESS	4869	\$475,557	\$367,871	\$107,686	\$4	\$0	\$107,681	1.77%
XRAY/ LAB	31259	\$5,011,511	\$4,275,182	\$736,329	\$6,009	\$0	\$730,320	11.99%
Totals:	64138	\$53,929,196	\$47,747,972	\$6,181,224	\$96,174	-\$3,935	\$6,088,985	



PCORI Membership Count

Block of Business ID: EBMSI
Client ID: 00532

Eligibility Date: : 1/1/2024 to 6/30/2024

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2024	1445	0	1445
2/1/2024	1454	0	1454
3/1/2024	1489	0	1489
4/1/2024	1508	0	1508
5/1/2024	1537	0	1537
6/1/2024	1538	0	1538
Total Member Days			1,495.17



Enrollment Counts by City and State

Block of Business ID:
Client ID:

EBMSI
00532

As Of Date: 6/30/2024

City, State	Employee Count	Dependent Count	Total Count
Astor, FL	2	0	2
Barberville, FL	1	0	1
De Leon Springs, FL	107	0	107
De Leon Springs, FL	34	0	34
Deland, FL	715	0	715
Deltona, FL	384	0	384
Enterprise, FL	2	0	2
Lake Helen, FL	14	0	14
Orange City, FL	98	0	98
Osteen, FL	8	0	8
Pierson, FL	82	0	82
Seville, FL	35	0	35
Total	1482	0	1482



Tier Census by Product 6/1/2024

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1443	680	763	0	0	0	0	1443
		Subtotal for Active:	1443	680	763	0	0	0	0	1443
		Total for Medical:	1443	680	763	0	0	0	0	1443



Tier Census by Product 6/15/2024

Block of Business ID: EBMSI
Client ID: 00532
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1449	677	772	0	0	0	0	1449
		Subtotal for Active:	1449	677	772	0	0	0	0	1449
		Total for Medical:	1449	677	772	0	0	0	0	1449



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 6/1/2024 to 6/30/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	1	600.00	0.00	417.54	182.46	0.00	0.00	182.46	0.02%
ANESTHESIA	67	88,859.90	12,607.60	56,354.85	19,897.45	0.00	0.00	19,897.45	2.61%
CHIROPRACTIC	13	680.46	0.00	360.08	320.38	70.00	0.00	250.38	0.03%
COVID-19	75	5,020.00	5,020.00	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	72	746,791.65	78,891.15	638,459.81	29,440.69	0.00	0.00	29,440.69	3.86%
DME/APPLIANCE	4	559.00	559.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	488	1,039,190.94	242,171.89	693,102.36	103,916.69	3,350.00	0.00	100,566.69	13.18%
INELIGIBLE	253	83,969.22	83,057.57	773.01	138.64	0.00	0.00	138.64	0.02%
INPATIENT PHYS	299	85,573.40	31,037.00	34,894.53	19,641.87	0.00	0.00	19,641.87	2.57%
IP HOSP CHARGES	48	1,947,725.77	627,480.76	1,154,991.23	165,253.78	850.00	0.00	164,403.78	21.54%
MATERNITY	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	10	819.03	259.03	497.70	62.30	10.00	0.00	52.30	0.01%
OFFICE VISIT	853	127,396.77	4,323.53	70,772.11	52,301.13	4,210.00	0.00	48,091.13	6.30%
OP PHYSICIAN	307	47,063.08	942.19	35,661.26	10,459.63	416.64	0.00	10,042.99	1.32%
OTHER	298	0.00	0.00	0.00	0.00	0.00	-4,080.62	4,080.62	0.53%
OUTPAT HOSP	46	-6,503.90	-280.05	-5,620.87	-602.98	-500.64	0.00	-102.34	-0.01%
PSYCHIATRIC	108	22,600.42	9,504.00	5,236.10	7,860.32	380.00	0.00	7,480.32	0.98%
RADIATION /CHEMO	85	199,566.00	5,209.00	118,282.71	76,074.29	8.84	0.00	76,065.45	9.97%
SLEEP DISORDER	2	606.33	606.33	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	6	35,802.60	18,458.02	12,297.55	5,047.03	0.00	0.00	5,047.03	0.66%
SURG FACILITY	91	765,519.02	87,040.83	550,274.88	128,203.31	1,625.00	0.00	126,578.31	16.59%
SURGERY	211	32,361.35	4,736.83	17,621.66	10,002.86	0.00	0.00	10,002.86	1.31%
SURGERY IP	28	56,544.30	10,046.00	36,103.81	10,394.49	0.00	0.00	10,394.49	1.36%
SURGERY OP	42	71,878.60	150.00	58,807.76	12,920.84	0.00	0.00	12,920.84	1.69%
THERAPY	281	34,823.32	17,082.00	11,250.53	6,490.79	520.00	0.00	5,970.79	0.78%
URGENT CARE	7	2,412.00	498.00	1,346.70	567.30	150.00	0.00	417.30	0.05%
WELLNESS	984	77,708.08	1,983.39	60,577.70	15,146.99	0.00	0.00	15,146.99	1.98%
XRAY/ LAB	4316	826,202.94	175,010.89	553,889.15	97,302.90	886.23	0.00	96,416.67	12.63%
Totals for 00532	8996	6,293,770.28	1,416,394.96	4,106,352.16	771,023.16	11,976.07	-4,080.62	763,127.71	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 09:05:28 on 01 July 2024



Benefit Analysis Summary

Block of Business ID: EBMSI
 Client ID: 00532
 Paid Date: 10/1/2023 to 6/30/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	2	1,200.00	0.00	835.08	364.92	0.00	0.00	364.92	0.01%
AMBULANCE	32	34,762.70	34,762.70	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	528	675,826.68	126,062.08	448,524.29	101,240.31	0.00	0.00	101,240.31	1.66%
CHIROPRACTIC	135	7,211.52	1,600.28	2,917.34	2,693.90	600.00	0.00	2,093.90	0.03%
COVID-19	84	6,092.95	6,092.95	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	628	10,397,111.28	2,009,864.00	8,047,203.30	340,043.98	0.00	0.00	340,043.98	5.58%
DME/APPLIANCE	72	42,789.45	42,789.45	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	3539	7,280,783.64	951,760.69	5,523,621.64	805,401.31	25,362.78	0.00	780,038.53	12.81%
HOME HEALTH CARE	4	1,866.06	1,794.06	20.57	51.43	0.00	0.00	51.43	0.00%
HOSPICE CARE	5	-23,405.21	-23,405.21	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	3316	4,089,898.42	4,088,986.77	773.01	138.64	0.00	0.00	138.64	0.00%
INPATIENT PHYS	2403	629,785.48	209,657.27	254,422.52	165,705.69	0.00	0.00	165,705.69	2.72%
IP HOSP CHARGES	482	14,033,096.19	3,858,951.59	8,625,920.05	1,548,224.55	7,700.00	0.00	1,540,524.55	25.30%
MATERNITY	18	39,000.00	39,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	113	17,365.24	5,163.24	10,862.13	1,339.87	186.04	0.00	1,153.83	0.02%
OFFICE VISIT	6188	948,019.30	77,513.13	495,810.91	374,695.26	30,030.00	0.00	344,665.26	5.66%
OP PHYSICIAN	2007	882,193.72	125,370.84	609,319.67	147,503.21	3,354.91	0.00	144,148.30	2.37%
OTHER	1690	14,071.00	8,167.00	5,380.74	523.26	10.00	-3,869.91	4,383.17	0.07%
OUTPAT HOSP	188	132,518.24	17,275.28	77,857.47	37,385.49	811.86	0.00	36,573.63	0.60%
PSYCHIATRIC	863	199,859.13	67,645.17	41,890.20	90,323.76	3,491.00	0.00	86,832.76	1.43%
RADIATION /CHEMO	564	1,566,047.78	133,692.10	1,024,501.83	407,853.85	34.47	0.00	407,819.38	6.70%
REHAB	1	32,611.00	0.00	29,215.01	3,395.99	0.00	0.00	3,395.99	0.06%
SLEEP DISORDER	2	606.33	606.33	0.00	0.00	0.00	0.00	0.00	0.00%
SUBS ABUSE	44	631,233.87	365,031.20	162,963.93	103,238.74	5.00	0.00	103,233.74	1.70%
SURG FACILITY	739	5,363,057.55	540,863.70	3,914,047.14	908,146.71	11,150.00	0.00	896,996.71	14.73%
SURGERY	1521	390,092.24	29,815.57	295,155.28	65,121.39	0.00	0.00	65,121.39	1.07%
SURGERY IP	180	366,095.00	65,748.02	227,477.23	72,869.75	0.00	0.00	72,869.75	1.20%
SURGERY OP	275	380,186.03	19,857.96	283,132.07	77,196.00	0.00	0.00	77,196.00	1.27%
THERAPY	2454	283,316.52	58,728.03	145,560.38	79,028.11	6,400.00	0.00	72,628.11	1.19%
URGENT CARE	57	18,213.00	2,788.00	10,701.55	4,723.45	1,025.00	0.00	3,698.45	0.06%
VISION	4	623.00	623.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	4869	475,556.93	13,750.45	354,120.85	107,685.63	4.48	0.00	107,681.15	1.77%
XRAY/ LAB	31259	5,011,510.91	689,057.72	3,586,124.61	736,328.58	6,008.68	0.00	730,319.90	11.99%

Requested by: ReportScheduler from p316 data [P316]

Generated at: 09:11:35 on 01 July 2024



Benefit Analysis Summary

Block of Business ID: EBMSI
Client ID: 00532
Paid Date: 10/1/2023 to 6/30/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
Totals for 00532	64266	53,929,195.95	13,569,613.37	34,178,358.80	6,181,223.78	96,174.22	-3,869.91	6,088,919.47	



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 6/1/2024 to 6/30/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
miCareDeLand	1871	452,728.06	0.00	0.00	0.00	0.00	452,728.06
miCareDelton	1537	284,477.94	0.00	0.00	0.00	0.00	284,477.94
miCarePierse	144	25,921.71	0.00	0.00	0.00	0.00	25,921.71
N/A	8	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	3560	763,127.71	0.00	0.00	0.00	0.00	763,127.71



Summary of Claims Paid By Location

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2023 to 6/30/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
DeLand	4	0.00	0.00	0.00	0.00	0.00	0.00
Deltona	1	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	14451	3,225,996.90	0.00	0.00	1,167.78	0.00	3,227,164.68
miCareDelton	10996	2,677,463.00	0.00	0.00	0.00	0.00	2,677,463.00
miCarePierse	940	184,356.95	0.00	0.00	0.00	0.00	184,356.95
N/A	205	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	26597	6,087,816.85	0.00	0.00	1,167.78	0.00	6,088,984.63



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 6/1/2024 to 6/30/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	635	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI
Client ID: 00532

Paid Date: 10/1/2023 to 6/30/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	4145	0.00	0.00	0.00	0.00	0.00	0.00

CLAIMS PAID BY MONTH

Paid Date: 10/1/23 to 6/30/24

Location Name	Month	Hospital	Laboratory	PCP	Specialty	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Specialty PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
DeLand	03-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	04-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	4	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Deltona	05-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
miCareDeLand	10-2023	\$91,816.35	\$13,613.00	\$0.00	\$124,891.59	\$0.00	1532	\$230,320.94	\$0.00	852	\$270.33	\$107.77	\$15.98	\$0.00	\$146.59	\$0.00
miCareDeLand	11-2023	\$103,725.42	\$16,686.73	\$0.00	\$141,229.30	\$0.00	1683	\$261,641.45	\$0.00	860	\$304.23	\$120.61	\$19.40	\$0.00	\$164.22	\$0.00
miCareDeLand	12-2023	\$175,720.86	\$13,167.09	\$0.00	\$114,600.83	\$0.00	1275	\$303,488.78	\$0.00	851	\$356.63	\$206.49	\$15.47	\$0.00	\$134.67	\$0.00
miCareDeLand	01-2024	\$243,901.78	\$24,175.34	\$0.00	\$176,646.00	\$0.00	1967	\$444,723.12	\$0.00	881	\$504.79	\$276.85	\$27.44	\$0.00	\$200.51	\$0.00
miCareDeLand	02-2024	\$71,806.12	\$22,274.00	\$0.00	\$99,965.61	\$0.00	1425	\$194,045.73	\$0.00	889	\$218.27	\$80.77	\$25.06	\$0.00	\$112.45	\$0.00
miCareDeLand	03-2024	\$241,567.35	\$26,119.63	\$0.00	\$119,295.43	\$0.00	1349	\$386,982.41	\$0.00	918	\$421.55	\$263.15	\$28.45	\$0.00	\$129.95	\$0.00
miCareDeLand	04-2024	\$257,898.22	\$26,472.69	\$0.00	\$135,478.41	\$0.00	1460	\$419,849.32	\$0.00	941	\$446.17	\$274.07	\$28.13	\$0.00	\$143.97	\$0.00
miCareDeLand	05-2024	\$286,930.01	\$23,148.41	\$0.00	\$220,730.33	\$0.00	1803	\$530,808.75	\$0.00	943	\$562.89	\$304.27	\$24.55	\$0.00	\$234.07	\$0.00
miCareDeLand	06-2024	\$236,768.10	\$30,058.05	\$0.00	\$185,901.91	\$0.00	1846	\$452,728.06	\$0.00	938	\$482.65	\$252.42	\$32.04	\$0.00	\$198.19	\$0.00
	Subtotal:	\$1,710,134.21	\$195,714.94	\$0.00	\$1,318,739.41	\$0.00	14340	\$3,224,588.56	\$0.00	8073	\$399.43	\$211.83	\$24.24	\$0.00	\$163.35	\$0.00
miCareDelton	10-2023	\$240,491.90	\$15,991.46	\$0.00	\$99,201.08	\$0.00	1115	\$355,684.44	\$0.00	514	\$691.99	\$467.88	\$31.11	\$0.00	\$193.00	\$0.00
miCareDelton	11-2023	\$65,021.78	\$10,271.43	\$0.00	\$122,627.30	\$0.00	1052	\$197,920.51	\$0.00	510	\$388.08	\$127.49	\$20.14	\$0.00	\$240.45	\$0.00
miCareDelton	12-2023	\$71,875.83	\$8,055.61	\$0.00	\$61,840.26	\$0.00	945	\$141,771.70	\$0.00	508	\$279.08	\$141.49	\$15.86	\$0.00	\$121.73	\$0.00
miCareDelton	01-2024	\$117,945.03	\$16,983.57	\$0.00	\$150,796.76	\$0.00	1455	\$285,725.36	\$0.00	498	\$573.75	\$236.84	\$34.10	\$0.00	\$302.80	\$0.00
miCareDelton	02-2024	\$96,426.24	\$16,099.63	\$0.00	\$130,012.33	\$0.00	1239	\$242,538.20	\$0.00	499	\$486.05	\$193.24	\$32.26	\$0.00	\$260.55	\$0.00
miCareDelton	03-2024	\$302,299.51	\$19,039.70	\$0.00	\$103,823.64	\$0.00	1071	\$425,162.85	\$0.00	504	\$843.58	\$599.80	\$37.78	\$0.00	\$206.00	\$0.00
miCareDelton	04-2024	\$146,279.01	\$17,121.37	\$0.00	\$176,632.61	\$0.00	1060	\$340,032.99	\$0.00	502	\$677.36	\$291.39	\$34.11	\$0.00	\$351.86	\$0.00
miCareDelton	05-2024	\$285,489.67	\$12,999.56	\$0.00	\$105,659.78	\$0.00	1489	\$404,149.01	\$0.00	528	\$765.43	\$540.70	\$24.62	\$0.00	\$200.11	\$0.00
miCareDelton	06-2024	\$121,300.26	\$17,088.60	\$0.00	\$146,089.08	\$0.00	1508	\$284,477.94	\$0.00	536	\$530.74	\$226.31	\$31.88	\$0.00	\$272.55	\$0.00
	Subtotal:	\$1,447,129.23	\$133,650.93	\$0.00	\$1,096,682.84	\$0.00	10934	\$2,677,463.00	\$0.00	4599	\$582.18	\$314.66	\$29.06	\$0.00	\$238.46	\$0.00
miCarePierse	10-2023	\$818.41	\$2,657.79	\$0.00	\$8,992.74	\$0.00	101	\$12,468.94	\$0.00	71	\$175.62	\$11.53	\$37.43	\$0.00	\$126.66	\$0.00
miCarePierse	11-2023	\$14,410.74	\$1,318.11	\$0.00	\$9,658.89	\$0.00	116	\$25,387.74	\$0.00	69	\$367.94	\$208.85	\$19.10	\$0.00	\$139.98	\$0.00
miCarePierse	12-2023	\$3,296.82	\$1,053.55	\$0.00	\$9,312.94	\$0.00	93	\$13,663.31	\$0.00	65	\$210.20	\$50.72	\$16.21	\$0.00	\$143.28	\$0.00
miCarePierse	01-2024	\$5,225.70	\$2,055.00	\$0.00	\$6,154.71	\$0.00	124	\$13,435.41	\$0.00	66	\$203.57	\$79.18	\$31.14	\$0.00	\$93.25	\$0.00
miCarePierse	02-2024	\$20,676.75	\$2,033.97	\$0.00	\$14,369.69	\$0.00	125	\$37,080.41	\$0.00	66	\$561.82	\$313.28	\$30.82	\$0.00	\$217.72	\$0.00
miCarePierse	03-2024	\$17,087.07	\$1,344.64	\$0.00	\$9,609.95	\$0.00	76	\$28,041.66	\$0.00	67	\$418.53	\$255.03	\$20.07	\$0.00	\$143.43	\$0.00
miCarePierse	04-2024	\$2,653.34	\$2,037.08	\$0.00	\$3,005.99	\$0.00	56	\$7,696.41	\$0.00	65	\$118.41	\$40.82	\$31.34	\$0.00	\$46.25	\$0.00
miCarePierse	05-2024	\$3,144.73	\$749.77	\$0.00	\$16,766.86	\$0.00	104	\$20,661.36	\$0.00	66	\$313.05	\$47.65	\$11.36	\$0.00	\$254.04	\$0.00
miCarePierse	06-2024	\$8,731.45	\$2,993.96	\$0.00	\$14,196.30	\$0.00	139	\$25,921.71	\$0.00	64	\$405.03	\$136.43	\$46.78	\$0.00	\$221.82	\$0.00
	Subtotal:	\$76,045.01	\$16,243.87	\$0.00	\$92,068.07	\$0.00	934	\$184,356.95	\$0.00	599	\$307.77	\$126.95	\$27.12	\$0.00	\$153.70	\$0.00
N/A	10-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	58	\$0.00	\$294,578.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2023	\$1,408.34	\$0.00	\$0.00	\$0.00	\$0.00	40	\$1,408.34	\$314,356.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	17	\$0.00	\$318,022.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	6	\$0.00	\$275,272.53	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	12	\$0.00	\$274,436.64	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	9	\$0.00	\$274,969.04	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	25	\$0.00	\$293,619.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	29	\$0.00	\$327,177.17	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	06-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8	\$0.00	\$256,704.91	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Subtotal:	\$1,408.34	\$0.00	\$0.00	\$0.00	\$0.00	204	\$1,408.34	\$2,629,136.75	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total:		\$3,234,716.79	\$345,609.74	\$0.00	\$2,507,490.32	\$0.00	26417	\$6,087,816.85	\$2,629,136.75	13271	\$656.84	\$243.74	\$26.04	\$0.00	\$188.95	\$0.00

Parameters

Paid Date: 10/1/2023-6/30/2024
Reporting Period: CLIENTYTD
Location: 000-zzzzz

** Census Count Comments: Membership is counted per location, per department, or per



WVHA miCare Clinic Deland and Deltona

June 2024 Report

miCare Utilization

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
Deland			
2024	219	208	95%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
Deltona			
2024	156	144	92%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	375	352	94%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment

Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- The Utilization measures the clinician’s scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 94% of the available clinician capacity was used for scheduled appointments; 6% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients didn’t attend their scheduled clinic appointment.
 - DeLand - 9%
 - Deltona - 8%

Such no shows create systematic “waste” since this scheduled appointment slot was not available to other health card members.

- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.



Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	337	40%	Schedulable patient activities
Total Labs	200	24%	Schedulable patient activities
Total Nurse Visits	3	0%	Schedulable patient activities
Total medication pick-up	284		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	22		Don't have a visit type and are not scheduled appointments
Total Visits	846		

DeLand

- There was a total of 540 clinic visits at the DeLand clinic in June plus 284 medication pick-ups and an additional 22 med pick-ups from the PAP program.
- There were 29 **new patients** that established care at the DeLand clinic last month.
- There were 79 **Physicals** in June – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	258	41%	Schedulable patient activities
Total Labs	118	19%	Schedulable patient activities
Total Nurse Visits	12	2%	Schedulable patient activities
Total medication pick-up	230		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	12		Don't have a visit type and are not scheduled appointments
Total Visits	630		

Deltona

- There was a total of 388 clinic visits at the Deltona clinic in June plus 230 medication pick-ups from Deltona as well as 12 med pick-ups from the PAP program.
- There were 18 **new patients** that established care at the Deltona clinic last month.
- There were 43 **Physicals** in June – Male/Female Wellness – Established Patients



miCare Member Migration

June 2024

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total	731	1,519	48%

*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month.

PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacture discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members
- The WVHA miCare Clinic care coordinators work with patients to complete the necessary paperwork to qualify for the PAP (Pharmacy Assistance Program) through the pharmaceutical company.

	June 2024	
PAP Summary 6/1/2024- 6/30/2024		
Application Approved	352	\$179,497
Application Pending Approval	8	\$4,554
Application Started but Not Submitted	2	\$764
Totals	362	\$184,815
	(Active Applications)	Monthly Savings for June

Key Insights:

- 514 medications were picked up between both sites.
- 34 PAP medications were picked between the two locations.
- 362 patients had applications for pharmacy assistance programs last month.
- WVHA avoided \$184,815 of the cost for branded medication in June.
- Projected annual cost avoided \$2,217,777



WVHA miCare Clinic Deland and Deltona

Quarter Three Report

April 1st - June, 2024

Clinical Utilization

Deland Q3	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2023	612	503	82%
2024	711	657	92%

Deltona Q3	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2023	476	371	78%
2024	482	413	86%

Deland and Deltona Q3	Hours Available for Scheduling	Hours Used for Appointments	% Of Total Time Scheduled
2023	1,088	874	80%
2024	1,193	1,070	89%

Total Hours Available: Total hours available for members to schedule, minus scheduled Admin Time

% Total Utilized Hours: Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment



No Show Rate

Q3	DeLand	Deltona
2023	8%	10%
2024	7%	7%

miCare Member Migration

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
Total 2023	660	1,506	44%
Total 2024	1,060	1,514	70%

*The data above represents unique members, several of who had multiple clinic visits on month

Key Insights:

- There was an overall increase in utilization of both sites in 2024.
- Between the two clinics 89% of the available clinician capacity was used for scheduled appointments; 11% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients that did not attend their scheduled clinic appointment.
 - DeLand - 7%
 - Deltona - 7%
- Overall Member Migration is 70%
- Survey results for Q3 show a 94% rating



miCare Visit Type Frequency

DeLand

WVHA miCare Clinic Total Visits for DeLand		Q3 - 2024	
Clinic Services	Number of visits	%	Notes
Total Provider visits	1,079	40%	Schedulable patient activities
Total Labs	617	23%	Schedulable patient activities
Total Nurse Visits	20	1%	Schedulable patient activities
Total medication pick-up	880		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	72		Don't have a visit type and are not scheduled appointments
Total Visits	2,668		

- There was a total of 1,716 clinic visits at the DeLand clinic in Q3 2024, with an additional 880 medication pick-ups and 72 med pick-ups from the PAP program.
- There were 107 new patients that established care at the DeLand clinic in this quarter.

Deltona

WVHA miCare Clinic Total Visits for Deltona		Q3 2024	
Clinic Services	Number of visits	%	Notes
Total Provider visits	792	41%	Schedulable patient activities
Total Labs	324	17%	Schedulable patient activities
Total Nurse Visits	42	2%	Schedulable patient activities
Total medication pick-up	701		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	53		Don't have a visit type and are not scheduled appointments
Total Visits	1,912		

- There was a total of 1,158 clinic visits at the Deltona clinic in Q3 2024, with an additional 701 medication pick-ups along with 53. medication pick-ups from the PAP program.
- There were 53 new patients that established care at the Deltona clinic in this quarter.



PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacture discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members
- The WVHA miCare Clinic care coordinators work with patients to complete the necessary paperwork to qualify for the PAP (Pharmacy Assistance Program) through the pharmaceutical company.

	Q3 – 2023-2024	
PAP Summary 04/01/2024 – 06/30/2024		<u>Average per month</u>
Application Approved	345	\$176,809
Application Pending Approval	6	\$3,590
Application Started but Not Submitted	5	\$3,372
Totals	356	\$183,003
	(Active Applications)	<u>Quarterly Savings for Q3 2024</u>

ER Diversion Results

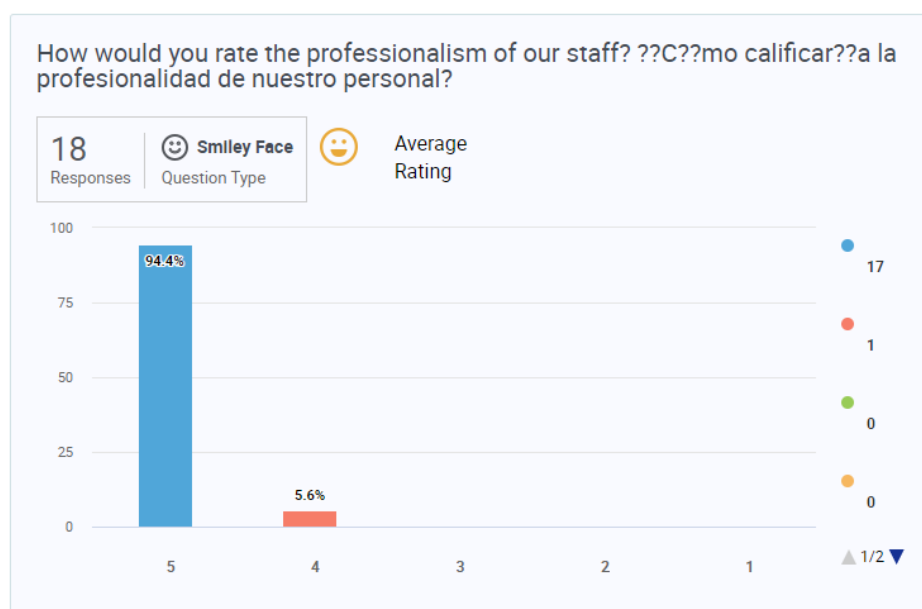
Total ER visits Q3 2023-2024	
Halifax	4
Advent	87
Total ER visits	
Appropriate ER Visits	79
PCP Appropriate	12
Established Patients (miCare)	86
Follow up scheduled at miCare	59
Follow up completed at miCare	43



Key Insights:

- Total patients between Halifax and Advent were 91 (4 Halifax and 87 Advent)
- Out of the 91 patients that went to the ER, 86 of them had established at miCare.
- Out of the patients that sought care in the ER, 79 were appropriate and 12 could have been seen outside of the ER.
- 59 patients scheduled follow up appointments at miCare of those, 43 completed their follow up in the clinic.

Post Visit Survey Results



Survey Results- Comments

- They are excellent in every way.
- Sufficient for my medical needs.
- Very professional and pleasant
- Among the best I have received from other medical offices.
- Exceptional
- Very attentive
- Muy buena
- Best care I've ever received from a medical facility.
- Great
- Thanks
- Very good
- Satisfactorio



- Good work
- I am very pleased with the care I received here. My Dr is very thorough and patient with me with all my questions. She is never in a rush to get the appointment over with. She takes her time with me and is very kind and understanding.
- Buena



The House Next Door

*Serving
Volusia and Flagler Counties*

Administrative Offices
804 North Woodland Blvd.
DeLand, FL 32720
386-734-7571
386-734-0252 (fax)

DeLand Service Center
114 South Alabama Avenue
DeLand, FL 32724
386-738-9169
386-943-8823 (fax)

Flagler Service Center
160 Cypress Point Parkway
Palm Coast, FL 32164
386-738-9169
386-492-7638 (fax)

Deltona WVHA Office
840 Deltona Blvd., Suite K
Deltona, FL 32725
386-232-2055
386-860-6006 (fax)



July 1, 2024

West Volusia Hospital Authority

Monthly Enrollment Report

In the month of June there were 300 appointments to assist clients with new applications and 30 appointments to assist with pending applications from May-June. This brings the total number of interviews with clients in June to **330**.

258 applications were submitted for verification and enrollment. Of these, 258 were processed by the end of the month, (this includes the roll overs 0 from previous month - 0) leaving the balance of 0 to roll over into July 2024 for approval.

Of the **258** that were processed, **183** were approved, **15** denied, and **60** pending.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

How did clients hear about Program: HND-200; Halifax/FL Hospital-28; Advent Health-5; RAO-19; Other/Family/Web-6

Outreach Efforts:

- Attended West Volusia Community Partners meeting.
- Reached out to all clients due to renew with a reminder phone call, as well as the reminder letter.
- Communicating with Partners working together to better service the community.
- Meeting with new organizations that can possibly benefit from the health Card to partner up with them.
- Attending Events and providing ongoing training / refreshers.

Respectfully submitted by Chris Booker

visit our website at
www.thehnd.com

**WEST VOLUSIA HOSPITAL AUTHORITY
PRELIMINARY AD VALOREM TAX RESOLUTION
ADOPTED AT A MEETING HELD ON JULY 18, 2024
RESOLUTION 2024-001**

BE IT RESOLVED, by the Commissioners of the West Volusia Hospital Authority, a Special Taxing District of Volusia County, Florida, that the Property Appraiser's Form DR-420MM-P shall be completed by inserting the following information and filing it with the Property Appraiser by August 4, 2024:

1. The date, time and place of the first public budget hearing shall be on **Thursday, the 5th day of September, 2024 at 5:05 p.m., at The Sanborn Center, 815 S. Alabama Ave., DeLand, FL 32720** at which time the proposed millage and the 2024-2025 Tentative Budget will be discussed and adopted.
2. The proposed millage rate to be discussed and adopted at that meeting will be _____.
3. The current year rolled-back rate to be discussed at that meeting will be **0.9091**.

ADOPTED and subscribed to this 18th day of July, 2024, at a duly noticed public meeting.

CHAIR, Jennifer L. Coen
West Volusia Hospital Authority

I HEREBY CERTIFY that the foregoing resolution is true and correct as adopted by a _____ vote of the Board of Commissioners of the West Volusia Hospital Authority at its monthly regular meeting, and held on Thursday, July 18, 2024 at 5:00 p.m. and held at The Sanborn Center, 815 S. Alabama Ave., DeLand, FL 32720. In a roll call, the following Commissioners voted on the resolution: Commissioner J. Roger Accardi (yes/no/absent), Commissioner Jennifer L. Coen (yes/no/absent), Commissioner Judy L. Craig (yes/no/absent), Commissioner Voloria L. Manning (yes/no/absent) and Commissioner Donna J. Pepin (yes/no/absent).

SECRETARY, Voloria L. Manning
West Volusia Hospital Authority

From: [Rose Alberts](#)
To: [Stacy Tebo](#)
Cc: [Darik J. Croft](#)
Subject: WVHA - EBMS October 1 2024 Renewal Proposal
Date: Thursday, May 16, 2024 9:50:21 AM
Attachments: [vblogo_2021_f7c56ad3-9012-4da5-afb3-f8f5da59d7aa_1e9f9071-e0d7-42c3-866f-c5b79a1f938f.png](#)
[linkedin_32x32_1fada0f8-9033-4d12-b217-5758e1e6296f_86d8258f-640e-402f-be33-04164b910e00.png](#)

Good Morning Stacy,

Based on our ASA agreement the most recent CPI-U available for April 2024 is 3.4%. Based on this we are proposing a 3% increase to our Medical Administration Fee and miCare Admin fees to be effective on October 1, 2024:

- *Medical Admin Fee – Current \$24.29 moving to \$25.02 starting Oct 1, 2024*
- *miCare Admin Fee – Current \$35.02 moving to \$36.07 starting Oct 1, 2024*

On our Population Health Management Fee and miRX Dispensing fee we will be implementing a 3% increase effective on October 1, 2024 as follows:

- *Population Health Management Fee – Current \$10.95 moving to \$11.28 starting Oct 1, 2024*
- *miRX Dispensing Fee – Current \$10.00 moving to \$10.30 starting Oct 1, 2024*

We hope that the above increases are found to be acceptable to WVHA and look forward to another successful year of improving and providing health coverage for West Volusia's members. Please advise if you have any questions or require any additional documentation. Let me know when approved.

Rose Alberts
Director of Implementation



O: 678-290-5154
E: ralberts@veracity-benefits.com
W: Veracity-Benefits.com
1701 Barrett Lakes Blvd., Ste 200 | Kennesaw, GA



PRIVILEGED/CONFIDENTIAL This email transmission may contain privileged or confidential information that is legally protected from disclosure by the Health Insurance Portability and Accountability Act (HIPAA) and is intended ONLY for the use of the individual or entity to which it is addressed. If you are not the addressee indicated in this message (or responsible for delivery of the message to such

July 9, 2024

To the Board of Commissioners,
West Volusia Hospital Authority:

The sole purpose of this communication is to formally document required communications about our performance of the funded agency compliance testing of the West Volusia Hospital Authority (the Authority) in accordance with the task “Perform periodic site visits on funded agencies to perform limited testing over compliance requirements of funding agreements” from Appendix A of our Financial Management Services Agreement (the Agreement) dated June 16, 2022, as amended. No terms of the agreement are modified herein.

We are pleased to confirm our understanding of the services we are to provide for the Authority. This letter will confirm the nature and limitations of the services we will provide and the various responsibilities and other terms of the engagement.

We look forward to assisting you in regard to the Authority’s funded agency compliance testing beginning with the fiscal year-ended September 30, 2024 and subsequent years in accordance with the terms of the Agreement. We will perform the following procedures:

- Inquire and document as to the funded agency's monitoring procedures with respect to contract compliance.
- Select a sample of transaction and test compliance with contract provisions.
- Prepare a written report summarizing the results with recommendations to the Board of Commissioners.

Practitioner Responsibilities

These procedures will be applied for the purpose of identifying and evaluating noncompliance and providing our related recommendations. The procedures we will perform have been agreed to by the specified parties to this engagement listed as follows: Board of Commissioners of the Authority and respective funded agencies.

Our services will be focused on the activities, operational areas, financial and nonfinancial information of the funded agencies that you have identified. In performing our services, we will be relying on the cooperation of the respective funded agencies’ management and personnel and the information provided by them, including the accuracy and reliability of such information.

Specified Party Responsibilities

The specified parties listed above are solely responsible for the appropriateness and sufficiency of the procedures referred to above for their purposes. Therefore, we make no representation as to the appropriateness and sufficiency of these procedures for the purposes of the specified parties or for any other purpose. The procedures agreed to are not designed to constitute an examination or review of the subject matter. Therefore, we will not express any level of assurance on the identified risks or related recommendations. We have no obligation to perform any procedures beyond those agreed to by the specified parties as enumerated in this letter of engagement. If, for any reason, we are unable to complete the procedures, we will not issue a report as a result of this engagement.

Our procedures are also not designed to detect error or fraud. However, we will inform you of any material errors or fraud that come to our attention. Our responsibility is limited to the period covered by our procedures and does not extend to matters that might arise during any later periods for which we are not engaged. At the conclusion of our engagement, we will present a written report listing the procedures, any noncompliance or other issues identified, and our related recommendations. Our report will state that the information presented is based on discussions with and information provided by the respective funded agency's personnel. This report will be intended for use by and restricted to the use of the specified parties as identified above, and our report will contain such restricted-use language. We will maintain the confidentiality of personal information and apply procedures to protect against any unauthorized release of personal information to third parties, including compliance with HIPAA regulations.

Reporting

We will issue a written report upon completion of our engagement. Our report will be addressed to the Board of Commissioners of the Authority.

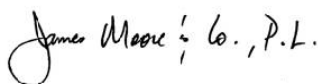
Other

Webb Shephard is the engagement partner and is responsible for supervising the engagement and signing or authorizing another qualified firm representative to sign the engagement report.

As also indicated at the start of this letter, our fees for these services have been included in the scope our financial management service agreement dated June 16, 2022, as amended. This communication is otherwise solely intended to make the required communications by our governing professional standards; all terms of our financial management service agreement dated June 16, 2022, as amended, shall continue to apply.

We appreciate the opportunity to be of service to you and believe this letter accurately summarizes the significant terms of our engagement. If you have any questions, please let us know. If you agree with the terms of our engagement as described in this letter, please sign the enclosed copy and return it to us.

Very truly yours,



JAMES MOORE & CO., P.L.

RESPONSE:

This letter correctly sets forth the understanding of West Volusia Hospital Authority.

By _____

Title _____

Date _____



July 18, 2024

To the Board of Commissioners,
West Volusia Hospital Authority:

This letter is provided in connection with our Financial Management Services Agreement (the Agreement) originally executed June 16, 2022 to provide financial management services for the West Volusia Hospital Authority (the Authority) commencing on the 1st day of July, 2022 and automatically renewing on an annual basis every October 1 unless cancelled by either party. No terms of the agreement are modified herein except as noted below:

- Unless otherwise negotiated, for periods beginning October 1, 2024, our fees for all services shall be subject to an increase based on the most recent June Consumer Price Index (CPI; Series ID CUUR0300SA0; All Items in South; average for All Urban Customers), not to exceed 5.0%.

If approved and executed by all parties, this letter would constitute a written modification to further document our understanding of services to be provided but has no impact on the initial fees established in the Agreement executed June 16, 2022, except as noted above; all other terms of the Agreement executed June 16, 2022, shall continue to apply.

We appreciate the opportunity to be of service to the Authority. If you have any questions, please let us know. If you agree with the update in this letter, please sign a copy and return it to us.

Very truly yours,

JAMES MOORE & CO., P.L.

RESPONSE:

This letter correctly sets forth the understanding of the West Volusia Hospital Authority.

By _____

Title _____

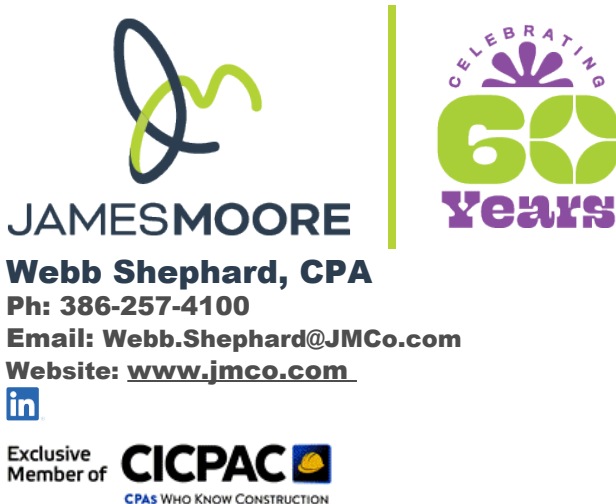
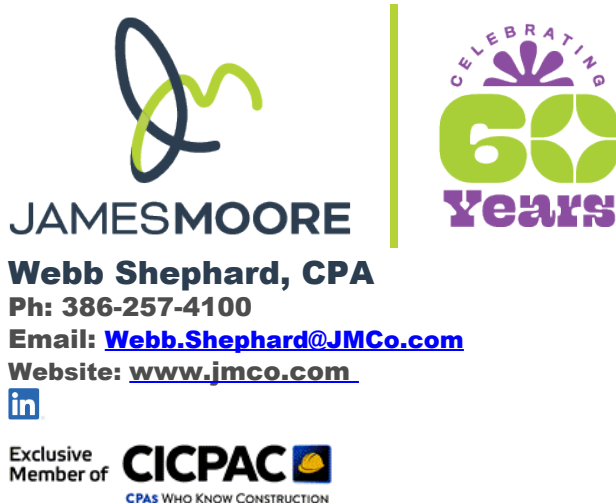
Date _____

From: [Webb Shephard](#)
To: [Stacy Tebo](#)
Subject: FW: WVHA Attorney Proposal for Inflation Adjustment and Flat Fee Retainer Method of Payment
Date: Monday, July 8, 2024 1:09:53 PM
Attachments: [2024EmailSignature_JMVerticallogo_GreenNavy_5d540edf-3577-4ac1-9ab7-783107d4adfb.png](#)
[2024EmailSignature_JM60th-PurpleGreen_b46d2edb-e4ca-4bdd-8749-faaf05e08d53.png](#)
[2024_Email-LinkedInLogo_21x28_c5bf5f7f-357b-4924-9a36-8e9f17e5b78a.png](#)
[CICPACLogo_513e6db0-5a71-4d9a-baef-a314ebac6636.png](#)
[WVHA--Client Fees Listing--5 Yr AVG 10-1-2018-9-30-2023.pdf](#)

Stacy,

This is backup and support for the budget line-item Legal Counsel under Other Expenditures. Will you please share with the Board for discussion on 7/18?

Thank you,



From: Law Office--Ted Small <tsmall@businessemploymentlawyer.com>
Sent: Monday, July 8, 2024 12:51 PM

To: Webb Shephard <Webb.Shephard@JMCo.com>

Subject: WVHA Attorney Proposal for Inflation Adjustment and Flat Fee Retainer Method of Payment

WARNING --- This email originated outside of JMCo. Please review the sender's email address. Report any suspicious attachments, links, or requests to the Help Desk.

Webb, in response to your inquiry for help with budgeting for the TWSPA line item in Other Operational Expenses for the FY 25 Budget and based on a Board member suggestion that I consider transitioning my billing from hourly to a flat-fee retainer like all the other WVHA contracts for professionals [The House Next Door (avg. 43,499/mo); EBMS (avg. \$41,667/mo); (James Moore & Co (\$9,500/mo.; Heffley & Associates (\$6,000/mo), and the salary and benefits paid monthly to Stacy Tebo (\$7,232/mo), I propose that the Legal Counsel budget be increased from \$70,000 to \$78,000 for FY 25 based upon the following considerations:

1. Based upon my own failure to ask and the Board's lack of any regular inflation or merit increase process, the last increase in my billable rate occurred at the August 19, 2021 meeting where I received a 12.5% increase (from \$200 to \$225) to catch up for several prior years. But since that time, the County Council has voted to increase their Attorney each December (5% in 2023, 4% in 2022, 4% in 2021 and 5% in 2020). To catch up my hourly rate based on an average of 4.5% for each of the last 3 years of being overlooked, my effective hourly rate should be increase to \$256.77, which I would request rounding up to \$260/hour.
2. Based on the attached Client Fees Listing Report (a 5-year-average from 10-1-2018 through 9-30-2023), my total hours billed to WVHA over this 5 year period was 1737,40 total hours for \$381,071.75 in total fees (incl. 6.20 hours billed for \$1240 on another software program). That calculates to an average of 348 hours per year, billed at an average of \$220/hour during each of those years, or \$76,340/year in payments from WVHA to TWSPA. To arrive at my proposed budget, I discarded 2022 where I billed 472 hours and collected \$105,879 as a truly exceptional year. And instead focused on the other 4 years where my total hours billable to WVHA ranged from 293 to 359 and utilized the average of those 4 years to arrive at an average of 316/year in billable hours.
 - a. Using that average of 316 billable hours, multiplied times an inflation adjusted rate of \$260/hour, a fair and reasonable flat rate retainer would be \$82,225.00
 - b. To achieve this type of administratively convenient and predictable budgeting arrangement and avoid any need for negotiation about what years or what hours should be considered "average", I would propose instead that we utilize an average of 300 billable hours, multiplied times an inflation adjusted rate of \$260/hour, a fair and reasonable flat rate retainer would be \$78,00.00, payable in \$6,500.00 monthly installments.
3. If approved by the Board, this new arrangement would modify Paragraph 2 of my 2007 retainer agreement to substitute the existing hourly billable rate language with the following flat rate retainer language effective immediately upon adoption by the Board: "Payment of me of a reasonable flat rate annual retainer of \$78,000.00, payable in \$6,500.00 monthly installments for recurring general legal advice and counsel to the Board, subject to an annual increase starting on October 1, 2025 based on the most recent June Consumer Price Index (CPI; Series ID CUUR0300SA0); All Items in South; average for all Urban Customers), not to

exceed 5%. The Law Office will notify the client prior to accepting responsibility for nonrecurring matters and the parties agree to negotiate in good faith to reach agreement on a mutually acceptable supplemental retainer for such nonrecurring matters.” All other terms of the existing 2007 retainer agreement shall continue to apply.

Thanks for reaching out and let me know if any of my calculations or the information in my fee listing are inconsistent with your accounting records, ts

Ted W. Small, Esq.

Law Office of Theodore W. Small, P.A.

PO Box 172

DeLand, FL 32721

386-740-0788 (ph)

386-740-0782 (fax)

tsmall@businessemploymentlawyer.com

IMPORTANT NOTICE: Never trust wiring instructions sent via email. Cyber criminals are hacking email accounts and sending emails with fake wiring instructions. These emails are convincing and sophisticated. Always independently confirm wiring instructions. Never wire money without double-checking that the wiring instructions are correct. This message and any attachments

This message and any attachments are intended only for the individual to whom it is addressed. They are confidential and may be privileged information. If you are neither the intended recipient nor the agent responsible for delivering the message to the intended recipient you are hereby notified that any dissemination of this communication is strictly prohibited and may be unlawful. If you feel you have received this communication in error please notify us immediately by returning this email to the sender and deleting it out of your email. Thank You. James Moore & Co P.L.

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WEST VOLUSIA HOSPITAL AUTHORITY

FINANCIAL STATEMENTS

JUNE 30, 2024



ACCOUNTANTS' COMPILATION REPORT

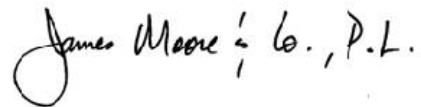
To the Board of Commissioners,
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of June 30, 2024, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida
July 18, 2024



**WEST VOLUSIA HOSPITAL AUTHORITY
BALANCE SHEET - MODIFIED CASH BASIS
JUNE 30, 2024**

ASSETS

Ameris Bank - operating	\$ 1,991,520
Ameris Bank - MM	7,989,605
Ameris Bank - payroll	31,660
Mainstreet Community Bank - EBMS operational escrow	200,000
Mainstreet Community Bank - MM	5,718,968
Surety Bank - MM	1,580,663
Mainstreet Community Bank - Certificates of deposit	5,626,867
Prepaid items and deposits	2,000
Total Assets	<u><u>\$ 23,141,283</u></u>

FUND BALANCE

Total Fund Balance	<u><u>\$ 23,141,283</u></u>
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See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND NINE MONTHS ENDED JUNE 30, 2024

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Revenues					
Ad valorem taxes	\$ 500,166	\$ 15,951,701	\$ 15,700,000	\$ (251,701)	102%
Interest income	59,946	493,921	400,000	(93,921)	123%
Other income	345	103,058	-	(103,058)	0%
Total revenues	<u>560,457</u>	<u>16,548,680</u>	<u>16,100,000</u>	<u>(448,680)</u>	<u>103%</u>
Expenditures					
Healthcare expenditures					
Hospitals					
Halifax Hospital	55,007	1,013,153			
AdventHealth	100,271	1,108,999			
Total hospitals	<u>155,278</u>	<u>2,122,152</u>	3,000,000	877,848	71%
Specialty Care Services					
Specialty Care - ER	4,620	49,129			
Specialty Care - Non-ER	219,896	2,538,610			
Total Specialty Care Services	<u>224,516</u>	<u>2,587,739</u>	3,500,000	912,261	74%
Emergency Room Care	43,676	625,221	1,000,000	374,779	63%
Primary Care	3,872	1,619,968	2,500,000	880,032	65%
Pharmacy	-	231,781	900,000	668,219	26%
Florida Dept of Health Dental Svcs	15,674	112,656	150,000	37,344	75%
Hispanic Health Initiatives	6,350	54,250	75,000	20,750	72%
Community Legal Services	15,634	56,937	105,833	48,896	54%
Rising Against All Odds	15,725	135,425	167,683	32,258	81%
HSCFV - Outreach	-	34,191	81,560	47,369	42%
HSCFV - Fam Services	-	31,737	76,331	44,594	42%
The House Next Door	3,328	22,922	45,000	22,078	51%
SMA - Homeless Program	3,590	51,939	90,000	38,061	58%
SMA - Residential Treatment	-	550,000	550,000	-	100%
SMA - Baker Act - Match	-	300,000	300,000	-	100%
County Medicaid Reimbursement	234,200	2,107,804	2,810,405	702,601	75%
H C R A - In County	-	37,432	400,000	362,568	9%
H C R A - Outside County	-	2,363	400,000	397,637	1%
The Neighborhood Center	12,600	94,150	125,000	30,850	75%
Healthy Communities Kid Care Outreach	5,248	42,265	72,203	29,938	59%
Other Healthcare Expenditures	-	-	95,872	95,872	0%
Total healthcare expenditures	<u>739,691</u>	<u>10,820,932</u>	<u>16,444,887</u>	<u>5,623,955</u>	<u>66%</u>
Personnel services					
Regular salaries and wages	5,588	50,290	67,556	17,266	74%
FICA	427	4,078	5,168	1,090	79%
Retirement	758	6,824	9,843	3,019	69%
Life and Health Insurance	887	7,223	12,000	4,777	60%
Workers Compensation Claims	-	68,986	25,000	(43,986)	276%
Total personnel services	<u>7,660</u>	<u>137,401</u>	<u>119,567</u>	<u>(17,834)</u>	<u>115%</u>

See accountants' compilation report.

WEST VOLUSIA HOSPITAL AUTHORITY
STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS
FOR THE ONE MONTH AND NINE MONTHS ENDED JUNE 30, 2024

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
Other expenditures					
Legal Counsel	4,073	43,538	70,000	26,462	62%
Outside Legal Counsel	5,000	40,311	40,311	-	100%
Outside Legislative Advisory	6,000	54,000	72,000	18,000	75%
Audit	-	-	20,500	20,500	0%
General Accounting - Recurring	9,500	76,000	114,000	38,000	67%
General Accounting - Nonrecurring	2,798	13,627	10,000	(3,627)	136%
Application Screening - THND	43,559	345,068	521,989	176,921	66%
Application Screening - RAAO	2,112	33,984	86,746	52,762	39%
TPA Services (EBMS)	-	274,461	500,000	225,539	55%
Building Repairs	1,090	27,367	100,000	72,633	27%
Advertising	284	2,888	10,000	7,112	29%
Other Operating Expenditures	692	15,712	15,000	(712)	105%
Tax Collector & Appraiser Fee	9,997	488,238	650,000	161,762	75%
City of DeLand Tax Increment District	-	124,098	125,000	902	99%
Total other expenditures	<u>85,105</u>	<u>1,539,292</u>	<u>2,335,546</u>	<u>796,254</u>	<u>66%</u>
Total expenditures	<u>832,456</u>	<u>12,497,625</u>	<u>18,900,000</u>	<u>6,402,375</u>	<u>66%</u>
Excess (deficiency) of revenues over expenditures	<u>\$ (271,999)</u>	<u>\$ 4,051,055</u>	<u>\$ (2,800,000)</u>	<u>\$ (6,851,055)</u>	<u>-145%</u>

See accountants' compilation report.