

**WEST VOLUSIA HOSPITAL AUTHORITY**  
**BOARD OF COMMISSIONERS & CITIZENS ADVISORY COMMITTEE**  
**JOINT MEETING**  
**June 20, 2024 5:00 PM**  
**Sanborn Center**  
**815 S. Alabama Avenue, DeLand, FL**  
**AGENDA**

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda:
  - A. Approval of Minutes - Regular Meeting May 16, 2024
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Citizens Advisory Committee – Chair Lyda Kiser
  - A. Minutes Preliminary Ranking on May 7, 2024
  - B. Minutes Final Ranking Meeting on May 21, 2024
  - C. CAC Ranking Results and Comments with Spreadsheet Attached
7. CAC Meeting Adjournment (CAC members may exit if desired.)
8. Reporting Agenda:
  - A. EBMS May Report – Written Submission
  - B. WVHA miCare Clinic DeLand/Deltona May Report – Written Submission
  - C. The House Next Door (THND) May HealthCard Report
  - D. Emergency Services 1st Quarter of 2024 (January – March) (Tabled on 5/16/24)
    1. Halifax Health | UF Health – Medical Center of Deltona
    2. Advent Health DeLand & Advent Health Fish Memorial
    3. EMPros
9. Discussion Items:
  - A. First Amendment to The House Next Door 2023-2024 Eligibility Determination for WVHA Health Card Services Agreement
  - B. Follow Up Site Visit Review Write Ups / Consideration of Potential Negotiated Settlement Agreement
    1. Healthy Start Family Services Program
    2. Healthy Start Outreach Specialist Services Program
  - C. Board Review of Administrative Applications
    1. Halifax Healthy Communities
    2. THND HealthCard Program
    3. RAO Prescreening Services
  - D. Request from Card Member to Eliminate Obesity/Weight Loss from Plan Exclusions
  - E. Approval of Survey Proposal from Blackwell & Associates for DeLand Clinic Property
  - F. Approval of Generator Proposal from Vortex Power, LLC
10. Follow Up Item – Eligibility Guidelines
11. Administrator Report
12. Finance Report
  - A. May Financials
  - B. Approval of Disbursements – Check Register & Estimated Expenditures
13. Legal Update
14. Upcoming Meetings – Budget Workshop and Regular Meeting July 18<sup>th</sup> at 4PM
15. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY  
BOARD OF COMMISSIONERS REGULAR MEETING**

Sanborn Center Ballroom A  
815 S. Alabama Avenue, DeLand, FL  
May 16, 2024  
5:00 PM

**Those in Attendance:**

Commissioner Voloria Manning  
Commissioner Judy Craig (arrived at 5:07 p.m.)  
Commissioner Jennifer Coen  
Commissioner Donna Pepin

**Absent:**

Commissioner Roger Accardi

**Others Present:**

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.  
WVHA Administrator Stacy Tebo

**Call to Order**

Chair Coen called the meeting to order. The meeting took place at the Sanborn Center Ballroom A, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:02 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

**Approval of Proposed Agenda**

Chair Coen noted that they had received a request from Healthy Start to move item 9B earlier in the agenda. She suggested that item 9B and 9A could be switched.

**Motion 029 – 2024** Commissioner Pepin moved to approve the amended agenda as presented with the reordering of the discussion items as suggested. Commissioner Manning seconded the motion. The motion passed 3-0-2.

**Consent Agenda – Approval of Minutes  
Regular Meeting held April 18, 2024**

**Motion 030 – 2024** Commissioner Manning moved to approve the Consent Agenda. Commissioner Craig seconded the motion. The motion passed 4-0-1.

**Citizen Comments**

Chair Coen noted that they had received a comment from Tanner Andrews via email. Ms. Tebo said that he did not want to speak on it, and he only wanted the Commissioners to have it in writing.

**Citizens Advisory Committee – Chair Lyda Kiser – Verbal Update on April 23<sup>rd</sup> Q & A Meeting and May 7th Preliminary Ranking Meeting**

Chair Kiser gave a summary of both meetings for the Board and noted the process went more smoothly this year due to the changes made in the application.

**Annual Contractual Utilization Reports to the WVHA Board of Commissioners  
Jennifer Stephenson of SMA Healthcare**

Ms. Stephenson highlighted the Residential Treatment Services program and stated the numbers of persons served so far in the current fiscal year is 56, and their utilization is at 44%. She

explained that they have a plan to improve utilization trends by a program to increase the overall census.

She explained the components of the Outpatient Psychiatric Services program and said the number of persons served in the current fiscal year is 173, and the utilization is at 49.6%. She noted that they lost a therapist in December, and they have not been able to replace her yet. However, SMA will utilize a therapist from another program to provide this service until a full-time therapist is hired.

She described the Emergency Behavioral Services program at the Chet Bell Crisis Center and said they have served 162 people in the current fiscal year, and the utilization is low at 12%. She said they realized that the front desk team was not actively trying to determine WVHA eligibility for the people coming in for help. She noted that the Senior Director has gotten involved to collaborate with front desk team members to reiterate the importance of asking about/obtaining WVHA eligibility information. She asked Salvatore Gintoli, SMA Senior Director of Crisis Services, to come up and speak. Mr. Gintoli explained the documentation collected when a person comes into the crisis center.

Chair Coen asked if they anticipated spending the full amount, which has already been paid to AHCA. Ms. Stephenson said they would certainly try to spend the full amount. Attorney Small said that the funding would have to be clawed back if not fully utilized as outlined in the contract.

### **Brenda Flowers of Rising Against All Odds**

Ms. Flowers asked Jeremiah Wandabwa, Program Director, to assist her with the presentation. Ms. Flowers explained their mission and work to the Board and audience. She identified their target population, barriers to HIV care and treatment, strategies for RAAO's service delivery, and outcomes of service delivery for the current fiscal year through April. Mr. Wandabwa explained the demographics of the population served. He stated that through April, RAAO has provided 571 units of HIV counseling/testing services, followed by 356 units of health behavior/education, and 145 units of case management/transportation. For their health card screening program, Mr. Wandabwa noted that they billed 166 billable units. Ms. Flowers pointed out that during the same time, there were 132 nonbillable units for people they assisted outside of the program.

Commissioner Craig asked Ms. Flowers what they do at the two RAAO locations on Woodland Blvd. and W. New York Ave. Ms. Flowers stated the Woodland location was dilapidated, and it took them a year to renovate it; that they were using the other location on W. New York Avenue while the renovations were being completed; and that they will be moving back into the location on Woodland Blvd.

Chair Coen noted that utilization for the HIV program is quite high, and utilization for the card screening is low. Ms. Flowers said that she expected utilization for the HIV program would significantly decrease in the summer months. For the card screening program, Ms. Flowers said that she had two part-time employees, but hired an additional person to help expand utilization.

Commissioner Manning asked about a new doctor Ms. Flowers had referenced. Ms. Flowers answered that she spoke with one the previous day, and they are getting a contract signed. She added that the salary would not be paid by WVHA, and it would come from their other programs.

### **Reporting Agenda**

**EBMS April Report – Written Submission**

**WVHA miCare Clinic DeLand/Deltona April Report – Written Submission**

miCare Practice Manager Gretchen Soto highlighted the main points for the DeLand and Deltona April monthly reports.

### **The House Next Door (THND) April Application Processing Report**

Chair Coen noted that THND's report had been corrected, and the updated report was copied for the Board.

All reports were received into the written record.

### **Emergency Services 1st Quarter of 2024 (January – March) Halifax Health | UF Health – Medical Center of Deltona Advent Health DeLand & Advent Health Fish Memorial EMPros**

There were no representatives present to address Commissioner questions on the quarterly reports.

Commissioner Craig voiced displeasure with the report submitted by EMPros and said she would like to readdress the two items that were omitted from the list of components to be included in quarterly reporting approved in March. Chair Coen stated the two items referenced are ER specialists' retention or turnover rates and annual number of clients who left against medical advice.

**Motion 031 – 2024** Commissioner Craig moved to add the following items to the previously approved list of components to be included in future quarterly reporting: ER specialists' retention or turnover rates and annual number of clients who left against medical advice. Commissioner Pepin seconded the motion. The motion passed 3-1-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Coen	No

Attorney Small suggested that when Ms. Tebo contacts the three entities regarding the Board's desire to include additional items that she also coordinates with them a date when their representatives can be present to address questions that several board members said that they have.

There was Board discussion regarding assorted items contained in the reports, and there was consensus that they table the reports until all representatives are present to answer questions.

### **Discussion Items**

#### **Healthy Start Self-Assessment of FY 2022-2023 Programs Annual Contractual Utilization Report to the WVHA Board of Commissioners – Thalia Smith, Program Director for Healthy Start Coalition of Flagler & Volusia Counties (Tabled on 4/18/24)**

Sarah Papert, Executive Director of Healthy Start, explained their process of auditing both programs for FY23 that began immediately following the March Board meeting. She stated that there were 405 unique clients served by both programs during the fiscal year; that they utilized the Well Family System Database to look up each client; that a limitation of the Well Family System is that if a client has subsequently moved out of Volusia County, Healthy Start no longer has access

to their records; that they compiled search results in an excel spreadsheet; that they audited based on the screening requirements in each of the two funding agreements; that there were 190 clients checked for the Family Services Coordination program, and that 0% met residency requirements per the WVHA Eligibility Guidelines; that 9% met the documentation requirements for income; that 9% met the ID documentation requirements; and that they had no records regarding assets for the 190 clients. She stated that there were 215 clients checked for the CARE Specialist Outreach program; that 0% met residency requirements per the WVHA Eligibility Guidelines; and that 1% met the ID documentation requirements.

Ms. Papert directed the Boards attention to the utilization report that had been tabled in April to pages six and twelve. She suggested that the performance measure stating “100% cases were screened for West Volusia residency” be changed to read “100% cases were reviewed for West Volusia residency.”

Commissioner Craig relayed a recent complaint from a patient who said the outreach person had missed two scheduled appointments, and she was dissatisfied with Healthy Start. Ms. Papert thanked her for the feedback and stated that they would not cease to serve the community even though they withdrew their funding applications for FY2024-2025; that the WVHA funding is not a good fit for Healthy Start; and that they need to be utilizing funds that make sense for the organization and that will not limit or hinder the staff. She added that their outreach person gets referrals from DCF or the hospitals; that the name and address of the potential client is provided to them; and then Healthy Start begins reaching out to the client. She said she believed that the clients served were West Volusia residents, but she did not know why residency documentation was not maintained in the Healthy Start files.

Commissioner Manning asked Ms. Papert what she thought should happen regarding Healthy Start’s noncompliance with the contracts.

Ms. Papert answered that the services were performed as listed in the contracts, but the required documentation does not exist in their database. She added that she did not read in the contract where it explicitly talks about residency being the most important requirement. She said it would be a horrible scenario if they had to repay the funding, and it would cripple the organization.

Attorney Small said he wanted to make sure that they were not operating on a fundamental misreading of the contracts; that Ms. Papert is new to the process and was not part of the initial discussions with Healthy Start about what was required before the funding could be accepted; that there was lengthy negotiation with a previous executive director, himself, and board members; that the requirements were limited to the bare minimum of what was necessary for the Board to be in compliance with its enabling legislation; that the organization has been a party to these agreements year after year; that there were repeated preambles to accepting money to know exactly how important residency was; that he reminds the Board this is not the first instance of this issue; that noncompliance with residency documentation was noted in a prior site visit, and this issue did not just surface recently; that the contracts include a requirement about retention of documentation for standard public records requirements; and that there is a contractual provision that requires the agency to comply with the State’s records retention requirements.

## **Citizen Comments**

Tanner Andrews commented.

Chair Coen read aloud a reminder from Webb Shephard of James Moore & Co for the record:  
*“In the Auditor General’s (AG) report from March 2022, under Finding 3: Grantee Compliance*

*Monitoring, the recommendation on pages 8 and 9 stated the Board should “take appropriate actions based upon findings and recommendations noted in compliance reports. Such actions should include waiving or requiring repayment of questioned costs and determining whether additional compliance testing is warranted.”*

*The Board has taken partial action and requested to have additional testing performed, and we expect to issue a report next month. However, the other action item recommended by the Auditor General is for the Board to approve waiving or requiring repayment of questioned costs.*

*In the AG’s Follow-Up report from November 2023, under Finding 3: Grantee Compliance Monitoring, the AG stated, “The Authority corrected this finding”. I recommend the Board continue to remain in compliance with the Grantee Compliance Monitoring recommendation by the AG and consider appropriate action, such as waiving or requiring repayment of questioned costs.”*

Chair Coen asked the Board if they wanted to consider options. Commissioner Craig said she was not ready to decide and suggested tabling the issue. Commissioner Pepin asked Attorney Small if he could work with Ms. Papert after the meeting to come back with a recommendation. Chair Coen asked him if he could briefly discuss a breach of contract.

Attorney Small said he would like the opportunity as suggested by Commissioner Pepin to thoroughly review the documents and to consider all the exchanges before recommending a remedy. He noted that a one-month delay would not be considered a waiver of enforcement. He advised the Board to address whether to continue authorizing payment of invoices without requiring actual documentation; that the contracts were not complied with admittedly in FY 2022-2023 by their own self audit; that the deficiency was also documented by James Moore’s site visit; and that they should ensure Ms. Tebo gets verification that the screening requirements are being complied with prior to payment.

**Motion 032 – 2024** Commissioner Craig moved that WVHA not pay any invoices for the current fiscal year unless there is documentation of contractual requirements for both programs. Commissioner Manning seconded the motion. The motion passed 4-0-1.

There was consensus that the matter should be tabled to allow Attorney Small to meet with Ms. Papert to come up with recommendations for the Board.

Chair Coen asked if they could accept Healthy Start’s annual utilization report into the record. Attorney Small advised that the Board should not receive it into the record. There was consensus that the report would not be received.

**Request from THND for FY 2023-2024 Funding Increase of \$3,961.92 for Eligibility Health Card Screening Services (Tabled on 4/18/24)**

Commissioner Craig asked Gail Hallmon to confirm if the Deltona location is only utilized to receive WVHA health card applications. Ms. Hallmon affirmed it is used for accepting and processing applications. Commissioner Craig said she viewed the office as an arm of the WVHA.

Chair Coen said she had asked Attorney Small to explain the difference between a fee for service contract and a reimbursement agreement after the discussion was tabled in April. She said that this agreement is a fixed contract with a fixed amount, and the WVHA does not have any fee for service or reimbursement contracts.

Attorney Small stated that although Ms. Hallmon had previously advocated that this agreement was different from other contracts, it is very much in line with the way that most agencies bill the

WVHA. He said he did not recall THND previously coming back and requesting an increase because of an extraordinary circumstance, but the whole point of any of the contracts is to fix the amount so that budgets can be anticipated and set. He added that it is a fixed fee amount based on THND's estimates of costs.

Chair Coen voiced appreciation for the work performed by THND, but said it is a three-month pinch on their budget. She said she did not view the agreement as different from the others and did not want to set a precedent.

**Motion 033 – 2024** Commissioner Craig moved to approve the request for an increase of \$3,961.92 for Eligibility Health Card Screening Services. Commissioner Pepin seconded the motion. The motion passed 3-1-1.

Roll call:

Commissioner Pepin	Yes
Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Coen	No

### **Board Review of Administrative Applications Halifax Healthy Communities**

Ms. Tebo informed the Board that John Guthrie of Healthy Communities had emailed her at 5:00 p.m. to say he was still at work and was unable to make the meeting.

### **THND HealthCard Program**

Chair Coen noted that the budget was revised from the initial submittal.

### **RAAO Prescreening Services**

Chair Coen asked Ms. Flowers to clarify the number of employees for the program. Ms. Flowers said they had two part-time employees, and now there are three full-time employees to increase utilization.

### **Follow Up – Eligibility Guidelines**

Attorney Small explained that the page in the packet was a question that came from Dorcas Sanabria at THND regarding the cash value of life insurance with respect to screening for assets. He clarified that this section is applicable to whole life policies, as term life insurance only pays out upon death. He added that Medicaid has the same kind of restriction, and he believed they might have increased the amount to \$2,500, but he would like to verify. It was noted that Ms. Tebo would check on it before the next meeting.

Attorney Small spoke about the issue raised earlier in the meeting regarding the requirement for two documents to prove identity. He voiced concern that fake IDs can be made in minutes, and the requirements were put in place to avoid fraud. Chair Coen asked the Board members how they felt about her idea of requiring only one form of identification. There was discussion regarding the requirements, and there was consensus to leave the section as is.

## **Administrator Report**

Ms. Tebo said she attended the Day of the Child event in Pierson on April 27<sup>th</sup> to hand out WVHA brochures. She said Commissioners Craig and Coen made a presentation at the May 6<sup>th</sup> Deltona Commission meeting to bring awareness of the WVHA health card program to Deltona residents, and the brochures were now available to residents in Deltona City Hall. She reminded the Board that the qualifying period to run for office is June 10<sup>th</sup> through June 14<sup>th</sup> at noon.

## **Finance Report**

### **April Financials**

#### **Approval of Disbursements – Check Register & Estimated Expenditures**

Ms. Tebo outlined the financials and estimated expenditures for the Board. She noted that there would be a transfer of \$1 million from the Ameris Money Market account to the Ameris Operating account.

**Motion 034 – 2024** Commissioner Manning moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$2,814,536. Commissioner Craig seconded the motion. The motion passed 4-0-1.

## **Legal Update**

Attorney Small provided an update on the status of the Medicaid Match litigation and said they are waiting on the judge to consider the proposed orders submitted by WVHA and the county. He added that an appeal has already been authorized by the Board, but they are in a holding pattern until the judge renders her decision.

There being no further business to come before the Board, the meeting was adjourned at 8:31 p.m.

Adjournment

Jennifer Coen, Chair



**CITIZENS ADVISORY COMMITTEE  
MEETING  
WEST VOLUSIA HOSPITAL AUTHORITY  
THE SANBORN CENTER  
815 S. Alabama Ave., DeLand FL  
May 7, 2024 - 5:30 PM  
MINUTES**

**CAC Members/Attendance:**

Lyda Kiser  
Patrick Rogers  
Maria Valdivia  
Teresa Lake  
Heidi Bello  
Thelma Belton (arrived at 6:06 p.m.)  
Jennifer Moore

**CAC Members Absent**

Wakia Muhammad  
Tiffanee Grant  
Joanna Mercier

**Others Present:**

WVHA Commissioner Voloria Manning  
WVHA Administrator Stacy Tebo

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**Call to Order / Pledge of Allegiance**

Chair Kiser called the CAC Meeting to order at 5:38 p.m.

**Approval of Proposed Agenda**

Vice Chair Rogers moved to approve the agenda. Member Moore seconded the motion. The motion passed by a 6-0-4 vote.

**Citizens Comments**

There were none.

**Q & A – The Neighborhood Center Outreach (TNC) – Access to Care (Subject to Majority Approval of Proposed Agenda)**

Chair Kiser noted that one of the items that was approved in the approval of the agenda was the q & a time for The Neighborhood Center, made necessary by the fact that the representative for TNC had a family emergency at the last meeting and was unable to attend.

Waylan Niece, Chief Operating Officer, stated that their mission is to feed the hungry, house the homeless, and prevent homelessness; that there are a lot of things that go along with that, including access to care, access to health care, access to things such as hygiene products, showers, diapers, baby formula, etc.; that individuals come in to TNC and they

ensure that they meet the homeless definition, and they are referred to partner agencies; that the clients they serve are the most vulnerable; that they are trying to save taxpayer dollars overall; that it costs about \$35,000 annually to assist someone who is living in homelessness; that the homeless might have multiple trips to the emergency room because they have no other source of care; and that TNC continues to work with WVHA to connect the homeless with care.

Member Bello said she took a tour of the facility and asked Mr. Niece to explain their other programs.

Mr. Niece described the food pantry and their work with Second Harvest Food Bank to revamp it to a choice pantry model to better fit the needs of the community with more food choices; that they also offer rental and utility assistance to keep people in their homes; that they have a shelter and shelter houses throughout the community; that they plan to open a family shelter in August to house five additional families; that the housing program helps about 200 people in transitional, permanent, and permanent supportive housing; and that they are in the process of developing a tiny home community.

Commissioner Manning asked why she saw people lined up outside TNC on Tuesday.

Mr. Niece explained that every other Tuesday there is a food drop, and people can still come into the pantry. He added that on Tuesdays and Thursdays, The Bridge offers showers, haircuts, additional clothing, and other types of hygiene products. He informed everyone that homelessness increased 323% from 2023 to 2024 in DeLand.

Member Valdivia asked what the Bridge Director does.

Mr. Niece answered that there are two directors and that one manages the daily operations. He explained the other is the director of outreach and engagement, and she oversees the case managers, volunteer groups, and other groups that come in to offer additional services including the meals. He said the application referenced only one director because the director of operations oversees everyone coming in and facilitates access to the WVHA health card.

Member Valdivia asked about disparity in salaries.

Mr. Niece responded that TNC has worked hard to offer free health care to the employees, and some of the employees including himself have remained stagnant for two years to increase the wages for other employees; that their minimum wage is \$16 per hour; and they are working to close the wage gap between administrative staff and the caseworkers.

Chair Kiser stated the request is for \$125,000, and the total program cost is \$294,000, which is entirely salary. She asked where the remaining monies were coming from.

Mr. Niece answered the rest comes out of their general operations budget; that the WVHA reimburses \$25 per half hour for the referrals, which is less than the charge for standard case management according to the Centers for Medicare and Medicaid services would be charging; and that they are only including a few key people that touch the WVHA program.

Commissioner Manning asked the number of staff. Mr. Niece responded there are 42.

## **Preliminary Ranking and Discussion of Applications**

Chair Kiser explained they could go around the room as they have done in the past to ask each member his or her preliminary ranking, and they could ask questions of each other if it is necessary. She reminded everyone that the final ranking recommendation does not happen until May 21<sup>st</sup>, and then the Board makes the final funding decisions.

Vice Chair Rogers asked Ms. Tebo if WVHA reimburses based on actual services or if it is prorated by percentage throughout the year. Ms. Tebo answered that the agencies submit monthly invoices and reports for reimbursement based on services performed during the month.

Vice Chair Rogers noted that in February, RAAO's application showed they had 14% of the total served for the year, but they had invoiced for fifty percent of the total funding. He asked if they had served 806 individuals. Ms. Tebo said she would have to defer to Brenda Flowers, CEO, on if the application was counting the number of people or the number of services.

Ms. Flowers stated that both the units of service and number of people were used.

Vice Chair Rogers pointed out that in the previous grant year, RAAO proposed 1948, but the actual number served was 1037. He voiced concern that RAAO's numbers do not appear to match the funding received.

### **Florida Department of Health (FDOH) Dental Services**

All members present gave a preliminary ranking of A.

### **The Neighborhood Center (TNC) Outreach-Access to Care**

All members present gave a preliminary ranking of A.

### **The House Next Door (THND) Therapeutic Services**

Member Bello said she was undecided. All other members present gave a preliminary ranking of A.

### **Community Legal Services of Mid-Florida (CLSMF) MLP**

All members present gave a preliminary ranking of A.

### **Hispanic Health Initiative (HHI) – Taking Care of My Health**

All members present gave a preliminary ranking of A.

### **SMA Residential Treatment Services**

All members present gave a preliminary ranking of A.

### **SMA Psychiatric Outpatient Services**

All members present gave a preliminary ranking of A.

## SMA Emergency Behavioral Health Services

All members present gave a preliminary ranking of A.

## Rising Against All Odds (RAAO) HIV/Aids/Outreach

Members Lake, Moore, Valdivia, Bello, and Belton gave a preliminary ranking of A.

Vice Chair Rogers gave a preliminary ranking of C due to the discrepancy between number served versus the numbers proposed. He recommended the funding remains the same as the current fiscal year. Chair Kiser also gave a preliminary ranking of C and agreed with Vice Chair Rogers and said they needed clarification.

## Foundations to Freedom

Chair Kiser noted that they originally applied for \$250,000; that the CAC discussed that the request should be for specific services; that they resubmitted a revised application for \$50,400 that is mainly for on-site counseling; that they have a licensed mental health counselor and a state certified addictions counselor; and that they included information on the number they intend to serve.

Member Moore asked how often the therapists would be on site and if it was full-time. Ginny LaRue, Director of Resource Development, responded that they were there Monday through Friday, and there is a rotation of on-call therapists over the weekend. She said it could vary depending on individual need.

Members Lake, Valdivia, and Belton gave a preliminary ranking of A.

Members Moore and Bello gave a preliminary ranking of B.

Vice Chair Rogers stated that they are shepherding taxpayer money; that the organization had revenue less expenses of \$3.5 million in 2021, \$2.7 million in 2022, and \$2.95 million in 2023; and that in the last three years they have had revenue over expenses of \$9 million. He noted that he is aware of the time restrictions on the angel investors but felt they should come back when that funding has ceased, and they need taxpayer money to provide the services. He said his preliminary ranking is B.

Chair Kiser said her preliminary ranking is also B due to the excess revenue and agreed when the organization no longer has that revenue available to them, that would be the appropriate time to request taxpayer dollars.

Member Bello agreed that they should apply when that time comes. She added that she felt the weekly counseling services seemed limited, and she would like to see more.

Member Belton said she has a passion for the work they do, and as a chaplain for the fire department, she sees the need as people are overdosing on fentanyl.

## CAC Comments

Chair Kiser voiced her appreciation for the members' preparation in reviewing the applications and thanked the organizations that serve the people in West Volusia. She reminded everyone that the health needs assessment survey is open through July, and it is important for funding that comes into the county.

**Next Meeting is Final Ranking on Tuesday, May 21<sup>st</sup> at 5:30 p.m.**

Chair Kiser reminded everyone that the next meeting would be held at The Center at Deltona, and CAC members may change their rankings at that time.

**Adjournment**

There being no further business before the Committee, the meeting was adjourned at 6:45 p.m.

Lyda Kiser, CAC Chair

**CITIZENS ADVISORY COMMITTEE  
MEETING  
WEST VOLUSIA HOSPITAL AUTHORITY  
THE CENTER AT DELTONA  
1640 Dr. Martin Luther King Blvd. Deltona, FL  
May 21, 2024 - 5:30 PM  
MINUTES**

**CAC Members/Attendance:**

Lyda Kiser  
Patrick Rogers  
Maria Valdivia  
Teresa Lake  
Heidi Bello  
Thelma Belton  
Jennifer Moore  
Joanna Mercier

**CAC Members Absent**

Wakia Muhammad  
Tiffanee Grant

**Others Present:**

WVHA Commissioner Donna Pepin  
WVHA Administrator Stacy Tebo

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**Call to Order / Pledge of Allegiance**

Chair Kiser called the CAC Meeting to order at 5:31 p.m.

**Approval of Proposed Agenda**

Member Bello moved to approve the agenda. Vice Chair Rogers seconded the motion. The motion passed by an 8-0-2 vote.

**Approval of Minutes for Meeting held April 23, 2024**

Vice Chair Rogers moved to approve the minutes. Member Moore seconded the motion. The motion passed by an 8-0-2 vote.

**Citizens Comments**

There were none.

**CAC Final Ranking and Discussion for Funding Applicants**

Florida Department of Health (FDOH) Dental Services

Member Mercier said she chose C for \$120,000 because she was concerned about the lack of outcome measurements for FY 2022-2023 and measurable outcomes for the upcoming budget year.

All other members present gave a final ranking of A.

The Neighborhood Center (TNC) Outreach-Access to Care

Member Bello said she chose C with an increase of ten percent above the requested application amount.

All other members present gave a final ranking of A.

The House Next Door (THND) Therapeutic Services

All members present gave a final ranking of A.

Community Legal Services of Mid-Florida (CLSMF) MLP

Member Bello said she chose C with an increase of ten percent above the requested application amount.

Member Mercier said she chose C for \$66,375 as she was looking for specific ways that clients are being assisted. She stated that the premise behind the program is to save taxpayer money, but she would like to see specificity in what is being done such as the number of cases for ER visits, disability, and VA benefits. She added that they needed final outcome measurements and goals for the upcoming year.

All other members present gave a final ranking of A.

Hispanic Health Initiative (HHI) – Taking Care of My Health

Member Bello chose C with an increase of ten percent above the requested application amount.

All other members present gave a final ranking of A.

SMA Residential Treatment Services

Member Bello chose C with a reduction of twenty-five percent below the requested application amount because she felt that the difference could be spread to other smaller agencies.

All other members present gave a final ranking of A.

SMA Psychiatric Outpatient Services

All members present gave a final ranking of A.

SMA Emergency Behavioral Health Services

All members present gave a final ranking of A.

Rising Against All Odds (RAAO) HIV/Aids/Outreach

Members Lake, Moore, Mercier, and Belton gave a final ranking of A.

Member Valdivia said she initially chose B, but then she read their additional information which clarified things. She gave a final ranking of C for \$200,000.

Member Bello said she chose C with an increase of five percent above the requested application amount.

Vice Chair Rogers chose C for \$200,000 based on the numbers provided for the previous year. Chair Kiser also gave a final ranking of C for \$200,000.

#### Foundations to Freedom

Member Belton said she chose A, but she said if there was consensus not to fund the application, she strongly recommended funding a percentage of the request.

Member Bello said she chose C with an increase of fifteen percent above the requested application amount. She stated her reason is that she went there to do a site visit to see what they do, and she considers the extra money they have as seed money.

Vice Chair Rogers said he chose B because the agency has \$6 million in the past three years of revenue over expense, and he cannot support spending taxpayer dollars at the current time. He added he would have a hard time explaining it to someone. He said it is an important high need area they are addressing, and they should come back for funding at the point it is needed for operations.

Member Valdivia said she initially chose B, but then she spoke with them and had her questions answered. She added that she does not want to wait until they run out of money and gave a final ranking of C for \$50,000.

Chair Kiser chose B and said while they do important work, the financial need is not clear with the profit that they have available to them. She stated the interest alone would fund the program three times over in a year. She added that in good conscience, she could not provide a wealthy organization money from this source.

Commissioner Pepin asked Chair Kiser to clarify her statement about interest. Chair Kiser explained that the excess revenue could generate interest income three times the request in a single year.

Commissioner Pepin asked Foundations to Freedom when their funding from the angel investor would end and said she would want to support the agency before they ran out of money.

Ginny LaRue, Director of Resource Development, responded that the funding would end in two years; that the reason it looks like a large income is from the purchase of homes for the program; that the infrastructure has been built by investing in property; that \$50,000 is not much, but it allows the organization to show WVHA what they can do before their funding dries up; that it would allow them the opportunity to show everyone that they can manage it, and maybe one day they will be as great as SMA; and that she feels it is reasonable to ask for \$50,000 for counseling services, with a bigger picture emerging later on as they progress.

Chair Kiser said that Ms. Tebo would forward the information from the CAC to the Board for their use as they make funding decisions in the budget process.



## **Discussion of Application Process**

Chair Kiser said that they made great strides from last year to this year, and they can always do better. She asked the members if they had any concerns or suggestions to improve the process for next year.

Member Belton said that it was her first year, but she appreciated that agencies were allowed to make clarifications, answer questions, and even refine their application.

Member Moore said she was at the recent Board meeting where Healthy Start and RAAO presented additional information, and it was very helpful to see not only what they were doing with WVHA money, but the other services offered not funded by WVHA. She asked Brenda Flowers if the CAC could see the same kind of information without making it harder for RAAO.

Ms. Flowers answered that it is a summary of everything they do, and the Board requires an annual utilization report.

Chair Kiser asked Ms. Tebo if the reports could also be provided to the CAC. Ms. Tebo said that the annual utilization reports are spaced out during the year, and she had emailed the most current reports at the beginning of the year for the funded agencies. She said it might have been information overload early this year, and she could send them out one at a time in the future. Chair Kiser suggested that maybe they could receive them attached to each organization's funding application.

Vice Chair Rogers said it would be helpful if they had an organizational chart showing an agency's various programs laid out so that one could readily see the different services provided.

Member Bello said that she had picked up a pamphlet from RAAO when she visited, and it outlined the various services they provide.

Commissioner Pepin said the flyer was a good idea, and she found out about RAAO's mail program by talking to homeless people. There was discussion that applicants might submit their brochures or flyers with their funding application.

There was discussion regarding the process of outlining reasoning for each member's choice of A, B, or C.

Vice Chair Rogers stated there is a wider audience beyond the Board because the WVHA is always under scrutiny. He stressed that he wanted to make sure the CAC is doing a rigorous process, and if someone were to look into it, then they would see the rigorous process.

Member Bello suggested a requirement that CAC members do site visits to all agencies submitting applications. There was discussion and consensus that it was up to each individual member if he or she wanted to do that.

Chair Kiser advised the members that between now and the next cycle, if they have any further suggestions or ideas, they can be shared with Ms. Tebo or the commissioners.

## **CAC Comments**

Chair Kiser voiced her appreciation for everyone's hard work and her concern regarding the future of hospital authorities in Florida.

Members Belton and Bello thanked Ms. Tebo for her assistance during the process.

Member Mercier thanked everyone working for the community and said it is an extension of what she is doing as a health care provider. She voiced appreciation for the aftercare and wraparound services that agencies are providing for the homeless, addicts, and people with mental health needs.

## **Final Meeting is Joint Meeting with Board on Thursday, June 20<sup>th</sup> at 5:00 p.m.**

Chair Kiser reminded everyone that the final meeting would be a joint meeting with the Board held at The Sanborn Center in DeLand. She noted that it is an opportunity to answer any questions that the Commissioners might have, so it is important to have as many members as possible in attendance.

## **Adjournment**

There being no further business before the Committee, the meeting was adjourned at 6:28 p.m.

Lyda Kiser, CAC Chair

## CAC Final Ranking 5/21/2024 for Applicants 2024-2025

A = Fund at 100%    B = Not fund    C = Fund, but not at requested amount. Instead, fund at \$ \_\_\_\_\_

Applicant	Amount	Moore	Bello	Lake	Belton	Rogers	Mercier	Kiser	Valdivia
FDOH Dental Services	\$160,000.00	A	A	A	A	A	A	A	A
The Neighborhood Center Outreach	\$125,000.00	A	C +10%	A	A	A	A	A	A
THND Therapeutic Services	\$45,000.00	A	A	A	A	A	A	A	A
Community Legal Services	\$88,500.00	A	C +10%	A	A	A	C \$66,375	A	A
Hispanic Health Initiative	\$100,000.00	A	C +10%	A	A	A	A	A	A
SMA Residential	\$550,000.00	A	C -25%	A	A	A	A	A	A
SMA Psychiatric Outpatient	\$90,000.00	A	A	A	A	A	A	A	A
SMA Emergency Behavioral	\$300,000.00	A	A	A	A	A	A	A	A
RAAO HIV/Outreach	\$223,017.06	A	C +5%	A	A	C \$200,000	A	C \$200,000	C \$200,000
Foundations to Freedom	\$50,400.00	A	C +15%	A	A	B	A	B	C \$50,000

Tiffanee Grant - absent

Wakia Muhammad - absent

## **WVHA/CAC Ranking Sheet**

**CAC Member: Jennifer Moore**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ \_\_\_\_\_, why:

**Please provide detailed explanations for your rankings in the spaces below each Agency Name**

**APPLICANTS APPLYING FOR 2024-2025 FUNDING**

<b>Florida Department of Health Dental Services \$160,000.00</b>	<b>A, B, or C</b>
excellent service for local residents; services not provided elsewhere	A
<b>The Neighborhood Center Outreach-Access to Care \$125,000.00</b>	A
excellent service for local residents;	
<b>The House Next Door Therapeutic \$45,000.00</b>	A
excellent service for local residents;	
<b>Community Legal Services of Mid-Florida \$88,500</b>	A
excellent service for local residents; services not provided elsewhere	

<b>Hispanic Health Initiative \$100,000.00</b>	A
excellent service for local residents;	
<b>SMA Residential Treatment Services \$550,000.00</b>	A
excellent service for local residents;	
<b>SMA Psychiatric Outpatient Services \$90,000.00</b>	A
excellent service for local residents;	
<b>SMA Emergency Behavioral Services \$300,000.00</b>	A
excellent service for local residents;	
<b>Rising Against All Odds HIV Outreach \$223,017.06</b>	A
excellent service for local residents; services not provided elsewhere	
<b>Foundations to Freedom \$50,400</b>	
excellent service for local residents;	A

**WVHA/CAC Ranking Sheet****CAC Member:**Heidi Bello

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:  
B) Not fund this applicant, why:  
C) Fund this applicant but not at the requested amount but fund the amount of

\$ 10% ↑, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name  
APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A ✓
The Neighborhood Center Outreach-Access to Care \$125,000.00 + 10%	ⓐ ✓ C + 10%
The House Next Door Therapeutic \$45,000.00 undecided.	ⓐ A ✓
Community Legal Services of Mid-Florida \$88,500 + 10%	C + 10%

Hispanic Health Initiative \$100,000.00	<del>A</del> or more C+10%	
		C+10%
SMA Residential Treatment Services \$550,000.00	C-25%	
reduce by 25%	too much others need smaller.	C-25%
SMA Psychiatric Outpatient Services \$90,000.00	(Baker at) <del>C-10%</del>	A
SMA Emergency Behavioral Services \$300,000.00		A
Rising Against All Odds HIV Outreach \$223,017.06	+5% C ↑	C+5%
200,000 Patrick		
Foundations to Freedom \$50,400	C+15%	C+15%

C Patrick

**WVHA/CAC Ranking Sheet****CAC Member:**TERESA LAKE 1/2

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:  
B) Not fund this applicant, why:  
C) Fund this applicant but not at the requested amount but fund the amount of

\$ \_\_\_\_\_, why:

Please provide detailed explanations for your rankings in the spaces below each Agency Name  
APPLICANTS APPLYING FOR 2024-2025 FUNDING

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	
	A
The House Next Door Therapeutic \$45,000.00	
	A
Community Legal Services of Mid-Florida \$88,500	
	A



# TERESA LAKE 2/2

<b>Hispanic Health Initiative \$100,000.00</b>	
	A
<b>SMA Residential Treatment Services \$550,000.00</b>	
	A
<b>SMA Psychiatric Outpatient Services \$90,000.00</b>	
	A
<b>SMA Emergency Behavioral Services \$300,000.00</b>	
	A
<b>Rising Against All Odds HIV Outreach \$223,017.06</b>	
	A
<b>Foundations to Freedom \$50,400</b>	
	A

**WVHA/CAC Ranking Sheet****CAC Member:** Thelma Belton

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:  
B) Not fund this applicant, why:  
C) Fund this applicant but not at the requested amount but fund the amount of

\$ \_\_\_\_\_, why:

**Please provide detailed explanations for your rankings in the spaces below each Agency Name**  
**APPLICANTS APPLYING FOR 2024-2025 FUNDING**

Florida Department of Health Dental Services \$160,000.00	A, B, or C
	A
The Neighborhood Center Outreach-Access to Care \$125,000.00	
	A
The House Next Door Therapeutic \$45,000.00	
	A
Community Legal Services of Mid-Florida \$88,500	
	A

Hispanic Health Initiative \$100,000.00	
	A
SMA Residential Treatment Services \$550,000.00	
	A
SMA Psychiatric Outpatient Services \$90,000.00	
	A
SMA Emergency Behavioral Services \$300,000.00	
	A
Rising Against All Odds HIV Outreach \$223,017.06	
	A
Foundations to Freedom \$50,400	
If not recommended at least 80-90%	A

## WVHA/CAC Ranking Sheet

**CAC Member:**

**Patrick**

### Rogers

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of:

☞

**Please provide detailed explanations for your rankings in the spaces below each Agency Name**

**APPLICANTS APPLYING FOR 2024-2025 FUNDING**

**A, B, or C**

#### **Florida Department of Health Dental Services \$160,000.00**

**A**

A) Fund at 100% Dental health is fundamental to overall health, very limited other providers

#### **The Neighborhood Center Outreach-Access to Care \$125,000.00**

**A**

A) Fund at 100% TNC increases access to services and coordination with multiple services/agencies for high need population

#### **The House Next Door Therapeutic \$45,000.00**

**A**

A) Fund at 100% Addresses critical needs

#### **Community Legal Services of Mid-Florida \$88,500**

**A**

A) Fund at 100% Enables high service utilizing clients to leverage other funding services

<b>Hispanic Health Initiative \$100,000.00</b>	<b>A</b>
A) Addresses a high need area population with potential to impact long term health and decrease health care cost	
Increase in number of clients to be served.	
<b>SMA Residential Treatment Services \$550,000.00</b>	<b>A</b>
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
<b>SMA Psychiatric Outpatient Services \$90,000.00</b>	<b>A</b>
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
<b>SMA Emergency Behavioral Services \$300,000.00</b>	<b>A</b>
A) Fund at 100% High need, Agency costs exceeds available funding. Leverages other funding	
<b>Rising Against All Odds HIV Outreach \$223,017.06</b>	<b>C</b>
C) Program does address area of high need, but numbers served still not clear for previous grant year on the current application	\$ 200,000
<b>Foundations to Freedom \$50,400</b>	<b>B</b>
According to the agency's 2021 and 2022 990 Tax Forms they had a two year Revenue Less Expense (Net Income) of \$\$6,336,522.	
I cannot support taxpayer funding when there is such as excess of current revenue over suspense	
They are addressing a high need area and if in the future there is a need for funding, we should consider at that time.	

## WVHA/CAC Ranking Sheet

**CAC Member:**

**Joanna Mercier**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ \_\_\_\_\_, why:

**Please provide detailed explanations for your rankings in the spaces below each Agency Name**  
**APPLICANTS APPLYING FOR 2024-2025 FUNDING**

### **Florida Department of Health Dental Services \$160,000.00**

**A, B, or C**

Recommended that next year they are more specific in documenting outcomes. I know they are doing the work to meet the needs of WVHA clients

A

### **The Neighborhood Center Outreach-Access to Care \$125,000.00**

Invaluable asset to this community and the patient population it serves

A

### **The House Next Door Therapeutic \$45,000.00**

A

### **Community Legal Services of Mid-Florida \$88,500**

C

There are no clear measurable outcomes for the 2024-2025 year AND there are no final outcome measurements from the previous year. While I understand the mission of the organization I can not tell exactly how many clients were assisted, what exactly was done to assist them, how much money this saved the taxpayers and what are the goals for the upcoming year.

Recommended awarded amount \$66,375 (75%)

<b>Hispanic Health Initiative \$100,000.00</b>	
An advocate for the Hispanic Community. Education is powerful and well received by clients. Reduces risk of chronic disease which leads to reduction in healthcare dollars	A
<b>SMA Residential Treatment Services \$550,000.00</b>	
Consistently meets program outcomes	A
<b>SMA Psychiatric Outpatient Services \$90,000.00</b>	
Consistently meets program outcomes	A
<b>SMA Emergency Behavioral Services \$300,000.00</b>	
Consistently meets program outcomes	A
<b>Rising Against All Odds HIV Outreach \$223,017.06</b>	
Invaluable asset to this community and the patient population it serves	A
<b>Foundations to Freedom \$50,400</b>	
Lucrative program with what looks like a profit on paper, however, donor funding is temporary. This program is doing amazing things. Starting with a small grant to fund counseling for WVHA is a beginning step to forming a relationship with this organization.	A

**WVHA/CAC Ranking Sheet****CAC Member:****Lyda Kiser**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:  
B) Not fund this applicant, why:  
C) Fund this applicant but not at the requested amount but fund the amount of

\$ \_\_\_\_\_, why:

**Please provide detailed explanations for your rankings in the spaces below each Agency Name**

**APPLICANTS APPLYING FOR 2024-2025 FUNDING**

<b>Florida Department of Health Dental Services \$160,000.00</b>	<b>A, B, or C</b>
	A
<b>The Neighborhood Center Outreach-Access to Care \$125,000.00</b>	
	A
<b>The House Next Door Therapeutic \$45,000.00</b>	
	A
<b>Community Legal Services of Mid-Florida \$88,500</b>	
	A



<b>Hispanic Health Initiative \$100,000.00</b>	A
<b>SMA Residential Treatment Services \$550,000.00</b>	
	A
<b>SMA Psychiatric Outpatient Services \$90,000.00</b>	
	A
<b>SMA Emergency Behavioral Services \$300,000.00</b>	
	A
<b>Rising Against All Odds HIV Outreach \$223,017.06</b>	C - \$200,000
I believe this organization does good work & appreciate the clarification provided. However, they have only billed \$88,700 for the current grant year so it does not clearly support the request for additional funds	
<b>Foundations to Freedom \$50,400</b>	
This organization shows income in excess of expenses of over \$2 million each year. The interest from this balance is more than sufficient to pay for the program they propose for several years; While I appreciate their good work, their financial need is not evident for this program	B

## WVHA/CAC Ranking Sheet

CAC Member: **Maria Valdivia**

Please write your answers below for questions A), B), or C) if it were up to you would you:

- A) Fund this applicant at 100% of the requested amount, why:
- B) Not fund this applicant, why:
- C) Fund this applicant but not at the requested amount but fund the amount of

\$ \_\_\_\_\_, why:

**Please provide detailed explanations for your rankings in the spaces below each Agency Name**  
**APPLICANTS APPLYING FOR 2024-2025 FUNDING**

**Florida Department of Health Dental Services \$160,000.00**

**A, B, or C**

A

**The Neighborhood Center Outreach-Access to Care \$125,000.00**

A

**The House Next Door Therapeutic \$45,000.00**

A

**Community Legal Services of Mid-Florida \$88,500**

A

<b>Hispanic Health Initiative \$100,000.00</b>	
	A
<b>SMA Residential Treatment Services \$550,000.00</b>	
	A
<b>SMA Psychiatric Outpatient Services \$90,000.00</b>	
	A
<b>SMA Emergency Behavioral Services \$300,000.00</b>	
	A
<b>Rising Against All Odds HIV Outreach \$223,017.06</b>	B
Updated to C at \$200,000 at meeting.	C
<b>Foundations to Freedom \$50,400</b>	
Updated to C at \$50,000 at meeting.	B
	C



EBMS

MAY 2024

Submission Report for  
WVHA Board Members

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# Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

5/1/2024 to 5/31/2024

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	7659		Charges	\$8,088,997	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$7,119,767	Addl Info Not Provided	\$100,565	1.24%
Medical	\$955,619	\$662	Allowed	\$969,230	Duplicate Charges	\$11,042	0.14%
Professional	\$292,374	\$202	less Member	\$13,855	Plan Limitations	\$906,824	11.21%
Facility	\$663,245	\$459	less Adjustments	-\$244	Cost Savings	\$6,099,056	75.40%
PBM	\$0	\$0	Paid Benefit	\$955,619	UCR Reductions	\$467	0.01%
<b>Total Plan Paid:</b>	<b>\$955,619</b>	<b>\$662</b>	plus Admin Costs	\$327,177	Other	\$1,813	0.02%
			<b>Total Plan Paid:</b>	<b>\$1,282,796</b>	<b>Total:</b>	<b>\$7,119,767</b>	<b>88.02%</b>

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
5/31/2024	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	42	36	78	0	0	0	0	78	0	0
20 to 25	29	50	79	0	0	0	0	79	0	0
26 to 29	36	23	59	0	0	0	0	59	0	0
30 to 39	119	115	234	0	0	0	0	234	0	0
40 to 49	159	161	320	0	0	0	0	320	0	0
50 to 59	181	228	409	0	0	0	0	409	0	0
60 to 64	85	101	186	0	0	0	0	186	0	0
65 and Older	29	50	79	0	0	0	0	79	0	0
<b>Totals</b>	<b>680</b>	<b>764</b>	<b>1444</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1444</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>45.00</b>	<b>46.71</b>	<b>45.91</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>45.91</b>	<b>0.00</b>	<b>0.00</b>

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 5/31/2024	Employee	Spouse	Dependent
Medical Center Of Deltona	39	\$201,520	0 to 19	\$2,045	\$0	\$0
Adventhealth Fish	96	\$132,227	20 to 25	\$39,195	\$0	\$0
Adventhealth Deland	64	\$118,474	26 to 29	\$6,787	\$0	\$0
Halifax Hospital Medical	14	\$112,004	30 to 39	\$77,116	\$0	\$0
Deland Dialysis	90	\$74,678	40 to 49	\$212,521	\$0	\$0
Florida Cancer Specialists	78	\$57,246	50 to 59	\$356,551	\$0	\$0
Wellness Avenue Surgery	66	\$24,753	60 to 64	\$203,965	\$0	\$0
Wellness Avenue Surgery	15	\$17,941	65 and Older	\$57,439	\$0	\$0
Quest Diagnostics Tampa	285	\$17,319	<b>Totals</b>	<b>\$955,619</b>	<b>\$0</b>	<b>\$0</b>
Gastroenterology Of	122	\$15,699				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$21,491	45	\$967,095
December 23	\$460,092	Vision	\$0	13	\$0
January 24	\$743,884	RX	\$6	49	\$294
February 24	\$473,664	<b>Total:</b>			<b>\$967,389</b>
March 24	\$840,187				
April 24	\$767,579				
May 24	\$955,619				
<b>Total:</b>	<b>\$5,325,857</b>				



# Executive Summary for 00532

Client: West Volusia Hospital Authority  
Paid Dates: 5/1/2024 to 5/31/2024  
Location: All  
Department: All  
Benefit Plan: All  
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	1	\$600	\$418	\$182	\$0	\$0	\$182	0.02%
AMBULANCE	4	\$1,728	\$1,728	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	77	\$87,129	\$71,189	\$15,940	\$0	\$0	\$15,940	1.67%
CHIROPRACTIC	32	\$1,330	\$861	\$469	\$90	\$0	\$379	0.04%
DIALYSIS	119	\$2,508,580	\$2,427,825	\$80,755	\$0	\$0	\$80,755	8.45%
DME/APPLIANCE	8	\$12,215	\$12,215	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	369	\$802,269	\$706,935	\$95,334	\$3,250	\$0	\$92,084	9.64%
INELIGIBLE	295	\$235,416	\$235,416	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	405	\$93,429	\$66,593	\$26,837	\$0	\$0	\$26,837	2.81%
IP HOSP CHARGES	88	\$2,263,978	\$1,941,964	\$322,013	\$1,700	\$0	\$320,313	33.52%
MATERNITY	1	\$3,000	\$3,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	6	\$29	\$29	\$0	\$0	\$0	\$0	0.00%
OFFICE VISIT	874	\$120,906	\$75,639	\$45,267	\$3,790	\$0	\$41,477	4.34%
OP PHYSICIAN	256	\$127,559	\$112,480	\$15,079	\$447	\$0	\$14,632	1.53%
OTHER	260	\$1,558	\$1,558	\$0	\$0	-\$244	\$244	0.03%
OUTPAT HOSP	35	\$66,717	\$45,913	\$20,804	\$750	\$0	\$20,054	2.10%
PSYCHIATRIC	115	\$15,952	\$7,514	\$8,437	\$375	\$0	\$8,062	0.84%
RADIATION /CHEMO	66	\$174,445	\$119,992	\$54,453	\$8	\$0	\$54,445	5.70%
SUBS ABUSE	2	\$162	\$127	\$35	\$5	\$0	\$30	0.00%
SURG FACILITY	105	\$715,116	\$572,083	\$143,033	\$1,850	\$0	\$141,183	14.77%
SURGERY	262	\$82,876	\$65,668	\$17,209	\$0	\$0	\$17,209	1.80%
SURGERY IP	12	\$11,122	\$5,345	\$5,776	\$0	\$0	\$5,776	0.60%
SURGERY OP	26	\$33,302	\$26,974	\$6,328	\$0	\$0	\$6,328	0.66%
THERAPY	252	\$23,200	\$15,048	\$8,152	\$840	\$0	\$7,312	0.77%
URGENT CARE	5	\$1,859	\$1,294	\$565	\$125	\$0	\$440	0.05%
VISION	1	\$194	\$194	\$0	\$0	\$0	\$0	0.00%
WELLNESS	601	\$43,188	\$34,532	\$8,656	\$0	\$0	\$8,656	0.91%
XRAY/ LAB	3798	\$661,139	\$567,233	\$93,906	\$625	\$0	\$93,281	9.76%
Totals:	8075	\$8,088,997	\$7,119,767	\$969,230	\$13,855	-\$244	\$955,619	



# Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2023 to 5/31/2024

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	53788		Charges	\$47,635,426	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$42,225,225	Addl Info Not Provided	-\$773,801	-1.62%
Medical	\$5,324,689	\$461	Allowed	\$5,410,201	Duplicate Charges	\$1,778,216	3.73%
Professional	\$2,100,683	\$182	less Member	\$84,198	Plan Limitations	\$11,715,707	24.59%
Facility	\$3,224,006	\$279	less Adjustments	\$146	Cost Savings	\$29,090,405	61.07%
PBM	\$1,168	\$0	Paid Benefit	\$5,325,857	UCR Reductions	\$8,175	0.02%
Vision	\$0	\$0	plus Admin Costs	\$2,372,432	Other	\$406,523	0.85%
<b>Total Plan Paid:</b>	<b>\$5,325,857</b>	<b>\$461</b>	<b>Total Plan Paid:</b>	<b>\$7,698,289</b>	<b>Total:</b>	<b>\$42,225,225</b>	<b>88.64%</b>

Census										
Census Date:	Male	Female	Total	Male	Female	Male	Female	Total	Total	Total
5/31/2024	Emp	Emp	Employees	Spouse	Spouse	Dep	Dep	Medical	Dental	Vision
0 to 19	42	36	78	0	0	0	0	78	0	0
20 to 25	29	50	79	0	0	0	0	79	0	0
26 to 29	36	23	59	0	0	0	0	59	0	0
30 to 39	119	115	234	0	0	0	0	234	0	0
40 to 49	159	161	320	0	0	0	0	320	0	0
50 to 59	181	228	409	0	0	0	0	409	0	0
60 to 64	85	101	186	0	0	0	0	186	0	0
65 and Older	29	50	79	0	0	0	0	79	0	0
<b>Totals</b>	<b>680</b>	<b>764</b>	<b>1444</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1444</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>45.00</b>	<b>46.71</b>	<b>45.91</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>45.91</b>	<b>0.00</b>	<b>0.00</b>

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 5/31/2024	Employee	Spouse	Dependent
Adventhealth Deland	574	\$771,559	0 to 19	\$53,386	\$0	\$0
Halifax Hospital Medical	107	\$750,928	20 to 25	\$160,030	\$0	\$0
Medical Center Of Deltona	184	\$602,541	26 to 29	\$72,986	\$0	\$0
Adventhealth Fish	546	\$572,095	30 to 39	\$475,678	\$0	\$0
Florida Cancer Specialists	740	\$376,174	40 to 49	\$941,326	\$0	\$0
Deland Dialysis	364	\$262,298	50 to 59	\$2,240,936	\$0	\$0
Quest Diagnostics Tampa	2705	\$168,188	60 to 64	\$992,489	\$0	\$0
Wellness Avenue Surgery	206	\$106,990	65 and Older	\$389,025	\$0	\$0
06 Radiology Associates	878	\$97,414	<b>Totals</b>	<b>\$5,325,857</b>	<b>\$0</b>	<b>\$0</b>
Quest Diagnostics Nichols	527	\$91,932				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$21,491	45	\$967,095
December 23	\$460,092	Vision	\$0	13	\$0
January 24	\$743,884	RX	\$6	49	\$294
February 24	\$473,664	<b>Total:</b>			<b>\$967,389</b>
March 24	\$840,187				
April 24	\$767,579				
May 24	\$955,619				
<b>Total:</b>	<b>\$5,325,857</b>				





# Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2023 to 5/31/2024

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ALLERGY CARE	1	\$600	\$418	\$182	\$0	\$0	\$182	0.00%
AMBULANCE	32	\$34,763	\$34,763	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	461	\$586,967	\$505,624	\$81,343	\$0	\$0	\$81,343	1.53%
CHIROPRACTIC	122	\$6,531	\$4,158	\$2,374	\$530	\$0	\$1,844	0.03%
COVID-19	9	\$1,073	\$1,073	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	556	\$9,650,320	\$9,339,716	\$310,603	\$0	\$0	\$310,603	5.83%
DME/APPLIANCE	68	\$42,230	\$42,230	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	3051	\$6,241,593	\$5,540,108	\$701,485	\$22,013	\$0	\$679,472	12.76%
HOME HEALTH CARE	4	\$1,866	\$1,815	\$51	\$0	\$0	\$51	0.00%
HOSPICE CARE	5	-\$23,405	-\$23,405	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	3063	\$4,005,929	\$4,005,929	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	2104	\$544,212	\$398,148	\$146,064	\$0	\$0	\$146,064	2.74%
IP HOSP CHARGES	434	\$12,085,370	\$10,702,400	\$1,382,971	\$6,850	\$0	\$1,376,121	25.84%
MATERNITY	17	\$39,000	\$39,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	103	\$16,546	\$15,269	\$1,278	\$176	\$0	\$1,102	0.02%
OFFICE VISIT	5335	\$820,623	\$498,228	\$322,394	\$25,820	\$0	\$296,574	5.57%
OP PHYSICIAN	1700	\$835,131	\$698,087	\$137,044	\$2,938	\$0	\$134,105	2.52%
OTHER	1317	\$14,071	\$13,548	\$523	\$10	\$146	\$368	0.01%
OUTPAT HOSP	142	\$139,022	\$101,034	\$37,988	\$1,313	\$0	\$36,676	0.69%
PSYCHIATRIC	755	\$177,259	\$94,795	\$82,463	\$3,111	\$0	\$79,352	1.49%
RADIATION /CHEMO	479	\$1,366,482	\$1,034,702	\$331,780	\$26	\$0	\$331,754	6.23%
REHAB	1	\$32,611	\$29,215	\$3,396	\$0	\$0	\$3,396	0.06%
SUBS ABUSE	38	\$595,431	\$497,240	\$98,192	\$5	\$0	\$98,187	1.84%
SURG FACILITY	648	\$4,597,539	\$3,817,595	\$779,943	\$9,525	\$0	\$770,418	14.47%
SURGERY	1310	\$357,731	\$302,612	\$55,119	\$0	\$0	\$55,119	1.03%
SURGERY IP	152	\$309,551	\$247,075	\$62,475	\$0	\$0	\$62,475	1.17%
SURGERY OP	233	\$308,307	\$244,032	\$64,275	\$0	\$0	\$64,275	1.21%
THERAPY	2173	\$248,493	\$175,956	\$72,537	\$5,880	\$0	\$66,657	1.25%
URGENT CARE	50	\$15,801	\$11,645	\$4,156	\$875	\$0	\$3,281	0.06%
VISION	4	\$623	\$623	\$0	\$0	\$0	\$0	0.00%
WELLNESS	3885	\$397,849	\$305,310	\$92,539	\$4	\$0	\$92,534	1.74%
XRAY/ LAB	26943	\$4,185,308	\$3,546,282	\$639,026	\$5,122	\$0	\$633,903	11.90%
<b>Totals:</b>	<b>55195</b>	<b>\$47,635,426</b>	<b>\$42,225,225</b>	<b>\$5,410,201</b>	<b>\$84,198</b>	<b>\$146</b>	<b>\$5,325,857</b>	



PCORI Membership Count

Block of Business ID: EBMSI  
Client ID: 00532

Eligibility Date: : 1/1/2024 to 5/31/2024

Month-Year	Employee Count	Dependent Count	Total Member
00532-West Volusia Hospital Authority			
1/1/2024	1445	0	1445
2/1/2024	1454	0	1454
3/1/2024	1489	0	1489
4/1/2024	1508	0	1508
5/1/2024	1514	0	1514
Total Member Days			1,482.00



## Enrollment Counts by City and State

Block of Business ID:  
Client ID:

EBMSI  
00532

As Of Date: 5/31/2024

City, State	Employee Count	Dependent Count	Total Count
Astor, FL	2	0	2
Barberville, FL	1	0	1
De Leon Springs, FL	104	0	104
Debary, FL	34	0	34
Deland, FL	700	0	700
Deltona, FL	366	0	366
Enterprise, FL	2	0	2
Lake Helen, FL	14	0	14
Orange City, FL	96	0	96
Osteen, FL	8	0	8
Pierson, FL	83	0	83
Seville, FL	34	0	34
<b>Total</b>	<b>1444</b>	<b>0</b>	<b>1444</b>



# Tier Census by Product 5/1/2024

Block of Business ID: EBMSI  
Client ID: 00532  
Status: A,C,NC,R,V

Products: MM,DE,VI

## 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1392	648	744	0	0	0	0	1392
		Subtotal for Active:	1392	648	744	0	0	0	0	1392
		Total for Medical:	1392	648	744	0	0	0	0	1392



# Tier Census by Product 5/15/2024

Block of Business ID: EBMSI  
Client ID: 00532  
Status: A,C,NC,R,V

Products: MM,DE,VI

## 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1410	661	749	0	0	0	0	1410
		Subtotal for Active:	1410	661	749	0	0	0	0	1410
		Total for Medical:	1410	661	749	0	0	0	0	1410



## Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532  
Paid Date: 5/1/2024 to 5/31/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	1	600.00	0.00	417.54	182.46	0.00	0.00	182.46	0.02%
AMBULANCE	4	1,728.20	1,728.20	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	77	87,128.70	12,426.70	58,762.33	15,939.67	0.00	0.00	15,939.67	1.67%
CHIROPRACTIC	32	1,329.92	327.00	533.57	469.35	90.00	0.00	379.35	0.04%
DIALYSIS	119	2,508,580.29	339,465.79	2,088,359.34	80,755.16	0.00	0.00	80,755.16	8.45%
DME/APPLIANCE	8	12,215.00	12,215.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	369	802,269.35	60,304.37	646,631.12	95,333.86	3,250.00	0.00	92,083.86	9.64%
INELIGIBLE	295	235,415.58	235,415.58	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	405	93,429.05	32,957.81	33,634.73	26,836.51	0.00	0.00	26,836.51	2.81%
IP HOSP CHARGES	88	2,263,977.72	151,387.09	1,790,577.24	322,013.39	1,700.00	0.00	320,313.39	33.52%
MATERNITY	1	3,000.00	3,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	6	29.03	0.03	29.00	0.00	0.00	0.00	0.00	0.00%
OFFICE VISIT	874	120,905.81	11,621.44	64,017.59	45,266.78	3,790.00	0.00	41,476.78	4.34%
OP PHYSICIAN	256	127,559.08	215.00	112,265.26	15,078.82	446.68	0.00	14,632.14	1.53%
OTHER	267	1,558.00	0.00	1,558.00	0.00	0.00	-244.16	244.16	0.03%
OUTPAT HOSP	35	66,717.39	358.10	45,555.26	20,804.03	750.20	0.00	20,053.83	2.10%
PSYCHIATRIC	115	15,951.55	4,204.00	3,310.46	8,437.09	375.00	0.00	8,062.09	0.84%
RADIATION /CHEMO	66	174,444.95	5,053.00	114,938.68	54,453.27	7.95	0.00	54,445.32	5.70%
SUBS ABUSE	2	161.65	65.65	61.18	34.82	5.00	0.00	29.82	0.00%
SURG FACILITY	105	715,116.11	28,934.99	543,148.33	143,032.79	1,850.00	0.00	141,182.79	14.77%
SURGERY	262	82,876.22	2,878.74	62,788.93	17,208.55	0.00	0.00	17,208.55	1.80%
SURGERY IP	12	11,121.62	613.00	4,732.47	5,776.15	0.00	0.00	5,776.15	0.60%
SURGERY OP	26	33,301.96	-952.00	27,926.18	6,327.78	0.00	0.00	6,327.78	0.66%
THERAPY	252	23,200.07	2,152.00	12,896.07	8,152.00	840.00	0.00	7,312.00	0.77%
URGENT CARE	5	1,859.00	0.00	1,293.56	565.44	125.00	0.00	440.44	0.05%
VISION	1	194.00	194.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	601	43,187.74	2,161.92	32,370.18	8,655.64	0.00	0.00	8,655.64	0.91%
XRAY/ LAB	3798	661,138.89	112,860.16	454,372.66	93,906.07	624.84	0.00	93,281.23	9.76%
Totals for 00532	8082	8,088,996.88	1,019,587.57	6,100,179.68	969,229.63	13,854.67	-244.16	955,619.12	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 07:44:32 on 01 June 2024



## Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532  
Paid Date: 10/1/2023 to 5/31/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ALLERGY CARE	1	600.00	0.00	417.54	182.46	0.00	0.00	182.46	0.00%
AMBULANCE	32	34,762.70	34,762.70	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	461	586,966.78	113,454.48	392,169.44	81,342.86	0.00	0.00	81,342.86	1.53%
CHIROPRACTIC	122	6,531.06	1,600.28	2,557.26	2,373.52	530.00	0.00	1,843.52	0.03%
COVID-19	9	1,072.95	1,072.95	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	556	9,650,319.63	1,930,972.85	7,408,743.49	310,603.29	0.00	0.00	310,603.29	5.83%
DME/APPLIANCE	68	42,230.45	42,230.45	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	3051	6,241,592.70	709,588.80	4,830,519.28	701,484.62	22,012.78	0.00	679,471.84	12.76%
HOME HEALTH CARE	4	1,866.06	1,794.06	20.57	51.43	0.00	0.00	51.43	0.00%
HOSPICE CARE	5	-23,405.21	-23,405.21	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	3063	4,005,929.20	4,005,929.20	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	2104	544,212.08	178,620.27	219,527.99	146,063.82	0.00	0.00	146,063.82	2.74%
IP HOSP CHARGES	434	12,085,370.42	3,231,470.83	7,470,928.82	1,382,970.77	6,850.00	0.00	1,376,120.77	25.84%
MATERNITY	17	39,000.00	39,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	103	16,546.21	4,904.21	10,364.43	1,277.57	176.04	0.00	1,101.53	0.02%
OFFICE VISIT	5335	820,622.53	73,189.60	425,038.80	322,394.13	25,820.00	0.00	296,574.13	5.57%
OP PHYSICIAN	1700	835,130.64	124,428.65	573,658.41	137,043.58	2,938.27	0.00	134,105.31	2.52%
OTHER	1392	14,071.00	8,167.00	5,380.74	523.26	10.00	210.71	302.55	0.01%
OUTPAT HOSP	142	139,022.14	17,555.33	83,478.34	37,988.47	1,312.50	0.00	36,675.97	0.69%
PSYCHIATRIC	755	177,258.71	58,141.17	36,654.10	82,463.44	3,111.00	0.00	79,352.44	1.49%
RADIATION /CHEMO	479	1,366,481.78	128,483.10	906,219.12	331,779.56	25.63	0.00	331,753.93	6.23%
REHAB	1	32,611.00	0.00	29,215.01	3,395.99	0.00	0.00	3,395.99	0.06%
SUBS ABUSE	38	595,431.27	346,573.18	150,666.38	98,191.71	5.00	0.00	98,186.71	1.84%
SURG FACILITY	648	4,597,538.53	453,822.87	3,363,772.26	779,943.40	9,525.00	0.00	770,418.40	14.47%
SURGERY	1310	357,730.89	25,078.74	277,533.62	55,118.53	0.00	0.00	55,118.53	1.03%
SURGERY IP	152	309,550.70	55,702.02	191,373.42	62,475.26	0.00	0.00	62,475.26	1.17%
SURGERY OP	233	308,307.43	19,707.96	224,324.31	64,275.16	0.00	0.00	64,275.16	1.21%
THERAPY	2173	248,493.20	41,646.03	134,309.85	72,537.32	5,880.00	0.00	66,657.32	1.25%
URGENT CARE	50	15,801.00	2,290.00	9,354.85	4,156.15	875.00	0.00	3,281.15	0.06%
VISION	4	623.00	623.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	3885	397,848.85	11,767.06	293,543.15	92,538.64	4.48	0.00	92,534.16	1.74%
XRAY/ LAB	26943	4,185,307.97	514,046.83	3,032,235.46	639,025.68	5,122.45	0.00	633,903.23	11.90%
Totals for 00532	55270	47,635,425.67	12,153,218.41	30,072,006.64	5,410,200.62	84,198.15	210.71	5,325,791.76	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 07:36:55 on 01 June 2024



# Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 5/1/2024 to 5/31/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
Deltona	1	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	1832	530,808.75	0.00	0.00	0.00	0.00	530,808.75
miCareDelton	1503	404,149.01	0.00	0.00	0.00	0.00	404,149.01
miCarePierse	105	20,661.36	0.00	0.00	0.00	0.00	20,661.36
N/A	27	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	3468	955,619.12	0.00	0.00	0.00	0.00	955,619.12





# Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 10/1/2023 to 5/31/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
<b>00532-West Volusia Hospital Authority</b>							
DeLand	4	0.00	0.00	0.00	0.00	0.00	0.00
Deltona	1	0.00	0.00	0.00	0.00	0.00	0.00
miCareDeLand	12580	2,773,268.84	0.00	0.00	1,167.78	0.00	2,774,436.62
miCareDelton	9459	2,392,985.06	0.00	0.00	0.00	0.00	2,392,985.06
miCarePierse	796	158,435.24	0.00	0.00	0.00	0.00	158,435.24
N/A	197	0.00	0.00	0.00	0.00	0.00	0.00
<b>00532 Totals:</b>	<b>23037</b>	<b>5,324,689.14</b>	<b>0.00</b>	<b>0.00</b>	<b>1,167.78</b>	<b>0.00</b>	<b>5,325,856.92</b>



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 5/1/2024 to 5/31/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	706	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 10/1/2023 to 5/31/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	3510	0.00	0.00	0.00	0.00	0.00	0.00

## CLAIMS PAID BY MONTH

Paid Date: 10/1/23 to 5/31/24

Location Name	Month	Hospital	Laboratory	PCP	Speciality	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Speciality PEPM	Facility PEPM
<b>00532 - West Volusia Hospital Authority</b>																
DeLand	03-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DeLand	04-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	2	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<b>Subtotal:</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>4</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
Deltona	05-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	1	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<b>Subtotal:</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>1</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
miCareDeLand	10-2023	\$91,816.35	\$13,613.00	\$0.00	\$124,891.59	\$0.00	1532	\$230,320.94	\$0.00	852	\$270.33	\$107.77	\$15.98	\$0.00	\$146.59	\$0.00
miCareDeLand	11-2023	\$103,725.42	\$16,686.73	\$0.00	\$141,229.30	\$0.00	1683	\$261,641.45	\$0.00	860	\$304.23	\$120.61	\$19.40	\$0.00	\$164.22	\$0.00
miCareDeLand	12-2023	\$175,720.86	\$13,167.09	\$0.00	\$114,600.83	\$0.00	1275	\$303,488.78	\$0.00	851	\$356.63	\$206.49	\$15.47	\$0.00	\$134.67	\$0.00
miCareDeLand	01-2024	\$243,901.78	\$24,175.34	\$0.00	\$176,646.00	\$0.00	1967	\$444,723.12	\$0.00	881	\$504.79	\$276.85	\$27.44	\$0.00	\$200.51	\$0.00
miCareDeLand	02-2024	\$71,806.12	\$22,274.00	\$0.00	\$99,965.61	\$0.00	1425	\$194,045.73	\$0.00	889	\$218.27	\$80.77	\$25.06	\$0.00	\$112.45	\$0.00
miCareDeLand	03-2024	\$241,567.35	\$26,119.63	\$0.00	\$119,295.43	\$0.00	1349	\$386,982.41	\$0.00	918	\$421.55	\$263.15	\$28.45	\$0.00	\$129.95	\$0.00
miCareDeLand	04-2024	\$257,898.22	\$26,472.69	\$0.00	\$135,478.41	\$0.00	1460	\$419,849.32	\$0.00	942	\$445.70	\$273.78	\$28.10	\$0.00	\$143.82	\$0.00
miCareDeLand	05-2024	\$286,930.01	\$23,148.41	\$0.00	\$220,730.33	\$0.00	1803	\$530,808.75	\$0.00	931	\$570.15	\$308.20	\$24.86	\$0.00	\$237.09	\$0.00
	<b>Subtotal:</b>	<b>\$1,473,366.11</b>	<b>\$165,656.89</b>	<b>\$0.00</b>	<b>\$1,132,837.50</b>	<b>\$0.00</b>	<b>12494</b>	<b>\$2,771,860.50</b>	<b>\$0.00</b>	<b>7124</b>	<b>\$389.09</b>	<b>\$206.82</b>	<b>\$23.25</b>	<b>\$0.00</b>	<b>\$159.02</b>	<b>\$0.00</b>
miCareDelton	10-2023	\$240,491.90	\$15,991.46	\$0.00	\$99,201.08	\$0.00	1115	\$355,684.44	\$0.00	514	\$691.99	\$467.88	\$31.11	\$0.00	\$193.00	\$0.00
miCareDelton	11-2023	\$65,021.78	\$10,271.43	\$0.00	\$122,627.30	\$0.00	1052	\$197,920.51	\$0.00	510	\$388.08	\$127.49	\$20.14	\$0.00	\$240.45	\$0.00
miCareDelton	12-2023	\$71,875.83	\$8,055.61	\$0.00	\$61,840.26	\$0.00	945	\$141,771.70	\$0.00	508	\$279.08	\$141.49	\$15.86	\$0.00	\$121.73	\$0.00
miCareDelton	01-2024	\$117,945.03	\$16,983.57	\$0.00	\$150,796.76	\$0.00	1455	\$285,725.36	\$0.00	498	\$573.75	\$236.84	\$34.10	\$0.00	\$302.80	\$0.00
miCareDelton	02-2024	\$96,426.24	\$16,099.63	\$0.00	\$130,012.33	\$0.00	1239	\$242,538.20	\$0.00	499	\$486.05	\$193.24	\$32.26	\$0.00	\$260.55	\$0.00
miCareDelton	03-2024	\$302,299.51	\$19,039.70	\$0.00	\$103,823.64	\$0.00	1071	\$425,162.85	\$0.00	504	\$843.58	\$599.80	\$37.78	\$0.00	\$206.00	\$0.00
miCareDelton	04-2024	\$146,279.01	\$17,121.37	\$0.00	\$176,632.61	\$0.00	1060	\$340,032.99	\$0.00	501	\$678.71	\$291.97	\$34.17	\$0.00	\$352.56	\$0.00
miCareDelton	05-2024	\$285,489.67	\$12,999.56	\$0.00	\$105,659.78	\$0.00	1489	\$404,149.01	\$0.00	517	\$781.72	\$552.20	\$25.14	\$0.00	\$204.37	\$0.00
	<b>Subtotal:</b>	<b>\$1,325,828.97</b>	<b>\$116,562.33</b>	<b>\$0.00</b>	<b>\$950,593.76</b>	<b>\$0.00</b>	<b>9426</b>	<b>\$2,392,985.06</b>	<b>\$0.00</b>	<b>4051</b>	<b>\$590.71</b>	<b>\$327.28</b>	<b>\$28.77</b>	<b>\$0.00</b>	<b>\$234.66</b>	<b>\$0.00</b>
miCarePieroso	10-2023	\$818.41	\$2,657.79	\$0.00	\$8,992.74	\$0.00	101	\$12,468.94	\$0.00	71	\$175.62	\$11.53	\$37.43	\$0.00	\$126.66	\$0.00
miCarePieroso	11-2023	\$14,410.74	\$1,318.11	\$0.00	\$9,658.89	\$0.00	116	\$25,387.74	\$0.00	69	\$367.94	\$208.85	\$19.10	\$0.00	\$139.98	\$0.00
miCarePieroso	12-2023	\$3,296.82	\$1,053.55	\$0.00	\$9,312.94	\$0.00	93	\$13,663.31	\$0.00	65	\$210.20	\$50.72	\$16.21	\$0.00	\$143.28	\$0.00
miCarePieroso	01-2024	\$5,225.70	\$2,055.00	\$0.00	\$6,154.71	\$0.00	124	\$13,435.41	\$0.00	66	\$203.57	\$79.18	\$31.14	\$0.00	\$93.25	\$0.00
miCarePieroso	02-2024	\$20,676.75	\$2,033.97	\$0.00	\$14,369.69	\$0.00	125	\$37,080.41	\$0.00	66	\$561.82	\$313.28	\$30.82	\$0.00	\$217.72	\$0.00
miCarePieroso	03-2024	\$17,087.07	\$1,344.64	\$0.00	\$9,609.95	\$0.00	76	\$28,041.66	\$0.00	67	\$418.53	\$255.03	\$20.07	\$0.00	\$143.43	\$0.00
miCarePieroso	04-2024	\$2,653.34	\$2,037.08	\$0.00	\$3,005.99	\$0.00	56	\$7,696.41	\$0.00	65	\$118.41	\$40.82	\$31.34	\$0.00	\$46.25	\$0.00
miCarePieroso	05-2024	\$3,144.73	\$749.77	\$0.00	\$16,766.86	\$0.00	104	\$20,661.36	\$0.00	66	\$313.05	\$47.65	\$11.36	\$0.00	\$254.04	\$0.00
	<b>Subtotal:</b>	<b>\$67,313.56</b>	<b>\$13,249.91</b>	<b>\$0.00</b>	<b>\$77,871.77</b>	<b>\$0.00</b>	<b>795</b>	<b>\$158,435.24</b>	<b>\$0.00</b>	<b>535</b>	<b>\$296.14</b>	<b>\$125.82</b>	<b>\$24.77</b>	<b>\$0.00</b>	<b>\$145.55</b>	<b>\$0.00</b>
N/A	10-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	58	\$0.00	\$294,578.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2023	\$1,408.34	\$0.00	\$0.00	\$0.00	\$0.00	40	\$1,408.34	\$314,356.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	17	\$0.00	\$318,022.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	6	\$0.00	\$275,272.53	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	02-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	12	\$0.00	\$274,436.64	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	03-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	9	\$0.00	\$274,969.04	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	04-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	25	\$0.00	\$293,619.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	05-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	29	\$0.00	\$327,177.17	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<b>Subtotal:</b>	<b>\$1,408.34</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>196</b>	<b>\$1,408.34</b>	<b>\$2,372,431.84</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
	<b>Total:</b>	<b>\$2,867,916.98</b>	<b>\$295,469.13</b>	<b>\$0.00</b>	<b>\$2,161,303.03</b>	<b>\$0.00</b>	<b>22916</b>	<b>\$5,324,689.14</b>	<b>\$2,372,431.84</b>	<b>11710</b>	<b>\$657.31</b>	<b>\$244.91</b>	<b>\$25.23</b>	<b>\$0.00</b>	<b>\$184.57</b>	<b>\$0.00</b>

### Parameters

Beginning Location:

Ending Location:

Paid Date: 10/1/2023-5/31/2024

Reporting Period: CLIENTYTD

Location: 000-zzzzz

\*\* Census Count Comments: Membership is counted per location, per department, or per plan for each month; an individual with a change may be counted more than one time.



# WVHA miCare Clinic Deland and Deltona

## May 2024 Report

### miCare Utilization

Deland	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	254	228	90%

Deltona	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	169	148	87%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	423	376	88.5%

**Total Hours Available:** Total hours available for members to schedule, minus scheduled Admin Time

**% Total Utilized Hours:** Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment

### Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- The Utilization measures the clinician’s scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 88.5% of the available clinician capacity was used for scheduled appointments; 11.5% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients didn’t attend their scheduled clinic appointment.
  - DeLand - 10%
  - Deltona - 5%

Such no shows create systematic “waste” since this scheduled appointment slot was not available to other health card members.

- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.



## Visit Type Utilization

WVHA miCare Clinic Total Visits for DeLand			
Clinic Services	Number of visits	%	Notes
Total Provider visits	367	41%	Schedulable patient activities
Total Labs	215	24%	Schedulable patient activities
Total Nurse Visits	9	1%	Schedulable patient activities
Total medication pick-up	278		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	20		Don't have a visit type and are not scheduled appointments
<b>Total Visits</b>	<b>889</b>		

### DeLand

- There was a total of 591 clinic visits at the DeLand clinic in May plus 278 medication pick-ups and an additional 20 med pick-ups from the PAP program.
- There were 39 **new patients** that established care at the DeLand clinic last month.
- There were 76 **Physicals** in May – Male/Female Wellness – Established Patients

WVHA miCare Clinic Total Visits for Deltona			
Clinic Services	Number of visits	%	Notes
Total Provider visits	290	46%	Schedulable patient activities
Total Labs	96	15%	Schedulable patient activities
Total Nurse Visits	17	3%	Schedulable patient activities
Total medication pick-up	209		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	22		Don't have a visit type and are not scheduled appointments
<b>Total Visits</b>	<b>634</b>		

### Deltona

- There was a total of 403 clinic visits at the Deltona clinic in May plus 209 medication pick-ups from Deltona as well as 22 med pick-ups from the PAP program.
- There were 22 **new patients** that established care at the Deltona clinic last month.
- There were 40 **Physicals** in May – Male/Female Wellness – Established Patients



## miCare Member Migration

May 2024

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
<b>Total</b>	736	1,481	50%

\*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month.

## PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacture discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members
- The WVHA miCare Clinic care coordinators work with patients to complete the necessary paperwork to qualify for the PAP (Pharmacy Assistance Program) through the pharmaceutical company.

	May 2024	
<b>PAP Summary 5/1/2024- 5/31/2024</b>		
Application Approved	342	\$175,060
Application Pending Approval	3	\$2,175
Application Started but Not Submitted	6	\$3,941
<b>Totals</b>	<b>351</b>	<b>\$181,176</b>
	(Active Applications)	Monthly Savings for <b>May</b>

### Key Insights:

- **487 medications were picked up between both sites.**
- **42 PAP medications were picked between the two locations.**
- **351 patients had applications for pharmacy assistance programs last month.**
- **WVHA avoided \$181,176 of the cost for branded medication in May.**
- **Projected annual cost avoided \$2,174,107**



## The House Next Door

*Serving  
Volusia and Flagler Counties*

Administrative Offices  
804 North Woodland Blvd.  
DeLand, FL 32720  
386-734-7571  
386-734-0252 (fax)

DeLand Service Center  
114 South Alabama Avenue  
DeLand, FL 32724  
386-738-9169  
386-943-8823 (fax)

Flagler Service Center  
160 Cypress Point Parkway  
Palm Coast, FL 32164  
386-738-9169  
386-492-7638 (fax)

Deltona WVHA Office  
840 Deltona Blvd., Suite K  
Deltona, FL 32725  
386-232-2055  
386-860-6006 (fax)



June 3, 2024

West Volusia Hospital Authority

### Monthly Enrollment Report

In the month of May there were 300 appointments to assist with new applications and 26 appointments to assist with pended applications from April-May. For a total of 326 Interviews with clients.

254 applications were submitted for verification and enrollment. Of these, 254 were processed by the end of the month (includes the roll overs, 0 from previous month) leaving the balance of 0 to roll over into June 2024 for approval.

Of the 254 that were processed, 215 were approved, 13 denied, and 26 pended.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

How did clients hear about Program: HND-200/Halifax/FL Hospital-15 Advent Health-10/RAAO-11/Other/Family/Web-18

#### Outreach Efforts:

- Attended West Volusia Community Partners meeting.
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter.
- Communicating with Partners working together to better service the community
- Meeting with new organizations that can possibly benefit from the health Card to partner up with them.
- Attending Events

Respectfully submitted by Gail Hallmon

visit our website at  
[www.thehnd.com](http://www.thehnd.com)



## **Halifax Health Quarterly Report to West Volusia Hospital Authority**

Halifax Health continues to provide exceptional care for WVHA cardholders. The Halifax Health case management teams continue to work with MiCare to ensure hospital inpatients are transitioned appropriately. Halifax Health continues to support WVHA members by providing an expansive list of services within the WVHA district.

The Halifax Health | UF Health Medical Center of Deltona is Deltona's only full-service hospital. With a six-story medical facility that includes a 24-hour emergency room, surgical operating rooms, the latest in diagnostic equipment and plentiful hospital rooms, along with a two-story medical office annex available to service WVHA member needs.

The Halifax Health | UF Medical Center of Deltona provides the following services and more: Cardiology, Gastroenterology, Pediatrics, Infusion Therapy, Radiology, Psychiatry, and Primary Care. Expect new services to be added at the Halifax Health | UF Medical Center of Deltona to better serve patients within the WVHA district as we will inform WVHA as announcements become public.

*[The remainder of this page is intentionally left blank. See next pages for statistics.]*

		WVHA Member Patient Type		
	Month	Inpatient	Outpatient	Grand Total
2022	Jan	8	30	38
	Feb	6	26	32
	Mar	5	33	38
	Apr	5	33	38
	May	5	33	38
	Jun	1	32	33
	Jul	3	28	31
	Aug	3	27	30
	Sep	6	23	29
	Oct	5	22	27
	Nov	5	26	31
	Dec	1	26	27
	<b>2022 Total</b>	<b>53</b>	<b>339</b>	<b>392</b>
2023	Jan	6	31	37
	Feb	3	25	28
	Mar	5	22	27
	Apr	6	32	38
	May	2	18	20
	Jun	5	20	25
	Jul	1	15	16
	Aug	6	23	29
	Sep	2	33	35
	Oct	7	28	35
	Nov	2	23	25
	Dec	5	26	31
	<b>2023 Total</b>	<b>50</b>	<b>296</b>	<b>346</b>
2024	Jan	9	17	26
	Feb	8	27	35
	Mar	10	31	41
	<b>2024 Total</b>	<b>29</b>	<b>109</b>	<b>138</b>

## WVHA Members Served by Halifax Health Physicians 2023

Specialty	Visits
Emergency Medicine	269
Hospitalist	257
Cardiovascular Disease	126
Critical Care: Intensive	88
Psychiatry	72
Hematology/Oncology	61
Family Medicine	53
Wound Care	43
Infectious Disease	35
Internal Medicine	33
Gastroenterology	32
General Practice	31
Cardiology	28
Phys. Med. & Rehab.	28
Gynecological/Oncology	15
Pulmonary Disease	11
Neurology	9
Palliative Care	6
Ophthalmology	6
Clinical Cardiac Electrophysiology	5
Urology	5
Medical Oncology	4
Radiation Oncology	2
Pulmonary Critical Care	2
Transplant Surgery	2
<b>Total</b>	<b>1,223</b>

## WVHA Members Served by Halifax Health Physicians 2024

Specialty	Visits
Hospitalist	146
Emergency Medicine	101
Cardiovascular Disease	50
Wound Care	43
Family Medicine	21
Pulmonary Disease	18
Hematology/Oncology	15
General Surgery	15
Critical Care: Intensive	14
Psychiatry	13
Infectious Disease	13
General Practice	13
Gastroenterology	12
Cardiology	11
Pediatric Medicine	8
Phys. Med. & Rehab.	6
Neurology	6
Internal Medicine	4
Gynecological/Oncology	1
Pulmonary Critical Care	1
<b>Total</b>	<b>511</b>

Age Mix		
	Patients	Percent
<20	27	5%
20-29	73	13%
30-39	111	19%
40-49	195	34%
50-59	297	51%
60-69	151	26%
70-79	15	3%
80+	4	1%
<b>Total</b>	<b>873</b>	<b>100%</b>

<b>ER Times – All Patient Types</b>	<b>Arrival to Discharge/Admit Minutes</b>	<b>Arrival to Provider Minutes</b>
-------------------------------------	---	------------------------------------

Halifax Health | UF Health Deltona

188

23

<b>Left Without Being Seen by Provider – All Patient Types</b>	<b>Patients</b>	<b>Percent</b>
--	-----------------	----------------

Halifax Health | UF Health Deltona

49

0.94%

<b><u>Medical Center of Deltona</u></b>	<b><u>JULY 2022</u></b>	<b><u>JULY 2023</u></b>	<b><u>JULY 2024</u></b>
<b><u>Patient Experience (HCAHPS Top Box %)</u></b>			
Overall Hospital Rating 0-10	66%	69%	69%
Willingness to Recommend Hospital	71%	66%	71%
<b><u>Hospital Compare Healthcare Associated Infections (Raw Patient Count)</u></b>			
MRSA	1	1	
CDiff	0	1	1
CLABSI	0	0	0
CAUTI	1	0	1
SSI (Colo)	1	1	0
SSI (Hyst)	N/A	0	N/A

*\*N/A – Procedure was not performed during reporting timeframe*

## AdventHealth DeLand Quality Indicators for West Volusia Hospital Authority

May 2024

- A. Fully accredited by The Joint Commission- [www.jointcommission.org](http://www.jointcommission.org)
- B. Rated A by The Leapfrog Group in Spring 2024 and Top hospital for 2023-  
[www.leapfroggroup.org](http://www.leapfroggroup.org)
- C. No separate specific ER department accreditation
- D. **Customer Satisfaction:** <https://www.medicare.gov>  
Completed surveys-955 Response rate- 20%.

**Patients who reported that their nurses "Always" communicated well: 77%.**

National average: 79%

Florida average: 74%

**Patients who reported that their doctors "Always" communicated well: 75%.**

National average: 79%

Florida average: 74%

**Patients who reported that they "Always" received help as soon as they wanted: 58%.**

National average: 66%

Florida average: 59%

**Patients who reported that the staff "Always" explained about medicines before giving it to them: 61%.**

National average: 62%

Florida average: 56%

**Patients who reported that their room and bathroom were "Always" clean: 73%.**

National average: 72%

Florida average: 68%

**Patients who reported that the area around their room was "Always" quiet at night: 50%.**

National average: 62%

Florida average: 56%

**Patients who reported that YES, they were given information about what to do during their recovery at home: 86%.**

National average: 86%

Florida average: 82%

**Patients who "Strongly Agree" they understood their care when they left the hospital: 50%.**

National average: 52%

Florida average: 47%

**Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).**

66%

National average: 71%

Florida average: 65%

**Patients who reported YES, they would definitely recommend the hospital.**

64%

National average: 69%

Florida average: 65%

**E. Emergency Department Metrics**

- a. Door to Provider:
  - i. (CY 2022) Average: 15 minutes
  - ii. (CY2023) Average: 12 minutes
- b. Door to Discharge:
  - i. (CY2022) Average: 169 minutes
  - ii. (CY2023) Average: 157 minutes
- c. Left Without Being Seen %
  - i. (CY 2022): 1.5%
  - ii. (CY 2023): 0.7%

**F. Annual tracking of Healthcare Associated Infections (Hospital Compare / January 2024):**

- a. Catheter-associated Urinary Tract Infection (CAUTI) Outcome Measure: 0.000
- b. Clostridium difficile Infection (CDI) Outcome Measure: 0.252
- c. Central line-associated Bloodstream Infection (CLABSI) Outcome Measure: 0.294
- d. Methicillin-resistant Staphylococcus aureus (MRSA) Bacteremia Outcome Measure: 1.073
- e. Surgical Site Infection (SSI) for Abdominal Hysterectomy and Colon Procedures Outcome Measure: Not available

- G. LeapFrog Healthcare Associated Infections published 5/1/2024. Scores are published twice annually.**

Additional publicly reported data is available at

<https://ratings.leapfroggroup.org/facility/details/10-0045/adventhealth-deland-deland-fl>



Healthcare-Associated Infections

Infection in the Blood

Hospitals should have fewer than expected central-line associated blood stream infections.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC’s National Healthcare Safety Network (NHSN) to compare the number of infections that happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.



This hospital’s standardized infection ratio (SIR) is: **0.304**

Infection in the Urinary Tract

Hospitals should have fewer than expected catheter-associated urinary tract infections.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC’s National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.



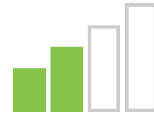
This hospital’s standardized infection ratio (SIR) is: **0.000**

This hospital’s

MRSA Infection

Hospitals should have fewer than expected antibiotic resistant bacterial infections. Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC’s National Healthcare Safety Network (NHSN) to compare the number of infections that happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.

## SOME ACHIEVEMENT



### Surgical Site Infection After Colon Surgery

Hospitals should have fewer than expected surgical site infections after major colon surgery.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.



**ACHIEVED THE STANDARD**

This hospital's standardized infection ratio (SIR) is: **0.000**



## AdventHealth Fish Memorial Quality Indicators for West Volusia Hospital Authority

May 2024

- A. Fully accredited by The Joint Commission- [www.jointcommission.org](http://www.jointcommission.org)
- B. Rated A by The Leapfrog Group [www.leapfroggroup.org](http://www.leapfroggroup.org)
- C. No separate specific ER department accreditation
- D. **Customer Satisfaction:** Hospital Compare- Completed surveys-955 response rate- 20%. **Patients who reported that their nurses "Always" communicated well: 79%.**

National average: 79%

Florida average: 74%

**Patients who reported that their doctors "Always" communicated well: 75%.**

National average: 79%

Florida average: 74%

**Patients who reported that they "Always" received help as soon as they wanted: 68%. National average: 66%**

Florida average: 59%

**Patients who reported that the staff "Always" explained about medicines before giving it to them: 61%.**

National average: 62%

Florida average: 56%

**Patients who reported that their room and bathroom were "Always" clean: 72%.**

National average: 72%

Florida average: 68%

**Patients who reported that the area around their room was "Always" quiet at night: 67%.**

National average: 62%

Florida average: 56%

**Patients who reported that YES, they were given information about what to do during their recovery at home: 85%.**

National average: 86%

Florida average: 82%

**Patients who "Strongly Agree" they understood their care when they left the hospital: 52%.**

National average: 52%

Florida average: 47%

**Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).**

71%

National average: 71%

Florida average: 65%

**Patients who reported YES, they would definitely recommend the hospital. 70%**

National average: 69%

Florida average: 65%

**E. Emergency Department Metrics:**

- a. Door to Provider:
  - i. (CY 2022) Average: 19 minutes
  - ii. (CY2023) Average: 19 minutes
- b. Door to Discharge:
  - i. (CY2022) Average: 166 minutes
  - ii. (CY2023) Average: 148 minutes
- c. Left Without Being Seen %
  - i. (CY 2022): 1.5%
  - ii. (CY 2023): 0.90%
- d. Left Without Being Seen/Day
  - i. (CY2022) Average: 2.75
  - ii. (CY2023) Average: 1.62

**F. Annual tracking of Healthcare Associated Infections (Hospital Compare / January 2024):**

- a. Catheter-associated Urinary Tract Infection (CAUTI) Outcome Measure: 0.533
- b. Clostridium difficile Infection (CDI) Outcome Measure: 0.204
- c. Central line-associated Bloodstream Infection (CLABSI) Outcome Measure: 0.656
- d. Methicillin-resistant Staphylococcus aureus (MRSA) Bacteremia Outcome Measure: 0.947
- e. Surgical Site Infection (SSI) for Abdominal Hysterectomy and Colon Procedures Outcome Measure: Not available

**G. Leapfrog Healthcare Associated Infections published 5/1/2024. Scores are published twice annually.**

Additionally, publicly reported data is available at

[AdventHealth Fish Memorial | Ratings | Leapfrog Group](#)

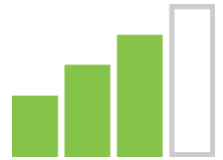


Measure name	Leapfrog's Standard	Hospital's Progress
<b>C. difficile Infection</b>	<p>Hospitals should have fewer than expected colon infections from C. diff bacteria.</p> <p>Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.</p> <p>This hospital's standardized infection ratio (SIR) is: <b>0.158</b></p>	 <p><b>ACHIEVED THE STANDARD</b></p>
<b>Infection in the Blood</b>	<p>Hospitals should have fewer than expected central-line associated blood stream infections.</p> <p>Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.</p> <p>This hospital's standardized infection ratio (SIR) is: <b>1.253</b></p>	 <p><b>LIMITED ACHIEVEMENT</b></p>
<b>Infection in the Urinary Tract</b>	<p>Hospitals should have fewer than expected catheter-associated urinary tract infections.</p> <p>Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.</p> <p>This hospital's standardized infection ratio (SIR) is: <b>0.529</b></p>	 <p><b>CONSIDERABLE ACHIEVEMENT</b></p>

### MRSA Infection

Hospitals should have fewer than expected antibiotic resistant bacterial infections.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.



**CONSIDERABLE  
ACHIEVEMENT**

This hospital's standardized infection ratio (SIR) is: **0.502**

### Surgical Site Infection After Colon Surgery

Hospitals should have fewer than expected surgical site infections after major colon surgery.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare Safety Network (NHSN) to compare the number of infections that actually happened at this hospital to the number of infections expected for this hospital, given various factors. A number lower than one means fewer infections than expected; a number more than one means more infections than expected.



**CONSIDERABLE  
ACHIEVEMENT**

This hospital's standardized infection ratio (SIR) is: **0.423**

**From:** [Elizabeth LaFond](#)  
**To:** [Stacy Tebo](#)  
**Cc:** [Maureen France](#); [AMBS, JENNIFER](#)  
**Subject:** RE: Quarterly reporting  
**Date:** Tuesday, May 7, 2024 11:23:29 AM  
**Attachments:** [image002.png](#)  
[image003.png](#)

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Stacy-

Below please find the information regarding visits, charges and payments received for 1Q 2024 DOS for Empros. Please note all other metric information requested is housed on AdventHealth's systems and will be reported by AdventHealth. We are only reporting information provided by our billing company.

Visits:	202
Total Charges:	\$357,907
Total Pmts Recd	\$22,381.41 (as of 5/6/24)

If you have any questions, please let me know.

Thank you-

**Elizabeth LaFond**  
**Controller**



[Elizabeth.lafond@emprosonline.com](mailto:Elizabeth.lafond@emprosonline.com)

1530 Cornerstone Blvd.  
Suite 120  
Daytona Beach, FL 32117  
Office: 386.310.3521  
Fax: 386.310.2106

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**FIRST AMENDMENT TO THE HOUSE NEXT DOOR 2023-2024  
(Eligibility Determination for WVHA Health Card)  
SERVICES AGREEMENT (“First Amendment”)**

This First Amendment is entered into as of the 20<sup>th</sup> day of June, 2024, between West Volusia Hospital Authority, a special taxing district, public body corporate and politic of the State of Florida in Volusia County, Florida (the "Authority") and THE HOUSE NEXT DOOR ("Grantee").

Whereas, Grantee and the Authority entered into the **THE HOUSE NEXT DOOR 2023-2024 (Eligibility Determination for WVHA Health Card) SERVICES AGREEMENT** dated October 1, 2023 (hereinafter the “Funding Agreement”); and

Whereas, Grantee and the Authority desire to continue with the Program under the Funding Agreement as amended in this First Amendment.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree that the Funding Agreement is amended as follows:

1. Paragraph 3 shall be amended and restated as follows:

**Payment.** In consideration of the Services rendered by HND, the Authority agrees to pay HND provide up to \$525,951.00 (Five Hundred Twenty-Five Thousand Nine Hundred Fifty-One Dollars) in Funding for 12 months of prescreening and eligibility and certification services for 250 Applications per month, with a price reduction of \$15 per Application if less than 250 Applications are processed and a price increase of \$15 per application if over 250 per month [“Maximum Annual Payment”], payable in equal monthly installments within thirty (30) days after HND submits an invoice to the Authority at the end of each calendar month. For purposes of this Payment paragraph, the term “Applications” shall mean those entire household applications that are accepted for final eligibility determination and certification procedures after they have been prescreened pursuant to the procedures summarized in Paragraph 6; provided however, HND agrees not to count as “Applications” those applications are resubmitted for follow-up determinations after being pended during an initial final eligibility determination nor those applications which should have been prescreened prior to submission for a final eligibility determination

2. Any term not defined herein shall have the same meaning as under the Funding Agreement.
3. The provisions of the Funding Agreement shall continue to control the relationship of the parties, except as specifically modified by the content of this First Amendment.

**IN WITNESS THEREOF**, the parties have executed this First Amendment as of the effective day and year set forth above.

**IN WITNESS THEREOF**, the parties have executed this Agreement effective as of the day and year first written above.

**WEST VOLUSIA HOSPITAL AUTHORITY**

By: \_\_\_\_\_  
Jennifer L. Coen, Its Chair  
West Volusia Hospital Authority  
P.O. Box 940  
DeLand, FL 32721-0940  
Date:

ATTEST

By: \_\_\_\_\_  
Voloria L. Manning, Its Secretary

**THE HOUSE NEXT DOOR**

By: \_\_\_\_\_  
Jennifer Nadelkov, Its CEO  
  
Date:

ATTEST

By: \_\_\_\_\_  
\_\_\_\_\_, Its Secretary

## LEGAL UPDATE MEMORANDUM

TO: WVHA Board of Commissioners

DATE: June 11, 2024

FROM: Theodore W. Small, Jr.

RE: West Volusia Hospital Authority – Update for June 20, 2024 Regular Meeting

Summarized below are updates on active legal matters/issues for which some new information has become available since my last legal update. This Memorandum will not reflect updates on matters resolved by a final vote of the Board and thereby already summarized in the May 16, 2024 Regular Meeting Minutes.

### **I. WVHA Health Card Program Eligibility Guidelines.** *[See new info. in italics and bold]*

*[Refer back to Legal Update Memoranda dated 11/17/2008, 4/9/14, 7/19/14, 9/17/14, 11/12/14, 2/11/15, 6/10/2015, 10/7/15, 11/11/15, 3/9/16, 4/12/16 and 5/9/2017 for additional background details.]*

From the inception, the Guidelines were adopted from a legal perspective to establish uniform, fair and non-discriminatory standards to comply with the Enabling Legislation's requirement that tax dollars are spent on primarily individuals who are both "residents" of the Tax District and who are "indigent" as defined within the Guidelines.

It is noteworthy that currently the Guidelines are utilized by WVHA in two distinct ways which are often confused by providers, potential providers and applicants for funding:

1. First, they are utilized by The House Next Door ("THND") to fulfill its contracted administrative responsibility to determine which applicants are eligible for enrollment as members of the WVHA Health Card Program. Once deemed eligible by THND, an applicant receives a Health Card (effective usually for 6 months) which automatically makes them eligible to receive hospital care, primary care, dental care, specialty care and pharmacy benefits at any provider who has signed a funding agreement to provide such services to those who are currently enrolled as members of the WVHA Health Card Program;
2. Second, the Guidelines are incorporated in whole or part as the governing rules for funded agencies to qualify some of their individual clients to become "Program Participants" and thereby eligible for WVHA reimbursement (at a contracted rate) for services at that agency only. Even though these individuals are sometimes required to provide the same information, including proof that they have applied for the ACA and that they are not qualified for Medicaid or other affordable private health insurance, the individuals who qualify through these funded agencies do not receive a Health Card and therefore are NOT automatically eligible to receive other healthcare services available at other funded agencies, the hospitals, specialty care providers, pharmacy benefits, etc.
3. Since on or about 2017, WVHA adopted an annual schedule and process for annually reviewing the Guidelines to reflect the Board's consensus at that November 17, 2017 meeting, including: 1. the addition of all contracted administrative staff or professionals as well as Board members themselves as proposers of EG changes and 2. establishment of an annual EG



review schedule starting with a presentation by the contracted enrollment determination agency of a compilation of proposed changes in March and then after Board review, deliberation and voting by May or June Regular Meeting with the new amendments would take effect in June or July of each year; provided however, the Board would consider amending the EGs more frequently than annually where it is demonstrated by proposers that that such exceptional action is necessary to fulfill the public purposes of WVHA.

4. The current form of the Eligibility Guidelines (particularly as it relates to the basic identity, residency, income and asset requirements) are not substantially different from the form originally drafted over several months in 2008-09 by DRT's Sonni Stover. Ms. Stover borrowed substantially from the form utilized by Halifax Hospital Authority to establish eligibility for its indigent care program. The only real substantial changes from the original form of the Guidelines came as result of the Board's efforts starting in September 2013 to integrate its longstanding policy of being a payer of last resort with the implementation of the new the Affordable Care Act of 2010 ("ACA"). Counsel does not recall many amendments being adopted with less than a unanimous vote of all Board members who were present.

*With that background, counsel recommends approval of the only currently proposed change to Article X "WVHA Assets", Section 10.03(2)(c) raising the limitation on cash surrender value of whole life insurance (as opposed to term or burial insurance) from \$1,500 to \$2,500 before it can be considered as an available asset. From their inception, WVHA's qualification guidelines have mostly tracked Florida Medicaid qualification requirements and this proposed change reflects an increase in the exemption amount that has already been adopted by Florida Medicaid.*

## **II. FIRST AMENDMENT TO THE HOUSE NEXT DOOR 2023-2024 (Eligibility Determination for WVHA Health Card) SERVICES AGREEMENT ("First Amendment")**

Counsel has drafted, circulated and obtained approval from The House Next Door of the First Amendment, which is included in the Board Meeting Materials. As to form only, Counsel recommends approval of the First Amendment to authorize increase of The House Next Door "Funding Limit" for its contracted eligibility and enrollment services by \$3,962.00 as preliminarily approved by WVHA Board at its May 16<sup>th</sup> Regular Meeting. The total Funding Limit amount increased from \$521,989.00 to \$525,951.00.

## **III. Health Card Member Request for Amendment to "Benefit Plan for West Volusia Hospital Authority", revised May 1, 2022 to Allow Prescription Coverage of Ozempic for Weight Loss.**

Counsel has reviewed the various correspondence exchanged between Ms. Tebo, the Health Card Member, WVHA's contracted Third Party Administrator, EBMS and others consulted by Ms. Tebo. Because it seems clear to all consulted that Ozempic is excluded from coverage for the treatment of obesity under WVHA's Benefit Plan Document and that such exclusion is consistent with prevailing industry standards, Counsel will await any Board discussion and direction about whether it desires to revise the WVHA Benefit Plan. Any such revisions would have to become

applicable to all Health Card Members on a going forward basis and may establish a precedent that would require reconsideration of other currently excluded treatments.

**IV. Proposed Negotiated Settlement of Disputed Matters Concerning Site Visit Reports and Extrapolated Analysis on The Healthy Start --Access to Healthcare Services— SMA Outreach and The Healthy Start –Family Services Coordinator Funding Agreements for Periods Covering October 1, 2022-March 31, 2024.**

As directed by the Board during the May Regular Meeting, Counsel reached out to Sarah Papert as the Executive Director of The Healthy Start Coalition of Flagler and Volusia Counties, Inc. (“HSFV”). After thoughtful email exchanges with Ms. Papert and a meeting via Zoom on June 6th to negotiate the final details, Counsel favorably recommends that this matter be resolved with HSFV’s agreement to reimburse approximately 46% of the combined funding received on both the Outreach and Family Services contracts during the period of October 1, 2022-March 31, 2024. The total funding received on both contracts during that period was approximately \$223,819.00. Accordingly, the HSFV Board met on June 11, 2024 and approved in concept the negotiated settlement. Counsel subsequently asked Ms. Papert to send WVHA a written letter confirming all terms. Subject to final review and any follow-up negotiation, Counsel intends to recommend that the WVHA Board accept what will become HSFV’s firm settlement offer with the following key terms:

1. HSFV will reimburse WVHA in the amount of \$102,956.00 (One Hundred Two Thousand Nine Hundred Fifty-Six Dollars) payable to WVHA by HSFV in roughly equal installments over a 3-year period. Starting with its first payment due by August 1, 2024, HSFV agrees to reimburse WVHA the \$102,956.00 amount in 36 monthly payments of \$2,859.89. HSFV further agrees to pay WVHA 5% per annum interest on any amount that is not timely paid to WVHA through these 36 monthly payments, until such outstanding amount is paid. (hereinafter all three terms in this Paragraph 1 referenced collectively as the “Settlement Amount”)
2. For at least 3 years, but for as long as it takes for HSFV to repay the Settlement Amount, HSFV agrees not to apply for any further funding from WVHA.
3. In consideration of HSFV agreement to reimburse the Settlement Amount, WVHA will suspend any further consideration of making formal findings on the validity of the various Site Visit reports (including supplemental Site Visit reports) as prepared by James Moore & Company and the HSFV Self-Audit reports concerning both contracts for the 2022-23 funding period or concerning both contracts for the October 1, 2022-March 31, 2024 period.
4. With its approval of the proposed settlement, WVHA will vote to declare prospectively that upon HSFV’s full payment of the Settlement Amount within 3 years from August 1, 2024, that this matter will be fully and finally resolved by mutual agreement of the parties without need for further factual findings or contract remedies concerning the Funding, Screening, Site Inspection and Public Records contractual

provisions for both programs during the October 1, 2022-March 31, 2024 period.

Counsel is available to respond to individual Board member questions about these negotiations prior to the June 20, 2024 Board meeting. But Counsel strongly recommends against a public rehashing of the back-and-forth negotiations in order to maintain the benefits to both parties of agreeing to disagree and reaching this mutual settlement agreement.

V. **General Compliance with the Sunshine Law and Applicability to Members-Elect Following Their Election, With or Without Opposition** [*See new info. in italics and bold*]

The Government in the Sunshine Law, section 286.011, Florida Statutes, provides in pertinent part:

"All meetings of any board or commission . . . of any agency or authority of any county, municipal corporation, or political subdivision . . . at which official acts are to be taken are declared to be public meetings open to the public at all times, and no resolution, rule, or formal action shall be considered binding except as taken or made at such meeting."

It is impossible to summarize all relevant points of the Sunshine Law, but please note that courts uniformly interpret this provision as prohibiting two or more members of the same board or commission from talking about or discussing any matter on which foreseeable action will be taken by the public board or commission. (If your conversation with another board member concerns personal or business matters unrelated to the Authority, the Sunshine Law does not apply)

Please note that the Sunshine Law DOES apply to "off-the record" chats during meetings or during breaks, written correspondence, telephone conversations and e-mails exchanges between two or more board members if such communication concerns matters likely to come before the Board; provided however, it is permissible for one board member to send correspondence to the rest of the board outside of a public meeting as long as this correspondence does not result in replies or other back and forth exchanges until a public meeting is convened for such discussion and also the correspondence is made available to interested members of the public.

The Sunshine Law also prohibits nonmembers (staff, lawyers, accountants, and members of the public) from serving as liaisons between Board members concerning matters likely to come before the Board.

With the increased use of social media accounts, including Facebook and other community and political blogs, Board members should be mindful of the following Florida Attorney General guidance before posting on Facebook, or other blogs an opinion or viewpoint on matters likely to come before the Board. In AG Opinion 08-07, the Florida Attorney General concluded that the use of a website blog or message board to solicit comment from other members of the board or commission by their response on matters that would come before the board would trigger the requirements of the Sunshine Law. As stated therein:

*"While there is no statutory prohibition against a city council member posting comments on a privately maintained electronic bulletin board or blog, members of the board or commission must not engage in an*

exchange or discussion of matters that foreseeably will come before the board or commission for official action. The use of such an electronic means of posting one's comments and the inherent availability of other participants or contributors to act as liaisons would create an environment that could easily become a forum for members of a board or commission to discuss official issues which should most appropriately be conducted at a public meeting in compliance with the Government in the Sunshine Law. It would be incumbent upon the commission members to avoid any action that could be construed as an attempt to evade the requirements of the law."

*Once our candidates for the Board of Commissioners become "members-elect" either because they ran unopposed or won their election, Government in the Sunshine Law rules will apply to them.*

*Courts have recognized the applicability of section 286.011, Florida Statutes, to members-elect of public boards or commissions. In Hough v. Stemberge, the court concluded that an individual upon immediate election to public office loses his status as a private individual and acquires a position more akin to that of a public trustee. The court thus held that a meeting of an incumbent council member with several council members-elect who would serve together on the city council when sworn into office was subject to the Sunshine Law when the discussion at that meeting concerned matters on which foreseeable action would be taken by the city council.*

*Similarly, the Sunshine Law will prohibit any conversations between incumbent WVHA Board members and any new members-elect about matters which foreseeable action will be taken by WVHA unless these conversations occur at a duly noticed public meeting.*

## **REPORT ON FUNDED AGENCY PROCEDURES AND OBSERVATIONS**

To the Board of Commissioners,  
West Volusia Hospital Authority:

We have concluded our engagement to assist you with the follow-up site visit of Healthy Start Coalition of Flagler and Volusia (HSCFV) to perform limited testing over compliance requirements of funding agreements. This report represents our comments and recommendations based on the procedures performed.

We have performed the follow-up site visit procedures related to the HSCFV Family Services Program client eligibility requirements, which were agreed to by the Board of Commissioners of West Volusia Hospital Authority (WVHA), solely to assist you in connection with the funding agreement compliance of HSCFV Family Services Program. The appropriateness and sufficiency of these procedures is solely the responsibility of the parties specified in this report. In performing the procedures, we relied on the cooperation of the management of HSCFV and the information provided by them, including the accuracy and reliability of such information. Our procedures did not constitute an audit, review, or compilation of the information provided. We make no representation regarding the appropriateness and sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose and we express no level of assurance on them. You have reviewed a draft of our report and confirm that the procedures performed were consistent with those requested by you.

The procedures and the associated findings are as follows:

1. We selected a sample of transactions and tested compliance with contract provisions:

### **HSCFV Family Services Program Sample Selected for Testing**

	<b>Jun-23</b>	<b>Sep-23</b>	<b>Total</b>
<b>Total Participants Served</b>	16	29	45
<b>Participants Selected</b>	5	5	10
<b>% Selected</b>	31%	17%	22%

2. HSCFV is reimbursed an all-inclusive capitated rate per program participant for access to healthcare services provided. We noted the following services were provided for the clients selected for testing:

**HSCFV Family Services Program  
Services Provided to Selected Participants**

<b>Initial Screening Only</b>	8/10	80%
<b>DCF Access Application Assistance</b>	2/10	20%

3. HSCFV is required to determine residency per the terms of the WVHA Eligibility Guidelines. The following chart summarizes our Residency Eligibility testing results and findings:

**HSCFV Family Services Program  
Residency Eligibility Documentation Compliance**

<b>In Compliance (2 Documents)</b>	0/10	0%
<b>Not In Compliance</b>		
No Documentation	7/10	70%
1 Document	2/10	20%
Ineligible/Out-of-State Document	1/10	10%
<b>Total Not In Compliance</b>	<u>10/10</u>	<u>100%</u>

4. HSCFV is required to determine identification per the terms of the WVHA Eligibility Guidelines. The following chart summarizes our Residency Eligibility testing results and findings:

**HSCFV Family Services Program  
Identification Eligibility Documentation Compliance**

<b>In Compliance</b>	2/10	20%
<b>Not In Compliance</b>		
No Documentation	7/10	70%
Ineligible/Out-of-State Document	1/10	10%
<b>Total Not In Compliance</b>	<u>10/10</u>	<u>100%</u>

5. HSCFV is required to determine income eligibility per the terms of the WVHA Eligibility Guidelines. The following chart summarizes our Income Eligibility testing results and findings:

**HSCFV Family Services Program  
Income Eligibility Documentation Compliance**

<b>In Compliance</b>	0/10	0%
<b>Not In Compliance</b>		
No Documentation	10/10	100%
<b>Total Not In Compliance</b>	<u>10/10</u>	<u>100%</u>

6. HSCFV is required to determine assets eligibility per the terms of the WVHA Eligibility Guidelines. The following chart summarizes our Income Eligibility testing results and findings:

**HSCFV Family Services Program  
Assets Eligibility Documentation Compliance**

<b>In Compliance</b>	0/10	0%
<b>Not In Compliance</b>		
No Documentation	10/10	100%
<b>Total Not In Compliance</b>	<u>10/10</u>	<u>100%</u>

The annual budget for HSCFV Family Services Program for the year-ended September 30, 2023 was \$76,331. Since 100% were not in compliance with at least 1 provision, \$76,331 is the amount funded under HSCFV Family Services Program which was potentially not supported in the files by reasonably expected documentation in accordance with the WVHA Eligibility Guidelines and funding agreement, when extrapolated to the entire population.

Recommend that HSCFV procure and keep verifiable forms of proof of residency, identification, income, and assets eligibility within each file for all clients in accordance with the WVHA Eligibility Guidelines, and bill WVHA for services provided in accordance with the Family Services Program funding agreement.

Recommend the Board of Commissioners take appropriate actions based upon findings and recommendations noted in this compliance report. Such actions should include either waiving or requiring repayment of questioned costs and determining whether additional compliance testing is warranted.

We were not engaged to and did not conduct an audit, the objective of which would be the expression of an opinion on the risks affecting WVHA. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We appreciate the opportunity to serve and thank you for your cooperation.

This report is intended solely for the information and use of WVHA, and is not intended to be and should not be used by anyone other than those specified parties.

Daytona Beach, Florida  
June 20, 2024

*James Moore & Co., P.L.*



## **REPORT ON FUNDED AGENCY PROCEDURES AND OBSERVATIONS**

To the Board of Commissioners,  
West Volusia Hospital Authority:

We have concluded our engagement to assist you with the follow-up site visit of Healthy Start Coalition of Flagler and Volusia (HSCFV) to perform limited testing over compliance requirements of funding agreements. This report represents our comments and recommendations based on the procedures performed.

We have performed the follow-up site visit procedures related to the HSCFV Outreach Specialist Services Program participant eligibility requirements, which were agreed to by the Board of Commissioners of West Volusia Hospital Authority (WVHA), solely to assist you in connection with the funding agreement compliance of HSCFV Outreach Specialist Services Program. The appropriateness and sufficiency of these procedures is solely the responsibility of the parties specified in this report. In performing the procedures, we relied on the cooperation of the management of HSCFV and the information provided by them, including the accuracy and reliability of such information. Our procedures did not constitute an audit, review, or compilation of the information provided. We make no representation regarding the appropriateness and sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose and we express no level of assurance on them. You have reviewed a draft of our report and confirm that the procedures performed were consistent with those requested by you.

The procedures and the associated findings are as follows:

1. We selected a sample of transactions and tested compliance with contract provisions:

### **HSCFV Outreach Specialist Services Program Sample Selected for Site Visit**

	<b>Jun-23</b>	<b>Sep-23</b>	<b>Total</b>
<b>Total Participants Served</b>	16	10	26
<b>Participants Selected</b>	5	5	10
<b>% Selected</b>	<u>31%</u>	<u>50%</u>	<u>38%</u>

2. HSCFV provides to WVHA each month's invoices and total hours billed by the Outreach Specialist for the month at an hourly rate of \$39.21. HSCFV provided copies of most recent payroll rate authorizations for Outreach Specialist Services Program and detail payroll reports for the payroll dates covered by the monthly invoice. All information provided agreed to the monthly invoice. HSCFV provides a monthly narrative report of all outreach activities, covering programs and agencies dealt with during each month, specific services provided, monthly results, data collected, services provided, overall program goals, concerns with program implementation along with a monthly utilization report:

**HSCFV Outreach Specialist Services Program  
Services Provided to Selected Participants**

<b>Outreach Activities Performed</b>	10/10	100%
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3. HSCFV is required to determine residency per the terms of the WVHA Eligibility Guidelines. The following chart summarizes our Residency Eligibility testing results and findings:

**HSCFV Outreach Specialist Services Program  
Residency Eligibility Documentation Compliance**

<b>In Compliance (2 Documents)</b>	0/10	0%
<b>Not In Compliance</b>		
No Documentation	7/10	70%
1 Document	3/10	30%
<b>Total Not In Compliance</b>	10/10	100%

4. HSCFV is required to determine identification per the terms of the WVHA Eligibility Guidelines. The following chart summarizes our Identification Eligibility testing results and findings:

**HSCFV Outreach Specialist Services Program  
Identification Eligibility Documentation Compliance**

<b>In Compliance (2 Documents)</b>	3/10	30%
<b>Not In Compliance</b>		
No Documentation	7/10	70%
<b>Total Not In Compliance</b>	7/10	70%

The annual budget for HSCFV Outreach Specialist Services Program for the year-ended September 30, 2023 was \$81,560. Since 100% were not in compliance with at least 1 provision, \$81,560 is the amount funded under HSCFV Outreach Specialist Services Program which was potentially not supported in the files by reasonably expected documentation in accordance with the WVHA Eligibility Guidelines and funding agreement, when extrapolated to the entire population.

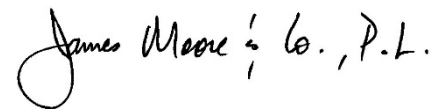
Recommend that HSCFV procure and keep verifiable forms of proof of residency and identification within each file for all participants in accordance with the WVHA Eligibility Guidelines, and bill WVHA for services provided in accordance with the Outreach Specialist Program funding agreement.

Recommend the Board of Commissioners take appropriate actions based upon findings and recommendations noted in this compliance report. Such actions should include either waiving or requiring repayment of questioned costs and determining whether additional compliance testing is warranted.

We were not engaged to and did not conduct an audit, the objective of which would be the expression of an opinion on the risks affecting WVHA. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We appreciate the opportunity to serve and thank you for your cooperation.

This report is intended solely for the information and use of WVHA, and is not intended to be and should not be used by anyone other than those specified parties.

A handwritten signature in black ink that reads "James Moore & Co., P.L." The signature is written in a cursive, flowing style.

Daytona Beach, Florida  
June 20, 2024

## WEST VOLUSIA HOSPITAL AUTHORITY AGENDA MEMO

TO: WVHA Commissioners

FROM: Stacy Tebo, WVHA Administrator

RE: Request from Card Member to Eliminate Obesity/Weight Loss from Plan Exclusions

DATE: June 11, 2024

Weight loss medication and surgery are excluded from the WVHA benefit plan. This is the applicable section in the list of exclusions:

**(42) Obesity.** Care and treatment of obesity, weight loss or dietary control whether or not it is, in any case, a part of the treatment plan for another illness is excluded, except as specifically stated as a benefit under this Plan.

The card member emailed the following to me:

*"I am a patient through Mycare and I believe we need a treatment for obesity such as injections , pills or weight loss surgery. If you had some type of program like this there would probably be lesser people with obesity and maybe our health would be better where we wouldn't need certain medications and would not be in chronic pain like myself. Due to my chronic pain I am unable to exercise so I would really appreciate it if you would consider some type of treatment , thank you."*

Commissioner Roger Accardi is a pharmacist and has been running a pharmacy for over fifty years. He is unaware of any insurance carriers that cover weight loss medications. He said that is the standard and is not new.

I consulted with EBMS regarding the industry standard. This is the response from Rose Alberts:

*"Yes, it is industry standard to not cover treatment of weight loss either surgically or with medications. I checked with the EBMS team and found that of their entire block of business they only have one self-funded group that they could find that is presently allowing Weight loss drugs (like Ozempic) only to be covered through their PBM with restrictions. Our recommendation is a flat denial or exclusion while working with the provider on alternatives for the member."*

## **WEST VOLUSIA HOSPITAL AUTHORITY AGENDA MEMO**

TO: WVHA Commissioners  
FROM: Stacy Tebo, WVHA Administrator  
RE: Approval of Survey Proposal from Blackwell & Associates  
DATE: June 4, 2024

A survey of the clinic property on W. Plymouth Avenue (Parcel ID 700901380019) is needed for the generator permit. I contacted eight surveyors, and three responded with a quote. The parcel includes three addresses: 842, 844, and 846. Although we use the address of 844, the property appraiser lists it as 842. I searched the WVHA records and found a survey done in 2010 when WVHA purchased part of the property at 846; this survey was performed by Blackwell & Associates, and they lowered their initial quote from \$850 to \$650 after I emailed it to them. These are the three quotes:

Efird Surveying Group, Inc. \$2,500

Scott's Surveying Services, Inc. \$1,900

Blackwell & Associates Land Surveyors, Inc. \$650

If the Board approves the \$650 expense, Blackwell & Associates can schedule the work for the week of July 1<sup>st</sup>.

# Blackwell & Associates

## LAND SURVEYORS, INC

Phone: (386) 734-8050  
Fax: (386) 734-7660

Office Address  
995 West Volusia Avenue  
DeLand, Florida 32720

Surveying Central Florida since 1979

May 31, 2024

**Proposal For Parcel ID #  
700901380019 - 842 W  
PLYMOUTH AVE,  
DELAND 32720.**

Blackwell & Associates is pleased to submit this proposal for Professional Land Surveying services. This Proposal is valid for 48 hours. Spots are limited.

A Boundary Survey Drawing for the above referenced property is \$650.

We will schedule the field work for the week of July 1st. After the field work is completed, your survey drawing will take 10-14 business days for completion and ready for pickup. The deliverables will include four signed and sealed copies of the survey and a signed and sealed PDF. All work performed will be in accordance with Florida Standards of Practice, Chapter 5J-17 FAC and Chapter 472 & 718 Florida Statutes. The survey work will be under the direct supervision of a Florida Licensed Professional Surveyor and Mapper.

Payment – Each minimum of each inquiring must be made in full before we can get you on the schedule.

Should you have any questions concerning this proposal or require additional information please contact Me at this office.

Thank you.

**Policy for any Cancellations : Appointment Cancellation**

When you book your appointment, we are holding a space on our calendar that is no longer available to other clients, if cancellation is necessary, we require that you call at least [ 1-2 weeks ] in advance before appointment and **any debit/credit card refunds will be charged a 3.5% percent fee subtracted from the total invoice.** Appointments are in high demand, and your advanced notice will allow other clients access to that appointment time. If you need to cancel your appointment, please call us at [386-734-8050] between the hours of [8am – 4:30pm]. you may leave a detailed voicemail message. We will return your call as soon as possible.

Sincerely,  
Megan Blackwell

Proposal Accepted By:

\_\_\_\_\_  
Signature of Responsible Party

\_\_\_\_\_  
Printed Name of Responsible Party

Blackwell & Associates Land Surveyors,  
Inc.  
995 West Volusia Avenue  
DeLand, FL 32720

Invoice

Date	Invoice #
6/4/2024	09-17394

Bill To
West Volusia Hospital Authority Stacy Tebo

Terms	Date Ordered

Item	W.O. No.	Description	Rate	Amount
Recertification Su...	5-72-10	Part Block 62 Corporation Map of the City of DeLand - 842 W. Plymouth	650.00	650.00
			<b>Total</b>	\$650.00
			<b>Payments/Credits</b>	\$0.00

Phone #	Fax #	E-mail
3867348050	386-734-7660	info@blackwellsurveying.com

## **WEST VOLUSIA HOSPITAL AUTHORITY**

### **AGENDA MEMO**

TO: WVHA Commissioners

FROM: Stacy Tebo, WVHA Administrator

RE: Approval of Generator Proposal from Vortex Power, LLC

DATE: June 12, 2024

A standby generator is needed to power a portion of the DeLand clinic to protect the medication and vaccines stored there in the event of a power outage. There is room in DeLand for the medication and vaccines stored in Deltona to be moved if a hurricane or tropical storm is headed our way. There is funding available in the Building Repairs line item for this project. I contacted seven companies for generator installation quotes and received three.

Two quoted Generac 24Kw generators, and the third quoted a Briggs & Stratton 26Kw generator. Generac has a 5-year limited warranty, with parts and labor covered in years 1-2, parts only in year 3, and major components only in years 4-5. The Briggs & Stratton warranty covers parts and labor for ten years. Yearly maintenance is not included in the quotes and should cost between \$200 to \$300 which includes the new filter and oil. The Generac model holds 2 quarts of oil, and the Briggs model holds 2  $\frac{3}{4}$  quarts of oil. Both generator types can be fueled by natural gas or propane. Fuel is not included in the quotes. The City of DeLand prefers the electrician to pull the permit with the gas contractor listed as a sub-contractor. Originally, I thought we would need propane due to inaccurate information regarding natural gas availability. However, I spoke to a manager at FL Public Utilities, and there is a gas line in front of the property on W. Plymouth. I will have final information on the fuel choice at the July meeting.

I'm recommending that we use Vortex Power for the Briggs & Stratton generator for a total of \$13,430. I've verified the electrician's active license number with the Department of Business & Professional Regulation, and there are no complaints against the license listed. He will also dispose of an old metal trash container behind the clinic that miCare has never utilized. This container is about 3' by 5' and



is in the preferred location for the generator. The total cost is to be paid in 3 payments. The 1<sup>st</sup> is \$8,272 for the generator and transfer switch. Once the generator is set, the 2<sup>nd</sup> payment is \$2,579. The final balance of \$2,579 is due at training. I am asking for the \$8,272 to be included in the approved estimated expenditures prior to the July 18<sup>th</sup> meeting. It is not included in the check register for this week's payables.

I have included the DeLand permitting requirements for your information. A signed notice of commencement is required for projects valued at \$2,500 or higher, and the city must have it before they perform the first inspection. Chair Coen will need to sign the notice when it is ready.

The recommended motion would be to approve the proposal from Vortex Power, LLC and authorize Chair Coen's signature on the Notice of Commencement.



# City of DeLand

*"The Athens of Florida"*

- Building Division -

120 S. Florida Ave DeLand, FL 32720

Phone: 386-626-7007 / Fax: 386-626-7135

## REQUIREMENTS FOR PERMITTING PERMANENT GENERATORS

We will issue a permit for a generator to either an electrical contractor or an owner/builder.

The gas contractor and the gas company (if applicable) will need to be listed as a sub-contractor on the permit application. **They may pull a separate permit, however this will delay electrical permit issuance.**

The information required at the time of application is this completed form, a completed permit application, owner/builder affidavit (if applicable), digital site plan (with below information shown) and a Notice of Commencement (if project is valued at \$2,500.00 or more.) This Notice of Commencement will be required before the first inspection.

### SITE PLAN INFORMATION:

The following needs to show on the site plan as to the size and location. Please mark the applicable check boxes as to which documentation has been submitted.

- ☐ Label all streets adjoining the property
- ☐ Show "North" Arrow
- ☐ Identify scale to which the site plan is prepared (example 1/4" = 1')
- ☐ All property lines must be indicated including dimensions \_\_\_\_\_ Lakes, wetlands
- ☐ The distance of the setbacks from adjacent property lines
- ☐ All driveways, sidewalks, and/or paved areas
- ☐ Propane Tank Location (If Applicable Highlight area of work)
- ☐ Distance shown from property lines to all structures
- ☐ BTU load of Generator \_\_\_\_\_

### FUEL SOURCE INFORMATION:

- ☐ Natural Gas
- ☐ Propane
- ☐ Gasoline
- ☐ Diesel

**Tank:** ☐ Above Ground ☐ Below Ground Size \_\_\_\_\_ (gallons)

Gas: Line Type \_\_\_\_\_ Size: \_\_\_\_\_ Length of Run \_\_\_\_\_

### GENERATOR INFORMATION:

- ☐ Generator Manufacturer \_\_\_\_\_
- ☐ Installation Instructions
- ☐ Transfer Switch and disconnect location \_\_\_\_\_ Amp capacity
- ☐ Capacity of generator in KW \_\_\_\_\_
- ☐ Load Calculations for sub-panel or panel connected to the generator which is within the generator capacity **OR** show the generator overcurrent protection capacity \_\_\_\_\_
- ☐ Riser Diagram for wire sizing.

# GENERATOR ESTIMATE



259 S. Industrial Drive  
Orange City, FL 32763  
Accounting: 386-279-6575

Date	Estimate #
6/10/2024	2543

NAME/ADDRESS
WVHA STACY TEBO PO BOX 940 DELAND, FL 32721-0940

GENERATOR LOCATION
WVHA STACY TEBO 844 W. PLYMOUTH AVE DELAND, FL 32720 386-626-4870

Qty	Description	Cost	Total
1	MODEL #040664 DEALER EXCLUSIVE 26KW BRIGGS & STRATTON POWER PROTECT SERIES WITH 10YEAR WARRANTY, ALUMINUM ENCLOSURE, 200 AMP TRANSFER SWITCH NEMA 3R, SED	8,272.00	8,272.00
1	CUSTOM CERTIFIED ELECTRICAL INSTALL WITH MATERIALS	3,450.00	3,450.00
1	36X52 PRECAST HURRICANE RATED CONCRETE PAD	275.00	275.00
1	12V GENERATOR BATTERY	150.00	150.00
1	PERMITTING /JOB ORGANIZATION FEES	650.00	650.00
1	FREIGHT	238.00	238.00
1	SMM SMART MANAGEMENT MODULE	195.00	195.00
1	DELIVERY, SET UP, START UP, TRAINING	200.00	200.00

<b>Total</b>	<b>\$13,430.00</b>
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SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

ESTIMATE IS BASED ON CASH OR CHECK PAYMENTS. ESTIMATE DOES NOT INCLUDE GAS HOOKUP. THIS ESTIMATE IS VALID FOR 60 DAYS.

# INVOICE

Date	Invoice #
6/12/2024	83590

Bill To
WVHA STACY TEBO PO BOX 940 DELAND, FL 32721-0940

Ship To
WVHA STACY TEBO 844 W. PLYMOUTH AVE DELAND, FL 32720 386-626-4870

Thank you for your business. Invoice is due upon receipt unless otherwise specified.

Quantity	Description	Price Each	Amount
1	MODEL #040664 DEALER EXCLUSIVE 26KW BRIGGS & STRATTON POWER PROTECT SERIES WITH 10YEAR WARRANTY, ALUMINUM ENCLOSURE, 200 AMP TRANSFER SWITCH NEMA 3R, SED	8,272.00	8,272.00
1	CUSTOM CERTIFIED ELECTRICAL INSTALL WITH MATERIALS	3,450.00	3,450.00
1	36X52 PRECAST HURRICANE RATED CONCRETE PAD	275.00	275.00
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1	PERMITTING /JOB ORGANIZATION FEES	650.00	650.00
1	FREIGHT	238.00	238.00
1	SMM SMART MANAGEMENT MODULE	195.00	195.00
1	DELIVERY, SET UP, START UP, TRAINING	200.00	200.00
	\$8,272.00 DUE. REMAINING BALANCE IS SPLIT INTO TWO EQUAL PAYMENTS. ONE DUE UPON SETTING AND FINAL PAYMENT DUE UPON STARTUP.		
		<b>Subtotal</b>	\$13,430.00
		<b>Sales Tax (0.0%)</b>	\$0.00
		<b>Total</b>	\$13,430.00
		<b>Payments</b>	\$0.00
		<b>Balance</b>	\$13,430.00

FOR ALL ACCOUNTING QUESTIONS PLEASE CALL TINA AT 386-279-6575. ALL SALES ARE FINAL.



# Electric Company, Inc.

—Commercial, Residential, Industrial Wiring

952 Big Tree Road  
South Daytona, FL 32119  
Phone 386-767-5895  
Fax 386-767-6260  
EC00001538  
www.GilesElectricCompany.com

## PROPOSAL

Date **May 10, 2024**

Company Name	West Volusia Hospital Authority	Job Name	24 Kw Generator
Contact	Stacy Tebo	Job Contact	Stacy Tebo
Address	844 West Plymouth Avenue	Job Address	844 West Plymouth Avenue
CSZ	Deland, FL 32721	Job CSZ	Deland, FL 32720
Phone	386-847-2403	Email	<a href="mailto:stebo@westvolusiahospitalauthority.org">stebo@westvolusiahospitalauthority.org</a>

We hereby submit specified estimate for

to include the following:

Install (1) New Generac 24Kw Generator - Model #7210 with Mobile Link	\$ 17,500.00
Install (1) New Generac 200A SER Automatic Transfer Switch - Model 7210-10	
Install (4) Generac 50A/100A Smart Management Modules - Model #7000	
Install (1) New Battery in 24Kw Generator	
Install (1) New 4" Generac Genpad	
Clean Up and Inspection	
In-Service Training with Customer provided at Completion of install	
All Generator Parts are Generac Certified Parts	
Gas service not included and to be provided by owner.	
50% Deposit With Signed Proposal	
50% Paid Upon Completion	

- Price includes all items listed above.
- Should permitting be required, this proposal is contingent upon permit approval by the Authorities Having Jurisdiction. Should such authorities require design changes, this proposal may have to be modified.
- Proposal is based on a 40 hour work week, 8 hours per day, Monday through Friday, 7:30am to 4:00pm.
- Materials and workmanship are warranted for one (1) year. Lightning, vandalism & abuse are not included.
- We are prepared to start work upon receipt of a signed contract or a signed copy of this proposal.

We Propose to hereby furnish material and labor; complete in accordance with the above specifications, for the sum of: <b>Seventeen Thousand Dollars Five Hundred Dollars and 00/100</b>	
Payment to be made as follows:	See Terms Above
<small>All material is guaranteed to be as specified above. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workers Compensation Insurance. A 1.5% monthly late fee will be assessed on all outstanding balances 30 days past due. Giles Electric Company, Inc. shall be entitled to recover the entire cost of collection for any amounts due and owing under this agreement or in conjunction with this agreement including, but not limited to, a reasonable attorneys fee, all court costs expended, and any other costs of collection whether suit is instituted or not. Venue shall be in Volusia County, Florida.</small>	Authorized Signature: <u>Eric Fraine</u> Name: <u>Eric Fraine</u> Service Manager Note: This proposal may be withdrawn by us if not accepted within 30 days.
<b>ACCEPTANCE OF PROPOSAL</b> The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.	
Date of Acceptance: _____	Signature: _____ Name: _____

## GENERATOR MAINTENANCE OF FLORIDA

www.generatormaintenanceofflorida.com

**386-631-8982**

generatormaintenanceofflorida@gmail.com

NAME <i>Primary Care Clinic % Greshen Soto</i>		DATE <i>4/10/24</i>
ADDRESS <i>844 W. Plymouth Ave. Deland</i>		<i>WVHA</i>
PHONE # <i>386-956-6753</i>	P.O. #	
EMAIL		

SQ FT LIVING SPACE	LOADS UNDER GAS	SERVICE AMPS	# OF MAIN BREAKERS
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### ESTIMATE CONTRACT FOR GENERATOR INSTALLATION

(HOOKUP INCLUDES FUEL REGULATOR AND UP TO 15 FEET OF LINE/PIPING. DOES NOT INCLUDE FUEL.)

QTY	ITEM DESCRIPTION	PRICE	QTY	ITEM DESCRIPTION	PRICE
	10 KW	\$3,879	<i>1</i>	<i>2 Day</i> 120 GALLON TANK	<u>\$3,499</u>
	14 KW	\$4,797		<i>4 Day</i> 250 GALLON TANK	\$4,799
	18 KW	\$5,769		LEASE - 120 GAL \$2,000 DOWN	\$200 PER YEAR
	22 KW	\$6,279		LEASE - 250 GAL \$2,750 DOWN	\$350 PER YEAR
<i>1</i>	24 KW <i>100 Amps</i>	<u>\$6,529</u>		CONNECT TO EXISTING FUEL SVC	\$1,599 (UP TO 15FT)
	26 KW	\$7,139		TANK BURIAL	\$999
	30 KW	\$12,439		HURRICANE PAD	\$500
	48 KW	\$19,079		TANK MONITOR	\$485
<i>1</i>	TRANSFER SWITCH	<u>\$1,399</u>		EXTRA LINE AFTER 15 FEET	\$25 PER FOOT
	ATS W/ BREAKERS	\$2,299		BURIAL OF LINE AFTER 15 FEET	\$25 PER FOOT
<i>1</i>	AIR COOLED PAD	<u>\$500</u>		5 YEAR WARRANTY	\$595
	LIQUID COOLED PAD	\$2,499		7 YEAR WARRANTY	\$895
<i>1</i>	BATTERY	<u>\$295</u>		10 YEAR WARRANTY	\$1,095
<i>1</i>	START UP	<u>\$375</u>		SERVICE CONTRACT	\$300
	PRIVACY FENCING	\$465			
	LOAD SHED	\$385			
	SUB PANEL	\$885			
<i>1</i>	ELECTRIC HOOKUP (UP TO 15' WIRE)	<u>\$2,999</u>			

SUBTOTAL		TAX	<i>535</i>	TOTAL	<i>16,877</i>
PERMIT SERVICE	<u>\$385</u>	SHIPPING	<i>361</i>	DEPOSIT	
				BALANCE	

**SIGN UP TODAY FOR  
A \$1000 DISCOUNT OR  
A 10 YEAR WARRANTY**

SIGNATURE X \_\_\_\_\_ DATE \_\_\_\_\_

**WE GUARANTEE TO BEAT ANY WRITTEN ESTIMATE FOR THE SAME SERVICE BY \$1000.**

CUSTOMER IS RESPONSIBLE FOR ANY ADJUSTED EXPENSES OR UPGRADES. THIS ESTIMATE REQUIRES A DEPOSIT AND ADJUSTED ACTUAL BALANCE IS DUE BEFORE ACTIVATION. GENERATOR MAINTENANCE OF FLORIDA IS NOT RESPONSIBLE FOR ANY PROBLEM OR DAMAGE THAT MAY OCCUR AS A RESULT OF SERVICES, INCLUDING CONCRETE/STUCCO REPAIR. DEALER DOES NOT GUARANTEE TIMING FOR PERMIT APPROVAL OR FACTORY SHIPPING. CUSTOMER WILL PROVIDE PROPERTY SURVEY AND HOA APPROVAL. THERE IS A 3% FEE FOR ALL CREDIT CARD PAYMENTS. ALL SALES FINAL. NO REFUNDS. \*PLEASE MAKE CHECKS PAYABLE TO: GENERATOR MAINTENANCE OF FLORIDA  
\*PLEASE MAIL CHECKS TO: 509 KINGWAY DRIVE, DELTONA, FL 32725

## Article X. WVHA Assets

### Section 10.01 Purpose

To identify sources, calculation and verification of assets and how it relates to the WVHA Health Card eligibility process

### Section 10.02 Policy

The WVHA Board will set the asset levels allowable for inclusion into the WVHA programs.

### Section 10.03 Procedures

The following are considered assets that are **excluded** from asset calculations.

#### 1. Assets Excluded

- a. One homestead-A homestead is defined as a house, trailer, boat or motor vehicle in which the family unit resides.
- b. Household furnishings
- c. One automobile in operating condition
- d. Clothing
- e. Tools used in employment
- f. Cemetery plots, crypts, vaults, mausoleums and urns
- g. Produce and animals raised for the applicant's personal home consumption
- h. Long term fixed retirement accounts (e.g., 401K, 403B, IRA, SEP). Income from these accounts will still be included when calculating household income.
- i. Assets that are jointly owned by an applicant who is deemed a victim of domestic violence can be excluded when that asset is jointly owned with the accused and the applicant is no longer residing in the homestead.
  - i. Official court documentation, such as a restraining order, must be supplied as proof that the applicant is a victim of domestic violence.
  - ii. The WVHA Health Card program will require a certified statement from a court official, or a notarized statement from the applicant attesting that the applicant is unable to liquidate the subject asset because of a domestic violence situation.

In order to be considered, an asset must first be "available" to the applicant or family unit. An asset is available if the applicant or member of the family unit has the right, authority or power to liquidate the property or his share of the property. The following assets, if "available," must be considered toward the asset limit:

#### 2. Assets to be considered

- a. Checking and saving accounts- the value of a checking or savings account excludes amounts deposited in the four (4) weeks prior to application because such funds are counted as income.
- b. Equity value of real property other than homestead. The value is verified by the county appraiser of the county in which the property is located. The equity value is determined by subtracting the amount of any encumbrances from the value of the asset. The encumbrances subtracted from the property value (for the purpose of the asset calculation under this program) must be tied to the property through formalized legal obligation. Generally, this is a recorded lien or mortgage where the financial institution retains the title to a property until the borrower repays the amount, in turn prohibiting the owner from exercising full control over their property (i.e., receiving payment from a buyer when selling or transferring the title). An unrecorded loan provided to the property owner [for example a loan from a friend or family member] is not considered an encumbrance for asset amount determination.
- c. Cash surrender value of life insurance, if the combined face value of all policies owned by the family unit exceeds ~~\$1,500~~ \$2,500.

**WEST VOLUSIA HOSPITAL AUTHORITY**

**FINANCIAL STATEMENTS**

**MAY 31, 2024**





## ACCOUNTANTS' COMPILATION REPORT

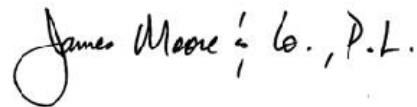
To the Board of Commissioners,  
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of May 31, 2024, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida  
June 20, 2024



**WEST VOLUSIA HOSPITAL AUTHORITY  
BALANCE SHEET - MODIFIED CASH BASIS  
MAY 31, 2024**

**ASSETS**

Ameris Bank - operating	\$ 1,316,494
Ameris Bank - MM	8,965,981
Ameris Bank - payroll	38,630
Mainstreet Community Bank - EBMS operational escrow	200,000
Mainstreet Community Bank - MM	5,702,585
Surety Bank - MM	1,580,533
Mainstreet Community Bank - Certificates of deposit	5,607,059
Prepaid items and deposits	2,000
<b>Total Assets</b>	<b><u><u>\$ 23,413,282</u></u></b>

**FUND BALANCE**

<b>Total Fund Balance</b>	<b><u><u>\$ 23,413,282</u></u></b>
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See accountants' compilation report.

**WEST VOLUSIA HOSPITAL AUTHORITY**  
**STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS**  
**FOR THE ONE MONTH AND EIGHT MONTHS ENDED MAY 31, 2024**

	One Month Period Actual	Year to Date Actual	Annual Budget	Amount Remaining Budget Balance	Percent Budget Used
<b>Revenues</b>					
Ad valorem taxes	\$ 497,766	\$ 15,451,535	\$ 15,700,000	\$ 248,465	98%
Interest income	64,544	433,975	400,000	(33,975)	108%
Other income	529	102,713	-	(102,713)	0%
Total revenues	<u>562,839</u>	<u>15,988,223</u>	<u>16,100,000</u>	<u>111,777</u>	<u>99%</u>
<b>Expenditures</b>					
Healthcare expenditures					
Hospitals					
Halifax Hospital	106,433	958,146			
AdventHealth	155,305	1,008,728			
Total hospitals	<u>261,738</u>	<u>1,966,874</u>	3,000,000	1,033,126	66%
Specialty Care Services					
Specialty Care - ER	6,868	44,509			
Specialty Care - Non-ER	401,998	2,318,714			
Total Specialty Care Services	<u>408,866</u>	<u>2,363,223</u>	3,500,000	1,136,777	68%
Emergency Room Care	82,910	581,545	1,000,000	418,455	58%
Primary Care	212,083	1,616,096	2,500,000	883,904	65%
Pharmacy	6,939	231,781	900,000	668,219	26%
Florida Dept of Health Dental Svcs	14,694	96,982	150,000	53,018	65%
Hispanic Health Initiatives	8,000	47,900	75,000	27,100	64%
Community Legal Services	-	41,303	105,833	64,530	39%
Rising Against All Odds	16,525	119,700	167,683	47,983	71%
HSCFV - Outreach	-	34,191	81,560	47,369	42%
HSCFV - Fam Services	-	31,737	76,331	44,594	42%
The House Next Door	4,086	19,594	45,000	25,406	44%
SMA - Homeless Program	3,693	48,349	90,000	41,651	54%
SMA - Residential Treatment	-	550,000	550,000	-	100%
SMA - Baker Act - Match	-	300,000	300,000	-	100%
County Medicaid Reimbursement	234,201	1,873,604	2,810,405	936,801	67%
H C R A - In County	-	37,432	400,000	362,568	9%
H C R A - Outside County	-	2,363	400,000	397,637	1%
The Neighborhood Center	13,975	81,550	125,000	43,450	65%
Healthy Communities Kid Care Outreach	5,127	37,017	72,203	35,186	51%
Other Healthcare Expenditures	-	-	95,872	95,872	0%
Total healthcare expenditures	<u>1,272,837</u>	<u>10,081,241</u>	<u>16,444,887</u>	<u>6,363,646</u>	<u>61%</u>
Personnel services					
Regular salaries and wages	5,588	44,702	67,556	22,854	66%
FICA	428	3,651	5,168	1,517	71%
Retirement	758	6,066	9,843	3,777	62%
Life and Health Insurance	886	6,336	12,000	5,664	53%
Workers Compensation Claims	-	68,986	25,000	(43,986)	276%
Total personnel services	<u>7,660</u>	<u>129,741</u>	<u>119,567</u>	<u>(10,174)</u>	<u>109%</u>

See accountants' compilation report.

**WEST VOLUSIA HOSPITAL AUTHORITY**  
**STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS**  
**FOR THE ONE MONTH AND EIGHT MONTHS ENDED MAY 31, 2024**

	<b>One Month Period Actual</b>	<b>Year to Date Actual</b>	<b>Annual Budget</b>	<b>Amount Remaining Budget Balance</b>	<b>Percent Budget Used</b>
Other expenditures					
Legal Counsel	3,690	39,465	70,000	30,535	56%
Outside Legal Counsel	5,000	35,311	40,311	5,000	88%
Outside Legislative Advisory	6,000	48,000	72,000	24,000	67%
Audit	-	-	20,500	20,500	0%
General Accounting - Recurring	9,500	66,500	114,000	47,500	58%
General Accounting - Nonrecurring	1,188	10,829	10,000	(829)	108%
Application Screening - THND	43,110	301,509	521,989	220,480	58%
Application Screening - RAAO	6,528	31,872	86,746	54,874	37%
TPA Services (EBMS)	36,119	274,461	500,000	225,539	55%
Building Repairs	5,264	26,277	100,000	73,723	26%
Advertising	424	2,604	10,000	7,396	26%
Other Operating Expenditures	948	15,020	15,000	(20)	100%
Tax Collector & Appraiser Fee	9,951	478,241	650,000	171,759	74%
City of DeLand Tax Increment District	-	124,098	125,000	902	99%
Total other expenditures	<u>127,722</u>	<u>1,454,187</u>	<u>2,335,546</u>	<u>881,359</u>	<u>62%</u>
<b>Total expenditures</b>	<u>1,408,219</u>	<u>11,665,169</u>	<u>18,900,000</u>	<u>7,234,831</u>	<u>62%</u>
<b>Excess (deficiency) of revenues over expenditures</b>	<u>\$ (845,380)</u>	<u>\$ 4,323,054</u>	<u>\$ (2,800,000)</u>	<u>\$ (7,123,054)</u>	<u>-154%</u>

See accountants' compilation report.