

**WEST VOLUSIA HOSPITAL AUTHORITY**  
**BOARD OF COMMISSIONERS**  
**REGULAR MEETING**  
**February 15, 2024**  
**5:00 PM**  
**Sanborn Center**  
**815 S. Alabama Avenue, DeLand, FL**  
**AGENDA**

1. Call to Order
2. Pledge of Allegiance Followed by a Moment of Silence
3. Approval of Proposed Agenda
4. Consent Agenda:
  - A. Approval of Minutes - Regular Meeting January 18, 2024
5. Citizens Comments – Comments are limited to three minutes per speaker.
6. Citizens Advisory Committee – Chair Lyda Kiser – Verbal Update on 2/6/24 Meeting
7. Annual Contractual Utilization Reports to the WVHA Board of Commissioners
  - A. Tachara Ferguson-Reid, FL Department of Health Dental Program
  - B. Joshua Vizcaino, The Neighborhood Center
8. Reporting Agenda:
  - A. EBMS January Report – Written Submission
  - B. WVHA miCare Clinic DeLand/Deltona January Report – Written Submission
  - C. The House Next Door (THND) January HealthCard Report
  - D. Emergency Services 4<sup>th</sup> Quarter of 2023 (Oct – Dec)
    1. Halifax Health | UF Health – Medical Center of Deltona
    2. Advent Health DeLand & Advent Health Fish Memorial
9. Discussion Items:
  - A. One Voice for Volusia 2024 Health and Resource Summit
  - B. Letter of Appreciation for CAC Member Jacquie Lewis
  - C. CAC Appointment – Commissioner Craig – Thelma Belton
10. Administrator Report
11. Finance Report
  - A. January Financials
  - B. Approval of Disbursements – Check Register & Estimated Expenditures
12. Legal Update
13. Adjournment

If any person decides to appeal any decision made by the WVHA with respect to any matter considered at this meeting or hearing he/she will need a record of the proceedings, and for such purpose he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based (FS 286.0105). Individuals with disabilities needing assistance to participate in any of these proceedings should contact the WVHA Administrator at least three (3) working days in advance of the meeting date and time at (386) 626-4870.

**WEST VOLUSIA HOSPITAL AUTHORITY  
BOARD OF COMMISSIONERS REGULAR MEETING**

Sanborn Center Ballroom B  
815 S. Alabama Avenue, DeLand, FL  
January 18, 2024  
5:00 PM

**Those in Attendance:**

Commissioner Voloria Manning  
Commissioner Roger Accardi  
Commissioner Judy Craig (arrived at 5:09 p.m.)  
Commissioner Jennifer Coen  
Commissioner Donna Pepin

**CAC Members Present:**

Jennifer Moore

**Others Present:**

Attorney for the Authority: Theodore Small, Law Office of Theodore W. Small, P.A.  
CPA for the Authority: Webb Shephard, James Moore & Co.  
WVHA Administrator Stacy Tebo

**Call to Order**

Chair Coen called the meeting to order. The meeting took place at the Sanborn Center Ballroom B, located at 815 S. Alabama Ave., DeLand, Florida, having been legally noticed in the Daytona Beach News-Journal, a newspaper of general circulation in Volusia County, commencing at 5:04 p.m. The meeting was opened with The Pledge of Allegiance followed by a moment of silence.

**Election of Officers**

**Open Floor for Nomination of Chair**

Commissioner Craig nominated Commissioner Coen. Commissioner Manning nominated herself. There were no other nominations, and nominations were closed.

A paper ballot was utilized for a vote. Mr. Shephard and Ms. Tebo counted the ballots, and Ms. Tebo announced that Jennifer Coen was elected Chair.

**Chair Continues with Nominations and Election of Remaining Officers  
Vice-Chair**

Commissioner Pepin nominated Commissioner Manning. There were no other nominations, and by acclamation she was elected Vice-Chair.

**Secretary**

Commissioner Pepin nominated Commissioner Craig. There were no other nominations, and by acclamation she was elected Secretary.

**Treasurer**

Commissioner Accardi nominated Commissioner Pepin. There were no other nominations, and by acclamation she was elected Treasurer.

**Approval of Proposed Amended Agenda**

**Motion 001 – 2024** Commissioner Craig moved to approve the amended agenda as presented. Commissioner Pepin seconded the motion. The motion passed 5-0.

**Consent Agenda – Approval of Minutes**  
**Regular Meeting held November 16, 2023**

**Motion 002 – 2024** Commissioner Craig moved to approve the Consent Agenda. Commissioner Accardi seconded the motion. The motion passed 5-0.

**Citizen Comments**

None.

**EBMS November/December Reports – Written Submission**

**WVHA miCare Clinic DeLand/Deltona November/December Reports – Written Submission**

**WVHA miCare Clinic DeLand/Deltona 1<sup>st</sup> Quarter Report**

**WVHA miCare Clinic Population Health Annual Report**

miCare Practice Manager Gretchen Soto pointed out that utilization remains strong at both clinics. She said that staff has been performing outreach to bring patients into the clinics more frequently. She added that they have been trying to educate the patients by mail outs and phone calls to ensure they know about all the services available to them as card holders.

Chair Coen thanked miCare for reviewing the copays as requested and noted the recommendation is that they remain the same.

Commissioner Craig noted that the patient comments were good in the quarterly report.

Ms. Soto explained the new clinic population health report and noted they are doing well with diabetic management. She clarified that most are type 2 diabetes.

Attorney Small asked about the benchmarks. Ms. Soto responded that with office visits, they want to be close to the benchmark or over; that for ER visits and hospitalization, they want to be much lower; and that they utilize Cedar Gate national reporting system to obtain the benchmarks.

Ms. Soto said she was working with the hospitals to follow up with patients in the clinic to keep them out of the hospitals.

Chair Coen pointed out the financial graph showing the medical costs divided by the members to give an average cost per member per month. She said the average cost has gone down from FY2022 to FY2023 despite seven percent inflation.

**The House Next Door (THND) November/December Application Processing Reports**

All reports were received into the written record.

**Discussion Items**

**Powell & Jones WVHA FYE 2023 Audit Presentation – Brad Hough, CPA**

Mr. Hough thanked Mr. Shephard and Ms. Tebo for providing the information they needed to perform the audit in a timely manner. He went through his PowerPoint presentation and highlighted various sections of the report for the Board. He stated there were no reported findings.

Commissioner Manning asked Mr. Hough if he had conversations with the commissioners. He responded that he did not. She requested that Mr. Hough contact the commissioners in advance of the report being written next year.

Chair Coen thanked Mr. Hough and said the audit report was received into the written record.

## **Site Visit Review Write Ups**

**RAAO HIV Outreach Program**  
**RAAO Health Card Program**  
**SMA Baker Act Program**  
**SMA Homeless Services Program**  
**SMA Residential Treatment Services**

Mr. Shephard explained the processes utilized in performing the site visits. He noted that there were no deficiencies noted for the RAAO and SMA programs.

### **Farmworker Association of Florida, Inc.**

Mr. Shephard stated that he recommended that their certification language be updated to include a statement that the applicant is personally known to the FWA as someone who is not Medicaid eligible and have FWA staff formally acknowledge the statement. Further, he recommended the FWA incorporate a process obtaining a written statement or affidavit from the applicant acknowledging they are not Medicaid eligible.

Attorney Small asked if FWA had implemented the suggestions. Mr. Shephard said he would follow up with FWA to ensure that they have implemented the suggestion.

### **THND HealthCard Follow Up**

Mr. Shephard noted that THND had provided an income calculation sheet for 100% of the clients selected and all were eligible.

The site visits were received into the written record.

### **Approval of Non-Primary Care Funding Application**

Ms. Tebo directed the Board to the red-lined changes on pages four, five, and eight that were included in the agenda packet.

Chair Coen suggested a change to page nine, number four (a) to rearrange the current verbiage and discussed rewording the audit language. Mr. Shephard advised that they should ask for the complete audit along with the letter.

After much discussion, there was consensus to approve the wording in 4a to read “Balance sheet and profit & loss statement for prior fiscal year and PDF of 990 or last filed tax return and, if audit was performed, complete audited financial statements including the management letter from an independent audit.”

**Motion 003 – 2024** Commissioner Craig moved to approve the non-primary care funding application for 2024-2025 as presented with the red-lined changes and the revised verbiage on page nine, number four (a) for release to the public on January 23<sup>rd</sup>. Commissioner Pepin seconded the motion. The motion passed 5-0.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Coen	Yes
Commissioner Pepin	Yes

Ms. Tebo asked the Board to allow the CAC members to utilize the rubric if they choose to do so. Chair Coen asked about the wording at the top of page one. Ms. Tebo said she would revise it to read “The following rubric may be used, but is not required, to score each of the eight areas.” There was consensus to approve the wording suggested by Ms. Tebo and the use of the rubric.

### **CAC Appointments**

**Commissioner Manning – Heidi Bello**

**Commissioner Pepin – Teresa Lake and Jennifer Moore**

**Motion 004 – 2024** Commissioner Accardi moved to approve CAC appointments for Heidi Bello, Teresa Lake, and Jennifer Moore. Commissioner Craig seconded the motion. The motion passed 5-0.

### **Letters of Appreciation for CAC Members Lorna Owens, Taylor Hibel and Althea King**

**Motion 005 – 2024** Commissioner Accardi moved to authorize the Chair’s signature on the letters of appreciation for Lorna Owens, Taylor Hibel and Althea King. Commissioner Craig seconded the motion. The motion passed 5-0.

### **Purchase of Tent and Table for Events (Commissioner Manning – Tabled on 11/16/23)**

Commissioner Manning said it would be a good idea for the WVHA to have their own table rather than borrowing one for community events. She added that a tent would be valuable as many of the events are held outside.

Ms. Tebo said that she included quotes from Quality Quickprint for a custom tent and a commercial tent available on Amazon. She pointed out that the reason for the higher quote from Quality Quickprint is that it would be custom made with WVHA’s logo. She said that Amazon had commercial grade tents in various colors, and they might order a blue one to match the custom WVHA tablecloth. She said that she included an eight-foot folding table, but a six-foot table could also work. There was consensus to order a blue tent.

**Motion 006 – 2024** Commissioner Craig moved to authorize Ms. Tebo to spend up to \$400 for the purchase of a commercial grade tent and table. Commissioner Pepin seconded the motion. The motion passed 5-0.

Roll call:

Commissioner Craig	Yes
Commissioner Manning	Yes
Commissioner Accardi	Yes
Commissioner Coen	Yes
Commissioner Pepin	Yes

### **Administrator Report**

Ms. Tebo informed the Board that the process for filing Form 1 would be different this year, and that the Supervisor of Elections would no longer be involved. She added that the process would now be electronic, and they would receive emails from the Commission on Ethics for filing. She stressed that although municipal officials are now required to file Form 6, the new rule is not applicable to the WVHA Board of Commissioners.

She notified the Board that the new website was completed, and the Spanish application is now available as a fillable form. She said that she created a Facebook ad to direct people to click on the page for the health card application.

She advised the Board that One Voice for Volusia is hosting the 2024 Health & Human Services Summit at the Ocean Center on March 13<sup>th</sup>. She said it is free to attend, but there is a fee of \$100 for exhibitors. She added that One Voice for Volusia would supply a table and two chairs.

Commissioner Craig said she participated in the past with her non-profit, and she did not find it valuable.

Chair Coen said the purpose of the event is networking, and it is not geared towards finding potential card holders. She added that they could always attend individually as commissioners to network for free. There was consensus to discuss it at the next meeting.

Ms. Tebo noted that she provided the Board with an updated meeting schedule that included the CAC's choice of May 21<sup>st</sup> for the final ranking meeting.

## **Finance Report**

### **November & December Financials**

#### **Approval of Disbursements – Check Register & Estimated Expenditures**

Mr. Shephard outlined the financials and estimated expenditures. He pointed out that there would be a \$10 million transfer from Ameris Operating to the Ameris Money Market account to take advantage of the favorable interest rate.

**Motion 007 – 2024** Commissioner Pepin moved to approve, authorize, and warrant the payment of the bills outlined in the check register presented by James Moore & Co and estimated expenditures for the next month totaling \$11,383,441. Commissioner Manning seconded the motion. The motion passed 5-0.

## **Legal Update**

Attorney Small stated he provided his annual overview of agreements and pointed out that EBMS has contracts with the network that automatically renew on September 30<sup>th</sup> unless one of the parties provides 90-day written notice of non-renewal. He suggested that it would be helpful to share the legal update with the CAC members.

He informed the Board that HB 7013 and SB 1058 are in process; that the House version removed the referendum provision this week, and it is expected to be removed from the Senate bill; that the bills contain a provision for term limits of twelve years; that the bills would require the WVHA to identify goals each year and then report back to Tallahassee each year if the goals were met; and that the bill is a priority for the Speaker of the House.

There being no further business to come before the Board, the meeting was adjourned at 7:10 p.m.

Adjournment

Jennifer Coen, Chair

# **WVHA-FDOH Dental Services Contractual Agreement Mid-year Report**



**Tachara Ferguson-Reid**  
**Dental Program Manager, MPH**

# Our Mission

- To provide Volusia County residents exceptional patient care through the delivery of quality dental care services.



# Services Provided

- Preventative (exams, x-rays, cleanings, sealants)
- Restorative (fillings, extractions)
- Education (oral hygiene instructions, nutritional and tobacco counseling)

# Contract History

- FY-17/18 \$200,000 Funding exhausted
- FY-18/19 \$200,000 99% spent
- FY-19/20 \$228,000 51% spent
- FY-20/21 \$223,000 74% spent
- FY-21/22 \$150,000 88% spent
- FY-22/23 \$150,000 98% spent

# October 1, 2023-January 31, 2024

• Total Number of Unique Clients	167
• Total Number of Units Billed	416
• Total Number of Services	2,204
• Total Value of Services*	\$131,073.12
• Total Billed to WVHA	\$60,083.36

\*value based of American Dental Association usual and customary fees

# Client Comments

“Thank you. I feel I can smile again”

“I will use the services again”

“Staff were friendly and polite”

“What would I do without you”

# QUESTIONS??





EBMS

January 2024

Submission Report for  
WVHA Board Members

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# Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

1/1/2024 to 1/31/2024

Benefit Plan: All

Location:

All

TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	8243		Charges	\$7,724,246	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$6,955,902	Duplicate Charges	\$149,155	1.93%
Medical	\$743,884	\$541	Allowed	\$768,344	Plan Limitations	\$2,392,648	30.98%
Professional	\$326,565	\$238	less Member	\$14,662	Cost Savings	\$4,142,853	53.63%
Facility	\$417,319	\$304	less Adjustments	\$9,798	UCR Reductions	\$889	0.01%
PBM	\$0	\$0	Paid Benefit	\$743,884	Other	\$270,357	3.50%
<b>Total Plan Paid:</b>	<b>\$743,884</b>	<b>\$541</b>	plus Admin Costs	\$275,273	<b>Total:</b>	<b>\$6,955,902</b>	<b>90.05%</b>
			<b>Total Plan Paid:</b>	<b>\$1,019,156</b>			

Census										
Census Date: 1/31/2024	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19	33	36	69	0	0	0	0	69	0	0
20 to 25	26	41	67	0	0	0	0	67	0	0
26 to 29	34	22	56	0	0	0	0	56	0	0
30 to 39	111	118	229	0	0	0	0	229	0	0
40 to 49	145	161	306	0	0	0	0	306	0	0
50 to 59	171	221	392	0	0	0	0	392	0	0
60 to 64	81	94	175	0	0	0	0	175	0	0
65 and Older	31	49	80	0	0	0	0	80	0	0
<b>Totals</b>	<b>632</b>	<b>742</b>	<b>1374</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1374</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>45.61</b>	<b>46.84</b>	<b>46.28</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>46.28</b>	<b>0.00</b>	<b>0.00</b>

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 1/31/2024	Employee	Spouse	Dependent
Adventhealth Deland	107	\$127,425	0 to 19	\$3,910	\$0	\$0
Halifax Hospital Medical	13	\$77,981	20 to 25	\$22,064	\$0	\$0
Adventhealth Fish	76	\$63,268	26 to 29	\$9,197	\$0	\$0
Florida Cancer Specialists	101	\$51,302	30 to 39	\$59,251	\$0	\$0
Deland Dialysis	71	\$47,453	40 to 49	\$179,736	\$0	\$0
5 Palms	9	\$45,622	50 to 59	\$274,832	\$0	\$0
Medical Center Of Deltona	28	\$43,139	60 to 64	\$131,100	\$0	\$0
Quest Diagnostics Tampa	399	\$25,618	65 and Older	\$63,794	\$0	\$0
Wellness Avenue Surgery	35	\$19,887	<b>Totals</b>	<b>\$743,884</b>	<b>\$0</b>	<b>\$0</b>
06 Radiology Associates	154	\$19,395				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$20,901	52	\$1,086,852
December 23	\$460,092	Vision	\$0	16	\$0
January 24	\$743,884	RX	\$14	54	\$756
<b>Total:</b>	<b>\$2,288,808</b>	<b>Total:</b>			<b>\$1,087,608</b>





# Executive Summary for 00532

Client: West Volusia Hospital Authority  
Paid Dates: 1/1/2024 to 1/31/2024  
Location: All  
Department: All  
Benefit Plan: All  
TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
ANESTHESIA	60	\$64,509	\$56,435	\$8,074	\$0	\$0	\$8,074	1.09%
CHIROPRACTIC	10	\$729	\$393	\$336	\$70	\$0	\$266	0.04%
COVID-19	6	\$420	\$420	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	82	\$1,457,616	\$1,402,991	\$54,625	\$0	\$0	\$54,625	7.34%
DME/APPLIANCE	10	\$5,306	\$5,306	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	471	\$827,139	\$733,019	\$94,119	\$4,750	\$0	\$89,369	12.01%
HOME HEALTH CARE	1	\$72	\$21	\$51	\$0	\$0	\$51	0.01%
INELIGIBLE	633	\$1,071,562	\$1,071,562	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	249	\$66,426	\$50,367	\$16,060	\$0	\$0	\$16,060	2.16%
IP HOSP CHARGES	60	\$1,849,896	\$1,742,873	\$107,023	\$1,050	\$0	\$105,973	14.25%
MATERNITY	3	\$3,000	\$3,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	27	\$4,919	\$4,673	\$246	\$10	\$0	\$236	0.03%
OFFICE VISIT	962	\$132,481	\$79,760	\$52,721	\$4,240	\$0	\$48,481	6.52%
OP PHYSICIAN	230	\$81,585	\$56,202	\$25,383	\$371	\$0	\$25,012	3.36%
OTHER	246	\$582	\$582	\$0	\$0	\$9,798	-\$9,798	-1.32%
OUTPAT HOSP	10	\$4,686	\$4,661	\$25	\$25	\$0	\$0	0.00%
PSYCHIATRIC	137	\$18,981	\$6,387	\$12,594	\$546	\$0	\$12,048	1.62%
RADIATION /CHEMO	75	\$184,889	\$140,377	\$44,512	\$0	\$0	\$44,512	5.98%
SUBS ABUSE	9	\$167,399	\$121,777	\$45,622	\$0	\$0	\$45,622	6.13%
SURG FACILITY	100	\$949,410	\$792,351	\$157,059	\$1,800	\$0	\$155,259	20.87%
SURGERY	229	\$61,560	\$48,428	\$13,132	\$0	\$0	\$13,132	1.77%
SURGERY IP	15	\$28,583	\$23,149	\$5,434	\$0	\$0	\$5,434	0.73%
SURGERY OP	21	\$10,783	\$4,937	\$5,845	\$0	\$0	\$5,845	0.79%
THERAPY	334	\$40,299	\$29,732	\$10,568	\$820	\$0	\$9,748	1.31%
URGENT CARE	2	\$644	\$428	\$216	\$50	\$0	\$166	0.02%
VISION	1	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
WELLNESS	637	\$52,452	\$40,597	\$11,856	\$0	\$0	\$11,856	1.59%
XRAY/ LAB	4106	\$638,319	\$535,475	\$102,843	\$930	\$0	\$101,913	13.70%
Totals:	8726	\$7,724,246	\$6,955,902	\$768,344	\$14,662	\$9,798	\$743,884	



# Executive Summary for 00532

Client: West Volusia Hospital Authority  
Paid Dates: 10/1/2023 to 1/31/2024  
Location: All

Department: All  
Benefit Plan: All  
TIN: All

Plan Experience Summary			Cash Flow Summary		Disallowed Charges by Category		
Claim Counts	26895		Charges	\$22,731,593	Disallowed Category	Amount	% of Gross
Claim Type	Total Paid	Per EE/Mo	less Disallowed	\$20,388,795	Addl Info Not Provided	-\$1,202,628	-5.29%
Medical	\$2,287,640	\$416	Allowed	\$2,342,798	Duplicate Charges	\$477,232	2.10%
Professional	\$964,957	\$176	less Member	\$44,192	Plan Limitations	\$7,257,032	31.92%
Facility	\$1,322,683	\$241	less Adjustments	\$9,798	Cost Savings	\$13,456,831	59.20%
PBM	\$1,168	\$0	Paid Benefit	\$2,288,808	UCR Reductions	\$1,515	0.01%
Vision	\$0	\$0	plus Admin Costs	\$1,202,229	Other	\$398,813	1.75%
<b>Total Plan Paid:</b>	<b>\$2,288,808</b>	<b>\$416</b>	<b>Total Plan Paid:</b>	<b>\$3,491,037</b>	<b>Total:</b>	<b>\$20,388,795</b>	<b>89.69%</b>

Census										
Census Date: 1/31/2024	Male Emp	Female Emp	Total Employees	Male Spouse	Female Spouse	Male Dep	Female Dep	Total Medical	Total Dental	Total Vision
0 to 19	33	36	69	0	0	0	0	69	0	0
20 to 25	26	41	67	0	0	0	0	67	0	0
26 to 29	34	22	56	0	0	0	0	56	0	0
30 to 39	111	118	229	0	0	0	0	229	0	0
40 to 49	145	161	306	0	0	0	0	306	0	0
50 to 59	171	221	392	0	0	0	0	392	0	0
60 to 64	81	94	175	0	0	0	0	175	0	0
65 and Older	31	49	80	0	0	0	0	80	0	0
<b>Totals</b>	<b>632</b>	<b>742</b>	<b>1374</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1374</b>	<b>0</b>	<b>0</b>
<b>Average Age</b>	<b>45.61</b>	<b>46.84</b>	<b>46.28</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>46.28</b>	<b>0.00</b>	<b>0.00</b>

Top Paid			Plan Payment by Age & Claimant Type			
Name	Claim Count	Paid	Census Date: 1/31/2024	Employee	Spouse	Dependent
Halifax Hospital Medical	51	\$347,903	0 to 19	\$12,734	\$0	\$0
Adventhealth Deland	309	\$335,740	20 to 25	\$53,699	\$0	\$0
Adventhealth Fish	203	\$202,563	26 to 29	\$30,479	\$0	\$0
Medical Center Of Deltona	72	\$163,146	30 to 39	\$220,810	\$0	\$0
Deland Dialysis	184	\$149,513	40 to 49	\$420,300	\$0	\$0
Florida Cancer Specialists	358	\$134,525	50 to 59	\$957,466	\$0	\$0
Quest Diagnostics Tampa	1255	\$78,157	60 to 64	\$434,443	\$0	\$0
Wellness Avenue Surgery	131	\$52,714	65 and Older	\$158,877	\$0	\$0
5 Palms	16	\$45,622	<b>Totals</b>	<b>\$2,288,808</b>	<b>\$0</b>	<b>\$0</b>
Gastroenterology Of	225	\$37,716				

Claims Paid by Month		Average Lag & Average Spend (rolling 12 months)			
October 23	\$598,474	Product	Avg Paid per Day	Avg Lag Days	Lag Dollars
November 23	\$486,358	Medical	\$20,901	52	\$1,086,852
December 23	\$460,092	Vision	\$0	16	\$0
January 24	\$743,884	RX	\$14	54	\$756
<b>Total:</b>	<b>\$2,288,808</b>	<b>Total:</b>			<b>\$1,087,608</b>



# Executive Summary for 00532

Client:

West Volusia Hospital Authority

Department: All

Paid Dates:

10/1/2023 to 1/31/2024

Benefit Plan: All

Location:

All

TIN: All

Benefit Analysis								
Benefit Category	Line Counts	Charges	Disallowed	Allowed	Member	Adjustments	Plan Paid	% of Total
AMBULANCE	18	\$15,217	\$15,217	\$0	\$0	\$0	\$0	0.00%
ANESTHESIA	239	\$325,559	\$291,408	\$34,151	\$0	\$0	\$34,151	1.49%
CHIROPRACTIC	45	\$3,350	\$2,268	\$1,082	\$260	\$0	\$822	0.04%
COVID-19	7	\$971	\$971	\$0	\$0	\$0	\$0	0.00%
DIALYSIS	255	\$4,840,180	\$4,665,396	\$174,784	\$0	\$0	\$174,784	7.64%
DME/APPLIANCE	47	\$22,422	\$22,422	\$0	\$0	\$0	\$0	0.00%
EMERG ROOM CHRGS	1523	\$2,915,512	\$2,590,710	\$324,802	\$12,956	\$0	\$311,847	13.62%
HOME HEALTH CARE	2	\$72	\$21	\$51	\$0	\$0	\$51	0.00%
HOSPICE CARE	1	-\$27,090	-\$27,090	\$0	\$0	\$0	\$0	0.00%
INELIGIBLE	1728	\$2,356,982	\$2,356,982	\$0	\$0	\$0	\$0	0.00%
INPATIENT PHYS	871	\$234,229	\$178,217	\$56,012	\$0	\$0	\$56,012	2.45%
IP HOSP CHARGES	163	\$5,047,308	\$4,565,300	\$482,008	\$2,450	\$0	\$479,558	20.95%
MATERNITY	8	\$12,000	\$12,000	\$0	\$0	\$0	\$0	0.00%
MEDICAL MISC	54	\$12,897	\$12,423	\$474	\$19	\$0	\$455	0.02%
OFFICE VISIT	3012	\$414,500	\$247,729	\$166,771	\$13,160	\$0	\$153,611	6.71%
OP PHYSICIAN	727	\$297,144	\$229,862	\$67,283	\$1,260	\$0	\$66,022	2.88%
OTHER	854	\$8,184	\$7,749	\$435	\$10	\$9,798	-\$9,373	-0.41%
OUTPAT HOSP	27	\$13,774	\$12,488	\$1,286	\$192	\$0	\$1,094	0.05%
PSYCHIATRIC	418	\$71,307	\$33,924	\$37,383	\$1,626	\$0	\$35,757	1.56%
RADIATION /CHEMO	201	\$524,253	\$416,758	\$107,495	\$0	\$0	\$107,495	4.70%
SUBS ABUSE	20	\$339,047	\$293,425	\$45,622	\$0	\$0	\$45,622	1.99%
SURG FACILITY	359	\$2,576,147	\$2,199,934	\$376,214	\$6,100	\$0	\$370,114	16.17%
SURGERY	785	\$207,789	\$179,542	\$28,247	\$0	\$0	\$28,247	1.23%
SURGERY IP	76	\$161,750	\$136,366	\$25,384	\$0	\$0	\$25,384	1.11%
SURGERY OP	114	\$149,808	\$114,592	\$35,217	\$0	\$0	\$35,217	1.54%
THERAPY	1130	\$130,259	\$88,148	\$42,111	\$3,330	\$0	\$38,781	1.69%
URGENT CARE	26	\$7,624	\$5,415	\$2,209	\$475	\$0	\$1,734	0.08%
VISION	3	\$429	\$429	\$0	\$0	\$0	\$0	0.00%
WELLNESS	2176	\$185,762	\$141,987	\$43,775	\$4	\$0	\$43,771	1.91%
XRAY/ LAB	13036	\$1,884,203	\$1,594,200	\$290,003	\$2,350	\$0	\$287,653	12.57%
<b>Totals:</b>	<b>27925</b>	<b>\$22,731,593</b>	<b>\$20,388,795</b>	<b>\$2,342,798</b>	<b>\$44,192</b>	<b>\$9,798</b>	<b>\$2,288,808</b>	



PCORI Membership Count

Block of Business ID: EBMSI  
Client ID: 00532

Eligibility Date: : 1/1/2024 to 1/31/2024

Month-Year	Employee Count	Dependent Count	Total Member
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00532-West Volusia Hospital Authority

1/1/2024	1437	0	1437
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Total Member Days
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1,437.00



## Enrollment Counts by City and State

Block of Business ID:  
Client ID:

EBMSI  
00532

As Of Date: 1/31/2024

City, State	Employee Count	Dependent Count	Total Count
Barberville, FL	1	0	1
De Leon Spgs, FL	25	0	25
De Leon Springs, FL	73	0	73
Debary, FL	36	0	36
Deland, FL	647	0	647
Deltona, FL	351	0	351
Enterprise, FL	2	0	2
Lake Helen, FL	15	0	15
Orange City, FL	95	0	95
Osteen, FL	10	0	10
Pierson, FL	81	0	81
Seville, FL	27	0	27
<b>Total</b>	<b>1363</b>	<b>0</b>	<b>1363</b>



Tier Census by Product 1/1/2024

Block of Business ID: EBMSI  
Client ID: 00532  
Status: A,C,NC,R,V

Products: MM,DE,VI

00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1327	604	723	0	0	0	0	1327
		Subtotal for Active:	1327	604	723	0	0	0	0	1327
		Total for Medical:	1327	604	723	0	0	0	0	1327



# Tier Census by Product 1/15/2024

Block of Business ID: EBMSI  
Client ID: 00532  
Status: A,C,NC,R,V

Products: MM,DE,VI

## 00532 : West Volusia Hospital Authority

Medical	Status	Coverage Level	Total Members	Male Members	Female Members	Male Spouses	Female Spouses	Male Dependents	Female Dependents	Total Enrolled
	Active	Employee Only	1336	613	723	0	0	0	0	1336
		Subtotal for Active:	1336	613	723	0	0	0	0	1336
		Total for Medical:	1336	613	723	0	0	0	0	1336



## Benefit Analysis Summary

Block of Business ID: EBMSI  
Client ID: 00532  
Paid Date: 1/1/2024 to 1/31/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
ANESTHESIA	60	64,509.00	15,248.00	41,187.09	8,073.91	0.00	0.00	8,073.91	1.09%
CHIROPRACTIC	10	729.40	0.00	393.19	336.21	70.00	0.00	266.21	0.04%
COVID-19	6	420.00	420.00	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	82	1,457,615.55	106,570.66	1,296,419.88	54,625.01	0.00	0.00	54,625.01	7.34%
DME/APPLIANCE	10	5,306.00	5,306.00	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	471	827,138.69	82,855.70	650,163.71	94,119.28	4,750.00	0.00	89,369.28	12.01%
HOME HEALTH CARE	1	72.00	0.00	20.57	51.43	0.00	0.00	51.43	0.01%
INELIGIBLE	633	1,071,561.51	1,071,561.51	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	249	66,426.14	25,220.15	25,146.36	16,059.63	0.00	0.00	16,059.63	2.16%
IP HOSP CHARGES	60	1,849,895.87	996,675.44	746,197.27	107,023.16	1,050.00	0.00	105,973.16	14.25%
MATERNITY	3	3,000.00	3,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	27	4,919.05	718.05	3,955.02	245.98	10.00	0.00	235.98	0.03%
OFFICE VISIT	962	132,480.97	12,746.97	67,013.20	52,720.80	4,240.00	0.00	48,480.80	6.52%
OP PHYSICIAN	230	81,585.18	-20,913.95	77,115.97	25,383.16	371.12	0.00	25,012.04	3.36%
OTHER	257	582.00	220.00	362.00	0.00	0.00	9,797.97	-9,797.97	-1.32%
OUTPAT HOSP	10	4,685.68	1,322.00	3,338.68	25.00	25.00	0.00	0.00	0.00%
PSYCHIATRIC	137	18,981.08	1,946.25	4,441.08	12,593.75	546.00	0.00	12,047.75	1.62%
RADIATION /CHEMO	75	184,889.03	0.00	140,376.83	44,512.20	0.00	0.00	44,512.20	5.98%
SUBS ABUSE	9	167,399.00	76,155.00	45,622.00	45,622.00	0.00	0.00	45,622.00	6.13%
SURG FACILITY	100	949,410.08	90,142.35	702,208.88	157,058.85	1,800.00	0.00	155,258.85	20.87%
SURGERY	229	61,559.50	1,905.00	46,522.79	13,131.71	0.00	0.00	13,131.71	1.77%
SURGERY IP	15	28,583.25	1,199.03	21,950.42	5,433.80	0.00	0.00	5,433.80	0.73%
SURGERY OP	21	10,782.72	0.00	4,937.24	5,845.48	0.00	0.00	5,845.48	0.79%
THERAPY	334	40,299.29	11,664.29	18,067.29	10,567.71	820.00	0.00	9,747.71	1.31%
URGENT CARE	2	644.00	0.00	428.00	216.00	50.00	0.00	166.00	0.02%
VISION	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	637	52,452.14	1,482.64	39,113.97	11,855.53	0.00	0.00	11,855.53	1.59%
XRAY/ LAB	4106	638,318.64	58,206.38	477,269.07	102,843.19	929.81	0.00	101,913.38	13.70%
Totals for 00532	8737	7,724,245.77	2,543,651.47	4,412,250.51	768,343.79	14,661.93	9,797.97	743,883.89	

Requested by: ReportScheduler from p316 data [P316]

Generated at: 13:52:11 on 06 February 2024





# Benefit Analysis Summary

Block of Business ID: EBMSI  
 Client ID: 00532  
 Paid Date: 10/1/2023 to 1/31/2024

	Line Count	Charge	Ineligible	Cost Savings	Allowed	Patient Responsibility	Adjustments	Paid	% Paid
00532-West Volusia Hospital Authority									
AMBULANCE	18	15,217.30	15,217.30	0.00	0.00	0.00	0.00	0.00	0.00%
ANESTHESIA	239	325,559.00	82,186.60	209,221.42	34,150.98	0.00	0.00	34,150.98	1.49%
CHIROPRACTIC	45	3,350.00	1,003.50	1,264.05	1,082.45	260.00	0.00	822.45	0.04%
COVID-19	7	971.25	971.25	0.00	0.00	0.00	0.00	0.00	0.00%
DIALYSIS	255	4,840,180.00	427,875.39	4,237,520.24	174,784.37	0.00	0.00	174,784.37	7.64%
DME/APPLIANCE	47	22,422.45	22,422.45	0.00	0.00	0.00	0.00	0.00	0.00%
EMERG ROOM...	1523	2,915,512.14	323,525.03	2,267,184.87	324,802.24	12,955.69	0.00	311,846.55	13.63%
HOME HEALTH CARE	2	72.26	0.26	20.57	51.43	0.00	0.00	51.43	0.00%
HOSPICE CARE	1	-27,090.00	-27,090.00	0.00	0.00	0.00	0.00	0.00	0.00%
INELIGIBLE	1728	2,356,982.43	2,356,982.43	0.00	0.00	0.00	0.00	0.00	0.00%
INPATIENT PHYS	871	234,229.15	91,320.38	86,896.92	56,011.85	0.00	0.00	56,011.85	2.45%
IP HOSP CHARGES	163	5,047,308.41	1,591,949.38	2,973,350.94	482,008.09	2,450.00	0.00	479,558.09	20.95%
MATERNITY	8	12,000.00	12,000.00	0.00	0.00	0.00	0.00	0.00	0.00%
MEDICAL MISC	54	12,897.13	4,704.13	7,719.21	473.79	18.68	0.00	455.11	0.02%
OFFICE VISIT	3012	414,500.26	36,017.25	211,711.99	166,771.02	13,160.00	0.00	153,611.02	6.71%
OP PHYSICIAN	727	297,144.29	-7,479.92	237,341.55	67,282.66	1,260.21	0.00	66,022.45	2.88%
OTHER	893	8,184.00	5,720.00	2,028.74	435.26	10.00	9,863.13	-9,437.87	-0.41%
OUTPAT HOSP	27	13,774.20	3,670.69	8,817.13	1,286.38	192.21	0.00	1,094.17	0.05%
PSYCHIATRIC	418	71,307.27	17,464.17	16,460.25	37,382.85	1,626.00	0.00	35,756.85	1.56%
RADIATION /CHEMO	201	524,252.56	61.00	416,696.73	107,494.83	0.00	0.00	107,494.83	4.70%
SUBS ABUSE	20	339,047.18	232,290.53	61,134.65	45,622.00	0.00	0.00	45,622.00	1.99%
SURG FACILITY	359	2,576,147.31	375,347.18	1,824,586.33	376,213.80	6,100.00	0.00	370,113.80	16.17%
SURGERY	785	207,788.93	20,879.00	158,663.10	28,246.83	0.00	0.00	28,246.83	1.23%
SURGERY IP	76	161,750.02	44,203.02	92,163.46	25,383.54	0.00	0.00	25,383.54	1.11%
SURGERY OP	114	149,808.40	9,655.96	104,935.80	35,216.64	0.00	0.00	35,216.64	1.54%
THERAPY	1130	130,258.51	14,572.03	73,575.92	42,110.56	3,330.00	0.00	38,780.56	1.69%
URGENT CARE	26	7,624.00	535.00	4,880.24	2,208.76	475.00	0.00	1,733.76	0.08%
VISION	3	429.00	429.00	0.00	0.00	0.00	0.00	0.00	0.00%
WELLNESS	2176	185,762.21	5,758.15	136,228.97	43,775.09	4.48	0.00	43,770.61	1.91%
XRAY/ LAB	13036	1,884,203.21	271,158.02	1,323,042.39	290,002.80	2,350.16	0.00	287,652.64	12.57%
<b>Totals for 00532</b>	<b>27964</b>	<b>22,731,592.87</b>	<b>5,933,349.18</b>	<b>14,455,445.47</b>	<b>2,342,798.22</b>	<b>44,192.43</b>	<b>9,863.13</b>	<b>2,288,742.66</b>	



# Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2024 to 1/31/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
00532-West Volusia Hospital Authority							
miCareDeLand	1973	444,723.12	0.00	0.00	0.00	0.00	444,723.12
miCareDelton	1460	285,725.36	0.00	0.00	0.00	0.00	285,725.36
miCarePierse	124	13,435.41	0.00	0.00	0.00	0.00	13,435.41
N/A	6	0.00	0.00	0.00	0.00	0.00	0.00
00532 Totals:	3563	743,883.89	0.00	0.00	0.00	0.00	743,883.89



# Summary of Claims Paid By Location

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 10/1/2023 to 1/31/2024

Description	Claims	Medical	Dental	Vision	Prescription	Disability	Total Paid
<b>00532-West Volusia Hospital Authority</b>							
miCareDeLand	6498	1,241,582.63	0.00	0.00	1,167.78	0.00	1,242,750.41
miCareDelton	4583	981,102.01	0.00	0.00	0.00	0.00	981,102.01
miCarePierse	434	64,955.40	0.00	0.00	0.00	0.00	64,955.40
N/A	124	0.00	0.00	0.00	0.00	0.00	0.00
<b>00532 Totals:</b>	11639	2,287,640.04	0.00	0.00	1,167.78	0.00	2,288,807.82



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 1/1/2024 to 1/31/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	689	0.00	0.00	0.00	0.00	0.00	0.00



Top Providers by Paid Amount for Tins: '204552956'

Block of Business ID: EBMSI  
Client ID: 00532

Paid Date: 10/1/2023 to 1/31/2024

Tin	NPI	Provider	City	State	Specialty	Claim Count	Billed Charges	Over UCR	PPO Discount	Allowed	Plan Paid	Patient Resp
20-4552956	1942540356	Micare LLC	Billings	MT	Clinic	2282	0.00	0.00	0.00	0.00	0.00	0.00



## CLAIMS PAID BY MONTH

Paid Date: 10/1/23 to 1/31/24

Location Name	Month	Hospital	Laboratory	PCP	Speciality	Facility Physician	Total Claims Count	Total Paid Claims	Total Fixed Costs	Employee Count	PEPM Cost/ Employee	Hospital PEPM	Lab PEPM	PCP PEPM	Speciality PEPM	Facility PEPM
00532 - West Volusia Hospital Authority																
miCareDeLand	10-2023	\$91,816.35	\$13,613.00	\$0.00	\$124,891.59	\$0.00	1532	\$230,320.94	\$0.00	852	\$270.33	\$107.77	\$15.98	\$0.00	\$146.59	\$0.00
miCareDeLand	11-2023	\$103,725.42	\$16,886.73	\$0.00	\$141,229.30	\$0.00	1683	\$261,841.45	\$0.00	880	\$304.23	\$120.61	\$19.40	\$0.00	\$164.22	\$0.00
miCareDeLand	12-2023	\$175,720.88	\$13,167.09	\$0.00	\$114,800.83	\$0.00	1275	\$303,488.78	\$0.00	851	\$356.63	\$206.49	\$15.47	\$0.00	\$134.67	\$0.00
miCareDeLand	01-2024	\$243,901.78	\$24,175.34	\$0.00	\$176,846.00	\$0.00	1966	\$444,723.12	\$0.00	880	\$505.37	\$277.16	\$27.47	\$0.00	\$200.73	\$0.00
	<b>Subtotal:</b>	\$815,164.41	\$87,642.16	\$0.00	\$557,367.72	\$0.00	6456	\$1,240,174.29	\$0.00	3443	\$360.20	\$178.67	\$19.65	\$0.00	\$161.88	\$0.00
miCareDelton	10-2023	\$240,491.90	\$15,991.46	\$0.00	\$99,201.08	\$0.00	1115	\$355,684.44	\$0.00	514	\$691.99	\$467.88	\$31.11	\$0.00	\$193.00	\$0.00
miCareDelton	11-2023	\$65,021.78	\$10,271.43	\$0.00	\$122,627.30	\$0.00	1052	\$197,920.51	\$0.00	510	\$388.08	\$127.49	\$20.14	\$0.00	\$240.45	\$0.00
miCareDelton	12-2023	\$71,875.83	\$8,055.61	\$0.00	\$61,840.26	\$0.00	945	\$141,771.70	\$0.00	508	\$279.08	\$141.49	\$15.86	\$0.00	\$121.73	\$0.00
miCareDelton	01-2024	\$117,945.03	\$16,983.57	\$0.00	\$150,796.76	\$0.00	1455	\$285,725.36	\$0.00	498	\$573.75	\$236.84	\$34.10	\$0.00	\$302.80	\$0.00
	<b>Subtotal:</b>	\$495,334.54	\$51,302.07	\$0.00	\$434,465.40	\$0.00	4567	\$981,102.01	\$0.00	2030	\$483.30	\$244.01	\$25.27	\$0.00	\$214.02	\$0.00
miCarePierse	10-2023	\$818.41	\$2,657.79	\$0.00	\$8,992.74	\$0.00	101	\$12,468.94	\$0.00	71	\$175.62	\$11.53	\$37.43	\$0.00	\$126.66	\$0.00
miCarePierse	11-2023	\$14,410.74	\$1,318.11	\$0.00	\$9,658.89	\$0.00	116	\$25,387.74	\$0.00	69	\$367.94	\$208.85	\$19.10	\$0.00	\$139.98	\$0.00
miCarePierse	12-2023	\$3,296.82	\$1,053.55	\$0.00	\$9,312.94	\$0.00	93	\$13,663.31	\$0.00	65	\$210.20	\$50.72	\$16.21	\$0.00	\$143.28	\$0.00
miCarePierse	01-2024	\$5,225.70	\$2,055.00	\$0.00	\$6,154.71	\$0.00	124	\$13,435.41	\$0.00	66	\$203.57	\$79.18	\$31.14	\$0.00	\$93.25	\$0.00
	<b>Subtotal:</b>	\$23,751.67	\$7,084.45	\$0.00	\$34,119.28	\$0.00	434	\$64,955.40	\$0.00	271	\$239.69	\$87.64	\$26.14	\$0.00	\$125.90	\$0.00
N/A	10-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	58	\$0.00	\$294,578.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	11-2023	\$1,408.34	\$0.00	\$0.00	\$0.00	\$0.00	40	\$1,408.34	\$314,356.68	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	12-2023	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	17	\$0.00	\$318,022.05	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
N/A	01-2024	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	6	\$0.00	\$275,272.53	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<b>Subtotal:</b>	\$1,408.34	\$0.00	\$0.00	\$0.00	\$0.00	121	\$1,408.34	\$1,202,229.31	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<b>Total:</b>	\$1,135,658.96	\$126,028.68	\$0.00	\$1,025,952.40	\$0.00	11578	\$2,287,640.04	\$1,202,229.31	5744	\$607.57	\$197.71	\$21.94	\$0.00	\$178.61	\$0.00
<b>Parameters</b>																
	Beginning Location:															
	Ending Location:															
	Paid Date:	10/1/2023-1/31/2024														
	Reporting Period:	CLIENTYTD														
	Location:	000-xxxxx														
	** Census Count Comments:	Membership is counted per location, per department, or p														



# WVHA miCare Clinic Deland and Deltona

## January 2024 Report

### miCare Utilization

Deland	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	232	209	90%

Deltona	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	176	148	84%

	Total Available Hours	Total Utilized Hours	% Of Total Available Hours
2024	408	357	87%

**Total Hours Available:** Total hours available for members to schedule, minus scheduled Admin Time

**% Total Utilized Hours:** Total time that has been scheduled (including “no-shows” since this time was unavailable for other members to schedule an appointment

### Key Insights:

- The Utilization measures Physician Assistant/Nurse Practitioner time available to provide direct patient care.
- The Utilization measures the clinician’s scheduled availability to the amount of time used to meet patient appointments.
- Between the two clinics 87% of the available clinician capacity was used for scheduled appointments; 13% of clinician time was available for walk-ins and other patient care activities.
- “No Shows” is where patients didn’t attend their scheduled clinic appointment.
  - DeLand - 7%
  - Deltona - 4%

Such no shows create systematic “waste” since this scheduled appointment slot was not available to other health card members.

- Administrative Time (chart reviews, medication follow-ups, referrals, provider-to-provider communication; etc.) represents approx. 2% of total capacity and is in line with industry standard for this type of patient care model.



## Visit Type Utilization

### WVHA miCare Clinic Total Visits for DeLand

Clinic Services	Number of visits	%	Notes
Total Provider visits	382	41%	Schedulable patient activities
Total Labs	174	19%	Schedulable patient activities
Total Nurse Visits	15	2%	Schedulable patient activities
Total medication pick-up	335		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	28		Don't have a visit type and are not scheduled appointments
<b>Total Visits</b>	<b>934</b>		

### DeLand

- There was a total of 382 clinic visits at the DeLand clinic in January plus 335 medication pick-ups and an additional 28 med pick-ups from the PAP program.
- There were 22 **new patients** that established care at the DeLand clinic last month.
- There were 32 **Physicals** in January – Male/Female Wellness – Established Patients

### WVHA miCare Clinic Total Visits for Deltona

Clinic Services	Number of visits	%	Notes
Total Provider visits	269	40%	Schedulable patient activities
Total Labs	120	18%	Schedulable patient activities
Total Nurse Visits	9	1%	Schedulable patient activities
Total medication pick-up	252		Don't have a visit type and are not scheduled appointments
Total PAP med pick-up	15		Don't have a visit type and are not scheduled appointments
<b>Total Visits</b>	<b>665</b>		

### Deltona

- There was a total of 269 clinic visits at the Deltona clinic in January plus 252 medication pick-ups from Deltona as well as 15 med pick-ups from the PAP program.
- There were 20 **new patients** that established care at the Deltona clinic last month.
- There were 31 **Physicals** in January – Male/Female Wellness – Established Patients





## miCare Member Migration

January 2024

	Total Unique Patients with Appointments	Total Eligible Membership	Penetration of Membership (%)
<b>Total</b>	697	1,337	52%

\*The data above represents unique members who have completed clinic visits or lab appointments. Several health card members have had multiple encounters for the month.

## PAP (Pharmacy Assistance Program)- WVHA Health Card Members

- The data below demonstrates pharmacy cost avoided for the WVHA for prescribed branded medications.
- WVHA health card members can qualify for manufacture discounts and the ability to receive prescription branded medications with no out of pocket expense to health card members
- The WVHA miCare Clinic care coordinators work with patients to complete the necessary paperwork to qualify for the PAP (Pharmacy Assistance Program) through the pharmaceutical company.

	January 2024	
<b>PAP Summary 1/1/2024- 1/31/2024</b>		
Application Approved	353	\$174,293
Application Pending Approval	7	\$4,676
Application Started but Not Submitted	8	\$4,111
<b>Totals</b>	<b>368</b>	<b>\$183,080</b>
	(Active Applications)	Monthly Savings for <b>January</b>

### Key Insights:

- **587 medications were picked up between both sites.**
- **43 PAP medications were picked between the two locations.**
- **368 patients had applications for pharmacy assistance programs last month.**
- **WVHA avoided \$183,081 of the cost for branded medication in January.**
- **Projected annual cost avoided \$2,196,955.**



**Nurturing Families  
Building Communities**

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*Serving  
Volusia and Flagler Counties*

Administrative  
Offices 804  
North Woodland  
Blvd. DeLand, FL  
32720  
386-734-7571  
386-734-0252 (fax)

DeLand Counseling Center  
121 W. Pennsylvania Ave.  
DeLand, FL 32720  
Counseling: 386-738-9169  
Programs: 386-734-2236  
386-943-8823 (fax)

Deltona Counseling  
Center 840 Deltona  
Blvd., Suite K Deltona,  
FL 32725  
Counseling and Programs:  
386-860-1776  
386-860-6006 (fax)

Flagler Counseling  
Center  
25 N Old Kings Road #7B  
Palm Coast, FL 32137  
386-738-9169  
386-943-8823

S. Daytona Counseling Center  
1000 Big Tree  
Road Daytona  
Beach, FL  
32114 386-301-  
4073  
386-492-7638 (fax)



CREDIBILITY • INTEGRITY • ACHIEVEMENT



February 1, 2024

West Volusia Hospital Authority

### Monthly Enrollment Report

In the month of January there were 225 appointments to assist with new applications and 65 appointments to assist with pending applications from August-September. For a total of 290 Interviews with clients.

271 applications were submitted for verification and enrollment. Of these, 271 were processed by the end of the month (includes the roll overs 0 from previous month) leaving the balance of 0 to roll over into February 2024 for approval.

Of the 271 that were processed, 259 were approved and 10 were denied. There were 2 pending remaining.

Currently applications are being processed, approved and the client enrolled in 7 business days. Current enrollment with EBMS is taking up to 7-14 days to appear active in system.

### Outreach Efforts:

- Attended West Volusia Community Partners meeting.
- Reached out to all clients due to renew with a reminder phone call as well as the reminder letter.
- Communicating with Partners working together to better service the community
- Meeting with new organizations that can possibly benefit from the health Card to partner up with them.
- Attending Events

Respectfully submitted by Gail Hallmon /Terrell Irvin

## **Halifax Health Quarterly Report to West Volusia Hospital Authority**

Halifax Health continues to provide exceptional care for WVHA cardholders. The Halifax Health case management teams continue to work with MiCare to ensure hospital inpatients are transitioned appropriately. Halifax Health continues to support WVHA members by providing an expansive list of services within the WVHA district.

The Halifax Health | UF Health Medical Center of Deltona is Deltona's only full-service hospital. With a six-story medical facility that includes a 24-hour emergency room, surgical operating rooms, the latest in diagnostic equipment and plentiful hospital rooms, along with a two-story medical office annex available to service WVHA member needs.

The Halifax Health | UF Medical Center of Deltona provides the following services and more: Cardiology, Gastroenterology, Pediatrics, Infusion Therapy, Radiology, Psychiatry, and Primary Care. Expect new services to be added at the Halifax Health | UF Medical Center of Deltona to better serve patients within the WVHA district as we will inform WVHA as announcements become public.

*[The remainder of this page is intentionally left blank. See next pages for statistics.]*

## WVHA Members Served at Halifax Health Hospital Facilities

	Month	Patient Type		Grand Total
		Inpatient	Outpatient	
2022	Jan	8	30	38
	Feb	6	26	32
	Mar	5	33	38
	Apr	5	33	38
	May	5	33	38
	Jun	1	32	33
	Jul	3	28	31
	Aug	3	27	30
	Sep	6	23	29
	Oct	5	22	27
	Nov	5	26	31
	Dec	1	26	27
	<b>2022 Total</b>	<b>53</b>	<b>339</b>	<b>392</b>
2023	Jan	6	31	37
	Feb	3	25	28
	Mar	5	22	27
	Apr	6	32	38
	May	2	18	20
	Jun	5	20	25
	Jul	1	15	16
	Aug	6	23	29
	Sep	2	33	35
	Oct	7	28	35
	Nov	2	23	25
	Dec	5	26	31
	<b>2023 Total</b>	<b>50</b>	<b>296</b>	<b>346</b>

## Uninsured Patients Served at Medical Center of Deltona

	Month	Patient Type		Grand Total
		Inpatient	Outpatient	
2022	Jan	11	132	143
	Feb	4	98	102
	Mar	13	126	139
	Apr	3	140	143
	May	8	180	188
	Jun	18	187	205
	Jul	4	200	204
	Aug	4	178	182
	Sep	9	158	167
	Oct	10	165	175
	Nov	8	161	169
	Dec	4	156	160
	<b>2022 Total</b>	<b>96</b>	<b>1,881</b>	<b>1,977</b>
2023	Jan	7	183	190
	Feb	3	133	136
	Mar	4	149	153
	Apr	12	144	156
	May	10	164	174
	Jun	9	158	167
	Jul	4	166	170
	Aug	10	186	196
	Sep	4	183	187
	Oct	6	198	204
	Nov	3	226	229
	Dec	24	263	287
	<b>2023 Total</b>	<b>96</b>	<b>2,153</b>	<b>2,249</b>

**WVHA Members Served by  
Halifax Health Physicians  
2022**

Specialty	Visits
Hospitalist	195
Emergency Medicine	142
Cardiovascular Disease	123
Critical Care: Intensive	75
Psychiatry	36
Cardiology	27
Pulmonary Disease	16
Family Medicine	15
Phys. Med. & Rehab.	14
Wound Care	14
Gastroenterology	9
Internal Medicine	8
Ophthalmology	8
Infectious Disease	6
Gynecological/Oncology	5
Radiation Oncology	4
Clinical Cardiac Electrophysiology	2
Hematology/Oncology	2
Neurology	1
Pulmonary Critical Care	0
Transplant Surgery	0
Urology	0
<b>Total</b>	<b>702</b>

**WVHA Members Served by  
Halifax Health Physicians  
2023**

Specialty	Visits
Emergency Medicine	268
Hospitalist	247
Cardiovascular Disease	126
Critical Care: Intensive	88
Psychiatry	72
Hematology/Oncology	61
Family Medicine	53
Internal Medicine	43
Wound Care	43
Infectious Disease	35
Gastroenterology	32
General Practice	31
Cardiology	28
Phys. Med. & Rehab.	28
Gynecological/Oncology	15
Pulmonary Disease	11
Neurology	9
Ophthalmology	6
Palliative Care	6
Clinical Cardiac Electrophysiology	5
Medical Oncology	4
Urology	3
Pulmonary Critical Care	2
Radiation Oncology	2
Transplant Surgery	1
<b>Total</b>	<b>1219</b>

Age Mix		
	Patients	Percent
<20	13	2%
20-29	19	3%
30-39	40	7%
40-49	87	15%
50-59	119	20%
60-69	62	11%
70-79	5	1%
80+	1	0%
<b>Total</b>	<b>346</b>	<b>100%</b>



West Volusia Hospital Authority Board of Commissioners,

I wanted to provide a quick summary of Q4 2023 and 2023 YTD data for AdventHealth DeLand and AdventHealth Fish Memorial. Below is a summary of key volumes and statistics for West Volusia Hospital Authority members:

**Q4 2023**

Patient Mix	
DeLand	
Emergency	95
Inpatient	26
Outpatient	70
Total	191
Fish Memorial	
Emergency	76
Inpatient	18
Outpatient	38
Total	132

Originating Zip Code		
32720	73	23%
32724	66	20%
32738	47	15%
32725	40	12%
32180	30	9%
32130	25	8%
32763	12	4%
32744	10	3%
32713	5	2%
Other*	15	5%

\*Zip codes with less than 5 patients each.

Age Mix		
>20	4	1%
20-29	31	10%
30-39	35	11%
40-49	69	21%
50-59	97	30%
60-69	74	23%
70+	13	4%
Total	323	100%

### YTD 2023

Patient Mix		Originating Zip Code		
<b>Deland</b>		32720	329	23%
Emergency	408	32724	298	21%
Inpatient	135	32738	182	13%
Outpatient	321	32725	174	12%
Total	864	32130	131	9%
<b>Fish Memorial</b>		32180	80	6%
Emergency	293	32763	75	5%
Inpatient	76	32190	35	2%
Outpatient	182	32713	21	1%
Total	551	32744	19	1%
		32110	9	1%
		32812	8	1%
		32117	7	0%
		32112	6	0%
		Other	41	3%

\*Zip codes with less than 5 patients each.

Age Mix		
>20	14	1%
20-29	88	6%
30-39	163	12%
40-49	298	21%
50-59	449	32%
60-69	350	25%
70+	53	4%
Total	1,415	100%

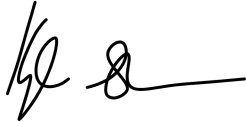
In addition to the care provided for the above population of West Volusia Hospital Authority patients in 2023, our two facilities continue to focus on provide high-quality care to the community of West Volusia:

- Both hospitals maintained Leapfrog Grade A ratings. The details of these ratings can be viewed here:
  - <https://www.hospitalsafetygrade.org/h/adventhealth-fish-memorial>
  - <https://www.hospitalsafetygrade.org/h/adventhealth-deland>
- Both hospitals are CMS 4-Star facilities.
- Both hospitals maintained top quartile mortality rates.



We are grateful to continue to be able extend our mission of extending the healing ministry of Christ in serving the West Volusia Community and the members of the West Volusia Hospital Authority. Our focus remains on advancing quality clinical care here in West Volusia while providing access for needed tertiary services through our larger AdventHealth network in central Florida.

Thank you for entrusting us with your patients.

A handwritten signature in black ink, appearing to read 'KG' followed by a stylized flourish and a horizontal line.

**Kyle Glass**

Vice President | Chief Financial Officer  
AdventHealth - West Volusia Market

# HEALTH & HUMAN SERVICES Summit



Wednesday, March 13, 2024  
10 a.m.-3 p.m. • Ocean Center, Daytona Beach

Join the 300+ attendees to connect, collaborate, and gain insight and information into local systems of care. The Summit will open with a keynote and networking, and the Exhibit Hall will be open in the afternoon.

**One Voice  
for Volusia**  
CONNECTING OUR COMMUNITY  
[WWW.OVfV.ORG](http://WWW.OVfV.ORG)

**Please note: This ticket purchase is only for those agencies who wish to display/table in the Exhibitor Hall at the Summit. The event is otherwise free to attend and does not require registration or a ticket purchase.**

Please click ***Tickets*** to purchase a display table in the Exhibitor Hall (***Tickets*** button to the right). On the ***Tickets*** page, choose one of the following options that best describes your organization in order to proceed to payment.

- Non-profit (One Voice for Volusia member)
- Non-profit (non-member)
- For-profit (One Voice for Volusia member)
- For-profit (non-member)

If you are unsure whether you are a member, please refer to the list of current members at [www.ovfv.org/current-members/](http://www.ovfv.org/current-members/).

NOTE: All exhibitors receive one 8-foot table and two chairs. Purchase additional tables and/or chairs for your exhibitor booth under the *Add-on* option.

If you have any questions, please email Shyla Lebo at [shyla@ovfv.org](mailto:shyla@ovfv.org).

Mark your calendar for the 2024 Health and Human Services Summit!

**Date:** Wednesday, March 13

**Time:** 9 a.m. – 3 p.m.

**Location:** Ocean Center, 101 N. Atlantic Ave., Daytona Beach, FL 32118

The Health & Human Services Summit brings together mission-critical entities from various sectors to enhance knowledge, foster connections, and gain insight into systems of care. It is an opportunity to address risk factors and build protective factors at the community level, positively impacting individuals and families.

Exhibitor registration is now open, and we want to extend an invitation for you to join us as an exhibitor. This is a prime opportunity to connect with other local organizations and to showcase your organization and services.

**Secure your spot as an exhibitor by registering [here](#).**

*Please note: Registration is only required for the agencies who wish to display/table in the Exhibitor Hall at the Summit. The event is otherwise free to attend and does not require registration or a ticket purchase.*

For more information or assistance with the exhibitor registration process, please contact Shyla Lebo at [shyla@ovfv.org](mailto:shyla@ovfv.org).

We look forward to seeing you at the Health & Human Services Summit!

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**One Voice for Volusia**

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Click "Update Profile" below to update your subscription preferences.

One Voice for Volusia | PO Box 15106, Daytona Beach, FL 32115

[Unsubscribe stebo@westvolusiahospitalauthority.org](mailto:stebo@westvolusiahospitalauthority.org)

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## West Volusia Hospital Authority

February 15, 2024

Jacquie Lewis  
610 Mattie Rose Lane  
Charlotte, NC 28204

Re: Letter of Appreciation

Dear Ms. Lewis:

The WVHA Board of Commissioners would like to express its sincere appreciation for the years of services rendered by you as a member of the Citizens Advisory Committee (CAC).

Your dedication to the CAC and your input have been invaluable. We want to express our appreciation for all you have done on our behalf. Your efforts in volunteering with this committee impressed both the WVHA Board and your fellow CAC members. We thank you for your commitment to the mission of the WVHA.

Congratulations on your lovely new home in Charlotte. We wish the best to you and your family in the coming years.

Sincerely,

Jennifer Coen  
WVHA Chair

**THELMA GONZALEZ - BELTON**  
469 Tradewinds Dr. Deltona, Fl. 32738/ (386) 801-3250

Dear Sir/ Madam:

I am writing to express my interest in volunteering as a Community Advisory Committee Member with the West Volusia Hospital Authority. Enclosed is my resume for the consideration of becoming actively involved as a Positive team member of your agency.

I am accustomed to varying types of environments where deadlines, documentation and multiple tasks are the usual. I've been in situations where the exploration of aspects such as decision-making, value clarification, group facilitation, and leadership were essential in developing a productive environment/work force. Throughout my employment history, I have come to realize the importance of accountability and integrity. I also understand the importance of being a productive and active member of a team.

I have personally developed an open mind due to rapid change in daily activities and priorities. I take pride in exceeding one's expectations of me. Being a leader and/or team player is second nature to me. I enjoy assessing and implementing my problem-solving skills in difficult situations. I believe in maintaining a positive and professional relationship, for my bilingual (Hispanic/American Indian) status allows me to positively assist and expand an agencies potential abilities and environment. We must realize how through a professional but caring approach allows one/everyone to feel special and empowered. For we all know "Positivity Creates Positivity", this is my quote in which I live by.

You will find a God Fearing, Loving, warm, friendly leader with initiative, drive, and confidence. In reviewing my qualifications, you will see that I am an excellent candidate for the Community Advisory Committee Member. I would appreciate the opportunity to volunteer for your agency and am available to discuss my credentials with you, at your convenience. I can be reached at (386) 801-3250.

Sincerely,

Chaplain Thelma Belton  
Enclosure: Resume

ADDITIONAL INFORMATION (COMMUNITY AFFILIATIONS, EDUCATION, PROFESSIONAL BACKGROUND) THAT YOU FEEL WOULD ASSIST THE BOARD OF COMMISSIONERS IN MAKING A FINAL DETERMINATION:  
Please See Resume Attached

**THELMA GONZALEZ – BELTON**  
**469 Tradewinds Drive / Deltona, Fl. 32725 / (386) 801-3250**

**Objective:** To obtain a volunteer position on the Citizens Advisory Committee which will allow me to utilize my experience, knowledge and clinical pastoral education skills.

**Education:** Delaware State University, Dover, Delaware  
*Bachelor of Science in Biology; Minor in Chemistry*

**Qualifications Summary:**

- Compassionate and devoted Chaplain providing spiritual moral guidance for over 12 years
- Retired volunteer chaplain at AdentHealth Fish Memorial Hospital
- Volunteer Chaplain at Deltona Fire Department
- Maintains patient confidentiality according to HIPAA regulations
- Excellent interpersonal and communication skills
- Experience counseling patients concerning their spiritual, personal, emotional and end of life needs.

**Professional Experience** *Florida Hospital-Fish Memorial Hospital / Deltona Fire Department*

- Hospital/Emergency room / ICU Chaplain
- Visit patients/families and perform spiritual assessments
- Provide spiritual support and counseling to patients and caregivers
- Document all pertinent chaplain activities and audit patient charts

**Experience:**

**Intl. Christian Chaplains & Intl. Chaplains Without Borders:** 3/2010-present  
*Pastoral Care/Trainer/ Certified Christian Chaplain, Chaplain at Florida Hospital Fish Memorial and Deltona Fire Department/ Counselor, Ordained Pastor: Assemblies of God*

- The ultimate force in life is prayer & giving Gods Unconditional Love.
- Actively participates in team development, meeting goals and objectives.
- Coordinates and collaborates with other professionals, agencies and families in the provision of care.
- Board member, Educational Director/Supervisor, and trainer for chaplains.
- Counsels, investigative counseling, provides support, and assesses resolutions geared to enhance the daily lives, household, and public environment of communal troubled youth/families. Being a solid model object in client's life.
- Provides support Documents, monitors, evaluates and stores the provision of services in the appropriate format for the service provided.
- Performs and assisted with all sacerdotal services, such as baptisms, also transition services for families, counseling and end of life services.

- Designs and conducts worship and funeral services/pastoral care.

**USDA: 2/10/2013 to 2/9/2017**

*Health Inspection Technician: APHIS, CHRP, PPQ, USDA*

- Public-Service/Trust position, Emergency Response Official
- Inspections of imports and exported materials. Trace Backs.
- Corroborate with stockholders and Stakeholders

**Public Schools: 8/1995 to 6/2012**

*Math/Chemistry/Biology/Physics teacher*

- Taught at risk/adjudicated youth, honors, (AP) Math & Science ages 11 to 22. Counseled adjudicated juveniles.
- Teacher, Counselor (academic), Mentor, Coach and leader
- Developed and facilitated programs for (non- and at risk) youth.
- Assistant Camp Director, Training, Teaching, Tutoring
- Developed and facilitated programs for (non- and at risk) youth
- Assessment of youth and families for therapeutic services
- Reading Assist certified (Program to help beginning readers)
- Implement Smart Moves Program (Decision making program)
- Direct all educational staff and programs

**Skills:**

Microsoft word, Excel, PowerPoint, Point (Calyx), teaching, training, public speaking, Broadcast, lotus notes, explore, etc., Computer and Information Processing, operating systems and programming, networking and telecommunications, general computer knowledge. Retired Math and Science teacher, grades K-12. I am Fluent in Spanish, Registered American Indian, and State of Florida, Certified Notary Public.

**Achievements:**

- Member of Delta Sigma Theta Sorority
- Member of Who's Who of American High School Students (1987-1988)
- Member of Delaware State College Ladies Basketball team (1988-1989)

**Delaware State College (1989-1992) Pre-Med Student, Comparative Lipid, Biochemistry Member and Student Representative of: Minority Biomedical Research Support Program (MBRS).**

*Student Research Assistant- Lipid/Silica Gel Chromatography*

- Oral Poster presentation at annual MBRS symposium.
- (Thin Layer Chromatography. Researched MS and Human Heart.
- Intern at **University of Wisconsin, Madison.**
  - Presented research at University of Iowa.
  - Purified Cytochrome P450 b and e enzyme in fisher rats and examined the effect of Phenobarbital.

**Awards:**

- Presidential Award DSU (1990) Student Rep. of MBRS Program (1991-1992).



- Honorary MBRS research participant and Student representative at DSU
- Honored into Black Hall Of Fame for Cumberland County, NJ.

**References: Available Upon Request**

**WEST VOLUSIA HOSPITAL AUTHORITY**

**FINANCIAL STATEMENTS**

**JANUARY 31, 2024**



## ACCOUNTANTS' COMPILATION REPORT

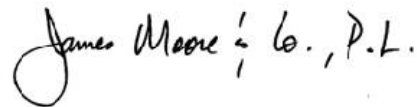
To the Board of Commissioners,  
West Volusia Hospital Authority:

Management is responsible for the accompanying financial statements of West Volusia Hospital Authority (the Authority), which comprise the balance sheet – modified cash basis as of January 31, 2024, and the related statement of revenue and expenditures budget and actual – modified cash basis for the one month and year to date period then ended in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or the completeness of the information provided by management. We do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Management has elected to omit substantially all of the disclosures required by accounting principles generally accepted in the United States of America. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Authority's financial position, results of operations, and cash flows. Accordingly, the financial statements are not designed for those who are not informed about such matters.

We are not independent with respect to West Volusia Hospital Authority.

DeLand, Florida  
February 15, 2024



**WEST VOLUSIA HOSPITAL AUTHORITY  
BALANCE SHEET - MODIFIED CASH BASIS  
JANUARY 31, 2024**

**ASSETS**

Ameris Bank - operating	\$ 4,305,041
Ameris Bank - MM	11,837,645
Ameris Bank - payroll	66,561
Mainstreet Community Bank - EBMS operational escrow	200,000
Mainstreet Community Bank - MM	5,636,984
Surety Bank - MM	1,580,009
Mainstreet Community Bank - Certificates of deposit	5,530,452
Prepaid items and deposits	2,000
<b>Total Assets</b>	<b><u><u>\$ 29,158,692</u></u></b>

**FUND BALANCE**

<b>Total Fund Balance</b>	<b><u><u>\$ 29,158,692</u></u></b>
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See accountants' compilation report.

**WEST VOLUSIA HOSPITAL AUTHORITY**  
**STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS**  
**FOR THE ONE MONTH AND FOUR MONTHS ENDED JANUARY 31, 2024**

	<b>One Month Period Actual</b>	<b>Year to Date Actual</b>	<b>Annual Budget</b>	<b>Amount Remaining Budget Balance</b>	<b>Percent Budget Used</b>
<b>Revenues</b>					
Ad valorem taxes	\$ 2,384,921	\$ 14,110,636	\$ 15,700,000	\$ 1,589,364	90%
Interest income	41,506	162,907	400,000	237,093	41%
Other income	100,947	102,049	-	(102,049)	0%
Total revenues	<u>2,527,374</u>	<u>14,375,592</u>	<u>16,100,000</u>	<u>1,724,408</u>	<u>89%</u>
<b>Expenditures</b>					
Healthcare expenditures					
Hospitals					
Halifax Hospital	87,937	222,409			
AdventHealth	108,359	326,181			
Total hospitals	<u>196,296</u>	<u>548,590</u>	3,000,000	2,451,410	18%
Specialty Care Services					
Specialty Care - ER	8,351	18,236			
Specialty Care - Non-ER	460,074	963,183			
Total Specialty Care Services	<u>468,425</u>	<u>981,419</u>	3,500,000	2,518,581	28%
Emergency Room Care	103,100	234,578	1,000,000	765,422	23%
Primary Care	4,038	518,142	2,500,000	1,981,858	21%
Pharmacy	-	87,177	900,000	812,823	10%
Florida Dept of Health Dental Svcs	13,225	40,981	150,000	109,019	27%
Hispanic Health Initiatives	4,350	17,850	75,000	57,150	24%
Community Legal Services	14,904	22,742	105,833	83,091	21%
Rising Against All Odds	29,675	47,950	167,683	119,733	29%
HSCFV - Outreach	6,587	20,389	81,560	61,171	25%
HSCFV - Fam Services	7,232	19,284	76,331	57,047	25%
The House Next Door	2,364	6,256	45,000	38,744	14%
SMA - Homeless Program	10,100	25,874	90,000	64,126	29%
SMA - Residential Treatment	-	26,125	550,000	523,875	5%
SMA - Baker Act - Match	-	8,275	300,000	291,725	3%
County Medicaid Reimbursement	234,201	936,802	2,810,405	1,873,603	33%
H C R A - In County	-	3,719	400,000	396,281	1%
H C R A - Outside County	-	-	400,000	400,000	0%
The Neighborhood Center	10,700	32,350	125,000	92,650	26%
Healthy Communities Kid Care Outreach	4,775	15,033	72,203	57,170	21%
Other Healthcare Expenditures	-	-	95,872	95,872	0%
Total healthcare expenditures	<u>1,109,972</u>	<u>3,593,536</u>	<u>16,444,887</u>	<u>12,851,351</u>	<u>22%</u>
Personnel services					
Regular salaries and wages	5,588	22,351	67,556	45,205	33%
FICA	611	1,893	5,168	3,275	37%
Retirement	758	3,033	9,843	6,810	31%
Life and Health Insurance	886	2,790	12,000	9,210	23%
Workers Compensation Claims	-	-	25,000	25,000	0%
Total personnel services	<u>7,843</u>	<u>30,067</u>	<u>119,567</u>	<u>89,500</u>	<u>25%</u>

See accountants' compilation report.

**WEST VOLUSIA HOSPITAL AUTHORITY**  
**STATEMENT OF REVENUES AND EXPENDITURES BUDGET AND ACTUAL - MODIFIED CASH BASIS**  
**FOR THE ONE MONTH AND FOUR MONTHS ENDED JANUARY 31, 2024**

	<b>One Month Period Actual</b>	<b>Year to Date Actual</b>	<b>Annual Budget</b>	<b>Amount Remaining Budget Balance</b>	<b>Percent Budget Used</b>
Other expenditures					
Legal Counsel	3,105	15,570	70,000	54,430	22%
Outside Legal Counsel	5,000	15,311	40,311	25,000	38%
Outside Legislative Advisory	6,000	24,000	72,000	48,000	33%
Audit	-	-	20,500	20,500	0%
General Accounting - Recurring	9,500	28,500	114,000	85,500	25%
General Accounting - Nonrecurring	1,031	3,997	10,000	6,003	40%
Application Screening - THND	42,104	127,812	521,989	394,177	24%
Application Screening - RAAO	1,920	9,984	86,746	76,762	12%
TPA Services (EBMS)	-	101,079	500,000	398,921	20%
Building Repairs	-	-	100,000	100,000	0%
Advertising	-	1,043	10,000	8,957	10%
Other Operating Expenditures	2,841	12,268	15,000	2,732	82%
Tax Collector & Appraiser Fee	47,668	343,961	650,000	306,039	53%
City of DeLand Tax Increment District	-	-	125,000	125,000	0%
Total other expenditures	<u>119,169</u>	<u>683,525</u>	<u>2,335,546</u>	<u>1,652,021</u>	<u>29%</u>
<b>Total expenditures</b>	<u>1,236,984</u>	<u>4,307,128</u>	<u>18,900,000</u>	<u>14,592,872</u>	<u>23%</u>
<b>Excess (deficiency) of revenues over expenditures</b>	<u><u>\$ 1,290,390</u></u>	<u><u>\$ 10,068,464</u></u>	<u><u>\$ (2,800,000)</u></u>	<u><u>\$ (12,868,464)</u></u>	<u><u>-360%</u></u>

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